

South Carolina House of Representatives

Ways and Means

Transportation and Regulatory
Subcommittee



Public Service Commission of South Carolina

Budget Report

2022

Key Officials



Commissioner
Carolyn "Carolee" Williams
(803) 896-5100
Representing District 1
Term Expires June 30, 2024



Commissioner, Vice Chair
Florence P. Belser
(803) 896-5100
Representing District 2
Term Expires June 30, 2022



Commissioner
Stephen M. "Mike" Caston
(803) 896-5100
Representing District 3
Term Expires June 30, 2024



Commissioner
Thomas J. "Tom" Ervin
(803) 896-5100
Representing District 4
Term Expires June 30, 2022



Commissioner
Headen B. Thomas
(803) 896-5100
Representing District 5
Term Expires June 30, 2024



Commissioner, Chairman
Justin T. Williams
(803) 896-5100
Representing District 6
Term Expires June 30, 2022



Commissioner
Delton W. Powers, Jr.
(803) 896-5100
Representing District 7
Term Expires June 30, 2024

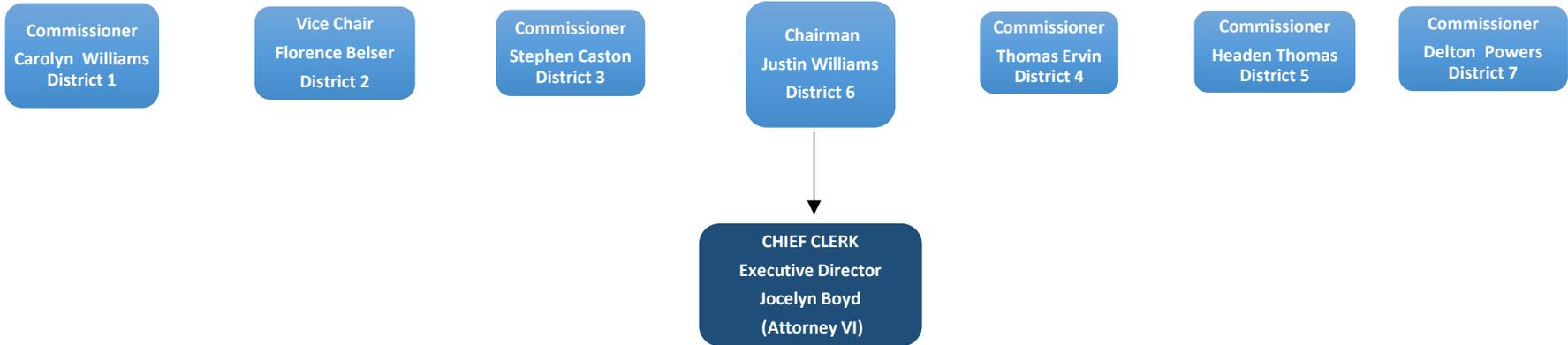
Chief Clerk
Jocelyn Boyd
Columbia, SC
(803) 896-5100

Agency Overview

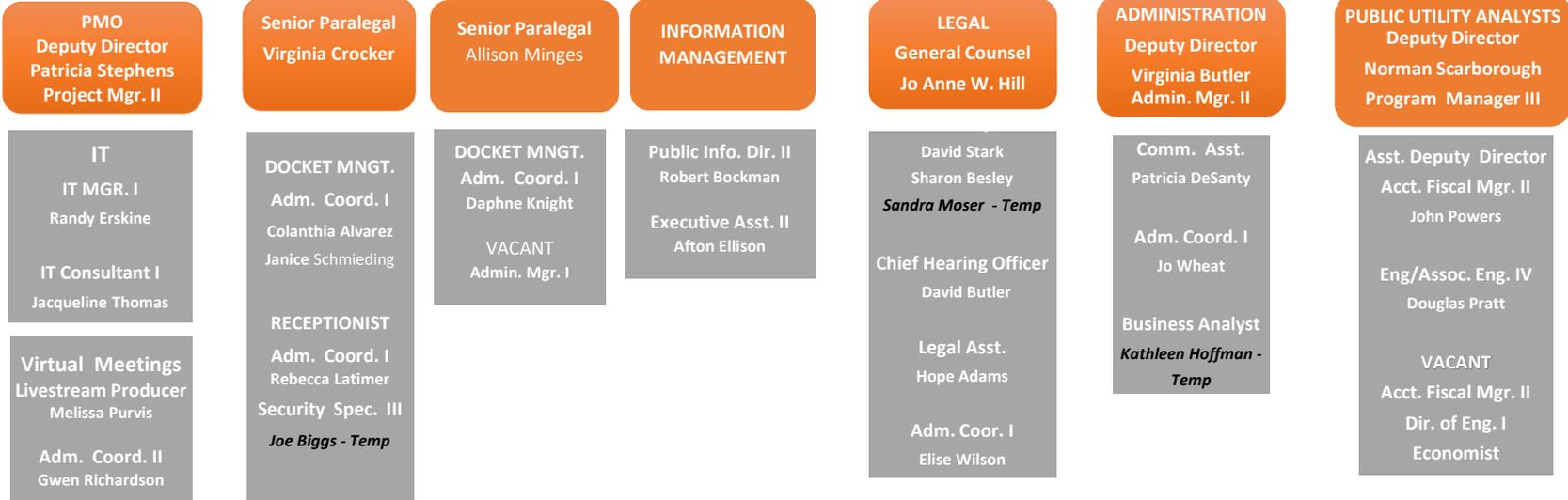
AGENCY MISSION	To serve the public by providing open and effective regulation and adjudication of the state’s public utilities, through consistent administration of the law and regulatory process.
AGENCY VISION	At the Public Service Commission of South Carolina, our vision is to be a global leader of investor-owned public utilities regulation by adhering to and embracing the highest level of impartiality, excellence, professionalism, and transparency.

Program/Title	Purpose
Administrative	To manage the administrative operations of the Public Service Commission - Finance, Procurement, Human Resources, Project Management Office
Commissioners	Adjudicates cases involving investor owned electric and gas utility companies, water and wastewater companies, telecommunications companies, motor carriers of household goods, hazardous waste disposal, and taxicabs
Clerk's Office	Processes applications and filings, communicates with the public/industries, supports public databases of Commission activity
Legal	Serves as legal counsel in Commission proceedings, as well as advisors to Commissioners.
Public Utility Analysts Office	Serves as accounting, economic and engineering advisors to the Commissioners.

**Public Service Commission of South Carolina
Organizational Chart
January 2022**



CLERK'S OFFICE



Public Service Commission of South Carolina

FTE Breakdown

12/01/2021

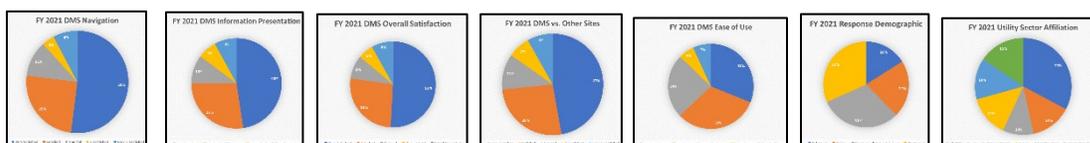
The Public Service Commission currently has 44 approved FTE positions:

Commissioners	7
Classified Exempt	16
Classified Non-exempt	10
Vacant Positions	11

EXECUTIVE SUMMARY

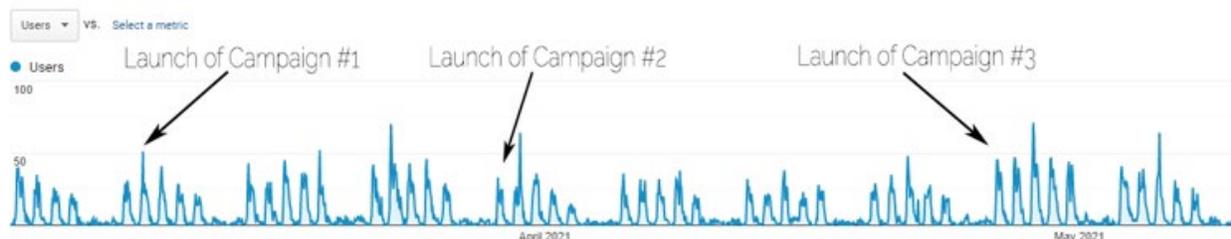
The Public Service Commission of South Carolina (Commission or PSC) regulates the rates and services of investor-owned public utilities in the State of South Carolina. With over 100 years of service to the state of South Carolina, the PSC establishes just and reasonable standards for their rates and services.

In order for the Public Service Commission of South Carolina to carry out its mission, the Commission must be alert to and anticipate emerging issues in the industries it regulates, including federal regulatory developments. Maintaining effective communications with its stakeholders through online surveys and Advisory Committee meetings aids in achieving this goal. See Appendix A for the Commission’s Docket Management System survey results.



