



# **2025 Annual Accountability Report**

**Department of Veterans' Affairs**

**Agency Code: E260**

---

# Table of Contents

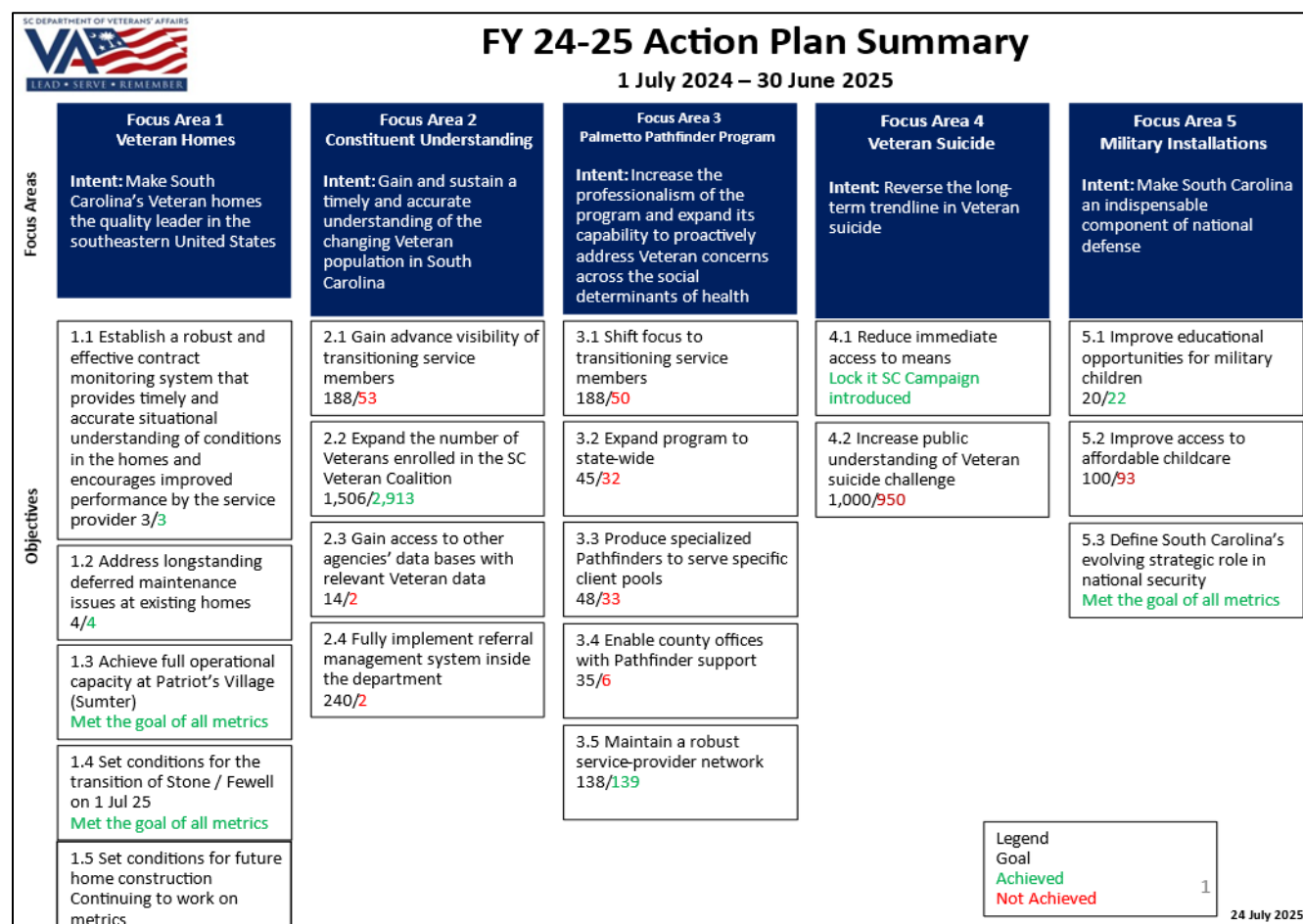
Agency's Discussion and Analysis .....	1
Agency Organization Chart .....	10
Reorganization and Compliance .....	11
Strategic Plan Results .....	13
Strategic Plan Development .....	20
Budget Data .....	29
Legal Data .....	35
Services Data.....	42
Partnerships Data.....	44
Reports Data .....	46
Submission Form.....	47

AGENCY NAME:	South Carolina Department of Veterans' Affairs		
AGENCY CODE:	E260	SECTION:	101

### AGENCY'S DISCUSSION AND ANALYSIS

**I. The Department's Purpose:** The South Carolina Department of Veterans' Affairs exists to serve this state's Veterans, service members, and their families, and to promote the value Veterans bring to their communities and their fellow citizens.

**II. Scope of Report.** In FY24-25, the Department focused its efforts in three primary areas: 1) execution of the FY24-25 Action Plan (objectives and outcomes are summarized in the chart below); 2) establishing effective oversight of the five contractor-operated Veteran homes; and 3) setting the conditions for the transfer of Stone Pavilion Veteran Home from the Office of Mental Health (previously Department of Mental Health) on 1 July, 2025.



**III. Agency Strategies, Goals, and Outcomes.** Our strategic plan includes four main lines of effort with five associated strategic objectives. For ease of navigation, Lines of Effort are depicted in dark blue text and Strategic Objectives are depicted in light blue text.

<b>AGENCY NAME:</b>	<b>South Carolina Department of Veterans' Affairs</b>		
<b>AGENCY CODE:</b>	<b>E260</b>	<b>SECTION:</b>	<b>101</b>

*Line of Effort 1: Assist Veterans and their families in obtaining the services and benefits to which they are entitled.*

1) Strategic Objective 1: Build and sustain administrative policies, procedures, and programs to assist Veterans and their families in effectively and efficiently obtaining their entitled services and benefits.

a) Claims and Appeals. In FY24-26, the department and the 46 County Veterans' Affairs Offices provided assistance to 21,611 previously unserved Veterans and assisted in the filing of 9,626 federal claims.

- Service officers assigned to the department filed a total of 1,172 Veteran claims.
- County offices filed a total of 9,626 Veteran claims the department can verify, and an additional 2,808 Veteran claims the department cannot verify. [The department can verify only those claims submitted through the state-provided electronics claims management system. For those counties that do not use this system, we rely upon their self-reporting.]

While it is possible to report the total value of federal benefits paid to South Carolina Veterans down to the county level, it is not possible to determine what portion of those payments came as a result of claims failed with the assistance of county or state agents. The Geographic Distribution of Expenditures report of the US Department of Veterans' Affairs indicates that in federal fiscal year 2023 (FY23), the latest year data is available, South Carolina Veterans received \$3.89 billion in compensation and pension benefits. The federal report does not differentiate between benefits paid as the result of a claim filed with or without the assistance of a county, state, or other agent.

		New Veterans Served <sup>1</sup>	Data Verified by State <sup>2</sup>	USDVA FY23 Economic Impact <sup>3</sup>			New Veterans Served <sup>1</sup>	Data Verified by State <sup>2</sup>	USDVA FY23 Economic Impact <sup>3</sup>			New Veterans Served <sup>1</sup>	Data Verified by State <sup>2</sup>	USDVA FY23 Economic Impact <sup>3</sup>
County	Claims Submitted				County	Claims Submitted				County	Claims Submitted			
Abbeville	474	476	Yes	\$15,604,000	Dillon	No Data <sup>4</sup>	No Data <sup>4</sup>	No	\$15,567,000	Marion	502	260	Yes	\$21,314,000
Aiken	398	439	No	\$119,356,000	Dorchester	642	1708	Yes	\$177,016,000	Marlboro	4	103	Yes	\$15,189,000
Allendale	12	11	Yes	\$5,271,000	Edgefield	92	152	Yes	\$31,310,000	McCormick	131	228	Yes	\$10,545,000
Anderson	No Data <sup>4</sup>	No Data <sup>4</sup>	No	\$103,460,000	Fairfield	204	191	Yes	\$18,805,000	Newberry	148	310	Yes	\$23,481,000
Bamberg	No Data <sup>4</sup>	No Data <sup>4</sup>	No	\$8,101,000	Florence	242	572	Yes	\$90,979,000	Oconee	245	810	No	\$47,555,000
Barnwell	88	65	No	\$13,104,000	Georgetown	152	234	Yes	\$37,035,000	Orangeburg	237	ND	No	\$59,262,000
Beaufort	597	1566	Yes	\$154,541,000	Greenville	927	1479	Yes	\$247,314,000	Pickens	29	541	Yes	\$66,416,000
Berkeley	1186	2122	Yes	\$268,236,000	Greenwood	230	321	Yes	\$41,573,000	Richland	No Data <sup>4</sup>	No Data <sup>4</sup>	No	\$567,999,000
Calhoun	40	72	Yes	\$8,083,000	Hampton	0	14	Yes	\$14,868,000	Saluda	12	38	Yes	\$6,913,000
Charleston	808	2403	Yes	\$222,910,000	Horry	617	987	No	\$299,872,000	Spartanburg	511	1295	Yes	\$157,239,000
Cherokee	153	313	Yes	\$23,796,000	Jasper	287	290	Yes	\$18,310,000	Sumter	372	105	No	\$170,119,000
Chester	61	125	Yes	\$18,233,000	Kershaw	373	302	No	\$135,214,000	Union	52	257	Yes	\$13,903,000
Chesterfield	0	63	Yes	\$26,066,000	Lancaster	153	267	No	\$62,240,000	Williamsburg	114	323	Yes	\$21,263,000
Clarendon	No Data <sup>4</sup>	No Data <sup>4</sup>	No	\$30,294,000	Laurens	101	162	Yes	\$32,376,000	York	581	1648	Yes	\$151,184,000
Colleton	8	447	Yes	\$29,944,000	Lee	No Data <sup>4</sup>	No Data <sup>4</sup>	No	\$10,482,000	State Office	1172	2510	Yes	
Darlington	205	96	No	\$34,642,000	Lexington	154	890	Yes	\$250,112,000					
										Total	12,314	24,132		\$3,897,096,000
Notes														
<sup>1</sup> Represents the number of Veterans served for the first time. This includes assisting in filing a claim or making an appeal, connecting to other resources, providing information, etc.														
<sup>2</sup> "Yes" indicates the county uses the state-provided claims management system, allowing the state to verify county activities. "No" indicates the state is reliant upon self-reporting from the county.														
<sup>3</sup> Reflects the total payment of compensation and benefits to Veterans residing in the county in federal Fiscal Year 2023.														
<sup>4</sup> Indicates the state did not receive a report from the county.														

*Table 1. Summary of Claims Activity*

Of note, compensation and pension benefits make up only a portion of the total federal funds committed to Veterans in each county. As depicted in Table 2, Veterans also receive federal educational benefits that are used for education and vocational training as well as federally funded medical care. Additionally, the construction and operation of US Department of Veterans' Affairs facilities injects federal funds into each county.

<b>AGENCY NAME:</b>	<b>South Carolina Department of Veterans' Affairs</b>		
<b>AGENCY CODE:</b>	<b>E260</b>	<b>SECTION:</b>	<b>101</b>

County	Federal Education Benefits	Federal Medical Care	Other Federal Investments <sup>1</sup>	County	Federal Education Benefits	Federal Medical Care	Other Federal Investments <sup>1</sup>	County	Federal Education Benefits	Federal Medical Care	Other Federal Investments <sup>1</sup>
Abbeville	\$414,349	\$9,778,608	\$35,000	Dillon	\$604,808	\$7,444,966	\$64,000	Marion	\$710,435	\$10,753,932	\$36,000
Aiken	\$7,663,988	\$100,842,381	\$444,000	Dorchester	\$15,632,610	\$96,114,620	\$391,000	Marlboro	\$435,901	\$6,903,129	\$17,000
Allendale	\$254,564	\$3,198,760	\$41,000	Edgefield	\$2,456,946	\$13,727,632	\$73,000	McCormick	\$280,797	\$8,384,117	\$10,000
Anderson	\$5,002,045	\$60,357,546	\$241,000	Fairfield	\$454,901	\$11,050,143	\$41,000	Newberry	\$973,854	\$8,829,242	\$94,000
Bamberg	\$389,666	\$6,478,761	\$31,000	Florence	\$4,920,293	\$40,895,146	\$1,233,000	Oconee	\$2,274,026	\$22,928,961	\$159,000
Barnwell	\$425,387	\$8,773,963	\$36,000	Georgetown	\$1,596,771	\$29,639,267	\$214,000	Orangeburg	\$2,463,639	\$42,975,293	\$138,000
Beaufort	\$14,214,010	\$57,685,639	\$3,542,000	Greenville	\$17,169,048	\$103,081,388	\$1,988,000	Pickens	\$5,111,919	\$27,971,673	\$176,000
Berkeley	\$25,405,364	\$137,239,083	\$422,000	Greenwood	\$1,717,785	\$20,379,090	\$178,000	Richland	\$47,880,672	\$313,748,534	\$99,814,000
Calhoun	\$365,299	\$10,550,204	\$65,000	Hampton	\$632,064	\$8,598,430	\$12,000	Saluda	\$210,954	\$7,339,335	\$4,000
Charleston	\$21,070,647	\$241,967,126	\$1,330,000	Horry	\$11,879,696	\$187,646,512	\$747,000	Spartanburg	\$8,758,208	\$72,796,259	\$358,000
Cherokee	\$1,221,441	\$13,726,639	\$92,000	Jasper	\$1,002,628	\$9,918,031	\$17,000	Sumter	\$12,828,417	\$66,501,056	\$260,000
Chester	\$743,083	\$10,199,106	\$64,000	Kershaw	\$10,525,421	\$40,868,397	\$273,000	Union	\$488,930	\$6,276,432	\$33,000
Chesterfield	\$963,069	\$13,118,145	\$32,000	Lancaster	\$3,088,099	\$24,465,287	\$253,000	Williamsburg	\$889,356	\$13,564,430	\$54,000
Clarendon	\$1,143,162	\$15,665,829	\$128,000	Laurens	\$1,105,091	\$20,880,735	\$102,000	York	\$9,412,332	\$69,519,673	\$456,000
Colleton	\$972,881	\$26,637,769	\$156,000	Lee	\$545,681	\$6,369,399	\$31,000				
Darlington	\$1,370,646	\$17,017,102	\$16,000	Lexington	\$18,543,271	\$112,695,270	\$626,000				
<b>Notes</b>								Total	\$266,214,154	\$2,145,503,040	\$114,527,000

<sup>1</sup>Includes operating costs for US Department of Veterans' Affairs facilities in the county, as well as construction costs for new facilities.

