



2025 Annual Accountability Report

**Department of Employment
and Workforce**

Agency Code: R600

Table of Contents

Agency's Discussion and Analysis	1
Agency Organization Chart	9
Reorganization and Compliance	10
Strategic Plan Results	12
Strategic Plan Development	24
Budget Data	35
Legal Data	37
Services Data.....	109
Partnerships Data.....	111
Reports Data	117
Submission Form	119

AGENCY NAME:	Department of Employment and Workforce		
AGENCY CODE:	R600	SECTION:	083

AGENCY’S DISCUSSION AND ANALYSIS

FY2024-25 ACCOMPLISHMENTS, MILESTONES, AND ENGAGEMENT

During FY25, the South Carolina Department of Employment and Workforce (DEW) furthered its mission to promote and support an effective, customer-driven workforce system through collaboration, focus on continuous improvement, enhanced support for rural communities, and dedication to service.

SC Works: Connecting Employers with Jobseekers

Connecting employers and jobseekers, reemployment assistance, and direct engagement with our workforce and business community are fundamental to furthering DEW’s mission to support financial stability and economic prosperity for employers, individuals, and communities.

In partnership with SC Works, jobseekers and employers throughout the state have access to a variety of workforce services. At SC Works centers located within each of the state’s twelve Local Workforce Development Areas, employment representatives are available to help employers and jobseekers find the best resources and services to meet their needs:

Jobseekers		Employers	
• Career counseling	• Testing and training	• Training	• Recruiting and screening
• Job referrals	• Résumé assistance	• Job market trends	• Posting job openings
• Computer access	• Partner services	• Tax credit info	• Transitional assistance

SC Works Centers also offer dedicated employment assistance for veterans and employers seeking assistance with hiring qualified veterans that meet federal compliance standards.

South Carolinians can also access SC Works resources at more than **200** designated Connection Points. Connection Points, often located in libraries, provide free public access to computers and resources to assist with a job search or filing an unemployment insurance claim. Over the last three fiscal years, DEW has added **22** connection points, including at Benedict College, Newberry College, and Voorhees University.

Job Fairs/Community Events

DEW coordinates multiemployer job fairs as community events, offers employers dedicated events to meet that specific employer’s hiring needs, and holds job fairs as part of its rapid response efforts when notified of a facility closure or permanent layoff. During FY25, there were over **1,000** job fairs and hiring events with nearly **40,000** total attendees.

Rural Initiatives Team and SC@Work: Rural Connections

In FY24-25, DEW continued its SC@Work: Rural Connections initiative. SC@Work: Rural Connections targets jobseekers in rural areas with barriers to employment, such as transportation, to make DEW and SC Works services more accessible. From July 1, 2024 – May 31, 2025, there were **239** SC@Work: Rural Connections events serving **638** employers and **9,587** attendees with those employers reporting **1,037** intended follow-ups and **680** potential hires from these events.

Rapid Response and the Career Coach

After learning of a potential layoff or closure, DEW offers the company and their impacted workers rapid response services to include management meetings, group information sessions, and other on-site services to assist with resume building, interviewing skills, searching for jobs, computer literacy, career and wage information, and

AGENCY NAME:	Department of Employment and Workforce		
AGENCY CODE:	R600	SECTION:	083

assistance with unemployment insurance benefits. In FY25, DEW worked with **239** employers to provide customized rapid response services. In total, **452** services (management meetings, group information sessions, and onsite services) were provided with **3,434** attendees.

In FY25, DEW launched its second Career Coach to increase rapid response capacity and serve the agency's rural initiative. The two career coaches are fully accessible mobile extensions of the statewide network of SC Works centers equipped with multiple workstations with Wi-Fi and printer capabilities for job seeking activities. In addition to rapid response to a layoff or closure, the Career Coach also allows for resources available at SC Works Centers to serve rural communities with limited access to internet or to be rapidly deployed in response to a disaster to provide job placement assistance and training on résumés, interviews, and computer skills.

Virtual Platforms

While physical, in-person events and services remain a priority, the agency has seen benefits from supplemental virtual offerings. More than 100 hiring events were conducted on DEW's virtual workforce services platform which offers convenience to employers and jobseekers as well as enhanced access to hiring events for individuals with transportation or mobility challenges and populations difficult to reach with traditional job fairs. For example, in partnership and collaboration with the S.C. Department of Corrections, DEW deployed this virtual job platform to connect individuals soon to be released with employment opportunities.

This year, DEW also continued its SC Works Virtual Engagement Center launched in early 2023 to allow residents to access services available in SC Works Centers anywhere from their phone, tablet, or PC. This offering is intended to assist those who may be unable to travel to a SC Works Center or who may prefer accessing services virtually while maintaining service availability at physical SC Works Centers. Since its launch through May 2025, the Virtual Engagement Center has had **40,514** visitors with an average of **1,135** visitors per month. In total, **1,793** one-on-one chats have been facilitated through the Virtual Engagement Center.

Second Chance Program

The S.C. Department of Corrections (SCDC) and DEW created the Second Chance initiative in 2014 to help returning citizens learn job skills and understand how to successfully search for a job. With this program's support, returning citizens gain confidence, purpose, and direction, which fosters their successful employment and reduces the recidivism rate. Eligible incarcerated individuals participate in SCDC education and work programs to enhance their employability while DEW meets with participants as they near release to teach soft skills, provide opportunities to practice those skills with mock interviews, build their resumes, and develop personalized plans for employment with dedicated case management through their local SC Works center after release. In FY25, DEW conducted more than **3,255** orientations for inmates near release at Department of Corrections facilities. In total this year, more than **115** participants completed the program with **98** participants in virtual mock interviews and **11** virtual hiring events featuring **64** employers, **78** participants, and **19** total hires. DEW partnered with local members of the Society for Human Resource Managers (SHRM) who volunteered to conduct some of the virtual mock interviews.

Weekly Job Match

This year, DEW sent more than **4 million** messages to claimants with information about job opportunities in their area that match the claimant's skills and experience.

AGENCY NAME:	Department of Employment and Workforce		
AGENCY CODE:	R600	SECTION:	083

Veteran Services and the S.T.A.Y.S. Program

DEW provides case management for veterans and qualifying spouses and works with employers to hire those veterans. In addition, in FY25, DEW launched the S.T.A.Y.S. (Stay to Apply Your Skills) program which offers participating veterans and their spouses five interview opportunities through the SC Works System. DEW and SC Works partners also provide well-rounded, intensive support to program participants for training, employment, and other assistance to build a life in South Carolina. In FY25, there were more than **500** participants and **322** employers enrolled in the S.T.A.Y.S. program, resulting in more than **165** hires.

Back to Work

The Back to Work Program is a job readiness / soft skills boot camp to assist transitioning individuals back into the workforce. Participants receive a certificate of completion at the end of the program. DEW has worked with over **40** organizations with this program, including homeless shelters, detention centers, local organizations, etc. From December 15, 2015 through May 30, 2025, there had been more **650** graduates at more than **135** graduations with **376** participants employed or enrolled in training and **284** referred to additional resources.

