### ECONOMIC DEVELOPMENT, TRANSPORTATION, AND NATURAL RESOURCES SUBCOMMITTEE MEETING

Thursday, February 22, 2018

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### AGENDA

South Carolina House of Representatives



Legislative Oversight Committee

ECONOMIC DEVELOPMENT, TRANSPORTATION, AND NATURAL RESOURCES SUBCOMMITTEE The Honorable Bruce W. Bannister, Chair The Honorable Neal A. Collins The Honorable Mandy Powers Norrell The Honorable Robert L. Ridgeway III

#### Thursday, February 22, 2018 30 minutes after adjournment 108 - Blatt Building Pursuant to Committee Rule 6.8, S.C. ETV shall be allowed access for internet streaming whenever technologically feasible.

### AGENDA

- I. Approval of Minutes
- II. Discussion of the study of the Commission for Minority Affairs
- III. Adjournment

### MINUTES FROM PREVIOUS MEETING

Chair Wm. Weston J. Newton

#### Legislative Oversight Committee



South Carolina House of Representatives

Post Office Box 11867 Columbia, South Carolina 29211 Telephone: (803) 212-6810 • Fax: (803) 212-6811

Room 228 Blatt Building

Bruce W. Bannister Gary E. Clary Chandra E. Dillard Raye Felder William M. "Bill" Hixon Mandy Powers Norrell Tommy M. Stringer Robert Q. Williams Bill Taylor

Charles L. Appleby IV Legal Counsel

Carmen J. McCutcheon Simon Research Analyst/Auditor

Kendra H. Wilkerson Fiscal/Research Analyst

#### Economic Development, Transportation, and Natural Resources Subcommittee

Thursday, February 8, 2018 30 minutes after adjournment of the House Blatt Room 108

#### Archived Video Available

I. Pursuant to House Legislative Oversight Committee Rule 6.8, South Carolina ETV was allowed access for streaming the meeting. You may access an archived video of this meeting by visiting the South Carolina General Assembly's website (http://www.scstatehouse.gov) and clicking on *Committee Postings and Reports*, then under *House Standing Committees* click on *Legislative Oversight*. Then, click on *Video Archives* for a listing of archived videos for the Committee.

#### Attendance

I. The Economic Development, Transportation, and Natural Resources Subcommittee meeting was called to order by Chair Bruce W. Bannister on Thursday, February 8, 2018, in Room 108 of the Blatt Building. The following other members of the Subcommittee were present for either all or a portion of the meeting: Representative Neal A. Collins and Representative Robert L. Ridgeway, III.

#### Minutes

I. House Rule 4.5 requires standing committees to prepare and make available to the public the minutes of committee meetings, but the minutes do not have to be verbatim accounts of meetings. It is the practice of the Legislative Oversight Committee to provide minutes for its subcommittee meetings.

KET DESS

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First Vice-Chair: Laurie Slade Funderburk

Katherine E. (Katie) Arrington William K. (Bill) Bowers Neal Collins MaryGail K. Douglas Phyllis J. Henderson Joseph H. Jefferson Jr. Robert L. Ridgeway III Edward R. Tallon Sr.

Jennifer L. Dobson Research Director

Cathy A. Greer Administration Coordinator II. Representative Ridgeway makes a motion to approve the minutes from the January 25, 2018 meeting. A roll call vote is held, and the motion passes.

| Rep. Ridgeway's motion to approve<br>the minutes from the January 25, 2018<br>meeting: | Yea | Nay | Not Voting |
|--|-----|-----|------------|
| Rep. Collins   | ✓   |     |            |
| Rep. Norrell   |     |     | ✓          |
| Rep. Ridgeway  | ✓   |     |            |
| Rep. Bannister   | ✓   |     |            |

#### Discussion of the Commission for Minority Affairs (CMA)

- I. Chair Bannister states that the purpose of the meeting is to discuss the agency's strategic plan and performance measures. Further, constituent Chief Louie Chavis will address the committee.
- II. Chief Louie Chavis addresses the subcommittee and has questions regarding financial audits.
- III. CMA Director Thomas Smith provides opening comments, then provides testimony regarding the agency's strategic plan and performance measures.
- IV. Ms. Marcy Hayden, Native American Affairs Coordinator, provides testimony regarding the objectives of the Native American Program.
- V. Mr. George Dennis, African American Affairs Program Coordinator, provides testimony regarding the objectives of the African American Program.
- VI. Ms. Lee S. McElveen, Hispanic Latino Affairs Program Coordinator, provides testimony regarding the objectives of the Hispanic Latino Program.
- VII. Mr. Rogie D. Nelson, Small and Minority Business Program Coordinator, provides testimony regarding the objectives of the USDA grant.
- VIII. Members ask questions, which different agency representatives answer. Question topics include, but are not limited to:
  - a. Reducing recidivism
  - b. Indian Child Welfare Act
  - c. Minority Programs
  - d. Grants
  - e. Small Business Courses
- IX. Chair Bannister swears in Ronnie D. Williams of the Beaver Creek Tribe. Mr. Williams testifies to the problems he has had with the Commission on Minority Affairs regarding communication.
- X. Chair Bannister provides closing comments.
- XI. There being no further business, the meeting is adjourned.

### STUDY TIMELINE: COMMISSION FOR MINORITY AFFAIRS

#### 2015

|   | August 7, 2015             | Agency submits its Annual Restructuring and Seven-Year Plan Report, which is available online.   |
|---|----------------------------|--|
| 2 | 016                        |  |
|   | March 30, 2016             | Agency submits its Annual Restructuring Report, which is available online.   |
|   | September 2016             | Agency submits its 2015-16 Accountability Report/2017 Annual Restructuring Report.   |
| 2 | .017                       |  |
|   | May 10, 2017               | <b>Full committee votes</b> to make the agency the next agency for the Economic Development, Natural Resources, and Transportation Subcommittee to study. Video of the meeting is available online.            |
|   | May 11, 2017               | Agency receives notice that it has been selected for study.  |
|   | June 27 - July 28,<br>2017 | Committee solicits input from the public about the agency in the form of an <b>online public survey</b> . The results of the public survey are available online.   |
|   | September 2017             | Agency submits its 2016-17 Accountability Report/2018 Annual Restructuring Report.   |
|   | September 29, 2017         | Agency submits its <b>Program Evaluation Report</b> , which is available online.   |
|   | October 16, 2017           | Committee holds <b>public input meeting (Meeting #1)</b> about this and other agencies.  |
|   | October 24, 2017           | Subcommittee meets with agency ( <b>Meeting #2</b> ) to discuss the agency's purpose; mission; vision; laws enforced;<br>organizational structure; major program areas; and relationships with other agencies. |
|   | November 13, 2017          | Agency responds to public input at full committee meeting (Meeting #3).  |
|   | November 20, 2017          | Subcommittee meets with agency (Meeting #4) to discuss agency responses to Subcommittee follow-up questions.   |
|   | November 28, 2017          | Subcommittee meets with agency (Meeting #5) to discuss agency products, services, customers, and resources.  |
|   | December 19, 2017          | Subcommittee meets with agency (Meeting #6) to discuss agency products, services, customers, and resources.  |
| 2 | .018                       |  |
|   | January 25, 2018           | Subcommittee meets with agency (Meeting #7) to discuss agency products, services, customers, and resources.  |
|   | February 8, 2018           | Subcommittee meets with agency (Meeting #8) to discuss agency strategic plan and performance measures.   |
|   | February 22, 2018          | (TODAY) Subcommittee meets with agency ( <b>Meeting #9</b> ) to discuss agency performance measures.   |
|   | Ongoing                    | Public may submit written comments on the Oversight Committee's webpage on the General Assembly's website<br>(www.scstatehouse.gov)  |

### AGENCY PERFORMANCE MEASURES

CMA provided its performance measures in its PER.<sup>1</sup> The agency was asked to categorize each measure based on the definitions below:

#### Types of Performance Measures:

*Outcome Measure* - A quantifiable indicator of the public and customer benefits from an agency's actions. Outcome measures are used to assess an agency's effectiveness in serving its key customers and in achieving its mission, goals and objectives. They are also used to direct resources to strategies with the greatest effect on the most valued outcomes. Outcome measures should be the first priority. Example - % of licensees with no violations.

*Efficiency Measure* - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection *Output Measure* - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.

