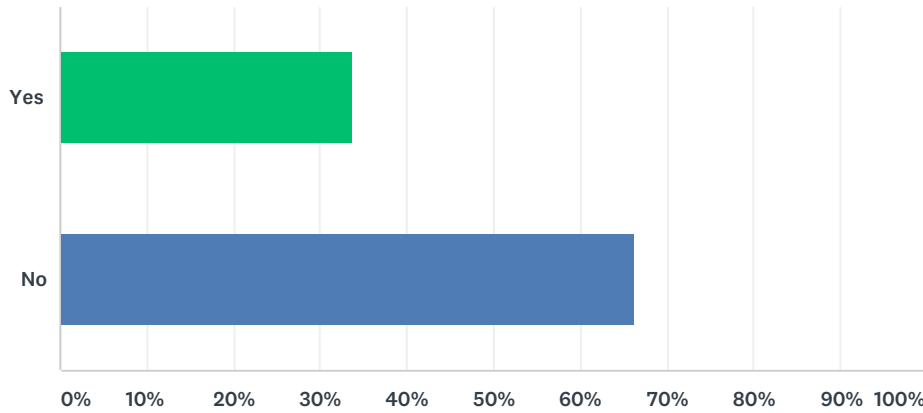


Q1 Would you like to provide input about the SC Educational Television Commission (ETV)?

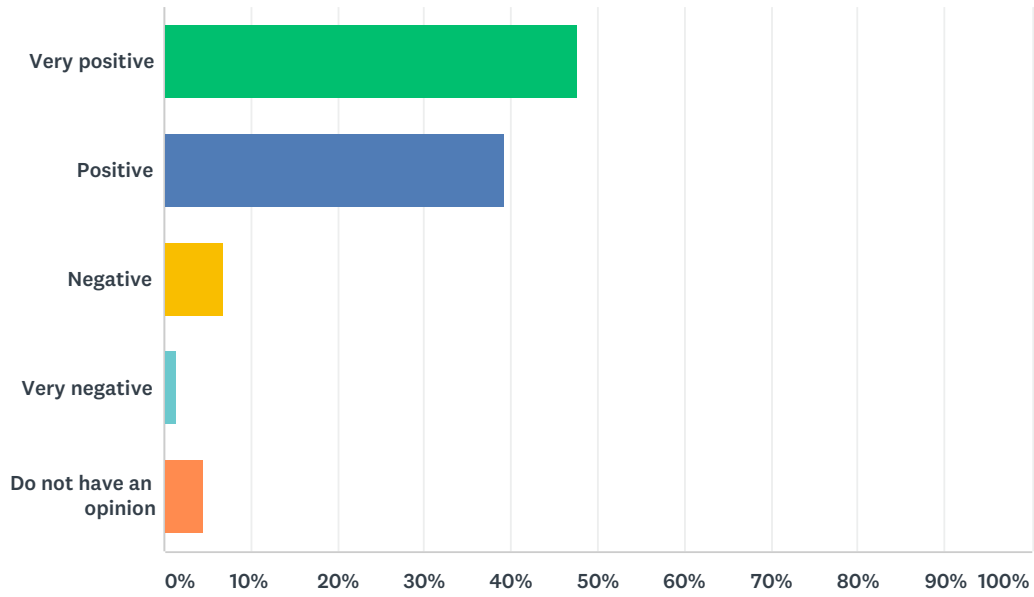
Answered: 492 Skipped: 9



ANSWER CHOICES	RESPONSES	
Yes	33.74%	166
No	66.26%	326
TOTAL		492

Q2 Overall, what is your opinion of the SC Educational Television Commission?

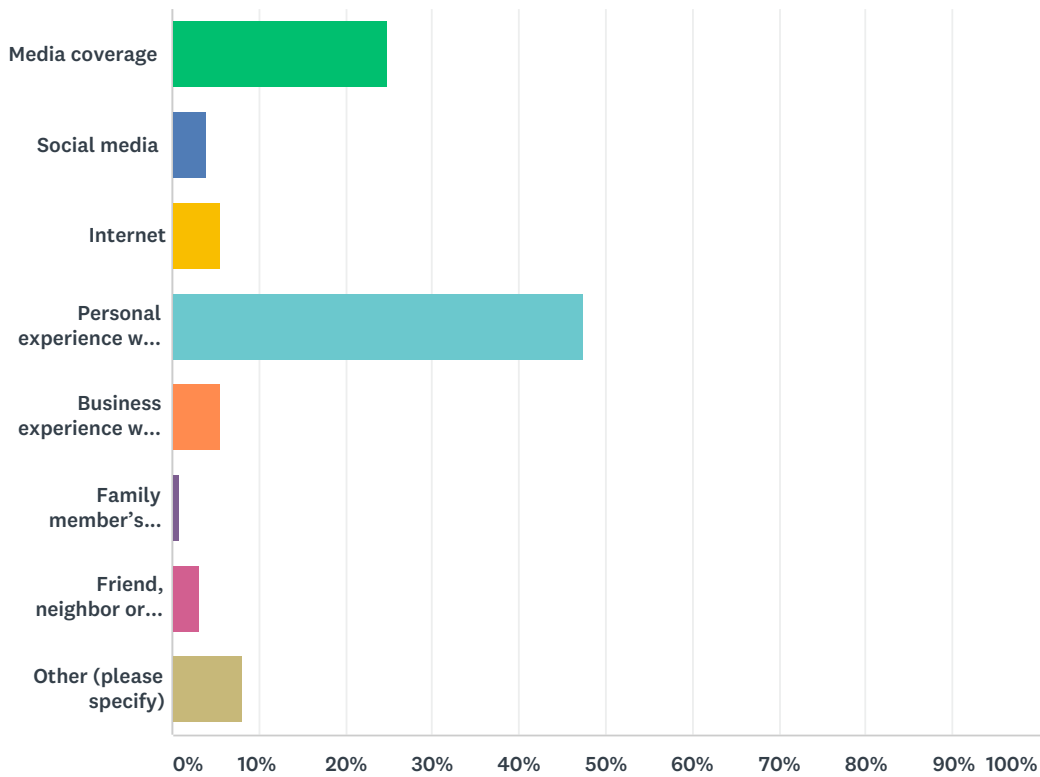
Answered: 130 Skipped: 371



ANSWER CHOICES	RESPONSES	
Very positive	47.69%	62
Positive	39.23%	51
Negative	6.92%	9
Very negative	1.54%	2
Do not have an opinion	4.62%	6
TOTAL		130

Q3 Which of the following has most influenced your opinion of the SC Educational Television Commission?

Answered: 124 Skipped: 377



ANSWER CHOICES	RESPONSES	
Media coverage	25.00%	31
Social media	4.03%	5
Internet	5.65%	7
Personal experience with the agency	47.58%	59
Business experience with the agency	5.65%	7
Family member's experience with the agency	0.81%	1
Friend, neighbor or colleague's experience with the agency	3.23%	4
Other (please specify)	8.06%	10
TOTAL		124

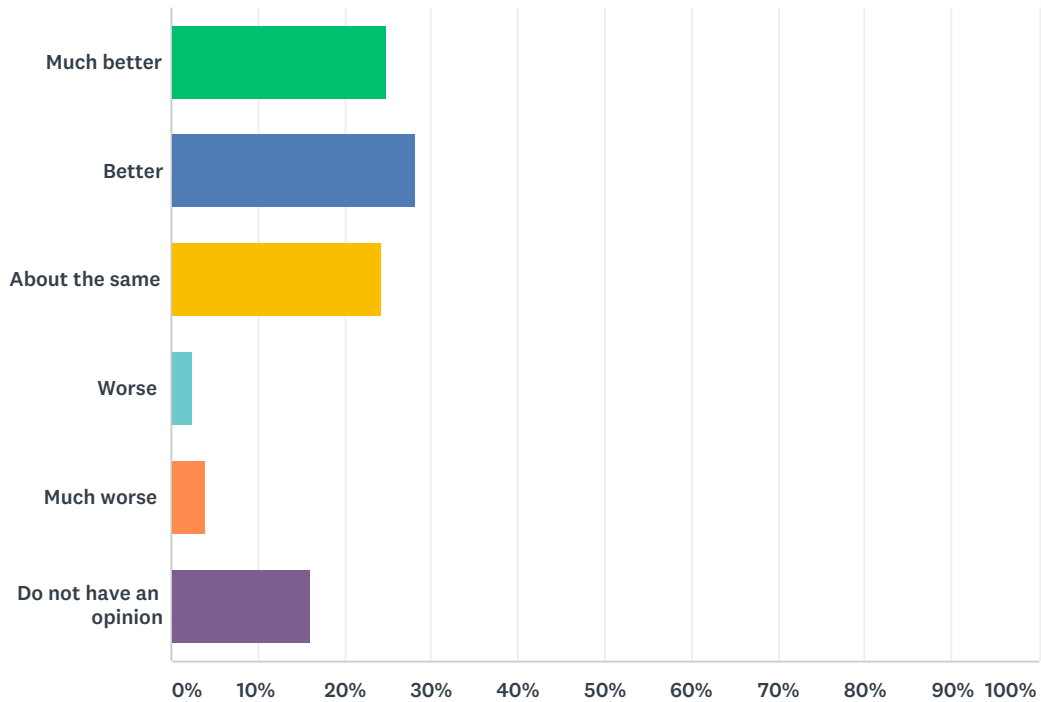
#	OTHER (PLEASE SPECIFY)	DATE
1	Watching ETV	2/28/2018 3:40 PM
2	scetv production	2/25/2018 10:42 AM
3	what I see on ETV	2/22/2018 4:08 PM
4	Taxpayer dollars being wasted	2/19/2018 1:30 PM

Public Survey About Agencies Under Study January 2018

5	SCETV provides outstanding content.	2/12/2018 3:01 PM
6	Watching/Listening to the station.	2/7/2018 2:10 PM
7	Programming provided by the agency	1/30/2018 11:21 AM
8	Use of ETV Services	1/29/2018 6:26 PM
9	Channel	1/26/2018 11:55 AM
10	Educational Material Generated for K-12	1/25/2018 2:48 PM

Q4 How do you think the SC Educational Television Commission functions on an overall basis in comparison to other state agencies in South Carolina?

Answered: 124 Skipped: 377



ANSWER CHOICES	RESPONSES	
Much better	25.00%	31
Better	28.23%	35
About the same	24.19%	30
Worse	2.42%	3
Much worse	4.03%	5
Do not have an opinion	16.13%	20
TOTAL		124

Q5 Please list any comments, concerns, or suggestions you may have about the SC Educational Television Commission, including the ease of obtaining information online. Your response may be quoted verbatim in a Committee report.

Answered: 34 Skipped: 467

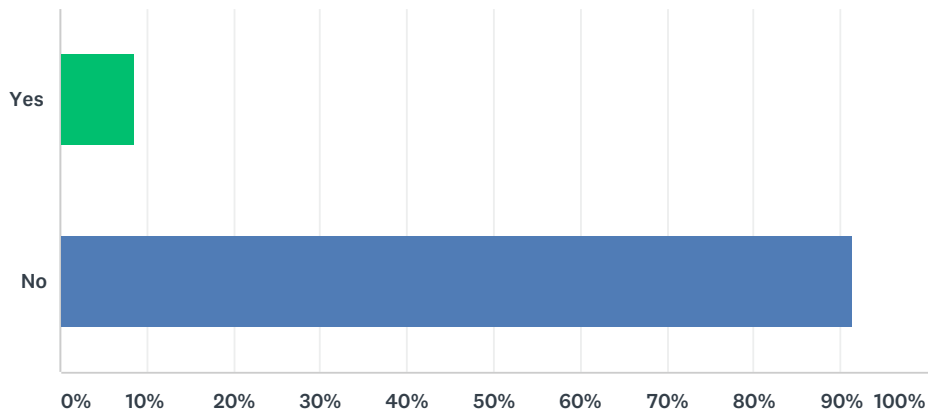
#	RESPONSES	DATE
1	I have loved working as a long term employee for SC ETV, because most of the people I've worked with are genuinely nice people. On the other hand there have been some very serious internal management issues throughout the course of my 28 1/2 years of employment. So serious that most people would not even believe me if I told them. I have seen discrimination, unfair compensation, harassment issues of all kinds, abuse of power as well as theft of onsite property.	2/28/2018 8:25 PM
2	N/A	2/28/2018 3:40 PM
3	It's far left leaning instead of being neutral	2/21/2018 1:01 PM
4	The approach is outdated. They are not providing educational resources to schools as they once did	2/19/2018 8:46 PM
5	There's much room for improvement, but it's sorely needed.	2/19/2018 5:06 PM
6	SC Educational Television and Public Radio is a huge asset that could be used to move South Carolina forward but currently is severely underutilized. It is the only media that reaches all parts of the state. The Legislature should define the core mission of SC Educational Television and Public Radio as providing content that enhances the education, prosperity, and health of all of South Carolina's citizens. That would be very different than most of the content that appears on SC Educational Television and Public Radio today.	2/19/2018 3:22 PM
7	I'm a big fan of the services provided by the commission. I only wish the television reception was better in Pickens/Oconee counties. A very valuable service to our citizens.	2/19/2018 1:35 PM
8	Stop the waste of taxpayer dollars.	2/19/2018 1:30 PM
9	Would love to see more original programming from different localities throughout the state like the tribute piece to The Emmanuel Nine. It was "homegrown" and would have appealed to the nation. ALL WE NEED IS LOVE was like healing. We need funding for spectacular theatre originating in SC..	2/15/2018 5:50 PM
10	This provides excellent programming and produces quality local shows as well.	2/13/2018 4:45 PM
11	Please expand resources to this important agency	2/13/2018 12:13 PM
12	Taxpayers should not be in the TV network business.	2/12/2018 1:00 PM
13	SCETV fullfills a vital role in providing needed communications between government and the citizens of the great State of South Carolina. The Educational programing, with state wide access, provides several expanded opportunities for our adult population and school age children. Continued growth in SCETV's production facility could have tremendous impacts on other agencies budgets for media cost.	2/12/2018 9:48 AM
14	SCETV provides a wonderful public srvice.	2/8/2018 2:47 PM
15	I enjoy the wide variety of programming they provide 24/7.	2/8/2018 10:19 AM
16	More sc history and nature programs	2/7/2018 3:13 PM
17	They do an excellent job with local programming and are a vital piece of our state infrastructure. They are important to our state!	2/7/2018 1:47 PM
18	N/A	2/6/2018 4:37 PM
19	There should be more educational shows besides the few we have.	2/6/2018 11:07 AM
20	The information provided by the network is always interesting .	2/6/2018 10:16 AM

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21	Sc ETV should play a bigger role steaming shows.	2/1/2018 8:37 AM
22	very necessary organization.	1/31/2018 3:57 PM
23	Functional information, continual Radio coverage-Great	1/31/2018 12:25 PM
24	SCETV does a very fine job. Honestly, they need MORE funding!	1/30/2018 9:50 PM
25	Excellent service and programming for the community and state	1/30/2018 11:08 AM
26	Keep Up the great work!	1/30/2018 11:05 AM
27	great online presence	1/30/2018 9:37 AM
28	there needs to be more balance with pay; there are too many on the 50k plus list; lower level employees do not receive merit raises and something needs to be done to correct the imbalance; seems the higher levels receive them more often	1/26/2018 10:54 PM
29	South Carolina Educational Television has been very instrumental in telling the stories and tales of South Carolina, its It's people and its history. They are very good at using stories or content that was shot for a specific purpose and then repackaging that content so that it can be used on multiple platform. Content that is shot for on air is then used or made to fit on the web and through K-12 and College level courses or outlets.	1/25/2018 2:48 PM
30	ETV offers a wide variety of programs and information through a wide variety of mediums. A lot of people think of ETV as tv and radio only, though; often they don't know about the educational and network services provided by it unless they work for an agency being served.	1/24/2018 4:35 PM
31	SCETV has been and should always be the light that make SC shine. It's the station that put SC on the map Globally.	1/24/2018 4:27 PM
32	n/a	1/24/2018 3:34 PM
33	We have been working with so little for so long, and now that we have the opportunity to get on board technically with the current decade due to our recent spectrum sale is very exciting! The lack of employee raises whether merit or cost of living is always daunting, but I suppose that is across the board with all state agencies.	1/24/2018 3:21 PM
34	Cease funding; they compete unfairly (subsidized with tax dollars) with private television stations.	1/24/2018 12:12 PM

Q6 Would you like to provide input about the Commission on Indigent Defense?

