

AGENCY NAME:	Office of Regulatory Staff		
AGENCY CODE:	R060	SECTION:	073

**Fiscal Year 2017-18
Accountability Report**

SUBMISSION FORM

AGENCY MISSION	<p>The Office of Regulatory Staff represents the public interest in utility regulation. The public interest, as defined by the SC General Assembly, is as follows:</p> <p><i>The concerns of the using and consuming public with respect to public utility services, regardless of the class of customer, and preservation of continued investment in and maintenance of utility facilities so as to provide reliable and high-quality utility services.</i></p>
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AGENCY VISION	<ol style="list-style-type: none"> 1. The ORS is responsive to the public. 2. The ORS promotes excellence in each regulated industry. 3. The ORS' operations provide value to the citizens of South Carolina. 4. The ORS is alert and anticipates state and federal regulatory and industry developments and their effects on South Carolina. 5. The ORS' operations are marked by professional excellence.
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Please select yes or no if the agency has any major or minor (internal or external) recommendations that would allow the agency to operate more effectively and efficiently.

	Yes	No
RESTRUCTURING RECOMMENDATIONS:	<input type="checkbox"/>	<input checked="" type="checkbox"/>

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Please identify your agency's preferred contacts for this year's accountability report.

	<u>Name</u>	<u>Phone</u>	<u>Email</u>
PRIMARY CONTACT:	Renee Herndon	803-737-0837	rherndon@regstaff.sc.gov
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I have reviewed and approved the enclosed FY 2017-18 Accountability Report, which is complete and accurate to the extent of my knowledge.

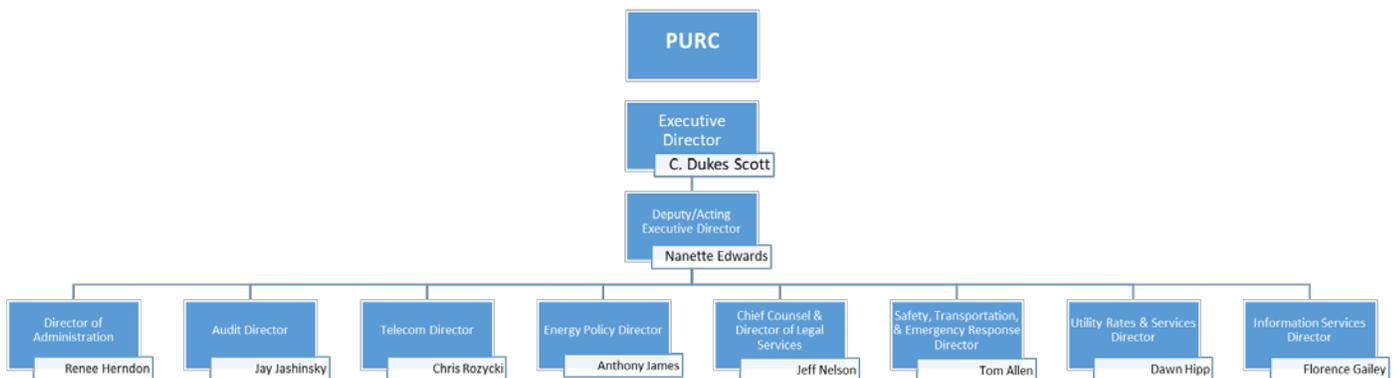
AGENCY DIRECTOR (SIGN AND DATE):	<i>Nanette S. Edwards</i> <i>10/4/18</i>	
(TYPE/PRINT NAME):	Nanette S. Edwards	

BOARD/CMSN CHAIR (SIGN AND DATE):	<i>Thomas C. Alexander / Me</i> <i>10/4/18</i>	
(TYPE/PRINT NAME):	Senator Thomas C. Alexander	

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AGENCY'S DISCUSSION AND ANALYSIS

The Office of Regulatory Staff (ORS) is charged with representing the public interest in utility regulation. Pursuant to S.C. Code Ann. §58-3-530 (2015), the State Regulation of Public Utilities Review Committee, or PURC, is the oversight body for the Office of Regulatory Staff. The ten-member PURC includes three members from the S.C. Senate, three from the S.C. House of Representatives, and four appointed by the S.C. General Assembly from the general public.



The PURC establishes goals for the ORS that form the agency's strategic plan; these goals have remained constant since the agency's inception. Performance measures are categorized as objectives or action items under the plan's goals. Each year, the PURC evaluates the agency based on its goals and performance measures.

Under the ORS' overarching mission, the following five strategic goals are the touchstones for the agency's annual strategic planning and assessment of performance:

1. The ORS is responsive to the public.
2. The ORS promotes excellence in each regulated industry.
3. The ORS operations provide value to the citizens of South Carolina.
4. The ORS is alert and anticipates state and federal regulatory and industry developments and their effects on South Carolina.
5. The ORS operations are marked by professional excellence.

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INTRODUCTION

Much of Fiscal 17-18 was dominated by events related to the VC Summer Units 2 and 3 Nuclear Construction Project (the Project). The aftermath of SCE&G’s abandonment of the Project, in terms of ORS’ efforts to represent the public interest, has and will continue to consume significant resources at the ORS for the foreseeable future.

Mission change. As FY 17-18 drew to a close, Act 258 became law (effective date: June 28, 2018). Through this legislation, public interest is now defined as follows: the concerns of the using and consuming public with respect to public utility services, regardless of the class of customer, and preservation of continued investment in and maintenance of utility facilities so as to provide reliable and high-quality utility services. In FY 18-19, the ORS will be recasting itself to reflect its revised role in utility regulation.

HIGHLIGHTS

Savings

Savings Resulting from Cases. From the agency’s inception through June 30, 2018, ORS efforts have resulted in **472** settlements, agreements, and contested cases that generated savings to consumers. Cumulatively, savings to consumers are estimated at over \$1.7 billion.

Over the years, most of this total was the result of settled cases. At the time of this writing (August 2018), the ORS anticipates fewer settlements going forward in keeping with the agency’s revised mission that no longer requires the ORS to balance the financial integrity of public utilities with the concerns of the using and consuming public. Instead, savings will be generated primarily from contested cases litigated by the ORS. In FY 17-18, total savings from all matters (contested and settled) is **\$28,736,213**.

