

AGENCY NAME:	S.C. Department of Employment and Workforce		
AGENCY CODE:	R600	SECTION:	83

**Fiscal Year 2019–2020
Accountability Report**

SUBMISSION FORM

AGENCY MISSION	To promote and support an effective, customer-driven workforce system that facilitates stability and economic prosperity for employers, individuals and communities.
-----------------------	--

AGENCY VISION	To be viewed as an efficient, transparent, customer-friendly partner in providing quality workforce solutions.
----------------------	--

Does the agency have any major or minor recommendations (internal or external) that would allow the agency to operate more effectively and efficiently?

	Yes	No
RESTRUCTURING RECOMMENDATIONS:	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Is the agency in compliance with S.C. Code Ann. § 2-1-230, which requires submission of certain reports to the Legislative Services Agency for publication online and to the State Library? See also S.C. Code Ann. § 60-2-30.

	Yes	No
REPORT SUBMISSION COMPLIANCE:	<input checked="" type="checkbox"/>	<input type="checkbox"/>

AGENCY NAME:	S.C. Department of Employment and Workforce		
AGENCY CODE:	R600	SECTION:	83

Is the agency in compliance with various requirements to transfer its records, including electronic ones, to the Department of Archives and History? See the Public Records Act (S.C. Code Ann. § 30-1-10 through 30-1-180) and the South Carolina Uniform Electronic Transactions Act (S.C. Code Ann. § 26-6-10 through 26-10-210).

	Yes	No
RECORDS MANAGEMENT COMPLIANCE:	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Is the agency in compliance with S.C. Code Ann. § 1-23-120(J), which requires an agency to conduct a formal review of its regulations every five years?

	Yes	No
REGULATION REVIEW:	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Please identify your agency’s preferred contacts for this year’s accountability report.

	<u>Name</u>	<u>Phone</u>	<u>Email</u>
PRIMARY CONTACT:	Dorothy Weaver	803-737-2013	dweaver@dew.sc.gov
SECONDARY CONTACT:	Gloria Caballero	803-737-3167	gcaballero@dew.sc.gov

I have reviewed and approved the enclosed FY 2019–2020 Accountability Report, which is complete and accurate to the extent of my knowledge.

AGENCY DIRECTOR (SIGN AND DATE):	Signature on file
(TYPE/PRINT NAME):	G. Daniel Ellzey

BOARD/CMSN CHAIR (SIGN AND DATE):	
(TYPE/PRINT NAME):	



S.C. DEPARTMENT OF EMPLOYMENT AND WORKFORCE 2019-2020 ACCOUNTABILITY REPORT AGENCY'S DISCUSSION AND ANALYSIS

With new leadership and a fresh focus, the S.C. Department of Employment and Workforce (DEW) spent most of the 2019-2020 year unknowingly preparing for its biggest challenges, and then spent the last quarter of the year reacting, responding and assisting hundreds of thousands of South Carolinians as they navigated the unemployment insurance process.

As a counter-cyclical agency, DEW's responsiveness to the demands of 2020 demonstrated the flexibility and agility built into the agency's processes over the past year. While numbers related to COVID-19 could not have been predicted, and therefore put a tremendous strain on resources, DEW continued to bolster and shore up assets in real time in order to maintain critical services.

This report pulls select objectives from the agency's strategic plan that highlight:

- Data-Driven Decisions
- Visibility and Connectivity to Customers
- Financial Stability and Accountability
- Information Technology Security and Connectivity
- Process Improvements and Efficiencies

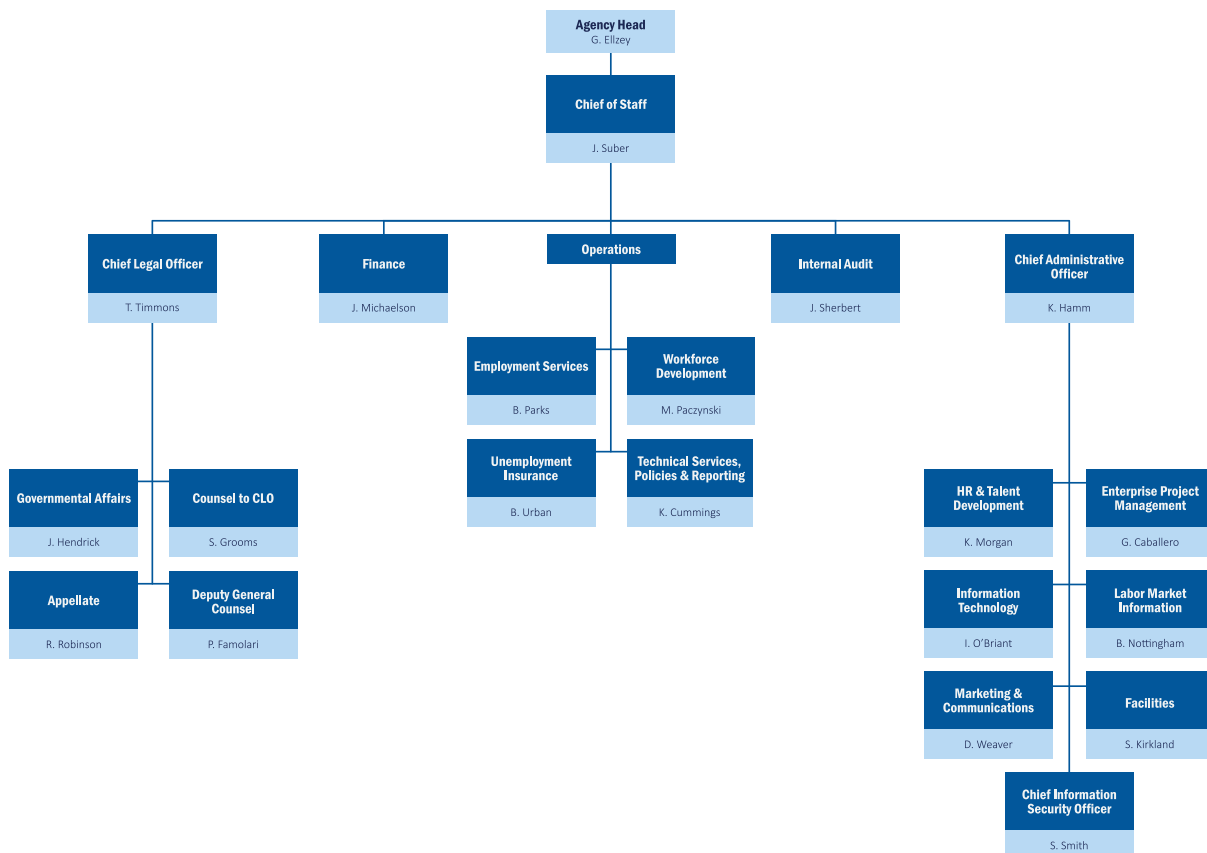
Some of these objectives will speak to the work that is an ongoing part of the agency's mission and vision, while some will show pre-COVID-19 progress and then how the agency included that work in a pandemic response.

Due to the unique circumstances of the last 3 ½ months of 2019-2020 fiscal year, there is also a section devoted to Additional Covid-19 Response efforts that were deployed to directly address the federal and state demands placed on the agency during the pandemic.

LEADERSHIP

Leadership was key in 2019-2020, as the team worked on continuous improvement in the first three quarters of the year, and then banded together in the last quarter to implement proactive and reactive changes that could quickly scale the agency's services – everything from the claims process to communication to unique reemployment programs and more.

The organizational structure of the agency as of June 30, 2020 was:



DATA-DRIVEN DECISIONS

WIOA ROI ANALYSIS

The Workforce Innovation Opportunity Act (WIOA) drives a great deal of the agency's programs and reporting. Knowing and understanding the return on investment (ROI) of these services is key to continuing to be an effective workforce leader in South Carolina.

USC Darla Moore School of Business conducted a 5-year ROI analysis which reinforced that WIOA programs are instrumental in aligning job seekers to employment opportunities that lead to sustainable wage increases and reduced demand for social benefits. For example:



For every \$1 invested in the WIOA program, a total of \$2.80 in social benefits (lower social assistance costs and increased state and federal taxes) is realized over five years.



Participation in WIOA raised average participant earnings \$4,643 per year post-exit.



Individuals exiting WIOA are more likely to be employed in Manufacturing, Health Care and Social Assistance, and Transportation and Warehousing than the average workforce participant. Many jobs in these industries pay higher than average wages.

MODERNIZED SYSTEMS

The claimant and the tax system both received major upgrades in the past few years to move the state away from the more than 30-year-old Cobol and mainframe systems to new platforms that allowed for increased scalability, bandwidth, reporting, communication and more. In the years since modernization, agency staff has benefited from improved efficiency and accuracy, including opportunities for the system to adjudicate a claim rather than having the previously time intensive manual process.

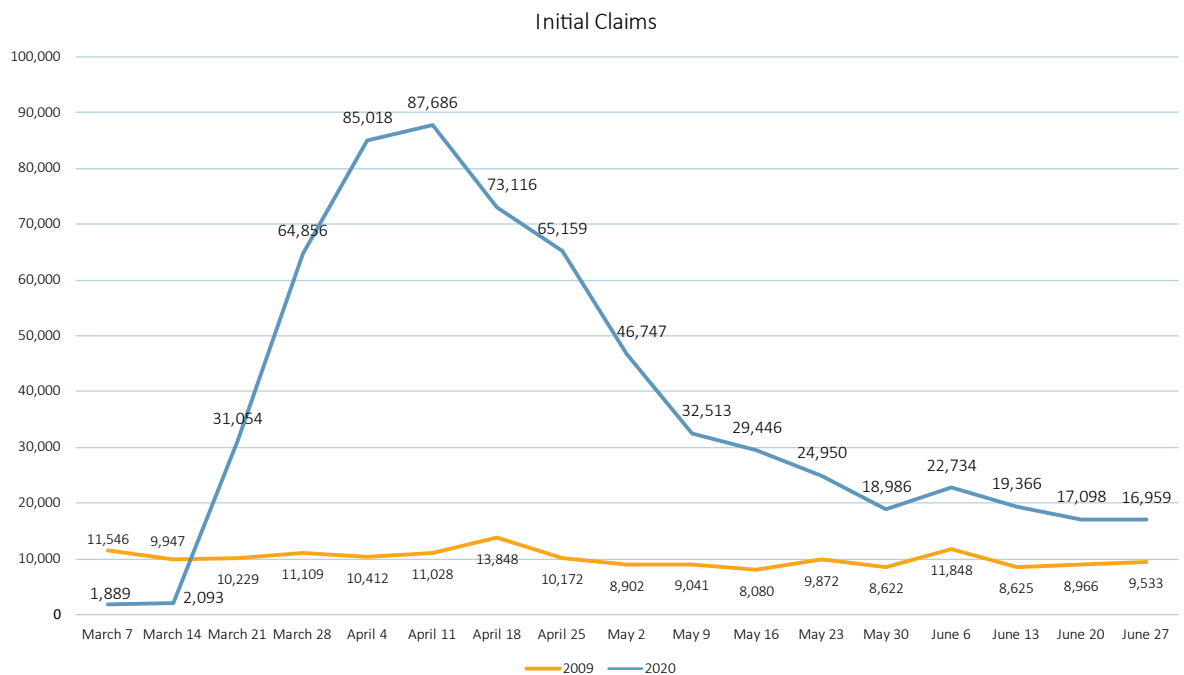
DEW spent the months since implementing the new systems conducting internal reviews of reports and correspondence to claimants from the benefit system and to employers from the tax system. This examination also proved beneficial when evaluating ongoing staff training and career pathway requirements.



COVID-19 Response

The true test of these modernized systems occurred in the last quarter of the 2019-2020 year.

The benefits system endured extreme strain under the surge of initial claims filed within weeks of the beginning of the pandemic, but never crashed and continued to successfully process tens of thousands of claims each week. In fact, from July 1 of 2019 to March 14 of 2020, 91,389 initial claims were filed. From March 15 through June 27, 2020, 635,688 initial claims were filed. A 596% increase and significantly higher than anything experienced in the height of the Great Recession.



Because of its unlimited capacity, the agency was able to preprogram a state waiver and four federal programs with their various eligibility and qualification specifications into the benefits system without having to use paper applications or purchase software. These programs included:

- Waiving the waiting week requirement
- Waiving of the weekly job search requirement
- Federal Pandemic Unemployment Compensation (FPUC)
- Pandemic Unemployment Assistance (PUA)
- Pandemic Emergency Unemployment Compensation (PEUC)
- Extended Benefits (EB)

In addition, the new tax system allowed DEW to see serious challenges for reimbursable employers who opt out of quarterly tax payments and, instead, pay back the UI Trust Fund on a dollar-for-dollar basis only when a former employee receives unemployment benefits.

While the CARES Act allowed for these employers to receive a 50% reimbursement on their tax bill, it would come after they paid 100% of the bill. With soaring layoffs due to COVID-19, these bills would be insurmountable for most of these employers.

Seeing the projections and potential consequences reported from the agency's new tax system, Senator Tim Scott's office worked with DEW and ultimately the *Protecting Nonprofits from Catastrophic Cash Flow Strain Act* was signed into law, allowing these businesses to pay the 50% outright rather than the initial financial strain and waiting on the reimbursement.

VISIBILITY AND CONNECTIVITY TO ALL CUSTOMERS

SC WORKS SYSTEM

The agency spent the better part of the year supporting an outreach grant for the SC Works system that branded the centers around the state and advertised their services. In addition, there was work between DEW and center leadership to track additional metrics of services and streamline support, always looking to increase reach and expand program success.



COVID-19 Response

In the midst of analyzing some of these metrics, the role and function of the SC Works centers changed in response to the pandemic. By the end of March, all SC Works centers were closed to the public due to safety concerns around COVID-19. This decision was made independently by local workforce boards and chief local elected officials who are responsible for the day-to-day operations of the centers.

However, the workforce system immediately transitioned to a virtual service model. DEW agency staff who work from the centers continued to offer services by phone and virtually even while the buildings were closed, helping to answer the massive amount of UI calls, ensuring that the existing 7,100 WIOA participants remained engaged and helping separated workers find actively-hiring employers.

Efforts included:

- **Targeted job searches** – DEW sent targeted messages to individuals receiving unemployment benefits informing them of job openings in related fields within their geographic area. For example, a large health care provider in the Upstate and Midlands laid off administrative workers. DEW worked with another company interested in hiring individuals with those skills and messaged the affected workers to notify them of the opportunity and provide instructions on how to apply.
- **Virtual Protocol** – Due to increasing health concerns and recommendations to avoid contact with others, provisions were put in place to maximize remote services by workforce professionals under WIOA. Guidance was provided with inclusion of requirements through the Workforce Innovation and Opportunity Act (WIOA) to ensure continued customer engagement, including:
 - Required source documentation and self-attestation.
 - The use of electronic signatures.
 - Services and activities more readily available and provided remotely.
 - A new COVID-19 indicator service code for internal tracking purposes to be entered when working with individuals whose employment status has been impacted by COVID-19.

- Services from state core partners during the pandemic such as S.C. Department of Social Services, S.C. Vocational Rehabilitation, Adult Education and the S.C. Commission for the Blind.
- **Virtual job fairs**—Several virtual job fairs were conducted in cooperation with Local Workforce Development Areas around the state.
- **Virtual workshops** – Centers worked to transition from in-person workshops to virtual in order to alleviate the need to visit a center for this service.
- **Recall Assistance** – Center staff assisted employers with reporting individuals who refused to return to work, in many cases engaging the agency’s Recall Taskforce, created specifically as an additional COVID-19 response effort and discussed in that section.
- **Post jobs for employers** – The agency actively posted positions and encouraged individuals to login to the SC Works Online Services (SCWOS) jobs database to search for and apply for available positions.
- **Call center support** – More than 40 staff working in the centers were cross trained on the IVR phone system and assisted with Unemployment Insurance (UI) calls. Designated staff answered these calls to assist with the unprecedented UI demand.
- **UI claims support** – Employment Services staff were trained and given access to the UI benefits system in order to better serve customers calling in with UI questions.

As the centers began to reopen and with awareness that displaced South Carolinians would soon begin to look for employment, the agency supported the SC Works system by:

- Securing and delivering Personal Protective Equipment (PPE) and cleaning supplies in bulk.
- Providing communications support with reopening, resources and services messages.
- Shifting and securing additional funds to target employment and training opportunities for displaced workers, placing heavy emphasis on up-skilling workers with soft skills and digital literacy skills.

CAREER COACH

The Career Coach had a strong presence throughout the state this year, making 120 visits before being parked due to COVID-19. This on-the-road workforce tool touched nearly 1,700 individuals, particularly those in rural counties, with the support and publicity of local media and area legislatures. This will continue to be an asset for the agency and a way to bring the SC Works services directly to customers in the future.



SC WORKS ONLINE SERVICES (SCWOS) TRAINING

Internal SCWOS training was conducted for the Employment Services and Workforce Development staff. This 101 business training helped increase knowledge for DEW representatives to use all of the tools and resources offered through the system, become familiar with SCWOS codes for industry data and fully utilize the Labor Market Information and other services offered through this robust system. As the state’s largest jobs database, the agency works to continually leverage the data and information offered to employers and job seekers. This training equips representatives with another level of analytics that can be offered to customers to help connect the workforce.

CONNECTION POINTS

Located throughout the state, Connection Points are libraries and nonprofits that have partnered with DEW to provide free public access to computers and resources to guide jobs seekers through the Unemployment Insurance and job-search process.

This year the agency rededicated efforts to visiting each of the Connection Points, providing new materials, establishing points of contact for direct questions and expanding the network of partners.

WELCOME TO *your*
**CONNECTION
 POINT**



COVID-19 Response

While COVID-19 put a pause on this effort as libraries closed, DEW assisted as Connection Points formulated their plans for reopening. Participating in webinars, the agency provided resource options and tools to bolster the support they provide to claimants and job seekers. These 150+ locations scattered throughout the state are key, particularly in rural areas to providing technology, Wi-Fi and assistance to individuals in South Carolina who continue to claim benefits and who are diligently working to find employment.

BE PRO BE PROUD

The Be Pro Be Proud SC initiative is a great example of the success to be gained through public and private partnerships. Showcasing skilled-trade careers abundantly found in South Carolina through hands-on, interactive stations representing on-the-job activities, this mobile workshop will bring a new generation of pride and professionals to the state's skilled workforce.

Students will learn that many of these skilled jobs are not only high-paying, but in demand, have long-term career prospects and are only a fraction of the cost of a 4-year degree. During the 2019-2020 year, Be Pro Be Proud initiative partners made great progress in determining responsibility and logistics, building the truck and coordinating with industry to define stations and publicize the 2020-2021 launch. DEW is excited to be designated to operate the Be Pro Be Proud program and is looking forward to leading the initiative with business and education.



EMPLOYER PILOT PROGRAMS

Workforce is a core focus of the agency's efforts (and will certainly be critical as South Carolinians recover from the pandemic). As such, DEW spent a good part of the year working with employers on pilot programs that could be customized to help them fill their job openings. These programs included flexible shift options, soft skills and smart skills training in rural areas customized for employers, and other unique opportunities to hire and train individuals looking for work.

DEW also facilitated a cooperative manufacturing job fair in North Carolina, where employers from both Carolinas could recruit. By advertising the job fair along the border of both states, the applicant pool was increased for all employers. This experimental job fair was so successful that the planning group decided they should partner on future events. While the next event was canceled due to COVID-19, there are plans to transition this job fair to a virtual platform in 2021.

With all of the pilot programs tested in the year, the feedback from employers was extremely positive and these enthusiastic partnerships demonstrated to agency staff that employers were open and willing to think about hiring and workforce in new ways.



COVID-19 Response

This willingness to try different and creative ways of attracting workers encouraged productive conversations with employers. As Gov. McMaster reopened the state, many businesses were anxious to hire, but this required a new way of approaching recruiting and hiring. Virtual job fairs, drive-thru jobs fairs and hiring events in open air settings were piloted by Local Workforce Development Areas and SC Works centers around the state with great success.

FINANCIAL STABILITY AND ACCOUNTABILITY

MODERNIZATION OF FINANCIAL SOFTWARE

Finance dedicated most of the 2019-2020 year to refining processes and looking for efficiencies in the system and their reporting. Part of this effort included purchasing financial software licenses to assist with better preparation of financial statements by minimizing the need to manipulate Excel data. The team also identified reports available in SCEIS that can be used to enter and compile financial information, therefore eliminating the need to use multiple systems to manage financial data.



COVID-19 Response

The efficiencies and fluency of the new licenses proved invaluable as the agency received various federal funds for distribution and administrative support. Real time accountability for these monies as well as the status of the UI Trust Fund and other financial buckets was possible because of the preparation done in the first three quarters of the year.



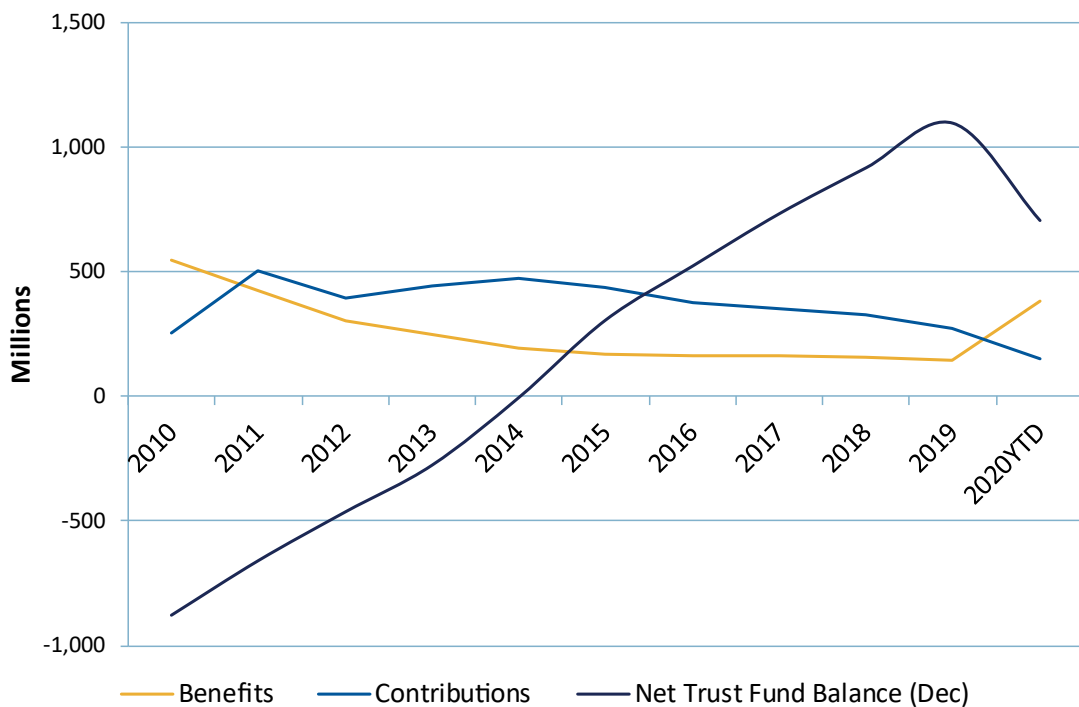
UNEMPLOYMENT INSURANCE TRUST FUND

Between June 2015 and June 2019, the state of South Carolina rebuilt the Unemployment Insurance (UI) Trust Fund to its statutorily required level. The General Assembly adopted the U.S. Department of Labor’s (USDOL) solvency standard during the UI tax reforms of 2010. The USDOL recommendation is to have a sufficient balance in the trust fund to pay all benefits for one year at an average high cost rate, or essentially to have enough to cover benefits for one year during an average recession. By June 30, 2019 the trust fund had reached this target and all solvency surcharges on the state’s employers were eliminated for the first time in over a decade, saving them millions of dollars each year.



COVID-19 Response

Prior to the COVID-19 outbreak of 2020, calendar year 2009 was the highest benefit cost year for the past 20 years when the agency paid out more than \$900 million in twelve months. With a January 1, 2020 trust fund balance of slightly less than \$1.1 billion, the state’s trust fund was one of the best positioned to weather the unprecedented high levels of benefit payments that resulted from statewide shutdowns of certain industries. As of June 30, 2020, seven states across the nation had already borrowed funds from the federal government in order to continue making their regular UI benefit payments. Unlike South Carolina, these states had not fully funded their trust funds to the USDOL target and will likely take several years to repay these outstanding balances along with associated interest costs that will begin to accrue in 2021.



INFORMATION TECHNOLOGY SECURITY AND CONNECTIVITY

BUSINESS CONTINUITY

The IT Department was working on several large-scale projects to protect the agency and its data as well as augment the technological capability of staff. Some of these projects were completed and in place, such as a new disaster recovery solution in support of business continuity, to include replication of data to the Tierpoint data center in Charlotte, NC, so that business and production could continue in the event of a catastrophic loss at the agency’s primary data center.



COVID-19 Response

Some planned projects were accelerated in order to provide uninterrupted support and services throughout the changing COVID response, including deployment of devices across the organization to have fully-mobile computing ability. IT rapidly secured or repurposed existing equipment and collaborated to get employees equipped with IT tools within days of being redirected off-site to work. Agency staff and partners could conduct business and access applications and data from any alternate work location with an internet connection throughout the pandemic to ensure workflow was seamless.

IT TOOLS AND RESOURCES

DEW was also conducting an agency-wide study on the MS365 suite of products with expertise from Microsoft resources, at no charge to the agency, which resulted in a strategic “roadmap” of initiatives/projects that would result in the implementation of solutions that address business challenges. The study also identified four to five actual DEW business challenges that could be addressed by implementing solutions that are already part of DEW IT’s portfolio of business efficiency products and could be leveraged at very low costs.



COVID-19 Response

DEW’s Department of IT worked with the S.C. Department of Administration to rapidly procure and distribute nearly 500 laptops to facilitate remote operations for existing agency staff and additional call center agents and vendors hired to assist DEW during the crisis.

The MS365 study was finalized, recommendations were outlined, and resolutions to unexpected needs during the COVID-19 response effort were found among this analysis. Several tools were deployed to help agency employees communicate better, plan more efficiently and work remotely to maintain critical services.

In addition, the agency engaged with the Department of Administration to rapidly implement significant network, data security and computing infrastructure upgrades to accommodate the massive increases in COVID related unemployment insurance claims.

INTEGRITY OF FUND AND FRAUD PREVENTION

As ambassadors of the state’s Unemployment Insurance Trust Fund, DEW is diligent with efforts to prevent fraud, and in 2019-2020 the agency established the SC Interagency Fraud Working Group, facilitated by the Office of the Governor. The working group solicited collaboration with other state agencies that manage monies for South Carolina, including the S.C. Department of Social Services, SLED, Fusion Center, S.C. Department of Administration and the S.C. Department of Revenue to coordinate prevention procedures. In addition, the agency has an ongoing communication plan to address fraud prevention with claimants and employers through social media, mailers, posters and videos.



COVID-19 Response

With the adoption of several new federally-funded unemployment programs, the opportunity for fraud has grown exponentially throughout the country. DEW has employed several efforts to quell fraud attempts in the UI system. Examples include:

- Active participation with the National Association of State Workforce Agency’s (NASWA) Integrity Data Hub, including the Suspicious Actor Repository, Multi-State Crossmatch, and Identification Verification tool.
- Monitoring and acting on NASWA Fraud Alerting notifications; a communication tool for states to share real-time alerts on suspect email domains, SSNs and more.
- Maintaining an active seat on the NASWA UI Integrity Steering Committee, currently serving as the Vice Chair.
- A communications campaign with articles, social media and videos raising awareness of fraud educating the public not to commit fraud and how to prevent being a victim of fraud.
- Letters sent through the claimant portal to individuals and employers elaborating how fraud might be committed through the new programs and the consequences of engaging in those activities.
- Added questions to the PUA weekly certification process to ensure people collecting unemployment insurance benefits were documenting that they were still unemployed.
- Claims with large retroactive payments associated with them were issued as a check for the first payment to avoid payment scams and identity theft within the system.

CYBER SECURITY GRANT

Workforce Development secured more than \$1 million in grant funds this year, including being awarded an Office of Economic Adjustment grant to provide defense firms with cyber security assessment assistance. This award saved SC manufacturing firms from losing Department of Defense contracts. These services will provide the agency with resources not previously available.



PROCESS IMPROVEMENTS AND EFFICIENCIES

MODERNIZATION OF DOCUMENT CONTROL

With the benefits and tax systems having been upgraded in the past three years, employers and job seekers have effectively moved online to file and respond to the unemployment insurance claims process. However, there are still some parts of the UI procedure that are offered through a paper process.

While paper may be more convenient for some of the agency's customers, these hard copies must be documented and electronically added to the online systems in order to include them in the workflow, reporting and customer accountability. To facilitate this process, the agency upgraded the system in the Document Control Unit. This eliminated the use of multiple individuals scanning stations and enhanced check processing security and bandwidth.

CROSS TRAINING AND CAREER PATHWAYS

Cross training and career pathways have been an agency focus for several years, giving staff members within departments the ability to respond to and cover multiple agency functions. This is particularly beneficial when the agency runs lean and certainly served DEW well in the first three quarters of 2019-2020.



COVID-19 Response

The true benefit of agency cross training bore out when unemployment was at its worst in March, April, May and June as staff could be shifted to support and assist departments and units that were overrun with workload. Employees were agile and flexible as they were able to jump into work within the claimant process and help other departments.

MEASURING QUALITY

Quality Assurance and Measure (QAM) reviews are standard reports expected of the agency. During the year, DEW used these reviews to set new standards for service in several departments within the UI Division. Training schedules were attached to these opportunities and conducted for staff.



COVID-19 Response

During the last quarter of 2019-2020, and in real-time with the agency's COVID response, leadership worked closely to identify deficiencies (many of which were unique to the COVID-19 crisis) in real time and create new training, resources and process opportunities. QAM was designated to address these deficiencies and create new or additional training or standards for staff.

CALL CENTER STRATEGY

One objective identified in the agency's strategic plan was to conduct data analytics within the UI Call Center to associate appropriate staffing levels and optimize customer service delivery through improved training and communication best practices.

In the first three quarters of 2019-2020, DEW conducted an analysis based on active and projected staff needs during times of increased claimant activity to identify adequate employment levels. The agency then consolidated operational calls which allowed for monitoring of hold times, volume of questions and tracking of customer experience as they moved through the unemployment insurance process.



COVID-19 Response

This performance metric transformed from a standard business analysis and process to an exercise of speed and agility to address the unimaginable demand on the UI system which peaked in a three week period in 2020 when the call center was flooded with calls. The staff that was expected to answer the number of calls associated with an average of 2,000 claims per week was now crushed under the weight of trying to answer the number of calls associated with more than 87,000 claims – a 4,250% increase.

Call center staffing went from 50 to 589 with progressive training that allowed new employees to assist individuals as they navigated the Unemployment Insurance and CARES Act information.

A call center contractor and manager were brought on-site to help support DEW leadership and eventually a call center expert was added as a full-time executive. For the remainder of the 2019-2020 year, these individuals devoted their time and skills to improving the call center experience.

ADDITIONAL COVID-19 RESPONSE

Outside of DEW's diligence throughout the 2019-2020 year to improve processes and fulfill the objectives of its strategic plan - and then how many of those projects resulted in the preparation of the unforeseen- there were dozens of additional efforts that were implemented above and beyond the expectations for the year.

WAITING WEEK:



State law requires a claimant to wait one full waiting week before they receive unemployment insurance (UI) benefits. Due to the extraordinary circumstances of COVID-19, DEW waived the waiting week allowing claimants' first week of unemployment to be counted as an eligible week for UI benefits.

RECALL TASKFORCE/FRAUD:



The Recall Taskforce was formed to assist employers as they invited their employees back to work after a furlough or temporary layoff. While most employees were excited to get back to financial stability, this taskforce was designed to help ensure someone didn't refuse an offer of work for the benefit of staying on unemployment benefits.

GOVERNMENTAL AFFAIRS:



The Governmental Affairs team provided updates to legislators on the agency's actions and progress as well as weekly projections for the UI Trust Fund and triaged inquiries from legislators regarding their constituent's claims, working to get issues resolved on their behalf.

