

AGENCY NAME:	OFFICE OF REGULATORY STAFF		
AGENCY CODE:	R060	SECTION:	073

Fiscal Year 2020–2021 Accountability Report

SUBMISSION FORM

I have reviewed and approved the data submitted by the agency in the following online forms:

- Reorganization and Compliance
- Strategic Plan Results
- Strategic Plan Development
- Legal
- Services
- Partnerships
- Report or Review

I have reviewed and approved the financial report summarizing the agency's budget and actual expenditures, as entered by the agency into the South Carolina Enterprise Information System.

The information submitted is complete and accurate to the extent of my knowledge.

AGENCY DIRECTOR (SIGN AND DATE):	Signature on file.
(TYPE/PRINT NAME):	Nannette S. Edwards

BOARD/CMSN CHAIR (SIGN AND DATE):	Signature on file.
(TYPE/PRINT NAME):	Senator Thomas C. Alexander

FY 2020-2021 Agency Accountability Report
Reorganization and Compliance Responses:

These responses were submitted for the FY 2020-2021 Accountability Report by the

OFFICE OF REGULATORY STAFF

Primary Contact:

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Secondary Contact

First Name	Last Name	Role/Title	Phone	Email Address
Mark	Rhoden	Chief Financial Officer	803-737-1108	mrhoden@ors.sc.gov

Agency Mission

The ORS represents the public interest in utility regulation. The public interest, as defined by the South Carolina General Assembly, is as follows:

The concerns of the using and consuming public with respect to public utility services, regardless of the class of customer, and preservation of continued investment in and maintenance of utility facilities so as to provide reliable and high-quality utility services.

Adopted in: 2018

Agency Vision

Fundamental to the success of our agency are these basic values:

Integrity. We uphold the law in every action and interaction necessary to the regulation of public utilities.

Impartiality. We abide by our legislative mandate of impartiality as we strive to represent all facets of the public interest.

Responsiveness. We respond to all requirements, requests, and concerns with a sense of urgency and efficiency.

Respect. We respect the individual contributions of our employees and empower them to attain their professional and personal potential. We respect the consumers, public utilities, and regulatory bodies with whom we interact.

Professionalism. We uphold the highest standards of professionalism in our conduct, our work ethic, and our interactions with utilities, regulatory bodies, and the using and consuming public.

Innovation. We are innovative in the way we conduct our work, solve problems, and address challenges. We strive to exceed the status quo in all we do.

Excellence. Above all, we remain committed to excellence in our work, in our attitudes, and in our dealings with utilities, regulatory bodies, and the using and consuming public.

Adopted in: 2015

Recommendations for reorganization requiring legislative change.

No

Please list significant events related to the agency that occurred in FY 2020-2021.

Month Started	Month Ended	Description of Event	Agency Measures Impacted	Other Impacts
July	July	Act 142 added responsibilities for Broadband Mapping, the Broadband Infrastructure Grant program and mobile hotspots for education.	None	

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Does the agency intend to make any other major reorganization to divisions, departments, or programs to allow the agency to operate more effectively and efficiently in FY 2021-22?

Note: It is not recommended that agencies plan major reorganization projects every year. This section should remain blank unless there is a need for reorganization.

No

Is the agency in compliance with S.C. Code Ann. § 2-1-220, which requires submission of certain reports to the Legislative Services Agency for publication online and the State Library? See also S.C. Code Ann. § 60-2-20.

Yes

If not, please explain why.

Is the agency in compliance with various requirements to transfer its records, including electronic ones, to the Department of Archives and History? See the Public Records Act (S.C. Code Ann. § 20-1-10 through 20-1-180) and the South Carolina Uniform Electronic Transactions Act (S.C. Code Ann. § 26-6-10 through 26-10-210).

Yes

Does the law allow the agency to promulgate regulations?

Yes

Please list the law number(s) which gives the agency the authority to promulgate regulations.

58-27-845; 58-27-2660

Has the agency promulgated any regulations?

Yes

Is the agency in compliance with S.C. Code Ann. § 1-22-120(J), which requires an agency to conduct a formal review of its regulations every five years?

Yes

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AGENCY'S DISCUSSION AND ANALYSIS

COVID-19 was still a major factor during this review period. While contending with ongoing challenges from the pandemic, the ORS successfully fulfilled all aspects of the agency's mission and assumed additional major responsibilities — such as the expansion of broadband in South Carolina and monthly compliance reviews of Santee Cooper required by Act 135, among others. This narrative covers selected highlights from FY 20-21.

Notable Cases and Savings for Consumers

Dominion Energy SC Rate Case Settlement. 2020-125-E.

Two days into FY 21-22, Dominion Energy South Carolina, Inc. (DESC), the ORS, the South Carolina Department of Consumer Affairs (the Consumer Advocate), and intervenors entered into a comprehensive settlement agreement regarding DESC's application to adjust its rates for electric service.

The settlement agreement was the result of lengthy and complicated negotiations between the parties during a six-month pause in the hearing on the application. The ORS requested the pause during the COVID-19 pandemic after the hearing began in January 2021. With the consent of DESC and the other parties, the Public Service Commission of South Carolina (PSC or the Commission) voted unanimously to grant the requested pause.

All intervenors to the case entered into the agreement except for CMC Steel South Carolina, which indicated it did not oppose the agreement. Intervenors who signed the agreement include the Consumer Advocate, AARP, Frank Knapp, Jr., the United States Department of Defense and all other federal executive agencies, Sierra Club, the South Carolina Coastal Conservation League, the Southern Alliance for Clean Energy, the South Carolina Energy Users Committee, and Walmart, Inc.

The average residential customer's monthly bill increased by \$1.81 (an approximate 1.46 percent increase), representing an approximate 82 percent decrease from the initial request. In its application to increase rates, DESC sought approval to increase the average residential customer's bill by \$9.68.

Other benefits to consumers in the settlement agreement include, but are not limited to:

- A fixed Basic Facility Charge that remains under \$10 for residential customers under Rate 8. The fee currently is \$9, and the settlement amount is \$9.50;
- DESC agrees not to file for another general rate case before July 1, 2023, such that new rates will not be effective prior to January 1, 2024, except where necessary due to unforeseen extraordinary economic or financial conditions which may include, but not be limited to, changes in tax rates;
- DESC agrees to double the annual commitment to \$1.5 million to Energy Share in 2021 and 2022, \$500,000 of which will be used to support small general service customers. This annual commitment will be funded by Dominion Energy Shareholders and therefore the Company will not seek recovery from customers;
- DESC commits to give up to \$15 million from Dominion Energy Shareholders to be used to give many customers with arrearages a clean slate and \$15 million from Dominion Energy Shareholders to fund a combination of energy-efficiency upgrades and critical health and safety repairs that may be required for a home to receive energy efficiency upgrades; and

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- A stakeholder process to examine an electricity affordability program for DESC's low-income customers and address the need for legislation to implement such a program.

Originally, DESC had sought an overall revenue increase of \$178 million and a return on equity of 10.25 percent. The settlement agreement allows for a net increase of \$35.6 million and a 9.5 percent return on equity. The \$35.6 million net increase is achieved, in part, through a rider accelerating the return to customers of \$99.5 million in unprotected property-related Excess Deferred Income Tax as a result of the Tax Cuts Jobs Act passed in 2018. The rider will remain in place until the full balance is depleted, regardless of any change to the federal tax rate that may occur in the future or any general rate proceeding filed by DESC.

The Commission issued an Order approving the settlement agreement on August 16, 2021.

Palmetto Utilities, Incorporated (PUI). 2019-281-S

Palmetto Utilities, Inc. (PUI) filed an application for a rate increase in the fall of 2019 seeking, among other things, to increase customers' monthly sewer bills from \$52.10 to \$66.62, an almost 28 percent increase. The matter was originally scheduled to be heard in late April 2020 but was ultimately heard over July 13 and 14, 2020. PUI waived the statutory deadlines set forth in S.C. Code Section 58-5-240 and voluntarily stayed the deadlines of the proceeding due to the pandemic. The matter was further continued to accommodate the parties' ongoing efforts of settlement negotiations.

The pandemic added additional challenges to the highly contested proceeding – the public night hearings were held virtually, with participants calling in to offer their testimony. The merits hearing was also held virtually with Commissioners, counsel for the parties, and the witnesses all appearing via video conference. During the two virtual public night hearings, the PSC heard from many PUI customers who voiced their concerns over the impact of the requested rate increase and the unfairness of a flat rate for all customers instead of a volumetric rate.

Prior to the merits hearing, PUI reached an agreement with Intervenor Lisa Levine which resulted in PUI making an annual \$50,000 donation for the next three years to Wateree Community Actions to assist PUI's customers with bill payments.

The day before the merits hearing was to begin, PUI entered into a comprehensive stipulation with the ORS that resolved all issues between the two parties. The stipulations contain many provisions that greatly benefit PUI's customers, with a three-year rate freeze, a return to customers of \$2,032,146 related to the Tax Cuts and Jobs Act, and a rate increase that is a fraction of what PUI originally requested. For the first year, the rate is \$54.93 and thereafter \$59.87. The parties submitted proposed Orders to the PSC on July 29, 2020, and a final Order was issued on August 20, 2020. Savings to consumers is **\$4,619,105**.

DESC Fuel. 2021-2-E

The ORS entered into a stipulation and settlement agreement in the DESC Fuel Adjustment Clause case. The ORS identified an error in the Company's filing resulting in a potential increase to customers of approximately **\$5,549,000**. Through negotiations with the Company and other parties, a settlement agreement was reached in which the Company would not seek to recover this additional amount in this annual fuel proceeding, thereby resulting in these savings to customers. In addition, while other factors may also come into play in determining the residential customer rate, the newly established fuel factor for a residential customer – 2.523 (¢/kWh) – would increase the average monthly bill of a Rate 8 residential customer using 1,000 kWh per month from \$122.31 to approximately \$123.90, a net increase of approximately \$1.59 or 1.30 percent.

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Rate Stabilization Act (RSA) Annual Reviews. The ORS filed its reports with the PSC on September 1, 2020 for both the Piedmont Natural Gas (PNG) 2020 RSA and the DESC 2020 RSA; both reports covered the 12-month period ending March 31, 2020.

PNG. 2020-007-G

PNG's calculation of an increase in revenue requirement totaled \$12,446,419. The ORS reached a settlement with PNG resulting in annual savings to ratepayers of **\$8,345,601**.

DESC. 2020-006-G

DESC's calculation of an increase in revenue requirement totaled \$8,630,682. The ORS reached a settlement with DESC resulting in annual savings to ratepayers of **\$2,303,687**.

Cumulative Savings.

From the agency's inception through June 30, 2021, ORS efforts have resulted in **516** settlements, agreements, and contested cases that generated savings to consumers.

Savings by Fiscal Year (Rounded to the nearest thousand)

FY 04-05	\$63,356,000
FY 05-06	\$95,475,000
FY 06-07	\$59,794,000
FY 07-08	\$114,662,000
FY 08-09	\$147,692,000
FY 09-10	\$198,992,000
FY 10-11	\$233,461,000
FY 11-12	\$405,436,000
FY 12-13	\$83,097,000
FY 13-14	\$175,000,000
FY 14-15	\$45,983,000
FY 15-16	\$30,816,000
FY 16-17	\$69,388,000
FY 17-18	\$28,736,000
FY 18-19	\$158,850,000
FY 19-20	\$14,520,000
FY 20-21	\$20,817,000
TOTAL	\$1,946,075,000

Consumer Services

Consumer Services supports consumers to arrange installment payments, extensions to payment due dates, manageable security deposits, and access to community financial assistance resources. Staff worked with consumers to recover funds due to erroneous charges, refunds of deposits, unauthorized charges, incorrect rates being charged, or disputes about charges.

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In FY 20-21, Consumer Services fielded **1,487** complaints and inquiries from consumers and recovered **\$253,146** on their behalf (approximately \$127,000 of which are annually recurring recoveries). Two large recoveries for consumers included:

\$82,800: Consumer Services investigated Blue Granite Water Company's (BGWC) AMI meter (smart meter) installation settings. The results of the investigation revealed overcharges for several Lake Wylie area commercial accounts. The accounts were corrected, which resulted in customer reimbursements totaling \$82,800.

\$14,405: Consumer Services investigated a high water-bill complaint for a Lake Wylie commercial account served by BGWC. The investigation revealed an overcharge due to a metering issue and resulted in a credit of \$14,404.99 to the customer.

As part of its consumer education outreach, Consumer Services distributed **42,400** publications and promotional materials. This includes a mailout of 5,100 that would have been sent in late spring of 2020; however, due to the remote working environment at that time, the spring mailout was delayed until July 2020.

Broadband

During the prior fiscal year when the COVID-19 pandemic began, it became clear that South Carolina was lacking internet access, particularly in its rural areas and among the most vulnerable populations impacted by COVID-19. The pandemic brought to the forefront the greater need for internet service.

Administration of the CARES Act. Act 142 authorized the ORS to expend up to \$50 million to address broadband needs through federal funds disbursed to South Carolina pursuant to the federal "Coronavirus Aid, Relief, and Economic Security Act" (CARES Act).

This effort to address broadband needs had three components: online learning, mapping, and infrastructure (phase 1) initiatives. Under the broadband portion of Act 142, the ORS was directed to do the following:

- 1) Secure a vendor for the development of a broadband statewide county-by-county mapping plan
- 2) Secure a vendor for the development of a statewide broadband infrastructure plan. The infrastructure plan was to identify and prioritize communities in South Carolina where access to broadband had impeded the delivery of distance learning, telework, and telehealth for the most vulnerable population of South Carolinians impacted by COVID-19. The plan was required to identify the role that public and private broadband operators could play in addressing South Carolina's broadband plans.
- 3) Create, in consultation with the South Carolina Department of Education (SCDOE) and the Commission on Higher Education, an online learning initiative by procuring mobile hotspots and monthly service through December 2020 for distribution to a minimum of 100,000 households.

Within approximately six months, these three broadband initiatives under Act 142 were successfully concluded. Impressive results achieved by the end of 2020 included:

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- **The Online Learning Initiative:** This initiative procured over 100,000 mobile hotspots and wired internet service for qualifying student households in school districts and institutions of higher learning statewide.
- **Mapping and Planning:** The ORS launched the state's Broadband Map in December 2020, creating an accessible platform for the public to see where broadband is – and isn't – available in South Carolina.
- **The Infrastructure Program (Phase 1):** This initiative helped to expand broadband access to almost 20,000 structures in the state; specifically, 18,574 households were passed under the program, meaning they were eligible to subscribe to services.

