



# **2025 Annual Accountability Report**

**Department on Aging  
Agency Code: L060**

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### **Agency's Discussion and Analysis**

The South Carolina Department on Aging (SCDOA) was created as the state agency for receiving and disbursing federal funds made available under the federal Older Americans Act (OAA), and to serve as the lead agency on programs for the aging population.

The South Carolina Department on Aging's (SCDOA) mission and vision addresses the needs of older adults, family caregivers, and vulnerable adults in South Carolina through the OAA. It improves older adults' quality of life by advocating for their needs and developing resources in partnership with governments, nonprofits, and others. The SCDOA strives to help older adults live better lives, allowing them to contribute to their communities, achieve economic security, and receive support to age independently with dignity.

As the number of older adults, individuals with disabilities, family caregivers, and vulnerable adults in South Carolina increases, the Department on Aging plays a crucial role in advocating for and meeting their needs. According to the 2023 5-year American Community Survey, of South Carolina's population of 5,212,774, there are 1,321,095 older adults aged 60 or older. The Department on Aging fulfills its OAA mandate by providing critical support through advocacy, facilitation, education, grant distribution, and regulation of services, ensuring that our most vulnerable population receive the assistance they need.

Beyond its service roles, the department serves as a central source for aging-related data and information, functioning as a think tank to create innovative solutions for older adults, family caregivers, and people with disabilities. With a growing number of individuals aging in place or retiring, it is vital for South Carolina to enhance and expand service delivery, raise public awareness, identify specific needs, tailor services, and remove barriers that hinder access for older adults and their caregivers.

A crucial step to addressing the rapid population growth and gaps in services is to build on external partnerships. We know that funding from the OAA was never intended to meet every need, but it was established to provide "seed money" to encourage states to build external partnerships. This is essential for meeting the needs of those on waiting lists. Implementing effective outreach methods can significantly enhance service delivery. By collaborating, communicating, and cooperating with community partners and government entities, along with the advocacy and networking efforts of community leaders, we can bridge gaps in fragmented services and improve access to Long-Term Services and Supports.

### **Department on Aging Strategic Planning**

Based on the key issues identified above, SCDOA has established a set of focus areas to guide its work. To address these items, SCDOA will concentrate its efforts during its 2025-2028 State Plan on Aging, Bridging Gaps, Building Access: The Blueprint for Aging Services in SC, on the following priorities:

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- **Accessibility** - Improve access to essential services for older adults, adults living with disabilities, and family caregivers, especially those facing additional barriers, by enhancing service delivery, raising awareness, aligning services with needs across the state, expanding options, offering services with various cultural and social considerations, providing assistive technologies, and ensuring physical locations are fully accessible.
- **Workforce** - Enhance the support and resources available to the robust workforce surrounding aging individuals, including direct care workers, family caregivers, older workers and job seekers, volunteers, and the staff within the South Carolina Aging Network by creating a comprehensive framework that fosters collaboration, training, and recognition to ensure access to necessary tools, education, and support to thrive in each workforce role.
- **Quality of Life** - Enhance the quality of life for older adults, adults with disabilities, and family caregivers by developing and implementing responsive programs that prioritize client preferences. Develop healthy aging initiatives that support and promote comprehensive healthy aging initiatives that encourage independence and empower individuals to make choices that suit their unique needs.
- **Safety & Security** - Enhance the safety and security of older adults, adults with disabilities, and their family caregivers by fostering improvements in home and community environments by developing and advocating for community infrastructure, along with programs and services, prioritizing accessibility and safety in public spaces and at home.

South Carolina has been fortunate to receive state support that enhances core services under the Older Americans Act (OAA), helping us achieve our established goals. Recently, the SCDOA received additional state funding, which has allowed us to expand our Home Stabilization Program. This program now assists with minor home modifications to help older adults age in place. Additionally, we have launched our Dementia Care Specialist Program, which is supported by this funding, and will place ten regional Dementia Care Specialists statewide.

Older adults, family caregivers, and individuals living with disabilities represent a significant segment of South Carolina's population, each group possessing distinct needs and required services. As a relatively small state characterized by numerous rural areas and limited resources, South Carolina faces challenges in addressing the evolving needs of its older adult population. Furthermore, the state's appeal as a desirable retirement destination adds to these complexities.

The South Carolina Department on Aging employs various methods to gather data and understand the intricate needs, preferences, and desires of older adults in the state. This analysis incorporates findings from essential assessments, planning initiatives, and evaluations conducted by the state office, regional Area Agencies on Aging (AAAs), and other esteemed partners and organizations. Such efforts include, but are not limited to, the SC4A Needs Assessment, Regional Area Plans and presentations, federal reports such as the Older Americans Act Performance System (OAAPS), Statewide Presenting and

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Unmet Needs data, the annual Senior Day celebration event, and the Live Healthy South Carolina's State Health Assessment Companion Report. The goals, objectives, and strategies outlined in the State Plan on Aging are aligned with insights gleaned from these reports, ongoing monitoring processes, the SCDOA's annual Aging Summit, and regular training sessions with AAA Directors.

**ARPA Expenditures** - SCDOA continues to oversee ARPA expenditures and encourages the Area Agencies on Aging to use these funds for innovative programs. We are proud of our aging network's creativity in addressing the unmet needs of older adults. Through these efforts, some agencies provided dental services and pest control, generating the data that enabled us to successfully secure legislative support to fund these services through our HCBS program. These ARPA funds are set to conclude on September 30, 2025.

### **Partnerships**

**Operation Spread the Joy** - For the fifth consecutive year, SCDOA partnered with the South Carolina Department of Corrections to provide holiday gifts to residents of nursing homes and assisted living facilities. As part of this ongoing tradition, inmates produced nearly 1,600 handmade items—including hats, blankets, cards, and other gifts—which were distributed to approximately 1000 residents within twenty-one participating facilities, fostering comfort and goodwill during the Christmas season.

**Ditch The Pitch** - The South Carolina Department of Consumer Affairs (SCDCA) released its newly updated scam guide, "Ditch the Pitch." The publication, first released in 2015, arms consumers with information to spot and avoid scams. SCDCA partnered with the South Carolina Department on Aging (SCDOA) to distribute "Ditch the Pitch" to more than 9,000 consumers statewide who received home-delivered meals through the aging network.

**Team South Carolina County Days** - The South Carolina Department on Aging (SCDOA) actively participated in all Team SC Days and Team South Carolina County Days, a series of events organized by Governor Henry McMaster and Lieutenant Governor Pamela S. Evette to support residents affected by disasters, particularly Hurricane Helene. These events brought together state, federal, and nonprofit agencies to provide a one-stop opportunity for individuals to access relief resources, receive direct support, and connect with multiple agencies working collaboratively. Through their participation, SCDOA helped strengthen community resilience and ensure that affected residents could quickly access essential services during times of crisis.

### **Department on Aging's Significant Activities**

**Permanent Establishment of the Dementia Care Specialist Program and Expansion** - According to the Alzheimer's Disease Registry maintained by the University of South Carolina's Office for the Study on Aging, 125,538 people in South Carolina are living with a diagnosis of dementia. In August of 2022, the SC Department on Aging utilized funds from a Public Health Workforce Grant through ACL to pilot a Dementia Care Specialist Program. In July of 2024 the state budget granted \$1.1 million request to hire

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10 statewide Dementia Care Specialist. To date, 7 Dementia Care Specialist have been placed regionally across the state with plans to have all 10 in place by December 2025. Our Dementia Care Specialist provide community education and support to those living with a dementia diagnosis as well as help build resources for long-term support.

In FY25, Dementia 101: The Basics was attended by 1,422 people, Dementia 201: Positive Interactions was attended by 944. Attendees included persons working in long term care facilities, family caregivers, and the general public seeking more information. The Dementia Care Specialists also provide care consultations to families living with a dementia diagnosis, in FY 25 141 care consultations were provided by the DCSs.

**Home Stabilization Program** - The Older Adult Home Modification Program (OAHMP), funded by the U.S. Department of Housing and Urban Development (HUD), began at the South Carolina Department on Aging (SCDOA) in October 2021 and concluded in October 2024. While the program improved the lives of many older adults in South Carolina, its reach was limited by both funding and HUD eligibility requirements. Unlike SCDOA, which serves individuals aged 60 and older, HUD restricted participation to those 62 and older. Additional requirements included home ownership, a household income at or below 80% of the local Area Median Income (AMI) or the Federal Poverty Guidelines, and residence outside of designated flood zones. Because of these restrictions, HUD approved the program in only 29 of the state's 46 counties. To address these gaps, the state-funded Home Stabilization Program was established to serve all 46 counties.

The South Carolina Department on Aging (SCDOA) administers the Home Stabilization Program, which provides minor home repairs and modifications to support older adults in maintaining safe and functional living environments. Many older adults wish to remain in their homes for as long as possible, but lack the financial resources to address necessary repairs due to limited income. The program is designed to reduce injuries, hospitalizations, and nursing home placements resulting from falls, thereby enabling older adults to age in place safely and independently. Assistance of up to \$8,000 per home may be provided for a range of modifications, including the installation of wheelchair ramps, grab bars, and handrails; floor repairs; the replacement of standard toilets with comfort-height models; and the provision of adaptive equipment such as shower chairs and tub transfer benches.

The overarching vision of the program prioritizes individuals facing challenges in performing Activities of Daily Living (ADLs) and Instrumental Activities of Daily Living (IADLs), which include bathing, dressing, transferring, and meal preparation, thus facilitating greater independence. Occupational therapists collaborating within the minor home repair framework employ a person-centered approach, equipping older adults with strategies aimed at mitigating environmental hazards and providing education on fall prevention.

A critical aspect of the program is assessing fall risk among older adults. The Centers for Disease Control and Prevention (CDC) initiative, "Stopping Elderly Accidents, Deaths, & Injuries" (STEADI), offers valuable resources for fall prevention, including a structured questionnaire to identify individual fall risk. During the Area Agency on Aging (AAA) assessment process, older adults are encouraged to self-report any falls experienced

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within the past year, the frequency of such incidents, and any existing fear of falling. By integrating information related to ADLs, IADLs, and fall risk, aging services personnel are better equipped to assess the needs of older adults, thereby enhancing safety and well-being within their home environments.

Eligibility for the Home Stabilization Program requires that applicants be age 60 or older and maintain residence within the State of South Carolina. Applicants must be the owner or co-owner of a single-family or manufactured/mobile home, as rental properties are not eligible for assistance. Furthermore, applicants must demonstrate a substantiated need for services, with priority consideration afforded to those whose living environments present fall risks or other significant home hazards.

**Older Adults Service Information System (OASIS)** - Following a multi-year procurement process, the South Carolina Department on Aging (SCDOA) launched the Older Adults Service Information System (OASIS), a modular technology platform, in the last state fiscal year. OASIS replaces a system that had been in place for more than twenty years, marking a major modernization of the agency's information infrastructure. This investment has advanced the Department and the statewide aging network by decades in terms of data management, usability, and technological capacity. The platform consolidates data into a centralized system and enables advanced analytics, thereby strengthening accountability, improving oversight, and supporting a shift toward evidence-based decision-making.

Core modules within the solution include a survey tool that generates dynamic instruments to collect targeted and policy-relevant data; a service data collection module that allows providers and recipients to enter information at the point of delivery, resulting in real-time reporting and enhanced program monitoring; and a case management module that equips regional partners to manage client records and funding allocations with greater accuracy and fiscal responsibility. Together, these capabilities ensure that public resources are administered efficiently, services are better aligned with the needs of older South Carolinians and their caregivers, and policymakers have access to timely, reliable data to inform future planning.

### **Accountability**

The South Carolina Department on Aging (SCDOA) implements a comprehensive monitoring and programmatic evaluation framework designed to ensure the efficacy and compliance of its initiatives. This framework encompasses various activities, including Area Agencies on Aging (AAA) monitoring, targeted training sessions, technical assistance, advocacy endeavors, data analysis, and client prioritization. The insights garnered from these processes, along with updates from the Administration for Community Living (ACL) and recommendations derived from state legislative reviews, serve to inform the agency's policy revisions, procedural updates, and long-term strategic planning.

SCDOA conducts annual on-site programmatic and fiscal monitoring of each AAA, during which the fiscal and program managers engage in direct oversight. These visits are aimed at assessing compliance with established policies, identifying exemplary programmatic successes, and diagnosing challenges that may necessitate technical assistance. Monthly,

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both fiscal and program teams meticulously review expenditure reports accompanied by payment request forms prior to the disbursement of funds to the AAAs. It is mandated that these payment requests are substantiated by documentation and the AAA accounting general ledger. Additionally, AAAs are responsible for overseeing their contracted service providers, ensuring that service unit data is validated before submitting payment requests to the state.

Regular training sessions held monthly or bi-monthly foster collaboration between the State Unit on Aging (SUA) staff and AAA program personnel. These sessions focus on program access, procedures, and developmental strategies, while also allowing for discussions on improving service delivery. Additionally, training initiatives encourage regional staff to share success stories and challenges, promoting a collaborative environment for brainstorming and identifying best practices.

The South Carolina Department on Aging systematically analyzes findings from monitoring visits, desk-top reviews, client prioritization reports, and various data sources to ensure adherence to the stipulations outlined in the Older Americans Act, as well as to state-supported aging programs. The outcomes of these evaluations have significantly informed the SUA program staff's efforts to align with the four strategic pillars of the State Plan, which encompass accessibility, workforce development, quality of life, and safety and security.

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## **Department on Aging Risk Assessment and Mitigation Strategies**

Our agency has continued to work with the aging network and our federal, state, and public/ private partnerships to meet the needs of our older population, which has quickly become the fastest-growing population in the US. We know that we must coordinate and collaborate with these stakeholders to meet the needs that will continue to keep our older adults, caregivers, and those with disabilities actively engaged and living healthy, independent lives while they are allowed to age in place with dignity and choice. There is a need to increase the aging network's capacity to provide person-centered services for seniors, persons with disabilities, caregivers, and vulnerable adults. In order to meet this need, there must be a qualified workforce to handle the demand.

Failure to meet this goal could result in declining levels of health among the senior population and greater levels of costly institutionalization. Considering that we already have a nursing home bed shortage, this would exacerbate the problem.

As well as continuing to meet our goals to keep our older adults active in their communities, we have also continued to advocate and intervene to prevent abuse, neglect, and exploitation of seniors and adults with disabilities living in long-term care facilities. Should SCDOA not be able to meet the agency goals and objectives, the most potential negative impact would be the detrimental impact on the health, safety, welfare, and rights of residents in long-term care facilities.

In 2023, four facilities closed, resulting in the loss of 123 beds, including 8 beds for individuals with intellectual and developmental disabilities (IDD) and 115 beds in community residential care facilities (CRCF). In 2024, the number of facilities rose to 16 with 664 beds; however, this growth was offset by significant losses, including 16 IDD beds, 40 nursing home beds, and 608 CRCF beds. In 2025, 13 facilities with 499 beds closed, all reflecting reductions in CRCF capacity.

It is anticipated that this trend we are witnessing in LTC and CRCF closures is on the rise and will continue to raise concerns about the availability of long-term care options for vulnerable populations.

To mitigate the potential negative impact on the population we serve, we must continue to communicate and collaborate with our stakeholders and other agencies to ensure we are meeting the needs of our older adults. Some of these partners serve senior clients, but without the strict laws, regulations, and requirements that SCDOA must adhere to be the federally designated state unit on aging.

