

# #252

**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Wednesday, July 11, 2018 8:59:56 PM  
**Last Modified:** Wednesday, July 11, 2018 9:06:29 PM  
**Time Spent:** 00:06:32

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## Page 2: About Agencies Scheduled for Study

**Q1** Please share any comments, suggestions or concerns you may have about these agencies, including any observations about the way the agency shares information online. Please note your responses will be posted online and may be included in a Committee report.

Revenue Department of

**Many of us seriously hoped that you (the oversight committee) would try to fix the DOR. I guess we were wrong. This was once a wonderful agency but it has been destroyed from the inside out. We were hoping you would address the unfairness of hiring and the constant increasing of management. I guess we were wrong. I guess the taxpayer can expect a state version of the IRS now, Inefficient. I guess this is what happens when you hand over the keys to a bunch of young kids.**

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## Page 3: There are three questions seeking general information.

**Q2** What is your age? **55-64 years old**

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**Q3** Which best describes your current role? **State employee of an agency currently under study by the House Legislative Oversight Committee**

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**Q4** In which county do you live? **Sumter**

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# #253

**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Wednesday, July 11, 2018 9:28:51 PM  
**Last Modified:** Wednesday, July 11, 2018 9:51:42 PM  
**Time Spent:** 00:22:50

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## Page 2: About Agencies Scheduled for Study

**Q1** Please share any comments, suggestions or concerns you may have about these agencies, including any observations about the way the agency shares information online. Please note your responses will be posted online and may be included in a Committee report.

Revenue Department of

**When will the LOC question DOR about public input? The Revenue Officers, who Director Powell, referred to as a special breed, are being subjected to unrealistic measures and micromanagement. The only people who are truly suffering are taxpayers. The 70 revenue officers are only focused on meeting the performance measures, everything else is ignored. Phone calls from taxpayers go unanswered. Mail will sit for days or even weeks. Director Powell thinks there is only a small group of people who "can't get on board". The 70 revenue officers may be a small group of people, but we all are desperate for the LOC to help us get back to doing our job. Senior management is so far removed they really have no idea.**

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## Page 3: There are three questions seeking general information.

**Q2** What is your age? **25-34 years old**

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**Q3** Which best describes your current role? **State employee of an agency currently under study by the House Legislative Oversight Committee**

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**Q4** In which county do you live? **Richland**

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# #254

**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Friday, July 13, 2018 7:34:18 PM  
**Last Modified:** Friday, July 13, 2018 7:54:05 PM  
**Time Spent:** 00:19:47

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## Page 2: About Agencies Scheduled for Study

**Q1** Please share any comments, suggestions or concerns you may have about these agencies, including any observations about the way the agency shares information online. Please note your responses will be posted online and may be included in a Committee report.

Revenue Department of

**People are punished for working small cases with common sense. Unqualified people are being promoted. Sherri McTeer and Mr. Powell can sing M. Alexander's praises all they want but the DOR is playing with the numbers to look like collections are increasing. This stinks to the very top. You name it, the agency is corrupt with age discrimination. This is statewide so this has to be trickling down from columbia. McTeer will champion M Alexander as the savior of the DOR but have we really increased collections? For the last two years we have been under restricted collections due to flooding and hurricanes. No matter what was done this year the states would have increased. The only thing M. Alexander has done is to create turmoil. Sherry McTeer will not admit this is because this is her baby. Common sense is dead. Don't buy this bull that we are more efficient. The Reames/McTeer/C. Templeton debacle of Source HOV should be enough to make heads roll. When is it efficient to take 3 weeks to a month to process checks. Answer me that?**

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Page 3: There are three questions seeking general information.

**Q2** What is your age? **55-64 years old**

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**Q3** Which best describes your current role? **State employee of an agency currently under study by the House Legislative Oversight Committee**

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**Q4** In which county do you live? **Calhoun**

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# #255

**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Wednesday, July 18, 2018 3:13:13 PM  
**Last Modified:** Wednesday, July 18, 2018 3:23:51 PM  
**Time Spent:** 00:10:37

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## Page 2: About Agencies Scheduled for Study

**Q1** Please share any comments, suggestions or concerns you may have about these agencies, including any observations about the way the agency shares information online. Please note your responses will be posted online and may be included in a Committee report.

Revenue Department of

**This comment is in regards to the Taxpayer and business services section . Deputy Director McTeer and her management people , the collection Administrator , the statewide RO Manager, and the district collection supervisors manage by fear, intimidation and harassment . They micromanage to the point that we are all afraid to make our own decisions, no matter what we do it's wrong. The ones truly suffering are taxpayers.**

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## Page 3: There are three questions seeking general information.

**Q2** What is your age? **55-64 years old**

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**Q3** Which best describes your current role? **State employee of an agency currently under study by the House Legislative Oversight Committee**

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**Q4** In which county do you live? **Lexington**

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# #259

**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Sunday, July 22, 2018 6:49:02 PM  
**Last Modified:** Sunday, July 22, 2018 7:03:14 PM  
**Time Spent:** 00:14:12

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## Page 2: About Agencies Scheduled for Study

**Q1** Please share any comments, suggestions or concerns you may have about these agencies, including any observations about the way the agency shares information online. Please note your responses will be posted online and may be included in a Committee report.

Revenue Department of

**Director Powell has indicated that these comments originated from a small group of disgruntled workers. The collections stats have been saturated and the numbers are just temporary. It is not possible to maintain an increase in collections as it stands. I would recommend that Monty, Brian, and other higher levels of management sit down and find efficient ways to improve the system. I have worked for other agencies and we need to have buy-in from the Revenue Officers. I would recommend that Metrics are created that everyone can agree on.**

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## Page 3: There are three questions seeking general information.