Increasing Awareness and Enhancing Coordination within South Carolina

Be Pro Be Proud

The Be Pro Be Proud program is a public-private partnership with the Associated Industries of South Carolina (AISC) to educate high school students, parents, and nontraditional students about the high-paying and high-demand jobs available in the skilled and vocational trades as well as promoting the degree and certificate programs that lead to those jobs. To do this, Be Pro Be Proud utilizes an interactive trailer, the Workforce Workshop, to provide innovative, hands-on experiences with skilled professions through eight module simulators:

- forklift operation
- commercial driving
- heavy equipment operation
- utility bucket operation
- diesel technology
- construction technology
- CNC machine operation
- welding

Over this fiscal year, DEW worked with the AISC to develop strategies to maximize utilization of contracts governing operation of the Workforce Workshop and streamline the scheduling process as well as prioritize schools not previously visited and counties with the least previous programmatic engagement. In FY25, there were a record **139** events serving **13,691** visitors.

Regional Workforce Advisors

In 2023, the Statewide Education and Workforce Development Act transferred the twelve Regional Workforce Advisors, one for each of the state's local workforce development areas, from the S.C. Department of Commerce to DEW. The goal of the Regional Workforce Advisors is to drive productive connections among educators, business, students, and parents to introduce middle and high school students to multiple careers by facilitating conversations, organizing career events, and communicating the many employment opportunities in our state. DEW integrated the Regional Workforce Advisors into DEW's Employment Services division to streamline coordination with employers so that RWAs were empowered to make a more intensive focus on the delivery of information, resources, and services to educators and students.

In FY25, Regional Workforce Advisors coordinated a large variety of events to connect education and industry in developing the state's future workforce. As an example, middle school students in Lower Savannah, Pee Dee, Santee Lynches, and Trident Local Workforce Area schools had the opportunity to learn about radio operations, build a working rover, and speak directly with crew members onboard the International Space Station as a part of

AGENCY NAME:	Department of Employment and Workforce		
AGENCY CODE:	R600	SECTION:	083

the Amateur Radio on the International Space Station (ARISS) program, which engages young people in science, technology, engineering, art, and math (STEAM) activities and introduces them to career pathways in STEAM occupations. Overall, in FY25, there were **220+** events for middle school students, **330+** for high school students, and **215+** for educators. There were nearly **66,000** student participant engagements and more than **8,000** educator engagements. In addition to middle and high school events, there were approximately **375** other RWA events and more than **75** presentations held with groups such as elementary schools, technical colleges, institutions of higher education, and workforce partners.

Explore SC@Work

South Carolina is enjoying a thriving job market, and employers across the state are hiring for a wide variety of occupations. With so many opportunities across various industries, individuals may not know about all the available job options, what future they can provide, or how to get started in them. Explore SC@Work invites South Carolinians to explore dozens of different jobs in our state, discover career pathways, find relevant labor market information, and other information in the Explore SC@Work gallery, job flyers, and other materials. Each featured occupation includes a snapshot of what the job entails, salary estimates, education requirements, and other important details so residents can be informed and confident when pursuing one of the many job opportunities the Palmetto State has to offer.

Explore SC@Work highlights occupations identified by the Coordinating Council for Workforce Development as a Priority Occupation based on current demand, projected growth, viability, and retention; in other words, Priority Occupations are forecasted to be essential, thriving career with family-sustaining wages and untapped potential. Priority Occupations featured in Explore SC@Work include accountant, electrician, forklift driver, information security analyst, and many others.

Support of the Youth Employment Initiative

In support of Lieutenant Governor Pamela Evette's Youth Employment Initiative, DEW launched the Youth Employment Site (YES) at dew.sc.gov/YouthEmployment in May 2024. The Youth Employment Site includes a job board specifically advertising work opportunities for teens and resources to connect young people and their parents to local employers who can expand their options and provide the foundation for any successful career. This year DEW also continued to join the Lt. Governor in meeting with employers who hire and train young people for their workforce and participated in other engagements highlighting the importance and benefits of youth employment for both teens and employers. Many employers have utilized the YES job board to post their jobs; for example, in June 2025, **248** employers posted **1,181** positions for young jobseekers.

Unified State Plan for Education and Workforce Development

The Statewide Education and Workforce Development Act (Act No. 67 of 2023) created the Office of Statewide Workforce Development to support and provide oversight to efforts of the Coordinating Council for Workforce Development chaired by the DEW Executive Director. The Office of Statewide Workforce Development began FY25 by approving the inaugural Unified State Plan for Education and Workforce Development. The Unified State Plan provides a systematic approach to streamline the state's workforce development efforts, identify common goals, and improve efficiencies.

Meetings to develop the plan began in July 2023 and continued throughout the year to identify key issues, create an initial outline, and determine metrics, all while obtaining feedback from a multitude of stakeholders throughout the process. These efforts resulted in the coordinating council identifying three primary focus areas to address in the Unified State Plan: awareness, skills, and obstacles. Each focus area includes clearly defined goals, strategies,

AGENCY NAME:	Department of Employment and Workforce		
AGENCY CODE:	R600	SECTION:	083

and metrics that will serve as measures of progress. In addition, the plan identifies Priority Occupations and high-value credentials that reflect demand from the state’s private sector.

In FY25, the Coordinating Council for Workforce Development continued its work to review and revise the plan and develop baselines for the metrics and recommendations for target values. In addition, the coordinating council added a new committee, the Veterans Committee, to connect active-duty military spouses, family members, veterans, and military retirees to job opportunities and career support.

Postsecondary Supply Gap Analysis

The Statewide Education and Workforce Development Act also directs development of an annual workforce supply gap analysis to improve the understanding of the state’s workforce needs. DEW’s Labor Market Information Division worked throughout FY24 on this analysis, and this product was shared with the Coordinating Council for Workforce Development in FY25. In addition to the inaugural edition of the Postsecondary Supply Gap Analysis, the Labor Market Division also created an alternate version of the document to provide a more accessible overview for general audiences that lists each career cluster and highlights priority occupations within those clusters. Each edition of the report will help improve the understanding of the workforce climate and inform education decisions to better align the supply of graduates with employer demand; in FY25, DEW also began refining this product for future editions.

Return on Investment Products

The Statewide Education and Workforce Development Act also requires development of return on investment information. In FY25, DEW produced a number of return on investment analyses. These products compare wages for graduates in South Carolina before and after completion of selected Bachelor’s Degree, Associate Degree, and Certificate programs. In addition, these also show the industry of employment and the rate of appearance in the wage records by selected demographics. Several of these analyses were published as brief and easy to understand documents that each fit on a single piece of paper to make the information accessible (e.g., dental hygiene, physical therapy assistant, engineering) and some others have been published as long-form reports; for example, a longer report was produced on employment outcomes for four-year nursing graduates in South Carolina. These products have all been published and made available at lmi.sc.gov/Publications/CCWD-Publications.

