AGENCY NAME:	Department of Archives and History						
AGENCY CODE:	Н79	SECTION:	26				



# Fiscal Year 2014-15 Accountability Report

	SUBMISSIO	N FORM	
AGENCY MISSION		ind cultural heritag	rchives and History is to preserve ge of the state through the state ns.
Please identify your ag	ency's preferred contacts for this ye	ar's accountability (	report. <i>Email</i>
PRIMARY CONTACT:	W. Eric Emerson, Ph.D.	803-896-6185	eemerson@scdah.sc.gov
SECONDARY CONTACT:	Brenda House	803-896-6160	house@scdah.sc.gov
AGENCY DIRECTOR (SIGN/DATE):	M. Lus Lon	ccountability Repor	Sept. 15, 2015
(TYPE/PRINT NAME):	W. Eric Emerson, Ph.D.		
BOARD/CMSN CHAIR (SIGN/DATE):	a.v. Haff Jv.		9-15-15
(TYPE/PRINT NAME):	A.V. Huff, Jr., Ph.D.		

AGENCY NAME:	Department of Archives and History						
AGENCY CODE:	Н79	SECTION:	26				

# **AGENCY'S DISCUSSION AND ANALYSIS**

# 1. Purpose/Mission/Values/Vision

The **purpose** of the South Carolina Department of Archives and History is to preserve the state's history and document the rights of its citizens.

Our **mission** is to preserve and promote the documentary and cultural heritage of the state through the state archives, historic preservation, and education programs.

To accomplish this mission, the Department of Archives and History follows these values:

**Preservation:** As stewards of the state's documentary heritage and built environment, we strive to balance the daily needs of our customers with the need to ensure survival of our state's rich heritage.

**Trust**: We strive to preserve the public's confidence through the efficient and ethical performance of our duties. We promote an environment of mutual trust and cooperation among staff members and recognize the unique contribution of each individual to the agency's mission.

**Professionalism**: We are a staff dedicated to maintaining the highest degree of professional competence while serving our customers, and we treat our colleagues with respect.

**Public Service**: Our top priority is to serve this and future generations. As stewards of public resources, our responsibility is to listen to the public, anticipate their needs, and exceed their expectations.

**Teamwork**: We collaborate with our fellow staff members to accomplish goals and inspire excellence. We demonstrate our appreciation and support of their efforts.

**Quality and Continuous Improvement**: We promote excellence through success. We encourage efficiency and effectiveness and pursue ideas for new and innovative ways to serve our customers.

**Loyalty:** Our primary professional allegiance is to the South Carolina Department of Archives and History. We hold the agency's mission above divisional or individual needs.

Our **vision** is to be the state's leader in preserving and advocating for the state's documentary and cultural heritage.

#### 2. Key Strategic Goals

GOAL I:

GOAL VI:

The Department of Archives and History is in the first year of a new strategic plan that will account for the technological changes that are dramatically altering how we serve our customers. Major goals of this plan are as follows:

To promote and encourage an understanding, appreciation, and preservation of the state's history and

To increase and enhance preservation of, and access to, South Carolina state and local government records.

	heritage.
GOAL II:	To increase awareness, understanding, and use of the programs of the South Carolina Department of Archives and History.
GOAL III:	To assess needs and identify and secure funding and resources to support the mission of the South Carolina Department of Archives and History.
GOAL IV: GOAL V:	To recruit, hire, retain, and develop the human resources necessary to fulfill the mission of the agency.  To continue to ensure our journey of excellence by evaluating effectiveness and improving our programs.

#### 3. Key Strategic Challenges

Mission: How to preserve the state's documentary heritage, when the overwhelming majority of records being created are born digital.

AGENCY NAME:	Department of Archives and History							
AGENCY CODE:	Н79	SECTION:	26					

- Operational: Meeting the challenges associated with acquiring the staff and digital infrastructure necessary to develop a world class electronic/digital archive of historically-significant state and local government records.
- Human Resources: Maintaining mission effectiveness with an agency that, due to budget cuts, has lost more than two-thirds of its full-time staff since FY2001 and is increasingly comprised of temporary employees and work-study students.
- Financial: Relying on generated revenue from facility rentals and the digitization/microfilming program for operating funds (supplies, travel, phone lines, etc.), when there are significant numbers of historical records that need to be digitized or filmed for preservation purposes.
- Community Related Strategic Challenges: Determining the most efficient and effective way to generate, with limited staffing, an awareness of the value of historic preservation among the general public.