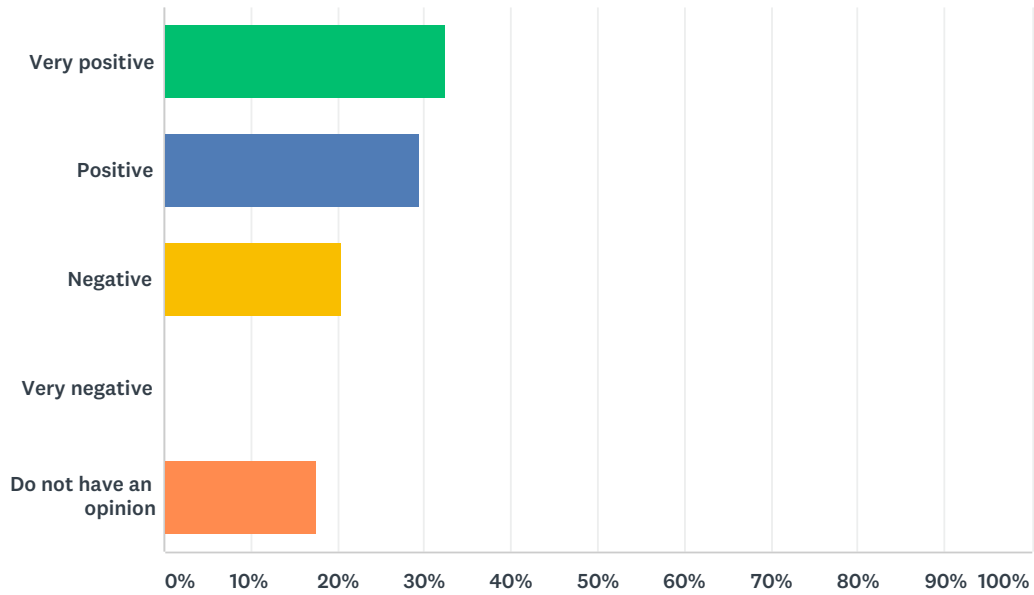
Answered: 430 Skipped: 71



ANSWER CHOICES	RESPONSES	
Yes	8.60%	37
No	91.40%	393
TOTAL		430

Q7 Overall, what is your opinion of the Commission on Indigent Defense?

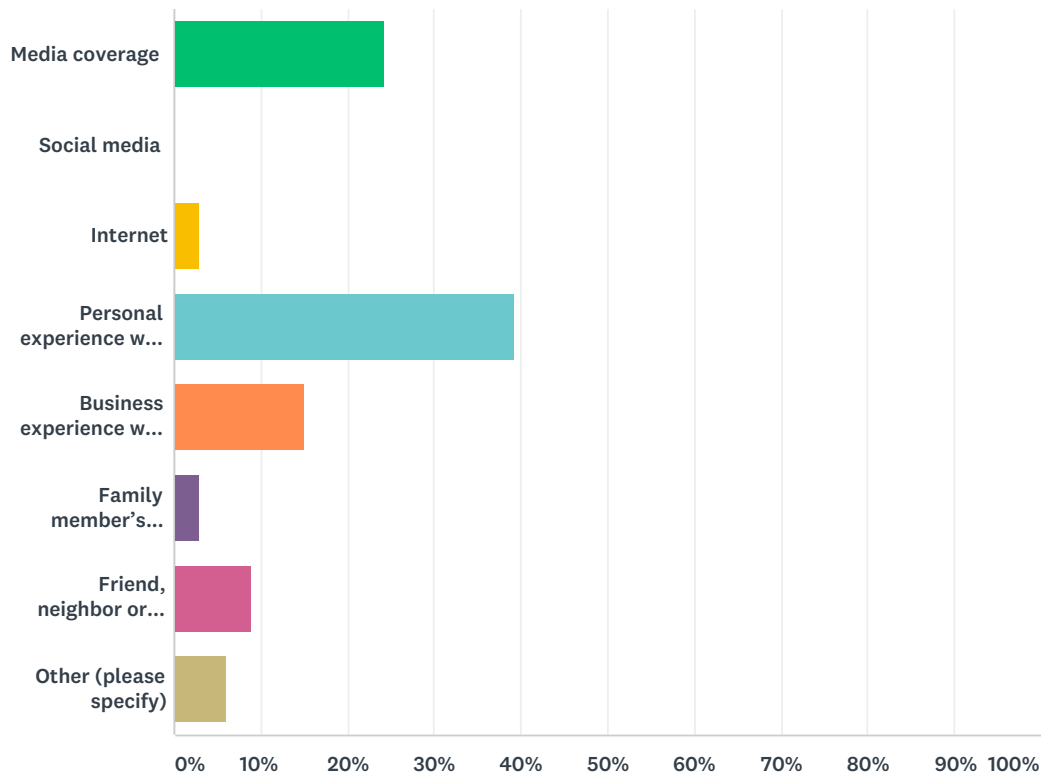
Answered: 34 Skipped: 467



ANSWER CHOICES	RESPONSES	
Very positive	32.35%	11
Positive	29.41%	10
Negative	20.59%	7
Very negative	0.00%	0
Do not have an opinion	17.65%	6
TOTAL		34

Q8 Which of the following has most influenced your opinion of the Commission on Indigent Defense?

Answered: 33 Skipped: 468

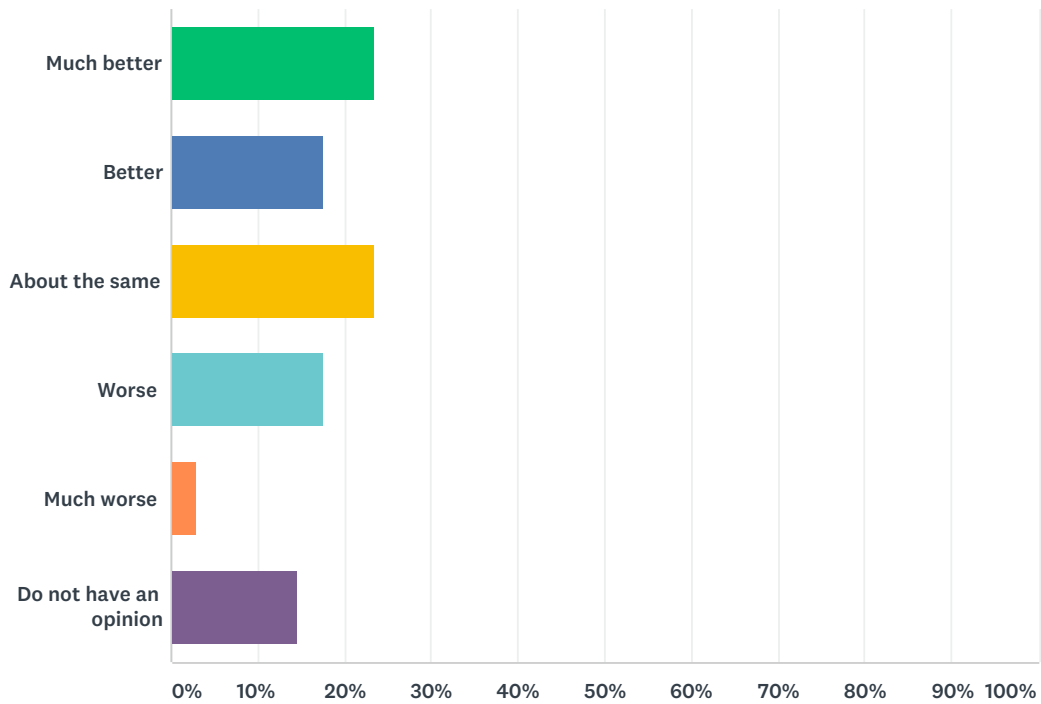


ANSWER CHOICES	RESPONSES	
Media coverage	24.24%	8
Social media	0.00%	0
Internet	3.03%	1
Personal experience with the agency	39.39%	13
Business experience with the agency	15.15%	5
Family member's experience with the agency	3.03%	1
Friend, neighbor or colleague's experience with the agency	9.09%	3
Other (please specify)	6.06%	2
TOTAL		33

#	OTHER (PLEASE SPECIFY)	DATE
1	how many commissions and boards do the taxpayers fund?	1/26/2018 10:20 PM
2	I listened to the arguments in SC Legislature Online on ETV.	1/24/2018 4:38 PM

Q9 How do you think the Commission on Indigent Defense functions on an overall basis in comparison to other state agencies in South Carolina?

Answered: 34 Skipped: 467



ANSWER CHOICES	RESPONSES	
Much better	23.53%	8
Better	17.65%	6
About the same	23.53%	8
Worse	17.65%	6
Much worse	2.94%	1
Do not have an opinion	14.71%	5
TOTAL		34

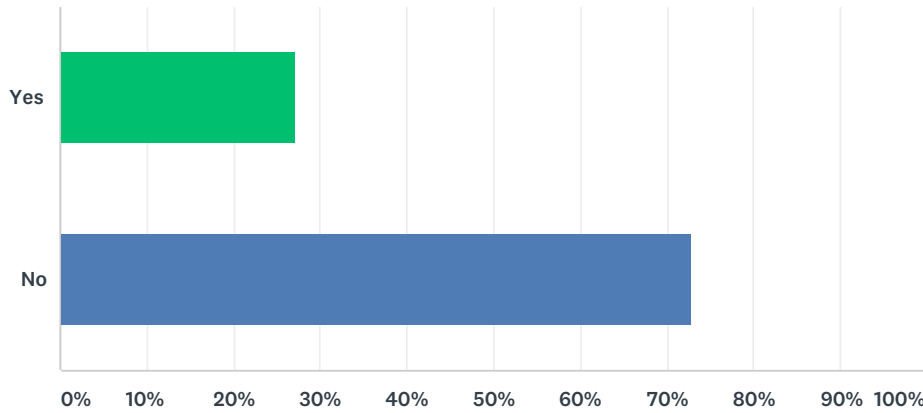
Q10 Please list any comments, concerns, or suggestions you may have about the Commission on Indigent Defense, including the ease of obtaining information online. Your response may be quoted verbatim in a Committee report.

Answered: 13 Skipped: 488

#	RESPONSES	DATE
1	I feel that you really have no voice	3/1/2018 4:47 PM
2	Inadequate training for most employees, Salary and Job responsibilities do not match up, lack of professionalism, Super Poor employee morale, Favoritism on a regular basis.	3/1/2018 3:53 PM
3	If a lawyer isn't making a lilling he's not giving his best	2/21/2018 8:55 AM
4	We need more funding for contract lawyers who are forced to conduct time consuming jury trials.	2/19/2018 6:22 PM
5	Please provide more resources to this critical state agency	2/13/2018 12:14 PM
6	Not sensitive to need of customers	2/9/2018 7:27 PM
7	With a diversely dedicated team of professionals, I would say the majority of the Public Defender's Office has genuine concern for the vast population we serve along with their dilemmas.	2/8/2018 10:50 AM
8	Agendas and minutes of commission meetings should be mad available online in a manner that is easy to locate.	2/7/2018 4:51 PM
9	N/A	2/6/2018 4:37 PM
10	Based on what I have heard, service is very minimal.	2/6/2018 10:25 AM
11	They need to look at the crime that is bring done and punish acording to the crime. Nothing is black and white.	1/30/2018 11:35 AM
12	What is their purpose? Could most of these jobs be done by others saving us all money?	1/26/2018 10:20 PM
13	My opinion may be bias, being that I'm from a rural county with a low budget.	1/24/2018 4:38 PM

Q11 Would you like to provide input about the Department of Labor, Licensing, and Regulation?

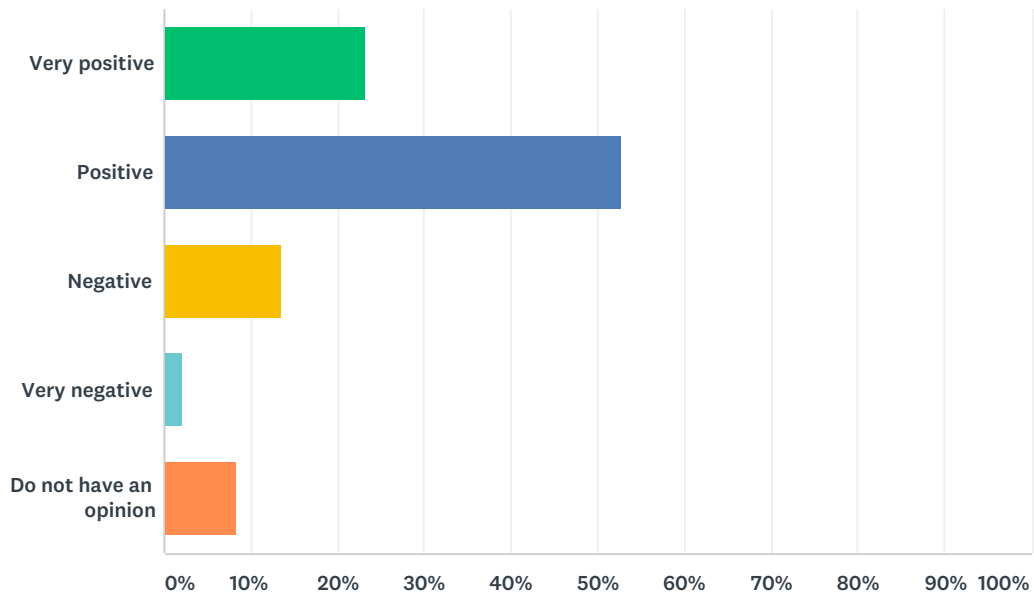
Answered: 418 Skipped: 83



ANSWER CHOICES	RESPONSES	
Yes	27.27%	114
No	72.73%	304
TOTAL		418

Q12 Overall, what is your opinion of the Department of Labor, Licensing, and Regulation?

