Department of Corrections Ad Hoc Subcommittee Meeting

Monday, September 16, 2019

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AGENDA

South Carolina House of Representatives



Legislative Oversight Committee

DEPARTMENT OF CORRECTIONS AD HOC SUBCOMMITTEE

Chairman Edward R. Tallon Sr.
The Honorable Micajah P. "Micah" Caskey, IV
The Honorable Gary E. Clary
The Honorable Chandra E. Dillard
The Honorable Joseph H. Jefferson, Jr.
The Honorable Jeffrey E. "Jeff" Johnson
The Honorable Robert Q. Williams

Tuesday, September 16, 2019 10:30 a.m. Room 110 - Blatt Building

Pursuant to Committee Rule 6.8, S.C. ETV shall be allowed access for internet streaming whenever technologically feasible.

AGENDA

- I. Approval of Meeting Minutes
- II. Discussion of the study of the Department of Corrections
- III. Adjournment

MEETING MINUTES

Chair Wm. Weston J. Newton

First Vice-Chair: Laurie Slade Funderburk

Micajah P. (Micah) Caskey, IV Neal A. Collins Patricia Moore (Pat) Henegan William M. (Bill) Hixon Jeffrey E. (Jeff) Johnson Marvin R. Pendarvis Tommy M. Stringer Bill Taylor Robert Q. Williams

Jennifer L. Dobson Research Director

Cathy A. Greer Administration Coordinator

Legislative Oversight Committee



South Carolina House of Representatives

Post Office Box 11867 Columbia, South Carolina 29211 Telephone: (803) 212-6810 • Fax: (803) 212-6811

Room 228 Blatt Building

Gary E. Clary
Chandra E. Dillard
Lee Hewitt
Joseph H. Jefferson, Jr.
Mandy Powers Norrell
Robert L. Ridgeway, III
Edward R. Tallon, Sr.
John Taliaferro (Jay) West, IV
Chris Wooten

Charles L. Appleby, IV Legal Counsel

Carmen J. McCutcheon Simon Research Analyst/Auditor

Kendra H. Wilkerson Fiscal/Research Analyst

Department of Corrections Ad Hoc Subcommittee

Tuesday, August 27, 2019 10:30 a.m. Blatt Room 110

Archived Video Available

I. Pursuant to House Legislative Oversight Committee Rule 6.8, South Carolina ETV was allowed access for streaming the meeting. You may access an archived video of this meeting by visiting the South Carolina General Assembly's website (http://www.scstatehouse.gov) and clicking on Committee Postings and Reports, then under House Standing Committees click on Legislative Oversight. Then, click on Video Archives for a listing of archived videos for the Committee.

Attendance

I. Ad hoc subcommittee Chairman Edward R. Tallon, Sr., calls the Department of Corrections Ad Hoc Subcommittee meeting to order on Tuesday, August 27, 2019, in Room 110 of the Blatt Building. The following members are present during all or part of the meeting: ad hoc subcommittee Chairman Tallon, Representative Gary E. Clary; Representative Micajah P. "Micah" Caskey, IV; Representative Chandra E. Dillard; Representative Joseph H. Jefferson, Jr.; Representative Jeffrey E. "Jeff" Johnson; and Representative Robert Q. Williams.

Minutes

- I. House Rule 4.5 requires standing committees to prepare and make available to the public the minutes of committee meetings, but the minutes do not have to be verbatim accounts of meetings. It is the practice of the Legislative Oversight Committee to provide minutes for its subcommittee meetings.
- II. Representative Clary moves to approve the minutes from the prior Subcommittee meeting. A roll call vote is held, and the motion passes.

Rep. Clary moves to approve the minutes from the Subcommittee's August 26, 2019, meeting:	Yea	Nay	Not Voting (Absent)
Rep. Clary	✓		
Rep. Caskey	✓		
Rep. Dillard	✓		
Rep. Jefferson			✓
Rep. Johnson	✓		
Rep. Tallon	✓		
Rep. Williams	✓		

Discussion of the S.C. Department of Corrections

- I. Ad hoc subcommittee Chairman Tallon explains the purpose of today's meeting is to ask questions related to information presented during the last meeting and for the Department of Corrections (SCDC) to present information about its health services unit.
- II. Ad hoc subcommittee Chairman Tallon explains that all testimony given to this subcommittee, which is an investigating committee, must be under oath. He reminds agency personnel previously sworn in that they remain under oath. Ad hoc subcommittee Chairman Tallon swears in the following agency personnel:
 - a. Ms. Terre K. Marshall, MPH, Deputy Director for Health Services;
 - b. Mr. Robert Bradford, MHSA, Special Assistant to the Deputy Director for Health Services;
 - c. Ms. Tina Blakely-Huggins, BSN RN, Assistant Deputy Director for Health Services;
 - d. Mr. Kennard DuBose, DSW, Assistant Deputy Director for Behavioral Health;
 - e. Dr. Beverly Wood, MD, Chief Psychiatrist;

- f. Ms. Melanie Davis, MT (ASCP), CCHP, Director of Infectious Disease Management;
- g. Ms. Wendy Knox, PharmD, Director of Pharmacy;
- h. Mr. John Aldi, Jr., Statewide STG Coordinator;
- i. Ms. Nicole Abrams, Program Manager;
- j. Mr. John Morgan, Division Director of Budget and Finance;
- k. Mr. Kenneth James, PREA Coordinator;
- 1. Mr. James Melton, II, Division Director for Facilities Management; and
- m. Mr. Jason Lyles, Assistant Division Director for Facilities Management.
- III. Mr. Bryan Stirling, SCDC Executive Director, provides an introduction to the agency's health services unit. Mr. Tom Osmer, SCDC Director for Administration, presents an overview of the agency's finances related to health services. Members ask questions which Director Stirling, Mr. Osmer and other agency personnel answer.
- IV. Ms. Terre Marshall, SCDC Director for Health Services, with the assistance of other agency personnel from health services, presents information on the unit, which includes, but is not limited to:
 - a. Overview of Health Services unit
 - i. agency mission
 - ii. health services mission
 - iii. Deputy Director of Health Services duties
 - iv. health care costs and related issues
 - b. Health services staffing
 - i. staffing by program/discipline
 - ii. health care staffing per inmate
 - iii. salary comparison of SCDC and Community rates
 - c. Master plan and goals
 - i. delivery and organization of health services
 - ii. health service master plan
 - iii. health service goals
 - d. Medical clinic locations
 - e. Divisions/organizational structure
 - i. nursing services management
 - ii. primary care clinical providers
 - iii. sites w/specialized missions
 - 1. Kirkland Correctional Institution inpatient psychiatric; subacute infirmary; on-site

- specialty clinics like surgery, orthopedics, optometry, ent, and infectious disease
- 2. DNA samples
- 3. organ donation
- 4. health services' admissions process
- 5. Broad River Correctional Institution dialysis center, crisis stabilization unit, cancer/oncology treatment, death row, outpatient mental health, diversionary housing, enhanced mental health for restrictive housing
- 6. Camille Griffin Graham Correctional Institution prenatal care, ob/gyn, intensive outpatient services, outpatient mental health, crisis stabilization unit, ICS residential services, addiction treatment unit
- iv. central pharmacy
- v. dental services
- vi. support services
- vii. laboratory services
- V. Members ask questions which Ms. Marshall and other agency personnel answer.
- VI. There being no further business, the meeting is adjourned.

STUDY TIMELINE

The House Legislative Oversight Committee's (Committee) process for studying the S.C. Department of Corrections (agency, Department, or SCDC) includes actions by the full Committee; Department of Corrections Ad Hoc Subcommittee (Subcommittee); the agency; and the public. Key dates and actions are listed below.

Legislative Oversight Committee Actions

- May 3, 2018 Holds **Meeting #1** to prioritize the agency for study
- May 9, 2018 Provides the agency notice about the oversight process
- July 17 August 20, 2018 Solicits input about the agency in the form of an online public survey
- January 28, 2019 Holds **Meeting #2** to obtain public input about the agency

Department of Corrections Ad Hoc Subcommittee Actions

- February 21, 2019 Holds **Meeting #3** to discuss the agency's history; legal directives; mission; vision; general information about finances and employees; and agency organization
- March 21, 2019 Holds Meeting #4 to discuss the agency's operations unit
- May 14, 2019 Holds Meeting #5 to continue discussion of the agency's operations unit
- May 29, 2019 Holds Meeting #6 to continue discussion of the agency's operations unit
- June 4, 2019 Holds **Meeting #7** to continue discussion of the agency's operations unit and to discuss the agency's police services unit
- June 18, 2019 Holds **Meeting #8** to discuss the agency's programs, reentry, and rehabilitative services unit
- July 24, 2019 Holds **Meeting #9** to continue discussion of the agency's programs, reentry, and rehabilitative services unit
- August 12, 2019 Holds **Meeting #10** to continue discussion of the agency's programs, reentry, and rehabilitative services unit
- August 26, 2019 Holds **Meeting #11** to receive presentation of the Legislative Audit Council audit requested by the Committee
- August 27, 2019 Holds Meeting #12 to discuss the agency's health services unit
- September 16, 2019 (TODAY) Holds **Meeting #13** to continue discussion of the agency's health services unit and meet with the Department of Mental Health

Department of Corrections

- March 31, 2015 Submits its **Annual Restructuring and Seven-Year Plan Report**
- January 12, 2016 Submits its 2016 Annual Restructuring Report
- September 2016 Submits its 2015-16 Accountability Report
- September 2017 Submits its **2016-17 Accountability Report**
- September 2018 Submits its 2017-18 Accountability Report
- September 28, 2018 Submits its Program Evaluation Report

Public's Actions

- July 17 August 20, 2018 Provides input about the agency via an online public survey
- January 28, 2019 Provides testimony during full committee meeting
- March 21, 2019 Provides testimony during ad hoc subcommittee meeting
- July 24, 2019 Provides testimony during ad hoc subcommittee meeting
- Ongoing Submits written comments on the Committee's webpage on the General Assembly's website (www.scstatehouse.gov)\

Figure 1. Key dates in the study process, May 2018 to present.

SCDC - AGENCY SNAPSHOT

S.C. Department of Corrections

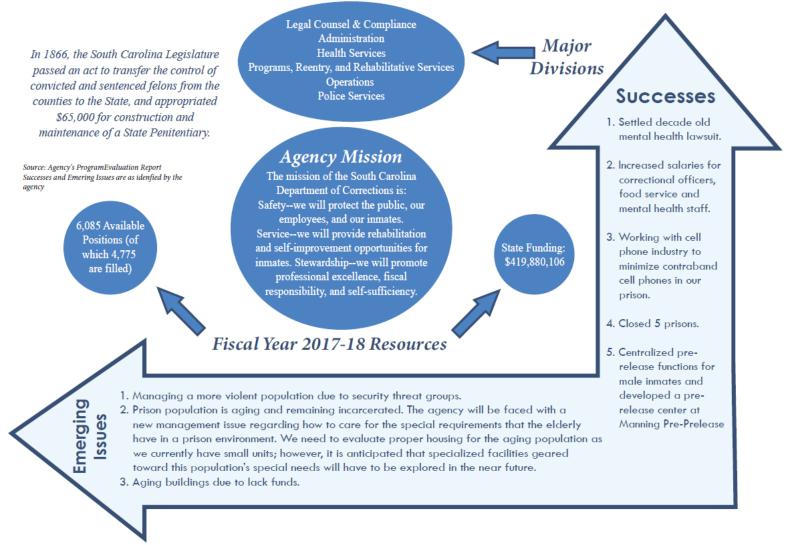


Figure 2. Snapshot of the agency's history, mission, major divisions, fiscal year 2017-18 resources (employees and funding), successes, and emerging issues.¹

SECURITY LEVELS AND HOUSING TYPES

Housing Types

<u>General</u> - Beds for inmates not designated/requiring "special" supervision and/or service

<u>Restrictive</u> - Beds for inmates designated/requiring "special" supervision such as crisis intervention, deathrow, hospital, maximum custody, mental health, protective custody, pre-hearing detention, security detention, safekeeper, and temporary holding (transient)

<u>Program</u> - Beds for inmates specific locations for program participation such as assisted living, addictions treatment, Educational Finance Act eligible inmates, habilitation, handicap, Youthful Offender Act programs, reception/evaluation, shock incarceration, transitional care, HIV therapeutic, and sex offender treatment.

Table 1. Agency facilities, security levels, location, and warden.

<u>Facility</u>	Security Level	<u>Location</u>	<u>Warden</u>
Region 1 - Joseph "Tony" Stines, Director			
Palmer PRC	1A	Florence	Joseph McFadden
Allendale CI^	2	Fairfax	McKendley Newton
MacDougall CI	2	Ridgeville	Edsel Taylor
Ridgeland CI	2	Ridgeland	Levern Cohen
Turbeville CI	2	Turbeville	Richard Cothran
Lee CI	3	Bishopville	Aaron Joyner
Lieber Cl	3	Ridgeville	Randall Williams

Region 2 - Joel Anderson, Director			
Livesay PRC	1A&B	Spartanburg	George Dodkin
Evans CI^	2	Bennettsville	Donnie Stonebreaker
Tyger River Cl	2	Enoree	Barry Tucker
McCormick Cl	3	McCormick	Charles Williams, Jr.
Perry Cl	3	Pelzer	Scott Lewis
Leath CI (Female)	3	Greenwood	Patricia Yeldell
Camille Graham CI (Female)	3	Columbia	Marian Boulware
R&E (Female)			

Region 3 - Wayne McCabe, Director			
Goodman Cl	1B	Columbia	Jannita Gaston
Manning Reentry/Work	1B	Columbia	Lisa Engram
Release Center			
Kershaw CI^	2	Kershaw	Kenneth Nelsen
Trenton CI	2	Trenton	Terrie Wallace
Wateree River Cl	2	Rembert	Donald Beckwith
Broad River CI	3	Columbia	Michael Stephan
Kirkland R&E	3	Columbia	Willie D. Davis
Infirmary			
CI - Max			
Gilliam Psychiatric Hospital			

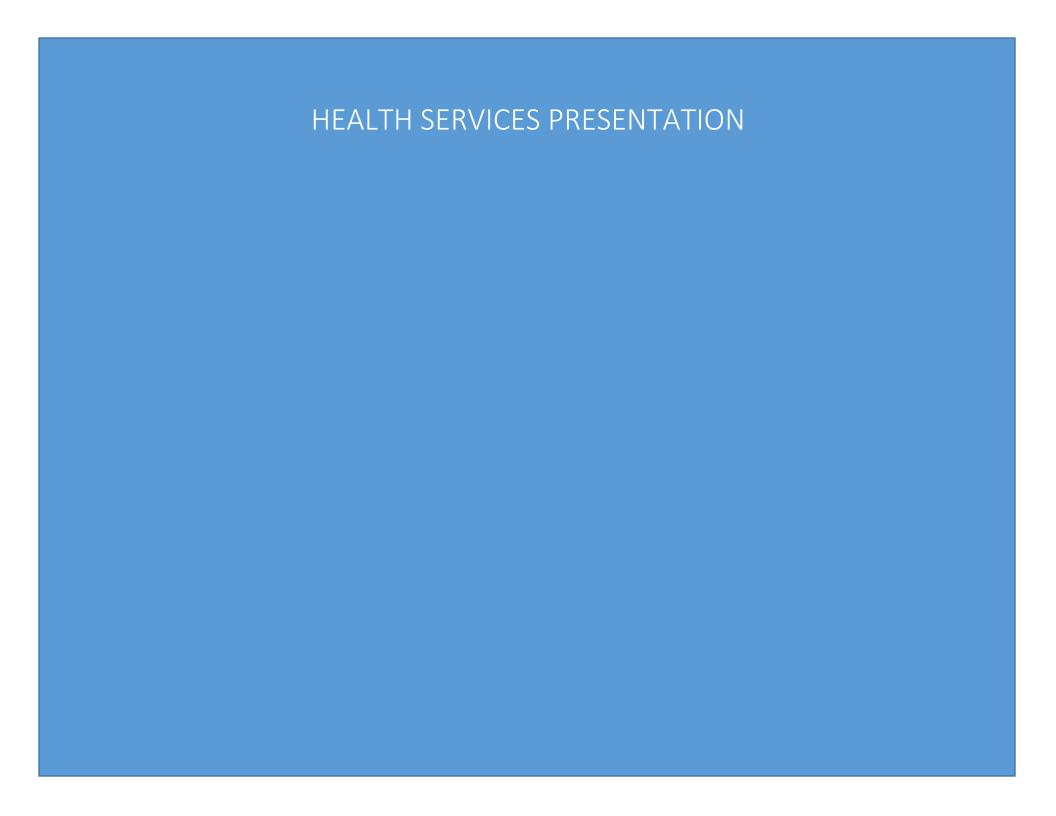
Security Levels

Level 1 (Minimum) – Level 1A - For non-violent inmates within 36 months of release. Housing is mainly open areas with bunk beds (no partitions or cubicles). Perimeters are unfenced. These units are work and program oriented, providing intensive specialized programs that prepare the inmates for release to the community. Level 1B - For inmates with relatively short sentences or time to serve. Housing is mainly cubicles with two bunk beds/cubicle. Perimeters are unfenced. Operational procedures at Level 1-B facilities impart a higher level of security compared to level 1-A facilities.