# 4. Major Achievements in FY2015/2015

The Department of Archives and History is comprised of three operational divisions: Archives, Records Management, and History Preservation (SHPO). Each division noted a number of achievements in FY2014/2015.

#### **Archives Division**

- ➤ Hosted 4,698 Research Room visits and answered 7,262 queries from researchers (Email 3,114, telephone 3,741, and letters 407);
- Accessioned 275 cubic feet and 24,489 MB of records and 125 rolls of microfilm, for a total of 395 cubic feet of records representing 124 record series;
- Scanned and posted 52,090 historical records to our Online Records Index (http://www.archivesindex.sc.gov/);
- Continued our agreement with the Generations Network, Inc. to provide a free subscription to Ancestry.com for onsite users of our Research Room;
- Continued our partnership with the Fold 3 Network to provide a free subscription to Footnote.com for onsite users of our Research Room;
- Continued as a "key partner" in the South Carolina Digital Library Project;
- > Reached over 776 state and local officials and members of the general public via building tours and speaking engagements;
- Captured and provided access to state agency websites through the continued use of the non-profit Archive-It. This allows the agency to make available snapshots of web sites from most state agencies via the Archives' website: <a href="http://arm.scdah.sc.gov/webarchives/">http://arm.scdah.sc.gov/webarchives/</a>. In all, the agency crawled 239 state agency websites and retained 1.3 million documents.

Among the most significant division statistics are the following:

#### Response Time to Research Room Queries

The agency staff response time to mail and telephone queries received from researchers remained steady at 4 days per query, which is significantly better than the ten-year historical average of 8.28 days. The number of queries received in FY2014/15 decreased slightly from 7,410 to 7,262.

#### Digitization of Holdings

The agency now has digitized nearly 270,583 pages of historical records, which are available on the Archives website via our Online Records Index (<a href="http://www.archivesindex.sc.gov/">http://www.archivesindex.sc.gov/</a>).

AGENCY NAME:	Department of Archives and History							
AGENCY CODE:	Н79	SECTION:	26					

#### **Records Management Division**

- > Transferred nearly 3 million pages of historically significant records (in paper and microfilm) from state and local government offices to the Archives for permanent retention.
- > Transferred nearly 8.6 million pages of state agency paper records to the State Records Center for security storage.
- > Authorized the destruction of 104 million pages of non-permanent state and local government records.
- > Prepared 405 retention/disposition schedules representing 22 million pages of state and local records.
- > Fielded 4,128 contacts with state and local government officials regarding records management.
- Microfilmed 89,070 pages of state and local records.
- > Approved over 98% of records retention schedules within two weeks of submission.
- Implemented records retention schedules for 62% of state agencies and 22% of local governments.
- Continued to upgrade of the State Records Center's GAIN software, which provides for better management and security of holdings' data and improved functionality to provide access via the Internet for state agency clients

#### Cost Avoidance

By working with state and local governments to set retention limits for records and by providing storage in the State Records Center for inactive, limited-term records from state agencies, the division achieved **cost avoidance to the state of \$801,089**. Overall, the microfilming and Records Center storage services provided by the Records Management Division are about **40% lower** than those in the private sector.

#### **Historic Preservation Division (State Historic Preservation Office)**

The State Historic Preservation Office (SHPO) organizes its annual work plan around the three broad goals outlined in *Preserving Our Past to Build a Healthy Future: A Historic Preservation Plan for South Carolina 2007-2015*. The plan is available at <a href="http://shpo.sc.gov/about/Pages/PresPlan.aspx">http://shpo.sc.gov/about/Pages/PresPlan.aspx</a>.

Goal 1: Educate South Carolinians about our heritage and its value.

