



2023 Annual Accountability Report

Department of Veterans' Affairs

Agency Code: E260

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AGENCY'S DISCUSSION AND ANALYSIS

I. Mission. The South Carolina Department of Veterans' Affairs leads and enables a state-wide coalition of partners with an interest in Veterans to create and sustain an environment in which Veterans can thrive as valued and contributing members of the South Carolina community.

II. Scope of Report. In FY22-23, the department continued to execute its established campaign plan, with associated strategic and operational objectives, as delineated in previous reports. This report captures the departments progress along each of the four lines of effort of the campaign plan.

Based on the experience of the past three years, the department focused its efforts in FY22-23 on fourteen specific metrics, grouped into four Focus Areas. Those metrics, with both the goals established at the beginning of the year and the degree to which they were achieved by the end of the year, are summarized below. Additionally, the department began the planning and preparation necessary to support a potential transfer of responsibility for Veteran homes from the Department of Mental Health, a concept approved by the General Assembly and the Governor in May, 2023.



FY 22-23 Action Plan Summary 1 July, 2022 – 30 June, 2023

	Focus Area 1 Expand the Coalition	Focus Area 2 Reduce Veteran Suicide	Focus Area 3 Improve Veteran Services in Under-resourced Counties	Focus Area 4 Improve Educational Opportunities Military Children
Focus Areas	Intent: Improve our ability to effectively and efficiently align available resources to Veteran needs by increasing the number of partners actively participating in the state-wide network.	Intent: Reverse the long-standing trendline of rising Veteran suicide rates.	Intent: Reduce the broad disparity in Veteran Services available to those in urban counties and those in rural and poorly resourced counties.	Intent: Make South Carolina a station of choice for service members by addressing long-standing concerns about public education.
	2.1.3 Number of service providers using the SC Veteran Coalition Goal: 30 Achieved: 84	2.2.1 Veteran Suicide Rate in South Carolina Goal: 27/100k Achieved: 29.7	1.1.1 Percentage of county offices that are open 37.5 hours per week Goal: 90% Achieved: 89%	5.2.1.1 Number/type of existing/proposed alternatives to traditional public schools that are available Goal: 299 Achieved: 300
Performance Goals	4.1.2 Percentage of County Veterans Affairs Offices enrolled in the SC Veteran Coalition Goal: 50% Achieved: 19%	2.2.5 Number of county offices who have gun locks available on request by a Veteran or family member Goal: 22 Achieved: 46	1.1.2 Percentage of counties with a minimum of two fully-accredited full-time equivalent staff members Goal: 83% Achieved: 82%	5.2.1.2 Number of Purple Star designated school districts in the state Goal: 12 Achieved: 11
	4.2.1 Number of counties with a Community Veteran Engagement Board or similar body Goal: 35 Achieved: 25	2.2.6 Number of partnered organizations in the coalition using "Ask The Question" Suicide Prevention Campaign Goal: 30 Achieved: 30	2.1.1 Percentage of counties in which Veterans have access to county-wide transport three days per week Goal: 61% Achieved: 69%	5.2.1.3 Percentage of schools zoned for military installations with a score \geq the state average in ELA and math Goal: 67% Achieved: 50%
		2.2.7 Number of Palmetto Pathfinders trained and available to connect with Veterans Goal: 166 Achieved: 121	4.3.1 Percentage of counties with a functional Veteran Treatment Court Goal: 26% Achieved: 26%	Focus Area 5 Prepare for the Potential Transfer of Responsibility for Veteran Nursing Homes

III. Agency Strategies, Goals, and Outcomes. Our strategic plan includes four main lines of effort with five associated strategic objectives.

Line of Effort 1: Assist Veterans and their families in obtaining the benefits to which they are entitled.

1) Strategic Objective 1: Build and sustain administrative policies, procedures, and programs to assist Veterans and their families in effectively and efficiently obtaining their entitled benefits.

a) Claims and Appeals. While this Department provides some support to Veterans filing claims with the US Department of Veterans' Affairs, the primary source of assistance in filing claims comes from the county offices. Although the Department fielded a state-wide electronic claims management system in 2020, only 34 of

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46 counties have moved to the standard system (an increase of one county during the past year). As a result, we cannot accurately verify the electronic submission of Veterans' claims and benefit activities self-reported by the county offices. In the past fiscal year, county offices reported filing 63,214 forms with the US Department of Veterans' Affairs, yet we can confirm only 14,130 (22.3%) of these actions, which is a further decrease in resolution achieved the prior year. Our accountability review of data collated over the past fiscal year determined that a deviation in the discipline and standards of reporting, as well as the absence of verifiable data from county offices not using the standard platform, contributed to the loss of fidelity at the Department level. The counties self-reported actions filed on behalf of South Carolina Veterans during the past year is provided in Table 1.

County	County Reported	County	County Reported	County	County Reported
Abbeville	2495	Berkeley	2888	Colleton	746
Aiken	2342	Calhoun	233	Darlington	261
Allendale	24	Charleston	4499	Dillon	214
Anderson	2411	Cherokee	835	Dorchester	1547
Bamberg	134	Chester	477	Edgefield	677
Barnwell	212	Chesterfield	318	Fairfield	930
Beaufort	999	Clarendon	165	Florence	505

County	County Reported	County	County Reported	County	County Reported
Georgetown	894	Lancaster	858	Newberry	3990
Greenville	1945	Laurens	298	Oconee	953
Greenwood	1627	Lee	796	Orangeburg	1635
Hampton	109	Lexington	2977	Pickens	1145
Horry	5870	Marion	102	Richland	2686
Jasper	1184	Marlboro	333	Saluda	69
Kershaw	1539	McCormick	185	Spartanburg	1252

County	County Reported
Sumter	1816
Union	3016
Williamsburg	414
York	4609

Table 1. County Summary of Forms Filed with US Department of Veterans' Affairs

The Department does not have the ability to comprehensively determine with confidence the "amounts of benefits obtained for Veterans." The US Department of Veterans' Affairs reports award decisions (which detail the amount of benefit a Veteran will receive) directly to the beneficiary, not to the agent assisting with the claim or appeal.

For determining benefits paid to South Carolina Veterans, we are dependent upon data provided by the US Department of Veteran's Affairs, which is aggregated at the State and County levels. In its most recent report, the USDVA reports that in FY22 (the year prior to the year covered in this report), South Carolina Veterans received \$3.03 billion in compensation and pension, an increase over the FY21 figure of \$2.6 billion.

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The data does not differentiate between benefits paid as the result of a claim filed with or without the assistance of a county, state, or other agent.

Support to Veterans at Medical Centers. The Department provided service officers at the US Department of Veterans' Affairs medical centers in Columbia and North Charleston to assist Veterans, families, and beneficiaries with benefit and claim processing. We averaged two days of coverage per week at the North clinic, processing 1,740 actions. We averaged three days per week at the Columbia center, processing 2,100 actions.