Level 2 (Medium) - Housing is primarily double bunk, cell type with some institutions having double-bunk cubicles. Perimeters are single fenced with electronic surveillance. Level 2 institutions provide a higher level of security than level 1 facilities.

Level 3 (Max) - For violent offenders with longer sentences, and inmates who exhibit behavioral problems. Housing is single and double cells. Perimeters are doublefenced with extensive electronic surveillance. Inmates are closely supervised with their activities and movement highly restricted

Table Notes: (1) CI means Correctional Institution; (2) PRC means Pre-Release Center; (3) R&E means Reception and Evaluation Center; and (4) A carat (^) indicates institutions converted from Level 3 to Level 2 – Evans CI on June 1, 2005; Kershaw CI on February 28, 2003; Allendale CI on April 9, 2003





SOUTH CAROLINA DEPARTMENT OF CORRECTIONS



Office of the Deputy Director of Health Services Terre K. Marshall, MPH, CCHP-A

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DISCLAIMER

• Please note some of the information in this presentation may differ from that provided in the agency's original Program Evaluation Report (PER) submission. The Agency plans to provide the Committee with an updated PER when presentations are complete.



Agency Mission

The mission of the South Carolina Department of Corrections is:

SAFETY

We will protect the public, our employees, and our

inmates.

SERVICE

We will provide rehabilitation and selfimprovement opportunities for inmates.

STEWARDSHIP

We will promote professional excellence, fiscal responsibility, and self-sufficiency.



Health Services Mission

We will provide a comprehensive continuum of health care, which facilitates positive change within the inmate population by creating an atmosphere of dignity and respect, utilizing a multidisciplinary team approach that is gender-responsive and trauma-informed to promote health maintenance and optimal functioning consistent with the community standard of care.

Deputy Director for Health Services

Reporting directly to the Director of SCDC, the Deputy Director of

Health Services oversees the daily functions of:

- Medical, Dental, Mental Health/Psychiatric, Substance Use Disorder Treatment
 & Sex Offender Treatment services throughout the SCDC state-wide system
- Daily operations of the Health Services staff at all 21 correctional institutions
- Operations of the SCDC Central Pharmacy & Central Laboratory
- Management of health services contracts and claims for outside community health services (hospitalization, specialty physician services, etc.)



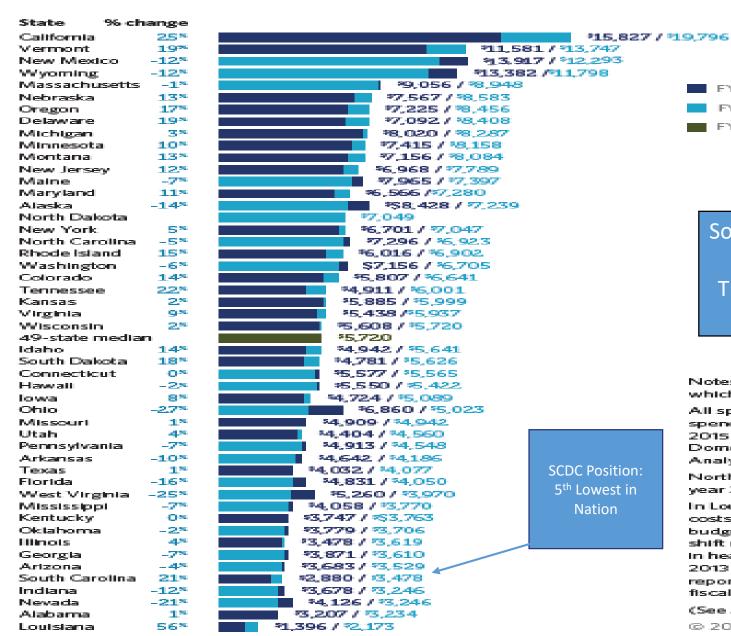
HEALTH SERVICES COSTS & RELATED ISSUES







Per-Inmate Spending on Prison Health Care Varied Greatly Magnitude and change by state, FY 2010-15



Source: "Prison Health Care:
Costs and Quality"
The Pew Charitable Trusts;
October 2017

FY 2010 spending

FY 2015 spending

FY 2015 spending

Notes: The 49-state median excludes New Hampshire, which did not provide data.

All spending figures are in 2015 dollars. Nominal spending data for fiscal 2010–15 were converted to 2015 dollars using the implicit Price Deflator for Gross Domestic Product included in the Bureau of Economic Analysis' National Income and Product Accounts.

North Dakota did not report spending data for fiscal year 2010.

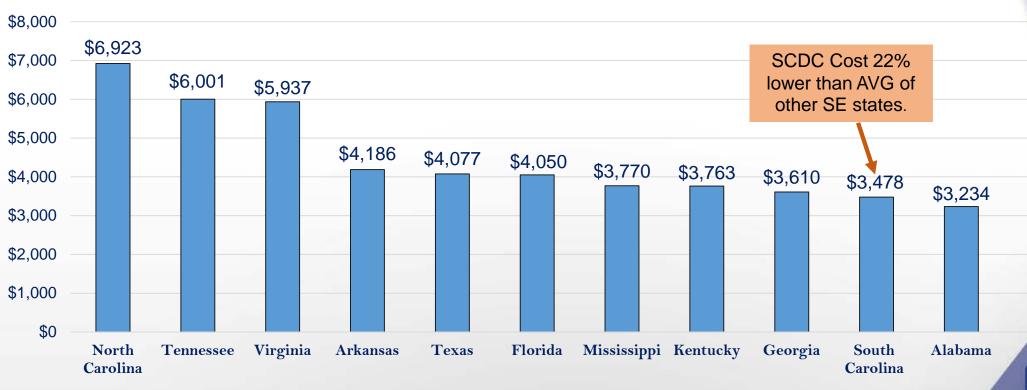
In Louisiana, beginning in fiscal 2014, off-site medical costs were included in the Department of Correction's budget, rather than Louisiana State University's. This shift resulted in a \$20 million (44 percent) increase in health care spending by the department from fiscal 2013 to fiscal 2014 and contributed to the department's reported per-inmate health care spending increase from fiscal 2010 to fiscal 2015.

(See Appendix C, Table C.3 for state data.)

@ 2017 The Pew Charitable Trusts

Pew Charitable Trusts: Per Inmate Spending on Health Services Among Select Southeastern States

HS Annual Cost/Inmate 2015

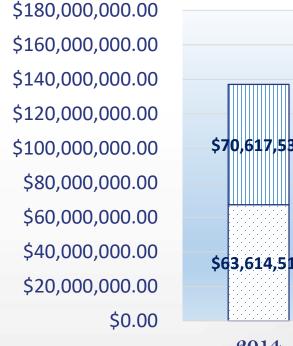


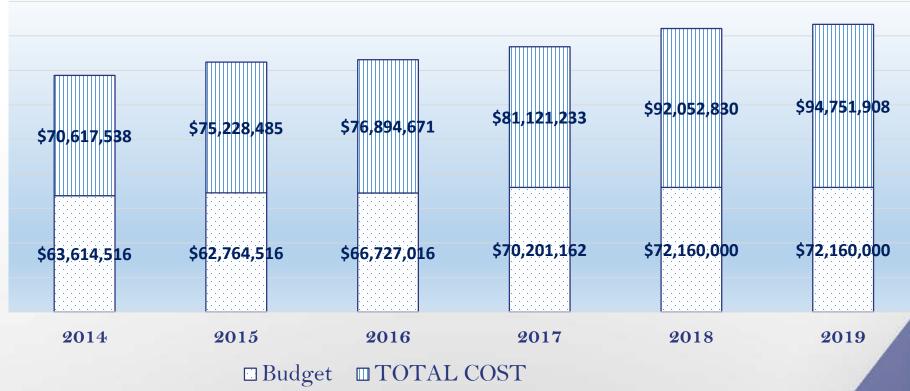
■ HS Annual Cost/Inmate



SCDC HS Budget v. Actual Spent 2014 - 2019

SCDC Budget v. Actual Spend

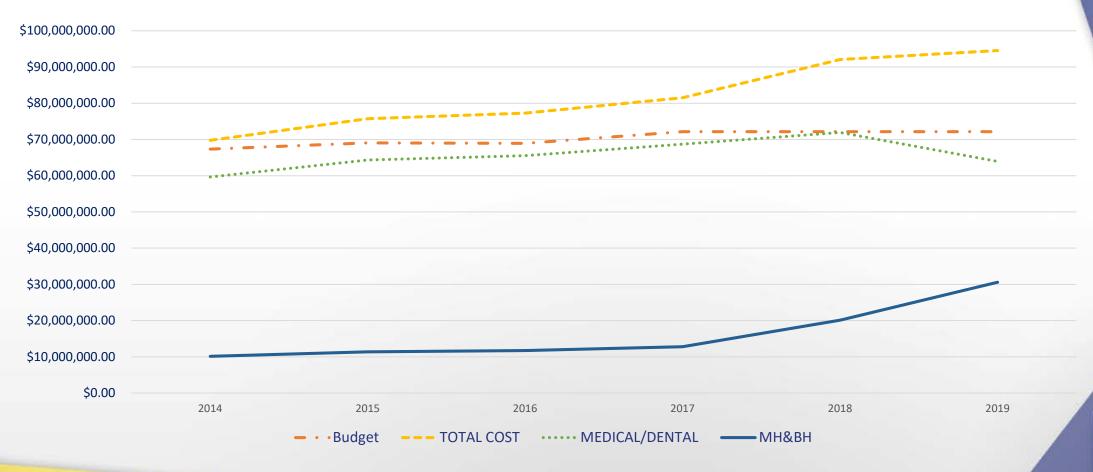






SCDC HS Spent by Category, by Fiscal Year

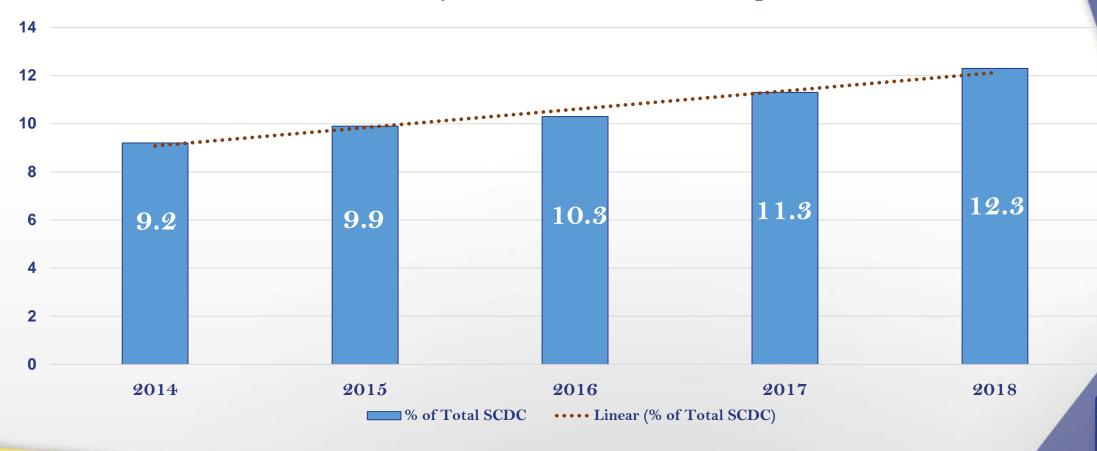
SCDC Health Services Expenditures by Category, by Fiscal Year





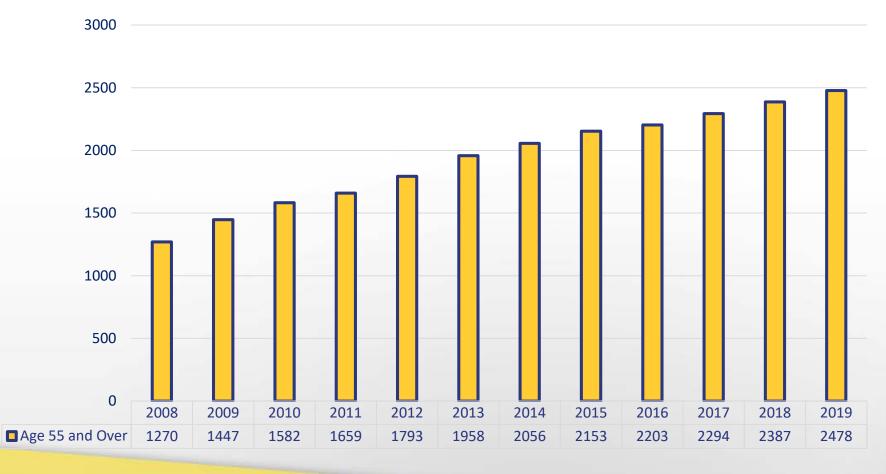
The Aging of the Inmate Population

Inmates > 55 yrs as a % of Total SCDC Population



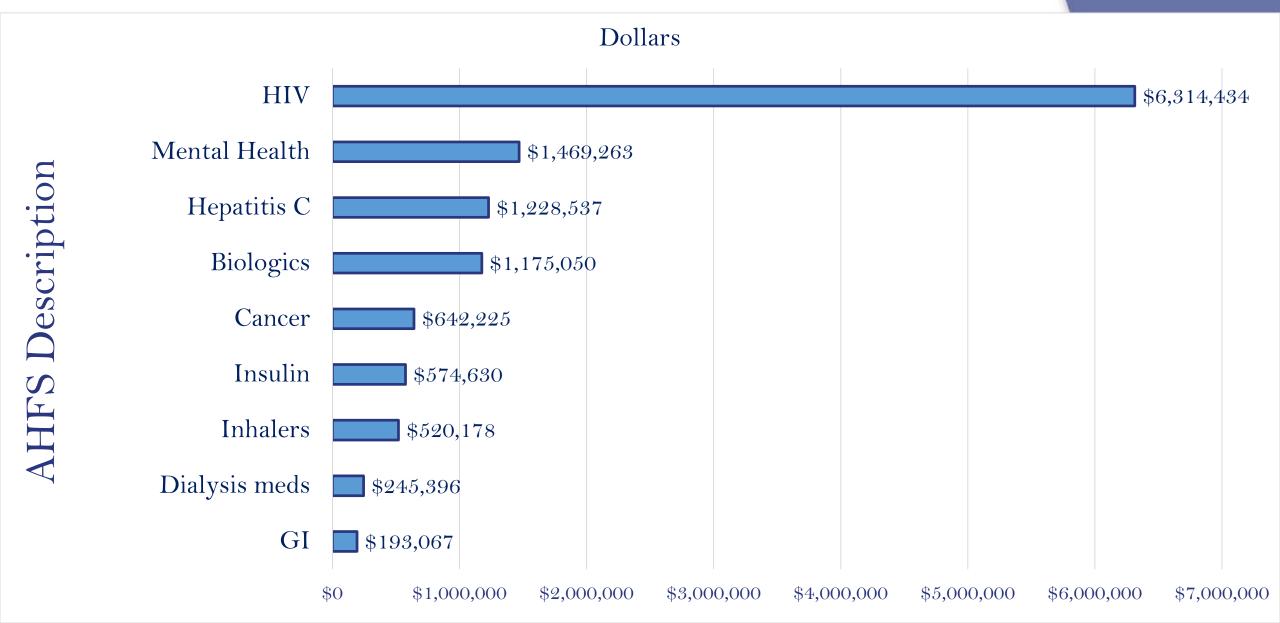
SCDC Aging Inmate Population

Age 55 and Over



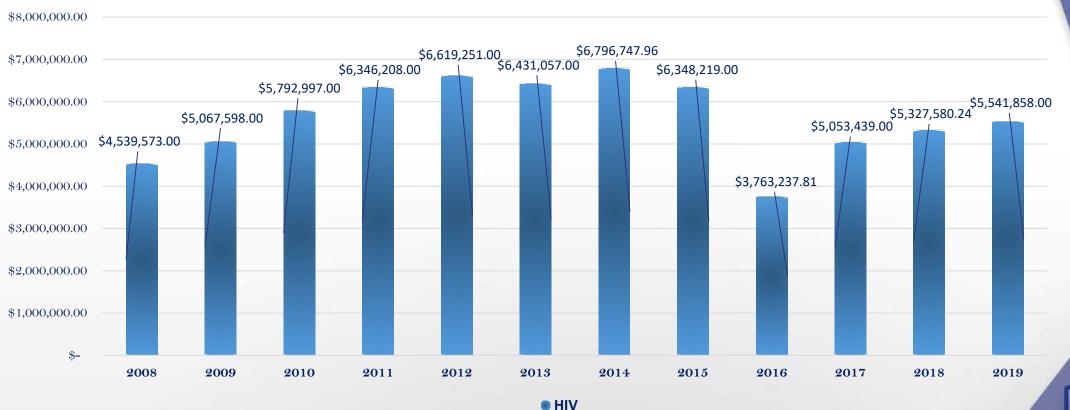


Financial Impact by Type of Medication - 2018



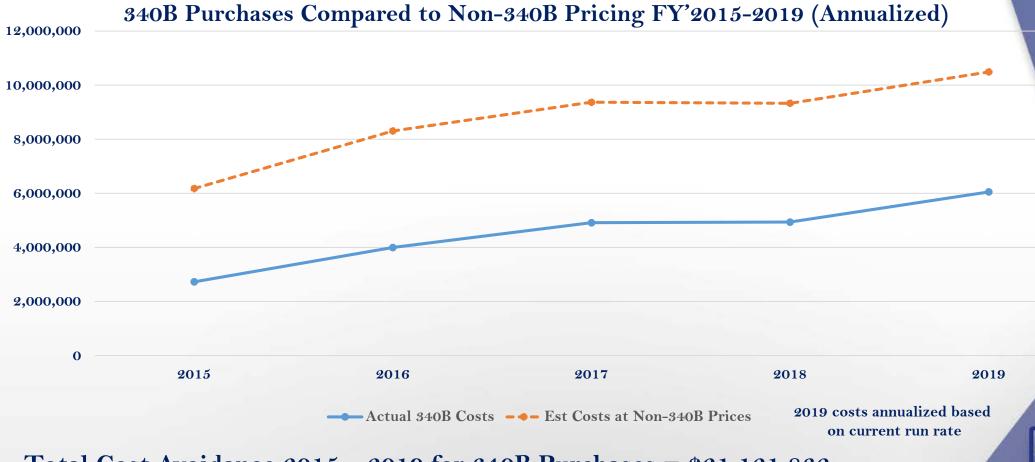
SCDC Pharmacy Expenditures for HIV 2008 - 2019