- Organized, in partnership with the South Carolina Archives and History Foundation, the statewide Preservation Conference in Columbia in April that attracted 210 attendees and featured 19 educational sessions and two tours. In a follow-up survey, two-thirds found the conference very useful, and the remaining third found it useful. See <a href="http://shpo.sc.gov/events/Pages/presconf.aspx">http://shpo.sc.gov/events/Pages/presconf.aspx</a> to view the program and presentations.
- Added to the extensive collection of online historic properties information with new survey reports and new National Register of Historic Places listings. Over 209,000 unique visitors, 21,000 more than the previous year, used the National Register information at <a href="http://www.nationalregister.sc.gov/nrlinks.htm">http://www.nationalregister.sc.gov/nrlinks.htm</a>.
- > Completed a publication on mid-century and modern architecture in South Carolina, "Why are We Looking at That?" <a href="http://shpo.sc.gov/research/Documents/WhyThat.pdf">http://shpo.sc.gov/research/Documents/WhyThat.pdf</a>.
- Prepared for publication by USC Press an updated guidebook for the state's historical markers that will be published by early 2016.
- Used an e-newsletter to publicize historic preservation-related news, *News and Notes from the State Historic Preservation Office* <a href="http://shpo.sc.gov/pubs/Pages/newsnotes.aspx">http://shpo.sc.gov/pubs/Pages/newsnotes.aspx</a> to over 1,000 subscribers.
- > Spoke to school students in Columbia and Blythewood schools, and to classes at the American College of the Building Arts and the University of South Carolina.
- Participated in outreach events around the state including:
  - Archaeological Society of South Carolina Fall Field Day in Greenville
  - Lee County Historical Society

AGENCY NAME:	Department of Archives and History						
AGENCY CODE:	H79	SECTION:	26				

- SC Archival Association Meeting in Newberry
- Hampton Plantation State Historic Site Public Archaeology Day
- Fort Jackson's Public Archaeology Day
- ➤ Helped produce and distribute the 2014 Archaeology Month poster "The Woodland Period: 1000 B.C. to A.D. 1200". See <a href="http://scholarcommons.sc.edu/archmonth">http://scholarcommons.sc.edu/archmonth</a> poster/.

#### Goal 2: Support private stewardship.

- Assisted building owners with the application process for historic rehabilitation income tax credits. Reviewed plans for 16 historic buildings for the state income tax credit for owner-occupied residences and 11 historic buildings for the federal income tax credit for income-producing buildings. See <a href="http://shpo.sc.gov/programs/tax/Pages/default.aspx">http://shpo.sc.gov/programs/tax/Pages/default.aspx</a>.
- ➤ Provided training on the local historic property tax incentive (Bailey Bill) for the Greenville Historic Preservation Commission, SC Association of Assessing Officials, and spoke to a SC Association of Community Economic Developers workshop about tax incentives for historic buildings.
- Awarded subgrants from the federal Historic Preservation Fund to assist in the stewardship of historic buildings including: Garvin House (Bluffton), Seibels House (Columbia), Fireproof Building (Charleston), Chester City Hall, Baynard Mausoleum (Hilton Head Island), St. George Rosenwald School, Aiken Rhett House (Charleston), and Calhoun County Courthouse. See <a href="http://shpo.sc.gov/programs/Pages/Grants.aspx">http://shpo.sc.gov/programs/Pages/Grants.aspx</a>.
- Updated the lists of Project Professionals that meet the Secretary of the Interior's Professional Qualification Standards in archaeology, historic architecture, architectural history, and history to assist owners with in identifying preservation professionals. See <a href="http://shpo.sc.gov/pubs/Pages/profs.aspx">http://shpo.sc.gov/pubs/Pages/profs.aspx</a>.