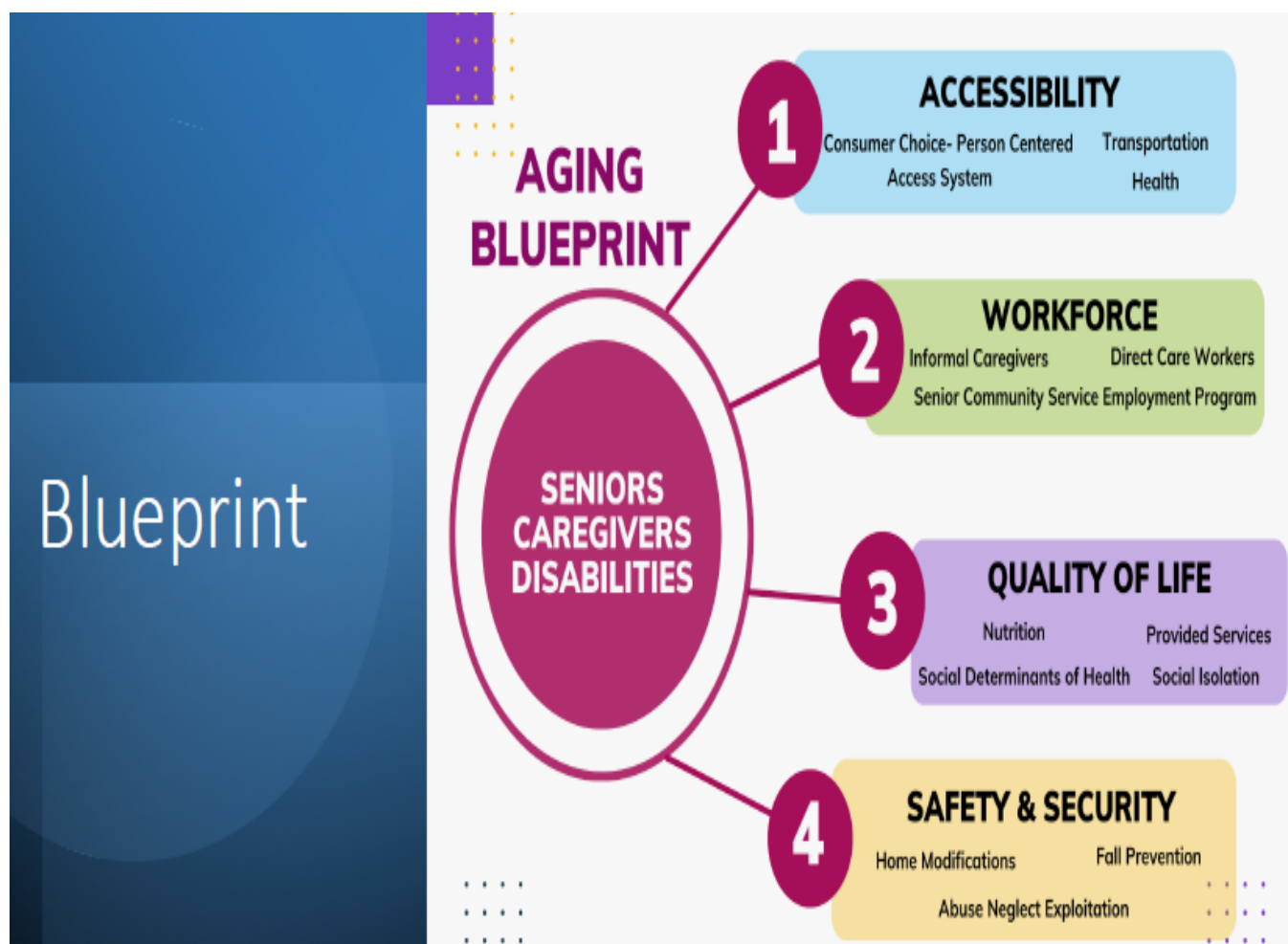
The restructuring of our federal awarding agency, HHS-ACL, and the resulting reduction in force (RIFs) have led to the loss of SCDOA's regional ACL contacts. This disruption has created a pause in communication and processing with our federal partners, raising concerns about the continuity of information flow. If unresolved, the situation could result in delays in funding for the FFY25 and FFY26 grant years, potentially impacting the ability of the aging network to sustain services. To mitigate this risk, SCDOA may need to seek assistance from state congressional contacts to ensure timely updates and support.

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### **Options for General Assembly**

1. The General Assembly is encouraged to continue their efforts to open lines of communication with state congressional representatives and/or federal legislative liaisons to support aging-related priorities.
2. Additionally, the General Assembly may assist in providing timely updates to constituents regarding the current status of aging services funding.
3. The General Assembly could consider allocating additional state resources to address potential shortfalls in federal funding for aging programs.

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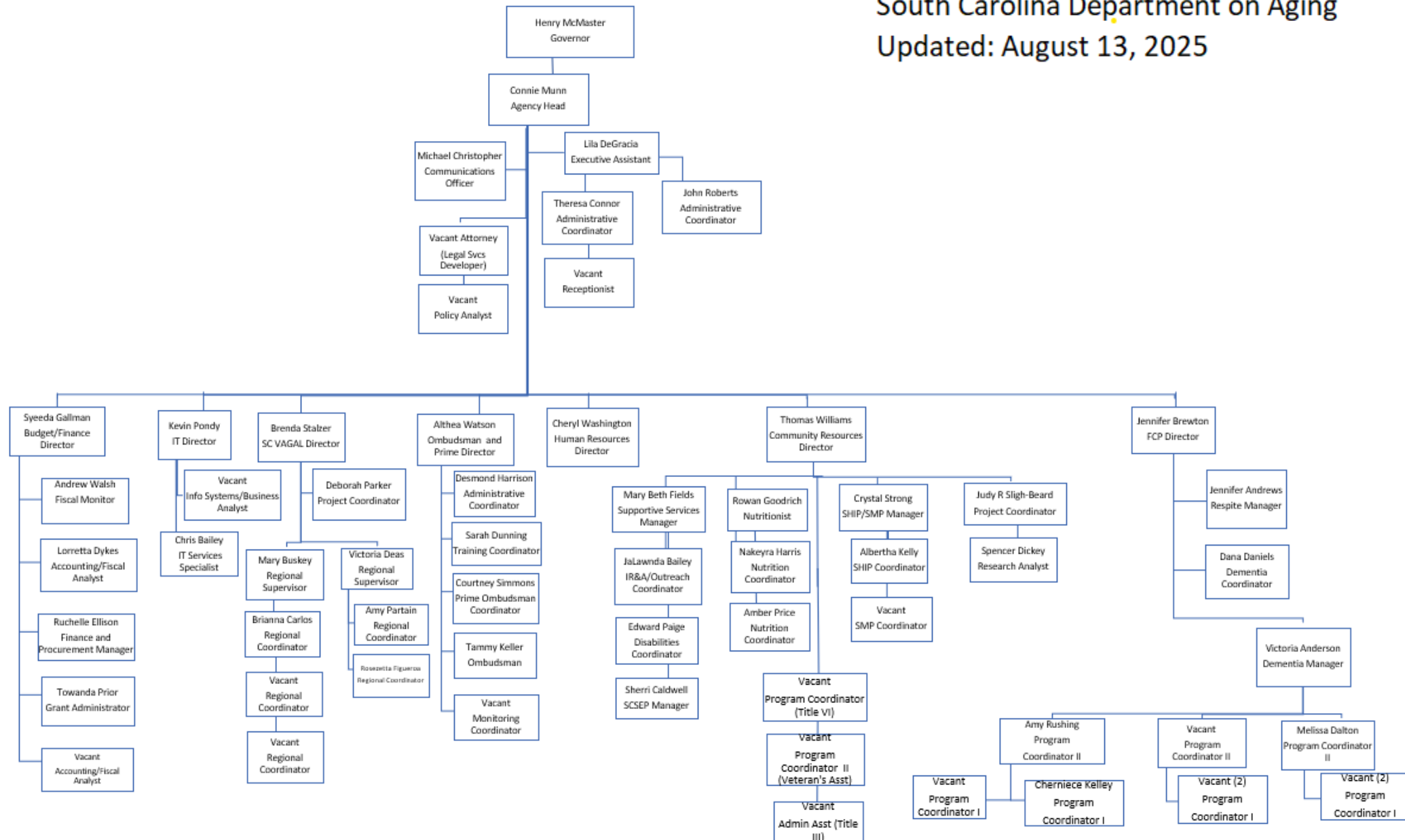


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## South Carolina Department on Aging Updated: August 13, 2025



# 2025

## Reorganization and Compliance

as submitted for the Accountability Report by:

**L060 - DEPARTMENT ON AGING**

### Primary Contact

First Name	Last Name	Role/Title	Email Address	Phone
Lily	DeGracia	Executive Coordinator	ldegracia@aging.sc.gov	803-734-9875

### Secondary Contact

First Name	Last Name	Role/Title	Email Address	Phone

### Agency Mission

Adopted  
in:

2019

The Department on Aging adheres to the core mission of the federal Older Americans Act (OAA) to meet the present and future needs of South Carolina's seniors and vulnerable adults. Through its programs and services, the agency enhances the quality of life for seniors through advocacy, planning, and developing resources in partnership with federal, state governments, local governments, nonprofits, the private sector, and individuals.

### Agency Vision

Adopted  
in:

2019

The vision set forth by the Department on Aging allows for seniors and vulnerable adults to enjoy an enhanced quality of life, contribute to communities, have economic security, and receive supports necessary to age independently with choice and dignity by adhering to the core mission established by the federal Older Americans Act (OAA).

### Recommendations for reorganization requiring legislative change:

None

### Agency intentions for other major reorganization to divisions, departments, or programs to allow the agency to operate more effectively and efficiently in the succeeding fiscal year:

1 House oversight committee review completed in FY2023 and final review will be in October FY24; 2. Procurement Buyer is now under the Finance Director.

### Significant events related to the agency that occurred in FY2025

Description of Event	Start	End	Agency Measures Impacted	Other Impacts
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Permanent establishment of the Dementia Care Specialist Program and expansion to statewide regional DCS	July	June	Expand total outreach efforts and awareness of Alzheimer's and direct service vouchers administered through the AAA's in the targeted 16 rural counties.	Expanded Dementia Care Specialist Program; Hired 5/10 Dementia Care Specialist and secured placement for 7/10 DCS
The South Carolina Department of Consumer Affairs (SCDCA) released its newly updated scam guide, "Ditch the Pitch." The publication, first released in 2015, arms consumers with information to spot and avoid scams. SCDCA is partnering with the South Carolina Department on Aging (SCDOA) to distribute "Ditch the Pitch" to more than 9,000 consumers statewide who are served by the Department on Aging's home delivered meal program.	August	December	Continue to provide protection for vulnerable adults through out SC	
Team SC Days refers to a series of events organized by South Carolina state, federal, and nonprofit officials to assist residents affected by disasters, particularly Hurricane Helene. These events provide a one-stop opportunity for individuals to learn about available relief resources and support from various agencies. The events aim to offer in-person assistance and resources to those in need, fostering community support during emergencies.	October	October	Provide awareness of Senior Emergency Planning	

Partnership with SC Department of Corrections- Prisoners made about 1,600 hats, blankets, cards and other items for residents of nursing homes and other care facilities	December	December	Expand partnerships statewide through individuals, faith groups, and organizations who can assist with resources to provide outlets of marketing, outreach, and educational resources to increase awareness of the services provided through the AAA's	
Is the agency in compliance with S.C. Code Ann. § 2-1-220, which requires submission of certain reports to the Legislative Services Agency for publication online and the State Library? (See also S.C. Code Ann. § 60-2-20).				Yes
Reason agency is out of compliance: (if applicable)				
Is the agency in compliance with various requirements to transfer its records, including electronic ones, to the Department of Archives and History? See the Public Records Act (S.C. Code Ann. § 30-1-10 through 30-1-180) and the South Carolina Uniform Electronic Transactions Act (S.C. Code Ann. § 26-6-10 through 26-10-210).				Yes
Does the law allow the agency to promulgate regulations?				No
Law number(s) which gives the agency the authority to promulgate regulations:				
Has the agency promulgated any regulations?				No
Is the agency in compliance with S.C. Code Ann. § 1-23-120 (J), which requires an agency to conduct a formal review of its regulations every five years?				Yes
(End of Reorganization and Compliance Section)				

## Strategic Plan Results

# FY2025

as submitted for the Accountability Report by:

L060 - DEPARTMENT ON AGING

- Goal 1** Maintain effective and responsible management of OAA services offered through the SCDOA and within the 10 public service areas in South Carolina.
- Goal 2** Empower older adults to stay active and healthy through Older Americans Act services and other non-OAA services provided through the SCDOA and South Carolina Aging Network to aid older adults to live as independently as possible in their communities.
- Goal 3** Ensure the rights of older adults and persons with disabilities and prevent their abuse, neglect, and exploitation through the State Long-Term Care Ombudsman Program, and else abuse awareness and prevention activities including legal services and the Vulnerable Adult Guardian ad Litem Program.

Perf. Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes
<b>1.1 Evaluate, monitor, and modify aging service programs to maximize the number of people served with state and federal funding, and to ensure programs and services are cost effective and meet best practices, as well as, to achieve greater accountability and transparency.</b>														
State Objective: Education, Training and Human Development														
1.1.1	To comply with federal monitoring regulations.	12	12	12	Count	equal to or greater than	State Fiscal Year (July 1 - June 30).	Number of monitoring reports	Monitoring reports	Maintained by Finance	Subrecipients and SCDOA staff	SCDOA and Subrecipients	0100.000000.000	
1.1.2	To comply with federal monitoring regulations.	120	31	41	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Number of monitoring reports	Total equals the total number of monitoring reports for the programs across the subrecipients	Maintained by Finance and program managers	AAA's and SCDOA compliance requirements	SCDOA and AAA's	0100.000000.000	
1.1.3	To decrease the waiting list for SC Seniors	0	0	0	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Percent of clients removed	AIM and SC DOA Data Processes	Amazon Web Services (AWS)	Maintain independence of older adults	SCDOA and AAA's	0500.200100.000	The goal was not met due to federal funding constraints, the conclusion of ARP funding, and the growth of the older adult population.
1.1.4	To comply with the Older Americans Act in complying with all AAA's technical and training needs.	30,305	25,197	26,579	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Number of assessments for Family Caregiver and Client Assessments		AIM and Quickbase	Maintain independence of older adults	SC Older Adults, people with disabilities, and their family caregivers	0500.200100.000	
<b>1.2 To enhance the quality of life by improving access to home and community-based services(HCBS) for underserved African Americans with Alzheimer's Disease and Related Disorders (ADRD) and their caregivers in 16 rural counties.</b>														
State Objective: Education, Training and Human Development														
1.2.1	Implement more trainings statewide	514	-	0	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Number of events	Internal staff calendars	Internal staff calendars	Maintain independence of older adults	SC older adults	0500.200100.000	This is a goal from the ADPI grant, which closed 9/30/2023.
1.2.2	Expand total outreach efforts and awareness of Alzheimer's and direct service vouchers administered through the AAA's in the targeted 16 rural counties.	0	0	0	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Number of events	AIM and SC DOA Data Processes	Amazon Web Services (AWS)	Maintain independence of older adults	SC older adults	0500.200100.000	This is a goal from the ADPI grant which closed 9/2023