FindYourFuture.sc.gov

The Coordinating Council for Workforce Development launched FindYourFuture.sc.gov in February 2025. This virtual platform was created to connect South Carolinians with information that will guide them on their education and job journey, as well as provide employers, educators, and workforce development partners across the state with quick links to the breadth of resources available to them.

- Jobseekers can find links to some of the most active job boards with current postings, resources that will help them advance their career, including information on the education and certification requirements, and connections to apprenticeship and internship programs.
- Employers can find places to post jobs, organizations that can help them add apprenticeship programs in their businesses, training opportunities for employees, and labor market data and information.
- Educators, students, and parents can explore the types of jobs available in the state, educational resources and requirements, and skill-specific schools and training.

In addition, the Find Your Future platform launched with an AI pilot developed in partnership with FutureFit AI, Future Finder, to translate users’ previous work experience and education into skills, show how their skills match

AGENCY NAME:	Department of Employment and Workforce		
AGENCY CODE:	R600	SECTION:	083

up to in-demand career pathways, and connect them with relevant training, education, and jobs to advance their career goals in South Carolina.

Although FindYourFuture.sc.gov currently primarily serves as a repository of linked resources, the goal is for it to continue evolving and ultimately become the interactive Statewide Education and Workforce Development Portal with helpful features and resources designed for employers, jobseekers, students, educators, and other South Carolinians looking for workforce information. As individuals use the site, they are encouraged to complete the short website feedback survey so that this feedback can be used to inform future versions of the site.

New Labor Market Information Site

In June 2025, DEW announced the launch of its redesigned Labor Market Information site (accessed through dew.sc.gov or directly at lmi.sc.gov) that provides vital data about our state's workforce, including statistics about the current job market, historical records, and a myriad of resources and research about our state's employment, unemployment, industries, and occupations. The website features data collected and analyzed by DEW's LMI team and made publicly available. The new, online platform comes with an easy-to-use interface, as well as plenty of options that allow users to explore the most up-to-date information regarding the labor market, including dashboards, the SC Data Trends magazine, the LMI Insights blog, employment projections, and the Data Hub.

In addition to the website redesign, DEW has given Community Profiles a refresh as well with improved navigation and functionality. Community Profiles provide an excellent overview of economic, demographic, and workforce conditions in a particular part of the state.

Workforce Development Month

DEW led South Carolina's celebration of Workforce Development Month in September 2024 with DEW and its workforce system partners hosting numerous job fairs and events to showcase the workforce programs and resources available to jobseekers and employers. Workforce Development Month was also an important time to celebrate the state's employers and workforce partners:

- *Workforce Champion Award:* Governor Henry McMaster and DEW Executive Director William Floyd presented BMW with the 2024 Workforce Champion Award. This annual award honors an employer or individual who has displayed extraordinary effort or innovation in developing and connecting students with employment opportunities in South Carolina. BMW was selected as the honoree because of its commitment to providing hands-on experiences to middle and high schoolers in its state-of-the-art facility and its exceptional apprenticeship programs, which are the first of their kind in the state.
- *The SC@Work: Photo Contest:* In FY25, DEW continued its SC@Work Photo Contest initiative to celebrate hard work and dedication in South Carolina by showcasing pictures of "South Carolina at work," in which employers across the state submit their photographs featuring their employees at work. On average, approximately **100** employers participate each year. In September 2024, the Grand Prize was awarded to the Whitesville Rural Volunteer Fire Department; regional prizes were awarded to Southeastern Freight Lines (Upstate), Baker Roofing Company (Pee Dee), and Pine View Buildings, LLC (Central); and the People's Choice Winner was AFL. Photos submitted by employers across the state were published on the DEW website and shared with state partners for their respective outreach purposes.

AGENCY NAME:	Department of Employment and Workforce		
AGENCY CODE:	R600	SECTION:	083

Unemployment Insurance Program Updates

Program Performance Metrics

South Carolina's Unemployment Insurance program is one of the top performing unemployment insurance programs in the country. DEW met or exceeded all of the U.S. Department of Labor's core measures. For some performance metrics, DEW exceeded a goal met by only a handful of states. For example, the U.S. Department of Labor's standard for first payment timeliness is that at least 87% of first payments are issued within 14 days of the first compensable week. In 2024, DEW issued 91.8% of first payments within the first 14 days, making it the sixth best performing program in the country in this metric and one of only nine programs in the country to meet the 87% goal (the national rate was only 74.1%). Additional information about DEW's unemployment insurance performance for calendar year 2024 is provided in the table below.

Metric	U.S. DOL Goal	South Carolina Performance	Regional Rank*	National Rank
New Employer Determination Timeliness	70%	94.5%	1	4
First Payment Timeliness	87%	91.8%	1	6
Determination Timeliness	80%	95.9%	1	3
Job Separation Determination Quality	75%	87.3%	1	11
Lower Authority Appeals Case Aging	30 days	17 days	2	10
Lower Authority Appeals Time Lapse	80%	94.4%	1	4
Lower Authority Appeals Quality	75%	100%	1	1
Higher Authority Appeals Case Aging	45 days	22 days	5	20
Effective Audit Measure	Pass	Pass	1 of 3 to pass	1 of 16 to pass
Improper Payment Rate	<10%	7.29%	1	12
Fraud Rate	n/a	0.36%	1	5
Overpayment Detection Rate	b/t 50% and 95%	73.81%	1	5
Overpayment Recovery Rate	68%	198.25%	2	4
RESEA Reemployment Rate	n/a	75%	3	12

*Region includes South Carolina, Mississippi, North Carolina, Tennessee, Georgia, Kentucky, Alabama, and Florida.

2025 UI Tax Rates

2025 marked the twelfth year in a row without an increase in unemployment insurance tax. With a fully solvent and resilient UI Trust Fund balance, South Carolina set the 2025 tax rates to raise approximately the same level of revenue as 2024, 2023, and 2022 while lowering rates. Due to the strength of the trust fund, DEW was able to utilize a negative solvency credit to decrease rates for classes 2 – 19 by an average of **9.5%** compared to 2024 levels (classes 1 and 20 have rates set by statute).

Maximum Weekly Benefit Amount

In July 2007, the maximum weekly benefit amount for unemployment was set at \$326 where it remained during the Great Recession, the COVID-19 pandemic, and recovery periods. In February 2025, the maximum weekly benefit amount was increased to **\$350**, comparable to neighboring states.

FY25 Unemployment Insurance Process Improvements

- *Unemployment Insurance Claim Chatbot:* DEW launched a new chatbot in to make it even easier for unemployment insurance claimants to file their initial claims. Through this chat feature, claimants can, for

AGENCY NAME:	Department of Employment and Workforce		
AGENCY CODE:	R600	SECTION:	083

example, get clarification about a question on the form or the claim filing process. In its first six months, approximately **19,500** claimants used the chatbot while filing their initial claim (**32%** of applicants) with a little over **24,000** interactions/questions asked.