## Goal 3: Integrate historic preservation into public policy and planning.

- > Developed the Historic Properties Database that will provide online access to information from historic property survey cards as well as digital scans of the cards. We began the process of transferring data stored in Access to the new system.
- In partnership with the SC Institute of Archaeology and Anthropology (SCIAA) and SC Department of Transportation (SCDOT) we maintain ArchSite, the state's online GIS-based online cultural resources information system <a href="http://archsite.cas.sc.edu/ArchSite">http://archsite.cas.sc.edu/ArchSite</a>. ArchSite data is used by a wide range of consultants, developers, researchers, and public agency staff as they plan projects-- from road construction to community development to cell tower construction. This year, we worked with USC's Geography Department to complete a new ArchSite application <a href="www.scarchsite.org">www.scarchsite.org</a>, which launched July 1, 2015.
- As of June 30, 2015 ArchSite contained locational information on:
  - 28,873 historic structures and 775 historic areas
  - 1,503 National Register listings (including districts)
  - 28,716 archaeology sites
  - 1,960 areas surveyed for cultural resources (above ground and archaeology sites)
- > We are certified by the SC Planning Education Advisory Committee to provide training that meets the annual training requirements for local planning boards required by state law. Through the preservation conference we provided training to dozens of individuals. We also provided training to the City of Greer on local historic designation.

AGENCY NAME:	Department of Archives and History						
AGENCY CODE:	H79	SECTION:	26				

- Completed updates to five programmatic level agreements to improve consultation process with the following: Federal Emergency Management Agency, Federal Highways Administration and SCDOT, Fort Jackson, Greenville County Redevelopment Authority, and the SC Department of Commerce Site Certification Program.
- > Staff made approximately 60 visits related to review and compliance projects and 10 visits to provide onsite architectural assistance.
- Awarded a grant to Fort Mill for design guidelines for the historic district. Awarded a grant to Charleston County to assist with a survey of historic sites in Charleston County.
- Conducted an online survey for the revision of the state historic preservation plan, which garnered 455 responses.

In addition to the activities above, the following were carried out in core program areas:

- Six individual National Register of Historic Places nominations and one district nomination were approved by the State Board of Review.
- 21 historic buildings, with a total private investment of \$54.7 million, completed rehabilitation projects assisted by the federal and state historic rehabilitation tax credit programs.
- 124 historic buildings and structures were added to the Statewide Survey of Historic Properties, bringing the total recorded to 75,297. Since 1986, 46% of the state's counties have been comprehensively surveyed for historic properties
- 32 South Carolina Historical Markers were approved, with 19% recognizing African American history.
- 99% of 1,450 reviews of state and federal projects were completed within 30 days, with an average review time of 11.8 days.
- Completed two Memorandum of Agreements and two Programmatic Agreements to mitigate adverse effects of specific federal undertakings on historic properties.
- Thirteen buildings were stabilized and protected from the weather with matching federal historic preservation grants.
- Two local governments, Clinton and Hartsville, were approved to participate in the Certified Local Government Program. Seven CLG evaluations were conducted, and annual reports reviewed from each CLG. Thirty-five local governments currently participate in the program.

### Partnerships with State and Federal Agencies and the Private Sector

- In partnership with the Palmetto Trust for Historic Preservation and the Governor's Office, sponsored the 21<sup>st</sup> annual statewide preservation awards program to honor individuals and organizations that made outstanding contributions to preserving the state's historic resources. See <a href="http://shpo.sc.gov/events/Pages/awards.aspx">http://shpo.sc.gov/events/Pages/awards.aspx</a>.
- Continued to work with the SC African American Heritage Commission, an advisory body to the Department of Archives and History, to support their efforts. Participated in "Preserving African American History" workshop held in Orangeburg in February and assisted the Commission in updating the Teacher's Guide to African American Historic Sites in South Carolina. See <a href="http://shpo.sc.gov/res/Pages/SCAAHC.aspx">http://shpo.sc.gov/res/Pages/SCAAHC.aspx</a>. Awarded a grant to the Commission to assist in a survey of historic black schools in South Carolina.
- Awarded a grant to the Melrose Neighborhood Association to assist with the preparation of a National Register nomination for the Melrose Heights Historic District. Provided a grant to SCIAA to assist in archaeological investigations at Hobcaw Barony.

AGENCY NAME:	Department of Archives and History						
AGENCY CODE:	Н79	Section:	26				

Partnered with the University of South Carolina to provide a graduate assistantship to student in Public History and internships for undergraduate history students.