*Input/Activity Measure* - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

The information on performance measures provided by CMA is reproduced in Table 1:

| 1. Statistical Reports (See List Below)   Target Actual   0   0   0   2   3   3     1A. 2017 SC County Statistical Abstract   Outcome   Target   0   0   0   0   1   1     1B. 2016 State Of Minorities Report   Outcome   Target   0   0   0   0   0   1   | Performance Measure                   | Туре            |        | FY 12-13 | FY 13-14 | FY 14-15 | FY 15-16         | FY 16-17              | FY 17-18  |
|---|---------------------------------------|-----------------|--------|----------|----------|----------|------------------|-----------------------|-----------|
| Actual     0     0     0     2     3       1A. 2017 SC County Statistical<br>Abstract     Outcome     Target     0     0     0     0     1     1       Abstract     Outcome     Actual     0     0     0     0     1     1       1B. 2016 State Of Minorities Report     Outcome     Target     0     0     0     0     0     1   | 1 Statistical Reports (See List Below | A/)             | Target | 0        | 0        | 0        | 2                | 3                     | 3         |
| Abstract     Outcome     Actual     0     0     0     1   | 1. Statistical Reports (See List belo | Actual          | 0      | 0        | 0        | 2        | 3                |                       |           |
| Abstract     Actual     0     0     0     0     1   | 1A. 2017 SC County Statistical        | Outcome         | Target | 0        | 0        | 0        | 0                | 1                     | 1         |
| IB. 2018 State Of Minorities Report   Outcome   Actual   0   0   0   0   0     1C. 2017 CMA Annual Survey   Input/Activity   Target   0   0   0   2   2   1     2. Other Agency Reports and Documents (See   Target   0   0   0   2   2   | Abstract                              | outcome         | Actual | 0        | 0        | 0        | 0                | 1                     |           |
| Actual     0 <td>1B 2016 State Of Minorities Report</td> <td>Outcome</td> <td>Target</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>1</td>   | 1B 2016 State Of Minorities Report    | Outcome         | Target | 0        | 0        | 0        | 0                | 0                     | 1         |
| IC. 2017 CMA Annual Survey   Input/Activity   Actual   0   0   0   2   2     2. Other Agency Reports and Documents (See   Target   0   0   0   8   8   8     List Below)   Actual   0   0   0   0   8   8   8     2A. 2015 CMA Key Findings<br>Promulgation of Regulations Report   Input/Activity   Target   0   0   0   1   1   1     2B. Review of CMA Statute and<br>Program Areas   Input/Activity   Target   0   0   0   1   1   1     2C. CMA Agency Strategic Plan   Input/Activity   Target   0   0   0   1   1   1     2D. 2016 CMA Staff Internal Process<br>and Procedures Manual (Update)   Input/Activity   Target   0   0   0   1   1   1     2E. CMA Policies and Procedures   Input/Activity   Target   0   0   0   1   1   1     2F. CMA Staff Training Index   Input/Activity   Target   0   0   0   1   1   1     2G. CMA Strategic Framework On<br>Poverty   |                                       | outcome         | Actual | 0        | 0        | 0        | 0                | 0                     | ·         |
| Actual   0   0   0   2   2     2. Other Agency Reports and Documents (See<br>List Below)   Target   0   0   0   8   8     2A. 2015 CMA Key Findings<br>Promulgation of Regulations Report   Input/Activity<br>Actual   0   0   0   1   1   1     2B. Review of CMA Statute and<br>Program Areas   Input/Activity<br>Program Areas   Input/Activity<br>Actual   0   0   0   1   1   1     2C. CMA Agency Strategic Plan<br>and Procedures Manual (Update)   Input/Activity<br>Input/Activity   Target   0   0   0   1   1   1     2E. CMA Policies and Procedures<br>standards Document (Update)   Input/Activity<br>Standards Document (Update)   Input/Activity<br>Actual   Target   0   0   0   1   1   1     2F. CMA Staff Training Index   Input/Activity<br>Standards Document (Update)   Input/Activity<br>Actual   Target   0   0   0   1   1   1     2G. CMA Strategic Framework On<br>Poverty and Minority Programs   Outcome   Target   0   0   0   1   1   1     2H. CMA-GRIT Grant Final Report   Outcome   Target   0 <td>1C 2017 CMA Annual Survey</td> <td>Input/Activity</td> <td>Target</td> <td>0</td> <td>0</td> <td>0</td> <td>2</td> <td>2</td> <td>1</td> | 1C 2017 CMA Annual Survey             | Input/Activity  | Target | 0        | 0        | 0        | 2                | 2                     | 1         |
| List Below)   Actual   0   0   0   8   8     2A. 2015 CMA Key Findings<br>Promulgation of Regulations Report   Input/Activity   Target   0   0   0   1   1     2B. Review of CMA Statute and<br>Program Areas   Input/Activity   Target   0   0   0   1   1     2C. CMA Agency Strategic Plan   Input/Activity   Target   0   0   0   1   1     2D. 2016 CMA Staff Internal Process<br>and Procedures Manual (Update)   Input/Activity   Target   0   0   0   1   1     2E. CMA Policies and Procedures<br>Standards Document (Update)   Input/Activity   Target   0   0   0   1   1     2F. CMA Staff Training Index   Input/Activity   Target   0   0   0   1   1     2F. CMA Staff Training Index   Input/Activity   Target   0   0   0   1   1     2G. CMA Strategic Framework On<br>Poverty and Minority Programs   Outcome   Target   0   0   1   1   1     2H. CMA-GRIT Grant Final Report   Outcome   Target   0   0  |                                       | mput/Activity   | Actual | 0        | 0        | 0        | 2                | 2                     |           |
| $\begin{array}{c c c c c c c c c c c c c c c c c c c $  | 2. Other Agency Reports and Docu      | ments (See      | Target | 0        | 0        | 0        | 8                | 8                     | 8         |
| $\begin{array}{ c c c c c c c c c c c c c c c c c c c$  | List Below)                           |                 | Actual | 0        | 0        | 0        | 8                | 8                     |           |
| Promulgation of Regulations Report   Actual   0   0   0   1   1   | 2A. 2015 CMA Key Findings             | Input /Activity | Target | 0        | 0        | 0        | 1                | 1                     | 1         |
| $ \begin{array}{ c c c c c c c c c c c c c c c c c c c$   | Promulgation of Regulations Report    | mput/Activity   | Actual | 0        | 0        | 0        | 1                | 1                     |           |
| $ \begin{array}{c c c c c c c c c c c c c c c c c c c $   | 2B. Review of CMA Statute and         | Input/Activity  | Target | 0        | 0        | 0        | 1                | 1                     | 1         |
| 2C. CMA Agency Strategic PlanInput/Activity<br>ActualActual000112D. 2016 CMA Staff Internal Process<br>and Procedures Manual (Update)Input/ActivityTarget0001112E. CMA Policies and Procedures<br>Standards Document (Update)Input/ActivityTarget0001112F. CMA Staff Training IndexInput/ActivityTarget0001112G. CMA Strategic Framework On<br>Poverty and Minority ProgramsOutcomeTarget0001112H. CMA-GRIT Grant Final ReportOutcomeTarget0001112I. CMA-RBEG Grant Final ReportOutcomeTarget0001112I. CMA-RBEG Grant Final ReportOutcomeTarget000111   | Program Areas                         |                 | Actual | 0        | 0        | 0        | 1                | 1                     |           |
| $ \begin{array}{c c c c c c c c c c c c c c c c c c c $   | 2C CMA Agonov Stratogic Plan          | Input/Activity  | Target | 0        | 0        | 0        | 1                | 1                     | 1         |
| $ \begin{array}{ c c c c c } \hline \begin{tabular}{ c c c c c } \hline \begin{tabular}{ c c c c c c } \hline \hline \begin{tabular}{ c c c c c c } \hline \hline \begin{tabular}{ c c c c c c c } \hline \hline \begin{tabular}{ c c c c c c c } \hline \hline \begin{tabular}{ c c c c c c c } \hline \hline \begin{tabular}{ c c c c c c c c c c c c c c c c c c c$  | 2C. CIVIA Agency Strategic Flat       |                 | Actual | 0        | 0        | 0        | 1                | 1                     |           |
| $ \begin{array}{c c c c c c c c c c c c c c c c c c c $   | 2D. 2016 CMA Staff Internal Process   |                 | Target | 0        | 0        | 0        | 1                | 1                     | 1         |
| Standards Document (Update)Input/ActivityActual000112F. CMA Staff Training Index $\ln \mu ut/Activity$ $Target$ 0001112G. CMA Strategic Framework On<br>Poverty and Minority Programs $Outcome$ $Target$ 0001112H. CMA-GRIT Grant Final Report $Outcome$ $Target$ 0001112I. CMA-RBEG Grant Final Report $Outcome$ $Target$ 000111   | and Procedures Manual (Update)        | input/Activity  | Actual | 0        | 0        | 0        | 1                | 1                     |           |
| Standards Document (Update)ActualActual00011 $\square$ 2F. CMA Staff Training IndexInput/ActivityTarget0001112G. CMA Strategic Framework On<br>Poverty and Minority ProgramsOutcomeTarget0001112H. CMA-GRIT Grant Final ReportOutcomeTarget0001112I. CMA-RBEG Grant Final ReportOutcomeTarget000111   | 2E. CMA Policies and Procedures       |                 | Target | 0        | 0        | 0        | 1                | 1                     | 1         |
| $ \begin{array}{c c c c c c c c c c c c c c c c c c c $   | Standards Document (Update)           | Πραι/Αςτίνιτγ   | Actual | 0        | 0        | 0        | 1                | 1                     |           |
| $ \begin{array}{c c c c c c c c c c c c c c c c c c c $   | 25 CMA Staff Training Inday           |                 | Target | 0        | 0        | 0        | 1                | 1                     | 1         |
| Poverty and Minority ProgramsOutcomeActual000112H. CMA-GRIT Grant Final ReportOutcomeTarget0001112I. CMA-RBEG Grant Final ReportOutcomeTarget000111   | 2F. CIMA Stall Haining muex           | Πραι/Αςτίνιτγ   | Actual | 0        | 0        | 0        | 1                | 1                     |           |
| Poverty and Minority ProgramsActual000112H. CMA-GRIT Grant Final Report $Outcome$ $Target$ 0001112I. CMA-RBEG Grant Final Report $Outcome$ $Target$ 000111  | 2G. CMA Strategic Framework On        | Quitcomo        | Target | 0        | 0        | 0        | 1                | 1                     | 1         |
| 2H. CMA-GRIT Grant Final Report Outcome Target 0 0 1 1   2I. CMA-RBEG Grant Final Report Outcome Target 0 0 0 1 1   | Poverty and Minority Programs         | Outcome         | Actual | 0        | 0        | 0        | 1                | 1                     |           |
| Actual     0     0     0     1     1        21. CMA-RBEG Grant Final Report     Outcome     Target     0     0     0     1     1     1  | 24 CMA CRIT Crant Final Report        | Quitcomo        | Target | 0        | 0        | 0        | 1                | 1                     | 1         |
| 21. CMA-RBEG Grant Final Report Outcome   | 2n. CWA-GKIT Grant Final Report       | Outcome         | Actual | 0        | 0        | 0        | 1                | 1                     |           |
| Actual 0 0 0 102 22 18 FDTNR Meeting  | 21 CMA PREC Crant Final Panart        | Quitcomo        | Target | 0        | 0        | 0        | 1                | 1                     | 1         |
|   |                                       | Outcome         | Actual | 0        | 0        | 0        | <sup>1</sup> 022 | 2 18 <del>-</del> DTN | R Meeting |