TUTORIALS AND VIDEOS:



To help claimants navigate the intricate UI process, DEW created PDF and video tutorials to help provide visual and step-by-step instructions and tips to make the claims process easier to understand. Since March 15, 2020, the agency saw a 999% increase in viewership of YouTube videos with more than 543,000 video views. In addition, the agency created videos to explain the various programs of the CARES Act and videos with agency leadership speaking to our efforts and addressing the most pressing questions from claimants.

COVID RESOURCE HUB:



Due to COVID-19 changing requirements, state laws and other guidelines of the UI program, DEW launched a COVID-19 Resource Hub to house all of the most pertinent information about unemployment insurance during a pandemic. This served well as a central resource where job seekers and employers could access press releases, FAQs, instruction sheets, program updates and more. As the pandemic continued and need grew, the agency expanded its main website to house pages devoted to CARES Act programs, filing hints and tips and FAQ documents sorted by subject.

CALL CENTER:



The agency realized within days that the staffing that would typically be appropriate to provide customer service for UI was not nearly sufficient for the pandemic. In addition to bolstering the bandwidth of the phone lines and increasing staff by more than 900%, DEW worked with call center experts to test and improve the 866 customer service line, including overhauling prompts to trigger appropriate calls to designated skilled employees and continuous training of staff in order to minimize call-backs and redirection of calls.

SOCIAL MEDIA:



From mid-March to June 30, DEW has posted 986 times on Facebook, Instagram, LinkedIn, Twitter and YouTube and sent more than 46,000 messages through these platforms. In addition, the agency has had 4,633,752 impressions, which is the number of times the agency's content has been displayed to users on our social media accounts, and DEW's social platforms have accumulated nearly 17,000 new followers.

MEDIA RELATIONS:



To help ensure transparency of the agency's actions, we provided one to three press releases to media partners each week and DEW staff completed 349 interviews with media partners statewide. Weekly recap emails were also sent each Friday afternoon to nearly 300 news outlets with the highlights of the week, and a video clip was recorded with agency leadership each week as a response to the weekly initial claims press release.

MOBILE VERSION OF THE WEBSITE:



Website analytics showed that more than 50% of those visiting dew.sc.gov were viewing from a mobile phone or tablet. While the DEW website was responsive to different device sizes, there was a need to simplify the experience. The agency worked with a third party vendor to build out a more user-friendly mobile platform with streamlined information.

VIRTUAL TOWN HALLS AND CONFERENCE CALLS:



DEW conducted more than 60 tele-town halls and calls between March and the end of June for elected officials, legislators, associations and nonprofits in order to speak to the various programs, discuss eligibility and answer questions.

CLAIMANT SYSTEM EMAILS AND TEXTS:



The agency developed triggered emails and texts for various milestones of the application process for individuals who filed a claim through the claimant portal.

WORK SEARCH:



The ultimate goal is to help transition a claimant receiving unemployment insurance benefits back into the workforce. To help encourage this transition, state law requires two work searches to be completed by claimants each week within SC Works Online Services (SCWOS). Because many individuals were on temporary layoff or furlough, DEW waived the work search requirement.

RISK ASSESSMENT AND MITIGATION STRATEGIES

UNEMPLOYMENT INSURANCE FRAUD

In the past, DEW has employed several tactics throughout the UI process to identify and deter fraud. For instance, when a claim is filed, individuals have to complete and certify information within the system, including a fact-finding section that is built into the application. There is also a waiting week once an individual files a claim, during which an employer is contacted to verify the person's information. Additionally, a claimant must certify each week that they are still unemployed.

On top of these methods which have been used successfully to prevent improper payment from the UI system, the agency employed cross matches, a fraud reporting system and a new hire database to identify potential fraud.

DEW also runs a consistent anti-fraud communications campaign in which it explains how to avoid unintentionally committing fraud and the consequences for those who are prosecuted for fraud.

Awareness for mitigation

- Regardless of the extremely low percentage of fraudulent claims during "normal" times, if the percentage stays the same as the volume of claims rises, the number of fraudulent claims will also rise.
- As the administrative agency for unemployment funding created through the CARES Act, DEW was responsible for implementing these programs rapidly and under the guidance provided by the U.S. Department of Labor. Some of the programs not only come with very lucrative fraud targets, they rely on self-attestation and very few certification requirements in the application.
- Identity theft is currently a very popular method of unemployment insurance fraud nationwide.

WEATHER EVENTS

The National Oceanic and Atmospheric Administration's 2020 Atlantic Hurricane Season Outlook predicts above-normal activity for the hurricane season. The outlook indicates that the possibility of an above-normal season is 85%.

In the past few years, South Carolina has experienced the effects of these major storms and the disruptions they cause with employment. As part of the S.C. Emergency Management Division response team, DEW is integral in helping people access unemployment insurance when an individual's job has been affected by a storm.

Awareness for mitigation

- Implementation of Disaster Unemployment Assistance (DUA), along with the other federal programs that are already in the benefits system could take time.
- The strain on FEMA funds due to Lost Wages Assistance is not yet fully understood.

INFORMATION SECURITY

At the end of the 2019-2020 year, the number of individuals who had filed a claim within DEW's benefit portal totaled more than 635,000. The data and Personal Identifiable Information (PII) attached to each of those claimants, as well as the information attached to the more than 150,000 businesses in the tax system has the agency on heightened alert and working diligently with vendors to protect this information.

Awareness for mitigation

- The need to install upgrades to critical computer and network infrastructure to support agency operations will continue.
- Increased demand on IT systems may require additional security and infrastructure upgrades to accommodate remote work and increased workloads.

COVID RECOVERY

In addition to presenting the agency with unforeseen obstacles, COVID-19 has demanded that the agency expand and grow as part of the counter-cyclical nature of our work. Depending on the duration of the pandemic, the agency will have to remain fluid in order to respond appropriately as South Carolina recovers. Short-term, the focus of our agency has begun to shift from an unemployment focus to a reemployment focus, rededicating our expertise and support to the state's employers and workforce.

Awareness for mitigation

- The agency does not know what additional unemployment funds, regulations, guidelines or reporting will be expected of the agency in the years to come. Any of which could create staffing or resource demands.
- While the trust fund has been shored up by funding from the CARES Act, extended unemployment could require more benefits for South Carolinians. A true rebuild has yet to be identified.
- Employment Services and Workforce Development will begin to bear the responsibility of South Carolina's workforce. New and creative ways of finding work and doing business may need to be included and supported.

Agency Name: DEPARTMENT OF EMPLOYMENT AND WORKFORCE

Fiscal Year 2019-2020
Accountability Report

Agency Code: R600 Section: 83

Strategic Planning and Performance Measurement Template

Statewide Enterprise Strategic Objective	Type	Item #			Description	2019-20			Time Applicable	Data Source and Availability	Calculation Method	Meaningful Use of Measure
		Goal	Strategy	Measure		Base	Target	Actual				
Public Infrastructure and Economic Development	G	1			Energize the state's workforce system by cultivating a shared vision of a skilled workforce and engaging in innovative initiatives that will foster financial stability and economic prosperity for job seekers and employers.							
	S	1.1			Facilitate an effective, demand-driven workforce system by using actionable data to objectively validate the efficacy of our programs, to inform community stakeholders about the state of our workforce, and to drive new initiatives.							
	M		1.1.1		Conduct a comprehensive study on DEW's workforce programs and communicate results to agency leadership and external/internal stakeholders.	0%	100%	100%	7/1/2019-6/30/2020	Measure to be tracked by the Workforce Development Division, and the Employment Services Division.	Calculated based upon the % completion of all identified activities associated with the effort, including the achievement of milestones and/or production of all deliverables.	Allows decision makers to set accurate baseline outcome measures that can then be used to make informed decisions on the benefits and costs generated by programs thus confirming the value of DEW's programs and services.
	-		1.1.2		Meet and/or exceed Unemployment Insurance PERFORMS Core Measures.							
	M			A) First Payment Promptness		87%	≥ 87%	91%	6/30/2020	Measure to be tracked and updated by the Unemployment Insurance Division for the benefit year.	% of all 1st payments made within 14/21 days after the week ending date of the first compensable week in the benefit year (excludes Workshare, episodic claims such as DUA, and retroactive payments for a compensable waiting period).	Allows decision makers to assess program delivery effectiveness and to concentrate resources on implementing improvements as needed in support of the agency's strategies/mission.
	M			B) Reduce the UI Improper Payment Rate		10%	< 10%	10%	6/30/2020	Measure to be tracked and updated by the Unemployment Insurance Division for the benefit year.	Percentage of UI benefits overpaid plus UI benefits underpaid divided by the total amount of UI benefits paid.	Allows decision makers to assess program delivery effectiveness and to concentrate resources in implementing improvements as needed in support of the agency's strategies/mission.

Agency Name: DEPARTMENT OF EMPLOYMENT AND WORKFORCE

Fiscal Year 2019-2020
Accountability Report

Agency Code: R600 Section: 83

Strategic Planning and Performance Measurement Template

Statewide Enterprise Strategic Objective	Type	Item #			Description	2019-20			Time Applicable	Data Source and Availability	Calculation Method	Meaningful Use of Measure
		Goal	Strategy	Measure		Base	Target	Actual				
	M				C) Tax Performance System - no more that 3 tax functions failing in a year	3%	≤ 3	4	6/30/2020	Measure to be tracked and updated by the Unemployment Insurance Division for the reporting period.	Numerical count of failures as tracked by UI Tax.	Allows decision makers to assess program delivery effectiveness and to concentrate resources in implementing improvements as needed in support of the agency's strategies/mission.
	M		1.1.3		Workforce Development and Employment Services programs will meet or exceed the entered federal employment rates for the program year.	100%	100%	100.00%	7/1/2019-6/30/2020	Measure to be tracked and updated quarterly by the Workforce Development Division and the Employment Services Division.	Percentage of program participants employed Total Number of Participants in Programs	Allows decision makers to assess program delivery effectiveness and to concentrate resources in implementing improvements as needed in support of the agency's strategies/mission.
	S		1.2		Leverage expertise and data to provide real-time information that empowers program and policy leaders, employers, and educators in making sound strategic decisions that support a robust workforce system.							
	M		1.2.1		Perform a statewide analysis on defining needs for rural areas and share analytical data results with external stakeholders.	0%	100%	85%	7/1/2019-6/30/2020	Measure to be tracked and updated monthly by the Employment Services Division, Workforce Development Division, the Business Intelligence Department, and the Unemployment Insurance Division.	Calculated based upon the % completion of all identified activities associated with the effort, including the achievement of milestones and/or production of all deliverables.	Allows the agency to strategically identify specific rural areas within the state that can effectively benefit from targeted services focused on attracting, training, and retaining skilled workers to meet employer demands.

Agency Name: DEPARTMENT OF EMPLOYMENT AND WORKFORCE

Fiscal Year 2019-2020
Accountability Report

Agency Code: R600 Section: 83

Strategic Planning and Performance Measurement Template

Statewide Enterprise Strategic Objective	Type	Item #			Description	2019-20			Time Applicable	Data Source and Availability	Calculation Method	Meaningful Use of Measure
		Goal	Strategy	Measure		Base	Target	Actual				
	M		1.2.2		Design and implement a Workforce Dashboard that provides information on the duration constituents are drawing benefits, rates in credential attainment, entered employment retention rates, and average wages.	0%	100%	80%	7/1/2019-6/30/2020	Measure to be tracked and updated monthly by the Employment Services Division, Workforce Development Division, the Policies & Procedures Division, the Business Intelligence Department, and the Unemployment Insurance Division.	Calculated based upon the % completion of all identified activities associated with the effort, including the achievement of milestones and/or production of all deliverables.	Allows the agency to obtain real-time, enterprise-wide business insights into programs that have strong outcomes and versus those that need improvements to maximize the overall health of the organization.
	M		1.2.3		Conduct an enterprise study that strategically identifies and documents value driven business workflows that can be improved and modernized by leveraging existing resources and technologies.	0%	100%	99%	7/1/2019-6/30/2020	Measure to be tracked and updated monthly by the Enterprise Project Management Office.	Calculated based upon the % completion of all identified activities associated with the effort, including the achievement of milestones and/or production of all deliverables.	A feasibility study would help DEW maximize the potential benefits that can be realized by prioritizing, implementing and integrating collaborative technologies across the enterprise.
	S		1.3		Develop and Implement a strategy to engage local leaders and community partners to help lead the building of a successful workforce.							
	M		1.3.1		Conduct an enterprise initiative focused on how DEW can target rural areas in South Carolina in order to provide workforce development and employment / re-employment services to job seekers while connecting employers with qualified applicants.	0%	100%	100.00%	7/1/2019-6/30/2020	Measure to be tracked and updated monthly by the Employment Services Division.	Calculated based upon the % completion of all identified activities associated with the effort, including the achievement of milestones and/or production of all deliverables.	Effective delivery of employment services to the unemployed in rural areas often present greater challenges than to those job seekers who reside in urban or metropolitan area. This initiative will allow the agency to strategically target resources to assist job seekers and potential employers in rural communities.

Agency Name: DEPARTMENT OF EMPLOYMENT AND WORKFORCE

Fiscal Year 2019-2020
Accountability Report

Agency Code: R600 Section: 83

Strategic Planning and Performance Measurement Template

Statewide Enterprise Strategic Objective	Type	Item #			Description	2019-20			Time Applicable	Data Source and Availability	Calculation Method	Meaningful Use of Measure
		Goal	Strategy	Measure		Base	Target	Actual				
	M		1.3.2		Develop a public transit pilot for employment and training related needs.	0%	100%	100%	7/1/2019-6/30/2020	Measure to be tracked and updated monthly by the Workforce Development Division and the Employment Services Division.	Calculated based upon the % completion of all identified activities associated with the effort, including the achievement of milestones and/or production of all deliverables.	Transportation presents a challenge to low-income workers trying to find jobs and manage their daily lives. This initiative will promote solutions for economic problems by bringing together job seekers, employers, and community organization to identify options to address transportation challenges.
	M		1.3.3		Increase the number of days that DEW's Career Coach mobile unit is travelling to communities in the state.	108	150	120	7/1/2019-6/30/2020	Measure to be tracked and updated monthly by the Employment Services Division.	Department will be tracking and logging the daily usage of the mobile unit throughout the reporting period.	Increasing the frequency in which this valuable service is made available to local areas throughout the state allows the agency to better support job placements and to better serve rural communities with limited access/resources. In addition, it can be used to help during a crisis such as a weather event or re-employment event.
	M		1.3.4		Conduct at least one Back To Work event with partners in each of the 12 local areas across the state.	0	12	6	7/1/2019-6/30/2020	Measure to be tracked and updated monthly by the Employment Services Division.	Department will be tracking and logging each event as it occurs throughout the reporting period.	This valuable DEW program is geared to help transitional individuals such as those who were homeless or are in drug recovery programs, prepare for and find employment to gain independence.
	M		1.3.5		Expand presence of DEW's Second Chance program in our state's correctional facilities.	2	3	3	7/1/2019-6/30/2020	Measure to be tracked and updated monthly by the Employment Services Division.	Department will be tracking and logging each expansion throughout the reporting period.	Allows the agency to increase efforts to align resources that help returning citizens find employment, reducing the state's recidivism rate.

Agency Name: DEPARTMENT OF EMPLOYMENT AND WORKFORCE

Fiscal Year 2019-2020
Accountability Report

Agency Code: R600 Section: 83

Strategic Planning and Performance Measurement Template

Statewide Enterprise Strategic Objective	Type	Item #			Description	2019-20			Time Applicable	Data Source and Availability	Calculation Method	Meaningful Use of Measure
		Goal	Strategy	Measure		Base	Target	Actual				
	M		1.3.6		Reevaluate the agency's Connection Points efforts to identify areas of potential improvements and/or expansion.	0%	100%	100%	7/1/2019-6/30/2020	Measure to be tracked and updated monthly by the UI Division and the Employment Services Division.	Calculated based upon the % completion of all identified activities associated with the effort, including the achievement of milestones and/or production of all deliverables.	Providing access to technology and information for both UI benefits and job search opportunities is critical to advance the agency's continuing commitment to a robust workforce system. Increased public relations, better location signage and instructions as well as a consistent relationship with Connection Point staff will successfully support these locations.
	M		1.3.7		Reevaluate the effectiveness and number of SC Works Outreach locations.	0%	100%	100.00%	7/1/2019-6/30/2020	Measure to be tracked and updated monthly by the Workforce Development Division and the Employment Services Division.	Calculated based upon the % completion of all identified activities associated with the effort, including the achievement of milestones and/or production of all deliverables.	The agency is committed to ensuring that there are effective levels of statewide access to locations that provide re-employment services, partner services, business services and other resources for jobseekers.
	S		1.4		Align educational and workforce systems around business and industry priorities.							
	M		1.4.1		Create a universal workforce development plan that includes K-12, postsecondary education, workforce, and economic development.	0%	100%	100%	7/1/2019-6/30/2020	Measure to be tracked and updated monthly by the Workforce Development Division.	Calculated based upon the % completion of all identified activities associated with the effort, including the achievement of milestones and/or production of all deliverables.	Promotes the strategic alignment of all stakeholders (educational systems, workforce systems, employers, etc.) that play critical functions in the development of our state's workforce.

Agency Name: DEPARTMENT OF EMPLOYMENT AND WORKFORCE

Fiscal Year 2019-2020
Accountability Report

Agency Code: R600 Section: 83

Strategic Planning and Performance Measurement Template

Statewide Enterprise Strategic Objective	Type	Item #			Description	2019-20			Time Applicable	Data Source and Availability	Calculation Method	Meaningful Use of Measure
		Goal	Strategy	Measure		Base	Target	Actual				
	M		1.4.2		Develop a strategy to promote the use of SC Works Online Services amongst post-secondary graduates.	0%	100%	50%	7/1/2019-6/30/2020	Measure to be tracked and updated monthly by the Workforce Development Division and the Employment Services Division.	Calculated based upon the % completion of all identified activities associated with the effort, including the achievement of milestones and/or production of all deliverables.	Promotes the strategic alignment of all stakeholders (educational systems, workforce systems, employers, etc.) that play critical functions in the development of our state's workforce.
	S		1.5		Maintain a healthy contingency balance to support the Agency's financial accounting needs through effective and periodic management self-inspections of the Agency's general ledger.							
	M		1.5.1		Conduct routine comprehensive management self-inspections of DEW's expenditures resulting in allowable costs against the Agency contingency funds.	6	12	5	7/1/2019-6/30/2020	Measure to be tracked and updated monthly by the Finance & Assurance Department.	Department will be tracking and logging each review throughout the reporting period.	Consistent reviews of the Agency's Contingency Fund promotes financial stability for the agency.
	M		1.5.2		Evaluate the effectiveness of DEW's collection opportunities through data analytics to maximize efficiencies gained to ensure a healthy contingency balance.	0%	100%	80%	7/1/2019-6/30/2020	Measure to be tracked and updated monthly by the Unemployment Insurance Division.	Calculated based upon the % completion of all identified activities associated with the effort, including the achievement of milestones and/or production of all deliverables.	Assessing the effectiveness of DEW's collections efforts and instituting improvements as needed promotes financial stability for the agency.
Government and Citizens	G		2		Embrace a comprehensive, cohesive customer experience strategy that delivers positive, meaningful experiences across all agency interactions and engagements.							
	S		2.1		Optimize service delivery to beneficiaries/claimants, job seekers, and employers by gathering satisfaction feedback on program experiences.							
	M		2.1.1		Evaluate the effectiveness of DEW's Reemployment Services and Eligibility Assessments (RESEA) programs impact on benefits duration through data analytics and satisfaction surveys.	0%	100%	60%	7/1/2019-6/30/2020	Measure to be tracked and updated monthly by the Unemployment Insurance Division.	Calculated based upon the % completion of all identified activities associated with the effort, including the achievement of milestones and/or production of all deliverables.	DEW continues to be focused on improving the quality and effectiveness of program activities. Performance evaluations and gathering customer feedback helps maintain the accountability of a programs to the constituents we serve.

Agency Name: DEPARTMENT OF EMPLOYMENT AND WORKFORCE

Fiscal Year 2019-2020
Accountability Report

Agency Code: R600 Section: 83

Strategic Planning and Performance Measurement Template

Statewide Enterprise Strategic Objective	Type	Item #			Description	2019-20			Time Applicable	Data Source and Availability	Calculation Method	Meaningful Use of Measure
		Goal	Strategy	Measure		Base	Target	Actual				
	M		2.1.2		Identify best practices, area of deficiency and training opportunities through Quality Assurance & Measure (QAM) reviews.	0%	100%	100%	7/1/2019-6/30/2020	Measure to be tracked and updated monthly by the Unemployment Insurance Division.	Calculated based upon the % completion of all identified activities associated with the effort, including the achievement of milestones and/or production of all deliverables.	DEW continues to be focused on improving the quality and effectiveness of program activities. Performance evaluations and gathering customer feedback helps maintain the accountability of a programs to the constituents we serve.
	M		2.1.3		Conduct data analytics within UI Call Center to associate appropriate staffing levels and optimize customer service delivery through improved training and communication best practices.	0%	100%	30%	7/1/2019-6/30/2020	Measure to be tracked and updated monthly by the Unemployment Insurance Division.	Calculated based upon the % completion of all identified activities associated with the effort, including the achievement of milestones and/or production of all deliverables.	DEW continues to be focused on improving the quality and effectiveness of program activities. Performance evaluations and gathering customer feedback helps maintain the accountability of a programs to the constituents we serve.
	M		2.1.4		Implement satisfaction surveys after Rapid Response events.	0%	100%	100%	7/1/2019-6/30/2020	Measure to be tracked and updated monthly by the Employment Services Division.	Calculated based upon the % completion of all identified activities associated with the effort, including the achievement of milestones and/or production of all deliverables.	DEW continues to be focused on improving the quality and effectiveness of program activities. Performance evaluations and gathering customer feedback helps maintain the accountability of a programs to the stakeholders we serve.
	M		2.1.5		Evaluate the effectiveness of DEW's SC Employer compliance audits and engagement opportunities through satisfaction surveys.	0%	100%	25%	7/1/2019-6/30/2020	Measure to be tracked and updated monthly by the Unemployment Insurance Division.	Calculated based upon the % completion of all identified activities associated with the effort, including the achievement of milestones and/or production of all deliverables.	DEW continues to be focused on improving the quality and effectiveness of program activities. Performance evaluations and gathering customer feedback helps maintain the accountability of a programs to the stakeholders we serve.
	S		2.2		Enlist businesses across the state as partners in identifying and developing future workforce solutions.							
	M		2.2.1		Increase Partnership across all four regions of the state by engaging with at least 15 businesses in each region.	0	60	50	7/1/2019-6/30/2020	Measure to be tracked and updated monthly by the Workforce Development Division.	Department will be tracking and logging each engagement at each region throughout the reporting period.	Sector partnerships brings multiple stakeholder throughout the state to align training with the skills needed for industries to grow and complete.

Agency Name: DEPARTMENT OF EMPLOYMENT AND WORKFORCE

Fiscal Year 2019-2020
Accountability Report

Agency Code: R600 Section: 83

Strategic Planning and Performance Measurement Template

Statewide Enterprise Strategic Objective	Type	Item #			Description	2019-20			Time Applicable	Data Source and Availability	Calculation Method	Meaningful Use of Measure
		Goal	Strategy	Measure		Base	Target	Actual				
	M		2.2.2		Implement at least 2 specialized Outreach efforts with industry associations, or similar entities to garner feedback from leaders of local communities.	0	2	12	7/1/2019-6/30/2020	Measure to be tracked and updated monthly by the Unemployment Insurance Division, the Workforce Development Division, and the Employment Services Division.	Department will be tracking and logging each engagement throughout the reporting period.	Outreach engagements allow the agency to form strong, cooperative partnerships with leaders that understand the challenges faced within local communities. Using first-hand knowledge allows for the creation of successful targeted solutions.
	M		2.2.3		Determine the efficacy of establishing Be Pro Be Proud partnerships across the state.	0%	100%	100%	7/1/2019-6/30/2020	Measure to be tracked and updated monthly by the Workforce Development Division, and the Employment Services Division.	Calculated based upon the % completion of all identified activities associated with the effort, including the achievement of milestones and/or production of all deliverables.	DEW is committed to exploring innovative solutions to engage businesses, organizations, and jobseekers to bring new opportunities to our state's workforce.
	M		2.2.4		Conduct a pilot program to assess the impact of incorporating innovative flexible work shifts as a strategy for businesses to address needs, control costs and increase productivity.	0%	100%	100%	7/1/2019-6/30/2020	Measure to be tracked and updated monthly by the Workforce Development Division, and the Employment Services Division.	Calculated based upon the % completion of all identified activities associated with the effort, including the achievement of milestones and/or production of all deliverables.	DEW is committed to exploring innovative solutions to engage businesses, organizations, and jobseekers to bring new opportunities to our state's workforce.
Maintaining Safety, Integrity and Security	G		3		Maximize the value we bring to our customers and stakeholders by maintaining the highest level of integrity, transparency, safety, and efficiencies throughout the agency.							
	S		3.1		Promote our culture of ongoing/continuous improvement among agency stakeholders by developing efficiency guidelines for all agency functions and processes.							

Agency Name: DEPARTMENT OF EMPLOYMENT AND WORKFORCE

Fiscal Year 2019-2020
Accountability Report

Agency Code: R600 Section: 83

Strategic Planning and Performance Measurement Template

Statewide Enterprise Strategic Objective	Type	Item #			Description	2019-20			Time Applicable	Data Source and Availability	Calculation Method	Meaningful Use of Measure
		Goal	Strategy	Measure		Base	Target	Actual				
	M		3.1.1		Continue supporting the efforts of DEW's Economic Task Force/Agency Responsiveness Planning by engaging in an initiative to mature the agency's Business Continuity Planning efforts.	0%	100%	90%	7/1/2019-6/30/2020	Measure to be tracked monthly until completion by the Economic Task Force and Information Technology Department.	Calculated based upon the % completion of all identified activities associated with the effort, including the achievement of milestones and/or production of all deliverables	Proactively planning to avoid and mitigate risks associated with a disruption of operation is imperative to serve our constituents effectively.
	M		3.1.2		Implement and track a minimum of twenty-four (24) opportunities for the agency to gain efficiencies by June 30, 2020.	0	24	71	7/1/2019-6/30/2020	Tracked and updated monthly by multiple Departments and Divisions across the enterprise. Departments/Divisions identified and tracked the measure based on achievement of milestones or production of a deliverable.	Numerical calculation based on the identification of initiatives implemented by departments that results in efficiencies to processes and resources.	By continuing to promote ongoing business improvements, the agency is able to reduce costs and increase productivity.
	S		3.2		Leverage expertise and technology to expand and improve upon the agency's integrity efforts.							
	M		3.2.1		Partner with state Agencies and the Governor's Office in the development and sustainment of a South Carolina Interagency Working Group that has a vested interest in combating of fraud and abuse.	0%	100%	30%	7/1/2019-6/30/2020	Measure to be tracked and updated monthly by the Unemployment Insurance Division.	Calculated based upon the % completion of all identified activities associated with the effort, including the achievement of milestones and/or production of all deliverables	DEW is committed to sharing experiences and participating in defining proactive solutions to combat fraud and abuse across the state.
	S		3.3		Continue support of modernization efforts to improve overall program quality, performance, and reduce costs.							

Agency Name: DEPARTMENT OF EMPLOYMENT AND WORKFORCE

Fiscal Year 2019-2020
Accountability Report

Agency Code: R600 Section: 83

Strategic Planning and Performance Measurement Template

Statewide Enterprise Strategic Objective	Type	Item #			Description	2019-20			Time Applicable	Data Source and Availability	Calculation Method	Meaningful Use of Measure
		Goal	Strategy	Measure		Base	Target	Actual				
	M		3.3.1		Continue to identify efficiencies gained and/or opportunities for automation, to include the use of data analytics to combat fraudulent activity with the use of NeoFraud.	0%	100%	5%	7/1/2019-6/30/2020	Measure to be tracked and updated monthly by the Unemployment Insurance Division and the Enterprise Project Management Departments.	Calculated based upon the % completion of all identified activities associated with the effort, including the achievement of milestones and/or production of all deliverables	DEW is committed to implementing solutions that proactively address the impacts that come with fraudulent activities. The successful implementation of predictive solutions promotes quality and performance in DEW systems.
	M		3.3.2		Initiate enterprise project to better leverage the agency's use of the South Carolina Enterprise Information System (SCEIS) to streamline operations while continuing to meet the Department of Labor (DOL) requirements.	0%	100%	19%	7/1/2019-6/30/2020	Measure to be tracked and updated monthly by the Finance & Assurance Department and the Enterprise Project Management Departments.	Calculated based upon the % completion of all identified activities associated with the effort, including the achievement of milestones and/or production of all deliverables	DEW is committed to leveraging existing technologies to improve processes and reduce costs. The successful implementation of expanding the use of the SCEIS System to meet all DOL requirement will result in increased efficiencies for DEW.
	S		3.4		Continue to promote the security and safety of employees, facilities, and processes.							
	M		3.4.1		Conduct enterprise initiative to implement and map solutions to key safety program components in support of DEW policies and procedures.	0%	100%	65%	7/1/2019-6/30/2020	Measure to be tracked and updated monthly by the Agency Safety Committee.	Calculated based upon the % completion of all identified activities associated with the effort, including the achievement of milestones and/or production of all deliverables	DEW is committed to optimizing its safety programs to ensure the effectiveness of its programs and promote the health and wellness of our valuable resources.
	M		3.4.2		Document a Plan of Action that addresses direct and indirect threats to employees, facilities and processes, including appropriate levels of training for staff.	0%	100%	60%	7/1/2019-6/30/2020	Measure to be tracked and updated monthly by the Agency Security Committee.	Calculated based upon the % completion of all identified activities associated with the effort, including the achievement of milestones and/or production of all deliverables	Organizations are increasingly being called upon to assess and respond to direct and indirect threats that impact resources. DEW is committed to effectively responding to situations and having policies and procedures in place that provide support.

Agency Name: DEPARTMENT OF EMPLOYMENT AND WORKFORCE

Fiscal Year 2019-2020
Accountability Report

Agency Code: R600 Section: 83

Strategic Planning and Performance Measurement Template

Statewide Enterprise Strategic Objective	Type	Item #			Description	2020-21			Time Applicable	Data Source and Availability	Calculation Method	Meaningful Use of Measure
		Goal	Strategy	Measure		Base	Target	Actual				
Public Infrastructure and Economic Development	G	1			Energize the state's workforce by cultivating a shared vision of a skilled workforce and engaging in innovative initiatives that will foster financial stability and economic prosperity for job seekers and employers.							
	S	1.1			Facilitate an effective, demand-driven workforce system by using actionable data to objectively validate the efficacy of our programs and to inform community stakeholders about the state of our workforce and economy.							
	M		1.1.1		Develop an audit strategy that uses new employer/claimant CARES Act data to identify non-compliant employers for liability.	0%	100%		7/1/2020-6/30/2021	Measure to be tracked and updated quarterly by the Unemployment Insurance Division.	Calculated based upon the % completion of all identified activities associated with the effort, including the achievement of milestones and/or production of all deliverables.	As trusted stewards of agency resources, DEW continues to be aggressive in pursuing misuse of funds by identifying strong strategies that can mitigate risks.
	M		1.1.2		Create and deploy a WIOA dashboard that includes program and fiscal performance indicators.	80%	100%		7/1/2020-6/30/2021	Measure to be tracked and updated quarterly by the Workforce Development Division.	Calculated based upon the % completion of all identified activities associated with the effort, including the achievement of milestones and/or production of all deliverables.	Allows the agency to obtain real-time, enterprise-wide business insights into programs that have strong outcomes and versus those that need improvements to maximize the overall health of the organization.
	M		1.1.3		Create and deploy an Employment Services dashboard.	80%	100%		7/1/2020-6/30/2021	Measure to be tracked and updated quarterly by the Employment Services Division.	Calculated based upon the % completion of all identified activities associated with the effort, including the achievement of milestones and/or production of all deliverables.	Allows the agency to obtain real-time, enterprise-wide business insights into programs that have strong outcomes and versus those that need improvements to maximize the overall health of the organization.
	S	1.2			Develop and implement a strategy to engage local leaders and community partners to help lead the building of a successful workforce.							
	M		1.2.1		Conduct/facilitate virtual forums on a regular basis (at least once a month) with various stakeholders throughout the state.	0	12		7/1/2020-6/30/2021	Measure to be tracked and updated quarterly by the Workforce Development Division.	Department will be tracking and logging each event as it occurs throughout the reporting period.	DEW continues to be committed to providing as many options as possible to engage with community partners.