Agency Code:	Agency Name:
Н79	Department of
Section:	epartment of Archives and Histor
026	History

Fiscal Year 2014-15 Accountability Report

Strategic Planning Template

6.3	6.2.1 6.2.2	6.1.2 6.2	6.1.1	6.1	o.	5.3.2	5.3.1	5.3	5.2.2	5.2.1	5.2	5.1.2	5.1.1	5.1
Increase accessibility to the Archives' historical records through arrangement, description, conservation, digitization, and online access to selected records groups Finish installation of Preservica and make accessible 400 GBs of data through the State Electronic Records Archive in FY 2015/16	Intensify the agency's Social Media presence by increasing Facebook, Twitter, and Instagram postings by 25% in FY 2015/16 In FY 2015/16 revive the State Historic Records Advisory Board through reappointments by the Office of the Governor	Ingest and make available county council records for 23 counties through the Electronic Records Archives in FY2015/16 Enhance Archives' records program visibility and accountability	Increase the number of files added to the agency Online Records index by five percent annually	Digitize historically significant state and local government historical records	Increase and enhance preservation of, and access to, South Carolina state and local government records	Ensure new Quality Steering Committee members are familiar with the Malcolm Baldridge National Quality Award criteria	Ensure the agency's Quality Steering Committee is defining new measurements and refining current measurements annually to help agency performance	Continue developing performance measures and link those to annual plans	Add four new employees to the agency's Quality Steering Committee for additional perspectives on agency processes	Implement the use of a new online survey for patrons (in addition to the paper survey), so they can rate their research experiences in FY 2015/16	Identify, prioritize, and improve the processes that affect customers without regard to organizational boundaries	Provide customer service training for those employees who deal most frequently with the public	Align staff performance objectives for receptionists and Research-Room staff to address customer service	Demonstrate the importance of customers through all agency interactions

-
o
용
틸
Į₹
멸
١ą
S
ם
₹
ß
3
무
툸
亨
<
-

Agency Name:

Fiscal Year 2014-15
Accountability Report

=	10	6	00	7	60	5	4	ω	2	н	Item	
State Historic Markers Approved	Average review time of tax credit applications (state and federal)	Reviews of tax credit applications within 30 days (federal)	Reviews of tax credit projects within 30 days (State)	Pages of Historical Documents Microfilmed and Conserved	Pages of State and Local Government Records Authorized for Disposal	Percentage of State Agencies Implementing Records Retention Schedules	Records Retention Schedules Prepared	Archives Response Time for Reference Queries	Archives Reference Room Researcher Contacts	Archives Reference Room Visits	n Performance Measure	Agency Code:
79	12	90%	100%	36,294	163 million	57%	310	4 days	7,410	4,434	Last Value	H79
32	11.8	71%	64%	89,070	104 million	62%	405	3.5 days	7,262	4,698	Current Value	Section:
50	15	100%	100%	40,000	170 million	65%	350	3.75 days	7,500	4,500	Target Value	026
July 1-June 30	July 1-June 30	July 1-June 30	July 1-June 30	July 1-June 30	July 1-June 30	July 1-June 30	July 1-June 30	July 1-June 30	July 1-June 30	July 1-June 30	Time Applicable	
Historic Preservation Records, calculated annually	Historic Preservation Records, calculated annually	Historic Preservation Records, calculated annually	Historic Preservation Records, calculated annually	Records Management records, calculated monthly	Records Management records, calculated annually	Records Management records, calculated annually	Records Management records, calculated monthly	Archives Division records, updated daily	Archives Division records, updated daily	Research Room records, updated daily	Data Source and Availability	
Annual	Annual	Annual	Annual	Annual	Annual	Annuai	Annual	Annual	Annual	Annual	Reporting Freq.	
Staff keep a record of the total number of markers prepared during the fiscal year	Staff total the number of days per review and divide by the total number of reviews to get an average	Staff check each review receipt date, total those that exceed 30 days, and 1, 1.1.1, Preservation Plan divide by the total number of reviews 2 to get an average	Staff check each review receipt date, total those that exceed 30 days, and 1, 1.1.1, Preservation Plan divide by the total number of reviews 2 to get an average	Staff keep a count of total pages microfilmed	Staff keep a count of the total number of records destroyed per month	Staff divide the number of agencies implementing schedules by the total number of agencies	Staff keep a count of total schedules prepared monthly	For each query, staff subtract the receipt date from the answer date	Research room staff record queries received daily	Research room and front desk staff count daily research room visitation and compare totals	Calculation Method	Derforma
1, 1.1.1, Preservation Plan 2	1, 1.1.1, Preservation Plan	1, 1.1.1, Preservation Plan s 2	1, 1.1.1, Preservation Plan s 2	1, 6.1.1, 6.1.2, 6.2.1, 6.2.2, 6.3.1, 6.3.2	1, 6.1.1, 6.1.2, 6.2.1, 6.2.2, 6.3.1, 6.3.2	1, 1.2.1, 1.2.2, 3.5.1, 3.5.2, 6.3.1, 6.3.2	1, 1.1.2.1, 1.2.2, 3.5.1, 3.5.2, 6.3.1, 6.3.2	1, 6.1.1, 6.1.2, 6.2.1, 6.2.2, 6.3.1, 6.3.2	1, 6.1.1, 6.1.2,6.2.1, 6.2.2, 6.3.1. 6.3.2	1, 6.1.1, 6.1.2, 6.2.1, 6.2.2, 6.3.1,6.3.2	Associated Objective(s)	Accountainty report