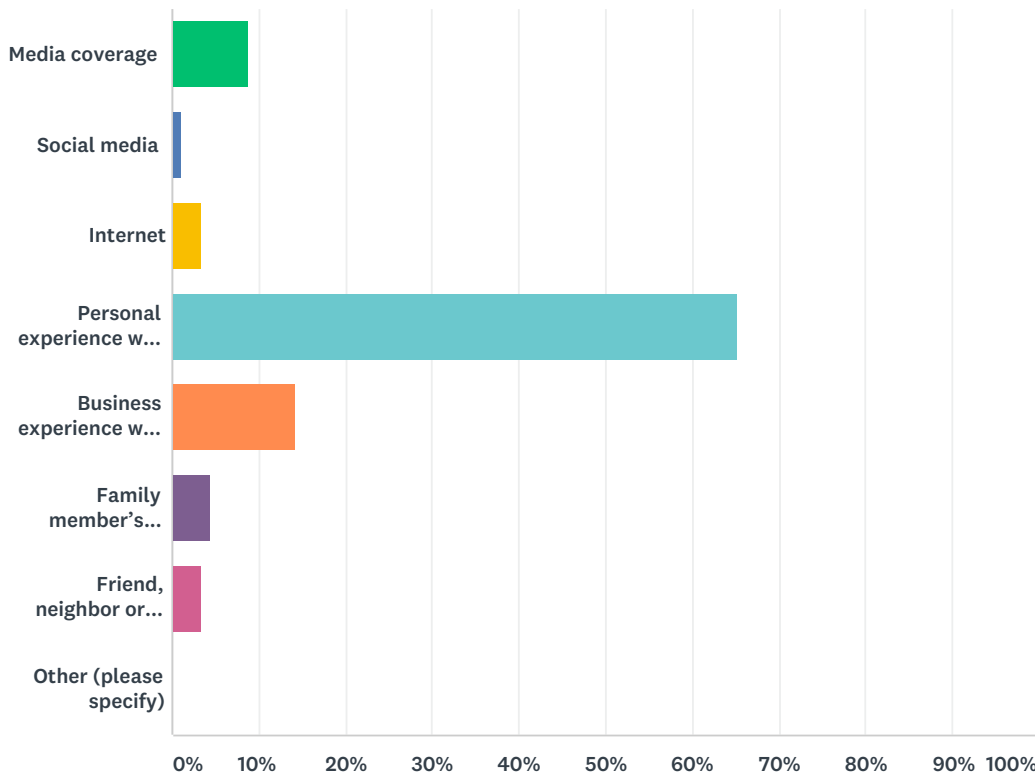
Answered: 95 Skipped: 406



ANSWER CHOICES	RESPONSES	
Very positive	23.16%	22
Positive	52.63%	50
Negative	13.68%	13
Very negative	2.11%	2
Do not have an opinion	8.42%	8
TOTAL		95

Q13 Which of the following has most influenced your opinion of the Department of Labor, Licensing, and Regulation?

Answered: 92 Skipped: 409

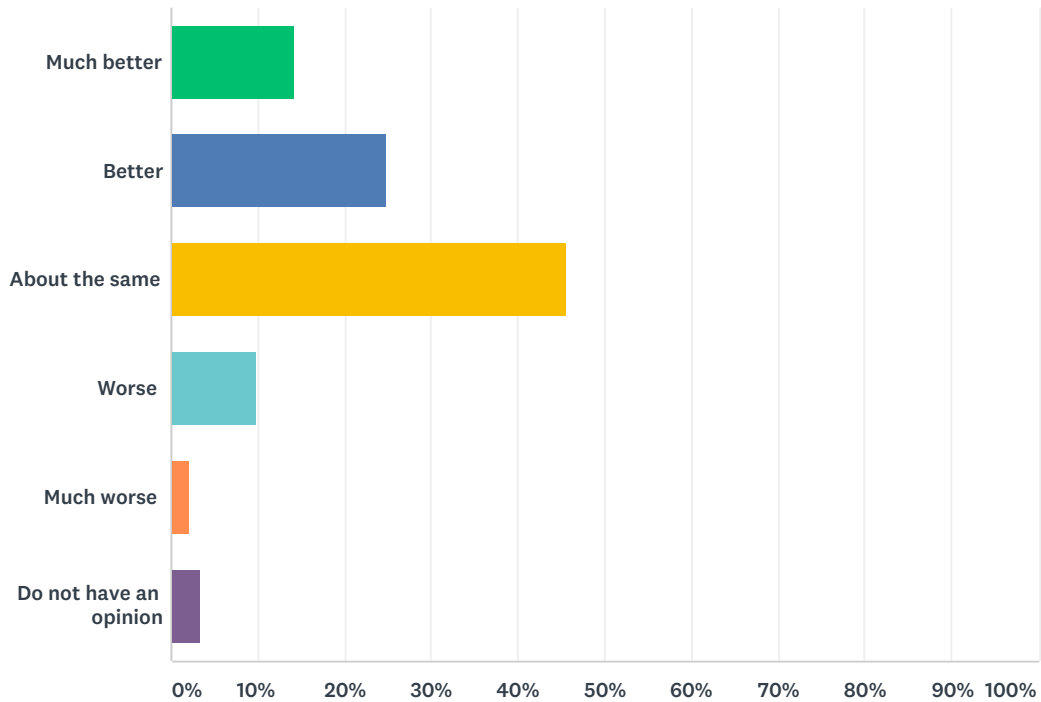


ANSWER CHOICES	RESPONSES	
Media coverage	8.70%	8
Social media	1.09%	1
Internet	3.26%	3
Personal experience with the agency	65.22%	60
Business experience with the agency	14.13%	13
Family member's experience with the agency	4.35%	4
Friend, neighbor or colleague's experience with the agency	3.26%	3
Other (please specify)	0.00%	0
TOTAL		92

#	OTHER (PLEASE SPECIFY)	DATE
	There are no responses.	

Q14 How do you think the Department of Labor, Licensing, and Regulation functions on an overall basis in comparison to state agencies in South Carolina?

Answered: 92 Skipped: 409



ANSWER CHOICES	RESPONSES	
Much better	14.13%	13
Better	25.00%	23
About the same	45.65%	42
Worse	9.78%	9
Much worse	2.17%	2
Do not have an opinion	3.26%	3
TOTAL		92

Q15 Please list any comments, concerns, or suggestions you may have about the Department of Labor, Licensing, and Regulation, including the ease of obtaining information online. Your response may be quoted verbatim in a Committee report.

Answered: 35 Skipped: 466

#	RESPONSES	DATE
1	Concerns about conflicts of interest where doctors dispense medication from their business based on what they have in stock versus what is the best drug of choice for the patient. For example my 5 year daughter would have been dispensed a cheaper less effective antibiotic ear drop had I gotten the medicine there. The drug prescribed was based on where I was getting it from, not the best drug for my child. If I had not known to ask for the ear drops with the hydrocortisone the doctor was going to dispense a cheaper version because there was a greater profit margin and less overhead at my daughter's expense. The options were not discussed up front - only after I continued to request the drops with the anti inflammatory in it. The fact that most people wouldn't know the difference is the scary part.	3/2/2018 12:41 AM
2	I believe a firm stance needs to be made on physician dispensing. Speaking as a pharmacist I feel strongly about the regulations and laws that govern our profession that are in place to protect the public. If physicians want to dispense they should be made to follow the same rules that a pharmacy does.	3/1/2018 3:08 PM
3	I think the agency plays a very important role in keeping out citizens safe. From my experience, the agency takes this seriously	2/28/2018 10:31 PM
4	Agency has many programs that have a positive impact on the state. Many hard working people.	2/28/2018 10:29 PM
5	The website is generally better than that of other State agencies, and Licensee Lookup is a tremendous resource for public protection. The staff members are generally friendly and helpful, even when it is not his/her job. Their reception staff is incredibly friendly!	2/28/2018 3:42 PM
6	physicians dispensing drugs w/o oversight. the medical board either needs to take a stance with they are providing oversight to ensure that these drugs are being dispensed appropriately or the physicians should not be dispensing at all. It is also a huge conflict of Interest that my physician will only prescribe the drugs that he keeps in his closet for dispensing. How do I know that the drugs are kept under proper temperature, that they are not out of date, that there has not been a recall issue on the drug. The pharmacy board does not permit these locations so they have no oversight. This is an issue that is going to be a problem when somebody gets the wrong drug or overdoses from the wrong drug being dispensed from my doctor to the patient or the wrong drug is dispensed to a patient. Often times, the doctor is not even involved in handing the drugs to the patient so how do I know that I'm getting what I'm supposed to be getting if there's not a pharmacist involved.	2/28/2018 2:23 PM
7	I recently filed a complaint on an engineer and have had some difficulty in getting in touch with the investigator. However, as a fellow state employee, I know the investigator likely has a lot on her plate. It has only been a week since I responded to the investigator's email asking for the best way to provide her with additional information. I left her a voicemail today and hope that I will hear back from her this week. Overall, every person I have spoken with at LLR during this process has been very friendly and helpful.	2/28/2018 10:44 AM
8	They probably need a larger work force	2/22/2018 4:09 PM
9	over reaching, they create law with their rules	2/21/2018 8:56 AM
10	SCLLR speech pathology and audiology board is often unresponsive and inconsistent.	2/19/2018 11:26 PM
11	Far too much of the Department of Labor, Licensing, and Regulation has been coopted by the professions they regulate. Too many of their rules have to do with restraining competition than with protecting consumers.	2/19/2018 3:24 PM
12	This department needs to step up and protect consumers	2/19/2018 1:32 PM

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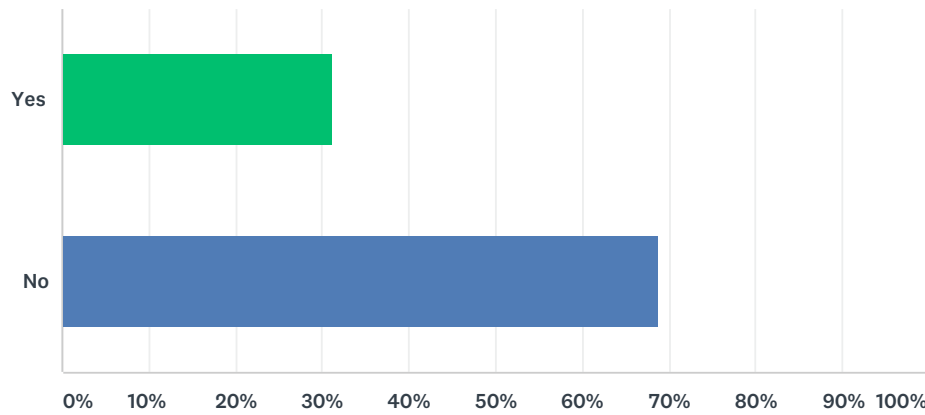
13	Provides little information of process and rules	2/9/2018 7:30 PM
14	We need this organization to keep our citizens safe. They cover a wide variety of businesses, organizations and groups and need to continue to be able to do their jobs with the staff necessary.	2/7/2018 1:50 PM
15	The state OSHA program has gone to hell since Bill Lybrand retired as administrator of the program. Dottie Ison was hired to replace him and the program went down hill. SC OSHA use to conduct on average 2400 to 2500 inspections of businesses each year. If they're lucky, they now do 600 an year. 600 inspections a year when there are over 100,000 employers in the state. Ison's supervisor is a lawyer who before her appointment had never supervised anything. Their resources have not changed since Lybrand retired. They still get plenty of federal and state funds, but they are doing the job the law calls for. As a former OSHA compliance officer, I am embarassed by the pitiful job this program is doing today to protect workers.	2/6/2018 10:09 PM
16	N/A	2/6/2018 4:37 PM
17	This comment is in regards to a personal experience with the Alcohol and Beverage Licensing, not sure how this happen but I do not understand how someone can have a business that sells beer at one location and have the address for that business listed at total different location.	2/6/2018 10:35 AM
18	The Law Enforcement credentials need to be returned to the investigators of this agency for the protection of the investigators and the public.	2/2/2018 11:19 AM
19	Department of Labor licensing and regulation needs update their IT department.	2/1/2018 8:41 AM
20	The Appraiser's Board has been extremely effective communicating with the appraisers and keeping them abreast of coming changes and new requirements. They are easily accessible and knowledgeable.	1/30/2018 12:55 PM
21	It would be nice if DOR could share some level of information with LLR regarding outstanding balances to use as a leverage tool for collections.	1/30/2018 11:19 AM
22	boards and commissions. More money, more rules, more waste. Does a woman who braided hair as a child really need so much of an education and oversight to make a living from her skill? Why is so much money spent to make rules when the consumer should be able to choose without the government telling them what they can choose.	1/26/2018 10:23 PM
23	HR division is corrupt. HR manager and director both gossip about employees on a daily basis and joke (make fun) of employees blatantly. They leave personal information such as the org charts in the stairwells. Very underhanded way of performing business such as promoting, giving bonuses & raises to their 'friends' and those liked by the admin Deputy Director. All of these underhanded dealings are known by the Admin Deputy Director. LLR has had to give payouts for work place complaints which is hypocritical since part of LLR is LABOR.	1/26/2018 1:14 PM
24	South Carolina OSHA should expand the number of hired compliance officers, because we have been frozen at 17 safety and 12 health compliance officers since 1986. South Carolina has attracted more industry and its working population has grown. Moreover, SC OSHA needs to raise salaries to match the competitive wages paid to compliance officers in North Carolina, a neighboring approved state OSHA plan.	1/25/2018 7:12 PM
25	ok	1/25/2018 9:49 AM
26	There is great opportunity to increase services by ensuring individuals practice/work at the highest levels of their license/certification/training if admin assistants are required to do the work they are capable of doing that does not require higher education/understanding/training.	1/25/2018 9:27 AM
27	Productivity could improve if you removed the "one size fits all" attitude.	1/24/2018 7:49 PM
28	no comments.	1/24/2018 3:35 PM
29	Why isn't the Div of Fire and Life Safety a stand-alone agency? Or, at least, part of SLED or Criminal Justice?	1/24/2018 3:33 PM
30	LLR's website is horrible.	1/24/2018 3:03 PM
31	I would like to see the legislatures act upon the LAC report from 17-2. A State Fire is a Division of SC LLR. State Fire needs the State Legislatures to empower the State Fire Marshal's to provide a safe community within the State of South Carolina. By providing this authority it will help to reduce risks, provide improved fire safe structures, reduce fire exposures, minimize fire deaths and injuries, reduce hazards to fire fighters, minimize property loss (money), minimize fire insurance costs to citizens, improve images of the community, make code enforcement easier, and balance the cost of fire protection between the public and private sector.	1/24/2018 2:41 PM

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32	LLR is a great place to work. LLR is needed in South Carolina.	1/24/2018 2:22 PM
33	I have worked at LLR for over 12 years and work with some amazing people who genuinely want to serve.	1/24/2018 1:20 PM
34	Salaries are far below the national average and employee retention is very poor.	1/24/2018 1:12 PM
35	The LLR website is easily navigable and leads users to appropriate web pages for boards and commissions and allows users to complete business with LLR online in many cases.	1/24/2018 1:11 PM

Q16 Would you like to provide input about the Department of Parks, Recreation, and Tourism?

