

*Healthcare and Regulatory Subcommittee Meeting*

Tuesday, April 23, 2019

Contents

Agenda.....2  
Meeting Minutes.....4  
Study Timeline.....7  
Agency Overview .....8  
    Snapshot.....8  
Agency Presentation .....9  
Committee Contact Information .....75

# AGENDA

# South Carolina House of Representatives



## Legislative Oversight Committee

### *HEALTHCARE AND REGULATORY SUBCOMMITTEE*

*Chairman John Taliaferro (Jay) West, IV*

*The Honorable Robert L. Ridgeway, III*

*The Honorable Bill Taylor*

*The Honorable Christopher Sloan (Chris) Wooten*

*Tuesday, April 23, 2019*

*9:00 a.m.*

*Room 410 - Blatt Building*

*Pursuant to Committee Rule 6.8, S.C. ETV shall be allowed access for internet streaming whenever technologically feasible.*

### AGENDA

- I. Approval of Minutes**
- II. Discussion of study of the Department of Mental Health**
- III. Adjournment**

# MEETING MINUTES

*Chair Wm. Weston J. Newton*

*First Vice-Chair:  
Laurie Slade Funderburk*

## **Legislative Oversight Committee**

*Micajah P. (Micah) Caskey, IV  
Neal A. Collins  
Patricia Moore (Pat) Henegan  
William M. (Bill) Hixon  
Jeffrey E. (Jeff) Johnson  
Marvin R. Pendarvis  
Tommy M. Stringer  
Bill Taylor  
Robert Q. Williams*



**South Carolina House of Representatives**

*Gary E. Clary  
Chandra E. Dillard  
Lee Hewitt  
Joseph H. Jefferson, Jr.  
Mandy Powers Norrell  
Robert L. Ridgeway, III  
Edward R. Tallon, Sr.  
John Taliaferro (Jay) West, IV  
Chris Wooten*

*Jennifer L. Dobson  
Research Director*

*Cathy A. Greer  
Administration Coordinator*

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*Charles L. Appleby, IV  
Legal Counsel*

*Carmen J. McCutcheon Simon  
Research Analyst/Auditor*

*Kendra H. Wilkerson  
Fiscal/Research Analyst*

**Healthcare and Regulatory Subcommittee Meeting  
Tuesday, April 2, 2019, at 9:00 am  
Blatt Building Room 321**

### **Archived Video Available**

- I. Pursuant to House Legislative Oversight Committee Rule 6.8, South Carolina ETV was allowed access for streaming the meeting. You may access an archived video of this meeting by visiting the South Carolina General Assembly's website (<http://www.scstatehouse.gov>) and clicking on *Committee Postings and Reports*, then under *House Standing Committees* click on *Legislative Oversight*. Then, click on *Video Archives* for a listing of archived videos for the Committee.

### **Attendance**

- I. Chair Jay West calls the Healthcare and Regulatory Subcommittee to order on Tuesday, April 2, 2019, in Room 321 of the Blatt Building. All members of the Subcommittee are present for all or a portion of the meeting.

### **Minutes**

- I. House Rule 4.5 requires standing committees to prepare and make available to the public the minutes of committee meetings, but the minutes do not have to be verbatim accounts of meetings. It is the practice of the Legislative Oversight Committee to provide minutes for its subcommittee meetings.
- II. Representative Taylor moves to approve the meeting minutes from the March 19, 2019, meeting. The motion passes.

Representative Taylor's motion to approve the meeting minutes from the March 19, 2019, meeting.	Yea	Nay	Not Voting (Absent)	Not Voting (Present)
Rep. Robert Ridgeway	✓			
Rep. Bill Taylor	✓			
Rep. Chris Wooten	✓			
Rep. Jay West	✓			

## Meeting

- I. Chair West explains that this is the Subcommittee's fifth meeting with the Department of Mental Health, and that the purpose is to receive further testimony about inpatient services.
- II. Chair West explains that all testimony given to this subcommittee, which is an investigating committee, must be under oath. He reminds those sworn in during prior meetings that they remain under oath.
- III. Interim Director Binkley and Deputy Director Blalock provide testimony about community mental health services, highlighting unique aspects of each community program.
- IV. Subcommittee members ask, and agency staff respond to questions about the following subjects:
  - a. Community knowledge of community mental health programming;
  - b. Screening procedures;
  - c. Innovations;
  - d. Staffing; and
  - e. School-based mental health services.

There being no further business, the meeting is adjourned.

# STUDY TIMELINE

## Legislative Oversight Committee Actions

- May 3, 2018 - Prioritizes the agency for study
- May 9, 2018 - Provides the agency with notice about the oversight process
- July 17 – August 20, 2018 - Solicits input from the public about the agency in the form of an online survey
- January 14, 2019 - Holds **Meeting 1** to **obtain public input** about the agency

## Healthcare and Regulatory Subcommittee Actions

- February 5, 2019- Holds **Meeting 2** with the agency to receive an overview of the agency's **history, mission, organization, products, and services**
- February 19, 2019 – Holds **Meeting 3** with the agency to receive testimony about the **Inpatient Services Division**
- March 5, 2019 – Holds **Meeting 4** with the agency to receive further testimony about the **Inpatient Services Division**
- March 19, 2019- Holds **Meeting 5** with the agency to receive further testimony about the **Inpatient Services Division**, and discuss responses to earlier-asked questions
- April 2, 2019 – Holds **Meeting 6** with the agency to receive testimony about **Community Mental Health Services**
- April 23, 2019 – Holds **Meeting 7** with the agency

## Department of Mental Health Actions

- March 11, 2015- Submits its **Annual Restructuring and Seven-Year Plan Report**
- January 8, 2016- Submits its **2016 Annual Restructuring Report**
- September 2016- Submits its **FY 2015-16 Accountability Report/Annual Restructuring Report**
- September 2017- Submits its **FY 2016-17 Accountability Report/Annual Restructuring Report**
- September 2018 – Submits its **FY 2017-18 Accountability Report/Annual Restructuring Report**
- November 19, 2018- Submits its **Program Evaluation Report**
- February- TBD 2019- Meets with and **responds to Subcommittee inquiries**

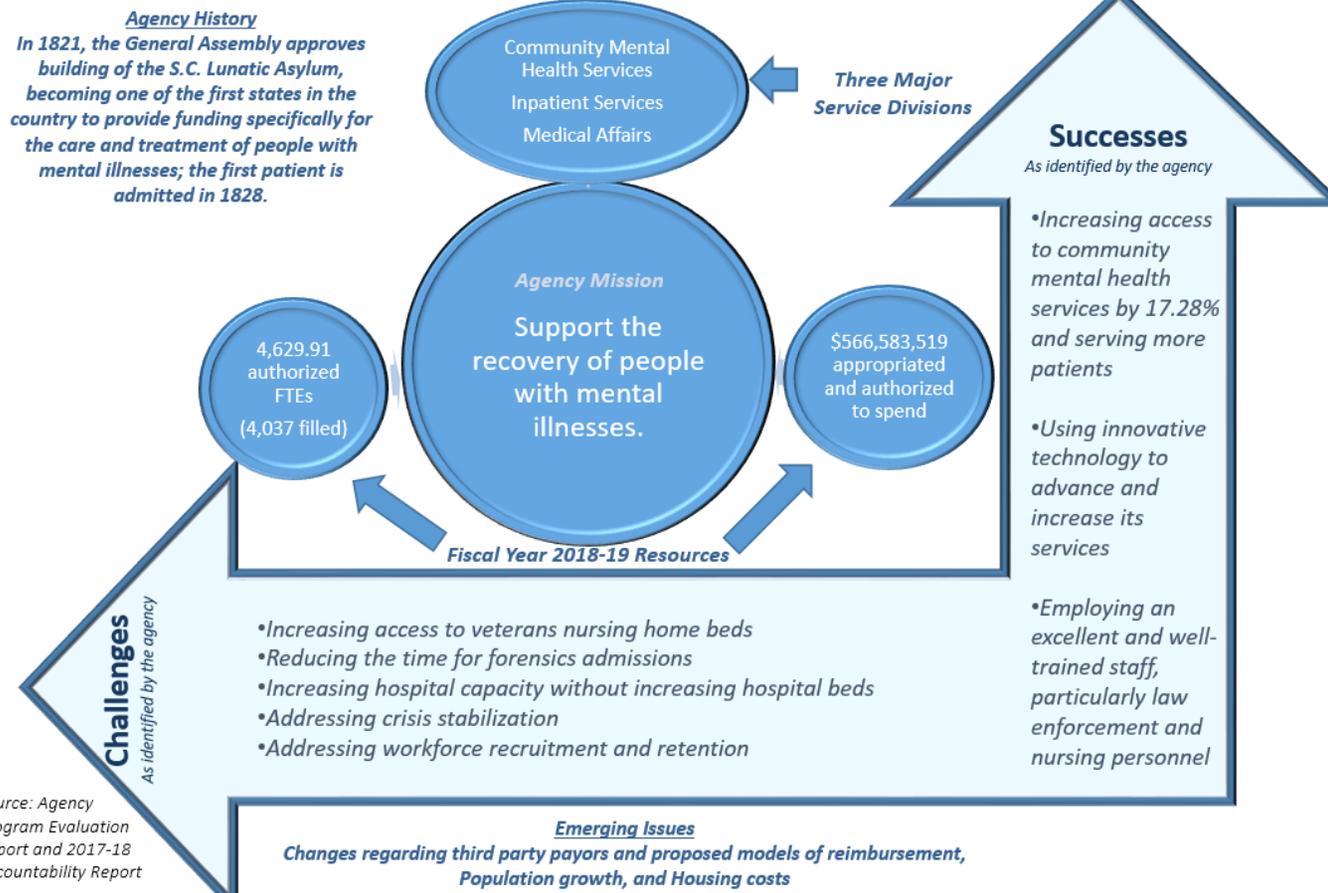
## Public's Actions

- July 17 – August 20, 2018 - Provides input about the agency via an **online public survey**
- January 14, 2019 – Provides testimony at public input meeting

