

<b>AGENCY NAME:</b>	South Carolina Department on Aging		
<b>AGENCY CODE:</b>	L060	<b>SECTION:</b>	040

**2022  
Accountability Report**

**SUBMISSION FORM**

I have reviewed and approved the data submitted by the agency in the following templates:

- Data Template
  - Reorganization and Compliance
  - FY2022 Strategic Plan Results
  - FY2023 Strategic Plan Development
  - Legal
  - Services
  - Partnerships
  - Report or Review
  - Budget
- Discussion Template
- Organizational Template

I have reviewed and approved the financial report summarizing the agency’s budget and actual expenditures, as entered by the agency into the South Carolina Enterprise Information System.

The information submitted is complete and accurate to the extent of my knowledge.

<b>AGENCY DIRECTOR</b> <i>(SIGN AND DATE):</i>	<b>SIGNATURE ON FILE</b>	<b>Signature Received:</b> 9/12/2022 17:18
<i>(TYPE/PRINT NAME):</i>	Connie D. Munn	

<b>BOARD/CMSN CHAIR</b> <i>(SIGN AND DATE):</i>	<b>N/A</b>	
<i>(TYPE/PRINT NAME):</i>		

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## **AGENCY'S DISCUSSION AND ANALYSIS**

### **Narrative**

#### **South Carolina Department on Aging**

The South Carolina Department on Aging was established on January 1, 2019 as a cabinet-level agency. On January 22, 2020, Connie D. Munn was confirmed by the South Carolina Senate as the first director of the Department on Aging.

#### **Departmental Transitional Improvements**

Since becoming Director, Ms. Munn has taken significant steps to make the Department on Aging more accountable and transparent. She has directed her leadership team to improve workflow, finance procedures, customer service, and update policies. During this time, the Legislative Audit Council and the House Oversight Committee conducted reviews of the Department. The Department embraced the reviews and is in the process of adopting many of the recommendations.

#### **The Department on Aging as the State Unit on Aging**

By adhering to the mandates of the federal Older Americans Act (OAA), the Department on Aging works to meet the critical needs facing South Carolina's rapidly growing senior population through planning, advocacy, and by providing federal and state resources to the 10 Area Agencies on Aging. Under the OAA, the Area Agencies on Aging are considered regional planning authorities tasked with contracting locally to deliver services to seniors and vulnerable adults.

The South Carolina Department on Aging is the federally designated State Unit on Aging in South Carolina and adheres to the Older Americans Act (OAA). The OAA outlines the framework for the Department on Aging to coordinate programs and administer federal funding. The OAA mandates national statutory requirements but allows some flexibility for each state to address its own specific needs.

With the state's aging population increasing, the Department on Aging meets the OAA mandate to serve seniors, persons with disabilities, and vulnerable adults with the greatest social and economic needs, by advocating, facilitating, coordinating, educating, granting, and regulating, as well as providing critical funding for aging services and programming. The Department on Aging is also the clearinghouse for aging data and information and serves as a think tank for planning and innovative ideas in order to meet the needs of seniors and adults with disabilities.

Through the Older Americans Act (OAA), the Department on Aging is responsible for administering all of the federal OAA funds allocated for South Carolina, as well as state-appropriated funds. Federal law requires the Department on Aging to allocate aging funds through the federally approved Intrastate Funding Formula to the 10 Area Agencies on Aging (AAAs). State Proviso 40.5 stipulates that all state funds appropriated for Home and Community-Based Services (aging services) are to be allocated to the Area Agencies on Aging (AAAs) based on the methodology of the Intrastate Funding Formula.

The OAA gives the AAAs the authority to procure for aging services locally, usually in individual counties through competitive procurement. Once contracted, the service providers deliver a wide range of aging services offered locally to seniors. Each AAA establishes legal contractual relationships with its respective county providers. The OAA federal statutes prevent the Department on Aging from being involved in the local procurement of services.

#### **Services provided through Department on Aging Funding**

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The Department on Aging funds numerous resources and services for seniors and adults with disabilities in South Carolina. These critical services provide assistance that benefits seniors and adults with disabilities by allowing them to live at home independently and safely for as long as possible, thereby preventing costly institutional placement. Direct services provided through federal and state aging funds include rental assistance, legal services, respite care, caregiver support, nutrition, health promotion, disease prevention programs, transportation, homemaker services, minor home repair, and Long Term Care Ombudsman programs. Additionally, the Department on Aging offers insurance counseling, Medicare fraud prevention through the Senior Medicare Patrol Program, and Information and Assistance/Referral (I&R/A) services.

**Department on Aging Strategic Planning**

The Department on Aging’s planning process is an ongoing activity that evaluates the met and unmet needs of a rapidly growing senior population. The department’s leadership has conducted ongoing meetings and planning sessions with staff, the AAAs, and regional service providers.

The Department on Aging is guided by its 2021 – 2025 State Plan on Aging which was approved by the United States Department of Health and Human Services (USDHHS) and the Administration for Community Living (ACL). The State Plan is the blueprint directing the department as it works to achieve its goals, established by a comprehensive agency and network strategic planning process.

**Partnerships and Initiatives Conducted**

**Department of Veterans’ Affairs:** The SCDOA established a partnership with Veterans Affairs during the emergency to meet the needs of veterans and seniors. Veterans volunteered to assist aging service providers throughout the state. The SCDOA looks forward to continuing this partnership. In August 2022, the SCDOA, along with other Cabinet Agencies and Dignitaries, joined forces with Fort Jackson and the United State Army in a partnership by signing a new recruiting initiative for soldiers and ROTC Cadets that will offer more opportunities for new soldiers.

**Covid-19 Preparedness Grant**

- Technology – Continued is the Robotic Companion Pet initiative for seniors at risk of social isolation. Distributed pets in all AAA regions & in the process of distributing them to VAGAL, Ombudsman, and Family caregiver programs.
- Partnered with Sarah Pace and the University of SC to form a pre-test &-post-test in SC ACT, to capture the data on how beneficial the robotic pets were to seniors.
- In the process of expanding the social isolation project with Palmetto Care Connections. The Community Resources Division is partnering with VAGAL to use the funds to purchase tablets for adults with disabilities and training on how to use the devices. This will benefit adults VAGAL worked with in the past who still reside in long term care facilities, as well as other younger and middle aged adults who may reside in the same facility.

**ADRC No Wrong Door Grant**

Our Best Shot Campaign – Secured “As Told By” –“Bill Grant” to produce our 4 videos (Vaccine video, senior video, 30 second commercial, and 60 second disabilities video) through the No Wrong Door Grant. Through this grant, the SCDOA ordered mask, sanitizer, wipes, senior day bags, and shirts for all senior day participants. It was distributed across the state for senior day events. In addition, the Community Resources Division has encouraged all AAA’s to continue to have vaccine events in their regions to expend COVID funds. Through this grant, the agency will continue to implement innovative ways of conducting outreach events in rural areas to address vaccine hesitancy to seniors and adults with disabilities.

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**Expanding the Public Health Workforce within ACL’s Networks Grants –**

The Community Resources Division received three No Wrong Door Grants to Expanding the Public Health Workforce.

- No Wrong Door for State Health Insurance Assistance Program (\$116,757.00)
- No Wrong Door System ADRC Grant (\$115,789.00)
- ACL Title III – No Wrong Door grant for State Units on Aging (\$786,098.00)

**Emergency Funding**

The SCDOA received grant funding from ACL for COVID-19, CARES, and American Rescue Plan Act (ARP) in the amount of \$45,778,438.13. Of this, a total of \$ 23,568,165.34 has been fully spent, with the remaining \$22,210,272.79 in obligated federal funds. The SCDOA met with all AAA’s to discuss and approve their budget plans for the ARP Funding, as well as, other technical assistance.

**Assessments**

SCDOA has developed a new Needs Assessment Survey tool for the AAAs to help determine the continual needs of seniors as well as unmet needs.

**Alzheimer’s Resource Coordination Center (ARCC) Accomplishments FY21-22:**

- Planned virtual event, 35-40 registrants
- Dementia Related Care Consultations Calls/Walk-In
  - o 33 Care Consultations from November 2021-present
- ARCC Council
  - o 27 Council Members
  - o 4 Subcommittees
- ARCC Grant Period 2022-2023
  - o Increased grant recipients from 6 to 11 (done by statewide outreach)
  - o Respite Education, and Innovative Grants
  - o Respite grants for daycare centers, faith-based community to start “break rooms”
  - o Innovative grants recipients include Lexington County Sheriff’s Department to enhance their Project Life Saver Program, and MapHapit, Inc. (App to help memory-impaired individuals and caregivers)

**Caregiver and Alzheimer’s Resource Division Accomplishments 2021-2022 -**

- Updated and instituted use of a holistic assessment tool to include OAAPS requirements for the Family Caregiver Support Program
- 4,962 family caregivers were assessed statewide for Family Caregiver Support Services
- 5,949 caregivers received information or referrals related to family caregiving
- 339 Outreach events were conducted targeting family caregivers
- Provided field supervision for two Social Work interns from UofSC’s College of Social Work
- In partnership with IMPH, awarded Duke Endowment Grant for Social Isolation Task Force
- Developed and hired Dementia Coordinator position to provide coordination of the Alzheimer’s Resource Coordination Center; Developed Dementia Care Specialist temporary grant position, (hired and person began 8/30/22)
- Annual Caregiver Event November 2021
  - o Planned virtual event, 35-40 live attendees
- Dementia Related Care Consultation’s Calls/Walk-Ins
  - o 33 Care consultations from November 2021-present
- ARCC Council fully staffed

Fiscal Year 2022

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- o 27 Council Members
- o 4 Subcommittees
- ARCC Grant Period 2022-2023
  - o Increased grant recipients from 6 to 11 (done by statewide outreach)
  - o Respite, Education, and Innovative Grants
  - o Respite grants for adult daycare centers, faith-based community to start “break rooms”
  - o Innovative grants recipients include Lexington County Sheriff’s Department to enhance their Project Life Saver Program, and MapHapit, Inc. (App to help memory-impaired individuals and caregivers)
- Presented at two National Conferences: American Society on Aging on Seniors Raising Children Program and Home and Community Based Services on Purposeful Project Management
- **The Alzheimer’s Disease Program Initiative is a pilot program established through a competitive ACL grant awarded to SCDOA to expand opportunities to underserved caregivers in rural communities in sixteen SC counties.** African Americans are disproportionately affected by Alzheimer’s disease, targeted outreach to this community has been supported by a partnership with the Women’s Missionary Society of the 7<sup>th</sup> District AME Church (WMS). The program focuses on bridge-building through partnerships and supportive services for caregivers such as education and respite.
- To date, the following items have been accomplished through the ADPI program:
  - o 32 women from WMS have been certified to lead the evidence-based program “Powerful Tools for Caregivers (PTC).” The certification was provided by The Ark of SC. Additionally, 34 women from WMS received dementia training by the South Carolina Alzheimer’s Association
  - o 11 PTC classes have been implemented with a total of 87 caregivers trained
  - o 16 family caregivers have been referred to Area Agencies on Aging (AAA) with 8 having received respite vouchers

The Lifespan Respite program is a competitive ACL funded grant, which has been awarded to the South Carolina Department on Aging since 2009. The primary purpose of this program is to build and sustain a comprehensive respite network across South Carolina for caregivers of individuals with disabilities across the lifespan. The primary partner for the Lifespan Respite grant is the South Carolina Respite Coalition (SCRC). This grant cycle will conclude in August of 2023.

To date, the following items have been accomplished through the Lifespan Respite program:

- Caregiver training modules were developed and made available (for free) through the SCRC website.
- Developed policies and procedures to begin “Emergency Voucher” awards to caregivers facing immediate crisis.
- Awarded \$121,500 in respite vouchers serving 243 caregivers

**Forecasting Needs:** The SCDOA has been very proactive with the AAAs to assist in forecasting future needs that may be a consequence of the State of Emergency. Each AAA has been asked to report to the SCDOA their needs and budget concerns.

**Service Unit Activities:** Because of the State of Emergency and the need to properly and accurately report all COVID-19 expenses, the SCDOA made changes to the data system to make sure that all services are accurately reported as COVID-19 activities. This required multiple new activities to be created in AIM data system for all 10 AAAs and their contracted service providers.

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**SCDOA Website:** The SCDOA website continues to update information daily. In addition, the restricted portal that was created for the AAAs with critical information from ACL, SCDOA, and other state and federal agencies is still in operation.