Agency Name: DEPARTMENT OF EMPLOYMENT AND WORKFORCE

Fiscal Year 2019-2020
Accountability Report

Agency Code: R600 Section: 83

Strategic Planning and Performance Measurement Template

Statewide Enterprise Strategic Objective	Type	Item #			Description	2020-21			Time Applicable	Data Source and Availability	Calculation Method	Meaningful Use of Measure
		Goal	Strategy	Measure		Base	Target	Actual				
	M		1.2.2		Engage with chief local elected officials to develop and approve local workforce plans.	0%	100%		7/1/2020-6/30/2021	Measure to be tracked and updated quarterly by the Workforce Development Division.	Calculated based upon the % completion of all identified activities associated with the effort, including the achievement of milestones and/or production of all deliverables.	Engaging key community leaders as stakeholders in developing local workforce plans ensures that the critical feedback/ideas of those with the closest knowledge of the challenges facing communities become part of the planning process.
Public Infrastructure and Economic Development	G		2		Build upon ongoing engagements with our customers by targeting more areas for improvements and continuing our expansion of relationships with the communities we serve in order to provide a more holistic approach in the wide array of services we provide to the customers we serve.							
	S		2.1		Align educational and workforce systems around business and industry priorities.							
	M		2.1.1		Compile a list of demand trainings related to Covid-19 recovery.	0%	100%		7/1/2020-6/30/2021	Measure to be tracked and updated quarterly by the Workforce Development Division.	Calculated based upon the % completion of all identified activities associated with the effort, including the achievement of milestones and/or production of all deliverables.	DEW is committed to providing support and information to local community stakeholders as the state continues to recover from the impacts of Covid.
	M		2.1.2		Develop and deploy a massive online educational platform.	0%	100%		7/1/2020-6/30/2021	Measure to be tracked and updated quarterly by the Workforce Development Division.	Calculated based upon the % completion of all identified activities associated with the effort, including the achievement of milestones and/or production of all deliverables.	DEW is committed to providing support and information to local community stakeholders as the state continues to recover from the impacts of Covid.
	S		2.2		Enlist businesses across the state as partners in identifying/developing future workforce solutions.							
	M		2.2.1		Cultivate 4 more additional sector partnerships across the state to align training with the skills needed by industries across the state.	4	8		7/1/2020-6/30/2021	Measure to be tracked and updated quarterly by the Workforce Development Division.	Calculated based upon the % completion of all identified activities associated with the effort, including the achievement of milestones and/or production of all deliverables.	Sector partnerships brings multiple stakeholder throughout the state to align training with the skills needed for industries to grow and complete.

Agency Name: DEPARTMENT OF EMPLOYMENT AND WORKFORCE

Fiscal Year 2019-2020
Accountability Report

Agency Code: R600 Section: 83

Strategic Planning and Performance Measurement Template

Statewide Enterprise Strategic Objective	Type	Item #			Description	2020-21			Time Applicable	Data Source and Availability	Calculation Method	Meaningful Use of Measure
		Goal	Strategy	Measure		Base	Target	Actual				
	M		2.2.2		Work with community based organizations in each local workforce area and deliver a "Back to Work" program.	0%	100%		7/1/2020-6/30/2021	Measure to be tracked and updated quarterly by the Employment Services Division.	Calculated based upon the % completion of all identified activities associated with the effort, including the achievement of milestones and/or production of all deliverables.	This valuable DEW program is geared to help transitional individuals such as those who were homeless or are in drug recovery programs, prepare for and find employment to gain independence.
	S		2.3		Optimize service delivery to beneficiaries/claimants, job seekers, and employers by gathering feedback on program experiences to assess customer satisfaction and better serve our workforce.							
	M		2.3.1		Implement unannounced/undercover assessments of SC Work Centers to evaluate the effectiveness of the Centers' processes.	0%	100%		7/1/2020-6/30/2021	Measure to be tracked and updated quarterly by the Workforce Development Division.	Calculated based upon the % completion of all identified activities associated with the effort, including the achievement of milestones and/or production of all deliverables.	Unannounced assessments of Work Centers will allow the agency to formulate action plans that can improve the customer experience and lead to increase efficiencies and productivity.
	M		2.3.2		Develop a virtual platform for WIOA enrollment and referral.	0%	100%		7/1/2020-6/30/2021	Measure to be tracked and updated quarterly by the Workforce Development Division.	Calculated based upon the % completion of all identified activities associated with the effort, including the achievement of milestones and/or production of all deliverables.	DEW is committed to implementing innovative ways to offer program services through the use of remote service delivery solutions.
	M		2.3.3		Procurement of a virtual job fair platform for 2020/2021.	0%	100%		7/1/2020-6/30/2021	Measure to be tracked and updated quarterly by the Employment Services Division.	Calculated based upon the % completion of all identified activities associated with the effort, including the achievement of milestones and/or production of all deliverables.	DEW is committed to implementing innovative ways to offer program services through the use of remote service delivery solutions.
	M		2.3.4		Review and revamp workshops offered to job seekers.	0%	100%		7/1/2020-6/30/2021	Measure to be tracked and updated quarterly by the Employment Services Division.	Calculated based upon the % completion of all identified activities associated with the effort, including the achievement of milestones and/or production of all deliverables.	DEW continues to be focused on improving the quality and effectiveness of workshops that provide individuals with skills needed to find employment.

Agency Name: DEPARTMENT OF EMPLOYMENT AND WORKFORCE

Fiscal Year 2019-2020
Accountability Report

Agency Code: R600 Section: 83

Strategic Planning and Performance Measurement Template

Statewide Enterprise Strategic Objective	Type	Item #			Description	2020-21			Time Applicable	Data Source and Availability	Calculation Method	Meaningful Use of Measure
		Goal	Strategy	Measure		Base	Target	Actual				
	M			2.3.5	Develop statewide survey for businesses to receive feedback on SC Works experiences.	0%	100%		7/1/2020-6/30/2021	Measure to be tracked and updated quarterly by the Employment Services Division.	Calculated based upon the % completion of all identified activities associated with the effort, including the achievement of milestones and/or production of all deliverables.	DEW continues to be focused on improving the quality and effectiveness of program activities. Performance evaluations and gathering customer feedback helps maintain the accountability of a programs to the constituents we serve.
Education, Training, and Human Development	G			3	Continue to foster a supportive and inclusive work environment where our workforce feels valued and empowered to reach their full potential by achieving our goal of exceeding our customers' expectations.							
	S			3.1	Encourage collaboration, trust, and workforce engagement to better serve our employees by embracing and promoting an Employee Relations Plan.							
	M			3.1.1	Develop and implement an Employee Involvement Plan	0%	100%		7/1/2020-6/30/2021	Measure to be tracked and updated quarterly by the Human Resources Department.	Calculated based upon the % completion of all identified activities associated with the effort, including the achievement of milestones and/or production of all deliverables.	Involving staff in decisions and policy changes that directly affect their day to day activities empowers employees to work more independently and efficiently.
	M			3.1.2	Build a comprehensive DEW Communications Plan that integrates external communications with internal goals and strategies.	0%	100%		7/1/2020-6/30/2021	Measure to be tracked and updated quarterly by the Human Resources Department.	Calculated based upon the % completion of all identified activities associated with the effort, including the achievement of milestones and/or production of all deliverables.	A strong communications plan promotes staff and stakeholder engagement, loyalty, motivation, and productivity needed to achieve the agency's goals.
	S			3.2	Promote a culture of learning, innovation, and inclusivity for all agency employees through the fostering of clear agency values, ongoing employee training/development through the expansion of Career Pathways, and a focus on continuous improvement.							

Agency Name: DEPARTMENT OF EMPLOYMENT AND WORKFORCE

Fiscal Year 2019-2020
Accountability Report

Agency Code: R600 Section: 83

Strategic Planning and Performance Measurement Template

Statewide Enterprise Strategic Objective	Type	Item #			Description	2020-21			Time Applicable	Data Source and Availability	Calculation Method	Meaningful Use of Measure
		Goal	Strategy	Measure		Base	Target	Actual				
	M		3.2.1		Perform an agency value assessment and share/promote results with employees.	0%	100%		7/1/2020-6/30/2021	Measure to be tracked and updated quarterly by the Human Resources Department.	Calculated based upon the % completion of all identified activities associated with the effort, including the achievement of milestones and/or production of all deliverables.	Communicating and adhering to strong agency values ensures that day to day decisions made by staff support the agency's mission and helps shape the customer-oriented culture at DEW.
	M		3.2.2		Develop and implement individual development plans aligned to the EPMS planning process to ensure continuous improvement and opportunities for growth and development.	0%	100%		7/1/2020-6/30/2021	Measure to be tracked and updated quarterly by the Human Resources Department.	Calculated based upon the % completion of all identified activities associated with the effort, including the achievement of milestones and/or production of all deliverables.	An effective development plan helps management and employees identify areas of performance improvements, sets goals, measures progress, and outlines a strategy to achieve those goals, which in turn, promotes employee growth at the agency.
	M		3.2.3		Implement and track a minimum of forty-eight (48) opportunities for the agency to gain efficiencies by June 30, 2021.	0	48		7/1/2020-6/30/2021	Measure to be tracked and updated quarterly by all DEW Divisions and Departments.	Divisions and Departments will be tracking and logging each opportunity as it occurs throughout the reporting period.	By continuing to promote ongoing business improvements, the agency is able to reduce costs and increase productivity.
	M		3.2.4		Leverage staff expertise and input to create an environment of continuous reinvention through the use of a strong "Change Management" approach that can effectively and strategically plan for uncertainty.	0%	100%		7/1/2020-6/30/2021	Measure to be tracked and updated quarterly by all DEW Divisions and Departments.	Calculated based upon the % completion of all identified activities associated with the effort, including the achievement of milestones and/or production of all deliverables.	Embracing a culture of change and empowering employees by using their knowledge and expertise to develop critical agency strategies eases challenging organizational transitions faced by the agency.
	M		3.2.5		Promote the continuous growth and development of the agency through the sharing of ideas and feedback from agency staff, promoting consensus driven solutions, and ensuring accountability of results.	0%	100%		7/1/2020-6/30/2021	Measure to be tracked and updated quarterly by all DEW Divisions and Departments.	Calculated based upon the % completion of all identified activities associated with the effort, including the achievement of milestones and/or production of all deliverables.	Consensus driven solutions ensure that all ideas, opinions, and concerns are taken into account for broader support and accountability of agency decisions and performance.
Maintaining Safety, Integrity and Security	G		4		Take our enterprise risk management approach to an even higher level by leveraging technology and best practices to improve our strategies to successfully manage programmatic and workplace requirements.							
	S		4.1		Enhance the agency's integrity efforts by identifying and reducing fraud, increasing compliance requirements, improving quality, and impacting continuous improvements of agency policies and procedures.							

Agency Name: DEPARTMENT OF EMPLOYMENT AND WORKFORCE

Fiscal Year 2019-2020
Accountability Report

Agency Code: R600 Section: 83

Strategic Planning and Performance Measurement Template

Statewide Enterprise Strategic Objective	Type	Item #			Description	2020-21			Time Applicable	Data Source and Availability	Calculation Method	Meaningful Use of Measure
		Goal	Strategy	Measure		Base	Target	Actual				
	M		4.1.1		Procure and implement tools that can improve the accuracy and efficiency of fraud detection with the use of artificial intelligence and data-driven analytics.	0%	100%		7/1/2020-6/30/2021	Measure to be tracked and updated quarterly by the Unemployment Insurance Division.	Calculated based upon the % completion of all identified activities associated with the effort, including the achievement of milestones and/or production of all deliverables.	DEW is committed to implementing solutions that proactively address the impacts that come with fraudulent activities. The successful implementation of predictive solutions promotes quality and performance in DEW systems.
	M		4.1.2		Perform an assessment to identify best practices, standards, and tools that will streamline investigations and improve the agency's case management approach.	0%	100%		7/1/2020-6/30/2021	Measure to be tracked and updated quarterly by the Unemployment Insurance Division.	Calculated based upon the % completion of all identified activities associated with the effort, including the achievement of milestones and/or production of all deliverables.	A fully integrated and standardized case management approach allows the agency to have a better understanding of our customers, to more quickly resolve customer issues, and to find more relevant information to assess questions that may exist on a case.
	M		4.1.3		Development and sustainment of South Carolina's Interagency Working Group in 2020/2021 for agencies that distribute tax payer funds and have a vested interest in combating fraud and abuse.	30%	100%		7/1/2020-6/30/2021	Measure to be tracked and updated quarterly by the Unemployment Insurance Division.	Calculated based upon the % completion of all identified activities associated with the effort, including the achievement of milestones and/or production of all deliverables.	DEW is committed to sharing experiences and participating in defining proactive solutions to combat fraud and abuse across the state.
	M		4.1.4		Continue to mature the agency's accounting processes by executing action plans that address auditors' feedback and by continuing to strengthen internal controls that ensure reliability and integrity of our agency's financial information.	0%	100%		7/1/2020-6/30/2021	Measure to be tracked and updated quarterly by the Finance Department.	Calculated based upon the % completion of all identified activities associated with the effort, including the achievement of milestones and/or production of all deliverables.	
	S		4.2		Promote the security and safety of employees and facilities.							
	M		4.2.1		Conduct enterprise initiative to implement and map solutions to key safety program components in support of DEW policies and procedures.	65%	100%		7/1/2020-6/30/2021	Measure to be tracked and updated quarterly by the Agency Safety Committee.	Calculated based upon the % completion of all identified activities associated with the effort, including the achievement of milestones and/or production of all deliverables.	DEW is committed to optimizing its safety programs to ensure the effectiveness of its programs and promote the health and wellness of our valuable resources.

Agency Name: DEPARTMENT OF EMPLOYMENT AND WORKFORCE

Fiscal Year 2019-2020
Accountability Report

Agency Code: R600 Section: 83

Strategic Planning and Performance Measurement Template

Statewide Enterprise Strategic Objective	Type	Item #			Description	2020-21			Time Applicable	Data Source and Availability	Calculation Method	Meaningful Use of Measure
		Goal	Strategy	Measure		Base	Target	Actual				
	M			4.2.2	Document a Plan of Action that addresses direct and indirect threats to employees, facilities, and processes, including appropriate levels of training for staff.	60%	100%		7/1/2020-6/30/2021	Measure to be tracked and updated quarterly by the Agency Security Committee.	Calculated based upon the % completion of all identified activities associated with the effort, including the achievement of milestones and/or production of all deliverables.	Organizations are increasingly being called upon to assess and respond to direct and indirect threats that impact resources. DEW is committed to effectively responding to situations and having policies and procedures in place that provide support.
	M			4.2.3	Enhance the Economic Taskforce's Agency Response Plan by performing an assessment and incorporating lessons learned on the agency's recent Covid-19 response.	0%	100%		7/1/2020-6/30/2021	Measure to be tracked and updated quarterly by the Agency Economic Taskforce.	Calculated based upon the % completion of all identified activities associated with the effort, including the achievement of milestones and/or production of all deliverables.	Taking advantage of key learning opportunities and continuing to mature the work done by the agency's Economic Task Force is imperative to effectively address disruptions of operations and to serve our constituents effectively.
	S			4.3	Maximize and broaden the use of technology resources across the enterprise to provide agency leadership with real-time risk and business data needed to improve business and risk decisions.							
	M			4.3.1	Initiate enterprise project to better leverage the agency's use of the South Carolina Enterprise Information System (SCEIS) to streamline operations while continuing to meeting Department of Labor (DOL) requirements.	19%	100%		7/1/2020-12/31/2021	Measure to be tracked and updated quarterly by the Finance Department.	Calculated based upon the % completion of all identified activities associated with the effort, including the achievement of milestones and/or production of all deliverables.	DEW is committed to leveraging existing technologies to improve processes and reduce costs. The successful implementation of expanding the use of the SCEIS System to meet all DOL requirement will result in increased efficiencies for DEW.
	M			4.3.2	Implement a virtual work environment for all agency staff that is supported by technologies that allow flexibility and increase business process efficiencies.	80%	100%		7/1/2020-12/31/2020	Measure to be tracked and updated quarterly by the Finance Department.	Calculated based upon the % completion of all identified activities associated with the effort, including the achievement of milestones and/or production of all deliverables.	Proactively planning to avoid and mitigate risks associated with a disruption of operations by ensuring staff are mobile and fully able to perform their day to day business is imperative to serve our constituents effectively.

Agency Name:

DEPARTMENT OF EMPLOYMENT AND WORKFORCE

Fiscal Year 2019-2020
Accountability Report

Agency Code:

R600

83

Program Template

Program/Title	Purpose	FY 2019-20 Expenditures (Actual)				FY 2020-21 Expenditures (Projected)				Associated Measure(s)
		General	Other	Federal	TOTAL	General	Other	Federal	TOTAL	
I. Administration	To provide executive leadership and administrative services for the Agency.		\$ 107,514	\$ 9,662,910	\$ 9,770,424		\$ 2,200,000	\$ 11,250,000	\$ 13,450,000	1.2.1, 1.2.2, 1.2.3, 1.3.1, 1.4.1, 1.4.2, 1.5.1, 1.5.2, 2.1.1, 2.1.2, 2.1.3, 2.1.5, 3.1.1, 3.1.2, 3.3.2, 3.4.1, 3.4.2
II. Employment Services (ES)	To provide for the matching of job seekers with employers who need workers.	\$ 499,049	\$ 2,095,699	\$ 10,885,701	\$ 13,480,449	\$ 520,000	\$ 2,200,000	\$ 14,000,000	\$ 16,720,000	1.1.1, 1.1.3, 1.2.1, 1.2.2, 1.2.3, 1.3.1, 1.3.2, 1.3.3, 1.3.4, 1.3.5, 1.3.6, 1.3.7, 2.1.4, 2.2.1, 2.2.2, 2.2.3, 2.2.4, 3.1.2
III. UnEmployment Insurance (UI)	To provide for assessing and collecting Unemployment Insurance Taxes. Oversees the filing of unemployment claims and benefit payments.		\$ 178,855	\$ 35,987,007	\$ 36,165,862		\$ 2,500,000	\$ 45,000,000	\$ 47,500,000	1.1.2a, 1.1.2b, 1.1.2c, 1.2.3, 1.5.1, 1.5.2, 2.1.1, 2.1.2, 2.1.3, 2.1.5, 2.2.2, 3.1.2, 3.2.1, 3.3.1
IV. Workforce Innovation and Opportunity Act (WIOA)	To assist businesses in meeting their needs for skilled workers and provide individuals with access to training that helps them prepare for work.		\$ 1,224,971	\$ 40,251,922	\$ 41,476,893		\$ 1,500,000	\$ 42,000,000	\$ 43,500,000	1.1.1, 1.1.3, 1.2.1, 1.2.2, 1.2.3, 1.3.1, 1.3.2, 1.3.3, 1.3.4, 1.3.5, 1.3.6, 1.3.7, 1.4.1, 1.4.2, 2.2.1, 3.1.2
V. Trade	To provide reemployment services to workers adversely impacted by increased imports or by a shift in production of services to another country.			\$ 3,268,993	\$ 3,268,993			\$ 4,000,000	\$ 4,000,000	1.1.1, 1.1.3, 1.2.1, 1.2.2, 1.3.1, 1.3.2, 1.3.3, 1.3.4, 1.3.6, 1.3.7, 2.2.2, 3.1.2
VI. Appeals	To provide assistance for appeals related to unemployment benefits, unemployment tax, trade, set-off debt, special labor disputes, and other contested matters decided by the Agency.			\$ 2,478,398	\$ 2,478,398			\$ 2,500,000	\$ 2,500,000	1.2.3, 1.5.1, 2.1.2, 2.1.3, 3.1.2
Unemployment Compensation Benefits	To pay unemployment benefits to the beneficiaries.		\$ 3,537,546,088	\$ 5,656,872	\$ 3,543,202,960		\$ 1,500,000,000	\$ 5,000,000	\$ 1,505,000,000	1.1.2a, 1.1.2b, 1.1.2c, 1.1.3, 1.2.3, 1.5.1, 1.5.2, 2.1.1, 2.1.2, 2.1.3, 2.1.5, 3.1.2, 3.2.1, 3.3.1

Item #	Law Number	Jurisdiction	Type of Law	Statutory Requirement and/or Authority Granted	Does this law specify who your agency must or may serve? (Y/N)	Does the law specify a product or service your agency must or may provide?	If yes, what type of service or product?	If other service or product, please specify what service or product.
1	§ 1-23-380	State	Statute	Governs judicial review of appeals of final administrative decisions of DEW; Appeal must be filed/served within 30 days to Administrative Law Court; Scope of review is confined to record and to determining whether DEW's decision is supported by substantial evidence or controlled by error of law.	Yes	No - Does not relate directly to any agency deliverables		
2	§ 41-27-410	State	Statute	Establishes the computation of the administrative contingency assessment and to whom it applies.	Yes	No - But relates to sources of funding for one or more agency deliverables		
3	§ 41-27-510	State	Statute	Establishes that DEW must promulgate regulation applicable to individuals who are unemployed in any manner.	Yes	Yes	Other service or product our agency must/may provide	Requires DEW to promulgate regulations for classes of unemployed people.
4	§ 41-27-520	State	Statute	Establishes the threshold for which included and excluded services for an employer will be considered employment.	Yes	No - Does not relate directly to any agency deliverables		
5	§ 41-27-525	State	Statute	Establishes that an eligible individual whose base period includes part-time work shall not be denied benefits for seeking part-time employment.	Yes	No - But relates to manner in which one or more agency deliverables is provided		
6	§ 41-27-530	State	Statute	Establishes that an employing unit which maintains two or more establishments will be considered a single employing unit for purposes of these Chapters.	No	No - Does not relate directly to any agency deliverables		
7	§ 41-27-540	State	Statute	Indicates that a person employed to assist agents or employees of an employing unit will be deemed an employee of the employing unit.	No	No - Does not relate directly to any agency deliverables		
8	§ 41-27-550	State	Statute	Provides that under appropriate circumstances DEW may enter into agreements with other state and federal agencies.	Yes	Yes	Other service or product our agency must/may provide	Federal and Interstate unemployment compensation agreements basis for payment of UI compensation.
9	§ 41-27-560	State	Statute	Provides that reports or communications made during the normal course of business cannot be used in a libel or slander suit.	No	No - Does not relate directly to any agency deliverables		
10	§ 41-27-570	State	Statute	Provides that DEW must be a party to any suit to enjoin the collection of contributions and that the AG's Office or a DEW attorney must defend the suit.	No	Yes	Other service or product our agency must/may provide	Must be party to litigation for collections.
11	§ 41-27-580	State	Statute	Provides that in a civil action DEW may be defended by a DEW attorney or the AG's Office.	No	No - Does not relate directly to any agency deliverables		
12	§ 41-27-590	State	Statute	Provides that in cases of significant fraud or criminal violations of Chapters 27 through 41, the cases shall be referred to/prosecuted by the AG's Office.	Yes	Yes	Other service or product our agency must/may provide	DEW must refer criminal violations to the AG's office for prosecution.
13	§ 41-27-600	State	Statute	Establishes the DEW may settle cases and provides a procedure to follow upon the decision to compromise.	No	No - Does not relate directly to any agency deliverables		
14	§ 41-27-610	State	Statute	Establishes that the failure to do an act anywhere in the state under Chapters 27 through 41 shall be deemed, in part, a failure to do an act in Columbia.	No	No - Does not relate directly to any agency deliverables		
15	§ 41-27-620	State	Statute	Establishes that a certificate of DEW that a required act was not done is prima facie evidence of the alleged action.	No	No - Does not relate directly to any agency deliverables		
16	§ 41-27-630	State	Statute	Provides that neither DEW nor the state is liable for any sum in excess of the amount of available money to pay benefits.	No	No - Does not relate directly to any agency deliverables		

17	§ 41-27-640	State	Statute	Provides that unemployment insurance coverage is extended to political subdivisions of the state.	No	No - Does not relate directly to any agency deliverables		
18	§ 41-27-650	State	Statute	Provides that DEW must work with the Budget and Control Board and the Dept. of Commerce on certain computer hardware and software matters.	Yes	Yes		
19	§ 41-27-760	State	Statute	Establishes rules of behavior for prospective candidates for the Appellate Panel and for the General Assembly in the election of Appellate Panel members.	No	No - Does not relate directly to any agency deliverables		
20	§ 41-29-40	State	Statute	Establishes the creation of the Unemployment Compensation and Employment Services divisions of DEW and provides that each must have a director.	No	No - Does not relate directly to any agency deliverables		
21	§ 41-29-50	State	Statute	Establishes the Executive Director may appoint an advisory council and provides for the membership of the council.	No	No - Does not relate directly to any agency deliverables		
22	§ 41-29-110	State	Statute	Establishes the powers and duties of DEW.	Yes	Yes	Other service or product our agency must/may provide	Agency must administer its duties according to law.
23	§ 41-29-120	State	Statute	Establishes the DEW must maintain and publish various reports and statistics and provides that DEW may require that employing units provide DEW with certain reports and statistics.	Yes	Yes	Report our agency must/may provide	
24	§ 41-29-140	State	Statute	Establishes that DEW may establish reciprocal agreements with other states or federal agencies for combining wages to establish whether entitled to unemployment benefits.	Yes	No - But relates to manner in which one or more agency deliverables is provided		DEW may establish reciprocal agreements to determine eligibility and payment of benefits.
25	§ 41-29-180	State	Statute	Establishes that DEW should attempt to confine reports to the minimum necessary.	No	No - Does not relate directly to any agency deliverables		
26	§ 41-29-190	State	Statute	Establishes that in the discharge of its duties, DEW may administer oaths or affirmations, take depositions and issue subpoenas.	Yes	Yes	Other service or product our agency must/may provide	Outlines manner in which DEW may execute its duties.
27	§ 41-29-200	State	Statute	Provides that an individual cannot be excused from complying with a DEW subpoena on the grounds it may incriminate them. All testimony and evidence supplied by an individual to DEW cannot be used in a subsequent prosecution of subject the individual to penalty or forfeiture.	Yes	No - Does not relate directly to any agency deliverables		
28	§ 41-29-210	State	Statute	Provides the penalties for refusal or failure to obey a subpoena.	Yes	No - Does not relate directly to any agency deliverables		
29	§ 41-29-220	State	Statute	Allows for and establishes the process for DEW to examine returns or reports of Banks.	No	No - Does not relate directly to any agency deliverables		
30	§ 41-29-250	State	Statute	Provides that DEW must make regulations, reports to the Governor and General Assembly, and all other suitable materials available on DEW's website and available for printing and public distribution.	Yes	Yes	Report our agency must/may provide	
31	§ 41-29-270	State	Statute	Provides that DEW may promulgate regulations for the operation of an emergency unemployment compensation system in emergency situations.	Yes	Yes	Other service or product our agency must/may provide	Allows DEW to create rules to establish emergency operations.
32	§ 41-29-280	State	Statute	Provides that DEW must yearly submit an annual report no later than January 15th, to the Governor and General Assembly and make recommendations for any appropriate statutory changes.	Yes	Yes	Report our agency must/may provide	
33	§ 41-29-290	State	Statute	Provides that DEW must notify the Governor and General Assembly and provide recommendations if it believes a change in contribution of benefit rates is necessary.	Yes	Yes	Report our agency must/may provide	
34	§ 41-29-300	State	Statute	Establishes the creation of the DEW Appellate Panel and provides for the powers, purpose and composition of the Panel.	No	No - Does not relate directly to any agency deliverables		
35	§ 41-29-310	State	Statute	Transferred the operation and execution of the Workforce Investment Act program from the Dept. of Commerce to DEW.	Yes	No - Does not relate directly to any agency deliverables		
36	§ 41-31-5	State	Statute	Provides definitions for: benefit ratio, department, statewide average required rate, and statewide average interest surcharge	No	No - Does not relate directly to any agency deliverables		
37	§ 41-31-10	State	Statute	States that each employer shall pay unemployment tax contributions equal to the tax rate assigned to rate class twenty, except as otherwise provided by Title 41, Chapters 27 through 41.	No	No - But relates to sources of funding for one or more agency deliverables		

38	§ 41-31-20	State	Statute	Establishes that DEW shall maintain separate accounts for each employer in order to determine an employer's unemployment experience for the purpose of tax rate assignments; also provides for joint accounts under certain circumstances.	No	No - But relates to sources of funding for one or more agency deliverables		
39	§ 41-31-30	State	Statute	Provides that DEW shall annually classify employers' contribution rates based on their actual experience (with respect to taxable wages reported and unemployment benefits charged against their accounts).	Yes	Yes	Other service or product our agency must/may provide	DEW shall annually determine an employer's contribution rate.
40	§ 41-31-40	State	Statute	Establishes base rate computation periods.	No	No - But relates to sources of funding for one or more agency deliverables		
41	§ 41-31-45	State	Statute	Provides certain definitions, rules for determining when the Unemployment Insurance Trust Fund is in debt status, and making projections related to the income necessary to pay both benefits debt management; in addition, once trust fund is solvent, requires DEW to promulgate regulations regarding income need to maintain an adequate level of the trust fund.	No	Yes	Other service or product our agency must/may provide	Debt status/management computation rules.
42	§ 41-31-50	State	Statute	Establishes rules governing DEW's calculation of annual tax contribution rate for each employer qualified for an experience rating.	Yes	Yes	Other service or product our agency must/may provide	Rules for determining an employer's annual tax rate.
43	§ 41-31-52	State	Statute	Outlines benefits for seasonal workers [law passed in 2011, but DOL determined not in conformity with FUTA and so DEW is not currently implementing]	Yes	No - But relates to manner in which one or more agency deliverables is provided		
44	§ 41-31-55	State	Statute	Provides for additional surcharges on all contributory employers when UI Trust Fund is insolvent.	No	No - But relates to sources of funding for one or more agency deliverables		
45	§ 41-31-60	State	Statute	Provides that DEW must assign tax class twenty to an employer who has a delinquent report and/or is subject to a outstanding tax execution	No	No - Does not relate directly to any agency deliverables		
46	§ 41-31-70	State	Statute	Sets forth that an employer account shall not be terminated if the suspension of the business is due to an owner's service in the Armed Forces	No	No - Does not relate directly to any agency deliverables		
47	§ 41-31-90	State	Statute	Permits that when a corporation's name is changed without change in ownership, DEW can continue the experience rating of the old corporation	No	No - Does not relate directly to any agency deliverables		
48	§ 41-31-125	State	Statute	Provides alternate rules for assignment of employment benefit record upon acquisition or reorganization of an existing business unit; designed to prevent "SUTA dumping" and provides for penalties for knowing violations	No	No - But relates to sources of funding for one or more agency deliverables		
49	§ 41-31-130	State	Statute	Establishes that DEW is not authorized or required to refund any sums lawfully paid into the trust fund and provides that only unemployment benefits may be paid out of the trust fund; however, DEW may make adjustments to accounts for future contributions under certain circumstances	No	No - But relates to sources of funding for one or more agency deliverables		
50	§ 41-31-140	State	Statute	Governs the transfer of experience rating account	No	No - But relates to sources of funding for one or more agency deliverables		
51	§ 41-31-150	State	Statute	Provides treatment of assessment for a fractional part of a cent	No	No - But relates to sources of funding for one or more agency deliverables		
52	§ 41-31-160	State	Statute	Establishes that DEW shall not require contribution and wage reports more frequently than quarterly	No	No - Does not relate directly to any agency deliverables		
53	§ 41-31-170	State	Statute	Provides that DEW shall annually report to any employer the account status and provides for protest rights within 30 days of report mailing	Yes	Yes	Report our agency must/may provide	
54	§ 41-31-310	State	Statute	Establishes that an employer's tax contributions shall not be deducted from employees' wages and limits assessments to four years	Yes	No - But relates to sources of funding for one or more agency deliverables		
55	§ 41-31-320	State	Statute	Directs that DEW examine contribution reports as soon as practicable and computer contribution due.	Yes	No - But relates to sources of funding for one or more agency deliverables		
56	§ 41-31-330	State	Statute	Provides for imposition of penalty for deliberate understatement of contribution.	No	No - Does not relate directly to any agency deliverables		