# AGENCY OVERVIEW

## Snapshot

### Department of Mental Health



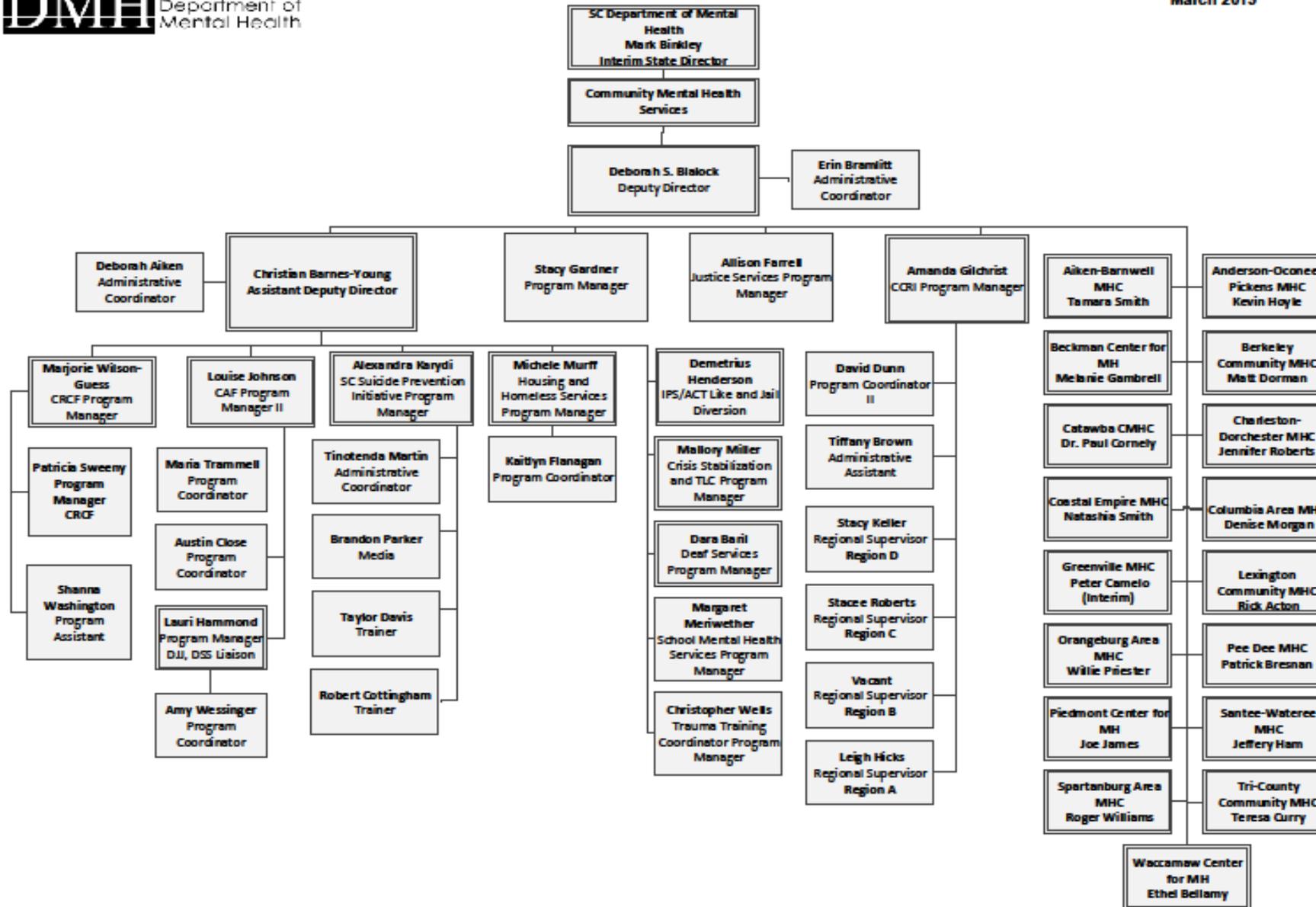
Source: Agency Program Evaluation Report and 2017-18 Accountability Report

# SCDMH COMMUNITY MENTAL HEALTH SERVICES (CMHS)

*SERVING ALL 46 COUNTIES OF SOUTH  
CAROLINA TO SUPPORT THE RECOVERY  
OF PEOPLE LIVING WITH MENTAL  
ILLNESSES*

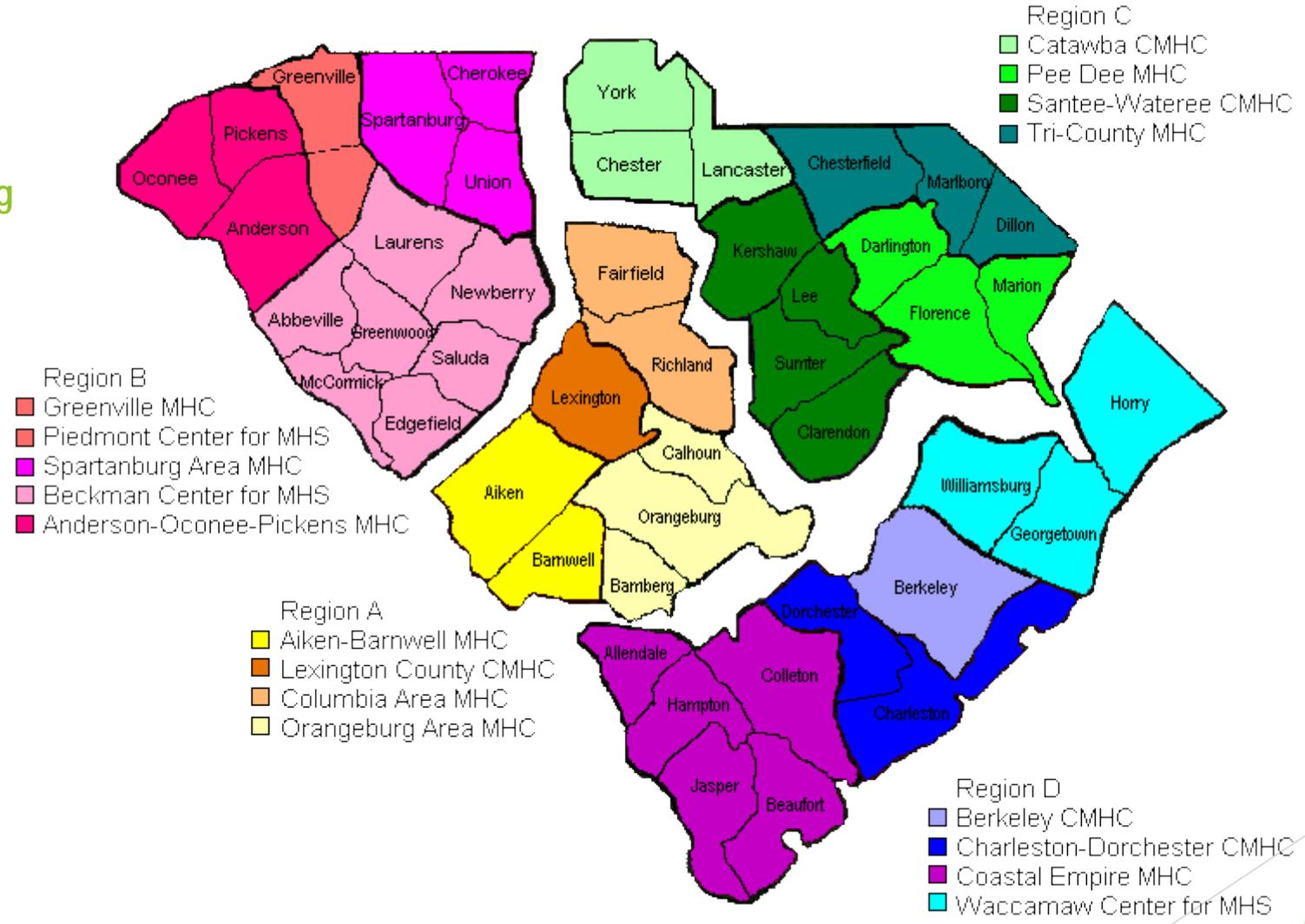
DEBBIE BLALOCK  
DEPUTY DIRECTOR  
CMHS

APRIL 02, 2019



# SCDMH MENTAL HEALTH CENTERS AND REGIONS

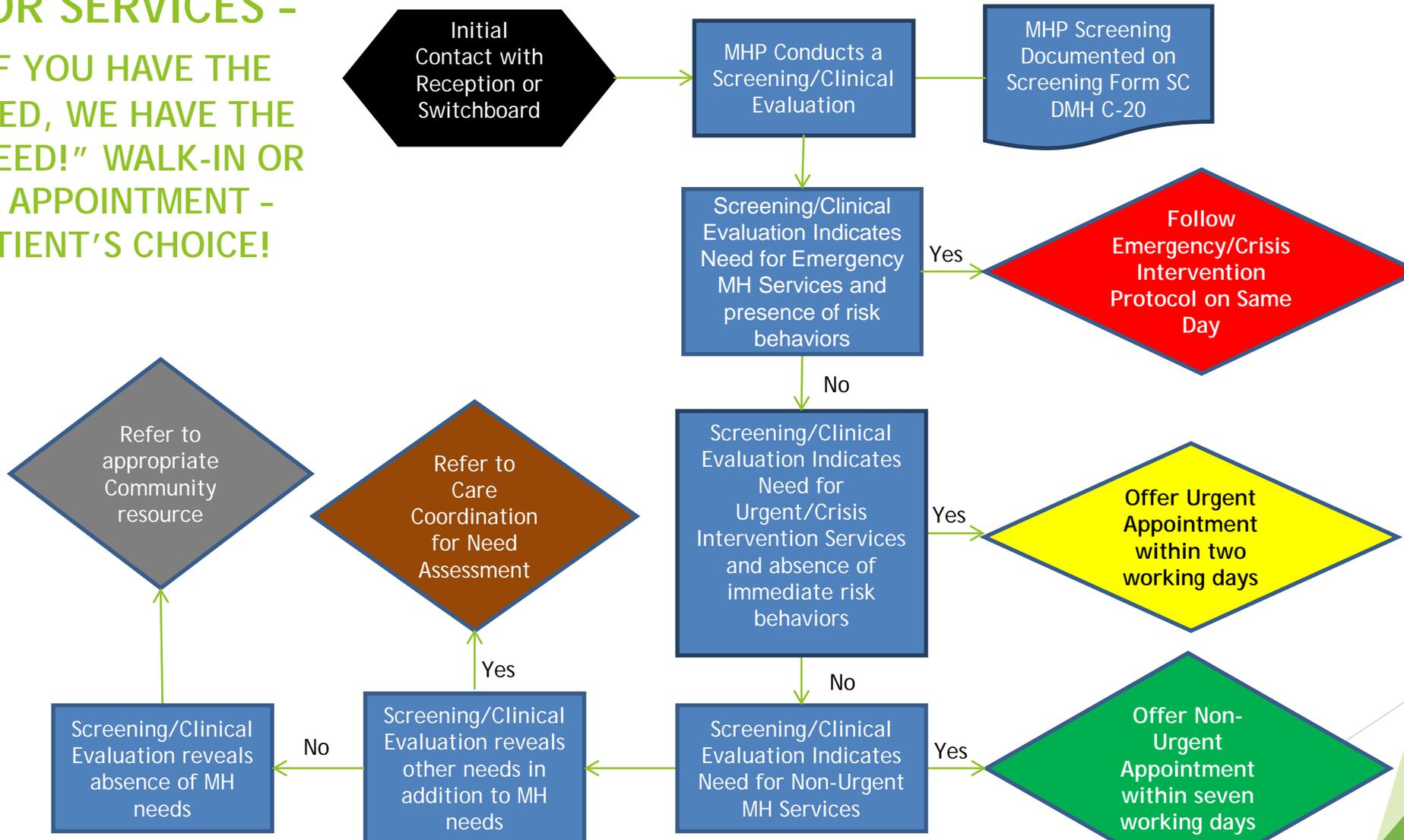
(Greenville and Piedmont are merging into Greater Greenville - fully effective 6/30/19)



P&LA 2006

# INITIAL REQUEST FOR SERVICES -

“IF YOU HAVE THE NEED, WE HAVE THE SPEED!” WALK-IN OR AN APPOINTMENT - PATIENT’S CHOICE!