Success Leads to Success – Infrastructure Project Phase 2. In March of 2021, the SC Joint Bond Review Committee approved the allocation of \$30 million from the SC Department of Commerce to the ORS to administer an infrastructure grant program in 14 of the state's neediest counties, and up to \$7 million could be used in adjacent counties. With assistance from the SC Revenue and Fiscal Affairs Office, the ORS produced a map showing areas of need in the 14 counties and 15 adjacent counties.

As of this writing (July 2021), the ORS has issued Notices to Proceed to 17 internet service providers in 19 counties for almost \$30 million in projects to expand broadband availability in rural areas of need in South Carolina.

The first construction reports are due to the ORS by October 15, 2021, and all projects are scheduled to be completed by October 31, 2022.

Broadband Office. Approximately one year after the ORS began its work with broadband under Act 142, the Office of Broadband Coordinator opened at the ORS on July 1, 2021, giving the agency permanent responsibility for the expansion of internet in South Carolina. The ORS anticipates much progress in the coming fiscal year.

Innovation in Allendale County. A discussion of the broadband-expansion effort thus far would not be complete with highlighting the innovative project led by the ORS in Allendale County — one of South Carolina's most impoverished areas. The ORS partnered with SCETV, SCDOE, University of South Carolina (USC) Salkehatchie, Allendale County School District, Allendale Hampton Jasper Regional Library, Town of Allendale, and Revolution D, Inc. to launch a pilot program allowing free Wi-Fi to students and/or the public together with residential broadband service in Allendale County. Project partners worked with Palmetto Rural Telephone Cooperative to get fiber backhaul and with DESC to get electricity to the SCETV towers located in Allendale County. In this groundbreaking pilot program, community fixed wireless broadband service was established in just 61 days where no internet existed before.

In addition to free public Wi-Fi hubs, the pilot project allows for access to residential wireless broadband services. In February 2021, devices were provided to 20 households in Allendale County to pilot the new wireless technology. These households will provide speed-test data (download and upload speeds) and help inform future wireless broadband deployment across the state.

On May 7, 2021, the ORS hosted a press conference in Allendale to celebrate the successful completion of this project. More than 200 people attended the press conference. The keynote speaker was U.S. House Majority Whip James Clyburn. The event was recorded and livestreamed by SCETV.

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SC Equipment Distribution Program

The South Carolina Equipment Distribution Program (SCEDP), housed within the ORS, helps consumers who are deaf or have hearing or speech challenges by providing them with specialized telephone equipment. In FY 20-21, SCEDP continued to expand outreach around the state including distribution of **87,170** publications and printed materials. The program received and reviewed **660** applications; approved **598** applications; and conducted installations for **37** SCEDP clients, which included training on how to use the specialized telephone equipment.

In April 2021, the SCEDP program resumed installations and outreach after being on hold due to COVID-19 restrictions. During the height of the pandemic, SCEDP staff were able to deliver new phone equipment to a quarantined assisted living facility so that a 104-year-old resident could stay connected to her family.

Energy Office

Financial Support. The Energy Office promotes energy efficiency, renewable energy, and clean transportation among public and private entities and nonprofits through four low-interest loan/grant programs: ConserFund, ConserFund Plus, mini-grants, and the Energy Efficiency Revolving Loan (EERL) program. The Energy Office has provided financial support in a variety of ways:

- Awarded two ConserFund loans totaling \$1,194,000
- Completed three ConserFund Plus loans resulting in projected lifetime savings to borrowers of over \$3.5 million
- Provided public entities and nonprofits with seven mini-grants totaling \$70,000 to spur innovation and save over \$666,000 over the useful life of projects
- Retrofitted 15 buildings comprising 664,799 square feet
- Approved approximately \$83,000 in energy-efficiency tax credits
- Note: No tax credit applications were submitted for renewable energy or transportation in this program year. No EERL loans were awarded during this reporting period, due to impacts of COVID-19.

State Energy Plan. During FY 20-21, the Executive Director and Energy Office staff continued to work toward addressing top-tier State Energy Plan recommendations as part of the Phase III implementation efforts. The Executive Director will continue to lead the Energy Office in further developing the State Energy Plan in the coming fiscal year.

1) Energy Efficiency Roadmap. The Energy Office completed its Energy Efficiency Roadmap initiative, which had launched in October 2019 with the objective of reviewing and reassessing energy efficiency recommendations resulting from the 2016 Energy Plan that had not yet been implemented, as well as identifying new opportunities and developing next steps.

The Energy Efficiency Roadmap report was released in January 2021 by the Duke Nicholas Institute. The report summarizes the collaborative work of the stakeholders during the initiative and details 20 recommendations which resulted from the stakeholder engagement process.

The Energy Office is proceeding with developing individual “blueprints” of steps to achieve each recommendation and is conducting additional stakeholder engagement pertaining to certain high-priority recommendations.

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2) Transportation: Lead by Example. A key component of the 2016 State Energy Plan was to lead by example to advance clean transportation. Since becoming the first state agency to purchase an electric vehicle (EV) in 2020, the Energy Office has been collecting data on vehicle use, maintenance, and costs to serve as a case study and assist other state agencies interested in procuring EVs. Among other initiatives to advance clean transportation are the following:

- Earned official re-designation and continued to support the work of Palmetto Clean Fuels (PCF), a US Department of Energy Clean Cities Coalition
- Coordinated with SC Department of Transportation to make recommendations to US Department of Transportation on Alternative Fuels Corridors
- Launched an incentive program for EV charging station owners to standardize signage and pavement markings as part of the Plug in SC initiative
- Organized and delivered PCF webinars and ride-and-drives

Safety

Pipeline Safety. Pipeline Safety received its 2019 annual scores from the Pipeline and Hazardous Materials Safety Administration (PHMSA). For the program evaluation, which looks at the effectiveness of the ORS Pipeline Safety program to conduct inspections and enforcement, the ORS received a 94 out of 95 (approximately 99 percent). The one-point deduction was because the ORS does not issue civil penalties. On the progress report, the agency received a 48 out of 50 (96 percent) because the civil penalty amounts in South Carolina statutes do not match the federal level of civil penalty amounts.

Through its damage-prevention initiative, ORS Pipeline Safety makes educating third-party contractors on safe-digging practices a top priority. In addition, ORS Pipeline Safety is a leader in the SC Pipeline Emergency Response Initiative (SC PERI) that trains firefighters to respond to natural gas-related incidents. These efforts will continue in FY 21-22.

ESF 12 Emergency Response – Colonial Pipeline. As a stark reminder of the interconnectedness of cyber security with our nation's fuel supply, the ORS received notification on May 7, 2021 that Colonial Pipeline was shutting down its operations due to a cyber-attack. The ORS immediately notified the SC Emergency Management Division. In addition, the ORS began communicating with its fuel partners to 1) gather information and 2) see if they had any needs. The ORS was able to coordinate so that waivers for suppliers were provided by the SC Department of Agriculture to allow the use of different blends of gasoline, thereby mitigating the impact to the gasoline supply. The ORS also was in communication with Gas Buddy, who shared their data on fuel availability.

South Carolina did sustain gasoline outages and shortages due to panic buying and hoarding. Ultimately, Colonial Pipeline paid \$4.4 million in digital currency as ransom, and by May 12, 2021, Colonial Pipeline announced that it would resume operations. Colonial Pipeline provides 70 percent of the petroleum products to South Carolina; the remaining 30 percent is provided by a combination of Plantation Pipeline and through the port of Charleston. South Carolina consumes 2.6 billion gallons of motor fuel annually.

Gas Buddy Partnership for Emergency Activations. During the Colonial Pipeline incident, it became apparent that having up-to-date information on the petroleum market is essential. The ORS and Gas Buddy created an innovative contractual agreement, executed on July 2, 2021, whereby Gas Buddy provides the ORS daily update meetings during emergency activations. When not in an activation mode, Gas Buddy will meet with the ORS monthly and provide updates on the market. As of this writing (July 2021), the first monthly non-emergency briefing has occurred.

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Administration

Budget. While managing the \$50 million broadband CARES Act funding, ORS leadership successfully managed the remaining ORS budget of approximately \$15.4 million through careful monitoring of expenses on a regular basis. Successes include, but are not limited to:

- FY20 Annual Agency Audit. The SC Office of the State Auditor completed the audit of the ORS accounting records related to the FY20 agreed-upon procedures. The audit was successful. The final audit report for FY20 was published in early FY 21-22 (July 14, 2021), and there were zero findings.
- Audit of 2020 USF (Universal Service Fund) Financial Statements. The auditor issued a “clean” opinion, thereby indicating a successful audit. The objective of the audit is to express an independent opinion as to whether the financial statements of the Fund are fairly presented. The ORS is administrator of the Fund; the SC Universal Service Fund provides monetary support for telecommunications services in South Carolina.

Agency Staffing. ORS executive leadership continues to make organizational changes that better position the ORS for the future. Since May of 2019, several pieces of legislation passed that created new responsibilities for the ORS. The Executive Director has strategically hired new staff, as well as promoted from within the agency, to ensure that the agency can excel in carrying out all its responsibilities. During FY 20-21, 12 new hires were made; one of these was a newly created position for a broadband coordinator.

At the time of this writing, ORS leadership is actively working on staffing and looking carefully at the organization to ensure the ORS can fulfill all aspects of its mission. In addition to preparing for the Office of the Broadband Coordinator, the ORS is planning for responsibilities related to Santee Cooper under Act 90.

ORS leadership recognizes that, as the workload at the ORS increases, there is a need to work both harder and smarter. Because of new initiatives in FY 20-21, many staff members’ positions were successfully retooled to accommodate the agency’s needs.

In planning for FY 21-22, ORS leadership continues to assess the agency’s core functions in relation to the skillset of the staff, particularly considering the agency’s new responsibilities. The Executive Director, along with Human Resources and executive management, actively engage in planning for recruitment of new hires, succession planning, staff training, and career development and career paths for employees.

The expansion of ORS programs, including new programs such as broadband, has also increased the need for marketing and outreach. The expansion of the Information Services department with the addition of a Community Outreach and Communications Manager, hired from within the agency near the end of FY 19-20, has proved effective in fully supporting the customer-focused mission and the additional areas in which the ORS now has a presence.

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Looking Ahead

Major pieces of legislation passed by the General Assembly in 2019, 2020, and 2021 will shape the work of the ORS in years to follow.

In addition to a continuing heavy caseload for the agency, including upcoming cases under Act 62 and anticipated rate cases, some of the already-known opportunities and challenges on the horizon for FY 21-22 are:

Launch of the Broadband Office. The opening of the Office of Broadband Coordinator within the ORS on July 1, 2021 brings the immediate challenge of hiring the expertise necessary to fulfill the mission of the program – expanding internet service in South Carolina.

Implementation of Act 90. Act 90 identifies the regulatory duties and responsibilities of the ORS with respect to the South Carolina Public Service Authority (Santee Cooper). The ORS will receive notice of proposed rate adjustments and is vested with the authority to review electric rates established by Santee Cooper. The ORS will have the opportunity to review the proposed rate schedules and written findings that support rate adjustments. The ORS may submit comments to Santee Cooper's Board of Directors, which will be presented for consideration as rates are determined. The legislation requires Santee Cooper to submit an annual pricing report to the ORS. The ORS may inspect Santee Cooper's facilities and examine and make copies of reports and other similar information. The Act provides that a proceeding will be held in any court of competent jurisdiction in ORS' name where it appears that Santee Cooper is failing or omitting to meet its requirements under law. The ORS will be responsible for reviewing Santee Cooper's annual update and provide a report to the Commission concerning its reasonableness. The ORS' responsibilities will take effect on January 1, 2022.

Continued implementation of Act 56. Act 56 requires the ORS to determine compliance with bylaws for the 22 electric cooperatives serving the state. In early calendar year 2021, the ORS completed a compliance audit of Section 7, related to trustee compensation and benefits, the first provision of the Act to be examined. In FY 21-22, the ORS will begin its compliance audits under the remaining sections of Act 56 for all 22 cooperatives. By the end of calendar year 2021, it is expected that the ORS will have completed reviews for all 22 cooperatives addressing the major requirements of Act 56. However, the frequency and scope of the compliance reviews may be adjusted by the Executive Director based on the results of prior reviews.

Continued implementation of Broadband Accessibility Act. Passed in the fall of 2020, the Broadband Accessibility Act is designed to increase access to broadband to promote economic development, job creation, telehealth, and educational advancement. The law provided the ORS with new ongoing responsibilities.

This Act takes advantage of current infrastructure by using electric easements with overhead and underground facilities. Electric cooperatives can lease their facilities to current telecommunications providers, provide broadband service through an affiliate of their electric cooperative, or a combination of these two options.

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The ORS has the authority to make inspections, audits, and examinations of electric cooperatives relating to compliance with this law, and the PSC has jurisdiction to resolve disputes.