The Commission will continue to improve its hearing procedures so as to provide the public with accessible, transparent, and effective regulation of public utilities and provide the public with clear information about the regulatory process and its decisions. In an effort to increase transparency and engagement with public utility consumers, the Commission continued the implementation of a more robust communications platform, including its SC Utility Consumer website, social media accounts, and advertisement campaign. Across all of its social media accounts as of June 30, 2021, the Commission has 4,908 followers, accounting for a 218% increase in followership since last fiscal year. The Commission has also continued to effectively utilize its livestreaming service for stakeholders to engage in the Commission’s hearings and meetings. The service allowed the PSC to remain transparent and continue its operations during the COVID-19 pandemic.

PSC Website Traffic March – May 2021



The Commission launched three different advertisements from March 2021 – May 2021. As illustrated above, the www.psc.sc.gov website traffic increased during each campaign.

Social Media Followers				
Platform	FY 17-18	FY 18-19	FY 19-20	FY 20-21
SC Utility Consumer Facebook*	0	39	60	1,520
SC Utility Consumer Twitter*	0	106	192	244
PSC Facebook	44	140	229	2,577
PSC Twitter	283	380	484	567
TOTAL	327	665	965	4,908

An ongoing goal of the Commission is to improve its operations through technological advances. As opportunities are identified, the Commission will investigate both costs and benefits before taking the appropriate actions.

During the fiscal year, the Commission continued livestreaming its Commission Business Meetings, major hearings, and Allowable Ex Parte Briefings. Statistics for the livestream service are provided below. Livestream viewers watched 17,531 events (live and on-demand) during the year. Traffic to the livestream more than doubled during the fiscal year due to the Commission’s meetings and hearings moving to a fully virtual format in March of 2020.

PSC Livestream Viewer Traffic		
	Total Events (FY 2019-2020)	Total Events (FY 2020-2021)
July	767	877
August	740	517
September	399	518
October	1,913	1,228
November	570	1,550
December	771	777
January	375	3,433
February	832	1,541
March	777	2,742
April	346	2,467
May	559	1,046
June	567	655
TOTAL	8,616	17,351

Skype and other virtual meeting platforms, including WebEx, were used to conduct virtual hearings and Commission Business Meetings. The use of these services allowed the Commission’s meeting and hearing schedule to proceed with minimal interruptions.

The Commission’s primary duty is to adjudicate cases involving the state’s investor-owned utilities. This past fiscal year, the Commission opened 420 new dockets, including non-docketed items, held 63 hearings, issued 390 orders, and 424 directive orders. In 2019-2020, the PSC issued 313 orders and 531 directive orders. A total of 7,823 matters were posted on the Commission’s Docket Management System (DMS). The Commission also held 47 Commission Business Meetings during the year. The Commission also held a series of eight customer public night hearings virtually and in-person throughout the year.

PUBLIC SERVICE COMMISSION
BUDGET vs ACTUAL FY2021 & FY2022
As of 12/31/2021

FY2021 as of 06/30/2021

Fund	Functional Area	Commitment		Budget	Actual	Remaining	Expended
30350000	Administration	501XXX	Total Personal Services	3,322,525.00	3,032,101.34	290,423.66	91%
		512001	Other Operating	985,017.00	860,739.89	124,277.11	87%
		513000	Employer Contributions	1,381,396.00	1,092,945.69	288,450.31	79%
		Total Operating Fund		5,688,938.00	4,985,786.92	703,151.08	88%
50000000	Administration	501058	Classified Positions	6,260.46	6,260.46	-	100%
		512001	Other Operating	30,820.91	30,820.91	-	100%
		Total Federal (SC CARES) Fund		37,081.37	37,081.37	-	100%

FY2022 as of 12/31/2021

Fund	Functional Area	Commitment		Budget	Actual	Remaining	Expended
30350000	Administration	501XXX	Total Personal Services	3,485,135.00	1,599,222.88	1,885,912.12	46%
		512001	Other Operating	1,446,446.00	520,965.29	925,480.71	36%
		513000	Employer Contributions	1,340,909.00	603,655.92	737,253.08	45%
		Total Operating Fund		6,272,490.00	2,723,844.09	3,548,645.91	43%
34170002	Administration	512001	Other Operating	1,000,000.00	-	1,000,000.00	0%
		Total Santee Cooper Fund		1,000,000.00	-	1,000,000.00	0%

PUBLIC SERVICE COMMISSION
FISCAL YEAR JULY 1, 2020 - JUNE 30, 2021
Budget vs Actual Expenditures

30350000 OPERATING FUND

Commitment	Budget	Actual	Remaining	Expended
Administration				
501014 Executive Director	132,246.00	132,237.84	8.16	99.99%
501026 Chairman	133,993.00	133,981.93	11.07	99.99%
501033 Commissioners	776,896.00	760,782.84	16,113.16	98%
501058 Classified Positions	2,062,390.00	1,789,328.69	273,061.31	87%
501070 Temporary Positions	217,000.00	215,770.04	1,229.96	99%
Total Personal Services	3,322,525.00	3,032,101.34	290,423.66	91%
512001 Other Operating	985,017.00	860,739.89	124,277.11	87%
Total Administration	4,307,542.00	3,892,841.23	414,700.77	90%
Employer Contributions				
513000 Employer Contributions	1,381,396.00	1,092,945.69	288,450.31	79%
Total Employer Contributions				
Total Operating Appropriations	5,688,938.00	4,985,786.92	703,151.08	88%

51C10000 SC CARES FUND

Commitment	Budget	Actual	Remaining	Expended
Administration				
501058 Classified Positions	6,260.46	6,260.46	-	100%
Total Personal Services	6,260.46	6,260.46	-	100%
512001 Other Operating	30,820.91	30,820.91	-	100%
Total Administration	37,081.37	37,081.37	-	100%
Total SC CARES Appropriations	37,081.37	37,081.37	-	100%

PUBLIC SERVICE COMMISSION
FISCAL YEAR 2021-22 AS OF DECEMBER 31, 2021
Budget vs Actual Expenditures

FUND 30350000 OPERATING FUND

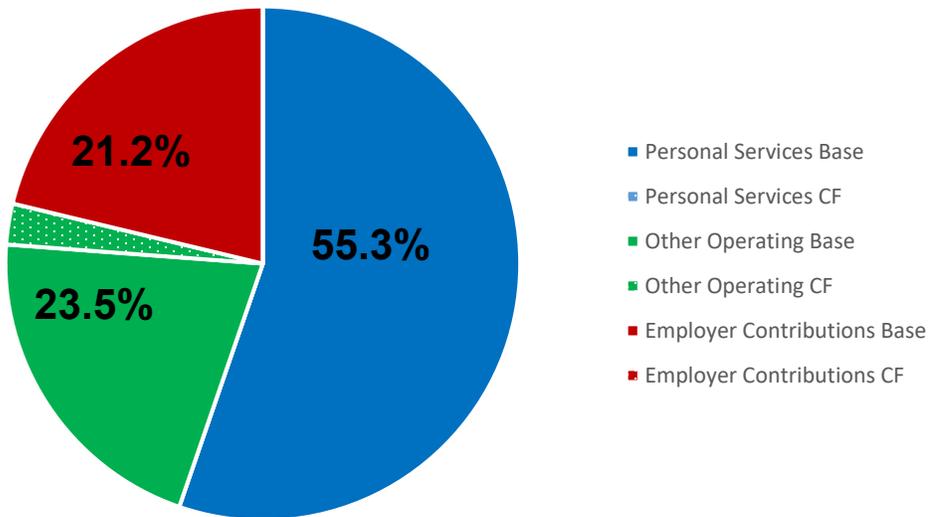
Commitment	Budget	Actual	Remaining	Expended
Administration				
501014 Executive Director	140,172.00	70,086.00	70,086.00	50%
501026 Chairman	137,332.00	68,665.44	68,666.56	50%
501033 Commissioners	812,237.00	406,116.00	406,121.00	50%
501058 Classified Positions	2,305,194.00	989,777.38	1,315,416.62	43%
501070 Temporary Positions	90,200.00	64,578.06	25,621.94	72%
Total Personal Services	3,485,135.00	1,599,222.88	1,885,912.12	46%
512001 Other Operating	1,446,446.00	520,965.29	925,480.71	36%
Total Administration	4,931,581.00	2,120,188.17	2,811,392.83	43%
Employer Contributions				
513000 Employer Contributions	1,340,909.00	603,655.92	737,253.08	45%
Total Employer Contributions				
Total Operating Appropriations	6,272,490.00	2,723,844.09	3,548,645.91	43%

34170002 SANTEE COOPER FUND

Commitment	Budget	Actual	Remaining	Expended
Administration				
512001 Other Operating	1,000,000.00	-	1,000,000.00	0%
Total Administration	1,000,000.00	-	1,000,000.00	0%
Total Santee Cooper Appropriations	1,000,000.00	-	1,000,000.00	0%