#### Table 1. Agency Performance Measures

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| Performance Measure  | Туре           |                  | FY 12-13 | FY 13-14 | FY 14-15 | FY 15-16 | FY 16-17 | FY 17-18 |
|--|----------------|------------------|----------|----------|----------|----------|----------|----------|
| 3. Statistical Surveys (See List Below                     | w)             | Target           | 0        | 0        | 0        | 4        | 4        | 1        |
| 5. Statistical Sulveys (See List Delov                     | • )            | Actual           | 0        | 0        | 0        | 4        | 4        |          |
| 3A. CMA Annual Survey                                      | Input/Activity | Target           | 0        | 0        | 0        | 1        | 1        | 1        |
|  | mpacynethry    | Actual           | 0        | 0        | 0        | 1        | 1        |          |
| 3B. CMA Technical Assistance Form                          | Input/Activity | Target           | 0        | 0        | 0        | 1        | 1        | 0        |
|  | · · · /        | Actual           | 0        | 0        | 0        | 1        | 1        |          |
| 3C. CMA Information and Referral                           | Input/Activity | Target           | 0        | 0        | 0        | 1        | 1        | 0        |
| Form   |                | Actual           | 0        | 0        | 0        | 1        | 1        |          |
| 3D. CMA Outreach Form                                      | Input/Activity | Target           | 0        | 0        | 0        | 1        | 1        | 0        |
|  |                | Actual           | 0        | 0        | 0        | 1        | 1        | 0        |
| 4. Public Policy and Legislation (See                      | e List Below)  | Target<br>Actual | 0        | 0        | 0        | 4        | 4        | 0        |
|  |                | Target           | 0        | 0        | 0        | 1        | 1        | 0        |
| 4A. S196-Human Trafficking                                 | Outcome        | Actual           | 0        | 0        | 0        | 0        | 1        | 0        |
| 4B. S279-Small-Minority Business                           |                | Target           | 0        | 0        | 0        | 1        | 1        | 0        |
| Assistance Office  | Outcome        | Actual           | 0        | 0        | 0        | 0        | 0        |          |
|  |                | Target           | 0        | 0        | 0        | 1        | 1        | 0        |
| 4C. S356-State Recognition of Groups                       | Outcome        | Actual           | 0        | 0        | 0        | 0        | 0        |          |
|  | Outcome        | Target           | 0        | 0        | 0        | 1        | 1        | 0        |
| 4D. S674-Workers Compensation Act                          |                | Actual           | 0        | 0        | 0        | 0        | 0        |          |
| 5. Funds Collected; Grants and                             | Input/Activity | Target           | 0        | 0        | 0        | 1        | 1        | 2        |
| Other Agency Funded Partnerships                           |                | Actual           | 0        | 0        | 0        | 1        | 1        |          |
| 6. Technical Assistance, Capacity                          |                |                  |          |          |          |          |          |          |
| Building and Outreach To County                            |                |                  |          |          |          |          |          |          |
| Public and Congressional Officials                         | Outcome        |                  |          |          |          |          |          |          |
| (46 and 7), Legislators (134), Cities                      |                | Target           | 0        | 0        | 0        | 456      | 456      | 500      |
| and Towns in SC (273)                                      |                | Actual           | 0        | 0        | 0        | 456      | 456      |          |
| 7. Training - External                                     | outcomo        | Target           | 0        | 0        | 0        | 8        | 8        | 10       |
| 7. Haining - External                                      | outcome        | Actual           | 0        | 0        | 0        | 8        | 8        |          |
| 8. Training - Internal                                     | Input/Activity | Target           | 0        | 0        | 0        | 3        | 8        | 10       |
|  | mput/Activity  | Actual           | 0        | 0        | 0        | 3        | 8        |          |
| 9. Research Partnerships (See List                         |                | Target           | 0        | 0        | 0        | 8        | 15       | 13       |
| Below)   |                | Actual           | 0        | 0        | 0        | 8        | 15       |          |
| 9A. Research Partnerships and                              | Input/Activity | Target           | 0        | 0        | 0        | 1        | 3        | 3        |
| Collaborations   |                | Actual           | 0        | 0        | 0        | 1        | 3        |          |
| 9B. Partnerships and Collaborations -                      |                |                  |          |          |          |          |          |          |
| Federal, State, and Nonprofit                              | Input/Activity | Target           | 0        | 0        | 0        | 5        | 10       | 10       |
| Organizations  |                | Actual           | 0        | 0        | 0        | 5        | 10       |          |
| 9C. College and University                                 |                | Target           | 0        | 0        | 0        | 1        | 1        | 0        |
| Partnerships Related To The U. S.                          | Input/Activity | Target           | 0        | 0        | 0        | 1        | 1        | 0        |
| Department of Education<br>9D. Partnership With One Native |                | Actual           | 0        | 0        | 0        | 1        | 1        |          |
| American entity to identify grant                          | Input/Activity | Target           | 0        | 0        | 0        | 1        | 1        | 0        |
| opportunities  |                | Actual           | 0        | 0        | 0        | 1        | 1        |          |
| σρροιταπιασ  |                | , ictuul         | 0        | 5        | 5        |          | -        |          |

| Performance Measure                     | Туре           |        | FY 12-13 | FY 13-14 | FY 14-15 | FY 15-16 | FY 16-17 | FY 17-18 |
|---|----------------|--------|----------|----------|----------|----------|----------|----------|
| 10. Events and Workshops (See           |                | Target | 0        | 0        | 0        | 9        | 8        | 7        |
| List Below)                             |                | Actual | 0        | 0        | 0        | 11       | 10       |          |
| 10A. 2017 SC Statistical Abstract Event | Outcome        | Target | 0        | 0        | 0        | 1        | 1        | 0        |
|   | Outcome        | Actual | 0        | 0        | 0        | 1        | 1        |          |
| 10B. 2016-2017 Advisory Committee       | outcome        | Target | 6        | 6        | 6        | 6        | 6        | 6        |
| Meetings (Minimum of 6)                 | outcome        | Actual | 6        | 7        | 8        | 8        | 8        |          |
| 10C. 2016-2017 SC Native American       |                |        |          |          |          |          |          |          |
| State Recognition Application           | outcome        | Target | 2        | 2        | 2        | 2        | 1        | 1        |
| Workshops                               |                | Actual | 2        | 2        | 2        | 2        | 1        |          |
| 11. Internal Planning Events (See Li    | st Below)      | Target | 0        | 0        | 0        | 0        | 3        | 2        |
| 8                                       | ,              | Actual | 0        | 0        | 0        | 0        | 3        |          |
| 11A. CMA Strategic Planning Meeting     | Input/Activity | Target | 0        | 0        | 0        | 0        | 1        | 1        |
| (1)                                     | mpat/retivity  | Actual | 0        | 0        | 0        | 0        | 1        |          |
| 11B. CMA Staff Professional             | Input/Activity | Target | 0        | 0        | 0        | 0        | 1        | 1        |
| Development Meetings (2)                | mput/Activity  | Actual | 0        | 0        | 0        | 0        | 1        |          |
| 11C. CMA Staff Technical Assistance,    |                |        |          |          |          |          |          |          |
| Capacity Building, Information Referral | Input/Activity | Target | 0        | 0        | 0        | 0        | 1        | 0        |
| Process Training (1)                    |                | Actual | 0        | 0        | 0        | 0        | 1        | /        |

### SUBCOMMITTEE FOLLOW-UP LETTER TO AGENCY

First Vice-Chair: Laurie Slade Funderburk

Katherine E. (Katie) Arrington William K. (Bill) Bowers Neal Collins MaryGail K. Douglas Phyllis J. Henderson Joseph H. Jefferson Jr. Robert L. Ridgeway III Edward R. Tallon Sr.

