



2025 Annual Accountability Report

Department of Motor Vehicles
Agency Code: R400

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AGENCY'S DISCUSSION AND ANALYSIS

SCDMV AGENCY OVERVIEW

In SFY25, the South Carolina Department of Motor Vehicles (SCDMV) continued to meet its mission of administering state and federal motor vehicle laws and regulations to provide quality, secure, and efficient driver, vehicle, and identity services to citizens of the Palmetto State. The agency's workforce of 1,493 employees strives to make every customer interaction a positive and convenient experience by accomplishing every transaction with the utmost competence, commitment, and courtesy. Our team of dedicated DMV employees endeavors to find a "pathway to yes" in providing essential government services that improve the lives of South Carolinians.

South Carolina is one of the fastest-growing states in the United States. The continually expanding population of the state places ever-increasing demands on state government services. The SCDMV is proud to be the front door to the Palmetto State for new residents, often serving as the first interaction a new resident will have with state government. We take seriously our responsibility in validating and establishing a citizen's identity as a resident of South Carolina and understand that the driver's licenses and identification cards we issue provide an indispensable pathway to unlocking other state governmental services for citizens. Consequently, it is imperative that the vetting processes we employ establish a customer's identity accurately to ensure we get it right for the citizen and the state.

In SFY2025, the SCDMV continued to serve customers through a multitude of service platforms., The agency's 66 branch offices are strategically located throughout the State with at least one branch office in each of South Carolina's 46 counties. These branch offices provide driver, vehicle, and identity services to customers through in-person transactions as well as the following specialized services:

- 30 branch offices provide service to international customers, up from 28 in SFY2024.
- 16 branch offices offer skills testing for commercial driver's licenses (CDL), up from 13 in SFY2024. The agency continues to offer CDL knowledge tests in all branch office locations. In SFY 2026, the SCDMV will complete its multi-year CDL modernization initiative by adding two more testing sites, bringing the total to 18, which is double the number of locations offered just four years prior.
- Eight branch offices process International Fuel Tax Agreement (IFTA) and International Registration Plan (IRP) transactions for large (26,001+lbs) commercial motor carriers.

The SCDMV also operates 17 Customer Inquiry Response Centers, which provide prompt response to customer telephone and email inquiries. These centers are co-located in branch offices throughout the state where lower or intermittent customer volumes allow employees to provide customer service across a variety of platforms by answering customer phone calls or responding to customer emails when there are no customers awaiting in-person service. This initiative has increased efficiency and productivity in the offices and reduced customer wait times for telephone and email responses. Further, this decentralized customer service approach allows the agency to employ the initiative in areas of the state where employment opportunities may be more limited, eliminating the need for employees to commute to and from their communities and creating long-term stability for both employees and the agency.

In addition to the customer service platforms mentioned above, the agency continues to offer online transaction capability through the SCDMVonline.com website. In SFY2025, the agency increased online transactions to more

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than 1.2 million, a more than 10% increase. Additionally, our customer self-service terminals, known as SCDMV Express and located in grocery stores, completed their first full fiscal year of service. Despite the agency only having kiosks in three locations across the state, customers completed 1,538 transactions through this convenient option. In the coming year, the agency anticipates a sizable increase in use of self-service terminals after integrating the ability for customers to pay county property taxes at kiosks to complete their vehicle registration renewal. Citizens expect and deserve a convenient, one-stop customer service option that allows them to satisfy their property tax and vehicle registration requirements to receive their new registration form and decal, even after county and state government business hours. Adding the ability to pay personal property taxes at the kiosk will likely lead to increased use of kiosks by customers which will result in more of the self-service terminals throughout the state.

The agency also provides support to customers from its agency headquarters, located near Columbia, where business units process customer transactions received through the mail, provide reach-back subject matter expertise support to our customer-facing branch office employees, and service a wide array of business customer needs. Across all its internal customer service platforms, the SCDMV processed more than 18.4 million customer transactions during SFY2025.

The agency leverages a strong network of partners who provide convenience to customers by initiating or processing driver and vehicle-related transactions on behalf of the SCDMV. County Treasurer, Tax Collector, and Auditor offices provide vehicle registration forms and decals at their offices using the SCDMV's County Issuance of Decal and Registration Service 2 (CIDRS2). In SFY2025, Greenville County joined the CIDRS2 network, becoming the 36th county in the state to offer this convenience for its residents. Likewise, automobile dealers throughout the state use the SCDMV's automated Electronic Vehicle Registration (EVR) system to expedite the registration and titling of vehicles they sell. The robust network of partners, which includes those mentioned and as well as a number of other entities, aided the SCDMV in processing nearly 45 million additional customer transactions in SFY2025.

In addition to the enduring customer service platforms discussed above, the SCDMV maintains mobile platforms designed to temporarily extend the agency's reach to customers during times of emergency. The Community Area Response and Emergency Services (CARES) vehicle and Self-contained Hazardous Area Response Kits (SHARKs) allow the agency to serve residents anywhere across the state in the aftermath of natural disasters, during branch office renovations, or even to augment branch office operations in the event that customer volumes unexpectedly exceed office capacity.

Products and services provided by SCDMV through internal or partner-assisted transactions have an immense impact on state government fiscal operations. In SFY2025, the agency collected, reconciled, and distributed more than \$836.5 million in revenue to a number of state government agencies and organizations to facilitate internal operations. Revenues generated from SCDMV products and services fund numerous state requirements, including essential infrastructure projects like road repairs.

The SCDMV contributes to the state in many other ways, including aiding the return of individuals being released from the SC Department of Corrections and the SC Department of Juvenile Justice by providing identity documents for use after periods of detention. In SYF2025, the agency provided 1,642 identity documents to assist individuals returning to society from incarceration. Additionally, through our partnership with Donate Life SC, the SCDMV remains the largest registrant of organ donors in the state. In SFY2025, the agency registered more than 30,139 customers as organ donors, facilitating potentially lifesaving services to those in need of organ or tissue transplants. Finally, the General Assembly's passage of the South Carolina Hands-Free and Distracted Driving Act (Act 40 of 2025) ensured that the Federal Motor Carrier Safety Administration continued to recognize the SCDMV

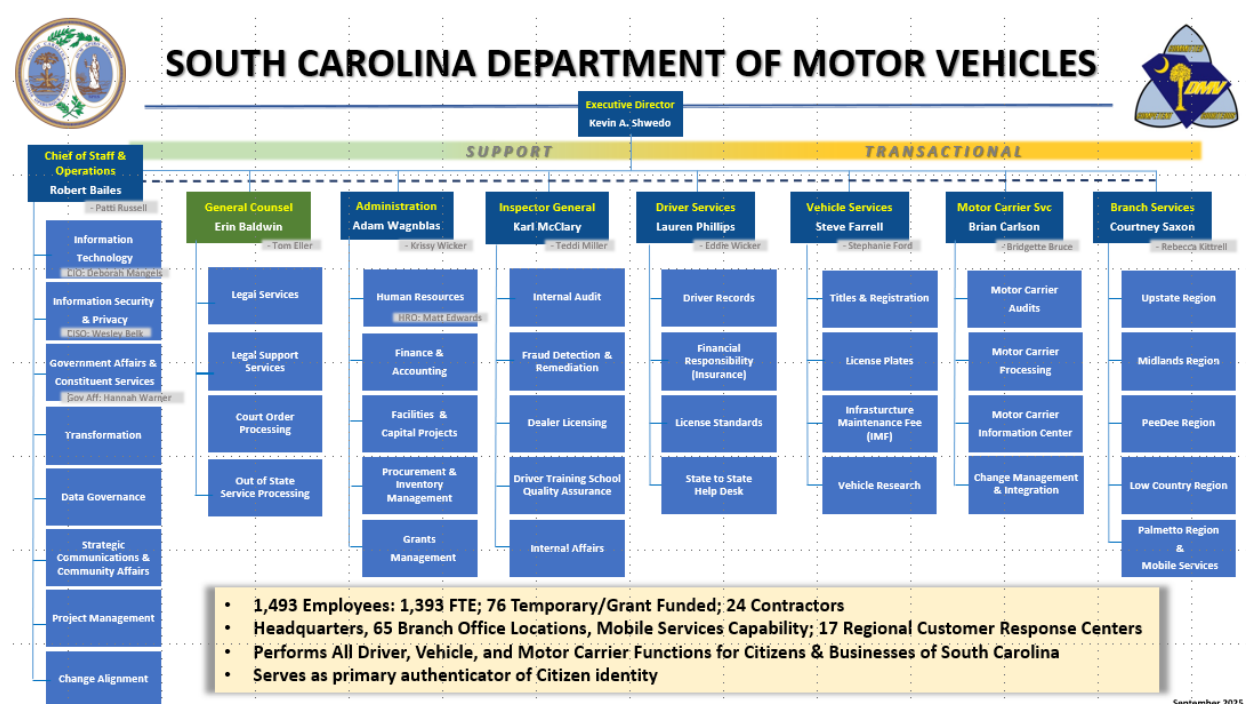
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as the State Driver License Authority for issuing Commercial Driver’s Licenses (CDL) to the state’s commercial drivers.

Connecting to the communities where we live and work remains a key focus for the SCDMV. The agency rallied around co-workers and local communities impacted by the devastating effects of Tropical Storm Helene in September 2024. In addition to participating in multiple “Team South Carolina” events, where state government agencies provided on-site assistance to citizens, SCDMV employees collected and distributed truckloads of food, water, supplies, and pet care products to fellow employees and neighbors of impacted communities. This charitable effort garnered recognition from the American Association of Motor Vehicle Administrators (AAMVA), and the agency was awarded a 2025 Community Service Award. Our employees graciously support several charitable causes, including the United Way’s annual “Live United” fundraising campaign as well as book drives that support efforts to improve literacy in early age children in underserved regions of the state.

AGENCY ORGANIZATION

Following is the SCDMV Organization Chart, including the names of key senior leaders and a summary of the primary responsibilities that fall within each of the agency’s lines of business:



SFY2025 HIGHLIGHTS

Modernization. The SCDMV remains focused on modernizing technology and products in order to provide the most efficient and convenient customer service options for citizens. In SFY2025, the agency took significant steps on major innovations and enhancements.

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The agency completed the analysis and development of a request for proposal to procure a modernized information technology (IT) system, which will provide the required automation and processing efficiency to accommodate the state's rapidly growing population as well as transform the agency's ability to deliver customer service to residents. In addition to detailed market research and demonstrations from seven solution providers, the SCDMV conducted in-person and virtual visits with a number of state DMVs who have recently modernized their agency IT systems. Collaboration with Georgia, Maryland, Arizona, Montana, Wyoming, and Nevada provided invaluable insights that were helpful in informing the SCDMV procurement document. The SCDMV anticipates awarding an IT system modernization contract and beginning transformation efforts in SFY2026.

The SCDMV also moved closer to modernization of the driver's license and identification cards it issues to citizens. This effort commenced in SFY2024 and saw considerable technical and business process development in SFY2025, including approval of the enhanced card design in May 2025. As a result of the progress made in SFY2025, the agency completed the transition to the new card design and issuance process during the first quarter of SFY2026. The new card design and issuance process provides notably enhanced security features that prevent card manipulation and counterfeiting to better protect citizens from the threat of identity theft. The SCDMV successfully completed the strategic migration of all organizational computing devices to the Windows 11 operating system in October 2024, a full year ahead of the Microsoft-imposed end of support date for Windows 10. This allowed the agency to embrace the latest operating system security measures provided by Windows 11 and benefit from the increased performance resulting from the enhanced efficiencies built into Windows 11.

Finally, in November 2024, the SCDMV concluded replacement of the point-of-sale credit card reader devices in every office, which resulted in expanded payment options for customers. The upgrade of more than 760 reader devices in offices throughout the state allows customers to now pay with EMV tap and chip cards as well as contactless payment systems such as Apple Pay that provide convenience and enhanced protection for customers who elect to pay with credit cards.

Process Improvement. Upholding our commitment to continuous improvement, the SCDMV refined, expanded, or implemented a number of processes in SFY2025, improving the services and products offered to customers. In November 2024, the agency implemented a quality assurance phase to its existing Electronic Vehicle Registration (EVR) system, a phase which sought to identify and correct errors with automated vehicle titling and registration documents submitted to the agency by automobile dealers. The SCDMV partnered with a provider who reviews every South Carolina automobile dealer vehicle sale by electronic submission for accuracy and completeness before transmitting the final documents to the SCDMV for processing and issuing registrations, license plates, and titles.

In June 2025, the SCDMV completed a noteworthy improvement to the way it captures forms and documents presented by customers in our branch offices. These documents were previously photocopied in branch offices and then packaged and shipped to the agency's headquarters, where they were subsequently scanned into a digital document repository for future use. The previous process resulted in documents not being available to view by employees for several days. With the improved process, documents are scanned at the branch office at the time a customer presents them and are immediately available in the document management system. An added benefit of the new process is the substantially improved image quality of documents scanned. In SFY2025, the SCDMV took considerable strides to modernize and expand Commercial Driver License (CDL) skills testing capability in the state. Before beginning this initiative in SFY2024, the agency offered CDL skills testing at nine locations throughout South Carolina. However, to comply with requirements of the Federal Motor Carrier Safety Administration's modernized CDL skills test, the SCDMV undertook an initiative to upgrade

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the nine existing sites while simultaneously establishing nine additional sites capable of providing the test. At the close of SFY2025, the agency offered CDL skills testing at 15 locations, with three remaining sites scheduled to come online in the first six months of SFY2026. Upon completion of the project, the SCDMV will have doubled the number of locations offering CDL skills testing, providing appreciably more flexibility and convenience for commercial drivers.

Mandates. In SFY2025, the SCDMV successfully accomplished a number of state or federally mandated requirements.

In August 2024, the SCDMV finalized the eighteen-month migration of agency IT computing and data storage to the Department of Administration's Shared Services Environment in accordance with Governor Executive Order 2022-03 and Proviso 117.112 of 2021 SC Act 94 Part 1B, which required state agencies to use shared services provided by the Department of Administration. The agency developed an efficient plan and migrated 225 servers and 125 terabytes of data with minimal interruptions to agency operations and public services.

In November 2024, the SCDMV completed the requirements of Act 146 of 2024 as passed by the South Carolina General Assembly. This Act amended the length of time a person 18 years or older is required to hold a South Carolina Beginner's Permit (BP) before they are eligible for full licensure, shortening the time from 180 days to 30 days while maintaining the 180-day hold period for individuals under 18 years of age.

In April 2025, the SCDMV successfully completed the Department of Administration's Division of Information Security (DIS) Information Security Assessment. This triennial security assessment is a requirement for all South Carolina state government agencies. DIS leveraged a third-party industry expert to conduct an in-depth review of SCDMV's information security protocols, procedures, and policies. The assessment resulted in an overall superior rating for the SCDMV and garnered the agency numerous favorable comments from evaluators regarding SCDMV's information security program.

The U.S. Department of Homeland Security's enforcement of REAL ID compliant identity documents took effect on May 7th, 2025. At that point, the SCDMV had issued more than 2.91 million REAL ID compliant driver's licenses and identification cards to South Carolina residents since the implementation of REAL ID in February 2018. At the enforcement date, more than 63.04% of all driver's licenses and identification cards issued by the SCDMV were compliant with REAL ID requirements. The agency continues to increase the percentage of REAL ID compliant cards issued to residents, closing SFY2025 with more than 65.48% of all issued credentials meeting REAL ID requirements.

RISK AND MITIGATION STRATEGIES

The greatest risk faced by the SCDMV remains the ability to maintain the agency's current IT system. The outdated technology of the system's core platform and lack of automated testing make the system particularly vulnerable to unforeseen errors when applying coding changes or attempting to integrate modern technologies into the base system. The agency has experienced a marked increase in system disruptions following code updates in the last two years. These temporary disruptions result in loss of system functionality and prevent the agency from providing service to more than 2,000 customers every hour the system is unavailable. Additionally, system disruptions negatively impact law enforcement and numerous businesses who rely on continuous access to the SCDMV system in the conduct of their daily duties.

While the agency has been able to overcome all temporary outages to date, these outages portend the potential of a long-term system outage or catastrophic failure, which would have far-reaching and crippling impacts to the

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state. In addition to millions of citizens not being able to complete DMV transactions, the state would stand to lose nearly \$70 million of revenue for every month the SCDMV system would be unavailable; public safety would be jeopardized due to the inability of law enforcement to access SCDMV information in the prosecution of duties; and commerce throughout the state would be severely impacted among businesses such as automobile dealers, insurance providers, motor carrier service providers, and transportation service providers such as rental car agencies, taxis, and rideshare providers. While the SCDMV is resolute in its determination to protect customer information and commits substantial resources for this purpose, the failure of the current IT system could also put customer personal information at risk of exposure. Finally, the impact of a SCDMV system outage would extend beyond the state boundaries, impacting the real time interaction between South Carolina and every other US state.

The lack of an IT system based on modern technology hinders the SCDMV's ability to efficiently integrate the emerging driver and vehicle-related technologies being realized in other states. Mobile driver's licenses and electronic titles are a few examples of technological advancements becoming commonplace in DMVs across the U.S. However, not only is the SCDMV's current IT system incapable of effectively integrating these technologies but attempts to integrate modern technologies or add services that increase the demand on the current, outmoded IT system pose unnecessary and avoidable risks to the system and the agency.

The SCDMV began plans for an IT system modernization in SFY2024 and completed the requirements documents for a new system in SFY2025. The agency anticipates beginning transformation of its IT system in SFY2026, with full implementation of the new system projected to occur in SFY2030. The ability to sustain the current system for another five years while simultaneously developing, testing, and implementing a new IT system that accurately reflects SCDMV business processes and complies with state and federal laws and regulations poses a tremendous challenge and enormous risk for the agency. The focused and undivided attention of SCDMV resources—not merely IT assets, but business analysts and leadership from each of the agency's directorates—will be essential to ensuring operations are sustained to support customers and to guarantee a successful transition from the old system to the new platform. Minimizing changes to the coding of the current system will mitigate the risk of service disruptions and system outages. Further, delaying integrations of new functionality until the SCDMV completes transition to a modernized IT system allows the agency to maintain an uninterrupted focus on supporting customers and ensuring the accuracy of the new IT system.

The continuing rise of cyber intrusions directed against the SCDMV network as well as attempts by fraudsters to gain unauthorized access to customer accounts present a persistent peril for the agency. While the SCDMV focuses on sustaining a strong and secure cyber security posture and is vigilant in safeguarding the customer information it maintains, attempts to access the agency's network or deny services are a persistent reality. Included as a pillar of SCDMV's information security program is recurring information security training that is mandatory for all employees. The agency is also working toward implementing additional stronger identity verification measures to help mitigate fraud on its customer service platforms.

Though the agency's preventive efforts help lessen the probability of a cyber incident, the impact of such an event, if it were to occur, could be significant to the state and its citizens. Insufficient appropriations in both the agency's operating and salary budgets pose an increasing risk to the agency. Greater than 66% of SCDMV employees in Classified General Positions (Gen5 and above), including 51% of Information Technology Positions (Tec4 and above) and 100% of Unclassified Positions (Executive Compensation), currently fall below the state government salary average for their position. As a result, the

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agency has seen an increase in employees departing the agency to take similar but higher-paying positions with other state agencies.

Likewise, the agency's appropriated operating budget has not appreciably increased in over a decade, while costs incurred by the agency for contracted services and products have risen considerably during the same time period. While the agency has offset shortfalls in previous fiscal years by delaying innovation projects or application of carry forward funding, the rate of inflation has exceeded SCDMV's ability to continue to absorb the escalating operational costs the agency faces without additional operating budget appropriations.

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SOUTH CAROLINA DEPARTMENT OF MOTOR VEHICLES



Executive Director
Kevin A. Shwedo

SUPPORT
TRANSACTIONAL

Chief of Staff & Operations
Robert Bailes

- Patti Russell

Information
Technology

CIO: Deborah Mangels

Information Security
& Privacy

CISO: Wesley Belk

Government Affairs &
Constituent Services

Gov Aff: Hannah Warner

Transformation

Data Governance

Strategic
Communications &
Community Affairs

Project Management

Change Alignment

General Counsel
Erin Baldwin

- Tom Eller

Legal Services

 Legal Support
Services

 Court Order
Processing

 Out of State
Service Processing

Administration
Adam Wagnblas

- Krissy Wicker

Human Resources

HRO: Matt Edwards

 Finance &
Accounting

 Facilities &
Capital Projects

 Procurement &
Inventory
Management

 Grants
Management

Inspector General
Karl McClary

- Teddi Miller

Internal Audit

 Fraud Detection &
Remediation

Dealer Licensing

 Driver Training School
Quality Assurance

Internal Affairs

Driver Services
Lauren Phillips

- Eddie Wicker

Driver Records

 Financial
Responsibility
(Insurance)

License Standards

 State to State
Help Desk

Vehicle Services
Steve Farrell

- Stephanie Ford

Titles & Registration

License Plates

 Infrastructure
Maintenance Fee
(IMF)

Vehicle Research

Motor Carrier Svc
Brian Carlson

- Bridgette Bruce

 Motor Carrier
Audits

 Motor Carrier
Processing

 Motor Carrier
Information Center

 Change Management
& Integration

Branch Services
Courtney Saxon

- Rebecca Kittrell

Upstate Region

Midlands Region

PeeDee Region

Low Country Region

 Palmetto Region
&
Mobile Services

- 1,493 Employees: 1,393 FTE; 76 Temporary/Grant Funded; 24 Contractors
- Headquarters, 65 Branch Office Locations, Mobile Services Capability; 17 Regional Customer Response Centers
- Performs All Driver, Vehicle, and Motor Carrier Functions for Citizens & Businesses of South Carolina
- Serves as primary authenticator of Citizen identity

2025

Reorganization and Compliance

as submitted for the Accountability Report by:

R400 - DEPARTMENT OF MOTOR VEHICLES

Primary Contact

| First Name | Last Name | Role/Title | Email Address | Phone |
|------------|-----------|--|-------------------------|--------------|
| Hannah | Warner | Deputy Director, Government Affairs | Hannah.Warner@scdmv.net | 803-240-9560 |

Secondary Contact

| First Name | Last Name | Role/Title | Email Address | Phone |
|------------|-----------|--|-------------------------|--------------|
| Rob | Bailes | Chief of Staff/Director of Operations | Robert.Bailes@scdmv.net | 803-896-9010 |

| Agency Mission | Adopted in: | 2012 |
|----------------|-------------|------|
|----------------|-------------|------|

The South Carolina Department of Motor Vehicles (SCDMV) administers the state's motor vehicle licensing and titling laws by maintaining strict controls to deliver secure and valid identification, licenses, and property records, while accurately accounting for the receipt and timely distribution of all revenue collected in order to best serve our citizens.

To accomplish this mission, the SCDMV will administer South Carolina's motor vehicle laws in an efficient, effective, and professional manner in order to deliver accuracy and security in all transaction documents and to provide the highest levels of customer service to the citizens of South Carolina.

| Agency Vision | Adopted in: | 2012 |
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The SCDMV is a model state agency delivering exceptional customer service and promoting effective and efficient business processes, professional employees, innovative technology, and strategic partnerships.