- *New Online Assistance Form:* In FY25, DEW introduced a new online user form for both claimants and employers. While wait times remain low for claimants and employers to obtain assistance by telephone, this form is a convenient new option that accommodates claimants and employers preferring online or written communication options, those with alternative schedules, etc. Employers can receive assistance with employer-filed claims, responding to a separation information request, submitting wage reports, installment payment agreements, and other issues they may experience. Claimants can request help with logging into their account, identity verification, issues with their claim, overpayments, appeals, work searches, and other general questions. After submitting the form, the claimant or employer will receive an email response that may include instructions, attachments, or links to help answer the question.

RISK ASSESSMENT AND MITIGATION STRATEGIES

If DEW does not fulfill its mission to promote and support an effective, customer-driven workforce system, this could mean that jobseekers are not effectively matched with employers, that the workforce system is not responsive to industry needs, and South Carolinians may have difficulty accessing services. Because DEW is primarily federally funded, decreases in federal funding or lack of flexibility in how federal dollars are used can be a challenge. To ensure continued success in meeting the agency’s goals and objectives, DEW respectfully requests that the General Assembly continue to provide adequate funding to accomplish its mission to include the funds needed to hire, recruit, and retain the staff necessary to ensure that South Carolinians receive timely, high-quality determinations, skilled assistance with job search and recruitment, and excellent customer service.

AGENCY NAME:

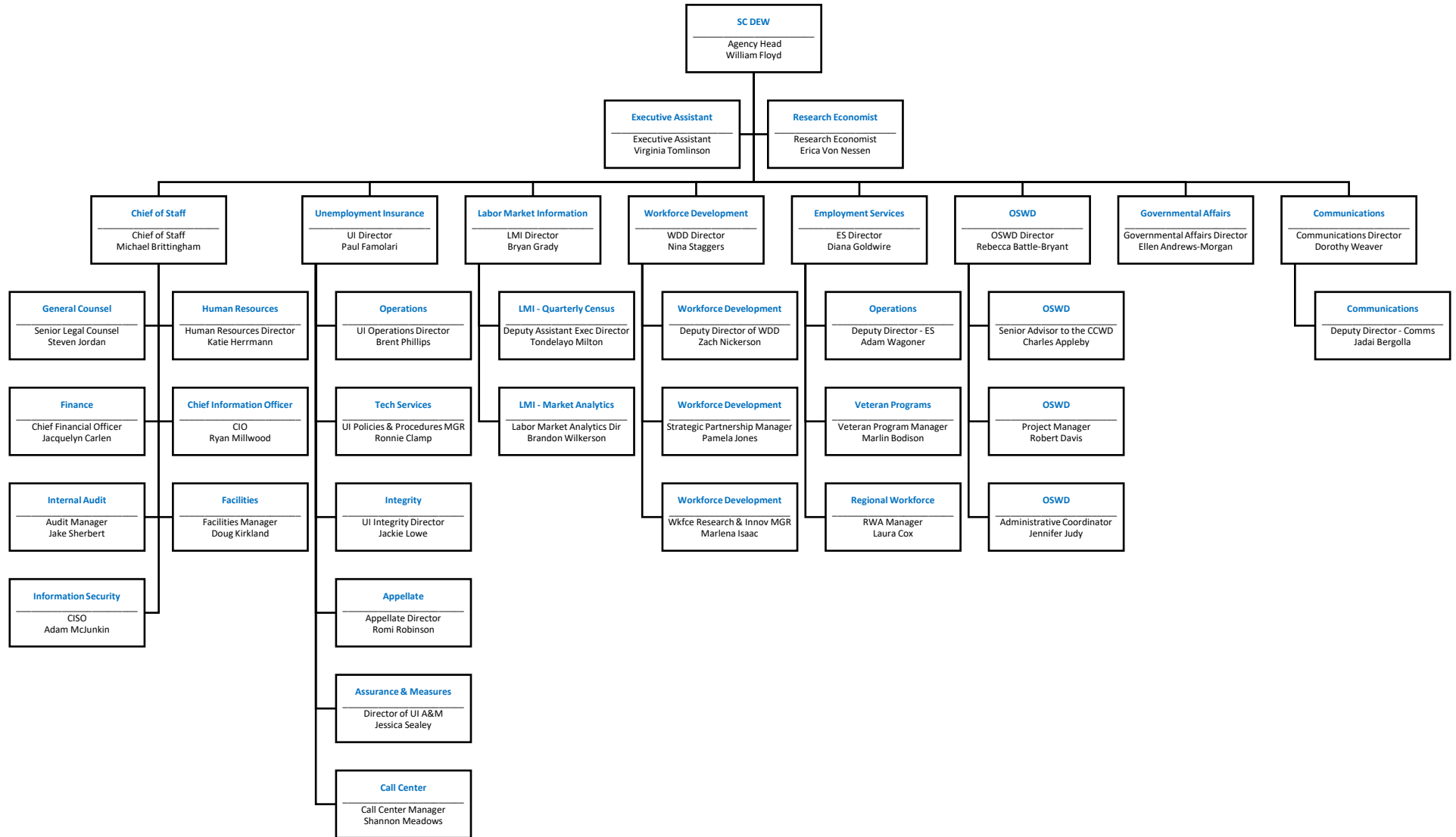
Department of Employment and Workforce

AGENCY CODE:

R600

SECTION:

083



2025

Reorganization and Compliance

as submitted for the Accountability Report by:

R600 - DEPARTMENT OF EMPLOYMENT AND WORKFORCE

Primary Contact

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Agency Mission

Adopted in:

2013

To promote and support an effective, customer-driven workforce system that facilitates financial stability and economic prosperity for employers, individuals and communities.

Agency Vision

Adopted in:

2013

To be viewed as an efficient, transparent, customer-friendly partner in providing quality workforce solutions.

Recommendations for reorganization requiring legislative change:

None

Agency intentions for other major reorganization to divisions, departments, or programs to allow the agency to operate more effectively and efficiently in the succeeding fiscal year:

None

Significant events related to the agency that occurred in FY2025

Description of Event	Start	End	Agency Measures Impacted	Other Impacts
Appointment of OSWD Director - We are pleased to announce the appointment of the new Director of the Office of State Workforce Development. The Director will lead statewide workforce initiatives, oversee policy and program implementation, and strengthen partnerships with agencies, boards, and employers to ensure effective and equitable workforce strategies.	April	April	Identify and respond to the evolving needs of job seekers, employers, and partners.	

