



Quality Assurance / Performance Evaluation

**South Carolina Legislative Oversight
Healthcare and Regulatory Subcommittee
January 15, 2020**

Coordinated County Review (CCR)

Annual systematic review of county authorities to ensure adherence to Medicaid standards, compliance with contracts and funding requirements, and quality in evidence-based practices and service provision.





CARF International

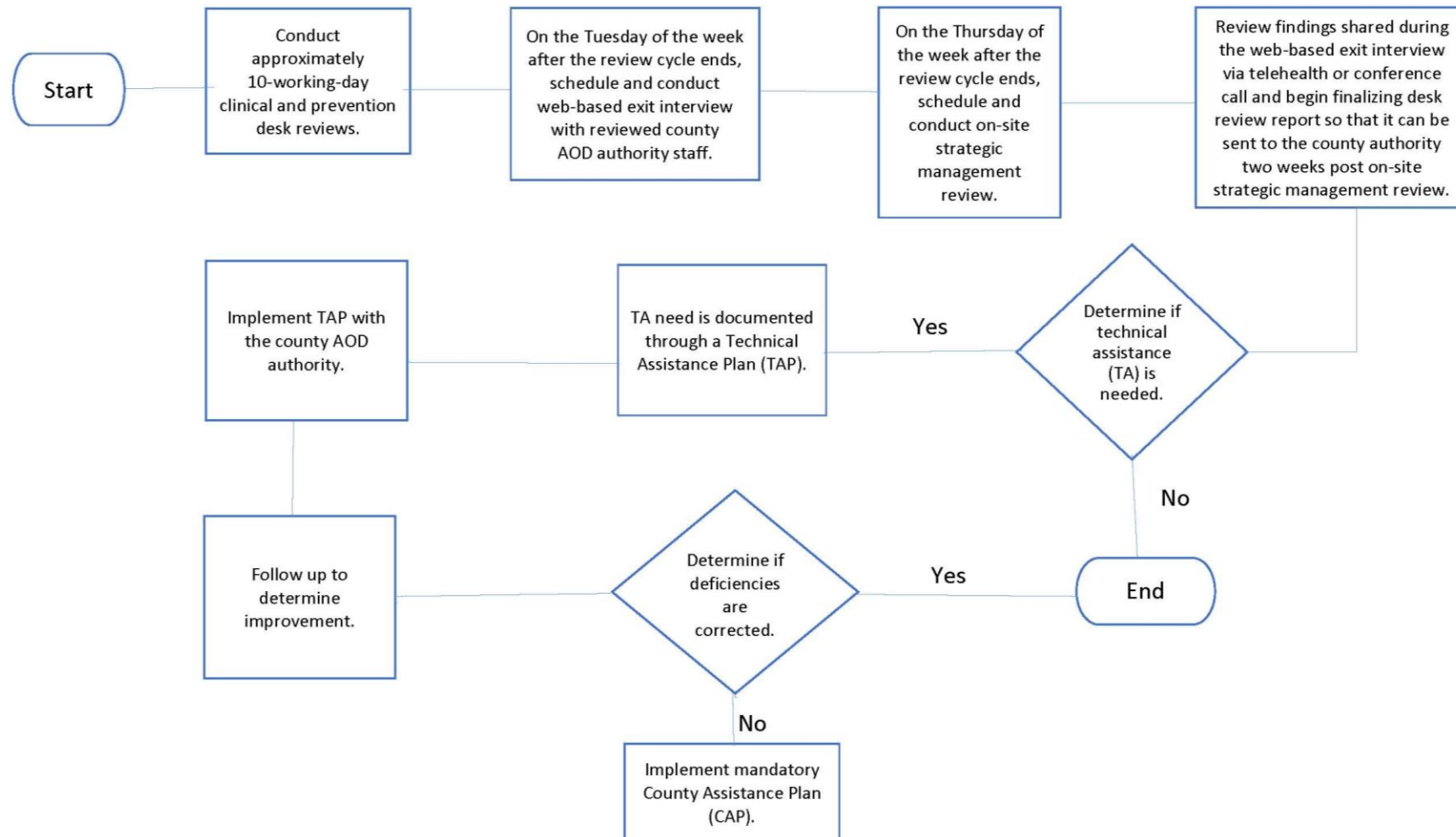
CARF's accreditation process applies sets of standards to service areas and practices, demonstrating a provider's commitment to enhancing its performance, managing risk, and distinguishing its service delivery.



The Joint Commission

The Joint Commission's standards focus on important patient, individual, or resident care and organizational functions that are essential to providing safe, high-quality care.