**PUBLIC SERVICE COMMISSION
FISCAL YEAR JULY 1, 2021 – JUNE 30, 2022
Appropriation**

	<u>Amount</u>	<u>Percentage</u>
Personal Services Base	\$3,403,549	
Personal Service Carry Forward (CF)	<u>\$-0-</u>	
Total Personal Services	\$3,403,549	55.3%
Other Operating Base	\$1,288,248	
Other Operating Carry Forward	<u>\$158,198</u>	
Total Other Operating	\$1,446,446	23.5%
Employer Contributions Base	\$1,308,203	
Employer Contributions Carry Forward	<u>\$-0-</u>	
Total Employer Contributions	\$1,308,203	21.2%
Total Base Assessments	\$6,000,000	
Total Carry Forward	<u>\$158,198</u>	
TOTAL APPROPRIATION	\$6,158,198	100.0%

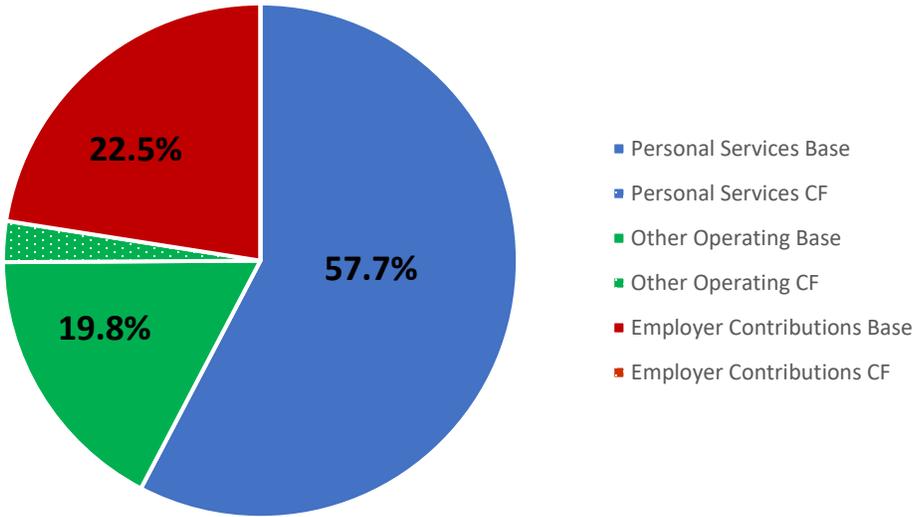


Base Budget \$6,000,000

Carry Forward Funds \$158,198

PUBLIC SERVICE COMMISSION FISCAL YEAR JULY 1, 2022 – JUNE 30, 2023 Requested Budget

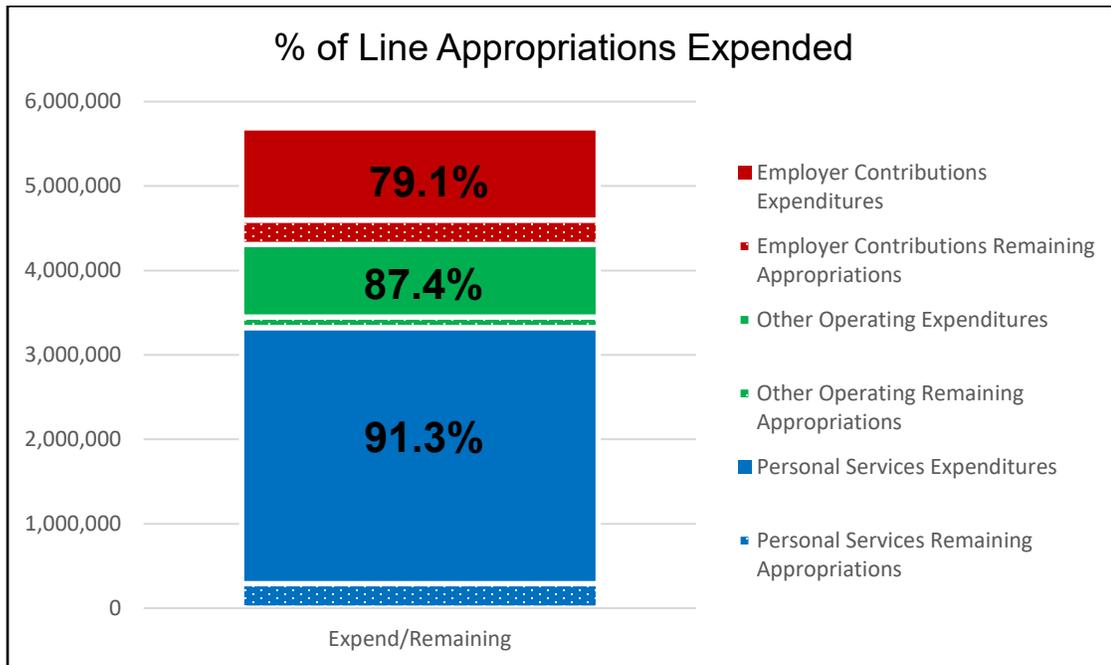
	Amount	Percentage
Personal Services Base	\$3,552,403	
Personal Services Carry Forward (CF)	<u>\$-0-</u>	
Total Personal Services	\$3,552,403	57.7%
Other Operating Base	\$1,060,412	
Other Operating Carry Forward	<u>\$158,198</u>	
Total Other Operating	\$1,218,610	19.8%
Employer Contributions Base	\$1,387,185	
Employer Contributions Carry Forward	<u>\$-0-</u>	
Total Employer Contributions	\$1,387,185	22.5%
Total Base Assessments	\$6,000,000	
Total Carry Forward	<u>\$158,198</u>	
TOTAL REQUESTED BUDGET	\$6,158,198	100%



Base Budget \$6,000,000 Carry Forward Funds \$158,198

**PUBLIC SERVICE COMMISSION
FISCAL YEAR JULY 1, 2020 – JUNE 30, 2021
Appropriations and Expenditures**

	Appropriations		Expenditures		% of Line Approp
	<u>Amount</u>	<u>% of Total</u>	<u>Amount</u>	<u>% of Expend</u>	
Personal Services	\$ 3,322,525	58.4 %	\$ 3,032,101	60.8%	91.3 %
Other Operating	\$ 985,017	17.3 %	\$ 860,740	17.3%	87.4 %
Total Administration	\$ 4,307,542		\$ 3,892,841		
Employer Contributions	\$ 1,381,396	24.3 %	\$ 1,092,946	21.9%	79.1 %
Totals	\$ 5,688,938	100.0 %	\$ 4,985,787	100.0%	87.6 %
Utility Assessments	\$ 4,729,308		\$ 4,729,308		
Carry Forward	\$ 959,630		\$ 256,479		
Total Appropriations	\$ 5,688,938		\$ 4,985,787		



Utility Assessments

\$4,729,308

Carry Forward Funds Used

\$256,479

**PUBLIC SERVICE COMMISSION OF SC
SCEIS CASH BY FUND
CARRY FORWARD AMOUNTS FOR FY2022**

▼ Fund	▼	▼ Beginning Balance
30350000	OPERATING REVENUE	\$ 1,954,367.27 *
39580000	SALE OF ASSETS	\$ 4,571.09
Overall Result		\$ 1,958,938.36

* Includes \$200 petty cash.

FY 21-23 Prioritized Budget Request Summary

PUBLIC SERVICE COMMISSION

BUDGET REQUESTS				FUNDING					FTEs			
Priority	Request Type (recurring, non-recurring, capital)	Request Title	Brief Description	General - Recurring	General - Nonrecurring	Other	Federal	Total	State	Other	Federal	Total
1	B1 - Recurring	Administration - Other Operating	The Public Service Commission is authorized to initiate an independent study to evaluate the integration of renewable energy and emerging energy technology into the electric grid for the public interest pursuant to S.C. Code Ann. Section 58-37-60. The law states the results of the independent study shall be reported to the General Assembly. The Commission is primarily funded with public utility assessments (Other Earmarked funds). The integration study encompasses South Carolina's electric grid and will, hopefully, include the involvement of all South Carolina electricity providers; therefore, this request is for the study to be funded with General Funds.	500,000				500,000.00				0.00
2								-				0.00
3								0				0.00
4								0				0.00
5								0				0.00
6								0				0.00
7								0				0.00
8								0				0.00
9								0				0.00
10								0				0.00
11								0				0.00
12								0				0.00
13								0				0.00
14								0				0.00
15								0				0.00
16								0				0.00
17								0				0.00
18								0				0.00
19								0				0.00
20								0				0.00
TOTAL BUDGET REQUESTS				\$ 500,000	\$ -	\$ -	\$ -	\$ 500,000	0.00	0.00	0.00	0.00

Agency Name:	Public Service Commission		
Agency Code:	R040	Section:	72



Fiscal Year FY 2022-2023
Agency Budget Plan

FORM A - BUDGET PLAN SUMMARY

OPERATING REQUESTS <i>(FORM B1)</i>	For FY 2022-2023, my agency is (mark "X"):	
	<input checked="" type="checkbox"/>	Requesting General Fund Appropriations.
	<input type="checkbox"/>	Requesting Federal/Other Authorization.
	<input type="checkbox"/>	Not requesting any changes.