Recommendations for reorganization requiring legislative change:

None

Agency intentions for other major reorganization to divisions, departments, or programs to allow the agency to operate more effectively and efficiently in the succeeding fiscal year:

None

Significant events related to the agency that occurred in FY2025

| Description of Event | Start | End | Agency Measures Impacted | Other Impacts |
|--|-------|------|--|---------------|
| Modernization of existing Commercial Driver's License (CDL) testing sites along with additional sites being added. | July | June | Reduce total transactions completed in branches by three percent | |

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| Completed agency migration to Department of Administration's shared services environment as directed by Governor's Executive Order to state agencies | August | June | Percentage of customer record system, not including the commercial motor carrier system, changes implemented versus planned | |
| Tropical Storm Helene | September | September | Success rate for Titles and Registration work received at SCDMV HQ - processing time before being sent to batch | |
| Completed the agency migration to Windows 11 operating system which improved performance and security of the agency's IT systems | October | June | Percentage of customer record system, not including the commercial motor carrier system, changes implemented versus planned | |
| Implemented Electronic Vehicle Registration Quality Assurance (EVR QA) | November | June | Reduce total transactions completed in branches by three percent | |
| Completed upgrade of credit card readers at all DMV branch office locations providing customers with added convenience and personal information protection by use of EMV tap and chip cards as well as contactless payment solutions like Apple Pay | November | June | Statewide branch office average initial wait time | |
| Real ID compliance | May | May | Reduce total transactions completed in branches by three percent | |

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| Implemented decentralized scanning at all branch offices throughout the state which greatly improved visibility of customer provided documents as well as improved the image quality of scanned documents. | June | June | Statewide branch office average initial wait time | |
| Is the agency in compliance with S.C. Code Ann. § 2-1-220, which requires submission of certain reports to the Legislative Services Agency for publication online and the State Library? (See also S.C. Code Ann. § 60-2-20). | | | | Yes |
| Reason agency is out of compliance: (if applicable) | | | | |
| Is the agency in compliance with various requirements to transfer its records, including electronic ones, to the Department of Archives and History? See the Public Records Act (S.C. Code Ann. § 30-1-10 through 30-1-180) and the South Carolina Uniform Electronic Transactions Act (S.C. Code Ann. § 26-6-10 through 26-10-210). | | | | Yes |
| Does the law allow the agency to promulgate regulations? | | | | Yes |
| Law number(s) which gives the agency the authority to promulgate regulations: | 56-3-530; 56-3-661; 56-3-662; 56-10-220; 56-10-640; 56-10-660; 56-11-220; 56-15-240; 56-19-265; 56-23-100 | | | |
| Has the agency promulgated any regulations? | | | | Yes |
| Is the agency in compliance with S.C. Code Ann. § 1-23-120 (J), which requires an agency to conduct a formal review of its regulations every five years? | | | | Yes |
| (End of Reorganization and Compliance Section) | | | | |

FY2025

Strategic Plan Results

as submitted for the Accountability Report by:
R400 - DEPARTMENT OF MOTOR VEHICLES

- Goal 1** Deliver an excellent customer service experience while upholding the existing laws that govern agency operations
- Goal 2** Modernize customer service delivery methods
- Goal 3** Minimize the risk of fraud and breaches
- Goal 4** Invest in employees through development and recognition opportunities

| Perf. Measure Number | Description | Base | Target | Actual | Value Type | Desired Outcome | Time Applicable | Calculation Method | Data Source | Data Location | Stakeholder Need Satisfied | Primary Stakeholder | State Funded Program Number Responsible | Notes |
|--|---|------|--------|--------|------------|--------------------------|--------------------|--|---|--|---|---|--|---|
| 1.1 Ensure the average initial wait time for a customer stays below 20 minutes per business day | | | | | | | | | | State Objective: Government and Citizens | | | | |
| 1.1.1 | Statewide branch office average initial wait time | 12 | 20 | 13 | Count | Equal to or less than | State Fiscal Year | Reports | QFlow and Appplus | Branch Services | Shows SCDMV commitment to maintaining efficient operations, allows customer to determine which office he or she would like to visit | Citizens and businesses | 1000.102000.000 | |
| 1.1.2 | Success rate of keeping the initial wait time for a phone call to the SCDMV Contact Center below 15 minutes per business day. | 70% | 100% | 76% | Percent | Equal to or greater than | State Fiscal Year | Number of calls with initial wait time of less than 15 minutes / total number of calls answered | System Daily Reports | Branch Services | Shows SCDMV commitment to maintaining efficient operations, agency use to share information through more channels | Citizens, primarily | 1000.102000.000 | Observed a 6% increase in performance from last year due to expansion of contact centers. An improved IT core system will help us meet our desired outcome and will help customers help themselves |
| 1.1.3 | Initial wait time for a phone call to the SCDMV Contact Center in minutes. | 13 | 20 | 12 | Count | Equal to or less than | State Fiscal Year | Average speed of answering phone in minutes | System Daily Reports | Branch Services | Shows SCDMV commitment to maintaining efficient operations, agency use to share information through more channels | Citizens, primarily | 1000.102000.000 | |
| 1.2 Ensure revenues collected are distributed in order to provide financial support to outside organizations | | | | | | | | | | State Objective: Government and Citizens | | | | |
| 1.2.1 | Average number of business days after the end of the month it takes for private entities to receive funds generated by Fees and Fines collected at the agency | 30 | 30 | 33 | Count | Equal to or less than | State Fiscal Year | Time period it took for private entities to receive money from the agency at the end of each month | Monthly Phoenix reports and collections reconciled in Revenue Accounting department | Finance | Private entities can better plan financially | Private entities that receive money from the agency | 0100.000000.000 | Although the desired target was not met; this is a labor-intensive manual mail in process and is worked in a timely manner. Factors that led to not meeting this metric include staff turnover, lack of an IT system capable of automating some or all the processes and competing demands on staff time which limited availability. A modern IT system would provide more avenues for us to receive paperwork, which would speed up the process. |
| 1.2.2 | Average number of business days after the end of the month it takes for state agencies to receive funds generated by Fees and Fines collected at the agency | 19 | 14 | 19 | Count | Equal to or less than | State Fiscal Year | Time period it took for state agencies to receive money from the agency at the end of each month | Monthly Phoenix reports and collections reconciled in Revenue Accounting department | Finance | The vast majority of money that passed through the DMV goes to the State Highway Fund for the Department of Transportation | Public entities that receive money from the agency | 0100.000000.000 | Although the desired target was not met; this is a labor-intensive manual mail in process and is worked in a timely manner. Factors that led to not meeting this metric include staff turnover, lack of an IT system capable of automating some or all the processes and competing demands on staff time which limited availability. A modern IT system would provide more avenues for us to receive paperwork, which would speed up the process. |

| Perf. Measure Number | Description | Base | Target | Actual | Value Type | Desired Outcome | Time Applicable | Calculation Method | Data Source | Data Location | Stakeholder Need Satisfied | Primary Stakeholder | State Funded Program Number Responsible | Notes |
|--|--|--------------------|-------------------|-------------------|---------------|--------------------------|-------------------|---|---|--------------------------|--|-----------------------------|---|---|
| 1.2.3 | Total amount of Fees and Fines revenue distributed | \$804, 215, 840.31 | \$ 786,490,646.00 | \$ 835,655,184.00 | Dollar Amount | Equal to or greater than | State Fiscal Year | Total amount of revenue distributed | Monthly distributions processed in General Accounting | Finance | State of SC | State of SC | 0100.000000.000 | |
| 1.3 Reduce backlogs to ensure a five-business-day turnaround standard | | | | | | | | | | | | | | |
| State Objective: Government and Citizens | | | | | | | | | | | | | | |
| 1.3.1 | Success rate of dealer (licensed motor vehicle dealerships that have titling and registration work to be completed in person at the SCDMV) or business customer transactions dropped off at branch offices | 100% | 100% | 100% | Percent | Equal to or greater than | State Fiscal Year | End of Day report, packs of work measured in days from drop off to completion | End of Day reports | Branch Services | Dealers will know their paperwork will get turned around in five business days | Dealerships | 1000.102000.000 | |
| 1.3.2 | Success rate for Titles and Registration work received at SCDMV HQ - processing time before being sent to batch | 93% | 100% | 89% | Percent | Equal to or greater than | State Fiscal Year | Weekly reports | Weekly reports, mail accountability | Titles and Registrations | Customers know their mail-in work is being processed in a timely manner | Citizens and businesses | 1001.300000.000 | Although the desired target was not met, this is a labor-intensive manual mail in process which is dependent upon adequate staff being available to handle the workload which fluctuates and is subject to competing priorities. Impacts to not meeting this metric include staff turnover, lack of an IT system capable of automating some or all of the process, and competing demands on staff time which limited availability. A modern IT system would provide more avenues for us to receive paperwork, which would speed up the process. |
| 1.3.3 | Success rate for Driver Services work received at SCDMV HQ | 94% | 100% | 94% | Percent | Equal to or greater than | State Fiscal Year | Weekly reports | Weekly Phoenix reports | Driver Services | Customers know their mail-in work is being processed in a timely manner | Citizens and businesses | 1001.200000.000 | Although the desired target was not met; this is a labor-intensive manual mail in process and is worked in a timely manner. Factors that led to not meeting this metric include staff turnover, lack of an IT system capable of automating some or all the processes and competing demands on staff time which limited availability. A modern IT system would provide more avenues for us to receive paperwork, which would speed up the process. |
| 1.3.4 | Success rate for Motor Carrier Services work received at SCDMV HQ | 100% | 100% | 100% | Percent | Equal to or greater than | State fiscal year | Weekly reports | Directorate work tracking sheets | MCS | Customers know their mail-in work is being processed in a timely manner | Citizens and businesses | 1001.450100.000 | |
| 2.1 Increase number of services completed online | | | | | | | | | | | | | | |
| State Objective: Government and Citizens | | | | | | | | | | | | | | |
| 2.1.1 | Number of dealer (licensed motor vehicles dealerships that have work to be completed in person at the SCDMV) transactions completed at branches | 74,743 | 60,892 | - | Count | Equal to or less than | State Fiscal Year | SQL from Phoenix running count for dealer transactions in branches | Phoenix reports | IT/Phoenix/SQL | Increase the use of EVR by dealers statewide to negate the need for them to visit branches | Citizens, business, dealers | 1001.300000.000, 1001.400000.000 | No longer tracking this metric per last year's report |
| 2.1.2 | Reduce total transactions completed in branches by three percent | 5,863,917 | 5,688,000 | 6,002,243 | Count | Equal to or less than | State Fiscal Year | Number of branch office transactions | Phoenix reports | IT/Phoenix/SQL | Increase awareness of online options for the public, educate them that an in-person visit is not necessary | Citizens and businesses | 1000.102000.000 | Although the intent is to reduce the number of branch office transactions, the state's rapid population growth plays a factor in the increase and is beyond the agency's control |

| Perf. Measure Number | Description | Base | Target | Actual | Value Type | Desired Outcome | Time Applicable | Calculation Method | Data Source | Data Location | Stakeholder Need Satisfied | Primary Stakeholder | State Funded Program Number Responsible | Notes |
|--|---|------------|------------|------------|------------|--------------------------|-------------------|---|---|----------------------------|--|--|---|---|
| 2.1.3 | Increase the number of transactions completed by members of the public online by three percent | 1,112,384 | 1,145,756 | 1,230,769 | Count | Equal to or greater than | State Fiscal Year | Total public web transactions | Phoenix reports | IT/Phoenix/SQL | Save people the trip of coming into our branches | Citizens and businesses | 1001.400000.000 | |
| 2.1.4 | Increase the number of transactions completed by government or business partners online by three percent | 43,874,339 | 45,190,569 | 45,052,935 | Count | Equal to or greater than | State Fiscal Year | Total other web transactions | Phoenix reports | IT/Phoenix/SQL | Shift more processes online to Member Services | Citizens and businesses | 1001.400000.000 | Although our desired outcome was not met; we did see an increase in transactions by 2.7%. |
| 2.2 Secure legislative support for modernization efficiency efforts State Objective: Government and Citizens | | | | | | | | | | | | | | |
| 2.2.1 | Percentage of SCDMV-initiated legislation passed by the General Assembly | 40% | 100% | 0% | Percent | Equal to or greater than | State Fiscal Year | Comparison of SCDMV-requested bills (for the purposes of achieving efficiency) filed to those that become law | SCStatehouse.gov | Legislative Affairs | The DMV is working with the General Assembly to find efficiencies, best practices, and ways to be better. | General Assembly, citizens, businesses | 0100.000000.000 | No longer tracking this metric per last year's report |
| 2.2.2 | Percentage of customer record system, not including the commercial motor carrier system, changes implemented versus planned | 98% | 90% | 112% | Percent | Equal to or greater than | State Fiscal Year | Number of programmed IT initiatives versus number of completed IT initiatives | IT Strategic Plan | IT/Phoenix/SQL | The DMV is actively looking for modernization efforts to assist all entities in their interaction with the agency. | Citizens and businesses | 1001.400000.000 | |
| 2.3 Leverage partnerships for deliverability of products and services State Objective: Government and Citizens | | | | | | | | | | | | | | |
| 2.3.1 | Increase by five percent the number of third party Class D (regular, non-commercial, passenger vehicle driver's license) driving tests conducted | 49,996 | 52,496.00 | 55,035 | Count | Equal to or greater than | State Fiscal Year | Tests reported by third party testers | OIG records | Inspector General's Office | Customers do not have to come to the DMV for a road test. They can go to a TPT. | Citizens and businesses | 1001.350100.000 | |
| 2.3.2 | Percentage of convictions processed by the SCDMV within the federal turnaround standard (within 10 days of conviction) | 92% | 100% | 79% | Percent | Equal to or less than | State Fiscal Year | Date of conviction to the date the SCDMV posts to the individual's record | AAMVA reported emailed monthly to the SCDMV | Driver Services | Unsafe drivers get off the road faster | Citizens, courts, law enforcement | 1001.200000.000 | There are two challenges impacting this year's metric that the agency is committed to correcting, and is in the process of correcting now. First, the implementation of Exclusive Electronic Exchange, or "Triple E," was effective August 22, 2024. This MAP-21 requirement mandates that convictions for CDL holders are exclusively transmitted electronically. The SCDMV found errors in its citation filters that meant CDL convictions were being worked out-of-order. In the same vein, failure to pay violations carry unique timing possibilities pursuant to 56-25-20 which allows a FTP violation to be sent to the SCDMV within a year of the original ticket. When this occurs, this automatically puts the SCDMV behind the clock in reporting FTP violations to FMCSA since the original citation could have been record nearly a year prior to us receiving the FTP suspension. |
| 2.3.3 | Number of counties participating in County Issuance of Registrations and Decals 2 (CIDRs2) program (Counties are able to issue SCDMV products directly over-the-counter saving the customer a trip to the SCDMV when his or her vehicle's registration needs to be renewed) | 35 | 37 | 36 | Count | Equal to or greater than | State Fiscal Year | Total number of counties in CIDRs2 | Phoenix Report | IT | Customers have options to renew their registrations so they don't have to visit the DMV | Citizens and counties | 1001.400000.00 | Although our desired outcome was not met; we did have an additional county to participate in the program this year. |
| 3.1 Increase the SCDMV's security posture of its network infrastructure for business to business transactions to better protect citizens' data State Objective: Maintaining Safety, Integrity and Security | | | | | | | | | | | | | | |

| Perf. Measure Number | Description | Base | Target | Actual | Value Type | Desired Outcome | Time Applicable | Calculation Method | Data Source | Data Location | Stakeholder Need Satisfied | Primary Stakeholder | State Funded Program Number Responsible | Notes |
|---|---|------|--------|---------|------------|-----------------|-----------------|--|-------------------------------|----------------------------|--|--|---|--|
| 3.1.1 | Average monthly endpoint patch compliance rate | | 98% | 90-100% | 94% | Percent | | Reported vulnerabilities in Nessus | Nessus scans | CISO | SCDMV is committed to ensuring customer information remains safe and secure. Protecting the data citizens entrust with us is a driving priority. | Citizens and businesses | 1001.400000.000 | |
| 3.1.2 | Average monthly endpoint security assessment compliance rate | | 92% | 90-100% | 95% | Percent | | Reported vulnerabilities in Nessus | Nessus scans | CISO | SCDMV is committed to ensuring customer information remains safe and secure. Protecting the data citizens entrust with us is a driving priority. | Citizens and businesses | 1001.400000.000 | |
| 3.2 Maintain and increase internal and external auditing functions State Objective: Maintaining Safety, Integrity and Security | | | | | | | | | | | | | | |
| 3.2.1 | Percent of employees who passed CISO's phishing attempt tests | | 96% | 90% | 98% | Percent | | Sliding scale based on employee passage rates on previous attempts, based on employee's previous actions, employee may receive more or less phishing tests | KnowBe4 | CISO | SCDMV is committed to ensuring customer information remains safe and secure. Protecting the data citizens entrust with us is a driving priority. | Citizens and businesses | 1001.400000.000 | |
| 3.2.2 | Percent of eligible employees who complete monthly security training | | 95% | 100% | 97% | Percent | | KnowBe4 report, pulled quarterly, average on-time completion percentage for FY | KnowBe4 | CISO | SCDMV is committed to ensuring customer information remains safe and secure. Protecting the data citizens entrust with us is a driving priority. | Citizens and businesses | 1001.400000.000 | This description was modified to accurately reflect the number of employees that are actively working (previously we included employees that were on leave or had departed the agency and had not been removed from the employee roster). This metric should also read "quarterly" instead of "monthly" moving forward |
| 3.2.3 | Number of internal audits completed in branch offices and HQ business units | | 28 | 16 | 28 | Count | | Audits Completed | Internal Audit File | Inspector General's Office | Auditors look for compliance with the laws the agency is charged with carrying out | DMV employees, citizens, and businesses | 1001.350100.00 | |
| 3.2.4 | Percentage of applicants randomly recalled (56-1- 15(B) - Customers who complete their driving tests at third parties are randomly asked to retest at the SCDMV to ensure fidelity with the third party program) who pass the SCDMV-conducted driving exam on the first attempt | | 79% | 100% | 76% | Percent | | Number of recall applicants that passed the Class D driving test at an SCDMV branch | Phoenix | Inspector General's Office | Testing standards regardless of going to DMV or TPT | Citizens and businesses | 1000.102000.000, 1001.350100.000, 1000.102000.000 | Although our desired outcome was not met, there is room for factors outside the agency's control as to why individuals may not pass the test during a recall. |
| 3.2.5 | Completion rate of required IRP audits for cycle | | 100% | 100% | 100% | Percent | | # of actual audits completed divided by # of required audits to complete | Internal Productivity Tracker | Motor Carrier Services | Compliance to the rules and regulations of the IRP program | Citizens and businesses | 1001.450100.000 | |
| 3.2.6 | Completion rate of required IFTA audits for cycle | | 100% | 100% | 100% | Percent | | # of actual audits completed divided by # of required audits to complete | Internal Productivity Tracker | Motor Carrier Services | Compliance to the rules and regulations of the IFTA program | Citizens and businesses | 1001.450100.000 | |
| 3.3 Keep effective measures to reduce fraud and introduce new measures when appropriate State Objective: Maintaining Safety, Integrity and Security | | | | | | | | | | | | | | |
| 3.3.1 | Reduce the number of incidences that lead to investigations of potential fraud | | 2,438 | 1,355 | 2,171 | Count | | Total cases investigated for suspected fraud | OIG Case Tracking | Inspector General's Office | Agency recognizes when fraud occurs and acts appropriately | DMV employees, citizens, law enforcement, businesses | 1001.350100.000 | Although our desired outcome was not achieved, incidents of suspected fraud decreased by almost 11% from last year |

| Perf. Measure Number | Description | Base | Target | Actual | Value Type | Desired Outcome | Time Applicable | Calculation Method | Data Source | Data Location | Stakeholder Need Satisfied | Primary Stakeholder | State Funded Program Number Responsible | Notes |
|---|--|------|--------|--------|------------|--------------------|--------------------------|--------------------|---|---------------|-------------------------------|---|--|-----------------|
| 4.1 Emphasize career development and employee retention within the SCDMV | | | | | | | | | | | | | | |
| State Objective: Education, Training, and Human Development | | | | | | | | | | | | | | |
| 4.1.1 | Turnover rate | | 22% | 35% | 21% | Percent | Equal to or less than | State fiscal year | Total number of separations divided by total number of employees | SCEIS | HR | SCDMV classifications and salaries need to be in line with other state agencies to reduce this. Customers can see large turnover may lead to inexperienced staff members, longer waits, more errors | DMV employees, citizens, businesses | 0100.000000.000 |
| 4.1.2 | Percent of internal candidates selected for positions | | 51% | 50% | 56% | Percent | Equal to or greater than | State Fiscal Year | Total number of internal candidates selected divided by total number of job offers | NEOGOV | HR | Agency selects most qualified applicants for positions, some of which are internal | DMV employees, citizens, businesses | 0100.000000.000 |
| 4.1.3 | First year FTE turnover rate | | 37% | 43% | 26% | Percent | Equal to or less than | State Fiscal Year | Total number of internal candidates selected divided by total number of job offers | NEOGOV | HR | Agency selects most qualified applicants for positions, some of which are internal | DMV employees, citizens, businesses | 0100.000000.000 |
| 4.2 Continue to request funding for employee salary increases commensurate with performance, duties, and experience | | | | | | | | | | | | | | |
| State Objective: Education, Training, and Human Development | | | | | | | | | | | | | | |
| 4.2.1 | Percent of DMV positions that are paid below the state average | | 42% | 50% | 42% | Percent | Equal to or less than | State Fiscal Year | Compare salaries in each job class against state average | SCEIS | HR | SCDMV classifications and salaries need to be in line with other state agencies to reduce this. Customers can see large turnover may lead to inexperienced staff members, longer waits, more errors | DMV employees, citizens, businesses | 0100.000000.000 |
| 4.2.2 | Percent of DMV employees with at least 5 years of agency experience paid below the state average | | 39% | 50% | 39% | Percent | Equal to or less than | State Fiscal Year | Of the total number of employees with at least five years of agency experience, this percent is paid below the state average for their job classification | SCEIS | HR | SCDMV classifications and salaries need to be in line with other state agencies to reduce this. Customers can see large turnover may lead to inexperienced staff members, longer waits, more errors | DMV employees, citizens, businesses | 0100.000000.000 |
| 4.2.3 | Number of award nominations received for notable employee achievements | | 256 | 215 | 256 | Count | Equal to or greater than | State Fiscal Year | Count employees receiving formal recognition nominations | HR Records | HR | Agency recognizes outstanding employees and their commitment to the agency. Impact on morale | DMV employees | 0100.000000.000 |
| 4.2.4 | Percentage of employees with >10 years of agency experience | | 27% | 27% | 27% | Percent | Equal to or greater than | State Fiscal Year | Number of employees with >10 years of SCDMV service divided by total number of FTEs | SCEIS | HR | Longevity does exist at the SCDMV for approximately 30 percent of the workforce | DMV employees, citizens | 0100.000000.000 |

FY2026

Strategic Plan Development

as submitted for the Accountability Report by:

R400 - DEPARTMENT OF MOTOR VEHICLES

- Goal 1
- Deliver an excellent customer service experience while upholding the existing laws that govern agency operations
- Goal 2
- Modernize customer service delivery methods
- Goal 3
- Minimize the risk of fraud and breaches
- Goal 4
- Invest in employees through development and recognition opportunities

| Perf. Measure Number | Description | Base | Target | Value Type | Desired Outcome | Time Applicable | Calculation Method | Data Source | Data Location | Stakeholder Need Satisfied | Primary Stakeholder | State Funded Program Number Responsible | Notes |
|----------------------|---|------------------|------------------|---------------|--------------------------|-------------------|--|---|-----------------|---|---|---|-------|
| 1.1 | Ensure the average initial wait time for a customer stays below 20 minutes per business day | | | | | | | State Objective: Government and Citizens | | | | | |
| 1.1.1 | Statewide branch office average initial wait time | 13 | 20 | Count | Equal to or less than | State Fiscal Year | Reports | QFlow and Appplus | Branch Services | Shows SCDMV commitment to maintaining efficient operations, allows customer to determine which office he or she would like to visit | Citizens and businesses | 1000.102000.000 | |
| 1.1.2 | Success rate of keeping the initial wait time for a phone call to the SCDMV Contact Center below 15 minutes per business day. | 76% | 100% | Percent | Equal to or greater than | State Fiscal Year | Number of calls with initial wait time of less than 15 minutes / total number of calls answered | System Daily Reports | Branch Services | Shows SCDMV commitment to maintaining efficient operations, agency use to share information through more channels | Citizens, primarily | 1000.102000.000 | |
| 1.1.3 | Initial wait time for a phone call to the SCDMV Contact Center in minutes. | 12 | 20 | Count | Equal to or less than | State Fiscal Year | Average speed of answering phone in minutes | System Daily Reports | Branch Services | Shows SCDMV commitment to maintaining efficient operations, agency use to share information through more channels | Citizens, primarily | 1000.102000.000 | |
| 1.2 | Ensure revenues collected are distributed in order to provide financial support to outside organizations | | | | | | | State Objective: Government and Citizens | | | | | |
| 1.2.1 | Average number of business days after the end of the month it takes for private entities to receive funds generated by Fees and Fines collected at the agency | 33 | 30 | Count | Equal to or less than | State Fiscal Year | Time period it took for private entities to receive money from the agency at the end of each month | Monthly Phoenix reports and collections reconciled in Revenue Accounting department | Finance | Private entities can better plan financially | Private entities that receive money from the agency | 0100.000000.000 | |
| 1.2.2 | Average number of business days after the end of the month it takes for state agencies to receive funds generated by Fees and Fines collected at the agency | 19 | 14 | Count | Equal to or less than | State Fiscal Year | Time period it took for state agencies to receive money from the agency at the end of each month | Monthly Phoenix reports and collections reconciled in Revenue Accounting department | Finance | The vast majority of money that passed through the DMV goes to the State Highway Fund for the Department of Transportation | Public entities that receive money from the agency | 0100.000000.000 | |
| 1.2.3 | Total amount of Fees and Fines revenue distributed | \$835,655,184.00 | \$786,490,646.00 | Dollar Amount | Equal to or greater than | State Fiscal Year | Total amount of revenue distributed | Monthly distributions processed in General Accounting | Finance | State of SC | State of SC | 0100.000000.000 | |
| 1.3 | Reduce backlogs to ensure a five-business-day turnaround standard | | | | | | | State Objective: Government and Citizens | | | | | |

| Perf. Measure Number | Description | Base | Target | Value Type | Desired Outcome | Time Applicable | Calculation Method | Data Source | Data Location | Stakeholder Need Satisfied | Primary Stakeholder | State Funded Program Number Responsible | Notes |
|--|--|---|------------|------------|--------------------------|-------------------|---|-------------------------------------|--------------------------|--|-----------------------------|---|-------|
| 1.3.1 | Success rate of dealer (licensed motor vehicle dealerships that have titling and registration work to be completed in person at the SCDMV) or business customer transactions dropped off at branch offices | 100% | 100% | Percent | Equal to or greater than | State Fiscal Year | End of Day report, packs of work measured in days from drop off to completion | End of Day reports | Branch Services | Dealers will know their paperwork will get turned around in five business days | Dealerships | 1000.102000.000 | |
| 1.3.2 | Success rate for Titles and Registration work received at SCDMV HQ - processing time before being sent to batch | 89% | 100% | Percent | Equal to or greater than | State Fiscal Year | Weekly reports | Weekly reports, mail accountability | Titles and Registrations | Customers know their mail-in work is being processed in a timely manner | Citizens and businesses | 1001.300000.000 | |
| 1.3.3 | Success rate for Driver Services work received at SCDMV HQ | 94% | 100% | Percent | Equal to or greater than | State Fiscal Year | Weekly reports | Weekly Phoenix reports | Driver Services | Customers know their mail-in work is being processed in a timely manner | Citizens and businesses | 1001.200000.000 | |
| 1.3.4 | Success rate for Motor Carrier Services work received at SCDMV HQ | 100% | 100% | Percent | Equal to or greater than | State fiscal year | Weekly reports | Directorate work tracking sheets | MCS | Customers know their mail-in work is being processed in a timely manner | Citizens and businesses | 1001.450100.000 | |
| 2.1 Increase number of services completed online | | State Objective: Government and Citizens | | | | | | | | | | | |
| 2.1.1 | Number of dealer (licensed motor vehicles dealerships that have work to be completed in person at the SCDMV) transactions completed at branches | 0 | 60,892 | Count | Equal to or less than | State Fiscal Year | SQL from Phoenix running count for dealer transactions in branches | Phoenix reports | IT/Phoenix/SQL | Increase the use of EVR by dealers statewide to negate the need for them to visit branches | Citizens, business, dealers | 1001.300000.000, 1001.400000.000 | |
| 2.1.2 | Reduce total transactions completed in branches by three percent | 6,002,243 | 5,688,000 | Count | Equal to or less than | State Fiscal Year | Number of branch office transactions | Phoenix reports | IT/Phoenix/SQL | Increase awareness of online options for the public, educate them that an in-person visit is not necessary | Citizens and businesses | 1000.102000.000 | |
| 2.1.3 | Increase the number of transactions completed by members of the public online by three percent | 1,230,769 | 1,145,756 | Count | Equal to or greater than | State Fiscal Year | Total public web transactions | Phoenix reports | IT/Phoenix/SQL | Save people the trip of coming into our branches | Citizens and businesses | 1001.400000.000 | |
| 2.1.4 | Increase the number of transactions completed by government or business partners online by three percent | 45,052,935 | 45,190,569 | Count | Equal to or greater than | State Fiscal Year | Total other web transactions | Phoenix reports | IT/Phoenix/SQL | Shift more processes online to Member Services | Citizens and businesses | 1001.400000.000 | |
| 2.2 Secure legislative support for modernization efficiency efforts | | State Objective: Government and Citizens | | | | | | | | | | | |

| Perf. Measure Number | Description | Base | Target | Value Type | Desired Outcome | Time Applicable | Calculation Method | Data Source | Data Location | Stakeholder Need Satisfied | Primary Stakeholder | State Funded Program Number Responsible | Notes |
|--|---|---------|---------|------------|--------------------------|-------------------|---|---|----------------------------|--|--|---|-------|
| 2.2.1 | Percentage of SCDMV-initiated legislation passed by the General Assembly | 0% | 100% | Percent | Equal to or greater than | State Fiscal Year | Comparison of SCDMV-requested bills (for the purposes of achieving efficiency) filed to those that become law | SCStatehouse.gov | Legislative Affairs | The DMV is working with the General Assembly to find efficiencies, best practices, and ways to be better. | General Assembly, citizens, businesses | 0100.000000.000 | |
| 2.2.2 | Percentage of customer record system, not including the commercial motor carrier system, changes implemented versus planned | 112% | 90% | Percent | Equal to or greater than | State Fiscal Year | Number of programmed IT initiatives versus number of completed IT initiatives | IT Strategic Plan | IT/Phoenix/SQL | The DMV is actively looking for modernization efforts to assist all entities in their interaction with the agency. | Citizens and businesses | 1001.400000.000 | |
| 2.3 Leverage partnerships for deliverability of products and services State Objective: Government and Citizens | | | | | | | | | | | | | |
| 2.3.1 | Increase by five percent the number of third party Class D (regular, non-commercial, passenger vehicle driver's license) driving tests conducted | 55, 035 | 52,496 | Count | Equal to or greater than | State Fiscal Year | Tests reported by third party testers | OIG records | Inspector General's Office | Customers do not have to come to the DMV for a road test. They can go to a TPT. | Citizens and businesses | 1001.350100.000 | |
| 2.3.2 | Percentage of convictions processed by the SCDMV within the federal turnaround standard (within 10 days of conviction) | 79% | 100% | Percent | Equal to or less than | State Fiscal Year | Date of conviction to the date the SCDMV posts to the individual's record | AAMVA reported emailed monthly to the SCDMV | Driver Services | Unsafe drivers get off the road faster | Citizens, courts, law enforcement | 1001.200000.000 | |
| 2.3.3 | Number of counties participating in County Issuance of Registrations and Decals 2 (CIDRs2) program (Counties are able to issue SCDMV products directly over-the-counter saving the customer a trip to the SCDMV when his or her vehicle's registration needs to be renewed) | 36 | 37 | Count | Equal to or greater than | State Fiscal Year | Total number of counties in CIDRs2 | Phoenix Report | IT | Customers have options to renew their registrations so they don't have to visit the DMV | Citizens and counties | 1001.400000.00 | |
| 3.1 Increase the SCDMV's security posture of its network infrastructure for business to business transactions to better protect citizens' data State Objective: Maintaining Safety, Integrity and Security | | | | | | | | | | | | | |
| 3.1.1 | Average monthly endpoint patch compliance rate | 94% | 90-100% | Percent | Maintain range | State Fiscal Year | Reported vulnerabilities in Nessus | Nessus scans | CISO | SCDMV is committed to ensuring customer information remains safe and secure. Protecting the data citizens entrust with us is a driving priority. | Citizens and businesses | 1001.400000.000 | |
| 3.1.2 | Average monthly endpoint security assessment compliance rate | 95% | 90-100% | Percent | Maintain range | State Fiscal Year | Reported vulnerabilities in Nessus | Nessus scans | CISO | SCDMV is committed to ensuring customer information remains safe and secure. Protecting the data citizens entrust with us is a driving priority. | Citizens and businesses | 1001.400000.000 | |
| 3.2 Maintain and increase internal and external auditing functions State Objective: Maintaining Safety, Integrity and Security | | | | | | | | | | | | | |

| Perf. Measure Number | Description | Base | Target | Value Type | Desired Outcome | Time Applicable | Calculation Method | Data Source | Data Location | Stakeholder Need Satisfied | Primary Stakeholder | State Funded Program Number Responsible | Notes |
|----------------------|--|-------|--------|------------|--------------------------|-------------------|--|-------------------------------|----------------------------|---|--|---|-------|
| 3.2.1 | Percent of employees who passed CISO's phishing attempt tests | 98% | 90% | Percent | Equal to or greater than | State Fiscal Year | Sliding scale based on employee passage rates on previous attempts, based on employee's previous actions, employee may receive more or less phishing tests | KnowBe4 | CISO | SCDMV is committed to ensuring customer information remains safe and secure. Protecting the data citizens entrust with us is a driving priority. | Citizens and businesses | 1001.400000.000 | |
| 3.2.2 | Percent of eligible employees who complete monthly security training | 97% | 100% | Percent | Equal to or greater than | State Fiscal Year | KnowBe4 report, pulled quarterly, average on-time completion percentage for FY | KnowBe4 | CISO | SCDMV is committed to ensuring customer information remains safe and secure. Protecting the data citizens entrust with us is a driving priority. | Citizens and businesses | 1001.400000.000 | |
| 3.2.3 | Number of internal audits completed in branch offices and HQ business units | 28 | 16 | Count | Equal to or greater than | State Fiscal Year | Audits Completed | Internal Audit File | Inspector General's Office | Auditors look for compliance with the laws the agency is charged with carrying out | DMV employees, citizens, and businesses | 1001.350100.00 | |
| 3.2.4 | Percentage of applicants randomly recalled (56-1 - 15(B) - Customers who complete their driving tests at third parties are randomly asked to retest at the SCDMV to ensure fidelity with the third party program) who pass the SCDMV-conducted driving exam on the first attempt | 76% | 100% | Percent | Equal to or greater than | State Fiscal Year | Number of recall applicants that passed the Class D driving test at an SCDMV branch | Phoenix | Inspector General's Office | Testing standards regardless of going to DMV or TPT | Citizens and businesses | 1000.102000.000, 1001.350100.000, 1000.102000.000 | |
| 3.2.5 | Completion rate of required IRP audits for cycle | 100% | 100% | Percent | Complete | Calendar year | # of actual audits completed divided by # of required audits to complete | Internal Productivity Tracker | Motor Carrier Services | Compliance to the rules and regulations of the IRP program | Citizens and businesses | 1001.450100.000 | |
| 3.2.6 | Completion rate of required IFTA audits for cycle | 100% | 100% | Percent | Complete | Calendar year | # of actual audits completed divided by # of required audits to complete | Internal Productivity Tracker | Motor Carrier Services | Compliance to the rules and regulations of the IFTA program | Citizens and businesses | 1001.450100.000 | |
| 3.3 | Keep effective measures to reduce fraud and introduce new measures when appropriate | | | | | | State Objective: Maintaining Safety, Integrity and Security | | | | | | |
| 3.3.1 | Reduce the number of incidences that lead to investigations of potential fraud | 2,171 | 1,355 | Count | equal to or less than | State Fiscal Year | Total cases investigated for suspected fraud | OIG Case Tracking | Inspector General's Office | Agency recognizes when fraud occurs and acts appropriately | DMV employees, citizens, law enforcement, businesses | 1001.350100.000 | |
| 4.1 | Emphasize career development and employee retention within the SCDMV | | | | | | State Objective: Education, Training, and Human Development | | | | | | |
| 4.1.1 | Turnover rate | 21% | 35% | Percent | Equal to or less than | State fiscal year | Total number of separations divided by total number of employees | SCEIS | HR | SCDMV classifications and salaries need to be in line with other state agencies to reduce this. Customers can see large turnover may lead to inexperienced staff members, longer waits, more errors | DMV employees, citizens, businesses | 0100.000000.000 | |

| Perf. Measure Number | Description | Base | Target | Value Type | Desired Outcome | Time Applicable | Calculation Method | Data Source | Data Location | Stakeholder Need Satisfied | Primary Stakeholder | State Funded Program Number Responsible | Notes |
|---|--|------|--------|------------|--------------------------|-------------------|---|-------------|---------------|---|-------------------------------------|---|-------|
| 4.1.2 | Percent of internal candidates selected for positions | 56% | 50% | Percent | Equal to or greater than | State Fiscal Year | Total number of internal candidates selected divided by total number of job offers | NEOGOV | HR | Agency selects most qualified applicants for positions, some of which are internal | DMV employees, citizens, businesses | 0100.000000.000 | |
| 4.1.3 | First year FTE turnover rate | 26% | 43% | Percent | Equal to or less than | State Fiscal Year | Total number of internal candidates selected divided by total number of job offers | NEOGOV | HR | Agency selects most qualified applicants for positions, some of which are internal | DMV employees, citizens, businesses | 0100.000000.000 | |
| 4.2 Continue to request funding for employee salary increases commensurate with performance, duties, and experience State Objective: Education, Training, and Human Development | | | | | | | | | | | | | |
| 4.2.1 | Percent of DMV positions that are paid below the state average | 42% | 50% | Percent | Equal to or less than | State Fiscal Year | Compare salaries in each job class against state average | SCEIS | HR | SCDMV classifications and salaries need to be in line with other state agencies to reduce this. Customers can see large turnover may lead to inexperienced staff members, longer waits, more errors | DMV employees, citizens, businesses | 0100.000000.000 | |
| 4.2.2 | Percent of DMV employees with at least 5 years of agency experience paid below the state average | 39% | 50% | Percent | Equal to or less than | State Fiscal Year | Of the total number of employees with at least five years of agency experience, this percent is paid below the state average for their job classification | SCEIS | HR | SCDMV classifications and salaries need to be in line with other state agencies to reduce this. Customers can see large turnover may lead to inexperienced staff members, longer waits, more errors | DMV employees, citizens, businesses | 0100.000000.000 | |
| 4.2.3 | Number of award nominations received for notable employee achievements | 256 | 215 | Count | Equal to or greater than | State Fiscal Year | Count employees receiving formal recognition nominations | HR Records | HR | Agency recognizes outstanding employees and their commitment to the agency. Impact on morale | DMV employees | 0100.000000.000 | |
| 4.2.4 | Percentage of employees with >10 years of agency experience | 27% | 27% | Percent | Equal to or greater than | State Fiscal Year | Number of employees with >10 years of SCDMV service divided by total number of FTEs | SCEIS | HR | Longevity does exist at the SCDMV for approximately 30 percent of the workforce | DMV employees, citizens | 0100.000000.000 | |

2025

Budget Data

as submitted for the Accountability Report by:

R400 - DEPARTMENT OF MOTOR VEHICLES

| State Funded Program No. | State Funded Program Title | Description of State Funded Program | (Actual) General | (Actual) Other | (Actual) Federal | (Actual) Total | (Projected) General | (Projected) Other | (Projected) Federal | (Projected) Total |
|--------------------------|----------------------------------|---|---------------------|-------------------|---------------------|-------------------|---------------------|----------------------|------------------------|----------------------|
| 0100.000000.000 | Administration | Executive Director and Administrative support services | \$ 11,371,961.20 | \$ (360.00) | \$ 566,817.92 | \$ 11,938,419.12 | \$ 11,599,400.42 | \$ - | \$ 578,154.28 | \$ 12,177,554.70 |
| 1000.102000.000 | Customer Service Centers | 65 branch offices throughout the state to meet over-the-counter requirements and customer needs at a local level | \$ 46,219,245.53 | \$ 21,385.30 | \$ - | \$ 46,240,630.83 | \$ 47,143,630.44 | \$ - | \$ - | \$ 47,143,630.44 |
| 1001.200000.000 | Driver Services | Responsible for oversight and compliance of issuing driver's licenses and identification cards of all types. Maintains driver records and collision reports. Oversees the financial responsibility unit and insurance-related matters. Ensures compliance with federal regulations when issuing commercial driver's licenses. | \$ 8,427,800.96 | \$ - | \$ 82,360.20 | \$ 8,510,161.16 | \$ 8,596,356.98 | \$ 2,542,000.00 | \$ 84,007.40 | \$ 11,222,364.38 |
| 1001.300000.000 | Vehicle Services | Responsible for oversight and compliance of issuing vehicle titles, registrations (license plates), and motor carriers. Includes the agency's contact center. Oversees and facilitates the state's electronic vehicle registration program. Was identified as Customer Service Delivery prior to FY22. | \$ 4,883,965.47 | \$ - | \$ 36,914.12 | \$ 4,920,879.59 | \$ 4,981,644.78 | \$ - | \$ 37,652.40 | \$ 5,019,297.18 |
| 1001.300100X000 | Plate Replacement | Special funded program for the sole purpose of issuing license plates. Authorized in 56-3-1230(A). Replaced SFP 1000.103005X000 in FY22. | \$ - | \$ 5,669,639.45 | \$ - | \$ 5,669,639.45 | \$ - | \$ 5,783,032.24 | \$ - | \$ 5,783,032.24 |
| 1001.350100.000 | Inspector General | Licenses every dealership, third party tester, and driving school in the state. Oversees compliance with licensing requirements. Audits branch offices and headquarters units. Houses the Fraud and Internal Affairs units. | \$ 3,843,850.02 | \$ - | \$ 889,647.79 | \$ 4,733,497.81 | \$ 3,920,727.02 | \$ - | \$ 907,440.75 | \$ 4,828,167.77 |
| 1001.350500X000 | Facial Recognition Program | Special funded program used to reduce the opportunities to issue fraudulent driver's licenses and identification cards | \$ 33,795.00 | \$ - | \$ - | \$ 33,795.00 | \$ 34,470.90 | \$ - | \$ - | \$ 34,470.90 |
| 1001.400000.000 | Technology & Program Development | Provides information technology services for the agency | \$ 16,239,169.23 | \$ - | \$ 5,296.30 | \$ 16,244,465.53 | \$ 16,563,952.61 | \$ 8,247,596.00 | \$ 5,402.23 | \$ 24,816,950.84 |
| 9500.050000.000 | State Employer Contributions | Employer contribution expenses | \$ 29,515,013.07 | \$ - | \$ 110,445.31 | \$ 29,625,458.38 | \$ 30,105,313.33 | \$ - | \$ 112,654.22 | \$ 30,217,967.55 |
| 1001.450100.000 | Motor Carrier Services | New directorate created in FY23's Appropriations Act with the goal of providing consolidated and succinct service to the commercial motor carrier industry in South Carolina | \$ 2,570,618.44 | \$ - | \$ - | \$ 2,570,618.44 | \$ 2,622,030.81 | \$ - | \$ - | \$ 2,622,030.81 |
| 9830.090000X000 | IT System Modernization | FY24 special funded program to modernize SCDMV's current IT System | \$ 542,500.00 | \$ - | \$ - | \$ 542,500.00 | \$ 3,553,350.00 | \$ 1,000,000.00 | \$ - | \$ 4,553,350.00 |

| State Funded Program No. | State Funded Program Title | Description of State Funded Program | (Actual) General | (Actual) Other | (Actual) Federal | (Actual) Total | (Projected) General | (Projected) Other | (Projected) Federal | (Projected) Total |
|--------------------------|-------------------------------------|--|---------------------|-------------------|---------------------|-------------------|---------------------|----------------------|------------------------|----------------------|
| 9904.961600.000 | Hurricane Shutters | Development of SCDMV infrastructure projects pertaining to hurricane shutters at branches in the State | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - |
| 9905.961400.000 | CDL Program Improvement | Development of SCDMV infrastructure projects pertaining to CDL program improvements | \$ - | \$ 42,453.75 | \$ 382,083.75 | \$ 424,537.50 | \$ - | \$ - | \$ - | \$ - |
| 9900.956400.000 | OSHA Compliance Statewide | Development of SCDMV Infrastructure projects related to OSHA compliance | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - |
| 9901.960700.000 | ADA Compliance | Development of SCDMV infrastructure projects pertaining to ADA compliance | \$ - | \$ 52,088.94 | \$ - | \$ 52,088.94 | \$ - | \$ 53,130.72 | \$ - | \$ 53,130.72 |
| 9903.960800.000 | Anderson DMV Renovation | Development of SCDMV infrastructure project pertaining to Anderson DMV renovation | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - |
| 9903.961000.000 | Florence DMV Renovation | Development of SCDMV infrastructure project pertaining to Florence DMV renovation | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - |
| 9904.961700.000 | Statewide Roof Replacement | Development of SCDMV infrastructure project pertaining to statewide roof replacement | \$ - | \$ - | \$ - | \$ - | \$ - | \$ 80,000.00 | \$ - | \$ 80,000.00 |
| 9905.961100.000 | Hurricane Insurance | Development of SCDMV infrastructure project pertaining to hurricane insurance | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - |
| 9905.961300.000 | Statewide Deferred Maintenance | Development of SCDMV infrastructure project related to statewide deferred maintenance | \$ - | \$ - | \$ - | \$ - | \$ - | \$ 80,000.00 | \$ - | \$ 80,000.00 |
| 9905.961500.000 | Statewide Flooring | Development of SCDMV infrastructure project pertaining to statewide flooring | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - |
| 9905.961800.000 | Myrtle Beach Commons DMV Renovation | Development of SCDMV infrastructure project pertaining to the Myrtle Beach Commons DMV branch | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - |
| 9905.961900.000 | CDL Testing Site Expansion | Development of SCDMV infrastructure project pertaining to the construction and maintenance of CDL Pads | \$ - | \$ 56,370.00 | \$ - | \$ 56,370.00 | \$ - | \$ 57,497.40 | \$ - | \$ 57,497.40 |
| 1001.400500X000 | TECH MODERNIZATION | SCDMV special funded program for development of Technology Modernization initiatives | \$ 10,401.12 | \$ - | \$ - | \$ 10,401.12 | \$ 190,609.14 | \$ - | \$ - | \$ 190,609.14 |
| 9834.100000X000 | ACT 37 OF 2021 | Non-Recurring Appropriations distributed to SIB due to ACT 37 of 2021 | \$ 1,600,000.00 | \$ - | \$ - | \$ 1,600,000.00 | \$ 1,632,000.00 | \$ - | \$ - | \$ 1,632,000.00 |
| 9906.962300.000 | R40 STWD HVAC REPLC | Development of SCDMV infrastructure project pertaining to HVAC replacement and repair | \$ - | \$ 3,375.00 | \$ - | \$ 3,375.00 | \$ - | \$ - | \$ - | \$ - |

| State Funded Program No. | State Funded Program Title | Description of State Funded Program | (Actual) General | (Actual) Other | (Actual) Federal | (Actual) Total | (Projected) General | (Projected) Other | (Projected) Federal | (Projected) Total |
|--------------------------|----------------------------|--|---------------------|-------------------|---------------------|-------------------|---------------------|----------------------|------------------------|----------------------|
| 9907.962200.000 | R40 STATEWIDE PAVING | Development of SCDMV infrastructure project pertaining to parking lot paving and repairs | \$ - | \$ 3,375.00 | \$ - | \$ 3,375.00 | \$ - | \$ - | \$ - | \$ - |

2025

Legal Data

as submitted for the Accountability Report by:

R400 - DEPARTMENT OF MOTOR VEHICLES

| Law number | Jurisdiction | Type | Description | Purpose the law serves: | Notes: | Changes made during FY2025 |
|----------------|--------------|---------|---|------------------------------------|---|----------------------------|
| 7-3-70 | State | Statute | (A) DMV must furnish to SEC out-of-state report; (B) DMV must furnish to SEC death report; DMV must provide monthly non-citizen report to the SEC | Report our agency must/may provide | The agency was not in compliance with 7-3-70(B), and the agency was only providing the report in 7-3-70(A) quarterly. It has since transitioned the report in (A) to a monthly report (per the statute), and it is working on the ability to implement (B) in concert with the SSA. | No Change |
| 12-37-2650(A) | State | Statute | Counties do not include CMVs in tax notices | Not related to agency deliverable | Act #37 of 2021 | No Change |
| 12-37-2650(D) | State | Statute | DMV will let large CMV registrants know that they will no longer receive tax bills from counties and that RUF is due to the DMV at next renewal | Requires a service | Act #37 of 2021 | No Change |
| 12-37-2810 (A) | State | Statute | Struck last sentence and moved it to 56-3-660(C) | Not related to agency deliverable | Act #37 of 2021 | No Change |
| 12-37-2840 | State | Statute | RUF is paid to the DMV; SC registration fees can be made quarterly and RUF must be on same installment cycle; DMV must make installment payments available to customers who request to make installment payments online | Requires a service | Act #37 of 2021 | No Change |
| 12-37-2850 | State | Statute | Code cleanup, strikes date reference (in the past) | Not related to agency deliverable | Act #37 of 2021 | No Change |
| 12-37-2860(F) | State | Statute | Creates installment payments for SC registration fees, if installments not paid on time, installment privilege ends | Requires a service | Act #37 of 2021 | No Change |

| Law number | Jurisdiction | Type | Description | Purpose the law serves: | Notes: | Changes made during FY2025 |
|-----------------|--------------|------------|---|-----------------------------------|---|----------------------------|
| 12-37-2880(A) | | | Code cleanup, large CMVs pay RUF not property tax | Not related to agency deliverable | Act #37 of 2021 | No Change |
| 12-37-2880(C) | State | Statute | Counties continue to mail RUF and registration until effective date of another section | Not related to agency deliverable | Act #37 of 2021 | No Change |
| 380.600-380.725 | Federal | Regulation | FMCSA's ELDT program takes effect February 7, 2022. | Requires a manner of delivery | All commercial motor vehicle training providers must adhere to these regulations. | No Change |
| 43-5-620(C) | State | Statute | SC Employables Program Act (Article 5) Establishment of uniform system of information clearance and retrieval; information to be furnished by bureaus of employment security and motor vehicles; confidential or privileged information. Upon request of the department (DSS), the Department of Motor Vehicles shall provide information as to all vehicles owned by the applicant or recipient. | Requires a service | | No Change |
| 44-43-70(B) | State | Statute | Bone marrow donation; DMV shall make educational materials available at all places where DLs are issued or renewed | Requires a service | | No Change |
| 46-25-210(B)(5) | State | Statute | DMV must provide to the Director of Regulatory and Public Service Programs, Clemson University access to identifying info on DLs as needed to verify permit holders and persons buying restricted fertilizer | Requires a service | | No Change |
| 56-1-10 | State | Statute | New definitions related to title brands: salvage, salvage rebuilt, salvage flood, salvage flood rebuilt, salvage fire, salvage fire rebuilt, junk, off road use only | Not related to agency deliverable | Act #27 of 2021 | No Change |
| 56-1-140 | State | Statute | Requirements to receive "Veteran" on driver's license | Requires a service | Service: Adding "Veteran" designation to front of driver's license | No Change |

| Law number | Jurisdiction | Type | Description | Purpose the law serves: | Notes: | Changes made during FY2025 |
|-----------------|--------------|---------|---|-----------------------------------|---|----------------------------|
| 56-1-210(A) | State | Statute | Expiration date of license is eight years after issued date | Requires a service | Driver's licenses | No Change |
| 56-1-2100(E) | State | Statute | CDL with no HAZMAT expires eight years; CDL with HAZMAT expires in five years | Requires a service | Commercial driver's licenses with and without HAZMAT endorsements | No Change |
| 56-1-3350(B) | State | Statute | Requirements to receive "Veteran" on identification card | Requires a service | Service: Adding "Veteran" designation to front of identification card | No Change |
| 56-1-3350(C)(1) | State | Statute | Price of an identification card for someone 5 to 16-years-old | Requires a service | Identification cards to people 5 to 16-years-old | No Change |
| 56-1-3350(C)(2) | State | Statute | Price for replacement ID if 17-years-old or older | Requires a service | Identification cards to people 17-years-old and older | No Change |
| 56-1-3350(D) | State | Statute | Identification cards expire eight years from date of issuance | Requires a service | Identification cards | No Change |
| 56-1-35 | State | Statute | Member of the armed services has 90 days to apply for an SC DL and license expires 8 years after issuance | Requires a service | Driver's licenses for members of the Armed Services | No Change |
| 56-1-40(7) | State | Statute | International customer driver's licenses cost \$25 if valid for more than four years, \$12.50 is valid for not more than four years | Requires a service | Driver's licenses for international customers | No Change |
| 56-19-480 | State | Statute | Code cleanup, mentions newly added brands (56-1-10), says that a vehicle owner who is trying to apply for a rebuilt title must follow the DMV's procedure | Not related to agency deliverable | Act #27 of 2021 | No Change |

| Law number | Jurisdiction | Type | Description | Purpose the law serves: | Notes: | Changes made during FY2025 |
|---------------------|--------------|---------|--|-----------------------------------|------------------|----------------------------|
| 56-19-485 | State | Statute | Code cleanup; State of SC will revert to the vehicles most restrictive brand and that remains on title through subsequent transfers; DMV has the ability to apply the most nearly matching title brand if the title has a brand that is different than what's explicitly defined in 56-1-10; if MCO is branded, the DMV shall apply the same brand | Not related to agency deliverable | Act #27 of 2021 | No Change |
| 56-3-14710 | State | Statute | Creates valorous award military license plate category and the privileges that are associated with plates in that section | Requires a service | Act #38 of 2021 | No Change |
| 56-3-14710 (Act #5) | State | Statute | DMV may create the Drivers for a Cure license plate | Requires a service | Act #5 of 2021 | No Change |
| 56-3-14720 | State | Statute | Creates distinguish service award military license plate category and the privileges that are associated with plates in that section | Requires a service | Act #38 of 2021 | No Change |
| 56-3-14730 | State | Statute | Creates exemplary service award military license plate category and the privileges that are associated with plates in that section | Requires a service | Act #38 of 2021 | No Change |
| 56-3-14940 | State | Statute | Creates service-connected disability military license plate category and the privileges that are associated with plates in that section | Requires a service | Act #216 of 2022 | No Change |
| 56-3-14950 | State | Statute | Creates campaign medal military license plate category and the privileges that are associated with plates in that section | Requires a service | Act #38 of 2021 | No Change |
| 56-3-14960 | State | Statute | Creates meritorious service military license plate category and the privileges that are associated with plates in that section | Requires a service | Act #216 of 2022 | No Change |
| 56-3-14970 | State | Statute | Creates military service military license plate category and the privileges that are associated with plates in that section | Requires a service | Act #216 of 2022 | No Change |

| Law number | Jurisdiction | Type | Description | Purpose the law serves: | Notes: | Changes made during FY2025 |
|----------------------|--------------|---------|--|-----------------------------------|---|----------------------------|
| 56-3-14980 | State | Statute | Creates military-related private organization military license plate category and the privileges that are associated with plates in that section | Requires a service | Act #216 of 2022 | No Change |
| 56-3-14990 | State | Statute | Upon death of an award recipient in 56-3-14710, -14720, -14730(A)(3), surviving spouse may apply for plate, but dictates when that spouse must turn it in | Not related to agency deliverable | Act #216 of 2022 | No Change |
| 56-3-15000 | State | Statute | License plates under previous award criteria's are not subject to revised award criteria | Not related to agency deliverable | Act #216 of 2022 | No Change |
| 56-3-15010 | State | Statute | If more military plates are added, they must be added to the most appropriate section of law | Not related to agency deliverable | Act #38 of 2021 | No Change |
| 56-3-14810 (Act #11) | State | Statute | DMV may create the 250th anniversary of the American Revolutionary War license plate | Requires a service | Act #11 of 2021 | No Change |
| 56-3-190(A) | State | Statute | New subsection, no content change | Not related to agency deliverable | Act #37 of 2021 | No Change |
| 56-3-190(B) | State | Statute | Allows and defines the owner-operator relationship for CMVs | Not related to agency deliverable | Act #37 of 2021 | No Change |
| 56-3-195(A) | State | Statute | Large CMVs must establish an account with the DMV and pay all registration and licensing related fees directly to the DMV | Requires a service | Act #37 of 2021 | No Change |
| 56-3-210(A)(1) | State | Statute | DMV authorized to administer a program for and regulate the issuance of temporary license plates for newly acquired vehicles | Requires a service | Temporary license plate program; Amended in Act #51 of 2023 | Amended |
| 56-3-210(A)(2) | State | Statute | DMV establishes design and layout of temporary license plates issued by the state. Material should be resistant to deterioration or fading from exposure to the elements | Requires a service | Temporary license plates themselves; Amended in Act #51 of 2023 | Amended |
| 56-3-210(A)(3) | State | Statute | Size of temporary license plates for regular passenger vehicles and motorcycles | Requires a manner of delivery | Act #51 of 2023 amended this subsection to reference mopeds too | Amended |

| Law number | Jurisdiction | Type | Description | Purpose the law serves: | Notes: | Changes made during FY2025 |
|-------------------|--------------|---------|---|------------------------------------|--|----------------------------|
| 56-3-210(A)(4) | State | Statute | Licensed motor vehicle dealers, leasing companies, and other entities shall not | Requires a manner of delivery | Act #51 of 2023 amended old (4) and replaced it with (5) (added below); new (4) speaks to what a temp tag must include | Amended |
| 56-3-210(A)(4)(a) | | | Obtain or buy temporary license plates from any entity other than the DMV or one of the DMV's registered temporary license plate distributors | Requires a service | See Act #51 of 2023 56-3-210(A)(5) | Amended |
| 56-3-210(C)(1) | State | Statute | DMV can administer an electronic system for county auditors' offices, licensed dealers, leasing companies, and other entities authorized by the DMV to use in issuing temporary license plates. The DMV may contract with vendors to provide service connection between the issuing entities and the DMV, or may provide the service directly to participating entities | Requires a service | Act #51 of 2023 amended 56-3-210(A)(5) to 56-3-210(C)(1) | Amended |
| 56-3-210(D) | State | Statute | DMV shall develop program specifications defining requirements of temporary plate program governing issuance of plates by authorized entities | Requires a service | Act #51 of 2023 amended 56-3-210(A)(8) to 56-3-210(D) | Amended |
| 56-3-210(G) | State | Statute | Any person or entity issuing temporary plates must maintain records and shall be inspected by the DMV or agents during reasonable business hours | Requires a service | Act #51 of 2023 amended 56-3-210(F) to 56-3-210(G) | Amended |
| 56-3-210(H) | State | Statute | Temp tag issuers may only provide temp tags for items purchased from that issuer | Not related to agency deliverable. | Act #51 of 2023 | Amended |
| 56-3-210(I) | State | Statute | The total fee for a temp tag is (see below 56-3-210(I)(1) and (I)(2) | Not related to agency deliverable | Act #51 of 2023 amended this section to speak to the cost of the temp tag | Amended |

| Law number | Jurisdiction | Type | Description | Purpose the law serves: | Notes: | Changes made during FY2025 |
|-------------|--------------|---------|---|------------------------------------|---|----------------------------|
| 56-3-210(J) | State | Statute | The total fee for a temp tag is (see below 56-3-210(J)(1) and (J)(1)(a), (J)(1)(b), (J)(2)) | Requires a manner of delivery | Act #51 of 2023 amended this section to speak to the cost of the temp tag | Amended |
| 56-3-210(K) | State | Statute | Bill of sale, lease contract, etc. must be in the vehicle | Not related to agency deliverable. | Act #51 of 2023 amended | Amended |
| 56-3-210(E) | State | Statute | Licensed dealers/leasing companies may issue temporary license plates in accordance with law, top 50% is reserved for dealer/company identification, bottom 50% for plate sequence, dealer may not issue plate until vehicle sold, dealer may be assessed points if violating section | Not related to agency deliverable. | Act #51 of 2023 amended | Amended |
| 56-3-240(5) | State | Statute | DMV may require additional information when registering larger CMVs to ensure their safe on roads | Not related to agency deliverable | Act #37 of 2021 (PRISM Language) | No Change |
| 56-3-355 | State | Statute | DMV may require additional information when registering larger CMVs to ensure their safe on roads | Not related to agency deliverable | Act #37 of 2021 (PRISM Language) | No Change |
| 56-3-627 | State | Statute | IMF due by owner or lessee upon first titling or registering a vehicle; customers who do not have dealers register their vehicles on their behalf must remit the IMF directly to the DMV when titling or registering; if person purchases a vehicle he or she originally leased and the registrant information does not change, the customer does not owe IMF again; creates new exemption for IMF (purposes of applying for a salvage title) | Not related to agency deliverable | Act #70 of 2021 | No Change |
| 56-3-645 | State | Statute | Electric/hybrid fee is due at the same time the vehicle is titled or registered | Not related to agency deliverable | Act #70 of 2021 | No Change |
| 56-3-660(C) | State | Statute | For the purpose of registering a vehicle under IRP, a motor carrier selecting SC as its base jurisdiction must own or lease real property in the state | Not related to agency deliverable | Act #37 of 2021 | No Change |

| Law number | Jurisdiction | Type | Description | Purpose the law serves: | Notes: | Changes made during FY2025 |
|---------------------------------|--------------|------------|--|-----------------------------------|------------------|----------------------------|
| 56-3-660(E) | State | Statute | Mentions that large CMVs can make payments and that they register annually versus biennially | Not related to agency deliverable | Act #37 of 2021 | No Change |
| 56-5-5710 | State | Statute | Outlines the process by which a salvage pool operator can apply for a title from the DMV | Requires a service | Act #27 of 2021 | No Change |
| 7-1-25(D)(4) | State | Statute | One of the ways to prove domicile for the purpose of voting is a voters address on DL or other ID issued by the DMV | Not related to agency deliverable | | No Change |
| Chapter 90, Article 2 | State | Regulation | The DMV combined Chapter 90 Articles 2 and 3 of the SC Code of Regulations into a single article. The regulation focuses on commercial and non-commercial driver training schools and how the agency regulates those entities. | Requires a service | | No Change |
| H.R. 133, Title X, Section 1001 | Federal | Statute | The REAL ID Modernization Act allows for mobile drivers licenses or identification cards (e.g. ones that are stored on your phone versus an actual physical card) to be REAL IDs. States may accept SSOLV verification in lieu of a physical social security number document. Aircraft operators and third party reservation entities must notify passengers about the REAL ID enforcement deadline for 15 months starting 90 days before said enforcement date (May 1, 2023). | Requires a manner of delivery | | No Change |
| 56-1-80(A)(6) | State | Statute | Requires that a doctor's note be presented to add a caduceus to the reverse of a non-commercial driver's license or beginner's permit; | Requires a service | Act #217 of 2022 | No Change |
| 56-1-80(B)(1) | State | Statute | Dictates to whom medical conditions tied to the caduceus can be released - Effective July 1, 2022 | Requires a service | Act #217 of 2022 | No Change |

| Law number | Jurisdiction | Type | Description | Purpose the law serves: | Notes: | Changes made during FY2025 |
|-----------------|--------------|---------|---|-------------------------------|------------------|----------------------------|
| 56-1-3350(A)(4) | State | Statute | Requires that the DMV includes a caduceus on an ID card provided that the applicant presents a doctor's note for medical conditions, dictates to whom medical conditions tied to the caduceus can be released - Effective May 23, 2023 | Requires a service | Act #217 of 2022 | No Change |
| 56-1-90(A) | State | Statute | DMV may require every applicant to submit documents proving various items for issuance of DLs, BPs, IDs | Requires a manner of delivery | Act #148 of 2022 | No Change |
| 56-1-90(B) | State | Statute | DMV may require documents in other circumstances if documents aren't on file with the Department | Requires a manner of delivery | Act #148 of 2022 | No Change |
| 56-1-90(C) | State | Statute | Outlines what needs to be presented to the DMV for name changes | Requires a manner of delivery | Act #148 of 2022 | No Change |
| 56-1-90(D) | State | Statute | Outlines what needs to be presented to the DMV if the applicant doesn't have items in 56-1-90(C), "preferred name" | Requires a manner of delivery | Act #148 of 2022 | No Change |
| 56-1-90(E) | State | Statute | Applicant who is changing his or her name with the DMV under the provisions of -C or -D (above) must have their SSN validated electronically before the DMV issues a card | Requires a manner of delivery | Act #148 of 2022 | No Change |
| 56-1-90(F) | State | Statute | No REAL IDs may be issued to people with unvalidated SSNs | Requires a manner of delivery | Act #148 of 2022 | No Change |
| 56-1-140(A) | State | Statute | DLs must have an unobstructed photograph of the licensee's face (repealed the requirement that the photograph is colored and that the DL is laminated) | Requires a manner of delivery | Act #148 of 2022 | No Change |
| 56-1-50(D) | State | Statute | BPs must have an unobstructed photograph of the licensee's face (repealed the requirement that the photograph is colored and that the BP is laminated) | Requires a manner of delivery | Act #148 of 2022 | No Change |

| Law number | Jurisdiction | Type | Description | Purpose the law serves: | Notes: | Changes made during FY2025 |
|--------------------|--------------|-----------------|---|--------------------------------------|-------------------------|----------------------------|
| 56-1-2100(A)(2) | State | Statute | CDLs must have an unobstructed photograph of the licensee's face (repealed the requirement that the photograph is colored and that the CDL is laminated) | Requires a manner of delivery | Act #148 of 2022 | No Change |
| 56-1-3370 | State | Statute | IDs must have an unobstructed photograph of the ID holder's face (repealed the requirement that the photograph is colored and that the ID is laminated) | Requires a manner of delivery | Act #148 of 2022 | No Change |
| 56-3-14210(A)(1) | State | Statute | DMV shall issue a USC 2017 and 2022 Women's Basketball National Championship plate | Requires a service | Act #216 of 2022 | No Change |
| 56-3-14210(B) | State | Statute | USC may submit design of plate | Requires a manner of delivery | Act #216 of 2022 | No Change |
| 56-3-14210(C) | State | Statute | Plate subject to 56-3-8100 | Funding agency deliverable(s) | Act #216 of 2022 | No Change |
| 56-3-14210(D) | State | Statute | Of the plate in subsection (A)(1), plate 1 is assigned is to the USC women's basketball coach | Requires a manner of delivery | Act #216 of 2022 | No Change |
| 56-3-14210(E) | State | Statute | People who hold the 2017 (only) plate will automatically receive the 2017 and 2022 plate once their 2017 plate expires (person can't keep the 2017 plate) | Requires a manner of delivery | Act #216 of 2022 | No Change |
| 29-15-10(C)(1)(b) | State | Statute | Vendors authorized by the DMV may provide title and lienholder information to towing companies (and other entities in subsection (C)(1)) | Not related to agency deliverable. | Act #233 of 2022 | No Change |
| 56-5-5635(D)(1)(b) | State | Statute | Vendors authorized by the DMV may provide title and lienholder information to towing companies (and other entities in subsection (D)(1)) | Not related to agency deliverable. | Act #233 of 2022 | No Change |
| Proviso 82.2 | State | FY22-23 Proviso | Language added to ensure no conflict between Chapter 9, Title 56 and retaining FOIA money | Distribute finding to another entity | FY23 Appropriations Act | No Change |

| Law number | Jurisdiction | Type | Description | Purpose the law serves: | Notes: | Changes made during FY2025 |
|---------------|--------------|-----------------|--|-------------------------------|---|----------------------------|
| Proviso 82.6 | State | FY22-23 Proviso | Using carry forward funds for Act 37; amended from FY22's Budget to remove date reference | Funding agency deliverable(s) | FY23 Appropriations Act | No Change |
| Proviso 82.12 | State | FY22-23 Proviso | DMV may charge a fee for first-time CDL skills test applicants, retention/distribution of said fee | Funding agency deliverable(s) | FY23 Appropriations Act | No Change |
| Proviso 82.14 | State | FY22-23 Proviso | DMV shall waive fees for qualified service members for CDLs | Requires a manner of delivery | FY23 Appropriations Act | No Change |
| Proviso 82.15 | State | FY22-23 Proviso | DMV may issue biennial plates to large CMVs until Act 37 fully implemented | Requires a manner of delivery | FY23 Appropriations Act | No Change |
| Proviso 82.1 | State | FY22-23 Proviso | DMV may expend federal and earmarked funds in current FY for expenditures incurred in prior FY | Funding agency deliverable(s) | FY23 Appropriations Act | No Change |
| Proviso 82.3 | State | FY22-23 Proviso | DMV may charge a fee for auditing PII; may not charge state agencies | Funding agency deliverable(s) | FY23 Appropriations Act | No Change |
| Proviso 82.4 | State | FY22-23 Proviso | DMV may reduce hours provided legislative delegation is notified | Requires a manner of delivery | FY23 Appropriations Act | No Change |
| Proviso 82.5 | State | FY22-23 Proviso | Activities allowed on special restricted driver's license | Requires a service | FY23 Appropriations Act | No Change |
| Proviso 82.7 | State | FY23-24 Proviso | DMV may expend earmarked cash reserves on REAL ID; | Funding agency deliverable(s) | FY23 Appropriations Act; Amended the FY reference for FY24's Appropriations Act | Amended |
| Proviso 82.8 | State | FY22-23 Proviso | DMV is exempt from paying EVVE fees to DHEC | Funding agency deliverable(s) | FY23 Appropriations Act | No Change |
| Proviso 82.9 | State | FY22-23 Proviso | May waive fees associated with issuing ID cards provided partnership established | Funding agency deliverable(s) | FY23 Appropriations Act | No Change |

| Law number | Jurisdiction | Type | Description | Purpose the law serves: | Notes: | Changes made during FY2025 |
|---------------|--------------|-----------------|--|------------------------------------|-------------------------|----------------------------|
| Proviso 82.10 | State | FY22-23 Proviso | May retain money for temp tags | Funding agency deliverable(s) | FY23 Appropriations Act | No Change |
| Proviso 82.11 | State | FY22-23 Proviso | Give reports to DOT for free | Funding agency deliverable(s) | FY23 Appropriations Act | No Change |
| Proviso 82.17 | State | FY23-24 Proviso | Added in the FY24 Appropriations Act: The DMV is authorized to charge a witness fee for each employee testifying in matters that do not involve the agency | Not related to agency deliverable. | FY24 Appropriations Act | Added |
| Proviso 82.18 | State | FY23-24 Proviso | Added in the FY24 Appropriations Act: The DMV has certain emergency powers during extenuating circumstances | Not related to agency deliverable. | FY24 Appropriations Act | Added |
| 56-1-395 | State | Statute | Provisions of the driver's license reinstatement fee payment program | Requires a service | Act #51 of 2023 | Amended |
| 56-1-396(F) | State | Statute | Qualifying suspensions of driver suspension eligible (amnesty) week | Requires a service | Act #51 of 2023 | Amended |
| 56-10-240 | State | Statute | Insurance law allowing for supplemental documents to be provided in instances of a lapse | Not related to agency deliverable. | Act #51 of 2023 | Amended |
| 56-10-245 | State | Statute | Reinstatement fee/per diem for an insurance lapse applicable to any vehicles on policy | Not related to agency deliverable. | Act #51 of 2023 | Amended |
| 56-10-520 | State | Statute | Penalties for operating a vehicle without insurance | Not related to agency deliverable. | Act #51 of 2023 | Amended |
| 56-10-530 | State | Statute | Cleanup due to repeal of 56-10-510 | Not related to agency deliverable. | Act #51 of 2023 | Amended |
| 56-10-540 | State | Statute | Cleanup due to repeal of 56-10-510; explicitly allows electronic plate turn-in | Requires a manner of delivery | Act #51 of 2023 | Amended |

| Law number | Jurisdiction | Type | Description | Purpose the law serves: | Notes: | Changes made during FY2025 |
|----------------|--------------|---------|--|------------------------------------|-----------------|----------------------------|
| 56-10-550 | State | Statute | Cleanup, repeal references to "the director of" for generic terminology of agency name | Not related to agency deliverable. | Act #51 of 2023 | Amended |
| 56-10-551 | State | Statute | Cleanup, repeal references to "the director of" for generic terminology of agency name | Not related to agency deliverable. | Act #51 of 2023 | Amended |
| 56-10-552 | State | Statute | Cleanup, updated code sections with repeal of 510 | Not related to agency deliverable. | Act #51 of 2023 | Amended |
| 56-9-20(1) | State | Statute | Updated in definition section reference from (7) to (5) | Not related to agency deliverable. | Act #51 of 2023 | Amended |
| 56-9-20(14) | State | Statute | Updated in definition section reference from (3) to (1) | Not related to agency deliverable. | Act #51 of 2023 | Amended |
| 56-3-210(A)(5) | State | Statute | Replaced old 56-3-210(A)(4) with language specific to whom the department can purchase temporary license plates from | Requires a manner of delivery | Act #51 of 2023 | Amended |
| 56-3-210(B)(1) | State | Statute | Only a statewide motor vehicle dealer association with at least 30 percent and no fewer than 200 members who are licensed SC dealers may be temporary license plate distributors | Requires a manner of delivery | Act #51 of 2023 | Added |
| 56-3-210(B)(2) | State | Statute | If a temp license plate distributor cannot provide plates to the DMV in a timely manner, the DMV may solicit elsewhere | Requires a manner of delivery | Act #51 of 2023 | Added |
| 56-3-210(B)(3) | State | Statute | If the only temporary license plate distributors do not respond to a solicitation the subsection is of no effect | Requires a manner of delivery | Act #51 of 2023 | Added |