Coordinated County Review Process

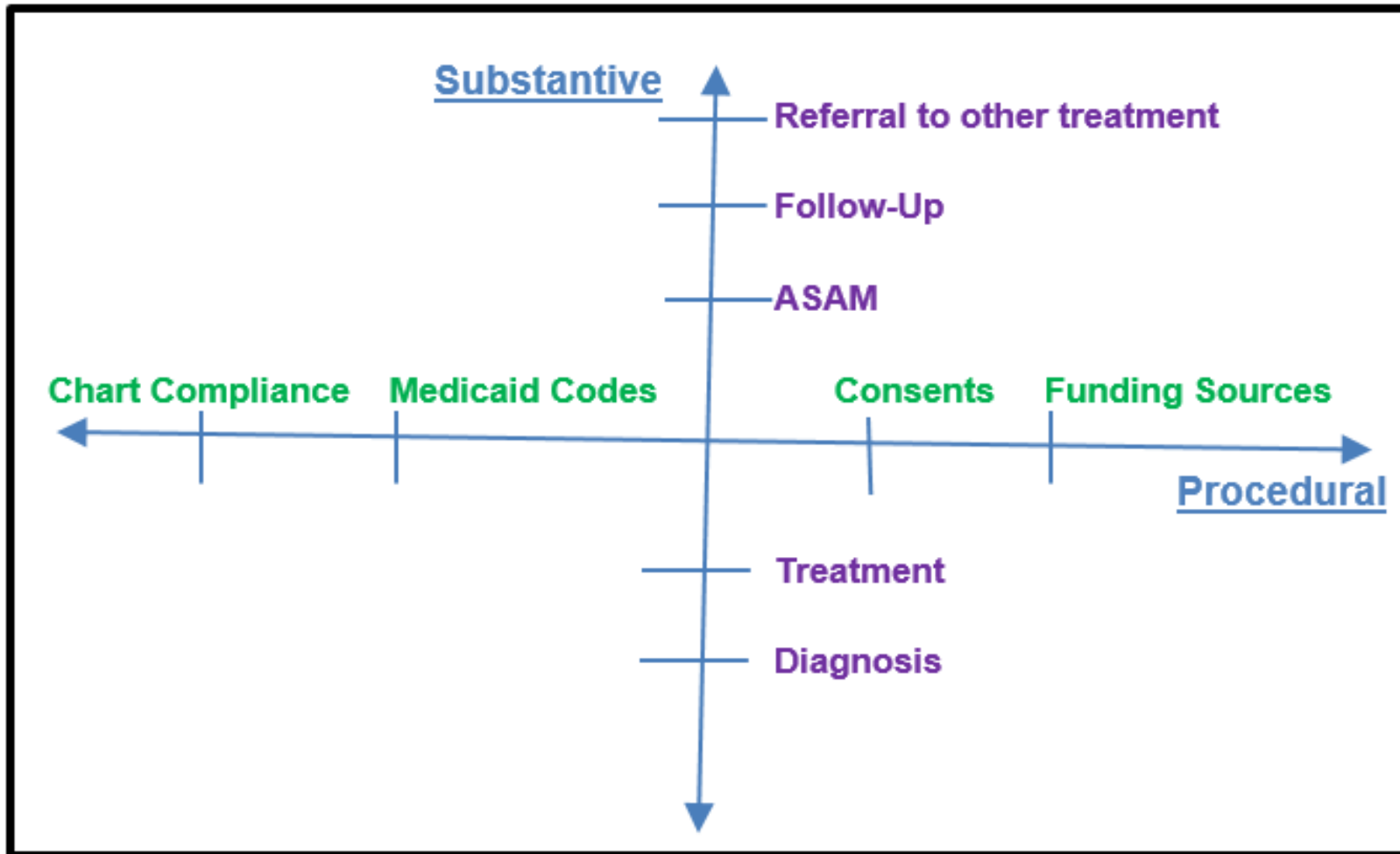


Clinical Chart Audits

- Clinical Assessment: Diagnosis, Severity, Circumstances
- American Society of Addiction Medicine Level of Care/Placement
- Individualized Plan of Care appropriately addressed
 - Individualized, measurable treatment goals/objectives
- Activities, Progress, Patient Participation, Clinical Considerations
- Case Management for other services

Small	Medium	Large
1-15 Charts	16-60 Charts	61-150 Charts
N=21	N=19	N=5
Abbeville	Aiken	Charleston
Allendale	Anderson	Greenville
Bamberg	Berkeley	Horry
Barnwell	Chesterfield	Pickens
Beaufort	Clarendon	Richland
Calhoun	Darlington	
Cherokee	Dillon	
Chester	Dorchester	
Colleton	Florence	
Edgefield	Kershaw	
Fairfield	Lancaster	
Georgetown	Laurens	
Greenwood	Lexington	
Hampton	Marion	
Jasper	Oconee	
Lee	Orangeburg	
Marlboro	Spartanburg	
McCormick	Sumter	
Newberry	York	
Saluda		
Union		
Williamsburg		