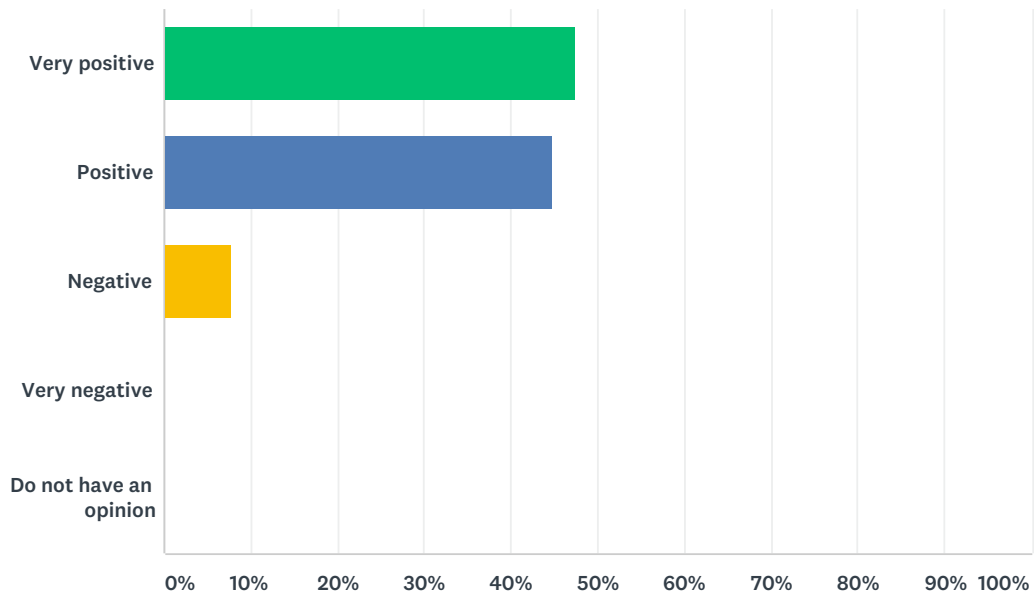
Answered: 397 Skipped: 104



ANSWER CHOICES	RESPONSES	
Yes	31.23%	124
No	68.77%	273
TOTAL		397

Q17 Overall, what is your opinion of the Department of Parks, Recreation, and Tourism?

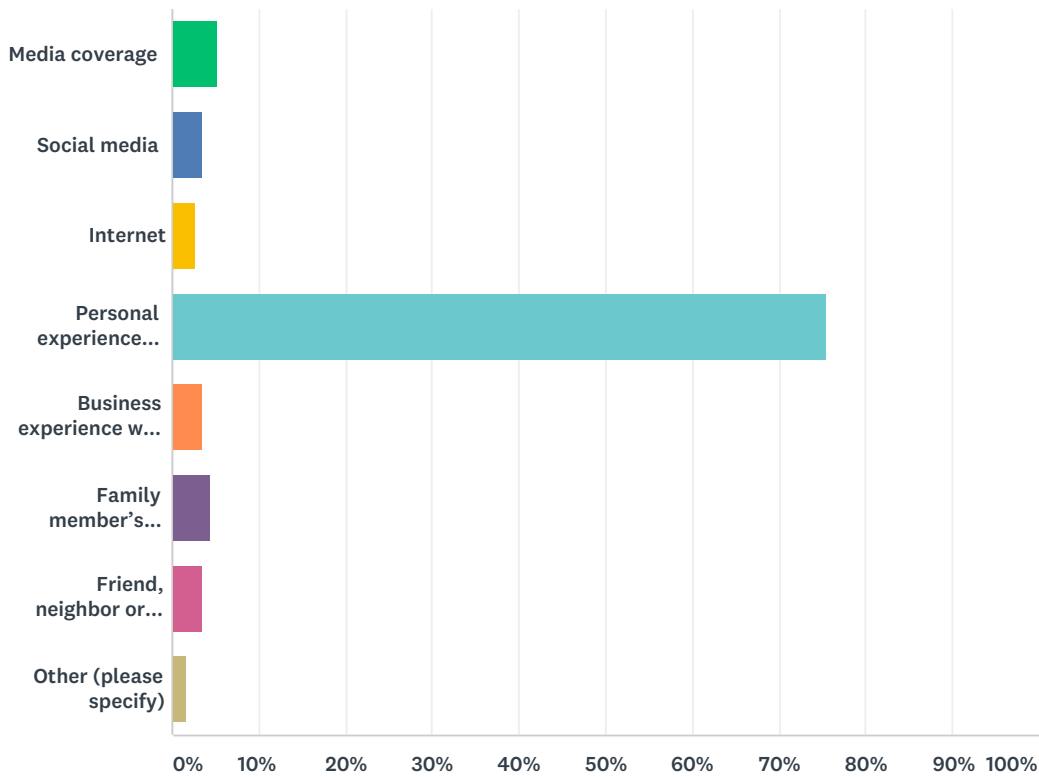
Answered: 116 Skipped: 385



ANSWER CHOICES	RESPONSES	
Very positive	47.41%	55
Positive	44.83%	52
Negative	7.76%	9
Very negative	0.00%	0
Do not have an opinion	0.00%	0
TOTAL		116

Q18 Which of the following has most influenced your opinion of the Department of Parks, Recreation, and Tourism?

Answered: 114 Skipped: 387

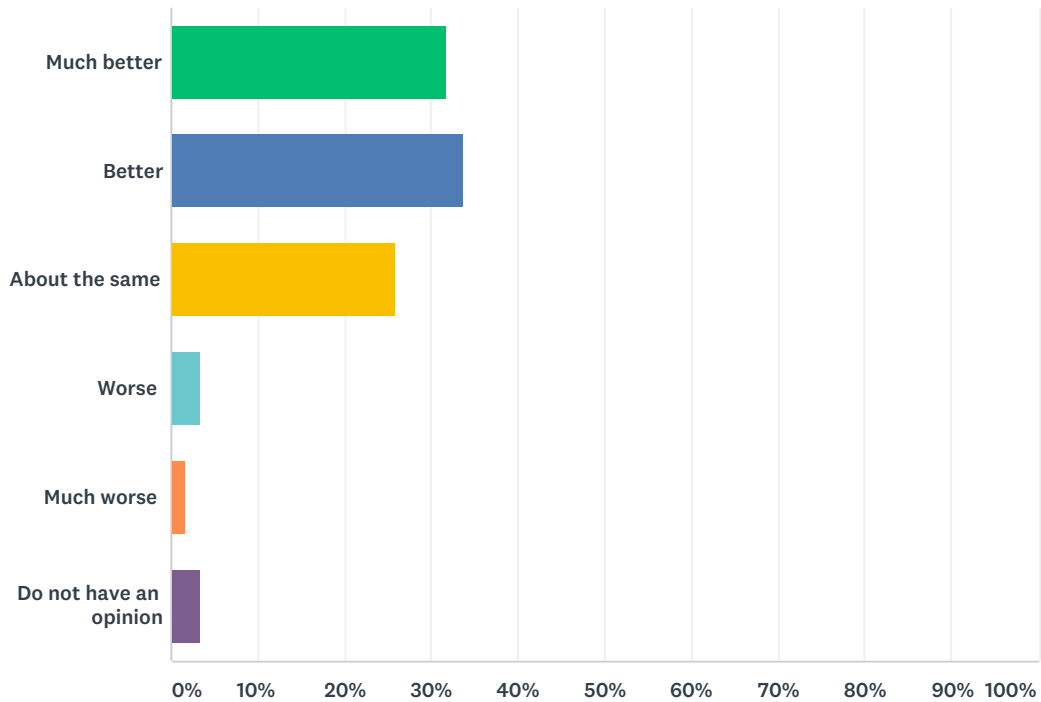


ANSWER CHOICES	RESPONSES	
Media coverage	5.26%	6
Social media	3.51%	4
Internet	2.63%	3
Personal experience with/tour of the agency	75.44%	86
Business experience with the agency	3.51%	4
Family member's experience with the agency	4.39%	5
Friend, neighbor or colleague's experience with the agency	3.51%	4
Other (please specify)	1.75%	2
TOTAL		114

#	OTHER (PLEASE SPECIFY)	DATE
1	work at SC welcome center	1/31/2018 4:00 PM
2	State Parks	1/31/2018 7:47 AM

Q19 How do you think the Department of Parks, Recreation, and Tourism functions on an overall basis in comparison to other state agencies in South Carolina?

Answered: 116 Skipped: 385



ANSWER CHOICES	RESPONSES	
Much better	31.90%	37
Better	33.62%	39
About the same	25.86%	30
Worse	3.45%	4
Much worse	1.72%	2
Do not have an opinion	3.45%	4
TOTAL		116

Q20 Please list any comments, concerns, or suggestions you may have about the Department of Parks, Recreation, and Tourism, including the ease of obtaining information online. Your response may be quoted verbatim in a Committee report.

Answered: 40 Skipped: 461

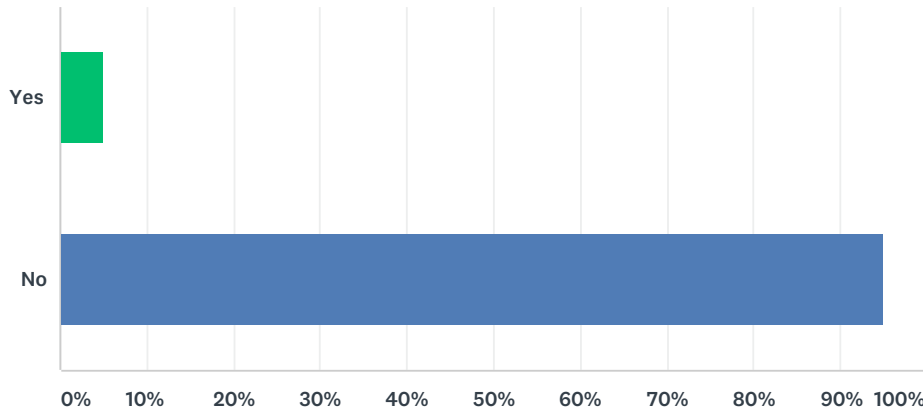
#	RESPONSES	DATE
1	I believe PRT is doing a fantastic job with what they have been tasked with as an agency. If I could change one thing, it would be to make merit pay raises available to all staff in state parks. Most park staff are not eligible to even be considered for a merit pay increase. We've been told it's because state parks are to be 100% self-funded, not taking any tax dollars to run the parks. That's a nice idea but one of our park resources is our human resources. We can't ignore our employees. Many staff do have a strong work ethic and get a lot done above and beyond the basics. These employees should not automatically get a merit pay increase but it would do wonders for moral to have merit pay increases available to strive for. Right now, these staff members battle day in and day out to keep that work ethic high while they are surrounded by staff that have an abysmal work ethic. It would be great for hard working, diligent employees to have access to merit pay raises.	2/25/2018 11:20 AM
2	We have too many, they don't take care of them all equally	2/21/2018 8:57 AM
3	I love South Carolina's state parks. The Department does an amazing job with inadequate resources.	2/19/2018 3:25 PM
4	I love our state parks, but the entrance fees pushed onto individuals seem to be ever increasing, which in my opinion betrays the idea of public parks. I think parks should be better funded to reduce or eliminate entrance fees.	2/19/2018 1:41 PM
5	The cabins at Table Rock State Park and the experience there is excellent. Worth every penny. I think we should give a regular money stream to the parks system, and DNR, so that we can buy other lands for public use. This state's population is growing in size so much that we need to really start conserving and "locking down" land for public use. Whether hunting or fishing or camping or hiking.	2/13/2018 4:47 PM
6	SC State Parks are well run but underfunded. Charlestown Landing, for example, should be more of a draw for tourists but because it has not been fully developed as an educational resource it is only moderately interesting. It should be developed like similar sites in New England and Virginia.	2/12/2018 3:04 PM
7	The agency is a waste of taxpayer dollars.	2/12/2018 1:01 PM
8	I'm more impressed as we push to save our natural resources! This is one of the major attractions of our beautiful state. With proper funding it can drive our economy.	2/12/2018 9:51 AM
9	Staff very helpful	2/9/2018 7:30 PM
10	Love our State parks.	2/8/2018 11:16 AM
11	The parks in my part of the state are always well maintained and welcoming.	2/8/2018 10:21 AM
12	Keep doing what you are doing!	2/7/2018 11:44 AM
13	N/A	2/6/2018 4:38 PM
14	This agency is one the most important agencies that the state has. This agency is the foundation of all agencies in the state because it generates millions of dollars in revenue for the state. I would like to say also that the employees pay are low compared to other states employees, which is sad because these employees help bring the big bucks into the state.	2/6/2018 11:15 AM
15	The South Carolina Welcome Centers and State Parks are the best.	2/6/2018 10:39 AM
16	I enjoy our state parks. I wish they could be more affordable for visitors. Huntington Beach is an incredible place but \$5 per person admission probably discourages visitation.	2/3/2018 10:23 AM

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17	The issue every agency is facing in regards to TERI and the ability to replace and promote staff at the rate needed to fill positions. Also we can't afford to loose many of the positions as staffing in most cases is already short 2-3 people from the ideal conditions for progress.	2/1/2018 2:45 PM
18	Merge PRT with Commerce like GA and NC. More efficient and less waste of money and duplication of programs	2/1/2018 8:55 AM
19	Awesome	1/31/2018 8:47 PM
20	Great web site, Park personnel are incredible and beautiful parks	1/31/2018 7:38 PM
21	Necessary for tourism in the state. One on won with the visitors.	1/31/2018 4:00 PM
22	I wish they promoted their virtues to more of the public in general	1/31/2018 12:29 PM
23	Custodial supervisors are paid at a poverty level. They need to give raises annually, and also give merit raises where appropriate.	1/31/2018 12:21 PM
24	Parks need funds to maintain infrastructure.	1/31/2018 12:20 PM
25	the parks division has a great informational website, as far as getting information	1/31/2018 10:29 AM
26	Love the new State Park Service website!	1/31/2018 10:29 AM
27	Hunting Island State Park.	1/31/2018 7:47 AM
28	Strong leadership. An asset to the SC tourism economy.	1/31/2018 12:21 AM
29	PRT is doing a very find job for SC!	1/30/2018 9:51 PM
30	i believe they need more gyms for the youth to keep them off the streets	1/30/2018 4:38 PM
31	The website is great and promotes tourism in our state. It shows detailed information on where to visit and when. I love this!!	1/30/2018 12:22 PM
32	I think we can do better with the way we take care of the parks. we are getting better but we need to make sure no matter what they look good we want are kid to go outside and play in safe & clean places.	1/30/2018 11:38 AM
33	I don't think they should charge entrance or boat ramp fees.	1/30/2018 11:23 AM
34	Sponsor various activities and seminars for the rural communities of SC	1/27/2018 7:22 PM
35	Good people, low pay.	1/26/2018 10:23 PM
36	PTR's that I have encountered have all been very well kepted and staf pleasing under the circumstance that they were working in. SC has some beautiful places and there are some place tht need wome work ; with people who still cares that continues to try hard.	1/24/2018 4:45 PM
37	Our state parks are a treasure! I would love to see more advertising encouraging people to visit them (unless the parks are already at full-service capacity).	1/24/2018 4:38 PM
38	Very positive about the TNR program at the State Museum and very supportive of our maintenance of a feral cat colony there...	1/24/2018 4:12 PM
39	no comment	1/24/2018 3:36 PM
40	I would like to see the state legislatures provide a geater budget so PRT can become the best state parks system in the US. The infrastructure is in desperate need of repairs to be competative in the PRT industry.	1/24/2018 2:45 PM

Q21 Would you like to provide input about the Commission on Prosecution Coordination?