Consumer Savings by Fiscal Year (Totals for each fiscal year reported in millions)

FY 04-05	63.356
FY 05-06	95.475
FY 06-07	59.794
FY 07-08	114.662
FY 08-09	147.692
FY 09-10	198.992¹
FY 10-11	233.461
FY 11-12	405.436
FY 12-13	83.097
FY 13-14	175.000
FY 14-15	45.983

¹In FY 09-10, an upward adjustment in savings in the United Utilities Co., Inc. (UUC) ruling (from \$409,876 to \$437,964) was made after certain year-end reports had been finalized. Hence, some of the reports indicate a total year-end settlement savings of \$198,963,808 while others indicate a total for year-end of \$198,991,896 – the difference being the \$28,088 upward adjustment in the UUC ruling.

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FY 15-16	30.816
FY 16-17	69.388
FY 17-18	28.736

Economic Development

Industry Recruitment and Retention. The ORS has supported appropriate economic incentives between utilities and industries expanding or locating within South Carolina. Examples of major economic incentives supported, listed below, total **approximately \$548 million** and create more than **605** jobs in South Carolina over the next several years.

- Swiss Krono – One of the world’s leading producers of engineered wood products, Swiss Krono is building a high-density fiberboard mill and expanding its laminate flooring production at its existing facility in Barnwell County. Long-term commitment and investment of \$230 million and 105 new jobs expected.
- China Jushi – A global manufacturer and promoter of fiberglass products, China Jushi is establishing its first US fiberglass manufacturing operation in Richland County. Long-term commitment and investment of \$300 million and 400 new jobs expected.
- Am Biopharm – A full-service peptide and biopharmaceutical manufacturing company headquartered in North Augusta, Am Biopharm is expanding its existing plant in Aiken County. This long-term commitment includes an investment of \$18 million with 100 new jobs expected.

ORS staff, along with representatives from the S.C. Department of Commerce, were involved in several economic development consultations with an existing industry, Volvo, interested in increasing its acquisition of renewable/clean energy and a prospective industry interested in building a plant in the State. The latter, known as Project Eagle, looked at sites in Aiken and Kershaw counties.

Energy

Energy Office Savings to the Public. Saved the public over **\$20 million** through a variety of energy efficiency initiatives including, but not limited to:

- Provided state agencies and nonprofits with low interest loans totaling \$1,223,657 resulting in projected lifetime monetary savings to borrowers of \$4.9 million
- Provided state agencies and nonprofits with \$35,000 in mini-grants to spur innovation
- Approved approximately \$51,000 in renewable tax credits and incentives

State Energy Plan. In FY 17-18, study committees addressed the eight top-tier recommendations of the Plan. Results from this implementation phase (Phase III of the Plan) were mixed. Most committees achieved success in reaching (or making significant headway toward) their goals, but a few faced challenges that stymied their progress. Most apparent among these was the Act 236 study committee whose members were on opposite sides of solar legislation pending at the State House. Near the end of the fiscal year (June 2018), at the direction of the PURC, the Energy Office led a reconvening meeting of the Act 236 study committee and achieved a consensus among the stakeholders to move forward with regular meetings and to work collaboratively. This process will continue in FY 18-19.

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Outreach Technology Initiatives. The Energy Office created a central hub for South Carolina-specific energy data and information via a newly launched SC Energy Data section of ENERGY.SC.GOV. This new section updates data included in the South Carolina State Energy Plan. It provides information on total energy use and cost per capita, electric, natural gas, renewables, and transportation.

In addition, Palmetto Clean Fuels -- an initiative of the Energy Office -- launched a website to highlight the Transportation fuel Action Tool (TAT). This tool was created with support from the US Department of Energy's Clean Cities Coalitions to assist public and private fleet managers and other decision-makers when considering the acquisition of new vehicles. This tool serves to inform fleet managers and decision makers by using current fleet data, comparisons of alternative fuel vehicle acquisitions to their petroleum counterparts, and area-specific analysis.

Consumer Protection and Assistance

The ORS provided both consumers and utilities the support to arrange installment payments, extensions to payment due dates, manageable security deposits, and access to community financial assistance resources. The agency worked with consumers and utilities to recover funds due to erroneous charges, refunds of deposits, unauthorized charges, incorrect rates being charged, or disputes about charges.

In addition, the agency has initiated consumer-assistance programs such as the deposit waiver for domestic violence victims. In FY 17-18, this program benefited **56** individuals who were victims of domestic violence. The program resulted from an innovative agreement facilitated by the ORS with each of the investor-owned electric and gas utilities and women's shelters to waive the initial credit and deposit requirements for domestic violence victims. Since its inception several years ago, the program has benefited **431** individuals.

The South Carolina Equipment Distribution Program (SCEDP), housed within the ORS, helps consumers who are hearing- or speech-impaired by providing them with specialized telephone equipment. In FY 17-18, SCEDP continued its expanded outreach around the State including distribution of over **37,000** publications and printed materials. The program received and reviewed **647** applications, approved **600** applications, coordinated and shipped **1,483** pieces of equipment, and coordinated equipment installation for **74** clients.

VC Summer Units 2 and 3

The aftermath of SCE&G's abandonment of the VC Summer Nuclear Units 2 and 3 Project has dominated much of the time and resources of the ORS during FY 17-18 and will continue to do so in FY 18-19 and perhaps beyond. Tremendous amounts of staff time and resources across multiple departments have been devoted to preparations for the various litigations arising from this abandonment. In addition, the ORS continues to monitor activity at the VC Summer site, which now primarily consists of activities related to security and demobilization/abandonment.

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RISK ASSESSMENT AND MITIGATION STRATEGIES

1) Staffing

Goal. To retain capable staff, attract new talent, and retain outside experts and outside counsel for legal proceedings. This goal is especially pressing in light of managing the heavy workload brought on by the VC Summer Units 2 and 3 legal proceedings while also conducting the ongoing work in all areas of the agency.

The ORS recommends that the General Assembly continue its outstanding support that has allowed the agency to fulfill its mission in representing the public interest in utility regulation.