94% OF ALL INITIAL REQUESTS FOR SERVICE ARE OFFERED WITHIN THESE STANDARDS!

# SERVICES OFFERED TO ADULTS AND CHILDREN AGES 0 - 100+

- ▶ ASSESSMENTS
- ▶ INDIVIDUAL THERAPY
- ▶ GROUP THERAPY
- ▶ FAMILY THERAPY
- ▶ PSYCHIATRIC MEDICAL ASSESSMENT (PMA)
- ▶ NURSING SERVICES
- ▶ MEDICATION ADMINISTRATION (INJECTIONS)
- ▶ MEDICATION MONITORING
- ▶ PSYCHOSOCIAL REHABILITATION SERVICES
- ▶ CERTIFIED PEER SUPPORT SERVICES
- ▶ CRISIS INTERVENTION
- ▶ CARE COORDINATION

# A FEW OF THE EVIDENCE-BASED PRACTICES USED TO DELIVER THE AFOREMENTIONED SERVICES

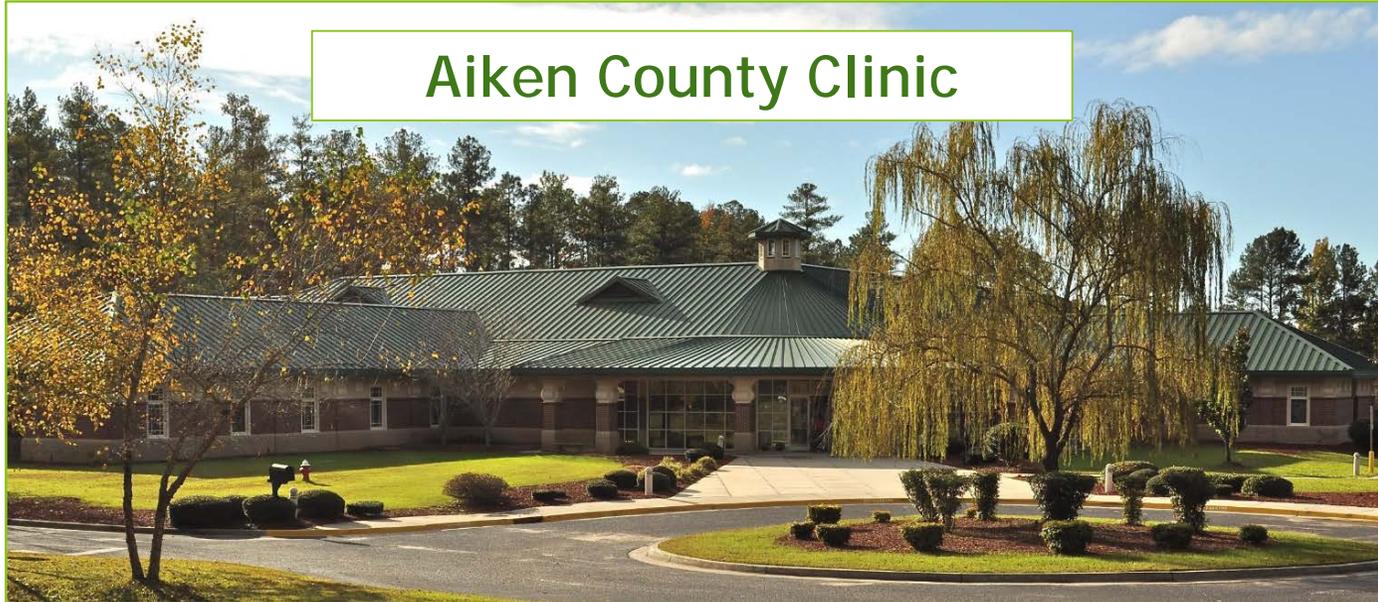
- ▶ TRAUMA-FOCUSED COGNITIVE BEHAVIORAL THERAPY (TFCBT)
- ▶ COGNITIVE BEHAVIORAL THERAPY (CBT)
- ▶ EYE MOVEMENT DESENSITIZATION AND REPROCESSING (EMDR)
- ▶ PARENT CHILD INTERACTION THERAPY (PCIT)
- ▶ PROLONGED EXPOSURE THERAPY (PE)
- ▶ DIALECTICAL BEHAVIORAL THERAPY (DBT)
- ▶ INDIVIDUAL PLACEMENT AND SUPPORT (IPS)
- ▶ FIRST EPISODE PSYCHOSIS PROGRAMS (FEP)

# AIKEN-BARNWELL MHC - AIKEN AND BARNWELL COUNTIES

FY 2019 Budget:  
\$6,432,826

FY 2019 YTD  
Patients Served:  
3,261

Current FTEs:  
78



Aiken County Clinic



Tamara L. Smith LISW-CP, MAC  
Executive Director



North Augusta County Clinic



Barnwell County Clinic

# AIKEN-BARNWELL MHC PROGRAM HIGHLIGHTS

## Peer Support Services

- Employs 5 Certified Peer Support Specialists
- Recipient of Eli Lilly Creative Program of the Year Award 2007
- Recipient of MHA-SC Outstanding Program of the Year 2014
- Operates 2 Peer Support Drop In Centers
- Facilitates NAMI Connections & Family Support Groups for Community
- Provides Peer Support Services @ Aiken County Detention Center
- Provided 56,651 Peer Support Contacts since inception of program

## Behavioral Health Services @ Aiken County Detention Center

- Provided services to 469 inmates since 7/1/18
- Mental Health Professional housed at Aiken County Detention Center

## Housing Subsidies

- Provides rent guarantee assistance for 37 patients

## Clinic-to-Clinic Telepsychiatry

## New Initiatives

- Intensive Family Services
- Intensive Community Support
- Individual Placement Supported Employment Program
- Mental Health Professional Embedded @ Wagener Medical Clinic



# ANDERSON OCONEE PICKENS MHC - ANDERSON, OCONEE, AND PICKENS COUNTIES



Anderson County Clinic



Kevin W. Hoyle, MA  
Executive Director

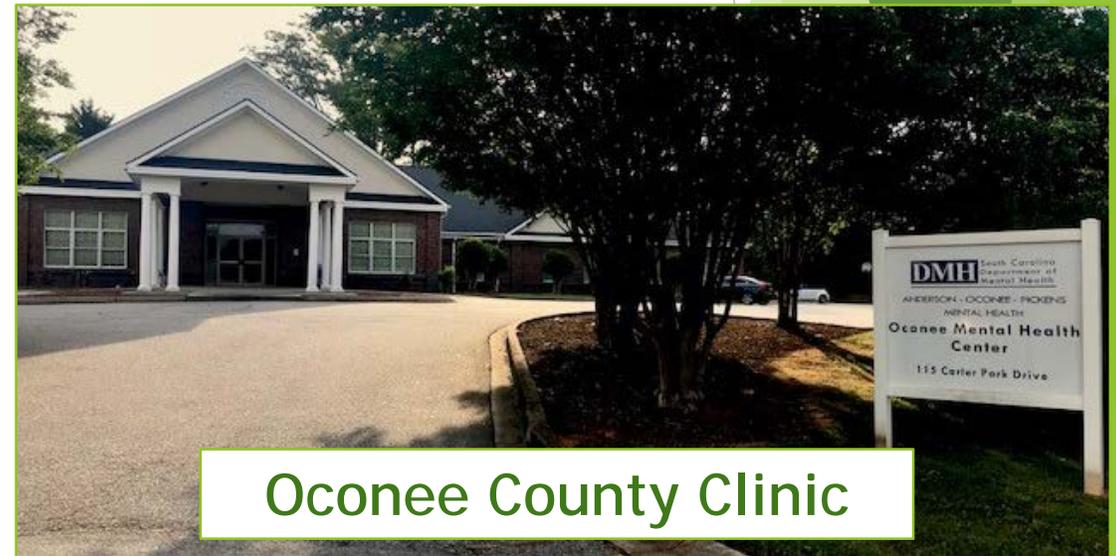
FY 2019 Budget:  
\$11,894,775

FY 2019 YTD  
Patients Served:  
5,113

Current FTEs:  
132

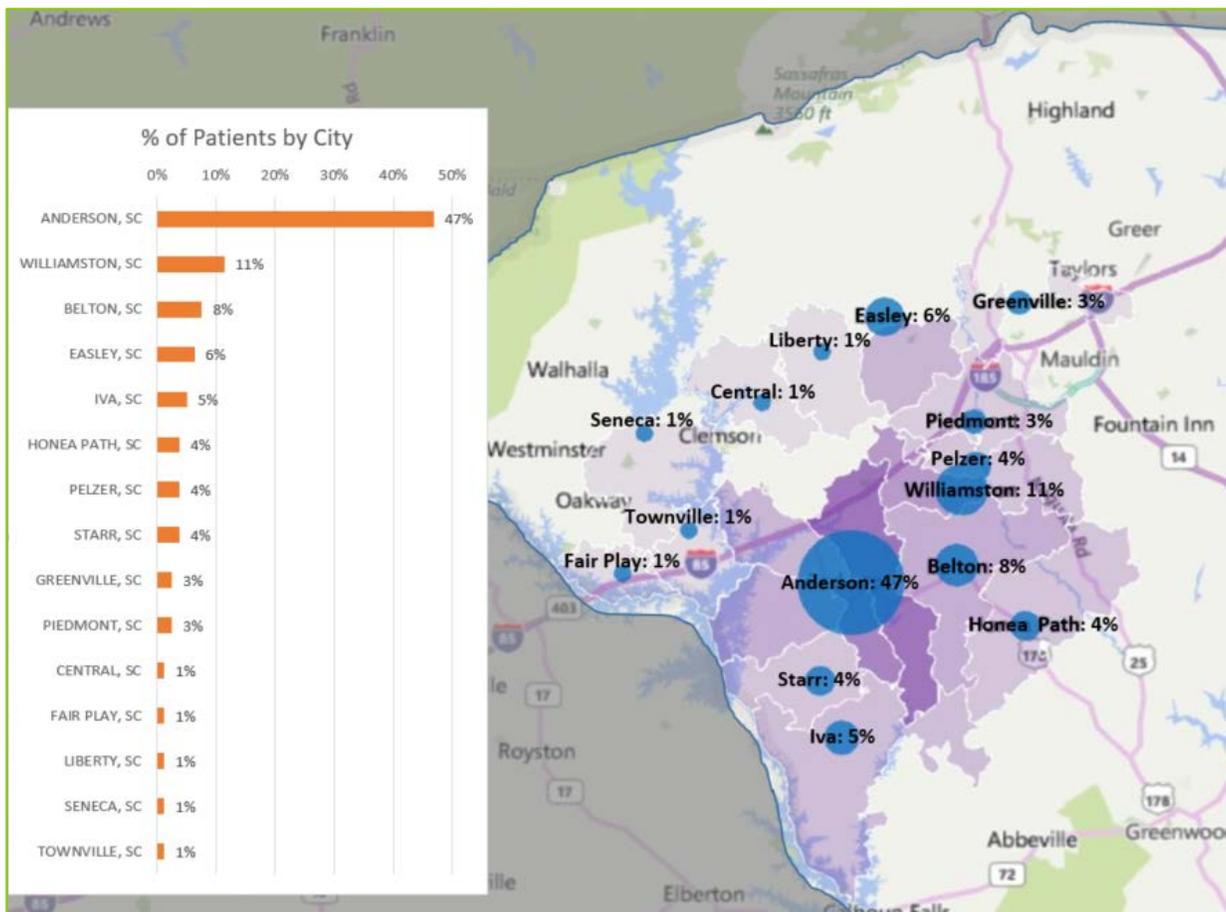


Pickens County Clinic



Oconee County Clinic

# ANDERSON-OCONEE-PICKENS MHC SUPPORTED EMPLOYMENT DEMONSTRATION (SED) PROJECT



Where our participants are located



AOPMHC Supported Employment Demonstration Project Team

- A nationwide six-year study examining innovations to improve employment options for persons with mental illnesses
- Individual Placement Support (IPS) partners with area agencies and employers to provide competitive employment opportunities
- 79 SED participants, with 29% currently competitively employed and an additional 30% seeking work with program support
- 31 IPS participants, with 61% competitively employed
- Partnering with SC Vocational Rehabilitation and 25 local area employers