HIV Spending 2008 - 2019





Cost Avoidance Attributable to 340B Drug Buying Program (Contract with DHEC)



Total Cost Avoidance 2015 – 2019 for 340B Purchases = \$21,121,832

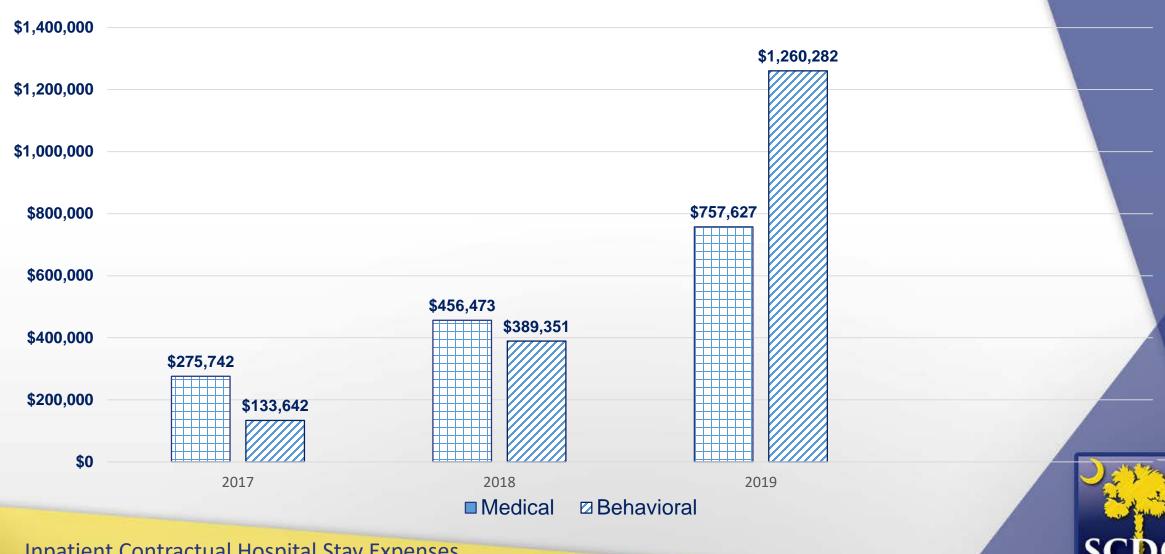


Top Fifteen (15) High Volume Tests Performed Annually





SCDC Expenditures at the Wellpath Regional Care Site in Columbia (2017-2019)



MEDICAID ELIGIBILITY: Benefit of SCDC/DHHS Partnership

- Department of Health and Human Services (DHHS) provides personnel to determine eligibility for inmates who are admitted as inpatients to hospitals (>24 hr)
- If the inmate meets Medicaid eligibility requirements (e.g., delivering mothers, Aged, Blind, Disabled), inpatient stay paid by Medicaid rather than SCDC (federal dollars then pay the majority of the cost of the inpatient stay)



 ^{*} Data.wa.gov national survey, 2014

 ^{**} Kaiser Foundation kff.org/Medicaid-financing 2015

Benefits of Medicaid Eligibility (inpatient):

- Also, inmates then eligible for Medicaid upon release from custody and have continuity of care coverage for re-entry transition
- An average of 124 inpatient admissions per year offset by this initiative at an average cost of \$13,776/admission * and an average of 67-73.1% Federal match for South Carolina**, estimate State taxpayer savings of over \$1M annually



Care and Treatment for Inmates (Health)

Deliverable 85

Required
SC Code 24-1-130
SC Proviso 65.16, 6,65.8

Components

- Provide health care required by law, even if inmate is not covered by insurance.
- Refrain from charging inmates for mental health treatment.
- Charge fee for inmate-requested medical treatment, except psychological or mental health visits.
- Charge copay for prescriptions.



INMATE COPAY: Don't charge inmates for mental health treatment per proviso.

Customers

- ✓ Know # of potential customers
- / Know # of customers served
- **✓** Evaluate customer satisfaction
- **✓** Evaluate outcomes

Costs

- ✓ Know cost per unit to provide
- X Law allows charging customer

Greatest potential harm None

Recommendations to General Assembly

No action necessary.



INMATE COPAY: Charge fee for inmate-requested medical treatment, except psychological or mental health visits.

Allowed
SC Proviso 65.8
(2018-19)

Greatest potential harm

None

Customers

- ✓ Know # of potential customers
- ✓ Know # of customers served
- **Evaluate customer** satisfaction
- **✓** Evaluate outcomes

Costs

- ✓ Know cost per unit to provide
- Law allows charging customer

Recommendations to General Assembly

Has been SCDC Policy for several years.



INMATE COPAY: Charge co-pay for prescriptions

Customers

- ✓ Know # of potential customers
- ✓ Know # of customers served
- Evaluate customer satisfaction
- **✓** Evaluate outcomes

Costs

- ✓ Know cost per unit to provide
- Law allows charging customer

Greatest potential harm

None

Recommendations to General Assembly

Has been SCDC Policy for several years.



Information About Inmates Who Receive Social Security Insurance, Provide to the Social Security Administration

Required SC 65.7 (2018-19)

Deliverable 88

Components

• Deposit funds received from the Social Security Administration for information regarding inmates who receive Social Security Insurance in special "Social Security Account" for care and custody of inmates.



MEDICAL PAROLE: File petitions to the full parole board for release of an inmate who is terminally ill, geriatric, permanently incapacitated, or any combination of these conditions

Customers

- X Know # of potential customers
- ✓ Know # of customers served
- X Evaluate customer satisfaction
- **✓** Evaluate outcomes

Costs

- ✓ Know cost per unit to provide
- X Law allows charging customer

Greatest potential harm

Increased costs as medical parole and furlough release reduce monetary cost to State of South Carolina and to agency due to high medical bills

Allowed
S.C. Code Section
24-21-715(B)



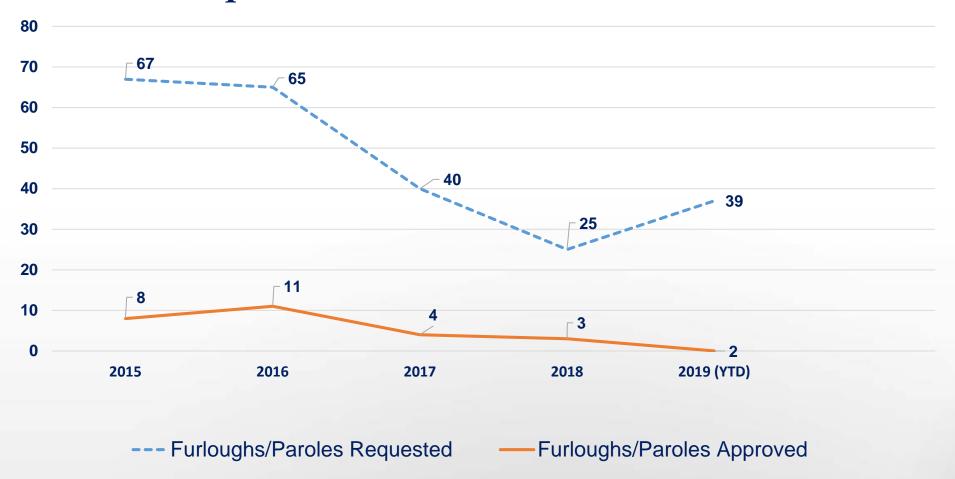
Medical Furloughs/Medical Paroles

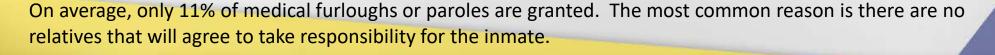
Per SCDC Policy, inmates may be referred for a Medical Furlough or Medical Parole if they:

- Are diagnosed with a terminal illness and a physician has determined they have less than one year or two years to live
- Have a family member willing to sponsor the inmate upon release
- Have a community provider that agrees to provide needed health care
- Care in community at no cost to SCDC (Family, Medicaid, Medicare)



Medical Furlough/Paroles Requested vs. Granted 2015-2019







<u>Required</u> SC Code 24-9-35

Inmate deaths (non-execution). Take actions outlined in statute.

Deliverable 16

Components

- County coroner, immediately notified if a person dies while in jail or prison.
- Death of an inmate must be reported within 72 hours to the SCDC Inspection Division SCDC Form 8-2 "Report of Inmate Death".
- Create reports on which a facility manager can report the death of an inmate and the circumstances surrounding it.
- If a person dies while in jail or prison, SCDC Inspection Division is required to retain SCDC Form 8-2 "Report of Inmate Death".



Inmate deaths (non-execution). Take actions outlined in statute.

Deliverables 16.0,16.1,16.2,16.3,16.4

Customers

- ✓ Know # of potential customers
- √ Know # of customers served
- ✓ Evaluate customer satisfaction
- ✓ Evaluate outcomes

Costs

- ✓ Know cost per unit to provide
- X Law allows charging customer

Greatest potential harm

Opens Agency to unnecessary lawsuits from inmate families concerning their perished loved ones.

Recommendations to General Assembly

Understand that the prison system has offenders of all ages confined within their perimeters.



SCDC Inmate Deaths 2014-2019 (YTD) by *Cause

CAUSE OF CALENDAR YEAR TOTA DEATH 2014 2015 2016 2017 2018 2019 100 Accidental - Other Accidental - Self Alcohol/Drug Homicide **Natural Cause** 24 368 Other Cause Suicide 33 **AUTOPSY PENDING** 10 **TOTAL** 100 38 460 105 20 Accidental - Self Suicide **AUTOPSY** TOTAL Alcohol/Drug Homicide **Natural Cause** Other Cause Accidental - Other **PENDING**

□CALENDAR YEAR 2014 □CALENDAR YEAR 2015 □CALENDAR YEAR 2016 □CALENDAR YEAR 2017 □CALENDAR YEAR 2018 □CALENDAR YEAR 2019

120



^{*}Cause of death is determined by the Coroner

HEALTH SERVICES STAFFING



Physical Health Services Staffing by Program/Discipline (source: SCDC "Medical Personnel Report 7/22/2019" – not all inclusive)

Position Type	# of Positions	# of Vacancies	% Vacant
Nurse Admin/Manager	28	4	14%
Head Nurse	17	1	6
Physicians	14	1	7%
Physicians Assistants	3	0	0
Nurse Practitioners	17	4	24%
RN	139	51	36%
LPN	107	45	41%
Paramedic	20	15	75%
CNA	41	9	22%
Medical Records	3	0	0
Dentists	7	1	14%
Dental Assistants	13	1	6%
Laboratory Technologist	5	1	20%



Behavioral Health Services Staffing by Program/Discipline Source - MH Oversight Vacancy Report- As Dictated by the Mental Health Settlement Agreement - July 22, 2019

Position Type	# of FTEs	Filled	# of Vacancies	% Vacant
Psychiatrist	16	16	0	0%
Psychologist	4	4	0	0%
QMHPs	112	71	41	36.6%
Mental Health Officers*	30	30	0	0%
Activity Therapist Supervisor	1	1	0	0%
Activity Therapist	3	3	0	0%
Health Services Recruiter	1	1	0	0%
Administrative Support	9	9	0	0%
Addiction Recovery Services (Not part of MH Settlement)	36	30	5	17%



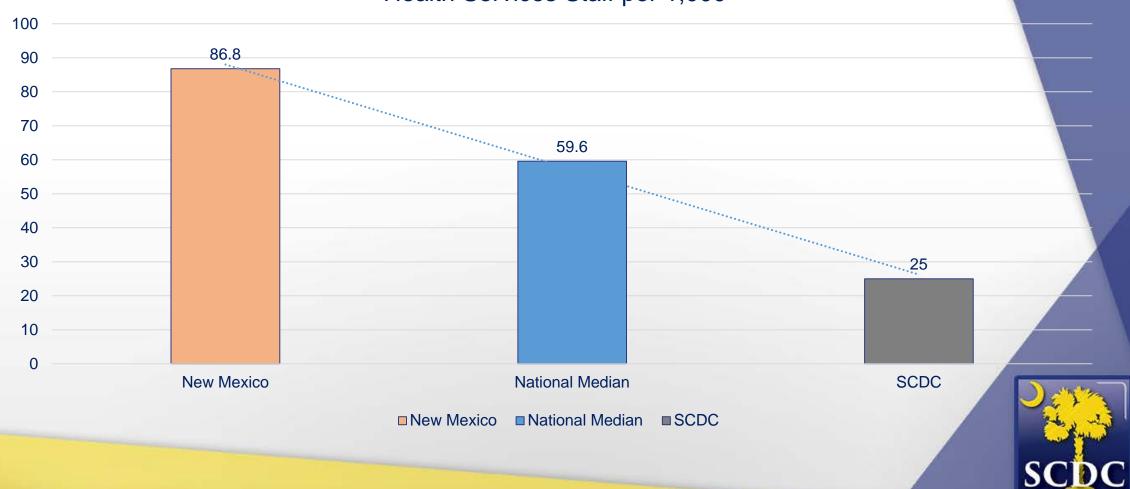
The Pew Trusts Reports 2015 Health Care Staffing per Inmate

- Highest Number of FTE's per 1,000 Inmates = **New Mexico** 86.8 FTE's per 1,000 Inmates
- Median Number of FTE's per 1,000 Inmates Across US = <u>59.6</u>
 <u>FTE's</u> per 1000 Inmates
- South Carolina = 25 FTE's per 1,000 Inmates

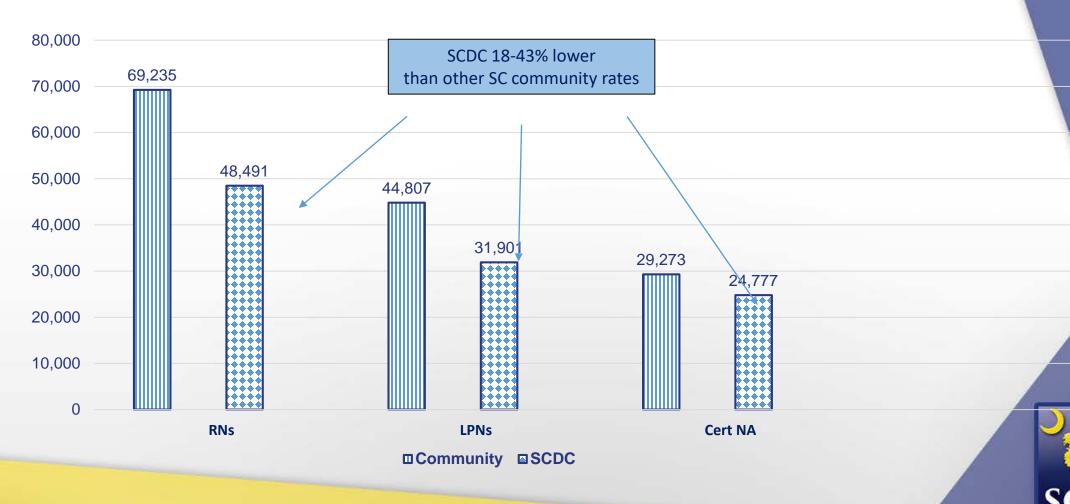


The Pew Trusts Reports 2015 Health Care Staffing per Inmate Based on Pew Charitable Trust Report "Prison Health Care, Costs and Quality" (2015)