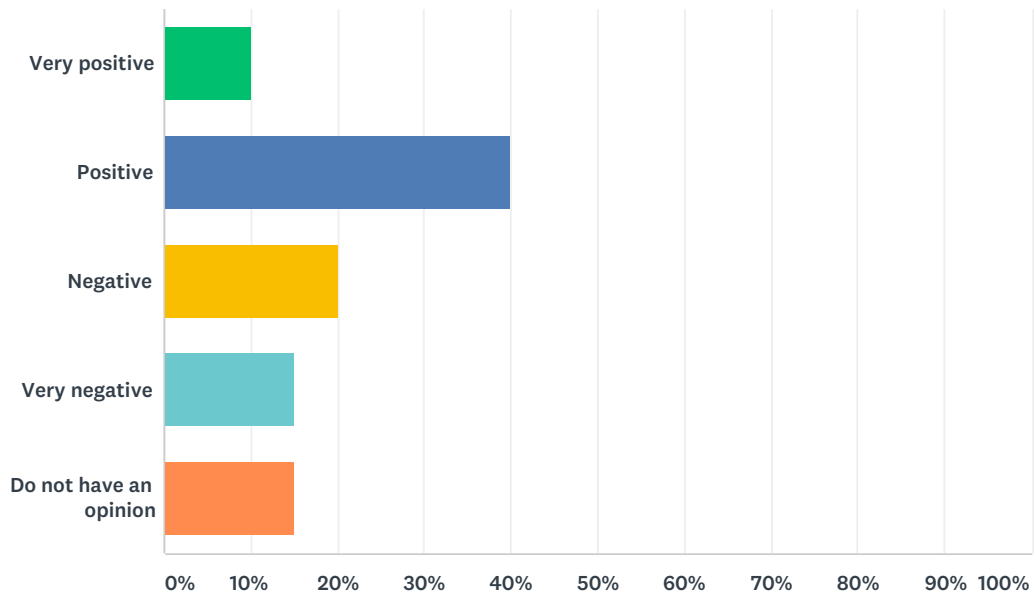
Answered: 378 Skipped: 123



ANSWER CHOICES	RESPONSES	
Yes	5.03%	19
No	94.97%	359
TOTAL		378

Q22 Overall, what is your opinion of the Commission on Prosecution Coordination?

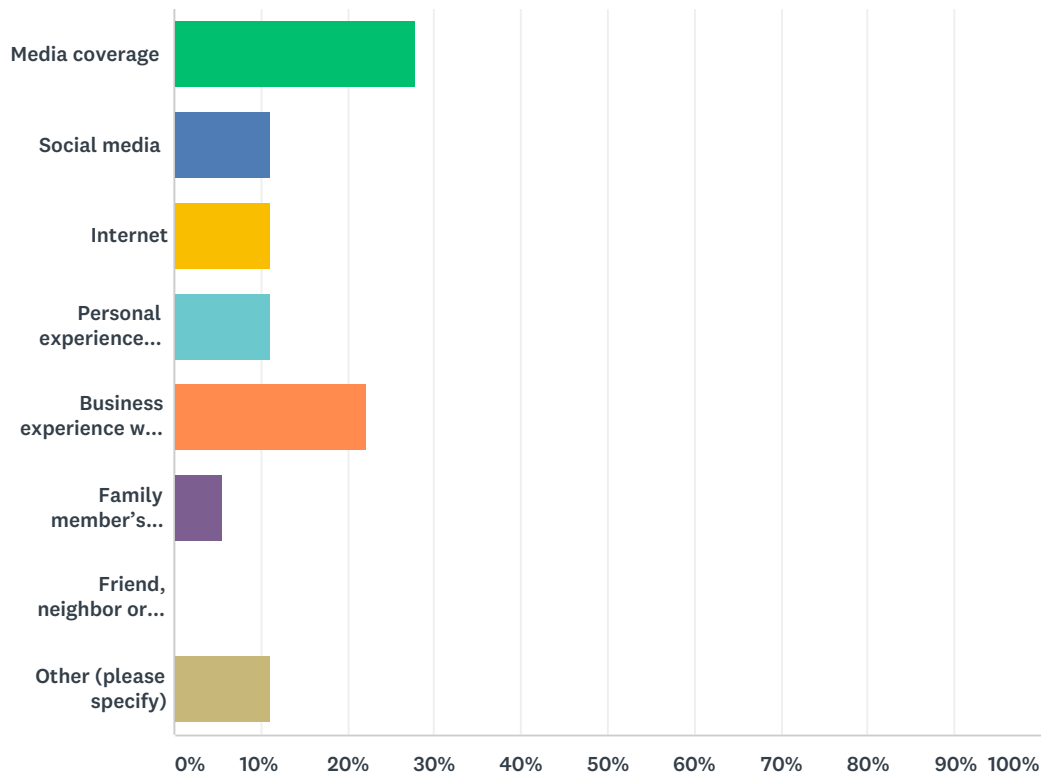
Answered: 20 Skipped: 481



ANSWER CHOICES	RESPONSES	
Very positive	10.00%	2
Positive	40.00%	8
Negative	20.00%	4
Very negative	15.00%	3
Do not have an opinion	15.00%	3
TOTAL		20

Q23 Which of the following has most influenced your opinion of the Commission on Prosecution Coordination?

Answered: 18 Skipped: 483

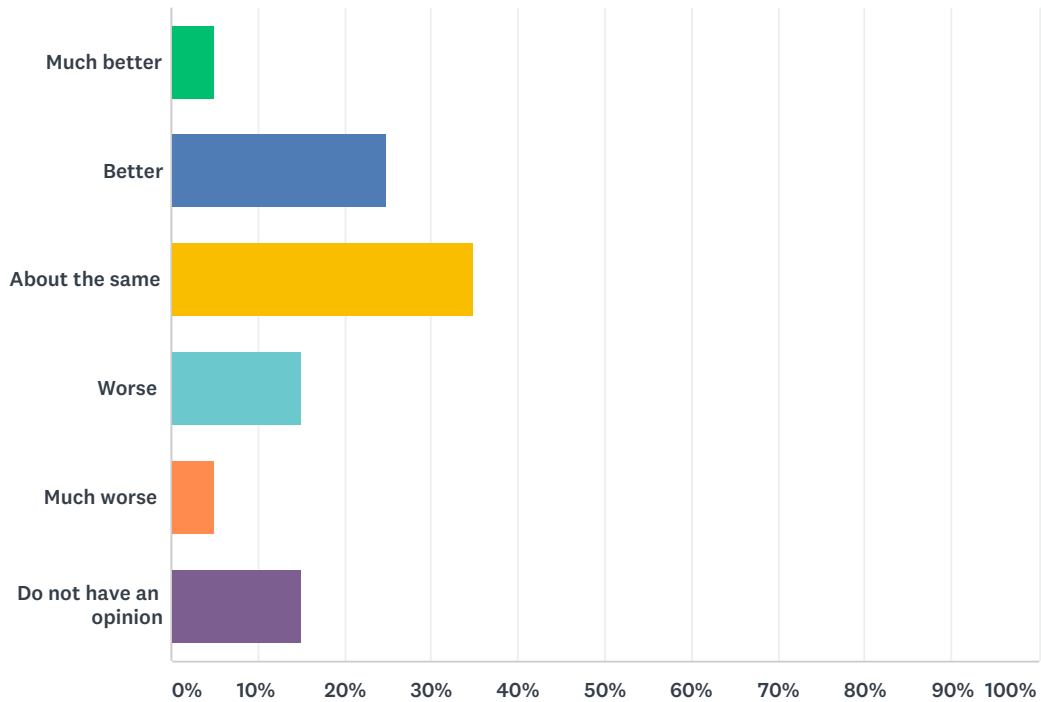


ANSWER CHOICES	RESPONSES	
Media coverage	27.78%	5
Social media	11.11%	2
Internet	11.11%	2
Personal experience with/tour of the agency	11.11%	2
Business experience with the agency	22.22%	4
Family member's experience with the agency	5.56%	1
Friend, neighbor or colleague's experience with the agency	0.00%	0
Other (please specify)	11.11%	2
TOTAL		18

#	OTHER (PLEASE SPECIFY)	DATE
1	jails are full	2/21/2018 8:58 AM
2	Just reading	1/26/2018 10:25 PM

Q24 How do you think the Commission on Prosecution Coordination functions on an overall basis in comparison to other state agencies in South Carolina?

Answered: 20 Skipped: 481



ANSWER CHOICES	RESPONSES	
Much better	5.00%	1
Better	25.00%	5
About the same	35.00%	7
Worse	15.00%	3
Much worse	5.00%	1
Do not have an opinion	15.00%	3
TOTAL		20

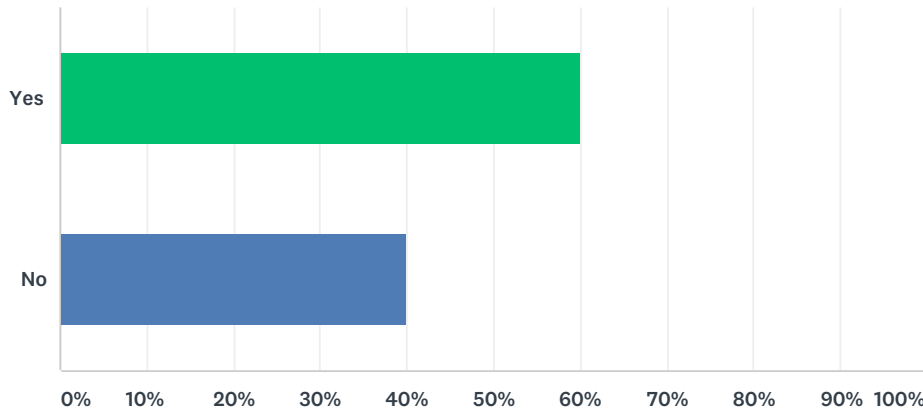
Q25 Please list any comments, concerns, or suggestions you may have about the Commission on Prosecution Coordination, including the ease of obtaining information online. Your response may be quoted verbatim in a Committee report.

Answered: 6 Skipped: 495

#	RESPONSES	DATE
1	They drag their feet, take too much time to get the job done	2/21/2018 8:58 AM
2	I'm not sure why this agency exists. They seem to get a lot of money- some from the filing fees- that may be better spent going to fund the court system itself. And judge's salaries.	2/13/2018 4:48 PM
3	There is currently no online availability, including the Public Index to determining the prosecuting agency or individual Solicitor assigned to prosecute a specific case. It seems reasonable that prosecutors should be required to file appearance notices with the Court just like every other bar member.	2/12/2018 2:32 PM
4	Staff very helpful when seeking information	2/12/2018 12:42 AM
5	N/A	2/6/2018 4:38 PM
6	Are prosecutors not able to coordinate without help of a board? Do they not have clerks and secretaries?	1/26/2018 10:25 PM

Q26 Would you like to provide input about the Department of Revenue?

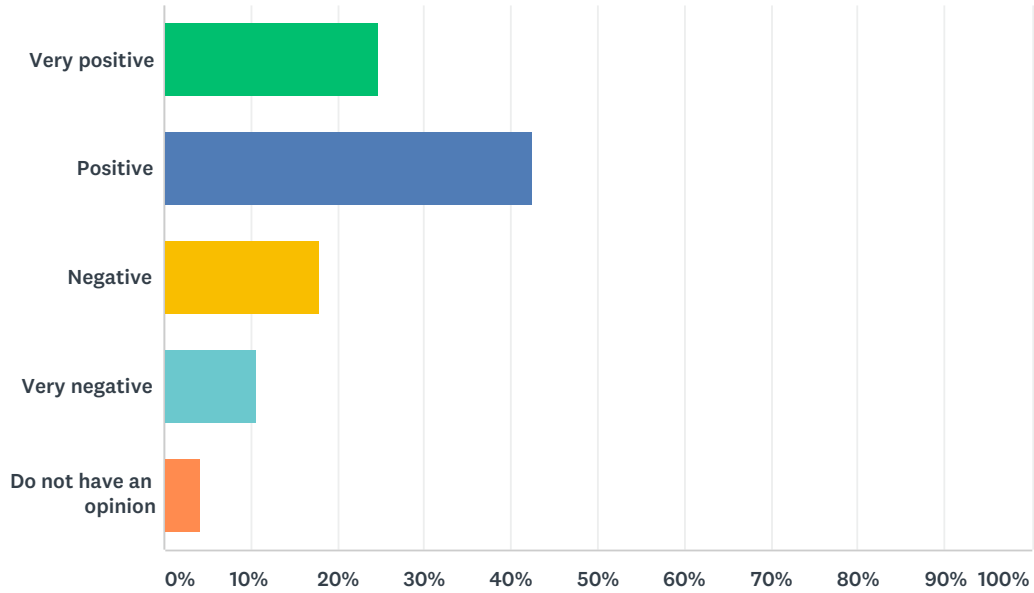
Answered: 377 Skipped: 124



ANSWER CHOICES	RESPONSES	
Yes	59.95%	226
No	40.05%	151
TOTAL		377

Q27 Overall, what is your opinion of the Department of Revenue?