57	§ 41-31-340	State	Statute	Establishes that DEW must notify an employer when it fails to make reports or has filed incorrect/insufficient report; also provides that DEW will estimate and double the contribution rate if the employer fails to remedy after notice.	Yes	Yes	Report our agency must/may provide	
58	§ 41-31-350	State	Statute	If employer fails to file a report after demand by DEW, then DEW shall assess penalty of ten percent (but penalty is limited to between \$25 and \$1,000).	No	No - Does not relate directly to any agency deliverables		
59	§ 41-31-360	State	Statute	Provides for adjustments to, and in limited circumstances, refunds of, tax contribution.	No	No - But relates to sources of funding for one or more agency deliverables		
60	§ 41-31-370	State	Statute	Establishes interest rate on and penalties for unpaid contributions.	No	No - But relates to sources of funding for one or more agency deliverables		
61	§ 41-31-410	State	Statute	Establishes that clerk of court or county treasurers shall be entitled to fees for filing, enrolling, and satisfying a tax execution issued by DEW.	No	No - Does not relate directly to any agency deliverables		
62	§ 41-31-420	State	Statute	Establishes priorities under legal distribution of an employer's assets pursuant to a court order.	No	No - But relates to sources of funding for one or more agency deliverables		
63	§ 41-33-10	State	Statute	Establishes the unemployment compensation fund, which must be administered separate and apart from all public monies or funds of the State.	Yes	No - But relates to sources of funding for one or more agency deliverables		
64	§ 41-33-20	State	Statute	Establishes that DEW has full authority and jurisdiction over the unemployment compensation fund, and may perform any and all acts which are necessary or convenient in the administration of Title 41, Chapters 27 through 41.	Yes	Yes	Other service or product our agency must/may provide	Designates DEW general authority to take action necessary to the administration of its duties.
65	§ 41-33-30	State	Statute	Provides that the State Treasurer is ex officio treasurer and custodian of the unemployment compensation fund and shall administer it pursuant to DEW's directions.	No	No - Does not relate directly to any agency deliverables		
66	§ 41-33-40	State	Statute	Establishes that the State Treasurer shall maintain the following three separate accounts within the unemployment compensation fund: (a) a clearing account; (b) an unemployment trust fund account; and (c) a benefit account.	No	No - Does not relate directly to any agency deliverables		
67	§ 41-33-45	State	Statute	Requires an annual report to the General Assembly, the Review Committee, and to the Governor regarding the amount in the unemployment trust fund and an assessment of its funding level, including a trend chart and cost analysis.	Yes	Yes	Report our agency must/may provide	
68	§ 41-33-50	State	Statute	Transfer of Funds to United States Secretary of the Treasury for Federal Unemployment Trust Fund	Yes	No - But relates to sources of funding for one or more agency deliverables		
69	§ 41-33-60	State	Statute	Withdrawals from Unemployment Trust Fund shall constitute Benefit Account	No	No - Does not relate directly to any agency deliverables		
70	§ 41-33-70	State	Statute	Deposit of moneys in Clearing and Benefit Accounts	No	No - But relates to sources of funding for one or more agency deliverables		
71	§ 41-33-80	State	Statute	Moneys Shall be requisitioned from State's Account in Unemployment Trust Fund for payment of Benefits and Refunds	Yes	Yes	Other service or product our agency must/may provide	Account source for payment of Benefits and Refunds
72	§ 41-33-90	State	Statute	Establishes requisitions by DEW on State Treasurer	Yes	No - Does not relate directly to any agency deliverables		
73	§ 41-33-100	State	Statute	Deposit of Amounts Drawn by DEW; Security	No	No - Does not relate directly to any agency deliverables		
74	§ 41-33-110	State	Statute	Representatives of DEW shall be delegated to sign checks; Bonds of Representatives	No	No - Does not relate directly to any agency deliverables		
75	§ 41-33-120	State	Statute	Authorizes payment of refunds pursuant to 41-31-360 or 41-27-260 (6) from the clearing or benefit accounts upon requisition by DEW to the Comptroller General	No	No - But relates to manner in which one or more agency deliverables is provided		

76	§ 41-33-130	State	Statute	Appropriation or formal release not required for expenditures from Benefit Account or refunds from Clearing Account	No		No - Does not relate directly to any agency deliverables	
77	§ 41-33-140	State	Statute	Withdrawal and use of money credited to State's account in Unemployment Trust Fund may not be withdrawn or used except for the payment of benefits and for the payment of expenses for the administration of Chapters 27 through 41	No		No - But relates to manner in which one or more agency deliverables is provided	
78	§ 41-33-150	State	Statute	Specific appropriation by the Legislature is required for requisitions from Unemployment Trust Fund for Payment of Administrative Expenses and must specify the purpose for which the money is appropriated and the amounts appropriated therefore	No		No - Does not relate directly to any agency deliverables	
79	§ 41-33-160	State	Statute	Money appropriated from unemployment trust fund for administrative expenses must be deposited in the employment security administration fund from which payment shall be made. If it will not be expended, it shall be returned promptly to the unemployment trust fund.	No	Yes	Other service or product our agency must/may provide	Funding source for payment of administrative expenses
80	§ 41-33-170	State	Statute	Provides for disposition of unused amounts in benefit payment account shall be redeposited with the Secretary of the Treasury of the United States to the credit of the State's account in the unemployment trust fund.	No	Yes	Other service or product our agency must/may provide	Redeposit unused funds with Feds
81	§ 41-33-210	State	Statute	Provides for the management of funds upon discontinuance of Unemployment Trust Funds	No		No - Does not relate directly to any agency deliverables	
82	§ 41-33-220	State	Statute	Establishes liability of State Treasurer on bond	No		No - Does not relate directly to any agency deliverables	
83	§ 41-33-410	State	Statute	Establishes the creation and content of the DEW Workforce Administration Fund	No		No - Does not relate directly to any agency deliverables	
84	§ 41-33-420	State	Statute	Requires that all money deposited in the DEW Administration Fund shall not be commingled and shall be maintained in a separate account	No		No - Does not relate directly to any agency deliverables	
85	§ 41-33-450	State	Statute	The State Treasurer shall be liable on his official bond for the faithful performance of his duties in connection with the administration fund	Yes		No - Does not relate directly to any agency deliverables	
86	§ 41-33-610	State	Statute	Establishes the creation and content of the DEW Special Administration Fund, which shall consist of all penalties and interest collected on contributions due and unpaid contributions; Sets forth the purposes for which moneys in the fund may be expended.	No		No - Does not relate directly to any agency deliverables	
87	§ 41-33-710	State	Statute	Establishes the creation and content of the DEW Administrative Contingency Fund; consists of all assessments collected pursuant to 41-27-410; and sets forth the purposes for which the DEW may expend moneys from the fund	No		No - Does not relate directly to any agency deliverables	
88	§ 41-33-810	State	Statute	Establishes the creation and content of the DEW Interest Assessment Fund: consists of all assessments collected pursuant to 41-31-55(A); Money in the fund shall not be commingled and shall be maintained in a separate account; All monies in this fund shall be expended solely for the purpose of defraying the cost of interest on advances from the federal Unemployment Trust Fund. Any balance in the fund shall not lapse but shall be available to DEW for expenditure consistent with Chapters 27-41.	No		No - But relates to sources of funding for one or more agency deliverables	
89	§ 41-33-910	State	Statute	Establishes the creation and content of the DEW Integrity Fund. This fund shall not be commingled and shall be maintained in a separate account. The fund consists of monetary penalties collected pursuant to 41-41-45 (C) (3). This fund shall be used for the purpose of preserving the integrity of the unemployment compensation fund and promoting unemployment insurance integrity efforts. These efforts may include verifying eligibility, determining status, and updating technology and educational tools to support integrity activities.	No		No - But relates to sources of funding for one or more agency deliverables	
90	§ 41-35-10	State	Statute	Generally, benefits shall be made to unemployed and eligible individuals subject conditions listed in Chapters 27 - 41 of Title 41.	Yes	Yes	Distribute funding to another entity	
91	§ 41-35-20	State	Statute	Provides for the payment or nonpayment of unemployment compensation to certain individuals who perform services in schools or institutions of higher education.	Yes	Yes	Distribute funding to another entity	
92	§ 41-35-30	State	Statute	Under certain conditions, benefits owed an individual at the time of his death may be paid to relatives or dependents of the deceased.	Yes	Yes	Distribute funding to another entity	

93	§ 41-35-40	State	Statute	Establishes the computation of an insured worker's weekly benefit amount.	Yes	No - But relates to manner in which one or more agency deliverables is provided
94	§ 41-35-50	State	Statute	Establishes that the maximum potential benefit amount for and insured worker for one year is: 1) 20 times his weekly benefit amount; or 2) one-third of his wages for insured work paid during the base period.	Yes	No - But relates to manner in which one or more agency deliverables is provided
95	§ 41-35-60	State	Statute	Establishes the conditions in which an individual may be eligible for weekly benefits due to partial unemployment.	Yes	Yes Distribute funding to another entity
96	§ 41-35-66	State	Statute	Establishes that benefits shall not be paid to an individual on the basis of employment consisting of participation in athletic events or preparation and training for athletic events.	Yes	No - But relates to manner in which one or more agency deliverables is provided
97	§ 41-35-67	State	Statute	Establishes that benefits shall not be paid to aliens unless the alien is lawfully in the US and lawfully admitted for permanent residence.	Yes	No - But relates to manner in which one or more agency deliverables is provided
98	§ 41-35-100	State	Statute	Establishes that benefit rights of individuals currently serving in the military or any organization affiliated with the defense of the United States are preserved during service.	Yes	Yes Distribute funding to another entity
99	§ 41-35-110	State	Statute	Establishes the Conditions of eligibility for an unemployed worker to receive unemployment compensation benefits.	Yes	Yes Distribute funding to another entity
100	§ 41-35-115	State	Statute	Establishes that an individual eligible for benefits may not be denied benefits because they are required by law to serve on a jury.	Yes	Yes Distribute funding to another entity
101	§ 41-35-120	State	Statute	Establishes the conditions under which an individual separated from employment would be ineligible for benefits.	Yes	Yes Distribute funding to another entity
102	§ 41-35-125	State	Statute	Establishes: 1) an individual is not disqualified from benefits if the separation from employment is directly resulting from domestic abuse; and 2)an individual is not disqualified from benefits if the separation from employment is due to compelling family circumstances.	Yes	Yes Distribute funding to another entity
103	§ 41-35-126	State	Statute	Establishes that an individual is not disqualified from benefits if the separation from employment is due to the relocation of a spouse who has been reassigned from one military assignment to another.	Yes	Yes Distribute funding to another entity
104	§ 41-35-130	State	Statute	Lists the circumstances in which benefits paid to a claimant will not be charged against a former employee.	Yes	No - But relates to manner in which one or more agency deliverables is provided
105	§ 41-35-135	State	Statute	Establishes the conditions that DEW will not relieve the charges of overpaid benefits to an employers account if the employer's inactions contribute to the overpayment.	Yes	Yes Distribute funding to another entity
106	§ 41-35-140	State	Statute	Establishes that DEW may enter into agreements with the federal government and other states where the wages or services of the federal government or other states are considered wages for employment, as long as the trust fund is properly reimbursed.	Yes	Yes Distribute funding to another entity
107	§ 41-35-310	State	Statute	Defines "Extended Benefits Period."	No	No - But relates to manner in which one or more agency deliverables is provided
108	§ 41-35-320	State	Statute	Establishes the parameters in which the state will participate in distributing federally funded extended unemployment security benefits.	No	No - But relates to manner in which one or more agency deliverables is provided
109	§ 41-35-410	State	Statute	Establishes that the provisions which apply to regular benefits must apply to claims for and the payment of extended benefits.	No	No - But relates to manner in which one or more agency deliverables is provided
110	§ 41-35-420	State	Statute	Establishes the conditions in which an individual may be eligible for extended benefits.	Yes	Yes Distribute funding to another entity
111	§ 41-35-430	State	Statute	Establishes the calculation of the weekly extended benefit amount.	No	No - But relates to manner in which one or more agency deliverables is provided

112	§ 41-35-440	State	Statute	Establishes the total extended benefit amount that may be paid to an individual.	No	No - But relates to manner in which one or more agency deliverables is provided	
113	§ 41-35-450	State	Statute	Establishes that DEW must publically announce the "on" and "off" indicators for extended benefits.	No	Yes	Other service or product our agency must/may provide DEW must publish a public announcement.
114	§ 41-35-610	State	Statute	Provides that certain procedures for DEW must be made pursuant to promulgated regulations.	No	No - Does not relate directly to any agency deliverables	
115	§ 41-35-615	State	Statute	Provides that all notices to employers must be sent be either US mail or electronic mail, at the employers discretion.	Yes	Yes	Report our agency must/may provide
116	§ 41-35-620	State	Statute	Provides that written notice of insured status must be given to claimant.	Yes	Yes	Report our agency must/may provide
117	§ 41-35-630	State	Statute	Establishes DEW's process for determination of an individual claimant or multiple claimants arising from a labor dispute.	Yes	No - But relates to manner in which one or more agency deliverables is provided	Other service or product our agency must/may provide Procedure for multiple claimants and group appeals.
118	§ 41-35-640	State	Statute	Establishes the conditions for reconsideration of determinations.	Yes	Yes	Other service or product our agency must/may provide Appeal, reconsideration of determinations
119	§ 41-35-650	State	Statute	Claimant must be notified of the reasons for denial on findings subsequent to the initial determination	Yes	Yes	Other service or product our agency must/may provide Due Process Notice
120	§ 41-35-660	State	Statute	Establishes a 10 day time frame to appeal determination decisions.	Yes	Yes	Other service or product our agency must/may provide Appeal procedure
121	§ 41-35-670	State	Statute	Establishes that if a determination to provide benefits has been appealed, benefits shall be paid until the determination or decision has been modified or reversed.	Yes	Yes	Distribute funding to another entity
122	§ 41-35-680	State	Statute	Provides that the appeal tribunal must decide appeals within 30 days from the hearing date, must provide parties a copy of the decision, and an appeal must be made within tendays after mailing date.	Yes	Yes	Other service or product our agency must/may provide Appeal related documents and appeal deadlines.
123	§ 41-35-690	State	Statute	Provides that the appeal procedure established in § 41-29-300 is the exclusive appeal procedure.	No	Yes	Other service or product our agency must/may provide Appeal procedure
124	§ 41-35-700	State	Statute	Establishes that the executive director must appoint appeal tribunals and the composition of appeal tribunals.	No	Yes	Other service or product our agency must/may provide Appointment and composition of Appeal Tribunal
125	§ 41-35-710	State	Statute	Establishes the procedure of Appellate panel review of appeal tribunal decisions.	Yes	Yes	Other service or product our agency must/may provide Appeal procedure
126	§ 41-35-720	State	Statute	Establishes that DEW must promulgate regulations establishing rules of procedure for the appeals tribunal and appellate panel.	Yes	Yes	Other service or product our agency must/may provide Appeal procedure
127	§ 41-35-730	State	Statute	Establishes that subpoenaed witnesses for appeal hearings must be allowed fees and mileage.	Yes	Yes	Other service or product our agency must/may provide Appeal procedure
128	§ 41-35-740	State	Statute	Establishes that appeal decisions become final 10 days after mailing unless appealed and that DEW must be considered a party to the appeal.	Yes	No - Does not relate directly to any agency deliverables	
129	§ 41-35-750	State	Statute	Establishes procedures for appealing Appeals Tribunal decisions to the Administrative Law Court.	Yes	Yes	Other service or product our agency must/may provide Appeal procedure and duties of DEW upon appeal to ALC.
130	§ 41-35-760	State	Statute	Establishes that all regulations must be published online.	No	Yes	Other service or product our agency must/may provide Publish regulations online.
131	§ 41-37-10	State	Statute	Provides that any employing unit which is or becomes an employer subject to Chapters 27 through 41 of this Title within any calendar year shall be subject to such chapters during the whole of such calendar year.	Yes	No - But relates to sources of funding for one or more agency deliverables	
132	§ 41-37-20	State	Statute	This section describes the time lines and requirements involved in voluntary election of coverage by employers for employees who are otherwise exempt from coverage under specific circumstances.	Yes	No - But relates to sources of funding for one or more agency deliverables	
133	§ 41-37-30	State	Statute	This section describes the time lines and requirements involved when covered employers may terminate coverage for employees who are otherwise exempt from coverage under specific circumstances.	Yes	No - But relates to manner in which one or more agency deliverables is provided	
134	§ 41-39-10	State	Statute	This section states in summary that an employer and employee cannot enter into an agreement to waive employee's right to benefits. Neither can an employer deduct the cost of payment of UI taxes from an employee's wages. It further makes it a crime to do or attempt to do the above actions.	Yes	No - But relates to sources of funding for one or more agency deliverables	

135	§ 41-39-20	State	Statute	This section states that other than for child support, unemployment benefits cannot be garnished to pay debts.	Yes	No - But relates to sources of funding for one or more agency deliverables		
136	§ 41-39-30	State	Statute	This section limits the amount of fees a court or attorney can charge a claimant in pursuing a claim for benefits. The limits are established by DEW.	Yes	No - Does not relate directly to any agency deliverables		
137	§ 41-39-40	State	Statute	A claimant must be advised that he or she can elect to have taxes withheld from benefits or pay them at a later date.	Yes	Yes	Other service or product our agency must/may provide	Notice requirement that DEW must advise claimant of choice to withhold taxes.
138	§ 41-41-10	State	Statute	Provides that making false statements to increase a person's UI benefit amount is a misdemeanor.	Yes	No - Does not relate directly to any agency deliverables		
139	§ 41-41-20	State	Statute	Provides that if DEW determines a person has made a false statement to increase a person's UI benefit amount it may deduct from benefits an amount to which the claimant might become entitled and disqualify the claimant up to 52 weeks in the future.	Yes	Yes	Distribute funding to another entity	Imposition of penalties for fraud.
140	§ 41-41-30	State	Statute	Provides an employing unit who has made a false statement to prevent or reduce the payment of benefits to a claimant has committed a misdemeanor.	Yes	No - Does not relate directly to any agency deliverables		
141	§ 41-41-40	State	Statute	Establishes that a claimant who is later determined ineligible for benefits which they have already received is liable to repay those benefits to DEW. This section also provides for methods of collecting these debts, the applicable statutes of limitations on collection actions and under what circumstances such overpayments may be waived by DEW.	Yes	Yes	Other service or product our agency must/may provide	Collections for overpayment.
142	§ 41-41-45	State	Statute	This section provides when DEW has determined the receipt of benefits was the result of fraud, the claimant will be charged with an additional administrative penalty of 25%. It also explains where such money is to be applied.	Yes	Yes	Other service or product our agency must/may provide	DEW authorized to collect penalties for fraud.
143	§ 41-41-50	State	Statute	This section provides both a civil and criminal penalty against a person who willfully fails to comply with the requirements of Chapters 27 through 41 of Title 41.	Yes	No - Does not relate directly to any agency deliverables		
144	§ 38-55-530	State	Statute	Authority to prosecute under Title 38, Chapter 55 is granted under this provision which states, in relevant part: " 'Authorized agency' means... the Department of Employment and Workforce" S.C. Code Ann. § 38-55-530(A)	No	No - Does not relate directly to any agency deliverables		
145	§ 38-55-540	State	Statute	Establishes criminal Penalties for making a false statement or misrepresentation, or assisting, abetting, soliciting or conspiring to do so; Restitution to Victims	No	No - Does not relate directly to any agency deliverables		
146	§ 38-55-550	State	Statute	Civil penalties for violations of article; costs; payment; use of revenues; Attorney General to assist Insurance Fraud Division; consent agreements	No	No - Does not relate directly to any agency deliverables		
147	Proviso § 23.6	State	Statute	Provides that the methodology for allocating funds provided to the State Board for Technical and Comprehensive Education for E&G STEM programs must be created by the State Board in consultation with the Dept. of Commerce and DEW.	No	No - But relates to manner in which one or more agency deliverables is provided		
148	Proviso § 83.1	State	Statute	Change: 83.1. (DEW: Business Intelligence Division Program Contracts) All earmarked funds collected for the Business Intelligence Division Program 8 Contracts through the Department of Employment and Workforce may be retained by the agency to be used for the exclusive purpose of operating these 9 programs. All funds not expended in the prior fiscal year may be carried forward for use in the current fiscal year	No	No - But relates to manner in which one or more agency deliverables is provided		
149	Proviso § 83.2	State	Statute	Change: (DEW: Federal and Earmarked Prior Year Payments) The Department of Employment and Workforce shall be allowed to pay federal and earmarked prior year obligations with current year funds. Formerly Proviso 83.3.	No	No - But relates to sources of funding for one or more agency deliverables		
150	Proviso § 83.3	State	Statute	Change: 83.3. (DEW: Transparency of Funding Appropriation) In order to promote accountability and transparency, the Department of Employment and Workforce must provide and release to the public via the agency's website, a report of all aggregate amounts of taxes, fees and payments that were charged, collected and paid by that state agency in the prior fiscal year. Formerly Proviso 83.5.	No	Yes	Report our agency must/may provide	
151	Proviso § 83.5	State	Statute	Change: 83.5. (DEW: UI Tax System Modernization) The Department of Employment and Workforce is authorized to expend up to \$2,749,690 of funds made available to the State under Section 903 of the United States Social Security Act, as amended. Sets forth how the money is to be spent.	No	No - Does not relate directly to any agency deliverables	Report our agency must/may provide	

152	Proviso § 83.6	State	Statute	Change: 83.6. (DEW: Employment Training Outcomes Data Sharing) The Workforce Innovation and Opportunity Act (WIOA) (P.L. 113-128), requires integration of training and employment data for the purposes of improving assessment of employment outcomes for the various training providers eligible to receive funding appropriated or authorized by this Act. sets out data sharing requirements.	No	Yes	Report our agency must/may provide	
153	Proviso § 83.7	State	Statute	Change: Not part of the FY 2019-2020 SC state provisos.	No	Yes		DEW must negotiate debt service
154	Proviso §117.95	State	Statute	Change: [Now listed as FY 2109-2020 Proviso 117.92 Provides for DEW to report how funds were expended in the prior fiscal year to provide marketable work skills training and to report any restructuring or realignment of DEW functions.] FY 2019-2020 Proviso 117.95 now pertains to USC Greenville Medical School.	No	No - But relates to manner in which one or more agency deliverables is provided		
155	S.C. Regs. Ann. §47-4	State	Statute	Explains how the Department assigns the classification of the legal entity for an employer.	Yes	No - Does not relate directly to any agency deliverables		
156	S.C. Regs. Ann. §47-5	State	Statute	Explains that missing contribution and wage reports on the rate computation date are delinquent for the purpose of experience tax rate calculation and tax rate assignment.	Yes	Yes	Other service or product our agency must/may provide	Authorizes assessment of penalties for Employer's failure to timely file contribution and wage report.
157	S.C. Regs. Ann. §47-6	State	Statute	Explains how the benefit ratio is determined for zero taxable wages	Yes	No - But relates to sources of funding for one or more agency deliverables		
158	S.C. Regs. Ann. §47-7	State	Statute	Requires all contributory employers to pay an interest surcharge.	Yes	No - But relates to sources of funding for one or more agency deliverables		
159	S.C. Regs. Ann. §47-8	State	Statute	Provides information regarding how the Department determines an Employer-Employee relationship, including the common law test.	No	No - Does not relate directly to any agency deliverables		
160	S.C. Regs. Ann. §47-14	State	Statute	Requires employers to preserve for five years records regarding the number of workers in employment and their information. Employers must all keep their payroll records.	Yes	No - Does not relate directly to any agency deliverables		
161	S.C. Regs. Ann. §47-15	State	Statute	Requires employers to make reports, as instructed by the Department, including reports covering the wages of individuals in their employment.	Yes	No - Does not relate directly to any agency deliverables		
162	S.C. Regs. Ann. §47-16	State	Statute	Explains that contributions are to be paid quarterly and what happens when employers are delinquent. All collections remedies set forth in Chapter 12, Chapter 54 can be used to enforce payment of the amount due when there is a lien in favor of the Department.	Yes	No - But relates to sources of funding for one or more agency deliverables		
163	S.C. Regs. Ann. §47-17	State	Statute	Provides for the information that an employer must provide to the Department when there is a change in ownership. It includes information for the employer acquiring the business, including how the experience rating from the former business transfers to the new business.	Yes	Yes	Other service or product our agency must/may provide	Procedure for calculation of experience rating upon change of ownership.
164	S.C. Regs. Ann. §47-18	State	Statute	Requires employers to collect the Social Security Account Number for each worker employed and includes the duty to provide application forms for workers that do not have a Federal Social Security Account Number.	Yes	No - Does not relate directly to any agency deliverables		
165	S.C. Regs. Ann. §47-19	State	Statute	Provides information regarding separation notices, including the Request to Employer for Separation Information and the handling of mass separations.	Yes	Yes	Other service or product our agency must/may provide	Procedure for issuance of separation notices and Employer's obligation to respond.
166	S.C. Regs. Ann. §47-20	State	Statute	Describes "non-job-attached unemployment" and "job-attached unemployment."	No	No - Does not relate directly to any agency deliverables		
167	S.C. Regs. Ann. §47-21	State	Statute	Provides information for filing claims for benefits and registration for work for both non-job-attached unemployment claims, including individual and mass claims, and job-attached claims. The regulation includes the process for employer filing when there is a labor dispute.	Yes	Yes	Other service or product our agency must/may provide	Procedures for initial claims process
168	S.C. Regs. Ann. §47-22	State	Statute	Provides that benefits shall be paid by the Department from the Benefit Payment Account.	No	Yes	Other service or product our agency must/may provide	Authorizing regulation.
169	S.C. Regs. Ann. §47-23	State	Statute	Provides for what constitutes an offer of work (written or oral), which may result in disqualification for refusing to accept available work. This regulation includes as a failure to accept a suitable offer or work, a claimant who tests positive for drugs after being given a drug test as a condition of employment by a prospective employer	Yes	No - But relates to manner in which one or more agency deliverables is provided		Offer of work, availability, and circumstances affecting benefits.
170	S.C. Regs. Ann. §47-24	State	Statute	Defines week for non-job attached unemployment and job attached unemployment	No	No - But relates to manner in which one or more agency deliverables is provided		

171	S.C. Regs. Ann. §47-25	State	Statute	Explains the terms wages payable in a quarter.	No	No - But relates to manner in which one or more agency deliverables is provided		
172	S.C. Regs. Ann. §47-26	State	Statute	Provides for payment of benefits to a deceased claimant when the claimant has filed a valid claim and dies prior to receiving the benefits.	Yes	Yes	Distribute funding to another entity	
173	S.C. Regs. Ann. §47-27	State	Statute	Provides employers are automatically notified when benefit payments are charged against the employer's account.	Yes	Yes	Report our agency must/may provide	
174	S.C. Regs. Ann. §47-28	State	Statute	Explains the benefit year for military service and that benefits for ex-service members are assigned based on the Title XV of the Social Security Act.	Yes	No - But relates to manner in which one or more agency deliverables is provided		
175	S.C. Regs. Ann. §47-29	State	Statute	Provides for the payment of benefits to Interstate Claimants and the combination of wage credits. It includes the determination of claims and the appellate procedure.	Yes	Yes	Distribute funding to another entity	Outlines DEW's obligations regarding rules and procedures for processing an interstate wage claim and how to assess payment amounts and against whom.
176	S.C. Regs. Ann. §47-32	State	Statute	Provides the time for filing of continued claims for non-job attached unemployment.	Yes	Yes	Other service or product our agency must/may provide	Requires claimant to file weekly claims
177	S.C. Regs. Ann. §47-33	State	Statute	Provides how the Department handles employer elections to cover multi-state workers. The regulation include applicable definitions and the submission and approval of coverage election under interstate reciprocal coverage agreements.	Yes	Yes	Other service or product our agency must/may provide	Outlines how DEW processes claims for employer with multi-state workers.
178	S.C. Regs. Ann. §47-34	State	Statute	Provides for the Notice of benefit determinations	Yes	Yes	Report our agency must/may provide	
179	S.C. Regs. Ann. §47-35	State	Statute	Provides for what benefits are payable under Title XV of the Social Security Act, including benefits to Federal employees and ex-service members.	Yes	Yes	Distribute funding to another entity	Describes how and when benefits are paid by DEW for federal employees living in SC.
180	S.C. Regs. Ann. §47-36	State	Statute	Provides for the process of a review of rulings with respect to status, liability, and rate contributions of employers	Yes	Yes	Other service or product our agency must/may provide	Employer right of appeal for determinations on status, liability, and rate contributions.
181	S.C. Regs. Ann. §47-41	State	Statute	Provides the bonding requirements for certain nonprofit organization that become liable for benefits in lieu of contributions and do no own real property in S.C. valued in excess of two million dollars.	Yes	No - But relates to sources of funding for one or more agency deliverables	Distribute funding to another entity	
182	S.C. Regs. Ann. §47-42	State	Statute	Provides for child support intercept of unemployment benefits.	Yes	Yes	Distribute funding to another entity	
183	S.C. Regs. Ann. §47-43	State	Statute	Provides for the exclusion of claims for extended benefits in determining the rate of insured unemployment.	No	No - But relates to manner in which one or more agency deliverables is provided		
184	S.C. Regs. Ann. §47-48	State	Statute	Provides for what the suitable work requirements are for extended benefits.	Yes	Yes	Other service or product our agency must/may provide	Work requirements as prerequisite to benefits.
185	S.C. Regs. Ann. §47-49	State	Statute	Provides for the reduction of unemployment benefits by pension benefits on a pro-rata basis.	Yes	No - But relates to manner in which one or more agency deliverables is provided		
186	S.C. Regs. Ann. §47-51	State	Statute	Explains the process for appeals to the Department's Appeal Tribunal, including the presentation of appeals, hearing of appeals are de novo in nature and conducting informally and in conformity with the South Carolina Administrative Procedures Act.	Yes	Yes	Other service or product our agency must/may provide	Tribunal appeal, hearing, findings, and procedures.
187	S.C. Regs. Ann. §47-52	State	Statute	Explains the process of appeals to the Department's Appellate Panel, including the presentation of application for leave to appeal to the Appellate Panel; Hearing of Appeals, and the Appellate Panel on its own motion may remove any decision from the Appeal Tribunal to its own jurisdiction for review.	Yes	Yes	Other service or product our agency must/may provide	Panel appeal, hearing, findings, and procedures.
188	S.C. Regs. Ann. §47-53	State	Statute	Provides for subpoenas to compel witnesses and the production of records for an appeal	Yes	Yes	Other service or product our agency must/may provide	Tribunal subpoenas
189	S.C. Regs. Ann. §47-54	State	Statute	Provides for orders to supply information from the Department's record to claimant	Yes	Yes	Other service or product our agency must/may provide	Production of agency records.
190	S.C. Regs. Ann. §47-55	State	Statute	Provides for representation before the Appeal Tribunal and the Appellate Panel. An individual may represent himself or herself. A partnership may be represented by any of its partners. A corporation may only be represented by an attorney.	Yes	No - Does not relate directly to any agency deliverables		
191	S.C. Regs. Ann. §47-56	State	Statute	Provides for the inspection of the Appeal Tribunal's and the Appellate Panel's decisions. Copies shall be kept by DEW are open to the public, but such copies shall not reveal the identity of the parties.	Yes	Yes	Report our agency must/may provide	DEW must provide records of appeals upon request.