**Table 2. Other Federal Benefits and Investments**

**Support to Veterans at US Department of Veterans' Affairs Medical Centers.** In FY24-25, state service officers at the US Department of Veterans' Affairs medical centers in Columbia submitted over 1,000 actions on behalf of Veterans receiving healthcare from the facility. Similarly, state service officers at the US Department of Veterans' Affairs medical center in North Charleston submitted 947 actions.

**Support to Transitioning Active-Duty Members Stationed in South Carolina.** In FY24-25, the department provided claims assistance to more than 160 active-duty service members stationed in South Carolina, either separating or retiring from active duty. Our ability to provide this service was enhanced by office space provided by Joint Base – Charleston at the Naval Weapon Station-Goose Creek. Roughly 40% of the service members we assisted indicated an intention to remain in the state after their military service.

**Veterans Experience Action Centers.** In coordination with the US Department of Veterans' Affairs, the American Legion, the Veterans of Foreign Wars, and other partners, we participated in three major community outreach events in FY24-25. These events provided services and information to a total of 1,973 South Carolina Veterans.

Date	Location	Attendance	Notes
5 September, 2024	Florence	300	<ul style="list-style-type: none"> <li>Primary demographic was male Veterans over the age of 65</li> <li>Majority filed claims related to the Honoring our Promise to Address Comprehensive Toxics (PACT) Act</li> </ul>
14-16 November, 2024	Ladson	546	<ul style="list-style-type: none"> <li>Primary demographic was male Veterans over the age of 50</li> <li>Majority filed claims related to the PACT Act</li> </ul>
20-22 March, 2025	Columbia	1,127	<ul style="list-style-type: none"> <li>Third annual event</li> <li>The department directly served 150</li> </ul>

**Table 3. Summary of FY24-25 Veteran Experience Action Center Activities**

**Veteran Hearings and Appeals.** During FY24-25, the Department assisted Veterans and their families with 238 appeals to the US Department of Veterans' Affairs Board of Veteran Appeals and 113 Pre-Determination Hearings, which enable swifter decisions for Veterans seeking redress on earlier US Department of Veterans' Affairs decisions.



<b>AGENCY NAME:</b>	<b>South Carolina Department of Veterans' Affairs</b>		
<b>AGENCY CODE:</b>	<b>E260</b>	<b>SECTION:</b>	<b>101</b>

b) M.J. "Dolly" Cooper State Veterans' Cemetery.

- During this year, the Cemetery interred 479 remains (341 Veterans and 138 dependents), including:
  - 317 below-ground burials
  - 157 columbarium niche placements
  - 5 scatterings
- We denied 3 ineligible requests for interment.
- We processed 319 requests for pre-certification (advance arrangement for future burial). Of these:
  - we approved 301;
  - we denied 18 as ineligible; and
  - three were withdrawn by the Veteran or family member (interred elsewhere or moved out of state).

c) South Carolina Free Tuition for Certain War Veterans' Children Program (SC Code 59-111-20). In FY24-25, we received 2,074 applications for this program. We approved 1,510, denying 564 applications as ineligible. Primary reasons for denial remain the residency requirement for the student and Veteran, and the Veteran not having served during one of the specified periods of wartime service.

d) War Records (SC Code 25-11-90). In the past fiscal year, we made no progress in scanning hardcopy Form DD-214s into the electronic War Record. We currently have 104,846 records scanned, representing 29.12% of the total number of paper records in the Department's possession. The Department continues to seek an automated process to address the backlog of digitizing paper copy records.

e) Veteran Service Organization Honor Guard Reimbursement Program (SC Code 25-11-85). In FY24-25, we disbursed \$54,000 to eleven Veteran Service Organizations Honor Guard organizations that provided military honors at Veteran funerals across the state.

f) Veteran Homes. A summary is provided in Table 4.

- In FY24-25, the department oversaw five Veteran homes, transferred from the Department of Mental Health on 1 July, 2024.
  - Four homes were operational at the time of transfer and continued to function under the contracted operator.
  - Patriots Village in Sumter, was not operational at the time of transfer.
    - The facility opened to the public on 1 March, 2025.
    - The facility passed its recognition survey conducted by the US Department of Veterans' Affairs on 17 July, 2025 (after FY24-25) and is now authorized to operate at its full capacity of 104 residents.
- Throughout FY24-25, the department worked with the Office of Mental Health (previously the Department of Mental Health) and the Department of Administration to prepare for the transfer of Stone Pavilion Veteran Home in Columbia on 1 Jul 25.
  - On 1 Jul 25, the department assumed responsibility for Stone Pavilion Veteran Home.
  - Simultaneously, the facility transitioned from state-run long-term care facility to a contractor-operated facility with state oversight.

<b>AGENCY NAME:</b>	<b>South Carolina Department of Veterans' Affairs</b>		
<b>AGENCY CODE:</b>	<b>E260</b>	<b>SECTION:</b>	<b>101</b>

Facility Name	Stone Pavilion	Palmetto Patriots Home	Richard M. Campbell	Veterans Victory House	Veteran Village	Patriots Village
Location	Columbia	Gaffney	Anderson	Walterboro	Florence	Sumter
Oversight	Mental Health	Veterans' Affairs				
Current Bed Capacity	60 <sup>1</sup>	104	220	194 <sup>2</sup>	104	104
Admissions	10	33	125	106	36	22
Discharges	12	32	127	144	37	0
Occupancy Rate	88%	100%	99%	98%	99%	21%
Full-time Equivalent Staff	155	172	212	197	172	134
Receipts not CARES Funding	\$11,700,356	\$20,988,286	\$32,866,787	\$26,855,210	\$24,286,775	\$10,000,000
Expenditures	\$11,357,447	\$17,075,208	\$26,103,461	\$23,004,529	\$17,586,196	\$2,529,131

*Table 4. Summary of Veteran Home Operations, FY24-25*

<sup>1</sup>As of 30 June, 2024, Stone Pavilion has bed space for 60 residents, but maintained a lower census due to staffing and facility renovations.

<sup>2</sup>As of 30 June, 2024, Veterans Victory House has bed space for 220 residents, but maintained a lower census due to facility renovations.

*Line of Effort 2: **Integrate** the effects of all entities in the State that provide a service to Veterans or their families.*

2) Strategic Objective 2: Build and sustain a coalition network of service providers to meet the physical, emotional, and mental health needs of the Veteran community.

a) South Carolina Veteran Coalition. Our web-based electronic platform for connecting Veterans to services continued to grow in membership and usage. In FY24-25, we added 33 new service-providers, bringing the Coalition total to 139. The Coalition made 4,300 connections between Veterans and service providers this year (a growth of 308% year-on-year).

b) Reducing Veteran Suicide.

- In FY24-25, the Department introduced the *Lock It South Carolina* Lethal Means Safety campaign to encourage Veterans and their families to practice the safe storage of firearms, the safe disposal of medication, and regular safety planning, as well as to make Veterans aware of resources available during a time of crisis. In its first year, we believe this campaign reached about 1,000 Veteran families.
- In partnership with the US Department of Veterans Affairs, the department provided gun locks to all County Veterans Affairs Offices for free distribution to Veteran families, integrated gun lock education into our Palmetto Pathfinder training, and distributed gun locks at every outreach event in which the department participated.

AGENCY NAME:	South Carolina Department of Veterans' Affairs		
AGENCY CODE:	E260	SECTION:	101

- The two-year data lag in Veteran suicide data means the effect of these efforts will not be reflected in the near term.

### 3) Strategic Objective 3: Build and sustain a coalition network of service providers to meet the non-medical physical wellness needs of the Veteran community.

a) Reducing Veteran Unemployment. As of 30 June, 2025, Veteran unemployment was at 3.5%, well below the general population rate of 4.2%. Given this long-established and enduring trend, in FY24-25 we began setting the conditions for an internal reorganization allowing us to provide a focused effort on enhancing the value of Veterans to the South Carolina economy in the years ahead. This effort will include recruiting Veterans into the South Carolina workforce, assisting Veterans in obtaining training and education to make them more effective, and aiding those Veterans interested in pursuing the state entrepreneurial opportunities.

b) Improving the Availability of Housing. In FY24-25, we provided \$2,345,064 in grant funding to 13 recipient organizations nonprofits and public agencies offering essential services such as housing assistance, food security, emergency utility support, and substance abuse recovery programs.

### 4) Strategic Objective 4: Build and sustain a coalition network of service providers to meet the social networking needs of the Veteran community.

a) Palmetto Pathfinder Program. In FY24-25, we trained 75 new peer-mentor Pathfinders and connected 136 Veterans with a trained Pathfinder to provide peer support and assist in obtaining services. Fifty of the Veterans connected to a Pathfinder were service members transitioning from military service, the optimal target audience for this program.

b) Veteran Treatment Courts. We continued our use of a federal Bureau of Justice grant to implement Veteran Treatment Courts in the following circuits: Second Judicial Circuit (Aiken County), Fourth Judicial Circuit (Chesterfield and Darlington Counties), and Twelfth Judicial Circuit (Florence County). We used funds from the same grant to enhance Veteran Treatment Courts services in the Eighth Judicial Circuit (Greenwood County) and Ninth Judicial Circuit (Charleston County). Across the state, 19 Veterans participated in Veteran Treatment Courts funded with subawards from the Department. We have received an additional federal grant allowing us to maintain these Veteran Treatment Courts through 2028.

*Line of Effort 3: **Advocate** for Veterans, military Installations, service members, and families.*

### 5) Strategic Objective 5: Sustain and expand the military presence in South Carolina and secure South Carolina's role in national security.

a. The eight major military installations in South Carolina, plus Fort Gordon in Augusta, Georgia, provide a \$34.3 billion economic impact on the state of South Carolina. These installations cover every branch of service except the Space Force, and provide vital training, combat, and support service resources for national defense.

b. In FY24-25, the department assisted these installations and their associated military communities on issues related to both the operational readiness of the installation and the quality of life of our active-duty service members and families. A summary of the past year includes:



AGENCY NAME:	South Carolina Department of Veterans' Affairs		
AGENCY CODE:	E260	SECTION:	101

- Operational Readiness
  - Provided a Military Enhancement Fund grant for a Shipboard Firefighting Training Facility in Charleston County. This facility will be used to train area firefighters to handle a shipboard fire in the Port of Charleston or along the coast. This facility can also be used to bring other states to South Carolina for shipboard firefighting training.
  - Provided a Military Enhancement Fund grant for computer equipment to outfit the Regional Support Operations Center and the Sensitive Compartmented Information Facility at the University of South Carolina-Aiken Cyber Integration Center.
- Quality of Life
  - Provided a Military Enhancement Fund grant for a new pump station at the Laurel Bay Wastewater Treatment Plant which services military installations and the military community in Beaufort County.
  - Provided a Military Enhancement Fund grant for new disinfectant equipment at the Port Royal Wastewater Reclamation Facility, which serves military installations and the military community in Beaufort County.
  - Provided a Military Enhancement Fund grant for the completion of the design, surveying, property easement, and permitting costs of the Wastewater project at the Short Stay Recreation Area for Joint Base Charleston service members and their families.
  - Worked with Fort Jackson and the South Carolina Department of Education to plan and execute the Military Honor Cord Ceremony for high school graduates across the state who are entering the military. The event was held at Fort Jackson and had record attendance.
  - Assisted Beaufort Naval Hospital in a partnership with Winn Army Medical Center at Fort Stewart, Georgia, to provide Sexual Assault Nurse Examiners when there are none available in Beaufort.
  - Worked with the South Carolina Department of Education to increase the number of Purple Star Designated School Districts and Charter Schools that aid military families and students as they transition schools during their assignment in South Carolina.
  - Worked with the South Carolina Department of Social Services to increase the number of childcare facilities in the Military Child Care in Your Neighborhood Plus Pilot Program in South Carolina, making it easier for service members to find childcare and providing fee assistance for the service.

c. In this fiscal year, the Military Enhancement Fund awarded five grants (detailed above) with a total value of \$9,504,325.

*Line of Effort 4: **Inform** and educate the public, State and local leaders, and Veterans on all matters pertaining to Veterans.*

In the last fiscal year, our information efforts focused on expanding awareness of the support and resources available to Veterans and their families. Highlights include:

- A 24-page printed benefits guide for Veterans on services and resources offered from Department coalition partners, Veteran Service Organizations and several state agencies. The guide was provided to Veterans, state legislators, State House staff, County Veterans Affairs Officers and Veteran service organizations. Nearly 15,000 copies were distributed this fiscal year alone.

AGENCY NAME:	South Carolina Department of Veterans' Affairs		
AGENCY CODE:	E260	SECTION:	101

- Our website (scdva.sc.gov) continues to see a steady traffic of visitors with strategic marketing content driving our audience to the site (130,000+ visitors in FY24-25).
- Our monthly newsletter and bulletin service grew by nearly 4,000 subscribers in FY24-25 (currently 45,000+)
- The Department social media outreach continues to expand with nearly 800+ YouTube subscribers, 520+ Twitter(X) followers, 3100+ Facebook followers, and 3500+ LinkedIn connections.
- The Department continues to reach hundreds of thousands of viewers through television broadcast using strategic marketing material developed by media vendors or produced internally.