Perf. Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes
1.3	Address Home Care in a progressive level of need that a program beneficiary usually experiences when dealing with a condition that requires assistance with instrumental or routine activities of daily living to assist older individuals, families, and/ or caregivers to overcome specific barriers to maintain, strengthen, and safeguard independent functioning in the home to delay institutionalization and improve the individual's or caregivers quality of life and include personal care, homemaker and chore assistance													
	State Objective: Education, Training and Human Development													
1.3.1	Expand Title III Services	4,815	2,608	2,568	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Number of clients	AIM and SC DOA Data Processes	Amazon Web Services (AWS)	Maintain independence of older adults	SC older adults	0500.200100.000	The goal was not met due to federal funding constraints, the conclusion of ARP funding, and the growth of the older adult population
1.4	Address Minor Home Repairs to help seniors to stay safely in their homes as long as possible and to avoid institutionalization, prevention of falls, and other safety issues by making the necessary home repairs to low income senior homeowners.													
	State Objective: Education, Training and Human Development													
1.4.1	Expand and provide awareness of seniors receiving minor home repairs to their homes through our agency.	653	377	421	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Number of seniors served	AIM and SC DOA Data Processes	Amazon Web Services (AWS)	Maintain independence of older adults	SC older adults	0500.200100.000	The goal was not met due to federal funding constraints, the conclusion of ARP funding, and the growth of the older adult population.
1.5	Increase and expand the SC Senior Employment Opportunities Program (SCSEP) with employment and job trainings for low-income older adults in need of additional income.													
	State Objective: Education, Training and Human Development													
1.5.1	Expand and provide awareness in job training through partnerships between SCDOA and AAAs, workforce development, Goodwill industries, and other aging network stakeholders.	89	112	157	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Number of participants assisted	WorkforceGPS system	WorkforceGPS system DOL	Maintain independence of older adults	SC older adults	0500.200100.000	
1.6	To be proactive and continue in Emergency Preparedness and Coordination especially during national disasters and Covid-19 Pandemic. Ensure regional policies in place and evaluated annually, or as necessary, ensure safety of older adults and persons with disabilities before, during, and after an emergency.													
	State Objective: Education, Training and Human Development													
1.6.1	Provide awareness of Senior Emergency Planning	6	0	9	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Number of events	Number of Senior P.R.E.P. events and Hurricane workshop	SCDOA Management	Maintain independence of older adults	SC older adults	0500.200100.000;0100.000000.000	
1.6.2	The South Carolina Department on Aging (SCDOA) will continue to promote the provision of emergency materials to senior centers through the Senior P.R.E.P. programs and ensure that Area Agencies on Aging establish strong ties with county emergency managers. Additionally, SCDOA is committed to hosting at least two Senior P.R.E.P. events annually and distributing Hurricane Guides to the areas most impacted by storms when necessary.	6	0	6	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).		Number of Senior P.R.E.P. events and Hurricane workshop	SCDOA Management	Maintain independence of older adults	SC older adults	0500.200100.000;0100.000000.000	
1.7	Increase the number of individuals who contribute to the South Carolina Eldercare Trust Fund(ECT) through a check-off on state income tax forms or through direct contributions in order to provide more state funding for aging services.													
	State Objective: Education, Training and Human Development													

Perf. Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes
1.7.1	Help elder care trust fund grow with check-off contributions	0	23,253.24	19,754	Amount	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Number of people contributing through a check-off on state income taxes	SCEIS state system	SCEIS System	Maintain independence of older adults	SC older adults	0500.202000X000	The performance measure target was not met as South Carolina taxpayers did not donate the anticipated amount to the Eldercare Trust Fund for the 2024 tax season by the April 15, 2025 deadline.
1.8 Provide critical nursing home bed information to older adults who are unable to remain in their home safely and independently. State Objective: Education, Training and Human Development														
1.8.1	Provide awareness of accessing the bed locator website	19,882	20,016	18,526	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Unique visitors	Google Analytics 4 for getcaresc.com where the Page Path is /facility-locator	Agency Google Analytics account, provided by CyberWoven.	Maintain independence of older adults	SC older adults	0500.400100.000	
1.9 Educate medical professionals about the geriatric loan forgiveness program in South Carolina to serve a growing senior population. State Objective: Education, Training and Human Development														
1.9.1	Expand and provide awareness of the available fellowships grants available through our agency	0	1	0	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).		SCDOA Management files	SCDOA Management files	Maintain independence of older adults	SC older adults		There were no qualified applications submitted for SFY 24-25.
2.1 Provide and increase the number of individuals seeking information and Referral/Assistance (I&R/A) services that offer seniors and their caregivers with current information regarding community resources. State Objective: Healthy and Safe Families														
2.1.1	Expand partnerships statewide through individuals, faith groups, and organizations who can assist with resources to provide outlets of marketing, outreach, and educational resources to increase awareness of the services provided through the AAA's	47,422	43,884	27,491	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Total number of reportable contacts for I&R/A		Vision link	Maintain independence of older adults	I&R/A totals	0500.200100.000	Data systems have been improved for the network, however the transition has separated I&R/A contacts and referrals from Assessors. We are currently evaluating the needed efforts to migrate I&R/A into the new systems as well.
2.2 Provide and increase the number of older adults and persons with disabilities and their caregivers receiving applicable insurance counseling and information regarding Medicare enrollment, Medicare part D prescription plans, and Medicare Advantage plans through programs associated with State Health Insurance Assistance program(SHIAP), Medicare Improvements for Patients and Providers Act (MIPPA) and Senior Medicare Patrol(SMP). State Objective: Healthy and Safe Families														
2.2.1	Expand the awareness and enrollment to of older Adults and adults with disabilities enrolled in prescription drug coverage that meets their financial and health needs through SHIP, MIPPA, and SMP by 5% annually.	13,510	16,828	13,684	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Number of participants	SHIP Tracking and Reporting System (STARS) & SMP Information and Reporting System (SIRS)	Federal STARS Servers	Maintain independence of older adults	SC Older Adults, people with disabilities, and their family caregivers	0500.200100.000	
2.2.2	Expand the fraud awareness to older Adults and adults with disabilities enrolled in counseling sessions and number of consumers and caregivers receiving SMP fraud counseling by offering Medicare 101 to new Medicare beneficiaries	379	320	297	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Number of participants	SHIP Tracking and Reporting System (STARS) & SMP Information and Reporting System (SIRS)	Federal STARS Servers	Maintain independence of older adults	SC Older Adults, people with disabilities, and their family caregivers	0500.200100.000	

Perf. Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes
2.2.3	Raise awareness of local SHIP, MIPPA and SMP Services.	29,151	30,324	53,500	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Number of client calls	SHIP Tracking and Reporting System (STARS) & SMP Information and Reporting System (SIRS)	Federal STARS Servers	Maintain independence of older adults	SC Older Adults, people with disabilities, and their family caregivers	0500.200100.000	
2.2.4	Expand awareness of fraud to reduce the number of consumers misinformed about providers for MA coverage	7	7	0	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Number of outreach events	SHIP Program Manager	SHIP Program Manager, listed in grant applications	Maintain independence of older adults	SC Older Adults, people with disabilities, and their family caregivers	0500.200100.000	
<b>2.3 Increase, expand, and improved participation in congregate and home delivered meals along with expanding and improving nutrition education through collaboration and service provision.</b> <b>State Objective: Healthy and Safe Families</b>														
2.3.1	Raise awareness of home delivered meals and congregate meals served statewide.	21,450	224,042	18,143	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Number of clients	AIM and SC DOA Data Processes	Amazon Web Services (AWS)	Maintain independence of older adults	SC older adults	0500.200100.000	
2.3.2	Increase the services provided statewide	2,577,105	2,469,714	2,305,097	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Number of meals	AIM and SC DOA Data Processes	Amazon Web Services (AWS)	Maintain independence of older adults	SC older adults	0500.200100.000	
<b>2.4 Partner with multiple other entities to create sustainable solutions of food insecurity to improve, expand, and build a statewide participation in nutrition services available to seniors.</b> <b>State Objective: Healthy and Safe Families</b>														
2.4.1	Grow partnerships statewide through Foodbanks, food pantries, Food share SC, and assess for any gaps in support.	15	10	12	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Count of partnerships	SC Food Banks, Food share hubs, AAA food pantries, Lowcountry Street Grocery	SCIEC Vendor listing	Maintain independence of older adults	SC older adults	0500.200100.000	
<b>2.5 Enhancing South Carolina's Senior Centers to create and support senior centers that offer vibrant activities and multiple services by aiding older adults to live independently in the community as long as possible.</b> <b>State Objective: Healthy and Safe Families</b>														
2.5.1	Encourage the implementation of programs to promote social connection for older adults and people living with disabilities.	4	4	1	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Number of events	Pilot programs through agency grants	Pilot programs through agency grants	Maintain independence of older adults	SC older adults	0500.200100.000	This is a "new" programming flexibility from Proviso 40.5 was modified for FY26. AAAs had to make determinations on where to spend HCBS funds to best serve the needs of their regions.
<b>2.6 Increase the availability and sustainability of Evidenced-based programs(EBPs) that improve quality of life, health, level of independence, and overall well-being.</b> <b>State Objective: Healthy and Safe Families</b>														
2.6.1	Encourage new evidence-based programs statewide.	9,896	7,180	5,538	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Number of clients	AIM and SC DOA Data Processes	Amazon Web Services (AWS)	Maintain independence of older adults	SC older adults	0500.200100.000	New data system integration and ability to determine unduplicated count of clients makes this datapoint inaccurate.
<b>2.7 Increase and serve more eligible older adults with Transportation needs by coordination a transportation system that enhances the lives of SC older adults, giving them the ability to live independently for as long as possible in the community.</b> <b>State Objective: Healthy and Safe Families</b>														

Perf. Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes
2.7.1	Encourage new transportation services statewide.	2,000	2,399	2,663	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Number of clients	AIM and SC DOA Data Processes	Amazon Web Services (AWS)	Maintain independence of older adults	SC older adults	0500.200100.000	
<b>2.8 Expand and increase numbers of caregivers recipients in SC through Title III-E or State Home and Community-Based Services.</b> <span style="float: right;"><b>State Objective: Healthy and Safe Families</b></span>														
2.8.1	Work statewide with new partners to get awareness of family caregivers support through services.	3,262	4,618	3,461	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Number of family caregivers served	AIM and SC DOA Data Processes	Amazon Web Services (AWS)	Maintain independence of older adults	SC older adults	0500.200100.000	
2.8.2	Expand family caregivers with more outreach events.	488	495	290	Count	Equal to or less than	State Fiscal Year (July 1 - June 30).	Number of outreach events	AIM and SC DOA Data Processes	Amazon Web Services (AWS)	Maintain independence of older adults	SC older adults	0500.200100.000	
2.8.3	Expand the awareness of Older adults raising children caregivers statewide.	196	237	221	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Number of outreach events	AIM and SC DOA Data Processes	Amazon Web Services (AWS)	Maintain independence of older adults	SC older adults	0500.200100.000	
2.8.4	Expend services by applying for more federal grants. To strengthen relationships with organizations and governmental entities that provide services to individuals with disabilities and their caregivers.	1	1	0	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Number of grants awarded	Grants Administration	Grant solutions	Maintain independence of older adults	SC older adults	Depends on what type of grant awarded.	No federal grants were announced during this timeframe that met the scope of work for our department
<b>2.9 Develop new public and private partnerships that further expand and strengthen SC's Coordinated Lifespan respite system at state and local levels, inform policy and engage a broader cross-section of stakeholders into a more formal Lifespan Respite Coalition for future sustainability.</b> <span style="float: right;"><b>State Objective: Healthy and Safe Families</b></span>														
2.9.1	Expand total local partnerships and collaboration annually utilizing supplemental programs such as " Break Room project"	7	2	7	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Number of breakrooms	AIM and SC DOA Data Processes	Amazon Web Services (AWS)	Maintain independence of older adults	SC older adults	0500.200100.000	
2.9.2	Expand total outreach efforts and awareness of Lifespan Respite services provided	10	38	22	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Number of outreach events	AIM and SC DOA Data Processes	Amazon Web Services (AWS)	Maintain independence of older adults	SC older adults	0500.200100.000	
2.9.3	Provide more funding for ARCC applicants. Provide statewide coordination, service system development, information and referral, and caregiver support services to individuals with Alzheimer's disease and related disorders, their families, and caregivers.	18	18	10	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Amount of grant award	AIM and SC DOA Data Processes	Amazon Web Services (AWS)	Maintain independence of older adults	SC older adults	0500.200100.000	The total amount of grant funding increased from \$20,000 in year one and \$10,000 in year two to \$50,000 over a 2 year grant period during FY25 funding. This has made the grant more competitive and given grantees longer to fully utilize the funds.

Perf. Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes
2.9.4	Provide and expand outreach events on ARCC. Provide statewide coordination, service system development, information and referral, and caregiver support services to individuals with Alzheimer's disease and related disorders, their families, and caregivers.	6	40	62	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Number of outreach events	AIM and SC DOA Data Processes	Amazon Web Services (AWS)	Maintain independence of older adults	SC older adults	0500.200100.000	
3.1 Provide Adult Guardian ad Litem services to vulnerable adults in South Carolina in cases of abuse, neglect, and exploitation. State Objective: Healthy and Safe Families														
3.1.1	Continue providing successful resolutions on open cases	435	500	474	Count	100% of adults taken into custody by the SC Department of Social Services and who are found to be vulnerable at the probable cause hearing.	State Fiscal Year (July 1 - June 30).	Number of cases	Guardian ad Litem data system	Amazon Web Services (AWS)	Maintain independence of older adults	SC older adults	0500.400100.000	
3.1.2	Expand, train, and increase volunteers to help with cases	84	73	82	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Number of cases assigned to volunteers	Guardian ad Litem data system	Amazon Web Services (AWS)	Maintain independence of older adults	SC older adults	0500.400100.000	
3.2 Provide state leadership in ensuring the rights of older individuals, improve state capacity to provide legal assistance, and provide training and assistance designed to improve the quality and quantity of legal services provided to older individuals. State Objective: Education, Training and Human Development														
3.2.1	Continue to expand outreach activities directed at the most vulnerable senior victims of abuse, neglect and exploitation.	15	15	25	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Number of outreach events	Guardian ad Litem data system	Amazon Web Services (AWS)	Maintain independence of older adults	SC older adults	0500.400100.000	
3.3 Develop strong partnerships with pro bono attorneys, the SC Bar pro bono program, Office of the Attorney General, and the SC Department of Justice to operate a robust lawyer referral network for the elderly to address gaps between those priority cases enumerated in the Older American Act and the needs of the community at large State Objective: Education, Training and Human Development														
3.3.1	Continue formalizing partnerships between aging/disability and elder rights groups.	0	5	0	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Number of events	Guardian ad Litem data system	Amazon Web Services (AWS)	Maintain independence of older adults	SC older adults	0500.400100.000	This objective could not be achieved because the responsible position has been vacant; however, the role is being revamped and will be posted to support partnership development and coordination.
3.4 Enhance legal service delivery systems with a focus on victims of abuse, neglect, exploitation and housing issues. State Objective: Education, Training and Human Development														
3.4.1	Continue to provide legal services statewide	3,392	1,508	2,065	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	number of clients served	Guardian ad Litem data system	Amazon Web Services (AWS)	Maintain independence of older adults	SC older adults	0500.300100.000	