Workforce Development Month - The South Carolina Department of Employment and Workforce (SCDEW) takes an active role in implementing and administering Workforce Development Month every September. During this month, SCDEW collaborates with employers, educational institutions, community organizations, and workforce development agencies to organize a series of workshops, job fairs, and skill-building sessions. These initiatives aim to empower job seekers, improve workforce skills, and facilitate connections between employers and qualified talent. SCDEW's efforts during Workforce Development Month play a crucial role in enhancing South Carolina's labor market and ensuring its workforce remains competitive in the global economy.	September	September	Identify and respond to the evolving needs of job seekers, employers, and partners.	
Is the agency in compliance with S.C. Code Ann. § 2-1-220, which requires submission of certain reports to the Legislative Services Agency for publication online and the State Library? (See also S.C. Code Ann. § 60-2-20).				Yes
Reason agency is out of compliance: (if applicable)				
Is the agency in compliance with various requirements to transfer its records, including electronic ones, to the Department of Archives and History? See the Public Records Act (S.C. Code Ann. § 30-1-10 through 30-1-180) and the South Carolina Uniform Electronic Transactions Act (S.C. Code Ann. § 26-6-10 through 26-10-210).				Yes
Does the law allow the agency to promulgate regulations?				Yes
Law number(s) which gives the agency the authority to promulgate regulations:	S.C. Code Ann. 41-27-510; and 41-29-110			
Has the agency promulgated any regulations?				Yes
Is the agency in compliance with S.C. Code Ann. § 1-23-120 (J), which requires an agency to conduct a formal review of its regulations every five years?				Yes
(End of Reorganization and Compliance Section)				

FY2025

Strategic Plan Results

as submitted for the Accountability Report by:

R600 - DEPARTMENT OF EMPLOYMENT AND WORKFORCE

- Goal 1** Foster a culture of engaged leadership.
- Goal 2** Empower communities and businesses through access to relevant, timely, and accurate information.
- Goal 3** Continuously improve customer outcomes and experience.
- Goal 4** Improve employee retention and enhance employee engagement, professional development, and recognition initiatives.
- Goal 5** Improve processes to ensure state and federal programs meet established performance goals.
- Goal 6** Foster responsible stewardship of public resources through transparent financial management.

Perf. Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes
1.1 Promote a consistent agency vision by aligning organizational activities.														
State Objective: Education, Training, and Human Development														
1.1.1	Executive staff will make regular visits to DEW staff in the field, as applicable.	0%	100%	100%	Percent complete	Complete	State Fiscal Year	Calculated based upon % completion of activities associated with the effort, including achievement of milestones and/or production of deliverables.	Internal Records	Measure to be tracked and updated by Executive Staff.	Employee engagement and morale, communication and transparency, understanding of field operations, support and problem-solving, alignment with organizational goals, trust and relationship building, and employee retention	Agency employees	0100.000000.000	Consistent with desired target.
1.1.2	Involve the Enterprise Project Management Office in agency projects to ensure alignment with agency goals, as applicable.	0%	100%	100%	Percent complete	Complete	State Fiscal Year	Calculated based upon % completion of activities associated with the effort, including achievement of milestones and/or production of deliverables.	Internal Records	Measure to be tracked and updated by the Enterprise Project Management Office.	Strategic alignment, consistency in project execution, risk management, resource optimization, transparency and accountability, improved decision-making, stakeholder confidence and trust, and continuous improvement	Agency employees	0100.000000.000	Consistent with desired target.
1.1.3	Increase leadership emphasis on aligning tasks, projects, and priorities with agency goals using performance matrices among senior staff members.	0%	100%	100%	Percent complete	Complete	State Fiscal Year	Calculated based upon % completion of activities associated with the effort, including achievement of milestones and/or production of deliverables.	Internal Records	Measure to be tracked and updated by Human Resources.	Strategic alignment, accountability and performance, resource allocation efficiency, enhanced decision-making, operational cohesion, transparency and communication, continuous improvement, and stakeholder trust and confidence	Agency employees	0100.000000.000	Consistent with desired target.
1.1.4	Align staff planning documents (e.g. matrices, planning stages) with the strategic goals of the agency.	0%	100%	100%	Percent complete	Complete	State Fiscal Year	Calculated based upon % completion of activities associated with the effort, including achievement of milestones and/or production of deliverables.	Internal Records	Measure to be tracked and updated by Human Resources.	Goal alignment and mission achievement, organizational effectiveness and efficiency, transparency and accountability, resource allocation, employee engagement and morale, and stakeholder confidence	Agency employees	0100.000000.000	Consistent with desired target.
1.2 Lead and support the efforts of the Coordinating Council for Workforce Development (CCWD) and the S.C. Education and Workforce Development Act.														
State Objective: Government and Citizens														
1.2.1	Monitor the implementation of the S.C. Education and Workforce Development Act.	0%	100%	100%	Percent complete	Complete	State Fiscal Year	Calculated based upon % completion of activities associated with the effort, including achievement of milestones and/or production of deliverables.	Internal Records	Measure to be tracked and updated by the Office of Statewide Workforce Development.	Accountability and compliance, transparency, effectiveness and impact, resource optimization, and continuous improvement	Agency partners, Agency employees, Government oversight bodies, the Public, Community Organizations/Partners, Businesses	4006.000000.000	Consistent with desired target.
1.2.2	Review applicable accountability and performance measures.	0%	100%	100%	Percent complete	Complete	State Fiscal Year	Calculated based upon % completion of activities associated with the effort, including achievement of milestones and/or production of deliverables.	Internal Records	Measure to be tracked and updated by Workforce Development.	Accountability, transparency, continuous improvement, resource optimization, strategic alignment, and outcome effectiveness	Agency partners, Agency employees, Government oversight bodies, the Public, Community Organizations/Partners, Businesses	2506.000000.000	Consistent with desired target.