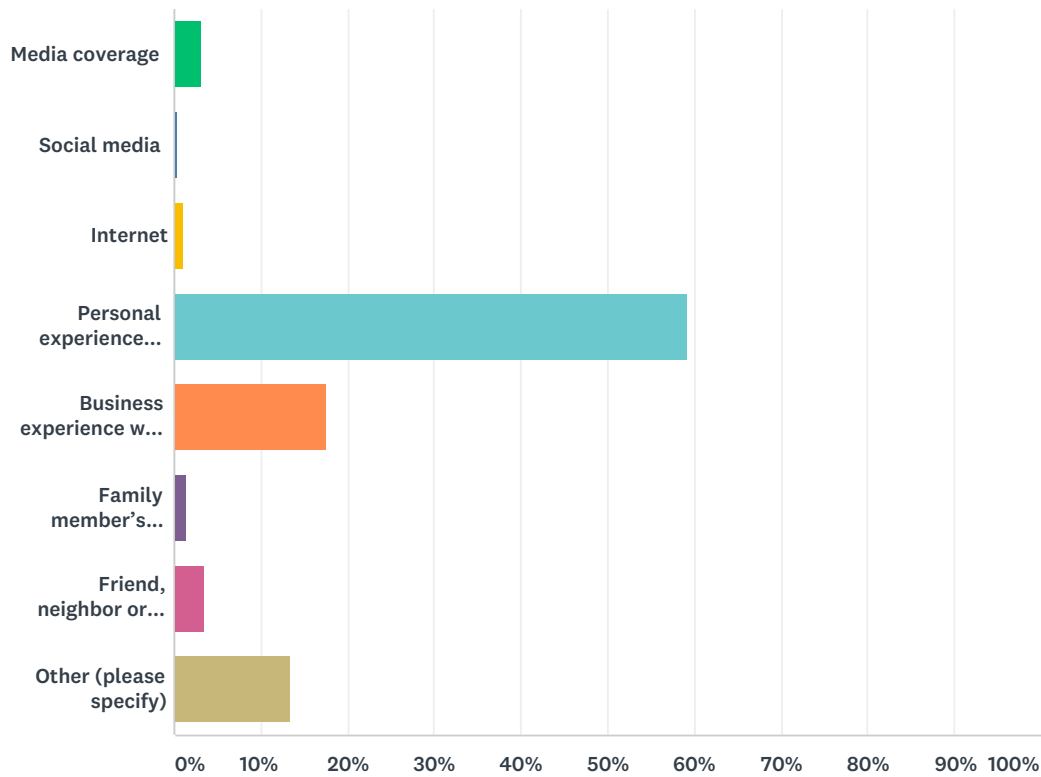
Answered: 195 Skipped: 306



ANSWER CHOICES	RESPONSES	
Very positive	24.62%	48
Positive	42.56%	83
Negative	17.95%	35
Very negative	10.77%	21
Do not have an opinion	4.10%	8
TOTAL		195

Q28 Which of the following has most influenced your opinion of the Department of Revenue?

Answered: 194 Skipped: 307



ANSWER CHOICES	RESPONSES
Media coverage	3.09% 6
Social media	0.52% 1
Internet	1.03% 2
Personal experience with/tour of the agency	59.28% 115
Business experience with the agency	17.53% 34
Family member's experience with the agency	1.55% 3
Friend, neighbor or colleague's experience with the agency	3.61% 7
Other (please specify)	13.40% 26
TOTAL	194

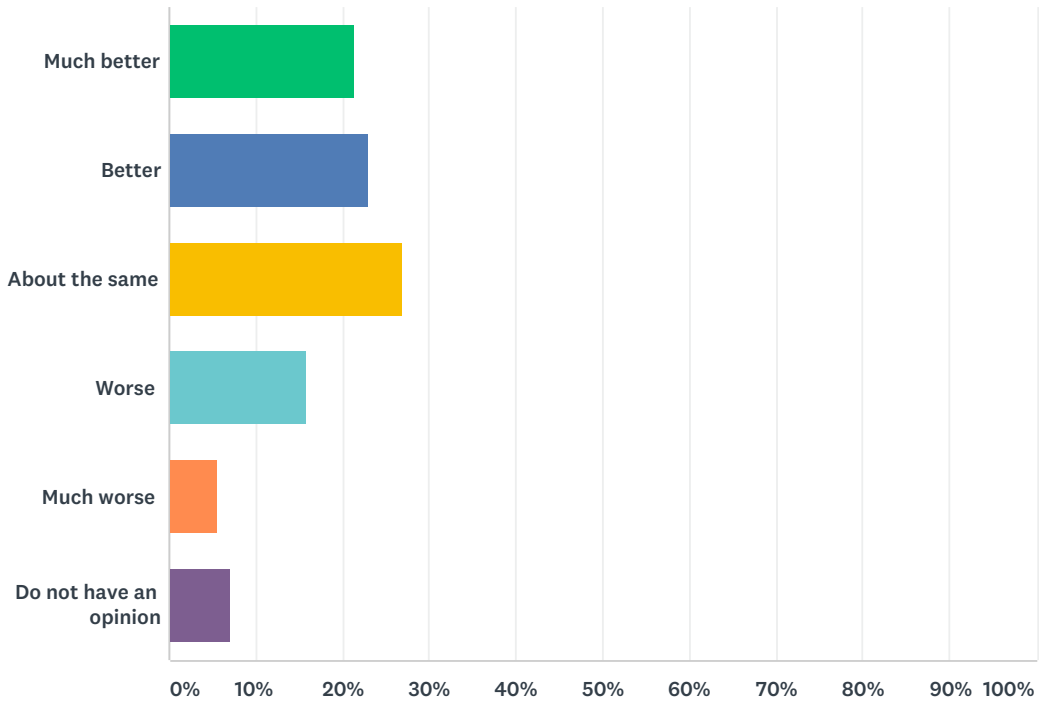
#	OTHER (PLEASE SPECIFY)	DATE
1	retired employee	3/1/2018 10:05 PM
2	employee	3/1/2018 5:28 PM
3	employee	2/28/2018 11:37 AM
4	employment with the agency	2/28/2018 11:12 AM

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5	Employee	2/27/2018 10:48 PM
6	Working at the Department	2/22/2018 7:56 PM
7	Employee	2/14/2018 6:02 PM
8	Employee	2/14/2018 4:10 PM
9	Employee	2/14/2018 1:02 PM
10	Employee	2/7/2018 10:11 AM
11	Being an employee and seeing changes implemented to improve the agency and staff.	2/6/2018 4:25 PM
12	Employee of the agency	2/5/2018 12:38 PM
13	communication w/ DOR in conjunction with another state agency	2/2/2018 10:15 AM
14	I work at DOR	1/31/2018 10:39 AM
15	personal work experience	1/30/2018 9:09 PM
16	Employee	1/30/2018 4:35 PM
17	Employee of the agency	1/30/2018 2:27 PM
18	Employee	1/30/2018 12:22 PM
19	Employee	1/30/2018 12:10 PM
20	I'm an employee of DOR	1/30/2018 12:06 PM
21	employment	1/30/2018 12:05 PM
22	I work at SCDOR.	1/30/2018 11:45 AM
23	employment	1/30/2018 11:28 AM
24	I am long-time employee	1/30/2018 11:11 AM
25	Employment	1/30/2018 11:08 AM
26	I am an employee	1/30/2018 11:02 AM

Q29 How do you think the Department of Revenue functions on an overall basis in comparison to other state agencies in South Carolina?

Answered: 196 Skipped: 305



ANSWER CHOICES	RESPONSES	
Much better	21.43%	42
Better	22.96%	45
About the same	27.04%	53
Worse	15.82%	31
Much worse	5.61%	11
Do not have an opinion	7.14%	14
TOTAL		196

Q30 Please list any comments, concerns, or suggestions you may have about the Department of Revenue, including the ease of obtaining information online. Your response may be quoted verbatim in a Committee report.

Answered: 76 Skipped: 425

#	RESPONSES	DATE
1	I would love to be contacted committee. I want to present to you the underbelly of SCDOR and not the glamor they attempt to portray. My great-grandmother taught me that it's not what a person does when everyone is looking that reveals a person true character. It is what is done when no one is looking. When no one is looking, SCDOR Director Hartley Powell, Sherrie McTeer, Jenna Crum, Kim Witte, and Karen Jones will ignore employee concerns, be dishonest, create false documentation and campaign against employee(s) for voicing concerns about the working environment. These individuals will enforce the SC Code of Conduct on lower level employees, but will not apply it themselves.	3/2/2018 12:59 AM
2	Taxpayer and Business Services division is imploding. Employees with experience and knowledge are passed over, ignored, and excluded in favor of those who simply agree with the whims of the deputy director who should have left last year at conclusion of Terri program. Reorg the agency into logical divisions.	3/1/2018 11:52 PM
3	Management is very rigid top down & dictatorial. Senior leaders make all decisions assuming employees are not capable to complete simple task without direct managerial oversight. This is most prevalent in Field Operations and TBS. This prevents adapting to changes because old senior staff will not accept new ideas. Promotions & hiring decisions are made based on politics instead of merit. Deputy directors surround themselves sycophants who parrot back what they are told. Any attempt at change meets negative consequences which breeds fear of reprisals. Starting pay is low, raises are non-existent, and health care premiums are costly. EPMS lacks any value because it is vague, and subjective. Most senior leadership should be replaced with more flexible people who demonstrate respect & appreciation for the employees.	3/1/2018 10:52 PM
4	I left the agency due to be passed over by younger and less experienced workers. Employees that had fewer than a couple of years. These individuals did not know the job so how could they manage. I thought about pursuing legal avenues but decided to retire instead. Cronyism is rampant in the agency. I would hope you take this into consideration and address hiring practices. Thank you.	3/1/2018 10:05 PM
5	Loganmaytalkaboutconfidentialinfocontainedinemployeefilesasshewouldfrequentlydiscussmgmtmeetingconversationsthatweretoldtoherinconfidence.SomeneverworryabouttheirEPMSscoreastheyare guaranteedthehighestscore.SusieaskedmeinmyjobinterviewifIcouldbake.IwasscaredtonotsayIbake dwellIwouldnotbeofferedjob.IheardSusie/Rickymakingfunofanemployeeonleaveforadrinkingproblem.Thelegalareahasbecomeafrathouse.Corp.foreignisrunbypeoplewhoonlywantto selfpromoteandnotthepeopleunderthem.Loganfreq.takesgiftsfromthecompaniessheaudits.IstheSCDORbeingbought? Fieldaudit has3femalesupervisorsall3havebreastimplants.Isthatbecomingtherequirement? Thereareseveralfieldauditorsatthetoplookingforjobsbecausetheycannolongergetaraise.Ihaveseena uditorscryingattheirdesksinfrustrationwiththeenvironment.it is toxic.Susiewearsleggingsbutnotonlyone.Leggings are not pants!!!andshouldbeunderdress,notpairedwithshirt.Pleasehelp.	3/1/2018 9:36 PM
6	The website is awful! I can't believe they don't even give forms at the offices for income tax returns. Then they expect you to be able to figure out that website. They expect you to file but have to make it a chore to get it done. I feel sorry for those girls who have to do the dirty work for the out of touch higher ups who make this ridiculous decision. And they keep telling us to e-file. Does anyone trust them to keep my personal information private after they were hacked?	3/1/2018 8:06 PM

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7	The Field Operations Division (mainly Ricky Taylor) has routinely practiced discrimination against men in favor of women he considers attractive. Also, there is no rhyme or reason for their hiring practices. This is a Field Collection problem throughout. Other depts other than audit are involved. People are hired/promoted based off of friendships and nepotism rather than qualifications. If is widely whispered and known that managers manipulate hiring scores to hire who they personally like. A review of HR hiring files would be warranted. Many people are overlooked because they are not in the in crowd. Andy Smith displays no consistency in his hiring processes and does not follow state HR rules. The Field Collection Section is not the only dept with this issue. This is agency wide. Morale is the lowest it has ever been.	3/1/2018 7:34 PM
8	I enjoy working for the DOR. I really enjoy the new system under the collection division. It is good to know that we have structure and a forward path. I appreciate the current management in the TBS division.	3/1/2018 5:28 PM
9	The team at DOR is very professional and experienced.	3/1/2018 4:24 PM
10	DOR is far and away the most responsive agency I've encountered in State Government. They admit and correct errors, and (more often in my own case) approach errors on the parts of businesses and taxpayers as problems to solve through specific directions make in a spirit of cooperation. They operate like a business, not like a state agency, and that's is how it ought to be, who serve the taxpayers both as their funders and their clients	3/1/2018 2:43 PM
11	Our culture is taking Anti-harassment more seriously. DOR should revise their Anti-Harassment policies. When an Agency allows an individual with an open or verified harassment complaint to apply or maintain a management position, it sends a clear message that harassment is condoned in the workplace. South Carolina Employees should also be held to a higher standard which has a zero tolerance for sexual harassment and that first non-Sexual harassment complaints may warrant immediate termination. Verified second offenses are grounds for immediate discharge for South Carolina Employees.	3/1/2018 2:14 PM
12	We have numerous opportunities to work with the DOR. They are totally professional in all the business transaction we have done with this department. From the security team and the front door to the experts we deal with display very positive attitudes and always ask what else they can do to help our business. We work with a number of agencies and by far DOR is the best in our state	3/1/2018 1:58 PM
13	I have been totally impressed with my interactions with DOR in my role with the Special needs children's scholarship. Ashley THOMAS and her team have been available when I needed help and have gone the extra mile to make sure we accomplished the tasks	3/1/2018 1:32 PM
14	The for used to be a good place to work. Now it is like a gummed up machine. Too many chiefs and not enough Indians	3/1/2018 1:27 PM
15	As a DOR employee for 16 yrs I am appalled by the blatant age discrimination. The agency hires and promotes without postings, giving personal friends positions of management. The atmosphere is toxic, micro-management (which I believe is due in part to little to no management experience by those given jobs). The agency is not taxpayer friendly any more. Cramped working conditions. This is and awfule place to work.	3/1/2018 10:45 AM
16	As a supervisor I feel like I am forcing my employees to harass taxpayers over small amounts of money. Also, my reports are working themselves do death while more and more managers are being hired. We critically need less managers and more workers. My section has imposed procedures that are unattainable. It does not let me reward good employees. I want all my employees to succeed but I am being forced to not give high epms's even when they deserve it. My employees work hard and upper management will not let me reward them.	3/1/2018 12:33 AM
17	Dysfunctional upper management with no respect for employees or the work they do. Only bobble heads advance. Nepotism and favoritism! Mcteer must go and take her chosen successor with her.	3/1/2018 12:19 AM