**Vulnerable Adult Guardian ad Litem Program (VAGAL-SC):**

Through our recruitment efforts, VAGAL SC brought in large classes of volunteers, resulting in our largest volunteer pool ever. In order for these volunteers to complete the training process, VAGAL SC began offering virtual shadowing opportunities for volunteers. This was done to ensure new volunteers could meet their training requirements while many courts were still closed due to the COVID-19 pandemic. In addition, VAGAL SC continued efforts to better serve volunteers by hosting regional volunteer meetings (via Zoom) and quarterly continuing education trainings. In September of 2021, VAGAL SC hosted an in-person tenth anniversary event to recognize the role that volunteers played in the first decade of the VAGAL SC program. Each volunteer was acknowledged for their accomplishments.

In addition, in the past fiscal year, VAGAL SC purchased the Optima database system. Once fully implemented, this system will allow staff and volunteers to access digital files, eliminating the need for paper case files. Also, \$22,494.85 was raised for the VAGAL SC Vulnerable Adult Fund. The SC Vulnerable Adult Fund provides necessary items and services in order to ensure the well-being and dignity of vulnerable adults served by the VAGAL SC program.

**Operations Spreading Joy:** The SCDOA continues to partner with the SC Department of Corrections to give facility residents handmade cards, artwork, and gifts from offenders to target social isolation among the residents. This was a well-received partnership that will be offered a couple of times a year.

**SC Election Commission Partnership:** The SCDOA continues to partner with the SC Election Commission to give seniors greater access and information about the primary and general elections. Non-partisan brochures and flyers were distributed to seniors throughout South Carolina.

**Finance, IT, and Policy Protocols:** With the influx of funding, the SCDOA continues to conduct extensive monitoring over program/service policies, funding streams, and grant related activities.

**Emergency Management Division/State Emergency Operations Center:** SCDOA continues to work with the EMD and SEOC in ESF-6 (Mass Care Operations) as needed for future emergency events. SCDOA continues to participate in conference calls to receive updates and additional training. SCDOA staff is assigned to the Essential Service Function (ESF-6) at the State Emergency Management Division’s State Emergency Operations Center.

**ACL Guidance for Tracking Services and Unit:**

SCDOA continues to receive guidance from the Administration for Community Living for tracking services and programs funding through the COVID-19 disaster funds.

**Department on Aging Risk Assessment and Mitigation Strategies**

*In this subsection, the agency is required to identify the potential most negative impact on the public as a result of the agency’s failure in accomplishing its goals and objectives. The agency also should explain the nature and level of outside help it may need to mitigate such negative impact on the public. Lastly, the agency should list up to three options for the General Assembly to help resolve the issue before it becomes a crisis.*

**Goal: Continue serving new aging service clients after the federal COVID-19 funding has been expended.**

(1) Potential Most Negative Impact in accomplishing agency goals and objectives.

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a. Negative health and safety impacts for seniors who may lose services once the COVID-19 funds are spent.

(2) Outside Help to Mitigate Impact

a. Additional funds may be needed to continue serving these new clients.

(3) Options for General Assembly

a. Work with the SCDOA to identify ways to continue serving clients added during the pandemic.

**Goal: Advocate and intervene to prevent abuse, neglect, and exploitation of seniors and adults with disabilities.**

(1) Potential Most Negative Impact in accomplishing agency goals and objectives.

a. Adherence to the Older Americans Act (OAA) and meeting the goals and objectives of the Long Term Care Ombudsman Program has no negative impact.

b. Failure to meet the goal and successfully perform the statutory requirements of the Long Term Care Ombudsman Program could negatively impact the health, safety, welfare, and rights of residents in long term care facilities.

c. Any statutory change to the structure or mission of the Department on Aging that conflicts with the Older Americans Act puts the Department on Aging’s federal designation as the State Unit on Aging and its federal funds at risk.

(2) Outside Help to Mitigate Impact

a. No other state agency has the authority to execute the functions of the Long Term Care Ombudsman Program under the Older Americans Act. The role played by the Ombudsman Program is unique and specifically mandated by federal law.

(3) Options for General Assembly

a. Since state law mandates the inclusion of Department of Disabilities and Special Needs (DDSN) and Department of Mental Health (DMH) facilities as part of the Long Term Care Ombudsman program’s investigative responsibilities and because the number of long term care facilities are expanding, funding should be provided to ensure adequate staff to meet these growing obligations.

**Goal: Increase the aging network's capacity to provide person-centered services for seniors, adults with disabilities and their caregivers.**

(1) Potential Most Negative Impact in accomplishing agency goals and objectives.

a. Aging services are meant to keep seniors actively engaged and living independently and safely at home for as long as possible. Failure to meet this goal could result in declining levels of health among the senior population and greater levels of costly institutionalization.

b. The Department on Aging designates and partners with ten regional Area Agencies on Aging (AAAs) and the AAAs contract with service providers to deliver aging services. This structure is mandated by federal law and is a requirement to receive aging funding from the United States Department of Health and Human Services, Administration for Community Living. As the federally designated State Unit on Aging, the Department on Aging disburses funds to the AAAs through the Intrastate Funding Formula. The AAAs, in turn, procure and/or provide services consistent with Title III services, with budgets allocated from the AAAs according to greatest need in each region. Potential statutory changes to the structure or mission of the agency could create conflicts with the mission of the Older Americans Act and risk the federal designation as the State Unit on Aging and future federal funds.

(2) Outside Help to Mitigate Impact

a. Other state agencies such as the Department of Health and Human Services and Department of Social Services provide services to seniors, but do not have the same federal mandates stipulated by the Older Americans Act.

b. Groups like Meals on Wheels and the Alzheimer’s Association serve senior clients, but without the strict laws, regulations, and requirements the Department on Aging must adhere to in order to be the federally designated State Unit on Aging and to receive funding.

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(3) Options for General Assembly

- a. Establish protocols for human services agencies, including the Department on Aging, to share data and to cross reference clients to eliminate duplication of services and to promote efficiencies in systems.
- b. Greater funding discretion for non-Older Americans Act service needs. In 2019, the Area Agencies on Aging conducted a statewide needs evaluation to determine the greatest needs facing South Carolina’s seniors. The majority of needs identified can be addressed by the Older Americans Act services available statewide through federal and state funding. However, there were several needs such as pest control that the Department and Aging and aging network have limited financial discretion to address. For the most part, neither federal nor state funding give the SCDOA the flexibility to address non-Older Americans Act services.

**Restructuring Recommendations**

The Legislative Audit Council (LAC) recommended to set up a new accounting structure for the Ombudsman, Prime, and Elder funding structure.

**Department on Aging’s Significant Activities**

- SCDOA held its fourth annual symposium for faith leaders this year. It consisted of five virtual weekly panel discussions to provide churches and other places of worship innovative ways to assist their senior parishioners and caregivers in dealing with social isolation during the pandemic. Panelists included experts from Columbia International University, SC Respite Coalition, Leeza’s Care Connection, the Heart of Aging, the Ark of SC and others. Over a 100 faith leaders from all over South Carolina participated in this webinar series.
- SCDOA continued their partnerships with SC Department of Education, Kinship Care, and Carolina Family Engagement Center to enhance the outreach of the Seniors Raising Children component of the Family Caregiver Support Program and to support resources necessary for families and individuals.
- SCDOA continues to partner with the SC Nutrition & Health Care Workgroup (“Food is Medicine”):U of SC SNAP-Ed initiative whose purpose is to convene state-level healthy eating/health care partners to increase coordination and to identify and facilitate the implementation of state-level policy, systems, and environmental change strategies. Some of the strategies of the workgroup are: screen for food insecurity and refer to community resources, provide produce prescriptions, expand or improve transportation options, provide guidance to rural health clinics on how to connect their most vulnerable patients to avail food and nutrition education resources in the community.
- SCDOA, in collaboration with Clemson University and the Institute for Engaged Aging, serves on the steering committee to assist with recruiting Master Trainers/Trainers for the implementation of the Matter of Balance EBP in the rural counties of the Appalachian Region- Pickens and Oconee, Upper Savannah Region- Laurens, Greenwood, Abbeville, and Saluda, and the Central Midlands Region- Fairfield and Newberry.
- SCDOA continues to serve on the advisory task force for an initiative of the National Association of Chronic Disease Directors (NACDD). DHEC awarded Building Resilient and Inclusive Communities (BRIC) Mini Grants to help fund projects for combatting social isolation and physical activity to stake-holders in Dillon, Marlboro, Lee and Williamsburg Counties.
- SCDOA’s Long Term Care Ombudsman Program partnered with SC WIRE (SC Women Involved in Rural Electrification) to provide 600 personal hygiene kits to residents of residential care facilities.
- In recognition of World Elder Abuse Awareness Day (WEAAD), June 15, 2022, SCDOA lead a team of agencies including, SC Victims Assistance, MUSC’s Elder Abuse and Mistreatment Program,



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SCADVASA, SC Respite Coalition, and others, in a day of virtual events including a Proclamation from the Governor and a series of panels to highlight the problem of elder abuse.

- SCDOA continues our relationships with USC (College of Social Work, Public Health, and Education), Alzheimer’s Association, AARP, SC Department of Health and Human Services (SCDHHS), the Alliance for a Healthier South Carolina, Office of Regulatory Staff, Revolution D, Palmetto Care Connections, Digital Equity Collaborative, Commission on Minority Affairs, SC Arts Commission, SC Girl Scouts, National Federation for the Blind- SC Chapter, MUSC – Division of Occupational Therapy, SC Victims Assistance Network, MUSC School of Nursing’s SC Safe Seniors Program, SC Brain Injury Association, SC Spinal Cord Association, Christian Action Council, and DHEC’s Building Resilient Inclusive Communities Task Force.

**Area Agencies on Aging Significant Activities**

- The Appalachian Region has restructured some of their programs to meet the community's ever-increasing need for support, and their Family Caregiver Support Program rose to the occasion this past year to address the growth of the aging population. Two crucial changes this program made were the addition of a staff member expressly for educational support and the appointment of a lead position. A lead advocate was needed to manage the program's growth, drive its change, and concentrate on forming fresh partnerships in the area. For many years, the FCSP has been "respite driven." Even though family caregivers need respite, the advocates understood that they were lacking an essential component of the "support puzzle," which was education. As a result, a new employee was hired to provide one-on-one, in-home education, support, and consulting. This component, whether provided in conjunction with respite or on its own, equips family caregivers with the knowledge and confidence they need to successfully continue their caregiving journey.
- The Upper Savannah AAA recognized World Elder Abuse Awareness Day (WEAAD) on June 15<sup>th</sup>. They encouraged staff to wear purple to help promote awareness. They provided facilities and local senior centers with information regarding this day.
- The Upper Savannah aging staff attended a Senior Health and Wellness Fair at the Greenwood YMCA on May 10<sup>th</sup>. A total of 269 seniors attended the event which provided them with various information from more than 40 vendors. Abbeville Area Medical offered free health screenings as well as COVID-19 vaccines and booster shots. A rep from Senator Tim Scott’s office visited the event as well as Crystal Strong, program manager, with SCDOA. The Upper Savannah aging staff also attended a Senior Day at the Edgefield Senior Center on May 12.
- The Catawba Area Agency on Aging (Catawba AAA) provided the services of Information, Referral and Assistance, Caregiver, Assessment, Ombudsman services to thousands of seniors, beneficiaries and caregivers in the Catawba Region which encompasses Chester, Lancaster, Union, and York counties in FY2022. In addition to providing these services, the Catawba AAA received eleven shipments of donations valued at an estimated \$295,752.00 through a partnership with Second Harvest Foodbank. Items included in the shipments were rollator walkers, bath chairs, raised toilet seats, grab bars, walkers, canes, incontinence supplies, transport chairs, wipes, hand sanitizers, heating pads, emergency kits, and shoe insoles. These donations reduced the agencies dependency to expend federal and state funds to provided resources for seniors.
- The Catawba AAA collaborated with Second Harvest Foodbank to initiate a program funded by the Commodities Supplemental Food Program in August 2021. Through this program, we can provide 50 food boxes each month to 50 seniors in the region to reduce malnutrition while targeting low-income seniors. The total value of the food boxes distributed through the fiscal year was \$22,000.
- The Catawba AAA participated in twenty-eight outreach events reaching an estimated 2,349 seniors and their caregivers. These events included COVID Vaccination/ Medicare counseling, foodbank distributions,

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fairs, Farmers Market Voucher Distributions, and various presentations. We were also given 60 boxes of food for distribution at one of the events totaling \$1,800.