Perf. Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes	
1.2.3	Successfully perform tasks assigned by the CCWD.		0%	100%	100%	Percent complete	Complete	State Fiscal Year	Calculated based upon % completion of activities associated with the effort, including achievement of milestones and/or production of deliverables.	Internal Records	Measure to be tracked and updated by the Office of Statewide Workforce Development.	Mission fulfillment, accountability, efficiency and effectiveness, public trust and confidence, collaboration and partnerships, and outcome achievement	Agency partners, Agency employees, Government oversight bodies, the Public, Community Organizations/Partners, Businesses	4006.000000.000	Consistent with desired target.
1.3 Oversee administration of SC Works, the publicly funded workforce system created by the Workforce Innovation and Opportunity Act. State Objective: Government and Citizens															
1.3.1	Manage the Workforce Development Board to ensure goals and resource allocations align with and are supportive of statewide education and workforce goals.		0%	100%	100%	Percent complete	Complete	State Fiscal Year	Calculated based upon % completion of activities associated with the effort, including achievement of milestones and/or production of deliverables.	Internal Records	Measure to be tracked and updated by Workforce Development.	Strategic alignment, effective resource allocation, goal achievement, accountability and transparency, collaboration and coordination, public trust and confidence, and outcome effectiveness	Agency partners, Agency employees, Government oversight bodies, the Public, Community Organizations/Partners, Businesses	2506.000000.000	Consistent with desired target.
1.3.2	Execute annual Memoranda of Understanding and Infrastructure Funding Agreements with all 12 local workforce areas outlining partner roles, responsibilities, and contributions to SC Works costs infrastructure.		0%	100%	100%	Percent complete	Complete	State Fiscal Year	Calculated based upon % completion of activities associated with the effort, including achievement of milestones and/or production of deliverables.	Internal Records	Measure to be tracked and updated by Workforce Development.	Clarity of roles and responsibilities, accountability, resource sharing and collaboration, transparency, sustainability and financial stability, strategic alignment, and operational efficiency	Agency partners, Agency employees, Government oversight bodies, the Public, Community Organizations/Partners, Businesses	2506.000000.000	Consistent with desired target.
1.3.3	Strengthen partnerships through regular communication and engagement opportunities with local and regional SC Works partners.		0%	100%	100%	Percent complete	Complete	State Fiscal Year	Calculated based upon % completion of activities associated with the effort, including achievement of milestones and/or production of deliverables.	Internal Records	Measure to be tracked and updated by Workforce Development.	Collaboration and coordination, relationship building, transparency, problem-solving, strategic alignment, continuous improvement, community impact, and resource optimization	Agency partners, Agency employees, Government oversight bodies, the Public, Community Organizations/Partners, Businesses	2506.000000.000	Consistent with desired target.
2.1 Increase awareness of agency services. State Objective: Government and Citizens															
2.1.1	Create a calendar of initiatives prior to the start of each year to increase awareness by, and partnerships with, internal agency personnel and external partners.		0%	100%	100%	Percent complete	Complete	State Fiscal Year	Calculated based upon % completion of activities associated with the effort, including achievement of milestones and/or production of deliverables.	Internal Records	Measure to be tracked and updated by Employment Services and Communications.	Awareness and communication, coordination and planning, transparency, engagement and collaboration, strategic alignment, resource allocation, operational efficiency, and enhanced partnerships	DEW Customers/Stakeholders (Employers, Claimants, Job Seekers, Tax Payers, etc.), Agency partners, Agency employees, Government oversight bodies, the Public, Community Organizations/Partners, Businesses	0100.000000.000	Consistent with desired target.
2.1.2	Provide a list of agency services for inclusion in the Menu of Services on the state's Education and Workforce Portal and ensure information remains current.		0%	100%	0%	Percent complete	Complete	State Fiscal Year	Calculated based upon % completion of activities associated with the effort, including achievement of milestones and/or production of deliverables.	Internal Records	Measure to be tracked and updated by the Office of Statewide Workforce Development.	Accessibility and convenience, accuracy and reliability, transparency, informed decision-making, enhanced service utilization, consistency and coordination, and stakeholder engagement	DEW Customers/Stakeholders (Employers, Claimants, Job Seekers, Tax Payers, etc.), Agency partners, Agency employees, Government oversight bodies, the Public, Community Organizations/Partners, Businesses	4006.000000.000	After collecting input from businesses, we determined that further exploration regarding digital tools and their capabilities was needed to ensure we choose the best option to serve stakeholder needs. Depending on which tool is chosen, the way that the list must be crafted, would be affected, therefore, a list has not yet been gathered. We plan on continuing the work related to the tool choice and collection of a list in the upcoming year.

Perf. Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes	
2.1.3	Actively participate with applicable workforce partners to coordinate delivery and promotion of services to leverage partnerships and avoid duplication of initiatives.		0%	100%	100%	Percent complete	Complete	State Fiscal Year	Calculated based upon % completion of activities associated with the effort, including achievement of milestones and/or production of deliverables.	Internal Records	Measure to be tracked and updated by Workforce Development, Employment Services, and the Office of Statewide Workforce Development.	Effective service delivery, resource optimization, enhanced collaboration, consistency and clarity, avoidance of duplication, comprehensive service coverage, and stakeholder engagement	Agency partners, Agency employees, Government oversight bodies, the Public, Community Organizations/Partners, Businesses	4006.000000.000	Consistent with desired target.
2.2 Use data to assess program effectiveness. State Objective: Government and Citizens															
2.2.1	Establish methods to pursue or approve projects that have clearly defined policy outcomes, including, but not limited to, work-based learning and high value credentials.		0%	100%	100%	Percent complete	Complete	State Fiscal Year	Calculated based upon % completion of activities associated with the effort, including achievement of milestones and/or production of deliverables.	Internal Records	Measure to be tracked and updated by Workforce Development.	Policy impact and accountability, effective use of resources, transparency and justification, strategic alignment, and measurable success and reporting	Agency partners, Agency employees, Government oversight bodies, the Public, Community Organizations/Partners, Businesses	2506.000000.000	Consistent with desired target.
2.2.2	Establish methods to collect necessary data to evaluate the effectiveness of policies and programs.		0%	100%	100%	Percent complete	Complete	State Fiscal Year	Calculated based upon % completion of activities associated with the effort, including achievement of milestones and/or production of deliverables.	Internal Records	Measure to be tracked and updated by Labor Market Information.	Evidence-based decision-making, accountability and transparency, program and policy improvement, resource allocation and efficiency, compliance and regulatory adherence, stakeholder engagement and confidence, strategic alignment and goal tracking, and reporting and communication	Agency partners, Agency employees, Government oversight bodies, the Public, Community Organizations/Partners, Businesses	0100.000000.000	Consistent with desired target.
2.2.3	Collect and validate relevant data, such as Standard Occupational Classification codes and hours worked, through quarterly UI wage reports, to utilize with other applicable data to gauge effectiveness of agency programs and help other entities in turn to gauge effectiveness of their programs.		0%	100%	100%	Percent complete	Complete	State Fiscal Year	Calculated based upon % completion of activities associated with the effort, including achievement of milestones and/or production of deliverables.	Internal Records	Measure to be tracked and updated by Labor Market Information.	Accurate and reliable data for decision making, program evaluation and improvement, inter-agency collaboration and support, compliance and reporting, resource allocation and budgeting, transparency and accountability, labor market analysis and workforce development, benchmarking and comparative analysis, and strategic planning and goal setting	Agency partners, Agency employees, Government oversight bodies, the Public, Community Organizations/Partners, Businesses	0100.000000.000	Consistent with desired target.
2.2.4	Develop a memorandum of understanding among agency partners to facilitate evidence-based workforce policymaking.		0%	100%	100%	Percent complete	Complete	State Fiscal Year	Calculated based upon % completion of activities associated with the effort, including achievement of milestones and/or production of deliverables.	Internal Records	Measure to be tracked and updated by Labor Market Information.	Collaboration and partnership, data sharing and integration, consistency in policy implementation, accountability and transparency, resource efficiency, enhanced policy outcomes, strategic alignment, improved coordination and communication, and sustainability of initiatives	Agency partners, Agency employees, Government oversight bodies, the Public, Community Organizations/Partners, Businesses	0100.000000.000	Consistent with desired target.
2.3 Increase public access to labor market information. State Objective: Government and Citizens															