Jennifer L. Dobson Research Director

Cathy A. Greer Administration Coordinator

#### Chair Wm. Weston J. Newton

### Legislative Oversight Committee



#### South Carolina House of Representatives

Post Office Box 11867 Columbia, South Carolina 29211 Telephone: (803) 212-6810 • Fax: (803) 212-6811

Room 228 Blatt Building

Bruce W. Bannister Gary E. Clary Chandra E. Dillard Raye Felder William M. "Bill" Hixon Mandy Powers Norrell Tommy M. Stringer Robert Q. Williams Bill Taylor

Charles L. Appleby IV Legal Counsel

Carmen J. McCutcheon Simon Research Analyst/Auditor

Kendra H. Wilkerson Fiscal/Research Analyst

February 9, 2018

<u>Via Email</u> Chairman Kenneth Battle Director Thomas J. Smith South Carolina Commission for Minority Affairs 2221 Devine St., Ste. 408 Columbia, SC 29205

RE: Follow up from Subcommittee's February 8, 2018, meeting with the agency

Dear Chairman Battle and Director Smith:

The Economic Development, Transportation, and Natural Resources Subcommittee appreciates the agency's partnership in the oversight process. As discussed at our meeting on February 8, please provide the following information to the Subcommittee by Friday, February 16, 2018:

- 1. Information about the outcomes of the Florida program on which the Commission for Minority Affairs (CMA) African American Affairs tutoring program is modeled.
- 2. The following information related to the NxLevel microenterprise training funded by the USDA Rural Business Enterprise Grant:
  - a. NxLevel training syllabus;
  - b. Breakdown of the expenditures funded by the \$52,000 grant received in FY 2016-17;
  - c. The number of graduates of CMA-sponsored NxLevel training in FY 2016-17 and FY 2017-18 to date; and
  - d. The number of businesses that have been started by graduates of CMA-sponsored NxLevel training subsequent to completion of the training.
- 3. A list of CMA's current partnerships with federal, state, and non-profit organizations as outlined in Objective 4.3.4.
- 4. A description of the performance metrics that will be included in the Working Together Works state plan for reducing poverty outlined in Strategy 4.4.
- 5. A list of trainings that were completed by CMA staff in calendar year 2017.

6. A brief summary of the response the agency has provided to Mr. Ronnie D. Williams of the Beaver Creek Tribe, who testified at the February 8 Subcommittee meeting regarding assistance he is seeking with a tool that he patented.

Thank you for your service to the citizens of South Carolina and for your continued cooperation with the legislative oversight process. We look forward to continuing our discussion of the Commission for Minority Affairs at the next Subcommittee meeting.

Sincerely,

B. B.t.

Bruce W. Bannister Subcommittee Chair

cc: Economic Development, Transportation, and Natural Resources Subcommittee Members

### AGENCY RESPONSE TO FOLLOW-UP LETTER

#### Legislative Oversight Committee Response February 16, 2018

In response to the Subcommittee's request in a letter dated February 9, 2018, the following information is provided:

1. Information about the outcomes of the Florida program on which the Commission for Minority Affairs (CMA) African American Affairs tutoring program is modeled.

2. The following information related to the NxLevel microenterprise training funded by the USDA Rural Business Enterprise Grant: a. NxLevel training syllabus; b. Breakdown of the expenditures funded by the \$52,000 grant received in FY 2016-17; c. The number of graduates of CMA-sponsored NxLevel training in FY 2016-17 and FY 2017-18 to date; and d. The number of businesses that have been started by graduates of CMA-sponsored NxLevel training subsequent to completion of the training.

3. A list of CMA's current partnerships with federal, state, and non-profit organizations as outlined in Objective 4.3.4. 4. A description of the performance metrics that will be included in the Working Together Works state plan for reducing poverty outlined in Strategy 4.4. 5. A list of trainings that were completed by CMA staff in calendar year 2017.

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6. A brief summary of the response the agency has provided to Mr. Ronnie D. Williams of the Beaver Creek Tribe, who testified at the February 8 Subcommittee meeting regarding assistance he is seeking with a tool that he patented.

1. Information about the outcomes of the Florida program on which the Commission for Minority Affairs (CMA) African American Affairs tutoring program is modeled.



### "Investing in the Future, for the Future"

**Presented by** 

Shawn M. Davis, Director Black Male College Explorers Program

Kareem J. Coney, Special Assistant to the President & External Relations

> Florida Memorial University Roslyn Clark Artis, JD, EdD, President

> > 02.22.18 EDTNR Meeting Page 13 of 60

# Black Male College Explorers Program Mission Statement

 The primary mission of the Black Male College Explorers Program at Florida Memorial University is to develop programs and services that augment academic opportunities for students in middle and high schools and facilitate their efforts to complete
high school, earn a college degree, find meaningful employment or pursue graduate studies.

# **FACT SHEET**

 Florida Memorial University's "Black Male College Explorers Program" is an at risk intervention program designed specifically for Black Males. High schools and middle schools are asked to identify "At-Risk" Black Males in grades 6 through 12. A team of school and community leaders provides supportive services for the students during the regular school year. Florida Memorial University provides five weeks of highly concentrated developmental experiences during the summer while students live on campus. An appropriate number of high school and college professors are hired to teach S.T.E.M. subjects that include Science, Technology, Engineering and Mathematics. Personal growth and developmental activities are provided through weekly seminars and workshops.

### Purpose

The goals of the program are:

 To increase the amount of Black Males graduating from high school

Facilitate their admission to college and

•Significantly increase their chances of earning a college degree.

# Eligibility

- A middle school or high school Black Male in grades 6 through 12.
- A depressed grade point average that does not adequately represent the potential of the student.
- A history of disciplinary problems or the propensity to display irregular behavior.
- An expressed interest in the program.
- A willingness to consider post-secondary education after high school.
- Any unique situation/problem that makes a student potentially at-risk.

# **Program Objectives**

- To decrease the disproportionate number of illiterate Black Males.
- To decrease the number of Black Males dropouts from high school.
- To decrease the number of Black Males suspended or expelled from school for disciplinary reasons.
- To decrease the number of Black Males unemployed and/or under-employed.
- To decrease the steady decline in the rate of Black Males who enter and complete college, as a viable alternative for improving their quality of life.

### Services

# The following component of services will be provided to students:

### Phase One

- Academic support activities.
- Personal developmental seminars
- Mentoring
- Career exploration and planning seminars
- College orientation and motivational activities
- Jail Tours
- Cultural Field Trips

### Phase Two

- Five (5) weeks of academic experimental instruction.
- Five(5) weeks of college residential life.
- Lodging, food, books, and classroom materials
- Transportation to and from Florida Memorial University.
- Summer matriculation for 6 through 12 grade students.

# **Program** Goals-Outcomes

- The successful attainment of the following program is projected:
- Seventy-five percent (75%) of the participants will have a .5 percent increase in their grade point average (GPA).
- Ninety percent (90%) of the participants will meet the minimum requirements for college prior to high school graduation.
- Ninety percent (90%) of the participants will graduate from high school.
- Eighty percent (80%) of the graduates will enroll in either technical school or college.
- Ten percent (10%) of the participants will enter the work force.
- Eighty percent (80%) of the participants will demonstrate favorable changes I attitude and behavior.

A collaborative partnership will be formed by teachers, guidance counselors, the business community, social service organizations, and parents to promote the attainment of the program's goals. Goals will be measured by observation, student academic performance and achievement, standardize test scores, pre/post assessment test, and pre/post attitude surveys.

# **Community Needs**

The need for such a project is manifested by the high percentage of Black males currently represented in negative categories that include:

- A disproportionate number of Black males illiterate;
- A disproportionate number of Black male drop outs;
- A disproportionate number of Black number of males are unemployed and/or underemployed;
- A disproportionate number of Black males involved with the criminal justice system;
- A disproportionate number of Black males who are becoming a disruptive force in the home , school, and community;
- A disproportionate number of Black males are becoming teen fathers and are at-risk for exposure to a variety of sexually transmitted diseases (STD'S), including AIDS
- The declining rate of Black males who enter and complete college as a viable alternative for improving their quality of life. (Resource: Dept. of Justice-Office of Juvenile Justice and Delinquency Prevention), Research Summary 2003)

# **BMCEP Enrollment History 2006-2013**

|                       |           | 0007 0000 |           |           |           |           |           |        |
|-----------------------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|--------|
| and the second second | 2006-2007 | 2007-2008 | 2008-2009 | 2009-2010 | 2010-2011 | 2011-2012 | 2012-2013 | Totals |
| 6 <sup>th</sup>       | 0         | 0         | 0         | 0         | 0         | 0         | 1         | 1      |
| 7th                   | 2         | 2         | 3         | 0         | 0         | 0         | 2         | 9      |
| 8th                   | 15        | 8         | 14        | 3         | 3         | 2         | 5         | 50     |
| 9th                   | 23        | 14        | 15        | 13        | 2         | 2         | 7         | 76     |
| 10th                  | 15        | 17        | 13        | 10        | 4         | 5         | 6         | 67     |
| 11th                  | 10        | 9         | 12        | 14        | 19        | 8         | 5         | 77     |
| 12th                  | 17        | 15        | 16        | 15        | 9         | 14        | 10        | 96     |
| Totals                | 82        | 65        | 73        | 55        | 37        | 31        | 36        | 379    |

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# **BMCEP Enrollment History 2006-2013**

For over a decade, the Black Male College Explorers Program's enrollment history has been moderately progressive. This is not accidental as the program's greater intentions were to systematically increase the enrollment of the program by a continual infusion of productive and positive initiatives. Also, as the enrollment increased for the BMCEP, useful resources within the community, as well as the corporate sector, became more available.