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Strategic Planning and Performance Measurement Template

Statewide Enterprise Strategic Objective	Type	Item #			Description	Base	2017-18		Time Applicable	Data Source and Availability	Calculation Method	Meaningful Use of Measure
		Goal	Strategy	Measure			Target	Actual				
Public Infrastructure and Economic Development	-	1	1.1	1.1.1	ORS operations provide value to the citizens of SC through financial savings as well as through programs and initiatives that represent the public interest and improve citizens' quality of life.	69,388,029	32,500,000	28,736,213	7/1/17 - 6/30/18	Performance Reporting - monthly	Sum of financial values reported by Department	Increase savings realized by 3%
Government and Citizens	-	2	2.1,2.2, 2.3	2.1.1,2.1.2,2.2.1,2.2.2,2.3.1,2.3.2	ORS is responsive to the public through efficient, continuous communication and outreach	100%	100%	100%	7/1/17 - 6/30/18	Performance Reporting - monthly	Attendance records, communication sources	Inform Governor, PURC, and General Assembly of EMD events. Coordinate reentry during EMD events. Respond to natural gas and rail safety events.
Government and Citizens	-	2	2.4	2.4.1	ORS is responsive to the public through efficient, continuous communication and outreach	41,000	41,820	84,474	7/1/17 - 6/30/18	Performance Reporting - monthly	Sum of publications and distribution of materials by department	Increase publications and distribution of materials by 2% average

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Strategic Planning and Performance Measurement Template

Statewide Enterprise Strategic Objective	Type	Item #			Description	2018-19			Time Applicable	Data Source and Availability	Calculation Method	Meaningful Use of Measure
		Goal	Strategy	Measure		Base	Target	Actual				
Public Infrastructure and Economic Development	-	1	1.1	1.1.1	ORS operations provide value to the citizens of SC through financial savings as well as through programs and initiatives that represent the public interest and improve citizens' quality of life.	105	65		7/1/18 - 6/30/19	Performance Reporting - monthly	Sum of materials	Provide increase in items posted on the Latest News portion of the website on newsworthy matters involving public utilities to inform the public.
Government and Citizens	-	2	2.1	2.1.1	ORS is responsive to the public through efficient, continuous communication and outreach	100%	100%		7/1/18 - 6/30/19	Performance Reporting - monthly	Attendance records, sum of materials/meetings	Optimize public education and outreach. Provide monthly review letters. Keep Governor, PURC and General Assembly informed on Energy and Public utilities matters to be responsive to stakeholders.
Government and Citizens	-	2	2.2	2.1.2	ORS is responsive to the public through efficient, continuous communication and outreach	100%	100%		7/1/18 - 6/30/19	Performance Reporting - monthly	Attendance records	Coordinate restoration and fuel supply for re-entry during EMD events. Respond to natural gas and rail safety events in coordination with federal agencies to serve the citizens in EMD matters.

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Program Template

Program/Title	Purpose	FY 2017-18 Expenditures (Actual)				FY 2018-19 Expenditures (Projected)				Associated Measure(s)
		General	Other	Federal	TOTAL	General	Other	Federal	TOTAL	
I. Office of Executive Director (includes Executive Director, Deputy Executive Director, Public Information and Legal)	Provide leadership for the agency; Provide information to the public regarding ORS; Represent ORS and the public in legal proceedings before the Public Service Commission; Provide legal services to ORS. Regulate a statewide program to provide access to basic phone service for the hearing and speech impaired.	\$ -	\$ 3,035,176	\$ -	\$ 3,035,176	\$ -	\$ 4,273,425	\$ -	\$ 4,273,425	1.1.1, 2.1.1, 2.1.2, 2.2.1, 2.2.2, 2.3.1, 2.3.2, 2.4.1
II. Support Services (Consumer Services, Audit, Administration)	Provide customer service to consumers, transportation companies, and regulated utilities; Perform audits of regulated utilities; Support ORS in finance and administration	\$ -	\$ 1,927,876	\$ -	\$ 1,927,876	\$ -	\$ 1,491,109	\$ -	\$ 1,491,109	1.1.1
III. Telecom, Transportation, Water/Wastewater	Monitor regulated telecommunications, water and wastewater utilities; Monitor transportation carriers; Ensure safety of State railways	\$ -	\$ 1,078,245	\$ -	\$ 1,078,245	\$ -	\$ 1,079,645	\$ -	\$ 1,079,645	1.1.1, 2.1.1, 2.1.2, 2.2.1, 2.2.2, 2.3.1, 2.3.2, 2.4.1
IV. Electric and Gas	Monitor regulated electric and gas utilities; Ensure safety of gas pipelines	\$ -	\$ 1,075,498	\$ -	\$ 1,075,498	\$ -	\$ 1,219,643	\$ -	\$ 1,219,643	1.1.1, 2.1.1, 2.1.2, 2.2.1, 2.2.2, 2.3.1, 2.3.2, 2.4.1
V.A. Energy Programs	Promotes energy efficiency and cost savings through financial assistance, energy audits and assessments, technical assistance, workshops, training, publications, and other informational activities.	\$ -	\$ 174,695	\$ 451,978	\$ 626,673	\$ -	\$ 407,936	\$ 459,775	\$ 867,711	1.1.1, 2.4.1
V.B. Radioactive Waste	Provide management oversight of the radioactive waste disposal facility in Barnwell County.	\$ -	\$ 186,294	\$ -	\$ 186,294	\$ -	\$ 409,432	\$ -	\$ 409,432	1.1.1, 2.4.1
VII. Employee Benefits	Retirement, health and dental, other benefits	\$ -	\$ 1,466,653	\$ 154,033	\$ 1,620,686	\$ -	\$ 1,841,663	\$ 150,572	\$ 1,992,235	1.1.1, 2.1.1, 2.1.2, 2.2.1, 2.2.2, 2.3.1, 2.3.2, 2.4.1
Total All Programs		\$ -	\$ 8,944,437	\$ 606,011	\$ 9,550,448	\$ -	\$ 10,722,853	\$ 610,347	\$ 11,333,200	

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Legal Standards Template

Item #	Law Number	Jurisdiction	Type of Law	Statutory Requirement and/or Authority Granted	Does this law specify who your agency must or may serve? (Y/N)	Does the law specify a product or service your agency must or may provide?	<i>If yes, what type of service or product?</i>	<i>If other service or product, please specify what service or product.</i>
1	58-4-10	State	Statute	Establishes ORS as the state agency charged with representing the public interest in regulated utility matters before state and federal agencies and courts.	Yes	Yes	Report our agency must/may provide	
2	58-4-50	State	Statute	Investigate, review, and make recommendations regarding complaints, utility service, billing, and other issues concerning regulated utilities.	Yes	Yes	Report our agency must/may provide	
3	58-9-10, et. seq.; 58-9-280; 58-9-2500, et. seq.; 58-23-10, et seq; 58-5-210	State	Statute	Administer the State Universal Service Fund and ensure telephone utilities are in compliance, enforce motor carrier compliance, and represent the public interest in water/wastewater rate cases and proceedings.Administer and promote a statewide program to provide telephone access to persons who are speech or hearing impaired.	Yes	Yes	Report our agency must/may provide	
4	57-27-10, et. seq.; 58-5-400	State	Statute	Investigate, review and make recommendations concerning regulated electric and gas matters.	Yes	Yes	Report our agency must/may provide	
5	48-52-10, et. seq. 48-46-20	State	Statute	Establishes the Energy Office as the principal energy planning entity for the State.	Yes	Yes	Report our agency must/may provide	
6	48-52-440	State	Statute	With the exception of certain federal programs, all funds allocated or directed to this State by the federal government related to energy planning, energy conservation, and energy efficiency shall be directed to the Energy Office who shall distribute them in accordance with federal law and in accordance with Title 48, Chapter 52.	Yes	Yes	Report our agency must/may provide	
7	48-46-20	State	Statute	The ORS shall approve disposal rates for low-level radioactive waste.	Yes	Yes	Report our agency must/may provide	
8	H.3720	State	Statute	State Appropriations Act/State Fiscal Accountability Authority	Yes	Yes	Report our agency must/may provide	