Veteran's Experience Action Center. In March 2023, in conjunction with the US Department of Veteran Affairs' Columbia Regional Office, the American Legion, and Veterans of Foreign Wars, we participated in a three-day Veteran's Experience Action Center hosted by the SC National Guard at the Bluff Road Armory. More than 700 South Carolina Veterans and family members attended the event where we engaged 163 clients for benefits or claims associated with the August 2022 Sergeant First Class Heath Robinson Honoring our Promise to Address Comprehensive Toxics (PACT) Act federal legislation.

Veteran Hearings & Appeals. The Department provided three full-time employees to assist South Carolina Veterans with US Department of Veteran Affairs' Board of Veteran Appeals hearings and appeals regarding claims decisions. During the last fiscal year, we assisted Veterans and their families with 374 hearings.

b) M.J. "Dolly" Cooper State Veterans' Cemetery. During this year, the M.J. "Dolly" Cooper State Veterans' Cemetery interred 505 remains (360 Veterans and 145 dependents).

- 345 below-ground burials
- 153 columbarium niche placements
- 7 scatterings
- 2 interments denied as ineligible.

Pre-certifications. Additionally, the Cemetery processed 272 requests for pre-certification (advance arrangement for future burial). Of these, 258 were approved, 14 were denied as ineligible, and 6 were withdrawn by the Veteran or family member (interred elsewhere or moved out of state).

Cemetery Property Accountability. The Department utilized the State Procurement Office to turn-in excess equipment, processing seven transactions for specialty equipment that resulted in \$59,999.98 of recovered value through auction actions.

c) South Carolina Tuition Assistance for Certain War Veterans' Children Program. The Department processed 1,146 requests for tuition waivers in the past year. Of these, 305 were from students already approved for the Tuition Waiver Program seeking an in-state transfer from one institution to another, and 967 were approved for first time applicants. 174 applications were denied as ineligible, primarily for failing to meet residency or wartime service eligibility criteria.

d) War Records. In the past fiscal year, the Department added 8,233 DD-214s to the electronic War Record, bringing the total to 73,218. This represents 20.34% of the paper records currently in the possession of the Department. At the current rate of entry, the Department will complete the upload of the entire paper record by January 2036. The Department is currently examining options to accelerate this process.

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e) Veteran Service Organization Honor Guard (VSO HG) Reimbursement Program. Effective June 17, 2022, in accordance with S.C. Code Ann. § 25-11-85, the Department initiated reimbursement to qualified Veteran Service Organization Honor Guards who rendered honors in Veteran funerals and memorial ceremonies in South Carolina. We executed the initial implementation year with Department operational funds, disbursing \$37,950 to nine VSO Honor Guard organizations during the fiscal year.

f) Veteran Home Operations. South Carolina Code Section 25-11-10(D)(4) requires us to provide specific information concerning “the department’s domiciliary and nursing homes.” The Department had no domiciliary or nursing homes during this reporting period but worked closely with the South Carolina Department of Mental Health, which operated all nursing homes for Veterans. The South Carolina Department of Mental Health provided the data in Table 2.

FY20-21	Veteran Nursing Facility				
	C.M. Tucker-Stone	Gaffney	Richard M. Campbell	Veterans Victory House	Florence
Number of beds	60	104	220	220	104
Admissions	1	43	118	86	8
Discharges	1	6	126	103	6
Occupancy rate	70%	36%	86.8%	80%	35%
Staffing (FTEs)	110	91	236	185	80.5
Receipts not CARE Funding	\$9,965,544	\$5,630,120	\$20,434,144	\$20,552,911	\$5,631,555
Expenditures	\$9,736,982	\$4,529,630	\$22,243,922	\$18,147,740	\$4,012,230

Table 2. Veteran Nursing Home Data

*Line of Effort 2: **Integrate** the effects of all entities in the State that provide a service to Veterans or their families.*

The Department’s primary platform to connect Veterans to the resources provided by our coalition partners is the South Carolina Veteran Coalition, launched on 20 April 2022. The Coalition is a web-based digital platform powered by the Combined Arms, a referral management system that has already proven successful for the Veteran population in and around Houston, Texas – a population roughly equating to that of the South Carolina Veteran population. This system includes procedures for recruiting and vetting potential service-provider partners, an easy-to-use web and phone application for Veterans, and automated referrals, reminders, and wellness assessments. Additionally, the system allows the Department to monitor both the responsiveness and effectiveness of service providers, enabling us to connect Veterans more efficiently to the most effective service providers.

During this reporting period, we enrolled 84 organizations into the Coalition and made 547 Veteran-to-service provider connections.

2) Strategic Objective 2: Build and sustain a coalition network of service providers to meet the Veteran community's physical, emotional, and mental health needs. Our efforts in support of this strategic objective focused on two goals in the past fiscal year:

- Reducing Veteran suicide
- Improving reliable access to physical, emotional, and mental healthcare for South Carolina Veterans

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a) Reducing Veteran suicide. Our efforts in this area included expanding the “Ask the Question” campaign and decreasing the availability of lethal means.

The “Ask the Question Campaign” encourages all service agencies to ask each client about his or her Veteran status, with the goal of making the service provider aware of the unique challenges the client may face as a Veteran and thereby speeding the delivery of specialized services. The campaign grew out of the recognition that Veterans too often do not receive the services they need simply because the service provider is unaware the client is a Veteran. In this reporting period, we expanded the campaign, initially focused on physical and mental health providers, to other government agencies, private sector businesses, and public locations frequented by Veterans. As of 30 June 2023, 30 partnered members of Coalition participated in the campaign, along with an additional 52 organizations outside the Coalition.

We also worked with the US Department of Veterans' Affairs to make inexpensive and reliable gun locks available in each county through the County Veterans' Affairs Office. Currently, all 46 county offices provide gun locks to Veterans and their families upon request, free of charge.

Although the most recent US Department of Veterans' Affairs report on Veteran suicide reflects an encouraging reduction in the rate, the report reflects data from more than a year ago. Any effect produced by our efforts will not be reflected in the official Veteran suicide rate for at least another year.

b) Improving Access to Healthcare. The primary barrier to healthcare access for Veterans in South Carolina is the availability of reliable and affordable transportation for those not in a major urban area. At the beginning of this reporting period, 52% of counties enjoyed such transportation availability at least three days per week; by the end of the reporting period, this had increased to 69% of counties. In almost every case, the increase in transportation availability resulted from increased collaboration between counties rather than the commitment of additional resources.