Health Services Staff per 1,000



COMPARISON OF ANNUAL SALARIES FOR SCDC AND COMMUNITY RESOURCES



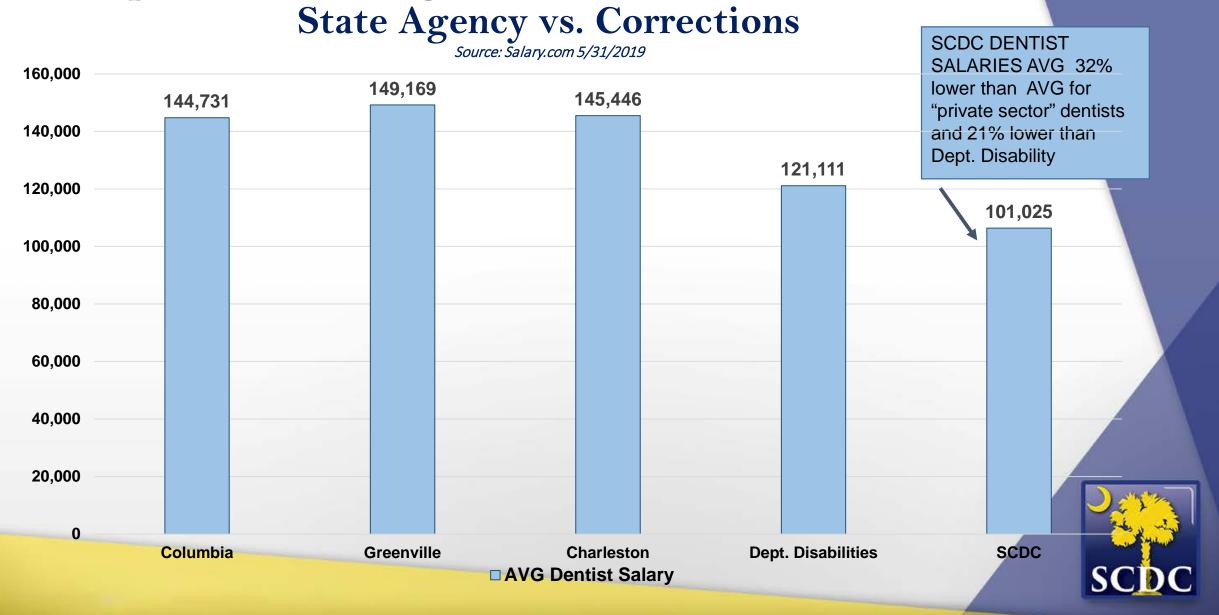
ANNUAL SALARIES FOR SCDC BEHAVIORAL HEALTH PROFESSIONAL AND VACANCY PERCENTAGE

Mental Health Oversight Report 8/18/19

Discipline	Salary	Mental Health Lawsuit
Psychiatrist	\$255,000	0%
Psychologist	\$122,400	0%
Qualified Mental Health Professionals	\$48,960/\$53,040	36.6%
Mental Health Officers (of 44)	\$36,860	0%



Comparison of Average Dental Salaries in Selected Areas
State Agency vs. Corrections



Delivery & Organization of Health Services

■ Development of 2-year strategic & operational Master Plan

 Reorganization of Division of Health Services with hiring of key positions

Priority for placement of positions within the institutions



Health Services Master Plan*

- Signed by Bryan P. Stirling, Director, August 22, 2018
- Strategic and Operational Plan for FY18 & FY19
- Multidisciplinary to Encompass: Health Care, Mental Health, Substance Use Disorder Treatment/Addiction Recovery & Sex Offender Treatment

*Note: Subject to Appropriations



HEALTH SERVICES GOALS

Goal 1: Improve the ability to timely recruit, retain, onboard & train qualified health & behavioral health professionals across all disciplines throughout SCDC

Goal 2: Enhance Behavioral Health Services in response to the identified needs of the patient population across the necessary continuum of care throughout all levels of care within all security levels



Goal 3: Enhance the delivery of Substance Use Disorder
Treatment and Management to coincide with the
ASAM Model of Care and responsive to individual
treatment needs

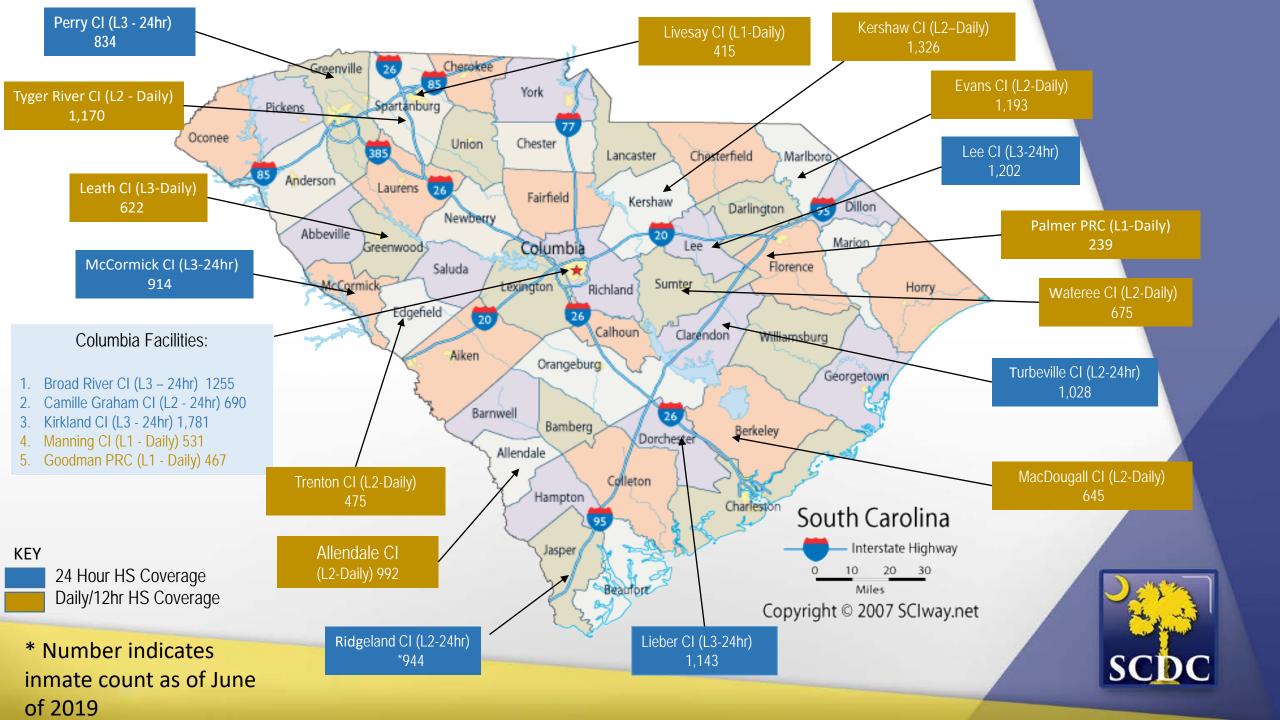
Goal 4: Establish an "Inmate Health Plan" for individuals incarcerated within SCDC to include affirmative, definitive guidelines for management of all levels of necessary health/behavioral health services to include addiction recovery & sex offender treatment



Goal 5:

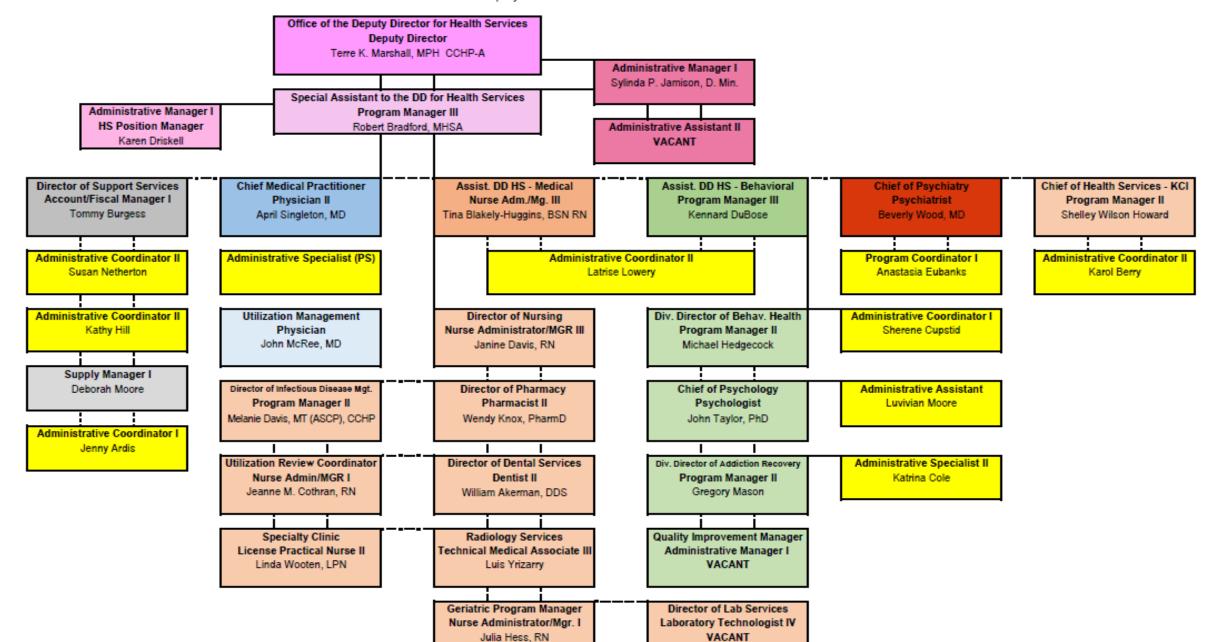
Implement health care technology, cost savings & efficiency initiatives to streamline & improve the delivery of services while maximizing effectiveness, increasing on-site availability of levels of care, & decreasing off-site necessity of services & security overtime/transportation





South Carolina Department of Corrections

Office of the Deputy Director for Health Services



NURSING



SERVICES





MANAGEMENT



Overview of Nursing/Site Management

- Provides day-to-day site health services (e.g., sick call, medications, chronic care) at the 21 SCDC institutions, 10 of which provide only 10-12 hour coverage despite having 1000+ medium-security inmates
- Health Care Authority (HCA) is supervised by the Assist. Deputy Director of Health Services, the SCDC Director of Nursing and each institutional Warden
- Ensures institutions are staffed with necessary providers, nurses and other health care professionals
- Of 110 LPN (FT/PT) positions, there is a 44% vacancy for SCDC positions; & for RN, of 157 (FT/PT), 35% are vacant (8/19/19)
- Agency nursing 120





PRIMARY CARE CLINICAL PROVIDERS





Overview of SCDC Clinical Providers

- Includes primary care physicians (14), physicians assistants (3) and nurse practitioners (15 PCP)
- Under the clinical supervision of the SCDC Chief Medical Officer, the clinical providers:
 - ✓ Provide on-site and on-call coverage at SCDC sites
 - ✓ Assess and diagnose inmates' medical needs
 - ✓ Prescribe treatment and medications
 - ✓ Refer patients for necessary specialty care and hospitalization
 - ✓ Manage preventive and chronic care



SITES WITH SPECIALIZED HEALTH MISSIONS

KIRKLAND CI







Overview of Kirkland CI Health Services Missions

Kirkland CI has a unique set of missions for SCDC:

- Male health services portion of Reception and Evaluation,
- Inpatient psychiatric management of the Gilliam Psychiatric Hospital (82 beds),
- The operation of the SCDC's largest and only subacute infirmary (24-beds) for inmates in need of skilled nursing care
- Provides on-site specialty clinics for inmates referred by SCDC clinical providers (next slide)

Overview of Kirkland CI Health Services Missions (cont'd)

- Residential mental health unit for Serious Mental
 Illness, ICS = 170 beds
- Behavioral mental illness residential unit, Choices (96 beds)
- High Level Behavior Management Unit (HLBMU = 24 beds)
- SCDC Central Laboratory



ON-SITE SPECIALTY CLINICS AT KIRKLAND

by Service Line and Average # of Patient Visits/Month January 1, 2019 – June 30, 2019

SPECIALTY	AVG/ Mo	SPECIALTY	AVG/M O	SPECIALTY	AVG/MO
General Surgery (USC Surgery)	52	Ophthalmology	52	Physical Therapy	22
Orthopedics	122	Podiatry	10	Urology	**
Optometry	46	Gastroenterology	33	Orthotics and Prosthesis	30
ENT Clinic	16	Internal Medicine	19	Pulmonary Clinic/CPAP	16
Infectious Disease	77	Reconstructive Plastic Surgery (every 8 wks.)	6	Hepatitis C	28
* Averages < 1/month ** Restarts July, 2019					



DNA samples from inmates, obtain from those who are legally required to submit. Deliverable 11

Required
2018-19 Proviso 65.24

Components include:

 Collect fee for DNA sample from inmates and submit to State Treasurer

Transfer collected DNA fees (\$250) to the State Law Enforcement Division (SLED) to offset the expenses incurred to operate the State DNA database program



Collect Fee for DNA Sample from Inmates and Submit to State Treasurer. Transfer Collected DNA Fees to State Law Enforcement Division to Offset the Expenses Incurred to Operate the State DNA Database Program

Required
2018 Proviso 65.24

Customers

- ✓ Know # of potential customers
- ✓ Know # of customers served
- X Evaluate customer satisfaction
- **✓** Evaluate outcomes

Costs

- ✓ Know cost per unit to provide
- ✓ Law allows charging customer

Greatest potential harm

Important for law enforcement recording and nationwide database for enforcement

Recommendations to General Assembly

Must do deliverable



DNA Testing Payments to SLED, FY 2012 - FY 2018

120,343

116,319

117,908

120,293

114,329

90,629

809,978

\$408,020.98

\$410,987.28

\$426,218.06

\$436,422.88

\$430,608.90

\$333,896.55

\$2,913,657.97

— — — — — — — — — — — — — — — — — — —			
Fiscal Year	# Inmates Making Payments for DNA Testing	# Payments Made for DNA Testing	Amount Collected for DNA Testing
2012	14,047	130,157	\$467,503.32

12,760

11,710

11,392

11,060

10,230

8,437

79,636

2013

2014

2015

2016

2017

2018

Totals

Raise awareness of and educate inmates on organ, tissue, and marrow donation, and if they desire to donate, and are able to do so, follow proper laws regarding organ and tissue donation.

Allowed SC Code 24-1-285 (2018-19)

Customers

- X Know # of potential customers
- Know # of customers served
- X Evaluate customer satisfaction
- X Evaluate outcomes

Costs

- X Know cost per unit to provide
- ✓ Law allows charging customer

Greatest potential harm

Loss of life of potential recipients.

Recommendations to General Assembly

None at this time. Is included in current SCDC policy.



Care and Treatment for Inmates (Health).

Deliverable 85

Required
SC Code 24-1-130
SC Proviso 65.16,
65.28,65.8

Components (continued from last slide)

- Collect and record private health information from inmates.
- File against inmate insurance for medical costs when necessary.
- Use insurance reimbursement to cover claim expenses.
- Initiate an action to collect costs incurred for medical treatment (each visit initiated by the inmate to an institutional provider for examination or treatment), above those costs the jail was able to obtain from the inmate's account if (1) the inmate is released, but was not acquitted of all charges for which he was being held or (2) the inmate was executed or died while in jail.
- Raise awareness of and educate inmates on organ, tissue, and marrow donation, and if they desire to donate, and are able to do so, follow proper laws regarding organ and tissue donation.



Performance Measures: Deliverables 85.0, 85.1, 85.2, 85.3, 85.4, 85,6, 85.7, 85.9, 85.91, 85.92,

Customers

- X Know # of potential customers
- Know # of customers served
- X Evaluate customer satisfaction
- X Evaluate outcomes

<u>Costs</u>

- X Know cost per unit to provide
- X Law allows charging customer

Greatest potential harm

None – number of inmates with active private insurance is none or negligible.

Recommendations to General Assembly

None at this time.



Health Services' Admissions Process

- When inmates are admitted to SCDC from the various county jails, they are processed at two primary R&E sites:
 - ✓ Kirkland Correctional Institution (KRCI) for males
 - ✓ Camille Graham Correctional Institution (CGCI) for females
- Health Services does a comprehensive evaluation of the physical and behavioral health status to determine:
 - ✓ Physical and behavioral health history
 - ✓ Chronic illnesses, both physical and mental
 - ✓ Substance use history
- This is vital for determining the inmate placement in the system to match needs during time in custody within SCDC



Health Services' Admissions Processing Chart

Nurse intake medical interview (M-14) within 8 to 24 hour of arrival

- ~ Mental Health Referral completed on 1st day (EMERGENT/URGENT/ROUTINE)
- ~ Medications ordered upon arrival by provider
- ~ Bridge Mental Health medication ordered upon arrival by medical provider

Mental Health Screening (M-156) completed by 3 business days of arrival by QMHP. If necessary, referral made for additional evaluation.

Shock Incarceration Evaluation completed by medical and mental health

Mental Health Orientation (M-156) QMHPs conduct group orientation. Individual screening for PREA risk.