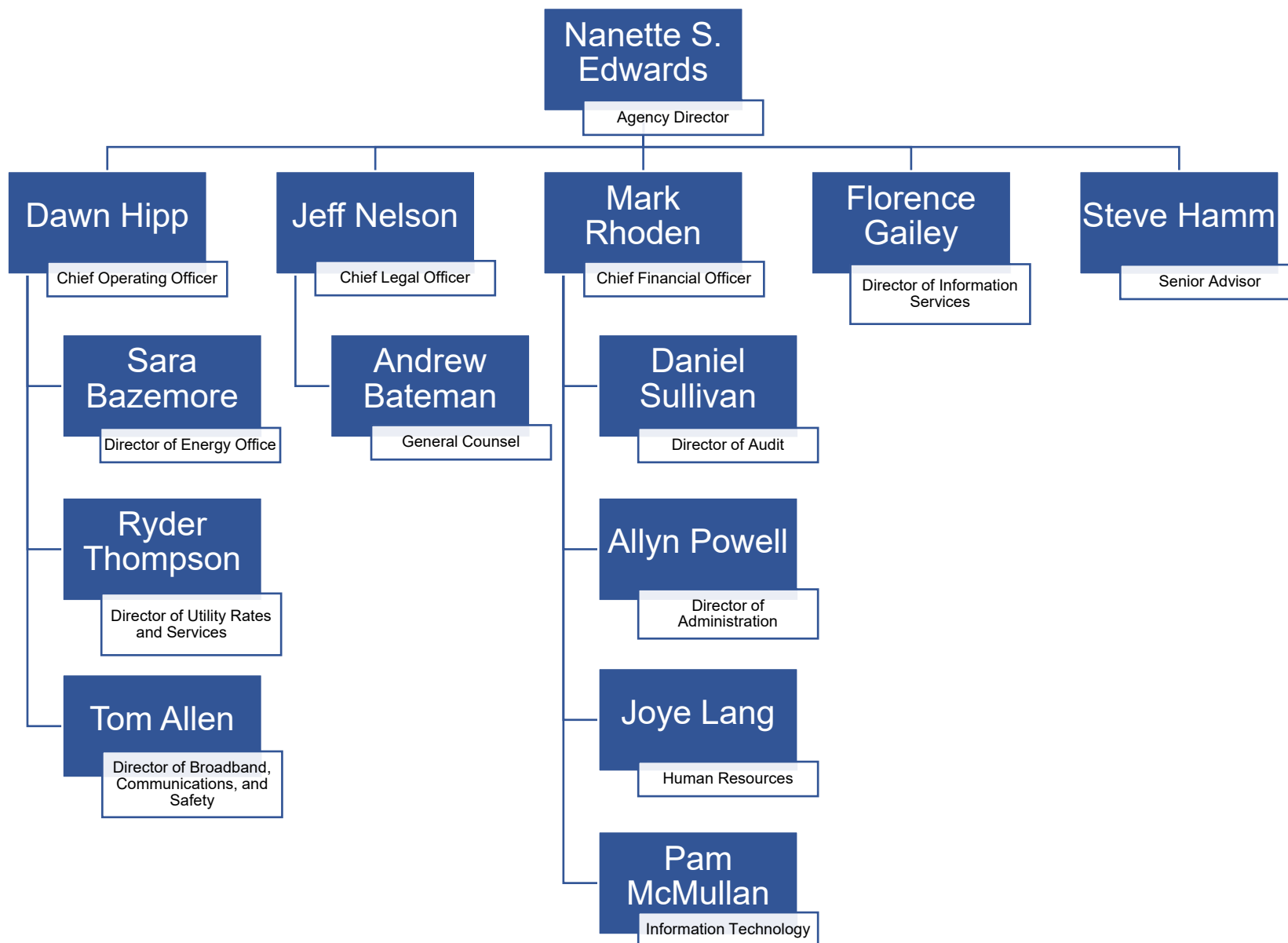
The Act also allows Santee Cooper to lease, to a third party, excess fiber capacity that is used to provide broadband service. The lease must charge rates, fees, and other charges on a nondiscriminatory basis. The Act requires Santee Cooper to submit its terms and conditions to the ORS for its review and comment.

Continued implementation of the SC Energy Freedom Act (Act 62). Passed in May 2019, Act 62 covers a wide range of topics including avoided cost and power purchase agreements (PPA), voluntary and community solar, net metering, integrated resource plan (IRP), integration study, interconnection, and consumer protection. In FY 21-22, the Commission may further explore integration studies to evaluate the integration of renewable energy and emerging technologies into the electric grid for the public interest.

Continued implementation of Consumer-Protection Regulations on Solar. Act 62 directed the ORS to develop consumer-protection regulations applicable to the leasing of renewable energy generation facilities. Act 62 also directed the South Carolina Department of Consumer Affairs to develop consumer-protection regulations for the sales of renewable energy generation facilities. The process of promulgating these regulations began last fiscal year and concluded near the end of FY 20-21: Receiving no opposition, the ORS' proposed regulations passed by default on May 12, 2021 and became effective on May 28, 2021.

These regulations are intended to provide a consumer-protection framework to govern the practices of lessors and protect consumers, in part by requiring lessors to provide appropriate disclosures to help consumers make well-informed decisions prior to entering a lease for a renewable energy generation facility and by providing a formal complaint process for dispute resolution. Under ORS' regulations, depending on the nature of the violation, a variety of remedies and penalties are provided such as voiding the lease agreement, monetary fines assessed on the lessor, or suspension of the lessor's operations.

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FY2020-21 Strategic Plan:

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Goal The ORS is responsive to the public														
Strategy 1.1										Statewide Enterprise Objective				
ORS provides consumer education										Public Infrastructure and Economic Development				
Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Primary Stakeholder	Stakeholder Need Satisfied	State Funded Program Number Responsible	Notes
1.1.1	Through various mediums (social media, website, PSAs, town halls, workshops), ORS provides information related to public utilities	270191	150000	156423	Count	equal to or greater than	State Fiscal Year (July 1 - June 30).	Sum of contacts	Performance Reporting - monthly	Internal	Government and Citizens	Consumer Education	III	
1.1.2	Provide monthly review letters.	12	12	12	Count	Complete	State Fiscal Year (July 1 - June 30).	Sum of materials	Performance Reporting - monthly	Internal	Government	Consumer Education	I	

These responses were submitted for the FY 2020-2021 Accountability Report by the														
OFFICE OF REGULATORY STAFF														
Goal	The ORS' operations are marked by professional excellence													
Strategy	2.2									Statewide Enterprise Objective				
Respond to EMD events as related to the mission of the agency										Government and Citizens				
Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Primary Stakeholder	Stakeholder Need Satisfied	State Funded Program Number Responsible	Notes
2.2.1	Coordinate restoration and fuel supply for re-entry during EMD events.	100%	100%	100%	Percent	Maintain	State Fiscal Year (July 1 - June 30).	Attendance records	Performance Reporting - monthly	Internal	Government and Citizens	Consumer Safety	III	
2.2.2	Respond to natural gas and rail safety events in coordination with federal agencies to serve the citizens in EMD matters.	100%	100%	100%	Percent	Maintain	State Fiscal Year (July 1 - June 30).	Attendance records	Performance Reporting - monthly	Internal	Government and Citizens	Consumer Safety	III & IV	

These responses were submitted for the FY 2020-2021 Accountability Report by the OFFICE OF REGULATORY STAFF														
Goal	The ORS Energy Office advances South Carolina's Energy Strategy and Policy through education and outreach													
Strategy	3.1										Statewide Enterprise Objective			
ORS Energy Office serves as informational and educational resource on energy matters											Government and Citizens			
Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Primary Stakeholder	Stakeholder Need Satisfied	State Funded Program Number Responsible	Notes
3.1.1	Distribute newsletters and other educational materials to the public and other stakeholders	4440	4000	13481	Count	equal to or greater than	State Fiscal Year (July 1 - June 30).	Number of newsletter recipients and educational materials distributed	Performance Reporting - monthly	Internal	Government and Citizens	Consumer Education	V.A.	
3.1.2	Hold training or educational forums or serve as sponsor of events on energy efficiency, renewable energy, and alternative fuels	2263	4100	1611	Count	equal to or greater than	State Fiscal Year (July 1 - June 30).	Stakeholders served/attendees	Performance Reporting - monthly	Internal	Government and Citizens	Consumer Education	V.A.	

FY 2020-2021 Agency Accountability Report
FY2021-22 Strategic Plan:

These responses were submitted for the FY 2020-2021 Accountability Report by the
OFFICE OF REGULATORY STAFF

Goal The ORS is responsive to the public														
Strategy 1.1										Statewide Enterprise Objective				
ORS provides consumer education										Public Infrastructure and Economic Development				
Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Primary Stakeholder	Stakeholder Need Satisfied	State Funded Program Number Responsible	Notes
1.1.1	Through various mediums (social media, website, PSAs, town halls, workshops), ORS provides information related to public utilities	156423	156423		Count	equal to or greater than	State Fiscal Year (July 1 - June 30).	Sum of contacts	Performance Reporting - monthly	Internal	Government and Citizens	Consumer Education	III	
1.1.2	Provide monthly review letters.	12	12		Count	Complete	State Fiscal Year (July 1 - June 30).	Sum of materials	Performance Reporting - monthly	Internal	Government	Consumer Education	I	

These responses were submitted for the FY 2020-2021 Accountability Report by the														
OFFICE OF REGULATORY STAFF														
Goal The ORS' operations are marked by professional excellence														
Strategy 2.2										Statewide Enterprise Objective				
Respond to EMD events as related to the mission of the agency										Government and Citizens				
Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Primary Stakeholder	Stakeholder Need Satisfied	State Funded Program Number Responsible	Notes
2.2.1	Coordinate restoration and fuel supply for re-entry during EMD events.	100%	100%		Percent	Maintain	State Fiscal Year (July 1 - June 30).	Attendance records	Performance Reporting - monthly	Internal	Government and Citizens	Consumer Safety	III	
2.2.2	Respond to natural gas and rail safety events in coordination with federal agencies to serve the citizens in EMD matters.	100%	100%		Percent	Maintain	State Fiscal Year (July 1 - June 30).	Attendance records	Performance Reporting - monthly	Internal	Government and Citizens	Consumer Safety	III & IV	

FY 2020-2021 Agency Accountability Report Budget Responses:										
These responses were submitted for the FY 2020-2021 Accountability Report by the										
OFFICE OF REGULATORY STAFF										
			FY 2020-21 Expenditures (Actual)				FY 2021-22 Expenditures (Projected)			
State Funded Program Number	State Funded Program Title	Description of State Funded Program	General	Other	Federal	TOTAL	General	Other	Federal	TOTAL
0506.050000X000	Dual Party Relay Funds	The Dual Party Relay fund was established to provide telephone access to persons who are deaf, and speech or hearing impaired through the purchase of equipment. The fund also supports real-time closed captioning of local news, captioning for the General Assembly, and the costs of the telephone relay systems. On January 1, 2019, the rate charged to per line per month or per transaction, as appropriate, was reduced from \$.06 to \$.03. The Program will also increase advertising in FY 2020 to extend outreach and services.		\$2,587,626.00		\$2,587,626.00		\$4,165,696.00		\$4,165,696.00
0509.010000.000	Office Of Executive Director	Provide leadership for the agency. Provide information to the public regarding ORS. Represent the ORS and the using and consuming public in legal proceedings before the Public Service Commission. Provide legal services to ORS. Regulate a statewide program to provide access to basic communications service for the hearing and speech impaired.		\$1,398,876.00		\$1,398,876.00		\$2,873,425.00		\$2,873,425.00
1011.000000.000	Support Services	Provide customer service to consumers, transportation companies, and regulated utilities. Perform audits of regulated utilities. Support ORS in finance and administration. (Consumer Services section was transferred to ORS Programs in FY 2021-22.)		\$2,093,047.00	\$30,112,166.00	\$32,205,213.00		\$1,812,276.00		\$1,812,276.00
1512.000000.000	Telecom,Trans,Water/Wastewater	Monitor regulated telecommunications, water and wastewater utilities. Monitor transportation carriers. Ensure safety of State railways. (Combined with Electric & Gas to create ORS Programs in FY 2021-22)		\$1,451,404.00	\$1,910.00	\$1,453,314.00				
18NW.000000.000	ORS Programs	Monitor regulated telecommunications, water and wastewater utilities. Monitor transportation carriers. Ensure safety of State railways. Monitor regulated electric and gas utilities. Ensure safety of gas pipelines. (Combines Electric & Gas, TTWW, and Consumer Services)						\$2,806,262.00		\$2,806,262.00
2003.000000.000	Electric And Gas	Monitor regulated electric and gas utilities. Ensure safety of gas pipelines. (Combined with TTWW to create ORS Programs in FY 2021-22)		\$1,079,732.00		\$1,079,732.00				
2502.050000.000	Energy Programs	Promotes energy efficiency and cost savings through financial assistance, energy audits and assessments, technical assistance, workshops, training, publications, and other informational activities.		\$115,037.00	\$714,326.00	\$829,363.00		\$605,978.00	\$712,960.00	\$1,318,938.00
2503.100000.000	Radioactive Waste	Provide management oversight of the radioactive waste disposal facility in Barnwell County.		\$147,931.00		\$147,931.00		\$222,424.00		\$222,424.00

These responses were submitted for the FY 2020-2021 Accountability Report by the										
OFFICE OF REGULATORY STAFF										
			FY 2020-21 Expenditures (Actual)				FY 2021-22 Expenditures (Projected)			
State Funded Program Number	State Funded Program Title	Description of State Funded Program	General	Other	Federal	TOTAL	General	Other	Federal	TOTAL
30NW.050000.000	Statewide Broadband Office	There is established the Office of Broadband Coordinator within the Office of Regulatory Staff to serve as the central broadband planning body for the State and to coordinate with federal, state, regional, local, and private entities, to the extent practicable, to encourage the continued development of access to broadband in the State.					\$2,661,800.00			\$2,661,800.00
9500.050000.000	State Employer Contributions	Retirement, health and dental, other benefits.		\$1,646,282.00	\$300,494.00	\$1,946,776.00	\$338,200.00	\$2,093,818.00	\$174,000.00	\$2,606,018.00

FY 2020-2021 Agency Accountability Report

Legal Responses:

These responses were submitted for the FY 2020-2021 Accountability Report by the

OFFICE OF REGULATORY STAFF

Description	Purpose	Law Number	Jurisdiction	Type	Notes
Definitions	Not related to agency deliverable	48-46-30	State	Statute	
Fees for disposal of regional and nonregional radioactive waste in regional disposal facilities; disposition of fees; Higher Education Scholarship Grants.	Requires a service	48-46-40	State	Statute	ORS Shall approve disposal rates for low-level radioactive waste disposed at any regional disposal facility located within the State; ORS shall adopt a maximum uniform rate schedule for regional generators combining disposal rates.
Definitions.	Not related to agency deliverable	58-27-10	State	Statute	
Effect of chapter on municipal police regulations and ordinances.	Not related to agency deliverable	58-27-100	State	Statute	
Charges for electricity established by municipal contract or franchise.	Not related to agency deliverable	58-27-1000	State	Statute	
Commission shall not regulate contracts made by municipalities.	Not related to agency deliverable	58-27-1010	State	Statute	
Capitalization for rate-making purposes.	Not related to agency deliverable	58-27-1020	State	Statute	
Sales of appliances shall not be considered in rate making.	Not related to agency deliverable	58-27-1030	State	Statute	
Certain sections cumulative.	Not related to agency deliverable	58-27-1040	State	Statute	
Distributed energy resources; report required.	Report our agency must/may provide	58-27-1050	State	Statute	ORS must investigate and report to the Commission re: DER by 12/31/15.
Effect of chapter on interstate commerce.	Not related to agency deliverable	58-27-110	State	Statute	
Effect of chapter on duties declared in Broad River case.	Not related to agency deliverable	58-27-120	State	Statute	
Extension of facilities; commission approval.	Not related to agency deliverable	58-27-1210	State	Statute	
Extensions by municipalities.	Not related to agency deliverable	58-27-1220	State	Statute	
Certificate of public convenience and necessity shall be obtained prior to construction, operation or extension of system; exceptions.	Not related to agency deliverable	58-27-1230	State	Statute	
Prerequisites to issuance of certificate.	Not related to agency deliverable	58-27-1240	State	Statute	
Issuance or refusal of certificate or modified certificate.	Not related to agency deliverable	58-27-1250	State	Statute	
Order preliminary to issuance of certificate.	Not related to agency deliverable	58-27-1260	State	Statute	
Cease and desist order when construction or operation proceeds in absence of certificate.	Requires a service	58-27-1270	State	Statute	ORS may file a petition with the Commission for cease & desist when utility constructing or operating without a certificate.
Order where construction or extension causes unreasonable interference.	Requires a service	58-27-1280	State	Statute	ORS may petition re: utility construction or extension that causes unreasonable interference.
Abandonment of service.	Not related to agency deliverable	58-27-1290	State	Statute	
Condemnation powers of electric companies, State authorities and electric cooperatives.	Not related to agency deliverable	58-27-130	State	Statute	
Disposition of properties, powers, franchises or privileges; certain out-of-state property may be sold.	Not related to agency deliverable	58-27-1300	State	Statute	
Lease of property and franchises.	Not related to agency deliverable	58-27-1310	State	Statute	
Municipality may purchase property operated under indeterminate permit.	Not related to agency deliverable	58-27-1320	State	Statute	
Notice of municipality's intent to acquire property of utility.	Not related to agency deliverable	58-27-1330	State	Statute	
Determination of just compensation for purchase of electrical utility.	Not related to agency deliverable	58-27-1340	State	Statute	

**These responses were submitted for the FY 2020-2021 Accountability Report by the
OFFICE OF REGULATORY STAFF**

Description	Purpose	Law Number	Jurisdiction	Type	Notes
Payment of compensation and transfer of property after approval in municipal election.	Not related to agency deliverable	58-27-1350	State	Statute	
Acquisition of property of supplier of electricity when area annexed to or incorporated as municipality.	Not related to agency deliverable	58-27-1360	State	Statute	
General powers of Commission.	Not related to agency deliverable	58-27-140	State	Statute	
Promulgation of rules and regulations.	Not related to agency deliverable	58-27-150	State	Statute	
Service shall be adequate, efficient and reasonable.	Not related to agency deliverable	58-27-1510	State	Statute	
Ordering improvement of service.	Not related to agency deliverable	58-27-1520	State	Statute	
Certain wires shall not be erected near public road.	Not related to agency deliverable	58-27-1530	State	Statute	
System of accounts.	Requires a service	58-27-1540	State	Statute	ORS may establish a system of accounts that the utilities must adhere to.
Annual depreciation; depreciation reserve.	Requires a service	58-27-1550	State	Statute	If ORS deems reserve to be excessive, may petition the Commission for order re: credits to the reserve.
Office of utility; removal of books and papers from State.	Requires a service	58-27-1560	State	Statute	ORS may allow books and records to be kept/taken out of state.
Production of books and records.	Requires a service	58-27-1570	State	Statute	ORS may request production of any books, records, etc, and examine them.
Furnishing information and reports; forms.	Requires a service	58-27-1580	State	Statute	ORS may request materials from the utilities.
Meters to measure electricity going into or out of State; records and reports.	Requires a service	58-27-1590	State	Statute	ORS may examine records and reports of meter readings.
Investigation and examination of condition and management of utility.	Requires a service	58-27-160	State	Statute	ORS may investigate and examine condition and management of electrical utilities or any particular utility.
Joint hearings and joint or concurrent orders; joint investigations.	Requires a service	58-27-170	State	Statute	ORS may make joint investigations with any board or commission of any state or of the United States.
Securities shall not be issued without approval of Commission; exceptions.	Not related to agency deliverable	58-27-1710	State	Statute	
Application for approval.	Not related to agency deliverable	58-27-1720	State	Statute	
Investigation and hearing as to value of issue of securities; certificate of authority.	Requires a service	58-27-1730	State	Statute	ORS may investigate issuance of securities.
Limitation of amount and use of proceeds of issue.	Not related to agency deliverable	58-27-1740	State	Statute	
Certain sales of securities by or to employees prohibited.	Not related to agency deliverable	58-27-1750	State	Statute	
Permissible sales of securities to employees.	Not related to agency deliverable	58-27-1760	State	Statute	
Valuations and revaluations of property of utilities.	Not related to agency deliverable	58-27-180	State	Statute	
Inspection of property; audit of books; examination of employees of utilities.	Requires a service	58-27-190	State	Statute	ORS has the right to inspect the facilities and books/records; ORS may enter premises; ORS may depose utility officers, agents, etc.
Promulgation of rules governing pleadings, practice and procedure.	Not related to agency deliverable	58-27-1910	State	Statute	
Rules governing hearings and proceedings.	Not related to agency deliverable	58-27-1920	State	Statute	
Additional hearings; notice.	Not related to agency deliverable	58-27-1930	State	Statute	
Petition alleging improper act by electrical utility.	Not related to agency deliverable	58-27-1940	State	Statute	
Service of copy of complaint.	Not related to agency deliverable	58-27-1950	State	Statute	
Issuance and service of subpoenas and other process.	Not related to agency deliverable	58-27-1960	State	Statute	

**These responses were submitted for the FY 2020-2021 Accountability Report by the
OFFICE OF REGULATORY STAFF**

Description	Purpose	Law Number	Jurisdiction	Type	Notes
Service of pleadings and notices.	Not related to agency deliverable	58-27-1970	State	Statute	
Time, place and notice of hearing.	Not related to agency deliverable	58-27-1980	State	Statute	
Dismissal of petition without hearing.	Not related to agency deliverable	58-27-1990	State	Statute	
Chapter inapplicable to certain areas.	Not related to agency deliverable	58-27-20	State	Statute	
Inspection of tax returns and other information.	Requires a service	58-27-200	State	Statute	ORS may inspect tax returns and other documentation.
Administration of oaths; examination of witnesses; certification of official acts.	Not related to agency deliverable	58-27-2000	State	Statute	
Contempt proceedings.	Not related to agency deliverable	58-27-2010	State	Statute	
Hearing before one or more commissioners.	Not related to agency deliverable	58-27-2020	State	Statute	
Employment and duties of special agent or examiner.	Not related to agency deliverable	58-27-2030	State	Statute	
Persons entitled to be heard at hearing and to introduce evidence.	Not related to agency deliverable	58-27-2040	State	Statute	
Depositions.	Requires a service	58-27-2050	State	Statute	ORS may depose witnesses.
Self-incrimination; immunity from prosecution.	Not related to agency deliverable	58-27-2060	State	Statute	
Copies of official documents and orders as evidence.	Requires a service	58-27-2070	State	Statute	ORS may charge for furnishing copies of documents.
Compensation of witnesses.	Not related to agency deliverable	58-27-2080	State	Statute	
Charges by affiliated interests.	Not related to agency deliverable	58-27-2090	State	Statute	
Actions to prevent or discontinue violations of law or orders of Commission.	Requires a service	58-27-210	State	Statute	ORS must prosecute when a utility violates any applicable law or Commission Order.
Findings and orders of Commission.	Not related to agency deliverable	58-27-2100	State	Statute	
Service of orders on parties.	Not related to agency deliverable	58-27-2110	State	Statute	
Effective date of orders.	Not related to agency deliverable	58-27-2120	State	Statute	
Rescission or amendment of orders or decisions.	Not related to agency deliverable	58-27-2130	State	Statute	
Records of proceedings shall be kept.	Not related to agency deliverable	58-27-2140	State	Statute	
Rehearings.	Not related to agency deliverable	58-27-2150	State	Statute	
Enforcement and administration of chapter.	Requires a service	58-27-220	State	Statute	ORS must enforce this chapter.
Exercise of other powers of Commission not excluded.	Not related to agency deliverable	58-27-230	State	Statute	
Action to vacate order of commission; limitations.	Not related to agency deliverable	58-27-2310	State	Statute	
Stay or suspension of Commission's order pending review.	Not related to agency deliverable	58-27-2320	State	Statute	
Burden of proof shall be on complainant.	Not related to agency deliverable	58-27-2340	State	Statute	
Construction of South Carolina Rural Development Act of 1996.	Not related to agency deliverable	58-27-240	State	Statute	
General penalty.	Not related to agency deliverable	58-27-2410	State	Statute	
Every violation shall constitute a separate offense.	Not related to agency deliverable	58-27-2420	State	Statute	
Penalties shall be cumulative; suit for one penalty shall not bar another suit.	Not related to agency deliverable	58-27-2430	State	Statute	
Actions to recover penalties.	Requires a service	58-27-2440	State	Statute	ORS must prosecute actions to recover penalties.
Principals responsible for act of agents.	Not related to agency deliverable	58-27-2450	State	Statute	
Penalties not applicable to municipality but to officers, agents or employees personally.	Not related to agency deliverable	58-27-2460	State	Statute	
Restrictions on interruption of electric service to residential customer for nonpayment of bill; exceptions.	Not related to agency deliverable	58-27-250	State	Statute	
Definitions.	Not related to agency deliverable	58-27-2510	State	Statute	

**These responses were submitted for the FY 2020-2021 Accountability Report by the
OFFICE OF REGULATORY STAFF**

Description	Purpose	Law Number	Jurisdiction	Type	Notes
Termination procedures; contents.	Not related to agency deliverable	58-27-2520	State	Statute	
Third-party notification program.	Not related to agency deliverable	58-27-2530	State	Statute	
Disconnection when public safety emergency exists.	Not related to agency deliverable	58-27-2540	State	Statute	
Coal combustion residuals disposal.	Not related to agency deliverable	58-27-255	State	Statute	
Promulgation of regulations.	Not related to agency deliverable	58-27-2550	State	Statute	
Private right of action; duty of care.	Not related to agency deliverable	58-27-2560	State	Statute	
Definitions.	Not related to agency deliverable	58-27-2600	State	Statute	
Lease of renewable electric generation facility.	Not related to agency deliverable	58-27-2610	State	Statute	
Application; approval; updates; investigations; revocation; civil penalties; contested cases.	Requires a service	58-27-2620	State	Statute	ORS is authorized to approve applications for certificates permitting lessors to market and lease renewable electric generation facilities to customer-generator lessees. ORS may request information, resolve complaints, etc.
Registration of facility; registry; public inspection of registry; report.	Report our agency must/may provide	58-27-2630	State	Statute	ORS shall provide forms for facility registration; ORS shall maintain a registry of these facilities; ORS must provide a report to PURC re: review of this program no later than 12/31/16.
Investigation of claims of violations.	Requires a service	58-27-2640	State	Statute	ORS has the authority to investigate claims of violations of 58-27-2610.
Section 58-27-2610 contingently effective.	Not related to agency deliverable	58-27-2650	State	Statute	
Development of consumer protection regulations	Requires a service	58-27-2660	State	Statute	ORS is directed to develop consumer protection regulations regarding the sale or lease of renewable energy generation facilities pursuant to the distributed energy resource program in Chapter 40 of this title. These regulations shall provide for the appropriate disclosure provided by sellers and lessors. Sellers must comply with Title 37.
Corporations subject to chapter even before commencing operations.	Not related to agency deliverable	58-27-30	State	Statute	
Compliance with orders, decisions, directions, rules and regulations.	Not related to agency deliverable	58-27-40	State	Statute	
Procedure for granting of exclusive municipal franchises to furnish light.	Not related to agency deliverable	58-27-410	State	Statute	
Franchise fee not to be paid or collected under "Stateline Accounts"; calculation of franchise fee.	Not related to agency deliverable	58-27-415	State	Statute	
Franchises and permits shall be indeterminate.	Not related to agency deliverable	58-27-420	State	Statute	
Exchange of old limited permit or franchise for indeterminate permit.	Not related to agency deliverable	58-27-430	State	Statute	
Revocation of indeterminate permit for inadequacy of service.	Not related to agency deliverable	58-27-440	State	Statute	
Continuance of service on expiration of franchise.	Not related to agency deliverable	58-27-450	State	Statute	
Promulgation of standards for interconnection of renewable energy facilities; certain generation activities prohibited.	Not related to agency deliverable	58-27-460	State	Statute	
Assessments on electric utilities to pay expenses of Commission.	Not related to agency deliverable	58-27-50	State	Statute	
Definitions.	Not related to agency deliverable	58-27-610	State	Statute	
Service rights of and restrictions on electric suppliers.	Requires a service	58-27-620	State	Statute	ORS must maintain parcel maps as public records, and prepare maps if parcels are added.