192	S.C. Regs. Ann. §47-57	State	Statute	Any party that has exhausted his or her remedies before the Department may file a petition to the court designed for a review of the Appellate Panel's decision. A party filing a petition for review shall serve a copy on the Department's legal department.	Yes	No - Does not relate directly to any agency deliverables		
193	S.C. Regs. Ann. §47-100	State	Statute	Explains what constitutes "cause other than misconduct" as referred to in S.C. Code Ann. §41-35-120(2)(b).	Yes	No - Does not relate directly to any agency deliverables		
194	S.C. Regs. Ann. §47-101	State	Statute	Explains what the Department considers "substandard performance due to inefficient, inability, or incapacity" as referred to in S.C. Code Ann. §41-35-120(2).	Yes	No - Does not relate directly to any agency deliverables		
195	S.C. Regs. Ann. §47-103	State	Statute	Provides for the process when the Department may waive a non-fraudulent or no-fault overpayment.	Yes	Yes	Other service or product our agency must/may provide	Procedure for determining whether agency will waive repayment of overpayment.
196	S.C. Regs. Ann. §47-500	State	Statute	Unemployment Trust Fund	No	No - Does not relate directly to any agency deliverables		
197	S.C. Regs. Ann. §47-501	State	Statute	Unemployment Trust Fund	No	No - Does not relate directly to any agency deliverables		
198	26 U.S.C.A. §3301	Federal	Statute	Establishes, under the Federal Unemployment Tax Act (FUTA), employer's tax rate is set at 6.0% of total wages paid by the employer during the calendar year.	Yes	No - But relates to sources of funding for one or more agency deliverables		
199	26 U.S.C.A. §3302	Federal	Statute	Establishes tax credits for employers' contributions to state unemployment taxes.	Yes	No - But relates to sources of funding for one or more agency deliverables		
200	26 U.S.C.A. §3303	Federal	Statute	Establishes the Secretary of Labor's certification to the Secretary of Treasury with respect to additional credit allowance. The statute includes definitions used in FUTA. The statute also establishes the prohibition on noncharging an employer's account due to employer fault for failing to respond timely or adequately to a request by the state agency for information related to a claim and the employer has established a pattern of failing to respond to such requests.	Yes	No - Does not relate directly to any agency deliverables		
201	26 U.S.C.A. §3304	Federal	Statute	Establishes the requirements for the Secretary of Labor to approve a State's laws. Requirements include compensation withdrawn from the unemployment fund must be used for the payment of unemployment compensation, with limited exceptions.	No	No - Does not relate directly to any agency deliverables		
202	26 U.S.C.A. §3305	Federal	Statute	Establishes the applicability of state laws to entities including but not limited to national banks and federal property	Yes	No - Does not relate directly to any agency deliverables		
203	26 U.S.C.A. §3306	Federal	Statute	Definitions for FUTA	Yes	No - Does not relate directly to any agency deliverables		
204	26 U.S.C.A. §3307	Federal	Statute	Permits deductions as constructive payments to employees under FUTA, an act of Congress, or a state law.	Yes	No - Does not relate directly to any agency deliverables		
205	26 U.S.C.A. §3308	Federal	Statute	Establishes that other tax exemptions, shall not be exempt from the FUTA tax unless the law specifically exempts FUTA.	Yes	No - Does not relate directly to any agency deliverables		
206	26 U.S.C.A. §3309	Federal	Statute	Establishes state law requirements for nonprofit organizations and governmental entities.	Yes	No - Does not relate directly to any agency deliverables		
207	26 U.S.C.A. §3310	Federal	Statute	Establishes judicial review in the event the Secretary of Labor makes a finding that requires the Secretary to withhold certification from a State. Filings are made in the U.S. Court of Appeals for the circuit in which State is located. Statute also establishes the stay of Secretary of Labor's actions.	No	No - Does not relate directly to any agency deliverables		
208	26 U.S.C.A. §3311	Federal	Statute	The chapter may be cited as the "Federal Unemployment Tax Act."	No	No - Does not relate directly to any agency deliverables		
209	5 U.S.C.A. §§8501 -8509	Federal	Statute	Establishes unemployment compensation for Federal employees, including the assignment of service and wages to the state of last official station before filing, payments to state, and dissemination of information to the State.	Yes	No - Does not relate directly to any agency deliverables		

210	5 U.S.C.A. §§8521-8525	Federal	Statute	Establishes unemployment compensation for former service members	Yes	No - Does not relate directly to any agency deliverables
211	42 U.S.C.A. §501	Federal	Statute	The Social Security Act establishes how unemployment funds may be used.	No	No - Does not relate directly to any agency deliverables
212	42 U.S.C.A. §502	Federal	Statute	Establishes the payment of administration funds to the State	Yes	No - Does not relate directly to any agency deliverables
213	42 U.S.C.A. §503	Federal	Statute	The Secretary of Labor cannot make a certification for payment of funds to any State unless the Secretary finds the State's laws approved by the Secretary under FUTA include specific provisions including: the methods of administration to insure full payment of unemployment compensation when due; payment of unemployment compensation solely through the public employment office or other approved agency; opportunity for a fair hearing for individuals whose claims are denied; and other requirements	No	No - Does not relate directly to any agency deliverables
214	42 U.S.C.A. § 504	Federal	Statute	Provides for the opportunity for judicial review in the United States Court of Appeals in the event the Secretary of Labor finds the State law does include a provision as specified in 42 U.S.C.A. 503. There is further appeal available to the Supreme Court. There is an opportunity for a stay of the Secretary's actions.	No	No - Does not relate directly to any agency deliverables
215	42 U.S.C.A. §505	Federal	Statute	Permits the Secretary to enter into an agreement with a state for demonstration projects to test reemployment.	Yes	No - Does not relate directly to any agency deliverables
216	42 U.S.C.A. §§1101 - 1103	Federal	Statute	Establishes the Employment Security Administration Account, transfers between the Federal Unemployment Account and the State's Employment Security Administration Account, and the transfer of any excess at the end of the fiscal year to the State's Unemployment Trust Fund.	No	No - Does not relate directly to any agency deliverables
217	42. U.S.C.A. §1104	Federal	Statute	Establishes the State's Federal Unemployment Trust Fund	No	No - Does not relate directly to any agency deliverables
218	42 U.S.C.A. §1105	Federal	Statute	Establishes the Extended Unemployment Compensation Fund.	No	No - Does not relate directly to any agency deliverables
219	42 U.S.C.A. §§1106 - 1108	Federal	Statute	Establishes programs for unemployment research, personnel training, and an Advisory Council on Unemployment Compensation	No	No - Does not relate directly to any agency deliverables
220	42 U.S.C.A. §1109	Federal	Statute	Establishes the Federal Employees Compensation Account.	No	No - Does not relate directly to any agency deliverables
221	42 U.S.C.A. §1110	Federal	Statute	Permits the Secretary of Treasury to transfer funds from a Federal account that is determined to be exceed the amount needed for its anticipated payments to a Federal account, which is insufficient to meet its anticipated payments.	No	No - But relates to sources of funding for one or more agency deliverables
222	42 U.S.C.A. §1111	Federal	Statute	Establishes data exchange and reporting standardization	No	No - Does not relate directly to any agency deliverables
223	42 U.S.C.A. §1321	Federal	Statute	Allows for advances to be made to State Unemployment Trust Fund	Yes	No - But relates to manner in which one or more agency deliverables is provided
224	42 U.S.C.A. §1322	Federal	Statute	Allows the Governor to request funds be transferred to make repayments of advances. This section includes how interest on loans are established and what is required to avoid interest during a calendar year.	No	No - Does not relate directly to any agency deliverables
225	42 U.S.C.A. §1323	Federal	Statute	Authorizes repayable advances to the Federal Unemployment Account.	No	No - Does not relate directly to any agency deliverables
226	29 U.S.C.A. §49 et. seq	Federal	Statute	The national system of public employment office, the U.S. Employment Service will be established and maintained within the U.S. Department of Labor. Referred to as the Wagner-Peyser Act.	No	No - Does not relate directly to any agency deliverables
227	29 U.S.C.A. §§49a-b	Federal	Statute	Definitions used within the Federal Employment Service chapter of Title 29, Labor and lists the duties of the Secretary of Labor.	No	No - Does not relate directly to any agency deliverables

Money for payment of benefits.

228	29 U.S.C.A. §§49c- d	Federal	Statute	The Governor shall designate or authorize a State agency to be vested with power to cooperate with the Secretary of Labor under Federal Employment Service. The Secretary of Labor is authorized to transfer to State property by the US Employment Service. The Secretary shall certify to the Secretary of the Treasury for payments to states in compliance with Federal Employment Service.	No	No - Does not relate directly to any agency deliverables
229	29 U.S.C.A. §§49-e-f	Federal	Statute	Provides for the allotment of funds for the disposition of funds for employment services	No	No - But relates to sources of funding for one or more agency deliverables
230	29 U.S.C.A. 49g	Federal	Statute	States wanting to receive assistance under Federal Employment Service must submit a State plan, which must include information on workforce investment activities and one-stop delivery system	No	No - Does not relate directly to any agency deliverables
231	29 U.S.C.A. 49h- i	Federal	Statute	Establishes auditing, fiscal controls, accounting procedures to assure proper disbursal of funds, recordkeeping, and accountability.	No	No - Does not relate directly to any agency deliverables
232	29 U.S.C.A. §49j	Federal	Statute	Authorizes the Secretary of Labor to provide for the giving of notice of strikes or lockouts to applicants before they are referred to employment.	No	No - Does not relate directly to any agency deliverables
233	29 U.S.C.A. §§49l -l2	Federal	Statute	Authorizes the Secretary of Labor to establish performance standards for Federal Employment Service; prohibits the use of funds under Federal Employment Service to be used to pay for advertising; Authorizes Secretary of Labor to provide funds to operate statistical programs for the development of estimates of the gross national product and other statistics related to employment and oversee the development and maintenance of nationwide employment statistics.	No	No - Does not relate directly to any agency deliverables
234	29 U.S.C.A. §2801	Federal	Statute	Definitions for the Workforce Investment Act. (The Workforce Innovation and Opportunity Act goes into effect on July 1, 2015.)	REPEALED	
235	29 U.S.C.A. §2811	Federal	Statute	Establishes the purpose of the Statewide and Local Workforce Investment	REPEALED	
236	29 U.S.C.A. § 2821	Federal	Statute	Requires the Governor to establish a State Workforce Investment Board and establishes the criteria for membership, and the functions of the Board.	REPEALED	
237	29 U.S.C.A. 2822	Federal	Statute	Establishes what a State Plan, as required by the Wagner-Peyser Act to receive funds, must include. State plans must include provisions for the description of the State board, the requirements for the statewide workforce investment system, a State performance accountability System, information describing the states needs regarding employment opportunity, the job skills necessary, the skills and economic development needs of the state, etc. The State plan must also include the procedures to assure coordination and avoid duplication of workforce investment activities, programs authorized under Wagner-Peyser and other laws.	REPEALED	
238	29 U.S.C.A. §§2831-2833	Federal	Statute	Establishes the designation of Local Workforce Areas, the establishment and membership criteria for the Local Workforce Investment Boards, and requirements for the Local Plan.	REPEALED	
239	29 U.S.C.A. §2841	Federal	Statute	Establishes the one-stop delivery system, including required partners and permissible additional partners, requires the local board to enter into a memorandum of understanding for the operation of the one-stop delivery system, including the costs. It provides for the designation and certification of one-stop operators.	REPEALED	
240	29 U.S.C.A. §§2842 - 2843	Federal	Statute	Establishes the eligible requirements for eligible training providers and providers of youth activities.	REPEALED	
241	29 U.S.C.A. §§2851-2854	Federal	Statute	Establishes the authorization and funding methods and uses for youth activities.	REPEALED	
242	29 U.S.C.A. §§2861 - 2864	Federal	Statute	Establishes the authorization, funding, and use of funds for employment and training activities, specifically adult and dislocated workers.	REPEALED	
243	29 U.S.C.A. §2871	Federal	Statute	Establishes a performance accountability system to assess the State and local areas.	REPEALED	
244	29 U.S.C.A. §2872	Federal	Statute	Authorizes the appropriations for youth activities, adult employment and training activities, and dislocated worker employment and training activities.	REPEALED	
245	29 U.S.C.A. §§2881-2901	Federal	Statute	Establishes the Job Corps program to assist eligible youth who need an intensive program, and includes the eligibility for job corps (e.g. not less than 16 years old, not more than age 21 on the date of enrollment, etc.), recruitment, enrollment, program activities, counseling and job placement, standards of conduct, establishes industry councils and advisory committees, and authorizes appropriations.	REPEALED	
246	29 U.S.C.A. §2911	Federal	Statute	Establishes Native American programs.	REPEALED	

247	29 U.S.C.A. §2912	Federal	Statute	Establishes Migrant and Seasonal farmworker programs.	REPEALED	
248	29 U.S.C.A. §2913	Federal	Statute	Establishes Veterans' workforce investment programs.	REPEALED	
249	29 U.S.C.A. §2914	Federal	Statute	Establishes youth opportunity grants	REPEALED	
250	29 U.S.C.A. §2915	Federal	Statute	The Secretary of Labor shall provide technical assistance to the States and local areas.	REPEALED	
251	29 U.S.C.A. §2916	Federal	Statute	Establishes the Secretary shall every two years publish a plan that describes demonstration and pilot, multiservice, research, and multistate project priorities of the U.S. Department of Labor, concerning employment and training.	REPEALED	
252	29 U.S.C.A. §2916a	Federal	Statute	The Secretary of Labor shall use funds to award grants for job training and related activities for workers to assist them in obtaining or upgrading employment in industries and economic sectors that are expected to have high growth.	Yes	No - But relates to sources of funding for one or more agency deliverables
253	29 U.S.C.A. §2917	Federal	Statute	Establishes the continuing evaluation of the programs under 29 U.S.C.A. § 2916.	REPEALED	
254	29 U.S.C.A. §2918	Federal	Statute	Authorizes the Secretary of Labor to award national emergency grants to provide employment and training assistance to workers affected by major economic dislocations, major disasters, or to local boards to carry out assistance. Establishes the eligibility criteria for these grants.	REPEALED	
255	29 U.S.C.A. §§ 2918a -b	Federal	Statute	Establishes the YouthBuild program, which enables disadvantaged youth to obtain education and employment skills, meaningful work opportunities, and foster the development of leadership skills. Establishes the program requirements for eligible participants.	29 usca 2918b transferred to 29 usca 3226a	
256	29 U.S.C.A. § 2919	Federal	Statute	Authorizes appropriations for Native America, migrant and seasonal farmworkers, and veterans' workforce investment programs an includes authorization for technical assistance, demonstration and pilot projects, evaluations, and incentive grants.	REPEALED	
257	29 U.S.C.A. § 2920	Federal	Statute	Authorizes the use of funds to provide for grants for education assistance and training. Describes the disbursements to states and the allocation of funds.	Yes	No - But relates to sources of funding for one or more agency deliverables
258	29 U.S.C.A. §§2931 -2945	Federal	Statute	Establishes the administration of the Workforce Investment Systems. Includes authorization for the Secretary of Labor to monitor, the establishment of fiscal controls, requirements for reports and recordkeeping, judicial review if the Secretary declines an award, the transfer of Federal equity in State employment security real property to the State, and other general program requirements.	ALL REPEALED	
259	29 U.S.C.A. §§3101 -3102	Federal	Statute	Establishes the purpose and the definitions for the Workforce Innovation and Opportunity Act (WIOA) goes into effect on July 1, 2015 and replaces the Workforce Investment Act of 1998.	Yes	No - Does not relate directly to any agency deliverables
260	29 U.S.C.A. §§ 3111-3113	Federal	Statute	Establishes the State Workforce Development Board, the requirements for a unified State plan, and authority to submit a combined State plan for core programs.	Yes	No - Does not relate directly to any agency deliverables
261	29 U.S.C.A. §§3121- 3123	Federal	Statute	Establishes Local Workforce Development Areas, the requirements for the Local Workforce Development Boards, and the requirements for the Local Plan.	Yes	No - Does not relate directly to any agency deliverables
262	29 U.S.C.A. §3131	Federal	Statute	Establishes the funding of State and Local Boards	Yes	No - Does not relate directly to any agency deliverables
263	29 U.S.C.A. §3141	Federal	Statute	Establishes the performance accountability system that applies to core programs. It lists the requirements for accountability measures, the indicators of performance, levels of performance for each primary indicator, and provisions for the State and the Secretary of Labor to reach an agreement in conjunction with the Secretary of Education for each indicator. It provides for revisions based on economic conditions and individuals served. It includes the evaluation of State programs, which shall be conducted by the State, local boards, and State agencies. The section establishes the sanctions for the State if it fails to meet the State performance accountability measures.	Yes	No - Does not relate directly to any agency deliverables
264	29 U.S.C.A. §3151	Federal	Statute	Establishes the one-stop delivery system, including required partners and allows for additional partners. Requires the local board to enter into a memorandum of understanding with the one-stop partners regarding the operation of the one-stop delivery system in the area. MOUs must include how the costs of the services and operating costs of the system will be funded.	Yes	No - But relates to manner in which one or more agency deliverables is provided

265	29 U.S.C.A. §3152	Federal	Statute	Establishes the eligibility criteria for eligible training providers. In establishing the criteria, the Governor shall take into account the performance of providers, the need to ensure access to training, information reported to State agencies with respect to program involving training services, the degree to which training programs relate to in-demand industry sectors, State licensing requirements for training services, ways to encourage providers to use industry recognized certifications, the ability to provide programs that lead to postsecondary credentials, the ability to provide training services to individuals with barriers to employment, and other factors the Governor deems appropriate to ensure accountability, what is needed to meet the needs of local employers and participants, and the collection of information required to demonstrate compliance.	Yes	No - But relates to manner in which one or more agency deliverables is provided
266	29 U.S.C.A. §3153	Federal	Statute	Establishes the eligible providers for youth workforce investment activities.	Yes	No - But relates to manner in which one or more agency deliverables is provided
267	29 U.S.C.A. §§ 3161 -3164	Federal	Statute	Establishes the authority to allot funds for Youth Workforce Investment Activities, including the use of funds, which establishes youth participant eligibility and required statewide youth activities. It is established that out-of-school youth have a priority and not less than 75 percent of the funds shall be used to provide youth workforce investment activity for out-of-school youth.	Yes	No - But relates to sources of funding for one or more agency deliverables
268	29 U.S.C.A. §§3171-3174	Federal	Statute	Establishes the authority to allot funds for Adult and Dislocated Worker Employment and Training Activities, including the allotment among the States, and the use of funds. The use of funds establishes the required statewide employment and training activities, including statewide rapid response, the use of funds for carrying out the activities described in the State plan.	Yes	No - But relates to sources of funding for one or more agency deliverables
269	29 U.S.C.A. §3181	Federal	Statute	Authorizes the appropriations for youth activities, adult employment and training activities, and dislocated worker employment and training activities.	No	No - But relates to sources of funding for one or more agency deliverables
270	29 U.S.C.A. §§ 3191-3212	Federal	Statute	Establishes the Job Corps program to assist eligible youth who need an intensive program, and includes the eligibility for job corps (e.g. not less than 16 years old, not more than age 21 on the date of enrollment, etc.), recruitment, enrollment, program activities, counseling and job placement, standards of conduct, establishes workforce councils and advisory committees, allows the Secretary of Labor to carry out experimental, research and demonstration projects related to Job Corps and provide technical assistance, and authorizes appropriations. It provides for oversight and reporting.	Yes	No - But relates to manner in which one or more agency deliverables is provided
271	29 U.S.C.A. §3221	Federal	Statute	Establishes Native American programs	Yes	No - But relates to manner in which one or more agency deliverables is provided
272	29 U.S.C.A. §3222	Federal	Statute	Establishes Migrant and Seasonal farmworker programs.	Yes	No - But relates to manner in which one or more agency deliverables is provided
273	29 U.S.C.A. §3233	Federal	Statute	Establishes the Secretary of Labor shall ensure the Department has the capacity to provide and provides technical assistance, appropriate training, staff development, etc.	Yes	No - Does not relate directly to any agency deliverables
274	29 U.S.C.A. §3224	Federal	Statute	Requires evaluations of the programs under WIOA.	No	No - Does not relate directly to any agency deliverables
275	29 U.S.C.A. §3225	Federal	Statute	Establishes national dislocated worker grants to provide assistance for disaster relief employment. Establishes eligibility and requirements. Provides additional assistance in areas where there is a higher than average demand for employment and training activities for dislocated members of the armed services.	Yes	Yes Distribute funding to another entity
276	29 U.S.C.A. §3226	Federal	Statute	Establishes the YouthBuild program, which enables disadvantaged youth to obtain education and employment skills, meaningful work opportunities, and foster the development of leadership skills. Establishes the program requirements for eligible participants, what are eligible activities, the authorization of appropriations.	Yes	No - But relates to manner in which one or more agency deliverables is provided
277	29 U.S.C.A. § 3227	Federal	Statute	Authorizes appropriations for Native America and migrant and seasonal farmworkers, includes authorization for technical assistance, demonstration and pilot projects, evaluations, and incentive grants. Also establishes the carryover of unobligated funds to remain available for assistance for veterans and eligible workers.	No	No - But relates to sources of funding for one or more agency deliverables

278	29 U.S.C.A. §§3241 -3255	Federal	Statute	Establishes the administration of the Workforce Investment Systems. Includes authorization for the Secretary of Labor to monitor, the establishment of fiscal controls, requirements for reports and recordkeeping, judicial review if the Secretary declines an award, the transfer of Federal equity in State employment security real property to the State, and other general program requirements.	Yes	No - Does not relate directly to any agency deliverables		
279	29 U.S.C.A. §§3271-3333	Federal	Statute	Subchapter in WIOA regarding Adult Education and Literacy. Includes: Authorizes funds to be used for carrying out corrections education and education of other institutionalized individualized, which can include academic programs for career pathways and the Secretary shall establish and carry out a program of national leadership activities, which may include collecting data regarding the improvement of local and State data systems.	Yes	Yes	Other service or product our agency must/may provide	Authorization, funding, and reporting requirements for WIOA/Adult Education and Literacy Program.
280	29 U.S.C.A. §§3341-3361	Federal	Statute	Establishes the general provisions of WIOA and references to prior legislation.	Yes	Yes	Other service or product our agency must/may provide	WIOA legislation.
281	19 U.S.C.A. §§ 2101, et. al	Federal	Statute	The Trade Act of 1974, which is the law under Title 19, Customs Duties, Chapter 12. The Trade Act includes adjustment assistance for workers, including benefit allowance, training, and other employment services where injury is caused by import competition.	Yes	Yes	Other service or product our agency must/may provide	Provides assistance for job loss due to imports.
282	20 C.F.R. Part 601	Federal	Statute	Regulations regarding the Administrative Procedures of the U.S. Department of Labor, Employment and Training Administration.	Yes	Yes, IN PART	Other service or product our agency must/may provide	Approval and provisioning of State UI laws. Requires State issue reports to federal authorities to prove compliance and to receive funding from federal government.
283	20 C.F.R. Part 602	Federal	Statute	Regulations regarding the quality control in the Federal-State Unemployment Insurance system.	Yes	Yes, IN PART	Other service or product our agency must/may provide	Requires State to file compliance reports. Failure to do so can result in withholding of funds to state.
284	20 C.F.R. Part 603	Federal	Statute	Regulations regarding the Federal-State Unemployment Compensation (UC) Program: Confidentiality and Disclosure of State UC Information	Yes	Yes, IN PART	Other service or product our agency must/may provide	Governs confidentiality and disclosure of UI information by state to feds.
285	20 C.F.R. §603.4	Federal	Statute	Provides for the confidentiality requirement of Federal UC law.	Yes	Yes	Other service or product our agency must/may provide	State UI law must insure full payment of Ui when due and comply with federal confidentiality laws.
286	20 C.F.R. §603.5	Federal	Statute	Provides for the exceptions to the confidentiality requirement, including what constitutes informed consent of an individual's or an employer's information.	Yes	No - Does not relate directly to any agency deliverables		Sets out exceptions to confidentiality requirement.
287	20. C.F.R. §603.9	Federal	Statute	Provides for the safeguards and security requirements that apply to information permitted to be disclosed.	Yes	Yes	Other service or product our agency must/may provide	State law must require recipient of UI information to safeguard confidential information and impose penalties for violation of confidentiality safeguards.
288	20 C.F.R. §603.10	Federal	Statute	Provides for the requirements of an agreements permitting disclosure.	Yes	Yes, IN PART	Other service or product our agency must/may provide	Sets out third party Contract/agreement requirements for disclosure of confidential information.
289	20 C.F.R. Part 604	Federal	Statute	Regulations for Eligibility for Unemployment Compensation	Yes	Yes	Other service or product our agency must/may provide	Implements and imposes upon state the able and available for work requirement as prerequisite to UI benefits
290	20 C.F.R. Part 606	Federal	Statute	Regulations regarding Tax Credits under FUTA; Advances Under Title XII of the Social Security Act.	Yes	No - Does not relate directly to any agency deliverables		
291	20 C.F.R. Part 609	Federal	Statute	Regulations Unemployment Compensation for Federal Civilian Employees	Yes	Yes, IN PART	Other service or product our agency must/may provide	Creates and sets forth rules governing state UI compensation for federal civilian employees.
292	20 C.F.R. Part 614	Federal	Statute	Regulations regarding Unemployment Compensation for Ex-Service Members	Yes	Yes, IN PART	Other service or product our agency must/may provide	Creates and sets forth rules governing state UI compensation for unemployed former members of the US Armed Forces.
293	20 C.F.R. Part 615	Federal	Statute	Regulations regarding Extended Benefits in the Federal-State Unemployment Compensation Program	Yes	Yes, IN PART	Other service or product our agency must/may provide	Governs and imposes state obligation to extend state UI compensation for those who have exhausted regular UI compensation during specified periods of unemployment per FUTA.
294	20 C.F.R. Part 616	Federal	Statute	Regulations regarding Interstate Arrangement for Combining Employment and Wages	Yes	Yes, IN PART	Other service or product our agency must/may provide	Creates and governs system of interstate agreements which allow UI claimant to combine employment and wages from more than one state to qualify for UI benefits.

295	20 C.F.R. Part 617	Federal	Statute	Regulations regarding the Trade Adjustment Assistance Workers under the Trade Act of 1974	Yes	Yes	Other service or product our agency must/may provide	Creates and governs assistance to unemployed due to increased import. Allows compensation, training, and supportive services.
296	20 C.F.R. Part 618	Federal	Statute	Regulations regarding the Trade Adjustment Assistance Workers under the Trade Act of 1974, as amended	Yes	Yes	Other service or product our agency must/may provide	Governs state staffing requirements and allocation of training funds to state under Trade Adjustment Act.
297	20 C.F.R. Part 619	Federal	Statute	Regulations regarding the Unemployment Compensation Data Exchange Standardization for Improved Interoperability	Yes	No - Does not relate directly to any agency deliverables		
298	20 C.F.R. Part 625	Federal	Statute	Regulations regarding Disaster Unemployment Assistance	Yes	Yes	Other service or product our agency must/may provide	Creates and governs federally funded UI compensation assistance directly resulting from a major disaster.
299	20 C.F.R. Part 639	Federal	Statute	Regulations regarding Worker Adjustment and Retraining Notification	Yes	No - But relates to manner in which one or more agency deliverables is provided		Requires employer to provide state with 60 day notice of plant closing or mass layoff.
300	20 C.F.R. Part 640	Federal	Statute	Regulations regarding Standard for Benefit Payment Promptness- Unemployment Compensation	Yes	Yes, IN PART	Other service or product our agency must/may provide	Imposes and requires that state create and implement standard of administration for prompt payment of UI benefits to eligible claimants.
301	20 C.F.R. Part 641	Federal	Statute	Regulations regarding Provisions Governing the Senior Community Service Employment Program	Yes	Yes	Other service or product our agency must/may provide	Creates federal program to facilitate self sufficiency and part-time employment low-income, over 55 individuals.
302	20 C.F.R. Part 645	Federal	Statute	Regulations regarding Provisions Governing Welfare-to-Work Grants	Yes	Yes	Other service or product our agency must/may provide	Creates and sets forth governance for administration and funding of welfare to work program.
303	20 C.F.R. Part 650	Federal	Statute	Regulations regarding the Standard for Appeals Promptness- Unemployment Compensation	Yes	Yes	Other service or product our agency must/may provide	Regulations regarding the appeal process of UI compensation claims so as to facilitate promptness and prevent delay in payment of benefits.
304	20 C.F.R. Part 651	Federal	Statute	Regulations regarding the General Provisions Governing the Federal-State Employment Service System	Yes	No - Does not relate directly to any agency deliverables		
305	20 C.F.R. Part 652	Federal	Statute	Regulations regarding the Establishment and Functioning of State Employment Services	Yes	Yes	Other service or product our agency must/may provide	Grants funding to state upon approval of state plan of one-stop delivery system facilitation match of job seekers and employers.
306	20 C.F.R. Part 653	Federal	Statute	Regulations regarding the Services of the Employment Service System	Yes	Yes	Other service or product our agency must/may provide	Regulations governing migrant and seasonal farmworkers.
307	20 C.F.R. Part 654	Federal	Statute	Regulations regarding the Special Responsibilities of the Employment Service System	Yes	No - Does not relate directly to any agency deliverables		
308	20 C.F.R. Part 655	Federal	Statute	Regulations regarding the Temporary Employment of Foreign Workers in the United States	Yes	No - Does not relate directly to any agency deliverables		
309	20 C.F.R. Part 656	Federal	Statute	Regulations regarding the Labor Certification Process for Permanent Employment of Aliens in the United States	Yes	No - Does not relate directly to any agency deliverables		
310	20 C.F.R. part 658	Federal	Statute	Regulations regarding the Administrative Provisions Governing the Job Service System	Yes	Yes	Other service or product our agency must/may provide	Show compliance with employment service regulations, the administration of Wagner-Peyser Act and discontinuation /reinstatement of services to employers.
311	20 C.F.R. Part 660	Federal	Statute	Regulations regarding the Introduction to the Regulations for Workforce Investment Systems under Title I of the Workforce Investment Act	Yes	No - But relates to manner in which one or more agency deliverables is provided		

312	20 C.F.R. Part 661	Federal	Statute	Regulations regarding Statewide and Local Governance of the Workforce Investment System under Title I of the Workforce Investment Act	Yes	Yes	Other service or product our agency must/may provide	State must create policies and guidelines to implement One-Stop programs consistent with federal law.
313	20 C.F.R. Part 662	Federal	Statute	Regulations regarding the Description of the One-Stop System Under Title I of the Workforce Investment Act	Yes	Yes	Other service or product our agency must/may provide	Describes how to implement One-Stop Centers and choose operating partners.
314	20 C.F.R. Part 663	Federal	Statute	Regulations regarding Adult and Dislocated Worker Activities under Title I of the Workforce Investment Act	Yes	Yes	Other service or product our agency must/may provide	Regulations governing implementation and operation of adult and dislocated worker services through the One-Stop Delivery system.
315	20 C.F.R. Part 664	Federal	Statute	Regulations regarding Youth Activities under Title of the Workforce Investment Act	Yes	Yes	Other service or product our agency must/may provide	Regulations governing implementation and operation of youth activities under One-Stop Services to youth.
316	20 C.F.R. Part 665	Federal	Statute	Regulations regarding Statewide Workforce Investment Activities under Title I of the Workforce Investment Act	Yes	Yes	Other service or product our agency must/may provide	Regulations governing operation and funding for state workforce investment activities under Title I of WIA.
317	20 C.F.R. Part 666	Federal	Statute	Regulations regarding Performance Accountability under Title I of the Workforce Investment Act	Yes	Yes	Other service or product our agency must/may provide	Regulations governing administrative measures of performance, incentives and sanctions for state performance.
318	20 C.F.R. Part 667	Federal	Statute	Regulations regarding the Administrative Provisions under Title I of the Workforce Investment Act	Yes	Yes	Other service or product our agency must/may provide	Regulations governing administration and operation of the Workforce Investment Act, including funding and reporting by the state.
319	20 C.F.R. Part 668	Federal	Statute	Regulations regarding the Indian and Native American Programs under Title I of the Workforce Investment Act	Yes	Yes	Other service or product our agency must/may provide	Regulations governing state administration and accountability measures for services to Indian and native Americans.
320	20 C.F.R. Part 669	Federal	Statute	Regulations regarding the National Farmworker Jobs Program under Title I of the Workforce Investment Act	Yes	Yes	Other service or product our agency must/may provide	Regulations governing administration, funding, performance accountability reporting for National Farmworker Jobs Program.
321	20 C.F.R. Part 670	Federal	Statute	Regulations regarding the Job Corps under Title I of the Workforce Investment Act	Yes	Yes	Other service or product our agency must/may provide	Regulations governing administration, funding, and operation, and reporting requirements for the Job Corps Program.
322	20 C.F.R. Part 671	Federal	Statute	Regulations regarding National Emergency Grants for Dislocated Workers	Yes	Yes	Other service or product our agency must/may provide	Regulations governing administration, funding, and reporting for National Emergency Grants for dislocated workers.
323	20 C.F.R. Part 672	Federal	Statute	Regulations regarding Provisions Governing the YouthBuild Program	Yes	Yes	Other service or product our agency must/may provide	
324	§§ 1-23-110 -- 160	State	Statute	These provisions set forth the procedures for promulgating proposed agency regulations; Provides for publication of notice, public participation, public hearings, contesting regulation for procedural defects, regulation processes, required reports, General Assembly approval, disapproval and modification of regulations, petitions, emergency regulations, duties of state agencies to provide public inspection and information, and appeals contesting agency authority to promulgate regulations.	Yes	No - Does not relate directly to any agency deliverables		
325	§ 1-23-111	State	Statute	This provision sets forth the processes and procedures for the promulgation of regulations by Agencies, including the regulation process, public hearing, report of presiding official, and options if an unfavorable determination is issued. With respect to DEW, where the governing authority is a single director, any public hearing for the promulgation of new agency regulations must be conducted by an administrative law judge. Law includes requirements for submission of testimony and written exhibits and evidence.	No	Yes	Report our agency must/may provide	
326	§ 1-23-115	State	Statute	This provision sets forth the regulations requiring assessment reports, reports contents, exceptions and preliminary assessment reports for proposed regulations which have a substantial economic impact. Every regulation which has a substantial economic impact must have an assessment report containing statutory requirements. It must be submitted to the Office of Research and Statistics of Revenue and Fiscal Affairs which will issue a final report according to statutory requirements.	Yes	Yes	Report our agency must/may provide	
327	§ 1-23-120	State	Statute	This provision sets forth the procedure and requirements for the approval of regulations. Proposed regulations first must be submitted to the Legislative Council in accordance with statutory requirements before submission to the General Assembly.	Yes	Yes	Report our agency must/may provide	
328	§ 1-23-125	State	Statute	This provision sets forth the processes and procedures for approval, disapproval, and modification of proposed regulations by the legislative committee and procedures for the agency upon disapproval of proposed regulation.	No	Yes	Report our agency must/may provide	