Perf. Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes		
2.3.1	Work with CCWD members and other partners to develop Act 67 of 2023 deliverables, including a supply gap analysis, preliminary return on investment reports, and improved access to real-time labor demand data.		0%	100%	100%	Percent complete	Complete	State Fiscal Year	Calculated based upon % completion of activities associated with the effort, including achievement of milestones and/or production of deliverables.	Internal Records	Measure to be tracked and updated by Labor Market Information.	Informed decision-making, accountability and transparency, alignment with labor market needs, resource optimization, strategic planning and policy alignment, improved access to relevant data, enhanced collaboration and partnership, economic development and competitiveness, and stakeholder confidence and support	Agency partners, Agency employees, Government oversight bodies, the Public, Community Organizations/Partners, Businesses	0100.000000.000	Consistent with desired target.	
2.3.2	Publish 24 LMI Insights articles that summarize relevant data sets, publications, and trends in employment and workforce with a particular focus on emerging industries, occupations, and technologies to inform strategic activities of those within the state.		0%	100%	100%	Percent complete	Complete	State Fiscal Year	Calculated based upon % completion of activities associated with the effort, including achievement of milestones and/or production of deliverables.	Internal Records	Measure to be tracked and updated by Labor Market Information.	Informed strategic planning, workforce development and training alignment, economic growth and competitiveness, evidence-based policy making, labor market awareness and career planning, innovation and technological advancement, business and investment decisions, public awareness and education, collaboration and networking, and adaptation to workforce changes	Agency partners, Agency employees, Government oversight bodies, the Public, Community Organizations/Partners, Businesses	0100.000000.000	Consistent with desired target.	
2.3.3	Enhance or replace the current Community Profiles product.		0%	100%	100%	Percent complete	Complete	State Fiscal Year	Calculated based upon % completion of activities associated with the effort, including achievement of milestones and/or production of deliverables.	Internal Records	Measure to be tracked and updated by Labor Market Information.	Accurate and up-to-date information, informed decision-making, enhanced economic development, resource allocation and funding decisions, community engagement and advocacy, improved public services and infrastructure, tailored marketing and outreach efforts, strategic planning and goal setting, performance monitoring and evaluation, and increased transparency and public accountability	Agency partners, Agency employees, Government oversight bodies, the Public, Community Organizations/Partners, Businesses	0100.000000.000	Consistent with desired target.	
3.1	Identify the needs of jobseekers and employers.														State Objective: Government and Citizens	
3.1.1	Implement a method of gathering information to gauge feedback for existing and new services.		0%	100%	100%	Percent complete	Complete	State Fiscal Year	Calculated based upon % completion of activities associated with the effort, including achievement of milestones and/or production of deliverables.	Internal Records	Measure to be tracked and updated by Employment Services and Workforce Development.	Customer satisfaction and service improvements, informed decision-making, responsiveness and adaptive services, increased adaptability and transparency, enhanced stakeholder engagement, innovation and service development, resource allocation and prioritization, performance monitoring and evaluation, improved public relations and reputation, and compliance with regulatory and policy requirements	Agency partners, Agency employees, Government oversight bodies, the Public, Community Organizations/Partners, Businesses	0512.000000.000	Consistent with desired target.	

Perf. Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes	
3.1.2	Enlist businesses across the state as partners in identifying/developing future workforce solutions.		0%	100%	100%	Percent complete	Complete	State Fiscal Year	Calculated based upon % completion of activities associated with the effort, including achievement of milestones and/or production of deliverables.	Internal Records	Measure to be tracked and updated by Workforce Development and the Office of Statewide Workforce Development.	Alignment with industry needs, enhanced workforce readiness, economic development and competitiveness, informed decision-making and policy development, resource optimization, innovation in workforce development, talent pipeline development, community and economic resilience, public-private partnership strengthening, and increased employer engagement and ownership	Agency partners, Agency employees, Government oversight bodies, the Public, Community Organizations/Partners, Businesses	4006.000000.000	Consistent with desired target.
3.1.3	Foster relationships with and among stakeholders to maintain understanding of workforce needs and ideas.		0%	100%	100%	Percent complete	Complete	State Fiscal Year	Calculated based upon % completion of activities associated with the effort, including achievement of milestones and/or production of deliverables.	Internal Records	Measure to be tracked and updated by Government Affairs, Workforce Development, Employment Services, and the Office of Statewide Workforce Development.	Continuous and accurate insight into workforce trends, collaborative problem-solving, enhanced responsiveness and adaptability, inclusive and comprehensive workforce planning, strengthened public-private partnerships, effective communication and information sharing, improved program development and implementation, increased stakeholder engagement and buy-in, enhanced workforce competitiveness, and long-term sustainability of workforce programs	Agency partners, Agency employees, Government oversight bodies, the Public, Community Organizations/Partners, Businesses	4006.000000.000	Consistent with desired target.
3.1.4	Regularly conduct local hiring events, job fairs, and outreach events.		0%	100%	100%	Percent complete	Complete	State Fiscal Year	Calculated based upon % completion of activities associated with the effort, including achievement of milestones and/or production of deliverables.	Internal Records	Measure to be tracked and updated by Employment Services.	Increased job opportunities, enhanced employer visibility, efficient recruitment and hiring processes, community engagement and support, networking and relationship building, skills and career development, local economic growth, diverse talent pool, feedback and improvement, and increased public awareness	Agency partners, Agency employees, Government oversight bodies, the Public, Community Organizations/Partners, Businesses, Job Seekers	0512.000000.000	Consistent with desired target.
3.2	Streamline service delivery to job seekers and employers through partnership and collaboration, the use of technology, and staff training and professional development.										State Objective: Government and Citizens				
3.2.1	Publish solicitation for modernized case and labor management exchange systems.		0%	100%	100%	Percent complete	Complete	State Fiscal Year	Calculated based upon % completion of activities associated with the effort, including achievement of milestones and/or production of deliverables.	Internal Records	Measure to be tracked and updated by Workforce Development.	Enhanced efficiency and productivity, improved data management and integration, enhanced user experience, increased accuracy and compliance, better service delivery, scalability and flexibility, enhanced reporting and analytics, improved security and data protection, and support for innovation	Agency employees	2506.000000.000	Consistent with desired target.
3.2.2	Launch SC Works Learning Management System and deploy training for SC Works center staff.		0%	100%	100%	Percent complete	Complete	State Fiscal Year	Calculated based upon % completion of activities associated with the effort, including achievement of milestones and/or production of deliverables.	Internal Records	Measure to be tracked and updated by Workforce Development.	Enhanced staff competency and skill development, consistent and standardized training, improved operational efficiency, access to up-to-date training resources, enhanced tracking and reporting, increased accessibility and flexibility, support for professional development, improved service quality and customer experience, efficient onboarding for new staff, and support for compliance	Agency employees	2506.000000.000	Consistent with desired target.