Perf. Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes
3.4.2	Continue to provide protection for vulnerable adults through out SC	1,575	1,386	1,619	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Number of clients	Guardian ad Litem data system	Amazon Web Services (AWS)	Maintain independence of older adults	SC older adults	0500.300100.000	
<b>3.5 Identify and implement strategies to ensure that the Ombudsman Program is more effective and efficient in advocating for all residents in long-term care facilities, thereby improving the quality of life and quality of care for residents in long term care facilities.</b> <b>State Objective: Education, Training and Human Development</b>														
3.5.1	Investigate and resolve quality of care, abuse, neglect and exploitation complaints made by or on behalf of residents in long term care facilities.	2,998	2,528	2,306	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Number of complaints	NORS (National Ombudsman Reporting System)	Federal NORS servers	Protect vulnerable adults and improve the quality of care for residents in long term care facilities.	SC older adults and individuals with disabilities	0500.400100.000	The reduction in investigated cases resulted from an emphasis on resident visits and targeted educational outreach.
3.5.2	Increase resident and/family access to effective and timely advocacy services through community education, information and assistance.	3,184	4,789	3,240	Count	Maintain range	State Fiscal Year (July 1 - June 30).	Number of calls for information and assistance	NORS (National Ombudsman Reporting System)	Federal NORS servers	Protect vulnerable adults and improve the quality of care for residents in long term care facilities.	SC older adults and individuals with disabilities	0500.400100.000	Other key objectives exceeded expectations. The 2% increase in this area, though modest, represents meaningful and achievable progress.
3.5.3	Continue with unannounced visits to the facility to provide advocacy and access to the Ombudsman.	4,074	4,158	4,989	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Number of visits	NORS (National Ombudsman Reporting System)	Federal NORS servers	Protect vulnerable adults and improve the quality of care for residents in long term care facilities.	SC older adults and individuals with disabilities	0500.400100.000	An expanded volunteer base was instrumental in facilitating more frequent visits to the residents.
3.5.4	Continue to increase volunteers trained each Fiscal year	74	61	63	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Number of volunteers recruited and trained	NORS (National Ombudsman Reporting System)	Federal NORS servers	Protect vulnerable adults and improve the quality of care for residents in long term care facilities.	SC older adults and individuals with disabilities	0500.400100.000	Targeted strategies in volunteer recruitment, comprehensive training, and retention initiatives led to exceeding our projection
<b>3.6 Empower residents and their families to resolve concerns through self advocacy, while creating a greater awareness of the Ombudsmen Program.</b> <b>State Objective: Education, Training and Human Development</b>														
3.6.1	Continue to expand counseling's for residents and family	47	36	65	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Number of residents and family counsels	NORS (National Ombudsman Reporting System)	Federal NORS servers	Protect vulnerable adults and improve the quality of care for residents in long term care facilities.	SC older adults and individuals with disabilities	0500.400100.000	Statewide focus on developing and supporting Resident and Family Councils in the facilities.
<b>3.7 Maximize partnerships to prevent abuse, neglect and exploitation of older adults and older adults with disabilities.</b> <b>State Objective: Education, Training and Human Development</b>														
3.7.1	Expand the awareness through holding more community education events about the prevention of elder abuse and exploitation	155	148	254	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Number of community education events developed and/or participated in	NORS (National Ombudsman Reporting System)	Federal NORS servers	Protect vulnerable adults and improve the quality of care for residents in long term care facilities.	SC older adults and individuals with disabilities	0500.400100.000	The increase was driven by strategic partnerships and collaboration with local agencies and organizations.
<b>3.8 Promote the rights of Healthy Connections Prime members through all phases of the traditional Medicaid and Medicare programs, while protecting the privacy of the member.</b> <b>State Objective: Education, Training and Human Development</b>														

Perf. Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes
3.8.1	Provide awareness of the rights to Healthy Connections Prime members through all phases of the traditional Medicaid and Medicare programs	9,220	11,632	8,047	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Contact with Healthy Connections Prime beneficiaries at public education events.	Prime Ombudsman database system	Prime Ombudsman database system	Maintain health services and independence of older adults	SC older adults	0500.400100.000	The Prime FAI Demonstration project has entered its final year of operation, and beneficiaries are currently transitioning to alternative health plans.

# FY2026

## Strategic Plan Development

as submitted for the Accountability Report by:

L060 - DEPARTMENT ON AGING

- Goal 1 Accessibility
- Goal 2 Workforce
- Goal 3 Quality of Life
- Goal 4 Safety and Security

Perf. Measure Number	Description	Base	Target	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number	Notes
<b>1.1 Accessibility: Enhance access to OAA and HCBS services, along with other essential services, by broadening options, offering a range of services, providing assistive technologies, and ensuring that physical locations are fully accessible.</b>													
State Objective: Government and Citizens													
1.1.1	Number of Aging Network accessibility activities completed (trainings, development of facility standards, etc.)	0	Minimum of 3	Count	Equal to or greater than	Federal Fiscal Year	Number of activities	Tracking sheet	Tracking sheet - maintained by Disabilities specialist and senior nutrition program	Promote and increase accessibility.	+60 adults, adults with disabilities	0500.200100.000	
1.1.2	Conduct routine visits to long-term care facilities in each region (3-4 visits annually)	0	90% of facilities annually	Percent complete	Equal to or greater than	Federal Fiscal Year	Count of quarterly visits to long term care facilities	WellSky Database	WellSky Database	Consistent access to the Long Term Care Ombudsman meets the residents need for advocacy, protection and resolution of concerns, ensuring the residents' voices are heard and their rights safeguarded.	Long Term Care Residents	0500.400100.000	
1.1.3	Work with each AAA to expand the offering of both Personal Care and Homemaker services in each region	0	3 year to achieve expansion	Percent complete	Complete	State Fiscal Year	Determine by NGA funding request and Caseworthy data	Determine by NGA funding request and Caseworthy data	NGA and Caseworthy data for billing	Increased older adults ability to Age in Place	Older Adults	0500.200100.000	
1.1.4	Work with each AAA to expand the support service options in each region to at least 3 different services	0	3 years to achieve expansion	Percent complete	Equal to or greater than	State Fiscal Year	Determine by NGA funding request and Caseworthy data	Determine by NGA funding request and Caseworthy data	NGA and Caseworthy data for billing	Increased older adults ability to Age in Place	Older Adults	0500.200100.000	
1.1.5	Increase client contacts for all Title III programs	0	1% increase annually (based on the previous year's total)	Count	Equal to or greater than	State Fiscal Year	Count on number of contacts in SC ACT	SC ACT	SC ACT	Access to appropriate information, referrals and assistance to access services to remain at home.	Older Adults and People living with Disabilities	0500.200100.000	
1.1.6	Percentage of total beneficiary contact forms per Medicare beneficiaries under 150% FPL in the State (MIPPA)	0	Reach 3% of identified population	Percent complete	Equal to or greater than	Other	MIPPA data is gathered using the Beneficiary Contact Form (BCF) that is entered into the SHIP Tracking and Reporting System (STARS) for each one -on-one contact.	Beneficiary Contact Forms	STARS	Direct benefit for the Medicare beneficiaries by reducing prescription drug and premium costs, plus enhancing access to preventive care, especially for low-income, rural, or ESL beneficiaries, making Medicare more affordable.	Medicare Beneficiaries	0500.200100.000	

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1.1.7	Percentage of total client contacts per Medicare beneficiaries in the State (SHIP)	0	Reach 3% of identified population	Percent	Equal to or greater than	Other	The state population is provided by Administration for Community Living (ACL) and entered in to STARS. Using this data is how we calculate the number of Medicare beneficiaries that need to be reached during the project year.	Beneficiary Contact Forms	STARS	Direct benefit for beneficiaries get one-on-one help with applications, understanding benefits, and navigating complex Medicare rules from trained counselors.	Medicare Beneficiaries	0500.200100.000	
1.1.8	Execute the first action in response to a complaint for ANE within 24 hours	0	90% of all contacts to achieve this action	Percent	Equal to or greater than	Federal Fiscal Year	Count of first action response time	WellSky Database	WellSky Database	Ensuring the first action occurs within 24 hours demonstrates that residents have consistent, reliable access to the Ombudsman Program when urgent concerns arise.	Long Term Care Residents	0500.400100.000	
1.1.9	Each SCDOA and AAA staff person, with direct consumer contact, receives annual person-centered training	0	1 training annually	Count	Maintain or Complete	State Fiscal Year	Number of people who participate	Certificates of completion and Registrations	AAA and SCDOA reporting	Consumers have a say in how services are delivered-person centered	Older Adults and People with Disabilities	0500.200100.000	
1.1.10	Ensure Family Caregiver Support programs participate in at least one outreach event in each county within their region annually	0	0.46	Percent complete	Maintain	State Fiscal Year	Metrics from GetCareSC will be compared from year to year, with growth measured based on the amount of family caregiver-related resources available at the beginning and end of the year	Family Caregiver Staff at the AAAs track and document outreach event information in the SCDOA-approved database. Data collected includes location and reach of the event, by county.	CaseWorthy	Increase awareness of FCSP statewide	family caregivers	0500.203000X000	
1.1.11	Increased utilization of Caregiver education and training services	0	3% increase annually (based on the previous year's total)	Count	Equal to or greater than	State Fiscal Year	Metrics from GetCareSC will be compared from year to year, with growth measured based on the amount of family caregiver-related resources available at the beginning and end of the year	Family Caregiver Staff at the AAAs track and document caregiver education and training information in the SCDOA-approved database.	CaseWorthy	Education and training of family caregivers to ensure confidence and sustainability as a family caregiver.	family caregivers; care recipients; general public	0500.203000X000	
1.2	Accessibility: Implement robust outreach and education efforts to raise awareness about available services and how to access them, targeted communication campaigns, partnership with community organizations, and clear, user-friendly materials.							State Objective: Government and Citizens					
1.2.1	Conduct a facility training per Ombudsman per quarter	0	Yes/No	Ratio	Equal to or greater than	Federal Fiscal Year	Count of trainings	WellSky Database	WellSky Database	Quarterly trainings ensure that facility staff are consistently updated on best practices, policies, and resources that improve residents' access to services.	Long Term Care Residents and facility staff	0500.400100.000	

Perf. Measure Number	Description	Base	Target	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes
1.2.2	Percentage of persons reached through presentations, booths/exhibits, and enrollment events per Medicare beneficiaries in the State (SHIP)	0	Reach 3% of identified population	Percent	Equal to or greater than	Other	Based on data entered into STARS the previous year is used to calculate the projected number of events and persons needed to be reached for the next projected year.	Group Education and Outreach Form	STARS	Direct benefit to beneficiaries by empowering them with crucial knowledge, helping them navigate complex options, save money on costs (like prescriptions/premiums via programs like Extra Help/MSPs), choose the best plans (Original Medicare vs. MA), avoid enrollment errors, ultimately leading to better-informed decisions.	Medicare Beneficiaries	0500.200100.000	
1.2.3	Total number of people reached as reported on group outreach and education forms (MIPPA)	0	Reach 3% of identified population	Percent	Equal to or greater than	Other	Based on data entered into STARS the previous year is used to calculate the projected number of events and persons needed to be reached for the next projected year.	Group Education and Outreach Form	STARS	Direct benefit for the Medicare beneficiaries by reducing prescription drug and premium costs, plus enhancing access to preventive care, especially for low-income, rural, or ESL beneficiaries, making Medicare more affordable.	Medicare Beneficiaries	0500.200100.000	
1.2.4	Each local LTCOP of the Office of the State Long Term Care Ombudsman Program will increase social media presence and awareness of the Ombudsman program by providing monthly social media postings	0	Monthly (12)	Percent	Equal to or greater than	Federal Fiscal Year	Count of social media/online posts	WellSky Database	WellSky Database	Regular social media activity ensures that information about services, rights, and resources is consistently reaching residents, families, caregivers, and community partners	Residents and families, caregivers and community partners	0500.400100.000	
1.2.5	Each local LTCOP of the Office of the State Long Term Care Ombudsman Program will increase social media presence and awareness of the Long Term Care Ombudsman program by conducting quarterly Facebook live sessions	0	Quarterly (4)	Percent	Equal to or greater than	Federal Fiscal Year	Count of FB Live sessions	WellSky Database	WellSky Database	Hosting Facebook Live sessions each quarter provides a direct, interactive platform for residents, families, caregivers, and community partners to learn about available services and ask questions in real time	Residents, families, caregivers and community partners.	0500.400100.000	
1.2.6	Increase outreach for each region yearly to ensure a comprehensive and coordinated delivery system	0	1% increase annually (based on the previous year's total)	Count	Equal to or greater than	State Fiscal Year	Count on number of contacts in SC ACT	SC ACT	SC ACT	Access to appropriate information, referrals and assistance to access services to remain at home.	Older Adults and People with Disabilities	0500.200100.000	

Perf. Measure Number	Description	Base	Target	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes
1.2.7	Ensure widespread access to dementia education by offering inclusive and accessible training opportunities for professional caregivers, family caregivers, and the general public seeking to better understand dementia.	0	2,000 participants	Count	Equal to or greater than 2000 participants in dementia education courses.	State Fiscal Year	Count of total number of participants	Currently managed by region via Excel spreadsheet	Shared DCS drive. Each region has its own running report	Education on dementia and resources to allow people to better advocate for themselves and their family members	General public	0500.450100.000	
1.2.8	Increase the number of Family Caregiver-related resources in GetCareSC	0	1% increase annually (based on the previous year's total)	Count	Equal to or greater than	State Fiscal Year	Metrics from GetCareSC will be compared from year to year, with growth measured based on the amount of family caregiver-related resources available at the beginning and end of the year	GetCareSC database	GetCareSC Database	Access to relevant resources and information for family caregivers	family caregivers, referral specialist/case managers, caregiver-focused programs, organizations, and businesses	0500.203000X000	
<b>1.3 Accessibility: Assess the landscape of services and resources to ensure they adequately meet the unique needs by soliciting feedback, analyzing data, and adapting program offerings to address any gaps or shortcomings.</b>													
<b>State Objective: Government and Citizens</b>													
1.3.1	Percent increase in the number of federal, state, and local nutrition resources for programs and services in the GetCareSC database	0	5% increase annually	Count	Equal to or greater than	State Fiscal Year	Number of resources in the database	GetCareSC database	GetCareSC database, independent tracking form maintained by Senior Nutrition Program staff - Community Resources Division	Increased awareness and access to community resources	Older adults, caregivers, adults with disabilities	0500.200100.000	
1.3.2	Host quarterly Long Term Care Council Meeting	0	4 annually	Count	Complete	Calendar Year	Number of meetings held	scheduled meetings on calendar	Internal	Ensure accessible, accurate, and practical information that empowers South Carolinians to make informed long-term care and financial decisions.	Older adults, disabled individuals, Families and caregivers, member agencies, general public	0100.000000.000	
1.3.3	Conduct quarterly meetings with key stakeholders to educate the Aging Network on transportation options for service delivery (Non-Emergency Medical Transportation program and South Carolina Department of Transportation)	0	4 annually	Count	Complete	State Fiscal Year	Count based on number of meetings held	scheduled meetings on calendar	Outlook	Better understanding of transportation resources in SC	Older Adults and People with Disabilities	0500.200100.000	
1.3.4	Initiate activities to expand options of non-traditional respite options (breakrooms, memory cafes, etc.)	0	1 annually	Count	Complete	State Fiscal Year	Number of new and existing Breakrooms and non-traditional respite options	Reports from Lifespan Repite grant partners related to development of Breakrooms	Quarterly Lifespan Respite Reports	Respite options for family caregivers	Family caregivers, care recipients, volunteer staff	0500.200100.000	
1.3.5	Evaluation of all programs and services in GetCareSC for gaps in service availability or listing	0	Yes/No	Percent complete	Equal to or greater than	State Fiscal Year	Compare the number of resources in GetCareSC by taxonomy code to the number of unmet and presenting needs within SC ACT. Also review total number of taxonomy terms with the total number of resources per term.	GetCareSC database and SC ACT contacts	GetCareSC and SC ACT	Access and knowledge for services available in South Carolina, as well as understanding where there are service gaps for analysis or recruitment for additional support.	General public	0500.200100.000	