NON-RECURRING REQUESTS <i>(FORM B2)</i>	For FY 2022-2023, my agency is (mark "X"):	
	<input type="checkbox"/>	Requesting Non-Recurring Appropriations.
	<input type="checkbox"/>	Requesting Non-Recurring Federal/Other Authorization.
	<input checked="" type="checkbox"/>	Not requesting any changes.

CAPITAL REQUESTS <i>(FORM C)</i>	For FY 2022-2023, my agency is (mark "X"):	
	<input type="checkbox"/>	Requesting funding for Capital Projects.
	<input checked="" type="checkbox"/>	Not requesting any changes.

PROVISOS <i>(FORM D)</i>	For FY 2022-2023, my agency is (mark "X"):	
	<input checked="" type="checkbox"/>	Requesting a new proviso and/or substantive changes to existing provisos.
	<input type="checkbox"/>	Only requesting technical proviso changes (such as date references).
	<input type="checkbox"/>	Not requesting any proviso changes.

Please identify your agency's preferred contacts for this year's budget process.

	<u>Name</u>	<u>Phone</u>	<u>Email</u>
PRIMARY CONTACT:	Virginia "Jenny" Butler	(803) 896-4120	virginia.butler@psc.sc.gov
SECONDARY CONTACT:	Jocelyn Boyd	(803) 896-5100	jocelyn.boyd@psc.sc.gov

I have reviewed and approved the enclosed FY 2022-2023 Agency Budget Plan, which is complete and accurate to the extent of my knowledge.

SIGN/DATE:	<u>Agency Director</u>	<u>Board or Commission Chair</u>
TYPE/PRINT NAME:		

This form must be signed by the agency head – not a delegate.

Agency Name:	Public Service Commission
Agency Code:	R040
Section:	72

BUDGET REQUESTS			FUNDING					FTES				
Priority	Request Type	Request Title	State	Federal	Earmarked	Restricted	Total	State	Federal	Earmarked	Restricted	Total
1	B1 - Recurring	South Carolina Integration Study pursuant to S.C. Code Ann. Section 58-37-60. Regarding Renewable Energy and Emerging Energy Technologies	500,000	0	0	0	500,000	0.00	0.00	0.00	0.00	0.00
TOTALS			500,000	0	0	0	500,000	0.00	0.00	0.00	0.00	0.00

Agency Name:	Public Service Commission		
Agency Code:	R040	Section:	72

FORM B1 – RECURRING OPERATING REQUEST

AGENCY PRIORITY	1
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Provide the Agency Priority Ranking from the Executive Summary.

TITLE	South Carolina Integration Study pursuant to S.C. Code Ann. Section 58-37-60, Regarding Renewable Energy and Emerging Energy Technologies
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Provide a brief, descriptive title for this request.

AMOUNT	<p>General: \$500,000</p> <p>Federal: \$0</p> <p>Other: \$0</p> <p>Total: \$500,000</p>
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What is the net change in requested appropriations for FY 2022-2023? This amount should correspond to the total for all funding sources on the Executive Summary.

NEW POSITIONS	0.00
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Please provide the total number of new positions needed for this request.

FACTORS ASSOCIATED WITH THE REQUEST	<p>Mark "X" for all that apply:</p> <table border="0"> <tr><td><input type="checkbox"/></td><td>Change in cost of providing current services to existing program audience</td></tr> <tr><td><input type="checkbox"/></td><td>Change in case load/enrollment under existing program guidelines</td></tr> <tr><td><input type="checkbox"/></td><td>Non-mandated change in eligibility/enrollment for existing program</td></tr> <tr><td><input type="checkbox"/></td><td>Non-mandated program change in service levels or areas</td></tr> <tr><td><input checked="" type="checkbox"/></td><td>Proposed establishment of a new program or initiative</td></tr> <tr><td><input type="checkbox"/></td><td>Loss of federal or other external financial support for existing program</td></tr> <tr><td><input type="checkbox"/></td><td>Exhaustion of fund balances previously used to support program</td></tr> <tr><td><input type="checkbox"/></td><td>IT Technology/Security related</td></tr> <tr><td><input type="checkbox"/></td><td>Consulted DTO during development</td></tr> <tr><td><input type="checkbox"/></td><td>Related to a Non-Recurring request – If so, Priority #</td></tr> </table>	<input type="checkbox"/>	Change in cost of providing current services to existing program audience	<input type="checkbox"/>	Change in case load/enrollment under existing program guidelines	<input type="checkbox"/>	Non-mandated change in eligibility/enrollment for existing program	<input type="checkbox"/>	Non-mandated program change in service levels or areas	<input checked="" type="checkbox"/>	Proposed establishment of a new program or initiative	<input type="checkbox"/>	Loss of federal or other external financial support for existing program	<input type="checkbox"/>	Exhaustion of fund balances previously used to support program	<input type="checkbox"/>	IT Technology/Security related	<input type="checkbox"/>	Consulted DTO during development	<input type="checkbox"/>	Related to a Non-Recurring request – If so, Priority #
<input type="checkbox"/>	Change in cost of providing current services to existing program audience																				
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<input type="checkbox"/>	Exhaustion of fund balances previously used to support program																				
<input type="checkbox"/>	IT Technology/Security related																				
<input type="checkbox"/>	Consulted DTO during development																				
<input type="checkbox"/>	Related to a Non-Recurring request – If so, Priority #																				

STATEWIDE ENTERPRISE STRATEGIC OBJECTIVES	<p>Mark "X" for primary applicable Statewide Enterprise Strategic Objective:</p> <table border="0"> <tr><td><input type="checkbox"/></td><td>Education, Training, and Human Development</td></tr> <tr><td><input type="checkbox"/></td><td>Healthy and Safe Families</td></tr> <tr><td><input type="checkbox"/></td><td>Maintaining Safety, Integrity, and Security</td></tr> <tr><td><input type="checkbox"/></td><td>Public Infrastructure and Economic Development</td></tr> <tr><td><input checked="" type="checkbox"/></td><td>Government and Citizens</td></tr> </table>	<input type="checkbox"/>	Education, Training, and Human Development	<input type="checkbox"/>	Healthy and Safe Families	<input type="checkbox"/>	Maintaining Safety, Integrity, and Security	<input type="checkbox"/>	Public Infrastructure and Economic Development	<input checked="" type="checkbox"/>	Government and Citizens
<input type="checkbox"/>	Education, Training, and Human Development										
<input type="checkbox"/>	Healthy and Safe Families										
<input type="checkbox"/>	Maintaining Safety, Integrity, and Security										
<input type="checkbox"/>	Public Infrastructure and Economic Development										
<input checked="" type="checkbox"/>	Government and Citizens										

ACCOUNTABILITY OF FUNDS	<p><u>Government & Citizens</u></p> <p><i>The Commission will maintain an ongoing dialogue with various stakeholder groups regarding the Commission's regulatory mission and vision.</i></p> <p>The integration study impacts all citizens of South Carolina in preparation of future energy requirements for homes and businesses, as well as the oversight of the government in ensuring South Carolinians can rely on the ability of utilities to consistently provide sufficient energy resources. The results of the study can be evaluated based on an adequate distribution of a variety of energy resources to fulfill the utilization of South Carolina citizens for the future.</p> <p><u>Public Infrastructure & Economic Development</u></p> <p>The Public Service Commission does not currently have a performance measurement related to this strategic initiative; however, current and future energy resources will impact South Carolina's infrastructure and economic development.</p>
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What specific strategy, as outlined in the most recent Strategic Planning and Performance Measurement template of agency's accountability report, does this funding request support? How would this request advance that strategy? How would the use of these funds be evaluated?

RECIPIENTS OF FUNDS	<p>The funds would be used to pay for third-party consultants, experts and other expenditures incurred by the Commission to conduct the integration study.</p> <p>Consultants and experts will be hired through a competitive process and predetermined eligibility criteria.</p>
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What individuals or entities would receive these funds (contractors, vendors, grantees, individual beneficiaries, etc.)? How would these funds be allocated – using an existing formula, through a competitive process, based upon predetermined eligibility criteria?

JUSTIFICATION OF REQUEST	<p>Please note that this request is only an initial estimate and is subject to change. The Commission has yet to present this request to the State Regulation of Public Utilities Review Committee, as this meeting has been temporarily delayed. The Commission will update this request in the future as soon as additional information is available.</p> <p>The Public Service Commission is authorized to initiate an independent study to evaluate the integration of renewable energy and emerging energy technology into the electric grid for the public interest pursuant to S.C. Code Ann. Section 58-37-60. The law states the results of the independent study shall be reported to the General Assembly. The Commission is primarily funded with public utility assessments (Other Earmarked funds). The integration study encompasses South Carolina's electric grid and will, hopefully, include the involvement of all South Carolina electricity providers; therefore, this request is for the study to be funded with General Funds.</p> <p>The Code of Law section follows:</p> <p>SECTION 58-37-60. Independent study to evaluate integration of emerging energy technologies.</p> <p>(A) The commission and the Office of Regulatory Staff are authorized to initiate an independent study to evaluate the integration of renewable energy and emerging energy technologies into the electric grid for the public interest. An integration study conducted pursuant to this section shall evaluate what is required for electrical utilities to integrate increased levels of renewable energy and emerging energy technologies while maintaining economic, reliable, and safe operation of the electricity grid in a manner consistent with the public interest. Studies shall be based on the balancing areas of each electrical utility. The commission shall provide an opportunity for interested parties to provide input on the appropriate scope of the study and also to provide comments on a draft report before it is finalized. All data and information relied on by the independent consultant in preparation of the draft study shall be made available to interested parties, subject to appropriate confidentiality protections, during the public comment period. The results of the independent study shall be reported to the General Assembly.</p>
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(B) The commission may require regular updates from utilities regarding the implementation of the state's renewable energy policies.