- The Central Midlands AAA partnered with Century Glass for clients who have broken or cracked window for seniors over the age of 60 and reside in Lexington and Richland counties.
- The Lower Savannah AAAs efforts are underway to increase promotion of the FCP in the remaining four counties. They conducted a six-week program- *Powerful Tools for Caregivers*- in Allendale recently to increase services to their rural area.
- Lower Savannah AAAs moved some counties to Consumer Choice and five additional providers were approved in a time of staff and provider shortages.
- SLRCOG in partnership with Department of Health and Environmental Control (DHEC), their regional contractors, providers, and other community centers hosted eight (8) Mid-Day Senior COVID Socials and one (1) large Senior Day Event “Aging My Way”. Over 300 Seniors were transported from our ten (10) senior centers within Clarendon, Kershaw, Lee, and Sumter County. On this day (33) seniors were either vaccinated or received their booster. Every senior received goodies bags filled with COVID vaccination education materials and at home COVID testing kits.
- The Pee Dee AAA collaborated with SCDOA in hosting Senior Day in commemoration with Older Americans Month on May 12<sup>th</sup>. The day was filled with games, ice cream, door prizes, and lunch.
- The Waccamaw AAAs held its first annual regional Older Americans Month Senior Day on May 12, 2022. This is the first time we have celebrated Older Americans Month as a region, having seniors from all three of our counties come together for fellowship and celebration. After being isolated during the pandemic, this event was a wonderful chance to joyously come together for fun, prizes, dancing, learning, eating and tremendous celebration. Seniors (300+) were able to get to know folks from all over the region. We were able to recruit 30 vendors which included insurance companies, hospitals, care agencies, grocery stores, day care agencies, etc. We offered COVID-19 vaccinations as well as boosters for those already vaccinated, ensuring continued good health for our participants.
- Trident Area Agency on Aging assessed 2,980 seniors for home and community based services during SFY 2021-2022 in Berkeley, Charleston and Dorchester counties. Thirty-four percent, or 1,014 of the total assessments completed, were from new seniors contacting the Area Agency on Aging for first time. Many of these new callers needed services due to the pandemic and the Area Agency on Aging and the service provider network remained open to meet their needs. Although we added hundreds to our waiting lists for services, we were able to begin services, such as, Home Delivered Meals, Congregate Meals, Transportation, Homemaker and Personal Care services for over seven hundred seniors. Through the assessment process, staff discovered that homebound seniors needed emergency food because they had little to no food on hand. Trident Area Agency on Aging partnered with the Lowcountry Food Bank and received donations from private businesses and individuals to provide emergency food bags to one hundred fifty-three seniors.
- The Lowcountry AAA Region had a very successful year with their I-CARE Department. The State Health Insurance Program (SHIP) helped seniors in our region save nearly \$66k. This was a 97% increase from the previous year. The goal for annual contacts for SHIP was 2,260, which was exceeded by 129% with 5,180 contacts being made. With the help of two SMP grants, a Senior Medicare Patrol animated commercial was created, produced and released encouraging seniors to be aware of fraud and to utilize the services available to them.
- The Lowcountry AAA staff partnered with Good Neighbors, Volunteers in Medicine, and other non-profit agencies to reach those who are new to Medicare or in underserved communities.

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### Aging Service Performance Measures

Program/Service	2021	2022
Unique Clients (excluding clients seeing information)	25,823	25,627
Home Delivered Meal Clients	17,542	23,363
Home Delivered Total Meals	2,447,009	3,254,216
Group Dining Clients	7,729	2,106
Group Dining Total Meals	512,341	70,006
Transportation Miles	442,336	546,545
Homemaker Clients (includes Homemaker and Chore)	2,036	1,922
Information & Referral clients	30,506 (new data and reporting system put in place.)	31,496
Information & Referral Outreach Events	240	165
Senior Health Insurance Program (SHIP) Total Contacts	16,740	13,620
Senior Medicare Program Events	232	310
Ombudsman Complaints Investigated	3,455	2,201
Ombudsman Routine Visits	2,481	3,832
Legal Cases Opened	1,740	521
Legal Cases Closed	1,693	1,678
Vulnerable Adult Guardian ad Litem Cases	701	394
Vulnerable Adult Guardian ad Litem trainings	2 trainings for 36 volunteers	7 trainings for 106 volunteers
Vulnerable Adult Guardian ad Litem Outreach Events	8	15
Family Caregiver Support Program Contacts	3,513	5,949
Total Caregiver Respite Clients	2,909	4,962
Total Caregiver Support Groups/Caregiver Trainings	405	87 total trained
Total Senior Community Employment Program participants	114 slots, 118 active participants	118 Slots, 118 active participants
Total Senior Community Employment Program participants employed	30 (earning \$10.45 per hour)	113 slots, 26 placements; average hourly wage \$12.07

Fiscal Year 2022

AGENCY NAME:

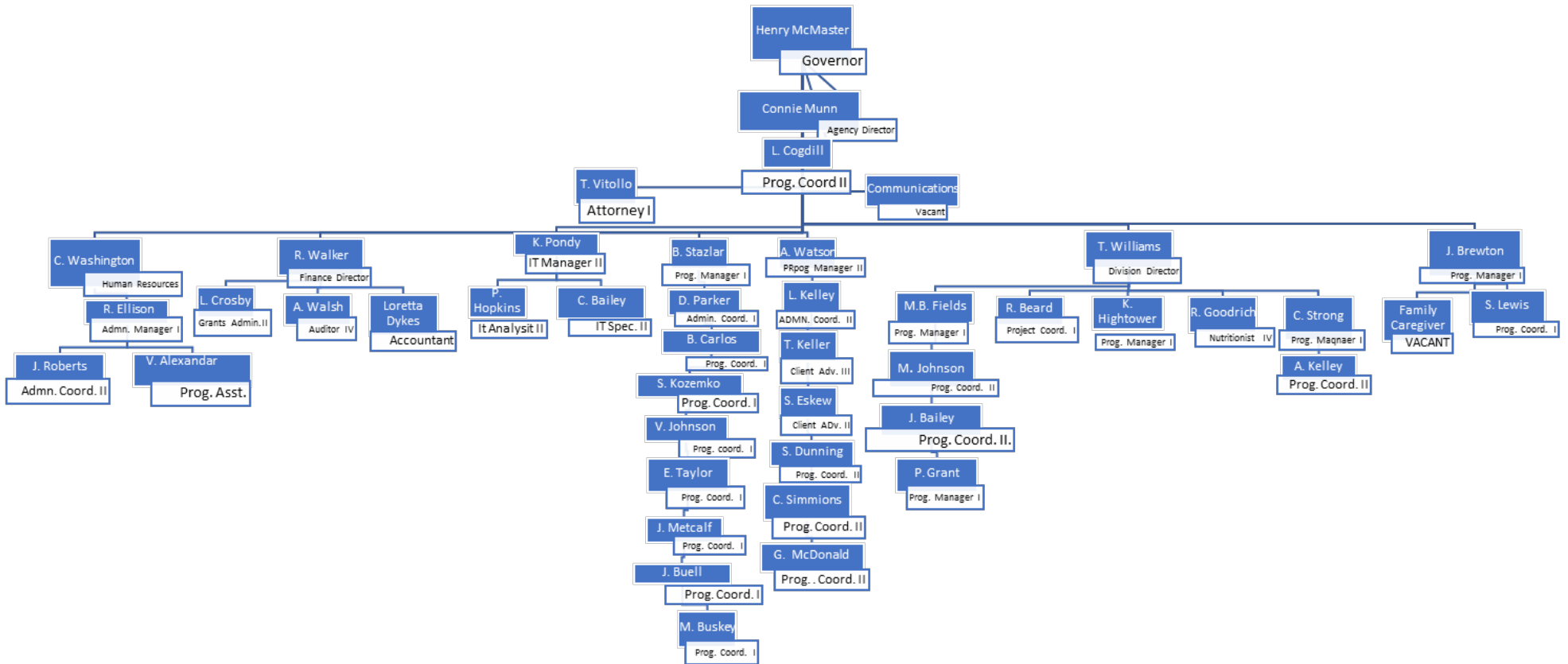
South Carolina Department on Aging

AGENCY CODE:

L060

SECTION:

40



# FY2022

## Reorganization and Compliance

as submitted for the Accountability Report by:

### L060 - DEPARTMENT ON AGING

#### Primary Contact

First Name	Last Name	Role/Title	Email Address	Phone
Lisa	Crosby	Grant Administrator	lcrosby@aging.sc.gov	803-734-9950

#### Secondary Contact

First Name	Last Name	Role/Title	Email Address	Phone
Lily	Cogdill	Administrative Coordinator II	lcogdill@aging.sc.gov	803-734-9875

#### Agency Mission

**Adopted in:**

**2019**

The Department on Aging adheres to the core mission of the federal Older Americans Act (OAA) to meet the present and future needs of South Carolina's seniors and vulnerable adults. Through its programs and services, the agency enhances the quality of life for seniors through advocating, planning, and developing resources in partnership with federal, state governments, local governments, nonprofits, private sector, and individuals.

#### Agency Vision

**Adopted in:**

**2019**

The vision set forth by the Department on Aging allows for seniors and vulnerable adults to enjoy an enhanced quality of life, contribute to communities, have economic security, and receive supports necessary to age independently with choice and dignity by adhering to the core mission established by the federal Older Americans Act (OAA).

#### Recommendations for reorganization requiring legislative change:

None

#### Agency intentions for other major reorganization to divisions, departments, or programs to allow the agency to operate more effectively and efficiently in the succeeding fiscal year:

Per LAC # 70 we are to setup a new funding stream for the Long-Term Ombudsman Division

#### Significant events related to the agency that occurred in FY2022

Description of Event	Start	End	Agency Measures Impacted	Other Impacts
SENIOR DAY AT THE SENIOR CENTERS	May	May	Total Clients provided direct aging services (excluding informational services, Respite, Insurance Counseling, Ombudsman, and Legal). Services are based on need and funding. Targets are based on need and funding availability.	Staff and Seniors really enjoyed all the events and was suggested to do aging
SC Vets Care	January		Total Clients provided direct aging services (excluding informational services, Respite, Insurance Counseling, Ombudsman, and Legal). Services are based on need and funding. Targets are based on need and funding availability.	This program will allow seniors who are having difficulties (whether it be physical, personal, or financial) to get services for their pets at no cost to them.
Pilot program "Pets for Seniors"	March		Total Clients provided direct aging services (excluding informational services, Respite, Insurance Counseling, Ombudsman, and Legal). Services are based on need and funding. Targets are based on need and funding availability.	Program allows electronic pets to Alzheimers and Dementia clients for Isolation issues.

**Is the agency in compliance with S.C. Code Ann. § 2-1-220, which requires submission of certain reports to the Legislative Services Agency for publication online and the State Library? (See also S.C. Code Ann. § 60-2-20).**

**Yes**

**Reason agency is out of compliance: (if applicable)**

<b>Is the agency in compliance with various requirements to transfer its records, including electronic ones, to the Department of Archives and History? See the Public Records Act (S.C. Code Ann. § 20-1-10 through 20-1-180) and the South Carolina Uniform Electronic Transactions Act (S.C. Code Ann. § 26-6-10 through 26-10-210).</b>	Yes
<b>Does the law allow the agency to promulgate regulations?</b>	No
<b>Law number(s) which gives the agency the authority to promulgate regulations:</b>	
<b>Has the agency promulgated any regulations?</b>	No
<b>Is the agency in compliance with S.C. Code Ann. § 1-23-120 (J), which requires an agency to conduct a formal review of its regulations every five years?</b>	Yes
(End of Reorganization and Compliance Section)	

# Strategic Plan Results

# FY2022

as submitted for the Accountability Report by:

## L060 - DEPARTMENT ON AGING

- Goal 1** Empower older adults to stay active and healthy through Older Americans Act services and other non-OAA services provided through the SCDOA and South Carolina Aging Network to aid older adults to live as independently as possible in their communities.
- Goal 2** Maintain effective and responsible management of OAA services offered through the SCDOA and within the 10 public service areas in South Carolina.
- Goal 3** Ensure the rights of older adults and persons with disabilities and prevent their abuse, neglect, and exploitation.
- Goal 4** Allow high risk older adults to live independently in their homes for as long as possible and provide a cost-effective way to safely age in place.