**These responses were submitted for the FY 2020-2021 Accountability Report by the
OFFICE OF REGULATORY STAFF**

Description	Purpose	Law Number	Jurisdiction	Type	Notes
Service rights and restrictions in areas within consolidated political subdivisions.	Not related to agency deliverable	58-27-630	State	Statute	
Assignment of service areas.	Not related to agency deliverable	58-27-640	State	Statute	
Reassignment of service areas.	Requires a service	58-27-650	State	Statute	ORS may request a hearing.
Supplier may furnish service in area served by another.	Requires a service	58-27-660	State	Statute	ORS may request a hearing.
Service in area becoming part of municipality; premises located within boundaries of electric cooperative or corridor.	Not related to agency deliverable	58-27-670	State	Statute	
Effect of continuation of service.	Not related to agency deliverable	58-27-680	State	Statute	
Act 431 of 1984 not affected by Act 173 of 1987.	Not related to agency deliverable	58-27-690	State	Statute	
Employment of staff; suits or actions arising under chapter.	Requires a service	58-27-70	State	Statute	ORS must be the head of suits or actions arising under this chapter.
Annual report of Commission.	Not related to agency deliverable	58-27-80	State	Statute	
Rates shall be just and reasonable.	Not related to agency deliverable	58-27-810	State	Statute	
Schedule of rates, service rules and regulations and service contracts shall be filed with Commission.	Not related to agency deliverable	58-27-820	State	Statute	
Utility shall not charge rates different from those in schedule.	Not related to agency deliverable	58-27-830	State	Statute	
Preferences and unreasonable differences in rates shall not be made; classifications may be established.	Not related to agency deliverable	58-27-840	State	Statute	
Investigation and change of rates by commission.	Not related to agency deliverable	58-27-850	State	Statute	
Proposed rate changes; prior approval.	Not related to agency deliverable	58-27-860	State	Statute	
"Fuel cost" defined; estimated fuel costs; rebuttable presumption; duties of commission.	Requires a service	58-27-865	State	Statute	ORS may request a hearing.
Commission action on proposed rate changes; refund of excessive charges.	Not related to agency deliverable	58-27-870	State	Statute	
Effect of chapter on constitutional rights and powers of municipalities.	Not related to agency deliverable	58-27-90	State	Statute	
Schedule of rates put into effect after preliminary investigation.	Requires a service	58-27-920	State	Statute	ORS may conduct preliminary investigation re: schedule of rates.
Petition for hearing on change in rates; suspension of new rates pending hearing.	Not related to agency deliverable	58-27-930	State	Statute	
Order confirming, modifying or vacating former order; service; effective date of rate changes.	Not related to agency deliverable	58-27-940	State	Statute	
Petition for hearing as prerequisite to bringing cause of action challenging order.	Not related to agency deliverable	58-27-950	State	Statute	
Reparation orders; suits to enforce.	Not related to agency deliverable	58-27-960	State	Statute	
Participation in profits arising from efficiency.	Not related to agency deliverable	58-27-970	State	Statute	
Contracts subject to control and approval of Commission.	Not related to agency deliverable	58-27-980	State	Statute	
Contracts with other utilities.	Not related to agency deliverable	58-27-990	State	Statute	
Establishes ORS' authority and jurisdiction to make inspections, audits and examinations of electric cooperatives.	Report our agency must/may provide	33-49-150	State	Statute	

**These responses were submitted for the FY 2020-2021 Accountability Report by the
OFFICE OF REGULATORY STAFF**

Description	Purpose	Law Number	Jurisdiction	Type	Notes
Establishes South Carolina as a member of the Atlantic Low-Level Radioactive Waste Compact, and to authorize and direct specific processes and procedures that are necessary to implement South Carolina's responsibilities.	Not related to agency deliverable	48-46-20	State	Statute	
Establishes the South Carolina Energy Efficiency Act	Report our agency must/may provide	48-52-10	State	Statute	
Outlines State Energy policy	Requires a manner of delivery	48-52-210	State	Statute	
Defines renewable energy resources	Requires a manner of delivery	48-52-220	State	Statute	
Establishes State Energy Office as principal energy planning entity for the State	Requires a manner of delivery	48-52-410	State	Statute	
Establishes the Duties of the State Energy Office	Requires a manner of delivery	48-52-420	State	Statute	
Energy Office must submit a state energy action plan annually	Report our agency must/may provide	48-52-430	State	Statute	
Agencies must have Energy Office approval before expending funds on studies investigating alternative energy usage or conservation measures	Report our agency must/may provide	48-52-435	State	Statute	
Energy Office will receive all Federal funding for energy planning, efficiency and conservation except for LIHEAP and Weatherization funding; establishes Energy Advisor Council, distribution of grant funds	Report our agency must/may provide	48-52-440	State	Statute	
Where possible, Energy Office will encourage consolidating other offices or programs in state government related to energy, energy efficiency and reliability	Requires a manner of delivery	48-52-450	State	Statute	
Energy Office will be evaluated for best placement in the event of state government reorganization or restructuring takes place	Not related to agency deliverable	48-52-460	State	Statute	
Establishes funding for the Energy Office	Funding agency deliverable(s)	48-52-470	State	Statute	
Energy efficient code standards for state-owned and leased buildings	Report our agency must/may provide	48-52-610	State	Statute	
State agencies and school districts must submit energy conservation reports to the Energy Office; Energy Office compiles all reports and submits annually to the General Assembly	Report our agency must/may provide	48-52-620	State	Statute	
An agency's budget will not be reduced by the full amount of money saved through energy conservation measures	Not related to agency deliverable	48-52-630	State	Statute	
Agency will carryforward and retain savings realized from energy conservation measures	Requires a service	48-52-635	State	Statute	Certify savings.
Energy Office can certify energy products marketed to the State making claims of energy conservation; agencies not purchasing Energy Office certified products must provide an explanation in writing to the Energy Office	Requires a service	48-52-640	State	Statute	Review and certification of products marketed as energy conservation products.
Directs Energy Office to establish a revolving loan fund for energy conservation measures	Distribute funding to another entity	48-52-650	State	Statute	
Lease purchase agreements for energy efficiency products	Not related to agency deliverable	48-52-660	State	Statute	
Guaranteed energy, water, or wastewater savings contracts - agencies may request Energy Office reviews of contract methodologies and make recommendations/notices in writing	Report our agency must/may provide	48-52-670	State	Statute	

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OFFICE OF REGULATORY STAFF**

Description	Purpose	Law Number	Jurisdiction	Type	Notes
Energy Office assist MMO, State Engineers Office, and Dept of Administration information, review of specs, and technical assistance	Report our agency must/may provide	48-52-680	State	Statute	
Citation of article	Not related to agency deliverable	48-52-800	State	Statute	
Definitions for Energy Independence and Sustainable Construction Act	Requires a manner of delivery	48-52-810	State	Statute	
Promoting energy efficiency and environmental standards for buildings - SFAA	Requires a manner of delivery	48-52-820	State	Statute	
Green Building Council standards	Requires a manner of delivery	48-52-825	State	Statute	
Certain projects not allowed to seek rating credit or point for building product disclosure	Requires a manner of delivery	48-52-827	State	Statute	
Establishes cerfication standards to be administered by SFAA	Requires a manner of delivery	48-52-830	State	Statute	
LEED rating system and SFAA	Requires a manner of delivery	48-52-840	State	Statute	
Green Globes rating system and SFAA	Requires a manner of delivery	48-52-850	State	Statute	
SFAA report to General Assembly	Requires a manner of delivery	48-52-860	State	Statute	
Establishes Energy Independence and Sustainable Construction Advisory Committee, defines duties and membership	Board, commission, or committee on which someone from our agency must/may serve	48-52-865	State	Statute	
Establishes Energy Efficient Manufactured Homes Incentive Program and directs Energy Office to develop tax credit applications and administer tax credits, track and report on fiscal and energy impacts of the program	Report our agency must/may provide	48-52-870	State	Statute	
Agencies must have energy audits performed by internal or external auditors and submit results of the audits and recommendations to the Energy Office	Requires a manner of delivery	48-52-910	State	Statute	
Pipeline Safety - the minimum standards for which ORS operates. ORS follows SC 58-5 if the requirements are greater than federal law.	Not related to agency deliverable	49-CFR-178-199	Federal		
FEDERAL RAILROAD ADMINISTRATION, DEPARTMENT OF TRANSPORTATION Regulations	Not related to agency deliverable	49-CFR-209-299	Federal		
The General Railroad Law - preempted by Federal Rail Safety Act	Report our agency must/may provide	58-17- 10 et seq.	State	Statute	
Definitions and terms for Motor Vehicle Carriers	Requires a manner of delivery	58-23-10	State	Statute	
Certificate holders are not allowed to transfer property during the pendency of an action for damage	Requires a manner of delivery	58-23-100	State	Statute	
Instructs ORS to furnish distinguishing plate or marker upon receipt of authorizing the motor vehicle carrier to operate and upon payment.	Requires a service	58-23-1080	State	Statute	ORS, upon the presentation of a certificate from the Office of Regulatory Staff authorizing the motor vehicle carrier to operate and upon payment of the proper license, must furnish the motor vehicle carrier with a distinguishing plate or marker, which, in addition to the other matters otherwise provided by law to be placed thereon, shall bear the letter stating the class under which the motor vehicle shall operate, such as A, B, C, D, E, or F.
Establishes laws over motor carrier transportation contracts	Requires a manner of delivery	58-23-110	State	Statute	
Definitions for Article 12 - Safety Regulations	Not related to agency deliverable	58-23-1110	State	Statute	

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Description	Purpose	Law Number	Jurisdiction	Type	Notes
Authorizes ORS to employ necessary law enforcement personnel to enforce provisions applicable to holders of the class certificates.	Requires a service	58-23-1120	State	Statute	The Office of Regulatory Staff may employ the necessary law enforcement personnel to enforce the provisions which apply to holders of certificates A, B, C, and certificates E and F of Public Convenience and Necessity.
Instructs ORS on compliance with article before operation as TNC; application; issuance of TNC permit; request for contested case.	Requires a service	58-23-1620	State	Statute	
Safety inspection of TNC vehicle; display of license plate number; violations; penalties.	Requires a service	58-23-1640	State	Statute	A TNC vehicle must display a consistent and distinctive signage or emblem, which must be known as a trade dress, at all times when the TNC driver is active on the TNC digital platform or providing TNC service. The trade dress used by the TNC must be approved by the Office of Regulatory Staff before its use; The Office of Regulatory Staff may conduct inspections of TNC vehicles.
ORS may revoke a TNC permit if the TNC has made misrepresentation of a material fact in obtaining the TNC permit, or, in the opinion of ORS, has failed to comply with the requirements in this article. TNC are subject to the investigatory powers provide in Sections 58-4-50 & 58-4-55 to the Office of Regulatory Staff.	Requires a service	58-23-1680	State	Statute	The Office of Regulatory Staff may revoke a TNC permit if the TNC has made misrepresentation of a material fact in obtaining the TNC permit or, in the opinion of the Office of Regulatory Staff, has failed to comply with the requirements in this article; (F) The Office of Regulatory Staff is authorized to require regular updating of information required from a TNC under this article.
Establishes ORS' authority to assess each TNC and annual fee.	Requires a service	58-23-1690	State	Statute	The Office of Regulatory Staff may assess each TNC an annual fee in an amount necessary to permit the Office of Regulatory Staff to carry out the requirements of this article.
Establishes ORS' local assessment fee to be retained.	Requires a service	58-23-1700	State	Statute	
Establishes regulation of motor vehicle carriers transporting persons or property for compensation	Requires a manner of delivery	58-23-20	State	Statute	
Establishes the classes of certificates ORS may issue.	Requires a service	58-23-210	State	Statute	The Office of Regulatory Staff, upon order of the commission, may issue six classes of certificates as are mentioned in Section 58-23-40 after application therefor has been made in writing by the owner of the vehicles upon blanks provided by the commission and after such hearing as the commission may consider proper.
Establishes classes of certificates for motor vehicle carriers, application for certificates, and revocation of certificates	Requires a manner of delivery	58-23-210	State	Statute	
Establishes the criteria for Class A certificates.	Requires a service	58-23-220	State	Statute	The Office of Regulatory Staff, upon order of the commission, may issue a certificate A
Establishes the criteria for Class B certificates.	Requires a service	58-23-230	State	Statute	The Office of Regulatory Staff, upon order of the commission, may issue a certificate B
Establishes the criteria for Class C certificates.	Requires a service	58-23-240	State	Statute	The Office of Regulatory Staff, upon order of the commission, may issue a certificate C

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Description	Purpose	Law Number	Jurisdiction	Type	Notes
Establishes PSC's motor carrier regulatory authority	Requires a manner of delivery	58-23-25	State	Statute	
Establishes the criteria for Class D certificates.	Requires a service	58-23-250	State	Statute	The Office of Regulatory Staff, upon order of the commission, may issue a certificate D
Establishes the criteria for Class E certificates.	Requires a service	58-23-260	State	Statute	The Office of Regulatory Staff, upon order of the commission, may issue a certificate E
Establishes the criteria for Class F certificates.	Requires a service	58-23-270	State	Statute	The Office of Regulatory Staff, upon order of the commission, may issue a certificate F
Defines "for compensation" related to motor vehicle carriers	Requires a manner of delivery	58-23-30	State	Statute	
Establishes law requiring motor vehicle carriers to obtain a certificate and pay fees to ORS before operating in SC	Funding agency deliverable(s)	58-23-40	State	Statute	
Establishes exceptions to transportation providers subject to regulation	Requires a manner of delivery	58-23-50	State	Statute	
Establishes criteria for annual license applications.	Not related to agency deliverable	58-23-510	State	Statute	
License fees for class A certificate holders having twenty or more vehicles.	Not related to agency deliverable	58-23-530	State	Statute	
License fees for class B certificate holders having twenty or more vehicles.	Not related to agency deliverable	58-23-550	State	Statute	
License fees for class A, B, or C certificate holders having less than twenty vehicles	Not related to agency deliverable	58-23-560	State	Statute	
Authorizes ORS to establish an Office of Compliance for carriers of household goods and hazardous waste for disposal. Authorizes ORS to employ staff to administer and enforce provisions of this chapter.	Requires a service	58-23-590	State	Statute	The Office of Regulatory Staff is authorized to establish an Office of Compliance to carry out its responsibilities and may assess the carriers of household goods and hazardous waste for disposal fees necessary to fund this office and to carry out its responsibilities; The Office of Regulatory Staff must issue a common carrier certificate or contract carrier permit of public convenience and necessity, upon order of the commission.
Establishes exceptions to transportation business within certain areas	Requires a manner of delivery	58-23-60	State	Statute	
Instructs ORS on handling of license fees received.	Requires a service	58-23-630	State	Statute	All license fees for the operation of motor vehicles for hire collected by the Office of Regulatory Staff pursuant to the provisions of this article must be deposited in the State Treasury and there shall be transferred from such collections to the general fund of the State so much as is estimated to cover the costs of administration and collection of such fees.
Exempts the use or hiring of any motor vehicle for making a particular trip when the owner of such vehicle does not make such transportation a business	Requires a manner of delivery	58-23-70	State	Statute	
Establishes penalties for motor vehicle carriers subject to regulation when found in violation of statute	Funding agency deliverable(s)	58-23-80	State	Statute	
Establishes ORS' role in reciving documents required for certificate holders.	Not related to agency deliverable	58-23-910	State	Statute	
ORS may inspect the facilities of the Public Service Authority.	Report our agency must/may provide	58-27-190	State	Statute	