Perf. Measure Number	Description	Base	Target	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes
1.3.6	Percentage of low-income, rural, and non-native English contacts per total "hard-to-reach" Medicare beneficiaries in the State (SHIP)	0	Reach 3% of identified population	Percent	Equal to or greater than	Other	Based on data entered into STARS the previous year is used to calculate the projected number of events and persons needed to be reached for the next projected year.	Beneficiary Contact Forms	STARS	Targeted outreach helps people with disabilities and those in rural areas find tailored assistance and access to other resources.	Disabled Medicare Beneficiaries, Rural	0500.200100.000	
1.3.7	Total number of beneficiary contact forms by target beneficiary groups (Under 65, Rural, Native American, English as a Secondary Language)	0	Reach 3% of identified population	Percent	Equal to or greater than	Other	Based on data entered into STARS the previous year is used to calculate the projected number of events and persons needed to be reached for the next projected year.	Beneficiary Contact Forms	STARS	Targeted outreach helps people with disabilities and those in rural areas find tailored assistance and access to other resources.	Disabled Medicare Beneficiaries, Rural	0500.200100.000	
1.3.8	Quarterly meetings between the Catawba Indian Nation Tribe and SCDOA to enhance coordination between Title III and Title VI programs	0	4 annually	Count	Complete	State Fiscal Year	Count of meetings documented between SCDOA and the Catawba Indian Nation	Tracking sheet to document each meeting.	Internal tracking by the Program Manager.	Ensures coordination of services between Title III and Title VI programs.	Recipients of aging services that are part of a federally recognized tribe.	0500.200100.000	
1.3.9	Each Dementia Care Specialist will work in their region to ensure the expansion of community resources through fostering local connections who will work towards establishing programming in their community.	0	6 New community Partners	Count	Equal to or greater than	State Fiscal Year	Count of networking opportunities	Reports from networking opportunities	Excel spreadsheet in shared drive.	Efficient, coordinated delivery of services as well as establishment of collaborative dementia support programming.	People living with AD/DR and their family caregivers	0500.450100.000	
1.3.10	Support South Carolina residents who suspect they may have dementia or have received a diagnosis, along with their family caregivers, through care consultations conducted by statewide Dementia Care Specialists.	0	100 per Dementia Care Specialist per year	Count	Equal to or greater than	State Fiscal Year	Count of total number of individual or family consultations	List from caregiver consultation calls	Excel spreadsheet in shared drive.	Guidance for individual, caregiver and families on navigating a suspicion or diagnosis of dementia and connecting them with appropriate resources	People living with AD/DR and their family caregivers	0500.450100.000	
2.1	<b>Workforce: Create a comprehensive framework that fosters collaboration, training, and recognition to ensure access to necessary tools, education, and support to thrive in each workforce role.</b>							<b>State Objective: Education, Training, and Human Development</b>					
2.1.1	Each regional volunteer coordinator representative of the Office of the State Long Term Care Ombudsman Program will host a minimum of one "Coffee Talk " training for volunteers in the Ombudsman program.	0	10 events annually	Percent complete	Complete	Federal Fiscal Year	Count of events hosted	WellSky Database	WellSky Database	Regular Coffee Talk sessions provide a structured yet informal opportunity for volunteers to receive training, share experiences, and strengthen collaboration.	Volunteers	0500.400100.000	
2.1.2	Each representative of the Office of the State Long Term Care Ombudsman Program will attain the minimum number of 36 hours of certification training required by Federal law	0%	100%	Percent complete	Complete	Other	Count of modules and required training	Absorb LMS and WellSky	Absorb LMS and WellSky	Requiring Ombudsmen to complete 36 hours of certification training ensures that every workforce member has the foundational knowledge, skills, and tools necessary to perform their role effectively	Residents and families	0500.400100.000	

Perf. Measure Number	Description	Base	Target	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes
2.1.3	Each representative of the Office of the State Long Term Care Ombudsman Program will maintain the minimum number of 18 hours of CEU's required by Federal law	0%	100%	Percent complete	Complete	Federal Fiscal Year	Count of hours completed	WellSky Database	WellSky Database	Requiring Ombudsmen to complete 18 CEUs ensures ongoing professional development beyond initial certification, keeping skills and knowledge current.	Residents and families, Regional LTCOs, community partners and policy makers	0500.400100.000	
2.1.4	Advocate for state support of a learning management systems manager to coordinate training opportunities through the SCDOA	0	1 year	Acceptable Range	Complete	State Fiscal Year	Successful acquisition of a Learning Management Systems Manager	Approval from the State for the employee position	SCDOA Human Resources and/or Budget Manager.	Consistent trainings available across the state for employees of the SCDOA, AAAs and their staff, providers, and volunteers.	SCDOA and the Aging Network staff.	0100.000000.000	
2.1.5	Meet SCSEP Performance Measure: Entered Employment	0	1 annually	Percent complete	Equal to or greater than	State Fiscal Year	Number of people who exited the program for employment	GPMS/WIPS	GPMS/WIPS	Increased earnings for older adults to become more self-sufficient	Older Adults 55+	0500.200100.000	
2.1.6	Meet SCSEP Performance Measure: Average Earnings	0	1 annually	Percent complete	Equal to or greater than	State Fiscal Year	Median Earnings Annually	GPMS/WIPS	GPMS/WIPS	Increased earnings for older adults to become more self-sufficient	Older Adults 55+	0500.200100.000	
2.1.7	Meet SCSEP Performance Measure: Service to Most-in-Need	0	1 annually	Percent complete	Equal to or greater than	State Fiscal Year	Number of participants enrolled have a minimum of three criteria that qualifies the participant for most in need.	GPMS/WIPS	GPMS/WIPS	Increased earnings for older adults to become more self-sufficient	Older Adults 55+	0500.200100.000	
2.1.8	Meet SCSEP Performance Measure: Community Service Level	0	1 annually	Percent complete	Equal to or greater than	State Fiscal Year	Number of community service hours completed annually.	GPMS/WIPS	GPMS/WIPS	Increased earnings and awareness of OAA services for older adults to become more self-sufficient	Older Adults 55+	0500.200100.000	
2.1.9	Meet SCSEP Performance Measure: Service Level	0	1 annually	Percent complete	Equal to or greater than	State Fiscal Year	Number of host agency site that provide training services to SCSEP participants.	GPMS/WIPS	GPMS/WIPS	Increased earnings for older adults to become more self-sufficient	Older Adults 55+	0500.200100.000	
2.1.10	Host an annual ADA training regarding accessible documents to ensure website and media compliance	0	1 annually	Count	Equal to or greater than	State Fiscal Year	Count of trainings	Event registration	Independent tracking by the Public Information Officer	Compliance for all website documents to be accessible for all populations	General public	0100.000000.000	

Perf. Measure Number	Description	Base	Target	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes
2.1.11	Increase referrals to SC Respite Coalition's virtual Caregiver and Respite Provider Training Modules	0	1% increase annually (based on the previous year's total)	Count	Equal to or greater than	State Fiscal Year	Number of people participating in training modules	training modules datasource	Quarterly Lifespan Respite Reports	Training of direct care workforce	family caregivers; care recipients; general public	0500.200100.000	
2.1.12	Host a training regarding Employee Assistance Programs available to working caregivers for counseling and other support services	0	1 annually	Count	Complete	State Fiscal Year	Training conducted to inform constituents of EAP and other counseling and support service availability	training conducted	CaseWorthy	Awareness of family caregivers of available resources	Family caregivers, care recipients, volunteer staff	0500.203000X000	
2.1.13	Conduct outreach or presentations to employers regarding the complexities of working family caregivers	0	1 annually	Count	Complete	State Fiscal Year	Training conducted to educate constituents of the complexities of working family caregivers	training conducted	CaseWorthy	Awareness of family caregivers in the workplace	family caregivers, general public, employers	0500.203000X000	
2.1.14	Provide support to VAGAL SC volunteers who have been recruited and trained, and who have either served as guardians ad litem for vulnerable adults in family court or supported the program through recruitment, training, or involvement in Vulnerable Adult Fund Initiatives	0	50 volunteers annually	Count	Equal to or greater than	State Fiscal Year	Count of participants in various activities or trainings.	Quickbase	Quickbase	Providing education and training for consistent practices or handling of cases across the state.	Volunteers in the VAGAL SC program	0500.300100.000	
<b>2.2 Workforce: Establish innovative partnerships and targeted initiatives to develop sustainable solutions for the challenges faced by various workforce roles associated with older adults in South Carolina.</b>													
<b>State Objective: Government and Citizens</b>													
2.2.1	Leverage SCSEP participants to perform Community Service Hours in host agencies that serve OAA services	0	3 participants annually	Percent complete	Equal to or greater than	State Fiscal Year	Number of participants that complete community service hours where OAA services are offered.	GPMS/WIPS	GPMS/WIPS	Increased earnings for older adults to become more self-sufficient	Older Adults 55+	0500.200100.000	
2.2.2	Coordinate with the SC Department of Employment and Workforce to host older workers job fairs across SC with employers who want to hire older workers.	0	2 annually	Count	Equal to or greater than	State Fiscal Year	Number of participants that exited the program for employment.	GPMS/WIPS	GPMS/WIPS	Indirect benefits to agency customers, such as increased employee knowledge/skills, new partnerships or resources implemented	Older Adults 55+	0500.200100.000	
2.2.3	Increase the number of referrals to support groups for Family Caregivers	0	2% increase annually (based on the previous year's total)	Count	Equal to or greater than	State Fiscal Year	Referrals for family caregiver support groups	referrals made	CaseWorthy	support for family caregivers	family caregivers; care recipients; general public	0500.203000X000	
2.2.4	Work with each AAA to ensure support group services are offered in each region	0	3 years to achieve expansion	Percent complete	Equal to or greater than	State Fiscal Year	availability of support groups statewide	annual monitoring report shows and increase in support group availability	annual regional monitoring reports	support for family caregivers	family caregivers; care recipients; general public	0500.203000X000	
2.2.5	Increase the number of support groups documented in GetCareSC	0	1% increase annually (based on the previous year's total)	Count	Equal to or greater than	State Fiscal Year	Comparing the current number of support groups in the GetCareSC database to the number from the previous year.	Profiles identified as support groups in the GetCareSC resource database	GetCareSC	Emotional and physical support to a caregiver or other person that may be experiencing similar situations	Caregivers and populations related to Support Group focus	0500.203000X000	

Perf. Measure Number	Description	Base	Target	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes
2.2.6	Assign volunteer guardians ad litem to advocate for the best interests of vulnerable adults who are at substantial risk of abuse, neglect, self-neglect, or exploitation throughout South Carolina.	0	75	Count	Equal to or greater than	State Fiscal Year	Count of cases assigned to volunteers	Cases assigned to volunteers are recorded in VAGAL app using the Quickbase platform.	Quickbase	Advocate for vulnerable adults in family court	Vulnerable adults	0500.300100.000	
<b>2.3 Workforce: Increase awareness of the importance of volunteer opportunities across all facets of aging programs to expand volunteer networks.</b> <b>State Objective: Government and Citizens</b>													
2.3.1	Establish and host quarterly meetings of a Volunteer Transportation Collaborative to include faith-based organizations, non-profit, for-profit, and other stakeholders interested in providing free or low-cost transportation resources to South Carolina's older adults	0	4 annually	Count	Complete	State Fiscal Year	Count based on number of meetings held	scheduled meetings on calendar	Outlook	More options for older adults to access transportation	Older Adults and People with Disabilities	0500.200100.000	
2.3.2	Work with each AAA to ensure volunteer opportunities are available through the Family Caregiver Support Program in each region	0	3 years to achieve expansion	Percent complete	Equal to or greater than	State Fiscal Year	expansion of volunteer opportunities available through FCSP	annual monitoring report shows and increase in volunteer opportunities	annual regional monitoring reports	Constituents seeking volunteer opportunities offering a sense of purpose and belonging.	constituents seeking volunteer opportunities, family caregivers, care recipients	0500.203000X000	
2.3.3	Each VAGAL SC regional coordinator will attend or host at least one event within their region to recruit new guardian ad litem volunteers.	0	10 events annually	Count	Equal to or greater than	State Fiscal Year	Count of events attended	Documented list of events attended	Quickbase	Ensure Guardian ad Litem representation of vulnerable adults in South Carolina	Vulnerable adults	0500.300100.000	
<b>3.1 Quality of Life: Healthy Aging Initiatives - Develop, support, and promote comprehensive healthy aging initiatives that encourage independence and empower individuals to make choices that suit their unique needs.</b> <b>State Objective: Healthy and Safe Families</b>													
3.1.1	Implement a process for new service recipients who have a high malnutrition score to be referred to a Registered Dietitian	0	2 years to achieve	Percent complete	Equal to or greater than	State Fiscal Year	Malnutrition Risk count/percentage	QuestionPro/CaseWorkthy via the Assessment	QuestionPro/CaseWorkthy, independent tracking form maintained by Senior Nutrition Program Staff - Community Resources Division	Reduce senior malnutrition	60+ adults, adults with disabilities	0500.200100.000	
3.1.2	Percent of new service recipients identified as having low food security, with improved food security status upon reassessment	0%	25%	Percent	Equal to or greater than	State Fiscal Year	Food security count/percent	QuestionPro/CaseWorkthy via the Assessment	QuestionPro/CaseWorkthy, maintained by Senior Nutrition Program Staff - Community Resources Division	Reduce food insecurity risk	60+ adults, adults with disabilities	0500.200100.000	
3.1.3	Percent increase in the number of partners and stakeholders utilizing the Nourish to Flourish SC social media toolkit	0	10% increase annually	Count	Equal to or greater than	State Fiscal Year	Number of partners	SCDOA social media account	SCDOA social media account, tracked by Senior Nutrition Program staff - Community Resources Division	Increase awareness of senior malnutrition and associated resources	older adults, caregivers, adults with disabilities	0500.200100.000	

Perf. Measure Number	Description	Base	Target	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes
3.1.4	Create the opportunity for a statewide evidence-based program focused on family caregivers	0	3 years to acheive	Percent complete	Equal to or greater than	State Fiscal Year	implementation of evidence-based caregiver programs	utilization of evidence-based programs for family caregivers	CaseWorthy	Family caregivers being provided with education and support through evidence-based programs.	family caregivers; care recipients; general public	0500.203000X000	
3.1.5	Provide care consultations to people living with dementia and their family caregivers, helping to navigate resources and local supports.	0	200 families annually	Count	Equal to or greater than	State Fiscal Year	Count of total number of individual or family consultations	List from caregiver consultation calls	Excel spreadsheet in shared drive.	Guidance for individual, caregiver and families on navigating a suspicion or diagnosis of dementia and connecting them with appropriate resources	People living with ADRD and their family caregivers	0500.450100.000	
<b>3.2 Quality of Life: Community Responsiveness - Ensure existing and new programs, resources, and education are responsive to the needs, interests, and preferences of target populations in each community.</b> <b>State Objective: Government and Citizens</b>													
3.2.1	The State Long Term Care Ombudsman will seek opportunities to comment on legislation and respond to governmental bodies and policy makers regarding issues affecting the care of residents	0	Yes/No	Ratio	Maintain	Federal Fiscal Year	Count of legislative/governmental/policy maker engagements	WellSky Database	WellSky Database	By actively engaging in legislative and policy discussions, the SLTCO ensures that programs and resources reflect the real needs and preferences of residents in long-term care facilities	Long Term Care Residents	0500.400100.000	
3.2.2	Develop and conduct training programs, as well as other learning opportunities for all long-term care facilities in each region (1 per region)	0	10 annually	Ratio	Equal to or greater than	Federal Fiscal Year	Count of total trainings	WellSky Database	WellSky Database	The delivery of consistent region-wide training meets the need for well-trained, knowledgeable and responsive facility staff.	Long Term Care Residents and facility staff	0500.400100.000	
3.2.3	Provide guardian ad litem representation at hearings for vulnerable adults who are at substantial risk of abuse, neglect, self-neglect, or exploitation and are either in SCDSS custody or have an open legal case with SCDSS. (Note: This generally excludes probable cause hearings, except in limited circumstances.)	0%	100%	Percent complete	Equal to or greater than	State Fiscal Year	Count of total cases received compared with count of cases assigned.	Cases received from APS and internal tracking of assigned Guardian ad Litem	Quickbase	Ensure Guardian ad Litem representation of vulnerable adults in South Carolina	Vulnerable adults	0500.300100.000	
<b>3.3 Quality of Life: Social Connection - Create and enhance opportunities for social connection to foster a supportive community that values engagement and relationships.</b> <b>State Objective: Education, Training, and Human Development</b>													
3.3.1	Number of awareness and education activities to promote social connection	0	10 annually	Count	Equal to or greater than	State Fiscal Year	Number of activities	Tracking sheet	Tracking sheet - maintained by SCDOA S.O.C.I.A.L.	Promote socialization. Reduce isolation.	Older adults, family caregivers, adults with disabilities	0500.204000X000	