026	Section:	H790	Agency Code:	
TORY	<b>ARCHIVES AND HISTOR</b>	SC	Agency Name:	



Fiscal Year 2014-15 Accountability Report

	Agency code:	7790	Section:	020				. 438		Program Template
Program /Titla			FY 2013-14 Expenditures	nditures			FY 2014-15 Expenditures	nditures		Charing(2)
a object free	Faibose	General	Other	Federal	TOTAL	General	Other	Federal	TOTAL	Associated Objective(s)
	Includes the Director's Office, Budget and Finance, Personnel, Building Services, and									1, 1.2, 1.3, 2, 2.1, 3, 3.1,
I. Administration	Information Technology. The areas provide support services for all the activity	1,072,970 \$	184,688	44	1,257,658 \$	1,189,798 \$	112,805	45	1,302,60	1,302,603 3.2, 3.5, 4, 4.1, 4.2, 4.3, 4.4, 5, 5.1, 5.2, 5.3
	componets of the agency.									
	Preserves and provides access to SC's									
	permanently valuable colonial, state, and									
III. Archives & Records Management	local government records, 1671-2000.	778,186 \$	71,495	€\$	849,681 \$	911,025 \$	32,964	45	943,989	943,989 6.1.1, 6.1.2, 6.2.1, 6.3.1,
	the department, other public entities, and									6.3.2
	businesses.									
	The program provides leadership, technical									
W Historical Services	and financial assistance to individuals,	n	255 O15 6	466 073 ¢	971 000 6	47 E24 ¢	220 502 6	10E 630 ¢	977 765	977 7CE 1, 1.1.1, 1.1.2;
TV. THE CONTROL OF THE PERSON	organizations, local governments and state	,	¢ croʻcce	¢ c/0,004	¢ 000,170	¢ 455,24	250,555	¢ 000,000	0///02	Preservation Plan 2
	and federal agencies.									
V. Employee Benefits	State Employer Contributions \$	307,218 \$	90,927 \$	117,537 \$	515,682 \$	373,427 \$	94,398 \$	127,474 \$	595,299	595,299 4, 4.1.1, 4.2.1, 4.2.2
	All special items supported by the state.									1, 1.2, 1.3, 2, 2.1, 3, 3.1,
All Other Items	Example: The African American Heritage \$	280,324		₩.	280,324 \$	376,845		<b>5</b> 0	376,845	<b>376,845</b> 3.2, 3.5, 4, 4.1, 4.2, 4.3,
	Commission.									4.4, 5, 5.1, 5.2, 5.3