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Description	Purpose	Law Number	Jurisdiction	Type	Notes
Requires ORS to complete a stakeholder process to explore opportunities to advance electrification of the transportation sector, along with identifying challenges associated with the advancement of electrification of the transportation sector.	Report our agency must/may provide	58-27-270	State	Statute	
ORS is granted the authority to make inspections, audits, and examinations of the Public Service Authority relating to the electric rates established by the Authority. Upon completion of an authorized inspection, audit, or examination, the Office of Regulatory Staff must report its findings to the management and board of the Public Service Authority.	Report our agency must/may provide	58-31-225	State	Statute	
ORS must review any rate adjustments proposed by the Public Service Authority's Board and provide a report to the Board.	Report our agency must/may provide	58-31-730	State	Statute	
ORS must review the pricing report submitted by the Public Service Authority annually.	Report our agency must/may provide	58-31-740	State	Statute	
Requires ORS to review and comment on the annual update to each utility's integrated resource plan.	Report our agency must/may provide	58-37-40 (D) (2)	State	Statute	
Establishes ORS as the state agency charged with representing the public interest in regulated utility matters before state and federal agencies and courts.	Report our agency must/may provide	58-4-10	State	Statute	
Investigate, review, and make recommendations regarding complaints, utility service, billing, and other issues concerning regulated utilities.	Report our agency must/may provide	58-4-50	State	Statute	
Executive Director of ORS may review, investigate, and make recommendations with respect to the rates charged or proposed to be charged, to the appropriate entity, regarding electric service and rates of the Public Service Authority	Report our agency must/may provide	58-4-51	State	Statute	
Gas, Heat, Water, Sewerage Collection and Disposal, and Street Railway Companies. The South Carolina Gas Safety Act of 1970 (the "Act"), S.C. Code Ann. § 58-5-970 (2015), authorizes the Office of Regulatory Staff ("ORS") "to adopt and enforce the minimum federal safety standards for the transportation of gas and pipeline facilities established by the Secretary of Transportation pursuant to Section 3 (b) of the Natural Gas Pipeline Safety Act of 1968 (P.L. 90 481) [49 U.S.C. Section 1672 (b)], as may be amended from time to time."	Report our agency must/may provide	58-5-10 et seq.	State	Statute	
Investigate, review and make recommendations concerning regulated water/wastewater and gas matters.	Report our agency must/may provide	58-5-10 et seq.			
Natural Gas Rate Stabilization Act	Not related to agency deliverable	58-5-400	State	Statute	
Administer the State Universal Service Fund and ensure telephone utilities are in compliance, enforce motor carrier compliance, and represent the public interest in water/wastewater rate cases and proceedings.Administer and promote a statewide program to provide telephone access to persons who are speech or hearing impaired.	Report our agency must/may provide	58-9-10 et seq.	State	Statute	

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Description	Purpose	Law Number	Jurisdiction	Type	Notes
Corporations formed to acquire property or transact business subject to Articles 1-13	Requires a manner of delivery	58-9-20	State	Statute	
Definitions of terms for Telephone Service for Hearing and Speech Impaired Persons	Requires a manner of delivery	58-9-2510	State	Statute	
Denotes Public Service Commission jurisdiction	Requires a manner of delivery	58-9-2515	State	Statute	
Directs ORS to administer the Dual Party Relay program	Requires a manner of delivery	58-9-2520	State	Statute	
Establishes right to charge fee for Dual Party Relay and use the fees collected in the program	Funding agency deliverable(s)	58-9-2530	State	Statute	
Estabilishes types of service subject to Dual Party Relay fee, collection of fees	Funding agency deliverable(s)	58-9-2535	State	Statute	
Allows ORS to establish and administer the Equipment Distribution Program	Requires a service	58-9-2550	State	Statute	Equipment to aid hearing and speech impaired individuals with communications services.
Telephone utilities must seek a certificate of public convenience and necessity prior to construction, operation or extension of plant or system	Requires a manner of delivery	58-9-280	State	Statute	
No impairment of rights, powers and priveleges of municipalities grantd under the Constitution	Requires a manner of delivery	58-9-30	State	Statute	
Municipal police regulations and ordinances are not affected	Requires a manner of delivery	58-9-40	State	Statute	
ORS does not have jurisdiction over inter-state commerce	Requires a manner of delivery	58-9-50	State	Statute	
Establishes ORS' authority to review monthly Santee Cooper to determine if activities during the Review Period were in violation of Subsection E of Act 135, Section 11.	Report our agency must/may provide	Act 135, Section 11	State	Regulation	
A resolution authorizing the expenditure of federal funds disbursed to the state in the CARES Act.	Requires a service	Act 142	State	Regulation	ORS must procure hotspots for public and private learning institutions and expand broadband infrastructure.
Requires the Director of ORS to serve on the South Carolina Emergency Rental Assistance Program Advisory Panel	Not related to agency deliverable	Act 17, Section 2	State	Statute	
State Appropriations Act/State Fiscal Accountability Authority	Report our agency must/may provide	H.3720	State	Statute	

**FY 2020-2021 Agency Accountability Report
Services Responses:**

These responses were submitted for the FY 2020-2021 Accountability Report by the

OFFICE OF REGULATORY STAFF

Description of Service	Description of Direct Customer	Customer Name	Others Impacted By the Service	Agency unit providing the service	Description of agency unit	Primary negative impact if service not provided
Develop a Plan for State Energy Policy.	Executive Branch/State Agencies	Various	Energy customers	Energy Office	This division is responsible for serving as the principle planning entity for the state.	Lack of statewide energy planning and policy development.
Distribute funds in compliance with federal law for energy related programs with the advice of the Energy Advisory Council.	Local Governments	Various	SC citizens	Energy Office	With some exceptions, this division is responsible for federal funds allocated to the State for energy planning, energy conservation, transportation and energy efficiency.	Local governments may not adopt energy efficiency and cost saving measures due to lack of funding. Possible increase in local taxes due to increased costs.
Distribute funds in compliance with federal law for energy related programs with the advice of the Energy Advisory Council.	Local Governments	Various	SC citizens	Energy Office	With some exceptions, this division is responsible for federal funds allocated to the State for energy planning, energy conservation, transportation and energy efficiency.	Local governments may not adopt energy efficiency and cost saving measures due to lack of funding. Possible increase in local taxes due to increased costs.
Distribute funds in compliance with federal law for energy related programs with the advice of the Energy Advisory Council.	For profit companies such as boat manufacturers, car dealerships, etc	Various	Customers of business	Energy Office	With some exceptions, this division is responsible for federal funds allocated to the State for energy planning, energy conservation, transportation and energy efficiency.	Companies may not adopt energy efficiency and cost saving measures due to lack of funding. Cost of goods may increase.
Review and monitor annual energy conservation reports and provide a report to the General Assembly on progress towards the goal by Dec. 31st each year.	State Agencies and School Districts	Various	SC students and taxpayers	Energy Office	This division is responsible for assisting state agencies and public school districts in meeting the goal of reducing energy consumption by 20% by 2020.	Goal would not be met and data would not be collected.
Review and monitor annual energy conservation reports and provide a report to the General Assembly on progress towards the goal by Dec. 31st each year.	State Agencies and School Districts	Various	SC students and taxpayers	Energy Office	This division is responsible for assisting state agencies and public school districts in meeting the goal of reducing energy consumption by 20% by 2020.	Goal would not be met and data would not be collected.
Provide access to telephone relay service and specialized telecommunications equipment for the hearing/speech impaired.	Persons who are qualified by an audiologist/medical professional as having a hearing/speech impairment.	Various	Audiologist, medical professionals, SC citizens	Telecommunications Relay/EDP	This division is responsible for administering and promoting a statewide program to provide telephone access to persons who are speech or hearing impaired.	Fewer communication options for hearing/speech impaired
Provides support for closed captioning of the General Assembly.	Persons who have a hearing/speech impairment.	Various	SC General Assembly	Telecommunications Relay/EDP	This division is responsible for administering and promoting a statewide program to provide telephone access to persons who are speech or hearing impaired.	Fewer communication options for hearing/speech impaired
Provides support for closed captioning of the General Assembly.	Persons who have a hearing/speech impairment.	Various	SC General Assembly	Telecommunications Relay/EDP	This division is responsible for administering and promoting a statewide program to provide telephone access to persons who are speech or hearing impaired.	Fewer communication options for hearing/speech impaired
Provides support for real time closed captioning of local news broadcasts.	Persons who have a hearing/speech impairment.	Various	Local TV stations	Telecommunications Relay/EDP	This division is responsible for administering and promoting a statewide program to provide telephone access to persons who are speech or hearing impaired.	Fewer communication options for hearing/speech impaired

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OFFICE OF REGULATORY STAFF

Description of Service	Description of Direct Customer	Customer Name	Others Impacted By the Service	Agency unit providing the service	Description of agency unit	Primary negative impact if service not provided
Review tariff filings and requests for authority to operate as a telephone utility.	Competitive Local Exchange Carriers; Carriers of Last Resort; Interexchange Carriers; Payphone Providers; Inmate Services Providers	Various	SC customers	Telecommunications Dept.	This division has responsibility over regulated telecommunications services.	Non-compliance with state law and regulations.
Provide access to telephone relay service and specialized telecommunications equipment for the hearing/speech impaired. State Lifeline support available to ILEC consumers qualified under Federal Lifeline program.	Persons who have a hearing/speech impairment.	Various	Low income SC customers	Telecommunications Dept.	This division administers the SC State Universal Service Fundand the Dual Party Relay Fund.	Fewer communication options for hearing/speech impaired
Provide access to telephone relay service and specialized telecommunications equipment for the hearing/speech impaired. State Lifeline support available to ILEC consumers qualified under Federal Lifeline program.	Persons who have a hearing/speech impairment.	Various	Low income SC customers	Telecommunications Dept.	This division administers the SC State Universal Service Fundand the Dual Party Relay Fund.	Fewer communication options for hearing/speech impaired
Provide access to telephone relay service and specialized telecommunications equipment for the hearing/speech impaired. State Lifeline support available to ILEC consumers qualified under Federal Lifeline program.	Persons who are qualified by an audiologist/medical professional as having a hearing/speech impairment.	Various	Low income SC customers	Telecommunications Dept.	This division administers the SC State Universal Service Fundand the Dual Party Relay Fund.	Fewer communication options for hearing/speech impaired
Provide customers the information they need and the protections afforded by law.	Provides all members of the public assurance that the regulated motor carrier has legally required insurance and meets other mandated regulatory requirements that safeguard the public.	Various		Transportation	This division enforces Title 58, Chapter 23 Motor Carrier regulations and laws for passenger vehicles, Household Goods movers, and Hazardous Waste Disposal Carriers.	Reduced compliance by carriers, increasing safety concerns for the traveling public
Provide the regulated motor carriers with assistance in complying with laws and regulations.	All passenger vehicles (taxis, limos, Uber), household goods movers (intrastate only), and hazardous waste (intrastate only).	Various		Transportation	This division enforces Title 58, Chapter 23 Motor Carrier regulations and laws for passenger vehicles, Household Goods movers, and Hazardous Waste Disposal Carriers.	Reduced compliance by carriers, increasing safety concerns for the traveling public
Provide the regulated motor carriers with assistance in complying with laws and regulations.	Tariff Bureau	Various		Transportation	This division enforces Title 58, Chapter 23 Motor Carrier regulations and laws for passenger vehicles, Household Goods movers, and Hazardous Waste Disposal Carriers.	Reduced compliance by carriers, increasing safety concerns for the traveling public
Provide a no-cost forum for consumers to obtain information and to resolve disputes with their utility provider.	All classes of customers (residential, business, and industrial).	Various		Consumer Services	This division is reponsible for handling consumer complaints and inquiries related to regulated utilities.	Limited recourse/outlet for consumer issues
Provide a no-cost forum for consumers to obtain information and to resolve disputes with their utility provider.	All classes of customers (residential, business, and industrial).	Various		Consumer Services	This division is reponsible for handling consumer complaints and inquiries related to regulated utilities.	Limited recourse/outlet for consumer issues

These responses were submitted for the FY 2020-2021 Accountability Report by the

OFFICE OF REGULATORY STAFF

Description of Service	Description of Direct Customer	Customer Name	Others Impacted By the Service	Agency unit providing the service	Description of agency unit	Primary negative impact if service not provided
Provide a no-cost forum for consumers to obtain information and to resolve disputes with their utility provider.	All classes of customers (residential, business, and industrial).	Various		Consumer Services	This division is responsible for handling consumer complaints and inquiries related to regulated utilities.	Limited recourse/outlet for consumer issues
Represent the public interest in regulated utility matters before the Commission.	All classes of customers (residential, business, and industrial).	Various		Utility Rates and Services	This division is responsible for reviewing requests that impact customers utility rates (electric, gas, water/wastewater). This division also reviews filings that impact economic growth and development.	No oversight of the preservation of continued investment in and maintenance of utility facilities so as to provide reliable and high-quality utility services.
Represent the public interest before the Commission such that adequate and reliable utility services are provided.	All classes of customers (residential, business, and industrial).	Various		Utility Rates and Services	This division is responsible for enforcing required reporting and Commission orders, rules and regulations.	No oversight of the preservation of continued investment in and maintenance of utility facilities so as to provide reliable and high-quality utility services.
Represent the public interest before the Commission such that adequate and reliable utility services are provided.	All regulated investor owned electric, gas, and water/wastewater utilities.	Various		Utility Rates and Services	This division is responsible for enforcing required reporting and Commission orders, rules and regulations.	No oversight of the preservation of continued investment in and maintenance of utility facilities so as to provide reliable and high-quality utility services.
Remove nonallowables so that rates are established based upon proper regulatory accounting principles.	All classes of customers.	Various		Audit	This division audits, examines and investigates filings by regulated entities.	Higher utility rates for the general public
Remove nonallowables so that rates are established based upon proper regulatory accounting principles.	All regulated telecommunications providers; all regulated motor carriers; and all regulated investor owned electric, gas and water/wastewater utilities.	Various		Audit	This division audits, examines and investigates filings by regulated entities.	Higher utility rates for the general public
Enforce the provisions of the SC Gas Safety Act in cooperation with PHMSA. Enforces Federal Railroad Administration Guidelines.	Natural Gas pipeline entities and Railroads (note some natural gas entities are municipal).	Various		Safety	This division coordinates with federal agencies (Federal Railroad Administration and PHMSA) for rail and natural gas pipeline safety.	Reduced compliance by natural gas utilities and railroads. Increased fatalities and accidents.
Enforce the provisions of the SC Gas Safety Act in cooperation with PHMSA. Enforces Federal Railroad Administration Guidelines.	Members of the public who could be impacted by natural gas pipeline safety.	Various		Safety	This division coordinates with federal agencies (Federal Railroad Administration and PHMSA) for rail and natural gas pipeline safety.	Reduced compliance by natural gas utilities and railroads. Increased fatalities and accidents.
Examine and report on track and operating practices (RailRoad Report Due Annually).	Legislative Branch	Various		Safety	This division coordinates with federal agencies (Federal Railroad Administration and PHMSA) for rail and natural gas pipeline safety.	General Assembly may lack awareness and data.
Assess the extent of damage of energy systems and provide information to EMD and the Governor; coordinate, monitor and report the restoration of energy systems; coordinate consumer fuel operations during emergencies.	Members of the public who are impacted by emergencies or natural disasters.	Various	SC energy providers	Emergency Response	This division coordinates with electric and natural gas utilities, petroleum suppliers, South Carolina Emergency Management Division, County Governments and other state agencies to ensure restoration of energy systems and provision of petroleum products during emergencies and natural disasters.	Lack of consumer fuel availability during evacuations. Delay in restoration of energy services.