Perf. Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes
<b>1.1 Provide services to seniors that aid them in remaining at home safely and independently for as long as possible. State Objective: Government and Citizens</b>														
1.1.1	Total Clients provided direct aging services (excluding informational services, Respite, Insurance Counseling, Ombudsman, and Legal). Services are based on need and funding. Targets are based on need and funding availability.	24,823	24,823	25,627	Count	equal to or greater than	State Fiscal Year (July 1 - June 30).	Number of clients	AIM (Services in AIM are based on client transactions)	Amazon Web Services (AWS)	Maintain independence of older adults	SC Older Adults, people with disabilities, and their family caregivers	0500.200100.000 0500.204000X000	
<b>1.2 Empower older adults and their families by providing informational services. State Objective: Government and Citizens</b>														
1.2.1	Total Information and Referral/Assistance (I&R/A) units served. Targets are based on need.	30,506	30,506	31,496	Count	equal to or greater than	State Fiscal Year (July 1 - June 30).	Number of clients	SC ACT	Visionlink	To be connected with community resources	SC Older Adults, people with disabilities, and their family caregivers	0500.200100.000 0500.204000X000	
1.2.2	Total Information and Referral/Assistance (I&R/A) outreach events.	330	240	165	Count	equal to or greater than	State Fiscal Year (July 1 - June 30).	Number of events	SC ACT	Visionlink	To provide education and information on community resources.	SC Older Adults, people with disabilities, and their family caregivers	0500.200100.000 0500.204000X000	
<b>1.3 Provide respite and family caregiver support. State Objective: Government and Citizens</b>														
1.3.1	Total Family Caregiver Support Program contacts (Services are based on need and funding availability).	3351	3430	3653	Count	equal to or greater than	State Fiscal Year (July 1 - June 30).	Number of contacts	AIM and the SC Caregiver Data System	Amazon Web Services (AWS)	Assist Family Caregivers with connection to resources.	Family Caregivers	0500.200100.000 0500.203000X00	
1.3.2	Total caregiver respite clients (Services are based on need and funding availability).	3653	3653	3653	Count	equal to or greater than	State Fiscal Year (July 1 - June 30).	Number of clients	AIM and the SC Caregiver Data System	Amazon Web Services (AWS)	Assist Family Caregivers with connection to respite.	Family Caregivers	0500.200100.000 0500.203000X00	
1.3.3	Total counseling, support groups/caregiver Training.	405	1999	118	Count	equal to or greater than	State Fiscal Year (July 1 - June 30).	Number of events	AIM and the SC Caregiver Data System	Amazon Web Services (AWS)	Assist Family Caregivers with connection to support and training.	Family Caregivers	0500.200100.000 0500.203000X00	
<b>1.4 Provide services that offer seniors and their caregivers with current information regarding insurance and Medicare. State Objective: Government and Citizens</b>														
1.4.1	Total contacts for the State Health Insurance Assistance Program (SHIP) (Service targets are based on need).	16740	13892	13892	Count	equal to or greater than	State Fiscal Year (July 1 - June 30).	Number of contacts	SHIP Tracking and Reporting System (STARS)	Federal STARS Servers	To make informed decisions on Medicare.	Medicare beneficiaries	0500.200100.000	
1.4.2	Total number of outreach events for the Senior Medicare Patrol (SMP).	232	177	310	Count	equal to or greater than	State Fiscal Year (July 1 - June 30).	Number of events	SHIP Tracking and Reporting System (STARS)	Federal STARS Servers	Information on and protection against Medicare fraud.	Medicare beneficiaries	0500.200100.000	
1.4.3	Total number of people reached through the senior Medicare Patrol (SMP).	16826	16826	19401	Count	equal to or greater than	State Fiscal Year (July 1 - June 30).	Number of contacts	SHIP Tracking and Reporting System (STARS)	Federal STARS Servers	Information on and protection against Medicare fraud.	Medicare beneficiaries	0500.200100.000	
<b>2.1 Set sound fiscal and business practices/protocols for the Department on Aging and its Aging Network. State Objective: Government and Citizens</b>														

Perf. Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes
2.1.1	Review census data to update weighted targets of the federal Interstate Funding Formula.	100%	100%	100%	Percent Complete	Complete	State Fiscal Year (July 1 - June 30).	Percent complete as determined by the agency.	Census data	Census Bureau servers	Funds distribution	The Aging Network	0	
2.1.2	Monthly monitoring, reviewing, and approval of AAA's Payment Request Forms by fiscal and programmatic staff.	120	120	120	Count	equal to or greater than	State Fiscal Year (July 1 - June 30).	Number of reviews	SCIES system to payments	SCIES System	Oversight and technical assistance	The Aging Network	0100.000000.000	
2.1.3	Fiscal monitoring of the Area Agencies on Aging, sub-recipients, and contractors.	10	10	10	Count	equal to or greater than	State Fiscal Year (July 1 - June 30).	Number of reviews	Internal auditor keeps files on all monitoring	Internal auditor keeps files on all monitoring	Oversight and technical assistance	The Aging Network	0100.000000.000	
2.1.4	Compliance monitoring of the Area Agencies on Aging.	10	10	10	Count	equal to or greater than	State Fiscal Year (July 1 - June 30).	Number of reviews	Internal auditor keeps files on all monitoring	Internal auditor keeps files on all monitoring	Oversight and technical assistance	The Aging Network	0100.000000.000	
2.1.5	Programmatic Monitoring of programs and services at the AAAs level.	90	90	90	Count	equal to or greater than	State Fiscal Year (July 1 - June 30).	Number of reviews	Program managers keep records of all monitoring of AAA's	Program managers keep records of all monitoring of AAA's	Oversight and technical assistance	Administration on Community Living (ACL)	0500.200100.000	
<b>3.1</b>	<b>Increase access and awareness to programs and services to prevent abuse, neglect, and exploitation of seniors and adults with disabilities.</b>											<b>State Objective: Healthy and Safe Families</b>		
3.1.1	Ombudsman Complaints Investigated. Services are based on need.	3555	3555	2201	Count	equal to or greater than	State Fiscal Year (July 1 - June 30).	Number of investigations	NORS (National Ombudsman Reporting System)	Federal NORS servers	Support in cases of abuse, neglect, and exploitation	Residents of care facilities	0500.200100.000	
3.1.2	Total number of Ombudsman routine visits. Services are based on need.	1927	1927	3832	Count	equal to or greater than	State Fiscal Year (July 1 - June 30).	Number of visits	NORS (National Ombudsman Reporting System)	Federal NORS servers	Establishment of a rapport with Ombudsmen	Residents of care facilities	0500.200100.000	
3.1.3	Number of Ombudsman consultations provided. Services are based on need.	2200	4799	4677	Count	equal to or greater than	State Fiscal Year (July 1 - June 30).	Number of contacts	NORS (National Ombudsman Reporting System)	Federal NORS servers	Support in cases of abuse, neglect, and exploitation	Residents of care facilities	0500.200100.000	
3.1.4	Total number of Ombudsman trainings provided.	69	69	138	Count	equal to or greater than	State Fiscal Year (July 1 - June 30).	Number of events	NORS (National Ombudsman Reporting System)	Federal NORS servers	Knowledge, skills, and ability to be an effective Ombudsman.	Ombudsman Staff	0100.000000.000	
<b>3.2</b>	<b>Provide Guardian ad Litem services to vulnerable adults.</b>											<b>State Objective: Healthy and Safe Families</b>		
3.2.1	Total Vulnerable Adult Guardian ad Litem trainings.	7	7	7	Count	equal to or greater than	State Fiscal Year (July 1 - June 30).	Number of events	Guardian ad Litem data system	Amazon Web Services (AWS)	Knowledge, skills, and ability to be an effective guardian ad litem	Vulnerable Adults Guardian Ad Litem Volunteers	0500.200100.000	
3.2.2	Total Vulnerable Adult Guardian ad Litem volunteers.	40	30	106	Count	equal to or greater than	State Fiscal Year (July 1 - June 30).	Number of volunteers	Guardian ad Litem data system	Amazon Web Services (AWS)	The desire to serve and advocate on behalf of vulnerable adults	Adult	0500.200100.000	
3.2.3	Total Vulnerable Adult Guardian ad Litem outreach events.	12	12	15	Count	equal to or greater than	State Fiscal Year (July 1 - June 30).	Number of events	Guardian ad Litem data system	Amazon Web Services (AWS)	To recruit volunteers and increase awareness of the program	Adult	0500.200100.000	
3.2.4	Total Vulnerable Adult Guardian ad Litem cases. Cases are based on need.	558	558	513	Count	equal to or greater than	State Fiscal Year (July 1 - June 30).	Number of cases	Guardian ad Litem data system	Amazon Web Services (AWS)	Representation and advocacy of the adults best interests	Vulnerable adults under the custody of Adult Protective Services	0500.200100.000	
<b>3.3</b>	<b>Provide Legal Services</b>											<b>State Objective: Healthy and Safe Families</b>		



Perf. Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes
3.3.1	Total Legal Services Cases Opened. Services are based on need.	1740	1618	535	Count	equal to or greater than	State Fiscal Year (July 1 - June 30).	Number of cases opened	AIM and SC DOA Data Processes	Amazon Web Services (AWS)	Legal assistance	SC older adults	0100.000000.000	
3.3.2	Total Legal Services Cases Closed	1678	1678	1678	Count	equal to or greater than	State Fiscal Year (July 1 - June 30).	Number of cases	0	0	0	SC older adults	0100.000000.000	
<b>4.1 Assess homes for safety risks and barriers which limit ADLs/IDLs.</b>		<b>State Objective: Government and Citizens</b>												
4.1.1	Total homes assessed for modifications	167	167	0	Count	equal to or greater than	State Fiscal Year (July 1 - June 30).	Number of contacts	AIM and SC DOA Data Processes	Amazon Web Services (AWS)	Maintain independence of older adults	SC older adults	0500.200100.000	
<b>4.2 Repair, modify or improve the living environment.</b>		<b>State Objective: Government and Citizens</b>												
4.2.1	Total home modifications completed.	167	167	0	Count	equal to or greater than	State Fiscal Year (July 1 - June 30).	Number of contacts	AIM and SC DOA Data Processes	Amazon Web Services (AWS)	Maintain independence of older adults	SC older adults	0500.200100.000	
<b>4.3 Increase access and awareness to programs and services available to older adults.</b>		<b>State Objective: Government and Citizens</b>												
4.3.1	Total referrals to other agencies and partners for any needed services.	167	167	0	Count	equal to or greater than	State Fiscal Year (July 1 - June 30).	Number of contacts	AIM and SC DOA Data Processes	Amazon Web Services (AWS)	Assist other resources available to older adults	SC older adults	0500.200100.000	

# FY2023

## Strategic Plan Development

as submitted for the Accountability Report by:

L060 - DEPARTMENT ON AGING

- Goal 1** Maintain effective and responsible management of OAA services offered through the SCDOA and within the 10 public service areas in South Carolina
- Goal 2** Empower older adults to stay active and healthy through Older Americans Act services and other non-OAA services provided through the SCDOA and South Carolina Aging Network to
- Goal 3** Ensure the rights of older adults and persons with disabilities and prevent their abuse, neglect, and exploitation through the State Long-Term Care Ombudsman Program and elder abuse

Perf. Measure Number	Description	Base	Target	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes
<b>1.1 Evaluate, monitor, and modify aging service programs to maximize the number of people served with state and federal funding, and to ensure programs and services are cost effective and meet best practices, as well as to achieve greater accountability and transparency.</b>													
<b>State Objective: Government and Citizens</b>													
1.1.1	Increase fiscal or technical trainings per year including SCDOA staff, AAA staff, other subrecipients of ACL funding.	4	6	Count	equal to or greater than	State Fiscal Year (July 1 - June 30).	Number of trainings	Sing in sheets from trainings will be kept for all trainings	Maintained by Finance	AAA's and SCDOA staff	SCDOA and AAA's	0100.000000.000	
1.1.2	Increase fiscal and programmatic monitoring of all AAA's and subrecipients by completing all monitoring by June 30 of each fiscal year.	20	20	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Number of monitoring	Maintained by fiscal and program managers	Maintained by Finance and program managers	AAA's and SCDOA compliance requirements	SCDOA and AAA's	0100.000000.000	
<b>1.2 Evaluate, monitor, and modify aging service programs to maximize the number of people served with state and federal funding, and to ensure programs and services are cost effective and meet best practices, as well as to achieve greater accountability and transparency.</b>													
<b>State Objective: Government and Citizens</b>													
1.2.1	AAA's will conduct needs assessment to evaluate state and regional concerns and service demands, by decreasing client waiting lists by 1% annually.	1.00%	1.50%	Percent complete	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Decrease of client waiting lists	AIM and SC DOA Data Processes	Amazon Web Services (AWS)	Maintain independence of older adults	SCDOA and AAA's	0500.200100.000	
1.2.2	Increase total seniors assessed annually by 5% by conducting bi-annual trainings and technical assistance as needed to AAA assessment teams regionally and at the central office.	25,267	26,530	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Number of clients	AIM and SC DOA Data Processes	Amazon Web Services (AWS)	Maintain independence of older adults	SC Older Adults, people with disabilities, and their family caregivers	0500.200100.000	
<b>2.1 Provide and increase the number of individuals seeking information and Referral/Assistance (I&amp;R/A) services that offer seniors and their caregivers with current information regarding insurance and Medicare.</b>													
<b>State Objective: Government and Citizens</b>													
2.1.1	Increase numbers of the I&R/A service profiles lists on SC ACTS-500, I&R/A contacts-500, and outreach events-200 totally of 1200 annually. AAA's will expand working partnerships with Individuals, faith groups, and organizations who can assist with resources to provide outlets of marketing, outreach, and educational resources to increase awareness of the services provided through the AAA's.	1200	1200	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Number of I&R/A services	SC ACT	Vision link	Maintain independence of older adults	I&R/A totals	0500.200100.000	
<b>2.2 Provide and increase the number of older adults and persons with disabilities and their caregivers receiving applicable insurance counseling and information regarding Medicare enrollment, Medicare part D prescription plans, and Medicare Advantage plans through programs associated with State Health Insurance Assistance program(SHIAP), Medicare Improvements for Patients and Providers Act (MIPPA) and Senior Medicare Patrol(SMP).</b>													
<b>State Objective: Government and Citizens</b>													
2.2.1	Increase total number of older Adults and adults with disabilities enrolled in prescription drug coverage that meets their financial and health needs, SHIAP, MIPPA, and SMP by 5% annually. Total contacts.	13,892	14,587	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Total numbers	SHIP Tracking and Reporting System (STARS) & SIRS System	Federal STARS Servers	Maintain independence of older adults	I&R/A totals	0500.200100.000	