| Law number | Jurisdiction | Type | Description | Purpose the law serves: | Notes: | Changes made during FY2025 |
|----------------|--------------|---------|--|------------------------------------|-----------------|----------------------------|
| 56-3-212(B) | State | Statute | Person who newly acquires a vehicle or moves a foreign vehicle into SC, that is required to be registered and does not properly register it before operating it on state roads during the 45-day period must | Requires a manner of delivery | Act #51 of 2023 | Added |
| 56-3-212(B)(1) | State | Statute | Transfer a license plate from another vehicle pursuant to 56-3-1290 | Requires a manner of delivery | Act #51 of 2023 | Added |
| 56-3-212(B)(2) | State | Statute | Purchase a new license plate and registration | Requires a manner of delivery | Act #51 of 2023 | Added |
| 56-3-212(B)(3) | State | Statute | Purchase a temporary license plate from the DMV | Requires a service | Act #51 of 2023 | Added |
| 56-3-212(B)(4) | State | Statute | Purchase a temporary license plate from the county auditor's office in the county in which the person resides | Not related to agency deliverable | Act #51 of 2023 | Added |
| 56-3-212(C) | State | Statute | DMV must provide temp tags to casual buyers who are registering in the State | Requires a service | Act #51 of 2023 | Added |
| 56-3-212(D) | State | Statute | Provides for a person transferring a plate within 45 days after a sale | Not related to agency deliverable. | Act #51 of 2023 | Added |
| 56-3-212(E) | State | Statute | Person must replace temp tag with actual plate as soon as received | Not related to agency deliverable. | Act #51 of 2023 | Added |
| 56-3-212(F) | State | Statute | New-to-state residents must properly title and license within 45 days | Not related to agency deliverable. | Act #51 of 2023 | Added |
| 56-3-212(G) | State | Statute | Must continue to carry insurance | Not related to agency deliverable. | Act #51 of 2023 | Added |
| 56-3-210(I)(1) | State | Statute | Cost of a temp tag from the DMV or counties equals \$5 that is retained by the DMV | Funding agency deliverable(s) | Act #51 of 2023 | Added |

| Law number | Jurisdiction | Type | Description | Purpose the law serves: | Notes: | Changes made during FY2025 |
|-------------------|--------------|---------|---|--------------------------------------|-----------------|----------------------------|
| 56-3-210(I)(2) | State | Statute | Cost of a temp tag from the DMV or counties equals an additional \$5 that goes to the SCTIB | Distribute finding to another entity | Act #51 of 2023 | Added |
| 56-3-210(J)(1)(a) | State | Statute | Cost of a temp tag from a dealer/other entity is the actual cost plus shipping and handling | Not related to agency deliverable. | Act #51 of 2023 | Added |
| 56-3-210(J)(1)(b) | State | Statute | Cost is above plus an additional five - \$2.50 to DOT and \$2.50 to DMV | Distribute finding to another entity | Act #51 of 2023 | Added |
| 56-3-210(J)(2) | State | Statute | Dealers, leasing companies, other entities shall not charge more than above | Not related to agency deliverable. | Act #51 of 2023 | Added |
| 56-3-211 | State | Statute | Temp tags for items bought in SC, registered elsewhere | Requires a service | Act #51 of 2023 | Added |
| 56-3-213(A) | State | Statute | Provides for special permits issued solely by the DMV | Requires a service | Act #51 of 2023 | Added |
| 56-3-213(B) | State | Statute | Exception to section | Not related to agency deliverable. | Act #51 of 2023 | Added |
| 56-3-2340(A) | State | Statute | Dealers must issue temp tags at the point of sale directly from the dealership; dealers must complete transactions in the same way they're started (electronically); dealers may not visit SCDMV branches | Requires a manner of delivery | Act #51 of 2023 | Amended |
| 56-3-214(A) | State | Statute | DMV shall implemented QA program | Requires a service | Act #51 of 2023 | Added |
| 56-3-214(B) | State | Statute | Definition of who must be a QA entity | Requires a manner of delivery | Act #51 of 2023 | Added |

| Law number | Jurisdiction | Type | Description | Purpose the law serves: | Notes: | Changes made during FY2025 |
|-------------|--------------|---------|---|--------------------------------------|---|----------------------------|
| 56-3-214(C) | State | Statute | The QA entity shall review all required docs for all transactions for titles and registrations submitted by dealers | Not related to agency deliverable. | Act #51 of 2023 | Added |
| 56-3-214(D) | State | Statute | QA shall charge \$10, standalone fee; not included in the purchase price | Not related to agency deliverable. | Act #51 of 2023 | Added |
| 56-3-214(E) | State | Statute | DMV may refuse a dealership the right to use ERT if its documentation falls below 95% accuracy | Not related to agency deliverable. | Act #51 of 2023 | Added |
| 56-3-214(F) | State | Statute | DMV may reinstate dealers after their accuracy goes back up | Not related to agency deliverable. | Act #51 of 2023 | Added |
| 56-3-214(G) | State | Statute | QA entity shall carry a bond as determined by the DMV | Not related to agency deliverable. | Act #51 of 2023 | Added |
| 56-3-214(H) | State | Statute | DMV collects a fee from the QA entity; \$2.50 to the DOT and \$2.50 to the DMV | Distribute finding to another entity | Act #51 of 2023 | Added |
| 56-14-30(A) | State | Statute | RV dealer license changes - 36 month license, \$50 | Not related to agency deliverable. | Act #51 of 2023 | Amended |
| 56-14-30(B) | State | Statute | Complaints against RV dealers | Not related to agency deliverable. | Act #51 of 2023 | Added |
| 56-14-30(C) | State | Statute | Temporary license for RV dealers | Not related to agency deliverable. | Act #51 of 2023 amended 56-14-30(B) to be (C) | Amended |
| 56-14-30(D) | State | Statute | Only RV sales allowed under section | Not related to agency deliverable. | Act #51 of 2023 amended 56-14-30(C) to be (D) | Amended |

| Law number | Jurisdiction | Type | Description | Purpose the law serves: | Notes: | Changes made during FY2025 |
|-------------|--------------|---------|--|------------------------------------|--|----------------------------|
| 56-14-30(E) | State | Statute | Penalties for people who sale an RV without a license | Not related to agency deliverable. | Act #51 of 2023 amended 56-14-30(D) to be (E); increased the fines | Amended |
| 56-14-30(F) | State | Statute | Unauthorized sale of an RV separate and distinctive offense, ticketing entity retaining part of fees | Not related to agency deliverable. | Act #51 of 2023 amended 56-14-30(E) to be (F); added language regarding ticketing entity | Amended |
| 56-14-30(G) | State | Statute | RV dealer allowed to offer test driver | Not related to agency deliverable. | Act #51 of 2023 amended 56-14-30(F) to be (G) | Amended |
| 56-14-40(B) | State | Statute | Increased the bond amount from 30k to 50k for an RV dealer, outlines bond coverage to be reported electronically; outlines that State can go after the bond provided the consumer is first made whole | Not related to agency deliverable. | Act #51 of 2023 | Amended |
| 56-14-40(C) | State | Statute | Changes "year" to "period" since RV dealer license now valid for more than a year | Not related to agency deliverable. | Act #51 of 2023 | Amended |
| 56-14-40(E) | State | Statute | Outlines the process whereby the probate court can authorize another person to continue with the RV dealership following the licensee's death | Not related to agency deliverable. | Act #51 of 2023 | Added |
| 56-14-50(4) | State | Statute | Outlines how to address RV dealers that operate on adjacent or within site properties (e.g. overflow lots); what the overflow lots need; how to report such on application for a dealer license with the DMV | Not related to agency deliverable. | Act #51 of 2023 | Added |
| 56-14-70 | State | Statute | References 56-15-3350 | Not related to agency deliverable. | Act #51 of 2023 | Amended |
| 56-15-310 | State | Statute | Retail and wholesaler dealer licensing amendments; license applicable for 36 months, \$150; information on curing complaints, penalties for selling without a license | Requires a manner of delivery | Act #51 of 2023 | Amended |

| Law number | Jurisdiction | Type | Description | Purpose the law serves: | Notes: | Changes made during FY2025 |
|------------|--------------|---------|---|------------------------------------|-----------------|----------------------------|
| 56-15-320 | State | Statute | Bond information for wholesale or retail dealers; increased the bond to \$50,000; may be reported electronically in ALIR; state has right of action against the bond; process for dealer license transfer upon licensee's death | Not related to agency deliverable. | Act #51 of 2023 | Amended |
| 56-15-330 | State | Statute | Wholesale or retail dealers may have adjacent or within site property, governance for it | Not related to agency deliverable. | Act #51 of 2023 | Amended |
| 56-15-350 | State | Statute | Qualifications for a dealer license, crimes that allow the DMV to deny/revoke/suspend a license - applicable to all dealer licenses (reflected in those specific chapters) | Requires a manner of delivery | Act #51 of 2023 | Amended |
| 56-37-10 | State | Statute | Motor Vehicle Dealer Performance Evaluation System applicable to any dealer under the title | Not related to agency deliverable. | Act #51 of 2023 | Added |
| 56-37-20 | State | Statute | Definitions in the new Chapter of Title 56 | Not related to agency deliverable. | Act #51 of 2023 | Added |
| 56-37-30 | State | Statute | Points system for dealers; violations and equivalent points that will go against a dealer license | Requires a manner of delivery | Act #51 of 2023 | Added |
| 56-37-40 | State | Statute | Creation of the Dealer Sanction Review Board; requirements; must be seated at the beginning of each fiscal year; process for dealers to use the DSRB | Requires a service | Act #51 of 2023 | Added |
| 56-37-50 | State | Statute | How points are calculated against a dealer license | Requires a manner of delivery | Act #51 of 2023 | Added |
| 56-37-60 | State | Statute | Dealers are allowed to participate in a point reduction class, DMV to approve the curriculum of the class but not required to offer it itself | Requires a service | Act #51 of 2023 | Added |
| 56-37-70 | State | Statute | When must the DMV suspend a dealer license, appellate process | Requires a service | Act #51 of 2023 | Added |

| Law number | Jurisdiction | Type | Description | Purpose the law serves: | Notes: | Changes made during FY2025 |
|------------|--------------|---------|--|------------------------------------|-----------------|----------------------------|
| 56-37-80 | State | Statute | When must the DMV immediately revoke a dealer license | Requires a service | Act #51 of 2023 | Added |
| 56-16-140 | State | Statute | Motorcycle dealer license requirements, 36-month license, \$150; timeliness of resolving complaints; penalties for selling motorcycles without a license | Requires a manner of delivery | Act #51 of 2023 | Amended |
| 56-16-150 | State | Statute | Motorcycle dealer bond information, bond is \$25,000; bond may be electronically reported; state has right of action against the bond; process for license transfer upon original licensee death | Not related to agency deliverable. | Act #51 of 2023 | Amended |
| 56-16-160 | State | Statute | Motorcycle dealer may conduct business on adjacent or within site property | Not related to agency deliverable. | Act #51 of 2023 | Amended |
| 56-16-180 | State | Statute | References 56-15-350 | Not related to agency deliverable. | Act #51 of 2023 | Amended |
| 56-19-370 | State | Statute | Penalties if dealer doesn't title and register (if applicable) vehicle in 45 days unless title not received in a timely manner or title in suspense | Requires a manner of delivery | Act #51 of 2023 | Amended |
| 56-23-60 | State | Statute | Updated driver training reference from defensive driving to driver training | Not related to agency deliverable. | Act #51 of 2023 | Amended |
| 56-23-105 | State | Statute | Classroom training definition, allows for online classroom training, requirements for online classroom training | Not related to agency deliverable. | Act #51 of 2023 | Added |
| 56-1-20 | State | Statute | New-to-state residents have to obtain licenses within 45 days of moving to the State unless other exemption applies | Not related to agency deliverable. | Act #51 of 2023 | Amended |
| 56-1-220 | State | Statute | Active duty military exempt from vision screening requirements; vision screening valid for 36 months | Requires a manner of delivery | Act #51 of 2023 | Amended |

| Law number | Jurisdiction | Type | Description | Purpose the law serves: | Notes: | Changes made during FY2025 |
|--------------|--------------|---------|---|------------------------------------|-----------------|----------------------------|
| 56-23-40 | State | Statute | Driver training school license is \$200, valid for 4 years | Requires a service | Act #51 of 2023 | Amended |
| 56-1-286 | State | Statute | IID an option for person with implied consent arrest | Not related to agency deliverable. | Act #55 of 2023 | Amended |
| 56-1-385(A) | State | Statute | Inserted date referenced for offense | Not related to agency deliverable. | Act #55 of 2023 | Amended |
| 56-1-400 | State | Statute | General cleanup and code section references related to IID program amendment | Not related to agency deliverable. | Act #55 of 2023 | Amended |
| 56-1-1090(A) | State | Statute | Habitual Offenders may obtain IIDs in certain circumstances | Not related to agency deliverable. | Act #55 of 2023 | Amended |
| 56-1-1320(A) | State | Statute | Offense date insertion | Not related to agency deliverable. | Act #55 of 2023 | Amended |
| 56-1-1340 | State | Statute | Code cleanup | Not related to agency deliverable. | Act #55 of 2023 | Amended |
| 56-5-2941 | State | Statute | IID program amendments | Requires a service | Act #55 of 2023 | Amended |
| 56-5-2951 | State | Statute | Implied consent and IID requirements in applicable circumstances; DMV holds money in trust pending the outcome of administrative hearing; requirements if suspension is upheld; repeals route restricted option | Requires a service | Act #55 of 2023 | Amended |
| 56-5-2990 | State | Statute | Requires the DMV to suspend and person to install an IID on DUI 1 | Requires a service | Act #55 of 2023 | Amended |
| 56-5-4445 | State | Statute | DMV shall suspend DL for a year following third conviction of unlevel vehicle in five-year period | Requires a service | Act #24 of 2023 | Amended |
| 30-2-500 | State | Statute | LE Personal Privacy Protection Act, DMV exemptions | Not related to agency deliverable. | Act #56 of 2023 | Added |

| Law number | Jurisdiction | Type | Description | Purpose the law serves: | Notes: | Changes made during FY2025 |
|---------------------|--------------|---------|---|------------------------------------|-----------------|----------------------------|
| 30-2-700 | State | Statute | Judicial Personal Privacy Protection Act, DMV exemptions | Not related to agency deliverable. | Act #56 of 2023 | Added |
| 12-37-220 (b)(3) | State | Statute | (B)(3)Tax exemption is extended to spouse of disabled veteran if residing together and also extended to trustee if beneficiary uses vehicle titled to trustee | Requires a manner of delivery | Act 116 of 2024 | No Change |
| 56-5-4072 | State | Statute | Requirements to allow the towing of an additional trailing vehicle utilizing a fifth wheel... | Requires a service | Act 129 of 2024 | No Change |
| 56-1-286 (L)(a) | State | Statute | (L)(a) Allows an individual to obtain a TAL or the IID after requesting a case hearing within 30 days of suspensioncode cleanup | Not related to agency deliverable. | Act 130 of 2024 | Amended |
| 56-5-2951 (B)(1)(a) | State | Statute | (B)(1)(a) Allows an individual to obtain a TAL or the IID restriction after requesting a case hearing within 30 days of suspension. Code cleanup | Not related to agency deliverable. | Act 130 of 2024 | Amended |
| 56-1-50 (G) | State | Statute | (G)Allows individuals at least 18 to attempt the skills test for a regular license after holding the permit for at least 30 days not including motorcycle permits | Requires a manner of delivery | Act 146 of 2024 | No Change |
| 56-3-1960 (D) | State | Statute | (D)Allows the department to approve a photograph for a parking placard | Not related to agency deliverable. | Act 147 of 2024 | No Change |
| 56-1-80 (A)(9) | State | Statute | (A)(9) Requirements to allow an applicant to disclose blood type on a non-commercial driver's license or permit. | Requires a manner of delivery | Act 167 of 2024 | No Change |
| 56-1-80 (B)(1) | State | Statute | (B)(1) Adds blood type to the information that can only be made available to specific entities and individuals upon request | Requires a manner of delivery | Act 167 of 2024 | No Change |
| 56-1-80 (B)(4) | State | Statute | (B)(4) No Government entity will be held liable for inaccurate blood type indicated on the license or permit when listed on the form inaccurately | Not related to agency deliverable. | Act 167 of 2024 | No Change |

| Law number | Jurisdiction | Type | Description | Purpose the law serves: | Notes: | Changes made during FY2025 |
|----------------|--------------|---------|--|-------------------------|-----------------|----------------------------|
| 56-3-1240 (B) | State | Statute | (B) Requirements to allow an intrastate only large CMV to operate on a motorcycle-sized license plate securely in the front windshield during the first 45 days of purchase | Requires a service | Act 178 of 2024 | No Change |
| 56-3-15020 | State | Statute | The Department may issue “Hearing Impaired” special license plates | Requires a service | Act 178 of 2024 | No Change |
| 56-3-16000 (A) | State | Statute | The Department may issue “South Carolina Equine Industry” special license plates | Requires a service | Act 178 of 2024 | No Change |
| 56-3-16000 (B) | State | Statute | The Department may issue “South Carolina Equine Industry” special license plates six months after approval of design | Requires a service | Act 178 of 2024 | No Change |
| 56-3-16000 (C) | State | Statute | The biennial fee for each South Carolina Equine Industry special license plate is thirty dollars plus the regular motor vehicle license and the excess of the costs of production and distribution of the license plates is distributed to the Department of Agriculture | Requires a service | Act 178 of 2024 | No Change |
| 56-3-7340 (A) | State | Statute | (A) The Department may issue “Native American” special license plates | Requires a service | Act 178 of 2024 | No Change |
| 56-3-16010 (A) | State | Statute | (A) The Department may issue “Catawba Nation” special license plates. | Requires a service | Act 178 of 2024 | No Change |
| 56-3-16010 (B) | State | Statute | (B) The Department may issue “Catawba Nation” special license plates six months after approval of design. | Requires a service | Act 178 of 2024 | No Change |
| 56-3-16010 (C) | State | Statute | (C) The “Catawba Nation” special license plate is exempt from the \$6800 required to initiate plate production | Requires a service | Act 178 of 2024 | No Change |

| Law number | Jurisdiction | Type | Description | Purpose the law serves: | Notes: | Changes made during FY2025 |
|----------------|--------------|---------|---|-------------------------|-----------------|----------------------------|
| 56-3-16010 (D) | State | Statute | (D) The biennial fee for each Catawba Nation special license plate is forty dollars plus the regular motor vehicle license and the \$40 fee must be distributed to the Catawba Nation | Requires a service | Act 178 of 2024 | No Change |
| 56-3-16110 | State | Statute | The Department may issue “Cherokee Indian Nation” special license plates | Requires a service | Act 178 of 2024 | No Change |
| 56-3-16210 (A) | State | Statute | (A) The Department may issue “South Carolina Beekeepers Association” special license plates to owners of private passenger-carrying motor vehicles or motorcycles registered in their names | Requires a service | Act 178 of 2024 | No Change |
| 56-3-16210 (B) | State | Statute | (B) The Department may issue “South Carolina Beekeepers Association” six months after the approval of the design | Requires a service | Act 178 of 2024 | No Change |
| 56-3-16210 (C) | State | Statute | (C) The biennial fee for each South Carolina Beekeepers Association special license plate is forty dollars plus the regular motor vehicle license and the \$40 fee must be distributed to the South Carolina Beekeepers Association | Requires a service | Act 178 of 2024 | No Change |
| 56-3-14210 (A) | State | Statute | (A) The year 2024 was added as an option to the list for University of South Carolina Women's Basketball National Champions plates | Requires a service | Act 178 of 2024 | No Change |
| 56-3-14210 (D) | State | Statute | (D) The year 2024 was added to the list for University of South Carolina Women's Basketball National Champions license plate that is reserved for the women's basketball coach | Requires a service | Act 178 of 2024 | No Change |

| Law number | Jurisdiction | Type | Description | Purpose the law serves: | Notes: | Changes made during FY2025 |
|--------------------|--------------|---------|---|------------------------------------|-----------------|----------------------------|
| 56-3-14210 (E) | State | Statute | (E) The year 2024 will be added to the University of South Carolina Women's Basketball National Champions' license plate that previously only commemorated years 2017 and 2022 after the plate's ten-year cycle | Requires a service | Act 178 of 2024 | No Change |
| 56-3-7100 | State | Statute | The Department may issue “Autistic and Neurodivergent” special motor vehicle license plates | Requires a service | Act 178 of 2024 | No Change |
| 56-3-16310 (A) | State | Statute | The Department may issue “South Carolina Association for Pupil Transportation” special license plates | Requires a service | Act 178 of 2024 | No Change |
| 56-3-16310 (B) | State | Statute | The Department may issue “South Carolina Association for Pupil Transportation” special license plates six months following approval of its design | Requires a service | Act 178 of 2024 | No Change |
| 56-3-16310 (D) | State | Statute | The biennial fee for each special license plate is twenty-five dollars plus the regular motor vehicle license fee and the twenty-five-dollar fee must be distributed to the South Carolina Association for Pupil Transportation | Requires a service | Act 178 of 2024 | No Change |
| 56-3-14910 (A)(11) | State | Statute | (A)(11) The department may issue Navy and Marine Corps Medal special license plates reflective of valorous awards | Requires a service | Act 178 of 2024 | No Change |
| 56-3-14990 (B) | State | Statute | (B) Requirements to allow a surviving spouse of a member of the National Guard to apply to the department for and transfer a National Guard; Army, Air, or retired. | Requires a service | Act 178 of 2024 | No Change |
| 56-1-219 | State | Statute | Requirements to establish a work zone safety program | Not related to agency deliverable. | Act 182 of 2024 | No Change |
| 56-1-15 (B) | State | Statute | Work zone safety course requirements. | Not related to agency deliverable. | Act 182 of 2024 | No Change |
| 56-1-130 (B) | State | Statute | Work zone safety course requirements. | Not related to agency deliverable. | Act 182 of 2024 | No Change |

| Law number | Jurisdiction | Type | Description | Purpose the law serves: | Notes: | Changes made during FY2025 |
|---------------|--------------|---------|---|-------------------------------|-----------------|----------------------------|
| 62-6-401 (A) | State | Statute | Department may establish a Transfer on Death or TOD designation upon any personal property titled (vehicles and mobile homes) | Requires a service | Act 200 of 2024 | No Change |
| 62-6-401 (B) | State | Statute | A TOD designation passes to the TOD beneficiary upon death of all owners of the personal property | Requires a manner of delivery | Act 200 of 2024 | No Change |
| 62-6-401 (C) | State | Statute | A TOD beneficiary has no ownership until the owner(s) of the titled personal property passes away | Requires a manner of delivery | Act 200 of 2024 | No Change |
| 62-6-401 (D1) | State | Statute | Upon the death of the owner(s) of the titled personal property, the personal property must be titled to the beneficiaries in undivided equal parts..... | Requires a manner of delivery | Act 200 of 2024 | No Change |
| 62-6-401 (D2) | State | Statute | The personal property belongs to the estate of the owner if no beneficiaries survive upon death of owner | Requires a manner of delivery | Act 200 of 2024 | No Change |
| 62-6-401 (D3) | State | Statute | The owner may revoke or modify the TOD beneficiaries at anytime | Requires a manner of delivery | Act 200 of 2024 | No Change |
| 62-6-401 (E1) | State | Statute | Only multiple owners who own titled personal property with right of survivorship shall be entitled to utilize a TOD designation to transfer property..... | Requires a manner of delivery | Act 200 of 2024 | No Change |
| 62-6-401 (E2) | State | Statute | TOD designation beneficiaries descriptions | Requires a manner of delivery | Act 200 of 2024 | No Change |
| 62-6-401 (E3) | State | Statute | TOD designation beneficiaries descriptions | Requires a manner of delivery | Act 200 of 2024 | No Change |
| 62-6-401 (E4) | State | Statute | When there is more than one owner, all owners or survivors must determine TOD designation or revoke or modify TOD designation | Requires a manner of delivery | Act 200 of 2024 | No Change |
| 62-6-401 (F) | State | Statute | An Owner(s) of any personal property titled by the department shall apply for a TOD designation pursuant to this section | Requires a manner of delivery | Act 200 of 2024 | No Change |