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Customer Template

Divisions or Major Programs	Description	Service/Product Provided to Customers	Customer Segments	<i>Specify only for the following Segments: (1) Industry: Name; (2) Professional Organization: Name; (3) Public: Demographics.</i>
Energy Office	This division is responsible for serving as the principle planning entity for the state.	Develop a Plan for State Energy Policy.	Executive Branch/State Agencies Legislative Branch	
	With some exceptions, this division is responsible for federal funds allocated to the State for energy planning, energy conservation, transportation and energy efficiency.	Distribute funds in compliance with federal law for energy related programs with the advice of the Energy Advisory Council.	Local Govts. School Districts Industry	For profit companies such as boat manufacturers, car dealerships, etc
	This division is responsible for assisting state agencies and public school districts in meeting the goal of reducing energy consumption by 20% by 2020.	Review and monitor annual energy conservation reports and provide a report to the General Assembly on progress towards the goal by Dec. 31st each year.	School Districts Executive Branch/State Agencies	
	Develops rates for disposal of low-level radioactive waste.		Legislative Branch Industry	Energy Solutions
Telecommunications Relay/EDP	This division is responsible for administering and promoting a statewide program to provide telephone access to persons who are speech or hearing impaired.	Provide access to telephone relay service and specialized telecommunications equipment for the hearing/speech impaired.	General Public Legislative Branch General Public General Public	Persons who are qualified by an audiologist/medical professional as having a hearing/speech impairment. Persons who have a hearing/speech impairment. Persons who have a hearing/speech impairment.
Telecommunications Dept.	This division has responsibility over regulated telecommunications services.	Review tariff filings and requests for authority to operate as a telephone utility.	Industry Legislative Branch Industry General Public	Competitive Local Exchange Carriers; Carriers of Last Resort; Interexchange Carriers; Payphone Providers; Inmate Services Providers State Lifeline support available to ILEC consumers qualified under Federal Lifeline program. For USF: Carriers of Last Resort Persons who are qualified by an audiologist/medical professional as having a hearing/speech impairment.

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Customer Template

Divisions or Major Programs	Description	Service/Product Provided to Customers	Customer Segments	Specify only for the following Segments: (1) Industry: Name; (2) Professional Organization: Name; (3) Public: Demographics.
Transportation	This division enforces Title 58, Chapter 23 Motor Carrier regulations and laws for passenger vehicles, Household Goods movers, and Hazardous Waste Disposal Carriers.	Provide customers the information they need and the protections afforded by law.	General Public	Provides all members of the public assurance that the regulated motor carrier has legally required insurance and meets other mandated regulatory requirements that safeguard the public.
			Industry	All passenger vehicles (taxis, limos, Uber), household goods movers (intrastate only), and hazardous waste (intrastate only).
			Professional Organization	Tariff Bureau
Consumer Services	This division is responsible for handling consumer complaints and inquiries related to regulated utilities.	Provide a no-cost forum for consumers to obtain information and to resolve disputes with their utility provider.	General Public	All classes of customers (residential, business, and industrial).
			Legislative Branch	
			Executive Branch/State Agencies	
Utility Rates and Services	This division is responsible for reviewing requests that impact customers utility rates (electric, gas, water/wastewater). This division also reviews filings that impact economic growth and development.	Represent the public interest in regulated utility matters before the Commission.	General Public	All classes of customers (residential, business, and industrial).
			General Public	All classes of customers (residential, business, and industrial).
			Industry	All regulated investor owned electric, gas, and water/wastewater utilities.
Audit	This division audits, examines and investigates filings by regulated entities.	Remove nonallowables so that rates are established based upon proper regulatory accounting principles.	General Public	All classes of customers.
			Industry	All regulated telecommunications providers; all regulated motor carriers; and all regulated investor owned electric, gas and water/wastewater utilities.
			General Public	Members of the public who could be impacted by natural gas pipeline safety.
Safety	This division coordinates with federal agencies (Federal RailRoad Administration and PHMSA) for rail and natural gas pipeline safety.	Enforce the provisions of the SC Gas Safety Act in cooperation with PHMSA. Enforces Federal Railroad Administration Guidelines.	Industry	Natural Gas pipeline entities (note some entities are municipal).
			General Public	Members of the public who could be impacted by natural gas pipeline safety.
			Legislative Branch	Examine and report on track and operating practices (RailRoad Report Due Annually).

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Divisions or Major Programs	Description	Service/Product Provided to Customers	Customer Segments	<i>Specify only for the following Segments: (1) Industry: Name; (2) Professional Organization: Name; (3) Public: Demographics.</i>
Emergency Response	This division coordinates with electric and natural gas utilities, petroleum suppliers, South Carolina Emergency Management Division, County Governments and other state agencies to ensure restoration of energy systems and provision of petroleum products during emergencies and natural disasters.	Assess the extent of damage of energy systems and provide information to EMD and the Governor; coordinate, monitor and report the restoration of energy systems; coordinate consumer fuel operations during emergencies.	General Public	Members of the public who are impacted by emergencies or natural disasters.