(C) The commission may hire or retain a consultant to assist with the independent study authorized by this section. The commission is exempt from complying with the State Procurement Code in the selection and hiring of the consultant **authorized by this subsection.**

Please thoroughly explain the request to include the justification for funds, potential offsets, matching funds, and method of calculation. Please include any explanation of impact if funds are not received. If new positions have been requested, explain why existing vacancies are not sufficient.

Agency Name:	Public Service Commission		
Agency Code:	R040	Section:	72

FORM D – PROVISO REVISION REQUEST

NUMBER	117.151 <i>Cite the proviso according to the renumbered list (or mark "NEW").</i>
TITLE	Santee Cooper Funds Transferred to Public Service Commission <i>Provide the title from the renumbered list or suggest a short title for any new request.</i>
BUDGET PROGRAM	Administration Section 72 <i>Identify the associated budget program(s) by name and budget section.</i>
RELATED BUDGET REQUEST	Yes, Priority 1 <i>Is this request associated with a budget request you have submitted for FY 2022-2023? If so, cite it here.</i>
REQUESTED ACTION	Amend <i>Choose from: Add, Delete, Amend, or Codify.</i>
OTHER AGENCIES AFFECTED	Santee Cooper (Public Service Authority) & The Office of Regulatory Staff <i>Which other agencies would be affected by the recommended action? How?</i>

SUMMARY & EXPLANATION	<p>Proviso 117.172 in the Appropriations Act for FY2021-2022 and Renumbered Proviso 117.151 for FY2022-2023 transfers \$1,000,000 to the Public Service Commission for purposes of reforming Santee Cooper. The FY2022 proviso also provides additional funding for the Office of Regulatory Staff. The Public Service Commission is requesting a separate proviso that allows the balance remaining at fiscal year end in the PSC Special Operating Santee Cooper fund (34170002) to be carried forward to the next year and used for the same purpose.</p>
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Summarize the existing proviso. If requesting a new proviso, describe the current state of affairs without it. Explain the need for your requested action. For deletion requests due to recent codification, please identify SC Code section where language now appears.

FISCAL IMPACT	<p>Funds transferred to the Public Service Commission and designated for Santee Cooper reformation are held in an Earmarked Fund 34170002 - Special Operating Santee Cooper. The fiscal impact amount would be \$1,000,000 or less, depending on the balance remaining in the fund at the end of fiscal year 2022 and succeeding years until depletion.</p>
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Provide estimates of any fiscal impacts associated with this proviso, whether for state, federal, or other funds. Explain the method of calculation.

FISCAL IMPACT	<p>117.172, 117.151 (GP: Funds Transferred to Santee Cooper - PSC: Santee Cooper Funds Held by Public Service Commission) The balance of the funds held transferred to the Public Service Commission of South Carolina by the Department of Administration, for the purpose of reforming Santee Cooper, shall remain available to the Public Service Commission for its continued reformation of Santee Cooper, related to the implementation of Act 95 of 2019, shall be transferred as follows and for the purposes of reforming Santee Cooper: \$2,000,000 to the Office of Regulatory Staff; \$1,000,000 to the Public Service Commission; and the balance to Santee Cooper-. The Public Service Commission and the Office of Regulatory Staff are is authorized to employ, through contract or otherwise, third-party consultants and experts in carrying out their its duties for purposes of reforming Santee Cooper. The Public Service Commission and Office of Regulatory Staff are is exempt from complying</p>
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with the State Procurement Code in the selection and hiring of third-party consultants or experts authorized by this provision.

PROPOSED PROVISIO TEXT

Paste existing text above, then bold and underline insertions and strikethrough deletions. For new proviso requests, enter requested text above.

Agency Name:	Public Service Commission		
Agency Code:	R040	Section:	72

FORM D – PROVISO REVISION REQUEST

NUMBER 72.1

Cite the proviso according to the renumbered list (or mark "NEW").

TITLE PSC: Law Enforcement Officers

Provide the title from the renumbered list or suggest a short title for any new request.

BUDGET PROGRAM Administration Section 72

Identify the associated budget program(s) by name and budget section.

RELATED BUDGET REQUEST

Is this request associated with a budget request you have submitted for FY 2022-2023? If so, cite it here.

REQUESTED ACTION Add

Choose from: Add, Delete, Amend, or Codify.

OTHER AGENCIES AFFECTED None.

Which other agencies would be affected by the recommended action? How?

SUMMARY & EXPLANATION

Considering the business of utility regulation that the Commission conducts, as well as safety precautions for the protection of Commissioners and staff, the Commission has determined it necessary to have law enforcement officers present at all hearings, including customer public hearings which can be heard in counties throughout the state, as well as on the premises on a permanent basis. The requested proviso allows the Agency to hire law enforcement officers commissioned by the Governor.

Summarize the existing proviso. If requesting a new proviso, describe the current state of affairs without it. Explain the need for your requested action. For deletion requests due to recent codification, please identify SC Code section where language now appears.

FISCAL IMPACT

Other Funds - PSC Operating Fund, funded with Public Utility Assessments
 The Public Service Commission will fund this proviso with existing funds.

Provide estimates of any fiscal impacts associated with this proviso, whether for state, federal, or other funds. Explain the method of calculation.

72.1. (PSC: Law Enforcement Officers) The Public Service Commission shall be authorized to hire law enforcement officers commissioned by the Governor. The commission may remove a law enforcement officer if it finds that the law enforcement officer is unfit for the position. Each law enforcement officer shall execute a bond with a licensed surety company in the amount of not less than ten thousand dollars. The bond may be individual, schedule, or blanket, and shall be approved by the Attorney General. The premiums on the bonds shall be paid by the commission from authorized funds.

PROPOSED PROVISO TEXT

Paste existing text above, then bold and underline insertions and strikethrough deletions. For new proviso requests, enter requested text above.

Agency Name:	Public Service Commission		
Agency Code:	R040	Section:	72

FORM D – PROVISIO REVISION REQUEST

NUMBER	NEW
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Cite the proviso according to the renumbered list (or mark "NEW").

TITLE	PSC: South Carolina Integration Study pursuant to S.C. Code Ann. Section 58-37-60
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Provide the title from the renumbered list or suggest a short title for any new request.

BUDGET PROGRAM	Administration Section 72
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Identify the associated budget program(s) by name and budget section.

RELATED BUDGET REQUEST	None
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Is this request associated with a budget request you have submitted for FY 2022-2023? If so, cite it here.

REQUESTED ACTION	Add
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Choose from: Add, Delete, Amend, or Codify.

OTHER AGENCIES AFFECTED	None
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Which other agencies would be affected by the recommended action? How?

SUMMARY & EXPLANATION	<p>The Public Service Commission is authorized to initiate an independent study to evaluate the integration of renewable energy and emerging energy technology into the electric grid for the public interest pursuant to S.C. Code Ann. Section 58-37-60. This law states the results of the independent study shall be reported to the General Assembly.</p>
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Summarize the existing proviso. If requesting a new proviso, describe the current state of affairs without it. Explain the need for your requested action. For deletion requests due to recent codification, please identify SC Code section where language now appears.

FISCAL IMPACT	Unknown at this time.
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Provide estimates of any fiscal impacts associated with this proviso, whether for state, federal, or other funds. Explain the method of calculation.

	NEW: (PSC: South Carolina Integration Study pursuant to S.C. Code Ann. Section 58-37-60) – Further information to follow.
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PROPOSED PROVISO TEXT

Paste existing text above, then bold and underline insertions and strikethrough deletions. For new proviso requests, enter requested text above.