Substantive and Procedural Quality



Examples of Structural Measures

- Credentials, certifications, and privileging of direct service providers/supervisors
- Agency licensure and accreditation updated
- Policy/Procedure alignment with DAODAS Funding and Compliance Contract
 - Financial assessments & Medicaid eligibility
 - Prioritizing pregnant women
 - Prioritizing persons who inject drugs
- Financial compliance review
 - Allocation of costs
 - Revenue/Expenditures
 - Cash management
 - Procurement
 - Grants/Contract deliverable submissions

Process Measures for Programming

We do a lot of counting!

For example, how many people...

- Receive services (and what type of services)?
- Are referred to medical care, housing, recovery services, etc.?
- Receive Narcan[®] kits?
- Return to services after discharge?
- Receive funds for transportation?
- Receive screenings and interventions in hospital emergency departments?
- Have open DSS cases?

Process Measures for Programming

More counting for Prevention!

How many...

- Students receive an evidence-based prevention curriculum?
- People view media messages?
- People share social media messages?
- Prescription drug drop boxes are installed?
- Detera[®] bags are distributed?
- Public safety checkpoints are conducted?
- Saturation patrols are conducted?
- Educational opportunities are available for healthcare professionals?

Required Data Reporting

State Opioid Response Grants require states to collect and report:

Government Performance and Results Act (GPRA) Client Outcome Measures

Required for Every Individual the Funding Touches at:

1) Intake (baseline)

2) Six months post-baseline follow-up

3) Discharge

- Behavioral Health Diagnosis

- Planned Services

- Demographics

- Military Family and Development

- Health Problems

- Alcohol and Other Drug Use

- Family and Living Conditions

- Education, Employment, Income

- Crime/Criminal Justice Status

- Social Connectedness

Required Data Reporting

The SAPT Block Grant requires states to collect and report:

Treatment Episode Data Set (TEDS)

Required for Every Individual Served With Block Grant Funding at:

1) Intake

2) Discharge

3) 90 days post-discharge*

- Demographics

- Substance Use

- Treatment Characteristics

- Criminal Justice Involvement

- Living Arrangements

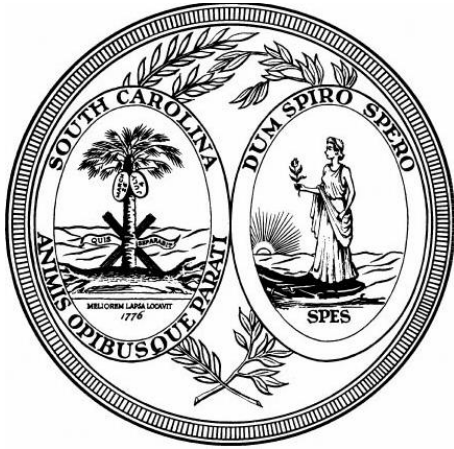
- Employment Status

National Outcome Measures



State Outcome Measures (SOMs) ?

NOM	Domain	Outcome	Treatment Measures	Prevention Measures
1	Reduced Morbidity	Abstinence From Drug/Alcohol Use	Clients with no alcohol use at admission versus discharge	30-day use
				Perception of risk/harm of use
			Clients with no drug use at admission versus discharge	Age of first use
				Perception of disapproval/attitudes
2	Employment/ Education	Increased/Retained Employment or Return to/Stay in School	Clients employed or in school at admission versus discharge	Perception of workplace policy
				Average daily school attendance rate
3	Crime and Criminal Justice	Decreased Criminal Justice Involvement	Clients without arrests (prior 30 days) at admission versus discharge	Alcohol-related traffic fatalities
				Alcohol- and drug-related arrests
4	Stability in Housing	Increased Stability in Housing	Clients being in stable housing situation at admission versus discharge	Not applicable*
5	Social Connectedness	Increased Social Supports/Social Connectedness	Clients participating in self-help and/or support groups at admission versus discharge	Family communication around drug and alcohol use
6	Access/Capacity	Increased Access to Services (Service Capacity)	Not applicable*	Number of persons served by age, gender, race and ethnicity
7	Retention	Increased Retention in Treatment-Substance Abuse	Length of stay from admission to discharge	Number of evidence-based programs and strategies
				Percentage of youth seeing, reading, watching, or listening to a prevention message
8	Use of Evidence-Based Practices	Use of Evidence-Based Practices	Not applicable*	Number of evidence-based programs and strategies



South Carolina

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