| Law number | Jurisdiction | Type | Description | Purpose the law serves: | Notes: | Changes made during FY2025 |
|-----------------|--------------|---------|--|------------------------------------|-----------------|----------------------------|
| 62-6-401 (H1) | State | Statute | The Department must retitle the personal property to the TOD beneficiaries if proper proof of death is presented | Requires a manner of delivery | Act 200 of 2024 | No Change |
| 62-6-401 (H2) | State | Statute | The Department must retitle the personal property to the personal representative of a deceased party if proper proof of death is presented | Requires a manner of delivery | Act 200 of 2024 | No Change |
| 62-6-401 (H3) | State | Statute | The Department must retitle the personal property to a party or parties in accordance with a court order | Requires a manner of delivery | Act 200 of 2024 | No Change |
| 62-6-401 (I) | State | Statute | TOD ownership descriptions | Requires a manner of delivery | Act 200 of 2024 | No Change |
| 56-19-290 (6) | State | Statute | Each certificate of title shall contain any Transfer on Death beneficiaries established upon application of title | Requires a service | Act 200 of 2024 | No Change |
| 56-19-420(A)(4) | State | Statute | Department shall charge \$15 to establish, modify, or revoke Transfer on death beneficiaries | Requires a service | Act 200 of 2024 | No Change |
| 62-6-101 (3) | State | Statute | Redefined "Beneficiary" for TOD purposes | Not related to agency deliverable. | Act 200 of 2024 | No Change |
| 62-6-101(15) | State | Statute | Added the term "Owner "to definitions | Not related to agency deliverable. | Act 200 of 2024 | No Change |
| 62-6-101(16) | State | Statute | Added the definition of "Transfer on Death" or "TOD" | Not related to agency deliverable. | Act 200 of 2024 | No Change |
| 62-6-101(17) | State | Statute | Added the definition of "Titled personal property" | Not related to agency deliverable. | Act 200 of 2024 | No Change |
| | State | Statute | Department must delay implementation of “Law Enforcement and Personal Privacy Protection Act” and the “Judicial Privacy Protection Act” until 7/1/2025 | Not related to agency deliverable. | Act 220 of 2024 | Amended |

| Law number | Jurisdiction | Type | Description | Purpose the law serves: | Notes: | Changes made during FY2025 |
|--------------|--------------|---------|---|------------------------------------|----------------|----------------------------|
| 56-5-750 | State | Statute | Department must suspend Driver's License of individual who has been found to led Law Enforcement on high speed pursuit for one year. | Requires a manner of delivery | Act 38 of 2025 | Amended |
| 56-3-1230(C) | State | Statute | Department must issue license plate to commemorate the two hundred fiftieth anniversary of the American Revolution starting January 1, 2026 and ending December 31, 2032 as the regular license plate for private passenger vehicles. | Requires a manner of delivery | Act 39 of 2025 | Added |
| 56-5-3890(A) | State | Statute | Mobile Electronic device defined | Not related to agency deliverable. | Act 40 of 2025 | Amended |
| 56-5-3890(B) | State | Statute | Restrictions of mobile electronic device use while operating a motor vehicle outlined | Not related to agency deliverable. | Act 40 of 2025 | Amended |
| 56-5-3890(C) | State | Statute | Exceptions to mobile electronic device use while operating a motor vehicle outlined | Not related to agency deliverable. | Act 40 of 2025 | Amended |
| 56-5-3890(D) | State | Statute | Penalties outlined for the use of a mobile electronic device while operating a motor vehicle | Not related to agency deliverable. | Act 40 of 2025 | Amended |
| 56-5-3890(F) | State | Statute | Department must maintain and provide citation information to the Department of Public Safety | Requires a manner of delivery | Act 40 of 2025 | Amended |
| 56-1-720 | State | Statute | Distracted Driving for second or subsequent offense added to point system for driving records | Requires a manner of delivery | Act 40 of 2025 | Amended |
| 56-2-90(A) | State | Statute | Golf Cart owners must obtain a permit decal and registration from the Department to operate on Public Highways and be replaced every five years | Requires a service | Act 64 of 2025 | Added |
| 56-2-90(B) | State | Statute | Golf cart operators must be sixteen years of age and a licensed driver. | Not related to agency deliverable. | Act 64 of 2025 | Added |
| 56-2-90(C) | State | Statute | Guidelines for municipalities and counties in reference to the operation of golf carts | Not related to agency deliverable. | Act 64 of 2025 | Added |

| Law number | Jurisdiction | Type | Description | Purpose the law serves: | Notes: | Changes made during FY2025 |
|------------|--------------|-----------------|--|--------------------------------------|--|----------------------------|
| 56-2-90(D) | State | Statute | Guidelines for the operation of golf carts in the absence of an ordinance | Not related to agency deliverable. | Act 64 of 2025 | Added |
| 56-2-90(E) | State | Statute | Golf cart passengers under the age of twelve must wear a seatbelt. | Not related to agency deliverable. | Act 64 of 2025 | Added |
| 82.2 | State | FY25-26 Proviso | Eliminates the restriction that limits fees charged for certain products at the department and to allow the department to retain the balance of the revenue collected from any increase to fees above the rate charged | Funding agency deliverable(s) | Fees needed for the implementation and maintenance of Central Issuance | Amended |
| 82.15 | State | FY25-26 Proviso | Department must contract with 3rd party vendor to create ELT program, timeline must be established and provided to the Committees of Senate Finance, Senate Transportation, House Ways and Means, and House Education and Public Works by June 30, 2026. | Distribute finding to another entity | First steps in the creation of an Electronic Titling program | Added |

| 2025 | | Services Data as submitted for the Accountability Report by: R400 - DEPARTMENT OF MOTOR VEHICLES | | | | | | |
|---|--|--|---|---|---|--|--|--------------------------------|
| Description of Service | Description of Direct Customer | Customer Name | Others Impacted by Service | Division or major organizational unit providing the service. | Description of division or major organizational unit providing the service. | Primary negative impact if service not provided. | Changes made to services during FY2025 | Summary of changes to services |
| State identification cards that specify whether or not an individual has the legal authorization to drive and any restrictions or specific endorsements associated with his/her driving ability. | Public, 5 years old and over | Citizens | Law enforcement, international customers, anyone who desires to operate a vehicle or commercial motor vehicle | Driver Services/ Branch Services/ Information Technology | State issued Driver's License and ID Card | People wouldn't have ID cards | No Change | |
| Issue plates that support various types of vehicles and benefit a variety of special interest groups | Private and commercial motor vehicle owners, political subdivision vehicle owners. | Citizens | Law enforcement, private and public entities that have special license plates | Vehicle Services/ Branch Services | License Plates | Special orgs wouldn't have additional revenue stream | No Change | |
| Allow people to register as an organ donor and as a voter in South Carolina. | Donors - 17 and over, voters - 18 and over. | Citizens | Donate Life | Branch Services | Voter and Donor Registration | Supports need for organ and tissue donors | No Change | |
| Receipt and distribution of revenues. | Distribute revenue from various sources to Schools, Organizations, State Entities. | Public and private entities | Primarily SCDOT, STIB for the State, other private special interest groups | Administration/ Branch Services | Revenue Distribution | Responsibility to fund other agencies in the state | No Change | |
| Enforce mechanisms to ensure every driver's financial responsibility obligations (i.e.- car insurance). | Private and commercial motor vehicle owners. | Citizens | Insurance companies, Law enforcement | Driver Services | Financial Responsibility | Ensure drivers remain insured | No Change | |
| Secure PII in the agency's possession. | Ensure the security and privacy of PII for all customers of the DMV. | Citizens | Businesses with access to the DMV, Bulk Data Customers | Information Security/ Branch Services/ Information Technology/ General Counsel | Information Security and Privacy | Potential impacts on data related to citizens. Requirement to secure their PII | No Change | |
| Partner with federal, state, and local governments to share information to which they are legally entitled for the purpose carrying out of government activities. | Share information as authorized by FOIA, DPPA and FPPA. | Citizens | Any federal, state, and local partner, law enforcement, courts | Information Technology/ Communications/ Administration/ General Counsel | FOIA, DPPA, FPPA | Other agencies unable to serve their constituents | No Change | |
| Provide access to public information for permitted individuals. | Share information as authorized by FOIA, DPPA and FPPA. | Citizens | Law enforcement, courts | Branch Services/ Driver Services/ Vehicle Services/ Administration/ Inspector General/ Information Technology/ Communications | Information Access, Public | Comply with FOIA | No Change | |
| Work with industry partners to maximize existing efficiency measures and explore new partnerships to serve the public. | Third Party Commercial and Non-Commercial Driver Training and Testing Schools; Law Enforcement and Other Authorized Entities with access to Member Services. | Citizens | Business, driver training schools, DMV branch offices | Office of Inspector General/ Information Technology | Third Party Testers and Member Services | Ensure strong working relationships with stakeholders | No Change | |
| Uphold cooperative agreements, such as IFTA/IRP and the Driver's License compact agreement, which ensures South Carolina laws are respected by out-of-state drivers and that fuel taxes are allotted appropriately based on road use. | International Fuel Tax Agreement Members, International Registration Plan Members, and Driver's License Compact Signatories. | Citizens | Businesses, STP | Driver Services/ Motor Carrier/ General Counsel | Cooperative Agreements | Other states could issue licenses to disqualified drivers, | No Change | |

| Description of Service | Description of Direct Customer | Customer Name | Others Impacted by Service | Division or major organizational unit providing the service. | Description of division or major organizational unit providing the service. | Primary negative impact if service not provided. | Changes made to services during FY2025 | Summary of changes to services |
|---|--------------------------------|---------------|----------------------------|--|---|---|--|--------------------------------|
| Transfer on Death implemented to allow the adding of recipients to titles per Act 200 of 2024 | Public | citizens | Lienholders | Vehicle Services/ Branch Services | Titling Unit | Customer would have to continue to utilize the Probate Courts to transfer titles from the name of deceased individuals to the appointed representative. | No Change | |

| 2025 | <u>Partnerships Data</u> as submitted for the Accountability Report by: R400 - DEPARTMENT OF MOTOR VEHICLES | | |
|-------------------------------|---|---|---|
| Type of Partner Entity | Name of Partner Entity | Description of Partnership | Change to the partnership during the past fiscal year |
| Private Business Organization | 10 ZERO DRIVING ACADEMY | Automobile Driver Training, examination | No Change |
| Private Business Organization | 123 DRIVE! DRIVING ACADEMY, INC | Automobile Driver Training, examination | No Change |
| Private Business Organization | 1st IN CLASS | Automobile Driver Training, examination | No Change |
| Private Business Organization | 3 J'S DRIVING SCHOOL | Automobile Driver Training, examination | No Change |
| Private Business Organization | 843 LETS DRIVE, LLC | Automobile Driver Training, examination | No Change |
| Private Business Organization | 911 DRIVING SCHOOL (CHARLESTON) | Automobile Driver Training, examination | No Change |
| Private Business Organization | 911 DRIVING SCHOOL (RICHLAND) | Automobile Driver Training, examination | No Change |
| Private Business Organization | 911 DRIVING SCHOOL (YORK) | Automobile Driver Training | No Change |
| Private Business Organization | A & R DRIVER TRAINING SCHOOL | Automobile Driver Training, examination | No Change |
| Private Business Organization | AAAA DRIVING SCHOOL | Automobile Driver Training, examination | No Change |
| Private Business Organization | ABATE | Industry advocacy organization | No Change |

| Type of Partner Entity | Name of Partner Entity | Description of Partnership | Change to the partnership during the past fiscal year |
|-------------------------------|----------------------------|--|---|
| Private Business Organization | ABBIE'S DRIVING SCHOOL | Automobile Driver Training, examination | No Change |
| Private Business Organization | ABC DRIVER TRAINING | Automobile Driver Training, examination | No Change |
| Private Business Organization | ABLES DRIVING SCHOOL | Automobile Driver Training, examination | No Change |
| Private Business Organization | ACE DRIVER TRAINING | Automobile Driver Training, examination, CDL examination | No Change |
| Private Business Organization | ADVANTAGE DRIVING LLC | Automobile Driver Training, examination | No Change |
| Private Business Organization | AFFORDABLE DRIVING ACADEMY | Automobile Driver Training, examination | No Change |
| Local Government | Aiken County Schools | CDL Examination | No Change |
| Private Business Organization | AIKEN DRIVING ACADEMY | Automobile Driver Training, examination | No Change |
| Higher Education Institute | Aiken Technical College | MC training, examination | No Change |
| Private Business Organization | ALERT DRIVER TRAINING | Automobile Driver Training | No Change |
| Higher Education Institute | Allen University | Recipient of revenue from specialty license plate | No Change |
| Private Business Organization | A-LORD ASHLEY DRIVING | Automobile Driver Training, examination | No Change |

| Type of Partner Entity | Name of Partner Entity | Description of Partnership | Change to the partnership during the past fiscal year |
|-------------------------------|--|--|---|
| Non-Governmental Organization | Alpha Kappa Alpha Sorority | Recipient of revenue from specialty license plate | No Change |
| Non-Governmental Organization | Alpha Phi Alpha | Recipient of revenue from specialty license plate | No Change |
| Professional Association | American Association of Motor Vehicle Administrators | Develops industry best practices, provides verification services, and as serves as a linkage point for all jurisdiction administrators | No Change |
| Non-Governmental Organization | American Cancer Society | Recipient of revenue from specialty license plate | No Change |
| Federal Government | American National Red Cross | Recipient of revenue from specialty license plate | No Change |
| Non-Governmental Organization | Ancient Free Masons | Recipient of revenue from specialty license plate | No Change |
| Local Government | Anderson School District 3 | CDL Examination | No Change |
| Local Government | Anderson School District 5 | CDL Examination | No Change |
| Private Business Organization | ANOINTED HANDS DRIVING ACADEMY | Automobile Driver Training, examination | No Change |
| Higher Education Institute | Appalachian State University | Recipient of revenue from specialty license plate | No Change |
| Private Business Organization | ARRIVE ALIVE DRIVING ACADEMY | Automobile Driver Training, examination | No Change |
| Private Business Organization | ATKINSON DRIVER TRAINING | Automobile Driver Training, examination | No Change |

| Type of Partner Entity | Name of Partner Entity | Description of Partnership | Change to the partnership during the past fiscal year |
|-------------------------------|---------------------------------------|---|---|
| Private Business Organization | ATLAS DRIVING SCHOOL | Automobile Driver Training, examination | No Change |
| Higher Education Institute | Auburn University | Recipient of revenue from specialty license plate | No Change |
| Private Business Organization | AUTO SAFE DRIVING SCHOOL EST | Automobile Driver Training, examination | No Change |
| Private Business Organization | BACK TO BASICS DRIVING SCHOOL | Automobile Driver Training, examination | No Change |
| Private Business Organization | BALDWIN POINT REDUCTION /DRIVER TRNG. | Automobile Driver Training, examination | No Change |
| Private Business Organization | BEACH DRIVING SCHOOL | Automobile Driver Training, examination | No Change |
| Private Business Organization | BEAMS'S AA DRIVER TRAINING | Automobile Driver Training, examination | No Change |
| Local Government | Beaufort County School District | CDL Examination | No Change |
| Non-Governmental Organization | Beaufort Water Festival | Recipient of revenue from specialty license plate | No Change |
| Higher Education Institute | Benedict College | Recipient of revenue from specialty license plate | No Change |
| Local Government | Berkeley County Roads & Bridges | CDL Examination | No Change |
| Local Government | Berkeley County Schools | CDL Examination | No Change |

| Type of Partner Entity | Name of Partner Entity | Description of Partnership | Change to the partnership during the past fiscal year |
|-------------------------------|---|---|---|
| Higher Education Institute | Bob Jones University | Recipient of revenue from specialty license plate | No Change |
| Federal Government | Boy Scouts of America | Recipient of revenue from specialty license plate | No Change |
| Non-Governmental Organization | Boykin Spaniel Foundation | Recipient of revenue from specialty license plate | No Change |
| Private Business Organization | BOYTER'S DRIVING SCHOOL | Automobile Driver Training, examination | No Change |
| Private Business Organization | C.O.P.S. DRIVING ACADEMY | Automobile Driver Training, examination | No Change |
| Private Business Organization | CALCUTT'S DRIVING SCHOOL LLC | Automobile Driver Training, examination | No Change |
| Private Business Organization | CAMPBELL'S DRIVING SCHOOL | Automobile Driver Training, examination | No Change |
| Private Business Organization | CAROLINA DRIVING SCHOOL | Automobile Driver Training, examination | No Change |
| Private Business Organization | Carolina Independent Auto Dealers Association | Industry advocacy organization | No Change |
| Non-Governmental Organization | Carolina Recycling Association | Recipient of revenue from specialty license plate | No Change |
| Non-Governmental Organization | Carolinas Dist. Kiwanis Foundation | Recipient of revenue from specialty license plate | No Change |
| Private Business Organization | CARROLL'S BLUE LINE DRIVING ACADEMY | Automobile Driver Training, examination | No Change |

| Type of Partner Entity | Name of Partner Entity | Description of Partnership | Change to the partnership during the past fiscal year |
|-------------------------------|--------------------------------|---|---|
| Non-Governmental Organization | Chabad of Charleston, Inc. | Recipient of revenue from specialty license plate | No Change |
| Private Business Organization | CHAMPIONSHIP DRIVING SCHOOL | Automobile Driver Training, examination | No Change |
| Higher Education Institute | Charleston Southern University | Recipient of revenue from specialty license plate | No Change |
| Non-Governmental Organization | Chase After A Cure | Recipient of revenue from specialty license plate | No Change |
| Local Government | Chester County Schools | CDL Examination | No Change |
| Local Government | Chesterfield County Schools | CDL Examination | No Change |
| Higher Education Institute | Citadel | Recipient of revenue from specialty license plate | No Change |
| Local Government | City of Greenville | CDL Examination | No Change |
| Local Government | City of Laurens | CDL Examination | No Change |
| Local Government | City of North Charleston | CDL Examination | No Change |
| Local Government | City of Union | CDL Examination | No Change |
| Higher Education Institute | Claflin College | Recipient of revenue from specialty license plate | No Change |

| Type of Partner Entity | Name of Partner Entity | Description of Partnership | Change to the partnership during the past fiscal year |
|-------------------------------|----------------------------------|---|---|
| Local Government | Clarendon School District 2 | CDL Examination | No Change |
| Higher Education Institute | Clemson University | Recipient of revenue from specialty license plate | No Change |
| Local Government | Clover School District 2 | CDL Examination | No Change |
| Higher Education Institute | Coastal Carolina University | Recipient of revenue from specialty license plate | No Change |
| Non-Governmental Organization | Coastal Conservation Association | Recipient of revenue from specialty license plate | No Change |
| Higher Education Institute | Coker College | Recipient of revenue from specialty license plate | No Change |
| Higher Education Institute | College of Charleston | Recipient of revenue from specialty license plate | No Change |
| Local Government | Colleton County Schools | CDL Examination | No Change |
| Higher Education Institute | Columbia College | Recipient of revenue from specialty license plate | No Change |
| Private Business Organization | COMPLETE DRIVERS TRAINING SCHOOL | Automobile Driver Training, examination | No Change |
| Higher Education Institute | Converse College | Recipient of revenue from specialty license plate | No Change |
| Local Government | County Coroners | access to member services | No Change |

| Type of Partner Entity | Name of Partner Entity | Description of Partnership | Change to the partnership during the past fiscal year |
|-------------------------------|------------------------------------|---|---|
| Local Government | County Veteran's offices | Veteran related questions and legislative issues | No Change |
| Private Business Organization | Cox's Harley Davidson of Rock Hill | MC training, examination | No Change |
| Private Business Organization | Criteria Corp | Provides pre-employment screening | No Change |
| Private Business Organization | CRUISE CONTROL DRIVING SCHOOL | Automobile Driver Training, examination | No Change |
| Private Business Organization | CVR | Service provider for electronic registration and titling | No Change |
| State Government | DAODAS | Partner on state Ignition Interlock Device (IID) program | Amend |
| Local Government | Darlington School District | CDL Examination | No Change |
| Private Business Organization | DAVIS DRIVING ACADEMY | Automobile Driver Training, examination | No Change |
| Private Business Organization | DDI | Service provider for electronic registration and titling | No Change |
| Non-Governmental Organization | Delta Sigma Theta | Recipient of revenue from specialty license plate | No Change |
| State Government | Department of Corrections | Partner in issuing identification cards to those in custody, driving history reports, and has access to member services, CDL examinations | No Change |
| Federal Government | Department of Homeland Security | Sets the federal requirements for identification issuance | No Change |

| Type of Partner Entity | Name of Partner Entity | Description of Partnership | Change to the partnership during the past fiscal year |
|-------------------------------|---|---|---|
| Local Government | Department of Juvenile Justice | Partner in issuing identification cards to those in custody | No Change |
| State Government | Department of Probation, Pardon, and Parole | Partner on Ignition interlock device program and access to member services | No Change |
| State Government | Department of Social Services | Recipient of SCDMV reports | No Change |
| Private Business Organization | DIVINE FAVOR DRIVING SCHOOL | Automobile Driver Training, examination | No Change |
| State Government | Donate Life SC | Registration of donors and collection of funds in support of Donate Life SC | No Change |
| Local Government | Dorchester School District 2 | CDL Examination | No Change |
| Private Business Organization | DRIVE 4 LIFE DRIVING ACADEMY | Automobile Driver Training, examination | No Change |
| Private Business Organization | DRIVE ALERT TRAINING ACADEMY | Automobile Driver Training, examination | No Change |
| Private Business Organization | DRIVE SAFE DRIVING ACADEMY | Automobile Driver Training, examination | No Change |
| Private Business Organization | DRIVER EDUCATION ACHIEVED | Automobile Driver Training, examination | No Change |
| Private Business Organization | DRIVING 101 | Automobile Driver Training, examination | No Change |
| Private Business Organization | Driving Schools | Fulfills the legal requirements for driver training | No Change |
| Non-Governmental Organization | Ducks Unlimited Inc. | Recipient of revenue from specialty license plate | No Change |

| Type of Partner Entity | Name of Partner Entity | Description of Partnership | Change to the partnership during the past fiscal year |
|-------------------------------|---|---|---|
| Private Business Organization | DUTCH FORK DRIVING SCHOOL | Automobile Driver Training | No Change |
| Private Business Organization | EAGLE EYE DRIVING ACADEMY | Automobile Driver Training, examination | No Change |
| Non-Governmental Organization | Eagle Scouts of America | Recipient of revenue from specialty license plate | No Change |
| Non-Governmental Organization | Earth Echo International | Recipient of revenue from specialty license plate | No Change |
| State Government | Edgefield School District | CDL Examination | No Change |
| Private Business Organization | Elyon | Partner in the agency's development of its business continuity plan | No Change |
| State Government | Emergency Management Division | Support during natural disasters | No Change |
| Private Business Organization | EMILY'S DRIVING SCHOOL | Automobile Driver Training, examination | No Change |
| Higher Education Institute | Erskine College | Recipient of revenue from specialty license plate | No Change |
| Private Business Organization | EXCELLENT CHOICE DRIVING SCHOOL | Automobile Driver Training | No Change |
| Local Government | Fairfield County Public Works & Recycling | CDL Examination | No Change |
| Local Government | Fairfield County Schools | CDL Examination | No Change |
| Federal Government | Federal Motor Carrier Safety Administration | Regulates commercial motor carriers | No Change |

| Type of Partner Entity | Name of Partner Entity | Description of Partnership | Change to the partnership during the past fiscal year |
|-------------------------------|--|---|---|
| Local Government | Fire Department Donaldson | CDL Examination | No Change |
| Private Business Organization | Florence Cycles DBA Black Jack Harley Davidson | MC training, examination | No Change |
| Local Government | Florence School District 1 | CDL Examination | No Change |
| Local Government | Florence School District 3 | CDL Examination | No Change |
| Higher Education Institute | Florence-Darlington Technical College | CDL Examination | No Change |
| State Government | Florence-Darlington Technical College | Truck Driver Training, | No Change |
| Higher Education Institute | Florida State University | Recipient of revenue from specialty license plate | No Change |
| Local Government | Fort Mill School District 4 | CDL Examination | No Change |
| Higher Education Institute | Frances Marion University | Recipient of revenue from specialty license plate | No Change |
| Professional Association | Fraternal Order of Police | Recipient of revenue from specialty license plate | No Change |
| Private Business Organization | FREEMAN GROUP LLC DRIVER TRAINING DIVISON | Automobile Driver Training, examination | No Change |
| Higher Education Institute | Furman University | Recipient of revenue from specialty license plate | No Change |
| Non-Governmental Organization | Georgia Tech Foundation | Recipient of revenue from specialty license plate | No Change |