Health Services'
Admissions
Processing Chart

Physical Exam by provider within 8 to 24 hours of arrival and (M-123) completed

After all medical processing is complete the medical part of M-123 is entered in NextGen by medical staff

Processing labs collected on day #2 Result return within 5 to 7 days

Intake Assessment completed by classification on day #1

All inmates are seen by QMHP and referrals are made for Psych clinic and Psych Provider completes (M-123) and enter in NextGen

Mental Health Classification Inmates assigned MH Level code #



SITES WITH SPECIALIZED HEALTH MISSIONS



BROAD RIVER CI





Overview of Broad River CI Health Services Missions

Broad River CI has a unique set of missions for SCDC:

- Hosts the statewide dialysis center for <u>all</u> SCDC End Stage Renal Disease (ESRD) patients (28 male)
- Crisis Stabilization Unit (CSU) for male inmates at risk for selfinjurious behavior (32 beds, expanding to 64)
- Houses cancer/oncology patients during treatment
- Death Row (37)
- Intensive Outpatient Mental Health, New Directions = 145
- Outpatient Mental Health
- Diversionary Housing Unit (residential mental health unit = 32)
- Enhanced mental health for Restrictive Housing Unit

SITES WITH SPECIALIZED HEALTH MISSIONS

CAMILLE GRIFFIN GRAHAM CI







Overview of Camille Graham CI Health Services Missions

Camille Graham CI is the female institution in SCDC with a unique set of health service missions:

- Reception and Evaluation (R&E) site for all females coming into SCDC custody
- Site where pregnant women are housed and prenatal care is provided
- OB/GYN specialty service site, on-site weekly
- Intensive Outpatient services for women
- Outpatient mental health patient population throughout compound
- Crisis Stabilization Unit (CSU) for female inmates at high risk for self- injurious behavior
- ICS residential services for females
- HOPE Addiction Treatment Unit (ATU)



SCDC CENTRAL PHARMACY







Overview of SCDC Central Pharmacy

- Dispenses and packages all prescriptions for the 21 SCDC correctional institutions from its location in Columbia; Averages over 2,000 prescription fills per day by 5 FT, 1 PT Pharmacists, 7 Technicians, 1-4 PharmD Interns/month
- Purchases drugs through state (MMCAP) and federal (340B) group buying programs at deep discounts
- Ships medications to correctional institutions each day through the SCDC transportation/bus system



DENTAL



SERVICES





Overview of SCDC Dental Services

- Primarily emergency and urgent care provided; Not enough resources to provide preventive dentistry between SCDC & contracted dental resources
- Services involving dental prosthetics and metals are carefully controlled for cost efficiency
- SCDC would benefit from the addition of dental hygienists to provide preventive dentistry and thus more serious dental issues, periodontal disease & tooth loss
- Services provided using a mixture of SCDC-employed dentists and contracted dentists
- SCDC salary ranges are far below those of the private sector
 and even other state-employed dentists (range of \$100K)



SUPPORT SERVICES











Overview of SCDC Support Services

- Negotiates competitive pricing for medical goods/equipment and services
- Supply chain management
- Since 2003, SCDC has been able to access hospital pricing negotiated by PEBA through Blue Cross/Blue Shield to leverage significant discounts on hospital claims
- Medicaid pricing for inpatient stays greater than 24 hr for inmates who are eligible under Aged, Blind, Disabled (ABD) criteria or women delivering babies under Presumptive Eligibility criteria (only IF inmate consents)

LABORATORY SERVICES









Overview of SCDC Laboratory Services

- SCDC operates CLIA compliant, moderate complexity laboratory at the Kirkland CI site
- Lab specimens sent from all SCDC prison sites
- Lab staff perform testing and enter results into Electronic Health Record (EHR) for review by ordering providers
- Some low volume and esoteric testing outsourced to contract reference laboratory
- Consistently shown as cost efficient, reliable operation of medical support in SCDC



BEHAVIORAL HEALTH = MENTAL HEALTH & ADDICTION RECOVERY









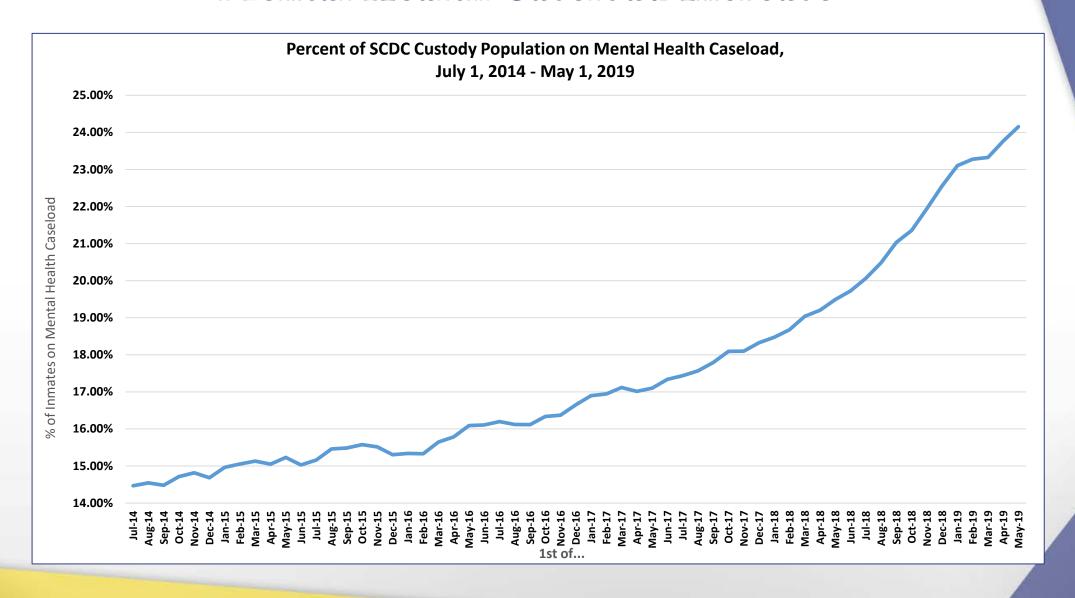
Increase in Mental Health Caseload

Mental health caseload is 24.5% as of August 19, 2019 = 4,552 of 18,589 inmates (up from 14.0% in July 2014, increasing weekly)

- This is indicative of a continuing increase in inmates being identified in need of mental health services, both at R&E and during incarceration
- This number is up from 14 15% at the time of the Mental Health Lawsuit 2014 & Settlement Agreement signature in 2016
- MH Caseload continues increase while SCDC population decreases

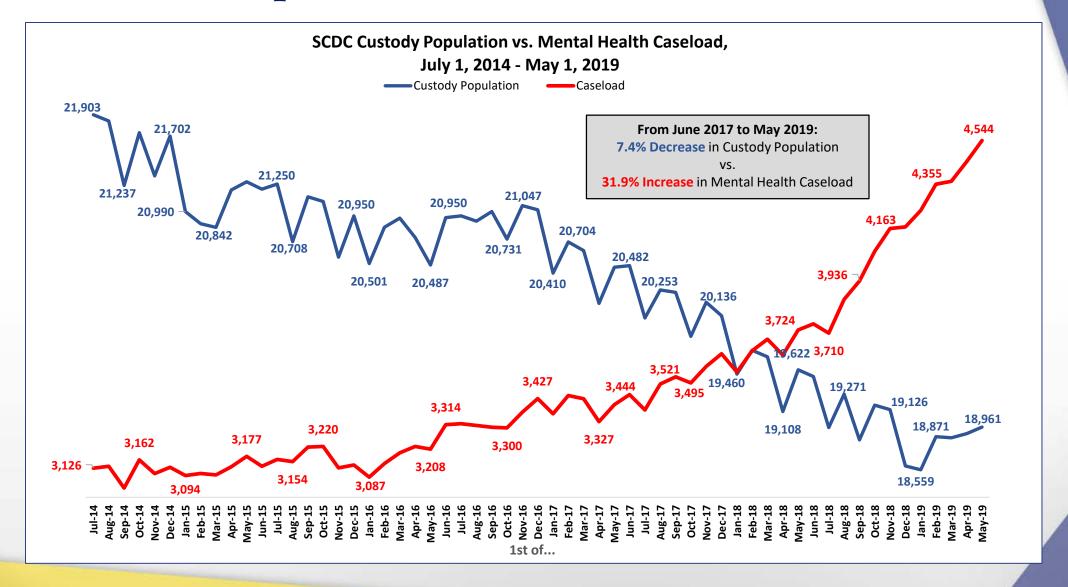


Mental Health Caseload Increase





SCDC Population v. Mental Health Caseload





Mental Illness at SCDC

Mental Illness at SCDC: SCDC recognizes a mental disorder as outlined in the most recent edition of the <u>Diagnostic and Statistical</u> outlined in the most recent edition of the Diagnostic and Statistical Manual (DSM) by the American Psychiatric Association. A mental disorder is a syndrome characterized by a clinically significant disturbance in an individual's cognition, emotion regulation, or behavior that reflects a dysfunction in the psychological, biological, or developmental processes underlying mental function. Mental disorders are usually associated with significant distress or disability in social, occupational, or other important activities. (An expectable or culturally approved response to a common stressor or loss, such as death of a loved one, is not a mental disorder.) Socially deviant behavior (e.g., political, religious, or sexual) and conflicts that are primarily between the individual and society are not mental disorders unless the deviance or conflict results from a dysfunction in the individual, as described above.



Serious Mental Illness (SMI)- Schizophrenia, Schizoaffective Disorder, Cognitive Disorder, Paranoia, Major Depression, Bipolar Disorder, Psychotic Disorder, or any other mental condition that results in significant functional impairment including the ability to perform activities of daily living, extreme impairment of coping skills, or behaviors that are bizarre and/or dangerous to self or others.



Clinical Administration

SCDC mental health staff is comprised of a diverse group of licensed, credentialed, and qualified behavioral health professionals that include Psychiatrists, Psychologists, Qualified Mental Health Professionals (QMHPs), Mental Health Officers, Activity Therapist, and others who offer onsite mental health care and case management on a daily basis to all SCDC inmates as needed.



Qualified Mental Health Professional (QMPHs)

Largest Workforce in Behavioral Health (n=102)

Qualified Mental Health Professionals (QMHPs) hold a Masters degree in counseling, social work or a counseling-related field, and are licensed in the State of South Carolina. They provide treatment and case management services to all inmates classified as mentally ill and any inmate receiving suicide precaution (SP) or crisis intervention (CI) services.



Expansion of Mental Health Officer to RHU's

In addition to the 44 existing Mental Health Technicians and 6 Bay Counselors, converting CO's to Mental Health Officers (bringing number to 78):

- Expand Mental Health Officers in RHU by conversion of vacant CO positions
- Focus on 10 hr. structured time/10 hr. unstructured time for mental health inmates
- Priority = L3 inmates, SD inmates, removal from RHU
- Consider other key program: Perry Step Down & McCormick Adjustment Unit

Conversion of Mental Health Technicians to MH Officers

- Recruitment initiative/incentive
- Earn OT as Mental Health Officer OR as Correctional Officer
- Earn incentive pay
- Perform "some" security duties & mental health duties
- Work 40-hour week v. 37.5 (hourly v. exempt)
- Work C-Card = Monday through Friday
- "NO-PULL" POSTS
- Dual supervision by security & mental health
- Separate "uniform"



Sex Offender Treatment Program

- To provide relevant Cognitive Behavioral Therapeutic techniques to person identified as being sex offenders
- Three-Tiered Approach
 - ✓ Tier one Psychoeducation
 - ✓ Tier two Cognitive Restructuring
 - ✓ Tier three Relapse Prevention/Transition
- 247 inmates have participated in Sex Offender Treatment between 2012 - 2018



Mental Health Lawsuit Implementation Plan







Overview of the Mental Health Lawsuit

Class action lawsuit filed in 2005 in Richland County

• Filed on behalf of 3,500 seriously mentally ill inmates

Judge Baxley signed the order, finding for the Plaintiff on January 8, 2014



Six Components in the MH Lawsuit Order

- The development of a systematic program for screening and evaluating inmates to more accurately identify those in need of mental health care;
- The development of a more comprehensive mental health treatment program that prohibits inappropriate segregation of inmates in mental health crisis, generally requires improved treatment of mentally ill inmates, and substantially improves/increases mental health care facilities within SCDC;



Six Components in the MH Lawsuit Order

- Employment of a sufficient number of trained mental health professionals;
- Maintenance of accurate, complete, and confidential mental health treatment records;
- Administration of psychotropic medication only with appropriate supervision and periodic evaluation; and
- A basic program to identify, treat, and supervise inmates at risk for suicide.



Mental Health Lawsuit - Outcomes

- Settlement Agreement signed May 31, 2016
- Site visits by the Implementation Panel (Psychiatry & Security)
- Significant changes to policies and practices
- Funding
- Hiring
- Electronic Medical Record (EMR)
- Construction/Renovation



IP: Three-Year Budget Submission 2014-2017 (102.5 FTE)

- Mental Health Positions = 73.5
 - ✓ 8.5 Psychiatrists
 - ✓20.0 QMHP
 - ✓30.0 Mental Health Tech. (now MHO)
 - ✓ 3.0 Activity Therapists + 1.0 Clinical Activity Supervisor
 - ✓ 1.0 CQI Director + 4.0 CQI Monitors
 - ✓ 1.0 Healthcare Recruiter + 2.0 Support Staff
 - ✓ 3.0 Psychologist
- Medical Positions = 29.0
 - ✓ 1.0 Physician
 - ✓ 3.0 Nurse Practitioner/Physician Assistant
 - ✓ 15.0 RN + 10.0 LPN



Implementation Panel Report of Compliance March 2019

The findings of the IP with regard to compliance on the various components as of March 8, 2019 are as follows:

Compliance Rating	# of Components
Substantial Compliance	21
Partial Compliance	33
Non-Compliance	5
Total	59



Substantial Compliance - Definition

- Compliance with the essential requirements of the Implementation Goal, include the components identified in the Implementation Panel Report, to a degree that satisfies the purposes and objectives of the goals, plans and components incorporated in the Agreement, even if any particular formal requirement is not complied with.
- Component has been found in the periodic Implementation Reports as being in Substantial Compliance for eighteen (18) consecutive months, that component will no longer be subject to reporting by the Implementation Panel and Mediator.

HOW THE AGREEMENT ENDS

- After being in substantial compliance for 18 months, that component is no longer required to report
- Four year period ending in June of 2020
- Can be extended at the end of the agreement for six month periods or for a period determined by the Mediator or Parties
- Agreement may be terminated by mutual agreement of the Parties



Areas in which the department has shown Partial Compliance

- Screening & Evaluation at R&E
- Number of male and female inmates accessing higher levels of Mental Health Care
- Access for segregated inmates to receive appropriate mental health treatment
- Ensuring inmate segregation cells are clean and at the appropriate temperatures
- Eliminating the disproportionate use of force against inmates with mental illness



Areas in which the department has shown Partial Compliance (cont'd)

- Increase Psychiatrist involvement in treatment planning and treatment team
- Require higher degree of accountability for clinicians responsible for completing and monitoring the MARs
- Review the reasonableness of times scheduled for pill lines
- Locate CI cells in health-care settings
- Increase access to showers for inmates on crisis
- Provide clean and resistant suicide clothing for inmates on crisis

Implementation Panel Report of Compliance March 2019

Noncompliance Areas

- 1. Significantly increase the number of Area Mental Health inmates vis-a-vis outpatient mental health inmates and provide sufficient facilities therefore
- 2. Provide more out-of-cell time for segregated mentally ill inmates
- 3. Document timeliness of sessions for segregated inmates with psychiatrists, psychiatric nurse practitioners, and mental health counselors and timely review of such documentation
- 4. Implement the practice of continuous observation of suicidal inmates
- 5. Provide access to confidential meetings with mental health counselors, psychiatrists, and psychiatric nurse practitioners for CI inmates



Suicide Prevention









National Suicide Prevalence

Bureau of Justice Statistics

- The suicide rate in local jails (47 per 100,000 inmates) was over 3 times the rate in State prisons (14 per 100,000 inmates)
- Violent offenders in both local jails (92 per 100,000) and state prisons (19 per 100,000) had suicide rates over twice as high as those of nonviolent offenders (31 and 9 per 100,000 respectively)



SC Suicide Prevalence Data

Suicide Facts & Figures: South Carolina 2018*





On average, one person dies by suicide every 11 hours in the state.

Nearly twice as many people die by suicide in South Carolina annually than by homicide.

The total deaths to suicide reflect a total of 15,572 years of potential life lost (YPLL) before age 65.



Suicide cost South Carolina a total of **\$748,610,000** of combined lifetime medical and work loss cost in 2010, or an average of **\$1,175,213** per suicide death.