# **BMCEP Enrollment History 2006 - 2013**



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# **BMCEP Retention Rates 2006-2013**

|                       | 2006-2007 | 2007-2008 | 2008-2009 | 2009-2010 | 2010-2011 | 2011-2012 | 2012-2013 | Totals |
|-----------------------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|--------|
| Total<br>Enrolled     | 82        | 65        | 73        | 55        | 37        | 31        | 36        | 397    |
| Total No.<br>Returned | 65        | 48        | 56        | 22        | 22        | 7         | 13        | 319    |
| Total<br>Graduated    | 17        | 17        | 17        | 23        | 9         | 14        | 10        | 145    |
| Total<br>Withdrew     | 0         | 0         | 0         | 0         | 9         | 15        | 0         | 53     |
| Total<br>Retention    | 100%      | - 100%    | 100%      | 100%      | 41%       | 21%       | 100%      | 80%    |

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# **BMCEP Retention Narrative 2006-2010**

 As a result of integrating staunch parental support with meaningful educational programs that address students' well being, retention within the BMCEP has continued progress. Program data indicates that the BMCEP has retained an average of 80% of its participants since 2006. With the continued support and cooperation from the Miami-Dade County School Board, Parents, external and internal institutions of higher education, the program expects to continue its growth and expansion.

# **BMCEP Graduation Rates 2006-2013**

| Academic<br>Years | Total #<br>of<br>Seniors | Total #<br>Graduated | Percent<br>(%)<br>Graduated | Total<br>Attended<br>College | Percent<br>Attended<br>College | Armed<br>Forces | Employment |
|-------------------|--------------------------|----------------------|-----------------------------|------------------------------|--------------------------------|-----------------|------------|
| 06-07             | 17                       | 17                   | 100%                        | 16                           | 94%                            | 1               | 0          |
| 07-08             | 17                       | 17                   | 100%                        | 17                           | 100%                           | 0               | 0          |
| 08-09             | 17                       | 17                   | 100%                        | 15                           | 88%                            | 0               | 2          |
| 09-10             | 23                       | 23                   | 100%                        | 22                           | 96%                            | 0               | 1          |
| 10-11             | 9                        | 9                    | 100%                        | 9                            | 100%                           | 0               | 0          |
| 11-12             | 14                       | 14                   | 100%                        | 14                           | 100%                           | 0               | 0          |
| 11-13             | 10                       | 10                   | 100%                        | 10                           | 100%                           | 0               | 0          |

# **BMCEP Graduation Rate Narrative** 2006-2013

Clearly, Black Male College Explorers Program

graduation rate speaks for itself. Since inception,

100% of seniors have graduated from high school

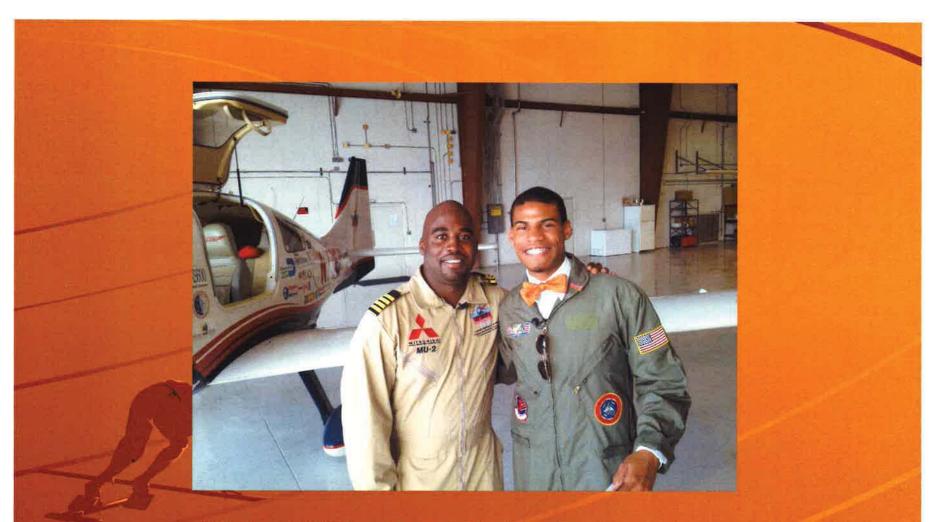
and subsequently attended post-secondary

education, joined the armed forces, or obtained

employment.

# History of the Black Male College Explorers Program

- The concept of the Black Male College Explorers Program was initiated in 1992 at Florida A & M University campus in Tallahassee, Florida. Florida Memorial University, 1995 along with Bethune Cookman University in Daytona Beach, Florida, and Edward Waters College in Jacksonville, Florida, began to host the program at their campus as well. The purpose in initiating the Black Male College Explorers Program at the four historically Black Colleges and Universities in Florida, was to establish an academic consortium for this five-year program to impact and uplift the quality of life for at-risk black males.
  - Since the adoption of the Black Male College Explorers Program (BMCEP), on Florida Memorial University campus, Florida Memorial University's Black Male College Explorers Program has received a great deal of interest and attention by the South Florida community and has made a significant impact on the lives of At-risk males and their families. Florida Memorial University's Black Male College Explorers Program is a year round program with operates on two (2) phases which are specifically designed to help youth "Realize that Success is a Journey, Not a Destination".
  - High schools and middle schools are asked to identify "At-Risk Black Males in grades 6 through 12. A team of school and community leaders provides supportive services for the students during the regular school year. Florida Memorial University provides six weeks of highly concentrated developmental experiences during the summer while students live on campus. An appropriate number of high school and college professors are hired to teach S.T.E.M. subjects that include Science, Technology, Engineering and Mathematics. Personal growth and developmental activities are provided through weekly seminars and workshops.. Also provided are pre-standardized tests i.e., ACT, SAT, FCAT to help achieve programs goals which are, To increase the amount of black males graduating from high school, facilitate their admission to college, and significantly increase their chances of earning a college degree. Personal growth and developmental activities are provided through bi-weekly seminars and workshops.
- The Black Male College Explorers Program clearly is a program where it's graduation rates speaks for itself. Since inception, 100% of seniors have graduated from high school, attending post-secondary education, joined the armed forces, or obtained employment.



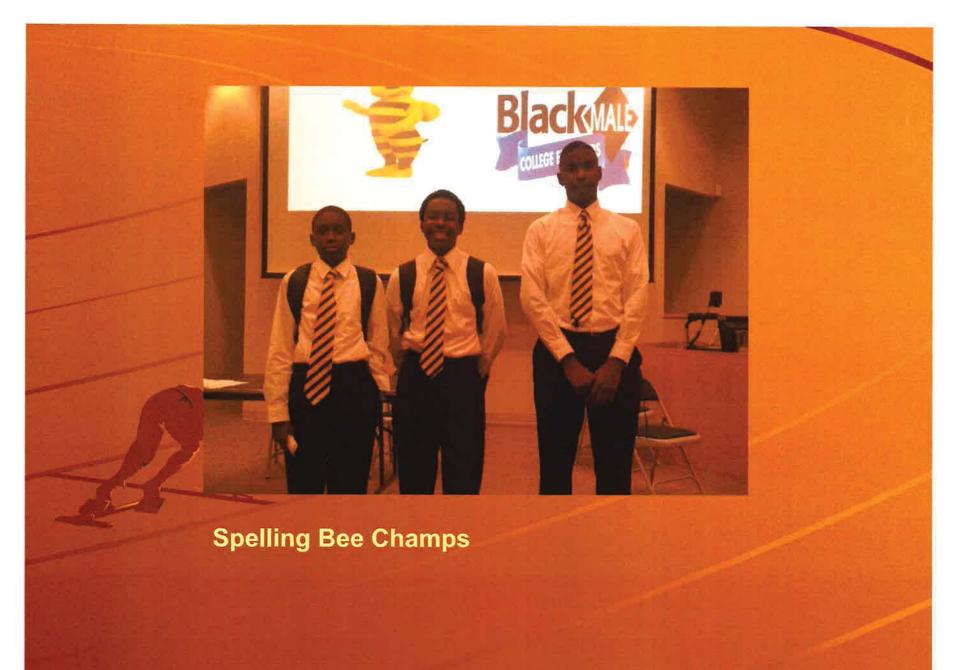
Michael Williams and Mr. Barrington Irving Michael Williams CBS SuperKid of the Week!