329	§ 1-23-126	State	Statute	This provision sets forth the processes and procedures when an interestd person petitions the agency for the promulgation, amendment, or repeal of an agency regulation.	Yes	No - But relates to manner in which one or more agency deliverables is provided		
330	§ 1-23-130	State	Statute	This provision sets forth the processes, procedures, and substantive requirements for a proposed immediate, emergency regulation where there is an imminent peril to public health, safety, or welfare.	Yes	Yes	Report our agency must/may provide	
331	§ 1-23-140	State	Statute	This provision sets forth the duties of the agency for public inspection of the agency, including policy and procedure statements, all final orders, decisions, and opinions.	Yes	Yes	Report our agency must/may provide	
332	§ 1-23-150	State	Statute	This provision allows any person to contest the agency's authority to promulatate a regulation.	No	No - Does not relate directly to any agency deliverables		
333	§ 1-23-160	State	Statute	This provision acknowledges the full force and effect of law of all state agency regulations promulgated according to law prior to January 1, 1977.	No	No - Does not relate directly to any agency deliverables		
334	§§ 1-23-320 -- 360	State	Statute	Governs administrative procedures, appeals and hearings before DEW and other state agencies; Sets forth procedures, notice requirements, record of hearing, evidentiary matters, and final agency decision or order in contested case hearings.	Yes	Yes	Other service or product our agency must/may provide	Sets out due process requirements.
335	§ 1-23-330	State	Statute	This provision governs evidentiary rules in contested hearings.	No	No - But relates to manner in which one or more agency deliverables is provided		
336	§ 1-23-340	State	Statute	This provision sets forth procedure for issuance of decision in a contested case where the majority of the agency officials who render the final decision have not heard the case.	No	No - But relates to manner in which one or more agency deliverables is provided		
337	§ 1-23-350	State	Statute	This provision sets forth the procedure for issuance of a final decision in a contested case and its substantive requirements.	Yes	Yes	Report our agency must/may provide	
338	§ 1-23-360	State	Statute	This provision governs communication between agency employees authorized to render a decision in a contested case and parties participating or connected with the matter.	No	No - But relates to manner in which one or more agency deliverables is provided		
339	§§ 41-27-10 -- 40	State	Statute	These general provisions establish: 1) the public policy of the state to provide eligible claimants unemployment benefits; 2) the coverage of employers is not intended to be identical to the coverage requirements of the Federal Internal Revenue Code; and 3) the General Assembly may amend or repeal Chapters 27-41 of Title 41 at any given time.	Yes	No - Does not relate directly to any agency deliverables		
340	§ 41-27-20	State	Statute	This provision is a declaration of state public policy, intended to guide the interpretaion of Chapters 27 through 41 for purposes of public good and the general welfare of the citizens of SC.	No	No - Does not relate directly to any agency deliverables		
341	§ 41-27-30	State	Statute	This provision pertains to statutory construction and intent in interpreting these chapters.	No	No - Does not relate directly to any agency deliverables		
342	§ 41-27-40	State	Statute	This provision reserves the right of the General Assembly to amend or repeal all or part of Chapters 27 through 41.	No	No - Does not relate directly to any agency deliverables		
343	§§ 41-27-110 -- 390	State	Statute	These sections list definitions of common terms throughout Chapters 27 through 41 of Title 41.	Yes	No - Does not relate directly to any agency deliverables		
344	§ 41-27-120	State	Statute	This provision defines "agricultural labor."	Yes	No - Does not relate directly to any agency deliverables		
345	§ 41-27-130	State	Statute	This provision defines the term "annual payroll" for purposes of calculating contributions under Chapters 27 through 41.	No	No - Does not relate directly to any agency deliverables		
346	§ 41-27-140	State	Statute	This provision sets forth the formula for calculating the average weekly wage.	No	No - But relates to manner in which one or more agency deliverables is provided		

347	§ 41-27-150	State	Statute	This provision defines base period and alternative base period for the purpose of calculating benefits. The department is authorized to contact an employer to establish wage information and create rules necessary to implement the determination of wage information.	No	No - But relates to manner in which one or more agency deliverables is provided
348	§ 41-27-160	State	Statute	This provision defines the term "benefit year" for the purpose of determining eligibility for benefits.	No	No - But relates to manner in which one or more agency deliverables is provided
349	§ 41-27-170	State	Statute	This provision defines the term "benefits" as it relates to unemployment under Chapters 27 through 41.	No	No - But relates to manner in which one or more agency deliverables is provided
350	§ 41-27-180	State	Statute	This provision defines the term "claimant."	Yes	No - But relates to manner in which one or more agency deliverables is provided
351	§ 41-27-190	State	Statute	This provision provides that the term "Department" refers to the S.C. Department of Employment and Workforce.	No	No - Does not relate directly to any agency deliverables
352	§ 41-27-200	State	Statute	This provision defines the term "contributions" which must be paid to the State unemployment compensation fund by an employer.	No	No - But relates to sources of funding for one or more agency deliverables
353	§ 41-27-210	State	Statute	This provision defines the term "employer."	No	No - But relates to sources of funding for one or more agency deliverables
354	§ 41-27-220	State	Statute	This provision defines the term "employing unit" and rules for allowing the continuation of a partnership under Chapters 27 through 41.	No	No - But relates to sources of funding for one or more agency deliverables
355	§ 41-27-230	State	Statute	This provision defines the term "employment."	No	No - But relates to manner in which one or more agency deliverables is provided
356	§ 41-27-235	State	Statute	This provision defines "employment" in relation to Native American tribes as related to benefits and contributions.	Yes	No - But relates to sources of funding for one or more agency deliverables
357	§ 41-27-240	State	Statute	This provision defines the term "employment office" which serve claimants as part of the state public employment office system.	No	No - But relates to manner in which one or more agency deliverables is provided
358	§ 41-27-250	State	Statute	This provision defines "employment security administration fund" from which administrative expenses incurred under Chapters 27 through 41 shall be paid.	No	No - But relates to sources of funding for one or more agency deliverables
359	§ 41-27-260	State	Statute	This provision defines "expempted employment" as used in Chapters 27 through 41.	No	No - But relates to manner in which one or more agency deliverables is provided
360	§ 41-27-265	State	Statute	This provision defines the term "corporate officer" and allows corporate officers to be expempted from unemployment benefits provided certain requirements and formalities are followed.	Yes	No - But relates to sources of funding for one or more agency deliverables
361	§ 41-27-270	State	Statute	This provision defines the term "fund" for purposes of unemployment compensation.	No	No - But relates to sources of funding for one or more agency deliverables
362	§ 41-27-280	State	Statute	This provision defines the term "hospital."	No	No - Does not relate directly to any agency deliverables

363	§ 41-27-290	State	Statute	This provisio defines "institution of higher education."	No	No - Does not relate directly to any agency deliverables
364	§ 41-27-300	State	Statute	This provision defines "insured work."	No	No - But relates to manner in which one or more agency deliverables is provided
365	§ 41-27-310	State	Statute	This provision defines "insured worker."	Yes	No - But relates to manner in which one or more agency deliverables is provided
366	§ 41-27-320	State	Statute	This provision defines the term "payments in lieu of contributions."	No	No - But relates to manner in which one or more agency deliverables is provided
367	§ 41-27-330	State	Statute	This provision defines "Secretary of Labor."	No	No - Does not relate directly to any agency deliverables
368	§ 41-27-340	State	Statute	This provision defines " educational institution."	No	No - Does not relate directly to any agency deliverables
369	§ 41-27-350	State	Statute	This provision defines "State."	No	No - Does not relate directly to any agency deliverables
370	§ 41-27-360	State	Statute	This provision defines the term "statewide average weekly wage."	No	No - But relates to manner in which one or more agency deliverables is provided
371	§ 41-27-370	State	Statute	This provision defines the term "unemployed."	No	No - But relates to manner in which one or more agency deliverables is provided
372	§ 41-27-380	State	Statute	This statute defines the term "wages."	No	No - Does not relate directly to any agency deliverables
373	§ 41-27-390	State	Statute	This provision defines the term "hospital."	No	No - Does not relate directly to any agency deliverables
374	§§ 41-27-700 -- 750	State	Statute	Establishes the DEW Review Committee and provides for the Committee's organization, duties, powers, membership, expenses, staff support and reports and recommendations the Committee may make.	No	No - Does not relate directly to any agency deliverables
375	§ 41-27-710	State	Statute	This provision sets out the composition of the nominating committee and its meeting requirments to select and nominate a qualified person as Executive Director of the Department of Employment and Workforce.	No	No - Does not relate directly to any agency deliverables
376	§ 41-27-720	State	Statute	This provision outlines the duties of the nominating committee.	No	No - Does not relate directly to any agency deliverables
377	§ 41-27-725	State	Statute	This provision outlines the powers of the nominating committee in the performance of its duties to nonminate an Executive Director.	No	No - Does not relate directly to any agency deliverables
378	§ 41-27-730	State	Statute	This provision sets out the terms for reimbursement of expenses incurred by committee members in the performance of their duties.	No	No - Does not relate directly to any agency deliverables
379	§ 41-27-740	State	Statute	This provision allows the nominating committee to use support staff and sets out the which staff may be called upon to assist.	No	No - Does not relate directly to any agency deliverables

380	§ 41-27-750	State	Statute	This statute authorizes the Department of Employment and Workforce Review Committee to conduct a comprehensive study of other states' unemployment and workforce structures, responsibilities, qualifications, and compensation. The committee may prepare a report and submit it to the General Assembly and Governor.	No	No - Does not relate directly to any agency deliverables		
381	§ 41-29-20	State	Statute	Establishes the creation of DEW and the provides for the appointment, removal, compensation and duties of the Executive Director.	No	No - Does not relate directly to any agency deliverables		
382	§ 41-29-35	State	Statute	This provision sets out the requirements a candidate for Executive Director must meet to be considered for nomination, as well as the nominating and selection procedure.	No	No - Does not relate directly to any agency deliverables		
383	§§ 41-29-70 -- 80	State	Statute	Establishes the personnel and standards for personnel for DEW.		No - Does not relate directly to any agency deliverables		
384	§ 41-29-80	State	Statute	This provision sets out the classification, salary schedules, and minimum personnel standards for all positions under Chapters 27 through 41.	No	No - Does not relate directly to any agency deliverables		
385	§§ 41-29-150-- 170	State	Statute	Establishes that information DEW obtains is confidential, not open to the public, and cannot reveal the individual's or employing unit's identity. Also establishes defined exceptions to this general rule.	Yes	No - Does not relate directly to any agency deliverables		
386	§ 41-29-160	State	Statute	This provision states that information obtained pursuant to the administration of Chapter 27 through 41 is confidential.	No	Yes	Other service or product our agency must/may provide	The department must secure information and keep it confidential.
387	§ 41-29-170	State	Statute	This provision allows a claimant or his legal representative to be give information related to the prosecution of his claim, subject to certain requirements.	Yes	Yes	Report our agency must/may provide	
388	§§ 41-29-230 -- 240	State	Statute	Provides that DEW must cooperate with the USDOL, the Railroad Retirement Board and other Federal agencies in all matters consistent with the proper administration of Chapters 24-41.	Yes	No - Does not relate directly to any agency deliverables		
389	§ 41-29-240	State	Statute	This provision requires the Agency to cooperate with the Railroad retirement Board and other federal agencies relating to the administration of Chapters 27-41.	Yes	No - Does not relate directly to any agency deliverables		
390	§ 41-31-100 thru -120	State	Statute	Provides rules for the transfer of an employer's benefit experience record and the computation of tax rates when a business is acquired and continued by a successor	No	No - But relates to sources of funding for one or more agency deliverables		
391	§ 41-31-110	State	Statute	This provision pertains to the computation of base rate contributions of successor employers.	No	No - But relates to sources of funding for one or more agency deliverables		
392	§ 41-31-120	State	Statute	This provision requirs that the department be notified upon merger, purchase, consolidation, devise, inheritance, or otherwise of a distinct, severable, identifiable part of a business of an employer. The puprpose is to determine the benefit experieince record of the predecessor employer attributable to the successor employer.	No	No - But relates to sources of funding for one or more agency deliverables		
393	§ 41-31-380 thru -400	State	Statute	Provides that taxes owed to DEW, including interest, penalties, contingency assessments, etc., are considered a lien on the real property of debtor; also establishes procedures for issuing warrant of execution for collection on delinquent tax contributions; bestows on DEW all collection powers that Dept. of Revenue has for recovery of unpaid income taxes.	No	No - But relates to sources of funding for one or more agency deliverables		
394	§ 41-31-390	State	Statute	This provision pertains to issuance of warrant of execution for collection of debt. It provides that when an employer defaults on payment of contributions, interest, penalties, or assessments, the department shall notify the employer of the amount owed. If not timely paid, the department is authorized to issue a warrant of execution to levy upon and sell real and personal property of employer to collect money owed.	No	No - But relates to sources of funding for one or more agency deliverables		
395	§ 41-31-400	State	Statute	This provision outlines procedures for issuance of the warrant of execution.	No	No - But relates to sources of funding for one or more agency deliverables		
396	§ 41-31-600 thru 670	State	Statute	Provides for financing of benefits paid to employees of non-profit organizations	Yes	Yes	Other service or product our agency must/may provide	Details the collection of contributions from nonprofits and disbursement of benefits.
397	§ 41-31-610	State	Statute	This provision defines the term "nonprofit organization" as described in the US Internal Revenue Code.	No	No - But relates to sources of funding for one or more agency deliverables		

398	§ 41-31-620	State	Statute	This provision pertains to and sets forth the terms for a nonprofit organization electing to make payments in lieu of contributions.	Yes	No - But relates to sources of funding for one or more agency deliverables		
399	§ 41-31-630	State	Statute	This provision sets out the methods for making payments in lieu of contributions and rules for appealing the agency's determination of amount due with interest and penalties.	Yes	No - But relates to sources of funding for one or more agency deliverables		
400	§ 41-31-640	State	Statute	This provision states that the Department may adopt regulations and set forth terms requiring applicable entities to post a surety bond, money deposits, securities, or other security to insure payment in lieu of contributions. Conditions apply.	No	No - But relates to sources of funding for one or more agency deliverables		
401	§ 41-31-650	State	Statute	This provision sets forth the penalty for failure to file a bond or make a deposit.	No	No - But relates to sources of funding for one or more agency deliverables		
402	§ 41-31-660	State	Statute	This provision sets out the terms and calculation of the amount owed by an employer if it chose to make payments in lieu of contributions.	No	No - But relates to sources of funding for one or more agency deliverables		
403	§ 41-31-670	State	Statute	This provision sets out special provisions for nonprofits existing prior to January 1, 1969 and elected to make payments in lieu of contributions.	No	No - But relates to sources of funding for one or more agency deliverables		
404	§ 41-31-810 thru -820	State	Statute	Provides for financing of benefits paid to employees of governmental entities	Yes	Yes	Other service or product our agency must/may provide	Details financing of benefits for employees of governmental agencies.
405	§ 41-31-820	State	Statute	This provisions provides that premiums collected by the Department are to be deposited into a separate account to pay for unemployment compensation benefits and authorizes transfers from the State general fund to cover claims when necessary.	Yes	Yes	Other service or product our agency must/may provide	Dictates that premium collections are to be deposited into separate account and contributions to be reviewed. Authorizes the State to direct payment for UI fund from general fund when necessary.
406	§ 41-31-910 thru -930	State	Statute	Relates to the payment and collection of DEW's administrative contingency assessments	No	No - But relates to sources of funding for one or more agency deliverables		
407	§ 41-31-920	State	Statute	This provision provides that the Department must include administrative contingency assessments on the employer's quarterly contribution report.	Yes	Yes	Report our agency must/may provide	
408	§ 41-31-930	State	Statute	This provision allows the Department to assess penalties for late payment of the departmental administrative contingency assessment due and payable.	Yes	Yes	Other service or product our agency must/may provide	DEW may assess penalties for delinquent assessments.
409	§ 41-33-180	State	Statute	Withdrawals from Unemployment Trust Fund for certain Federal Benefits; Bank Account for payment of certain Federal Benefits; and Disposition of unused funds withdrawn for certain Federal Benefits	No	Yes	Other service or product our agency must/may provide	Banking requirements regarding Federal benefits.
410	§ 41-33-200	State	Statute	This provision sets forth the manner in which unused federal money may be used.	No	Yes	Other service or product our agency must/may provide	Dictates how unused money must be allocated.
411	§§ 41-33-430 -- 440	State	Statute	Use of DEW Administration Fund: All moneys in the fund shall be expended by DEW solely for the purpose of defraying the cost of the administration of Chapters 27-41 and for the purposes and in amounts found necessary by the Secretary of Labor for the proper and efficient administration of Chapters 27 through 41	No	No - Does not relate directly to any agency deliverables		
412	§ 41-33-440	State	Statute	This provision states that money in DEW's administration fund shall be expended for the administration of Chapters 27 through 41.	No	No - Does not relate directly to any agency deliverables		
413	§§ 41-33-460 -- 470	State	Statute	The State shall replace funds lost or improperly spent; DEW shall file report to State Budget and Control Board with a statement of the amounts required for any replacement required	Yes	Yes	Report our agency must/may provide	
414	§ 41-33-470	State	Statute	This provision requires DEW to report to the State Fiscal Accountability Authority and the Department of Administration.	No	Yes	Report our agency must/may provide	
415	§§ 41-35-330 -- 400	State	Statute	Defines the following terms pertaining to extended benefits, respectively: 1) state "on" and "off" indicator; 2) rate of insured unemployment; 3) regular benefits; 4) additional benefits; 5) extended benefits; 6) eligibility period; 7) exhaustee; and 8) state law.	No	No - But relates to manner in which one or more agency deliverables is provided		
416	§ 41-35-340	State	Statute	This provision defines the "rate of insured unemployment."	No	No - But relates to manner in which one or more agency deliverables is provided		

417	§ 41-35-350	State	Statute	This provision defines "regular benefits."	No	No - But relates to manner in which one or more agency deliverables is provided		
418	§ 41-35-360	State	Statute	This provision defines "additional benefits."	No	No - But relates to manner in which one or more agency deliverables is provided		
419	§ 41-35-370	State	Statute	This provision defines "extended benefits."	No	No - But relates to manner in which one or more agency deliverables is provided		
420	§ 41-35-380	State	Statute	This provision defines "eligibility period."	No	No - But relates to manner in which one or more agency deliverables is provided		
421	§ 41-35-390	State	Statute	This provision defines "exhaustee" and eligibility for benefits.	No	No - But relates to manner in which one or more agency deliverables is provided		
422	§ 41-35-400	State	Statute	This provision defines "state law."	No	No - Does not relate directly to any agency deliverables		
423	§ 12-56-10 et. Seq	State	Statute	Establishes the Setoff Debt Collection Act. Pursuant to § 41-41-40, DEW utilizes this Act to intercept the State income tax refunds of persons owing debts to DEW such as unemployment overpayments and delinquent unemployment taxes.	No	No - Does not relate directly to any agency deliverables		
424	§ 12-56-20	State	Statute	This provision sets forth definitions under the Setoff Debt Collection Act.	No	No - Does not relate directly to any agency deliverables		
425	§ 12-56-30	State	Statute	This provision authorizes claimant agencies to submit for collection debts owed, provide necessary identifying information about the debtor.	No	Yes	Report our agency must/may provide	
426	§ 12-56-40	State	Statute	This provision states that the agency may opt out of the setoff program under the chapter where cost prohibitive.	No	No - Does not relate directly to any agency deliverables		
427	§ 12-56-50	State	Statute	This provision states that the department must assist in collection of debt owed any other claimant agency by setting off of any refunds due to debtor.	Yes	No - Does not relate directly to any agency deliverables	Distribute funding to another entity	
428	§ 12-56-60	State	Statute	This provisions sets out notification/certification requirements by claimant agency seeking setoff before department can determine whether a refund is owed recipient-debtor. If a refund is owed, the department shall set off the delinquent debt against the amount of the refund.	Yes	Yes	Other service or product our agency must/may provide	Setoff against refunds rules.
429	§ 12-56-62	State	Statute	This provision states that the debtor must be given written notice of intent to setoff debt owed claimant agency and sets forth the terms of notice.	Yes	Yes	Other service or product our agency must/may provide	Setoff notice requirements.
430	§ 12-56-63	State	Statute	This provision sets forth jurisdictional procedure and requirements for a debtor to protest a setoff proceeding. Authorizes an administrative fee under certain circumstances.	No	No - Does not relate directly to any agency deliverables		
431	§ 12-56-65	State	Statute	This provision sets forth procedures and requirements for claimant agency to conduct a hearing on debtor's protest as prerequisite to submitting debt setoff to department. Sets out rules for appeal by debtor to ALC and refund where appropriate.	No	No - Does not relate directly to any agency deliverables		
432	§ 12-56-67	State	Statute	This provision states that this section does not create a right to a jury trial where one did not already exist. If the right exists independently of this section, then the debtor must follow rules of procedure set forth.	No	No - Does not relate directly to any agency deliverables		
433	§ 12-56-70	State	Statute	This provision sets out procedure for claimant agency to collect through setoff and the priority for multiple claims.	Yes	Yes	Distribute funding to another entity	
434	§ 12-56-80	State	Statute	This provision sets out DEW's procedure and accounting requirements for transmitting proceeds collected from setoff to the claimant agency as well as claimant agency's reporting duties to debtor.	Yes	Yes	Report our agency must/may provide	Also covers transmittal/accounting of money.

435	§ 12-56-90	State	Statute	This provision states that confidential information obtained in pursuit of setoff collections must remain confidential, with penalties for disclosure.	No	No - But relates to manner in which one or more agency deliverables is provided	
436	§ 12-56-100	State	Statute	This provision requires claimant agencies to indemnify DEW for any injuries, actions, liabilities, or proceedings arising from this Chapter.	No	No - But relates to manner in which one or more agency deliverables is provided	
437	§ 12-56-110	State	Statute	This provision authorizes DEW to promulgate regulations and prescribe forms necessary to implement the terms of this Chapter.	No	Yes	Other service or product our agency must/may provide DEW may create necessary regulations an forms.
438	§ 12-56-120	State	Statute	This statute states that the SC DOR and IRS are exempt from the notice and appeal provisions of Chapter 12. State setoff appeal procedure is governed by Title 12, Chapter 60.	No	No - Does not relate directly to any agency deliverables	
439	§ 12-49-10 et. Seq	State	Statute	Pursuant to § 41-31-400(B), DEW may utilize the collection methods used by SCDOR in their collection of unpaid income taxes for the purposes of collecting both unpaid unemployment taxes as well as unpaid unemployment overpayments. See § 41-41-40(A)(2) ("[Overpayments] must be collectible in the manner provided in Sections 41-31-380 through 41-31-400 for the collection of past due contributions.")	No	No - Does not relate directly to any agency deliverables	
440	§ 12-49-20	State	Statute	This provision authorizes county treasurer to attach lien to collect taxes under certain conditions.	No	No - But relates to sources of funding for one or more agency deliverables	
441	§ 12-49-30	State	Statute	This provision allows for a lien against personal property subsequently acquired by debtor.	No	No - But relates to sources of funding for one or more agency deliverables	
442	§ 12-49-40	State	Statute	This provision allows the county treasurer to execute against all personal property subject to taxation and all real property returned delinquent to satisfy debt.	No	No - But relates to sources of funding for one or more agency deliverables	
443	§ 12-49-50	State	Statute	This provision allows for county treasurer collection of unpaid chattel tax.			
444	§ 12-49-60	State	Statute	This provision allows for priority payment of liens when real estate sold under writ, order, or court proceeding.	No	No - But relates to sources of funding for one or more agency deliverables	
445	§ 12-49-85	State	Statute	This provision relates to uncollectible ad valorem taxes on real or personal property.	No	No - But relates to sources of funding for one or more agency deliverables	
446	§ 12-49-90	State	Statute	This provision authorizes collection of taxes legally due other states and empowers the SC Attorney Genral to file suit in other states to collect taxes owed SC.	No	No - Does not relate directly to any agency deliverables	
447	§ 12-49-910	State	Statute	This provision authorizes and sets out procedure and requirements for levy and seizure of personal property of defaulting taxpayer.	No	No - But relates to sources of funding for one or more agency deliverables	
448	§ 12-49-920	State	Statute	Upon service, tax collector effectuates first lien upon personal property.	No	No - But relates to sources of funding for one or more agency deliverables	
449	§ 12-49-930	State	Statute	This provision prohibits interference with property seized by tax collector.	No	No - But relates to sources of funding for one or more agency deliverables	
450	§ 12-49-940	State	Statute	This provision authorizes and sets forth notice requirements for sale of seized property at public auction.	No	No - But relates to sources of funding for one or more agency deliverables	
451	§ 12-49-950	State	Statute	This provision mandates a mandatory bid by Forfeited Land Commission when the sale of the seized property does not satisfy the amount owed in unpaid taxes, assessments, and costs.	No	No - Does not relate directly to any agency deliverables	
452	§ 12-49-960	State	Statute	This provision authorizes the tax collector to deliver possession of the property to the purchaser upon payment of money.	No	No - But relates to sources of funding for one or more agency deliverables	
453	§ 12-49-970	State	Statute	This Article is an alternative remedy for collection of delinquent taxes and does not repeal existing tax laws.	No	No - Does not relate directly to any agency deliverables	

454	§ 12-49-1110	State	Statute	This provision sets forth definitions related to rights of real property mortgagees.	No	No - Does not relate directly to any agency deliverables
455	§ 12-49-1120	State	Statute	This provision sets forth notice requirements when real property is levied against for tax collection.	No	No - Does not relate directly to any agency deliverables
456	§ 12-49-1130	State	Statute	This is the Notice Form.	No	No - Does not relate directly to any agency deliverables
457	§ 12-49-1140	State	Statute	This provision states that the tax collector must keep records of each notice.	No	No - Does not relate directly to any agency deliverables
458	§ 12-49-1150	State	Statute	This provision states that for a mortgagee to be provided notice, each year the mortgagee must file a list of property in each county in which real property is owned and provide requisite contact and identification information so that a mortgagee list can be compiled.	No	No - Does not relate directly to any agency deliverables
459	§ 12-49-1160	State	Statute	This provision sets forth the Form for the mortgagee list.	No	No - Does not relate directly to any agency deliverables
460	§ 12-49-1170	State	Statute	This provision authorizes the tax collector to be given access to the mortgagee list through any mutually acceptable medium.	No	No - Does not relate directly to any agency deliverables
461	§ 12-49-1180	State	Statute	This provision recognizes the rights, security, and interest of a mortgagee under this Chapter.	No	No - Does not relate directly to any agency deliverables
462	§ 12-49-1190	State	Statute	This provision sets out the service and notice requirements for the levy and sale of a mobile or manufactured home.	No	No - Does not relate directly to any agency deliverables
463	§ 12-49-1200	State	Statute	This provision is the Form of Notice for levy and sale of manufactured or mobile home.	No	No - Does not relate directly to any agency deliverables
464	§ 12-49-1210	State	Statute	This provision requires the tax collector to keep records of notice and sets out requirements.	No	No - Does not relate directly to any agency deliverables
465	§ 12-49-1220	State	Statute	This provision sets forth the procedures for notice of levy and sale of mobile or manufactured homes.	No	No - Does not relate directly to any agency deliverables
466	§ 12-49-1230	State	Statute	This provision allows and sets forth the requirements for lienholders when filing a collateral list with the tax collector of each county where the lienholder's collateral is located.	No	No - Does not relate directly to any agency deliverables
467	§ 12-49-1240	State	Statute	This is the Form of a collateral list and supplement.	No	No - Does not relate directly to any agency deliverables
468	§ 12-49-1250	State	Statute	The collateral list and supplement may be filed through any mutually agreed acceptable medium.	No	No - Does not relate directly to any agency deliverables
469	§ 12-49-1260	State	Statute	This provision allows use of the collateral list only for purposes provided in this article only.	No	No - Does not relate directly to any agency deliverables
470	§ 12-49-1270	State	Statute	This provision states that unless the tax collector complies with the law, the rights of the lienholder are not affected by a tax sale and transfer of title pursuant to a tax sale. The rights of a lienholder are not affected by the failure to file a collateral list to the tax collector or assessor, except as specifically provided in this article.	No	No - Does not relate directly to any agency deliverables
471	§ 12-49-1280	State	Statute	This provision lists the circumstances which do not constitute grounds for avoidance of a tax sale.	No	No - Does not relate directly to any agency deliverables

472	§ 12-49-1290	State	Statute	This provision identifies the circumstances which do not constitute a defense to a lienholder's effort to void a tax sale.	No	No - Does not relate directly to any agency deliverables
473	§ 12-53-10 et. Seq	State	Statute	Pursuant to § 41-31-400(B), DEW may utilize the collection methods used by SCDOR in their collection of unpaid income taxes for the purposes of collecting both unpaid unemployment taxes as well as unpaid unemployment overpayments. See § 41-41-40(A)(2) ("[Overpayments] must be collectible in the manner provided in Sections 41-31-380 through 41-31-400 for the collection of past due contributions.")	No	No - Does not relate directly to any agency deliverables
474	§ 12-53-20	State	Statute	This provision relates to the levy on and seizure of intangibles and provides notice requirement to the taxpayer.	No	No - Does not relate directly to any agency deliverables
475	§ 12-53-30	State	Statute	This provision requires that the DOR preserve seized property and provides for assessment and payment of costs associated with preservation.	Yes	No - Does not relate directly to any agency deliverables
476	§ 12-53-40	State	Statute	The DOR or its representative is authorized to assess costs and fees to be deducted from the sale proceeds before payment of liens or claims.	No	No - But relates to manner in which one or more agency deliverables is provided
477	§ 12-53-45	State	Statute	This provision authorizes the DOR to electronically file documents for collection of taxes with county clerks of court and registrars of deeds.	Yes	No - Does not relate directly to any agency deliverables
478	§ 12-53-50	State	Statute	This provision authorizes and sets out procedure for the DOR, after deducting costs, to remit the amount of liens or claims to the appropriate clerk of court. Remittance shall be by voucher by the State Treasurer.	No	No - Does not relate directly to any agency deliverables
479	§ 12-53-60	State	Statute	This provision states that the chapter provisions are cumulative, and are complementary to and in addition to other provisions of law.	No	No - Does not relate directly to any agency deliverables
480	§ 12-54-10 et. Seq	State	Statute	Definitions.	No	No - Does not relate directly to any agency deliverables
481	§ 12-54-15	State	Statute	All taxes, interest, and penalties imposed by Title 12 are personal debt of the person liable.	Yes	No - Does not relate directly to any agency deliverables
482	§ 12-54-17	State	Statute	The Attorney General is authorized to file suit to recover taxes, penalties, and interest due under Title 12.	No	No - Does not relate directly to any agency deliverables
483	§ 12-54-25	State	Statute	This provision sets forth rules governing interest due on the unpaid portion of taxes until paid in full.	No	No - Does not relate directly to any agency deliverables
484	§ 12-54-42	State	Statute	This provision sets out the terms for the imposition of penalties against an employer who fails to furnish or file a withholding statement.	No	No - But relates to sources of funding for one or more agency deliverables
485	§ 12-54-43	State	Statute	This provision sets forth the civil penalties for failing to file a required tax return or statement with the DOR.	No	No - Does not relate directly to any agency deliverables
486	§ 12-54-44	State	Statute	This provision sets forth the criminal penalties for failure to file a required tax return or statement with the DOR.	Yes	No - Does not relate directly to any agency deliverables
487	§ 12-54-46	State	Statute	This provision provides that an individual subject to withholding and required to give information to his employer is liable for penalties under certain circumstances.	No	No - Does not relate directly to any agency deliverables
488	§ 12-54-47	State	Statute	This provision allows imposition of penalties where tax preparer fails to include own taxpayer ID number.	Yes	No - Does not relate directly to any agency deliverables
489	§ 12-54-50	State	Statute	This provision allows for imposition of penalty for returned checks due to insufficient funds.	No	No - Does not relate directly to any agency deliverables