Perf. Measure Number	Description	Base	Target	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes	
2.2.2	Increase counseling sessions and number of consumers and caregivers receiving SMP counseling annually by 5%, by offering Medicare 101 to new Medicare beneficiaries to empower them in choosing options that suit their needs.	310	325	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Total numbers	SHIP Tracking and Reporting System (STARS) & SIRS System	Federal STARS Servers	Maintain independence of older adults	SC older adults	0500.200100.000		
2.2.3	Increase the number of consumers reached in rural, isolated areas by 5% by identifying and collaborating with partnerships in each region to help raise awareness of local SHIAP, MIPPA and SMP Services.	19,401	20,371	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Total numbers	SHIP Tracking and Reporting System (STARS) & SIRS System	Federal STARS Servers	Maintain independence of older adults	SC older adults	0500.200100.000		
2.2.4	Provide and increase community partnerships by 5% annually, to assist in raising awareness of fraud to reduce the number of consumers misinformed about providers for MA coverage.	2	5	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Total numbers	SHIAP Program Manager	SHIAP Program Manager, listed in grant applications	Maintain independence of older adults	SC older adults	0500.200100.000		
<b>2.3</b>	<b>Increase, expand, and improved participation in congregate and home delivered meals along with expanding and improving nutrition education through collaboration and service provision.</b>							<b>State Objective: Government and Citizens</b>						
2.3.1	Increase the total of Nutritional program services through home delivered and congregate meals served by 5% annually.	25469	26742	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Total numbers	AIM and SC DOA Data Processes	Amazon Web Services (AWS)	Maintain independence of older adults	SC older adults	0500.200100.000		
2.3.2	Increase the total of Nutritional program services through NSIP home delivered and NSIP congregate meal units served by 1% annually.	3100683	3131690	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Total numbers	AIM and SC DOA Data Processes	Amazon Web Services (AWS)	Maintain independence of older adults	SC older adults	0500.200100.000		
<b>2.4</b>	<b>Partner with multiple other entities to create sustainable solutions of food insecurity to improve, expand, and build a statewide participation in nutrition services available to seniors.</b>							<b>State Objective: Government and Citizens</b>						
2.4.1	Increase partnerships by 5 annually, through AAA's, providers of the current relationships/partnerships with Foodbanks, food pantries, Foodshare SC, and assess for any gaps in support.	5	10	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Total numbers	SCIEC Vendor listing	SCIEC Vendor listing	Maintain independence of older adults	SC older adults	0500.200100.000		
<b>2.5</b>	<b>Enhancing South Carolina's Senior Centers to create and support senior centers that offer vibrant activities and multiple services by aiding older adults to live independently in the community as long as possible.</b>							<b>State Objective: Government and Citizens</b>						
2.5.1	Increase the social isolation pilot programs by 2 annually.	2	4	0	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Total numbers	Pilot programs through agency grants	Pilot programs through agency grants	Maintain independence of older adults	SC older adults	0500.200100.000		
<b>2.6</b>	<b>Increase the availability and sustainability of Evidenced-based programs(EBPs) that improve quality of life, health, level of independence, and overall well-being.</b>							<b>State Objective: Government and Citizens</b>						
2.6.1	Increase the number of evidence-based program classes delivered by 5% annually.	6517	6843	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Total numbers	AIM and SC DOA Data Processes	Amazon Web Services (AWS)	Maintain independence of older adults	SC older adults	0500.200100.000		
2.6.2	AAA's and providers increase total number of clients utilizing transportation services by 5% annually.	2268	2381	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Total numbers	AIM and SC DOA Data Processes	Amazon Web Services (AWS)	Maintain independence of older adults	SC older adults	0500.200100.000		
<b>2.7</b>	<b>Expand and increase numbers of caregivers recipients in SC through Title III-E or State Home and Community-Based Services.</b>							<b>State Objective: Government and Citizens</b>						

Perf. Measure Number	Description	Base	Target	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes
2.7.1	Expand the number of total family caregivers support recipients by 5% annually	3430	3602	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Total numbers	AIM and SC DOA Data Processes	Amazon Web Services (AWS)	Maintain independence of older adults	SC older adults	0500.200100.000	
2.7.2	Increase the total Family Caregivers outreach events by 5% annually.	1624	1705	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Total numbers	AIM and SC DOA Data Processes	Amazon Web Services (AWS)	Maintain independence of older adults	SC older adults	0500.200100.000	
2.7.3	Increase and expand the Senior Raising Children/ Older Adults Raising Children caregivers, by 5% statewide with leveraging support and encourage targeted outreach of Senior Raising Children/ Older Adults Raising Children. Total seniors raising children clients.	118	124	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Total numbers	AIM and SC DOA Data Processes	Amazon Web Services (AWS)	Maintain independence of older adults	SC older adults	0500.200100.000	
<b>2.8</b>	<b>Develop new public and private partnerships that further expand and strengthen SC's Coordinated Lifespan respite system at state and local levels, inform policy and engage a broader cross-section of stakeholders into a more formal Lifespan Respite Coalition for future sustainability.</b>									<b>State Objective: Government and Citizens</b>			
2.8.1	Increase and expand total local partnerships and collaboration annually utilizing supplemental programs such as " Break Room project" to increase and expand respite options and numbers of individuals receiving respite by 5%.	5	5	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Total numbers	AIM and SC DOA Data Processes	Amazon Web Services (AWS)	Maintain independence of older adults	SC older adults	0500.200100.000	
2.8.2	Increase and expand total outreach efforts by creating opportunities to generate new knowledge of Lifespan Respite that contributes to the fields of aging, disability and lifespan respite, by 5% annually.	20	20	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Total numbers	AIM and SC DOA Data Processes	Amazon Web Services (AWS)	Maintain independence of older adults	SC older adults	0500.200100.000	
<b>2.9</b>	<b>To enhance the quality of life by improving access to home and community-based services(HCBS) for underserved African Americans with Alzheimer's Disease and Related Disorders (ADRD) and their caregivers in 16 rural counties.</b>									<b>State Objective: Government and Citizens</b>			
2.9.1	Implement and increase trainings of the Powerful Tools for Caregivers(PTC) and Trainers for PTC with a minimum of 160 caregivers and minimum of 32 Trainers annually.	192	192	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Total numbers	SCIES system	SCEIS System	Maintain independence of older adults	SC older adults	0500.200100.000	
2.9.2	Total of Alzheimer's and direct service vouchers administered through the AAA's in the targeted 16 rural counties.	110	110	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Total numbers	AIM and SC DOA Data Processes	Amazon Web Services (AWS)	Maintain independence of older adults	SC older adults	0500.200100.000	
<b>2.10</b>	<b>Address Home Care in a progressive level of need that a program beneficiary usually experiences when dealing with a condition that requires assistance with instrumental or routine activities of daily living to assist older individuals, families, and/ or caregivers to overcome specific barriers to maintain, strengthen, and safeguard independent functioning in the home to delay institutionalization and improve the individual's or caregivers quality of life and include personal care, homemaker and chore assistance</b>									<b>State Objective: Government and Citizens</b>			
2.10.1	Expand and increase total number of clients receiving personal care, homemaker, and chore assistance by 5% annually.	2704	2839	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Total numbers	AIM and SC DOA Data Processes	Amazon Web Services (AWS)	Maintain independence of older adults	SC older adults	0500.200100.000	
<b>2.11</b>	<b>Maintaining Minor Home Repairs to help seniors stay in their homes as long as possible and avoid institutionalization by helping them make the necessary home repairs.</b>									<b>State Objective: Government and Citizens</b>			

Perf. Measure Number	Description	Base	Target	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes
2.11.1	Increase and expand the total number of seniors receiving minor home repairs to their homes by 5% annually.	252	265	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Total numbers	AIM and SC DOA Data Processes	Amazon Web Services (AWS)	Maintain independence of older adults	SC older adults	0500.200100.000	
<b>2.12 Increase and expand the SC Senior Employment Opportunities Program (SCSEP) with employment and job trainings for low-income older adults in need of additional income.</b>											<b>State Objective: Government and Citizens</b>		
2.12.1	Increase older adults numbers seeking job training by 5% annually by offering job training through partnerships between SCDOA and AAAs, workforce development, Goodwill industries, and other aging network stakeholders.	118	118	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Total numbers	WorkforceGPS system	WorkforceGPS system DOL	Maintain independence of older adults	SC older adults	0500.200100.000	
<b>2.13 To be proactive and continue in Emergency Preparedness and Coordination especially during national disasters and Covid-19 Pandemic. Ensure regional policies in place and evaluated annually, or as necessary, ensure safety of older adults and persons with disabilities before, during, and after an emergency.</b>											<b>State Objective: Government and Citizens</b>		
2.13.1	Host at least two Senior P.R.E. P. (Senior Planning and Resources for Emergency Preparedness) events throughout the state annually.	2	2	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Total numbers	Sign in sheets for training kept by SCDOA management	SCDOA Management	Maintain independence of older adults	SC older adults	0500.200100.000;0100.000000.000	
<b>2.14 To strengthen relationships with organizations and governmental entities that provide services to individuals with disabilities and their caregivers.</b>											<b>State Objective: Government and Citizens</b>		
2.14.1	Increase grant funding opportunities by applying for additional 5-10 grants annually to assist the Department in exploring new initiatives to address the needs of the disables population.	5	5	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Total numbers	Grants Administration	Grantsolutions	Maintain independence of older adults	SC older adults	Depends on what type of grant awarded.	
<b>2.15 Increase the number of individuals who contribute to the South Carolina Eldercare Trust Fund(ECT) through a check-off on state income tax forms or through direct contributions in order to provide more state funding for aging services.</b>											<b>State Objective: Government and Citizens</b>		
2.15.1	Increase actual contributions through the check-off on state income tax forms by 5% annually.	500	500	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Total numbers	SCEIS state system	SCEIS System	Maintain independence of older adults	SC older adults	0500.202000X000	
<b>2.16 Provide critical nursing home bed informaiton to older adults who are unable to remain in their home safely and independently.</b>											<b>State Objective: Government and Citizens</b>		
2.16.1	Increase the total number of unique individuals accessing the bed locator website by 5% annually.	18,615	19,546	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Total numbers	NORS (National Ombudsman Reporting System)	Federal NORS servers	Maintain independence of older adults	SC older adults	0500.400100.000	
<b>2.17 Educate medical professionals about the geriatric loan forgiveness program in South Carolina to serve a growing senior population.</b>											<b>State Objective: Government and Citizens</b>		
2.17.1	Increase fellowship grant applicants by 5%	5	5	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Total numbers	SCDOA Management files	SCDOA Management files	Maintain independence of older adults	SC older adults	0	
<b>2.18 Provide statewide coordination, service system development, informaiton and referral, and caregiver support services to individuals with Alzheimer's disease and related disorders, their families, and caregivers.</b>											<b>State Objective: Government and Citizens</b>		
2.18.1	Increase the total number of ARCC grant applicants by 10% Annually.	6	11	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Total numbers	AIM and SC DOA Data Processes	Amazon Web Services (AWS)	Maintain independence of older adults	SC older adults	0500.200100.000	
2.18.2	Increase the total number of ARCC outreach events by 5%	5	5	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Total numbers	AIM and SC DOA Data Processes	Amazon Web Services (AWS)	Maintain independence of older adults	SC older adults	0500.200100.000	
<b>3.1 Provide Adult Guardian ad Litem services to vulnerable adults in South Carolina in cases of abuse, neglect, and exploitation.</b>											<b>State Objective: Healthy and Safe Families</b>		