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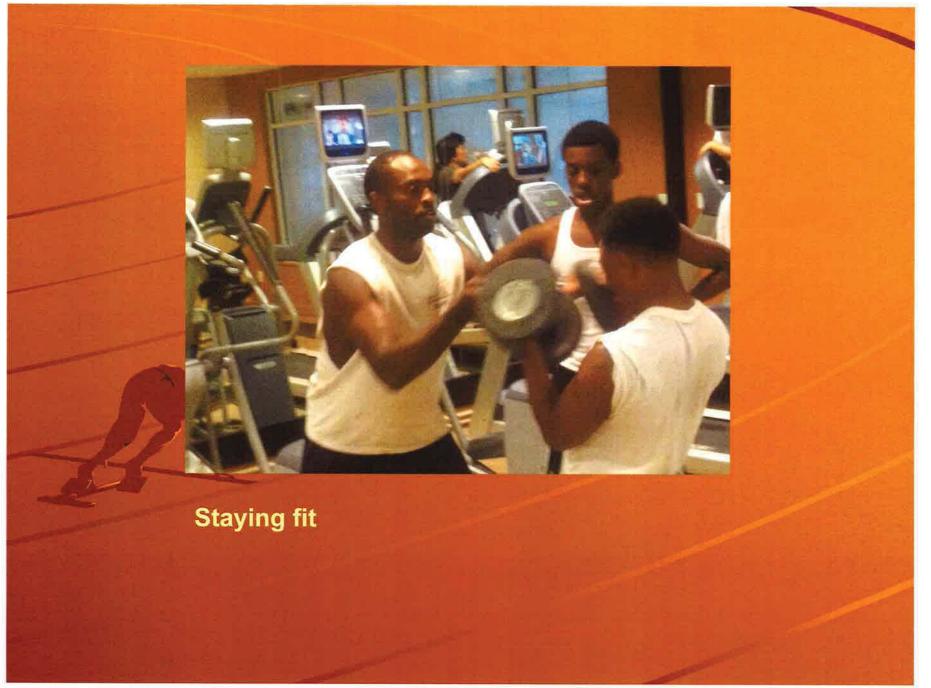


### **BMCEP in Atlanta, GA** Dr. Martin Luther King, Jr Church

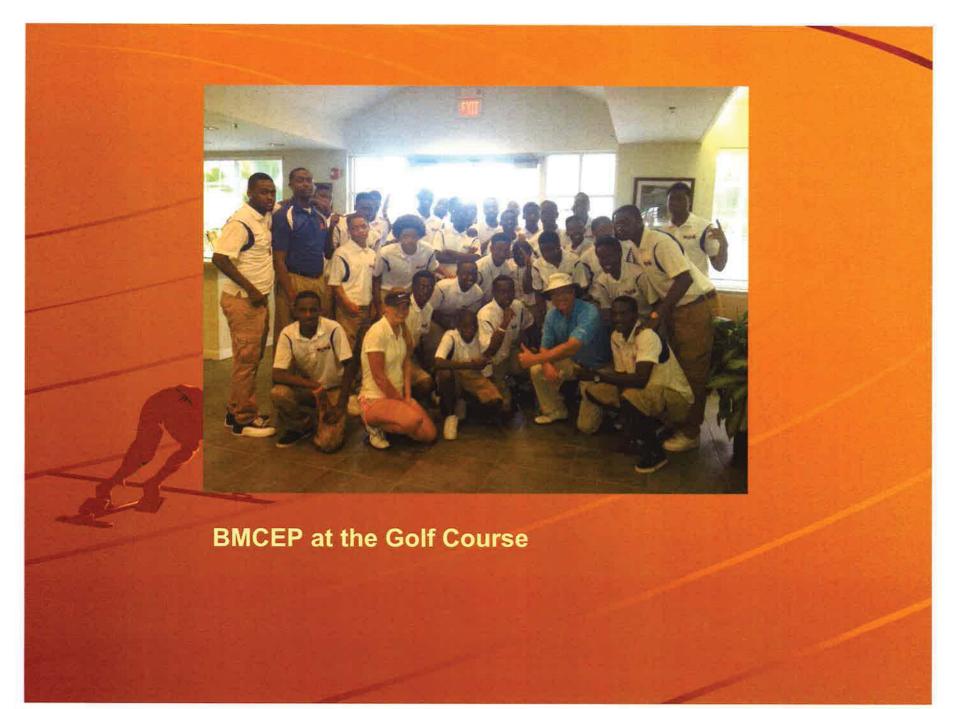
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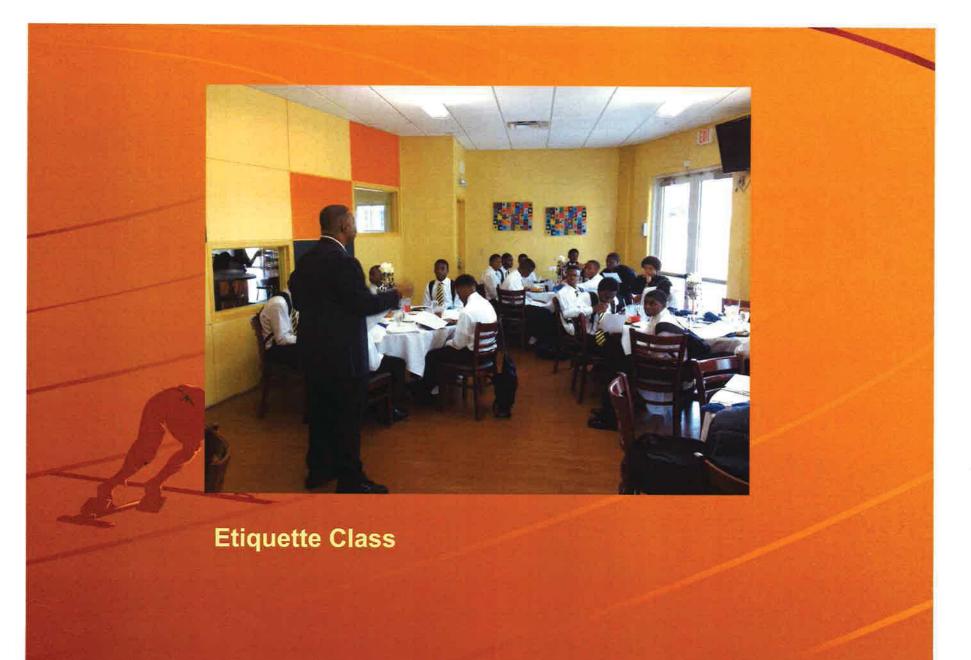
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## Highlights 2013

- One Hundred (100%) high school graduation rate.
- One Hundred (100%) high school graduates attending college.
- Fifty (50%) high school graduates attended a Historically Black College/University.
- Fifty (50%) high school graduates attended Florida Memorial University.
- Retention rate 80%.
- Average SAT score 1050.
- Average high school GPA 2.90.
- Partnered with Gates Millennium Scholars Program
- UNCF-Empower Me College Tour
- Received \$50,000 from AT & T as corporate donation
- Preserved the BMCEP "Adopt A Highway" Road
- Received \$10,000 from TD Bank
- Met monthly with Parents of program participants
- Coordinated with the National Action Network (NAN)

# **Black Male Statistics**

- Only 16.3% of black males have obtained undergraduate and/or graduate degrees (2000 US Census Bureau Information)
- Black males make up only 11% of the total college population. (1999 Digest of Educational Statistics)
- Black males attend college at a rate of 10.2%, while black women attend college at a 13.7% rate. (2000 National Center for Educational Statistics)
- It is estimated that 30% of black males between the ages of 20 to 29 are under correctional supervision. (2001 Bureau of Justice Statistics)
- By the time they reach high school, Census statistics show that 42 percent of all African-American boys have failed an entire grade at least once.
- Just 18 % Black men ages 20-21 are enrolled in college, according to the 2000 Census.
- Only 34% of the Black students who earn bachelor's degrees are male. U.S. Department of Education (2004).
- There were 791,600 black men in correctional facilities in 2000 and 603,032 enrolled in higher education. "This means there were 188,500 more African-American men incarcerated than in higher education," (Justice Policy Institute)
- Iain Murray, Director of Research at the Statistical Assessment Services of JPI said U.S. Census Bureau figures show that there were 469,000 African-American males ages 18 to 24 enrolled in college in 2000, compared with 180,000 in prison or jail.
- Black men and other male racial minorities earned 9% of bachelor's degrees awarded in 2003-04, up from 5% in 1976-77 and lags behind that of women of color, who tripled the number of bachelor's degrees they earned during the same period, from 5% to 15%.
- A clear female majority has emerged among Whites, Hispanics and blacks. Only Asian women have parity with Asian men
- Among traditional-age students (age 24 or younger), males have dropped from 48% of total enrollment in 1995-96 to 45% in 2003-04.

# **Contact Information**

Kareem J. Coney, Director Special Assistant to the President & External Relations/ Director, Black Male College Explorers Program Florida Memorial University 15800 N.W. 42<sup>nd</sup> Ave. Miami Gardens, FL 33054 (305) 626-3108 (305) 623-4223-fax Kareem.coney@fmuniv.edu

Shawn M. Davis, Director Black Male College Explorers Program Florida Memorial University 15800 NW 42<sup>nd</sup> Ave Miami Gardens, FL 33056 (305) 626-3163 (305) 626-623-4223-fax Shawn.Davis@fmuniv.edu



2. Information related to the NxLevel microenterprise training funded by the USDA Rural Business Enterprise Grant:

- a. NxLevel training syllabus;
- b. Breakdown of the expenditures funded by the \$52,000 grant received in FY 2016-17;
- c. The number of graduates of CMA-sponsored NxLevel training in FY 2016-17 and FY 2017-18 to date; *(thirty three);*
- d. The number of businesses that have been started by graduates of CMA-sponsored NxLevel training subsequent to completion of the training *(four)*.