490	§ 12-54-55	State	Statute	This provision imposes a penalty for underpayment of estimated tax by individual, estate, trust, or corporate taxpayer.	No	No - Does not relate directly to any agency deliverables
491	§ 12-54-70	State	Statute	This provision allows for an extension of time for filing returns and paying taxes, as provided.	No	No - Does not relate directly to any agency deliverables
492	§ 12-54-75	State	Statute	This provision allows the State Treasurer to authorize state agencies which collect revenues to accept electronic forms of payment.	No	No - Does not relate directly to any agency deliverables
493	§ 12-54-85	State	Statute	Except as detailed therein, taxes must be determined and assessed within thirty-six months from the date the return was filed or due to be filed, whichever ever was later.	No	No - Does not relate directly to any agency deliverables
494	§ 12-54-87	State	Statute	This provision allows a discount for timely filing of returns, including where late filing was due to reasonable cause.	No	No - Does not relate directly to any agency deliverables
495	§ 12-54-90	State	Statute	This provision allows the DOR to revoke a license held by taxpayer when person fails to comply with law or regulation.	No	No - Does not relate directly to any agency deliverables
496	§ 12-54-100	State	Statute	This provision authorizes the DOR to investigate and examine a tax return for correctness and the tax payer shall comply and assist in providing the requested information.	No	No - Does not relate directly to any agency deliverables
497	§ 12-54-110	State	Statute	This provision grants the DOR the power to summon anyone/taxpayer under certain itemized circumstances. The DOR may file contempt proceedings for failure to appear.	No	No - Does not relate directly to any agency deliverables
498	§ 12-54-120	State	Statute	This provision defines "tax lien" and allows the DOR to execute on the lien.	No	No - Does not relate directly to any agency deliverables
499	§ 12-54-122	State	Statute	This provision defines "security interest" and "mechanics lien" and covers Notice of lien, exemptions from validity of lien, priority of liens or security interests, filing of notice, due diligence, and subrogation of rights.	No	No - Does not relate directly to any agency deliverables
500	§ 12-54-123	State	Statute	This provision states that a person who surrenders levied property to the DOR, must not be held personally liable for any obligation or liability to the taxpayer and any other person with respect to that property.	No	No - Does not relate directly to any agency deliverables
501	§ 12-54-124	State	Statute	This provision states that taxes due before the date of transfer of a majority of business assets constitutes a lien against the assets in the hands of the purchaser or transferee, which remains until taxes are paid.	No	No - But relates to sources of funding for one or more agency deliverables
502	§ 12-54-125	State	Statute	This provision allows the DOR to withdraw warrants of distraint issued against a corporation under certain circumstances.	No	No - Does not relate directly to any agency deliverables
503	§ 12-54-126	State	Statute	This provision states that any person issued license(s) to operate a business, must remit unpaid and accrued taxes and return the license upon closing, selling, or transferring the business to another entity or person.	No	No - Does not relate directly to any agency deliverables
504	§ 12-54-127	State	Statute	This provision assigns liability for taxes owed for both real and personal property when said property has been transferred.	No	No - Does not relate directly to any agency deliverables
505	§ 12-54-130	State	Statute	This provision provides that when a taxpayer fails to pay taxes owed, the DOR may serve a written notice and demand with the taxpayer's employer, instructing employer to withhold up to twenty-five percent of compensation due for each pay period until the full amount of taxes owed is paid.	No	No - Does not relate directly to any agency deliverables
506	§ 12-54-135	State	Statute	This provision states that if the person who received the notice to withhold fails to remit the sum, then that person is liable for the total of the notice.	No	No - Does not relate directly to any agency deliverables
507	§ 12-54-138	State	Statute	This provision states that when a taxpayer receives a duplicate refund, the DOR may assess and collect the amount of the duplicate refund in the same manner as taxes are collected. No interest is charged where the taxpayer returns an uncashed, duplicate refund check.	No	No - Does not relate directly to any agency deliverables
508	§ 12-54-155	State	Statute	This provision allows imposition of a penalty tax equalling twenty-five percent of the amount of underpayment where underpayment is attributable to substantial understatement of tax or a substantial valuation misstatement.	No	No - Does not relate directly to any agency deliverables

509	§ 12-54-160	State	Statute	This provision allows the DOR the discretion to waive, dismiss, or reduce penalties unless specifically prohibited otherwise.	No	No - Does not relate directly to any agency deliverables	
510	§ 12-54-170	State	Statute	This provision states that penalties and interest collected under this chapter must be deposited in the appropriate fund and appropriately distributed in accordance with chapter's provisions.	No	No - Does not relate directly to any agency deliverables	
511	§ 12-54-180	State	Statute	Penalties and interest imposed under this chapter must be collected in same manner other taxes are collected.	No	No - Does not relate directly to any agency deliverables	
512	§ 12-54-190	State	Statute	This provision states that terms of this chapter take precedence over other related statutory provision unless otherwise specified.	No	No - Does not relate directly to any agency deliverables	
513	§ 12-54-195	State	Statute	This provision defines "responsible person" with respect to obligation to remit state or local sales taxes collected by a retailer under Chapter Thrity-six of Title 12 or collected by DOR on behalf of political subdivision of State. This provision assigns liability for failure to remit taxes.	No	No - Does not relate directly to any agency deliverables	
514	§ 12-54-196	State	Statute	This provision sets forth a retailer's liability and penalties for collecting excessive state or local sales tax. Under certain circumstances, the retailer will not be penalized.	No	No - Does not relate directly to any agency deliverables	
515	§ 12-54-200	State	Statute	This provision allows the DOR the discretion to require a taxpayer to post a bond, deposit and maintain taxes owed in a separate bank or financial institution if the taxpayer fails to timely file a return or pay a tax. The statute sets forth the details and requirements.	No	No - Does not relate directly to any agency deliverables	
516	§ 12-54-210	State	Statute	This provision requires a person liable for tax, license, fee, or surcharge, or responsibility for filing a tax return to keep attendant books, papers, and records. Failure to do so can result in imposition of penalties. Microfilm copies are accepted in lieu of actual documents.	No	No - Does not relate directly to any agency deliverables	
517	§ 12-54-220	State	Statute	This provision grants DOR authority to allow the IRS to inspect any taxpayer return or supply an IRS representative with pertinent information concerning any item contained in the return.	Yes	No - Does not relate directly to any agency deliverables	
518	§ 12-54-225	State	Statute	This provision authorizes the DOR to enter into agreements with other states for the mutual exchange of tax returns and related information.	No	No - Does not relate directly to any agency deliverables	
519	§ 12-54-227	State	Statute	This provision authorizes and governs the DOR's right to contract with collection agencies for the collection of delinquent taxes.	No	No - Does not relate directly to any agency deliverables	
520	§ 12-54-230	State	Statute	This provision mandates that DEW provide DOR access to its Employer's Quarterly Report and any by-product reports. These reports are not subject to FOIA requests.	No	No - Does not relate directly to any agency deliverables	
521	§ 12-54-240	State	Statute	This provision governs and prohibits the DOR from divulging information in any report or return unless otherwise provided by law. Penalties attach for unlawful disclosure. Listed exceptions apply.	Yes	No - Does not relate directly to any agency deliverables	
522	§ 12-54-250	State	Statute	This provision authorizes the DOR to demand immediate payment of of money owed when a person owes \$15,000 or more. Rules for implementation of this provision are set out.	No	No - Does not relate directly to any agency deliverables	
523	§ 12-54-260	State	Statute	This provision covers setoff for delinquent taxes owed, and sets out applicable definitions and requirements of law.	No	No - But relates to sources of funding for one or more agency deliverables	
524	§ 12-54-270	State	Statute	This provision classifies a returned refund check as unclaimed property.	No	No - Does not relate directly to any agency deliverables	
525	S.C. Regs. Ann. §§47-1 - 47-3	State	Regulation	Regulations that provide general provisions, including how the cash value of certain remunerations is determination; authorization for the Department to designation employees to administer oaths and affirmations and issue subpoenas; and definitions	No	No - Does not relate directly to any agency deliverables	
526	47-2	State	Regulation	This regulations authorizes DEW to designate in writing representatives to administer oaths and issue subpoenas necessary for the administration of SC Employment Security law.	No	Yes	Other service or product our agency must/may provide
527	47-3	State	Regulation	This regulation lists definitions.	No	No - Does not relate directly to any agency deliverables	Subponeas.

528	S.C. Regs. Ann. §§47-11 - 47-13	State	Regulation	Provides employers shall display informational posters and coverage information, including where a worker reports in the event of becoming unemployed.	Yes	No - Does not relate directly to any agency deliverables	
529	47-12	State	Regulation	This regulation requires all employing units to post informational posters provided by DEW in public places where employees are able to read them.	No	No - But relates to manner in which one or more agency deliverables is provided	
530	47-13	State	Regulation	This regulation provides that poster identified in 47-12 shall inform workers of the nearest unemployment office and instruct workers to report to the nearest office in the event of unemployment.	Yes	Yes	Other service or product our agency must/may provide
531	S.C. Regs. Ann. §§47-30 - 47-31	State	Regulation	Explains that the terms shall be construed in the sense they were defined. The term "public employment office" means a free public employment office operated by the state or the U.S. Employment Service.	No	No - Does not relate directly to any agency deliverables	
532	47-31	State	Regulation	This regulation defines "public employment office."	No	No - Does not relate directly to any agency deliverables	
533	S.C. Regs. Ann. §§47-39 - 47-40	State	Regulation	Provides for a joint account between two or more employers and the establishment of joint account for parent employer and one or more subsidiary legal entity rendering no employment.	Yes	No - But relates to sources of funding for one or more agency deliverables	
534	47-40	State	Regulation	This regulation defines and sets forth the liabilities of a parent employer which has control over a subsidiary entity with respect to contribution and wage reports.	No	No - But relates to sources of funding for one or more agency deliverables	
535	S.C. Regs. Ann. §§47-44 - 47-45	State	Regulation	Provides for limitations on Trade Readjustment Allowances and the prohibition against the disqualification from Trade Readjustment Allowances when enrolled for approved training.	Yes	No - Does not relate directly to any agency deliverables	
536	47-45	State	Regulation	This regulation details the prohibition against disqualification from trade readjustment allowance/benefits when a person is enrolled for approved training.	Yes	Yes	Other service or product our agency must/may provide Benefits.

Agency Name: DEPARTMENT OF EMPLOYMENT AND WORKFORCE

Fiscal Year 2019-2020
Accountability Report

Agency Code and Section: R600 83

Customer Template

Service/Product Provided to Customers	Customer Segments	<u>Specify only for the following Segments:</u> (1) <u>Industry:</u> Name; (2) <u>Professional Organization:</u> Name; (3) <u>Public:</u> Demographics.	Divisions or Major Programs	Description
Unemployment Insurance (UI) benefits	General Public	Individuals from the general public who qualify for Unemployment Insurance (UI) benefits based on criteria set forth by legal statutes.	Unemployment Insurance (UI), Workforce Innovation and Opportunity Act (WIOA)	Claimants
UI, worker training, Tax Rate Experience, layoff aversion, job postings, job candidate recruitment	Industry	All qualified organizations including state government, non-profit, and private entities that provide employment services for the state of South Carolina.	Unemployment Insurance (UI), Workforce Innovation and Opportunity Act (WIOA)	Employers
Provide resume writing training, interview skills training, access to job postings, access to educational programs, access to job training	General Public	Individuals from the general public who qualify for Employment Services (ES) based on criteria set forth by legal statutes.	Workforce Innovation and Opportunity Act (WIOA)	Jobseekers, to include veterans, individuals with disabilities, youth, ex-offenders, homeless, and the long-term unemployed
Education on state Employment issues and to help keep the state in compliance with federal law	Legislative Branch		Administration	General Assembly
Policy guidance, funding	Local Govts.		Administration, Unemployment Insurance (UI), Workforce Innovation and Opportunity Act (WIOA)	Local Workforce Boards, Constituent Outreach/Education
Provide guidance and fulfill the mission of unemployment insurance and labor services	Executive Branch/State Agencies		Administration, Unemployment Insurance (UI), Workforce Innovation and Opportunity Act (WIOA)	SC Governor, State Workforce Development Board, the Coordinating Council on Workforce, the Education and Economic Development Act (EEDA)
TRA benefits and reemployment services to workers adversely impacted by increased imports or by a shift in production of services to another country	General Public	Individuals from the general public who qualify for benefits and service due to jobs that are lost or threatened base on trade related circumstances.	Trade	Claimants
Provide assistance for claim adjudication	General Public	Individuals from the general public who qualify for Unemployment Insurance (UI) benefits based on criteria set forth by legal statutes.	Unemployment Insurance (UI), Appeals	Claimants

Name of Partner Entity	Type of Partner Entity	Description of Partnership	Associated Goal(s)
US Department of Labor	Federal Government	Provides guidance and oversight	2 - Facilitate a workforce system that fosters financial stability and economic prosperity. 4 - Provide Customer Service Excellence to All Internal and External Stakeholders.
Social Security Administration	Federal Government	Partnership - Data Integrity Interface	2 - Facilitate a workforce system that fosters financial stability and economic prosperity. 4 - Provide Customer Service Excellence to All Internal and External Stakeholders.
SC Dept. of Health & Human Services	State Government	Data Integrity Interface	2 - Facilitate a workforce system that fosters financial stability and economic prosperity. 4 - Provide Customer Service Excellence to All Internal and External Stakeholders.
SC State Housing Authority	State Government	Partnership	2 - Facilitate a workforce system that fosters financial stability and economic prosperity. 4 - Provide Customer Service Excellence to All Internal and External Stakeholders.
SC Dept. of Labor, Licensing, and Regulation	State Government	Partnership	2 - Facilitate a workforce system that fosters financial stability and economic prosperity. 4 - Provide Customer Service Excellence to All Internal and External Stakeholders.
SC Dept. of Revenue	State Government	Partnership - Data Integrity	2 - Facilitate a workforce system that fosters financial stability and economic prosperity. 4 - Provide Customer Service Excellence to All Internal and External Stakeholders.
Internal Revenue Service	Federal Government	Partnership - Data Integrity	2 - Facilitate a workforce system that fosters financial stability and economic prosperity. 4 - Provide Customer Service Excellence to All Internal and External Stakeholders.
U.S. Dept. of the Treasury	Federal Government	Partnership - Debt Collection	2 - Facilitate a workforce system that fosters financial stability and economic prosperity. 4 - Provide Customer Service Excellence to All Internal and External Stakeholders.
National Association of State Workforce Agencies	Professional Association	Partnership	2 - Facilitate a workforce system that fosters financial stability and economic prosperity. 4 - Provide Customer Service Excellence to All Internal and External Stakeholders.
SC Association of CPAs	Professional Association	Partnership	2 - Facilitate a workforce system that fosters financial stability and economic prosperity. 4 - Provide Customer Service Excellence to All Internal and External Stakeholders.
National Payroll Reporting Consortium	Professional Association	Partnership	2 - Facilitate a workforce system that fosters financial stability and economic prosperity. 4 - Provide Customer Service Excellence to All Internal and External Stakeholders.
UWC (Unemployment & Worker's Compensation)	Professional Association	Partnership	2 - Facilitate a workforce system that fosters financial stability and economic prosperity. 4 - Provide Customer Service Excellence to All Internal and External Stakeholders.
Manufacturing Alliance	Non-Governmental Organization	Partnership	2 - Facilitate a workforce system that fosters financial stability and economic prosperity. 4 - Provide Customer Service Excellence to All Internal and External Stakeholders.
Jobs for America's Graduate	Non-Governmental Organization	Assist with providing services to young people who have serious barriers to graduation and/or employment	2 - Facilitate a workforce system that fosters financial stability and economic prosperity.
Department of Corrections	State Government	Work on Second Chance Initiatives	2 - Facilitate a workforce system that fosters financial stability and economic prosperity.
Economic Developers	Local Government	Educate on services provided	2 - Facilitate a workforce system that fosters financial stability and economic prosperity.
Department of Juvenile Justice	State Government	Work on Second Chance Initiatives	2 - Facilitate a workforce system that fosters financial stability and economic prosperity. 4 - Provide Customer Service Excellence to All Internal and External Stakeholders.
Veteran Affairs	Federal Government	Assist with providing services to Veterans	2 - Facilitate a workforce system that fosters financial stability and economic prosperity. 3 - Become an Employer of Choice in the State of South Carolina.
Commission on Higher Education	State Government	Assist with providing services to Veterans	2 - Facilitate a workforce system that fosters financial stability and economic prosperity. 3 - Become an Employer of Choice in the State of South Carolina.

SC Veteran Affairs	State Government	Assist with providing services to Veterans	2 - Facilitate a workforce system that fosters financial stability and economic prosperity. 3 - Become an Employer of Choice in the State of South Carolina.
Fast Forward	Non-Governmental Organization	Assist with providing services to Veterans	2 - Facilitate a workforce system that fosters financial stability and economic prosperity. 3 - Become an Employer of Choice in the State of South Carolina.
Telemon	Non-Governmental Organization	Assist with providing services to Veterans	2 - Facilitate a workforce system that fosters financial stability and economic prosperity. 3 - Become an Employer of Choice in the State of South Carolina.
Army National Guard	State Government	Assist with providing services to Veterans	2 - Facilitate a workforce system that fosters financial stability and economic prosperity. 3 - Become an Employer of Choice in the State of South Carolina.
Army Reserves	Federal Government	Assist with providing services to Veterans	2 - Facilitate a workforce system that fosters financial stability and economic prosperity. 3 - Become an Employer of Choice in the State of South Carolina.
One 80 Place	Non-Governmental Organization	Assist with providing services to Veterans	2 - Facilitate a workforce system that fosters financial stability and economic prosperity. 3 - Become an Employer of Choice in the State of South Carolina.
Vocational Rehabilitation	State Government	Assist with providing services to Veterans	2 - Facilitate a workforce system that fosters financial stability and economic prosperity. 3 - Become an Employer of Choice in the State of South Carolina.
Upstate Warrior Solutions	Non-Governmental Organization	Assist with providing services to Veterans	2 - Facilitate a workforce system that fosters financial stability and economic prosperity. 3 - Become an Employer of Choice in the State of South Carolina.
Lowcountry Warrior Solutions	Non-Governmental Organization	Assist with providing services to Veterans	2 - Facilitate a workforce system that fosters financial stability and economic prosperity. 3 - Become an Employer of Choice in the State of South Carolina.
SC Serves	Non-Governmental Organization	Assist with providing services to Veterans	2 - Facilitate a workforce system that fosters financial stability and economic prosperity. 3 - Become an Employer of Choice in the State of South Carolina.
Alston Wilkes	Non-Governmental Organization	Assist with providing services to Veterans	2 - Facilitate a workforce system that fosters financial stability and economic prosperity. 3 - Become an Employer of Choice in the State of South Carolina.
RECON SC	Non-Governmental Organization	Assist with providing services to Veterans	2 - Facilitate a workforce system that fosters financial stability and economic prosperity. 3 - Become an Employer of Choice in the State of South Carolina.
Office of Federal Contract Compliance	Federal Government	Help contractors reach hiring benchmarks	2 - Facilitate a workforce system that fosters financial stability and economic prosperity. 3 - Become an Employer of Choice in the State of South Carolina.
U.S. Attorney's Office	Federal Government	Work on Second Chance Initiatives	2 - Facilitate a workforce system that fosters financial stability and economic prosperity.
SC Probation Pardon and Parole	State Government	Work on Second Chance Initiatives	2 - Facilitate a workforce system that fosters financial stability and economic prosperity.
AbleSC	Non-Governmental Organization	Work on employing individuals with disabilities	2 - Facilitate a workforce system that fosters financial stability and economic prosperity.
Department of Education	State Government	State educational leader for Sector Strategies	2 - Facilitate a workforce system that fosters financial stability and economic prosperity.
State Technical College System	State Government	State post graduate educational leader for Sector Strategies	2 - Facilitate a workforce system that fosters financial stability and economic prosperity.
Department of Commerce	State Government	State economic development leader for Sector Strategies	2 - Facilitate a workforce system that fosters financial stability and economic prosperity.
Office of Aging	State Government	Hiring older workers	2 - Facilitate a workforce system that fosters financial stability and economic prosperity.
Commission for the Blind	State Government	Hiring individuals with disabilities	2 - Facilitate a workforce system that fosters financial stability and economic prosperity.
SCMEP (South Carolina Manufacturing Extension Partnership)	Non-Governmental Organization	Engaging at risk firms	2 - Facilitate a workforce system that fosters financial stability and economic prosperity.
Transition Alliance of SC	Non-Governmental Organization	Hiring individuals with low income	2 - Facilitate a workforce system that fosters financial stability and economic prosperity.
Local Council of Government	Local Government	Coordination	2 - Facilitate a workforce system that fosters financial stability and economic prosperity. ⁵¹

State Workforce Development Board	State Government	Leadership	2 - Facilitate a workforce system that fosters financial stability and economic prosperity.
SC Chambers of Government	State Government	Partnership	2 - Facilitate a workforce system that fosters financial stability and economic prosperity.
U.S. Council of Competiveness	Professional Association	Partnership	2 - Facilitate a workforce system that fosters financial stability and economic prosperity.
Goodwill	Non-Governmental Organization	Hiring individuals with low income	2 - Facilitate a workforce system that fosters financial stability and economic prosperity.
Department of Social Services	State Government	Hiring individuals with low income	2 - Facilitate a workforce system that fosters financial stability and economic prosperity.
Phoenix Center	Non-Governmental Organization	Hiring individuals with low income	2 - Facilitate a workforce system that fosters financial stability and economic prosperity.

Agency Name: DEPARTMENT OF EMPLOYMENT AND WORKFORCE

Fiscal Year 2019-2020
Accountability Report

Agency Code: R600 Section: 83

Report and External Review Template

Item	Is this a Report, Review, or both?	Report or Review Name	Name of Entity Requesting the Report or Conducting Review	Type of Entity	Reporting Frequency	Current Fiscal Year: Submission Date or Review Timeline (MM/DD/YYYY)	Summary of Information Requested in the Report or Reviewed	Method to Access the Report or Information from the Review
1	External Review and Report	ETA191 - Statement of Expenditures and Financial Adjustments of Federal Funds for Unemployment Compensation for Federal Employees and Ex-Service members	US Department of Labor	Federal	Quarterly	7/25/2019 10/25/2019 1/25/2020 4/25/2020	Used by each State Workforce Agency (SWA) to report to the National Office (NO): 1) the quarterly summary of UCFE and UCX expenditures and adjustments, and 2) the total amount of benefits paid by the SWA to claimants of specific Federal agencies. USDOL then bills the relevant federal agencies for all UI benefits, and those receipts are used to replenish the federal funds drawn down by the state.	SC DEW Director of Finance & Assurance 1550 Gadsden Street Columbia, SC 29201
2	External Review and Report	ETA203-Characteristics of the Insured Unemployed	US Department of Labor	Federal	Monthly	7/20/2019- 6/20/2020	Provides information about the characteristics of Unemployment Insurance claimants. Useful in describing the population of claimants and determining how that population changes over time and under various conditions.	SC DEW Associate Executive Director of Unemployment Insurance 1550 Gadsden Street Columbia, SC 29201
3	External Review and Report	ETA207-NonMonetary Determinations Activities	US Department of Labor	Federal	Quarterly	7/15/2019 10/15/2019 1/15/2020 4/15/2020	Provides current information on the volume and nature of nonmonetary determinations and denials under State, UCFE, and UCX unemployment insurance programs.	SC DEW Associate Executive Director of Unemployment Insurance 1550 Gadsden Street Columbia, SC 29201
4	External Review and Report	ETA218-Benefit Rights and Experience	US Department of Labor	Federal	Quarterly	7/25/2019 10/25/2019 1/25/2020 4/25/2020	Provides a means of evaluating State benefit formulas, as administered under the State's UI program.	SC DEW Associate Executive Director of Unemployment Insurance 1550 Gadsden Street Columbia, SC 29201
5	External Review and Report	ETA227- Overpayment Detection and Recovery Activities	US Department of Labor	Federal	Quarterly	8/1/2019 11/1/2019 2/1/2020 5/1/2020	Provides information on overpayments of intrastate and interstate claims under the regular state UI program, and under federal UI programs including UCFE and UCX programs.	SC DEW Associate Executive Director of Unemployment Insurance 1550 Gadsden Street Columbia, SC 29201
6	External Review and Report	ETA538-Advanced Weekly Initial and Continued Claims Report	US Department of Labor	Federal	Other	Weekly/Thursday (by 8:30am)	Allows the National Office to gather and report data on national weekly initial claims, a leading economic indicator, and national continued weeks claimed, another economic indicator, within one week of the close of the week during which these claims are filed.	SC DEW Associate Executive Director of Unemployment Insurance 1550 Gadsden Street Columbia, SC 29201
7	External Review and Report	ETA539-Weekly Claims and Extended Benefits Trigger Data	US Department of Labor	Federal	Other	Weekly/Thursday (by 8:30am)	Serves as the state Administrator's initial notice to the Employment and Training Administration (ETA) National Office that a state extended benefit period will begin or end for a specified week. Claims data contained in the report is used in current economic analysis of unemployment trends.	SC DEW Associate Executive Director of Unemployment Insurance 1550 Gadsden Street Columbia, SC 29201
8	External Review and Report	ETA581-Contributions Operations	US Department of Labor	Federal	Quarterly	8/20/2019 11/20/2019 2/20/2020 5/20/2020	Provides information on the volume of work and State agency performance in determining the taxable status of employers and the processing of wage items; in the collection of past due contributions and payments in lieu of contributions, and delinquent reports; and in field audit activity.	SC DEW Associate Executive Director of Unemployment Insurance 1550 Gadsden Street Columbia, SC 29201

9	External Review and Report	ETA586-Interstate Arrangement for Combining Employment and Wages	US Department of Labor	Federal	Quarterly	7/20/2019 10/20/2019 1/20/2020 4/20/2020	Enables the Employment and Training Administration (ETA) to measure the scope of wage-combining activities and to determine the effects of the program in terms of the number of claims filed, amount of the benefit involved, and promptness of first payments and employments and wages transferred.	SC DEW Associate Executive Director of Unemployment Insurance 1550 Gadsden Street Columbia, SC 29201
10	External Review and Report	ETA902-Disaster Unemployment Assistance Activities	US Department of Labor	Federal	Other	11/30/2019- 5/30/2020 (Monthly, following disaster declaration/Hurricane Florence)	Contains monthly data on Disaster Unemployment Assistance activities when there is a disaster declared by the President.	SC DEW Associate Executive Director of Unemployment Insurance 1550 Gadsden Street Columbia, SC 29201
11	External Review and Report	ETA2112 - UI Financial Transaction Summary	US Department of Labor	Federal	Monthly	7/1/2019-6/1/2020	Form ETA 2112 provides a summary of data pertaining to State UI tax collections, regular benefits paid, Federal and State shares of extended benefits paid, third tier program benefits paid, and other transactions affecting the unemployment trust fund. In addition, it reflects specific areas where adjustments are indicated to determine the adequacy of resources available for regular unemployment benefit payments. Data from this form is also used with data from other statistical reports to study trends in financial aspects of the UI program and as a basis for solvency studies.	SC DEW Director of Finance & Assurance 1550 Gadsden Street Columbia, SC 29201
12	External Review and Report	ETA5130-Benefit Appeals Report	US Department of Labor	Federal	Monthly	7/20/2019-6/20/2020	Workload measurement review. The report is the basic source of information on the appeals case workload in each state.	SC DEW Chief Legal Officer 1550 Gadsden Street Columbia, SC 29201
13	External Review and Report	ETA5148 - Services to Migrant and Seasonal Farmworkers Report	US Department of Labor	Federal	Quarterly	8/25/2019 11/25/2019 2/25/2020 5/25/2020	To collect and disseminate information about farmworker needs, characteristics, services provided, and concerns to improve the provision of services to farmworkers.	SC DEW Associate Executive Director of Employment Services 1550 Gadsden Street Columbia, SC 29201
14	External Review and Report	ETA5159-Claims and Payment Activity	US Department of Labor	Federal	Monthly	7/15/2019-6/15/2020	Contains monthly information on claims activities and on the number and amount of payments under State UI and federal unemployment insurance laws for Federal workers (UCFE) and for ex-service members (UCF).	SC DEW Associate Executive Director of Unemployment Insurance 1550 Gadsden Street Columbia, SC 29201
15	External Review and Report	ETA8401 - Monthly Analysis of Benefit Payment Account	US Department of Labor	Federal	Monthly	7/1/2018-6/1/2019	The ETA 8401 is a record of benefit payment account transactions recorded in the books of each state. The ETA 8401 allows the National Office and the SWAs to monitor the amount of monies kept in the benefit payment account.	SC DEW Director of Finance & Assurance 1550 Gadsden Street Columbia, SC 29201
16	External Review and Report	ETA8403 - Summary of Financial Transactions - Title IX Funds	US Department of Labor	Federal	Monthly	7/1/2019-6/1/2020	The ETA 8403 provides a cumulative summary of expenditures of State unemployment funds that is used for cash flow monitoring and financial accounting for certifying the amount of Reed Act obligations in the Trust Fund.	SC DEW Director of Finance & Assurance 1550 Gadsden Street Columbia, SC 29201
17	External Review and Report	ETA8405 - Monthly Analysis of Clearing Account	US Department of Labor	Federal	Monthly	7/1/2019-6/1/2020	The ETA 8405 report is a record of clearing account transactions recorded in the books of each State.	SC DEW Director of Finance & Assurance 1550 Gadsden Street Columbia, SC 29201
18	External Review and Report	ETA8413 - Income-Expense Analysis, UC Fund Benefit Payment Account	US Department of Labor	Federal	Monthly	7/1/2019-6/1/2020	Provides information on bank charges, account balances, and bank compensation. It also assures State UI administrators that the funds for which they are accountable are properly administered by persons or financial organizations acting in a custodial capacity.	SC DEW Director of Finance & Assurance 1550 Gadsden Street Columbia, SC 29201