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OFFICE OF REGULATORY STAFF

Description of Service	Description of Direct Customer	Customer Name	Others Impacted By the Service	Agency unit providing the service	Description of agency unit	Primary negative impact if service not provided
Provide a no-cost forum for residential consumers to resolve disputes with the electric cooperatives related to non-payment.	Residential customers	Various		Utility Rates and Services	This division is responsible for enforcing required reporting and Commission orders, rules and regulations.	Limited recourse/outlet for consumer issues
Perform inspections, audits and examinations of electric cooperatives in accordance with 33-49-150	Electric cooperatives and their membership	Various		Audit	This division audits, examines and investigates filings by regulated entities.	Possible non-compliance of electric cooperatives with the provisions of Sections 33-49-255, 33-49-280, 33-49-420, 33-49-430, 33-49-440, 33-49-450, 33-49-610, 33-49-615, 33-49-620, 33-49-625, 33-49-630, 33-49-640, 33-49-645, 33-49-1410, 33-49-1420, 33-49-1430, 33-49-1440, 58-27-820, 58-27-840 and 58-9-3030/3050/
Perform monthly reviews of Santee Cooper as required by Act 135	Santee Cooper and customers of Santee Cooper, along with Santee Cooper oversight committee.	Various		Utility Rates and Services	This division is responsible for enforcing required reporting and Commission orders, rules and regulations.	Possible non-compliance with Act 135.

Agency Partnerships Responses:

These responses were submitted for the FY 2020-2021 Accountability Report by the

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Name of Partner Entity	Type of Partner Entity	Description of Partnership
North Carolina Utilities Commission- Public Staff	State Government	Share information regarding common regulated utilities
SisterCare, Inc.	Non-Governmental Organization	Partner in program that waives utility deposits to qualifying applicants
Pacolet Milliken Enterprises	Private Business Organization	Focused on economic development and growth in SC
Dominion Electric	Private Business Organization	Provides input into activities related to the implementation of the State Energy Plan. Member of the SC Energy Efficiency Roadmap Advisory Committee. Member of the Palmetto Clean Fuels Coalition Advisory Board.
AARP	Professional Association	Partner in addressing issues facing SC seniors in utility matters. Provides input into activities related to the implementation of the State Energy Plan. Member of the SC Energy Efficiency Roadmap Advisory Committee.
SC Appleseed Legal Justice Center	Non-Governmental Organization	Partner in addressing issues facing SC low income consumers in utility matters
Electric Cooperatives of South Carolina, Inc.	Non-Governmental Organization	Provides input into activities related to the implementation of the State Energy Plan. Member of the SC Energy Efficiency Roadmap Advisory Committee. Provides input into utility matters
Santee Cooper	State Government	Provides input into activities related to the implementation of the State Energy Plan.
SCEUC/Kimberly-Clark Corp.	Professional Association	Member of SCEUC, association of industrial customers in SC. Provides input into activities related to the implementation of the State Energy Plan. Member of the SC Energy Efficiency Roadmap Advisory Committee.
Evans Power Consulting, Inc.	Private Business Organization	Consultant to ORS for DSM/EE issues.
Savannah River National Lab	Non-Governmental Organization	Provides input into activities related to the implementation of the State Energy Plan.
Municipal Association of SC	Local Government	Provides input into activities related to the implementation of the State Energy Plan. Member of the SC Energy Efficiency Roadmap Advisory Committee.
SC Dept. of Health & Environmental Control	State Government	Partner in matters that are under the jurisdiction of the Commission. Provides input into activities related to the implementation of the State Energy Plan. Member of the SC Energy Efficiency Roadmap Advisory Committee. Member of the Palmetto Clean Fuels Coalition Advisory Board.
Southern Environmental Law Center	Non-Governmental Organization	Provided input into development of Act 236 2.0
SC Small Business Chamber of Commerce	Professional Association	Partner in utility/energy matters affecting small business
The Women's Shelter	Non-Governmental Organization	Partner representing interests in regulated utility matters
Technologies Management, Inc.	Private Business Organization	Provides regulatory support to utilities.
Emergency Management Division	State Government	Provides support to address utility outages
Public Service Commission	State Government	Establishes just and reasonable rates for regulated utility services
Coastal Conservation League	Non-Governmental Organization	Provides input into activities related to the implementation of the State Energy Plan/Act 62.
South Carolina Clean Energy Business Alliance	Non-Governmental Organization	Provides input into activities related to the implementation of the State Energy Plan/Act 62.
South Carolina Solar Business Alliance	Non-Governmental Organization	Provides input into activities related to the implementation of the State Energy Plan/Act 62.
Pipeline and Hazardous Materials Administration (PHMSA)	Federal Government	Provide pipeline safety with guidance on enforcement of federal regulations
Federal Railroad Administration (FRA)	Federal Government	Provide rail safety with guidance on enforcement of federal regulations
Dixie Pipeline	Private Business Organization	Provides support to address utility and petroleum related outages
SC Association of Municipal Power Suppliers	Non-Governmental Organization	Provides support to address utility and petroleum related outages
South Carolina Petroleum Council	Non-Governmental Organization	Provides support to address utility and petroleum related outages
Colonial Pipeline	Private Business Organization	Provides support to address utility and petroleum related outages
SC Petroleum Marketers and Convenience Store Association	Non-Governmental Organization	Provides support to address utility and petroleum related outages
SC Truckers Association	Non-Governmental Organization	Provides support to address utility and petroleum related outages
SC Restaurant and Lodging Association	Non-Governmental Organization	Provides support to address utility and petroleum related outages
Gas Buddy	Private Business Organization	Provides support to address utility and petroleum related outages
Amtrak	Private Business Organization	Provides support to address utility and petroleum related outages
Wyche Law Firm	Private Business Organization	Outside counsel to ORS on Duke Appeals
South Carolina Department of Natural Resources	State Government	Partner in matters that are under the jurisdiction of the Commission. Provides input into activities related to the implementation of the State Energy Plan.
South Carolina Department of Parks, Recreation and Tourism	State Government	Partner in matters that are under the jurisdiction of the Commission. Provides input into activities related to the implementation of the State Energy Pla and electric vehicle promotion.
Conservation Voters of South Carolina	Non-Governmental Organization	Provides input into activities related to the implementation of the State Energy Plan.
SC Department of Revenue	State Government	Issues assessments calculated by ORS to fund ORS, PSC, and PURC; collects payments for assessements, USF and Dual Party Relay point of sale, wireless and VOIP providers and remits to ORS, PSC and PURC appropriately; partner with Energy Office in administering energy tax credits
South Carolina Fire Academy	State Government	Trains firefighters to respond to emergencies

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Name of Partner Entity	Type of Partner Entity	Description of Partnership
FEMA/Federal ESF 12	Federal Government	Responds to disasters on behalf of US government
National Emergency Numbering Association	Federal Government	Professional organization focused on 911 technology; policy and education
SC Manufacturers Alliance	Non-Governmental Organization	Provides support to address utility and petroleum related outages
Energy, Environmental and Economics, Inc. (E3)	Private Business Organization	Consultants to ORS on NEM and Avoided Cost issues
SC Assistive Technology Program	State Government	Provides support to EDP for like clientele
J. Kennedy and Associates, Inc.	Private Business Organization	Consultant to ORS on IRP proceedings
Resolve Utility Consulting, PLLC.	Private Business Organization	Consultant to ORS on Water/Wastewater issues
Duke University - Nicholas Institute for Environmental Policy Solutions	Higher Education Institute	Lead facilitator of the SC Energy Efficiency Roadmap
U.S. Department of Energy	Federal Government	Funds the Energy Office and Palmetto Clean Fuels through the State Energy Program and Clean Cities Program, respectively
National Association of State Energy Officials (NASEO)	Professional Association	Professional association of state and territory energy offices. Provides technical assistance upon request.
Clean Energy States Alliance (CESA)	Non-Governmental Organization	Lead facilitator of the "Scaling Up Solar for Under-Resourced Communities" initiative, in which the Energy Office participates
Upstate Forever	Non-Governmental Organization	Provides input into activities related to the implementation of the State Energy Plan. Member of the SC Energy Efficiency Roadmap Advisory Committee.
Building Industry Association of Central SC	Professional Association	Provides input into activities related to the implementation of the State Energy Plan. Member of the SC Energy Efficiency Roadmap Advisory Committee.
Medical University of South Carolina (MUSC)	Higher Education Institute	Provides input into activities related to the implementation of the State Energy Plan. Member of the SC Energy Efficiency Roadmap Advisory Committee.
Greenville Technical College	Higher Education Institute	Provides input into activities related to the implementation of the State Energy Plan. Member of the SC Energy Efficiency Roadmap Advisory Committee.
SC Department of Commerce	State Government	Provides input into activities related to the implementation of the State Energy Plan. Member of the SC Energy Efficiency Roadmap Advisory Committee. Partner on broadband infrastructure grants.
SC Hydrogen and Fuel Cell Alliance	Professional Association	Provides input into activities related to the implementation of the State Energy Plan.
SC Solar Council	Professional Association	Provides input into activities related to the implementation of the State Energy Plan.
SC Biomass Council	Professional Association	Provides input into activities related to the implementation of the State Energy Plan.
SC Association of Commercial Energy Managers (ASCEM)/Tri-Association	Professional Association	One of SC's three main facility managers organizations. Provides input into activities related to the implementation of the State Energy Plan.
Commercial Aviation Alternative Fuels Initiative (CAAFI)	Professional Association	Member of the Palmetto Clean Fuels Coalition Advisory Board
AmeriGas	Private Business Organization	Member of the Palmetto Clean Fuels Coalition Advisory Board
Alan Buck	Individual	Member of the Palmetto Clean Fuels Coalition Advisory Board
State Fleet Management	State Government	Member of the Palmetto Clean Fuels Coalition Advisory Board
Clemson University	Higher Education Institute	Member of the Palmetto Clean Fuels Coalition Advisory Board
SC Department of Transportation	State Government	Member of the Palmetto Clean Fuels Coalition Advisory Board
Green Energy Biofuels	Private Business Organization	Member of the Palmetto Clean Fuels Coalition Advisory Board
SC Propane Gas Association	Professional Association	Member of the Palmetto Clean Fuels Coalition Advisory Board
Duke Energy	Private Business Organization	Member of the Palmetto Clean Fuels Coalition Advisory Board
SC Housing Authority	State Government	ORS serves on the advisory board for the Emergency Rental & Utility Assistance Program
Revenue & Fiscal Affairs Office	State Government	Broadband Mapping

**FY 2020-2021 Agency Accountability Report
Reports Responses:**

**These responses were submitted for the FY 2020-2021 Accountability Report by the
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Report Name	Law Number (If required)	Summary of Information Requested in the Report	Most Recent Submission Date	Reporting Frequency	Type of Entity	Method to Access the Report	Direct access hyperlink or agency contact
425 Financial Status Report (FSR)		Quarterly reporting is due 30 days after the close of the quarters ending 9/30, 12/30, 3/30 & 6/30, identification of award, reporting period, cash receipt, cash disbursed, federal expenditures, recipient share, program income.	9/2/2021	Quarterly	Entity within federal government	Available on another website	https://www.usaspending.gov/
Accounts Payable Reporting Pacakge		Detail of any amounts owed at June 30 for goods or services that were not paid until the next fiscal year.	9/13/2021	Annually	South Carolina state agency or agencies	Available on another website	https://cg.sc.gov/financial-reports
Affirmative Action Report	Proviso 117.13	Affirmative Action Report to the General Assembly.	11/1/2020	Annually	South Carolina state agency or agencies	Electronic copy available upon request	EEO Officer
Agency Accountability Report	§1-1-810	The report "must contain the agency's or department's mission, objectives to accomplish the mission, and performance measures that show the degree to which objectives are being met." Agencies must "identify key program area descriptions and expenditures and link these to key financial and performance results measures."	9/1/2021	Annually	Governor or Lt. Governor AND Legislative entity or entities	Provided to LSA for posting online	
Alternative Fuel Price Report		Quarterly reporting is due 15 days after the close of the quarters ending 9/30, 12/30, 3/30 & 6/30. Includes current prices of alternative fuels - including biodiesel, ethanol, propane, CNG, and LNG - and prices of gasoline and diesel at a sampling of stations	7/14/2021	Quarterly	Entity within federal government	Available on another website	https://afdc.energy.gov/fuels/prices.html
Annual Budget Request		Annual budget for agency with any changes from prior year base amounts.	9/25/2020	Annually	South Carolina state agency or agencies	Available on another website	https://admin.sc.gov/budget/governorappropriationsbill
Annual Fuel and Petroleum Reduction Report		Process metrics (e.g., GGE offset, idle reduction measures, MPG upgrades, retrofits, vehicle replacements, etc.), outreach activities, grant status, stakeholder engagement, etc.	4/19/2021	Annually	Entity within federal government	Available on another website	https://www.usaspending.gov/
Annual state energy action plan		Establishes recommendations for state energy policy and provides relevant statistics about energy use and generation	12/31/2019	Annually	Legislative entity or entities	Available on agency's website	www.energy.sc.gov

