



Agency Overview for Leadership & Staff

Key Officials

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About our Agency

The ORS represents the public interest of South Carolina in utility regulation for the major utility industries – electric, natural gas, telecommunications, transportation, and water/wastewater – before the Public Service Commission of South Carolina (PSC), the court system, the South Carolina General Assembly, and federal regulatory bodies.

The PSC is the state agency that sets utilities’ rates. In representing the public interest, the ORS must look at the impact to the consumer and utilities’ continued investment in reliable and high-quality services. The ORS also has responsibility for oversight of railroad safety and natural gas pipeline safety in South Carolina, in addition to administering the leasing program for solar panels in South Carolina.

Should you have any questions regarding our agency’s role, please do not hesitate to contact Andrew Bateman at (803) 622-2469, (803) 737-8440, or ABateman@ORS.SC.GOV.

ORS Consumer Services Department

Local Number: (803) 737-5230
Toll Free Number: 1-800-922-1531

Departments

- Administration
- Audit
- Consumer Services
- Energy Office
- Information Services
- Legal
- Broadband, Communications, and Safety
- Utility Rates and Services

New Docketed Cases FY 2021-2022