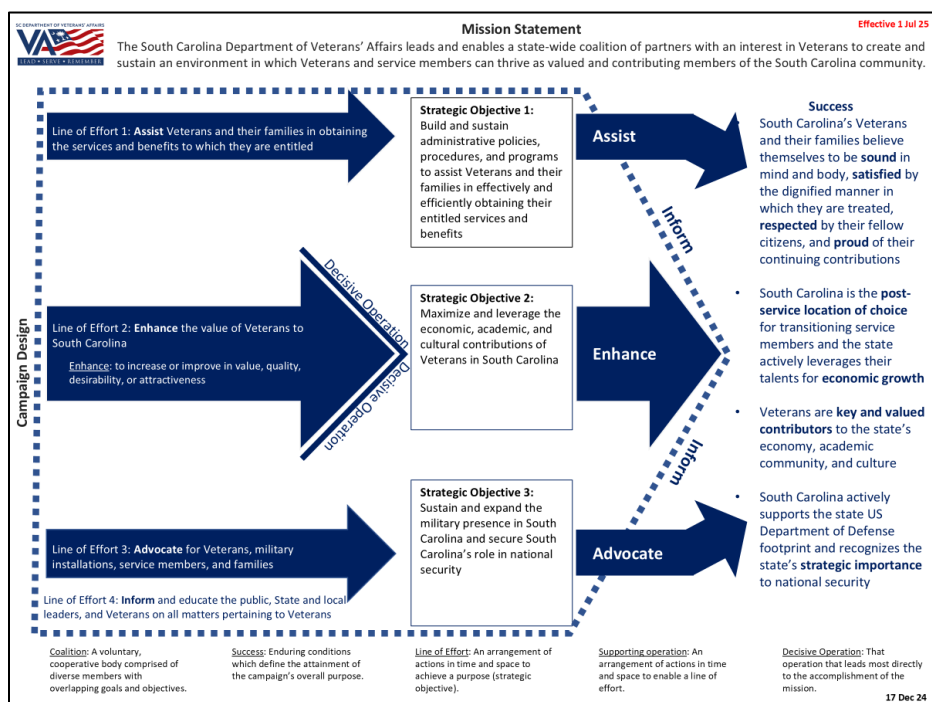
#### 6) The Road Ahead: Strategic Reorientation.

a. FY24-25 saw the effective accomplishment of three of the department's original five strategic objectives. All three reflected the need to develop a robust network allowing for the rapid connection of Veterans to needed resources across the social determinants of health. That network is now in existence and functioning.

b. As a consequence, in the second half of the year the department developed the first significant change to its enduring campaign plan. That change became effective on 1 July, 2025, and is captured in the graphic below.

c. Under the modified campaign plan, Line of Effort 2 is redefined as “**Enhance** the value of Veterans to South Carolina.” For our purposes, enhance means to increase or improve in value, quality, desirability, or attractiveness.

d. Line of Effort 2 is focused on Strategic Objective 2: “Maximize and leverage the economic, academic, and cultural contributions of Veterans in South Carolina.” We expect this strategic objective to be a core function of the department for the foreseeable future.



<b>AGENCY NAME:</b>	<b>South Carolina Department of Veterans' Affairs</b>		
<b>AGENCY CODE:</b>	<b>E260</b>	<b>SECTION:</b>	<b>101</b>

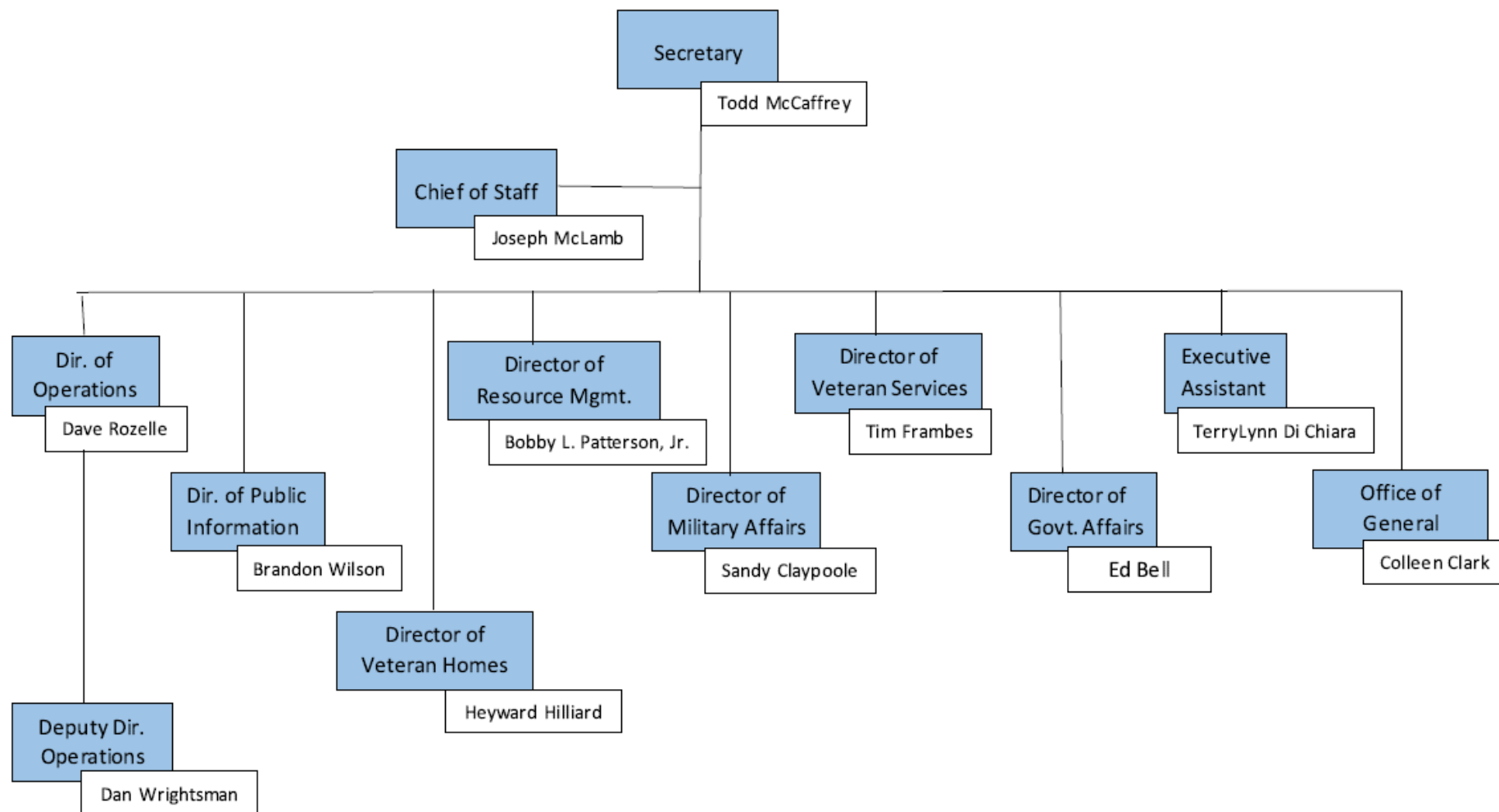
**IV. Risk Assessment.** Table 5 depicts our assessment of the risk of mission failure along each of our Lines of Effort at the beginning of FY25-26.

Line of Effort	Last Year's Assessment	This Year's Assessment	Trend	Explanation
1: Assist	Moderate	Moderate	No change	While the current assessment of risk is unchanged, we anticipate a reduction in risk over time as: 1) the department gains experience and expertise in managing Veteran homes; and 2) the County Office Evaluation Program assists County Veterans' Affairs Offices in adopting best practices
2: Enhance (previously Integrate)	Moderate	Moderate	New	This line of effort is new in FY25-26, reflecting the accomplishment of the three strategic objectives associated with the previous Line of Effort 2.  Risk in this line is primarily in two areas: <ul style="list-style-type: none"> <li>• Our visibility of transitioning service members is limited, with significant barriers to data-sharing with federal agencies;</li> <li>• We lack in inherent data analysis capability to drive initiatives and assess their effectiveness.</li> </ul>
3: Advocate	Low	Low	No change	Risk in this area remains low due to: <ul style="list-style-type: none"> <li>• Commitment of the Governor and General Assembly to address military needs at our installations.</li> <li>• Continued funding of the Military Enhancement Fund.</li> <li>• Establishment of the Military Affairs Advisory Council.</li> </ul>
4: Inform	Low	Low	No Change	This effort remains a mature and well-functioning aspect of the Department's operations, with future improvements already planned and resourced.

*Table 5. Risk Assessment*

AGENCY NAME:	SC Department of Veterans Affairs		
AGENCY CODE:	E260	SECTION:	101

## AGENCY ORGANIZATIONAL CHART



# 2025

## Reorganization and Compliance

as submitted for the Accountability Report by:

### Primary Contact

### E260 - VETERANS' AFFAIRS

First Name	Last Name	Role/Title	Email Address	Phone
Edward	Bell	Government Affairs, Director	edward.bell@scdva.sc.gov	803-360-8228

### Secondary Contact

First Name	Last Name	Role/Title	Email Address	Phone
Joseph	McLamb	Chief of Staff	joseph.mclamb@scdva.sc.gov	803-737-1335

### Agency Mission

### Adopted in:

2022

The South Carolina Department of Veterans of Affairs leads and enables a state-wide coalition of partners with an interest in Veterans to create and sustain an environment in which Veterans can thrive as valued and contributing members of the South Carolina community

### Agency Vision

### Adopted in:

2022

South Carolina's Veterans and their families believe themselves to be sound in mind and body, satisfied by the dignified manner in which they are treated, respected by their fellow citizens, and proud of their continuing contributions

### Recommendations for reorganization requiring legislative change:

None

### Agency intentions for other major reorganization to divisions, departments, or programs to allow the agency to operate more effectively and efficiently in the succeeding fiscal year:

Will add a Reorganization focus in Making South Carolina the choice of destination for transitioning service members

### Significant events related to the agency that occurred in FY2025

Description of Event	Start	End	Agency Measures Impacted	Other Impacts
No significant events				No performance measures were affected

Is the agency in compliance with S.C. Code Ann. § 2-1-220, which requires submission of certain reports to the Legislative Services Agency for publication online and the State Library? (See also S.C. Code Ann. § 60-2-20).

Yes

<b>Reason agency is out of compliance:</b> (if applicable)		
<b>Is the agency in compliance with various requirements to transfer its records, including electronic ones, to the Department of Archives and History? See the Public Records Act (S.C. Code Ann. § 30-1-10 through 30-1-180) and the South Carolina Uniform Electronic Transactions Act (S.C. Code Ann. § 26-6-10 through 26-10-210).</b>		Yes
<b>Does the law allow the agency to promulgate regulations?</b>		Yes
<b>Law number(s) which gives the agency the authority to promulgate regulations:</b>	Titel 25, Chapter 11, Article 1	
<b>Has the agency promulgated any regulations?</b>		No
<b>Is the agency in compliance with S.C. Code Ann. § 1-23-120 (J), which requires an agency to conduct a formal review of its regulations every five years?</b>		Yes
<b>(End of Reorganization and Compliance Section)</b>		



# FY2025

## Strategic Plan Results

as submitted for the Accountability Report by:

E260 - VETERANS' AFFAIRS

- Goal 1** Make South Carolina's Veteran homes the quality leader in the southeastern United States
- Goal 2** Gain and sustain a timely and accurate understanding of the changing Veteran population in South Carolina
- Goal 3** Increase the professionalism of the program and expand its capability to proactively address Veteran concerns across the social determinants of health
- Goal 4** Reverse the long-term trendline in Veteran suicide
- Goal 5** Make South Carolina an indispensable component of national defense

Perf. Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes
<b>1.1 Establish a robust and effective contract monitoring system that provides timely and accurate situational understanding of conditions in the homes and encourages improved performance by the service provider</b>										<b>State Objective: Government and Citizens</b>				
1.1.1	Number homes with less than 5 quality Measures flagged for lower than State of national Averages under the Center for Medicare and Medicaid Services quality ratings	4	5		Count	Equal to or greater than	State Fiscal Year	count	USDVA /CMS Quality Measures	online	quality of life	Veterans	0501.05100.000	Sumter Veteran Home just opened and is not yet certified in this area
1.1.2	Number of reportable incidents not reported in accordance with timeliness and accuracy standards as defined in contract	0	0		Count	equal to or less than	State Fiscal Year	count	USDVA/CMS Quality Measures	online	quality of life	veterans	0501.05100.000	
1.1.3	Number of homes meeting 90% residency standard	4	5		Count	Equal to or greater than	State Fiscal Year	count	USDVA/CMS Quality Measures	online	quality of life	veterans	0501.05100.000	Sumter Veteran Home just opened and is not yet certified in this area
1.1.4	Number of homes rated in top 50% of homes nationally reflected in the Quarterly State Home Analytics	2	5		Count	Equal to or greater than	State Fiscal Year	count	USDVA/CMS Quality Measures	online	quality of life	veterans	0501.05100.000	2 – Quarterly State Home Analytics report not provided this fiscal year
1.1.5	Number of homes receiving a minimum rating of 4 stars	1	3		Count	Equal to or greater than	State Fiscal Year	count	USDVA/CMS Quality Measures	online	quality of life	veterans	0501.05100.000	
<b>1.2 Address long-standing deferred maintenance issues</b>										<b>State Objective: Government and Citizens</b>				
1.2.1	Number of required projects not on Comprehensive Permanent Improvement Plan	0	0		Count	Equal to or less than	State Fiscal Year	count	SC Dept of Veterans' Affairs	online	access to resources are expanded	veterans	0501.05100.000	
1.2.2	Number of Phase 1 projects awaiting funding	6	0		Count	Equal to or greater than	State Fiscal Year	count	SC Dept of Veterans' Affairs	online	access to resources are expanded	veterans	0501.05100.000	
1.2.3	Number of Phase 1 projects awaiting JBRC approval	0	0		Count	Equal to or less than	State Fiscal Year	count	SC Dept of Veterans' Affairs	online	access to resources are expanded	veterans	0501.05100.000	