19	External Review and Report	ETA8414-Income-Expense Analysis, UC Fund Clearing Account	US Department of Labor	Federal	Monthly	7/1/2019-6/1/2020	Monthly analysis of activity in a State clearing account from the books of the bank in which employer contributions and payments in lieu of contributions are deposited and transferred to the US Treasury.	SC DEW Director of Finance & Assurance 1550 Gadsden Street Columbia, SC 29201
20	External Review and Report	ETA9016-Alien Claimant Activity Report	US Department of Labor	Federal	Quarterly	8/25/2019 11/25/2019 2/25/2020 5/25/2020	Information is used by the DOL to assess the magnitude of alien claims and issues affecting eligibility.	SC DEW Associate Executive Director of Unemployment Insurance 1550 Gadsden Street Columbia, SC 29201
21	External Review and Report	ETA9050-First Payment Time Lapse	US Department of Labor	Federal	Monthly	7/20/2019-6/20/2020	This report concerns the time it takes states to pay benefits to claimants for the first compensable week of unemployment.	https://oui.doleta.gov/unemploy/btq.asp
22	External Review and Report	ETA9051-Continued Weeks Compensated Time Lapse	US Department of Labor	Federal	Monthly	7/20/2019-6/20/2020	The report concerns the time it takes states to pay benefits to claimants for compensable weeks of unemployment other than the first payment.	https://oui.doleta.gov/unemploy/btq.asp
23	External Review and Report	ETA9052-Nonmonetary Determination Time Lapse	US Department of Labor	Federal	Monthly	7/20/2019-6/20/2020	Contains monthly information on the time it takes states to issue nonmonetary determinations from the date issues are first detected by the agency.	https://oui.doleta.gov/unemploy/btq.asp
24	External Review and Report	ETA9054-Appeals Time Lapse	US Department of Labor	Federal	Monthly	7/20/2019-6/20/2020	Contains monthly information on the time it takes states to issue lower authority and higher authority appeals decisions from the date the request for a lower authority hearing or a higher authority appeal is filed to the date on the decision.	https://oui.doleta.gov/unemploy/btq.asp
25	External Review and Report	ETA9055-Appeals Case Aging	US Department of Labor	Federal	Monthly	7/20/2019-6/20/2020	Contains monthly information on the inventory of lower authority and higher authority single claimant appeals cases that have been filed but not decided.	https://oui.doleta.gov/unemploy/btq.asp
26	External Review and Report	ETA9056-Nonmonetary Determination Quality Review	US Department of Labor	Federal	Quarterly	8/20/2019 11/20/2019 2/20/2020 5/20/2020	Provides quarterly information on the quality of nonmonetary determinations that State agencies issue to claimants and employers in the report period.	https://oui.doleta.gov/unemploy/btq.asp
27	External Review and Report	ETA9057-LAA Quality	US Department of Labor	Federal	Quarterly	8/20/2019 11/20/2019 2/20/2020 5/20/2020	Provides quarterly information on the quality of State agencies' single and two party lower authority appeals hearings and decisions in the report period.	https://oui.doleta.gov/unemploy/btq.asp
28	External Review and Report	ETA9127-Foreign Labor Certification Quarterly Activity Report	US Department of Labor	Federal	Quarterly	7/15/2019 10/15/2019 1/15/2020 4/15/2020	Contains information on H-2A and H-2B workloads.	SC DEW Associate Executive Director of Workforce Development 1550 Gadsden Street Columbia, SC 29201
29	External Review and Report	ETA9128-Reemployment and Eligibility Assessments (RESEA) Activities	US Department of Labor	Federal	Quarterly	8/20/2018 11/20/2018 2/20/2019 5/20/2019	Contains information on the Reemployment and Eligibility Assessment (RESEA) activities of claimants who are selected to be in the program.	SC DEW Associate Executive Director of Unemployment Insurance 1550 Gadsden Street Columbia, SC 29201
30	External Review and Report	ETA9129-Reemployment and Eligibility Assessments (RESEA) Outcomes	US Department of Labor	Federal	Quarterly	8/20/2019 11/20/2019 2/20/2020 5/20/2020	Provides information on the quarterly outcomes of RESEA activities for claimants who are selected to be part of the program and about a comparison group that has been identified by the SWA.	SC DEW Associate Executive Director of Unemployment Insurance 1550 Gadsden Street Columbia, SC 29201
31	External Review and Report	ETA9130 - Quarterly Financial Status Reports	US Department of Labor	Federal	Quarterly	8/15/2019 11/15/2019 2/15/2020 5/15/2020	To provide detailed expenditure information on the grant award financial activities to federal grantor agencies.	SC DEW Director of Finance & Assurance 1550 Gadsden Street Columbia, SC 29201
32	External Review and Report	ETA9178-DOL SBR Quarterly Narrative Progress	US Department of Labor	Federal	Quarterly	8/15/2019 11/15/2019 2/15/2020 5/15/2020	Status update keeping DOL informed of initiatives being funded through Supplemental Budget Requests/Funds given to SC DEW. One report for each open funding stream.	SC DEW Director of Enterprise Project Management Office 1550 Gadsden Street Columbia, SC 29201

33	External Review and Report	ETA9173 - WIOA Quarterly Performance Report	US Department of Labor	Federal	Quarterly	8/15/2019 11/15/2019 2/15/2020 5/15/2020	Report includes performance data by participant characteristics, services received, and primary indicators of performance.	SC DEW Associate Executive Director of Employment Services 1550 Gadsden Street Columbia, SC 29201
34	External Review and Report	UI-1 Staff Hours	US Department of Labor	Federal	Annually	10/01/19	The UI-1 reports staff hours worked by quarter and staff hours paid by quarter and is part of determining our base UI admin grant.	SC DEW Director of Finance & Assurance 1550 Gadsden Street Columbia, SC 29201
35	External Review and Report	UI-3 Regular	US Department of Labor	Federal	Quarterly	7/30/2019 10/30/2019 1/30/2020 4/30/2020	The UI-3 report calculates the amount of above base UI admin funding we earn per quarter (if any)	SC DEW Director of Finance & Assurance 1550 Gadsden Street Columbia, SC 29201
36	External Review and Report	UI-3 Trade	US Department of Labor	Federal	Quarterly	7/30/2019 10/30/2019 1/30/2020 4/30/2020	The Trade UI-3 report calculates the amount of above base Trade admin funding we earn per quarter (if any)	SC DEW Director of Finance & Assurance 1550 Gadsden Street Columbia, SC 29201
37	External Review and Report	Energy Annual Progress Report	Office of Regulatory Staff	State	Annually	09/15/19	Comprehensive summary of all permanent improvement projects anticipated over the next five fiscal years.	http://energy.sc.gov/edata
38	External Review and Report	CPIP - Comprehensive Permanent Improvement Plan	S.C. Dept. of Administration/Executive Budget Office	State	Annually	06/15/20	Comprehensive summary of all permanent improvement projects anticipated over the next five fiscal years.	https://www.admin.sc.gov/budget/capital-budget-office/CPIP
39	External Review and Report	Property Report	S.C. Dept. of Administration	State	Other	Upon request	Inventory of Agency's Real Property	https://www.admin.sc.gov/facilitiesmanagementandpropertyservices/parcels
40	External Review and Report	Recycling Report	S.C. Dept. of Health & Environmental Control	State	Annually	09/15/19	Report on agency's recycling efforts	https://www.scdhec.gov/environment/recycling-waste-reduction/data-and-reports-recycling
41	External Review and Report	Quarterly Agency State Vehicle Accident Summary Report	S.C. Dept. of Administration/State Fleet Management	State	Quarterly	7/10/2019 10/10/2019 1/10/2020 4/10/2020	Reporting detailing the mileage of the agency's state vehicles and any accidents that may have occurred during the quarter.	State Fleet Management Office 1430 Senate Street, 3rd Floor Columbia, SC 29201-3710
42	External Review and Report	Workforce Information Grant Annual Narrative	US Department of Labor/ Employment & Training Administration	Federal	Annually	09/30/19	Narrative on the deliverables met under the Workforce Information Grant and SC successes.	https://www.doleta.gov/performance/results/AnnualReports/annual_report.cfm
43	External Review and Report	Workforce Information Grant Economic Report	US Department of Labor/ Employment & Training Administration	Federal	Annually	09/30/19	Narrative report on the economic state of South Carolina	SC DEW Director of Labor Market Information 1550 Gadsden Street Columbia, SC 29201
44	External Review and Report	South Carolina Short Term Employment Projections	US Department of Labor/ Employment & Training Administration	Federal	Annually	02/28/20	Statewide Industry and Occupation two-year employment projections	SC DEW Director of Labor Market Information 1550 Gadsden Street Columbia, SC 29201
45	External Review and Report	Long-term Employment Projections	US Department of Labor/ Employment & Training Administration	Federal	Annually	06/30/20	Statewide and Workforce Region 10 year employment projections	SC DEW Director of Labor Market Information 1550 Gadsden Street Columbia, SC 29201
46	External Review and Report	Quarterly Census of Employment and Wages	US Bureau of Labor Statistics	Federal	Quarterly	7/7/2019 10/7/2019 1/7/2020 4/7/2020	Statewide Industry Employment and Wages	SC DEW Director of Labor Market Information 1550 Gadsden Street Columbia, SC 29201
47	External Review and Report	Local Area Unemployment Statistics	US Bureau of Labor Statistics	Federal	Monthly	7/7/2019-6/7/2020	Statewide and Area Unemployment Rates	SC DEW Director of Labor Market Information 1550 Gadsden Street Columbia, SC 29201
48	External Review and Report	Current Employment Statistics	US Bureau of Labor Statistics	Federal	Monthly	7/7/2019-6/7/2020	Statewide and Area Industry Employment	SC DEW Director of Labor Market Information 1550 Gadsden Street Columbia, SC 29201
49	External Review and Report	Occupational Employment and Wage Statistics	US Bureau of Labor Statistics	Federal	Twice a year	11/30/2019 5/5/2020	Statewide and Area Industry Occupational Employment and Wages	SC DEW Director of Labor Market Information 1550 Gadsden Street Columbia, SC 29201

50	External Review and Report	SC Economic Analysis Report	US Department of Labor/ Employment & Training Administration	Federal	Annually	10/01/19	An examination of the state's economy and workforce.	SC DEW Director of Labor Market Information 1550 Gadsden Street Columbia, SC 29201
51	External Review and Report	Governor's Dashboard	Governor's Office	State	Monthly	7/21/2019-6/21/2020	Unemployment rate comparison summary, open jobs data, # of people employed, veteran unemployment rate, UI trust fund information, Employment services data,	SC DEW Associate Executive Director of Unemployment Insurance 1550 Gadsden Street Columbia, SC 29201
52	External Review and Report	Press Release	US Department of Labor/ Employment & Training Administration	Federal	Monthly	7/14/2019-6/14/2020	CES National, CES State, LAUS National, LAUS State, HWOL, CPI National, CPI Plus, UI Claimant Data, UI Employer data, Building permits (US Census), DOR (Sales), EQUI and Industry (for QCEW Quarter). Monthly release of Statewide and Area Unemployment and Employment data.	SC DEW Director of Labor Market Information 1550 Gadsden Street Columbia, SC 29201
53	External Review and Report	Job Journeys publication	US Department of Labor/ Employment & Training Administration	Federal	Annually	No submission date - just updated yearly	Statewide pathways to gainful employment within key fields	SC DEW Director of Labor Market Information 1550 Gadsden Street Columbia, SC 29201
54	External Review and Report	Hot Jobs publication	US Department of Labor/ Employment & Training Administration	Federal	Annually	No submission date - just updated yearly	Listing of rapidly growing and median paid jobs in the state	SC DEW Director of Labor Market Information 1550 Gadsden Street Columbia, SC 29201
55	External Review and Report	Accountability Report	S.C. Dept. of Administration/Executive Budget Office	State	Annually	09/15/19	Annual accountability reports serve as a major tool to institute a statewide performance management system with an objective to ensure continuous improvement in government operations, programs and services. Strategic planning report of the agency's mission, objectives, performance measures and key performance indicators.	https://www.admin.sc.gov/budget/agency-accountability-reports
56	External Review and Report	Agency's Management and Trust Fund Review Report	SC Legislature	State	Annually	01/15/20	To provide a management review of the SC DEW's Unemployment Insurance Trust Fund	SC DEW Director of Enterprise Project Management Office 1550 Gadsden Street Columbia, SC 29201
57	External Review and Report	Safeguard Security Report (SSR)	Internal Revenue Service	Federal	Annually	09/30/19	The SSR provides evidence that adequate safeguard protections and controls are in place for Federal Tax Information (FTI).	SC DEW Chief information Security Officer 1550 Gadsden Street Columbia, SC 29201
58	External Review and Report	Corrective Action Plan (CAP)	Internal Revenue Service	Federal	Twice a year	9/30/2019 3/31/2020	The CAP reports on the status of incomplete corrective action items and provides documentary evidence for completed items.	SC DEW Chief information Security Officer 1550 Gadsden Street Columbia, SC 29201
59	External Review and Report	Plans for Agency Restructuring	S.C. Dept. of Administration/Executive Budget Office	State	Annually	08/31/19	The restructuring request is required if a state funded program is being changed or if a new state funded program is being added. A form is completed with budget information along with state or federal mandates to quantify the addition or revision.	SC DEW Director of Finance & Assurance 1550 Gadsden Street Columbia, SC 29201
60	External Review and Report	Bank Account Transparency Proviso Report	SC Legislature	State	Annually	10/31/19	Promotion of fiscal transparency for agencies utilizing composite reservoir accounts	SC DEW Director of Finance & Assurance 1550 Gadsden Street Columbia, SC 29201
61	External Review and Report	Bank Account Transparency and Accountability Report	State Fiscal Accountability Authority	State	Annually	10/01/19	Itemized transaction report for composite reservoir bank accounts held by the agency.	SC DEW Director of Finance & Assurance 1550 Gadsden Street Columbia, SC 29201
62	External Review and Report	Indirect Cost Rate Proposal	US Department of Labor	Federal	Annually	12/31/19	Federal review of the agency's adherence to its federally approved cost allocation plan.	SC DEW Director of Finance & Assurance 1550 Gadsden Street Columbia, SC 29201
63	External Review and Report	Agency-Wide Audited Financial Statements and A-133 'Single' Audit Report	US Department of Labor	Federal	Annually	03/31/20	To promote transparency and facilitate measurement of agency financial operations via independently audited financial statements prepared in accordance with GAAP.	SC DEW Director of Finance & Assurance 1550 Gadsden Street Columbia, SC 29201

64	External Review and Report	Unemployment Insurance (UI) Resource Justification Model (RJM)	US Department of Labor	Federal	Annually	01/31/20	To provide data to USDOL on agency expenditures for the UI program, by USDOL-stipulated function code, which is then compared to actual/forecasted workloads by function, and used to determine base funding levels for subsequent fiscal years for South Carolina's UI program.	https://oui.doleta.gov/rjm/
65	External Review and Report	Agency Debt Collection Report	Senate Finance Committee Chair, House Ways and Means Committee Chair, Inspector General	State	Annually	02/28/20	Detailed report of the amount of outstanding debt and all methods used to collect.	SC DEW Director of Finance & Assurance 1550 Gadsden Street Columbia, SC 29201
66	External Review and Report	Budget Provisos	S.C. Dept. of Administration/Executive Budget Office	State	Annually	09/30/19	The state budget request requires each agency to submit printed and electronic versions in the state PBF system of the following: Form D: Proviso Revision Request (MS Word). Agencies will also submit any decision packages through the PBF system..	https://www.scstatehouse.gov/
67	External Review and Report	FY 2020-21 Budget Plans	S.C. Dept. of Administration/Executive Budget Office	State	Annually	09/20/19	Compilation of agency planned funding and expenditure requests for the upcoming fiscal year.	https://www.scstatehouse.gov/
68	External Review and Report	Budget Carry Forward General Appropriations	S.C. Dept. of Administration/Executive Budget Office	State	Annually	07/31/19	The Budget Carry Forward of General Appropriations Form is required to be completed on an annual basis and submitted to EBO.	SC DEW Director of Finance & Assurance 1550 Gadsden Street Columbia, SC 29201
69	External Review and Report	Hidden Earmarks Survey	S.C. Dept. of Administration/Executive Budget Office	State	Annually	11/01/19	The Hidden Earmarks Survey is required to be completed on an annual basis and submitted to EBO.	SC DEW Director of Finance & Assurance 1550 Gadsden Street Columbia, SC 29201
70	External Review and Report	Other Funds Survey	S.C. Dept. of Administration/Executive Budget Office	State	Annually	10/31/19	Detailed report of the actual and anticipated revenue by source.	SC DEW Director of Finance & Assurance 1550 Gadsden Street Columbia, SC 29201
71	External Review and Report	General Fund Reduction Analysis	S.C. Dept. of Administration/Executive Budget Office	State	Annually	09/30/19	Governor's Office is requests that each agency conduct a General Fund Reduction Analysis whereby you identify areas in your budget that you would reduce or eliminate if you received a 3% General Fund budget reduction and complete Form E.	SC DEW Director of Finance & Assurance 1550 Gadsden Street Columbia, SC 29201
72	External Review and Report	FY 2019-20 Federal Project Reviews	S.C. Dept. of Administration/Executive Budget Office	State	Annually	02/15/20	Compilation of anticipated federal grants received during the upcoming fiscal year.	SC DEW Director of Finance & Assurance 1550 Gadsden Street Columbia, SC 29201
73	External Review and Report	FY 2020-21 Federal Project Reviews	S.C. Dept. of Administration/Executive Budget Office	State	Annually	11/15/19	Compilation of anticipated federal grants received during the upcoming fiscal year.	SC DEW Director of Finance & Assurance 1550 Gadsden Street Columbia, SC 29201
74	External Review and Report	Fees and Fines Report	Senate Finance Committee Chair, House Ways and Means Committee Chair, Agency website	State	Annually	09/01/19	Report of all aggregate amounts of fines and fees charged and collected in the prior fiscal year.	SC DEW Director of Finance & Assurance 1550 Gadsden Street Columbia, SC 29201
75	External Review and Report	FY 2019-20 Expenditure Reports (Higher Education Institutions only)	S.C. Dept. of Administration/Executive Budget Office	State	Annually	10/31/19	Itemized expenditure report by source of funds for the preceding fiscal year.	SC DEW Director of Finance & Assurance 1550 Gadsden Street Columbia, SC 29201
76	External Review and Report	SF-425/Federal Financial Report	US Department of Labor	Federal	Quarterly	9/30/2019 12/31/2019 3/31/2020 6/30/2020	Finacial report containing information on federal expenditures and unobligated balances for federal grants.	SC DEW Director of Finance & Assurance 1550 Gadsden Street Columbia, SC 29201
77	External Review and Report	DOA IT Data Collections Workbook	Dept. of Administration/Division of Technology Operations	State	Annually	08/01/20	Comprehensive summary of all information technology and information security objectives and expenditures for the upcoming fiscal year.	SC DEW Chief Information Officer 1550 Gadsden Street Columbia, SC 29201

78	External Review and Report	South Carolina Attorney General's Annual Insurance Fraud Report	SC Attorney General	State	Annually	03/31/20	Assist SC Attorney General with its annual report to the General Assembly on Insurance Fraud	SC DEW Chief Legal Officer 1550 Gadsden Street Columbia, SC 29201
79	External Review and Report	Trade Adjustment Assistance (TAA) - TAPR (Trade Activity Participant Report)	US Department of Labor	Federal	Quarterly	8/15/2019 11/15/2019 2/15/2020 5/15/2020	In order to effectively meet its management responsibilities and to have adequate data with which to evaluate the designated federal program.	SC DEW Director of Technical Services, Policies & Reporting 1550 Gadsden Street Columbia, SC 29201
80	External Review and Report	Trade Adjustment Assistance (TAA) - TAA Data Integrity (TAADI)	US Department of Labor	Federal	Other	Upon request/Within 20 days aftr DOL provides DEW with Summary Report	Reporting compliance for TAA (Trade Adjustment Assistance) participants receiving TAA funds to evaluate the program's effectiveness and to monitor service delivery to ensure that participants are served effectively.	SC DEW Director of Technical Services, Policies & Reporting 1550 Gadsden Street Columbia, SC 29201
81	External Review and Report	Workforce Innovation & Opportunity Act (WIOA)	US Department of Labor	Federal	Quarterly	8/15/2019 11/15/2019 2/15/2020 5/15/2020	In order to effectively meet its management responsibilities and to have adequate data with which to evaluate the designated federal program.	SC DEW Director of Technical Services, Policies & Reporting 1550 Gadsden Street Columbia, SC 29201
82	External Review and Report	Adult/DW Characteristics report (W Graham)	WorkLink	Local Govt.	Monthly	7/1/2019-6/1/2020	WIOA characteristics of program	SC DEW Director of Technical Services, Policies & Reporting 1550 Gadsden Street Columbia, SC 29201
83	External Review and Report	Youth Characteristics Report (W Graham)	WorkLink	Local Govt.	Monthly	7/1/2019-6/1/2020	WIOA characteristics of program	SC DEW Director of Technical Services, Policies & Reporting 1550 Gadsden Street Columbia, SC 29201
84	External Review and Report	Total Participation Report (W Graham)	WorkLink	Local Govt.	Monthly	7/1/2019-6/1/2020	WIOA characteristics of program	SC DEW Director of Technical Services, Policies & Reporting 1550 Gadsden Street Columbia, SC 29201
85	External Review and Report	Total Participation Training Youth (W Graham)	WorkLink	Local Govt.	Monthly	7/1/2019-6/1/2020	WIOA characteristics of program	SC DEW Director of Technical Services, Policies & Reporting 1550 Gadsden Street Columbia, SC 29201
86	External Review and Report	Date of Last Service (W Graham)	WorkLink	Local Govt.	Monthly	7/1/2019-6/1/2020	WIOA characteristics of program	SC DEW Director of Technical Services, Policies & Reporting 1550 Gadsden Street Columbia, SC 29201
87	External Review and Report	SC Work Center Productivity Report (W Graham)	WorkLink	Local Govt.	Monthly	7/1/2019-6/1/2020	Wagner Peyser characteristics of program	SC DEW Director of Technical Services, Policies & Reporting 1550 Gadsden Street Columbia, SC 29201
88	External Review and Report	Total Participation Training Adult/ DW (W Graham)	WorkLink	Local Govt.	Monthly	7/1/2019-6/1/2020	WIOA characteristics of program	SC DEW Director of Technical Services, Policies & Reporting 1550 Gadsden Street Columbia, SC 29201
89	External Review and Report	FS Worker Report	S.C. Department of Social Services	State	Monthly	7/1/2019-6/1/2020	Employment Information for DSS served population	SC DEW Director of Technical Services, Policies & Reporting 1550 Gadsden Street Columbia, SC 29201
90	External Review and Report	UI Trust Fund Report	Governor's Office/House&Senate/LCI	State	Annually	10/01/19	Contains information on the status of the Trust Fund; trends on benefits and taxes.	https://www.dew.sc.gov/docs/default-source/default-document-library/south-carolina-unemployment-insurance-trust-fund-annual-assessment-fy2018.pdf?sfvrsn=8ee95b84_0
91	External Review and Report	Tax Rate Notices	SC State Employers	Outside Organization	Annually	11/30/19	Contains information on the tax rates that are applicable for wages paid by employers.	https://dew.sc.gov/employers/tax/tax-rate
92	External Review and Report	TPS Report	US Department of Labor	Federal	Annually	04/30/20	Provide DOL with detailed information on UI performance measures.	SC DEW Associate Executive Director of Unemployment Insurance 1550 Gadsden Street Columbia, SC 29201
93	External Review and Report	BAM Methods and Procedures review	US Department of Labor	Federal	Annually	No specic date/ Depending on Regional Representative request.	To provide a review process of the BAM policy manual with supporting documentation of BAM methods and procedures. The BAM NDNH input files with detail records for each BAM sampled paid claim process is also verified that the recorded submission complies with the required parameters. A full review is conducted bi-annually and a partial review is condcted on the off year.	SC DEW Associate Executive Director of Unemployment Insurance 1550 Gadsden Street Columbia, SC 29201

94	External Review and Report	State Quality Service Plans (SQ/SP)	US Department of Labor	Federal	Annually	August 15, 2019	Used as a management tool to ensure strong program performance and to guide States to make key management decisions such as where to focus resources. Contain information on the current environment within the State impacting UI performance, improvement target, and strategies for achieving performan strategies.	SC DEW Associate Executive Director of Unemployment Insurance 1550 Gadsden Street Columbia, SC 29201
95	External Review and Report	Work Opportunity Tax Credit (WOTC)	US Department of Labor	Federal	Quarterly	8/15/2019 11/15/2019 2/15/2020 5/15/2020	Numbers of certifications and denials for each target group. In order to effectively meet its management responsibilities and to have adequate data with which to evaluate the designated federal program.	SC DEW Associate Executive Director of Workforce Development 1550 Gadsden Street Columbia, SC 29201
96	External Review and Report	Dislocated Worker Training Grant (DWTG) - National Emergency Grant (NEG)	US Department of Labor	Federal	Other	Upon Request	Participant and financial information in order to effectively meet its management responsibilities and to have adequate data with which to evaluate the designated federal program.	SC DEW Associate Executive Director of Workforce Development 1550 Gadsden Street Columbia, SC 29201
97	External Review and Report	National Dislocated Worker Grant (NDWG) - Disaster	US Department of Labor	Federal	Other	Upon Request	Participant and financial information in order to effectively meet its management responsibilities and to have adequate data with which to evaluate the designated federal program.	SC DEW Associate Executive Director of Workforce Development 1550 Gadsden Street Columbia, SC 29201
98	External Review and Report	WIOA Annual Report	US Department of Labor	Federal	Annually	10/01/19	Program, participant, and financial information in order to effectively meet its management responsibilities and to have adequate data with which to evaluate the designated federal program.	SC DEW Associate Executive Director of Workforce Development 1550 Gadsden Street Columbia, SC 29201
99	External Review and Report	Jobs for America's Graduates (JAG) 5 of 5 Report	JAG National	Outside Organization	Annually	June 15, 2020	To provide statewide JAG-SC outcomes towards the five program performance goals.	SC DEW Associate Executive Director of Workforce Development 1550 Gadsden Street Columbia, SC 29201
100	External Review and Report	JAG State Profile Report	JAG National	Outside Organization	Annually	When requested by JAG	To provide a state of the program, sites, and other related information.	SC DEW Associate Executive Director of Workforce Development 1550 Gadsden Street Columbia, SC 29201
101	External Review and Report	Veterans Technical Performance Narrative	US Department of Labor	Federal	Quarterly	8/15/2019 11/15/2019 2/15/2020 5/15/2020	In order to effectively meet its management responsibilities and to have adequate data with which to evaluate the designated federal program.	SC DEW Associate Executive Director of Employment Services 1550 Gadsden Street Columbia, SC 29201
102	External Review and Report	Veteran's 200 A, B, C Performance Report (Services provided by Veteran Program staff)	US Department of Labor	Federal	Quarterly	7/15/2019 10/15/2019 1/15/2020 4/15/2020	In order to effectively meet its management responsibilities and to have adequate data with which to evaluate the designated federal program.	SC DEW Associate Executive Director of Employment Services 1550 Gadsden Street Columbia, SC 29201
103	External Review and Report	Veteran's 9002-D (Vets Labor Exchange Performance Report)	US Department of Labor	Federal	Annually	February, May, August, November	In order to effectively meet its management responsibilities and to have adequate data with which to evaluate the designated federal program.	SC DEW Associate Executive Director of Employment Services 1550 Gadsden Street Columbia, SC 29201
104	External Review and Report	FY2017 Report on the Financial Statements	SC Office of the State Auditor	State	Annually	07/31/20	Report on the audit of the financial statements of the agency the accompanying schedule of expenditures of federal awards as required by federal regulations and requirements for the fiscal year ended June 30, 2017,	https://osa.sc.gov/reports/
105	External Review and Report	FY2018 Report on the Financial Statements	SC Office of the State Auditor	State	Annually	Initiated/Submission Pending	Report on the audit of the financial statements of the agency the accompanying schedule of expenditures of federal awards as required by federal regulations and requirements for the fiscal year ended June 30, 2018,	https://osa.sc.gov/reports/

106	External Review and Report	FY2018 Unemployment Compensation Fund Report on the Financial Statements	SC Office of the State Auditor	State	Annually	11/14/20	Audit of the accompanying financial statements of the agency's Unemployment Compensation Fund (the "Trust Fund") as of and for the years ended June 30, 2018 and the related notes to the financial statements, which collectively comprise the Trust Fund's basic financial statements.	https://osa.sc.gov/reports/
107	External Review and Report	FY2019 Unemployment Compensation Fund Report on the Financial Statements	SC Office of the State Auditor	State	Annually	Initiated/Submission Pending	Audit of the accompanying financial statements of the agency's Unemployment Compensation Fund (the "Trust Fund") as of and for the years ended June 30, 2019 and the related notes to the financial statements, which collectively comprise the Trust Fund's basic financial statements.	https://osa.sc.gov/reports/
108	External Review and Report	FY2019 Management Review of the SC Dept. of Employment and Workforce	SC Legislative Audit Council	State	Other	07/01/20	The Legislative Audit Council performs audits of state agencies and programs, in which they identify ways to reduce the cost and improve the performance of state agencies, and provide information to the General Assembly and the public.	https://lac.sc.gov/reports
109	External Review and Report	Safeguards Review	Internal Revenue Service	Federal	Other	Initiated/Submission Pending	This review is to verify the agency's compliance with the safeguarding requirements for Federal Tax Information.	SC DEW Chief information Security Officer 1550 Gadsden Street Columbia, SC 29201
110	External Review and Report	Information Security and Privacy Survey	Dept. of Administration/Division of Information Security	State	Annually	08/30/19	The survey is a self assessment aimed at identifying gaps between the current and target state for implementation of information security-related initiatives.	SC DEW Chief information Security Officer 1550 Gadsden Street Columbia, SC 29201
111	External Review and Report	OCSE Site Review and Security Review Report	Office of Child Support Enforcement	Federal	Other	04/30/20	This review is to verify how the agency safeguards National Directory of New Hires data.	SC DEW Chief information Security Officer 1550 Gadsden Street Columbia, SC 29201
112	External Review and Report	SSA Compliance Review and Security Evaluation	Social Security Administration	Federal	Other	03/30/20	This review is to verify how the agency safeguards data received from the SSA.	SC DEW Chief information Security Officer 1550 Gadsden Street Columbia, SC 29201
113	External Review and Report	Unemployment Insurance (UI) Benefit Operations Self-Assessment Tool for Internal Security (IS)	US Department of Labor	Federal	Other	Spring 2020	This is a self-assessment questionnaire from the US DOL that examines Internal Security processes and operations to ensure that key IS responsibilities were performed.	SC DEW Director of Technical Services, Policies & Reporting 1550 Gadsden Street Columbia, SC 29201
114	External Review and Report	SC Hurricane Florence Dislocated Work Grant (DWG)	US Department of Labor	Federal	Other	Spring 2020	On-site monitoring review of the National Dislocated Worker Grant (Hurricane Florence)	SC DEW Associate Executive Director of Workforce Development 1550 Gadsden Street Columbia, SC 29201
115	Internal Review and Report	Program Year 2017 Wagner Peyser monitoring	US Department of Labor	Federal	Annually	06/30/20	To provide compliance monitoring as required by the Workforce Innovation and Opportunity Act.	SC DEW Associate Executive Director of Workforce Development 1550 Gadsden Street Columbia, SC 29201
116	External Review and Report	Program Year 2018 WIOA Monitoring	US Department of Labor	Federal	Annually	10/2019-6/30/2020	To provide oversight and compliance monitoring as required by the Workforce Innovation and Opportunity Act of Federal grant funds	SC DEW Associate Executive Director of Workforce Development 1550 Gadsden Street Columbia, SC 29201
117	External Review and Report	Program Year 2018 Annual Summary of Job Services to Migrant Seasonal Farm Workers (MSFW)	US Department of Labor	Federal	Annually	7/1/2019-6/30/2020	To collect and disseminate information about farmworker needs, characteristics, services provided, and concerns to improve the provision of services to farmworkers.	SC DEW Associate Executive Director of Workforce Development 1550 Gadsden Street Columbia, SC 29201
118	Internal Review and Report	Program Year 2018 TAA Quarterly Monitoring report	US Department of Labor	Federal	Quarterly	8/15/2019 11/15/2019 2/15/2020 5/15/2020	To assess and communicate TAA efforts as required by Federal regulations	SC DEW Associate Executive Director of Workforce Development 1550 Gadsden Street Columbia, SC 29201
119	Internal Review and Report	Program Year 2018 MSFW monitoring	US Department of Labor	Federal	Annually	June 30, 2020	To provide compliance monitoring as required by the Workforce Innovation and Opportunity Act.	SC DEW Associate Executive Director of Workforce Development 1550 Gadsden Street Columbia, SC 29201

120	External Review and Report	WIA Training Marketability Evaluation	General Assembly	State	Annually	September 16, 2019	To report the total number of local training recipients, a description of the training area in which each recipient participated, and the number and percentage of participants in each training area that, upon completion.	SC DEW Associate Executive Director of Workforce Development 1550 Gadsden Street Columbia, SC 29201
121	External Review and Report	Fidelity Bonding Demonstrative Narrative	US Department of Labor	Federal	Quarterly	11/15/2019 - 05/15/20	To provide outreach and activities as well as the cumulative number of bonds	SC DEW Associate Executive Director of Workforce Development 1550 Gadsden Street Columbia, SC 29201