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Name of Partner Entity	Type of Partner Entity	Description of Partnership	Associated Goal(s)
SCANA	Private Business Organization	Regulated utility	1, 2
North Carolina Utilities Commission- Public Staff	State Government	Share information regarding common regulated utilities	1, 2
City of Rock Hill	Local Government	Provided input into development of State Energy Plan	1, 2
SCEUC/ Fuji Photo Film, Inc.	Professional Association	Member of SCEUC, association of industrial customers in SC. Provided input to State Energy Plan.	1, 2
SisterCare, Inc.	Non-Governmental Organization	Partner in program that waives utility deposits to qualifying applicants	1, 2
Pacolet Milliken Enterprises	Private Business Organization	Focused on economic development and growth in SC	1, 2
Dominion Electric	Private Business Organization	Provided input into development of State Energy Plan	1, 2
AARP	Professional Association	Partner in addressing issues facing SC seniors in utility matters	1, 2
SC Appleseed Legal Justice Center	Non-Governmental Organization	Partner in addressing issues facing SC low income consumers in utility matters	1, 2
Nexsen Pruet, LLC	Private Business Organization	Represents utilities before ORS and the Commission.	1, 2
McNair Law Firm	Private Business Organization	Represents utilities before ORS and the Commission.	1, 2
Duke Energy Progress, Inc.	Private Business Organization	Regulated utility	1, 2
Time Warner Cable	Private Business Organization	Regulated utility	1, 2
Electric Cooperatives of South Carolina, Inc.	Non-Governmental Organization	Supporter in development of State Energy Plan, provides input into utility matters	1, 2
Santee Cooper	State Government	Provided input into development of State Energy Plan	1, 2
Parker Poe Attorneys & Counselors at Law	Private Business Organization	Represents utilities before ORS and the Commission.	1, 2
Utilities, Inc.	Private Business Organization	Regulated utility	1, 2
Duke Energy Carolinas, LLC	Private Business Organization	Regulated utility	1, 2
AT&T	Private Business Organization	Regulated utility	1, 2
SCEUC/Kimberly-Clark Corp.	Professional Association	Member of SCEUC, association of industrial customers in SC. Provided input to State Energy Plan.	1, 2
Nelson Mullins Riley & Scarborough, LLP	Private Business Organization	Represents utilities before ORS and the Commission.	1, 2

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Partner Template

Name of Partner Entity	Type of Partner Entity	Description of Partnership	Associated Goal(s)
UBS Investment Research	Private Business Organization	Investment research analyst covering New Nuclear Development in SC	1, 2
Elliott & Elliott	Private Business Organization	Represents utilities before ORS and the Commission.	1, 2
Evans Power Consulting, Inc.	Private Business Organization	Consultant.	1, 2
Office of the Lieutenant Governor, State of SC	State Government	Partner in disbursement of funds from a Duke settlement to support the elderly	1, 2
Savannah River National Lab	Non-Governmental Organization	Provided input into development of State Energy Plan	1, 2
CenturyLink	Private Business Organization	Regulated utility	1, 2
The InterTech Group	Private Business Organization	Member of SCEUC, association of industrial customers in SC. Provided input to State Energy Plan.	1, 2
Horry Telephone Cooperative, Inc.	Non-Governmental Organization	Regulated utility	1, 2
Municipal Association of SC	Local Government	Provided input into development of State Energy Plan	1, 2
Richardson Plowden Carpenter & Robinson, P.A.	Private Business Organization	Represents utilities before ORS and the Commission.	1, 2
SC Dept. of Health & Environmental Control	State Government	Partner in matters that are under the jurisdiction of the Commission. Provides input into State Energy Plan.	1, 2
SCEUC/Michelin	Professional Association	Member of SCEUC, association of industrial customers in SC. Provided input to State Energy Plan.	1, 2
Southern Environmental Law Center	Non-Governmental Organization	Provided input into development of State Energy Plan	1, 2
Moore & Van Allen, PLLC	Private Business Organization	Represents utilities before ORS and the Commission.	1, 2
Jones Partners, Ltd	Private Business Organization	Consultant in New Nuclear.	1, 2
Bluffton Telephone Company, Inc.	Private Business Organization	Regulated utility	1, 2
Wells Fargo Securities, LLC	Private Business Organization	Investment research analyst covering New Nuclear Development in SC	1, 2
SC Small Business Chamber of Commerce	Professional Association	Partner in utility/energy matters affecting small business	1, 2
Chesnee Communications	Private Business Organization	Regulated utility	1, 2
Goldman Sachs & Wells Fargo	Private Business Organization	Investment research analyst covering New Nuclear Development in SC	1, 2
Stone Mattheis Xenopoulos & Brew, PC	Private Business Organization	Represents utilities before ORS and the Commission.	1, 2
Piedmont Natural Gas Company, Inc.	Private Business Organization	Regulated utility	1, 2
TDS Telecom, Inc.	Private Business Organization	Regulated utility	1, 2
Home Telephone Company, Inc.	Private Business Organization	Regulated utility	1, 2

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Partner Template

Name of Partner Entity	Type of Partner Entity	Description of Partnership	Associated Goal(s)
Popowski Law Firm, LLC	Private Business Organization	Represents utilities before ORS and the Commission.	1, 2
Childs & Halligan, P.A.	Private Business Organization	Represents utilities before ORS and the Commission.	1, 2
The Women's Shelter	Non-Governmental Organization	Partner representing interests in regulated utility matters	1, 2
Frontier Communications	Private Business Organization	Regulated utility	1, 2
Robinson, McFadden & Moore, P.C.	Private Business Organization	Represents utilities before ORS and the Commission.	1, 2
Driscoll & Sheedy	Private Business Organization	Represents utilities before ORS and the Commission.	1, 2
Lockhart Power Company	Private Business Organization	Regulated utility	1, 2
Terreni Law Firm, LLC	Private Business Organization	Represents utilities before ORS and the Commission. Chairman of the committee developing the State Energy Plan.	1, 2
West Carolina Rural Telephone Cooperative, Inc.	Non-Governmental Organization	Regulated utility	1, 2
EarthLink	Private Business Organization	Regulated utility	1, 2
Technologies Management, Inc.	Private Business Organization	Provides regulatory support to utilities.	1, 2
Spillman Thomas & Battle, PLLC	Private Business Organization	Represents utilities before ORS and the Commission.	1, 2
Willoughby & Hoefer, P.A.	Private Business Organization	Represents utilities before ORS and the Commission.	1, 2
Womble Carlyle Sandridge & Rice, LLP	Private Business Organization	Represents utilities before ORS and the Commission.	1, 2
Emergency Management Division	State Government	Provides support to address utility outages	1, 2
Public Service Commission	State Government	Establishes just and reasonable rates for regulated utility services	1, 2
Investor Owned Utilities	Private Business Organization	Regulated utility	1, 2
Coastal Conservation League	Non-Governmental Organization	Provide input on the Energy Plan	1, 2
South Carolina Clean Energy Business Alliance	Non-Governmental Organization	Provide input on the Energy Plan	1, 2
South Carolina Solar Business Alliance	Non-Governmental Organization	Provide input on the Energy Plan	1, 2
Gregory Electric	Private Business Organization	Provide input on the Act 236 implementation	1, 2
Austin & Rogers PA	Private Business Organization	Represents utilities before ORS and the Commission.	1, 2
Ni Pacolet Milliken	Private Business Organization	Regulated utility owner.	1, 2
E3	Private Business Organization	Consultant on Act 236/DER/NEM	1, 2
GDS Associates, Inc.	Private Business Organization	Consultant to ORS on DSM/EE	1, 2
SC League of Women Voters	Non-Governmental Organization	Providing input to State Energy Plan Study Committees	1, 2
Pipeline and Hazardous Materials Administration (PHMSA)	Federal Government	Provide pipeline safety with guidance on enforcement of federal regulations	1, 2