Perf. Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes
1.2.4	Number of phase 1 projects funded and approved awaiting initiated	initiated	approved and implemented		5 Acceptable Range	Complete	State Fiscal Year	count	SC Dept of Veterans' Affairs	online	access to resources are expanded	veterans	0501.05100.000	
1.2.5	Number of Phase 1 projects initiated	0	0		5 Count	Equal to or less than	State Fiscal Year	count	SC Dept of Veterans' Affairs	online	access to resources are expanded	veterans	0501.05100.000	
1.2.6	Number of Phase 1 projects completed	0	0		5 Count	Equal to or less than	State Fiscal Year	count	SC Dept of Veterans' Affairs	online	access to resources are expanded	veterans	0501.05100.000	
1.2.7	Number of Phase 2 projects awaiting funding	0	0		0 Count	Equal to or less than	State Fiscal Year	count	SC Dept of Veterans' Affairs	online	access to resources are expanded	veterans	0501.05100.000	
1.2.8	Number of phase 2 projects awaiting JBRC approval	0	0		4 Count	Equal to or less than	State Fiscal Year	count	SC Dept of Veterans' Affairs	online	access to resources are expanded	veterans	0501.05100.000	
1.2.9	Number of Phase 2 projects funded and approved awaiting initiation	0	0		3 Count	Equal to or less than	State Fiscal Year	count	SC Dept of Veterans' Affairs	online	access to resources are expanded	veterans	0501.05100.000	
1.2.10	Number of phase 2 projects initiated	0	0		0 Count	Equal to or less than	State Fiscal Year	count	SC Dept of Veterans' Affairs	online	access to resources are expanded	veterans	0501.05100.000	
1.2.11	Number of Phase 2 projects completed	0	6		0 Count	Equal to or greater than	State Fiscal Year	count	SC Dept of Veterans' Affairs	online	access to resources are expanded	veterans	0501.05100.000	
<b>1.3 Achieve full operational capacity at Patriot's Village (Sumter) State Objective: Government and Citizens</b>														
1.3.1	Facility obtains Certificate of Substantial Completion from the Office of State	Department initiated	Certificate received	Certificate received 4 Nov 24	Acceptable Range	Complete	State Fiscal Year	count	SC Dept of Veterans' Affairs	online	access to resources are expanded	veterans	0501.05100.000	
1.3.2	Facility receive Certificate of Occupancy from the Office of state Engineers	Department initiated	Certificate received	Certificate received 3 FEB 25	Acceptable Range	Complete	State Fiscal Year	count	SC Dept of Veterans' Affairs	online	access to resources are expanded	veterans	0501.05100.000	
1.3.3	Facility receive Notice of Construction Completion from the Department of Public Health	Department initiated	completion form receive	completion received 19 Feb. 25	Acceptable Range	Complete	State Fiscal Year	count	SC Dept of Veterans' Affairs	online	access to resources are expanded	veterans	0501.05100.000	
1.3.4	Vendor achieves pre-occupancy standards	initiated	standard achieved	standard Achieved 13 DEC 24	Acceptable Range	Complete	State Fiscal Year	count	SC Dept of Veterans' Affairs	online	access to resources are expanded	veterans	0501.05100.000	
1.3.5	Vendor assume responsibility (occupation)	Department initiated	standard achieved	standard achieved 20 DEC 24	Acceptable Range	Complete	State Fiscal Year	count	SC Dept of Veterans' Affairs	online	access to resources are expanded	veterans	0501.05100.000	
1.3.6	Facility obtains licensing from DHHS	Department initiated	license Obtained	licensed obtained 3 MAR 24	Acceptable Range	Complete	State Fiscal Year	count	SC Dept of Veterans' Affairs	online	access to resources are expanded	veterans	0501.05100.000	

Perf. Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes
1.3.7	Facility meets staffing requirements	Department initiated	standard achieved	Standard Achieved 21 FEB 25	Percent complete	Complete	State Fiscal Year	count	SC Dept of Veterans' Affairs	online	access to resources are expanded	veterans	0501.05010.000	
1.3.8	Facility obtains USDVA recognition	Department initiated	recognition achieved	did not meet this goal by 30 June in being that the USDVA are not scheduled until 15 July to begin process	Acceptable Range	Complete	State Fiscal Year	count	USDVA /	online	access to resources are expanded	veterans	0501.05010.00	
1.3.9	Average number of new admission per week ( until 95% capacity)	5%	95%		3% Percent complete	Complete	State Fiscal Year	percent	SC Dept of Veterans' Affairs and DMH	online	access to resources are expanded	veterans	0501.05010.00	should have been whole number instead of percentage. 5 new residents per week was goal but we average 3 resident per week due to awaiting Federal recognition/certification to admit more residents
<b>1.4 Set conditions for the transition of Stone / Fewell on 1 Jul 25**</b>														
<b>State Objective: Government and Citizens</b>														
1.4.1	Service contract for stone is awarded	initiated	awarded	Awarded 17 MAR 25	Acceptable Range	Complete	State Fiscal Year	count	SC Dept of Veterans' Affairs and DMH	online	access to resources are expanded	Veterans	0501.05010.00	
1.4.2	All required licenses, certifications and numbers are transferred	initiated	transfer complete	transfer will be completed by 1 July IAW S399	Acceptable Range	Complete	State Fiscal Year	percent	SC Dept of Veterans' Affairs and DMH	online	access to resources are expanded	Veterans	0501.05010.00	
1.4.3	Detailed transition plan ( state-operated) agreed upon by all parties	initiated	approved and implemented	Approved and implemented 26 Mar 25	Acceptable Range	Complete	State Fiscal Year	count	SC Dept of Veterans' Affairs and DMH	online	access to resources are expanded	Veterans	0501.05010.00	
1.4.4	All facilities improvements agreed upon as part of contract are completed	initiated	contract completed	Contract completed 11 APR 25	Acceptable Range	Complete	State Fiscal Year	percent	SC Dept of Veterans' Affairs and DMH	online	access to resources are expanded	Veterans	0501.05010.00	
1.4.5	USDVA agrees to repurposing of Fewell Quarantine Facility	initiated	approved and implemented	Awaiting Federal Govt approval	Acceptable Range	Complete	Federal Fiscal Year	timeliness	SC Dept of Veterans' Affairs and DMH	online	access to resources are expanded	veterans	0501.05010.00	
<b>1.5 Set conditions for future home construction</b>														
<b>State Objective: Government and Citizens</b>														
1.5.1	Facility in Horry obtains a US Army Corp of Engineer wetland building permit	initiated	permit awarded	goal not met due to awaiting external stakeholders to initiate process	Acceptable Range	Complete	State Fiscal Year	count	SC Dept of Veterans' Affairs	online	access to resources are expanded	Veterans	0501.05010.00	
1.5.2	Property for facility in Horry is transferred	initiated	transfer complete	goal not met due to awaiting external stakeholders to initiate process	Acceptable Range	Complete	State Fiscal Year	count	SC Dept of Veterans' Affairs	online	access to resources are expanded	Veterans	0501.05010.00	
1.5.3	Facility in Horry County has a complete Environment Assessment	initiated	assessment completed	goal not met due to awaiting external stakeholders to initiate process	Acceptable Range	Complete	State Fiscal Year	percent	SC Dept of Veterans' Affairs	online	access to resources are expanded	Veterans	0501.05010.00	

Perf. Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes
1.5.4	Facility in Horry County has a complete developmental drawing reviewed for Build America Buy America Act compliance by the Federal Construction & Facilities	initiated	BABAA plan completed	goal not met due to awaiting external stakeholders to initiate process	Acceptable Range	Complete	State Fiscal Year	percent	SC Dept of Veterans' Affairs	online	access to resources are expanded	Veterans	0501.05010.00	
1.5.5	Facility in Orangeburg has land for construction identified	initiated	confirm	goal not met due to awaiting external stakeholders to initiate process	Acceptable Range	Complete	State Fiscal Year	count	SC Dept of Veterans' Affairs	online	access to resources are expanded	Veterans	0501.0501.00	
1.5.6	Facility in Orangeburg has land transferred from county to state	initiated	transfer complete	goal not met due to awaiting external stakeholders to initiate process	Acceptable Range	Complete	State Fiscal Year	count	SC Dept of Veterans' Affairs	online	access to resources are expanded	Veterans	0501.05010.00	
1.5.7	Facility in Orangeburg County has a complete Environment Assessment	initiated	assessment completed	goal not met due to awaiting external stakeholders to initiate process	Acceptable Range	Complete	State Fiscal Year	percent	SC Dept of Veterans' Affairs	online	access to resources are expanded	Veterans	0501.05010.00	
1.5.8	Facility in Lexington has state matching funds	initiated	funds approved	goal not met due to awaiting external stakeholders to initiate process	Acceptable Range	Complete	State Fiscal Year	count	SC Dept of Veterans' Affairs	online	access to resources are expanded	Veterans	0501.05010.00	
1.5.9	Facility in Lexington is categorized as Priority 1 by USDVA	SCDVA initiate	USDVA approved	goal not met due to awaiting external stakeholders to initiate process	Acceptable Range	Complete	Federal Fiscal Year	count	SC Dept of Veterans' Affairs and USDVA	online	access to resources are expanded	Veterans	050.0510.00	
1.5.10	Facility in Lexington has identified property for construction	initiated	confirm	goal not met due to awaiting external stakeholders to initiate process	Acceptable Range	Complete	State Fiscal Year	count	SC Dept of Veterans' Affairs	online	access to resources are expanded	Veterans	050.0510.00	
<b>2.1 Gain advanced visibility of Transitioning Service Members (approximately 2,000 Transitioning Service Members in South Carolina)</b> <span style="float: right;"><b>State Objective: Government and Citizens</b></span>														
2.1.1	Number of transitioning service members who register in the SC veteran Coalition prior to their ETS	13	188	53	Count	Equal to or greater than	State Fiscal Year	count	SC Dept of Veterans' Affairs	online	access to resources are expanded	Veterans	0510.0510.00	Need more access to Federal data
2.1.2	Number of transitioning service members who register in the Virtual TAP pilot	0%	100%	0%	Percent complete	Equal to or greater than	State Fiscal Year	percent	SC Dept of Veterans' Affairs and Stakeholders	online	access to resources are expanded	Veterans	0510.0510.00	Need more access to Federal data and collaboration from DOD
<b>2.2 Increase the number of Veterans enrolled in the South Carolina Veteran Coalition</b> <span style="float: right;"><b>State Objective: Government and Citizens</b></span>														
2.2.1	Number of Veterans enrolled in the SC Veteran Coalition	786	1,506	2,913	Count	Equal to or greater than	State Fiscal Year	count	SC Dept of Veterans' Affairs and Stakeholders	online	access to resources are expanded	Veterans	0510.0510.000	

Perf. Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes
2.2.2	Number of connections made in the SC Veteran Coalition	1,397	2,117	4,300	Count	Equal to or greater than	State Fiscal Year	count	SC Dept of Veterans' Affairs and Stakeholders	online	access to resources are expanded	Veterans	0510.01510.000	
<b>2.3 Gain access to other agencies' databases with relevant Veteran data</b>										<b>State Objective: Government and Citizens</b>				
2.3.1	Department gains access to DOD data on transitioning service members	initiate	data shared	complete	Percent complete	Equal to or greater than	State Fiscal Year	percent	SC Dept of Veterans' Affairs and Stakeholders	online	access to resources are expanded	Veterans	0510.0510.000	Department is still attempting to clean data and ensure it is a working format to assist
2.3.2	Department gains access to SCDMV data on Motor Vehicle data on new Veterans Vehicle registration	initiate	data shared	0%	Percent complete	Equal to or greater than	State Fiscal Year	percent	SC Dept of Veterans' Affairs and Stakeholders	online	access to resources are expanded	Veterans	0510.0510.000	still collaborating with SCDMV and may require Legislative modification and other administrative tools to enable end state
2.3.3	Number of state agencies provided data on Veterans to the department	2	14	2	Count	Equal to or greater than	State Fiscal Year	count	SC Dept of Veterans' Affairs and Stakeholders	online	access to resources are expanded	Veterans	0510.0510.000	will require more MOUs and other legislative /electronic tools for Agencies to share data across the State
<b>2.4 Fully implement referral management system inside the department</b>										<b>State Objective: Government and Citizens</b>				
2.4.1	Number of SC Veteran Coalition profiles built by SC DVA Claims Officers	0	240	2	Count	Equal to or greater than	State Fiscal Year	count	SC Dept of Veterans' Affairs	Department FY 24-25 Action plan	quality of life	Veterans	0501.050100.000	started collecting data but will require more collaboration
<b>3.1 Shift focus of Pathfinder to transitioning service members</b>										<b>State Objective: Government and Citizens</b>				
3.1.1	Number of transitioning Service members connected to a pathfinder prior to the ETS	13	188	50	Count	Equal to or greater than	State Fiscal Year	count	SC Dept of Veterans' Affairs	Department FY 24-25 Action plan	quality of life	Veterans	0501.050100.000	will require more information from Federal data base
<b>3.2 Expand Palmetto Pathfinder Program to state-wide</b>										<b>State Objective: Government and Citizens</b>				
3.2.1	Number of counties with resident active pathfinders	30	46	32	Count	Equal to or greater than	State Fiscal Year	count	SC Dept of Veterans' Affairs	Department FY 24-25 Action plan	quality of life	Veterans	0501.050100.000	working to market and be enabled by , with and through SCDVA partners in every county
3.2.2	Number of counties with at least one Veteran resident connected to a pathfinder	27	46	24	Count	Equal to or greater than	State Fiscal Year	count	SC Dept of Veterans' Affairs	Department FY 24-25 Action plan	quality of life	Veterans	0501.050100.000	working with each county through relationship for support
<b>3.3 Produce specialized Pathfinders to serve specific client pools</b>										<b>State Objective: Government and Citizens</b>				
3.3.1	Number of trained Veteran Treatment Court Pathfinder	16	26	17	Count	Equal to or greater than	State Fiscal Year	count	SC Dept of Veterans' Affairs	Department FY 24-25 Action plan	quality of life	Veterans	0501.050100.000	will need more counties to determine the need and integrate to enable
3.3.2	Number of trained Entrepreneurship Pathfinders	1	6	2	Count	Equal to or greater than	State Fiscal Year	count	SC Dept of Veterans' Affairs	Department FY 24-25 Action plan	quality of life	Veterans	0501.050100.000	will shift focus in 25-26 to put more focus