Agency Name:	Public Service Commission		
Agency Code:	R040	Section:	72

FORM F – REDUCING COST AND BURDEN TO BUSINESSES AND CITIZENS

TITLE	<p>Live Streaming with Skype and WebEx Capabilities for Commission Hearings, Business Meetings, and Public Interviews for Qualified, Independent Third-Party Consultants or Experts</p> <p><i>Provide a brief, descriptive title for this request.</i></p>								
EXPECTED SAVINGS TO BUSINESSES AND CITIZENS	<p>Live streaming with Skype and WebEx capabilities for Commission hearings, business meetings and public interviews for qualified, independent third-party consultants or experts saves businesses and citizens time as well as cost of traveling to and from the Commission office located in Columbia. The savings will vary depending on how far a business or citizen would have to travel to attend a hearing, business meeting or public interview.</p> <p><i>What is the expected savings to South Carolina's businesses and citizens that is generated by this proposal? The savings could be related to time or money.</i></p>								
FACTORS ASSOCIATED WITH THE REQUEST	<p>Mark "X" for all that apply:</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 20px; text-align: center;"><input type="checkbox"/></td> <td>Repeal or revision of regulations.</td> </tr> <tr> <td style="text-align: center;"><input type="checkbox"/></td> <td>Reduction of agency fees or fines to businesses or citizens.</td> </tr> <tr> <td style="text-align: center;"><input checked="" type="checkbox"/></td> <td>Greater efficiency in agency services or reduction in compliance burden.</td> </tr> <tr> <td style="text-align: center;"><input type="checkbox"/></td> <td>Other</td> </tr> </table>	<input type="checkbox"/>	Repeal or revision of regulations.	<input type="checkbox"/>	Reduction of agency fees or fines to businesses or citizens.	<input checked="" type="checkbox"/>	Greater efficiency in agency services or reduction in compliance burden.	<input type="checkbox"/>	Other
<input type="checkbox"/>	Repeal or revision of regulations.								
<input type="checkbox"/>	Reduction of agency fees or fines to businesses or citizens.								
<input checked="" type="checkbox"/>	Greater efficiency in agency services or reduction in compliance burden.								
<input type="checkbox"/>	Other								
METHOD OF CALCULATION	<p>The method of determining the savings would be the rate of 56 cents per automobile mile plus the hourly rate of the business employee or citizen multiplied by the hours attending as well as traveling to and from the hearing/meeting.</p> <p><i>Describe the method of calculation for determining the expected cost or time savings to businesses or citizens.</i></p>								
REDUCTION OF FEES OR FINES	<p>N/A</p> <p><i>Which fees or fines does the agency intend to reduce? What was the fine or fee revenue for the previous fiscal year? What was the associated program expenditure for the previous fiscal year? What is the enabling authority for the issuance of the fee or fine?</i></p>								
REDUCTION OF REGULATION	<p>N/A</p> <p><i>Which regulations does the agency intend to amend or delete? What is the enabling authority for the regulation?</i></p>								

The travel cost burden to businesses and citizens is being eliminated so more businesses and citizens can listen to and participate in, as needed, hearings, business meetings and public interviews for qualified, independent third-party consultants or experts. The result is that more businesses and citizens can be informed and/or participate in Commission proceedings. With the Covid-19 pandemic onset in March 2020, the Commission had to immediately cancel a customer public hearing scheduled for 03/12. With another night hearing already scheduled for 03/19, the following week, the Commission was able to allow participation from the public by conference lines. For the 03/19 customer public hearing, there were 50 audio conference attendees who called in to testify (22 witnesses actually testified along with two political officials' statements). The customer public hearing held on 06/22/2020 had 47 audio conference attendees who called in to testify (32 witnesses actually testified along with two officials' statements).

During FY2021, the Commission held 8 Customer Public Hearings allowing participants to use the conferencing line to call in in Fall 2020, and then beginning in January 2021, the commission staff telephoned the witnesses during the hearing for them to provide their oral testimony.

Public Service Commission Customer Public Hearings					
Testifying Participants					
Fiscal Year 2020-21					
Date	Event Docket	Event Name	# of Participants Called	# of Participants Testified	Total Participants
11/9/2020	2020-125-E	Dominion Energy Adjustments of Rates & Charges		23	23
11/10/2020	2020-125-E	Dominion Energy Adjustments of Rates & Charges		28	28
11/12/2020	2020-125-E	Dominion Energy Adjustments of Rates & Charges		31	31
1/5/2021	2020-125-E	Dominion Energy Adjustments of Rates & Charges	51	43	43
1/7/2021	2020-125-E	Dominion Energy Adjustments of Rates & Charges	61	44	44
3/23/2021	2020-229-E	Dominion Energy Solar Choice Metering Tarriff	252	151	151
3/25/2021	2020-229-E	Dominion Energy Solar Choice Metering Tarriff	10	8	8
4/21/2021	2020-264/265-E	Duke Energy Carolina/Duke Energy Progressive Solar Choice Metering Tarriff	9	6	6
Total Customer Public Hearing Participants			383	334	334

The Commission continued to improve the virtual experience in the Commission's proceedings during fiscal year 2020-2021 by adding WebEx capabilities allowing more participants. The Commission is continually seeking opportunities to enhance participation capabilities. The table below shows the number of virtual and audio participants in the Commission's proceedings for FY2021:

Public Service Commission Proceedings				
Virtual & Audio Participants				
Fiscal Year 2020-21				
Month	Proceedings Incl'g Forums & Workshops (Total virtual participants)	Hearings/Proceedings Before Commission(ers)		
		Witnesses/ Presenters	Counsel/ Rep's	Total
July 2020	2	15	17	34
August 2020	4		14	18
September 2020		13	24	37
October 2020	14	19	17	50
November 2020	3	101	25	129
December 2020		8	25	33
January 2021		89	26	115
February 2021	15	20	35	70
March 2021		188	54	242
April 2021	15	41	26	82

SUMMARY

April 2021	15	41	20	62
May 2021	40	8	9	57
June 2021	4	11	8	23
Totals	97	513	280	890

In addition to increasing the number of off-site participants through voice and video technology, live streaming the Commission's proceedings has doubled the visibility of the Commission's business by allowing citizens and businesses to view proceedings as they occur and even watch at a later time. Live stream viewer traffic data for FY21 compared to FY20 is shown in the table below:

PSC Livestream Viewer Traffic		
	Total Events (FY 2019-2020)	Total Events (FY 2020-2021)
July	767	877
August	740	517
September	399	518
October	1,913	1,228
November	570	1,550
December	771	777
January	375	3,433
February	832	1,541
March	777	2,742
April	346	2,467
May	559	1,046
June	567	655
TOTAL	8,616	17,351

Provide an explanation of the proposal and its positive results on businesses or citizens. How will the request affect agency operations?

**Law Enforcement and Criminal Justice Subcommittee
Proviso Request Summary**

FY 20-22 Proviso #	Renumbered FY 21-23 Proviso #	Proviso Title	Short Summary	FY of Proviso Introduction/ # of years in budget	Recommended Action	Proviso Language
72.1	72.1	Public Service Commission - Law Enforcement Officers	The Public Service Commission is authorized to hire law enforcement officers. Prior to Act No. 318 of 2006, the Commission pursuant to S.C. statute had the authority to maintain and manage a law enforcement department (Section 58-3-310 et seq).	FY2022 / 1	ADD	The Public Service Commission is authorized to hire law enforcement officers commissioned by the Governor upon recommendation of the Public Service Commission. The Commission may remove a law enforcement officer if it finds that the law enforcement officer is unfit for the position. Each law enforcement officer shall execute a bond with a licensed surety company in the amount of not less than ten thousand dollars. The bond may be individual, schedule, or blanket, and shall be approved by the Attorney General. The premiums on the bonds shall be paid by the Commission from appropriated funds.