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Name of Partner Entity	Type of Partner Entity	Description of Partnership	Associated Goal(s)
Federal Railroad Administration (FRA)	Federal Government	Provide rail safety with guidance on enforcement of federal regulations	1, 2
Dominion Energy	Private Business Organization	Provides support to address utility and petroleum related outages	1, 2
Dixie Pipeline	Private Business Organization	Provides support to address utility and petroleum related outages	1, 2
SC Association of Municipal Power Suppliers	Non-Governmental Organization	Provides support to address utility and petroleum related outages	1, 2
South Carolina Petroleum Council	Non-Governmental Organization	Provides support to address utility and petroleum related outages	1, 2
Colonial Pipeline	Private Business Organization	Provides support to address utility and petroleum related outages	1, 2
SC Petroleum Marketers Association	Non-Governmental Organization	Provides support to address utility and petroleum related outages	1, 2
SC Truckers Association	Non-Governmental Organization	Provides support to address utility and petroleum related outages	1, 2
SC Association of Convenience Stores	Non-Governmental Organization	Provides support to address utility and petroleum related outages	1, 2
SC Restaurant and Lodging Association	Non-Governmental Organization	Provides support to address utility and petroleum related outages	1, 2
Gas Buddy	Private Business Organization	Provides support to address utility and petroleum related outages	1, 2
Amtrak	Private Business Organization	Provides support to address utility and petroleum related outages	1, 2
J. Kennedy and Associates, Inc.	Private Business Organization	Consultant to ORS on SCANA/Dominion & Prudency of Abandonment	1, 2
Jones Partners, Ltd.	Private Business Organization	Consultant to ORS on SCANA/Dominion & Prudency of Abandonment	1, 2
Anchor Power Solutions, LLC	Private Business Organization	Consultant to ORS on SCANA/Dominion & Prudency of Abandonment	1, 2
Wyche Law Firm	Private Business Organization	Outside counsel to ORS on SCANA/Dominion & Prudency of Abandonment	1, 2
The Shisias Law Firm, LLC	Private Business Organization	Represents industrial customer before ORS and Commission	1, 2
Womble Bond Dickinson LLP	Private Business Organization	Represents utilities before ORS and Commission	1, 2
The Tiencken Law Firm, LLC	Private Business Organization	Represents utilities before ORS and Commission	1, 2
Office of the Governor, State of SC	State Government	ORS' Utilities Rates & Services provides publicly available information to the Governor's Staff upon request	1, 2
Sowell Gray Robinson Stepp Laffitte	Private Business Organization	Represents utilities before ORS and the Commission.	1, 2
McGuire Woods, LLP	Private Business Organization	Represents utilities before ORS and the Commission.	1, 2
South Carolina Department of Natural Resources	State Government	Partner in matters that are under the jurisdiction of the Commission. Provides input into State Energy Plan.	1, 2
South Carolina Department of Parks, Recreation and Tourism	State Government	Partner in matters that are under the jurisdiction of the Commission. Provides input into State Energy Plan.	1, 2
South Carolina Attorney General	State Government	Intervenor in SCANA/Dominion & Prudency of Abandonment matters	1, 2
Kilpatrick Townsend & Stockton, LLP	Private Business Organization	Represents SC Solar Business Alliance before ORS and Commission	1, 2

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Report and External Review Template

Item	Is this a Report, Review, or both?	Report or Review Name	Name of Entity Requesting the Report or Conducting Review	Type of Entity	Reporting Frequency	Current Fiscal Year: Submission Date or Review Timeline (MM/DD/YYYY)	Summary of Information Requested in the Report or Reviewed	Method to Access the Report or Information from the Review
1	External Review and Report	Universal Service Fund Independent Audit Report	Commission	State	Annually	01/01/2017 - 12/31/2017	Comments on management of USF by Office of Regulatory Staff.	www.regulatorystaff.sc.gov
2	External Review and Report	Independent Accountant's Report on Applying Agreed-Upon Procedures	State Auditor's Office	State	Other	07/01/2016 - 06/30/2017	Results of Agreed Upon Procedures applied to accounting and human resources records of ORS for state fiscal year	www.osa.sc.gov
3	External Review and Report	Agency Accountability Report	Department of Administration	State	Annually	07/01/2017 - 06/30/2018	Agency performance	www.admin.sc.gov/budget
4	External Review and Report	Performance Summary for Executive Director	PURC	State	Annually	07/01/2017 - 06/30/2018	Review performance of Executive Director.	hardcopy
5	External Review and Report	Organizational Evaluation Summary	PURC	State	Annually	07/01/2017 - 06/30/2018	Agency performance summary.	hardcopy
6	External Review and Report	Oranizational Evaluation Performance Measure	PURC	State	Annually	07/01/2017 - 06/30/2018	Agency performance report.	hardcopy
7	External Review and Report	Agency Accountability Report	Department of Administration	State	Annually	07/01/2017 - 06/30/2018	Agency performance	www.admin.sc.gov/budget
8	Internal Review and Report	Railroad Transportation Activities Annual Report	SC General Assembly	State	Annually	November 1, 2017	2006 S.C. Acts No. 318, § 58-17-140 states that ORS must provide an annual report to the General Assembly of its official acts as to the system of railroad transportation.	www.regulatorystaff.sc.gov
9	External Review and Report	PHMSA Progress Report	US DOT	Federal	Annually	February 28, 2018	Evaluates South Carolina's Progress towards Federal Damage Prevention Standards.	Requested through US DOT
10	External Review and Report	PHMSA Program Evaluation	US DOT	Federal	Annually	February 28, 2018	Evaluates ORS Pipeline Safety's enforcement of Federal Pipeline Safety Rules and Regulations.	Requested through US DOT
11	External Review and Report	Fees and Fines Report	SC General Assembly	State	Annually	July 12, 2018	Discloses amounts of Fees and Fines collected by ORS Transportation.	www.regulatorystaff.sc.gov
12	External Review and Report	State Energy Plan	SC General Assembly	State	Annually	April, 2017	Establishes recommendations for state energy policy and provides relevant statistics about energy use and generation	www.energy.sc.gov
13	External Review and Report	Energy Star Mfg Home tax credit report	SC General Assembly	State	Annually	August 1, 2017	Use and projected savings resulting from tax credit.	www.energy.sc.gov
14	External Review and Report	State Agency Energy Cost and Use Report	SC General Assembly	State	Annually	December 1, 2017	Energy cost per square foot and use per square foot for state agencies, public schools and public higher education facilities.	www.energy.sc.gov
15	External Review and Report	Demand Side Mgt Report	SC General Assembly	State	Annually	December 1, 2017	Efforts by utilities to reduce customer's energy demand.	www.energy.sc.gov
16	External Review and Report	South Carolina Oil Overcharge Restitution Programs Annual Report	US Department of Energy	Federal	Annually	07/01/2017 - 06/30/2018	Program and project descriptions, program and project monitoring, and fund summaries.	US DOE
17	External Review and Report	Piedmont Natural Gas Rate Stabilization Act Report	Public Service Commission	State	Annually	September 1, 2017	Gas Company adherence to statutory requirements and the impementation of revised rates.	Public Service Commission of SC Document Management System https://dms.psc.sc.gov/Web/dockets
18	External Review and Report	SCE&G Natural Gas Rate Stabilization Act Report	Public Service Commission	State	Annually	September 1, 2017	Gas Company adherence to statutory requirements and the impementation of revised rates.	Public Service Commission of SC Document Management System https://dms.psc.sc.gov/Web/dockets
19	External Review and Report	ORS's Review of Duke Energy Carolinas, LLC Application for Approval of Rider (DSM/EE Report)	Public Service Commission of SC	State	Annually	June 27, 2018	ORS must review the Company's Application to determine if the DSM/EE Riders are in accordance with the terms and conditions set forth by the Public Service Commission and are based on reasonable estimates of participation in the Company's DSM/EE Programs.	Public Service Commission of SC Document Management System https://dms.psc.sc.gov/Web/dockets