Perf. Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes
3.3.3	Number of trained Employment Pathfinders	8	16	14	Count	Equal to or greater than	State Fiscal Year	count	SC Dept of Veterans' Affairs	Department FY 24-25 Action plan	quality of life	Veterans	0501.050100.000	working progress
<b>3.4 Enable county offices with Pathfinder support</b> <span style="float: right;"><b>State Objective: Government and Citizens</b></span>														
3.4.1	Number of Veterans Affairs Offices with at least one staff member certified as a Pathfinder	5	35	6	Count	Equal to or greater than	State Fiscal Year	count	SC Dept of Veterans' Affairs	Department FY 24-25 Action plan	quality of life	Veterans	0501.050100.00	working progress based off Offices time, effort and investment in determining the need
3.4.2	Number of County Veteran Affairs Offices registered in SC Veteran Coalition	14	21	20	Count	Equal to or greater than	State Fiscal Year	count	SC Dept of Veterans' Affairs	Department FY 24-25 Action plan	quality of life	Veterans	0501.050100.000	working progress based off Offices time, effort and investment in determining the need
3.4.3	Number of County Veterans' Affairs Offices utilizing a non-staff Pathfinder at least once per quarter	0	14	6	Count	Equal to or greater than	State Fiscal Year	count	SC Dept of Veterans' Affairs	Department FY 24-25 Action plan	quality of life	Veterans	0501.050100.000	working progress based off Offices time, effort and investment in determining the need
<b>3.5 Maintain a robust service-provider network</b> <span style="float: right;"><b>State Objective: Government and Citizens</b></span>														
3.5.1	Number of connection in the SC Veteran Coalition	1,397	2,117	4,300	Count	Equal to or greater than	State Fiscal Year	count	SC Dept of Veterans' Affairs	Department FY 24-25 Action plan	quality of life	Veterans	0501.050100.000	
3.5.2	Number of service providers enrolled in the SC Veteran Coalition	106	138	139	Count	Equal to or greater than	State Fiscal Year	count	SC Dept of Veterans' Affairs	Department FY 24-25 Action plan	quality of life	Veterans	0501.050100.000	
3.5.3	Number of service providers connected to at least one Veteran per month in the SC Veteran Coalition	141	199	172	Count	Equal to or less than	State Fiscal Year	count	SC Dept of Veterans' Affairs	Department FY 24-25 Action plan	quality of life	Veterans	0501.050100.00	
<b>4.1 Reduce immediate access to means</b> <span style="float: right;"><b>State Objective: Government and Citizens</b></span>														
4.1.1	Develop a lethal means access control information campaign	Department initiate	implemented by the Department	complete	Acceptable Range	Equal to or greater than	State Fiscal Year	count	SC Dept of Veterans' Affairs	Department FY 24-25 Action plan	quality of life	Veterans	0501.050100.000	
4.1.2	Number of organizations who assist in transmitting the lethal means access control information campaign	0	10	15	Count	Equal to or greater than	State Fiscal Year	count	SC Dept of Veterans' Affairs	Department FY 24-25 Action plan	quality of life	Veterans	0501.050100.000	
4.1.3	Estimated number of people exposed to the lethal means access control information campaign	0	1,000	950	Count	Equal to or greater than	State Fiscal Year	count	SC Dept of Veterans' Affairs	Department FY 24-25 Action plan	quality of life	Veterans	0501.050100.000	working progress that require stakeholders to prioritize
<b>4.2 Increase public understanding of Veteran Suicide challenge</b> <span style="float: right;"><b>State Objective: Government and Citizens</b></span>														



Perf. Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes
4.2.1	Develop an information campaign focused on public understanding of Veterans suicide	Department initiate	implemented by the Department	complete	Acceptable Range	Maintain range	State Fiscal Year	count	SC Dept of Veterans' Affairs	department FY 24-25 Action plan	quality of life	Veterans	0501.050100.000	
4.2.2	Number of organizations who assist in transmitting the Veteran suicide information campaign	31	31	30	Count	Equal to or greater than	State Fiscal Year	count	SC Dept of Veterans' Affairs	Department FY 24-25 Action plan	quality of life	Veterans	0501.050100.000	working progress that require stakeholders to prioritize
4.2.3	Estimated number of people exposed to the Veteran suicide information campaign	0	1,000	950	Acceptable Range	Maintain range	State Fiscal Year	count	SC Dept of Veterans' Affairs	Department FY 24-25 Action plan	quality of life	Veterans	0501.050100.000	
<b>5.1 Improve educational opportunities for military children</b> <span style="float: right;"><b>State Objective: Government and Citizens</b></span>														
5.1.1	Number of Purple Star school districts /Charter schools in SC	15	20	22	Count	Equal to or greater than	State Fiscal Year	count	SC Dept of Veterans' Affairs and SCDOE	SCDOE website	quality education	military families	9818.050000X000	
5.1.2	Percentage of School Districts zoned for military installations with a score equal to or better than state average in ELA and Math	38%	67%	3750%	Percent	Equal to or greater than	State Fiscal Year	count	SC Dept of Veterans' Affairs and SCDOE	SCDOE Website	quality education	military families	9818.050000X000	Working with stakeholders and SCDOE to address
5.1.3	Charter School Districts zoned for military installations with a score equal to or better than the state average in ELA and Math	66.70%	100%	0%	Percent	Equal to or greater than	State Fiscal Year	count	SC Dept of Veterans' Affairs and SCDOE	SCDOE Website	quality education	military families	9818.050000X000	Working with stakeholders and SCDOE to address
<b>5.2 Improve access to affordable childcare</b> <span style="float: right;"><b>State Objective: Government and Citizens</b></span>														
5.2.1	Number of Childcare facilities ( by installations) participating in Military Childcare in Your Neighborhood Plus Program	92	100	93	Count	Equal to or greater than	State Fiscal Year	count	SC Dept of Veterans Affairs and DSS	DSS website	accessible quality childcare	military families	9818.050000X000	working Progress, working with stakeholders in military community
5.2.2	Number of family Childcare facilities ( by installations) participating in Military Childcare plus in Your Neighborhood plus program	working with DSS to confirm	implemented by the Department of social service	Family Child care Facilities not implemented	Acceptable Range	Equal to or greater than	State Fiscal Year	count	SC Dept of Veterans Affairs and DSS	DSS website	accessible quality childcare	military families	9818.050000X000	Military Childcare plus in your Neighborhood was initiated by DSS however no information this FY on Family Childcare Facilities implemented ( by installation) data

# FY2026

## Strategic Plan Development

as submitted for the Accountability Report by:

E260 - VETERANS' AFFAIRS

- Goal 1** Make South Carolina's Veteran homes the quality leader in the southeastern United States
- Goal 2** Enable all County Veterans Affairs Office to obtain a universal minimum standard of service
- Goal 3** Reverse the long term, trendline in Veteran suicide
- Goal 4** Make South Carolina the destination of choice for transitioning service members.
- Goal 5** Make South Carolina an indispensable component of national defense.

Perf. Measure Number	Description	Base	Target	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes
<b>1.1 Improve the quality of service across the Veteran home enterprise.</b>													
<b>State Objective: Government and Citizens</b>													
1.1.1	Number of homes with less than 5 quality Measures flagged for lower than State of national Averages under the Center for Medicare and Medicaid Services quality ratings (in the last 12 months).	5	6	Count	Equal to or greater than	State Fiscal Year	physical count of 6 Veteran homes	USDVA /CMS Quality Measures	online	quality of life	Veterans	0501.05100.000	
1.1.2	Number of homes with no repeated deficiencies from the South Carolina Department of Veteran Affairs' "In Search of Excellence" audit (in the past 12 months).	2	6	Count	Equal to or greater than	State Fiscal Year	Physical count of audits for 6 Homes	USDVA/CMS Quality Measures	online	quality of life	veterans	0501.05100.000	
1.1.3	Number of homes that fully implemented all Corrective Action Plans resulting from a contract monitor audit or observation (in last 12 months).	2	6	Count	Equal to or greater than	State Fiscal Year	Physical count on compliance with CAP for 6 homes	USDVA/CMS Quality Measures	online	quality of life	veterans	0501.05100.000	
1.1.4	Number of homes with 4 or more stars (Centers for Medicare and Medicaid Services Quality Ratings).	1	6	Count	Equal to or greater than	State Fiscal Year	Physical Count for 6 Veterans Home	USDVA/CMS Quality Measures	online	quality of life	veterans	0501.05100.000	
1.1.5	Number of homes with satisfaction rates that meet or exceed national averages in all categories of all surveys (in the last 12 months).	4	6	Count	Equal to or greater than	State Fiscal Year	Physical Count for 6 Veterans Home	USDVA/CMS Quality Measures	online	quality of life	veterans	0501.05100.000	
<b>1.2 Fully integrate Stone Pavilion into the Veteran home enterprise.</b>													
<b>State Objective: Government and Citizens</b>													
1.2.1	Number of days within the past 30 days that home is not staffed according to State and Federal Guidelines.	0	0	Count	Equal to or less than	State Fiscal Year	Physical Count for 6 Veterans Home	SC Dept of Veterans' Affairs	online	quality of life	veterans	0501.05100.000	

Perf. Measure Number	Description	Base	Target	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes
1.2.2	Occupancy rate over last 90 days (58 bed capacity).	88%	95%	Percent	Equal to or greater than	State Fiscal Year	Physical Count for 6 Veterans Home	SC Dept of Veterans' Affairs	online	quality of life	veterans	0501.05100.000	
<b>1.3 Address maintenance issues at Veteran Homes and cemetery</b>							<b>State Objective: Government and Citizens</b>						
1.3.1	Number of Emergency Permanent Improvement Projects added to the project plan not already identified in agency CPIP	0	0	Count	Equal to or less than	State Fiscal Year	Physical Count for 6 Veterans Home	SC Dept of Veterans' Affairs	online	quality of life	Veterans	0501.05100.000	
1.3.2	Number of CPIP Projects Initiated	8	13	Count	Equal to or greater than	State Fiscal Year	Physical Count for 6 Veterans Home	SC Dept of Veterans' Affairs	online	quality of life	Veterans	0501.05100.000	
1.3.3	Number of CPIP Projects completed - Phase 1	5	13	Count	Equal to or greater than	State Fiscal Year	Physical Count for 6 Veterans Home	SC Dept of Veterans' Affairs	online	quality of life	Veterans	0501.05100.000	
1.3.4	Number of CPIP Projects established - Phase 2	5	13	Count	Equal to or greater than	State Fiscal Year	Physical Count at the 6 Veterans Home	SC Dept of Veterans' Affairs	online	quality of life	Veterans	0501.05100.000	
1.3.5	Number of CPIP Projects completed - Phase 2	0	13	Count	Equal to or greater than	State Fiscal Year	Physical Count at the 6 Veterans Home	SC Dept of Veterans' Affairs	online	quality of life	Veterans	0501.05100.000	
1.3.6	Number of New Maintenance correction items identified , not previously reported - All Agency Property	0	0	Count	Equal to or less than	State Fiscal Year	Physical Count at the 6 Veterans Home	SC Dept of Veterans' Affairs	online	quality of life	Veterans	0501.05100.000	
1.3.7	Number of Permanent Improvement Projects Completed this FY within estimated project timeline	0	10	Count	Equal to or greater than	State Fiscal Year	Physical Count at the 6 Veterans Home	SC Dept of Veterans' Affairs	online	quality of life	Veterans	0501.05100.000	
1.3.8	Number of Projects completed over Budget	0	0	Count	Equal to or less than	State Fiscal Year	Physical Count at the 6 Veterans Home	SC Dept of Veterans' Affairs	online	quality of life	Veterans	0501.05100.000	
1.3.9	Number of projects completed under budget - at or below 90% of estimated project cost	0	0	Count	Equal to or less than	State Fiscal Year	Physical Count at the 6 Veterans Home	SC Dept of Veterans' Affairs	online	quality of life	Veterans	0501.05100.000	
<b>1.4 Set conditions for future Veteran home construction</b>							<b>State Objective: Government and Citizens</b>						

Perf. Measure Number	Description	Base	Target	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes
1.4.1	Number of designs that support 60% single : 40% double rooms and provide a multipurpose open space and clinical administrative area within each work unit	0	3	Count	Equal to or greater than	State Fiscal Year	Physical Count at the 6 Veterans Home	SC Dept of Veterans' Affairs	online	quality of life	Veterans	0501.05100.000	
1.4.2	Number of proposed designs audited for operational efficiencies per SCDVCA	1	3	Count	Equal to or greater than	State Fiscal Year	Physical Count at the 6 Veterans Home	SC Dept of Veterans' Affairs	online	quality of life	Veterans	0501.05100.000	
1.4.3	Number of proposed locations with >1,000 Veterans in 50+ demographic that can support future home construction	1	5	Count	Equal to or greater than	State Fiscal Year	Physical Count at the 6 Veterans Home	SC Dept of Veterans' Affairs	online	quality of life	Veterans	0501.05100.000	
<b>1.5 Sustain Cooper Cemetery as an NCA-recognized national shrine</b> <span style="float: right;"><b>State Objective: Government and Citizens</b></span>													
1.5.1	Number of complaints in last 30 days, formal and informal, concerning Cemetery appearance or operation	1	0	Count	Equal to or less than	State Fiscal Year	Physical Count	SC Dept of Veterans' Affairs	online	quality of life	Veterans	0501.05100.000	
1.5.2	Number of out-of-tolerance items on quarterly National Cemetery Administration report	0	0	Count	Equal to or less than	State Fiscal Year	Physical Count	SC Dept of Veterans' Affairs	online	quality of life	Veterans	0501.05100.000	
1.5.3	Percentage of headstones not within National Cemetery Administration standards for height and alignment	90%	0%	Percent	Equal to or less than	State Fiscal Year	Physical Count	SC Dept of Veterans' Affairs	online	quality of life	Veterans	0501.05100.000	
1.5.4	Average time, in days, between request for interment and actual interment	18	15	Count	Equal to or less than	State Fiscal Year	Physical Count	SC Dept of Veterans' Affairs	online	quality of life	Veterans	0501.05100.000	
<b>2.1 Establish common objective standards for services</b> <span style="float: right;"><b>State Objective: Education, Training, and Human Development</b></span>													
2.1.1	Number of County Offices that have reviewed and acknowledged the common objective standards	0	46	Count	Equal to or greater than	State Fiscal Year	Physical Count	SC Dept of Veterans' Affairs	online	quality of service and support	Veterans	0501.05100.000	