# BECKMAN MHC - GREENWOOD, LAURENS, EDGEFIELD, ABBEVILLE, SALUDA, NEWBERRY, AND MCCORMICK COUNTIES



Melanie E. Gambrell, LPC,  
Executive Director



Greenwood County Clinic



Edgefield County Clinic



McCormick County Clinic



Administration/Greenwood County

**FY 2019 Budget:**  
**\$8,520,046**

**FY 2019 YTD Patients Served:** 4,278

**Current FTEs:** 100



Laurens County Clinic



Abbeville County Clinic



Newberry County Clinic

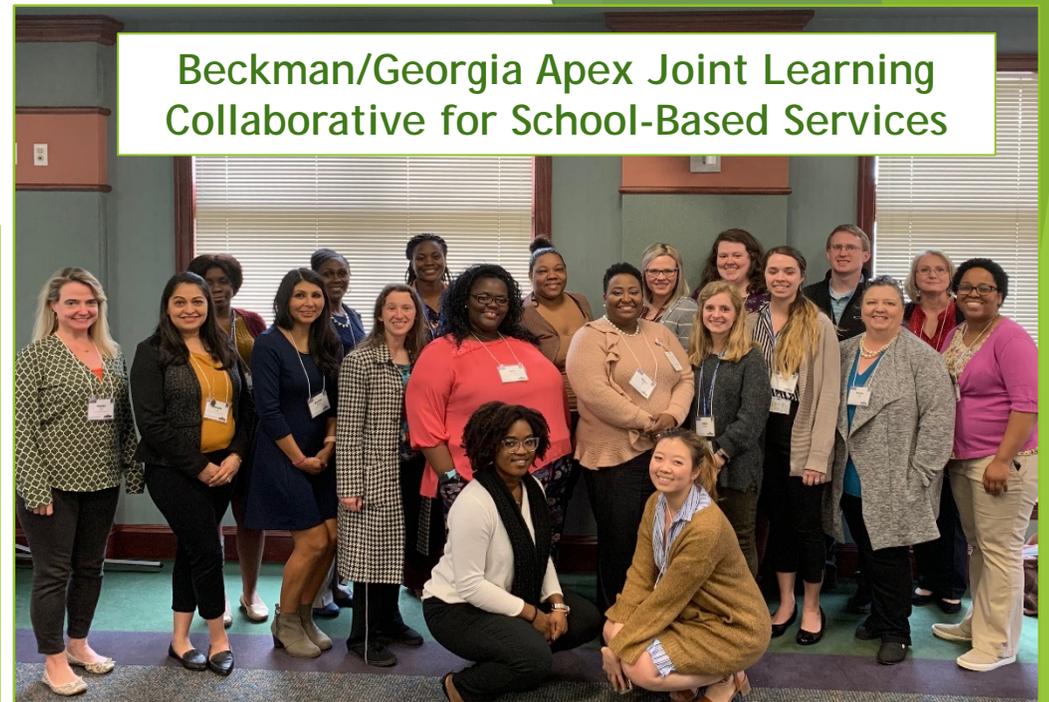
# BECKMAN COMMUNITY PARTNERSHIPS, OUTREACH, AND INNOVATION



Telepsychiatry at Work



Community Education and Outreach



Beckman/Georgia Apex Joint Learning Collaborative for School-Based Services

## Program Highlights

- Beckman/Georgia Apex Joint Learning Collaborative for School-Based Services, 62 Professionals Trained from Georgia and South Carolina
- Clinical High Risk for Psychosis SAMHSA Grant Awarded September 2018, \$400,000 per year for 4 years to provide Community Outreach and Treatment for Youth and Young Adults
- Telepsychiatry - all Clinics connected by telemedicine, 25% of Psychiatric Medical Assessments in FY 2019 occurred via telepsychiatry at Beckman

# BERKELEY MHC - BERKELEY COUNTY



Administration/Berkeley County Clinic

**FY 2019 Budget: \$5,621,273**

**FY 2019 (YTD) Patients Served: 2,345**

**Current FTEs: 65**



**J. Matt Dorman, M.Ed., LPC  
Executive Director**

# BERKELEY MHC – BERKELEY COUNTY

## ➤ FY 2019 Programmatic Highlights

### ➤ Access/Mobile Crisis—24/7 Crisis Intervention Service

- YTD 218 on-scene mental health crisis interventions
- YTD 136 ER diversions

### ➤ Individual Placement and Support (Employment Services)

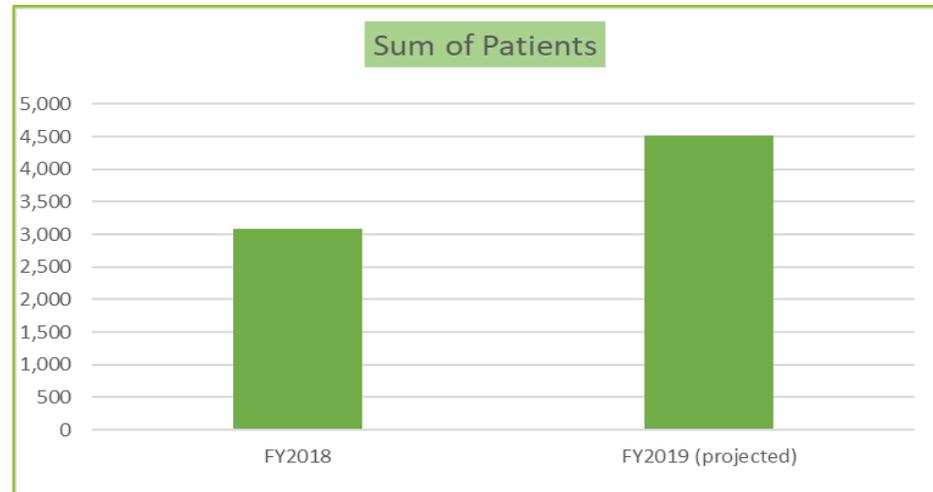
- YTD 30 of 33 patients enrolled in program have become employed

### ➤ Family Violence Treatment Program

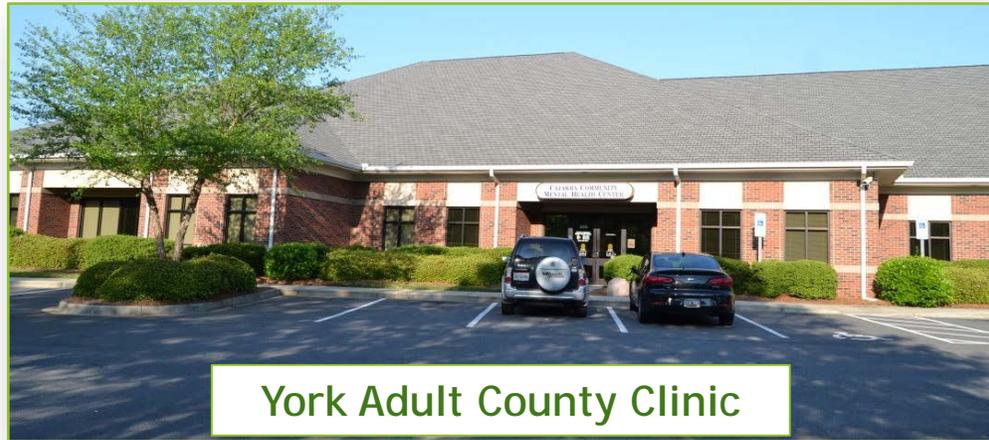
- Clinicians embedded in 4 Berkeley Law Enforcement Agencies
- FY 2019 (YTD) Program contacted 235 victims and enrolled 28 patients who were victims of crime

### ➤ Unprecedented Growth

- FY 2018 3,079 enrolled
- FY 2019 4,524 (projected) enrolled



# CATAWBA COMMUNITY MHC - YORK, CHESTER, AND LANCASTER COUNTIES



FY 2019 Budget: \$9,753,570

FY 2019 Patients Served: 4,400

Current FTEs: 102



Paul J. Cornely, PhD, MPH  
Executive Director



# CATAWBA COMMUNITY MENTAL HEALTH CENTER

- School-based mental health services in 49 schools
- Synergy program - SAMHSA funded primary care and wellness integration project for adult patients
- Individual Placement and Support (IPS)
- Supported housing program
- Multidimensional Family Therapy (MDFT), Intensive Community Treatment (ICT), Dialectical Behavioral Therapy (DBT), Eye Movement Desensitization Reprocessing (EMDR), Trauma Focused Cognitive Behavioral Therapy (TF-CBT)
- Peer support services