Perf. Measure Number	Description	Base	Target	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes
3.1.1	Total of cases opened with successful resolution and closed out annually.	521	521	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Total numbers	NORS (National Ombudsman Reporting System)	Federal NORS servers	Maintain independence of older adults	SC older adults	0500.400100.000	
3.1.2	Total of cases assigned to volunteers annually.	106	106	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Total numbers	NORS (National Ombudsman Reporting System)	Federal NORS servers	Maintain independence of older adults	SC older adults	0500.400100.000	
<b>3.2</b>	<b>Provide state leadership in ensuring the rights of older individuals, improve state capacity to provide legal assistance, and provide training and assistance designed to improve the quality and quantity of legal services provided to older individuals.</b>										<b>State Objective: Healthy and Safe Families</b>		
3.2.1	Increase the total number of outreach activities directed at the most vulnerable senior victims of abuse, neglect and exploitation.	15	15	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Total numbers	NORS (National Ombudsman Reporting System)	Federal NORS servers	Maintain independence of older adults	SC older adults	0500.400100.000	
<b>3.3</b>	<b>Develop strong partnerships with pro bono attorneys, the SC Bar pro bono program, Office of the Attorney General, and the SC Department of Justice to operate a robust lawyer referral network for the elderly to address gaps between those priority cases enumerated in the Older American</b>										<b>State Objective: Healthy and Safe Families</b>		
3.3.1	Increase the total number of formalized partnerships between aging/disability and elder rights groups.	1	2	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Total numbers	NORS (National Ombudsman Reporting System)	Federal NORS servers	Maintain independence of older adults	SC older adults	0500.400100.000	
<b>3.4</b>	<b>Enhance legal service delivery systems with a focus on victims of abuse, neglect, exploitation and housing issues.</b>										<b>State Objective: Healthy and Safe Families</b>		
3.4.1	Total annual legal cases opened	521	535	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Total numbers	Guardian ad Litem data system	Amazon Web Services (AWS)	Maintain independence of older adults	SC older adults	0500.300100.000	
3.4.2	Total number of vulnerable adults served annually.	513	513	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Total numbers	Guardian ad Litem data system	Amazon Web Services (AWS)	Maintain independence of older adults	SC older adults	0500.300100.000	
<b>3.5</b>	<b>Identify and implement strategies to ensure that the Ombudsman Program is more effective and efficient in advocating for all residents in long-term care facilities, thereby improving the quality of life and quality of care for residents in long term care facilities.</b>										<b>State Objective: Healthy and Safe Families</b>		
3.5.1	Increase and efficiently track the total resident satisfaction outcomes and total complaint resolution rate by 5% annually.	2201	2311	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Total numbers	NORS (National Ombudsman Reporting System)	Federal NORS servers	Maintain independence of older adults	SC older adults	0500.400100.000	
3.5.2	Increase the number of total calls for consults and complaints to the Ombudsman Program by 5% annually	4677	4911	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Total numbers	NORS (National Ombudsman Reporting System)	Federal NORS servers	Maintain independence of older adults	SC older adults	0	
3.5.3	Increase the number of total quarterly visits to facilities by Ombudsmen representatives by 5% annually	3832	4024	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Total numbers	NORS (National Ombudsman Reporting System)	Federal NORS servers	Maintain independence of older adults	SC older adults	0500.400100.000	
3.5.4	Increase the total number of trained Volunteer Ombudsmans by 5% annually.	138	145	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Total numbers	NORS (National Ombudsman Reporting System)	Federal NORS servers	Maintain independence of older adults	SC older adults	0500.400100.000	
<b>3.6</b>	<b>Empower residents and their families to resolve concerns through selfadvocacy, while creating a greater awareness of the Ombudsment Program.</b>										<b>State Objective: Healthy and Safe Families</b>		
3.6.1	Expand the number of Resident and Family Counselings by 5% annually	4677	4911	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Total numbers	NORS (National Ombudsman Reporting System)	Federal NORS servers	Maintain independence of older adults	SC older adults	0500.400100.000	
<b>3.7</b>	<b>Maximize partnerships to prevent abuse, neglect and exploitation of older adults and older adults with disabilities.</b>										<b>State Objective: Government and Citizens</b>		

Perf. Measure Number	Description	Base	Target	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes	
3.7.1	Increase the total number of community education events about the prevention of elder abuse and exploitation by 10% annually	2	4	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Total numbers	NORS (National Ombudsman Reporting System)	Federal NORS servers	Maintain independence of older adults	SC older adults	0500.400100.000		
<b>3.8</b>	<b>Promote the rights of Healthy Connections Prime members through all phases of the traditional Medicaid and Medicare programs, while protecting the privacy of the member.</b>							<b>State Objective: Government and Citizens</b>						
3.8.1	Increase total participation of members by 5% annually	13,955	14,653	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Total numbers	NORS (National Ombudsman Reporting System)	Federal NORS servers	Maintain independence of older adults	SC older adults	0500.400100.000		

# FY2022

## Budget Data

as submitted for the Accountability Report by:

### L060 - DEPARTMENT ON AGING

State Funded Program No.	State Funded Program Title	Description of State Funded Program	(Actual) General	(Actual) Other	(Actual) Federal	(Actual) Total	(Projected) General2	(Projected) Other	(Projected) Federal4	(Projected) Total
0100.000000.000	Administration	Administration	\$ 1,397,954.49	\$ 42,897.12	\$ 1,659,624.48	\$ 3,100,476.09	\$ 2,461,657.86	\$ -	\$ 1,824,508.00	\$ 4,286,165.86
0500.200100.000	Aging Assistance	Aging Assistance	\$ 428,572.12	\$ 2,499,601.19	\$ 33,825,641.84	\$ 36,753,815.15	\$ 8,006,959.90	\$ 748,000.00	\$ 22,479,332.00	\$ 31,234,290.9
0500.201500X000	Alzheimers	Alzheimer's	\$ 112,411.34	\$ -	\$ -	\$ 112,411.34	\$ 384,680.42	\$ -	\$ -	\$ 384,680.42
0500.202000X000	Geriatric Physician Loan Program	Geriatric Physician Loan Program	\$ -	\$ -	\$ -	\$ -	\$ 70,000.00	\$ -	\$ -	\$ 70,000.00
0500.203000X000	Family Caregivers	Family Caregivers	\$ 1,383,796.73	\$ -	\$ -	\$ 1,383,796.73	\$ 6,146,260.54	\$ -	\$ -	\$ 6,146,260.54
0500.203500X000	Silver Haired Legislature	Silver Haired Legislature	\$ -	\$ -	\$ -	\$ -	\$ 15,000.00	\$ -	\$ -	\$ 15,000.00
0500.204000X000	Home and Community Based Services	Home and Community Based Services	\$ 9,651,962.67	\$ -	\$ -	\$ 9,651,962.67	\$ 22,472,704.00	\$ -	\$ -	\$ 22,472,704.00
0500.300100.000	Adult Guardian ad Litem	Adult Guardian ad Litem	\$ 660,708.79	\$ 3,138.86	\$ -	\$ 663,847.65	\$ 1,788,458.11	\$ 4,800.00	\$ -	\$ 1,793,258.11
9500.050000.000	State Employer Contributions	State Employer Contributions	\$ 624,492.13	\$ 9,349.04	\$ 477,394.90	\$ 1,111,236.04	\$ 780,766.00	\$ 11,200.00	\$ 426,083.00	\$ 1,218,049.00
9817.050000X000	Office On Aging - Software & Technology Sys Upgrde	Office On Aging - Software & Technology Systems Upgrade	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 721,910.02	\$ -	\$ 721,910.02
0500.400100.000	State Long Term Care Ombudsman	State Long Term Care Ombudsman	\$ -	\$ -	\$ -	\$ -	\$ 722,000.00	\$ -	\$ 2,820,000.00	\$ 3,542,000.00
9824.070000X000	Hud Home Modifications	Discretionary 1 time funds of Hud grant	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 800,000.00	\$ 800,000.00
9827.010000X000	Orangeburg Senior Community Center	Proviso to fund Orangeburg Senior Building Improvement	\$ -	\$ -	\$ -	\$ -	\$ 50,000.00	\$ -	\$ -	\$ 50,000.00
9830.060000X000	American Rescue Plan Funding	American Rescue Plan Funding	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 17,245,000.00	\$ 17,245,000.00
9835.020000X000	Fairfax Senior Citizen's Building	Proviso to fund Fairfax Senior Ceitizen's Building	\$ 300,000.00	\$ -	\$ -	\$ 300,000.00	\$ -	\$ -	\$ -	\$ -



# FY2022

## Legal Data

as submitted for the Accountability Report by:

L060 - DEPARTMENT ON AGING

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2022
42 U.S.C. § 1395b-4; 42 U.S.C. § 3012(b)(8)(E); 42 U.S.C. §3030(d)(a)(6)(A); 42 U.S.C. 3030d(a)(9)	Federal	Statute	The Department on Aging provides federal and state funds for State Health and Insurance Assistance services to the ten Area Agencies on Aging (AAA) in the state to provide information, counseling, and assistance relating to the procurement of adequate and appropriate health insurance coverage to individuals who are eligible to receive benefits under this subchapter (in this section referred to as "eligible individuals"). The Department on Aging, along with the AAAs, provide insurance counseling, assistance, referral and education to assist Medicare Beneficiaries. They also take calls to report Medicare fraud.	Distribute funding to another entity		No Change
42 U.S.C. § 3026(a)(2)(C); 42 U.S.C. § 3027(a)(11); 42 U.S.C. § 3027(a)(13); 42 U.S.C. § 3027(a)(24); 42 U.S.C. § 3030d(a)(16); 42 U.S.C. §3032(a)-(c); 42 U.S.C. §3058j	Federal	Statute	The Department on Aging manages the provision of legal services to seniors in priority case areas as enumerated in the Older Americans Act, which are: income, housing, nutrition, protective services, health care, long-term care, defense of guardianship, abuse, neglect, and age discrimination.	Requires a service		No Change
42 U.S.C. § 3030d	Federal	Statute	Provide funds for supportive services for seniors to the ten Area Agencies on Aging ("AAAs") in South Carolina; provide technical assistance, monitors implementation, and provides directives from the federal level to the AAAs.	Distribute funding to another entity		No Change
42 U.S.C. § 3030m; 42 U.S.C. § 3030n	Federal	Statute	The Department on Aging provides funds to the AAAs for senior evidence-based disease prevention and health promotion services and information at multipurpose senior centers, at congregate meal sites through home-delivered meal programs, and at other appropriate sites. The Department on Aging provides funds to the sub-recipients (AAAs) for the provision of demonstrated evidence-based programs that mitigate the negative impact of chronic diseases and related injuries for the population aged 60 and over to support healthy lifestyles and promote healthy behaviors as required by Older Americans Act.	Distribute funding to another entity		No Change
42 U.S.C. § 3030s; 42 U.S.C. § 3030s-1; 42 U.S.C. § 3030s-2	Federal	Statute	The Department on Aging provides federal and state funds for Family Caregiver Support services to the ten Area Agencies on Aging (AAA) in the state to provide multifaceted systems of support services for family caregivers; and for older relative caregivers. The services provided, in a State program under subsection (a), by an area agency on aging, or entity that such agency has subcontracted with, shall include (1) information to caregivers about available services; (2) assistance to caregivers in gaining access to the services; (3) individual counseling, organization of support groups, and caregiver training to assist the caregivers in the areas of health, nutrition, and financial literacy, and in making decisions and solving problems related to their caregiver roles; (5) supplemental services, on a limited basis, to complement the care provided by caregivers. 42 U.S.C. § 3030s-1(a)-(b). The Department on Aging provides funds to sub-recipients (AAAs and SC Respite Coalition) for the provision of respite, supports, and assistance to family and informal caregivers to allow their aged or disabled family member to remain at home. Additionally, the agency provides the Area Agencies on Aging technical assistance, monitors implementation, and communicates directives from the federal level.	Distribute funding to another entity		No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2022
42 U.S.C. § 3058g(a)(3)(A)	State	Statute	The State Long Term Care Ombudsman shall serve on a full-time basis, and shall, personally or through representatives of the Office - identify, investigate, and resolve complaints that are made by or on behalf of, residents, including residents with limited or no decision making capacity and who have no known legal representative, and if such a resident is unable to communicate consent for an Ombudsman to work on a complaint directly involving the resident, the Ombudsman shall seek evidence to indicate what outcome the resident would have communicated (and, in absence of evidence to the contrary, shall assume that the resident wishes to have the resident's health, safety, welfare, and rights protected) and shall work to accomplish that outcome; and relate to the action, inaction, or decisions, that may adversely affect the health, safety, welfare or rights of the residents (including the welfare and rights of the residents with respect to the appointment and activities of guardians and representative payees), of providers, or representatives of providers of long-term care services; public agencies; or health and social service agencies.	Requires a service	Investigation and resolution of complaints by residents in long-term care facilities and advocacy for the protection and rights of said residents. The South Carolina Code of Laws addresses this program in Section 43-38-10 et. seq.	No Change
42 U.S.C. § 300ii - 300ii-4	Federal	Statute	The Department on Aging provides federal and state funds for Lifespan Respite to the SC Respite Coalition. The purposes of this section are - (1) to expand and enhance respite care services to family caregivers; (2) to improve the statewide dissemination and coordination of respite care; and (3) to provide, supplement, or improve access and quality of respite care services to family caregivers, thereby reducing family caregiver strain. 42 U.S.C. § 300ii-1. The Department on Aging provides funds to the sub-recipient (SC Respite Coalition) for the provision of respite, supports, and assistance to family and informal caregivers to allow their aged or disabled family member to remain at home. The SC Department on Aging provides the SC Respite Coalition technical assistance, monitors implementation, and communicates directives from the federal level. The SC Respite Coalition is responsible for implementing the Lifespan Respite services in the state.	Distribute funding to another entity		No Change
42 U.S.C. §§ 3056-3056p; 42 U.S.C. § 3030d(a)(12)	Federal	Statute	The Department on Aging provides a community service employment through a sub-recipient (Goodwill) for eligible seniors in South Carolina. Senior Community Service Employment is a job training program where older South Carolina adults gain work experience in a variety of community service activities at non-profit and public facilities. Participants must be at least 55, unemployed, and have a family income of no more than 125% of the federal poverty level. Enrollment priority is given to veterans and qualified spouses, then to individuals who are over 65, have a disability, have low literacy skills or limited English proficiency, reside in a rural area, are homeless or at risk of homelessness, have low employment prospects, or have failed to find employment after using the American Job Center system. The Department on Aging provides grant funds to the sub-recipient(s) to provide on the job training and employment opportunities for those seniors 55 and older who are low income and seek to enhance their job skills and abilities.	Distribute funding to another entity		No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2022
42 U.S.C. §1315a	Federal	Statute	The Department on Aging, at the direction of the Office of the State Long Term Care Ombudsman, oversees the Healthy Connection Prime Ombudsman Program. The Prime Ombudsmen receive, investigate and advocate on behalf of dual beneficiaries (beneficiaries who have both Medicare and Medicaid) age sixty-five and older with inquiries and/or complaints about access to healthcare services, billing issues and provider payment. This is a demonstration grant program administered by the S.C. Department on Aging that helps older adults age 65 and older who are enrolled in Healthy Connections Prime address concerns or conflicts that may interfere with navigating and coordinating their health coverage through Medicare and Medicaid.	Requires a service	Receive and investigate complaints, and advocates on behalf of dual beneficiaries (beneficiaries who have both Medicare and Medicaid) age sixty-five and older with inquiries and/or complaints about access to healthcare services, billing issues and provider payment.	No Change
42 U.S.C. 3030d-21; 42 U.S.C. § 3030e; 42 U.S.C. § 3030f; 42 U.S.C. § 3030g; 42 U.S.C. § 3030g-21; 42 U.S.C. § 3030g-22	Federal	Statute	The Department on Aging provides funds to the AAAs for the provision of nutritional meals, nutritional education, and socialization to seniors to reduce hunger and food insecurity, promote socialization of older individuals, and promote the health and well-being of older individuals by assisting such individuals to gain access to nutrition and other disease prevention and health promotion services to delay the onset of adverse health conditions as a result of poor nutritional behavior. The Department also provides technical assistance, monitors implementation, and relays directives from the federal level to the AAAs.	Distribute funding to another entity		No Change
Proviso 40.1	State	FY22-23 Proviso	Unexpended balances on June thirtieth of the prior fiscal year of the required state matching funds appropriated in Part IA, Section 40, Distribution to Subdivisions, shall be carried forward into the current fiscal year to be used as required state match for federal funds awarded to subdivisions on or before September thirtieth of the current fiscal year.	Distribute funding to another entity		No Change
Proviso 40.2	State	FY22-23 Proviso	Of the state funds appropriated under Distribution to Subdivisions, the first allocation by the Department on Aging shall be for the provision of required State matching funds according to the Department on Aging formula for distributing Older Americans Act funds. The balance of this item shall be distributed to the planning and service areas of the State. In the event state appropriations are reduced, reductions to the planning and service areas shall be based on amounts distributed in accordance with the previous requirements.	Distribute funding to another entity		No Change
Proviso 40.3	State	FY22-23 Proviso	The Department on Aging is authorized to receive and expend registration fees for educational, training and certification programs.	Requires a service	Educational, training, and certification programs.	No Change
Proviso 40.4	State	FY22-23 Proviso	The duties and responsibilities, including the statutory requirement to hold meetings of the Coordinating Council established pursuant to Section 43-21-120 and of the Long Term Care Council established pursuant to Section 43-21-130, both under the Department on Aging, are suspended for the current fiscal year.	Requires a service	Suspension of meetings of the Long-Term Care Council and the Coordinating Council.	Suspended
Proviso 40.5	State	FY22-23 Proviso	State funds appropriated for Home and Community-Based Services shall be used to fund those services that most directly meet the goal of allowing seniors to live safely and independently at home. Definition of allowable services. Appropriations requirements for HCBS funds for monitoring; redirection to areas affected by emergencies; carry-forward; intrastate funding formula; indexing methodology; prohibition on reallocating HCBS funds for other purposes.	Requires a service	Funding services that allow seniors to live independently at home; this is achieved by providing funding to the Area Agencies on Aging.	No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2022
Proviso 40.6	State		The Department on Aging is authorized to make a single lump sum payment to the lending institution of a recipient of the Geriatric Loan Forgiveness Program of up to \$35,000 or the loan balance, whichever is less. Unexpended balances of the previous fiscal year appropriated by Part IA, Section 40, Geriatric Physician Loan Program, shall be carried forward and used for the same purpose as originally appropriated.	Requires a manner of delivery		No Change
Proviso 40.7	State	FY22-23 Proviso	Unexpended funds from appropriations to the Department on Aging for caregivers shall be carried forward from the prior fiscal year and used for the same purpose.	Requires a manner of delivery		No Change
Proviso 40.8	State	FY22-23 Proviso	Any unexpended funds from appropriation to the Department on Aging for the Vulnerable Adult Guardian ad Litem Program shall be carried forward from the prior fiscal year and used for the same purpose.	Requires a manner of delivery		No Change
SC Acts and Joint Resolutions 2018, Act No. 291.	State	Statute	Committee authorized to meet for one year in 2019 to study Palliative Care and make a report to the Governor and the General Assembly; the Department on Aging was tasked by the legislation to coordinate the meetings.	Report our agency must/may provide		No Change
Section 12-21-4200, Section 43-31-40 (k)	State	Statute	Provide funding, through Senior Center Permanent Improvement Project grants, to enhance or build multipurpose senior centers. PIP funding comes from state bingo tax revenues. The first nine hundred forty-eight thousand dollars of the total revenues derived from the provisions of this article must be deposited monthly in twelve equal amounts into an account in the Office of the State Treasurer and called "Department on Aging Senior Citizen Centers Permanent Improvement Fund". All interest earned on monies in the Department on Aging Senior Centers PIP fund must be credited to this fund.	Distribute funding to another entity		No Change
Section 30-4-10 et. seq.	State	Statute	The Department on Aging manages, processes, and responds to all Freedom of Information Act request as prescribed by South Carolina state law.	Requires a service	Yes	No Change
Section 43-21-10; Section 43-21-20	State	Statute	Coordinate and host the South Carolina Advisory Council on Aging.	Board, commission, or committee on which someone from our agency must/may serve		No Change
Section 43-21-120	State	Statute	The Department on Aging is tasked by statute to coordinate the Coordinating Council, which works with the Department on the coordination of programs related to the field of aging, and to advise and make pertinent recommendations. This council was suspended by Proviso 40.4.	Not related to agency deliverable		No Change
Section 43-21-130; Section 43-21-140; and Section 43-21-150	State	Statute	The Department on Aging is tasked by statute to coordinate the Long-Term Care Council, which must shall study and make recommendations concerning the costs and benefits of: adult day care centers, in-home and institutional respite care, adult foster homes, incentives for families to provide in-home care, such as cash assistance, tax credits or deductions, and home-delivered services to aid families caring for chronically impaired elderly relatives. This council was suspended by Proviso 40.4.	Report our agency must/may provide		No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2022
Section 43-21-160	State	Statute	These funds must be used to award grants to public and private nonprofit agencies and organizations to establish and administer innovative programs and services that assist older persons to remain in their homes and communities with maximum independence and dignity. The Department on Aging administers the Eldercare Trust Fund by: assessing the needs of the frail elderly to establish priorities for meeting the needs; receiving gifts, bequests, devises and voluntary contributions through the Department on Revenue's Check the Box Program for deposit into the fund; soliciting proposals for programs identified to meet the service needs; providing technical assistance to those submitting proposals to meet the needs of the program; and entering into contracts for awarding grants to public and private nonprofit organizations.	Distribute funding to another entity		No Change
Section 43-21-190	State	Statute	Provide funding through budget line item to the Silver Haired Legislature.	Distribute funding to another entity		No Change
Section 43-21-200	State	Statute	The Department on Aging administers the Geriatric Physician Loan Forgiveness Program which provide state funds to repay loans incurred by physicians licensed to practice in the State of South Carolina who have completed a fellowship training program or who are in the process of completing a training program in geriatrics or geriatric psychiatry accredited by the Accreditation Council for Graduate Medical Education. The Department on Aging executes a contract with physicians who agree to practice in the state for no less than five years immediately following completion of his/her fellowship; agree to accept Medicare and Medicaid patients; accept reimbursement or contractually binding rates and not to discriminate against patients based on their ability to pay.	Distribute funding to another entity		No Change
Section 43-35-200(A); Section 43-35-220; Section 43-35-230	State	Statute	Recruit, train, and supervise volunteers to serve as court-appointed guardians ad litem in abuse, neglect, and exploitation cases in family court. Conduct outreach events to recruit volunteers, and provide training to current volunteers.	Requires a service	Training and supervision for guardian ad litem recruits and volunteers.	No Change
Section 43-35-220(A); Section 43-35-45(C)	State	Statute	Provide trained, non-attorney guardians ad litem to represent the best interests of vulnerable adults, as defined in the Omnibus Adult Protection Act, by advocating for the welfare and rights of a vulnerable adult involved in an abuse, neglect, or exploitation hearing. Each guardian ad litem is represented by one of the program's private contract attorneys during vulnerable adult abuse, neglect, and exploitation proceedings in family court.	Requires a service	Advocacy for a vulnerable adults' best interests in abuse, neglect, and exploitation proceedings in family court.	No Change
Section 43-35-310; Section 43-35-320; Section 43-35-330; Section 43-35-340; Section 43-35-350	State	Statute	The State Long Term Care Ombudsman serves as a member of the Adult Protection Coordinating Council which was created under the auspices of the S.C. Department of Health and Human Services. The Council meets quarterly and is responsible for coordinating, planning, and implementing the efforts of those entities involved in adult protection. Data is provided to the Council regarding the number of Long Term Ombudsman cases handled each quarter, including those involving abuse, neglect or exploitation. The State Long Term Care Ombudsman serves as a member of the Fatality Review committee to review SLED facility death investigations.	Board, commission, or committee on which someone from our agency must/may serve		No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2022
Section 44-36-310; Section 44-36-320	State	Statute	The Department on Aging provides state seed grant funding to local centers to assist persons with Alzheimer's disease and related disorders and their families. Additionally the agency provides the Alzheimer's Resource Coordination Centers technical assistance, monitors implementation, and communicates directives from the state and or federal level. The center shall: (1) initiate the development of systems which coordinate the delivery of programs and services; (2) facilitate the coordination and integration of research, program development, planning, and quality assurance; (3) identify potential users of services and gaps in the service delivery system and expand methods and resources to enhance statewide services; (4) serve as a resource for education, research, and training to provide information and referral services; (5) provide technical assistance for the development of support groups and other local initiatives to serve individuals, families, and caregivers; (6) recommend public policy concerning Alzheimer's disease and related disorders to state policymakers; (7) submit an annual report to the Chairman of the Medical Affairs Committee of the Senate and the Chairman of the Medical, Military and Municipal Affairs Committee of the House of Representatives in addition to publishing the report on the Governor's website; and (8) facilitate the coordination and integration of educational initiatives for health care providers on the importance and value of early detection and timely diagnosis of cognitive impairment, validated cognitive assessment tools, and increasing understanding and awareness of early warning signs of Alzheimer's disease and other types of dementia and how to reduce the risk of cognitive decline.	Distribute funding to another entity		No Change