### **NxLeveL® for Micro Entrepreneurs**

Course Outline

### Micro Entrepreneur Training Program Outline

| Instructor(s):             | Certified NxLevel Instructor   |
|----------------------------|--|
| Required<br>Text/Material: | NxLeveL © Micro Entrepreneur workbooks, Wi-Fi to access the comput training aspect of each program module [electronic tablet requirement: PC flash play streaming capability]  |
| Course Description         | The Micro Entrepreneurs module focuses on teaching "self-<br>sufficiency through self employment." Participants will learn how to<br>choose a business idea, develop a marketing plan, explore financing<br>options, and develop a customer service philosophy, as well as other<br>relevant entrepreneurial skills. |

e

| Topic Outline:  | Hours/N | linutes         |
|---|---------|-----------------|
|   |         | 12 (295)        |
| 1. Introduction & Keys to Business Success  | 3hrs    |                 |
| 2. Assessing Your Business Idea: Picking the Right Business   | 3hrs    |                 |
| 3. Planning and Research: Entrepreneurial Essentials  | 3hrs    |                 |
| 4. The Marketing Plan: The Basic  | 3hrs    | 1 (E)           |
| 5. Organizational Maters: Legal Structure,  | 3hrs    |                 |
| Government: Regulations and Taxes   |         |                 |
| 6. Organizational Matters: Management Structure   | 3hrs    |                 |
| 7. Marketing: Analysis and Understanding  | 3hrs    |                 |
| 8. Marketing: Product Strategies, and Pricing Tactics   | 3hrs    |                 |
| 9. Marketing: Placement Strategies & Promotional Strategies   | 3hrs    |                 |
| 10. Technology: E-Commerce  | 3hrs    |                 |
| 11. Professionalism: Selling Success  | 3hrs    |                 |
| 12. Financial Overview: Developing and Using Cash Flow Projections, & Understanding and Using Financial Statement | 3hrs    |                 |
|   | 2 h un  |                 |
| 13. Financial Overview: Books, Records ad Control   | 3hrs    |                 |
| 14. Financial Overview: Tips and Tools  | 3hrs    | $a \Rightarrow$ |

----

3hrs

Learning Outcomes

#### Upon completing of Nx LeveL, our veteran participants will:

- Understand the characteristics of successful entrepreneurs.
- Understand the business planning process, the reason for feasibility studies, and the internal and external uses of a formal business plan.
- Understand why, how, where, and when to do market research.
- Learn how to select the right legal and management structures.
- Understand the impact of government regulations on businesses.
- Develop an understanding of marketing issues and their day-to-day impact on profitability.
- Understand the potential use of technology in business.
- Understand the principles of customer service.
- Understand basic financial statements and their uses.
- Understand budgeting and the roles of assumptions.
- Understand the concept of break even, and the value of cash flow.
- Have completed a draft business plan.

Total (estimate of coverage hours)

24 hrs

45hrs

#### **COURSE OUTLINE**

| DATES AND ACTIVITIES   | FOCUS  | STUDENT LEARNING OUTCOME(S)  |
|--|--|--|
| WEEK 1<br>ACTIVITIES:<br>Complete self-assessment exercises in<br>communication skills, time<br>management, and other business skills<br>Experience networking with class<br>participants<br>Computer Class Assignment | Introduction & Keys to<br>Business Success                     | L.O.1: Understanding the course curriculum and<br>expectations<br>L.O.2: Learn about professionalism in the business world<br>L.O.3: Learn to create and follow an action plan   |
| <u>WEEK 2</u><br><u>ACTIVITIES:</u><br>Computer Class Assignment   | Assessing Your Business<br>Idea: Picking the Right<br>Business | L.O.1: Examine business types and choose a business idea<br>L.O.2: Understand business niche<br>L.O.3: Understand market segmentation, target markets,<br>and niche markets<br>L.O.4: Begin assessing who the customer is for the business<br>L.O.5: Understand the research process and available<br>resources<br>L.O.6: Think about what contingency plans should be in<br>place |

| WEEK 3  | Planning and Research:<br>Entrepreneurial Essentials | L.O.1:Learn the reasons for planning, and basic planning<br>concepts<br>L.O.2: Start the planning process by setting business goal<br>and objectives |
|---|--|--|
| <u>ACTIVITIES:</u><br>Computer Class Assignment |  | L.O.3: Become familiar with the components of the<br>NxLeveL Micro-Entrepreneur Business Plan  |
| WEEK 4  | The Marketing Plan: The<br>Basic                     | L.O.1: Become familiar with the components of the<br>marketing plan<br>L.O.2: Gain a basic understanding of market research                          |
|   |  | L.O.3: Understand how to gather primary and secondary<br>data<br>L.O.4: Research your industry, and draw conclusions abou<br>your place within it    |
| ACTIVITIES:<br>Computer Class Assignment        |  |  |

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| WEEK 5                                   | Organizational Maters:<br>Legal Structure       | L.O.1: Identify and select a legal structure for their but L.O.2: Become aware of the types of government  |
|--|---|--|
| ACTIVITIES:<br>Computer Class Assignment | Government: Regulations<br>and Taxes            | regulations facing small business and resources availa<br>for guidance in compliance<br>L.O.3: Research regulations specific to their business,<br>determine the impact and cost to their business<br>L.O.4: Identify contracts and leases that will be used<br>business, and other contracts that may be important<br>business later                    |
|  |   |  |
| <u>WEEK 6</u><br>ACTIVITIES:             | Organizational Matters:<br>Management Structure | L.O.1: Understand why management is important to<br>businesses, even if they're sole proprietorships with<br>employees<br>L.O.2: Understand the challenges of managing a<br>homebased business<br>L.O.3: Identify internal and external management tea<br>members, and determine related expenses<br>L.O.4: Determine current employee needs and related |
| Computer Class Assignment                |   | expenses, and identify employee management issues<br>L.O.5: Understand insurance needs and associated<br>expenses  |
| WEEK 7                                   | Marketing: Analysis and<br>Understanding        | L.O.1: Learn where to get the market research data y<br>need<br>L.O.2: Understand the features and benefits of your<br>products<br>L.O.3: How to find out who your customer is<br>L.O.4: How to research your competitors<br>L.O.5: How to estimate your market potential  |
| ACTIVITIES:<br>Computer Class Assignment |   |  |
| WEEK 8                                   | Marketing: Product                              | L.O.1: Discuss marketing strategies  |
|  | Strategies, and Pricing<br>Tactics              | L.O.2: Understand how packaging affects business su<br>L.O.3: Consider how the products will be positioned<br>L.O.4: Consider branding issues<br>L.O.5: Discuss pricing strategies, and begin making   |

|  | preliminary pricing decisions<br>L.O.6: Understand the break-even point, and learn about<br>the process of breakeven analysis |
|--|---|
| ACTIVITIES:<br>Computer Class Assignment |   |
|  |   |

| Received from CMA, 2/16/18<br><u>WEEK 9</u><br><u>ACTIVITIES:</u><br>Computer Class Assignment | Marketing: Placement<br>Strategies & Promotional<br>Strategies                 | L.O.1: Determine placement (distribution) strategies<br>L.O.2: Understand how location and distribution affect<br>price and profitability<br>L.O.3: Examine promotional options<br>L.O.4: Determine which advertising, public relations, and<br>networking strategies might work best<br>L.O.5: Developing a marketing budget by examining<br>promotional costs  |
|--|--|--|
|  |  |  |
| <u>WEEK 10</u>   | Technology: E-Commerce   | L.O.1: Understand the basics of connecting to the Internet<br>L.O.2: Understand the issues involved in Website design<br>L.O.3: Think about the pros and cons of building or buying a<br>site, versus selling through an e-commerce host<br>L.O.4: Think about how e-commerce and the Internet affect<br>the business plan, and update it accordingly  |
| ACTIVITIES:<br>Computer Class Assignment   |  | 2 2  |
|  |  |  |
| WEEK 11<br>ACTIVITIES:   | Professionalism: Selling<br>Success  | L.O.1: Understand the importance of first impressions,<br>dress, personal hygiene, and appropriate business language<br>L.O.2: Learn basic selling concepts, and understand the<br>need for sales training<br>L.O.3: Understand how your attitude affects customer<br>service<br>L.O.4: Identify what customers need and expect from your<br>business<br>L.O.5: Begin developing a customer service philosophy |
| Computer Class Assignment  |  |  |
| <u>WEEK 12</u>   | Financial Overview:  | L.O.1: Gain an understanding of cash flow projections and  |
|  | Developing and Using<br>Cash<br>Flow Projections, &<br>Understanding and Using | budgeting<br>L.O.2: Learn to develop sales and expense forecasts<br>L.O.3: Assemble data and prepare a one-year monthly cash<br>flow projection<br>L.O.4: Learn about the Income Statement and Balance   |
| ACTIVITIES:<br>Computer Class Assignment   | Financial Statement  | Sheet<br>L.O.5: Determine how much capital is needed to start up<br>the business   |

| Received from CMA, 2/16/18<br>WEEK 13  | Financial Overview: Books,<br>Records ad Control | L.O.1: Develop a mindset for business success and business<br>ethics<br>L.O.2: Understand why bookkeeping, recordkeeping, and<br>financial systems are vital to business success<br>L.O.3: Examine bookkeeping and recordkeeping functions  |
|--|--|---|
| ACTIVITIES:<br>Computer Class Assignment   |  | L.O.4: Learn about business forms used or required in most<br>businesses<br>L.O.5: Learn where to get professional help with<br>recordkeeping and accounting  |
| <u>WEEK 14</u><br><u>ACTIVITIES:</u><br>Computer Class Assignment  | Financial Overview: Tips<br>and Tools            | L.O.1: Explore financing options for the business<br>L.O.2: Understand the difference between debt and equity<br>financing<br>L.O.3: Understand what lenders expect and/or require to<br>make a loan<br>L.O.4: Learn how ratios measure the financial health of a<br>business<br>L.O.5: Learn the basics of credit and collection |
| WEEK 15<br>ACTIVITIES:   | Your Business Plan:<br>Bringing It All Together  | L.O.1: Discuss negotiating in the business world<br>L.O.2: Recognize and prepare for the barriers and pitfalls of<br>starting and growing a business  |
| Computer Class Assignment<br>Discuss implementation decisions<br>Evaluate participants' NxLeveL<br>learning experience |  |   |
|  |  |   |

