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December 3, 2015

VIA EMAIL AND U.S. MAIL

Ms. Susan Alford
State Director
South Carolina Department of Social Services
Post Office Box 1520
Columbia, South Carolina 29202-1520

Dear Director Alford:

On behalf of the entire Healthcare Subcommittee, I would like to thank you for sharing your time and knowledge with the committee. During the November 23, 2015, meeting, you kindly offered to provide this committee with the following:

- Interim Report of Caseload Allocation;
- Formal methodology for caseload distribution and allocation of staff by February 8, 2016;
- Results and analysis of the employee satisfaction survey developed by USC;
- New Agency wide strategic plan;
- Feedback from the entities you were contacting regarding the agency's law recommendation item number 7 (Child Fatality Review Committee);
- Any information related to the agency's investigation into the allegations regarding the Spartanburg County office, including, but not limited to, actions taken to investigate, findings made, and actions taken as a result of the findings; and
- Updated language regarding the potential negative impact level, specific for each program, at which the agency believes the General Assembly should be put on notice so the General Assembly can take some action to help prevent the situation from becoming a crisis (update this information in the Program Evaluation Report and send the entire Program Evaluation Report);

This subcommittee looks forward to continuing to work with you and the agency staff during the legislative oversight process and to receiving the follow up information.

Sincerely,

Signature Redacted

Nathan Ballentine
Subcommittee Chair

cc: The Honorable Wm. Weston J. Newton
The Honorable Mia S. McLeod
The Honorable Walton J. McLeod
The Honorable Bill Taylor