*Based on most recent 2016 data from CDC. Learn more at afsp.org/statistics.



leading cause of death in South Carolina

2nd leading

cause of death for ages 15-34

4th leading

cause of death for ages 35-54

8th leading

cause of death for ages 55-64

16th leading

cause of death for ages 65 & older

Suicide Death Rates

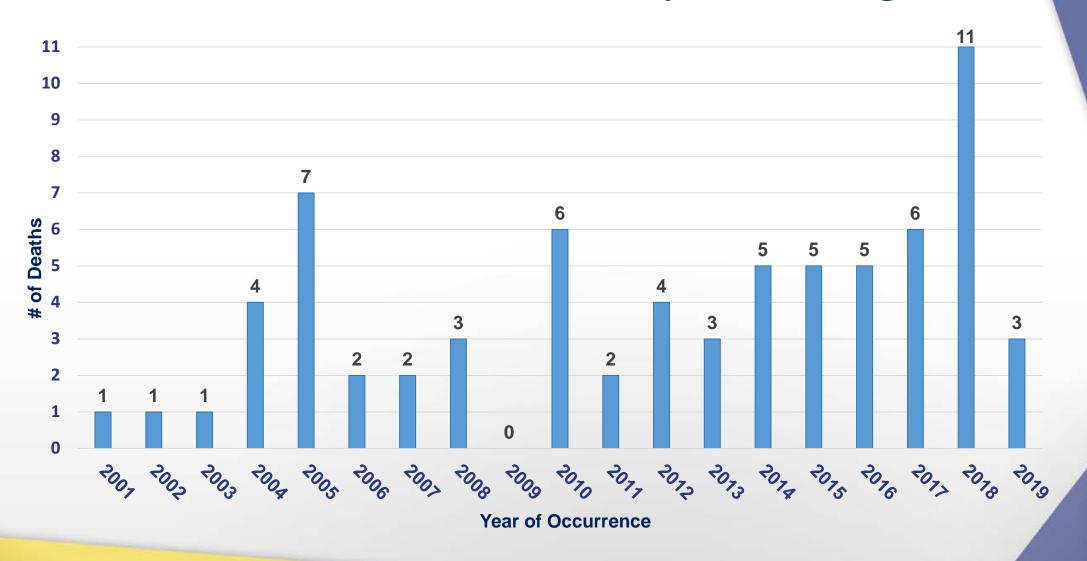
	Number of Deaths by Suicide	Rate per 100,000 Population	State Rank
South Carolina	815	15.65	23
Nationally	44,695	13.42	

afsp.org/StateFacts





of SCDC Suicides – January, 2001 – August, 2019





SCDC Suicide Prevention Initiative

MUSC Forensic Psychiatry & Psychology Departments

- Examine 2016, 2017, 2018 & 2019 SCDC suicide data
- Develop meaningful & comprehensive database
- Establish predictive indicators and risk factors
- Work with SCDC to identify systemic opportunities for change implementation and staff & inmate training initiatives



Suicide Prevention Initiative

Systematic Corrective Actions:

- Housing alternatives (Safe Cells = suicide resistant) to address safety concerns
- Documentation Practices, Review of M-120's, & Observation
- Inmates remaining on MH Caseload for additional observation period after attempt
- Routine Safety Cell inspections
- Face-to-Face assessment from qualified providers before inmates are released from suicide watch
- Sensitivity training for staff
- Restricted clinical staff from using "malingering" as primary clinical issue to prevent negative patient labeling



SCDC Suicide/Crisis Intervention

Inmate Activity:

- Inmate verbalizes, gestures, or attempts suicide or suicide ideation
- Inmate placed & remains on 1:1 observation by CO or may be by Inmate Mental Health Companion, augmented by camera, supervised by CO and MHO with suicide resistant mattress, smock or jumpsuit and blanket in suicide resistant safe cell
- Inmate remains on either 1:1 observation or 15-minute suicide watch, with supervision by CO with daily assessment by QMHP until sees psychiatry
- Inmate placed in setting determined by clinical need with location established by psychiatrist or discharged with periodic & ongoing follow-up by QMHP

SCDC Staff Response:

- CO or any staff may refer to CIT-trained CO, nurse or QMHP if on duty for assessment; if not on duty, place on 1:1 observation in "safe-cell" environment pending assessment by QMHP (usually RHU setting)
- Assessment by QMHP to determine whether need for continued placement on 1:1 direct observation or may be placed on 15-minute observation, pending evaluation by psychiatrist, psychaitric nurse practitioner and psychologist
- Psychiatrist determines need for ongoing crisis placement or release/return to housing or may refer to Crisis Stabilization Unit (BRCI for male; Camille CSU for female)
- Psychiatrist determines outcome and if released ongoing monitoring established

BEHAVIORAL HEALTH SERVICES:

ADDICTION RECOVERY SERVICES









Addiction Recovery Services Mission

To identify, assess, and provide substance use programming opportunities that are educational and therapeutic.



Behavioral Health Collaborations









College of Social Work









Addiction Recovery Needs

- 3,350 inmates need assessment/court-ordered treatment currently
- Approximately 320 ATU treatment beds (male and female) only
- Numbers do not include:
 - ✓ Inmates screened at R&E who score positive for having an active addiction
 - ✓ Inmates requesting substance use disorder services while incarcerated (self-or staff referrals)
 - ✓ Inmates referred as a condition of parole
 - ✓Inmates testing positive on drug screens in need of service



Female Substance Abuse Programs

Camille Graham Addiction Treatment Unit-HOPE

- 64-bed residential program with 6 being allocated to youthful offenders
- Adult Female Offenders
- 6 9 month gender-specific structured programming



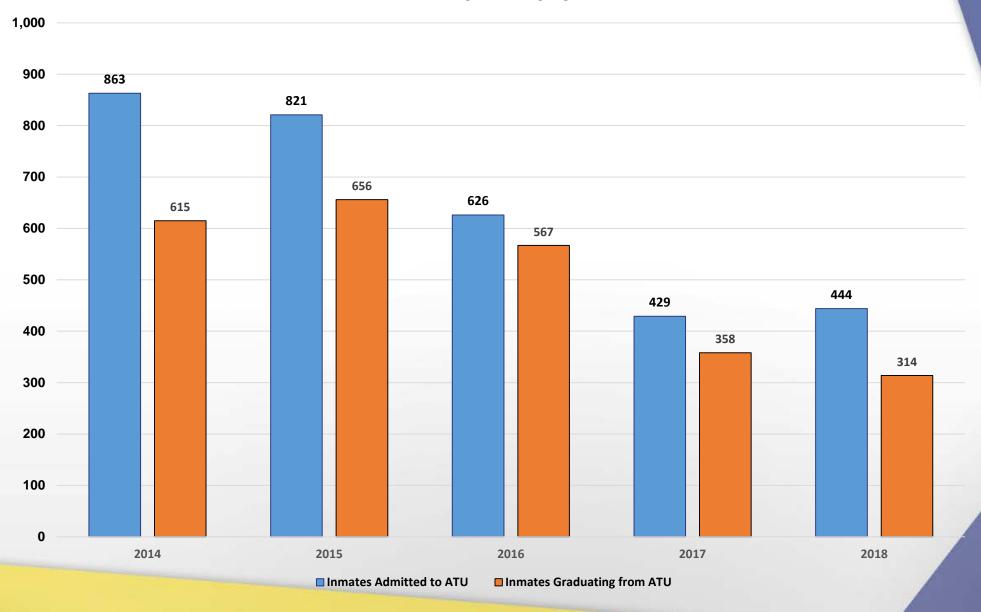
Adult Male Substance Use Programs

Horizon Addiction Treatment Unit

- 256-bed residential program, located at Turbeville CI
- Males serving straight time and youthful offender sentences
- Six to twelve month structured program
- Addresses substance use, criminal thinking and other life skills issues
- Uses a Therapeutic Community Model treatment approach
- Court-ordered and conditionally-paroled offenders with identified substance use program needs are assigned priority admission status

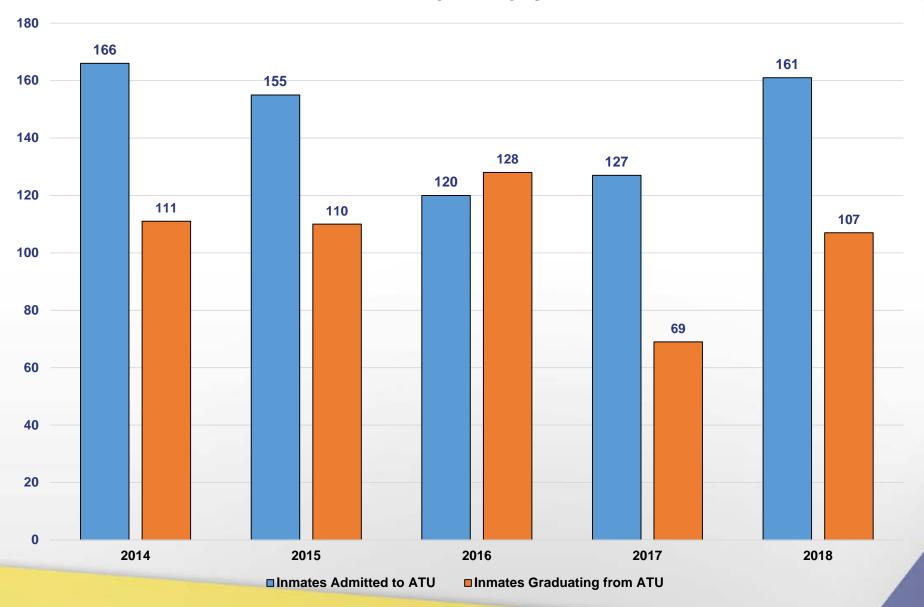


SCDC Addiction Treatment Units (ATU) FY 2014 - 2018



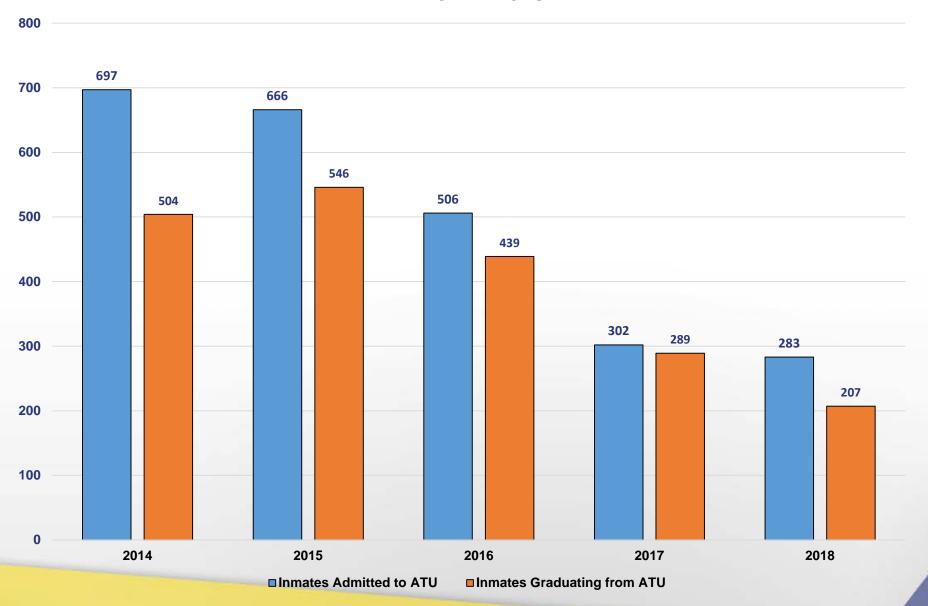


SCDC Female Addiction Treatment Units (ATU) FY 2014 - 2018





SCDC Male Addiction Treatment Units (ATU) FY 2014 - 2018





DAODAS COLLABORATION/GRANTS

Medication Assisted Therapy/Treatment for Pre-Release Program

- November 2017 Present
- 2 Certified Peer Support Specialists, EXPANSION to 3, plus a Supervisor
- Sites = Kirkland, Manning Reentry, Turbeville, Allendale & Kershaw for males; Camille & Leath for females; accommodate other sites
- 645 patients screened for pre-release MAT eligibility
- 34 Naltrexone injections, 161 patients referred, EXPANSION to other drugs?



DAODAS COLLABORATION/GRANTS

Training of Inmate Certified Peer Support Specialists (to expand addiction services programs within SCDC)

- 2 classes to date: male class of 18 (Allendale); female class of 25
 (Camille) of initial plan for 100 inmates
- Inmate CPSS of 43 deployed to Turbeville (4), Manning (4),
 Allendale (8), Lieber (2), Leath (14 female) & Camille (9 with 2 already released)
- Total inmate CPSS to be trained now increased to 150 with grant
 EXPANSION, with evidence-based programming, supervision and training
- EXPANSION from addiction recovery to include mental health

Who is a certified Peer Support Specialist (CPSS)?

A Peer Support Specialist Is Someone Who:

 Is in long-term recovery from substance use and/or mental illness and has the willingness to use their lived experiences to encourage, empower, and educate

DAODAS/SCDC CPSS Requirements:

- One or more years of active Recovery
- Complete DAODAS/SC FAVOR certification training
- Cannot be under supervision by Probation, Pardon, or Parole



DAODAS COLLABORATION/GRANTS

Naloxone (Narcan) Training for SCDC Staff (to prevent opioid OD)

- T4T of SCDC staff by DHEC LEON staff through DAODAS grant
- Number of SCDC staff from facilities, bus terminal, police service,
 security division, and training academy = 120+
- DAODAS/DHEC will provide the naloxone for each location, approximately 320 doses and replenishment
- SCDC finalizing agency policy and to initiate staff CO training



Drug and alcohol centers, establish.

Deliverable 29

Components

- General Assembly has not appropriated funds to establish centers.
- Construct one or more alcohol and drug rehabilitation centers before January 1, 1997.
- Work with Dept. of Alcohol and Other Drug Abuse Services (DAODAS) to develop standards, policies, and procedures for operation of the alcohol and drug rehabilitation center, including but not limited to counseling and discipline.
- Allow DAODAS to provide alcohol and drug abuse intervention, prevention, and treatment services for offenders sentenced to a center for alcohol and drug rehabilitation.
- Maintain security of inmates in alcohol and drug rehabilitation centers.
- Submit monthly reports to general sessions court about the availability of bed space in alcohol and drug rehabilitation centers.



Drug and Alcohol Center, Establish.

Deliverable 29

Required
SC Code 24-13-1910
& 24-13-1920

Customers

- ✓ Know # of potential customers
- ✓ Know # of customers served
- X Evaluate customer satisfaction
- **✓** Evaluate outcomes

Costs

- X Know cost per unit to provide
- X Law allows charging customer

Greatest potential harm

Recidivism and potential death by overdose of untreated inmates.

Recommendations to General Assembly

Gain a greater understanding of the impact of the opioid and other drug epidemic within corrections and society and the favorable impact of treatment on decreasing recidivism. More mandated community diversion substance use treatment programs and more drug courts to provide alternative sentencing opportunities.



2018 INNOVATIONS/INITIATIVES/COLLABORATIONS

- Hepatitis C Litigation Collaboration with DHEC & DHHS
- Telehealth Partnerships Collaboration with MUSC & USC
- Medical Furlough/Medical Parole Coordination with **DPPP**
- Planning Collaboration with **DHEC** "Best Chance Network" for Cancer Screening
- SOAR grant for SSI/SSDI application for those mentally ill inmates releasing from SCDC at risk for homelessness grant with **DMH**
- RSAT funding through DPS for addiction recovery positions increasing
- **DAODAS** and three separate initiatives: 1) MAT, 2) CPPS, 3) Narcan

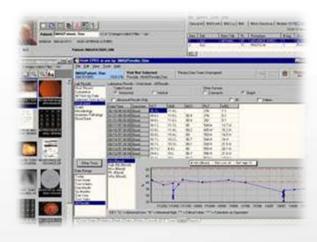


Telehealth Initiatives/Partnerships

- Partnership with USC/Prisma Dept of Commerce Grant
 - ✓ Initial Focus on Camille Graham for Females
 - ✓Intake Exam for all Women
 - ✓ Primary Care
 - ✓ Expansion to Specialty Services
 - ✓ Research Project for Rural Health
- Partnership with MUSC
 - ✓ Specialty Care Urology, Neurology, Other
 - ✓ Primary Care R&E, Infirmary Rounds
 - ✓ Emergency Department Avoidance
- Telepsychiatry Internal SCDC



Electronic Health Record









EMR Project = NextGen

Prior to Implementation of NextGen

 SCDC used paper records and an antiquated system called BlueZone, which is considered an AMR with the combination of paper.