3) Strategic Objective 3: Build and sustain a coalition network of service providers to meet the non-medical physical wellness needs of the Veteran community. Our efforts in support of this strategic objective focused on two goals this past fiscal year:

- Reducing Veteran unemployment by ensuring employment opportunities commensurate with Veteran skills and experience for those seeking work
- Improving the availability of adequate, safe, and secure housing to reduce Veteran homelessness

a) Reducing Veteran Unemployment. Veteran unemployment remained consistent at 3.5% throughout the fiscal year and ended well below the unemployment level for the population at large. The primary factors influencing this were likely the state's continued economic prosperity and the value of Veterans to our state's employers. To assist Veterans in seeking optimum employment, in FY22-23 we published a weekly “Elite 8” list of available jobs through social media and established the Veteran Friendly Employer Recognition Program. By the end of the fiscal year we had recognized one city government, one non-profit organization, and two private sector businesses as Veteran friendly employers.

b) Improving the Availability of Housing. Our efforts in this area focused on information gathering and detailed analysis of the Veteran homelessness issue in South Carolina. Our principal conclusion: the availability of affordable, adequate housing is the missing piece in the existing, well-resourced system designed to address

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homeless among Veterans (and others). We developed a number of options for addressing this shortfall, and are working with members of the General Assembly to determine which option(s) are optimal.

4) Strategic Objective 4: Build and sustain a coalition network of service providers to meet the social networking needs of the Veteran community. Our efforts in support of this strategic objective focused on three goals in the past fiscal year:

- Expanding the Palmetto Pathfinder Program to enable transitioning service members to transition into the South Carolina community
- Expanding the use of Veteran Treatment Courts to provide more favorable long-term outcomes for Veterans

a) Expanding the Palmetto Pathfinder Program. The Palmetto Pathfinder Program, established in FY21-22, is a Veteran peer mentorship program designed to connect transitioning service members with Veteran peer mentors who are trained to provide support and connect Veterans with the resources they need. Peer mentors undergo a three-day training process focused on self-development, active listening skills, legal factors, interpersonal boundaries, and existing programs and resources before certification as a Palmetto Pathfinder. In FY22-23, we conducted six training courses to certify new Pathfinders, and connected 177 Veterans with one of 122 active Pathfinders.

b) Expanding Veteran Treatment Courts. Using funds from a US Department of Justice grant, the department enabled the establishment of a new Veteran Treatment Court in the 12th Circuit (Florence County) and the expansion of existing Courts in the 8th Circuit (Greenwood County) and 9th Circuit (Charleston County). These courts, which divert Veterans charged with certain non-violent crimes into a 12-18 month recovery and improvement program tailored to the individual, have been demonstrated to reduce both state costs and recidivism.

*Line of Effort 3: **Advocate** for Veterans, military Installations, service members, and families.*

5) Strategic Objective 5: Sustain and expand the military presence in South Carolina.

The US Department of Defense continues to seek ways to optimize efficiency and consolidate facilities across all military installations. When examining the value of a military base, Defense officials consider 1) operational effectiveness, 2) environmental impact, and 3) the quality of life provided to service members and their families. South Carolina has eight active duty military installations within its borders; they, in combination with nearby Fort Eisenhower (previously Fort Gordon, Georgia) add an estimated \$34.3 billion to the state economy annually.

Over the past year, the department worked with military installation commanders and the leaders of the surrounding communities to enhance both operational readiness and quality of life, as summarized below.

a) Enhancing Operational Readiness.

- Provided a Military Enhancement Fund grant to purchase of approximately 1,000 acres at the end of the runway at Shaw Air Force Base to prevent encroachment.
- Provided a Military Enhancement Fund grant to fund a Salvage and Marine Firefighting study on the vulnerability of the Port of Charleston to the threat of fire.

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- Provided a Military Enhancement Fund grant to fund a study on the future uses of the property currently occupied by the Beaufort Naval Hospital.

b) Enhancing Quality of Life.

- Worked with South Carolina Department of Health and Environmental Control to create a process for military immunization records to be accepted for school registration.
- Collaborated with the South Carolina Law Enforcement Division and the Federal Bureau of Investigation to establish the Department of Labor, Licensing, and Regulation's ability to run background checks on Physical Therapy Licensing applicants, expediting the process for those applicants, including military spouses.
- Met with the President and Chief Executive Officer of Beaufort Memorial Hospital, along with representatives from Parris Island and the Beaufort community and found a solution to health care needs in light of the impending closure of the Beaufort Naval Hospital.
- Coordinated with the South Carolina Federal Delegation to support a Basic Allowance for Housing increase for Sumter and Charleston, resulting in an increase of approximately \$200 per month.
- Partnered with the Department of Education and the Military Child Education Coalition to spread awareness of the importance of Purple Star Schools and the number of military-connected children across the state.
- Coordinated with Department of Social Services and US Department of Defense to allow South Carolina to be part of the Military Child Care in Your Neighborhood Plus pilot program. If South Carolina is included in the pilot, it will increase the possibilities for childcare and fee assistance for military families.
- Provided a Military Enhancement Fund grant to fund a ten-mile pathway along Laurel Bay Road to enhance the safety of over 800 military families traveling from Marine Corps Air Station Beaufort to the Laurel Bay Military Housing Area.
- Provided a Military Enhancement Fund grant to fund the Short Stay Recreation Area Wastewater Project to redirect wastewater from the Short Stay Recreation Area, utilized by approximately 9,000 members of the Joint Base Charleston community annually, to Berkeley County's wastewater collection system.
- Provided a Military Enhancement Fund grant to partially fund the interment of 14 remains from the American Revolution found on Camden battlefields.

*Line of Effort 4: **Inform** and educate the public, State and local leaders, and Veterans on all matters pertaining to Veterans.*

In the last fiscal year, the Division of Public Information has continued to expand awareness of support and resources provided to Veterans and their families through growth in messaging in media campaigns, and

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production material curated by talented staff members in the Division. The result has been significant growth that has more than doubled in reach and influence across the state, as demonstrated by these highlights:

- We produced more than three dozen productions and broadcasts designed to inform Veterans, service members, families, and stakeholders about Veteran issues, with our most watched broadcast focused on the PACT Act – viewed more than 16,000 times.
- Our website (scdva.sc.gov) has more than doubled in views (119,000+ visitors in FY22-23).
- Our monthly newsletter and bulletin service has gained 20,000+ new subscribers in FY 22-23 (currently 33,500+).
- Our social media outreach expanded to 383 Twitter followers, 2,167 Facebook followers, and 2,181 LinkedIn connections.
- We reached hundreds of thousands of viewers through television broadcast, using material developed by commercial vendors or produced internally.

In the year ahead, we are adding new information campaigns to continue our momentum in expanding awareness of Veteran issues and resources available for Veterans and their families across the state.

IV. Risk Assessment. Table 3 depicts our assessment of the risk of mission failure along each of our Lines of Effort at the beginning of FY23-24. Generally, we assess risk to be lower this year than in last year's report, primarily because of funding decisions made by the General Assembly over the past two fiscal years and improved understanding of the operational environment within the Department. This year we have added a new line to the risk assessment, reflecting the transfer of Veteran homes from the Department of Mental Health.