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18	<p>In December, the General Counsel for Litigation and the Chief of Staff told me that I was smart, hard-working, faithful, dependable, loyal, etc. and that I was "great" for the Agency. However, in their "subjective opinion," I was not a "good fit" for Litigation. They said that I didn't do anything wrong, just that I wasn't a "good fit" for Litigation. Consequently, they informed me that they would not be keeping me past my probationary period. When I pressed them for the reason, no concrete reason was given. Furthermore, I was not given any objective criteria for success. Not once did they ever approach me to say that there was a problem with my work. There were no warnings, coaching sessions, or written or oral reprimands. I have won all of my cases. Colleagues and even opposing counsel all think that I am a "great fit for Litigation." It seems that if the standard for success is an unwritten "subjective" standard, then any probationary employee is doomed for failure.</p>	3/1/2018 12:19 AM
19	<p>processing vendor was hired and even a deputy said " they cant do the work the way we used to do the work, so we have to change the way we do business",a deputy took full advantage of the TERRI program and after five years continues on in the same capacity her salary no longer listed on any database 3) an individual was hired into a " newly created" special projects manager position while his father was a deputy director . He has since been advanced to administrator favored over more experienced and knowledgable individuals. 5) a cliquish atmosphere is prevalent where young and go along is favored over experience. 6) morale is the lowest it has ever been including during the breach, mostly caused by the overpowering and oppressive behavior of senior management. You may be shown employee satisfaction surveys,please note that each has a unique three digit code Most employees do not answer truthfully out of fear of retaliation.</p>	3/1/2018 12:08 AM
20	<p>DOR has lacked in the overall management of the TBS division. This includes the poor decision to hire S-HOV for processing of tax returns and payments. We hired them, pay them but we as an agency have to conform in significant ways to meet S-HOV's standards and processes. Also, Collections. When we lose our most experienced and knowledgeable management staff because the TBS Deputy Director has made it impossible for them to stay because of her unprofessional conduct and undeserved disrespect. We have lost four Collections Supervisors each with 20 + years of experience, a Collections Administrator with 33 years to retirements because they could not take it anymore. Topped with the fact we lost two of our most experienced and dedicated managers to other divisions within the DOR. Now Collections is in a constant state of flux with absolutely poor morale. As others have mentioned, measurements and scoring of staff is good but not when the grading system is unreasonable and oppressive.</p>	2/28/2018 11:00 PM
21	<p>DOR promotes inexperienced employees to high level positions in collections. Numerous collection management personnel have retired due to the horrible work environment that currently exists with the TBS division.</p>	2/28/2018 10:32 PM
22	<p>The DOR is crashing and burning under the leadership of Hartley Powell. This is trickling down through the agency. The DOR in no longer taxpayer friendly and are harassing taxpayers over minor dollar amounts all for STATS. We need leadership like we had under Burney Maybank. (Please bring him back). Also, the dept has added layers and layers of unneeded management. Most of these managers are extremely young and do not have the knowledge to help run the agency. One example included the hiring of a son of a former Deputy Director. The deputy was "reclassified" as a contract worker in order to hire his son. The Deputy left about two months later and within less than a year his son was an administrator (passing over more senior & qualified people).</p>	2/28/2018 10:12 PM
23	<p>The DOR has recently gone from a Taxpayer friendly agency to a totally different atmosphere under the current director. The Dept is becoming extremely top heavy with more and more unnecessary management levels being created. The agency has gone from a lean agency to a bloated red tape bureacracy. Many well qualified people are being passed over in various departments and are being pushed out the door. I have never seen anything like this over my 20years with the agency. There is a huge problem with cronyism and it starts at the top. Administrator and manager positions are being created where they haven't been needed before. I have served under 5 Directors and this is by far the worst atmosphere we have ever had. The feeling is that we are trying to bully taxpayers over nickle and dime balances. You name it, Audit, Collections, and Office personnel are like a ruderless boat. The days of a business friendly dept is over.</p>	2/28/2018 7:17 PM
24	<p>Difficult to access complex information</p>	2/28/2018 7:01 PM

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25	There is a severe issue with nepotism and promotion of friends with the DOR. A former Deputy Director was placed on contract in order for his son to be hired as a manager. The deputy director served as a contract employee for roughly 1.5 months and left). The son has been promoted to Administrator within a years time and passed over numerous qualified applicants. The son is now hiring employees who have been with the agency less than five years being promoted to managers over more qualified people. The dept this individual is over is becoming extremely aggressive with taxpayers which is going against the philosophy of a taxpayer friendly state.	2/28/2018 11:37 AM
26	DOR's set up is confusing. Taxpayers do not realize how segregated each section is within DOR, i.e. I hear many TPs who receive ABL violations for making unlawful sales say that DOR conducted a tax audit in the past and never informed them that their sales were unlawful. The ALC even considered that "confusion" as a mitigating factor. Ultimately, I don't fault TPs for viewing DOR as "DOR" rather than "DOR-ABL", "DOR-Field Audit", etc. I think this is an issue that needs to be fixed within DOR, and it starts with proper communication. Communication is lacking within DOR. The Deputy Directors and others at the top appear to make many decisions in a vacuum without asking or caring how those decisions impact the entire agency and/or employees. I also worry that we will end up suffering as a result of the agency's poor succession planning. (I apologize if this response is choppy. The poor design of this survey combined with the character limit made it difficult adequately respond.)	2/28/2018 11:12 AM
27	After recent leadership changes, a widely held perception among employees is that Leadership is more focused on personal professional statuses rather than improving processes, procedures, and making the best decisions for the citizens of South Carolina.	2/28/2018 10:51 AM
28	The workplace and morale at DOR has gotten worse. The new grading system was put in place by Monty Alexander. He hasn't addressed the many concerns we have asked about. Monty and Sherri aren't open to any suggestions made by employees.	2/27/2018 11:12 PM
29	You should be very concerned with the direction of the agency...	2/27/2018 10:48 PM
30	Communication still needs some work around the agency. Just because there is a meeting, doesn't mean that important information is being shared...or passed down to others. Also, we should review our Taxpayer Assistance Officer (TAO) positions. We have some wonderful people in the positions now. However, for the knowledge that they are required to know and the fact that they are the face of DOR to our customers, they are vastly underpaid and under appreciated. You should need to work a couple of years, at least, before moving into one of these positions. It should be a part of a career path and be compensated much better than it is.	2/27/2018 4:31 PM
31	the website is atrocious. It is so difficult to find anything.	2/26/2018 6:59 PM
32	This agency needs to be drastically trimmed from the top down. You have one Deputy Director who runs much of the agency. She has retired and her TERI has ended. She is still at the agency as a temp! Raises and promotions not based of experience. Based on buddy system. It seems that knowledgeable employees over a certain age are looked over and ignored. Is this not illegal? Youger supervisors get pay increases but others do not? Why so many in management? There are not many left to manage. Please send someone objective and impartial to look at the agency.	2/26/2018 12:53 PM
33	The major problem with the Department of Revenue is the way they treat their employees. Not all employees are treated fairly. The new procedures put in to place for Revenue Officers are unattainable and frankly unfair with the way they are handled throughout the agency.	2/22/2018 7:56 PM
34	Too many people	2/21/2018 8:59 AM
35	I have worked for dor over 10 years in TBS and it sucks. Our deputy is all about control and made decision that will negatively impact the state for years. She promoted an individual who lacks the experience for the job and he promoted another person who has less knowledge. We fear retaliation and hope you will get to the bottom of the problems in collections.	2/21/2018 7:30 AM
36	Information is easily accessible through the website at dor.sc.gov. MyDORWay makes filing returns and remitting a payments easier and web messaging can be utilized to contact the DOR.	2/16/2018 9:49 AM
37	There is a large repository of information on the website	2/15/2018 3:22 PM
38	Very professional and helpful during Farm Aid program execution.	2/15/2018 12:13 PM
39	DOR assisted SCDA with Farm Aid application review (process development, workflow establishment, data management). I found their staff to be very competent, professional, and technically sound. Their experience in processing large amounts of information securely, in a short window, was invaluable to Farm Aid's successful outcomes, including keeping hard-working farmers in business until the next harvest season.	2/15/2018 12:01 PM

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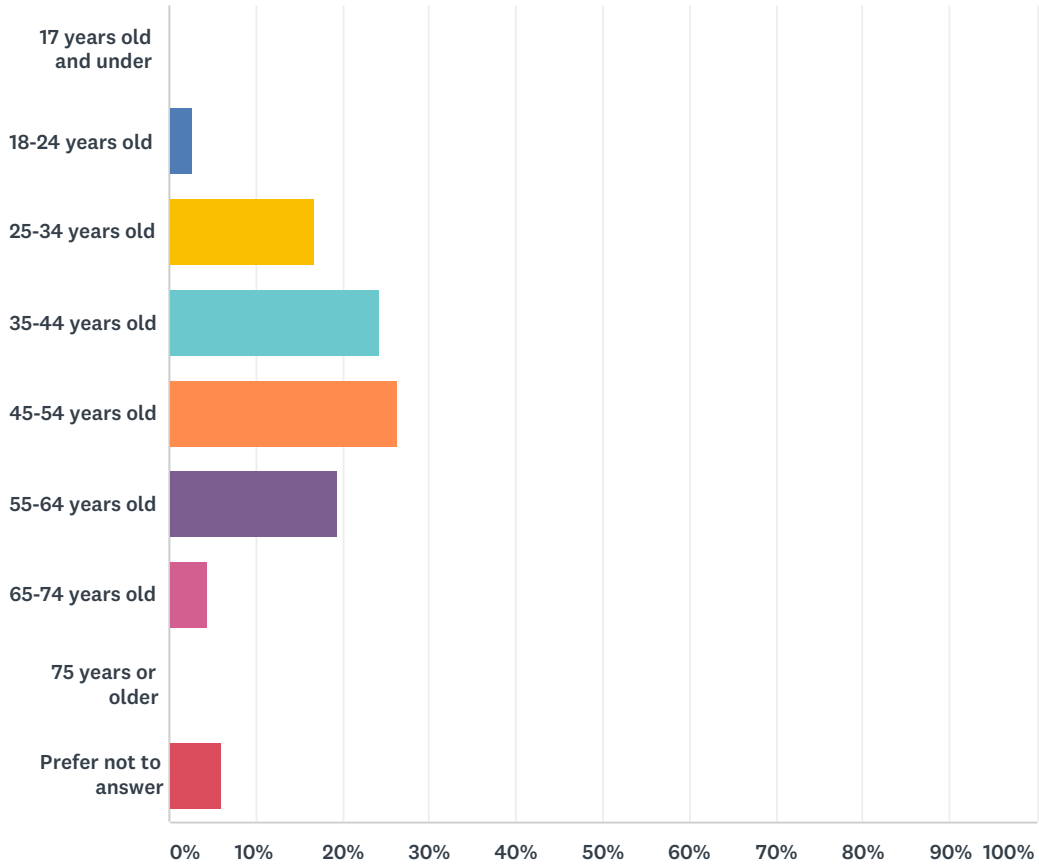
40	We make every effort to ensure taxpayer security and fairly administer all tax laws of South Carolina. Taxpayer confidence is essential and we aspire to keep compliance as high as possible.	2/14/2018 6:02 PM
41	There is a culture of nepotism and dire incompetence that cost South Carolina taxpayers millions. It's literally criminal. No one has the balls to fix it and it's a down right disgrace and the entire state suffers from the colossal waste in resources.	2/12/2018 5:01 PM
42	Seems internally dysfunctional.	2/9/2018 11:47 PM
43	The personnel seems to lack proper respect and understanding of taxpayer's needs when called upon. I have called in for various issues and have been referred to someone else with an attitude the Door person just simply didn't want to deal with and put it off on someone else. They may not have been able to deal with issue but couldn't admit that fact.u	2/8/2018 11:26 PM
44	A festering wormhole of an agency.	2/8/2018 2:49 PM
45	They continue to work towards being more accessible and user friendly. Just don't get rid of all the tax forms. A lot of folks still don't have computers.	2/7/2018 1:51 PM
46	N/A	2/6/2018 4:38 PM
47	The recent website update has improved the ability to access information about DOR, particularly with respect to guiding the user to the most appropriate department at DOR to address a particular issue. Additionally, the professional staff is responsive, helpful and a pleasure to work with. The professional staff is collaborative and their general approach to questions or issues is the fair (and not overly draconian) application of the tax laws and policy of the State.	2/6/2018 11:01 AM
48	Wish that the South Carolina Department of Revenue and our State Government could come up with funds to repair our highways in SC.	2/6/2018 10:45 AM
49	I have dealt with the Myrtle Beach office several times. I have always had a positive and professional experience with them.	2/3/2018 10:24 AM
50	DOR should work on the GEAR program. It is not very successful in obtaining overdue funds from businesses. There are times when businesses are required to pay fines, and when they do not, the information is sent to DOR for collection through the GEAR program. Unfortunately, the success rate is very low.	2/2/2018 10:15 AM
51	For the amount of money that was dumped in to the agency after the breach of tax payer records, I would expect much more from the agency.	2/1/2018 2:46 PM
52	The department of Revenue is good agency at its core but needs to work on pay for its employees	2/1/2018 9:35 AM
53	N/A	1/31/2018 5:16 PM
54	All SC State Agencies pay less than the private sector on jobs, but the Department of Revenue pays their employees proportionally less than other state agencies for the same exact job functions. Perhaps if the lawmakers would equalize pay based on title instead of which agency you worked, then the DOR employees would take more pride in their work functions and excel in providing better customer service to the taxpayers of our state.	1/30/2018 8:35 PM
55	Field Revenue officers pay should be looked at	1/30/2018 6:01 PM
56	The agency needs to compensate its "baseline" employees better to keep these key personnel longer.	1/30/2018 5:17 PM
57	I think that the Department Of Revenue has made great progress increasing online capabilities and broadening access points to the public.	1/30/2018 2:27 PM
58	Good agency to work for	1/30/2018 2:22 PM
59	An issue that could improve with SCDOR is when employees must travel for work. Currently, in most cases, the employee uses their funds to pay for travel expenses out of pocket until they fill out an expense form for reimbursement. This usually takes a few days but on occasion has taken a week or more. For most, the cost of a hotel for multiple nights is a large sum to have tied up. Other SC agencies make the travel plans before hand, this avoids confusion and mistakes with per diem rates for hotels and meals including and what qualifies, improper receipts, and incorrectly using the manual input with the expense system. By consulting with other SC state agencies on how they plan their employees overnight travel, this will reduce unnecessary paperwork, save HR time trying to individually correct mistakes on expense forms, and saves employees from having to front hundreds when they have to travel for work. If this response is pulled, thank you for taking the time to consider this.	1/30/2018 1:14 PM

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60	The increased efficiencies of the DORWay system have proven well worth the expenditure. There does seem to be a GREAT deal of inefficiency and lack of knowledge in the centralized call center. It is also very difficult to contact local Revenue Officers to resolve issues or simply answer questions.	1/30/2018 12:59 PM
61	Sr Employees have been here way toooo long and want things done the way "they have always been done".	1/30/2018 12:06 PM
62	Public access is improving al the time	1/30/2018 12:05 PM
63	SCDOR is a model of how agencies should operate. SCDOR works very hard to implement solid processes, good customer service, and has an excellent IT staff and Security department. SCDOR is a very well managed organization.	1/30/2018 11:45 AM
64	I would like to see all departments on one page.	1/30/2018 11:39 AM
65	The moral of the department has gone down a lot especially in the collections division.	1/30/2018 11:38 AM
66	More pay and cost of living increases. Have not had a pay increase in years.	1/30/2018 11:28 AM
67	The DOR needs to communicate better internally to present a more united front to the public.	1/30/2018 11:28 AM
68	Even though the agency wants to go paperless, some of the people in the State stil have old fashion values and like to fill out paper and with this in mind, we as an agency need to look after their needs also.	1/30/2018 11:27 AM
69	I work for the Department and love my job. I would say that most of my fellow employees are dedicated to serving the citizens with of South Carolina and feel good about their jobs and the difference they make.	1/30/2018 11:22 AM
70	Finally! Credit card payments in person. Would be nice to be able to pay with a credit card over the phone instead of having to create an account online.	1/30/2018 11:21 AM
71	I see daily that the Department provides many channels and services to help citizens	1/30/2018 11:11 AM
72	I have worked for the SC Department of Revenue for over 29 years. During this time, the agency has undergone many changes, almost always for the better. One thing has held true through all of these changes and that is the dedication of the agency to the citizens of the State of South Carolina.	1/30/2018 11:08 AM
73	Giving taxpayers a way to make comments on the person dealing with their account.	1/30/2018 11:04 AM
74	You waste my money and I want you to please stop.	1/26/2018 10:26 PM
75	no comment	1/24/2018 3:38 PM
76	SCDOR pursues contract employees at great cost instead of seeking to hire internal candidates in technology.	1/24/2018 3:11 PM

Q31 What is your age?