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20	External Review and Report	ORS's Review of Duke Energy Progress, LLC Application for Approval of Rider DSM/EE (DSM/EE Report)	Public Service Commission of SC	State	Annually	October 16, 2017	ORS must review the Company's Application to determine if the DSM/EE Riders are in accordance with the terms and conditions set forth by the Public Service Commission in Order Nos. 2009-373 and 2015-596 and are based on reasonable estimates of participation in the Company's DSM/EE Programs.	Public Service Commission of SC Document Management System https://dms.psc.sc.gov/Web/dockets
21	External Review and Report	ORS's Review of South Carolina Electric & Gas Company's Annual Update on Demand Side Management Programs and Petition to Update Rate Rider (DSM/EE Report)	Public Service Commission of SC	State	Annually	April 2, 2018	ORS must review the Company's Application to determine if the DSM/EE Riders are in accordance with the terms and conditions set forth by the Public Service Commission in Order Nos. 2010-472 and 2013-826.	Public Service Commission of SC Document Management System https://dms.psc.sc.gov/Web/dockets
22	External Review and Report	South Carolina Act 236 Distributed Energy Resource and Net Energy Metering Implemenetation Report	Public Utility Review Committee, State Senate, State House of Reps.	State	Annually	July 31, 2017	Act 236 requires a report on the implementation of DER and NEM for South Carolina's three largest investor-owned utilities - South Carolina Electric & Gas Company, Duke Energy Carolinas, LLC, and Duke Eenrgy Progress, LLC. The report is required to be submitted by 7/31/17 and every 2 years after.	ORS Website
23	External Review and Report	Review of the Natural Gas Weather Normalization Adjustment for South Carolina Electric & Gas Company	Aiken County Legislative Delegation	Local Govt.	Other	September 30, 2017	The Aiken County Legislative Delegation requested ORS review the gWNA methodology utilized by SCE&G to ensure that it does not result in overcharges to customers and that it remains reasonably necessary.	ORS Website
24	External Review and Report	Overview of Integrated Resource Planning in South Carolina and Response to Questions	Legislative Delegation	State	Other	June 22, 2018	Will provide background information regarding Integrated Resource Plans and detail South Carolina Electric & Gas Company's IRP filing's during the past ten years.	By request to ORS
25	External Review and Report	Chem-Nuclear Systems Cost Recovery and Adjustment of Allowable Costs	Public Service Commission	State	Annually	March 16, 2018	Examination of costs incurred for the prior year and to establish allowable costs for the succeeding year.	Public Service Commission of SC Document Management System https://dms.psc.sc.gov/Web/dockets
26	External Review and Report	The Status of Local Telephone Competition in South Carolina	Code of Laws of South Carolina §58-9-280(G)(3)	State	Annually	February 24, 2017	Total Number of Access Lines and all written complaints regarding the impact of broadband on competition.	www.regulatorystaff.sc.gov
27	External Review and Report	FCC Report on Relay Complaints	CG DOCKET NO. 03-123	Federal	Annually	July 1, 2018	Reports to the FCC the complaints received on Relay Service in SC during the year and how they were processed.	available upon request to ORS
28	External Review and Report	Annual State Rate Data Request	FCC 07-186	Federal	Annually	February 20, 2018	Each state TRS administrator provides data for the previous calendar year the intrastate traditional TRS, STS, and CTS minutes, number of calls and the rate per minute.	All information submitted is considered by RLSA to be confidential. A link to the overall summary of all TRS is www.rolkaloube.com
29	External Review and Report	Expert Witness Report	Public Utilities Review Committee	State	Annually	October 28, 2017	By statute ORS is required to account for compensation & expenses for Expert Witnesses.	available upon request to ORS
30	External Review and Report	Quarterly Wage Report	SC Department of Employment and Workforce	State	Quarterly	July 15, 2018	Request quarterly contribution and wage reports to the SCDEW.	Request from DEW
31	External Review and Report	SC State Accident Fund	SC State Accident Fund	State	Annually	August 15, 2018	Actual payroll reports, General Ledger account variation expense reports to complete workers' compensation coverage.	Request from SCSAF
32	External Review and Report	Affirmative Action Report	SHAC	State	Annually	June 28, 2018	Affirmative Action Report to the General Assembly.	Request from SHAC