Line of Effort	Last Year's Assessment	This Year's Assessment	Trend	Explanation
LOE 1: Assist	Moderate	Low	↓	Our processes for addressing Veteran needs have matured, and solutions to key shortfalls such as headstone alignment at Cooper Veteran Cemetery are now funded.
LOE 2: Integrate	Moderate	Moderate	No Change	As both the department's main effort and the newest aspect of department operations, this effort continues to mature but has not yet reached the point of irreversible momentum.
LOE 3: Advocate	Moderate	Low	↓	Improvements in both operational capacity and quality of life continue to reduce the risk of a major reduction in the military presence in South Carolina.
LOE 4: Inform	Low	Low	No Change	This effort remains a mature and well-functioning aspect of the department's operations, with additional improvements already planned and resourced.
Transfer of Veteran Homes	Not Applicable	Moderate		While planning and preparation are underway, the absence of authorities and funding prior to 1 July 2024 introduces considerable risk to this endeavor.

Table 3. Risk Assessment

AGENCY NAME:

Department of Veterans Affairs

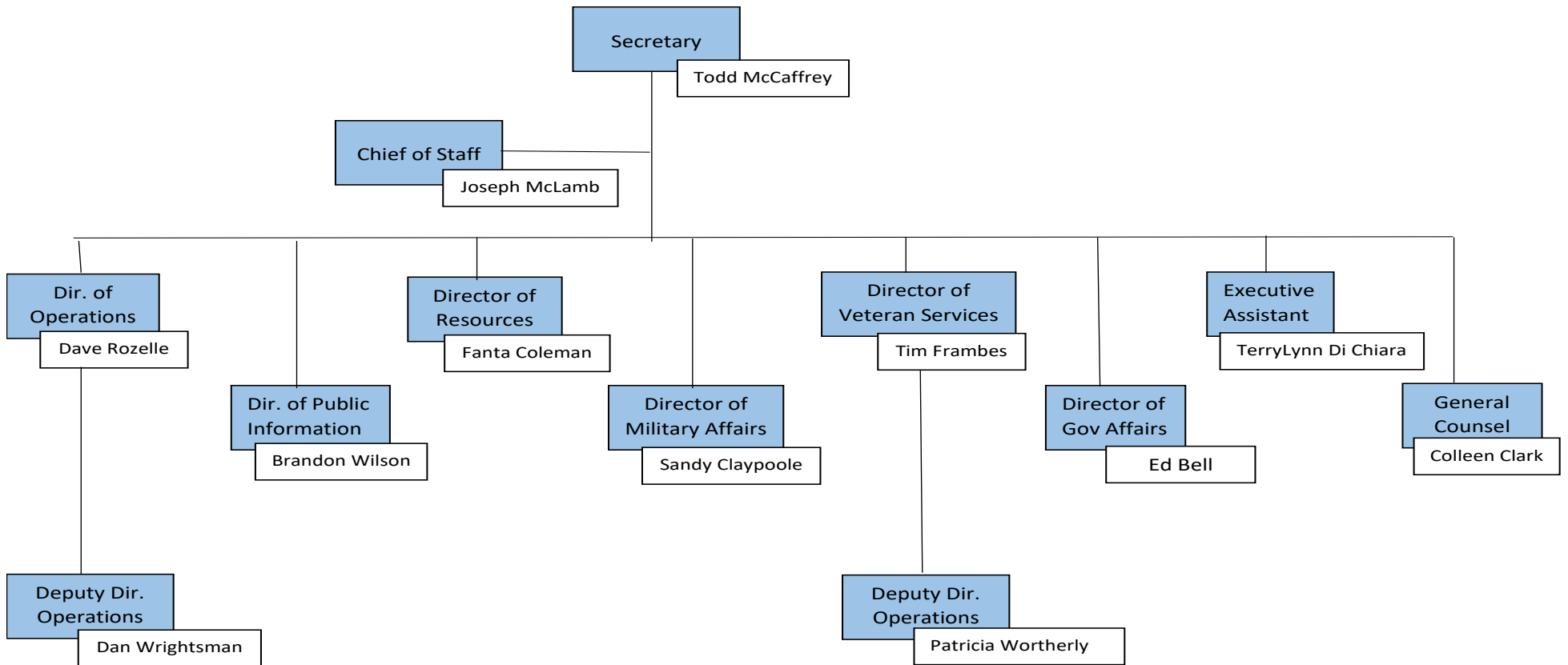
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AGENCY ORGANIZATIONAL CHART



2023

Reorganization and Compliance

as submitted for the Accountability Report by:

E260 - Veteran's Affairs

Primary Contact

First Name	Last Name	Role/Title	Email Address	Phone
Edward	Bell	Government Affairs, Director	edward.bell@scdva.sc.gov	803-360-8228

Secondary Contact

First Name	Last Name	Role/Title	Email Address	Phone
Joseph	McLamb	Chief of Staff	joseph.mclamb@scdva.sc.gov	803-737-1335

Agency Mission

Adopted in:

2020

The South Carolina Department of Veterans Affairs leads and enables a state-wide coalition of partners with an interest in Veterans to create and sustain an environment in which Veterans can thrive as valued and contributing members of the South Carolina community.

Agency Vision

Adopted in:

2020

The purpose of the South Carolina Department of Veterans Affairs is to serve Veterans and their Families. They are our customers, and customer service is our first and most important job.

Recommendations for reorganization requiring legislative change:

The passing of S399, that established effective 1 July 2024 South Carolina Department of Veterans Affairs will be responsible for Veterans Nursing Homes will require a growth in (FTEs) in skill sets and disciplines that currently do not reside in the Organization. Details are in Development with the Department of Administration (DOA) to ensure the Department has the requisite skills set to successfully manage and appropriate oversight for Nursing Homes.

Agency intentions for other major reorganization to divisions, departments, or programs to allow the agency to operate more effectively and efficiently in the succeeding fiscal year:

Agency will request through the Department of Administration to recode some positions and General Assembly to provide budgetary resources to ensure appropriate oversight and management through recruitment and hiring process

Significant events related to the agency that occurred in FY2023

Description of Event	Start	End	Agency Measures Impacted	Other Impacts
No significant events affected the performance measures				

Is the agency in compliance with S.C. Code Ann. § 2-1-220, which requires submission of certain reports to the Legislative Services Agency for publication online and the State Library? (See also S.C. Code Ann. § 60-2-20).

Yes

Reason agency is out of compliance: (if applicable)

Is the agency in compliance with various requirements to transfer its records, including electronic ones, to the Department of Archives and History? See the Public Records Act (S.C. Code Ann. § 20-1-10 through 20-1-180) and the South Carolina Uniform Electronic Transactions Act (S.C. Code Ann. § 26-6-10 through 26-10-210).

Yes

Does the law allow the agency to promulgate regulations?

Yes

Law number(s) which gives the agency the authority to promulgate regulations:

Titel 25, Chapter 11, Article 1

Has the agency promulgated any regulations?

No

Is the agency in compliance with S.C. Code Ann. § 1-23-120 (J), which requires an agency to conduct a formal review of its regulations every five years?