Community Education and Outreach



Synergy Health And Wellness

# CHARLESTON-DORCHESTER MHC - CHARLESTON AND DORCHESTER COUNTIES



**Jennifer Roberts, LPC, CPM  
Executive Director**



**Charleston County Clinic**

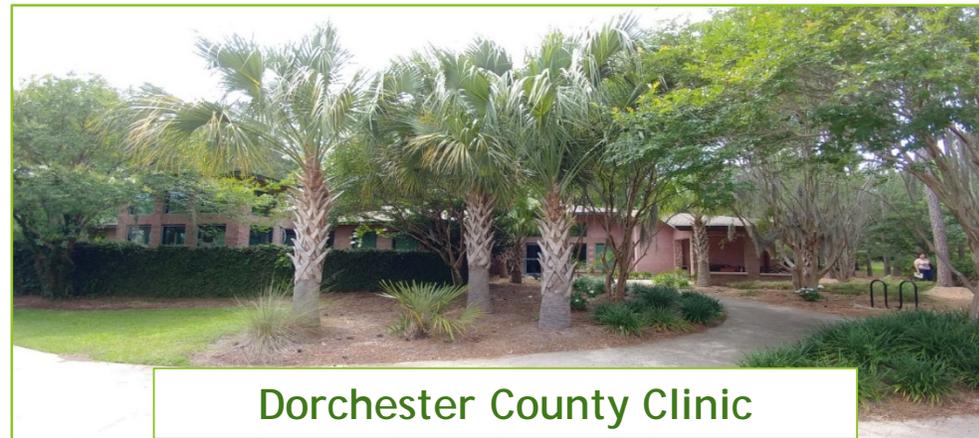
**FY 2019 Budget: \$20,980,195**

**FY 2019 YTD Patients Served: 8,443**

**Current FTEs: 272**



**Administration/Charleston County Clinic**

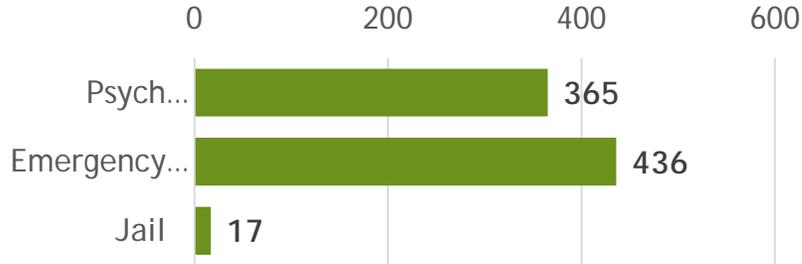


**Dorchester County Clinic**

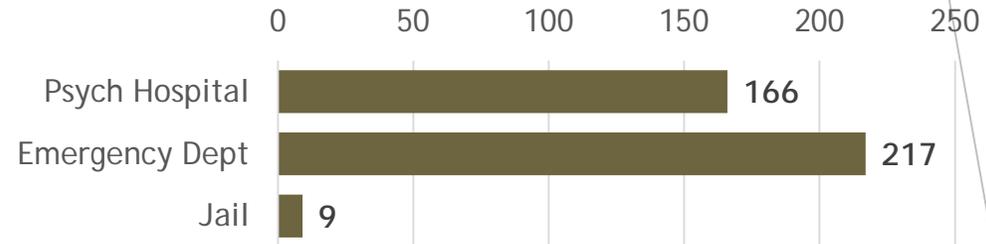


**ED, Hospital, & Jail Diversions 7/1/18 – 2/15/19**

**Mobile Crisis Diversions**



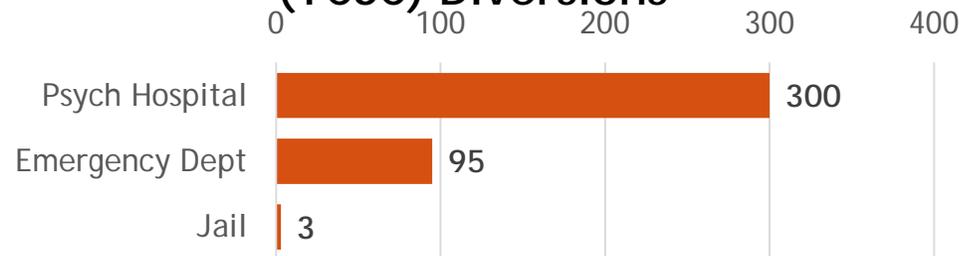
**EMS Telehealth Diversions**



- 24/7/365 psychiatric assessment team, triage, and referral service
- Team responds to calls from the community and from law enforcement
- Mobile crisis team members go anywhere in the community except emergency departments to provide triage, assessments, and referrals
- Since 7/1/18, A/MC has responded to 1115 calls, walk ins, or LE drop offs

- EMS supervisors and Mobile Crisis clinicians connect via video to complete psychiatric assessments for patients
- Ambulance returns to service when EMS supervisors arrive on scene to take over
- 58% of calls are diverted from an ED and/or hospital

**Tri-County Crisis Stabilization Center (TCSC) Diversions**



- 10 bed, voluntary ED, hospital, and jail diversion program for those in psychiatric crisis
- Also acts as a triage service for law enforcement and a drop-off alternative
- Average length of stay is 4 days

# COASTAL EMPIRE MHC - BEAUFORT, ALLENDALE, JASPER, COLLETON, HAMPTON COUNTIES



Dr. Natasha Smith, Ph.D, LPC  
Executive Director



Colleton County Clinic



Allendale County Clinic



Jasper County Clinic



Hampton County Clinic



Harrington Place - Beaufort County



Administration/Beaufort County Clinic



Hilton Head/Beaufort County Clinic

FY 2019 Budget: \$8,620,835

FY 2019 YTD Patients Served: 3,535

Current FTEs: 91

# COASTAL EMPIRE MHC - BEAUFORT, ALLENDALE, JASPER, COLLETON, HAMPTON COUNTIES

- Individual Placement & Support (IPS): Re-conceptualizing work for persons diagnosed with a mental illness
- Instituted at CECMHC in July 2016
- Assisted in placing 56 candidates in jobs
- 34 candidates currently in the program, 20 of whom are employed
- The program is expanding to cover Colleton, Hilton Head and Bluffton areas and has added 2 new Employment Specialists (ES)
- Team consists of 4 ESs and 1 Supervisor, as well a VR counselor and Benefits Specialist



# COLUMBIA AREA MHC - RICHLAND AND FAIRFIELD COUNTIES

FY 2019 Budget:  
\$16,887,590

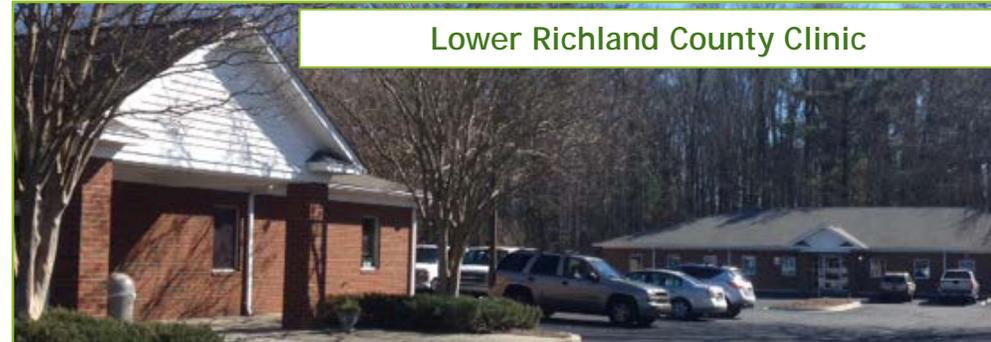
FY 2019 YTD Patients  
Served: 5,969

Current FTEs: 150

Insights Young Adult Program



Administration/Richland County Clinic



Lower Richland County Clinic



Emergency Services/Richland County Clinic



Fairfield County Clinic



MetCAC-Landmark Building/Richland County



Denise Morgan, M.Ed.  
Executive Director

# COLUMBIA AREA MHC

- Interagency Behavioral Health Team at Prisma Richland Emergency Department diverted 4,351 patients from the Emergency Department during FY 2018
- Dramatic decrease in length of stay waiting for an inpatient bed from a week or more in 2004 to 44 hours in 2018
- A Center Mental Health Professional on duty at Prisma Richland Emergency Department 8:00 a.m. to midnight seven days per week
- During FY 2019, CAMHC expanded its Mental Health Court program, a voluntary jail diversion program
- 14 active school-based therapists covering a total of 29 schools in Richland County School Districts 1 and 2 and Richland/Lexington School District 5
- Suicide Prevention Psychotherapy Program designed for patients who are at a high risk of suicide who do not meet hospitalization criteria
- Metropolitan Child Advocacy Center (MetCAC) - the only state-funded Child Advocacy Center in South Carolina, whose primary mission of conducting forensic interviews and medical exams of children referred by local law enforcement and DSS agencies due to allegations of abuse or neglect
- FY 2019 YTD - 622 center patients have received 622 services via SC DMH's Telepsychiatry Program



# GREATER GREENVILLE MHC - GREENVILLE COUNTY (result of recently merging the Piedmont and Greenville MHCs)



Peter Camelo, MS, LPC, LPC-S  
Executive Director



Administration/Greenville County Clinic

FY 2019 Budget: \$20,847,334

FY 2019 YTD Patients Served: 9,210

Current FTEs: 254



Simpsonville Clinic



Greer Clinic

# GREATER GREENVILLE COMMUNITY-BASED SERVICES FOR CHILDREN AND ADOLESCENTS

- 98 Greenville County schools and programs have school-based mental health services on site
- 85 therapists are stationed in schools full-time
- 3,380 students received school-based mental health services in the 2017-2018 school year



Hiking at Jones Gap State Park



Tae Kwon Do at Greenville Martial Arts



School-Based Group Therapy



Haircuts at Great Clips



Rock Climbing with GOAT



Basketball at Greenville City Parks



Biking on the Swamp Rabbit Trail

- Greater Greenville's Intensive Community-Based Services keep children engaged in services during school breaks
- Our innovative program uses highly engaging services and activities to develop social and emotional skills children need to thrive in their communities
- Vendors across Greenville County partner in making activities available
- In Summer 2018, 569 children and adolescents participated in group therapy, individual therapy, and psychosocial rehabilitation

# LEXINGTON MHC - LEXINGTON COUNTY



FY 2019 Budget: \$9,549,550

FY 2019 YTD Patients Served : 4,800

Current FTEs: 114



Richard L. Acton, ACSW  
Executive Director



# LEXINGTON COUNTY COMMUNITY MENTAL HEALTH CENTER

- Provides mental health services in all five (5) county school districts utilizing 32 staff in 54 schools
- Provides an extensive continuum of housing options for chronically mentally ill adults
- In collaboration with Lexington Medical Center and Three Rivers Behavioral Health, the Center provides crisis inpatient beds for indigent seriously mentally ill patients
- Provides coordinated housing and mental health treatment services to young adults in partnership with Growing Home Southeast, Inc.



# ORANGEBURG MHC - ORANGEBURG, CALHOUN & BAMBERG COUNTIES



Administration/Orangeburg County Clinic



St. Matthews/Calhoun County Clinic

FY 2019 Budget: \$6,340,001

FY 2019 Patients Served YTD: 2,239

Current FTEs: 60



Holly Hill/Orangeburg County Clinic



Denmark/Bamberg County Clinic



Willie L. Priester, M.Ed., LMSW  
Executive Director

# HIGHLIGHTS OF THE ORANGEBURG MHC

- Emergency Department Liaison in The Regional Medical Center
- OAMHC School Based Services Program (2019)
- Serving 23 area schools
- OAMHC Housing Program



# PEE DEE MHC - FLORENCE, MARION, DARLINGTON COUNTIES



Patrick Bresnan, MBA  
Executive Director



Administration/Florence County Clinic

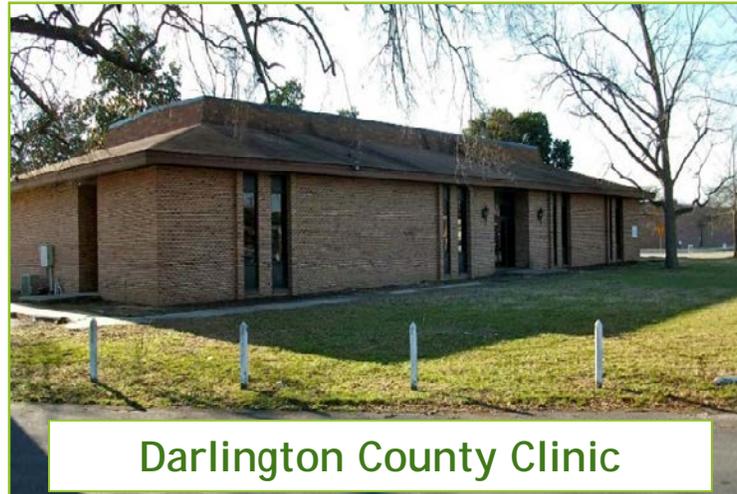
FY 2019 Budget: \$11,913,688

FY 2019 YTD Patients Served: 3,408

Current FTEs: 135



Marion County Clinic



Darlington County Clinic



Lower Florence County Clinic

# PEE DEE MHC

## Reaching Families Project

Goal: To enhance student and caregiver engagement in school-based mental health services.