| Type of Partner Entity | Name of Partner Entity | Description of Partnership | Change to the partnership during the past fiscal year |
|-------------------------------|------------------------------------|--|---|
| Private Business Organization | GREENLIGHT DRIVING ACADEMY | Automobile Driver Training, examination | No Change |
| Private Business Organization | Greenville Children's Hospital | Recipient of revenue from specialty license plate | No Change |
| Local Government | Greenville County Schools | CDL Examination | No Change |
| Private Business Organization | GREENVILLE DRIVING SCHOOL | Automobile Driver Training, examination | No Change |
| Higher Education Institute | Greenville Technical College | Training, MC & CDL Examination | No Change |
| Private Business Organization | HANDS-ON-DRIVER TRAINING | Automobile Driver Training, examination | No Change |
| Private Business Organization | HANNA'S DRIVING SCHOOL | Automobile Driver Training, examination | No Change |
| Non-Governmental Organization | Heritage Classic Foundation | Recipient of revenue from specialty license plate | No Change |
| Private Business Organization | HIGHWAY MAN DRIVING ACADEMY | Automobile Driver Training, examination | No Change |
| Local Government | Hilton Head Fire Rescue | CDL Examination | No Change |
| Private Business Organization | HOLMAN'S DRIVING SCHOOL | Automobile Driver Training, examination | No Change |
| Local Government | Horry County Schools | CDL Examination | No Change |
| Higher Education Institute | Horry-Georgetown Technical College | MC training, examination, CDL Examination, Truck Driver Training | No Change |

| Type of Partner Entity | Name of Partner Entity | Description of Partnership | Change to the partnership during the past fiscal year |
|-------------------------------|-------------------------------|---|---|
| Non-Governmental Organization | I Believe SC | Recipient of revenue from specialty license plate | No Change |
| Private Business Organization | J's DRIVING ACADEMY | Automobile Driver Training | No Change |
| Private Business Organization | JAMES ISLAND DRIVING SCHOOL | Automobile Driver Training, examination | No Change |
| Private Business Organization | JONES DRIVING ACADEMY | Automobile Driver Training, examination | No Change |
| Private Business Organization | JONES DRIVING SCHOOL | Automobile Driver Training, examination | No Change |
| Non-Governmental Organization | Kappa Alpha Psi | Recipient of revenue from specialty license plate | No Change |
| Local Government | Kershaw County Schools | CDL Examination | No Change |
| Private Business Organization | LAKE MURRAY DRIVING ACADEMY | Automobile Driver Training, examination | No Change |
| Private Business Organization | LAKELANDS DRIVING ACADEMY LLC | Automobile Driver Training, examination | No Change |
| Local Government | Lancaster County Schools | CDL Examination | No Change |
| Higher Education Institute | Lander University | Recipient of revenue from specialty license plate | No Change |

| Type of Partner Entity | Name of Partner Entity | Description of Partnership | Change to the partnership during the past fiscal year |
|-------------------------------|--|---|---|
| Private Business Organization | Landmark Construction | CDL Examination | No Change |
| Local Government | Law Enforcement Network | partner on public safety and law enforcement related issues | No Change |
| Local Government | LCPW | CDL Examination | No Change |
| Local Government | Lexington / Richland School District 5 | CDL Examination | No Change |
| Private Business Organization | LEXINGTON DRIVING ACADEMY | Automobile Driver Training, examination | No Change |
| Local Government | Lexington School District 1 | CDL Examination | No Change |
| Local Government | Lexington School District 2 | CDL Examination | No Change |
| Local Government | Lexington School District 3 | CDL Examination | No Change |
| Local Government | Lexington School District 4 | CDL Examination | No Change |
| Higher Education Institute | Limestone College | Recipient of revenue from specialty license plate | No Change |
| Private Business Organization | Low Country Harley-Davidson, SIIS LLC | MC training, examination | No Change |

| Type of Partner Entity | Name of Partner Entity | Description of Partnership | Change to the partnership during the past fiscal year |
|-------------------------------|--|---|---|
| Private Business Organization | LR "U DRIVE" | Automobile Driver Training, examination | No Change |
| Non-Governmental Organization | Marine Corps League | Recipient of revenue from specialty license plate | No Change |
| Local Government | Marion School District 1 | CDL Examination | No Change |
| Private Business Organization | MAVERICK DRIVING ACADEMY | Automobile Driver Training, examination | No Change |
| Private Business Organization | MCINTOSH DRIVING SCHOOL | Automobile Driver Training, examination | No Change |
| Higher Education Institute | Miller-Motte Technical College | CDL Examination, Truck Driver Training | No Change |
| Private Business Organization | MISTER C's DRIVING SCHOOL | Automobile Driver Training, examination | No Change |
| Higher Education Institute | Morris College | Recipient of revenue from specialty license plate | No Change |
| Non-Governmental Organization | Morris Island Lighthouse/Save the Light Inc. | Recipient of revenue from specialty license plate | No Change |
| Non-Governmental Organization | Mothers Against Drunk Driving | Recipient of revenue from specialty license plate | No Change |
| Non-Governmental Organization | Motorcycle Safety Foundation | Motorcycle training standards for third party training/testing programs | No Change |

| Type of Partner Entity | Name of Partner Entity | Description of Partnership | Change to the partnership during the past fiscal year |
|-------------------------------|--|---|---|
| Private Business Organization | MR. MIKES DRIVING SCHOOL | Automobile Driver Training, examination | No Change |
| Private Business Organization | MURPHY'S DRIVING SCHOOL | Automobile Driver Training, examination | No Change |
| Non-Governmental Organization | MUSC Alumni Association | Recipient of revenue from specialty license plate | No Change |
| Higher Education Institute | MUSC Children's Hospital | Recipient of revenue from specialty license plate | No Change |
| Private Business Organization | Myrtle Beach Harley Davidson LLC | MC training, examination | No Change |
| Federal Government | National Highway Traffic Safety Administration | Regulates national highway safety standards | No Change |
| Non-Governmental Organization | National Multiple Sclerosis Society | Recipient of revenue from specialty license plate | No Change |
| Private Business Organization | NATIONAL SAFETY COUNCIL DRIVING ACADEMY | Automobile Driver Training, examination | No Change |
| Non-Governmental Organization | National Wild Turkey Foundation | Recipient of revenue from specialty license plate | No Change |
| Private Business Organization | NAVIGATION DRIVING SCHOOL | Automobile Driver Training, examination | No Change |
| Non-Governmental Organization | NC State Alumni Association | Recipient of revenue from specialty license plate | No Change |

| Type of Partner Entity | Name of Partner Entity | Description of Partnership | Change to the partnership during the past fiscal year |
|-------------------------------|--------------------------------------|---|---|
| Higher Education Institute | Newberry College | Recipient of revenue from specialty license plate | No Change |
| Local Government | Newberry County Schools | CDL Examination | No Change |
| Private Business Organization | NEXTSTEP REHAB SERVICES | Automobile Driver Training | Amend |
| Local Government | North Charleston Sewer District | CDL Examination | No Change |
| Higher Education Institute | North Greenville University | Recipient of revenue from specialty license plate | No Change |
| Non-Governmental Organization | Northwestern HS Alumni Association | Recipient of revenue from specialty license plate | No Change |
| Professional Association | Nurse's Foundation | Recipient of revenue from specialty license plate | No Change |
| Private Business Organization | O'BRIEN'S DRIVING SCHOOL | Automobile Driver Training, examination | No Change |
| Private Business Organization | O'BRIEN'S DRIVING SCHOOL | Automobile Driver Training, examination | No Change |
| Local Government | Oconee County School District | CDL Examination | No Change |
| State Government | Office of Revenue and Fiscal Affairs | Provide input for fiscal impact statements | No Change |

| Type of Partner Entity | Name of Partner Entity | Description of Partnership | Change to the partnership during the past fiscal year |
|-------------------------------|--------------------------------------|---|---|
| Higher Education Institute | Ohio State University | Recipient of revenue from specialty license plate | No Change |
| Non-Governmental Organization | Omega Psi Phi | Recipient of revenue from specialty license plate | No Change |
| Local Government | Orangeburg School District 4 | CDL Examination | No Change |
| Local Government | Orangeburg School District 5 | CDL Examination | No Change |
| State Government | Orangeburg-Calhoun Technical College | Truck Driver Training, CDL Examination | No Change |
| Non-Governmental Organization | Palmetto Cycling Coalition, Inc. | Recipient of revenue from specialty license plate | No Change |
| Non-Governmental Organization | Palmetto Health Foundation | Recipient of revenue from specialty license plate | No Change |
| Private Business Organization | PARNELL'S DRIVER TRAINING SCHOOL | Automobile Driver Training, examination | No Change |
| Non-Governmental Organization | Patriots Point Foundation | Recipient of revenue from specialty license plate | No Change |
| Non-Governmental Organization | Pee Dee Regional Trans. Authority | CDL Examination | No Change |
| Local Government | Pelham-Batesville Fire Department | CDL Examination | No Change |

| Type of Partner Entity | Name of Partner Entity | Description of Partnership | Change to the partnership during the past fiscal year |
|-------------------------------|------------------------------------|---|---|
| Non-Governmental Organization | Penn Center, Inc. | Recipient of revenue from specialty license plate | No Change |
| Private Business Organization | Pepsi Cola of Columbia | CDL Examination | No Change |
| Private Business Organization | Pepsi Cola of Florence | CDL Examination | No Change |
| Non-Governmental Organization | Phi Beta Sigma | Recipient of revenue from specialty license plate | No Change |
| Local Government | Pickens County School District | CDL Examination | No Change |
| Private Business Organization | Pike Electric | CDL Examination | No Change |
| Private Business Organization | POTTS DRIVING SCHOOL EST | Automobile Driver Training, examination | No Change |
| Private Business Organization | PRECIOUS CARGO DRIVING SCHOOL, LLC | Automobile Driver Training, examination | No Change |
| Private Business Organization | PRECISION DRIVING SCHOOL | Automobile Driver Training, examination | No Change |
| Private Business Organization | PREMIER DRIVING SCHOOL | Automobile Driver Training, examination | No Change |
| Higher Education Institute | Presbyterian College | Recipient of revenue from specialty license plate | No Change |

| Type of Partner Entity | Name of Partner Entity | Description of Partnership | Change to the partnership during the past fiscal year |
|-------------------------------|---|---|---|
| Private Business Organization | PRICE DRIVING SCHOOL | Automobile Driver Training, examination | No Change |
| Private Business Organization | PRICELESS CARGO DRIVING SCHOOL, LLC | Automobile Driver Training, examination | No Change |
| Non-Governmental Organization | Prince Hall Masons | Recipient of revenue from specialty license plate | No Change |
| Non-Governmental Organization | Prince Hall Masons, Order of Eastern Star | Recipient of revenue from specialty license plate | No Change |
| Non-Governmental Organization | Purdue Alumni Association | Recipient of revenue from specialty license plate | No Change |
| Non-Governmental Organization | Quality Deer Management Association | Recipient of revenue from specialty license plate | No Change |
| Local Government | Richland School District 1 | CDL Examination | No Change |
| Local Government | Richland School District 2 | CDL Examination | No Change |
| Private Business Organization | ROAD RUNNER DRIVING ACADEMY | Automobile Driver Training, examination | No Change |
| Local Government | Rock Hill School District 3 | CDL Examination | No Change |
| Non-Governmental Organization | Rocky Mountain Elk Foundation | Recipient of revenue from specialty license plate | No Change |

| Type of Partner Entity | Name of Partner Entity | Description of Partnership | Change to the partnership during the past fiscal year |
|-------------------------------|--|---|---|
| Non-Governmental Organization | Ronald McDonald House Charities | Recipient of revenue from specialty license plate | No Change |
| Private Business Organization | Rotary International | Recipient of revenue from specialty license plate | No Change |
| Private Business Organization | RULES OF THE ROAD DRIVING ACADEMY, LLC | Automobile Driver Training, examination | No Change |
| Private Business Organization | SABBADINO DRIVING SCHOOL | Automobile Driver Training, examination | No Change |
| Private Business Organization | SAFE DRIVING SCHOOL | Automobile Driver Training, examination | No Change |
| State Government | Save the Hunley/Hunley Commission | Recipient of revenue from specialty license plate | No Change |
| State Government | SC Arts Commission | Recipient of revenue from specialty license plate | No Change |
| Professional Association | SC Association of Auditors, Treasurers, and Tax Collectors | Recipient of registration renewals, suspensions and CIDRs participation | No Change |
| Professional Association | SC Association of Realtors | Recipient of revenue from specialty license plate | No Change |
| Non-Governmental Organization | SC Autism Society | Recipient of revenue from specialty license plate | No Change |
| Private Business Organization | SC Cattlemen's Association | Recipient of revenue from specialty license plate | No Change |

| Type of Partner Entity | Name of Partner Entity | Description of Partnership | Change to the partnership during the past fiscal year |
|-------------------------------|---|--|---|
| Private Business Organization | SC Citizens for Life | Recipient of revenue from specialty license plate | No Change |
| Local Government | SC Counties | Recipient of revenues | No Change |
| State Government | SC Department of Agriculture | Recipient of revenue | No Change |
| State Government | SC Department of Education | Recipient of revenue from specialty license plate and driving history report | No Change |
| State Government | SC Department of Health & Environmental Control | Partner on resolution of birth certificates for issuance of credentials | Amend |
| State Government | SC Department of Insurance | Development of Vehicle liability insurance requirements | No Change |
| State Government | SC Department of Natural Resources | Recipient of revenue | No Change |
| State Government | SC Department of Parks, Recreation, and Tourism | Recipient of revenue from specialty license plate | No Change |
| State Government | SC Department of Public Safety | Traffic safety and recipient of revenues collected and driving history reports and has access to member services | No Change |
| State Government | SC Department of Revenue | Collection and distribution of Taxes | No Change |
| State Government | SC Department of Transportation | Traffic safety and recipient of revenues collected | No Change |

| Type of Partner Entity | Name of Partner Entity | Description of Partnership | Change to the partnership during the past fiscal year |
|-------------------------------|---|---|---|
| Non-Governmental Organization | SC Division of the Sons of Confederate Veterans | Recipient of revenue from specialty license plate | No Change |
| State Government | SC Election Commission (state and county) | Provide voter registration applications | No Change |
| Non-Governmental Organization | SC Elks Association | Recipient of revenue from specialty license plate | No Change |
| Professional Association | SC Emergency Medical Services | Recipient of revenue from specialty license plate | No Change |
| Non-Governmental Organization | SC Equality | Recipient of revenue from specialty license plate | No Change |
| Private Business Organization | SC Farm Bureau Federation | Recipient of revenue from specialty license plate | No Change |
| State Government | SC Fire Academy | Recipient of revenue from specialty license plate | No Change |
| Non-Governmental Organization | SC Parrot Head Club Council/SC Alzheimer's Assoc. | Recipient of revenue from specialty license plate | No Change |
| Non-Governmental Organization | SC Special Olympics | Recipient of revenue from specialty license plate | No Change |
| Non-Governmental Organization | SC State Coon Hunters Association | Recipient of revenue from specialty license plate | No Change |
| State Government | SC State Treasurer's Office | Recipient of revenues | No Change |

| Type of Partner Entity | Name of Partner Entity | Description of Partnership | Change to the partnership during the past fiscal year |
|-------------------------------|---------------------------------------|---|---|
| Higher Education Institute | SC State University | Recipient of revenue from specialty license plate | No Change |
| Professional Association | SC Technology Alliance | Recipient of revenue from specialty license plate | No Change |
| Non-Governmental Organization | SC Tennis Patrons Foundation | Recipient of revenue from specialty license plate | No Change |
| State Government | SC Transportation Infrastructure Bank | Recipient of revenue from specialty license plate | No Change |
| Non-Governmental Organization | SC Trucking Association | Commercial motor vehicle and commercial driver license related issues | No Change |
| State Government | SCDOE | CDL Examination | No Change |
| State Government | SCDOE (Bishopville) | CDL Examination | No Change |
| State Government | SCDOE (Columbia) | CDL Examination | No Change |
| State Government | SCDOE (Heath Springs) | CDL Examination | No Change |
| State Government | SCDOE (Hopkins) | CDL Examination | No Change |
| State Government | SCDOE (Laurens) | CDL Examination | No Change |

| Type of Partner Entity | Name of Partner Entity | Description of Partnership | Change to the partnership during the past fiscal year |
|------------------------|---------------------------------------|----------------------------|---|
| State Government | SCDOE (Spartanburg) (skills pad only) | CDL Examination | No Change |
| State Government | SCDOE (St. George) | CDL Examination | No Change |
| State Government | SCDOE (Summerville Bus Shop) | CDL Examination | No Change |
| State Government | SCDOT (Abbeville) | CDL Examination | No Change |
| State Government | SCDOT (Aiken) | CDL Examination | No Change |
| State Government | SCDOT (Allendale) | CDL Examination | No Change |
| State Government | SCDOT (Anderson) | CDL Examination | No Change |
| State Government | SCDOT (Bamberg) | CDL Examination | No Change |
| State Government | SCDOT (Barnwell) | CDL Examination | No Change |
| State Government | SCDOT (Beaufort) | CDL Examination | No Change |
| State Government | SCDOT (Bennettsville) | CDL Examination | No Change |

| Type of Partner Entity | Name of Partner Entity | Description of Partnership | Change to the partnership during the past fiscal year |
|------------------------|-----------------------------------|----------------------------|---|
| State Government | SCDOT (Bishopville) | CDL Examination | No Change |
| State Government | SCDOT (Camden) | CDL Examination | No Change |
| State Government | SCDOT (Chester) | CDL Examination | No Change |
| State Government | SCDOT (Chester) | CDL Examination | No Change |
| State Government | SCDOT (Columbia / Fairfield Road) | CDL Examination | No Change |
| State Government | SCDOT (Columbia / Park Street) | CDL Examination | No Change |
| State Government | SCDOT (Conway) | CDL Examination | No Change |
| State Government | SCDOT (Darlington) | CDL Examination | No Change |
| State Government | SCDOT (Dillon) | CDL Examination | No Change |
| State Government | SCDOT (Edgefield) | CDL Examination | No Change |
| State Government | SCDOT (Fairfield SP & RR only) | CDL Examination | No Change |

| Type of Partner Entity | Name of Partner Entity | Description of Partnership | Change to the partnership during the past fiscal year |
|------------------------|------------------------------|----------------------------|---|
| State Government | SCDOT (Florence) | CDL Examination | No Change |
| State Government | SCDOT (Greenville) | CDL Examination | No Change |
| State Government | SCDOT (Greenville) | CDL Examination | No Change |
| State Government | SCDOT (Greenwood) | CDL Examination | No Change |
| State Government | SCDOT (Hampton) | CDL Examination | No Change |
| State Government | SCDOT (Holly Hill) | CDL Examination | No Change |
| State Government | SCDOT (Laurens SP & RR Only) | CDL Examination | No Change |
| State Government | SCDOT (Lexington) | CDL Examination | No Change |
| State Government | SCDOT (Manning) | CDL Examination | No Change |
| State Government | SCDOT (Marion) | CDL Examination | No Change |
| State Government | SCDOT (Newberry) | CDL Examination | No Change |

| Type of Partner Entity | Name of Partner Entity | Description of Partnership | Change to the partnership during the past fiscal year |
|------------------------|--------------------------------|----------------------------|---|
| State Government | SCDOT (North Charleston) | CDL Examination | No Change |
| State Government | SCDOT (North Charleston) | CDL Examination | No Change |
| State Government | SCDOT (North Charleston) | CDL Examination | No Change |
| State Government | SCDOT (Oconee) | CDL Examination | No Change |
| State Government | SCDOT (Oconee) | CDL Examination | No Change |
| State Government | SCDOT (Orangeburg) | CDL Examination | No Change |
| State Government | SCDOT (Orangeburg) | CDL Examination | No Change |
| State Government | SCDOT (Pickens) | CDL Examination | No Change |
| State Government | SCDOT (Pickens) | CDL Examination | No Change |
| State Government | SCDOT (Richburg SP & RR only) | CDL Examination | No Change |
| State Government | SCDOT (Rock Hill SP & RR only) | CDL Examination | No Change |

| Type of Partner Entity | Name of Partner Entity | Description of Partnership | Change to the partnership during the past fiscal year |
|-------------------------------|-------------------------------|---|---|
| State Government | SCDOT (Ruby SP & RR only) | CDL Examination | No Change |
| State Government | SCDOT (Saluda) | CDL Examination | No Change |
| State Government | SCDOT (Spartanburg) | CDL Examination | No Change |
| State Government | SCDOT (St George) | CDL Examination | No Change |
| State Government | SCDOT (Sumter) | CDL Examination | No Change |
| State Government | SCDOT (Union SP & RR only) | CDL Examination | No Change |
| State Government | SCDOT (Walterboro) | CDL Examination | No Change |
| State Government | SCDOT (Williamsburg) | CDL Examination | No Change |
| State Government | School for the Deaf and Blind | CDL Examination | No Change |
| State Government | SDDOE (Walhalla) | CDL Examination | No Change |
| Non-Governmental Organization | Sertoma International | Recipient of revenue from specialty license plate | No Change |

| Type of Partner Entity | Name of Partner Entity | Description of Partnership | Change to the partnership during the past fiscal year |
|-------------------------------|---|---|---|
| Private Business Organization | Shorty and Goose's Driving School | Class D training school and TPT | No Change |
| Non-Governmental Organization | Sigma Gamma Rho | Recipient of revenue from specialty license plate | No Change |
| Private Business Organization | SJ TRAINING WHEELS DRIVING SCHOOL | Automobile Driver Training, examination | No Change |
| Private Business Organization | SMALLS DRIVING ACADEMY | Automobile Driver Training, examination | No Change |
| Private Business Organization | SMALLS DRIVING ACADEMY, LLC | Automobile Driver Training, examination | No Change |
| Private Business Organization | South Carolina Auto Dealers Association | Vendor for temporary license plates; Industry advocacy organization | No Change |
| Higher Education Institute | Southern Wesleyan | Recipient of revenue from specialty license plate | No Change |
| Higher Education Institute | Spartanburg Community College | MC training, examination, Truck Driver Training, recipient of license plate revenue | Amend |
| Local Government | Spartanburg School District 3 | CDL Examination | No Change |
| Local Government | Spartanburg School District 5 | CDL Examination | No Change |
| Local Government | Spartanburg School District 6 | CDL Examination | No Change |

| Type of Partner Entity | Name of Partner Entity | Description of Partnership | Change to the partnership during the past fiscal year |
|-------------------------------|--------------------------------------|--|---|
| Local Government | Spartanburg School District 7 | CDL Examination | No Change |
| Local Government | Spartanburg Water Systems | CDL Examination | No Change |
| Local Government | State Courts | Provide driver information and citation | No Change |
| Private Business Organization | STEER CLEAR DRIVING ACADEMY | Automobile Driver Training | No Change |
| Private Business Organization | Stevenson Weir Inc | CDL Examination | No Change |
| State Government | Summerville CPW | CDL Examination | No Change |
| Local Government | Sumter School District | CDL Examination | No Change |
| Non-Governmental Organization | Support Our Troops Inc. | Recipient of revenue from specialty license plate | No Change |
| Non-Governmental Organization | Surfrider Foundation | Recipient of revenue from specialty license plate | No Change |
| Private Business Organization | TeamIA | Assists the agency in electronic workflow management | No Change |
| State Government | Technical College of the Low Country | MC & Truck Driver Training, MC examination | No Change |

| Type of Partner Entity | Name of Partner Entity | Description of Partnership | Change to the partnership during the past fiscal year |
|-------------------------------|--|--|---|
| Private Business Organization | THE DRIVING ZONE | Automobile Driver Training, examination | No Change |
| Non-Governmental Organization | The Friends of Hunting Island State Park, Inc. | Recipient of revenue from specialty license plate | No Change |
| Private Business Organization | THE ULTIMATE DRIVING SCHOOL, LLC | Automobile Driver Training, examination | No Change |
| Private Business Organization | Thunder Tower Harley Davidson | MC training, examination | No Change |
| Private Business Organization | TitleTec | Service provider for electronic registration and titling | No Change |
| Private Business Organization | TJ's DRIVING SCHOOL | Automobile Driver Training, examination | No Change |
| Non-Governmental Organization | Transdev Services Inc | CDL Examination | No Change |
| Non-Governmental Organization | Trees SC | Recipient of revenue from specialty license plate | No Change |
| Higher Education Institute | Tri-County Technical College | Training, MC & CDL Examination | No Change |
| Higher Education Institute | Tri-dent Technical College | MC training, examination, CDL Examination, Truck Driver Training | No Change |
| Non-Governmental Organization | Truck Driver Institute | Truck Driver Training, CDL Examination | No Change |