Yes

(End of Reorganization and Compliance Section)

FY2023

Strategic Plan Results

as submitted for the Accountability Report by:

E260 - Veteran's Affairs

- Goal 1** Build and sustain administrative policies, procedures, and programs to assist Veterans and their families in effectively and efficiently obtaining their entitled benefits.
- Goal 2** Build and sustain a coalition network of service providers to meet the physical, emotional, and mental health needs of the Veteran community
- Goal 4** Build and sustain a coalition network of service providers to meet the social networking needs of the Veteran community
- Goal 5** Sustain and expand the military presence in South Carolina

Perf. Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes
1.1 Operate and support SCDVA offices (USDVA Regional Office, Dorn VA Medical Center, Johnson VA Medical Center), and each county office at full-time capacity (hours and staffing)														
State Objective: Government and Citizens														
1.1.1	Percentage of county offices that are open 37.5 hours per week	85%	90%	85%	Percent	Equal to or greater than	State Fiscal Year	survey	County offices	County offices	access to services	Veteran	0501.050100.000	working on solutions amenable to all stakeholders
1.1.2	percentage of counties with a minimum of two fully accredited full-time equivalent staff members	100%	83%	85%	Percent	Equal to or greater than	State Fiscal Year	survey	County offices	County offices	access to services	Veteran	0501.050100.000	Difficulty recruiting counties to change system
2.1 Ensure reliable access to physical, emotional, and mental healthcare for all South Carolina Veterans														
State Objective: Government and Citizens														
2.1.1	Percentage of counties in which Veterans have access to county-wide transport for Veteran movement to and from medical facilities three days per week	61%	61%	50%	Percent	Equal to or greater than	State Fiscal Year	survey	SCDVA	Counties	access to services	Veteran	0501.050100.000	transportation is regionally focused and regional solutions are needed
2.1.3	Number of service providers using the SC Veteran Coalition	10	30	60	Count	Equal to or greater than	State Fiscal Year	count	SC Vet Coalition	SC Vet Coalition	availability of services	Veteran	0501.050100.000	
2.2 Eliminate Veteran suicide in South Carolina														
State Objective: Government and Citizens														
2.2.1	Veteran Suicide Rate in South Carolina	30.3	27	27.9	Count	Equal to or less than	State Fiscal Year	USDVA Data	USDVA	Online	quality of life measure	Veteran	0501.050100.000	continue to work with USDVA to maintain accurate data and work solutions
2.2.5	Number of county offices who have gun locks available on request by a Veteran of family member	0	22	44	Count	Equal to or greater than	State Fiscal Year	count	County offices	County offices	quality of life measure	Veteran	0501.050100.000	
2.2.6	Number of partnered organizations in the coalition using "ask the questions" as part of the suicide prevention campaign.	0	5	16	Count	Equal to or greater than	State Fiscal Year	count	SC Vet Coalition	SC Vet Coalition	access to services	Veteran	0501.050100.000	
2.2.7	Number of Palmetto Pathfinders trained and available to connect with Veterans	10	166	162	Count	Equal to or greater than	State Fiscal Year	count	SCDVA	SCDVA Database	quality of life measure	Veteran	0501.050100.000	continuing to market with all stakeholders in understanding its' positive impact on veterans

Perf. Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes
4.1 Develop a network to enable the rapid and effective integration of transitioning service members into the South Carolina community														
State Objective: Government and Citizens														
4.1.2	Percentage of County Veterans Affairs Offices enrolled in the SC Veteran Coalition	0%	50%	13%	Percent	Equal to or greater than	State Fiscal Year	survey	County offices	SC Vet Coalition	access to services	Veteran	0501.050100.000	continuing to educate stakeholders on the benefits of integration of resources
4.2 Establish Veterans as respected, accepted, and contributing members of their communities														
State Objective: Government and Citizens														
4.2.1	Number of counties with a Community Veteran Engagement Board or similar body	30	35	31	Count	Equal to or greater than	State Fiscal Year	county	SCDVA	SCDVA Database	access to services	Veteran	0501.050100.000	continuing to educate and inform at the ground root level on teh significant impact this could have for expanding Veterans resources
4.3 Adjust the justice system to provide more favorable long-term outcomes for Veterans														
State Objective: Government and Citizens														
4.3.1	Percentage of counties with a functional Veteran Treatment Court	17%	26%	17%	Percent	Equal to or greater than	State Fiscal Year	survey	SCDVA	SCDVA Database	access to services	Veteran	0501.050100.000	Educating outy and district solictors and attorneys on the benefits of this program
5.2 Meet the most critical quality of life issues for military service members and their families														
State Objective: Government and Citizens														
5.2.1.	Number and type of existing and proposed alternatives to traditional public schools that are available	296	299	297	Count	Equal to or greater than	State Fiscal Year	county	SCDVA	SCDVA Database	quality of life measure	military	9818.050000X000	continuing to work with local communities (shortage of school educators and professionals)
5.2.2.	Number of Purple Star designated school districts in the state	10	12	11	Count	Equal to or greater than	State Fiscal Year	count	SCDVA, SCDOE, MCEC	SCDVA, SCDOE, MCEC	quality of life measure	military	9818.050000X000	continuing to work with SCDOE and educating stakeholders on importance to our military
5.2.3.	Percentage of schools zoned for military installations with a score equal to or better than the state average in ELA and mathematics	50%	67%	50%	Percent	Equal to or greater than	State Fiscal Year	survey	SCDOE	Online	quality of life measure	military	9818.050000X000	

Strategic Plan Development

FY2024

as submitted for the Accountability Report by:

E260 - Veteran's Affairs

- Goal 1** Build and sustain administrative policies, procedures, and programs to assist Veterans and their families in effectively and efficiently obtaining their entitled benefits.
- Goal 2** Build and sustain a coalition network of service providers to meet the physical, emotional, and mental health needs of the Veteran community
- Goal 4** Build and sustain a coalition network of service providers to meet the social networking needs of the Veteran community
- Goal 5** Sustain and expand the military presence in South Carolina