- 260 families screened
- 153 cases found eligible for participation
- 68 cases invited to participate
- 36 cases consented and enrolled
- 22 cases completed



## Pee Dee Resiliency Project

- Funded by the BCBS of SC Foundation and consists of the following collaborators: SCDMH and Pee Dee Mental Health, Children's Trust, School Districts in Florence, Darlington, and Marion Counties, and the University of South Carolina (USC) School Behavioral Health Team
- Critical importance for development of school-based mental health (SBMH) programs for youth in elementary schools in the Pee Dee region

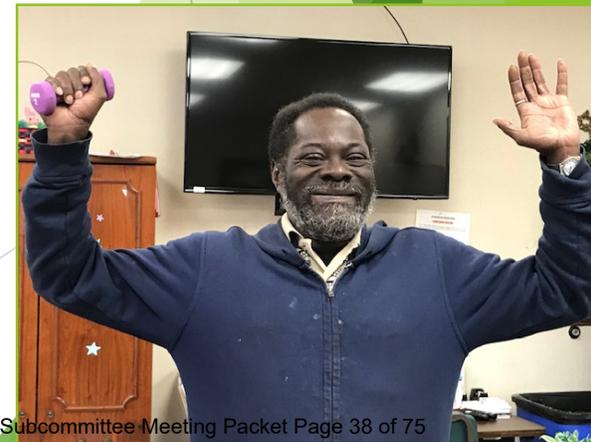


## Darlington Co. CARES Project

- \$1.2 Million School Mental Health Services grant from The Duke Endowment funding the implementation of a countywide school mental telehealth initiative integrating mental health and primary health care for children in Darlington County
- Pee Dee Community Mental Health Center, in partnership with the Medical University of South Carolina, the South Carolina Telehealth Alliance, the Darlington One School District, and several local private providers, making multiple healthcare services available in participating schools
- Expected to improve student health, reduce absenteeism, and correspondingly improve student achievement

## Silver Years Program

*Intensive Services for Elderly Patients*



# SANTEE-WATEREE MHC - LEE, SUMTER, CLARENDON, AND KERSHAW COUNTIES



**Jeffery L. Ham, CPM  
Executive Director**



**Clarendon County Clinic**



**Administration/Sumter County Clinic**

**FY 2019  
Budget: \$10,510,719**

**FY 2019 YTD Patients  
Served: 5,017**

**Current FTEs: 117**



**Kershaw County Clinic**



**Lee County Clinic**

# SANTEE-WATEREE MHC-SERVING OUR COMMUNITIES WITH INNOVATION

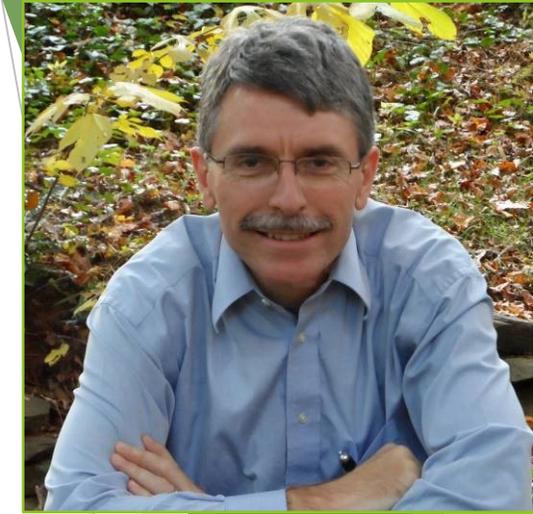
- IPS: Individual Placement and Support: *Competitive job placement and support program for patients- CARF accreditation, 74% employment rate*
- SMHS: School Mental Health Services: *Mental Health counselors in all counties with goal to be in all schools in each county - 36 schools*
- ROI: Roads of Independence: *Youth in Transition Program in three counties - three drop-in Centers*
- Co-located FQHC: *Medical services practice operates 4 days a week in Kershaw county*
- Project Home: *Program with 7 supported housing units*
- Telepsychiatry: *Clinic-to-Clinic and other Center to SWMH Center access - 1,649 patients served FYTD*



# SPARTANBURG MHC - SPARTANBURG, UNION, AND CHEROKEE COUNTIES

FY 2019 Budget: \$11,592,925  
FY 2019 YTD Patients Served:  
2,638  
Current FTEs: 136

Administration/Spartanburg County Clinic



Roger C. Williams, LISW-CP, CT, NAD 5, QMHI-S Executive Director

Union County Clinic



Cherokee County Clinic



# SPARTANBURG AREA MENTAL HEALTH CENTER - NEW INITIATIVES FY 2019

- Eubanks Center - Peer drop-in “living room” concept hospital diversion program
  - Provides individuals with a mental illness an additional support system outside of the clinical setting
  - 3 Peer support specialists, 2 clinicians, and a part-time care coordinator
  - 44 individuals diverted from emergency room or hospital
- Housing subsidies
- Automated appointment reminder system
- Individual Placement and Support
- Advance Practice Registered Nurses
- Intensive Community Treatment
- Intensive Family Support

# TRI-COUNTY MHC - DILLON, MARLBORO, AND CHESTERFIELD COUNTIES



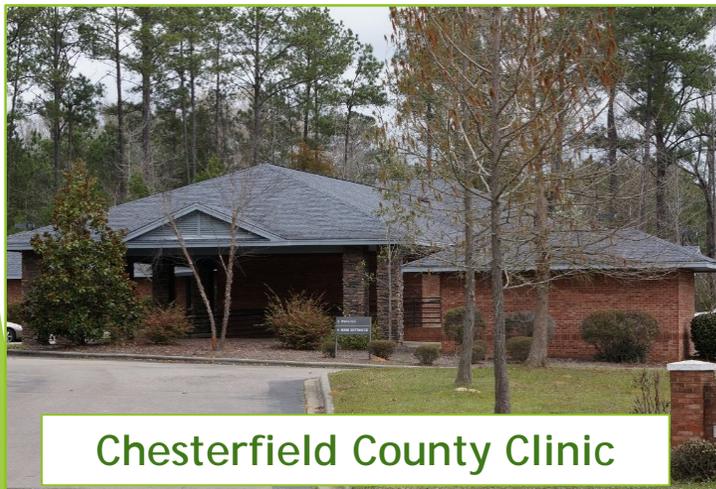
Teresa Curry, MA  
Executive Director



Dillon County Clinic



Administration/Marlboro County Clinic



Chesterfield County Clinic



Administration/Marlboro County Clinic

FY 2019 Budget: \$5,077,146  
FY 2019 YTD Patients Served:  
1,796  
Current FTEs: 47



- Master's level clinician stationed at 12-unit apartment complex where residents are mental health patients who are able to live independently with this support
- Center offers transportation services to patients without other means to get to Center
- No public transportation system in place that covers all three counties
- Center is heavily reliant on telepsychiatry to take care of patients
- Delivered over 100,000 services to patients through telepsychiatry
- Psychiatrists from as far away as Texas treat patients



# WACCAMAW MHC - HORRY, WILLIAMSBURG, AND GEORGETOWN COUNTIES



Ethel Blake Bellamy, MA, LPC/S  
Executive Director

FY 2019 Budget:  
\$11,607,652

FY 2019 Patients Served:  
4,618

Current FTEs: 135



# WACCAMAW MHC - HORRY, WILLIAMSBURG, AND GEORGETOWN COUNTIES

Center & Community  
Working Together  
During Disaster  
Recovery

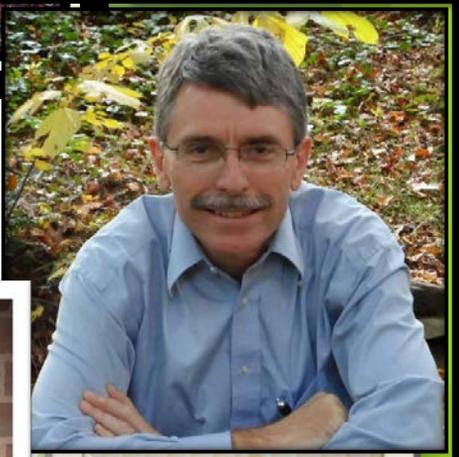
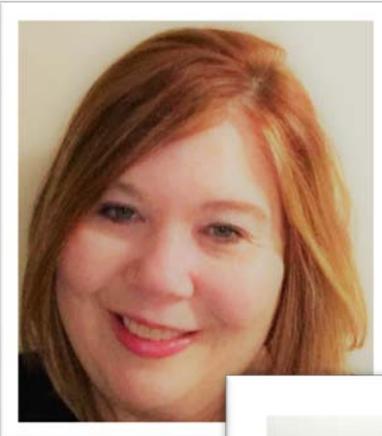
- South Strand Clinic opened in Myrtle Beach - current caseload is 289 and growing with 2,107 patient contacts year to date
- Homeless Outreach Program, embedded at Little River Medical Center (FQHC), reached 258 homeless persons and linked them to community services including mental health care
- School Mental Health Services provided services to 1,620 children in the 37 schools served by WCMH Mental Health Professionals
- WCMH & SCDVR expanded IPS into Georgetown County, developing 153 Business Partnerships serving 40 patients and placing approximately 50% of patients in competitive employment; hosted 3 Job Fairs for patients and general public; 21 employers present and 92 patient participants
- Employees from the Center involved in local disaster recovery efforts after Hurricane Florence and 2018 Floods