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#### **ASSESSMENT METHODS**

| 1. | Pre – Assessment Test                            |  |
|----|--|--|
| 2. | Completion of Computer Assignments and Workbooks |  |
| 3. | Post – Assessment Test                           |  |

| USDA RBEG<br>Business Education & Technical Assistance Program<br>Grant Expenditures |           |
|--|-----------|
| Travel   |           |
| In State Travel - Mileage/Lodging/Consultants  | 3,545.38  |
|  | -         |
| Supplies   | ÷         |
| Marketing /advertising   | 2,761.00  |
| Contractual  |           |
| Direct Business Technical Assistance (consultants)                                   | 36,324.81 |
| Other  |           |
| Business Education & Training  | 5,561.91  |
| Office Meeting Space   |           |
| Other Administrative Expense/incl temp   | 3,806.90  |
| Total Other  | 9,368.81  |
| TOTAL EXPENSE  | 52,000.00 |

3. A list of CMA's current partnerships with federal, state, and non-profit organizations as outlined in Objective 4.3.4. 4.

#### **List of Current Partnerships**

- Department of Social Services (*Foster Care*) State Government
- Lighthouse for Life Nonprofit Organization
- South Carolina Attorney General's Office State Government
- South Carolina State Human Trafficking Task Force State Government
- Richland County Anti-Human Trafficking Task Force Law Enforcement
- Unashamed Ministry Nonprofit Organization
- Polaris Project Nonprofit Organization
- City of Columbia (Mayor 's Office) Local Government
- Federal Bureau of Investigations (FBI) Federal Agency
- Peekaboo Prettygirl foundation, Inc. Nonprofit Organization
- Richland County Sheriff's Department Law Enforcement
- SASS Defense Private Organization
- Sexual Trauma Services of the Midlands (STSM) Private Organization
- South Carolina Coalition Against Domestic Violence and Sexual Abuse (SCCADVASA) Private Organization
- The Hive Community Circle Private Organization
- Children's Trust of South Carolina Non Government Organization
- Compliance Resource Center Non Government Organization
- South Carolina Legal Services Non Government Organization
- Allen University Higher Education Institution
- Alpha Center, The Nonprofit Organization
- La Isla Magazine Private Business
- Latino Communications Community Development Corporation Private Business
- PASOs Nonprofit Organization
- SC Department of Health and Environmental Control State Government
- SC Department of Motor Vehicles State Government
- SC Emergency Management Division State Government
- South Carolina Appleseed Legal Justice Center Nonprofit Organization
- Community Relations Council, Private Organization
- United Way of the Midlands, Nonprofit
- Growing My Nonprofit Nonprofit Organization
- End Child Hunger SC, Higher Education Institution
- Delta Kappa Lambda Chapter of Alpha Phi Alpha Fraternity, Inc., Nonprofit Organization
- US Department of Agriculture Federal Agency
- US Attorney Civil Rights Division for South Carolina Federal Agency
- SC State University Higher Education Institution
- Orangeburg Consolidated School District 5 Secondary Education Institution
- City Year of Columbia Non Government Organization
- SC African American Heritage Commission State Agency

4. A description of the performance metrics that will be included in the Working Together Works state plan for reducing poverty outlined in Strategy 4.4.

#### Working Together Works Metrics Response

In the process of developing the "Forging New Pathways to Fight Poverty in South Carolina" Strategic Action Plan, that came out of the "Working Together Works Initiative, our methodology started with a conceptual design where we brought together a Working Together Works Ad Hoc Committee Planning Committee that identified what the vision and outcomes would be for the 2016 Working Together Works Poverty Summit. Following the Summit, through our Let's Talk Community Meetings, we then evaluated the concepts and traveled statewide for feedback. Now from the original concept and the feedback gathered from Let's Talk Community Meetings we are now forming a Steering Committee comprised of representatives from several public, private agencies and organizations as well as community leaders from the eight congressional districts to help create the detailed plan. One of the deliverables for the Steering Committee is to better define the performance metrics based on the respective focus area outcomes business case and feedback from the stakeholder (Let's Talk) sessions. Currently the metrics are loosely defined in the First Draft of the Strategic Action Plan. We will use a scorecard methodology to determine if we are on track making adequate progress as well as check points to evaluate the progress every six months.

Received from CMA, 2/16/18

5. A list of trainings that were completed by CMA staff in calendar year 2017.

#### List of Trainings Completed in Calendar year 2017

#### Lee McElveen, Hispanic/Latino Program Coordinator

• Diversity Awareness Course 2017

#### Kaneshia Green, Human Trafficking Program Coordinator

- FBI Citizens Academy
- JuST Conference
- Program Management Certificate Program

#### Marcy Hayden, Native American Program Coordinator

- Indian Child Welfare Symposium-Southeastern Region 2018
- SC Rural Health Conference 2017
- "Small Business Funding Opportunities in Indian Country," Native Learning Center 2017
- The Riley Institute 2017 Midlands Diversity Leaders Initiative 2017
- "Public Health Skills and Native American Food Systems," Western Region Public Health Training Center (WRPHTC), Mel and Enid Zuckerman College of Public Health, University of Arizona 2017
- Incident Command Training for Tribal Communities 2017
- SC State Fleet Drivers Training Course 2017

#### Christina Hyppolite, Community Based Services Program Coordinator

- FBI Citizens Academy
- USC Project Management Certificate Program
- Sexual Trauma Services of the Midlands: SC Leadership Education and Prevention Foundation "Working with At-Risk Youth: Foundations in Sexual Violence Prevention Training"
- SC State Fleet Drivers Training Course (2017)
- Together SC Nonprofit Summit
- Women's Conference by Fred Pryor Seminars
- SC Community Relations and Development Conference

6. A brief summary of the response the agency has provided to Mr. Ronnie D. Williams of the Beaver Creek Tribe, who testified at the February 8 Subcommittee meeting regarding assistance he is seeking with a tool that he patented.

Mr. Robert Williams contacted our office several years ago for technical assistance. Mr. Nelson provided Mr. Williams with our consultants; On Pointe Services. On Pointe Services provided Mr. Williams and his brother, Ronnie Williams, business management assistance, loan packaging assistance, and financial and business planning. This included preparing a loan package that was supposed to be submitted to local micro lender, Security Federal. According to the consultant assigned, they (the Consultant) did all they could do with assisting the Williams' with their loan package; the rest was up to them and Security Federal.

Ms. Hayden had assisted Mr. Robert Williams with technical assistance for many years on a variety of issues. Ms. Hayden was invited to attend a meeting in North, SC on November 12, 2015 with Mr. Williams and his brother Ronnie Williams along with several other interested parties to discuss plans to convert an old grocery store into a farmer's market and community kitchen. They also had a plan to create a grain storage facility in the town. Ms. Hayden attended, but explained to Mr. Robert Williams, in conversations on that date and following, that she did not feel like this was within her program area. She advised Mr. Robert Williams that this seemed to be a business project and that he should work with Mr. Nelson and the local county contacts he had already established to develop his business plans and feasibility study.

Shortly after this meeting, Mr. Robert Williams had a stroke and became very ill. Mr. Ronnie Williams began to communicate with Ms. Hayden about Robert's health and the project. Ms. Hayden gave Ronnie her personal cell number for updates on Robert's health. Mr. Ronnie called several times late in the evening and when Ms. Hayden return the calls, there was usually no voice mailbox to leave a message or the number would not connect. Ms. Hayden told Mr. Williams to call her at her office.

After Robert Williams passed away, Mr. Ronnie Williams contacted Ms. Hayden a few more times regarding projects and his brother's passing on her personal cell number. Mr. Williams was using his brother's cell number and Ms. Hayden was informed at the LOC meeting that the number is no longer in service. Ms. Hayden was able to get Mr. Williams new contact information on the day of the meeting. They had an additional conversation on February 15, 2018 via telephone.

Mr. Nelson had not heard from Robert Williams' brother, Ronnie Williams, until just recently at the LOC meeting. Ronnie explained that he has not heard from us in a while. Mr. Nelson explained to Mr. Ronnie Williams that we are more than happy to continue working with them on their invention, and to give him a call as soon as he can so we can see how we can help.

### ENDNOTES

<sup>1</sup> <u>Agency PER</u>, pp. 32-34.



• Website -

<u>http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOver</u> <u>sightCommittee.php</u>

- Phone Number 803-212-6810
- Email <u>HCommLegOv@schouse.gov</u>
- Location Blatt Building, Room 228

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