Project Origination

- System purchased on December 18, 2015 = NextGen
- March 2017 pilot launched at Camille and Leath; Female facilities selected due to being a smaller, closed system

System Migration

May 2018 - Full system migration initiated;
 June through October 2018 - Completion of Facility



Health Record Information Received from County Jails (Current Status)

- Several large county jail systems reliably send health record information:
 - ~ Greenville Co. Detention Center
 - ~ Charleston Co. Detention Center
 - ~ Richland Co. Detention Center
 - ~ Cherokee Co. Detention Center
 - ~ Spartanburg Co. Detention Facility
 - ~ Anderson Co. Detention Center
- This amounts to approximately 35% of inmate intake at Reception and Evaluation (R&E)
- Request Legislature assist by making it a requirement for county jails to send health record information with inmates as they are sent for commitment to SCDC
- SCDC to define the data element set needed

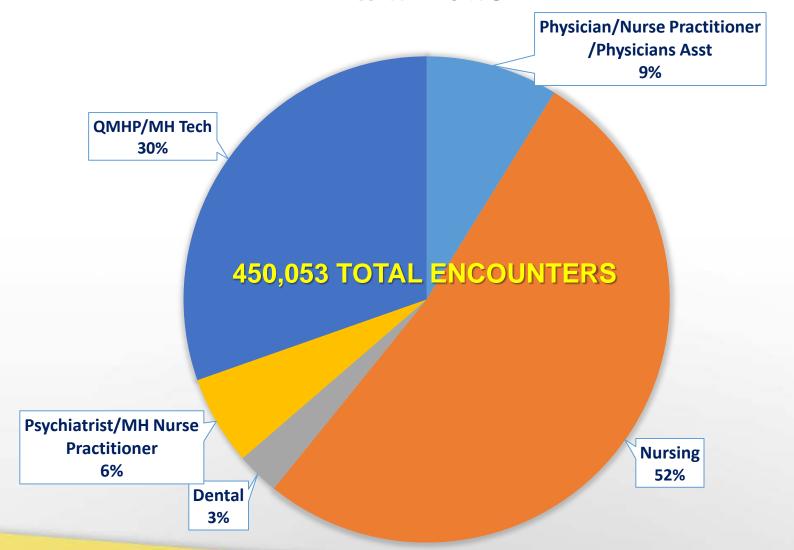


eZmar Application (Medication Administration Record)

- Web-based, application integrated with EMR
- Electronic recording of medication administration
- Provides reviewing of medication regimen, compliance, and history
- Manages automatic medication refill



Health Services Encounters by Type of Provider FY 2018



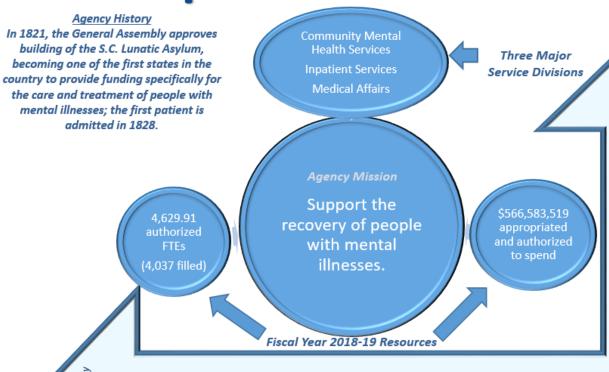


Questions and/or Comments



SCDMH - AGENCY SNAPSHOT

Department of Mental Health



- Increasing access to veterans nursing home beds
- •Reducing the time for forensics admissions
- •Increasing hospital capacity without increasing hospital beds
- Addressing crisis stabilization
- Addressing workforce recruitment and retention

Successes

As identified by the agency

- •Increasing access to community mental health services by 17.28% and serving more patients
- •Using innovative technology to advance and increase its services
- *Employing an excellent and welltrained staff, particularly law enforcement and nursing personnel

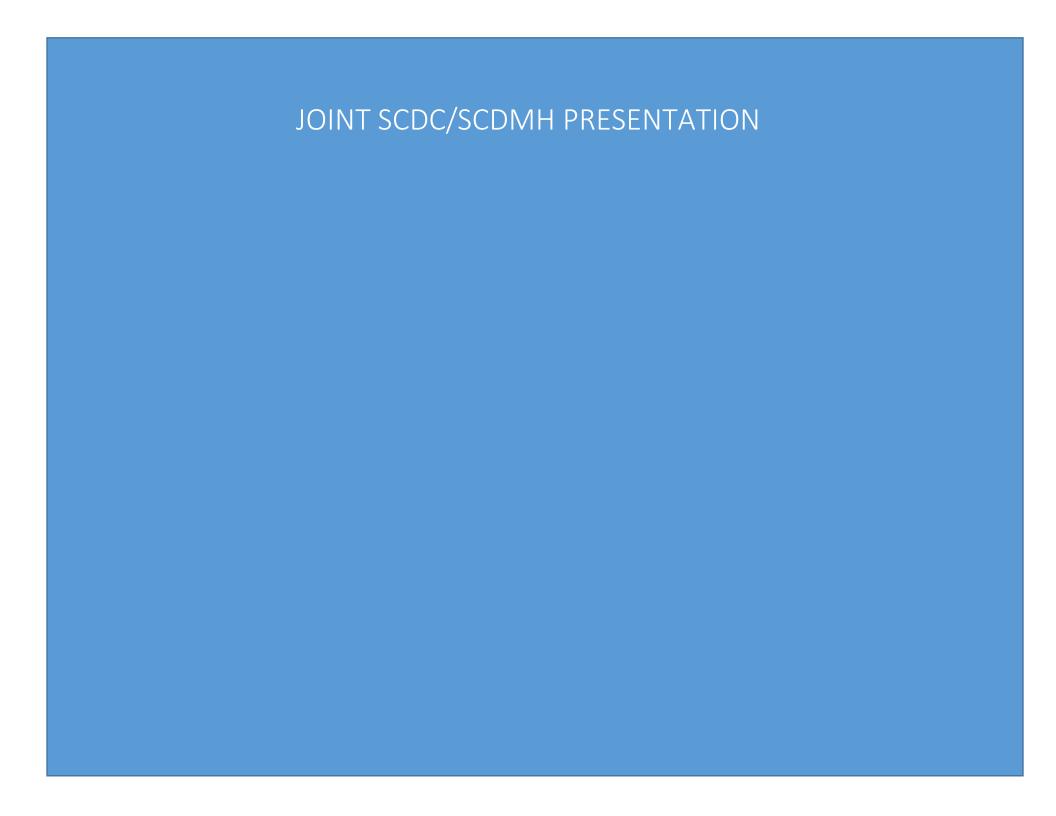
Source: Agency Program Evaluation Report and 2017-18 Accountability Report

Challenges

Emeraina Issues

Changes regarding third party payors and proposed models of reimbursement,

Population growth, and Housing costs





SOUTH CAROLINA DEPARTMENT OF MENTAL HEALTH & DEPARTMENT OF CORRECTIONS



House Legislative Oversight Committee September 16, 2019

Mental Disorder Overview

Definition

• A mental disorder is a syndrome characterized by a clinically significant disturbance in an individual's cognition, emotion regulation, or behavior that reflects a dysfunction in the psychological, biological, or developmental processes underlying mental function. Mental disorders are usually associated with significant distress or disability in social, occupational, or other important activities. (Án expectáble or culturally approved response to a common stressor or loss, such as death of a loved one, is not a mental disorder.) Socially deviant behavior (e.g., political, religious, or sexual) and conflicts that are primarily between the individual and society are not mental disorders unless the deviance or conflict results from a dysfunction in the individual, as described above.

Diagnoses often associated with mental disorders

Neurodevelopmental Disorders

Schizophrenia Spectrum and Other Psychotic Disorders

Bipolar and Related Disorders

Depressive Disorders

Anxiety Disorders

Obsessive-Compulsive and Related Disorders

Trauma- and Stressor-Related Disorders

American Psychiatric Association's Diagnostic and Statistical Manual (DSM)

Agency Mandate Comparison

SCDMH Statutory Obligations



Statewide system to treat, care for, reduce, and prevent mental illness – providing care regardless of inability to pay



Administer federal funds allotted to the state under the National Mental Health Act

Jurisdiction over all:

- •State's psychiatric hospitals and community mental health centers
- •State's treatment facility for substance use disorders
- •SNF for State Veterans & General Nursing Home
- Evaluation and Treatment for forensic patients
- SVPTP

44-9-10, et. al.

SCDC Statutory Obligations



Proper care, treatment, and management of prisoners



Do not charge inmate copay for psychological or mental health visits



Jurisdiction over all:

• State prisons

24-1-10, et. al. and 2018-19 Proviso 65.8

Agency Mission Comparison

SCDMH Mission

The South Carolina Department of Mental Health's (SCDMH) mission is to support the recovery of people with mental illness.

SCDC Mission

Safety - we will protect the public, our employees, and our inmates.

Service - we will provide rehabilitation and self-improvement opportunities for inmates.

Stewardship - we will promote professional excellence, fiscal responsibility, and self-sufficiency.

Agency Goals Overview

SCDMH Goal

Target treatment at the right time, in the right place, and by the right provider

SCDC Health Services' Goals

Comprehensive continuum of health care

Environment that facilitates positive change within the inmate population by creating an atmosphere of dignity and respect

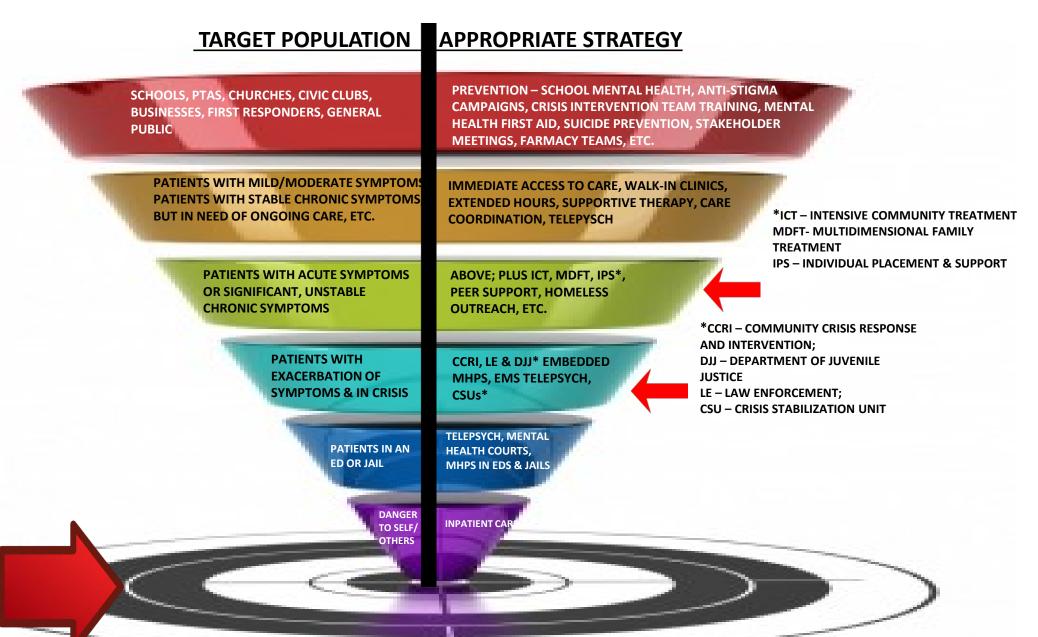
Multidisciplinary team approach that is gender-responsive and trauma-informed

Promote health maintenance and optimal functioning consistent with the community standard of care

Agency Services Overview

SCDMH	SCDC
Population of State of South Carolina greater than 5 million currently	SCDC Agency Population as of July 2019 = 18,494 inmates
In FY '19, SCDMH served more than 95,000 distinct patients and provided service to another 10,000 community members whose need did not result in an open case to SCDMH	Inmates identified on mental health caseload as of August 25, 2019 = 4587 or 24.6% of inmate population, increased significantly from the 14% in 2014
 Outpatient Manages 16 Community Mental Health Centers Over 40 satellite clinics ensure that outpatient services are available in all 46 Counties 	Outpatient Provides on-site mental health services at 17 correctional facilities with response to the 4 remaining sites
Inpatient Operates 2 State psychiatric hospitals and 1 Hospital for Substance Use Disorder	Inpatient Operates 1 in-patient psychiatric hospital, male-only (82 beds) and contracts in-patient services for females (no onsite capacity)
	Residential Five residential programs for male & female inmates with significant functional impairment unable to maintain in general population setting
Nursing Homes One general nursing home (172 beds) Oversees the State's Veterans Nursing Homes 3 Facilities (530 beds) currently 2 (208 beds) now under construction	Nursing Homes No existing capacity but major need
Contracts the State's Sexually Violent Predator (SVP) Treatment Program	Provides Sexual Offender Treatment Programming (SOTP), minimal services on outpatient basis

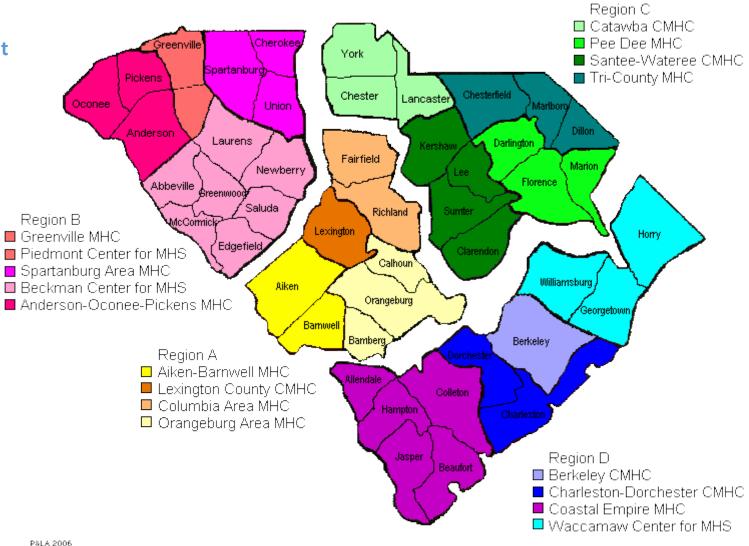
SCDMH TREATMENT CONTINUUM – A BRIEF OVERVIEW



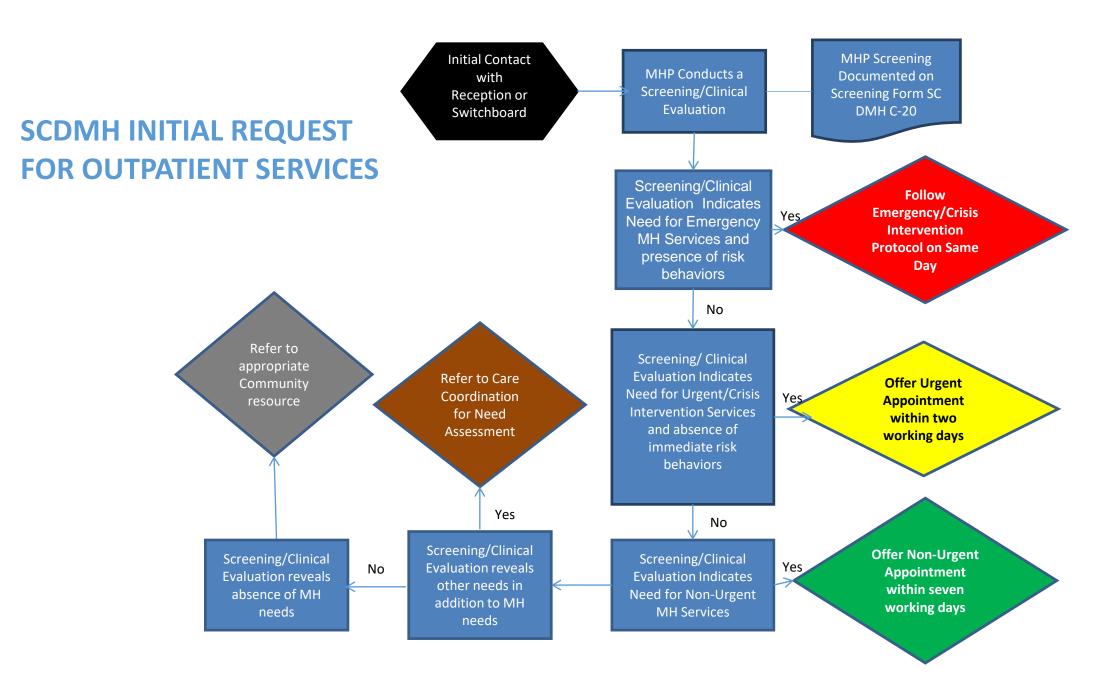
TARGET – RIGHT
TREATMENT AT THE RIGHT
TIME IN THE RIGHT PLACE
BY THE RIGHT PROVIDER PREVENTING AVOIDABLE
EMERGENCY DEPARTMENT
(ED) VISITS,
HOSPITALIZATIONS, AND
INCARCERATIONS

SCDMH MENTAL HEALTH CENTERS AND REGIONS

(Greenville and Piedmont merged into Greater Greenville fully on 6/30/19)



Q



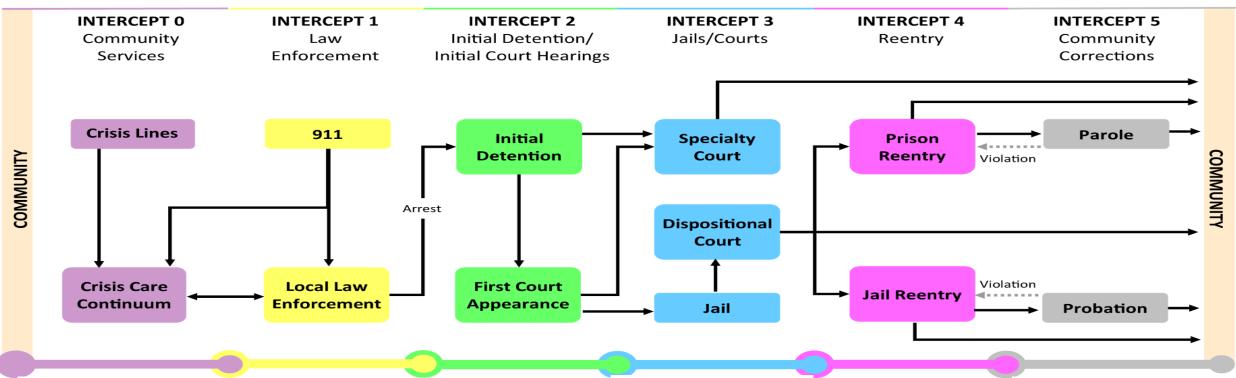
94% OF ALL
INITIAL
REQUESTS
FOR SERVICE
ARE OFFERED
WITHIN
THESE
STANDARDS!