Job Fair



# OUR DIVERSE COMMUNITY LEADERSHIP!



# NEXT SESSION

## COMMUNITY MENTAL HEALTH SERVICES PROGRAMS THAT BLANKET THE STATE TO INCLUDE:

- HOUSING - RENTAL ASSISTANCE, SUPPORTED APARTMENTS, HOMESHARE, COMMUNITY RESIDENTIAL CARE FACILITIES
- DEAF SERVICES
- CRISIS SERVICES - MOBILE CRISIS TEAMS, COMMUNITY CRISIS RESPONSE AND INTERVENTION (CCRI), CRISIS STABILIZATION CENTERS, INPATIENT COST SHARES, EMERGENCY DEPARTMENT EMBEDDED CLINICIANS
- SCHOOL MENTAL HEALTH SERVICES
- JUSTICE INVOLVED SERVICES - MENTAL HEALTH COURTS, LAW ENFORCEMENT EMBEDDED CLINICIANS, CLINICIANS EMBEDDED IN DETENTION CENTERS, FIRST RESPONDER SUPPORT TEAMS, CRITICAL INCIDENT STRESS MANAGEMENT SERVICES, CRISIS INTERVENTION TEAM SUPPORT, SOUTH CAROLINA LAW ENFORCEMENT ASSISTANCE PROGRAM SUPPORT
- SUICIDE AWARENESS, PREVENTION AND POSTVENTION SERVICES
- VOCATIONAL SERVICES - INDIVIDUAL PLACEMENT AND SUPPORT, LIAISON TO SC VOCATIONAL REHABILITATION SERVICES
- CHILDREN, ADOLESCENT AND FAMILY SERVICES - LIAISON TO DJJ, DSS, CONTINUUM OF CARE; GRANT ACQUISITION FOR CHILDRENS' SERVICES

# COMMUNITY MENTAL HEALTH SERVICES – ONLY AS STRONG AS OUR STAFF

MENTAL HEALTH CENTER RECRUITMENT AND RETENTION EFFORTS,  
OPPORTUNITIES, AND CHALLENGES

# RECRUITING AND RETAINING GREAT STAFF - *BEING THE MENTAL HEALTH EMPLOYER OF CHOICE*

- DEFINING MISSION AND PURPOSE
- SCOUTING MASTERS DEGREE PROGRAMS
- CREATING INTERNSHIP PROGRAMS
- CREATING THE JOHN H. MAGILL SCHOOL MENTAL HEALTH CERTIFICATE PROGRAM AT USC
- PARTICIPATING IN JOB FAIRS AND OTHER COMMUNITY EVENTS
- CREATING A SAFE, PLEASANT, AND SUPPORTIVE WORK ENVIRONMENT
- PROVIDING ONGOING TRAINING, MENTORING, AND STAFF DEVELOPMENT OPPORTUNITIES
- PROVIDING LICENSURE SUPERVISION
- RECOGNIZING STAFF FOR EXCELLENT WORK
- CARING FOR THE CAREGIVER

# SUPPORTING THE RECOVERY OF PEOPLE WITH MENTAL ILLNESSES

- ▶ ALWAYS REMAINING MISSION CENTRIC
- ▶ EVERY POSITION, MISSION CRITICAL
- ▶ A VOCATION WITH A PURPOSE
- ▶ ALL HANDS ON DECK CULTURE
- ▶ POSITIVELY IMPACTING LIVES



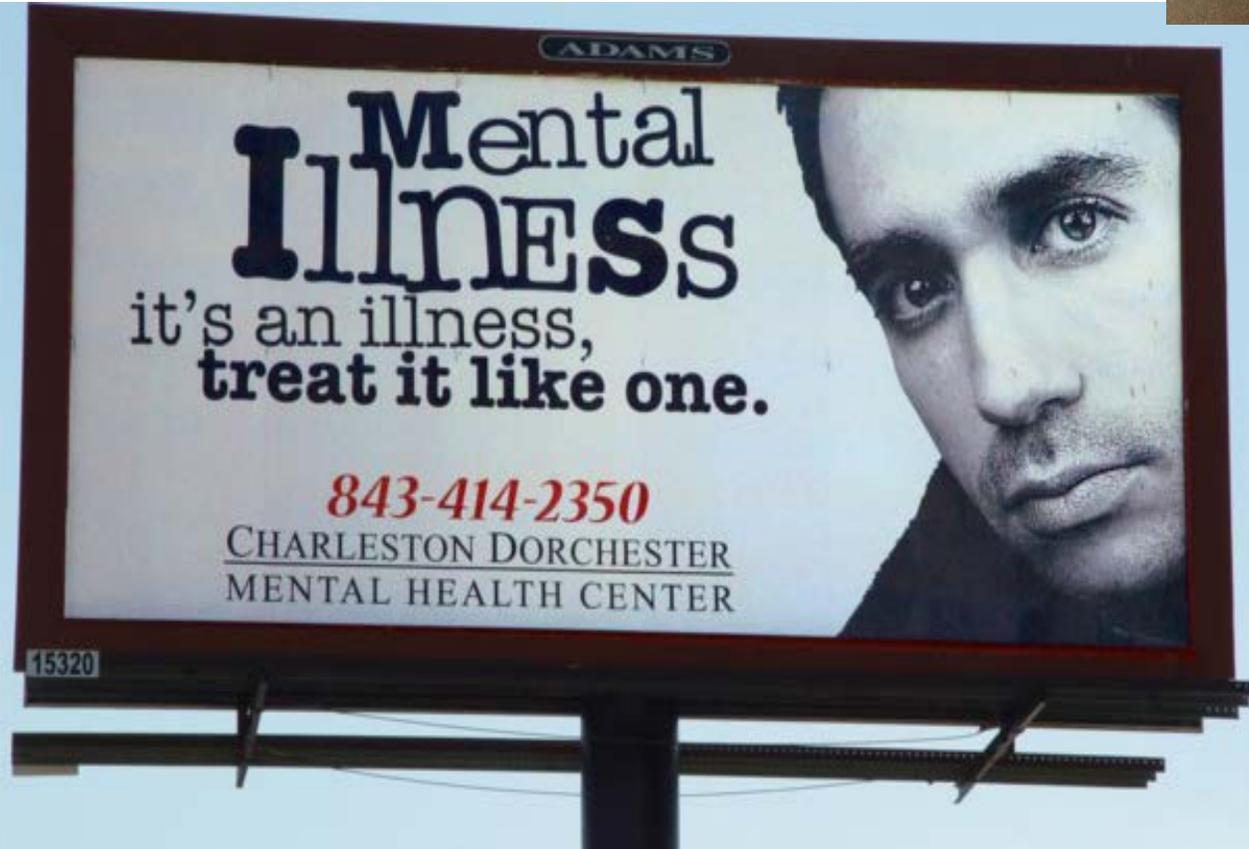
# JOB FAIRS AND OTHER COMMUNITY EVENTS



# GETTING THE WORD OUT



SWAG



# MAKING OUR CLINICS WELCOMING - MURALS BY STAFF AND PATIENTS



AOPMHC



AOPMHC



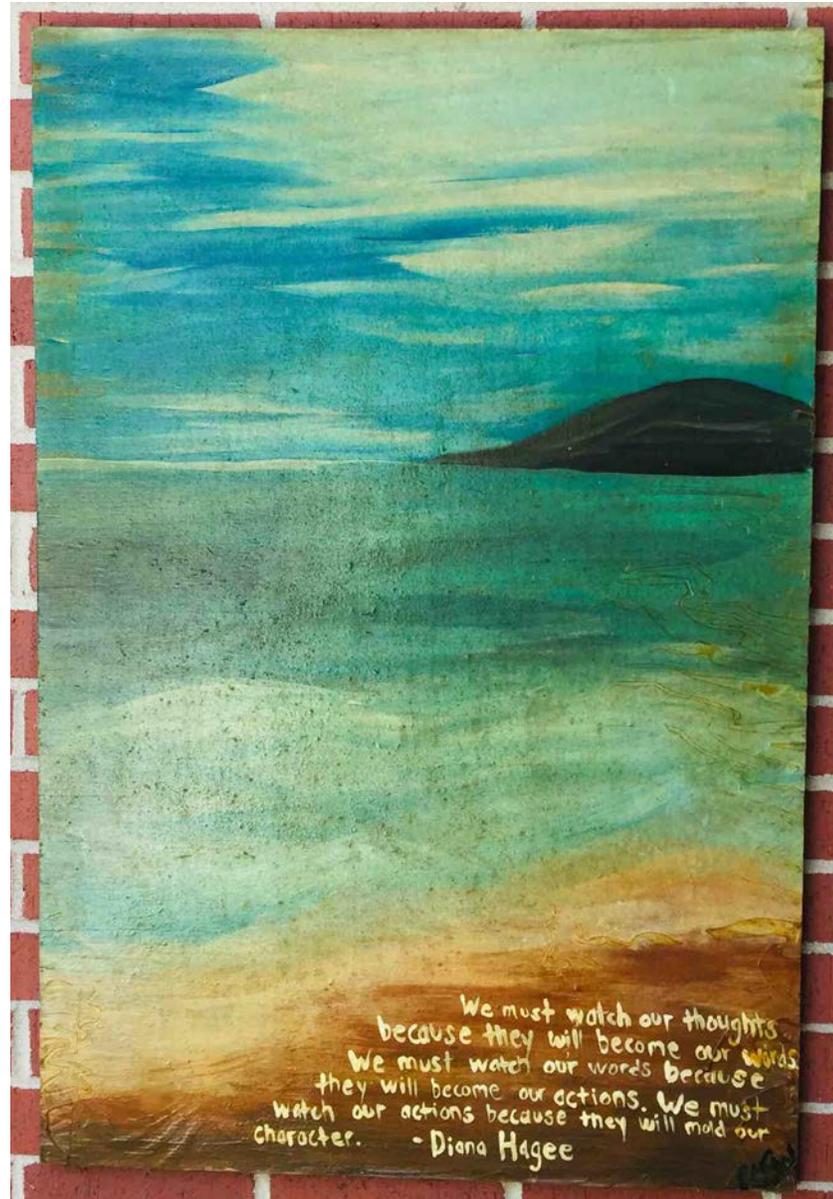
CDMHC



ABMHC

6

# ART FOR THE SOUL - *BY STAFF AND PATIENTS*



# CREATING BEAUTIFUL, HEALING SPACES AT OUR CLINICS



A Memorial Garden to Celebrate  
the Life of a Staff Member



Garden of Courage



Beautiful Borders

# CREATING WELCOMING ENVIRONMENTS AND FUN!



"POT" Contest



Holiday Door Decorating Contests



# CONTINUAL CLINICAL TRAINING AND OTHER TRAINING OPPORTUNITIES



FEMA Crisis Counseling Program Training



Florence Police Department  
2019 Citizen Police Academy  
Graduates - *Pee Dee MHC Staff Included*

# MENTAL HEALTH RELATED CONFERENCES - *SCHOOL MENTAL HEALTH, SOUTHEASTERN SYMPOSIUM, LOWCOUNTRY, CROSS CULTURAL, ETC.*



# ACTIVE SHOOTER TRAINING WITH LAW ENFORCEMENT



The State of South Carolina



Board of Examiners for Counselors, Therapists, and  
Psycho-Educational Specialists

*This is to certify that*

**Deborah Dinoho, M.Ed.**

*having satisfactorily met the statutory requirements  
is hereby licensed as a*

**Professional Counselor Supervisor**

*In witness whereof the undersigned has caused this certificate of licensure  
to be issued and seal of said Board to be affixed.*

