

# SCDMV Disclosure of Personal Information

In accordance with provisions of the Driver Privacy Protection Act, the SCDMV does not disclose documents or database files containing personally identifiable information (PII) to third parties. However, exceptions can be made if the third party meets exemption criteria specified in federal law and the information cannot be obtained elsewhere. All requests for PII are collected by the agency's Chief of Procurement and are scrutinized by the Office of General Counsel and the agency data request committee. Specifically, these entities examine what the data request entails and for what purpose it will be used.

## **What types of personally identifiable information does the SCDMV disclose?**

The SCDMV can disclose PII obtained from driver records (which includes information listed on your driver's license) and vehicle records (including your name, address, and vehicles you own) to those who meet exemption criteria as specified in federal law. The SCDMV is specifically prohibited from selling any driver's license photographs.

## **Why would these companies want my information?**

Companies generally request title/registration information, accident/violation/suspension information, and newly-licensed driver information. Some examples of how companies use this information include:

- Insurance policy underwriting: An individual's driving record and the risk associated with that individual influences the rate an insurance company will give you.
- An insurance company wants the accident/violation/suspension file to make sure their customers had reported all driving record changes that could affect insurance rates.
- A private towing company would want title/registration information so that it could make a reasonable effort to find the owners or lien holders of abandoned vehicles before disposing of the vehicles.
- Insurance companies access the newly licensed driver information to make sure policy holders have added new drivers in their households to their insurance.
- Car manufacturers use vehicle information to reach out to consumers when recalls need to be publicized.

## **Can these companies use my information to approach me about new products or services?**

A private company cannot use your information for the purposes of marketing/solicitation. The S.C. Code § 30-2-50(A) expressly states, "A person or private entity shall not knowingly obtain or use any personal information obtained from a state agency for commercial solicitation directed to any person in this State." Someone found to knowingly violate that provision of law is guilty of a misdemeanor and can be fined up to \$500, imprisoned for up to one year, or both upon conviction.

## **What security precautions do you take with these companies?**

Each company approved to receive records must enter into a contractual agreement with the SCDMV. The contract includes provisions focused on security measures, such as mandated employee training on the handling of personally identifiable information. The SCDMV also states in the contract that it may publicly disclose any misuse of information by these companies and reserves the right to terminate any contract immediately if information is improperly used or accessed.

## **Have any security concerns been raised with these third-party companies that have led the SCDMV to believe information has been misused?**

No.

## **Can these companies sell my information to other parties?**

A company can sell or transfer the information to another company after the two companies enter into the same type of contract as the one held between the original vendor and the SCDMV. The first company must maintain records of all such sales or transfers.

**Total bulk customers annual and monthly payments received in FY2018 and FY2019 to date including SCI (not a bulk customer) type of information listed below.**

Monthly Title and Registration Info			FY19 Annual Payment	FY18 Annual Payment
4858	4003464	Experian Automotive	\$ 200,000.00	\$ 200,000.00
42752	4017695	Safety First Recall	\$ 200,000.00	\$ 200,000.00
<b>Total Payments</b>			<b>\$ 400,000.00</b>	<b>\$ 400,000.00</b>

Weekly Title and Registration Info			FY19 Annual Payment	FY18 Annual Payment
5301	4001984	R. L. Polk	\$ 240,000.00	\$ 240,000.00
<b>Total Payments</b>			<b>\$ 240,000.00</b>	<b>\$ 240,000.00</b>

Prior Month Violations			FY19 Payments Received from July 2018 - Feb 2019	FY18 Payments Received from July 2017 - June 2018
41999	4012715	Drivers History Information	\$ 46,763.40	\$ 83,764.50
40983	4005840	Safety Holdings Inc/American Driving Records	\$ 46,763.40	\$ 83,764.50
<b>Total Payments</b>			<b>\$ 93,526.80</b>	<b>\$ 167,529.00</b>

Prior Month Violations/Newly Licensed Drivers			FY19 Payments Received from July 2018 - Feb 2019	FY18 Payments Received from July 2017 - June 2018
1635	4002310	Southern Farm Bureau	\$ 53,763.40	\$ 95,764.50
<b>Total Payments</b>			<b>\$ 53,763.40</b>	<b>\$ 95,764.50</b>

Prior Month Violations/Newly Licensed Drivers/Address Changes			FY19 Payments Received from July 2018 - Feb 2019	FY18 Payments Received from July 2017 - June 2018
356	4003465	Explore Information Services	\$ 69,854.00	\$ 107,764.50
41419	4009177	Insurance Information Exchange	\$ 69,854.00	\$ 107,764.50
5097	4003097	LexisNexis Risk Solutions Inc	\$ 60,766.40	\$ 107,764.50
<b>Total Payments</b>			<b>\$ 200,474.40</b>	<b>\$ 323,293.50</b>

**Total bulk customer annual and monthly payments received in FY2018 and FY2019 to date**

<b>\$ 987,764.60</b>	<b>\$ 1,226,587.00</b>
<b>FY19 Payments Received from July 2018 - Feb 2019</b>	<b>FY18 Payments Received from July 2017 - June 2018</b>

**Note: SCI is not a bulk customer**

Account #	SAP #	Name	FY19 Payments Received from July 2018 - Feb 2019	FY18 Payments Received from July 2017 - June 2018
39468	4002171	SCI MVRs \$ 6.00 each	\$ 8,138,994.00	\$ 14,277,978.00
<b>Total Payments</b>			<b>\$ 8,138,994.00</b>	<b>\$ 14,277,978.00</b>