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Report Name	Law Number (If required)	Summary of Information Requested in the Report	Most Recent Submission Date	Reporting Frequency	Type of Entity	Method to Access the Report	Direct access hyperlink or agency contact
Annual State Rate Data Request		Each state TRS administrator provides data for the previous calendar year the intrastate traditional TRS, STS, and CTS minutes, number of calls and the rate per minute.	2/28/2021	Annually	Entity within federal government	Available on another website	www.rolkaloube.com
Capital Assets Reporting Package		Detail and summary information on beginning and ending capital asset balances; additions, retirements, impairments or transfer of assets during the fiscal year.	9/13/2021	Annually	South Carolina state agency or agencies	Available on another website	https://cg.sc.gov/financial-reports
Chem-Nuclear Systems Cost Recovery and Adjustment of Allowable Costs	48-46-40 (B) (2) (c)	Examination of costs incurred for the prior year and to establish allowable costs for the succeeding year.	7/14/2021	Annually	South Carolina state agency or agencies	Available on another website	https://dms.psc.sc.gov/Web/dockets
Clean Cities Outreach, Education, and Performance Tracking Project Status and Data Quarterly Report		Quarterly reporting is due 30 days after the close of the quarters ending 9/30, 12/30, 3/30 & 6/30, project objectives and milestones.	7/30/2021	Quarterly	Entity within federal government	Available on another website	https://www.usaspending.gov/
Comprehensive Permanent Improvement Plan	2-47-50	Detail of anticipated permanent improvements as defined in Code Section 2-47-50 for the upcoming fiscal year.	10/1/2020	Annually	South Carolina state agency or agencies	Available on another website	https://admin.sc.gov/budget/cpip
Demand Side Management Report		Efforts by utilities to reduce customers' energy demand.	12/31/2020	Annually	Legislative entity or entities	Available on agency's website	www.energy.sc.gov
Dominion Energy South Carolina Natural Gas Rate Stabilization Act Report (2019-6-G)		Gas Company adherence to statutory requirements and the impementation of revised rates.	9/1/2020	Annually	South Carolina state agency or agencies	Available on another website	https://dms.psc.sc.gov/Web/dockets
Expert Witness Report		By statute ORS is required to account for compensation & expenses for Expert Witnesses.	12/31/2020	Annually	Legislative entity or entities	Electronic copy available upon request	General Counsel
FCC Report on Relay Complaints		Reports to the FCC the complaints received on Relay Service in SC during the year and how they were processed.	6/30/2021	Annually	Entity within federal government	Electronic copy available upon request	Director, Safety, Transportation & Telecommunications
Federal Funding Accountability & Transparency Act (FFATA)		Monthly reporting on subawards, identification of award, prime awardee, subawardee, amount, project description.	7/30/2021	Monthly	Entity within federal government	Available on another website	https://www.usaspending.gov/
Federal Program Review Forms		Detail listing by Federal grant for request Federal authorization.	2/27/2020	Annually	South Carolina state agency or agencies	Electronic copy available upon request	Grants Manager
Fees and Fines Report		Discloses amounts of Fees and Fines collected by ORS Transportation.	7/8/2021	Annually	Legislative entity or entities	Available on agency's website	https://ors.sc.gov/regulated-utilities/transportation
FHWA Form 571		Decal and Seat Mileage Revenues reported to USDOT.	12/7/2020	Annually	South Carolina state agency or agencies	Available on another website	https://www.nhtsa.gov/

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Report Name	Law Number (If required)	Summary of Information Requested in the Report	Most Recent Submission Date	Reporting Frequency	Type of Entity	Method to Access the Report	Direct access hyperlink or agency contact
Financial Programs and Performance Report		Quarterly reporting is due 30 days after the close of the quarters ending 9/30, 12/30, 3/30 & 6/30, identification of financing program, program size, funds available, financial metrics (funds, outlays, loans/grants, leverage funds) and process metrics.	7/30/2021	Quarterly	Entity within federal government	Available on another website	https://www.usaspending.gov/
Fund Balance Reporting Package		Classification of fund balance amounts by SCEIS fund.	8/23/2021	Annually	South Carolina state agency or agencies	Available on another website	https://cg.sc.gov/financial-reports
Grant and Contribution Revenues Reporting Package		Detail revenues from grants and contributions.	9/13/2021	Annually	South Carolina state agency or agencies	Available on another website	https://cg.sc.gov/financial-reports
Information Security and Privacy Survey		Agency's current security and privacy position.	7/2/2021	Annually	South Carolina state agency or agencies	Electronic copy available upon request	Manager of IT
IT Data Collection and Planning		Any IT or Telecommunications purchasing plans for the next fiscal year.	8/10/2021	Annually	South Carolina state agency or agencies	Available on another website	www.itplan.sc.gov
Litigation Reporting Package		Payments to private attorneys, any threatned, on-going, or settled litigation.	7/19/2021	Annually	South Carolina state agency or agencies	Available on another website	https://cg.sc.gov/financial-reports
Loans Receivable Reporting Package		Beginning and ending loans receivable balances and annual activity.	7/19/2021	Annually	South Carolina state agency or agencies	Available on another website	https://cg.sc.gov/financial-reports
Master Reporting Checklist		Questionnaire completed in preparation for State's Comprehensive Annual Financial Report.	7/9/2021	Annually	South Carolina state agency or agencies	Available on another website	https://cg.sc.gov/financial-reports
Minority Business Enterprise Utilization Plan		Summarizes ORS' annual goal of utilizing small and minority businesses	7/22/2021	Annually	South Carolina state agency or agencies	Electronic copy available upon request	Director of Administration
Minority Business Report		Total dollar value of funds expended, vendor information, and number of solicitations to SMBCC during quarter.	7/13/2021	Quarterly	South Carolina state agency or agencies	Electronic copy available upon request	Director of Administration
Miscellaneous Loss, Loss Liabilities and Commitments Reporting Package		Report any losses, loss liabilities or commitments outstanding at June 30.	8/9/2021	Annually	South Carolina state agency or agencies	Available on another website	https://cg.sc.gov/financial-reports
Operating Leases Reporting Package		Information on leases regarding payment increases, terms, cancellations.	8/23/2021	Annually	South Carolina state agency or agencies	Available on another website	https://cg.sc.gov/financial-reports
Oranizational Evaluation Performance Measure		Agency performance report.	9/1/2021	Annually	Legislative entity or entities	Hard copy available upon request	Director of Information Services
Organizational Evaluation Summary		Agency performance summary.	9/1/2021	Annually	Legislative entity or entities	Hard copy available upon request	Director of Information Services
ORS's Review of Duke Energy Carolinas, LLC Application for Approval of Rider		ORS must review the Company's Application to determine if the DSM/EE Riders are in accordance with the terms and conditions set forth by the Public Service Commission and are based on reasonable estimates of participation in the Company's DSM/EE Programs.	5/14/2021	Annually	South Carolina state agency or agencies	Available on another website	https://dms.psc.sc.gov/Web/dockets

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ORS's Review of Duke Energy Progress, LLC Application for Approval of Rider DSM/EE		ORS must review the Company's Application to determine if the DSM/EE Riders are in accordance with the terms and conditions set forth by the Public Service Commission in Order Nos. 2009-373 and 2015-596 and are based on reasonable estimates of participation in the Company's DSM/EE Programs.	10/15/2020	Annually	South Carolina state agency or agencies	Available on another website	https://dms.psc.sc.gov/Web/dockets
ORS's Review of South Carolina Electric & Gas Company's Annual Update on Demand Side Management Programs and Petition to Update Rate Rider		ORS must review the Company's Application to determine if the DSM/EE Riders are in accordance with the terms and conditions set forth by the Public Service Commission in Order Nos. 2010-472 and 2013-826.	4/1/2021	Annually	South Carolina state agency or agencies	Available on another website	https://dms.psc.sc.gov/Web/dockets
Other Funds Survey	2-65-120	Detail report of the actual and anticipated revenue by source.	10/21/2020	Annually	South Carolina state agency or agencies	Available on another website	https://admin.sc.gov/budget/otherfundssurveys
Other Receivables Reporting Package		Accounts receivable balances at June 30 resulting from charges for services or commodities.	8/9/2021	Annually	South Carolina state agency or agencies	Available on another website	https://cg.sc.gov/financial-reports
Performance Summary for Executive Director		Review performance of Executive Director.	9/1/2021	Annually	Legislative entity or entities	Hard copy available upon request	Director of Information Services
PHMSA Program Evaluation		Evaluates ORS Pipeline Safety's enforcement of Federal Pipeline Safety Rules and Regulations.	11/9/2020	Annually	Entity within federal government	Electronic copy available upon request	Director, Safety, Transportation & Telecommunications
PHMSA Progress Report		Evaluates South Carolina's Progress towards Federal Damage Prevention Standards.	3/9/2021	Annually	Entity within federal government	Electronic copy available upon request	Director, Safety, Transportation & Telecommunications
Piedmont Natural Gas Rate Stabilization Act Report (2019-7-G)		Gas Company adherence to statutory requirements and the impementation of revised rates.	9/2/2020	Annually	South Carolina state agency or agencies	Available on another website	https://dms.psc.sc.gov/Web/dockets
Prepaid Expenses Reporting Package		Detail information on any Agency prepaid expenses for FY2020.	8/23/2021	Annually	South Carolina state agency or agencies	Available on another website	https://cg.sc.gov/financial-reports
Quarterly Accident Summary		# of cars, miles driven, details of accidents for state-owned and agency-owned vehicles.	7/9/2021	Quarterly	South Carolina state agency or agencies	Available on another website	www.admin.sc.gov
Quarterly Performance Reporting		Summarizes the Energy Office's various state energy financial programs and the quarterly financial status of each.	5/6/2021	Quarterly	Entity within federal government	Available on another website	https://www.usaspending.gov/
Railroad Transportation Activities Annual Report	§ 58-17-140	2006 S.C. Acts No. 318, § 58-17-140 states that ORS must provide an annual report to the General Assembly of its official acts as to the system of railroad transportation.	11/2/2020	Annually	Legislative entity or entities	Available on agency's website	https://ors.sc.gov/safety/railroad-safety

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Report Name	Law Number (If required)	Summary of Information Requested in the Report	Most Recent Submission Date	Reporting Frequency	Type of Entity	Method to Access the Report	Direct access hyperlink or agency contact
Report on Implementation of Energy Efficient Manufactured Homes Incentive Program		Use and projected savings resulting from manufactured homes tax credit.	10/1/2021	Annually	Legislative entity or entities	Available on agency's website	www.energy.sc.gov
Report on the Implementation of State Government Energy Conservation		Energy cost per square foot and use per square foot for state agencies, public schools and public higher education facilities.	12/30/2020	Annually	Legislative entity or entities	Available on agency's website	www.energy.sc.gov
SC State Accident Fund		Actual payroll reports, General Ledger account variation expense reports to complete workers' compensation coverage.	10/1/2020	Annually	South Carolina state agency or agencies	Electronic copy available upon request	Director of Administration
Schedule of Expenditures of Federal Awards		Expenditures of Federal awards, sub-recipients, loan programs.	8/11/2021	Annually	South Carolina state agency or agencies	Available on another website	www.osa.sc.gov
SEP Application Budget		Budget justification for formula grants.	4/7/2020	Annually	Entity within federal government	Available on another website	https://www.usaspending.gov/
SFAA Procurement Reports	11-35-2440	Sole Source Procurements, Emergency Procurements, Illegal Procurements, Record of Applied Preferences, Proocurements Using 10% Rule, Trade-In Sales.	7/1/2021	Quarterly	South Carolina state agency or agencies	Available on another website	www.sfaa.sc.gov
South Carolina Act 236 Distributed Energy Resource and Net Energy Metering Implementation Report	Act 236	Act 236 requires a report on the implementation of DER and NEM for South Carolina's three largest investor-owned utilities - South Carolina Electric & Gas Company, Duke Energy Carolinas, LLC, and Duke Eenergy Progress, LLC. The report is required to be submitted by 7/31/17 and every 2 years after.	7/1/2021	Annually	Legislative entity or entities	Available on agency's website	https://ors.sc.gov/regulated-utilities/electric-natural-gas/electric/reports-filings
South Carolina Oil Overcharge Restitution Programs Annual Report (PVE)		Program and project descriptions, program and project monitoring, and fund summaries.	7/23/2021	Annually	Entity within federal government	Available on another website	www.energy.gov
Subsequent Events Reporting Package		Review of all information previously submitted or new situations that occur subsequent to June 30 or reporting dates that should be noted on the State's CAFR.	10/21/2020	Annually	South Carolina state agency or agencies	Available on another website	https://cg.sc.gov/financial-reports
Tax Revenue Reporting Package		Taxes calculated and levied.	8/9/2021	Annually	South Carolina state agency or agencies	Available on another website	https://cg.sc.gov/financial-reports
The Status of Local Telephone Competition in South Carolina	58-9-280(G)(3)	Total Number of Access Lines and all written complaints regarding the impact of broadband on competition.	5/3/2021	Annually	Legislative entity or entities	Available on agency's website	https://ors.sc.gov/regulated-utilities/telecommunications/telecommunications-reports-notice
Time and Effort Report		Time and effort documentation for each employee whose salary is supported by only one Federal program.	7/16/2021	Annually	Entity within federal government	Electronic copy available upon request	

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Report Name	Law Number (If required)	Summary of Information Requested in the Report	Most Recent Submission Date	Reporting Frequency	Type of Entity	Method to Access the Report	Direct access hyperlink or agency contact
Travel Report		Report of top employees with travel expenses for ORS during fiscal year 2018-2019.	9/11/2020	Annually	South Carolina state agency or agencies	Available on another website	https://cg.sc.gov/financial-reports/travel-reports
Universal Service Fund Independent Audit Report		Comments on management of USF by Office of Regulatory Staff.	7/20/2021	Annually	South Carolina state agency or agencies	Available on agency's website	https://ors.sc.gov/regulated-utilities/telecommunications/sc-universal-service-fund-usf