# FY2022

## Services Data

as submitted for the 2022 Accountability Report by:

L060 - DEPARTMENT ON AGING

Description of Service	Description of Direct Customer	Customer Name	Others Impacted by Service	Division or major organizational unit providing the service.	Description of division or major organizational unit providing the service.	Primary negative impact if service not provided.	Changes made to services during FY2022	Summary of changes to services
Supports the operations of the Department on Aging.	Government and Department on Aging staff	Aging Staff	Seniors of SC	I. Administration of the Department on Aging	Provides funding for the administration of the Department on Aging.	If no staff to monitor, complete outreach seniors don't receive services	No Change	
Federal Older Americans Act programs and services, and aging services funded through state sources.	Government and citizens	SC Seniors	congregate sites, recreational centers, and Long Term Care facilities	II.A. Aging Assistance	Provides funding for aging services and programs in order to improve the quality of life for South Carolina seniors, allowing them to remain safely and independently at home for as long as possible.	Vulnerable adults would be at higher risk of institutionalization.	No Change	
Provides and supports services for Vulnerable Adults under the custody of the SC Department of Social Services because of abuse, neglect, and exploitation, or who are unable to care for themselves.	Government and citizens	SC Adults	SC DSS	II.B. Adult Guardian ad Litem	Provides funding for the Vulnerable Adult Guardian ad Litem program to recruit and train volunteers and staff to represent vulnerable adults who are under custody of the SC Department of Social Services because they have been abused, neglected, exploited or are no longer able to care for themselves.	Vulnerable adults would be at higher risk of abuse, neglect, self-neglect, and exploitation. APS would have to find other solutions to Guardian ad Litem representation for vulnerable adults in their custody.	No Change	
Provides for employee benefits to staff at the Department on Aging.	Government and Department on Aging staff	Aging Staff	Aging Staff	III. Employee Benefits	Provides for retirement, FICA, Workers Compensation, health insurance, and unemployment compensation for staff.	If no staff to monitor, complete outreach seniors don't receive services	No Change	

# FY2022

## Partnerships Data

as submitted for the 2022 Accountability Report by:

L060 - DEPARTMENT ON AGING

Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
Non-Governmental Organization	Alzheimer's Association - SC Chapter	Aging Partner	No Change
Non-Governmental Organization	AARP SC	Aging Partner	No Change
Non-Governmental Organization	ABLE SC	Aging Partner	No Change
Non-Governmental Organization	Absolute Total Care	Aging Partner Prime Ombudsman Program	No Change
Federal Government	Administration for Community Living	Funding entity	No Change
Non-Governmental Organization	ADvancing States	Aging Partner	No Change
Non-Governmental Organization	AIRS (Alliance of Information and Referral Specialists)	Aging Partner	No Change
Non-Profit Organization	Alzheimer's Family Services of Greater Beaufort	Aging Partner ARCC	No Change
Non-Governmental Organization	American Red Cross	Aging Partner	No Change
Non-Profit Organization	Anderson Interfaith Ministries	Aging Partner ECT	No Change
Local Government	Appalachian Area Agency on Aging	Contracted Services	No Change
Non-Profit Organization	Association for the Blind	Aging Partner ECT	No Change
Non-Governmental Organization	Catawba Area Agency on Aging	Contracted Services	No Change
Federal Government	Center for Medicaid and Medicare Services	Funding entity	No Change
Local Government	Central Midlands Area Agency on Aging	Contracted Services	No Change
Higher Education Institute	Clemson University	Aging Partner	No Change
Federal Government	CMS (Center for Medicare and Medicaid Services)	Aging Partner	No Change
Non-Governmental Organization	Consumer Voice	Aging Partner	No Change
State Government	Department of Insurance	Aging Partner SHIP	No Change
Non-Governmental Organization	Department of Veterans affairs	Aging Partner	No Change
Non-Governmental Organization	Family Connection of SC	Aging Partner	No Change
Non-Profit Organization	Golden Corner Respite	Aging Partner ARCC	No Change
Non-Profit Organization	Goodwill	Aging Partner	No Change
Non-Governmental Organization	Harvest Hope Food Bank	Aging Partner	No Change
Non-Governmental Organization	Leading Age	Aging Partner Long Term Care Ombudsman Program	No Change
Non-Profit Organization	Leeza's Care Connection	Aging Partner ARCC	No Change
State Government	Legislative Committee to Study Services, Programs and Facilities for Aging (Joint Legislative Committee on Aging)	Aging Partner	No Change
Local Government	Lowcountry Area Agency on Aging	Contracted Services	No Change
Local Government	Lower Savannah Area Agency on Aging	Contracted Services	No Change
Non-Profit Organization	Magnolia Memory Care	Aging Partner ARCC	No Change



Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
Higher Education Institute	Medical University of South Carolina	Aging Partner	No Change
Non-Profit Organization	Midlands Community Development Corp	Aging Partner ARCC	No Change
Non-Governmental Organization	Molina Health	Aging Partner Prime Ombudsman Program	No Change
Non-Governmental Organization	National Association of Area Agencies on Aging (N4A)	Aging Partner	No Change
Professional Association	National Association of State Ombudsman Program	Aging Partner	No Change
Non-Governmental Organization	National Council on Aging (NCOA)	Aging Partner	No Change
Non-Governmental Organization	National Institute of Senior Centers (NISC)	Aging Partner	No Change
Non-Governmental Organization	National Meals on Wheels	Aging Partner	No Change
Non-Profit Organization	Oconee Memorial Hospital Foundation	Aging Partner ARCC	No Change
Non-Profit Organization	Palmetto Care Connections	Contracted Services	No Change
Non-Governmental Organization	Regional contracted service providers	Contracted Services	No Change
Non-Profit Organization	Respite Care Charleston	Aging Partner ARCC	No Change
Non-Governmental Organization	Salvation Army	Aging Partner	No Change
Local Government	Santee-Lynches Area Agency on Aging	Contracted Services	No Change
State Government	SC Advisory Council on Aging	Aging Partner	No Change
Non-Governmental Organization	SC Assisted Living Association (SCALA)	Aging Partner Long Term Care Ombudsman Program	No Change
Non-Governmental Organization	SC Association of Council on Aging Directors (SCACAD)	Aging Partner	No Change
State Government	SC Attorney Generals' Office (Medicaid Fraud)	Aging Partner	No Change
Non-Governmental Organization	SC Bar Association	Aging Partner	No Change
Private Business Organization	SC Blue Cross Blue Shield	Aging Partner	No Change
State Government	SC Department of Corrections	Aging Partner	No Change
State Government	SC Department of Disabilities and Special Needs	Aging Partner	No Change
State Government	SC Department of Education	Aging Partner	No Change
State Government	SC Department of Health and Human Services (Medicaid)	Aging Partner	No Change
State Government	SC Department of Social Services / Adult Protective Services	Aging Partner	No Change
State Government	SC Department of Transportation	Aging Partner	No Change
Professional Association	SC Elks Association	Aging Partner	No Change
State Government	SC Emergency Management Division	Aging Partner	No Change
State Government	SC Fire Marshall (Fire Safe SC)	Aging Partner	No Change
Non-Governmental Organization	SC Hospital Association	Aging Partner	No Change
Higher Education Institute	SC Institute of Medicine and Public Health	Aging Partner	No Change
Non-Governmental Organization	SC Legal Services	Aging Partner	No Change
State Government	SC Protection and Advocacy	Aging Partner	No Change
Non-Governmental Organization	SC Respite Coalition	Aging Partner and service contractor	No Change

Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
Non-Governmental Organization	SC Thrive	Aging Partner	No Change
Professional Association	SC Veterinarian Association	Aging Partner	No Change
Professional Association	SCARN (SC Aging Research Network)	Aging Partner	No Change
Non-Governmental Organization	Sincere HomeOwners United Together (SHOUT)	Aging Partner Long Term Care Ombudsman Program	No Change
Federal Government	Social Security Administration	Aging Partner SHIP	No Change
Non-Governmental Organization	Southeast Association of Area Agencies on Aging (SE4A)	Aging Partner	No Change
Non-Profit Organization	The Ark of Summerville	Aging Partner ARCC	No Change
Non-Governmental Organization	The Cooperative Ministry	Aging Partner Long Term Care Ombudsman Program	No Change
Non-Governmental Organization	Trident Area Agency on Aging	Contracted Services	No Change
Federal Government	U.S. Department of Labor	Funding entity	No Change
Non-Profit Organization	Under One Roof	Aging Partner ECT	No Change
Higher Education Institute	University of South Carolina	Aging Partner	No Change
Higher Education Institute	University of South Carolina College of Social Work	Aging Partner	No Change
Local Government	Upper Savannah Area Agency on Aging	Contracted Services	No Change
Higher Education Institute	USC Arnold School of Public Health /Office for the Study on Aging	Aging Partner	No Change
Private Business Organization	Vantage Point-Care South Area Agency on Aging (Pee Dee)	Contracted Services	No Change
Local Government	Waccamaw Area Agency on Aging	Contracted Services	No Change
Private Business Organization	Walgreens Corporation	Aging Partner	No Change
Non-Profit Organization	Womens Missionary Society	Aging Partner	No Change

# FY2022

## Reports Data

as submitted for the Accountability Report by:

L060 - DEPARTMENT ON AGING

Report Name	Law Number (if applicable)	Summary of information requested in the report	Date of most recent submission DURING the past fiscal year	Reporting Frequency	Type of entity/entities	Method to access the report	Direct access hyperlink or agency contact (if not provided to LSA for posting online)	Changes to this report during the past fiscal year	Explanation why a report wasn't submitted
Adult Protection Coordinating Council (APCC)	§43-35-5	Quality data reports regarding number of abuse, neglect and exploitation cases, resolution rates and referrals to law enforcement.	June of 2022	Quarterly	South Carolina state agency or agencies	Electronic copy available upon request	dwatson@aging.sc.gov	No Change	
Agency Accountability Report	§1-1-810	The report "must contain the agency's or department's mission, objectives to accomplish the mission, and performance measures that show the degree to which objectives are being met." Agencies must "identify key program area descriptions and expenditures and link these to key financial and performance results measures."	September of 2021	Annually	South Carolina state agency or agencies	Provided to LSA for posting online	lcrosby@aging.sc.gov; lcozdill@aging.sc.gov	Amend	Amended to follow the goals and objectives of the Agencies State Plan for FY2023 due Sept 15-22
CAFR (Comprehensive Annual Finance Report)	§11-7-60	Fiscal Review	September of 2021	Annually	South Carolina state agency or agencies	Electronic copy available upon request	lcrosby@aging.sc.gov	No Change	
Centers for Medicare and Medicaid Services		Programmatic report for grant entity regarding dual beneficiaries (Medicare and Medicaid)	January of 2022	Monthly	Entity within federal government	Electronic copy available upon request	cstrong@aging.sc.gov	No Change	
National Aging Program Information System (NAPIS)- State Reporting Tool (SRT)		Data on aging services delivered in SC. The National Aging Program Information Systems (NAPIS) is a State Reporting Tool (SRT) the Administration for Community Living (ACL)/Administration on Aging (AoA) uses to monitor performance and collect information on Older Americans Act (OAA) Title III, VI (Chapters 3 and 4 grants) and VII programs. States and Area Agencies on Aging (AAA) provide detailed information on OAA program participants, services, and expenditures annually by submitting comprehensive State Program Reports (SPR). Access to data entry and analysis tools is restricted to authorized users (state grantees and sub-grantees). Public Information collected through the SRT is reported annually and can be viewed by visiting the AGID website <a href="https://agid.acl.gov/">https://agid.acl.gov/</a> .	March of 2022	Annually	Entity within federal government	Electronic copy available upon request	pondyk@aging.sc.gov	No Change	

Report Name	Law Number (if applicable)	Summary of information requested in the report	Date of most recent submission DURING the past fiscal year	Reporting Frequency	Type of entity/entities	Method to access the report	Direct access hyperlink or agency contact (if not provided to LSA for posting online)	Changes to this report during the past fiscal year	Explanation why a report wasn't submitted
Older Americans Act Performance System, (OOAPS)	Older Americans Act, Public Law 89-73	Data on the Ombudsman Program	September of 2021	Annually	Entity within federal government	Electronic copy available upon request	dwatson@aging.sc.gov	No Change	
SFFA (Schedule of Federal Financial Assistance)	§117.94	Fiscal Review	September of 2021	Annually	South Carolina state agency or agencies	Electronic copy available upon request	lrosby@aging.sc.gov	No Change	