Perf. Measure Number	Description	Base	Target	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes
3.3.2	Review of loneliness scores (UCLA Loneliness Scale) for new service recipients and their reassessment score between the Congregate Dining and Home Delivered Nutrition programs	0	2 years to acheive	Percent complete	Equal to or greater than	State Fiscal Year	Loneliness score count/percent	QuestionPro/CaseWor thy via the Assessment	QuestionPro/CaseWo rthy, maintained by Senior Nutrition Program Staff - Community Resources Division	Promote socialization. Reduce isolation.	60+ adults, adults with disabilities	0500.200100.000	
<b>4.1 Safety and Security: Develop and advocate for community infrastructure, along with programs and services, that prioritize accessibility and safety in public spaces and at home.</b> <span style="float: right;"><b>State Objective: Healthy and Safe Families</b></span>													
4.1.1	The Office of the State Long Term Care Ombudsman Program will provide training on establishing Multi-Disciplinary Teams to the regional representatives of the Office of the State Long Term Care Ombudsman	0	1 annually	Count	Equal to or greater than	Federal Fiscal Year	Count of MDT training provided	WellSky Database	WellSky Database	Safety and security are reinforced through collaborative infrastructure, ensuring that residents have access to coordinated protections and advocacy across multiple systems.	Residents and families, Regional LTCOs, community partners and policy makers	0500.400100.000	
4.1.2	Each local/regional Long Term Care Ombudsman Program will establish or strengthen an Elder Justice advocacy group in their respective regions	0	10 annually	Ratio	Equal to or greater than	Federal Fiscal Year	Count of Elder Justice Advocacy groups assisted	WellSky Database	WellSky Database	Establishing or strengthening advocacy groups enhances responsiveness by embedding resident perspectives into community infrastructure, ultimately improving quality of life and safeguarding rights.	Long Term Care Residents	0500.400100.000	
4.1.3	Develop and distribute handouts and flyers regarding recognizing abuse, neglect, and exploitation	0	1 year to acheive	Percent complete	Update, print and distribute information to include flyers, pamphlets and bookmarks.	State Fiscal Year	Type and number of items developed	LTCOP staff will review and annotate the activity in the WellSky database	WellSky Database	Consistent, proactive education, meets the stakeholder need for awareness, prevention, and empowerment in recognizing and addressing ANE.	Long Term Care Residents, family, facility staff, and community partners	0500.400100.000	
4.1.4	Create social media posts or other online activities to educate on the signs and symptoms of abuse, neglect, and exploitation	0	6 annually	Count	Equal to or greater than	Federal Fiscal Year	Count of social media/online posts	WellSky Database	WellSky Database	Consistent online engagement strengthens prevention efforts, builds community responsiveness, and ensures stakeholders are empowered to recognize and report ANE.	Long Term Care Residents, caregivers and persons residing in the community.	0500.400100.000	
4.1.5	Host Senior PREP events across the state	0	4 annually	Count	Equal to or greater than	State Fiscal Year	Number of Senior P.R.E.P. events held within the state fiscal year	Obtain participant numbers based on attendance at each event	Internal	Benefits to the community, such as increased education and knowledge of emergency resources available at the local and state level. In some cases, emergency kits are provided to those in need. Connections are made between local and state partners to identify and collaborate on additional events.	Older Adults 55+, Community members, adults with disabilities	0100.000000.000	

Perf. Measure Number	Description	Base	Target	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes
4.2	Safety and Security: Implement initiatives that promote physical, mental, and emotional well-being, recognizing the importance of preventing abuse, neglect, and exploitation, as well as the need for social connections and effective support systems.										State Objective: Maintaining Safety, Integrity and Security		
4.2.1	Number of awareness and education activities to promote falls prevention, chronic health conditions, and associated evidence-based programs.	0	6 annually	Count	Equal to or greater than	State Fiscal Year	Number of activities	Tracking sheet	Tracking sheet - maintained by Senior Nutrition Program Manager, Community Resources Division	Improved health and wellness.	older adults, caregivers, adults with disabilities	0500.200100.000	
4.3	Safety and Security: Implement initiatives that promote physical, mental, and emotional well-being, recognizing the importance of preventing abuse, neglect, and exploitation, as well as the need for social connections and effective support systems.										State Objective: Maintaining Safety, Integrity and Security		
4.3.1	Increase usage of Family Caregiver-focused evidence-based programs	0	1% increase annually (based on the previous year's total)	Count	Equal to or greater than	State Fiscal Year	count of caregivers utilizing evidence-based programs	caregivers accessing evidence-based programs	CaseWorthy	Family caregivers being provided with education and support through evidence-based programs.	family caregivers; care recipients; general public	0500.203000X000	
4.3.2	Increase Caregiver Counseling utilization and referrals	0	1% increase annually (based on the previous year's total)	Count	Equal to or greater than	State Fiscal Year	count of counseling referrals and utilization	counseling referrals	CaseWorthy	Counseling provided to family caregivers to provide emotional support during the caregiver journey	family caregivers; care recipients	0500.203000X000	
4.3.3	Each local/regional Long Term Care Ombudsman Program will offer one workshop annually on resident rights and self-advocacy (1 event in each region)	0	10 workshops annually	Ratio	Equal to or greater than	Federal Fiscal Year	Count of total Resident Rights/Self-Advocacy workshops	WellSky Database	WellSky Database	Accessibility and quality of life are enhanced through consistent education, ensuring residents are not only protected but also empowered to advocate for themselves.	Long Term Care Residents	0500.400100.000	
4.3.4	Provide training for VAGAL SC volunteers focused on recognizing the autonomy of older and vulnerable adults and ensuring their voices are heard during court proceedings and while in SCDSS custody.	0	4	Count	Equal to or greater than	State Fiscal Year	Count of total number of trainings	Attendee list from educational events	Excel spreadsheet in shared drive	Providing education and training for consistent practices or handling of cases across the state.	Volunteers in the VAGAL SC program	0500.300100.000	

# 2025

## Budget Data

as submitted for the Accountability Report by:

L060 - DEPARTMENT ON AGING

State Funded Program No.	State Funded Program Title	Description of State Funded Program	(Actual) General	(Actual) Other	(Actual) Federal	(Actual) Total	(Projected) General	(Projected) Other	(Projected) Federal	(Projected) Total
0100.000000.000	Administration	Administration	\$ 1,765,165.09	\$ 58,811.92	\$ 1,828,912.88	\$ 3,652,889.89	\$ 2,824,870.89	\$ 75,000.00	\$ 2,200,000.00	\$ 5,099,870.89
0500.200100.000	Aging Assistance	Aging Assistance	\$ 4,278,916.45	\$ 1,583,251.84	\$ 23,595,769.26	\$ 29,457,937.55	\$ 5,004,703.66	\$ 2,000,000.00	\$ 28,000,000.00	\$ 35,004,703.66
0500.201500X000	Alzheimer's	Alzheimer's	\$ 184,583.08	\$ -	\$ -	\$ 184,583.08	\$ 270,823.61	\$ -	\$ -	\$ 270,823.61
0500.202000X000	Geriatric Physician Loan Program	Geriatric Physician Loan Program	\$ -	\$ -	\$ -	\$ -	\$ 140,000.00	\$ -	\$ -	\$ 140,000.00
0500.203000X000	Family Caregivers	Family Caregivers	\$ 3,487,703.80	\$ -	\$ -	\$ 3,487,703.80	\$ 3,500,000.00	\$ -	\$ -	\$ 3,500,000.00
0500.203500X000	Silver Haired Legislature	Silver Haired Legislature	\$ 15,000.00	\$ -	\$ -	\$ 15,000.00	\$ 15,000.00	\$ -	\$ -	\$ 15,000.00
0500.204000X000	Home and Community Based Services	Home and Community Based Services	\$ 17,551,033.65	\$ -	\$ -	\$ 17,551,033.65	\$ 25,000,000.00	\$ -	\$ -	\$ 25,000,000.00
0500.300100.000	Adult Guardian ad Litem	Adult Guardian ad Litem	\$ 828,264.48	\$ 4,186.44	\$ -	\$ 832,450.92	\$ 1,000,000.00	\$ 8,000.00	\$ -	\$ 1,008,000.00
9500.050000.000	State Employer Contributions	State Employer Contributions	\$ 850,308.75	\$ 25,890.52	\$ 562,989.18	\$ 1,439,188.45	\$ 900,000.00	\$ 30,000.00	\$ 650,000.00	\$ 1,580,000.00
9817.050000X000	Office On Aging - Software & Technology Sys Upgrade	Office On Aging - Software & Technology Systems Upgrade	\$ -	\$ 178,539.00	\$ -	\$ 178,539.00	\$ -	\$ 176,461.02	\$ -	\$ 176,461.02
0500.400100.000	State Long Term Care Ombudsman	State Long Term Care Ombudsman	\$ 607,100.01	\$ -	\$ 2,925,102.65	\$ 3,532,202.66	\$ 725,000.00	\$ -	\$ 2,990,452.00	\$ 3,715,452.00

State Funded Program No.	State Funded Program Title	Description of State Funded Program	(Actual) General	(Actual) Other	(Actual) Federal	(Actual) Total	(Projected) General	(Projected) Other	(Projected) Federal	(Projected) Total
9824.070000X000	Hud Home Modifications	Discretionary 1 time funds of Hud grant	\$ 23,469.76	\$ -	\$ 202,014.89	\$ 225,484.65	\$ 50,000.00	\$ -	\$ 100,000.00	\$ 150,000.00
9827.010000X000	Orangeburg Senior Community Center	Proviso to fund Orangeburg Senior Building Improvement	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
9830.060000X000	American Rescue Plan Funding	American Rescue Plan Funding	\$ 1,137,384.72	\$ -	\$ 5,893,063.84	\$ 7,030,448.56	\$ 1,294,134.20	\$ -	\$ 2,500,000.00	\$ 3,794,134.20
9835.020000X000	Fairfax Senior Citizen's Building	Proviso to fund Fairfax Senior Citizen's Building	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
9810.350000x000	Antioch Senior Center	Pass thru	\$ 250,000.00	\$ -	\$ -	\$ 250,000.00	\$ 250,000.00	\$ -	\$ -	\$ 250,000.00
9822.120000x000	Darlington Council on Aging	Pass thru	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
9822.190000x000	Sumter YMCA - Senior Center	Pass thru	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
9824.180000x000	Senior Citizens Assoc - Leatherman Senior Cntr Expansion	Pass thru	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
9826.160000x000	Friends of the Lowcountry Senior Center	Pass thru	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
9827.170000x000	Lourie Center - Facility Maintenance	Pass thru	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
9828.150000x000	Foothills Agricultural Res. and Marketing Cntr	Pass thru	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
9830.140000x000	Dorchester County - N. Chas. Area Senior Center	Pass thru	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
9832.130000x000	City of Mauldin - Ray W. Hopkins Senior Cntr	Pass thru	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
0500.450100.000	Caregiver and Alzheimer Resource Division	Caregiver and Alzheimer Division	\$ 107,917.24			\$ 107,917.24	\$ 600,000.00	\$ -	\$ -	\$ 600,000.00

State Funded Program No.	State Funded Program Title	Description of State Funded Program	(Actual) General	(Actual) Other	(Actual) Federal	(Actual) Total	(Projected) General	(Projected) Other	(Projected) Federal	(Projected) Total
0500.500100.000	Home Stabilization Program	Statewide home modifications	\$ 77,143.00			\$ 77,143.00	\$ 700,000.00	\$ -	\$ -	\$ 700,000.00
9836.040000X000	Orangeburg County - Rural Life Resources	Pass thru	\$ 300,000.00			\$ 300,000.00	\$ 300,000.00	\$ -	\$ -	\$ 300,000.00
9819.380000X000	The Unumb Center of Neurodevelopment - Adult Residential Campus	Pass thru	\$ 3,000,000.00			\$ 3,000,000.00	\$ 3,000,000.00	\$ -	\$ -	\$ 3,000,000.00
9839.030000X000	Allendale County - Recreational Walking Trail	Pass thru	\$ 325,000.00			\$ 325,000.00	\$ 325,000.00	\$ -	\$ -	\$ 325,000.00
9823.200000X000	Tri-City Visionaries Inc. - Senior Housing Repairs	Pass thru	\$ 400,000.00			\$ 400,000.00	\$ 400,000.00	\$ -	\$ -	\$ 400,000.00
0500.204500X000	Alzheimer's Respite	State Alzheimer's Respite Services	\$ -	\$ -	\$ -	\$ -	\$ 900,000.00			\$ 900,000.00

# 2025

## Legal Data

as submitted for the Accountability Report by:

L060 - DEPARTMENT ON AGING

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2025
42 U.S.C. § 1395b-4; 42 U.S.C. § 3012(b)(8)(E ); 42 U.S.C. §3030(d)(a)(6)(A); 42 U.S.C. 3030d(a)(9)	Federal	Statute	The Department on Aging provides federal and state funds for State Health and Insurance Assistance services to the ten Area Agencies on Aging (AAA) in the state to provide information, counseling, and assistance relating to the procurement of adequate and appropriate health insurance coverage to individuals who are eligible to receive benefits under this subchapter (in this section referred to as "eligible individuals"). The Department on Aging, along with the AAAs, provide insurance counseling, assistance, referral and education to assist Medicare Beneficiaries. They also take calls to report Medicare fraud.	Distribute funding to another entity		No Change
42 U.S.C. § 3026(a)(2)(C); 42 U.S.C. § 3027(a)(11); 42 U.S.C. § 3027(a)(13); 42 U.S.C. § 3027(a)(24); 42 U.S.C. § 3030d(a)(16); 42 U.S.C. §3032i(a)-(c ); 42 U.S.C. §3058j	Federal	Statute	The Department on Aging manages the provision of legal services to seniors in priority case areas as enumerated in the Older Americans Act, which are: income, housing, nutrition, protective services, health care, long-term care, defense of guardianship, abuse, neglect, and age discrimination.	Requires a service		No Change
42 U.S.C. § 3030d	Federal	Statute	Provide funds for supportive services for seniors to the ten Area Agencies on Aging ("AAAs") in South Carolina; provide technical assistance, monitors implementation, and provides directives from the federal level to the AAAs.	Distribute funding to another entity		No Change
42 U.S.C. § 3030m; 42 U.S.C. § 3030n	Federal	Statute	The Department on Aging provides funds to the AAAs for senior evidence-based disease prevention and health promotion services and information at multipurpose senior centers, at congregate meal sites through home-delivered meal programs, and at other appropriate sites. The Department on Aging provides funds to the sub-recipients (AAAs) for the provision of demonstrated evidence-based programs that mitigate the negative impact of chronic diseases and related injuries for the population aged 60 and over to support healthy lifestyles and promote healthy behaviors as required by Older Americans Act.	Distribute funding to another entity		No Change
42 U.S.C. § 3030s; 42 U.S.C. § 3030s-1; 42 U.S.C. § 3030s-2	Federal	Statute	The Department on Aging provides federal and state funds for Family Caregiver Support services to the ten Area Agencies on Aging (AAA) in the state to provide multifaceted systems of support services for family caregivers; and for older relative caregivers. The services provided, in a State program under subsection (a), by an area agency on aging, or entity that such agency has subcontracted with, shall include (1) information to caregivers about available services; (2) assistance to caregivers in gaining access to the services; (3) individual counseling, organization of support groups, and caregiver training to assist the caregivers in the areas of health, nutrition, and financial literacy, and in making decisions and solving problems related to their caregiver roles; (5) supplemental services, on a limited basis, to complement the care provided by caregivers. 42 U.S.C. § 3030s-1(a)-(b). The Department on Aging provides funds to sub-recipients (AAAs and SC Respite Coalition) for the provision of respite, supports, and assistance to family and informal caregivers to allow their aged or disabled family member to remain at home. Additionally, the agency provides the Area Agencies on Aging technical assistance, monitors implementation, and communicates directives from the federal level.	Distribute funding to another entity		No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2025
42 U.S.C. § 3058g(a)(3)(A)	Federal	Statute	The State Long Term Care Ombudsman shall serve on a full-time basis, and shall, personally or through representatives of the Office - identify, investigate, and resolve complaints that are made by or on behalf of, residents, including residents with limited or no decision making capacity and who have no known legal representative, and if such a resident is unable to communicate consent for an Ombudsman to work on a complaint directly involving the resident, the Ombudsman shall seek evidence to indicate what outcome the resident would have communicated (and, in absence of evidence to the contrary, shall assume that the resident wishes to have the resident's health, safety, welfare, and rights protected) and shall work to accomplish that outcome; and relate to the action, inaction, or decisions, that may adversely affect the health, safety, welfare or rights of the residents (including the welfare and rights of the residents with respect to the appointment and activities of guardians and representative payees), of providers, or representatives of providers of long-term care services; public agencies; or health and social service agencies.	Requires a service	Investigation and resolution of complaints by residents in long-term care facilities and advocacy for the protection and rights of said residents. The South Carolina Code of Laws addresses this program in Section 43-38-10 et. seq.	No Change
42 U.S.C. §§ 300ii - 300ii-4	Federal	Statute	The Department on Aging provides federal and state funds for Lifespan Respite to the SC Respite Coalition. The purposes of this section are - (1) to expand and enhance respite care services to family caregivers; (2) to improve the statewide dissemination and coordination of respite care; and (3) to provide, supplement, or improve access and quality of respite care services to family caregivers, thereby reducing family caregiver strain. 42 U.S.C. § 300ii-1. The Department on Aging provides funds to the sub-recipient (SC Respite Coalition) for the provision of respite, supports, and assistance to family and informal caregivers to allow their aged or disabled family member to remain at home. The SC Department on Aging provides the SC Respite Coalition technical assistance, monitors implementation, and communicates directives from the federal level. The SC Respite Coalition is responsible for implementing the Lifespan Respite services in the state.	Distribute funding to another entity		No Change
42 U.S.C. §§ 3056-3056p; 42 U.S.C. § 3030d(a)(12)	Federal	Statute	The Department on Aging provides a community service employment through a sub-recipient (Goodwill) for eligible seniors in South Carolina. Senior Community Service Employment is a job training program where older South Carolina adults gain work experience in a variety of community service activities at non-profit and public facilities. Participants must be at least 55, unemployed, and have a family income of no more than 125% of the federal poverty level. Enrollment priority is given to veterans and qualified spouses, then to individuals who are over 65, have a disability, have low literacy skills or limited English proficiency, reside in a rural area, are homeless or at risk of homelessness, have low employment prospects, or have failed to find employment after using the American Job Center system. The Department on Aging provides grant funds to the sub-recipient(s) to provide on the job training and employment opportunities for those seniors 55 and older who are low income and seek to enhance their job skills and abilities.	Distribute funding to another entity		No Change
42 U.S.C. §1315a	Federal	Statute	The Department on Aging, at the direction of the Office of the State Long Term Care Ombudsman, oversees the Healthy Connection Prime Ombudsman Program. The Prime Ombudsmen receive, investigate and advocate on behalf of dual beneficiaries (beneficiaries who have both Medicare and Medicaid) age sixty-five and older with inquiries and/or complaints about access to healthcare services, billing issues and provider payment. This is a demonstration grant program administered by the S.C. Department on Aging that helps older adults age 65 and older who are enrolled in Healthy Connections Prime address concerns or conflicts that may interfere with navigating and coordinating their health coverage through Medicare and Medicaid.	Requires a service	Receive and investigate complaints, and advocates on behalf of dual beneficiaries (beneficiaries who have both Medicare and Medicaid) age sixty-five and older with inquiries and/or complaints about access to healthcare services, billing issues and provider payment.	No Change
42 U.S.C. 3030d-21; 42 U.S.C. § 3030e; 42 U.S.C. § 3030f; 42 U.S.C. § 3030g; 42 U.S.C. § 3030g-21; 42 U.S.C. § 3030g-22	Federal	Statute	The Department on Aging provides funds to the AAAs for the provision of nutritional meals, nutritional education, and socialization to seniors to reduce hunger and food insecurity, promote socialization of older individuals, and promote the health and well-being of older individuals by assisting such individuals to gain access to nutrition and other disease prevention and health promotion services to delay the onset of adverse health conditions as a result of poor nutritional behavior. The Department also provides technical assistance, monitors implementation, and relays directives from the federal level to the AAAs.	Distribute funding to another entity		No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2025
Proviso 40.1	State	FY23-24 Proviso	Any unexpended balances on June thirtieth of the prior fiscal year of the required state matching funds appropriated in Part IA, Section 40, Distribution to Subdivisions, shall be carried forward into the current fiscal year to be used as required state match for federal funds awarded to subdivisions on or before September thirtieth of the current fiscal year.	Distribute funding to another entity		No Change
Proviso 40.2	State	FY23-24 Proviso	(Aging: State Match Funding Formula) of the state funds appropriated under "Aging Assistance," the first allocation by the department on Aging shall be for the provision of required State Matching funds according to the Department on Aging formula for distributing Older Americans Act funds. The balance of this item shall be distributed to the planning and service areas of the state. in the event state appropriations are reduced, reductions to the planning and service areas shall be based on amounts distributed in accordance with the previous requirements.	Distribute funding to another entity		No Change
Proviso 40.3	State	FY22-23 Proviso	The Department on Aging is authorized to receive and expend registration fees for educational, training and certification programs.	Requires a service	Educational, training, and certification programs.	No Change
Proviso 40.5	State	FY23-24 Proviso	(AGING: Home Community-Based Services) State funds appropriated for Home and Community-Based Services shall be used to fund those services that most directly meet the goal of allowing seniors to live safely and independently at home. Allowable services as defined in the Department on Aging's State Plan include: group dining, home delivered meals, transportation, to group dining sites, transportation for essential trips, personal care, homemaker, home chore, home modifications, legal assistance, and Assessments. Area agencies on Aging(AAA's) may expend no more than ten percent for administrative services and one-quarter of one percent shall be retained by the department to provide monitoring and oversight of the program. However, up to three percent of the annual state appropriation for Home Community-Based Services may be retained at the Department on Aging to be allocated by the department to the affected regions in cases of an emergency and/or natural disaster recognized by the Governor. If this funds are not utilized by the fiscal year allocated they are to be treated as carry forward funds and reallocated to the AAA's. The intrastate funding Formula shall be used as a guideline for the allocation of state funds appropriated for Home Community -Based Services. The Department on Aging shall develop and implement a structured methodology to allocate the state Home and Community-Based Services funding. The methodology shall include flexibility to reallocate funds amongst the AAAs, and be composed of, at a minimum, the following factors: a minimum base amount, the fiscal year's federally allocated funds, federal and state carry forwards funds, and an appropriate weighted proportion that will achieve the mission of the Department on Aging to provide as many services as possible to the citizens of South Carolina. Each AAA shall submit a budget for approval by the Department on Aging indicating the services to be provided. Any unexpended Home and Community-Base Services funds in this program shall be carried forward by the Department on Aging and used for the same purposes. Funds may not be transferred from the Home and Community-Based special line item for any other purpose.	Requires a service	Funding services that allow seniors to live independently at home; this is achieved by providing funding to the Area Agencies on Aging.	No Change
Proviso 40.6	State		(AGING: Geriatric Loan Forgiveness Program) The Department on Aging is authorized to make a single lump sum payment to the lending institution of a recipient of the Geriatric Loan Forgiveness Program of up to \$35,000 or the loan balance, whichever is less. Unexpended balances of the previous fiscal year appropriated by Part IA, Section 40, Geriatric Physician Loan Program, shall be carried forward and used for the same purpose as originally appropriated.	Requires a manner of delivery		No Change
Proviso 40.7	State	FY23-24 Proviso	(AGING: Caregivers Carry Forward) Unexpended funds from appropriations to the Department on Aging for caregivers shall be carried forward from the prior fiscal year and used for the same purpose.	Requires a manner of delivery		No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2025
Proviso 40.8	State	FY23-24 Proviso	(AGING: Vulnerable Adult Guardian ad Litem Carry Forward) Any unexpended funds from appropriation to the Department on Aging for the Vulnerable Adult Guardian ad Litem Program shall be carried forward from the prior fiscal year and used for the same purpose.	Requires a manner of delivery		No Change
Proviso 40.9	State	FY23-24 Proviso	(AGING: Alzheimer's Respite Program) Funds appropriated to the Department on Aging for Alzheimer's Respite Program must be used to provide respite care and diagnostic services and must be maximized, to the extent feasible, to attain federal matching dollars. On or before September thirtieth of each year, the department must submit to the Governor, Senate Finance Committee, and House Ways and Means Committee an annual financial statement and outcomes measures attained for the fiscal year just ended. In addition, when instructed by the Executive Budget Office or the General Assembly to reduce funds by a certain percentage, the department may not reduce the program funds greater than such stipulated percentage.	Requires a manner of delivery		Added
SC Acts and Joint Resolutions 2018, Act No. 291.	State	Statute	Committee authorized to meet for one year in 2019 to study Palliative Care and make a report to the Governor and the General Assembly; the Department on Aging was tasked by the legislation to coordinate the meetings.	Report our agency must/may provide	The study committee submitted its report on the state of palliative care in South Carolina with findings and recommendations to the Governor and the General Assembly a report on December 31, 2019. The study committee was dissolved per statue	Suspended
Section 12-21-4200, Section 43-31-40 (k)	State	Statute	Provide funding, through Senior Center Permanent Improvement Project grants, to enhance or build multipurpose senior centers. PIP funding comes from state bingo tax revenues. The first nine hundred forty-eight thousand dollars of the total revenues derived from the provisions of this article must be deposited monthly in twelve equal amounts into an account in the Office of the State Treasurer and called "Department on Aging Senior Citizen Centers Permanent Improvement Fund". All interest earned on monies in the Department on Aging Senior Centers PIP fund must be credited to this fund.	Distribute funding to another entity		No Change
Section 30-4-10 et. seq.	State	Statute	The Department on Aging manages, processes, and responds to all Freedom of Information Act request as prescribed by South Carolina state law.	Requires a service	Yes	No Change
Section 43-21-10; Section 43-21-20	State	Statute	Coordinate and host the South Carolina Advisory Council on Aging.	Board, commission, or committee on which someone from our agency must/may serve		No Change
Section 43-21-120	State	Statute	The Department on Aging is tasked by statute to coordinate the Coordinating Council, which works with the Department on the coordination of programs related to the field of aging, and to advise and make pertinent recommendations. This council was suspended by Proviso 40.4.	Not related to agency deliverable		No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2025
Section 43-21-130; Section 43-21-140; and Section 43-21-150	State	Statute	The Department on Aging is tasked by statute to coordinate the Long-Term Care Council, which must shall study and make recommendations concerning the costs and benefits of: adult day care centers, in-home and institutional respite care, adult foster homes, incentives for families to provide in-home care, such as cash assistance, tax credits or deductions, and home-delivered services to aid families caring for chronically impaired elderly relatives. This council was suspended by Proviso 40.4.	Report our agency must/may provide	The council has been removed from Proviso 40.4 and is to be reinstated.	No Change
Section 43-21-160	State	Statute	These funds must be used to award grants to public and private nonprofit agencies and organizations to establish and administer innovative programs and services that assist older persons to remain in their homes and communities with maximum independence and dignity. The Department on Aging administers the Eldercare Trust Fund by: assessing the needs of the frail elderly to establish priorities for meeting the needs; receiving gifts, bequests, devises and voluntary contributions through the Department on Revenue's Check the Box Program for deposit into the fund; soliciting proposals for programs identified to meet the service needs; providing technical assistance to those submitting proposals to meet the needs of the program; and entering into contracts for awarding grants to public and private nonprofit organizations.	Distribute funding to another entity		No Change
Section 43-21-190	State	Statute	Provide funding through budget line item to the Silver Haired Legislature.	Distribute funding to another entity		No Change
Section 43-21-200	State	Statute	The Department on Aging administers the Geriatric Physician Loan Forgiveness Program which provide state funds to repay loans incurred by physicians licensed to practice in the State of South Carolina who have completed a fellowship training program or who are in the process of completing a training program in geriatrics or geriatric psychiatry accredited by the Accreditation Council for Graduate Medical Education. The Department on Aging executes a contract with physicians who agree to practice in the state for no less than five years immediately following completion of his/her fellowship; agree to accept Medicare and Medicaid patients; accept reimbursement or contractually binding rates and not to discriminate against patients based on their ability to pay.	Distribute funding to another entity	The SCDOA recommending to Correct the agency name in Section 43 35 310(A)(2)(b); increase the amount of the award each year, change the number of participants accepted each year to two; Consider expanding the program to allied geriatric health care professionals such as: geriatric physicians and psychiatrists who have not completed a geriatric fellowship program, nurse practitioners, social workers, physical therapists, and occupational therapists.	No Change
Section 43-35-200(A); Section 43-35-220; Section 43-35-230	State	Statute	Recruit, train, and supervise volunteers to serve as court-appointed guardians ad litem in abuse, neglect, and exploitation cases in family court. Conduct outreach events to recruit volunteers, and provide training to current volunteers.	Requires a service	Correct the agency name in Section 43-35-310(A)(2)(b).	No Change
Section 43-35-220(A); Section 43-35-45(C)	State	Statute	Provide trained, non-attorney guardians ad litem to represent the best interests of vulnerable adults, as defined in the Omnibus Adult Protection Act, by advocating for the welfare and rights of a vulnerable adult involved in an abuse, neglect, or exploitation hearing. Each guardian ad litem is represented by one of the program's private contract attorneys during vulnerable adult abuse, neglect, and exploitation proceedings in family court.	Requires a service	Increase the amount of the award each year;	No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2025
Section 43-35-310; Section 43-35-320; Section 43-35-330; Section 43-35-340; Section 43-35-350	State	Statute	The State Long Term Care Ombudsman serves as a member of the Adult Protection Coordinating Council which was created under the auspices of the S.C. Department of Health and Human Services. The Council meets quarterly and is responsible for coordinating, planning, and implementing the efforts of those entities involved in adult protection. Data is provided to the Council regarding the number of Long Term Ombudsman cases handled each quarter, including those involving abuse, neglect or exploitation. The State Long Term Care Ombudsman serves as a member of the Fatality Review committee to review SLED facility death investigations.	Board, commission, or committee on which someone from our agency must/may serve	Change the number of participants accepted each year to two;	No Change
Section 44-36-310; Section 44-36-320	State	Statute	The Department on Aging provides state seed grant funding to local centers to assist persons with Alzheimer's disease and related disorders and their families. Additionally the agency provides the Alzheimer's Resource Coordination Centers technical assistance, monitors implementation, and communicates directives from the state and or federal level. The center shall: (1) initiate the development of systems which coordinate the delivery of programs and services; (2) facilitate the coordination and integration of research, program development, planning, and quality assurance; (3) identify potential users of services and gaps in the service delivery system and expand methods and resources to enhance statewide services; (4) serve as a resource for education, research, and training to provide information and referral services; (5) provide technical assistance for the development of support groups and other local initiatives to serve individuals, families, and caregivers; (6) recommend public policy concerning Alzheimer's disease and related disorders to state policymakers; (7) submit an annual report to the Chairman of the Medical Affairs Committee of the Senate and the Chairman of the Medical, Military and Municipal Affairs Committee of the House of Representatives in addition to publishing the report on the Governor's website; and (8) facilitate the coordination and integration of educational initiatives for health care providers on the importance and value of early detection and timely diagnosis of cognitive impairment, validated cognitive assessment tools, and increasing understanding and awareness of early warning signs of Alzheimer's disease and other types of dementia and how to reduce the risk of cognitive decline.	Distribute funding to another entity	Consider expanding the program to allied geriatric health care professionals such as: geriatric physicians and psychiatrists who have not completed a geriatric fellowship program, nurse practitioners, social workers, physical therapists, and occupational therapists.	No Change