*This 20th day of March, 1999.*



License Number 3225

*Margaret Zeidler Burggraf, Ph.D.*

President

PROVIDING  
FREE  
LICENSURE  
SUPERVISION  
TO STAFF - A  
VALUABLE  
BENEFIT

# STAFF WELLNESS AND RECOGNITION DAYS – *RECOGNIZING AND CARING FOR STAFF*



Employee Wellness Day



Employee of the Year Recognition



Employee Donated Silent Auction Items



# STAFF TEAM BUILDING AND RECOGNITION EVENTS - *CELEBRATING STAFF*



Staff Retirement Celebrations



Staff Pride at Job Fairs



Fourth Of July Party



Staff Spring Fling Picnic

# STAFF TEAM BUILDING EVENTS - FOOTBALL FUN AND ITALIAN NIGHT!

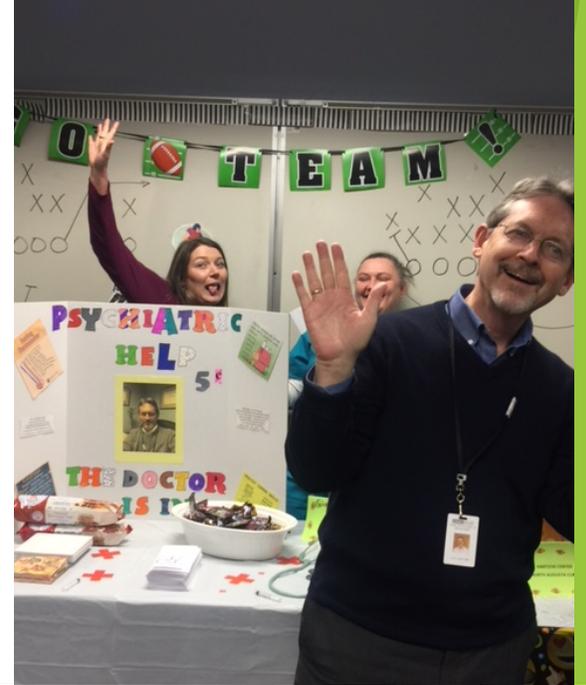
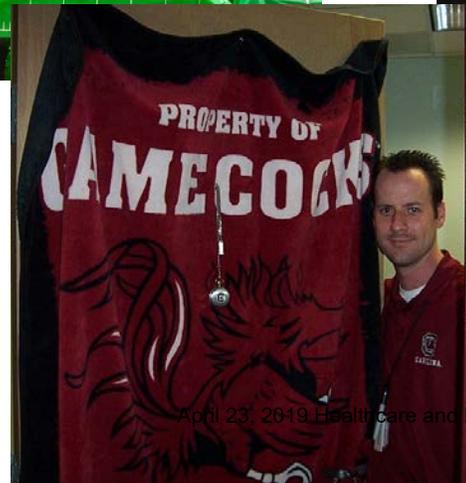


**Aiken Barnwell Mental Health Center**  
Prevention Works, Treatment is Effective, and People Recover

MANGIA!



Football fun



**Mental Health Professionals**  
**in the**  
**Community Mental Health System**

# Definition: Mental Health Professional

Graduate of an accredited university or college with a master's degree or doctoral degree in a program that is primarily psychological in nature (e.g. counseling, social work, guidance or social science equivalent). Additional evidence of coursework in Psychological Diagnostics, Psychopathology, Assessment and Ethics.

SCDMH has affiliation agreements with numerous Universities and Colleges that offer graduate degree programs in fields qualifying its graduates as Mental Health Professionals. These institutions include:

University of South Carolina

Clemson University

The Citadel

Winthrop University

Limestone College

Francis Marion University  
University

Coker College

Webster University

South University

Newberry College

Capella University

Appalachian State

## Position Description: **MENTAL HEALTH PROFESSIONAL**

**Job Purpose:** Provides behavioral health services to children, adolescents, adults and families in order to improve overall functioning.

### Essential Job Duties:

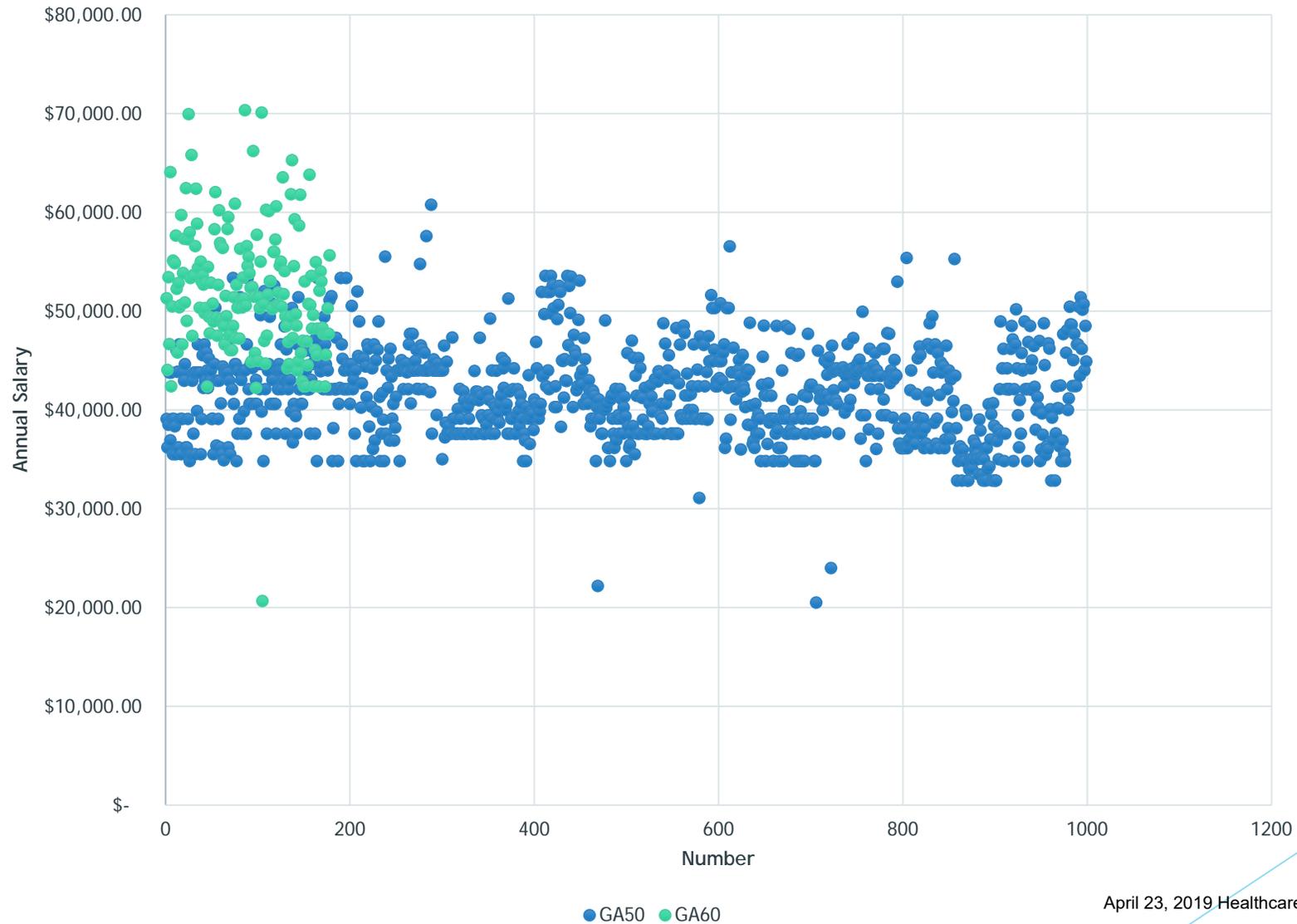
- Develop individualized treatment plans with the patient indicating the type of services and frequency of services to address needs and achieve goals.
- Provides an array of complex and evidenced based mental health therapies to patients in support of their recovery. Includes Crisis Management; Individual, Family, Group Therapies.
- Completes documentation [e.g. therapy notes, treatment plans and plan updates, telephone calls with or about patients] according to DMH standards which include but are not limited to the practice of collaborative documentation.
- Meets or surpasses annual productivity benchmarks.
- Ensures quality customer services provided to patients and stakeholders

# SC State Office of Human Resources Classification and Compensation Structure

Classification and Band	Minimum Salary	Midpoint Salary	Maximum Agency Delegated Salary
<b>GA50 Band 5</b>	\$32,838	\$46,799	\$60,760
<b>GA60 Band 6</b>	\$39,960	\$56,947	\$73,935

On June 1, 2018, **956** employees in Community Mental Health Centers were classified as Mental Health Professionals.

# CMHC Mental Health Professional Salaries



# FISCAL YEAR 2018

## Filled FTEs by Quarter

Number of Filled FTEs	GA50	GA60
6/27/17	822	138
9/26/17	818	141
12/29/17	830	144
3/30/18	831	144
5/31/18	817	139
FY18 FTE Average	823.6	141.02
FY18 Separations	169	15
FY18 Turnover Rate Average	21%	11%

# Mental Health Professional Tenure

Community Mental Health Centers	GA50		GA60	
	Average (Months)	Average (in Years)	Average (Months)	Average (in Years)
Aiken-Barnwell	62.15	5.18	45.50	3.79
Anderson Oconee Pickens	72.15	6.01	201.40	16.78
Beckman	33.80	2.82	113.67	9.47
Berkeley	43.60	3.63	235.00	19.58
Catawba	47.58	3.96	144.67	12.06
Charleston-Dorchester	58.90	4.91	139.54	11.63
Coastal Empire	81.61	6.80	195.67	16.31
Columbia Area	85.17	7.10	163.81	13.65
Greenville	47.87	3.99	124.33	10.36
Lexington	68.60	5.72	115.22	9.60
Orangeburg	93.54	7.79	189.20	15.77
Pee Dee	72.21	6.02	174.14	14.51
Piedmont	42.80	3.57	150.29	12.52
Santee Wateree	58.23	4.85	200.29	16.69
Spartanburg	46.42	3.87	182.89	15.24
Tri-County	37.21	3.10	55.25	4.60
Waccamaw	78.80	6.57	150.63	12.55
<b>AVERAGE TENURE</b>		<b>5.1 years</b>		<b>13 years</b>

# “Competition” for Employees in Mental Health Professional Classifications

Schools Districts

Department of Juvenile Justice

Department of Social Services

Department of Corrections

Department of Vocational Rehabilitation

Veterans Administration Hospital Systems

Federal Government

Private Practice Opportunities

# SCDMH Activities to Recruit and Retain Mental Health Professionals

- ▶ Practicum and Internship placements
- ▶ School-based Mental Health Professional sponsored internship (USC School of Social Work)
- ▶ Loan repayment for critical needs positions
- ▶ Adjusted work schedules
- ▶ Out-stationed work locations
- ▶ Support and supervision for Professional Licenses
- ▶ Training in evidenced-based clinical practices
- ▶ Participation in practice innovations
- ▶ DMH Mentoring Program
- ▶ DMH GA50 and GA60 classification salary increases 2015 and 2018



## Committee Mission

Determine if agency laws and programs are being implemented and carried out in accordance with the intent of the General Assembly and whether they should be continued, curtailed or eliminated. Inform the public about state agencies.

Website: <http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee.php>

Phone Number: 803-212-6810

Email Address: [HCommLegOv@schouse.gov](mailto:HCommLegOv@schouse.gov)

Location: Blatt Building, Room 228