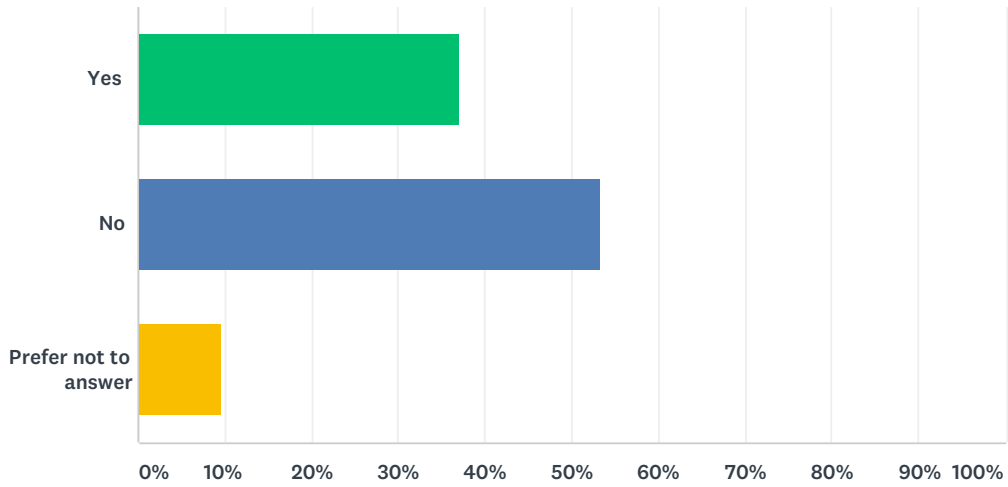
Answered: 335 Skipped: 166



ANSWER CHOICES	RESPONSES	
17 years old and under	0.00%	0
18-24 years old	2.69%	9
25-34 years old	16.72%	56
35-44 years old	24.18%	81
45-54 years old	26.27%	88
55-64 years old	19.40%	65
65-74 years old	4.48%	15
75 years or older	0.30%	1
Prefer not to answer	5.97%	20
TOTAL		335

Q32 Are there any children, seventeen years old and under, currently living in your home?

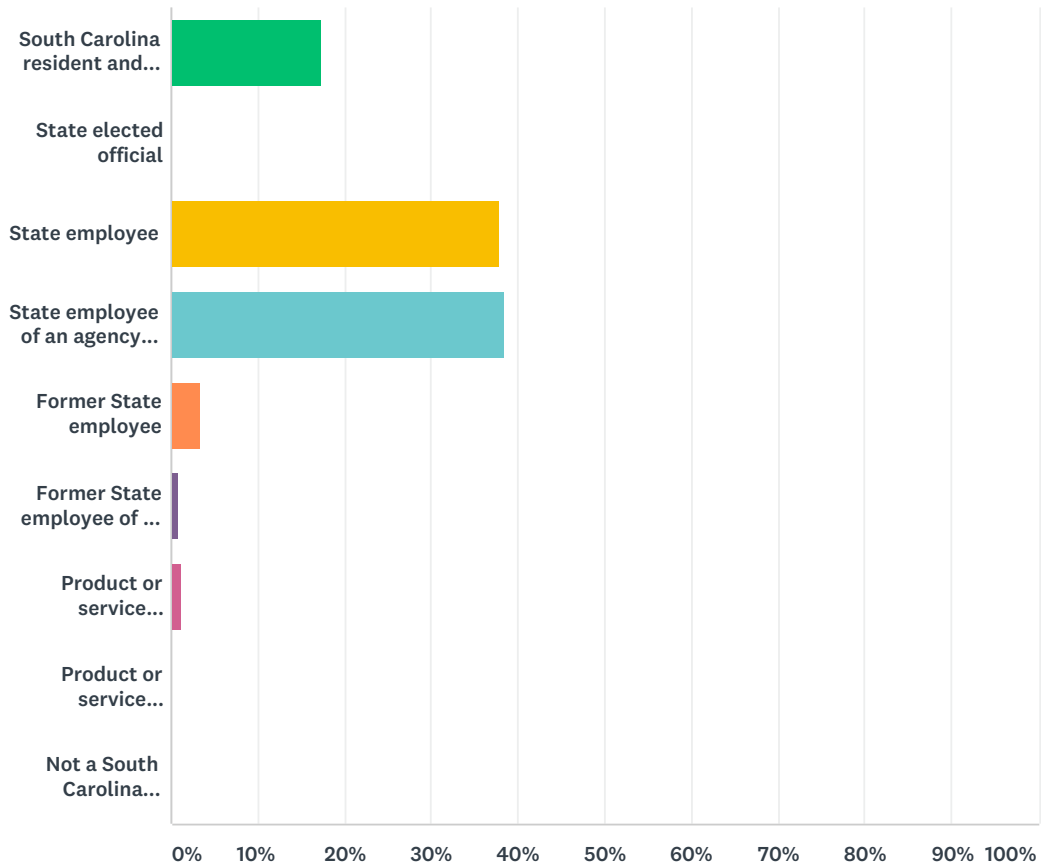
Answered: 334 Skipped: 167



ANSWER CHOICES	RESPONSES	
Yes	37.13%	124
No	53.29%	178
Prefer not to answer	9.58%	32
TOTAL		334

Q33 Which best describes your current role?

Answered: 324 Skipped: 177



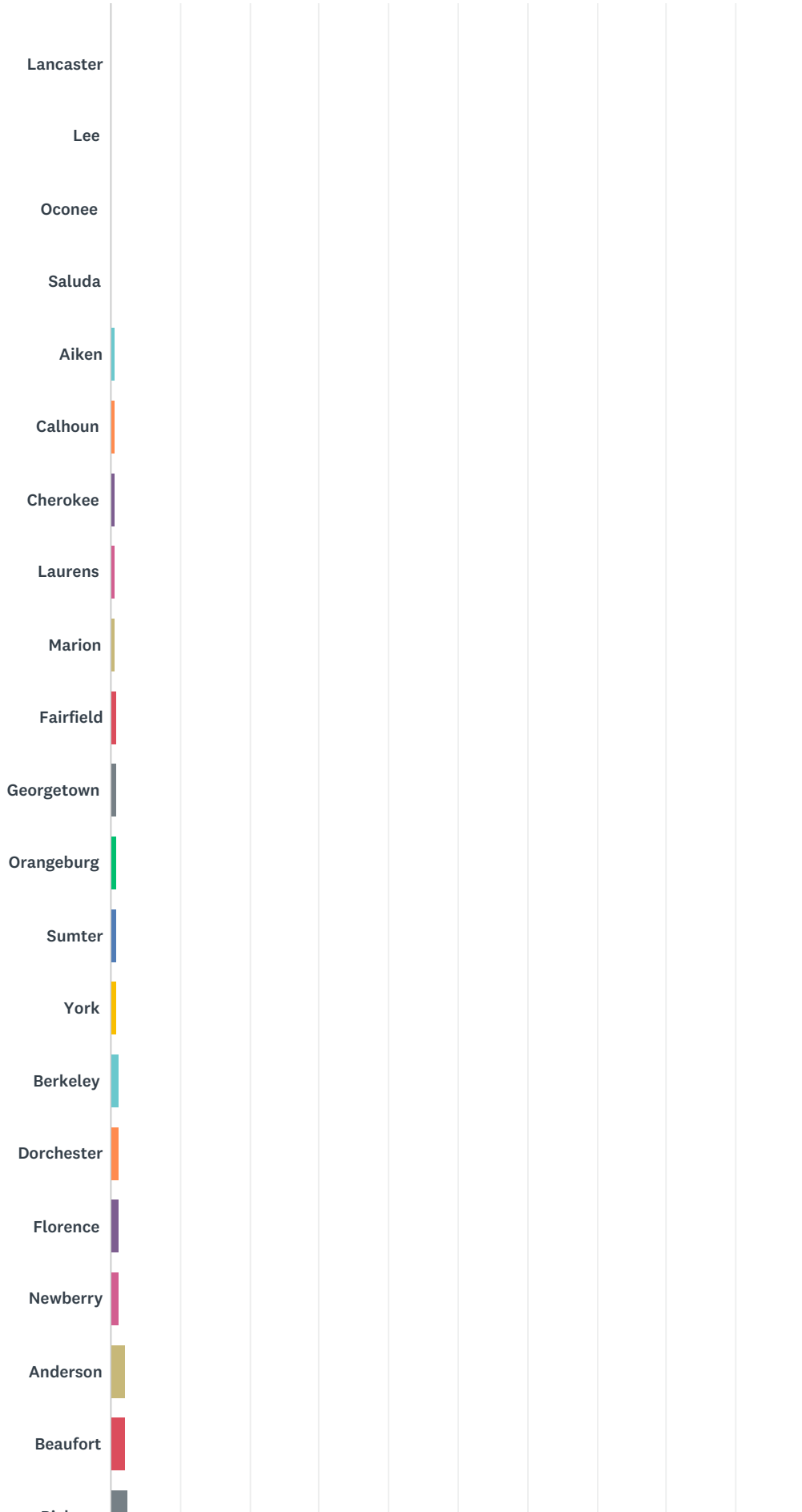
ANSWER CHOICES	RESPONSES	
South Carolina resident and do not fall into any of the categories below	17.28%	56
State elected official	0.31%	1
State employee	37.96%	123
State employee of an agency under study	38.58%	125
Former State employee	3.40%	11
Former State employee of an agency under study	0.93%	3
Product or service provider or other partner to a State agency	1.23%	4
Product or service provider or other partner of a State agency under study	0.31%	1
Not a South Carolina resident and do not fall into any of the categories above	0.00%	0
TOTAL		324

Q34 In which county do you live?

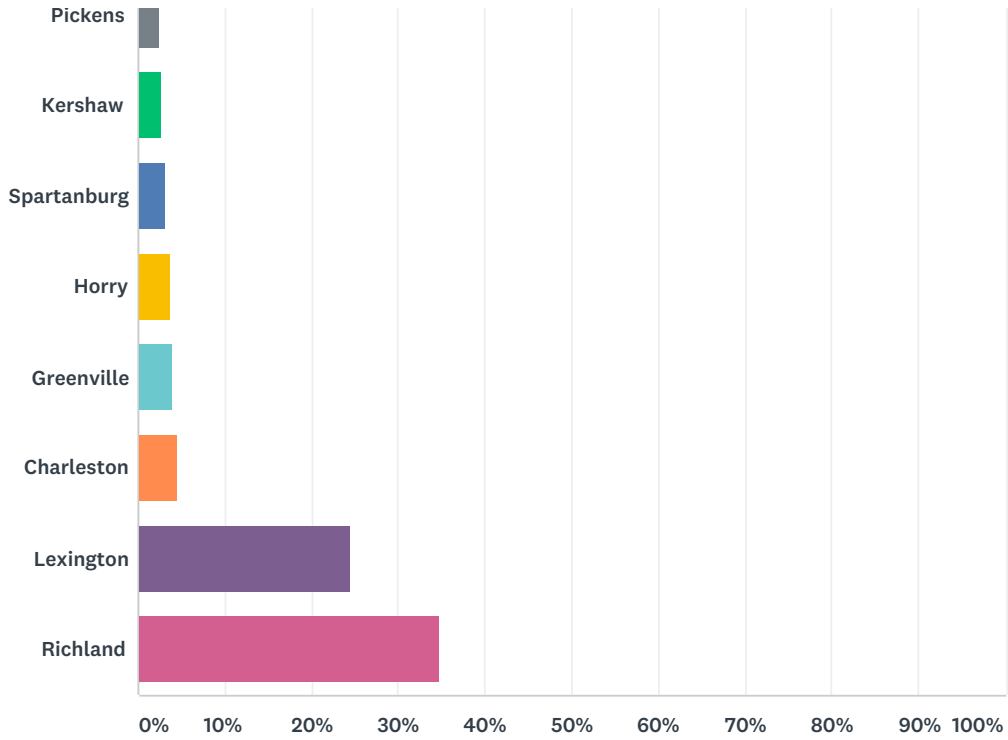
Answered: 320 Skipped: 181



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ANSWER CHOICES	RESPONSES	
Abbeville	0.00%	0
Bamberg	0.00%	0
Barnwell	0.00%	0
Colleton	0.00%	0
Darlington	0.00%	0
Edgefield	0.00%	0
Greenwood	0.00%	0
Hampton	0.00%	0
Jasper	0.00%	0
Marlboro	0.00%	0
McCormick	0.00%	0
Union	0.00%	0
Williamsburg	0.00%	0
Do not live in South Carolina	0.00%	0
Allendale	0.31%	1
Chester	0.31%	1
Chesterfield	0.31%	1
Clarendon	0.31%	1

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Dillon	0.31%	1
Lancaster	0.31%	1
Lee	0.31%	1
Oconee	0.31%	1
Saluda	0.31%	1
Aiken	0.63%	2
Calhoun	0.63%	2
Cherokee	0.63%	2
Laurens	0.63%	2
Marion	0.63%	2
Fairfield	0.94%	3
Georgetown	0.94%	3
Orangeburg	0.94%	3
Sumter	0.94%	3
York	0.94%	3
Berkeley	1.25%	4
Dorchester	1.25%	4
Florence	1.25%	4
Newberry	1.25%	4
Anderson	2.19%	7
Beaufort	2.19%	7
Pickens	2.50%	8
Kershaw	2.81%	9
Spartanburg	3.13%	10
Horry	3.75%	12
Greenville	4.06%	13
Charleston	4.69%	15
Lexington	24.38%	78
Richland	34.69%	111
TOTAL		320