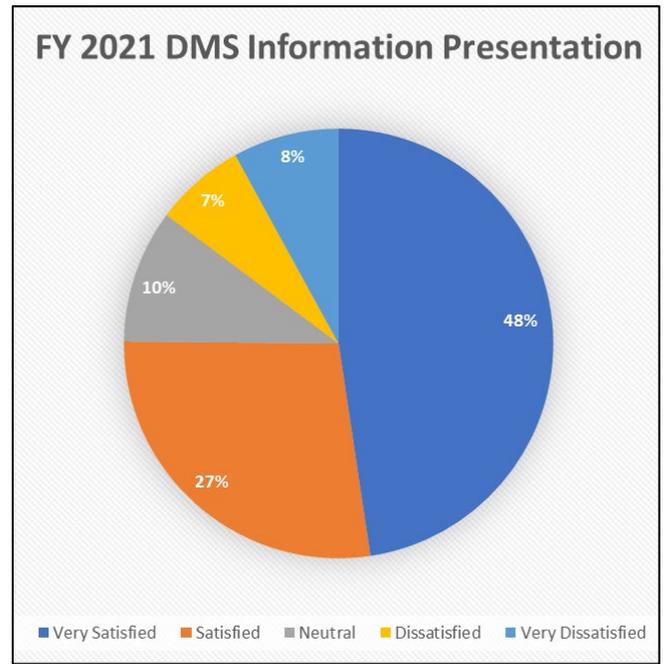
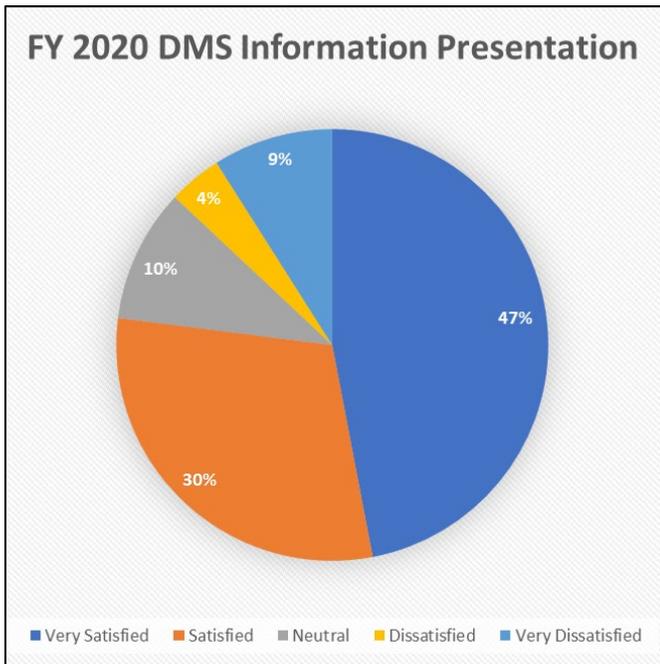
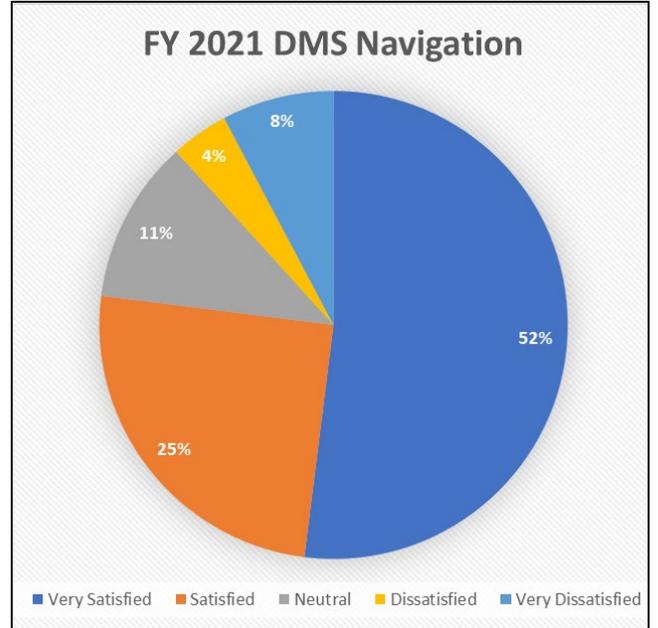
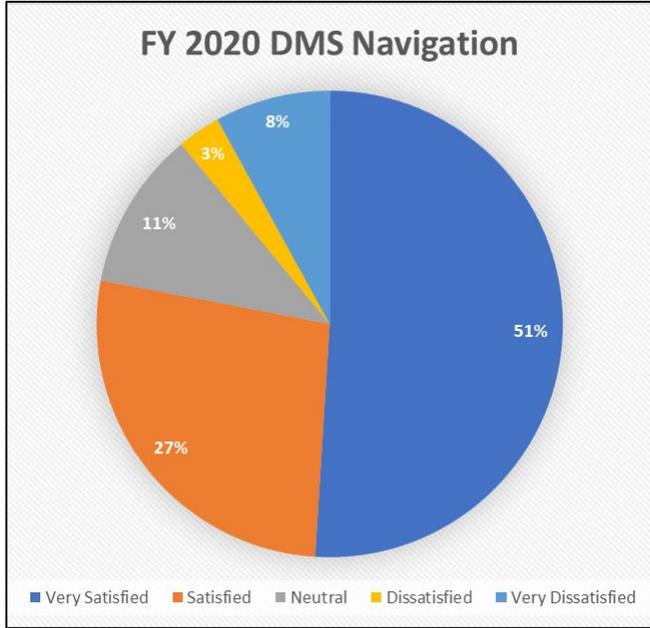
**Transportation and Regulatory Subcommittee
Proviso Request Summary**

FY 20-22 Proviso #	Renumbered FY 21-23 Proviso #	Proviso Title	Short Summary	FY of Proviso Introduction/ # of years in budget	Recommended Action	Proviso Language
117.172	117.151	Public Service Commission: Santee Cooper Funds Transferred to Public Service Commission	Proviso 117.172 in the Appropriations Act for FY2021-2022 and Renumbered Proviso 117.151 for FY2022-2023 transfers \$1,000,000 to the Public Service Commission for purposes of reforming Santee Cooper. The FY2022 proviso also provides additional funding for the Office of Regulatory Staff. The Public Service Commission is requesting a separate proviso that allows the balance remaining at fiscal year end in the PSC Operating Santee Cooper fund (34170002) to be carried forward to the next year and used for the same purpose.	FY2022 / 1 year	AMEND	117.151(PSC: Santee Cooper Funds Held by Public Service Commission) The balance of the funds transferred to the Public Service Commission of South Carolina by the Department of Administration, for the purpose of reforming Santee Cooper, shall remain available to the Public Service Commission for its continued reformation of Santee Cooper. The Public Service Commission is authorized to employ, through contract or otherwise, third-party consultants and experts in carrying out its duties for purposes of reforming Santee Cooper. The Public Service Commission is exempt from complying with the State Procurement Code in the selection and hiring of third-party consultants or experts authorized by this provision.
		Public Service Commission: South Carolina Integration Study pursuant to S.C. Code Ann. Section 58-37-60	The Public Service Commission is authorized to initiate an independent study to evaluate the integraton of renewable energy and emerging energy technology into the electric grid for the public interest pursuant to S.C. Code Ann. Section 58-37-60. This law states the results of the independent study shall be reported to the General Assembly.	FY2023/ 0 year	ADD	Further information to follow.

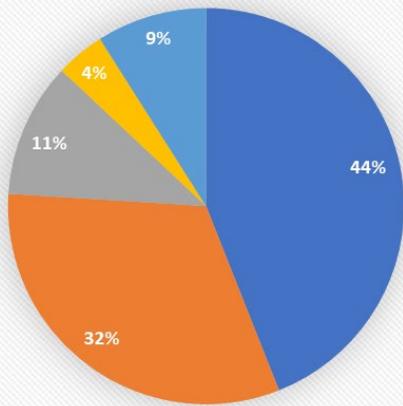
Appendix A

2020-2021 DMS Survey Results

Fiscal Year 2019-2020 Results are included for reference.

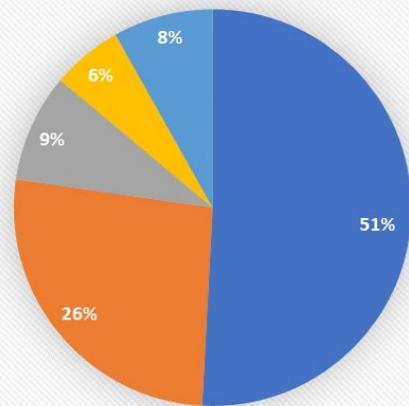


FY 2020 DMS Overall Satisfaction



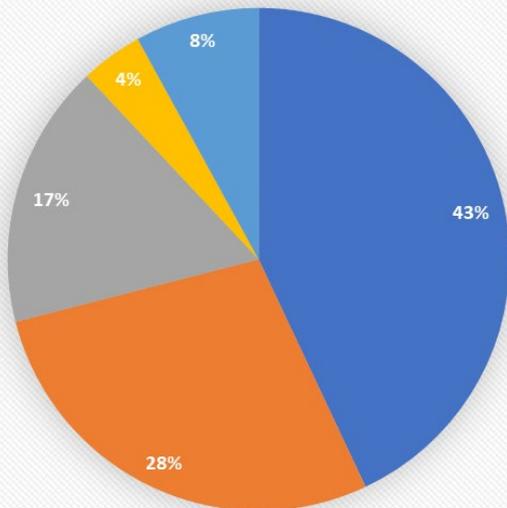
■ Very Satisfied ■ Satisfied ■ Neutral ■ Dissatisfied ■ Very Dissatisfied

FY 2021 DMS Overall Satisfaction



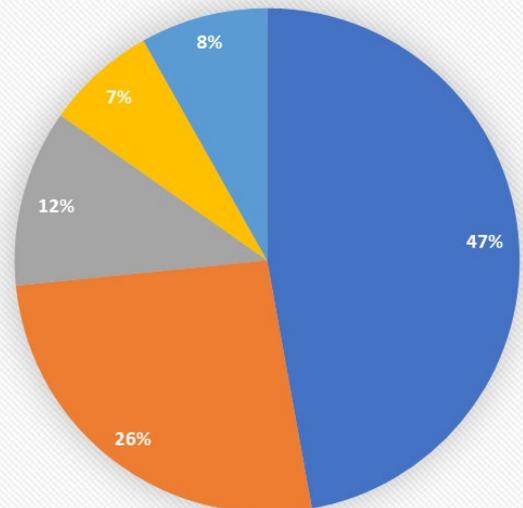
■ Very Satisfied ■ Satisfied ■ Neutral ■ Dissatisfied ■ Very Dissatisfied

FY 2020 DMS vs. Other Sites



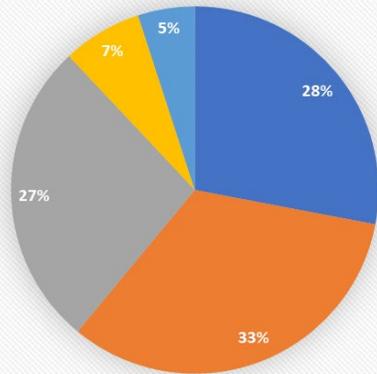
■ Very Satisfied ■ Satisfied ■ Neutral ■ Dissatisfied ■ Very Dissatisfied