2025		<b>Services Data</b> as submitted for the Accountability Report by: <b>L060 - DEPARTMENT ON AGING</b>						
Description of Service	Description of Direct Customer	Customer Name	Others Impacted by Service	Division or major organizational unit providing the service.	Description of division or major organizational unit providing the service.	Primary negative impact if service not provided.	Changes made to services during FY 2025	Summary of changes to services
Supports the operations of the Department on Aging.	Government and Department on Aging staff	Aging Staff	Seniors of SC	I. Administration of the Department on Aging	Provides funding for the administration of the Department on Aging.	If no staff to monitor, complete outreach seniors don't receive services	No Change	
Federal Older Americans Act programs and services, and aging services funded through state sources.	Government and citizens	SC Seniors	congregate sites, recreational centers, and Long Term Care facilities	II.A. Aging Assistance	Provides funding for aging services and programs in order to improve the quality of life for South Carolina seniors, allowing them to remain safely and independently at home for as long as possible.	Vulnerable adults would be at higher risk of institutionalization.	No Change	
Provides and supports services for Vulnerable Adults under the custody of the SC Department of Social Services because of abuse, neglect, and exploitation, or who are unable to care for themselves.	Government and citizens	SC Adults	SC DSS	II.B. Adult Guardian ad Litem	Provides funding for the Vulnerable Adult Guardian ad Litem program to recruit and train volunteers and staff to represent vulnerable adults who are under custody of the SC Department of Social Services because they have been abused, neglected, exploited or are no longer able to care for themselves.	Vulnerable adults would be at higher risk of abuse, neglect, self-neglect, and exploitation. APS would have to find other solutions to Guardian ad Litem representation for vulnerable adults in their custody.	No Change	
Provides for employee benefits to staff at the Department on Aging.	Government and Department on Aging staff	Aging Staff	Aging Staff	III. Employee Benefits	Provides for retirement, FICA, Workers Compensation, health insurance, and unemployment compensation for staff.	If no staff to monitor, complete outreach seniors don't receive services	No Change	
Federal OAA program of Family Caregiver Support Program and Lifespan Respite, State Programs: Alzheimer's Resource Coordination Center,	Government and citizens	Family Caregivers, older adults, persons living with dementia	state and local agencies in the field of Alzheimer's Disease and related dementia, constituents seeking general knowledge of ADRD	Caregiver and Alzheimer's Resource Division	Provides funding for caregiver services and programs in order to improve the quality of life for South Carolina caregivers, allowing them to keep their loved one in the community as long as possible. Provides education and management of programs to enhance the lives of those living with all forms of dementia and their family caregivers.	Vulnerable adults would be at higher risk of institutionalization.	No Change	

2025	<b>Partnerships Data</b> as submitted for the Accountability Report by: <b>L060 - DEPARTMENT ON AGING</b>		
Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
Non-Governmental Organization	Alzheimer's Association - SC Chapter	Aging Partner	No Change
Non-Governmental Organization	AARP SC	Aging Partner	No Change
Non-Governmental Organization	ABLE SC	Aging Partner	No Change
Non-Governmental Organization	Absolute Total Care	Aging Partner Prime Ombudsman Program	No Change
Federal Government	Administration for Community Living	Funding entity	No Change
Non-Governmental Organization	ADvancing States	Aging Partner	No Change
Non-Governmental Organization	Inform USA	Aging Partner	Amend
Non-Profit Organization	Alzheimer's Family Services of Greater Beaufort	Aging Partner ARCC	No Change
Non-Governmental Organization	American Red Cross	Aging Partner	No Change
Non-Profit Organization	Anderson Interfaith Ministries	Aging Partner ECT	No Change

Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
Local Government	Appalachian Area Agency on Aging	Contracted Services	No Change
Non-Profit Organization	Association for the Blind	Aging Partner ECT	No Change
Non-Governmental Organization	Catawba Area Agency on Aging	Contracted Services	No Change
Federal Government	Center for Medicaid and Medicare Services	Funding entity	No Change
Local Government	Central Midlands Area Agency on Aging	Contracted Services	No Change
Higher Education Institute	Clemson University	Aging Partner	No Change
Federal Government	CMS (Center for Medicare and Medicaid Services)	Aging Partner	No Change
Non-Governmental Organization	Consumer Voice	Aging Partner	No Change
State Government	Department of Insurance	Aging Partner SHIP	No Change
Non-Governmental Organization	Department of Veterans affairs	Aging Partner	No Change
Non-Governmental Organization	Family Connection of SC	Aging Partner	No Change
Non-Profit Organization	Goodwill	Aging Partner	No Change

Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
Non-Governmental Organization	Harvest Hope Food Bank	Aging Partner	No Change
Non-Governmental Organization	Healthy Palmetto	Aging Partner	Add
Non-Governmental Organization	Leading Age	Aging Partner Long Term Care Ombudsman Program	No Change
Non-Profit Organization	Leeza's Care Connection	Aging Partner ARCC	No Change
State Government	Legislative Committee to Study Services, Programs and Facilities for Aging (Joint Legislative Committee on Aging)	Aging Partner	No Change
Local Government	Lowcountry Area Agency on Aging	Contracted Services	No Change
Local Government	Lower Savannah Area Agency on Aging	Contracted Services	No Change
Non-Profit Organization	Magnolia Memory Care	Aging Partner ARCC	No Change
Higher Education Institute	Medical University of South Carolina	Aging Partner	No Change
Non-Governmental Organization	Molina Health	Aging Partner Prime Ombudsman Program	No Change
Non-Governmental Organization	USAgging	Aging Partner	Amend
Professional Association	National Association of State Ombudsman Program	Aging Partner	No Change

Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
Non-Governmental Organization	National Council on Aging (NCOA)	Aging Partner	No Change
Non-Governmental Organization	National Institute of Senior Centers (NISC)	Aging Partner	No Change
Non-Governmental Organization	National Meals on Wheels	Aging Partner	No Change
Non-Profit Organization	Palmetto Care Connections	Contracted Services	No Change
Non-Governmental Organization	Regional contracted service providers	Contracted Services	No Change
Non-Profit Organization	Respite Care Charleston	Aging Partner ARCC	No Change
Non-Governmental Organization	Salvation Army	Aging Partner	No Change
Local Government	Santee-Lynches Area Agency on Aging	Contracted Services	No Change
State Government	SC Advisory Council on Aging	Aging Partner	No Change
Non-Governmental Organization	SC Assisted Living Association (SCALA)	Aging Partner Long Term Care Ombudsman Program	No Change
Non-Governmental Organization	SC Association of Council on Aging Directors (SCACAD)	Aging Partner	No Change
Non-Governmental Organization	SC Association of Farmers Markets	Aging Partner	Add

Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
State Government	SC Attorney Generals' Office (Medicaid Fraud)	Aging Partner	No Change
Non-Governmental Organization	SC Bar Association	Aging Partner	No Change
Private Business Organization	SC Blue Cross Blue Shield	Aging Partner	No Change
State Government	SC Department of Corrections	Aging Partner	No Change
State Government	SC Department of Disabilities and Special Needs	Aging Partner	No Change
State Government	SC Department of Education	Aging Partner	No Change
State Government	SC Department of Health and Human Services (Medicaid)	Aging Partner	No Change
State Government	SC Department of Public Health (SNAP-Ed)	Aging Partner	No Change
State Government	SC Department of Social Services / Adult Protective Services / Senior Farmers Market Nutrition Program (SFMNP)	Aging Partner	Amend
State Government	SC Department of Transportation	Aging Partner	No Change

Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
Professional Association	SC Elks Association	Aging Partner	Amend
State Government	SC Emergency Management Division	Aging Partner	No Change
State Government	SC Fire Marshall (Fire Safe SC)	Aging Partner	No Change
Non-Governmental Organization	SC Hospital Association	Aging Partner	No Change
Higher Education Institute	SC Institute of Medicine and Public Health	Aging Partner	No Change
Non-Governmental Organization	SC Legal Services	Aging Partner	No Change
State Government	SC Protection and Advocacy	Aging Partner	Amend
Non-Governmental Organization	SC Respite Coalition	Aging Partner and service contractor	No Change
Non-Governmental Organization	SC Thrive	Aging Partner	No Change
Professional Association	SC Veterinarian Association	Aging Partner	No Change

Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
Professional Association	SCARN (SC Aging Research Network)	Aging Partner	No Change
Non-Governmental Organization	Sincere HomeOwners United Together (SHOUT)	Aging Partner Long Term Care Ombudsman Program	No Change
Federal Government	Social Security Administration	Aging Partner SHIP	No Change
Non-Governmental Organization	Southeast Association of Area Agencies on Aging (SE4A)	Aging Partner	No Change
Non-Profit Organization	The Ark of Summerville	Aging Partner ARCC	No Change
Non-Governmental Organization	The Cooperative Ministry	Aging Partner Long Term Care Ombudsman Program	No Change
Non-Governmental Organization	Trident Area Agency on Aging	Contracted Services	No Change
Non-Government Organization	Walgreens	Emergency preparedness partner	Add
State Government	South Carolina Department of Consumer Affairs	Scam prevention and education	Add
State Government	South Carolina Department of Insurance	Emergency preparedness partner	Add

Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
State Government	South Carolina Department of Public Health	Emergency preparedness partner	Add
State Government	South Carolina Office of Intellectual Developmental Disabilities (OIDD)	Emergency preparedness partner	Amend

2025

**Reports Data**

as submitted for the Accountability Report by:

L060 - DEPARTMENT ON AGING

Report Name	Law Number (if applicable)	Summary of information requested in the report	Date of most recent submission DURING the past fiscal year	Reporting Frequency	Type of entity/entities	Method to access the report	Direct access hyperlink or agency contact (if not provided to LSA for posting online)	Changes to this report during the past fiscal year	Explanation why a report wasn't submitted
Alzheimer's Resource Coordination Center Annual Report	S.C. Code Ann. § 44-36-320 (2012)	Annual report	June 2024	Annually	South Carolina state agency or agencies	Electronic copy available upon request	ddaniel@aging.sc.gov	No Change	
Alzheimer's Resource Coordination Center Annual Report	S.C. Code Ann. § 44-36-320 (2012)	Provide information and comply with regulations.	June 2024	Annually	South Carolina state agency or agencies	Electronic copy available upon request	ddaniel@aging.sc.gov	No Change	
Alzheimer's Respite Funding Report	Proviso 40.9	Provide information and comply with regulations.	September of 2023	Annually	South Carolina state agency or agencies	Electronic copy available upon request	jbrewton@aging.sc.gov	No Change	
Alzheimer's Respite Funding Report	Proviso 40.9	Provide information and comply with regulations.	September of 2023	Annually	South Carolina state agency or agencies	Electronic copy available upon request	jbrewton@aging.sc.gov	No Change	
Alzheimer's State Plan	S.C. Code Ann. § 44-36-320 (2023)	Provide information and comply with regulations.	September 2023	Annually	South Carolina state agency or agencies	Electronic copy available upon request	jbrewton@aging.sc.gov	Add	
Alzheimer's State Plan	S.C. Code Ann. § 44-36-320 (2023)	Provide information and comply with regulations.	September 2023	Annually	South Carolina state agency or agencies	Electronic copy available upon request	jbrewton@aging.sc.gov	Add	
Older Americans Act Performance System, (OOAPS)	Older Americans Act, Public Law 89-73	Data on the Ombudsman Program	January 2024	Annually	Entity within federal government	Electronic copy available upon request	dwatson@aging.sc.gov	No Change	
Older Americans Act Performance System, (OOAPS)	Older Americans Act, Public Law 89-73	Data on services delivered and amounts expended.	January of 2024	Annually	Entity within federal government	Electronic copy available upon request	phopkins@aging.sc.gov	No Change	
Older Americans Act Performance System, (OOAPS)	Older Americans Act, Public Law 89-73	Data on services delivered and amounts expended.	January of 2024	Annually	Entity within federal government	Electronic copy available upon request	phopkins@aging.sc.gov	No Change	

Report Name	Law Number (if applicable)	Summary of information requested in the report	Date of most recent submission DURING the past fiscal year	Reporting Frequency	Type of entity/entities	Method to access the report	Direct access hyperlink or agency contact (if not provided to LSA for posting online)	Changes to this report during the past fiscal year	Explanation why a report wasn't submitted
SFFA (Schedule of Federal Financial Assistance)	§117.94	Fiscal Review	September 2025	Annually	South Carolina state agency or agencies	Electronic copy available upon request	TPrior@aging.sc.gov	No Change	

<b>AGENCY NAME:</b>	South Carolina Department on Aging		
<b>AGENCY CODE:</b>	L060	<b>SECTION:</b>	040

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**2025**  
**Accountability Report**

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**SUBMISSION FORM**

I have reviewed and approved the data submitted by the agency in the following templates:

- Data Template
  - Reorganization and Compliance
  - FY2025 Strategic Plan Results
  - FY2026 Strategic Plan Development
  - Legal
  - Services
  - Partnerships
  - Report or Review
  - Budget
- Discussion Template
- Organizational Template

I have reviewed and approved the financial report summarizing the agency’s budget and actual expenditures, as entered by the agency into the South Carolina Enterprise Information System.

The information submitted is complete and accurate to the extent of my knowledge.

<b>AGENCY DIRECTOR</b> <i>(SIGN AND DATE):</i>  <i>(TYPE/PRINT NAME):</i>	<div style="display: flex; justify-content: space-between;"> <div style="text-align: center; flex-grow: 1;"> <b>SIGNATURE ON FILE</b> </div> <div style="text-align: right;"> <b>Signature Received:</b>            09/15/2025         </div> </div> <hr style="border: 0.5px solid black; margin-top: 10px;"/> <div style="text-align: center;">           Connie D. Munn, MSW         </div>
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<b>BOARD/CMSN CHAIR</b> <i>(SIGN AND DATE):</i>  <i>(TYPE/PRINT NAME):</i>	<div style="text-align: center; height: 40px;"> <b>N/A</b> </div> <hr style="border: 0.5px solid black; margin-top: 10px;"/>
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