SCDMH Agency Information

SCDMH currently has more than 1,000 portals by which citizens can access mental health services, including:

- 16 SCDMH operates Community Mental Health Centers, which serve all 46 counties a total of 60 outpatient treatment facilities
- 3 State hospitals serving adults, children and adolescents, and patients with addictive disease
- The SCDMH Forensic outpatient evaluation service evaluating defendants referred by the criminal courts
- 24 community hospital Emergency Departments with available SCDMH Telepsychiatry consultation
- Projected to provide school mental health services in more than than 900 schools by the end of FY 2020
- In addition to schools, SCDMH staff embedded in more than 140 non-SCDMH entities to provide clinical services: Detention Centers, DSS and DJJ offices, FQHCs, Emergency Departments, Children's Advocacy Centers, Law Enforcement Agencies
- 4 SCDMH operated nursing homes, including 3 for State veterans and 2 additional under construction
- The State's Sexually Violent Predator (SVP) Treatment Program

SCDMH/CRIMINAL JUSTICE SYSTEM INTERCEPT MAP



- Statewide crisis line 833-DMH-CCRI
- Statewide 24/7 Community
 Crisis Response and
 Intervention (CCRI)
- School Mental Health
- Street Medicine Teams
- Mental Health First Aid
- Crisis Intervention Team (CIT) Training
- Intensive Community Services
- Homeless Outreach

- CCRI
- Crisis Stabilization Units
- EMS/MHC telehealth
- LE/MHC telehealth
- MHP in consolidated dispatch
- First Responder Support Teams
- SCLEAP support
- SCDMH JIP Program Director
- CJCC participation
- MHPs embedded in LEA

- MHPs embedded in detention centers
- Designated Examiners
- Forensic Evaluations
- Forensic Inpatient Services
- Detention Center Liaisons
- DJJ MOA. Liaison

- Mental Health Courts
- Drug Courts
- Veterans' Courts
- Homeless Courts
- Juvenile Mental Health Courts

- Sharing records w/SCDC
- SOAR project
- NGRI Outreach Program
- Opportunity to improve data sharing, perhaps through electronic means
- Released inmates offered immediate appointment with MHC
- MOA with PPP
- MHP embedded with PPP
- Care Coordination
- CPSS staff
- Responding to Detention Centers
- Opportunity to create warm handoff when being released – exploring EBPs to determine most effective in engaging patient in treatment

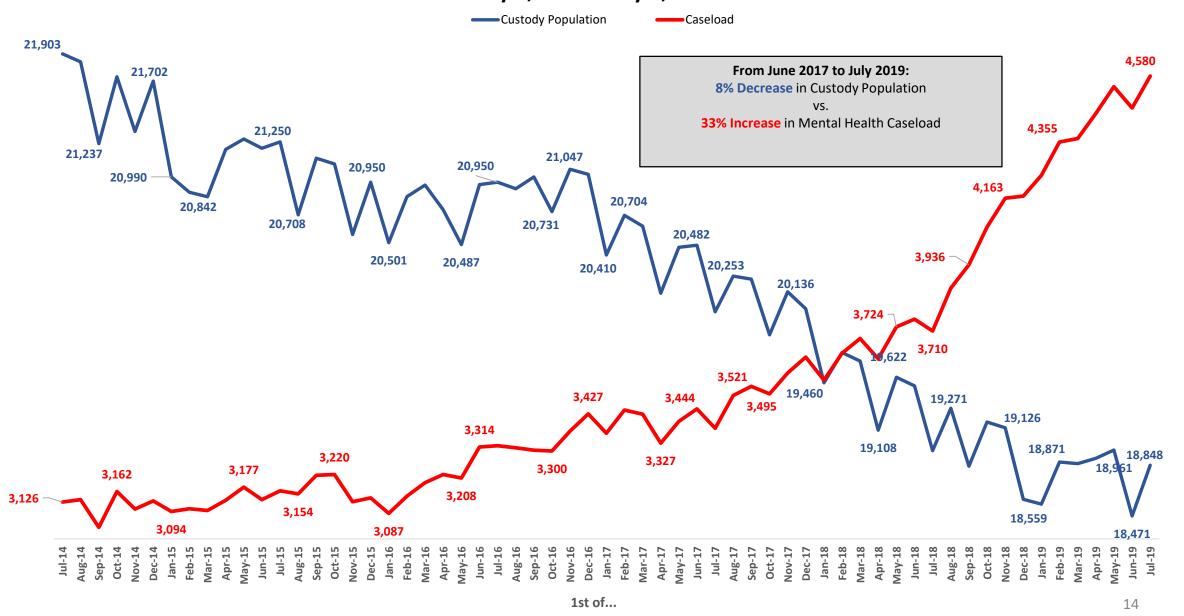
EMS Video

SCDC Agency Mental Health Overview

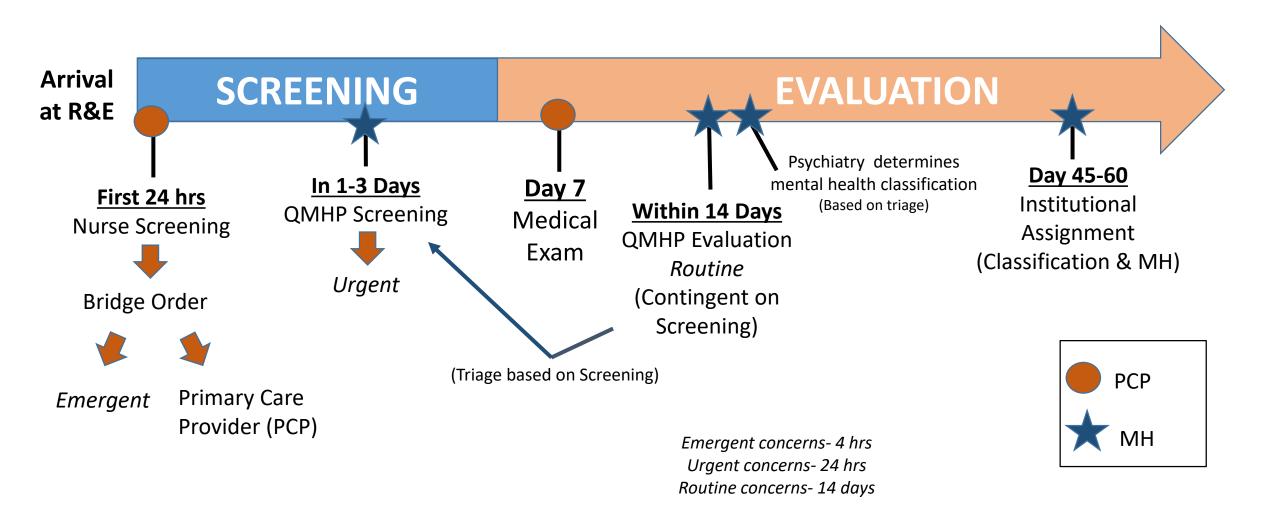
SCDC currently has more than 4,544 inmates on the mental health caseload, or 24.6% of the 18,479 population as of September 2, 2019 receiving services at comprehensive levels of care:

- 11-13% of inmates of 600-700 intakes/month diagnosed mentally ill upon admission
- Number placed on the caseload during incarceration is increased through referrals – self, staff, family, advocate, legislative or other, to reach 24+%
- 700+ inmates discharge monthly (FY18) with 24+% of those in need of MH discharge planning: inpatient or outpatient therapy, psychiatric care and medication monitoring

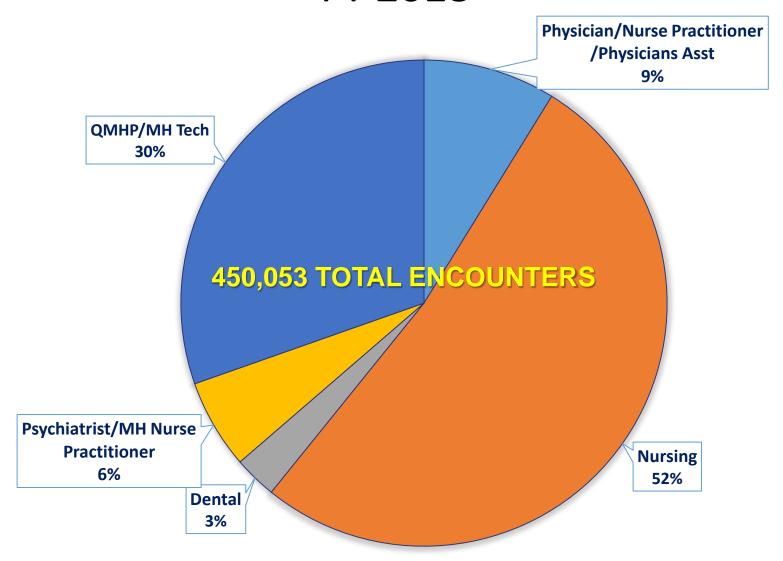
SCDC Custody Population vs. Mental Health Caseload, July 1, 2014 - July 1, 2019



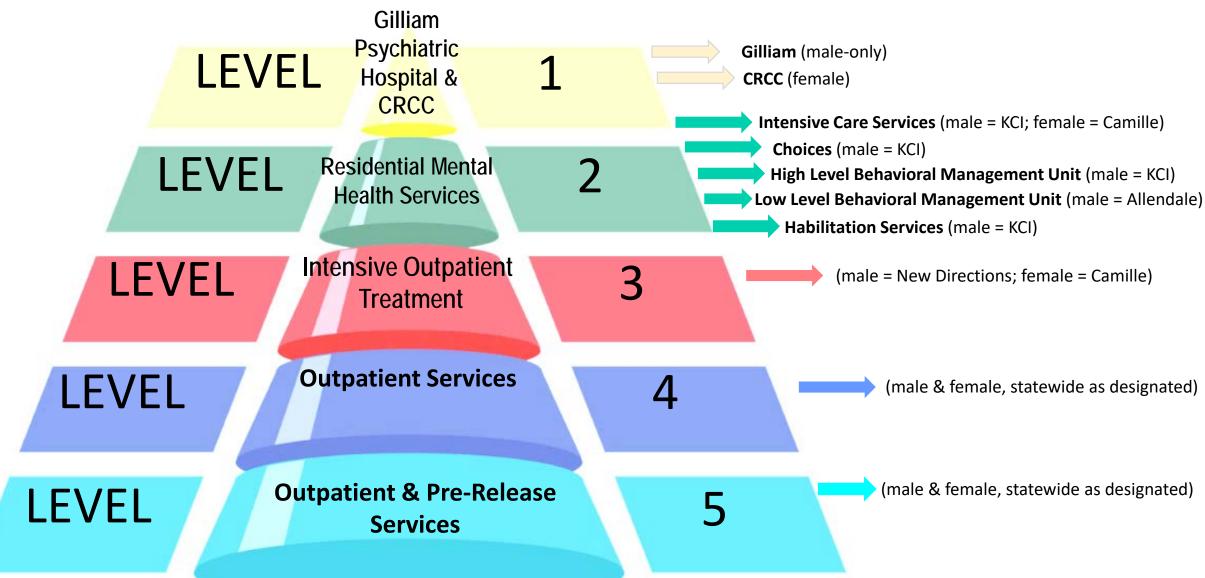
SCDC Reception & Evaluation Timeline



SCDC Health Services Encounters by Provider Type FY 2018



SCDC Levels of Mental Health Care



Overview of the SCDC Mental Health Lawsuit

- Class action lawsuit filed in 2005 in Richland County on behalf of 3,500
 Serious Mentally III inmates
- Judge Baxley signed the Order, finding for the Plaintiff on January 2014; Settlement Agreement signed May 2016
- Six components of the mental health lawsuit, with 59 elements
- Site visits by Implementation Panel of 1 Psychiatrist & 1 Security Expert on periodic basis: measure Substantial (21), Partial (33), & Noncompliance (5) of elements
- Impact on budget/funding/positions, construction/renovation with significant addition/changes to policy & procedure

Current Agency Collaborations

SOAR Grant Position within SCDC - Funded through DMH

- Applications for inmates upon release with Serious Mental Illness
- At Risk for Homelessness

Joint SCDC/SCDMH Grant Application to BJS

- For Women at Camille Graham
- Parenting
- Trauma-Informed Service Delivery Model Program
- Focus on Spartanburg Community

Opportunities for Enhanced Collaboration

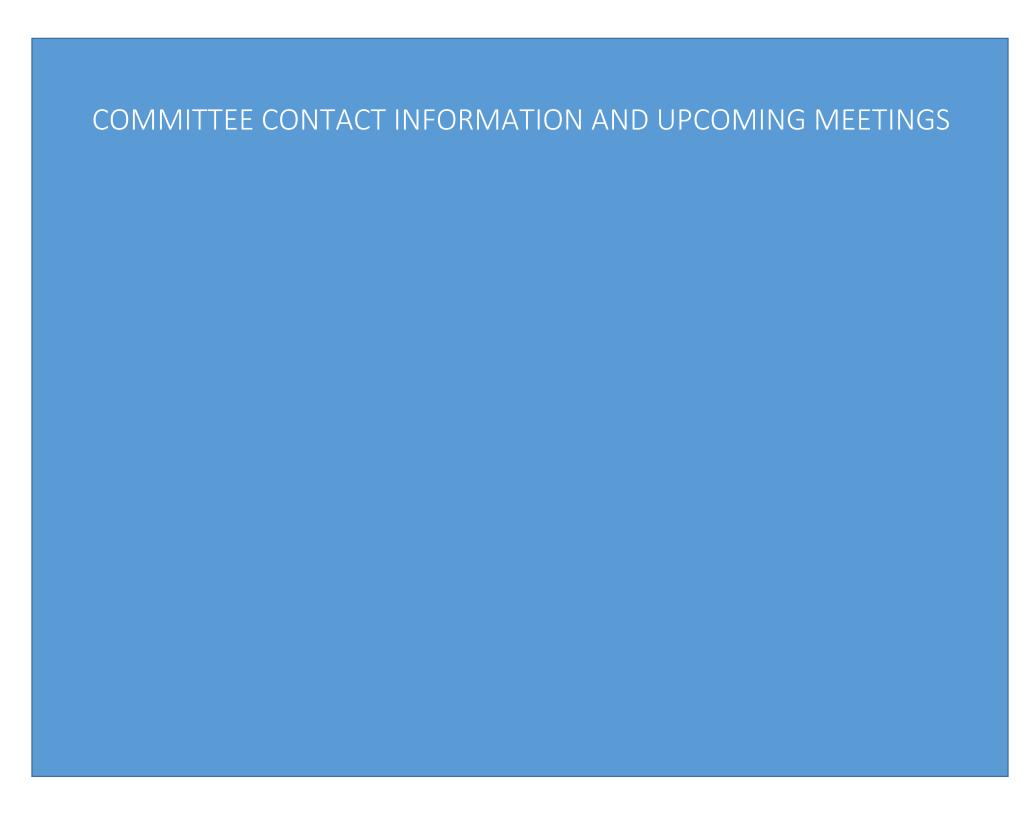
Opportunities Related to SCDC Mental Health Lawsuit Mandates:

- Establish "Continuity of Care" automation of patient information (ROI) both for admission to and upon discharge from SCDC (may require legislative change)
- Develop MOA between agencies for release planning of inmates who are being discharged
- SCDC pursue/SCDMH support initiative of expansion from 5 days to 30 days for medication upon release for continuity of care
- Increase the state's ability to gain access to inpatient and nursing home beds during time of incarceration (especially FEMALE needs) and upon release
- Enhance SCDHHS Medicaid access upon release/discharge through SCDHHS "Community Engagement" 1115 Waiver – target population includes justice-involved population (July 2020)

Opportunities for Enhanced Collaboration

- Fund discharge planning positions within SCDC for community reintegration (SCDMH, SCDC, SCDHHS, SCDAODAS)
- Conduct quarterly multi-agency meetings SCDMH, SCDC, SCPPPS, SCDAODAS, SCDJJ
- Offer joint multi-agency professional training
- Expand community diversion efforts, i.e., increase number of Mental Health Courts; increase number of embedded Mental Health Professionals with law enforcement, detention centers and PPP
- Continue participation with the South Carolina Behavioral Health Coalition (SCBHC) and the Justice-Involved Population Sub-Committee in its initiatives

Questions?





Committee Mission

Determine if agency laws and programs are being implemented and carried out in accordance with the intent of the General Assembly and whether they should be continued, curtailed or eliminated. Inform the public about state agencies.

Website: https://www.scstatehouse.gov/CommitteeInfo/

HouseLegislativeOversightCommittee.php

Phone Number: 803-212-6810

Email Address: HCommLegOv@schouse.gov

Location: Blatt Building, Room 228

UPCOMING MEETINGS

SCDC Ad Hoc

All at 10:30 a.m. in Blatt 110

Tuesday, October 1st
Wednesday, October 2nd
Wednesday, October 23rd
Monday, November 18th
Monday, December 2nd
Monday, December 16th

Healthcare and Regulatory

To be scheduled

Full Committee

Friday, September 27
1:30pm in Blatt 110

END NOTES

https://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/Corrections/PER%20Submission%2012819.pdf (accessed February 13, 2019).

¹ Visual Summary Figure 1 provided by the agency in its Program Evaluation report available online under "Citizens' Interest," under "House Legislative Oversight Committee Postings and Reports," under "Corrections, Department of," under "Other Reports, Reviews, and Audits," and under "Oversight Reports,"