**Q2** What is your age? **35-44 years old**

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**Q3** Which best describes your current role? **State employee of an agency currently under study by the House Legislative Oversight Committee**

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**Q4** In which county do you live? **Respondent skipped this question**

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# #265

**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Wednesday, July 25, 2018 10:47:17 PM  
**Last Modified:** Wednesday, July 25, 2018 10:52:07 PM  
**Time Spent:** 00:04:50

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## Page 2: About Agencies Scheduled for Study

**Q1** Please share any comments, suggestions or concerns you may have about these agencies, including any observations about the way the agency shares information online. Please note your responses will be posted online and may be included in a Committee report.

Revenue Department of

**I am a tax professional and I have noticed that the quality of auditors and supervisors has dropped dramatically. It is almost like we have to teach the auditors when they audit one of our clients.**

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Page 3: There are three questions seeking general information.

**Q2** What is your age?

**65-74 years old**

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**Q3** Which best describes your current role?

**South Carolina resident and do not fall into any of the categories below**

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**Q4** In which county do you live?

**Pickens**

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# #266

**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Wednesday, July 25, 2018 11:00:52 PM  
**Last Modified:** Wednesday, July 25, 2018 11:09:31 PM  
**Time Spent:** 00:08:38

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## Page 2: About Agencies Scheduled for Study

**Q1** Please share any comments, suggestions or concerns you may have about these agencies, including any observations about the way the agency shares information online. Please note your responses will be posted online and may be included in a Committee report.

Revenue Department of

**If the VOTERS knew what is going on heads would roll. The Source HOV debacle can be laid totally at the feet of Sherrie McTeer, Rick Reames, & C. Templeton (our \$100K + consultant). McTeer will tell you payments are processed timely. Do you consider one month timely? She will tell you a couple of days but that is not true. If the SC public knew that non-DOR personnel are processing their payments and seeing personal information, I do not think they would be happy. The SHOV employees do sign a disclosure but it is a matter of how does this look. It is no difference than companies outsourcing jobs to India.**

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## Page 3: There are three questions seeking general information.

**Q2** What is your age? **35-44 years old**

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**Q3** Which best describes your current role? **State employee**

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**Q4** In which county do you live? **Lexington**

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# #267

**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Wednesday, July 25, 2018 11:12:31 PM  
**Last Modified:** Wednesday, July 25, 2018 11:15:10 PM  
**Time Spent:** 00:02:39

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## Page 2: About Agencies Scheduled for Study

**Q1** Please share any comments, suggestions or concerns you may have about these agencies, including any observations about the way the agency shares information online. Please note your responses will be posted online and may be included in a Committee report.

Revenue Department of

**Be very carefull as to how the collections and assessments are presented. You will be looking a funny math.**

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## Page 3: There are three questions seeking general information.

**Q2** What is your age?

**45-54 years old**

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**Q3** Which best describes your current role?

**State employee of an agency currently under study by the House Legislative Oversight Committee**

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**Q4** In which county do you live?

**Charleston**

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# #268

**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Friday, July 27, 2018 12:28:34 AM  
**Last Modified:** Friday, July 27, 2018 12:37:21 AM  
**Time Spent:** 00:08:46

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## Page 2: About Agencies Scheduled for Study

**Q1** Please share any comments, suggestions or concerns you may have about these agencies, including any observations about the way the agency shares information online. Please note your responses will be posted online and may be included in a Committee report.

Revenue Department of

**The audit supervisors and managers are the most unprofessional group I have ever come across. They are suppose to represent the agency but they all sound ignorant. I guess this is what happens when the previous management picks "who he likes". This is another example of buddies getting the job over smarter more qualified people.**

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## Page 3: There are three questions seeking general information.

**Q2** What is your age?

**55-64 years old**

**Q3** Which best describes your current role?

**State employee of an agency currently under study by the House Legislative Oversight Committee**

**Q4** In which county do you live?

**Lexington**

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# #270

**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Saturday, July 28, 2018 9:24:05 PM  
**Last Modified:** Saturday, July 28, 2018 9:28:23 PM  
**Time Spent:** 00:04:18

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## Page 2: About Agencies Scheduled for Study

**Q1** Please share any comments, suggestions or concerns you may have about these agencies, including any observations about the way the agency shares information online. Please note your responses will be posted online and may be included in a Committee report.

Revenue Department of

**The good ole boy system is alive and well. Several years ago S. Barker took my rightful job because he was related to somebody. I had way more experience and the job was given to this yokel.**

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Page 3: There are three questions seeking general information.

**Q2** What is your age?

**55-64 years old**

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**Q3** Which best describes your current role?

**Former State employee of an agency under study by the House Legislative Oversight Committee**

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**Q4** In which county do you live?

**Respondent skipped this question**

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# #271

**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Tuesday, July 31, 2018 11:38:49 PM  
**Last Modified:** Tuesday, July 31, 2018 11:43:03 PM  
**Time Spent:** 00:04:14

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## Page 2: About Agencies Scheduled for Study

**Q1** Please share any comments, suggestions or concerns you may have about these agencies, including any observations about the way the agency shares information online. Please note your responses will be posted online and may be included in a Committee report.

Revenue Department of

**Upper Management is sending EPMS(planning stages) back to supervisors claiming they are too high. I don't understand. If you do what is required and above and beyond your evaluations should not be changed by someone other than your supervisor.**

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Page 3: There are three questions seeking general information.

**Q2** What is your age?

**45-54 years old**

**Q3** Which best describes your current role?

**State employee of an agency currently under study by the House Legislative Oversight Committee**

**Q4** In which county do you live?

**Lexington**

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