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33	External Review and Report	425 Financial Status Report (FSR)	US Department of Energy	Federal	Quarterly	July 23, 2018	Quarterly reporting is due 30 days after the close of the quarters ending 9/30, 12/30, 3/30 & 6/30, identification of award, reporting period, cash receipt, cash disbursed, federal expenditures, recipient share, program income.	US Department of Energy's PAGE reporting system and Energy Efficiency & Renewable Energy (EERE) Project Management Center
34	External Review and Report	Federal Funding Accountability & Transparency Act (FFATA)	US Government	Federal	Monthly	July 10, 2018	Monthly reporting on subawards, identification of award, prime awardee, subawardee, amount, project description.	Federal Subaward Reporting System (FSRS)
35	External Review and Report	Financial Programs Report	US Department of Energy	Federal	Quarterly	July 16, 2018	Quarterly reporting is due 30 days after the close of the quarters ending 9/30, 12/30, 3/30 & 6/30, identification of financing program, program size, funds available, financial metrics (funds, outlays, loans/grants, leverage funds) and process metrics.	US Department of Energy's PAGE reporting system
36	External Review and Report	Invoice	Savannah River Nuclear Solutions	Outside Organization	Quarterly	July 11, 2018	Invoice, identification of contract, program, reporting period, amount requested this period, percent complete on deliverables.	Request from SRNS
37	External Review and Report	South Carolina Oil Overcharge Restitution Programs Annual Report	US Department of Energy	Federal	Annually	August 27, 2018	Program and project descriptions, program and project monitoring, and fund summaries.	US DOE
38	External Review and Report	Capital Lease	SC State Treasurer's Office	State	Annually	July 2, 2018	Annual review of any capital leases the agency may have.	Request from STO
39	External Review and Report	Schedule of Expenditures of Federal Awards	SC Office of the State Auditor	State	Annually	August 14, 2018	Expenditures of Federal awards, sub-recipients, loan programs.	www.osa.sc.gov
40	External Review and Report	Annual Budget Request	Executive Budget Office	State	Annually	September 21, 2018	Annual budget for agency with any changes from prior year base amounts.	Executive Budget Office
41	External Review and Report	Federal Program Review Forms	Executive Budget Office	State	Annually	TBD	Detail listing by Federal grant for request Federal authorization.	Executive Budget Office
42	External Review and Report	Quarterly Accident Summary	Department of Administration	State	Quarterly	July 9, 2018	# of cars, miles driven, details of accidents for state-owned and agency-owned vehicles.	www.admin.sc.gov
43	External Review and Report	Quarterly Mileage Report	Comptroller General	State	Quarterly	July 13, 2018	Itemization of employee reimbursement for personal mileage on state-owned vehicles.	Comptroller General
44	External Review and Report	Information Security and Privacy Survey	Dept of Administration/Division of Technology	State	Annually	July 17, 2018	Agency's current security and privacy position.	Request from Division of Technology
45	External Review and Report	IT Data Collection and Planning	Department of Administration	State	Annually	August 3, 2018	Any IT or Telecommunications purchasing plans for the next fiscal year.	www.itplan.sc.gov
46	External Review and Report	SFAA Procurement Reports	SC State Fiscal Accountability Authority	State	Quarterly	July 15, 2018	Sole Source Procurements, Emergency Procurements, Illegal Procurements, Record of Applied Preferences, Procurements Using 10% Rule, Trade-In Sales.	SFAA online portal
47	External Review and Report	Minority Business Report	SC Small and Minority Business Contracting and Certification	State	Quarterly	July 15, 2018	Total dollar value of funds expended, vendor information, and number of solicitations to SMBCC during quarter.	Request from SMBCC
48	External Review and Report	Master Reporting Checklist	Comptroller General	State	Annually	July 6, 2018	Questionnaire completed in preparation for State's Comprehensive Annual Financial Report.	Comptroller General
49	External Review and Report	Cash and Investments Reporting Package	Comptroller General	State	Annually	July 16, 2018	Petty cash balances, investments not managed by STO, composite reservoir accounts.	Comptroller General
50	External Review and Report	Loans Receivable Reporting Package	Comptroller General	State	Annually	July 19, 2018	Beginning and ending loans receivable balances and annual activity.	Comptroller General
51	External Review and Report	Litigation Reporting Package	Comptroller General	State	Annually	July 16, 2018	Payments to private attorneys, any threatened, on-going, or settled litigation.	Comptroller General

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52	External Review and Report	Tax Revenue Reporting Package	Comptroller General	State	Annually	July 16, 2018	Taxes calculated and levied.	Comptroller General
53	External Review and Report	Other Receivables Reporting Package	Comptroller General	State	Annually	August 1, 2018	Accounts receivable balances at June 30 resulting from charges for services or commodities.	Comptroller General
54	External Review and Report	Miscellaneous Loss, Loss Liabilities and Commitments Reporting Package	Comptroller General	State	Annually	August 1, 2018	Report any losses, loss liabilities or commitments outstanding at June 30.	Comptroller General
55	External Review and Report	Prepaid Expenses Reporting Package	Comptroller General	State	Annually	August 21, 2018	Reporting any expenses considered prepaid, with multi-year benefits.	Comptroller General
56	External Review and Report	Operating Leases Reporting Package	Comptroller General	State	Annually	August 21, 2018	Information on leases regarding payment increases, terms, cancellations.	Comptroller General
57	External Review and Report	Fund Balance Reporting Package	Comptroller General	State	Annually	August 21, 2018	Classification of fund balance amounts by SCEIS fund.	Comptroller General
58	External Review and Report	Grant and Contribution Revenues Reporting Package	Comptroller General	State	Annually	In process for FY 2018	Detail revenues from grants and contributions.	Comptroller General
59	External Review and Report	Accounts Payable Reporting Package	Comptroller General	State	Annually	In process for FY 2018	Detail of any amounts owed at June 30 for goods or services that were not paid until the next fiscal year.	Comptroller General
60	External Review and Report	Capital Assets Reporting Package	Comptroller General	State	Annually	In process for FY 2018	Detail and summary information on beginning and ending capital asset balances; additions, retirements, impairments or transfer of assets during the fiscal year.	Comptroller General
61	External Review and Report	Subsequent Events Reporting Package	Comptroller General	State	Annually	In process for FY 2018	Review of all information previously submitted or new situations that occur subsequent to June 30 or reporting dates that should be noted on the State's CAFR.	Comptroller General
62	External Review and Report	State Fleet Management - Monthly Trip Log - Form 3-78	Department of Administration	State	Monthly	August 6, 2018	Identification of vehicle, month start and ending miles, miles used, date, driver, trip start and ending odometer reading, travel from/to, job function, and number of passengers.	Department of Administration
63	External Review and Report	Bonuses	State Division of Human Resources	State	Annually	September 5, 2018	Actual employee bonuses	SCEIS