Perf. Measure Number	Description	Base	Target	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes
1.1 Operate and support SCDVA offices (USDVA Regional Office, Dorn VA Medical Center, Johnson VA Medical Center), and each county office at full-time capacity (hours and staffing)													
1.1.1	Number of county offices that are open 37.5 hours per week	46%	46%	Percent	Equal to or greater than	State Fiscal Year	survey	County offices	County offices	access to services	Veteran	0501.050100.000	
1.1.2	Number of counties with a minimum of two fully accredited full-time equivalent staff members	46%	46%	Percent	Equal to or greater than	State Fiscal Year	survey	County offices	County offices	access to services	Veteran	0501.050100.000	
2.1 Ensure reliable access to physical, emotional, and mental healthcare for all South Carolina Veterans													
2.1.1	Number of counties in which Veterans have access to county-wide transport for Veteran movement to and from medical facilities three days per week	46%	46%	Percent	Equal to or greater than	State Fiscal Year	survey	SCDVA	Counties	access to services	Veteran	0501.050100.000	
2.1.3	Number of service providers using the SC Veteran Coalition	105	105	Count	Equal to or greater than	State Fiscal Year	count	SC Vet Coalition	SC Vet Coalition	availability of services	Veteran	0501.050100.000	
2.2 Eliminate Veteran suicide in South Carolina													
2.2.1	Veteran Suicide Rate in South Carolina	29.7	0	Count	Equal to or less than	State Fiscal Year	USDVA Data	USDVA	Online	quality of life measure	Veteran	0501.050100.000	
2.2.5	Number of county offices who have gun locks available on request by a Veteran of family member	46	46	Count	Equal to or greater than	State Fiscal Year	count	County offices	County offices	quality of life measure	Veteran	0501.050100.000	
2.2.6	Number of partnered organizations in the coalition using "ask the questions" as part of the suicide prevention campaign.	65	65	Count	Equal to or greater than	State Fiscal Year	count	SC Vet Coalition	SC Vet Coalition	access to services	Veteran	0501.050100.000	
2.2.7	Number of Palmetto Pathfinders trained and available to connect with Veterans	200	200	Count	Equal to or greater than	State Fiscal Year	count	SCDVA	SCDVA Database	quality of life measure	Veteran	0501.050100.000	
4.1 Develop a network to enable the rapid and effective integration of transitioning service members into the South Carolina community													

Perf. Measure Number	Description	Base	Target	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes	
4.1.2	Percentage of County Veterans Affairs Offices enrolled in the SC Veteran Coalition		12%	12%	Percent	Equal to or greater than	State Fiscal Year	survey	County offices	SC Vet Coalition	access to services	Veteran	0501.050100.000	
4.2 Establish Veterans as respected, accepted, and contributing members of their communities													State Objective: Government and Citizens	
4.2.1	Number of counties with a Community Veteran Engagement Board or similar body		35	35	Count	Equal to or greater than	State Fiscal Year	county	SCDVA	SCDVA Database	access to services	Veteran	0501.050100.000	
4.3 Adjust the justice system to provide more favorable long-term outcomes for Veterans													State Objective: Government and Citizens	
4.3.1	Percentage of counties with a functional Veteran Treatment Court		15%	15%	Percent	Equal to or greater than	State Fiscal Year	survey	SCDVA	SCDVA Database	access to services	Veteran	0501.050100.000	
5.2 Meet the most critical quality of life issues for military service members and their families													State Objective: Government and Citizens	
5.2.1.	Number of Purple Star designated school districts in the state		15	15	Count	Equal to or greater than	State Fiscal Year	count	SCDVA, SCDOE, MCEC	SCDVA, SCDOE, MCEC	quality of life measure	military	9818.050000X000	
5.2.2.	Percentage of schools zoned for military installations with a score equal to or better than the state average in ELA and mathematics		67%	67%	Percent	Equal to or greater than	State Fiscal Year	survey	SCDOE	Online	quality of life measure	military	9818.050000X000	
5.2.3.	Number and type of existing and proposed alternatives to traditional public schools that are available		300	300	Count	Equal to or greater than	State Fiscal Year	county	SCDVA	SCDVA Database	quality of life measure	military	9818.050000X000	

2023

Budget Data

as submitted for the Accountability Report by:

E260 - Veteran's Affairs

State Funded Program No.	State Funded Program Title	Description of State Funded Program	(Actual) General	(Actual) Other	(Actual) Federal	(Actual) Total	(Projected) General2	(Projected) Other	(Projected) Federal4	(Projected) Total
0100.000000.000	Administration	SCDVA Regional Office	\$ 666,649.94	\$ -	\$ -	\$ 666,649.94	\$ 822,353.73	\$ -	\$ -	\$ 822,353.73
0500.050500X000	POW Commission	POW Commission	\$ -	\$ -	\$ -	\$ -	\$ 2,080.00	\$ -	\$ -	\$ 2,080.00
0500.051000X000	Veterans Counseling	Veterans Counseling	\$ 21,884.24	\$ -	\$ -	\$ 21,884.24	\$ 65,279.00	\$ -	\$ -	\$ 65,279.00
0500.150500X000	Military Connected Children	Military Connected Children	\$ 350,000.00	\$ -	\$ -	\$ 350,000.00	\$ 350,000.00	\$ -	\$ -	\$ 350,000.00
0501.050100.000	Veterans' Affairs	Operations, Training, Office of the Secretary	\$ 2,132,001.90	\$ 366,693.38	\$ -	\$ 2,498,695.28	\$ 2,303,660.00	\$ 200,000.00	\$ 1,725,491.33	\$ 4,229,151.33
0501.150100.000	Military Base Task Force	Military Based Task Force	\$ 164,411.39	\$ -	\$ -	\$ 164,411.39	\$ 366,670.14	\$ -	\$ -	\$ 366,670.14
0503.100100.000	Veterans' Cemetery	State Cemetary	\$ 726,742.83	\$ 91,800.10	\$ -	\$ 818,542.93	\$ 1,471,332.29	\$ 542,451.05	\$ -	\$ 2,013,783.34
9500.050000.000	State Employer Contributions	State Employer Contributions	\$ 921,665.67	\$ 14,480.26	\$ -	\$ 936,145.93	\$ 1,064,000.00	\$ 49,310.00	\$ -	\$ 1,113,310.00
9806.090000.000	D170 Veteran Cemetary-Nonrecurring	D170 Veteran Cemetary-Nonrecurring	\$ -	\$ 3,267.51	\$ -	\$ 3,267.51	\$ -	\$ 28.81	\$ -	\$ 28.81
9818.050000X000	Military Base Task Force	Military Base Task Force	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -

2023

Legal Data

as submitted for the Accountability Report by:

E260 - Veteran's Affairs

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2023
8-7-20	State	Statute	Authorizes leaves of absence for public employees serving in the Armed Forces	Not related to agency deliverable		No Change
12-6-5060	State	Statute	Allows for voluntary tax contributions to the Military Family Relief Fund and the Veterans' Trust Fund	Funding agency deliverable(s)		No Change
1-1-550	State	Statute	Mandates Veteran hiring preference for all State public departments and public works	Not related to agency deliverable		No Change
12-21-2420(2)	State	Statute	Exempts athletic events which include a junior American Legion athletic team from Admissions Tax	Not related to agency deliverable		No Change
12-37-220(B)(1)(e)(i)(A)	State	Statute	Exempts from ad valorem taxation the home of a Veteran who is permanently and totally disabled	Not related to agency deliverable		No Change
12-6-1120(7)	State	Statute	Exempts National Guard retirement compensation from calculations of gross income for tax purposes	Not related to agency deliverable		No Change
12-6-1171	State	Statute	Provides earned income tax credit against Active duty retirement compensation	Not related to agency deliverable		Amended
2013-04	State	Executive Order	Establishes the Military Base Task Force	Board, commission, or committee on which someone from our agency must/may serve		Suspended
2016-24	State	Executive Order	Establishes the Veterans Policy Advisory Committee	Board, commission, or committee on which someone from our agency must/may serve		No Change
25-11-10	State	Statute	Establishes the Department of Veterans' Affairs	Report our agency must/may provide		No Change
25-11-100	State	Statute	Establishes the Military Base Task Force	Requires a service	Advocacy for military bases located in South Carolina	No Change
25-11-20	State	Statute	Establishes the duties, responsibilities, and authorities of the Secretary of Veterans' Affairs	Funding agency deliverable(s)		No Change
25-11-30	State	Statute	Establishes location of Department and support to be provided by Department of Administration	Not related to agency deliverable		No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2023
25-11-310 through 25-11-400	State	Statute	Establishes the Military Family Relief Fund and requires the Department to administer the Fund	Distribute funding to another entity		No Change
25-11-40	State	Statute	Establishes relationship between Department and County Veteran Affairs Officers	Requires a manner of delivery		No Change
25-11-45	State	Statute	Establishes funding authority for County Veteran Affairs Offices	Requires a manner of delivery		No Change
25-11-50	State	Statute	Establishes relationship between Secretary and County Veteran Affairs Officers	Requires a manner of delivery		No Change
25-11-510 through 25-11-560	State	Statute	Establishes the South Carolina Prisoner of War Medal and requires the Department to oversee implementation	Requires a service	Award of a state medal to those eligible	No Change
25-11-60	State	Statute	Requires County Veteran Affairs Officers to submit semi-annual report to Secretary	Requires a manner of delivery		No Change
25-11-70	State	Statute	Requires Department to assist SC Agent Orange Advisory Council and Agent Orange Information and Assistance Program	Board, commission, or committee on which someone from our agency must/may serve		No Change
25-11-75	State	Statute	Requires the Secretary to appoint an additional claims representative	Requires a service	Additional claims representative to assist Veterans	No Change
25-11-80	State	Statute	Requires the Department to maintain and supervise all state Veterans' cemeteries	Requires a service	Interment of eligible Veterans and family members	No Change
25-11-90	State	Statute	Requires Department to maintain a roster of South Carolinians who served on Active Duty during specified periods of war or conflict	Report our agency must/may provide		No Change
25-12	State	Statute	Establishes procedures for the disposition of unclaimed Veteran remains	Not related to agency deliverable		No Change
25-15-10	State	Statute	Removes the disability of minority for property transactions under the Servicemen's Readjustment Act of 1944	Not related to agency deliverable		No Change
25-15-20	State	Statute	Makes illegal the improper use of Crosses of Honor	Not related to agency deliverable		No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2023
25-15-30	State	Statute	Makes illegal the improper use of the emblems of American Legion and other service organizations	Not related to agency deliverable		No Change
25-19-20	State	Statute	Attaches the Prisoners of War Commission to the Department	Requires a service	Administrative support	No Change
25-21	State	Statute	Establishes the Veterans' Trust Fund and makes the Department responsible for its administration	Funding agency deliverable(s)		No Change
30-15	State	Statute	Establishes requirements for counties to maintain a permanent record of military discharges	Not related to agency deliverable		No Change
44-11-30	State	Statute	Establishes South Carolina Veterans Homes under the South Carolina Mental Health Commission	Not related to agency deliverable		No Change
44-63-110	State	Statute	Exempts the US Department of Veterans' Affairs and SC county veteran affairs officers from fees associated with requests for birth, death, and divorce verification when such verification is needed for processing a Veterans' claim	Not related to agency deliverable		No Change
50-9-525(A)	State	Statute	Provides for 3-year disability hunting and fishing licenses for Veterans who are disabled and receiving benefits from the USDVA	Not related to agency deliverable		No Change
51-3-60	State	Statute	Exempts permanently and totally disabled Veterans from state park exemption fees	Not related to agency deliverable		No Change
56-3-1110 through 56-3-1130	State	Statute	Establishes Disabled Veterans license plates	Not related to agency deliverable		No Change
56-3-1150	State	Statute	Provides for free vehicle registration for former Prisoners of War	Not related to agency deliverable		No Change
56-3-1815 through 56-3-1840	State	Statute	Establishes license plates for retired members of the National Guard	Not related to agency deliverable		No Change
56-3-1850 and 56-3-1855	State	Statute	Provides for free license plates and parking privileges for Medal of Honor recipients	Not related to agency deliverable		No Change
56-3-3310 through 56-3-3340	State	Statute	Establishes special license plate for Purple Heart recipients	Not related to agency deliverable		No Change
56-3-4310 through 56-3-4340	State	Statute	Establishes special license plate for military retirees	Not related to agency deliverable		No Change
56-3-5350	State	Statute	Establishes special license place for Veterans who participated in the Normandy invasion	Not related to agency deliverable		No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2023
56-3-5910 through 56-3-5950	State	Statute	Establishes special license plate for Veterans who participated in the defense of Pearl Harbor	Not related to agency deliverable		No Change
56-3-8800	State	Statute	Establishes special license plate for Veterans of World War II	Not related to agency deliverable		No Change
56-5-2585	State	Statute	Exempts from parking fees Veterans with a disabled Veteran or Purple Heart license plate	Not related to agency deliverable		No Change
59-111-20 through 59-112-20	State	Statute	Provides for free tuition at state institutions for the children of certain Veterans	Requires a service	Verification of eligibility	No Change
9-1-1140(C)	State	Statute	Allows for up to 6 years of credit toward State Retirement system for military service	Not related to agency deliverable		No Change

2023

Services Data

as submitted for the Accountability Report by:

E260 - Veteran's Affairs

Description of Service	Description of Direct Customer	Customer Name	Others Impacted by Service	Division or major organizational unit providing the service.	Description of division or major organizational unit providing the service.	Primary negative impact if service not provided.	Changes made to services during FY 2023	Summary of changes to services
Assistance with claims, appeals, and hearings	Veterans who are hospitalized at an USDVA medical center in South Carolina	Veterans	Veteran Families	Division of Administrative Services	Liaisons to USDVA medical centers	Decreased access to entitled benefits	No Change	
Determination of eligibility for free tuition under SC 59-111-20	Veterans who meet eligibility requirements for free tuition	Veterans	Veteran Families	Division of Administrative Services	Free Tuition Coordinator	Decreased access to entitled benefits	No Change	
Assistance with appeals and hearings associated with a Veterans benefit claim	Veterans who wish to appeal a decision of the USDVA concerning a benefits claim	Veterans	Veteran Families	Division of Administrative Services	Representatives at USDVA Regional Office	Decreased access to entitled benefits	No Change	
Interment services	Veterans who meet eligibility requirements for interment in a state Veteran cemetery	Veterans	Veteran Families	Division of Administrative Services	MJ "Dolly" Cooper Veterans Cemetery	Decreased access to entitled benefits	No Change	
Public information designed to provide Veterans with information on benefits and other relevant topics	South Carolina Veterans	Veterans	Veteran Families	Office of Public Information	Outreach to Veterans	Lack of awareness of Veteran related programming in SC	No Change	
Public information designed to keep VSOs informed on South Carolina Veteran issues	Veteran Service Organizations (American Legion, VFW, Rubicon, etc.)	Veterans	none	Office of Public Information	Outreach to Veteran Service Organizations	Lack of awareness of Veteran related programming in SC	No Change	
Public information designed to highlight the positive impact Veterans have on our community	South Carolina citizens	Veterans	none	Office of Public Information	Outreach to Public	Lack of awareness of Veteran related programming in SC	No Change	
Training and certification on USDVA case management and service to Veterans	County Veteran Affairs Offices	Veterans	none	Division of Training and Standardization	Training for County Veteran Affairs Offices	Decreased ability to provide services connecting Veterans to entitled benefits	No Change	
Improved alignment of resources to Veteran needs	South Carolina Veterans	Veterans	none	State Coalition Integration Division	Integration of all entities in the state that provide a service to Veterans	Decreased access to entitled benefits and resources	No Change	
Assistance in getting Veteran-friendly laws in place and funded	South Carolina Veterans	Veterans	none	Military Base Task Force	Advocacy for Veterans	Key advocacy issues go unaddressed	No Change	
Assistance in realizing opportunities for growth in the scope or scale of military base missions	Military bases in or near South Carolina	Military bases in or near South Carolina	none	Military Base Task Force	Advocacy for military bases	Increased BRAC risks	No Change	
Assistance in getting military-friendly laws in place and funded	Active duty service members and their families in South Carolina	Active duty service members and their families in South Carolina	none	Military Base Task Force	Advocacy for military service members and families	Key advocacy issues go unaddressed	No Change	
Assistance in identifying and realizing growth of defense industry in South Carolina	Defense industry	Defense industry	none	Military Base Task Force	Advocacy for defense industry	Key advocacy issues go unaddressed	No Change	
Advice to the Governor on Veteran matters	Governor	Governor	none	Office of the Secretary	Subject matter expertise on Veteran matters	results in a lack of expert advice on Veteran issues	No Change	
Advice to the General Assembly	General Assembly	General Assembly	none	Office of the Secretary	Subject matter expertise on Veteran matters	results in a lack of expert advice on Veteran issues	No Change	
Advice to the state's courts	State's courts	State's courts	none	Office of the Secretary	Subject matter expertise on Veteran matters	results in a lack of expert advice on Veteran issues	No Change	

2023

Partnerships Data

as submitted for the Accountability Report by:

E260 - Veteran's Affairs

Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
State Government	College of Charleston	Development and execution of a state-wide Veteran need survey	No Change
Non-Governmental Organization	Community Veteran Engagement Councils	Integrate the efforts of Federal, State, non-profit, and private sector activity on behalf of Veterans at the regional level	No Change
Type of Partner Entity	Name of Partner Entity	Description of Partnership	No Change
State Government	Prisoner of War Commission	Provide administrative support to this Commission	No Change
State Government	SC Department of Alcohol and Other Drug Abuse	Coordination on efforts to address alcohol and drug abuse in the Veteran population	No Change
State Government	SC Department of Employment and Workforce	Coordination on efforts to address unemployment and under-employment in the Veteran population, to include the application of a Veteran preference in State hiring practices	No Change
State Government	SC Department of Labor, Licensing, and Regulation	Coordination on implementation of military family-friendly licensing and certification procedures	No Change
State Government	SC Department of Motor Vehicles	Coordination on the implementation of license plates and registration fees under a variety of Veteran-related programs	No Change
State Government	SC Mental Health Council	Coordination on matters pertaining to the Veteran nursing homes	No Change
State Government	State Department of Mental Health	Coordination on efforts to address Veteran suicide	No Change
State Government	University of South Carolina	Use of ROTC and other students as interns to fill critical positions for which we currently lack Full Time Equivalent authorizations	No Change
Federal Government	US Department of Veteran Affairs	Pilot program for the use of a single, state-wide case management system	No Change

Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
Federal Government	USDVA Medical Centers	Close coordination on matters pertaining to Veterans hospitalized in USDVA medical centers in South Carolina	No Change
Federal Government	USDVA Regional Office	Coordination of appeals and hearings for benefit claims	No Change
Non-Governmental Organization	Veteran Service Organizations	Integrate the efforts of Federal, State, non-profit, and private sector activity on behalf of Veterans	No Change

2023

Reports Data

as submitted for the Accountability Report by:

E260 - Veteran's Affairs

Report Name	Law Number (if applicable)	Summary of information requested in the report	Date of most recent submission DURING the past fiscal year	Reporting Frequency	Type of entity/entities	Method to access the report	Direct access hyperlink or agency contact (if not provided to LSA for posting online)	Changes to this report during the past fiscal year	Explanation why a report wasn't submitted
Agency Accountability Report	§1-1-810	The report "must contain the agency's or department's mission, objectives to accomplish the mission, and performance measures that show the degree to which objectives are being met." Agencies must "identify key program area descriptions and expenditures and link these to key financial and performance results measures."	September-23	Annually	Governor or Lt. Governor AND Legislative entity or entities	Provided to LSA for posting online	edward.bell@sedva.sc.gov	Amend	
Annual Report		1) The number, nature, and kind of cases handled by the Department and by county and city Veteran service officers of the State; 2) the amount of benefits obtained for Veterans; 3) the names and addresses of all certified veteran service officers of the State; 4) the current status and condition of the Department's domiciliary and nursing homes; and 5) any actions taken by the Department to implement Chapter 11 of SC Code Section 25.	September-23	Annually	Governor or Lt. Governor AND Legislative entity or entities	Available on another website	no agency accountability reports available online	Amend	

AGENCY NAME:	Department of Veterans' Affairs		
AGENCY CODE:	E260	SECTION:	101

2023
Accountability Report

SUBMISSION FORM

I have reviewed and approved the data submitted by the agency in the following templates:

- Data Template
 - Reorganization and Compliance
 - FY2023 Strategic Plan Results
 - FY2024 Strategic Plan Development
 - Legal
 - Services
 - Partnerships
 - Report or Review
 - Budget
- Discussion Template
- Organizational Template

I have reviewed and approved the financial report summarizing the agency’s budget and actual expenditures, as entered by the agency into the South Carolina Enterprise Information System.

The information submitted is complete and accurate to the extent of my knowledge.

AGENCY DIRECTOR <i>(SIGN AND DATE):</i>	SIGNATURE ON FILE	Signature Received: 9/13/2023 10:20 AM
<i>(TYPE/PRINT NAME):</i>	Todd B. McCaffrey	

BOARD/CMSN CHAIR <i>(SIGN AND DATE):</i>	N/A	
<i>(TYPE/PRINT NAME):</i>		