Perf. Measure Number	Description	Base	Target	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes
2.1.2	Number of County Offices that concur with the common objective standards	0	46	Count	Equal to or greater than	State Fiscal Year	Physical Count	SC Dept of Veterans' Affairs	online	quality of service and support	Veterans	0501.05100.000	
2.1.3	Number of county offices who have cross-accredited staff from congressionally chartered Veteran Service Organizations	0	46	Count	Equal to or greater than	State Fiscal Year	Physical Count	SC Dept of Veterans' Affairs	online	quality of service and support	Veterans	0501.05100.000	
<b>2.2 Provide County Offices with an objective assessment of performance</b> <span style="float: right;"><b>State Objective: Education, Training, and Human Development</b></span>													
2.2.1	Number of County Offices assessed against the common objective standards	0	46	Count	Equal to or greater than	State Fiscal Year	Physical Count	SC Dept of Veterans' Affairs	online	quality of service and support	Veterans	0501.05100.000	
2.2.2	Number of County Offices provided a written assessment of performance based on the common objective standards	0	46	Count	Equal to or greater than	State Fiscal Year	Physical Count	SC Dept of Veterans' Affairs	online	quality of service and support	Veterans	0501.05100.000	
2.2.3	Number of legislative delegations provided a written assessment of performance based on the common objective standards	0	46	Count	Equal to or greater than	State Fiscal Year	Physical Count	SC Dept of Veterans' Affairs	online	quality of service and support	Veterans	0501.05100.000	
<b>2.3 Provide tailored training and assistance to County Offices to attain or exceed standards</b> <span style="float: right;"><b>State Objective: Education, Training, and Human Development</b></span>													
2.3.1	Number of County Office employees trained to USDVA accreditation standards this year	0	50	Count	Equal to or less than	State Fiscal Year	Physical Count	SC Dept of Veterans' Affairs	online	quality of service and support	Veterans	0501.05100.000	
2.3.2	Number of County Office employees trained on the state-provided claims management system this year	0	50	Count	Equal to or greater than	State Fiscal Year	Physical Count	SC Dept of Veterans' Affairs	online	quality of service and support	Veterans	0501.05100.000	
2.3.3	Number of County Office employees trained this year on specialized topics identified by County Offices as a training need	0	46	Count	Equal to or greater than	State Fiscal Year	Physical Count	SC Dept of Veterans' Affairs	online	quality of service and support	Veterans	0501.05100.000	
<b>2.4 Assist County Offices in obtaining resources necessary to attain or exceed standards</b> <span style="float: right;"><b>State Objective: Government and Citizens</b></span>													

Perf. Measure Number	Description	Base	Target	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes
2.4.1	Number of County Offices open during normal business hours five days per week	41	46	Count	Equal to or greater than	State Fiscal Year	Physical Count	SC Dept of Veterans' Affairs	online	quality of service and support	Veterans	0501.05100.000	
2.4.2	Number of County Offices with at least two full time employees	35	46	Count	Equal to or greater than	State Fiscal Year	Physical Count	SC Dept of Veterans' Affairs	online	quality of service and support	Veterans	0501.05100.000	
2.4.3	Number of County Offices with suitable office space	41	46	Count	Equal to or greater than	State Fiscal Year	Physical Count	SC Dept of Veterans' Affairs	online	quality of service and support	Veterans	0501.05100.000	
2.4.4	Number of County Offices with suitable computers and digital bandwidth	41	46	Count	Equal to or greater than	State Fiscal Year	Physical Count	SC Dept of Veterans' Affairs	online	quality of service and support	Veterans	0501.05100.000	
2.4.5	Number of CVAO's who are paid as a Full-Time Equivalent (FTE) by county administration	41	46	Count	Equal to or greater than	State Fiscal Year	Physical Count	SC Dept of Veterans' Affairs	online	quality of service and support	Veterans	0501.05100.000	
<b>3.1 Reduce immediate access to means State Objective: Healthy and Safe Families</b>													
3.1.1	Number of people exposed to information campaign focused on public understanding of Veteran suicide	0%	10%	Percent	Equal to or greater than	State Fiscal Year	Physical Count	SC Dept of Veterans' Affairs	online	quality of life	Veterans	0501.05100.000	
3.1.2	Number of Veterans who received firearms safety instruction that included safe-storage techniques	0%	10%	Percent	Equal to or greater than	State Fiscal Year	Physical Count	SC Dept of Veterans' Affairs	online	quality of life	Veterans	0501.05100.000	
<b>3.2 Increase public understanding of the Veteran suicide challenge State Objective: Healthy and Safe Families</b>													
3.2.1	Number of people exposed to information campaign focused on public understanding of Veteran suicide	0%	10%	Percent	Equal to or greater than	State Fiscal Year	Physical Count	SC Dept of Veterans' Affairs	online	quality of life	Veterans	0501.05100.000	
3.2.2	Number of county coroner educated on the need for accurate suicide reporting for Veterans	0%	46%	Percent	Equal to or greater than	State Fiscal Year	Physical Count	Counties	online	quality of life	Veterans	0501.05100.000	
3.2.3	Number of county coroners expressing willingness to report Veteran suicide objectively [potential need to account for 30/60/90-day investigation reporting period]	0	46	Count	Equal to or greater than	State Fiscal Year	Physical Count	Counties	online	quality of life	Veterans	0501.05100.000	
<b>3.3 Expand whole-of-state government approach to suicide prevention State Objective: Healthy and Safe Families</b>													



Perf. Measure Number	Description	Base	Target	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes
3.3.1	Number of state agencies participating in Department of Public Health reporting on accidental and suspected suicide report program	0	5	Count	Equal to or greater than	State Fiscal Year	Physical Count	State Agency enterprise	online	quality of life	Veterans	0501.05100.000	
3.3.2	Number of county coroners participating in Department of Public Health reporting on accidental and suspected suicide report program	0	46	Count	Equal to or greater than	State Fiscal Year	Physical Count	Counties	online	quality of life	Veterans	0501.05100.000	
3.3.3	Number of medical networks participating in Department of Public Health reporting on accidental and suspected suicide report program	0	TBD	Count	Equal to or greater than	State Fiscal Year	Physical Count	State Agency enterprise	online	quality of life	Veterans	0501.05100.000	
<b>4.1 Gain full visibility of transitioning service member population</b> <span style="float: right;"><b>State Objective: Public Infrastructure and Economic Development</b></span>													
4.1.1	Number of transitioning service members remaining in or relocating to South Carolina identified by age, branch, gender, ethnicity	1,200	1,500	Count	Equal to or greater than	State Fiscal Year	Physical Count	DOD enterprise	online	quality of life	transitioning military	0501.05100.000	
4.1.2	Number of transitioning service members who participate in Virtual Transition Assistance Program	0	120	Count	Equal to or greater than	State Fiscal Year	Physical Count	DOD enterprise	online	quality of life	transitioning military	0501.05100.000	
4.1.3	Number of transitioning service members exposed to information campaign to raise awareness of Virtual Transition Assistance Program	0	8,000	Count	Equal to or greater than	State Fiscal Year	Physical Count	DOD enterprise	online	quality of life	transitioning military	0501.05100.000	
4.1.4	Number of transitioning service members who participate in Pays or STAYS Program	0	100	Count	Equal to or greater than	State Fiscal Year	Physical Count	DOD enterprise	online	quality of life	transitioning military	0501.05100.000	
4.1.5	Number of Veterans using USDVA educational benefits	TBD	TBD	Count	Equal to or greater than	State Fiscal Year	Physical Count	DOD enterprise	online	quality of life	transitioning military	0501.05100.000	

Perf. Measure Number	Description	Base	Target	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes
<b>4.2 Recruit transitioning service members into the South Carolina workforce</b> <b>State Objective: Education, Training, and Human Development</b>													
4.2.1	Number of Veterans in South Carolina work force	139,545	144,545	Count	Equal to or greater than	State Fiscal Year	Physical Count	DOD enterprise	online	quality of life	transitioning military	0501.05100.000	
4.2.2	Number of transitioning service members who participate in pre-separation employment programs and stay in South Carolina at end of service	0	100	Count	Equal to or greater than	State Fiscal Year	Physical Count	DOD enterprise	online	quality of life	transitioning military	0501.05100.000	
4.2.3	Number of transitioning service members utilizing available career support services (e.g. resume assistance)	0	100	Count	Equal to or greater than	State Fiscal Year	Physical Count	DOD enterprise	online	quality of life	transitioning military	0501.05100.000	
<b>4.3 Optimize the employment of Veterans to maximize benefits to Veterans and economy</b> <b>State Objective: Public Infrastructure and Economic Development</b>													
4.3.1	Number of civilian licenses and certifications awarded for military training	0%	75%	Percent	Equal to or greater than	State Fiscal Year	Physical Count	DOD enterprise	online	quality of life	transitioning military	0501.05100.000	
4.3.2	Number of Veterans in the workforce who use educational/certification programs to upskill their employment opportunities	0	1,000	Count	Equal to or greater than	State Fiscal Year	Physical Count	DOD enterprise	online	quality of life	transitioning military	0501.05100.000	
<b>4.4 Increase Veteran participation in entrepreneurial initiatives</b> <b>State Objective: Public Infrastructure and Economic Development</b>													
4.4.1	Number of Veteran - owned business recognized by state Government	1,200	2,000	Count	Equal to or greater than	State Fiscal Year	Physical Count	State Agency enterprise	online	quality of life	transitioning military	0501.05100.000	
4.4.2	Number of transitioning service members who participate in entrepreneurship programs	240	300	Count	Equal to or greater than	State Fiscal Year	physical Count	DOD enterprise	online	quality of life	transitioning military	0501.05100.000	
4.4.3	Number of legislated state incentives for Veteran-owned businesses	0	1	Count	Equal to or greater than	State Fiscal Year	Physical Count	State Agency enterprise	online	quality of life	transitioning military	0501.05100.000	
<b>5.1 Expand South Carolina's contributions to resilient and sustainable energy</b> <b>State Objective: Public Infrastructure and Economic Development</b>													

Perf. Measure Number	Description	Base	Target	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes
5.1.1	Number of installations that have completed the Black Start - Energy Resilience Readiness Exercise within the last 12 months (ERRE) (10 U.S. Code § 2911)	2	9	Count	Equal to or less than	State Fiscal Year	Physical Count	SC Dept of Veterans' Affairs	online	quality of life	military community	0501.05100.000	
5.1.2	Number of installations working with state agencies or energy providers regarding resilient and renewable energy	2	9	Count	Equal to or less than	State Fiscal Year	Physical Count	SC Dept of Veterans' Affairs	online	quality of life	military community	0501.05100.000	
<b>5.2 Solidify South Carolina's role in national cyber security State Objective: Government and Citizens</b>													
5.2.1	Number of cyber focused defense contractors in South Carolina	14	15	Count	Equal to or greater than	State Fiscal Year	Physical Count	DOD enterprise	online	quality of life, service and support	state and nation	0501.05100.000	
5.2.2	Number of state technical schools, colleges, and universities offering cyber security programs	40	42	Count	Equal to or greater than	State Fiscal Year	Physical Count	state Agency enterprise	online	quality of life, service and support	state and nation	0501.05100.000	
5.2.3	Number of installations with public-private agreements to advance/integrate emerging technologies (i.e. AI, Cyber defense, Autonomous systems)	2	9	Count	Equal to or greater than	State Fiscal Year	Physical Count	DOD enterprise	online	quality of life, service and support	state and nation	0501.05100.000	
<b>5.3 Strengthen South Carolina's global force projection capabilities State Objective: Government and Citizens</b>													
5.3.1	Number of installations with existing MOUs to defend against extreme weather effects on DoD installations and communities	3	9	Count	Equal to or greater than	State Fiscal Year	Physical Count	DOD enterprise	online	quality of life, service and support	state and nation	0501.05100.000	
5.3.2	Number of installations working with state agencies to protect global force projection capabilities	5	9	Count	Equal to or greater than	State Fiscal Year	Physical Count	DOD enterprise	online	quality of life, service and support	state and nation	0501.05100.000	
<b>5.4 Protect South Carolina's force generation capabilities State Objective: Government and Citizens</b>													
5.4.1	Number of school districts with Health and Wellness Programs to promote physical fitness	48	72	Count	Equal to or greater than	State Fiscal Year	Physical Count	DEPT of Education	online	quality of life	state and nation	0501.05100.000	

Perf. Measure Number	Description	Base	Target	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes
5.4.2	Percentage of South Carolina public high school districts with JROTC programs	92%	93%	Percent	Equal to or greater than	State Fiscal Year	Physical Count	DEPT of Education	online	quality of life	state and nation	0501.05100.000	
5.4.3	Percentage of South Carolina public high schools with JROTC programs	64%	75%	Percent	Equal to or greater than	State Fiscal Year	Physical Count	DEPT of Education	online	quality of life	state and nation	0501.05100.000	
5.4.4	Percentage of South Carolina graduating Students enlisting in military service	4,891	5,000	Count	Equal to or greater than	State Fiscal Year	Physical Count	DEPT of Education	online	quality of life	state and nation	0501.05100.000	

# 2025

## Budget Data

as submitted for the Accountability Report by:

### E260 - VETERANS' AFFAIRS

State Funded Program No.	State Funded Program Title	Description of State Funded Program	(Actual) General	(Actual) Other	(Actual) Federal	(Actual) Total	(Projected) General	(Projected) Other	(Projected) Federal	(Projected) Total
0100.000000.000	Administration	Support staffing requirements for claim and benefit operations for Veterans and transitioning military	\$ 1,683,114.58	\$ -	\$ -	\$ 1,683,114.58	\$ 1,679,310.07	\$ -	\$ -	\$ 1,679,310.07
0500.050500X000	POW Commission	Develop and maintain an update listing of all former prisoners of war residing in South Carolina. Review, discuss and make recommendations concerning the adequacy, of policies and practices	\$ 2,080.00	\$ -	\$ -	\$ 2,080.00	\$ -	\$ -	\$ -	\$ -
0500.051000X000	Veterans Counseling	Provides professional support for services members and their families to aid in the transition from military to civilian life or connect to appropriate services and support	\$ 65,279.00			\$ 65,279.00	\$ -			\$ -
0500.150500X000	Military Connected Children	Support students with parents serving in the military , addressing unique challenges like frequent moves, family separation and social emotional impacts of military life	\$ 350,000.00	\$ -	\$ -	\$ 350,000.00	\$ 350,000.00	\$ -	\$ -	\$ 350,000.00
0501.050100.000	Veterans' Affairs	Operations, Training, Office of the Secretary provides resources to enable coalition building with partners , local, regionally, state and federal levels	\$ 319,333.43			\$ 319,333.43	\$ 127,552.41			\$ 127,552.41
0501.150100.000	Military Affairs	Provides resources to advocate for state's military presence and strategic role in national security, working to highlight the Value Military communities bring to the state economy	\$ 38,691.86	\$ -	\$ -	\$ 38,691.86	\$ 40,046.08	\$ -	\$ -	\$ 40,046.08
0503.100100.000	Veterans' Cemetery	Provides resources to operate and maintained State Veteran Cemetery, to ensure final resting place of Veterans are prepared with honor , dignity and respect	\$ 1,414,283.78	\$ 2,560,339.01		\$ 3,974,622.79	\$ 624,353.64	\$ 281,575.76		\$ 905,929.40

State Funded Program No.	State Funded Program Title	Description of State Funded Program	(Actual) General	(Actual) Other	(Actual) Federal	(Actual) Total	(Projected) General	(Projected) Other	(Projected) Federal	(Projected) Total
9500.050000.000	State Employer Contributions	Provides employee's benefits programs, such as retirement plans, health insurance and other entitlements	\$ 3,268,515.00	\$ -	\$ -	\$ 3,383,913.03	\$ -	\$ -	\$ -	\$ 3,382,913.03
9806.090000.000	D170 Veteran Cemetery-Nonrecurring	One time funding that are not a part of regular day to day operating budget, Used for specific improvements and out of cycle non routine maintenance	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
9818.050000X000	Military Base Task Force	Resources provides funding for continued operations for task force to advise the Secretray, Governor and other state stakeholders on military -related issues and concerns	\$ 455,545.00	\$ -	\$ -	\$ 455,545.00	\$ -	\$ -	\$ -	\$ -
0500.151000X000	Military Enhancement	State grant funded program that provide financial assistance to military communities / local municipalities that enhance quality of life of families and improve readiness and resilience of military installations	\$ 2,000,000.00			\$ 2,000,000.00	\$ 1,600,000.00			\$ 1,600,000.00
0501.050100.000	Veterans Affairs	Funds that assist in providing support to SC military, Veterans and their families	\$ 2,959,707.21	\$ 300,000.00	\$ 646,424.50	\$ 3,906,131.71	\$ 2,431,989.66		\$ 527,010.98	\$ 2,959,000.64
0501.150100.000	Military Affairs	Resources provides funds to support military bases and installations in South Carolina, this include advocating family support, strategic coordination and integration with military liaison	\$ 276,486.42			\$ 276,486.42	\$ 164,402.93			\$ 164,402.93
0503.100100.000	Veterans Cemetery	Funds provides burial services for eligible South Carolina Veterans and their families to include gravesite markers and perpetual care	\$ 1,414,283.78	\$ 2,560,339.01		\$ 3,974,622.79	\$ 624,353.64	\$ 281,575.76		\$ 905,929.40
2501.150000.000	Veteran Victory House	Funds enable Operation Oversight, of Contracted State Veterans long term care home for dining, room and board, nursing care, house keeping and other services	\$ 13,654,929.00	\$ 12,340,030.00		\$ 25,994,959.00	\$ 13,478,640.80	\$ 7,562,430.54		\$ 21,041,071.34



State Funded Program No.	State Funded Program Title	Description of State Funded Program	(Actual) General	(Actual) Other	(Actual) Federal	(Actual) Total	(Projected) General	(Projected) Other	(Projected) Federal	(Projected) Total
2501.250000.000	Palmetto Patriot Home	Funds enable Operation Oversight, of Contracted State Veterans long term care home for dining, room and board, nursing care, house keeping and other services	\$ 12,431,286.00	\$ 5,375,000.00		\$ 17,806,286.00	\$ 12,424,868.50	\$ 4,698,914.34		\$ 17,123,782.84
2501.300000.000	Sumter Veteran's Home	Funds enable Operation Oversight, of Contracted State Veterans long term care home for dining, room and board, nursing care, house keeping and other services	\$ 10,000,000.00			\$ 10,000,000.00	\$ 2,657,323.09			\$ 2,657,323.09
2502.200000.000	Patriot's Village	Funds enable Operation Oversight, of Contracted State Veterans long term care home for dining, room and board, nursing care, house keeping and other services	\$ 12,379,360.00	\$ 5,375,000.00		\$ 17,754,360.00	\$ 12,371,866.59	\$ 5,261,926.78		\$ 17,633,793.37
2504.050000.000	Support Services	Funding enables resources to support statewide coordination, integration and collaboration within the veteran enterprise	\$ 2,228,023.98			\$ 2,228,023.98	\$ 1,367,402.47			\$ 1,367,402.47
2504.100000.000	Campbell Veteran Home	Funds enable Operation Oversight, of Contracted State Veterans long term care home for dining, room and board, nursing care, house keeping and other services	\$ 14,649,629.00	\$ 14,472,294.00		\$ 29,121,923.00	\$ 13,033,490.94	\$ 10,932,167.46		\$ 23,965,658.40
9500.050000.000	State Employer Contribution	Provides employee's benefits programs, such as retirement plans, health insurance and other entitlements	\$ 1,895,727.63		\$ 3,592.26	\$ 1,899,319.89	\$ 1,895,224.09		\$ 3,592.26	\$ 1,898,816.35
9803.310100X000	Upstate Circle Friends	Funding assistance in constructing a Duplex in the Greenville district 25 for two Veteran Families who experience homelessness	\$ 96,000.00			\$ 96,000.00	\$ 96,000.00			\$ 96,000.00
9806.090000.000	D170 Vet Cem-NonRec	One time funding that are not a part of regular day to day operating budget, Used for specific improvements and out of cycle non routine maintenance		\$ 28.81		\$ 28.81				\$ -

State Funded Program No.	State Funded Program Title	Description of State Funded Program	(Actual) General	(Actual) Other	(Actual) Federal	(Actual) Total	(Projected) General	(Projected) Other	(Projected) Federal	(Projected) Total
9809.110000X000	Public Information	Funds all media related and outreach within the department, to include supporting all media inquires and coordination efforts to ensure accurate, timely information is disseminated	\$ 13,800.00			\$ 13,800.00	\$ 203.88			\$ 203.88
9812.120000X000	State Coalition Integration	Resources enables effort to build, integrate and expand the South Carolina Coalition, bringing together state agencies, non-profits and other organizations that have an interest in Veterans	\$ 38,500.00			\$ 38,500.00	\$ 35,959.14			\$ 35,959.14
9812.300000X000	Perimeter Fencing	Funds enable security fencing around the MJ Dooly cooper Veteran Cemetery	\$ 114,000.00			\$ 114,000.00	\$ 80,863.50			\$ 80,863.50
9815.160000X000	Dolly Cooper Veteran Cemetery	Enables the administration ( front office) operations for State run Veteran Cemetery	\$ 60,000.00			\$ 60,000.00	\$ -			\$ -
9815.480000X000	Vets Helping Vets Anderson	Funds provided construction of Vet helping Vet Anderson new facility through an FY25 earmarked appropriation	\$ 300,000.00			\$ 300,000.00	\$ 300,000.00			\$ 300,000.00
9816.140000X000	Administrative Service Division	Funding enables administrative services and functions in secretarial level staff	\$ 15,000.00			\$ 15,000.00	\$ -			\$ -
9816.470000X000	Veterans Welcome Home	Resources enabled the non-profit Veterans welcome Home and Resource Center Operations in Little River	\$ 138,000.00			\$ 138,000.00	\$ 138,000.00			\$ 138,000.00
9817.200000X000	Military Enhance Fund	Funds for military counties , municipalities to improve their infrastructure, facilities and quality of life	\$ 7,830,340.09	\$ 2,432,139.00		\$ 10,262,479.09	\$ 6,874,862.25	\$ -		\$ 6,874,862.25
9817.450000X000	PTSD Veteran Village	Funds enables land purchase to secure property to provide housing and support for unsheltered female veterans and their families	\$ 100,000.00			\$ 100,000.00	\$ 100,000.00			\$ 100,000.00
9817.460000X000	Spartanburg City Veteran Center	Funds enabled resources for homelessness Veterans in Spartanburg	\$ 180,000.00			\$ 180,000.00	\$ 180,000.00			\$ 180,000.00

State Funded Program No.	State Funded Program Title	Description of State Funded Program	(Actual) General	(Actual) Other	(Actual) Federal	(Actual) Total	(Projected) General	(Projected) Other	(Projected) Federal	(Projected) Total
9818.190000X000	Veteran Transition Home	Funding provides resources to organizations that help homelessness Veterans or those at risk of being homelessness secure permanent housing. Funds support Non profits organizations and or state agencies who offer housing assistance	\$ 10,000,000.00			\$ 10,000,000.00	\$ 2,409,313.92			\$ 2,409,313.92
9818.440000X000	Operation Patriots FOB	Oper Patriots FOB	\$ 100,000.00			\$ 100,000.00	\$ 100,000.00			\$ 100,000.00
9820.180000X000	Mobile Service Capability	Funds enable mobile service capability for SCDVA staff	\$ 148,836.33			\$ 148,836.33	\$ 121,545.09			\$ 121,545.09
9820.320000X000	Track Heros	Funds enable resources to non-profit Veteran organization that assist with mental health programs for Veterans and First responders	\$ 100,000.00			\$ 100,000.00	\$ 100,000.00			\$ 100,000.00
9820.340000X000	Virtual Transition Assistance	Funds enables virtual program to assist transitioning military members into the civilian sector	\$ 115,425.00			\$ 115,425.00	\$ 114,965.00			\$ 114,965.00
9820.390000X000	Chapin American Legi	Funds enabled Post 193 resources for Veteran programs and Facility Upgrades	\$ 200,000.00			\$ 200,000.00	\$ 200,000.00			\$ 200,000.00
9821.170000X000	Military Affairs	Funds enables operations and outreach of Military Affairs	\$ 8,000.00			\$ 8,000.00	\$ 7,626.96			\$ 7,626.96
9821.430000X000	Low Country Veterans	Funds enable resources to Low country Veterans in the region of Allendale, Beaufort, Berkeley, Calhoun, Colleton, Charleston, Dorchester, Hampton, Jasper and Orangeburg	\$ 150,000.00			\$ 150,000.00	\$ 15,000.00			\$ 150,000.00

State Funded Program No.	State Funded Program Title	Description of State Funded Program	(Actual) General	(Actual) Other	(Actual) Federal	(Actual) Total	(Projected) General	(Projected) Other	(Projected) Federal	(Projected) Total
9821.490000X000	Veteran Trust Fund	Ends enable Board of trustees to assess the needs, and award grants to SC non profits who provide services and support to Veterans		\$ 1,000,000.00		\$ 1,000,000.00		\$ 1,000,000.00		\$ 1,000,000.00
9822.420000X000	Lamar American Legion	Funds enabled facility upgrades to Post 94	\$ 32,595.00			\$ 32,595.00	\$ 32,595.00			\$ 32,595.00
9823.240000X000	Dolly Cooper Veteran Cemetery	Funding resource the management and oversight of state operated Veteran cemetery	\$ 500,000.00			\$ 500,000.00	\$ 25,943.00			\$ 25,943.00
9823.380000X000	Veteran's Homes Critical Projects	Resources provided resources for shortfalls in operational cost	\$ 87,164.00			\$ 87,164.00	\$ -			\$ -
9823.400000X000	City of Walterboro	Funding provided maintenance upgrades to Veterans facility	\$ 125,000.00			\$ 125,000.00	\$ 125,000.00			\$ 125,000.00
9824.410000X000	Dillon VFW Post 6091	Funding provided maintenance upgrades to Veterans facility	\$ 75,000.00			\$ 75,000.00	\$ 75,000.00			\$ 75,000.00
9826.370000X000	Veteran Homes-Capital	Funds enable capital improvements to include state match funds for new Veteran home	\$ 29,048,440.00			\$ 29,048,440.00	\$ 29,048,440.00			\$ 29,048,440.00
9828.360000X000	Military Child Education	Funds provides for the Operations for Military Child Education Care Coalition to provide training and resources for schools participating in The Military Purple star Program	\$ 182,000.00			\$ 182,000.00	\$ 182,000.00			\$ 182,000.00

# 2025

## Legal Data

as submitted for the Accountability Report by:

### E260 - VETERANS' AFFAIRS

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2025
1-1-550	State	Statute	Mandates Veteran hiring preference for all State public departments and public works	Not related to agency deliverable		No Change
12-21-2420(2)	State	Statute	Exempts athletic events which include a junior American Legion athletic team from Admissions Tax	Not related to agency deliverable		No Change
12-37-220(B)(1)(e)(i)(A)	State	Statute	Exempts from ad valorem taxation the home of a Veteran who is permanently and totally disabled	Not related to agency deliverable		No Change
12-6-1120(7)	State	Statute	Exempts National Guard retirement compensation from calculations of gross income for tax purposes	Not related to agency deliverable		No Change
12-6-1171	State	Statute	Provides earned income tax credit against Active duty retirement compensation	Not related to agency deliverable		Amended
12-6-5060	State	Statute	Allows for voluntary tax contributions to the Military Family Relief Fund and the Veterans' Trust Fund	Funding agency deliverable(s)		No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2025
2016-24	State	Executive Order	Establishes the Veterans Policy Advisory Committee	Board, commission, or committee on which someone from our agency must/may serve		No Change
25-11-10	State	Statute	Establishes the Department of Veterans' Affairs	Report our agency must/may provide		No Change
25-11-100	State	Statute	Establishes the Military Base Task Force	Requires a service	Advocacy for military bases located in South Carolina	No Change
25-11-20	State	Statute	Establishes the duties, responsibilities, and authorities of the Secretary of Veterans' Affairs	Funding agency deliverable(s)		No Change
25-11-30	State	Statute	Establishes location of Department and support to be provided by Department of Administration	Not related to agency deliverable		No Change
25-11-310 through 25-11-400	State	Statute	Establishes the Military Family Relief Fund and requires the Department to administer the Fund	Distribute funding to another entity		No Change
25-11-40	State	Statute	Establishes relationship between Department and County Veteran Affairs Officers	Requires a manner of delivery		No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2025
25-11-45	State	Statute	Establishes funding authority for County Veteran Affairs Offices	Requires a manner of delivery		No Change
25-11-50	State	Statute	Establishes relationship between Secretary and County Veteran Affairs Officers	Requires a manner of delivery		No Change
25-11-510 through 25-11-560	State	Statute	Establishes the South Carolina Prisoner of War Medal and requires the Department to oversee implementation	Requires a service	Award of a state medal to those eligible	No Change
25-11-60	State	Statute	Requires County Veteran Affairs Officers to submit semi-annual report to Secretary	Requires a manner of delivery		No Change
25-11-70	State	Statute	Requires Department to assist SC Agent Orange Advisory Council and Agent Orange Information and Assistance Program	Board, commission, or committee on which someone from our agency must/may serve		No Change
25-11-710	State	Statute	SCDVA in mutual agreement with the USDVA may established and operate SC Veterans Homes to provide treatment for SC Veterans who require long term nursing	Funding agency deliverable(s)	Verification of eligibility	No Change
25-11-720	State	Statute	SC Veterans definition	Requires a service	Verification of eligibility	No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2025
25-11-75	State	Statute	Requires the Secretary to appoint an additional claims representative	Requires a service	Additional claims representative to assist Veterans	No Change
25-11-80	State	Statute	Requires the Department to maintain and supervise all state Veterans' cemeteries	Requires a service	Interment of eligible Veterans and family members	No Change
25-11-90	State	Statute	Requires Department to maintain a roster of South Carolinians who served on Active Duty during specified periods of war or conflict	Report our agency must/may provide		No Change
25-12	State	Statute	Establishes procedures for the disposition of unclaimed Veteran remains	Not related to agency deliverable		No Change
25-15-10	State	Statute	Removes the disability of minority for property transactions under the Servicemen's Readjustment Act of 1944	Not related to agency deliverable		No Change
25-15-20	State	Statute	Makes illegal the improper use of Crosses of Honor	Not related to agency deliverable		No Change
25-15-30	State	Statute	Makes illegal the improper use of the emblems of American Legion and other service organizations	Not related to agency deliverable		No Change
25-19-20	State	Statute	Attaches the Prisoners of War Commission to the Department	Requires a service	Administrative support	No Change



Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2025
25-21	State	Statute	Establishes the Veterans' Trust Fund and makes the Department responsible for its administration	Funding agency deliverable(s)		No Change
30-15	State	Statute	Establishes requirements for counties to maintain a permanent record of military discharges	Not related to agency deliverable		No Change
44-11-30	State	Statute	Establishes South Carolina Veterans Homes under the South Carolina Mental Health Commission	Not related to agency deliverable		No Change
44-63-110	State	Statute	Exempts the US Department of Veterans' Affairs and SC county veteran affairs officers from fees associated with requests for birth, death, and divorce verification when such verification is needed for processing a Veterans' claim	Not related to agency deliverable		No Change
50-9-525(A)	State	Statute	Provides for 3-year disability hunting and fishing licenses for Veterans who are disabled and receiving benefits from the USDVA	Not related to agency deliverable		No Change
51-3-60	State	Statute	Exempts permanently and totally disabled Veterans from state park exemption fees	Not related to agency deliverable		No Change
56-3-1110 through 56-3-1130	State	Statute	Establishes Disabled Veterans license plates	Not related to agency deliverable		No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2025
56-3-1150	State	Statute	Provides for free vehicle registration for former Prisoners of War	Not related to agency deliverable		No Change
56-3-1815 through 56-3-1840	State	Statute	Establishes license plates for retired members of the National Guard	Not related to agency deliverable		No Change
56-3-1850 and 56-3-1855	State	Statute	Provides for free license plates and parking privileges for Medal of Honor recipients	Not related to agency deliverable		No Change
56-3-3310 through 56-3-3340	State	Statute	Establishes special license plate for Purple Heart recipients	Not related to agency deliverable		No Change
56-3-4310 through 56-3-4340	State	Statute	Establishes special license plate for military retirees	Not related to agency deliverable		No Change
56-3-5350	State	Statute	Establishes special license place for Veterans who participated in the Normandy invasion	Not related to agency deliverable		No Change
56-3-5910 through 56-3-5950	State	Statute	Establishes special license place for Veterans who participated in the defense of Pearl Harbor	Not related to agency deliverable		No Change
56-3-8800	State	Statute	Establishes special license place for Veterans of World War II	Not related to agency deliverable		No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2025
56-5-2585	State	Statute	Exempts from parking fees Veterans with a disabled Veteran or Purple Heart license plate	Not related to agency deliverable		No Change
59-111-20 through 59-112-20	State	Statute	Provides for free tuition at state institutions for the children of certain Veterans	Requires a service	Verification of eligibility	No Change
8-7-20	State	Statute	Authorizes leaves of absence for public employees serving in the Armed Forces	Not related to agency deliverable		No Change
9-1-1140(C)	State	Statute	Allows for up to 6 years of credit toward State Retirement system for military service	Not related to agency deliverable		No Change

2025		<b>Services Data</b> as submitted for the Accountability Report by: <b>E260 - VETERANS' AFFAIRS</b>						
Description of Service	Description of Direct Customer	Customer Name	Others Impacted by Service	Division or major organizational unit providing the service.	Description of division or major organizational unit providing the service.	Primary negative impact if service not provided.	Changes made to services during FY2025	Summary of changes to services
Assistance with claims, appeals, and hearings	Veterans who are hospitalized at an USDVA medical center in South Carolina	Veterans	Veteran Families	Division of Administrative Services	Liaisons to USDVA medical centers	Decreased access to entitled benefits	No Change	
Determination of eligibility for free tuition under SC 59-111-20	Veterans who meet eligibility requirements for free tuition	Veterans	Veteran Families	Division of Administrative Services	Free Tuition Coordinator	Decreased access to entitled benefits	No Change	
Assistance with appeals and hearings associated with a Veterans benefit claim	Veterans who wish to appeal a decision of the USDVA concerning a benefits claim	Veterans	Veteran Families	Division of Administrative Services	Representatives at USDVA Regional Office	Decreased access to entitled benefits	No Change	
Interment services	Veterans who meet eligibility requirements for interment in a state Veteran cemetery	Veterans	Veteran Families	Division of Administrative Services	MJ "Dolly" Cooper Veterans Cemetery	Decreased access to entitled benefits	No Change	
Public information designed to provide Veterans with information on benefits and other relevant topics	South Carolina Veterans	Veterans	Veteran Families	Office of Public Information	Outreach to Veterans	Lack of awareness of Veteran related programming in SC	No Change	
Public information designed to keep VSOs informed on South Carolina Veteran issues	Veteran Service Organizations (American Legion, VFW, Rubicon, etc.)	Veterans	None	Office of Public Information	Outreach to Veteran Service Organizations	Lack of awareness of Veteran related programming in SC	No Change	
Public information designed to highlight the positive impact Veterans have on our community	South Carolina citizens	Veterans	None	Office of Public Information	Outreach to Public	Lack of awareness of Veteran related programming in SC	No Change	
Training and certification on USDVA case management and service to Veterans	County Veteran Affairs Offices	Veterans	None	Division of Training and Standardization	Training for County Veteran Affairs Offices	Decreased ability to provide services connecting Veterans to entitled benefits	No Change	
Improved alignment of resources to Veteran needs	South Carolina Veterans	Veterans	None	State Coalition Integration Division	Integration of all entities in the state that provide a service to Veterans	Decreased access to entitled benefits and resources	No Change	
Assistance in getting Veteran-friendly laws in place and funded	South Carolina Veterans	Veterans	None	Military Base Task Force	Advocacy for Veterans	Key advocacy issues go unaddressed	No Change	
Assistance in realizing opportunities for growth in the scope or scale of military base missions	Military bases in or near South Carolina	Military bases in or near South Carolina	None	Military Base Task Force	Advocacy for military bases	Increased BRAC risks	No Change	

Description of Service	Description of Direct Customer	Customer Name	Others Impacted by Service	Division or major organizational unit providing the service.	Description of division or major organizational unit providing the service.	Primary negative impact if service not provided.	Changes made to services during FY2025	Summary of changes to services
Assistance in getting military-friendly laws in place and funded	Active duty service members and their families in South Carolina	Active duty service members and their families in South Carolina	None	Military Base Task Force	Advocacy for military service members and families	Key advocacy issues go unaddressed	No Change	
Assistance in identifying and realizing growth of defense industry in South Carolina	Defense industry	Defense industry	None	Military Base Task Force	Advocacy for defense industry	Key advocacy issues go unaddressed	No Change	
Advice to the Governor on Veteran matters	Governor	Governor	None	Office of the Secretary	Subject matter expertise on Veteran matters	Results in a lack of expert advice on Veteran issues	No Change	
Advice to the General Assembly	General Assembly	General Assembly	None	Office of the Secretary	Subject matter expertise on Veteran matters	Results in a lack of expert advice on Veteran issues	No Change	
Advice to the state's courts	State's courts	State's courts	None	Office of the Secretary	Subject matter expertise on Veteran matters	Results in a lack of expert advice on Veteran issues	No Change	

2025	<u>Partnerships Data</u> as submitted for the Accountability Report by:  <b>E260 - VETERANS' AFFAIRS</b>		
	Type of Partner Entity	Name of Partner Entity	Description of Partnership
	Change to the partnership during the past fiscal year		
State Government	College of Charleston	Development and execution of a state-wide Veteran need survey	No Change
Non-Governmental Organization	Community Veteran Engagement Councils	Integrate the efforts of Federal, State, non-profit, and private sector activity on behalf of Veterans at the regional level	No Change
Type of Partner Entity	Name of Partner Entity	Description of Partnership	No Change
State Government	Prisoner of War Commission	Provide administrative support to this Commission	No Change
State Government	SC Department of Alcohol and Other Drug Abuse	Coordination on efforts to address alcohol and drug abuse in the Veteran population	No Change
State Government	SC Department of Employment and Workforce	Coordination on efforts to address unemployment and under-employment in the Veteran population, to include the application of a Veteran preference in State hiring practices	No Change
State Government	SC Department of Labor, Licensing, and Regulation	Coordination on implementation of military family-friendly licensing and certification procedures	No Change
State Government	SC Department of Motor Vehicles	Coordination on the implementation of license plates and registration fees under a variety of Veteran-related programs	No Change

Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
State Government	SC Mental Health Council	Coordination on matters pertaining to the Veteran nursing homes	No Change
State Government	State Department of Mental Health	Coordination on efforts to address Veteran suicide	No Change
State Government	University of South Carolina	Use of ROTC and other students as interns to fill critical positions for which we currently lack Full Time Equivalent authorizations	No Change
Federal Government	US Department of Veteran Affairs	Pilot program for the use of a single, state-wide case management system	No Change
Federal Government	USDVA Medical Centers	Close coordination on matters pertaining to Veterans hospitalized in USDVA medical centers in South Carolina	No Change
Federal Government	USDVA Regional Office	Coordination of appeals and hearings for benefit claims	No Change
Non-Governmental Organization	Veteran Service Organizations	Integrate the efforts of Federal, State, non-profit, and private sector activity on behalf of Veterans	No Change

2025

**Reports Data**

as submitted for the Accountability Report by:

E260 - VETERANS' AFFAIRS

Report Name	Law Number (if applicable)	Summary of information requested in the report	Date of most recent submission DURING the past fiscal year	Reporting Frequency	Type of entity/entities	Method to access the report	Direct access hyperlink or agency contact (if not provided to LSA for posting online)	Changes to this report during the past fiscal year	Explanation why a report wasn't submitted
Agency Accountability Report	§1-1-810	The report "must contain the agency's or department's mission, objectives to accomplish the mission, and performance measures that show the degree to which objectives are being met." Agencies must "identify key program area descriptions and expenditures and link these to key financial and performance results measures."	September of 2024	Annually	Governor or Lt. Governor AND Legislative entity or entities	Provided to LSA for posting online	edward.bell@scdva.sc.gov	No Change	



<b>AGENCY NAME:</b>	South Carolina Department of Veterans' Affairs		
<b>AGENCY CODE:</b>	E260	<b>SECTION:</b>	101

---

## 2025 Accountability Report

---

### SUBMISSION FORM

I have reviewed and approved the data submitted by the agency in the following templates:

- Data Template
  - Reorganization and Compliance
  - FY2025 Strategic Plan Results
  - FY2026 Strategic Plan Development
  - Legal
  - Services
  - Partnerships
  - Report or Review
  - Budget
- Discussion Template
- Organizational Template

I have reviewed and approved the financial report summarizing the agency's budget and actual expenditures, as entered by the agency into the South Carolina Enterprise Information System.

The information submitted is complete and accurate to the extent of my knowledge.

<b>AGENCY DIRECTOR</b> <i>(SIGN AND DATE):</i>  <i>(TYPE/PRINT NAME):</i>	<div style="display: flex; justify-content: space-between;"> <div style="text-align: center;"> <b>SIGNATURE ON FILE</b> </div> <div style="text-align: right;"> <b>Signature Received:</b>            08/07/2025         </div> </div> <hr style="border: 0; border-top: 1px solid black; margin-top: 10px;"/> <div style="text-align: center;">           Todd B. McCaffrey         </div>
--	---

<b>BOARD/CMSN CHAIR</b> <i>(SIGN AND DATE):</i>  <i>(TYPE/PRINT NAME):</i>	<div style="text-align: center; font-size: 2em; font-weight: bold;">N/A</div> <hr style="border: 0; border-top: 1px solid black; margin-top: 10px;"/>
---	---