

**Performance Measures**  
(Study Step 2: Performance)

<b>Agency Responding</b>	Aeronautics Commission
<b>Date of Submission</b>	10/19/2018

Types of Performance Measures:

**Outcome Measure** - A quantifiable indicator of the public and customer benefits from an agency's actions. Outcome measures are used to assess an agency's effectiveness in serving its key customers and in achieving its mission, goals and objectives. They are also used to direct resources to strategies with the greatest effect on the most valued outcomes. Outcome measures should be the first priority. Example - % of licensees with no violations.

**Efficiency Measure** - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection

**Output Measure** - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.

**Input/Activity Measure** - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

\*DNE = Did not exist

Item #	Performance Measure	Type of Measure	Agency selected; Required by State; or Required by Federal	Time Applicable	Target and Actual row labels	What is agency seeking in relation to Target?	Target and Actual Results (Time Period #1)	Target and Actual Results (Time Period #2)	Target and Actual Results (Time Period #3)	Target and Actual Results (Time Period #4)	Target and Actual Results (Time Period #5 - most recent completed time period)	Target Results Time Period #6 (current time period)	Currently using, considering using in future, no longer using	Additional comments from agency (optional)
1	Employee Performance	Outcome Measure	State government	July-June	Target:	Meet exactly	All	All	All	All	All	All	Currently using	None
					Actual:		All	All	All	All	All			
2	Total Flight Hours	Output Measure	Agency Selected	July-June	Target:	Meet or obtain higher value	*DNE	*DNE	*DNE	*DNE	340	340	Currently using	None
					Actual:		233.6	339.2	232.8	251.3	332.4			
3	Safe Flight Hours	Efficiency Measure	Agency Selected	July-June	Target:	Meet exactly	Total Flight Hours	Total Flight Hours	Total Flight Hours	Total Flight Hours	Total Flight Hours	Total Flight Hours	Currently using	None
					Actual:		233.6	339.2	232.8	251.3	332.4			
4	State Grants for Airports	Outcome Measure	State government + Agency Selected	July-June	Target:	Meet exactly	Total Eligible & Requested	Total Eligible & Requested	Total Eligible & Requested	Total Eligible & Requested	Total Eligible & Requested	Total Eligible & Requested	Currently using	None
					Actual:		25	27	24	23	27			
5	Airport Maintenance	Outcome Measure	State government + Agency Selected	July-June	Target:	Meet exactly	Total Eligible & Requested	Total Eligible & Requested	Total Eligible & Requested	Total Eligible & Requested	Total Eligible & Requested	Total Eligible & Requested	Currently using	None
					Actual:		32	41	38	35	37			
6	Airport Safety Inspections	Efficiency Measure	State government + Agency Selected	October-September	Target:	Meet exactly	58	58	58	58	58	58	Currently using	None
					Actual:		50	48	48	47	39			

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7	AWOS Maintenance	Outcome Measure	Agency Selected	July-June	Target:	Meet exactly	28	28	28	28	28	29	Currently using	None
					Actual:		28	28	28	28	28			
8	Review of Airport Capital Improvement Plans	Efficiency Measure	State government + Agency Selected	July-June	Target:	Meet exactly	All submitted	All submitted	All submitted	All submitted	All submitted	All submitted	Currently using	None
					Actual:		25	27	24	23	27			
9	Land-use Reviews	Efficiency Measure	State government + Agency Selected	July-June	Target:	Meet exactly	All submitted	All submitted	All submitted	All submitted	All submitted	All submitted	Currently using	None
					Actual:		*DNE	*DNE	7	12	12	17		
10	Airport Support Programs	Outcome Measure	Agency Selected	July-June	Target:	Meet exactly	All programmed	All programmed	All programmed	All programmed	All programmed	All programmed	Currently using	None
					Actual:		All programmed	All programmed	All programmed	All programmed	All programmed	All programmed		

The contents of this chart are considered sworn testimony from the Agency Director.