| Type of Partner Entity | Name of Partner Entity | Description of Partnership | Change to the partnership during the past fiscal year |
|-------------------------------|---------------------------------------|---|---|
| Private Business Organization | TRUSSELL DRIVING SCHOOL | Automobile Driver Training, examination | No Change |
| Non-Governmental Organization | Twin City Outreach Mission | Recipient of revenue from specialty license plate | No Change |
| Non-Governmental Organization | U.S. Naval Academy Alumni Association | Recipient of revenue from specialty license plate | No Change |
| Private Business Organization | UNION COUNTY DRIVING ACADEMY | Automobile Driver Training | No Change |
| Local Government | Union County Schools | CDL Examination | No Change |
| Private Business Organization | United Parcel Service | CDL Examination | No Change |
| Non-Governmental Organization | United Way of South Carolina | Recipient of charitable funds raised by employees; coordinates working groups with multiple governmental and non-profit agencies exploring solutions for vulnerable populations | No Change |
| Higher Education Institute | University of Alabama | Recipient of revenue from specialty license plate | No Change |
| Higher Education Institute | University of Florida | Recipient of revenue from specialty license plate | No Change |
| Higher Education Institute | University of Georgia | Recipient of revenue from specialty license plate | No Change |
| Higher Education Institute | University of South Carolina | Recipient of revenue from specialty license plate | No Change |

| Type of Partner Entity | Name of Partner Entity | Description of Partnership | Change to the partnership during the past fiscal year |
|-------------------------------|------------------------------|---|---|
| Higher Education Institute | University of Tennessee | Recipient of revenue from specialty license plate | No Change |
| Federal Government | US Department of State | Partner in identity management | No Change |
| Higher Education Institute | USC School of Medicine | Recipient of revenue from specialty license plate | No Change |
| Higher Education Institute | Voorhees College | Recipient of revenue from specialty license plate | No Change |
| Private Business Organization | WARD'S DRIVING SCHOOL | Automobile Driver Training, examination | No Change |
| Private Business Organization | WATSON'S DRIVING ACADEMY | Automobile Driver Training, examination | No Change |
| Private Business Organization | Which Way Jay LLC? | Class D training school and TPT | No Change |
| Non-Governmental Organization | Wilson HS Alumni Association | Recipient of revenue from specialty license plate | No Change |
| Higher Education Institute | Winthrop College | Recipient of revenue from specialty license plate | No Change |
| Higher Education Institute | Wofford College | Recipient of revenue from specialty license plate | No Change |
| Private Business Organization | YOUNG'S DRIVING ACADEMY | Automobile Driver Training, examination | No Change |

| Type of Partner Entity | Name of Partner Entity | Description of Partnership | Change to the partnership during the past fiscal year |
|-------------------------------|-------------------------------------|---|---|
| Non-Governmental Organization | Zeta Phi Beta | Recipient of revenue from specialty license plate | No Change |
| Private Business Organization | 1 Wall Driving School | Automobile Driver Training, examination | No Change |
| Private Business Organization | 180 Driving Academy, LLC | Automobile Driver Training, examination | No Change |
| Private Business Organization | 2CME Driving School | Automobile Driver Training | No Change |
| Private Business Organization | 2 Lanes Driving Academy | Automobile Driver Training | No Change |
| Private Business Organization | 3PT Driving Academy | Automobile Driver Training, examination | No Change |
| Private Business Organization | A Just Cause Driver Training School | Automobile Driver Training | No Change |
| Private Business Organization | A Plus Driver Training | Automobile Driver Training | No Change |
| Private Business Organization | Ascend Driving Academy | Automobile Driver Training | No Change |
| Private Business Organization | Awareness Driving School | Automobile Driver Training | No Change |
| Private Business Organization | Behind the Wheel LLC | Automobile Driver Training | No Change |

| Type of Partner Entity | Name of Partner Entity | Description of Partnership | Change to the partnership during the past fiscal year |
|-------------------------------|--------------------------------|---|---|
| Private Business Organization | Calhoun Falls Driving School | Automobile Driver Training | No Change |
| Private Business Organization | Carolina Traffic School | Automobile Driver Training | No Change |
| Private Business Organization | Carolina-Thomas Business Group | Automobile Driver Training | No Change |
| Private Business Organization | Chesterfield Driving School | Automobile Driver Training, examination | No Change |
| Private Business Organization | CRSA Driving School | Automobile Driver Training | No Change |
| Private Business Organization | DriveEZ LLC | Automobile Driver Training, examination | No Change |
| Private Business Organization | EZ Driving School | Automobile Driver Training | No Change |
| Private Business Organization | Finish-Line Driver Training | Automobile Driver Training | No Change |
| Private Business Organization | Florence County D.S.N.B.D.S. | Automobile Driver Training | No Change |
| Private Business Organization | Floyd's Driving School | Automobile Driver Training | No Change |
| Private Business Organization | Hayden's Driving School | Automobile Driver Training | No Change |

| Type of Partner Entity | Name of Partner Entity | Description of Partnership | Change to the partnership during the past fiscal year |
|-------------------------------|---|---|---|
| Private Business Organization | ISLAND DRIVING ACADEMY, LLC | Automobile Driver Training | No Change |
| Private Business Organization | It's time 2 drive student driving Academy | Automobile Driver Training | No Change |
| Private Business Organization | MASSEY ROAD READY ACADEMY,LLC | Automobile Driver Training, examination | No Change |
| Private Business Organization | Mays Driving School, LLC | Automobile Driver Training, examination | No Change |
| Private Business Organization | McKay Driving School | Automobile Driver Training, examination | No Change |
| Private Business Organization | Mikes Driving Academy | Automobile Driver Training | No Change |
| Private Business Organization | One Way Driving School | Automobile Driver Training, examination | No Change |
| Private Business Organization | Palmetto Driving School, LLC | Automobile Driver Training | No Change |
| Private Business Organization | Pass with Care Driving Academy, LLC | Automobile Driver Training | No Change |
| State Government | Piedmont Technical College | Automobile Driver Training, Truck Driver Training | No Change |
| Private Business Organization | Prisma Health Driving Rehabilitation | Automobile Driver Training | No Change |

| Type of Partner Entity | Name of Partner Entity | Description of Partnership | Change to the partnership during the past fiscal year |
|-------------------------------|-------------------------------------|---|---|
| Private Business Organization | Ready-Set-Go Driving Academy, LLC | Automobile Driver Training | No Change |
| Private Business Organization | Reaves Driver Training | Automobile Driver Training, examination | No Change |
| Private Business Organization | RJ's Driving School LLC | Automobile Driver Training, examination | No Change |
| Private Business Organization | Roger C Peace Driver Rehabilitation | Automobile Driver Training | No Change |
| Private Business Organization | RJ's Driving School LLC | Automobile Driver Training | No Change |
| Private Business Organization | Roger C Peace Driver Rehabilitation | Automobile Driver Training | No Change |
| Private Business Organization | RPM Driving School | Automobile Driver Training, examination | No Change |
| Private Business Organization | RPM Driving School | Automobile Driver Training | No Change |
| Private Business Organization | S & A Driving Academy | Automobile Driver Training | No Change |
| Private Business Organization | Stay Focused Driving Academy , LLC | Automobile Driver Training, examination | No Change |
| Private Business Organization | The Driving Edge Academy | Automobile Driver Training, examination | No Change |

| Type of Partner Entity | Name of Partner Entity | Description of Partnership | Change to the partnership during the past fiscal year |
|-------------------------------|--|---|---|
| Private Business Organization | Tidelands Health Rehab Services | Automobile Driver Training, examination | No Change |
| Private Business Organization | Tom Hatley's All American Driving School | Automobile Driver Training, examination | No Change |
| Private Business Organization | Under The Lights | Automobile Driver Training, examination | No Change |
| Private Business Organization | Upstate Driving Academy | Automobile Driver Training, examination | No Change |
| Private Business Organization | White's Driving School | Automobile Driver Training | No Change |
| Private Business Organization | 843 Lets Drive, LLC | Examination | No Change |
| Private Business Organization | Dutch Fork Driving School | Examination | No Change |
| Private Business Organization | Finish-Line Driver Training | Examination | No Change |
| Private Business Organization | Maverick Driving Academy | Examination | No Change |
| Private Business Organization | Potts Driving School | Examination | No Change |
| Private Business Organization | The Ultimate Driving School | Examination | No Change |

| Type of Partner Entity | Name of Partner Entity | Description of Partnership | Change to the partnership during the past fiscal year |
|-------------------------------|-----------------------------------|-------------------------------------|---|
| Private Business Organization | Watson's Driving Academy | Examination | No Change |
| Local Government | Anderson County School District 2 | Examinations | No Change |
| Local Government | Anderson School District 4 | Examinations | No Change |
| Private Business Organization | Better Brands Inc | Examinations | No Change |
| Private Business Organization | Carolina Concrete | Examinations | No Change |
| Local Government | City of Cayce | Examinations | No Change |
| Private Business Organization | Coast RTA | Examinations | No Change |
| Private Business Organization | Commercial Driving Academy | Examinations | No Change |
| Private Business Organization | First Student Inc | Examinations | No Change |
| Private Business Organization | OCAB | Examinations | No Change |
| Private Business Organization | Pro Driving Academy | Truck Driver Training, examinations | No Change |

| Type of Partner Entity | Name of Partner Entity | Description of Partnership | Change to the partnership during the past fiscal year |
|-------------------------------|-------------------------------|-------------------------------------|---|
| Private Business Organization | Roadmaster Drivers School | Truck Driver Training, examinations | No Change |
| State Government | Spartanburg Community College | Examinations | No Change |
| Private Business Organization | Stevenson Weir Inc | Examinations | No Change |
| Local Government | Town of Summerville | Examinations | No Change |
| Private Business Organization | 160 Driving Academy | Truck Driver Training | No Change |
| Private Business Organization | Ace Driving Academy | Truck Driver Training | No Change |
| Private Business Organization | Commercial Driving Academy | Truck Driver Training | No Change |
| State Government | Denmark Tech | Truck Driver Training | No Change |
| State Government | Midlands Tech College | Truck Driver Training | No Change |
| Private Business Organization | Northeastern Tech College | Truck Driver Training | No Change |
| Private Business Organization | Palmetto Training Inc | Truck Driver Training | No Change |

| Type of Partner Entity | Name of Partner Entity | Description of Partnership | Change to the partnership during the past fiscal year |
|-------------------------------|-----------------------------|---|---|
| State Government | Piedmont Tech College | Truck Driver Training | No Change |
| Private Business Organization | Pro Driving Academy | Truck Driver Training | No Change |
| Private Business Organization | Roadmaster Drivers School | Truck Driver Training | No Change |
| Private Business Organization | Trusted King Transportation | Truck Driver Training | No Change |
| State Government | York Technical College | Truck Driver Training | No Change |
| Private Business Organization | Drivers For A Cure | Recipient of revenue from specialty license plate | No Change |
| Private Business Organization | Charleston Animal Society | Recipient of revenue from specialty license plate | No Change |
| Private Business Organization | Motorcycle Awareness | Recipient of revenue from specialty license plate | No Change |
| Private Business Organization | Riverbanks Society | Recipient of revenue from specialty license plate | No Change |
| Professional Association | SC Sheriffs' Association | Recipient of revenue from specialty license plate | No Change |
| Private Business Organization | Protect Wild Dolphins | Recipient of revenue from specialty license plate | No Change |

| Type of Partner Entity | Name of Partner Entity | Description of Partnership | Change to the partnership during the past fiscal year |
|-------------------------------|--|---|---|
| Higher Education Institute | Sherman College | Recipient of revenue from specialty license plate | No Change |
| Private Business Organization | 803DriversEd.com | Automobile Driver Training, examination | No Change |
| Private Business Organization | 864DriversEd.com | Automobile Driver Training, examination | No Change |
| Private Business Organization | Miss Cathy Driving School | Automobile Driver Training, examination | No Change |
| Private Business Organization | Patriot Driving School | Examinations | No Change |
| Private Business Organization | RPM Driving School, LLC | Examinations | No Change |
| Private Business Organization | All-N-1 Driving School, LLC | Automobile Driver Training | No Change |
| Private Business Organization | Drive Smart Academy | Automobile Driver Training, examination | No Change |
| Private Business Organization | Spencer Summit LLC | CDL Examinations | No Change |
| Private Business Organization | Valley Coach & Logistics Commercial Driver Training School | Truck Driver Training, examinations | No Change |
| Private Business Organization | Legacy Student Transport | CDL Examinations | No Change |

| Type of Partner Entity | Name of Partner Entity | Description of Partnership | Change to the partnership during the past fiscal year |
|-------------------------------|--------------------------------------|---|---|
| Private Business Organization | Accel Training Centers, Inc. | Truck Driver Training | No Change |
| Local Government | City of Myrtle Beach Fire Department | E/F Third Party Tester | No Change |
| Higher Education Institute | USC Upstate | Recipient of license plate revenue | No Change |
| Higher Education Institute | East Carolina Alumni Association | Recipient of license plate revenue | No Change |
| Private Business Organization | NASCAR | Recipient of license plate revenue | No Change |
| Private Business Organization | SC Sheriffs Association | Recipient of license plate revenue | No Change |
| Private Business Organization | DDI | Electronic Vehicle Registration Service Provider | Add |
| Private Business Organization | TITLE Tec | Electronic Vehicle Registration Service Provider | Add |
| Private Business Organization | CVR | Electronic Vehicle Registration Service Provider | Add |
| Private Business Organization | SCDS | Electronic Vehicle Registration Quality Assurance | Add |
| Private Business Organization | 910 DRIVING SCHOOL (GREENVILLE) | Automobile Driver Training | Add |

| Type of Partner Entity | Name of Partner Entity | Description of Partnership | Change to the partnership during the past fiscal year |
|-------------------------------|---------------------------------|---|---|
| Private Business Organization | A-1 Driving School | Automobile Driver Training | Add |
| Private Business Organization | Countywide Drivers Ed | Automobile Driver Training | Add |
| Private Business Organization | 4 Point Reduction | Automobile Driver Training, examination | Add |
| Private Business Organization | Assist Driver Training | Automobile Driver training, examination | Add |
| Private Business Organization | Bee Safe Driving School | Automobile Driver Training, examination | Add |
| Private Business Organization | Buffalo Student Driving Academy | Automobile Driver Training, examination | Add |
| Private Business Organization | Double J Driving Academy | Automobile Driver Training, examination | Add |
| Private Business Organization | Right Start Driving Academy | Automobile Driver Training, examination | Add |
| Private Business Organization | Safe Man Driving School | Automobile Driver Training, examination | Add |
| Private Business Organization | SAFE START DRIVING ACADEMY | Automobile Driver Training, examination | Add |
| Private Business Organization | Steady Driver Training, LLC | Automobile Driver Training, examination | Add |

| Type of Partner Entity | Name of Partner Entity | Description of Partnership | Change to the partnership during the past fiscal year |
|-------------------------------|------------------------------|---|---|
| Private Business Organization | UNITED DRIVING SCHOOL, INC | Automobile Driver Training, examination | Add |
| Private Business Organization | Valentine Driving School | Automobile Driver Training, examination | Add |
| Private Business Organization | Pee Dee Driving Academy, LLC | Automobile Driver Training, Examinations | Add |
| State Government | Piedmont Technical College | Automobile Driver Training, Truck Driver Training | Add |
| Private Business Organization | Aj's Driving School | Automobile Driving Training, examination | Add |
| Private Business Organization | AMA Pro School of Driving | Automobile Driving Training, examination | Add |
| Private Business Organization | Beep Beep Driving LLC | Automobile Driving Training, examination | Add |
| Private Business Organization | C&R Prep Driving Academy | Automobile Driving Training, examination | Add |
| Private Business Organization | CDC Driving School | Automobile Driving Training, examination | Add |
| Private Business Organization | Coach Mack Driving Academy | Automobile Driving Training, examination | Add |
| Private Business Organization | Drive Wise Driving School | Automobile Driving Training, examination | Add |

| Type of Partner Entity | Name of Partner Entity | Description of Partnership | Change to the partnership during the past fiscal year |
|-------------------------------|--|---|---|
| Private Business Organization | Abbeville County School District | CDL examination | Add |
| Private Business Organization | Allendale County School | CDL Examination | Add |
| Private Business Organization | American Leadership Academy | CDL Examination | Add |
| Private Business Organization | Ancora Education | CDL examination | Add |
| Local Government | Clemson Area Transit | CDL Examination | Add |
| Local Government | Gaffney Board of Public Works | CDL Examination | Add |
| Private Business Organization | CBN | Driver's License and Identification Card Provider | Add |
| Private Business Organization | VITU | Electronic Vehicle Registration Service Provider | Add |
| Private Business Organization | Neumo (ITI) | License Plate Vendor | Add |
| Non-Governmental Organization | American Lebanese Syrian Assoc. Charities (St. Jude) | Recipient of revenue from specialty license plate | Add |
| Non-Governmental Organization | East Carolina Alumni Association | Recipient of revenue from specialty license plate | Add |

| Type of Partner Entity | Name of Partner Entity | Description of Partnership | Change to the partnership during the past fiscal year |
|-------------------------------|---|---|---|
| Non-Governmental Organization | SC Association for Pupil Transportation | Recipient of revenue from specialty license plate | Add |
| Non-Governmental Organization | SC Beekeeper Association | Recipient of revenue from specialty license plate | Add |
| Non-Governmental Organization | SC National Guard Foundation | Recipient of revenue from specialty license plate | Add |
| Private Business Organization | Mathtech | System Modernization Service Provider | Add |
| Private Business Organization | RR Donelly | Title, Registration, Placard product vendor | Add |

2025

Reports Data

as submitted for the Accountability Report by:

R400 - DEPARTMENT OF MOTOR VEHICLES

| Report Name | Law Number (if applicable) | Summary of information requested in the report | Date of most recent submission DURING the past fiscal year | Reporting Frequency | Type of entity/entities | Method to access the report | Direct access hyperlink or agency contact (if not provided to LSA for posting online) | Changes to this report during the past fiscal year | Explanation why a report wasn't submitted |
|---|-------------------------------|--|--|---------------------|---|--|---|--|---|
| Agency Accountability Report | §1-1-810 | The report "must contain the agency's or department's mission, objectives to accomplish the mission, and performance measures that show the degree to which objectives are being met." Agencies must "identify key program area descriptions and expenditures and link these to key financial and performance results measures." | September 2024 | Annually | Governor or Lt. Governor AND Legislative entity or entities | Provided to LSA for posting online | https://www.scdmvonline.com/About/Agency-Reports | Amend | |
| Annual IT Strategic Plan | Proviso 117.112 | With the consultation and approval of DTO, Cabinet Agencies must create an information technology plan for purchases that exceed \$50,000 to ensure compliance with the Statewide Strategic Information Technology Plan and the standards defined by DTO. | July 2025 | Annually | South Carolina state agency or agencies | Electronic copy available upon request | Deborah.Mangels@scdmv.net | Amend | |
| Bank Account Transparency and Accountability | Proviso 117.80 | Report on Agency's Composite Reservoir Accounts | September 2024 | Annually | Legislative entity or entities | Electronic copy available upon request | Kristin.Wicker@scdmv.net | Amend | |
| Capital Projects Improvement Plan | §2-47-50 | 5-year Capital Project Plan | June 2025 | Annually | South Carolina state agency or agencies | Electronic copy available upon request | Ralph.Wessinger@scdmv.net | Amend | |
| Capital Projects Strategic Plan (SC Real Property Management Data Report) | Proviso 93.8 | Listing of all property owned / utilized by the SC SCDMV | June 2024 | Annually | South Carolina state agency or agencies | Electronic copy available upon request | Ralph.Wessinger@scdmv.net | Amend | This report depends on an external entity to provide the necessary information for verification. As the agency has not yet received the required data, confirmation of properties remain pending and is outside the agency's control. |
| Debt Collection Report | Proviso 117.33 | Report on Agency's Outstanding Debt and methods used to collect. | February 2025 | Annually | Legislative entity or entities | Electronic copy available upon request | Kristin.Wicker@scdmv.net | Amend | |

| Report Name | Law Number (if applicable) | Summary of information requested in the report | Date of most recent submission DURING the past fiscal year | Reporting Frequency | Type of entity/entities | Method to access the report | Direct access hyperlink or agency contact (if not provided to LSA for posting online) | Changes to this report during the past fiscal year | Explanation why a report wasn't submitted |
|--|---|---|--|---------------------|---|--|---|--|---|
| Executive Director's Annual Evaluation | State Agency Salary Head Commission | Overview of the Agency's Executive Director (and Agency) has accomplished during the past year. | July-22 | Annually | Governor or Lt. Governor | Electronic copy available upon request | Matthew.Edwards@scdmv.net | Amend | Reporting requirement has been postponed |
| Executive Director's Annual Planning Stage | State Agency Salary Head Commission | Overview of the Agency's Executive Director (and Agency) plans to accomplish in the upcoming year. | August-22 | Annually | Governor or Lt. Governor | Electronic copy available upon request | Matthew.Edwards@scdmv.net | Amend | Reporting requirement has been postponed |
| Federal Grant Progress Reports | Grant Agreement Regulation | Summary of Federal Spending | July 2025 | Quarterly | Entity within federal government | Electronic copy available upon request | Dale.Plyler@scdmv.net | Amend | |
| Federal Highway Administration Report | The request for this report comes from the SCDOT. | Number of Drivers Licenses broken down by gender and age; types of licenses issued; information re: Commercial Licenses; summary of all registration fees collected and how they were distributed | November 2024 | Annually | South Carolina state agency or agencies | Electronic copy available upon request | Kristin.Wicker@scdmv.net | Amend | |
| Fees and Fines Report | Proviso 117.71 | Report listing any Fees and Fines collected by the Agency and how the fees and fines are distributed | August 2025 | Annually | Legislative entity or entities | Available on agency's website | https://www.scdmvonline.com/About/Agency-Reports | Amend | |
| Fiscal Year Closing Packages | Comprehensive Annual Financial Report | Various information regarding the fiscal year closeout | November 2024 | Annually | South Carolina state agency or agencies | Electronic copy available upon request | Kristin.Wicker@scdmv.net | Amend | |
| Heavy Vehicle Use Tax (HVUT) | | Audit and Compliance of collections of heavy use tax for the IRS | April of 2023 | Every 3 years | Entity within federal government | Electronic copy available upon request | MCSHQ@scdmv.net | No Change | |
| State Infrastructure Report | §56-3-910 | Summary of all funds transferred to the State Highway Fund and the State Infrastructure Bank broken down by Gross Vehicle Weight (GVW). | August 2025 | Annually | South Carolina state agency or agencies | Electronic copy available upon request | Kristin.Wicker@scdmv.net | Amend | |

| Report Name | Law Number (if applicable) | Summary of information requested in the report | Date of most recent submission DURING the past fiscal year | Reporting Frequency | Type of entity/entities | Method to access the report | Direct access hyperlink or agency contact (if not provided to LSA for posting online) | Changes to this report during the past fiscal year | Explanation why a report wasn't submitted |
|---------------|-------------------------------|--|--|---------------------|-----------------------------------|---|---|--|--|
| Travel Report | Proviso 117.20 | Report on Agency's Travel Expenditures for the fiscal year | August 2025 | Annually | Legislative entity or entities | Electronic copy available upon request | Kristin.Wicker@scdmv.net | Amend | |

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|---------------------|------------------------------|-----------------|-----|
| AGENCY NAME: | Department of Motor Vehicles | | |
| AGENCY CODE: | R400 | SECTION: | 082 |

2025 Accountability Report

SUBMISSION FORM

I have reviewed and approved the data submitted by the agency in the following templates:

- Data Template
 - Reorganization and Compliance
 - FY2025 Strategic Plan Results
 - FY2026 Strategic Plan Development
 - Legal
 - Services
 - Partnerships
 - Report or Review
 - Budget
- Discussion Template
- Organizational Template

I have reviewed and approved the financial report summarizing the agency's budget and actual expenditures, as entered by the agency into the South Carolina Enterprise Information System.

The information submitted is complete and accurate to the extent of my knowledge.

| | |
|--|--|
| AGENCY DIRECTOR <i>(SIGN AND DATE):</i> <i>(TYPE/PRINT NAME):</i> | <div style="display: flex; justify-content: space-between;"> <div style="text-align: center; flex-grow: 1;"> SIGNATURE ON FILE </div> <div style="text-align: right;"> Signature Received: 09/15/2025 </div> </div> <hr style="border: 0; border-top: 1px solid black; margin-top: 10px;"/> <div style="text-align: center;"> Kevin Shwedo </div> |
|--|--|

| | |
|---|---|
| BOARD/CMSN CHAIR <i>(SIGN AND DATE):</i> <i>(TYPE/PRINT NAME):</i> | <div style="text-align: center; height: 40px;"> N/A </div> <hr style="border: 0; border-top: 1px solid black; margin-top: 10px;"/> |
|---|---|