FY 2021 DMS vs. Other Sites



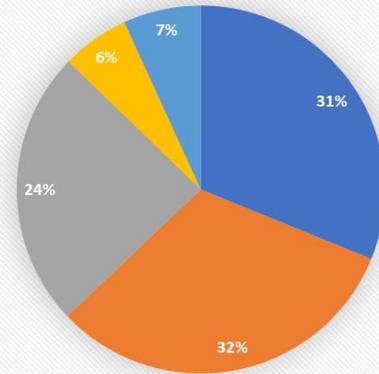
■ Very Satisfied ■ Satisfied ■ Neutral ■ Dissatisfied ■ Very Dissatisfied

FY 2020 DMS Ease of Use



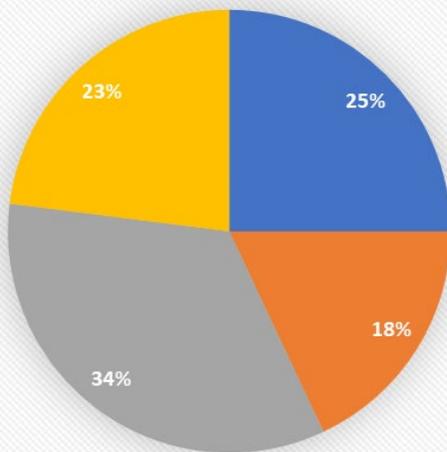
■ Extremely Easy ■ Very Easy ■ Somewhat Easy ■ Not so Easy ■ Not at all Easy

FY 2021 DMS Ease of Use



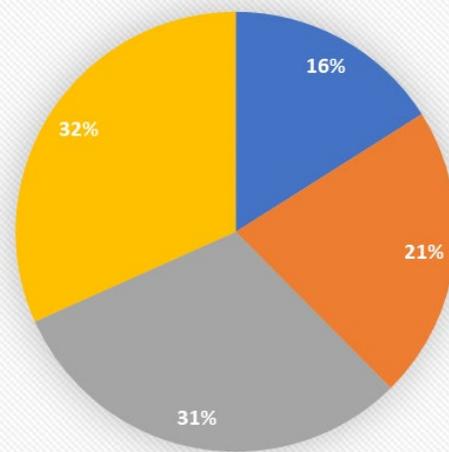
■ Extremely Easy ■ Very Easy ■ Somewhat Easy ■ Not so Easy ■ Not at all Easy

FY 2020 Response Demographic



■ Attorney ■ Other ■ Company Representative ■ Consumer

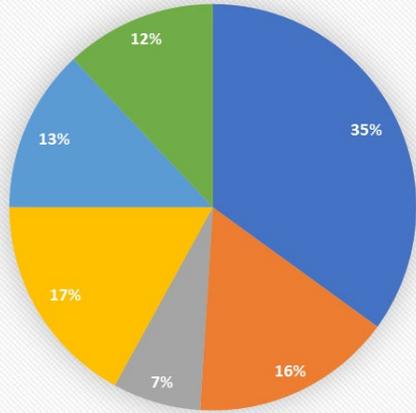
FY 2021 Response Demographic



■ Attorney ■ Other ■ Company Representative ■ Consumer

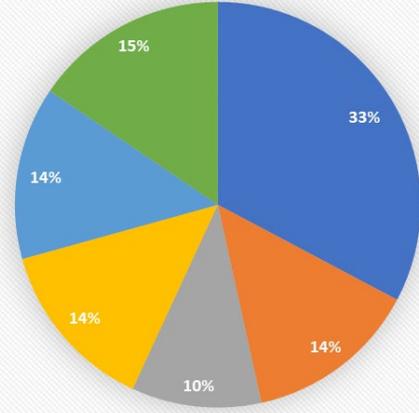
It is important to note that more consumers responded to the survey during the 2021 fiscal year. Even so, the survey results remained consistent or improved over fiscal year 2020's survey results. The majority of respondents answered "satisfied" or "very satisfied" to the survey questions.

FY 2020 Utility Sector Affiliation



■ Electric ■ Gas ■ Transportation ■ Water ■ Wastewater ■ Telecommunications

FY 2021 Utility Sector Affiliation



■ Electric ■ Gas ■ Transportation ■ Water ■ Wastewater ■ Telecommunications

Comments	Commission Resolution
The web browser tabs can really add up to a lot!	Investigated renaming tabs so the title of each document will display.
I have been dealing with NC and SC, and by far my experience with SC has been wonderful! Thank you!	
It would be useful to me if the calendar was able to show more future than 90 days.	This feature has been added as a milestone for FY 22 to modify DMS to show all scheduled events, regardless of timeline.
The titles you have for documents are quite misleading; the actual title, i.e. comments, is italicized and small below the repeated title of the document. It would be much more helpful to remove the redundant title information.	Emailed advisory committee for more information, no response received. Added a question to the survey asking respondents for their contact information if they would like to receive a follow-up on their comments.
Ms. Janice was very helpful.	
I continue to get this survey and it's annoying.	IT is investigating adding an exit statement to the survey.
I am not so much dissatisfied with the system as I am the overall process and outcome. The PSC falls well short of the mission statement put forth on the website.	
One of the best docket managing systems in the Southeast.	
How do I see Docket No. 2020-229E?	The Commission found that it was unable to contact individuals who requested help in the comments section of the survey. A question was added to the survey requesting contact information of respondents, if they wished for the PSC to get in touch with them regarding their responses/questions.
Cannot locate e-filing procedures or guidelines. Unable to share a direct link to archived livestream video.	IT to discuss adding the guidelines to the E-Filing homepage with PSC web-developer. Public Information Director investigated the archived livestream direct link issue with ETV, and was able to find a resolution. This feature is working properly.
Notice for seeking information about Docket no. 2020-229-E is informed too late for me to follow up.	
I am kind of old-fashioned, so it was kind of hard for me.	
My attorney and her staff was most excellent and helping me through the process. Likewise, the professional assigned to evaluate our Company from ORS was really helpful in fulfilling the requirements. Very nice personality and spirit to help.	

After retiring from Government service in South Carolina, as the Deputy of Chief of Charleston Police, I have to say it as fantastic to see great customer service. Janice was the BEST - so helpful! The process has been simple and accessible. Thank you.	
You all do a great job with this website!	
Excellent tool	
Not mobile friendly	The Commission began investigating the implementation of a DMS mobile application in February 2021, and is working with SC.GOV to implement the app.
Excellent service, easy for the user to follow and use	
Excellent service, user friendly, information easy to follow	
If you make this pop-up right when I get to your site, I can't look at the information before I respond to your survey. I have never used this system before and I don't know!	
I have zero clue to the survey, I just found the page and am hoping to find an old document...	
I tried to register an account. I placed all the information in the required fields and when I hit submit it came back with an error with the reason being I missed required fields. Tried twice with same result.	Tried to duplicate the issue, and was unable to do so.
I have a written letter from Becky Latimer that I could review the details of Docket No. 2020-229-E. This is unavailable from my IP address. I sent a letter commenting on Dominion's abuse in taxing solar generation. I would like to attend the hearing if at all possible and speak to the commission.	Reviewed letters of protest in this Docket and sent a 2nd Notice of Public Hearing to customers who indicated they wanted to appear.
I sometimes represent several clients in a docket, and it can be overwhelming to receive email service for each of them. It would be great if each attorney could be served only once.	
SCPSC web developers would do well to promote #3 (training modules) above. Utilities filings should include notice to all customers with brief explanations in plain language.	A workshop was held on May 28, 2021 to discuss Commission notices. Staff has undertaken a project to modify Commission notices to include plain language and increase readability.
I am looking for Exhibit A of Docket No. 2021-78-E.	The Exhibit is located in the Joint Petition document posted to DMS on March 2, 2021. No contact information was left for the Commission to contact this respondent.
This survey won't go away until you take it. That's the bad part of the docket management system, because it keeps blocking you from using the docket management system. Clicking away once should be enough for it to not come back in that session.	

The survey should be an option after visiting the website. How can you respond to the questions if you have never had a chance to go to the website? This response is because it is my second visit.	
This damn survey, can't escape it.	
You have to stop with this survey	
I haven't read anything on your site yet. The first thing I did was this survey. Your trigger logic is making your survey results invalid.	
I wish this survey did not pop up EVERY Time I open the site.	The survey was removed on April 14, 2021.
I wish that viewing and confirming the receipt of a document were one step instead of two.	
I often receive duplicate emails even after I have clicked the confirmation button.	
Regulatory Processes Comments	
I wish that all parties were required to confer before reaching agreements.	
Where possible, published notices should be eliminated. They burden clients and ratepayers with unnecessary expense.	
Respondents Answering Dissatisfied or Very Dissatisfied Comments	
No responses received.	
Additional Text Alert Push-Notification Interests	
No responses received.	