Perf. Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes
3.2.3	Expand Employer Services Collaborative to include additional, relevant partners to improve coordination and delivery of employer services.	0%	100%	100%	Percent complete	Complete	State Fiscal Year	Calculated based upon % completion of activities associated with the effort, including achievement of milestones and/or production of deliverables.	Internal Records	Measure to be tracked and updated by Workforce Development and Employment Services.	Enhanced coordination and integration, broadened access to resources and expertise, improved service delivery, increased networking and business opportunities, enhanced problem-solving capabilities, greater alignment with industry needs, expanded outreach and engagement, improved data sharing and insights, support for economic development, increased flexibility and adaptability	Agency partners, Agency employees, Government oversight bodies, the Public, Community Organizations/Partners, Businesses	0512.000000.000	Consistent with desired target.
3.3	Deploy technology and internal personnel to projects that elevate security as well as the overall customer experience for employers, job seekers, beneficiaries, and claimants. State Objective: Maintaining Safety, Integrity and Security													
3.3.1	Engage in projects that improve accessibility, responsiveness, and security, including network, laptop and printer modernization, new software products; adding Multi-Factor Authentication (MFA) and other security requirements to protect claimant's PII; and fostering an internal culture of cybersecurity awareness.	0%	100%	100%	Percent complete	Complete	State Fiscal Year	Calculated based upon % completion of activities associated with the effort, including achievement of milestones and/or production of deliverables.	Internal Records	Measure to be tracked and updated by Information Technology and Information Security.	Enhanced data security and privacy, improved system reliability and performance, increased accessibility and user experience, enhanced responsiveness and efficiency, strengthened cybersecurity awareness and culture, compliance with security standards and regulations, reduced risk of cyber threats and vulnerabilities, increased operational efficiency, enhanced user trust and confidence, and improved incident response and recovery	DEW Customers/Stakeholders (Employers, Claimants, Job Seekers, Tax Payers, etc.), Agency employees	0100.000000.000	Consistent with desired target.
3.3.2	Conduct projects to refine and consolidate data from agency systems (e.g. SCUBI, SUITS, SCWOS) to streamline information and secure data storage. Also known as indexing, this will ensure that data can be searched and retrieved quickly and efficiently.	0%	100%	100%	Percent complete	Complete	State Fiscal Year	Calculated based upon % completion of activities associated with the effort, including achievement of milestones and/or production of deliverables.	Internal Records	Measure to be tracked and updated by Information Technology.	Improved data accessibility and retrieval, enhanced data accuracy and consistency, increased operational efficiency, enhanced data security and protection, better data integration and reporting, streamlined data management processes, increased user satisfaction and productivity, compliance with data management standards, enhanced data analytics capabilities, and reduced data redundancy and storage costs	Agency employees	0100.000000.000	Consistent with desired target.
3.3.3	Enhance customer-facing sections of the agency's systems and the call center, to positively improve the customer experience with the agency.	0%	100%	100%	Percent complete	Complete	State Fiscal Year	Calculated based upon % completion of activities associated with the effort, including achievement of milestones and/or production of deliverables.	Internal Records	Measure to be tracked and updated by Unemployment Insurance.	Improved customer satisfaction and experience, increased accessibility and usability, faster response times and service efficiency, consistent and reliable information, enhanced self-service options, personalized and tailored services, reduced frustration and error rates, increased customer engagement and retention, better feedback mechanisms, improved trust and transparency, and optimized call center operations	DEW Customers/Stakeholders (Employers, Claimants, Job Seekers, Tax Payers, etc.), Agency employees	1008.000000.000	Consistent with desired target.

Perf. Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes	
3.3.4	Work with CCWD partners to begin developing a central online portal for employers, jobseekers, students, educators, and other stakeholders to locate workforce development and education resources and services across the state.		0%	100%	100%	Percent complete	Complete	State Fiscal Year	Calculated based upon % completion of activities associated with the effort, including achievement of milestones and/or production of deliverables.	Internal Records	Measure to be tracked and updated by the Office of Statewide Workforce Development.	Centralized access to resources, information, and services, increased accessibility and usability, efficient job matching and workforce development, improved collaboration and communication among stakeholders, enhanced access to workforce development resources, improved career pathways for jobseekers and students, increased efficiency for employers in finding talent, simplified access to education and training programs, better data and resource integration, expanded awareness of available services, support for workforce and economic development goals, and increased transparency and access to public resources	DEW Customers/Stakeholders (Employers, Claimants, Job Seekers, Tax Payers, etc.), Agency partners, Agency employees, Government oversight bodies, the Public, Community Organizations/Partners, Businesses	4006.000000.000	Consistent with desired target.
4.1 Encourage collaboration, trust, and workforce engagement through utilizing, enhancing, and promoting a thorough Employee Relations Plan. State Objective: Education, Training, and Human Development															
4.1.1	Continue supporting and promoting employee recognition programs, engaging employees through outreach events both in-person and through virtual participation, and ensure the continued growth of the wellness committee.		0%	100%	100%	Percent complete	Complete	State Fiscal Year	Calculated based upon % completion of activities associated with the effort, including achievement of milestones and/or production of deliverables.	Internal Records	Measure to be tracked and updated by Human Resources.	Increased employee morale and job satisfaction, enhanced employee engagement, improved employee retention, promotion of a healthy work-life balance, fostering a positive organizational culture, better communication and team building, increased employee productivity, support for employee well-being, alignment with organizational values and goals, improved employee loyalty and advocacy, and encouragement of professional and personal growth	Agency employees	0100.000000.000	Consistent with desired target.
4.1.2	Develop a robust internal communication plan so that employees are actively recognized.		0%	100%	100%	Percent complete	Complete	State Fiscal Year	Calculated based upon % completion of activities associated with the effort, including achievement of milestones and/or production of deliverables.	Internal Records	Measure to be tracked and updated by Communications.	Increased employee morale and motivation, enhanced employee engagement, improved transparency and trust, boosted team collaboration and cohesion, better alignment with organizational goals, increased employee retention and loyalty, improved employee well-being, faster and more effective communication, more personalized and inclusive recognition, fostering positive organizational culture, improved manager-employee relationships, and alignment with employee development and growth	Agency employees	0100.000000.000	Consistent with desired target.
4.2 Develop a workplace that reflects key agency values (customer service, decisiveness, initiative, judgment, and leadership) by providing actionable performance feedback, professional development opportunities, and meaningful employee recognition. State Objective: Education, Training, and Human Development															
4.2.1	Incorporate key agency values into performance reviews for senior leadership.		0%	100%	100%	Percent complete	Complete	State Fiscal Year	Calculated based upon % completion of activities associated with the effort, including achievement of milestones and/or production of deliverables.	Internal Records	Measure to be tracked and updated by Human Resources.	Alignment with organizational mission and values, improved accountability and transparency, enhanced leadership development, consistency in decision-making and leadership behavior, improved employee morale and engagement, fostering positive organizational culture, stronger leadership accountability to ethical standards, improved organizational reputation and trust, increased focus on long-term organizational success, better alignment between leadership behavior and employee expectations, and encouragement of ethical decision making	Agency employees	0100.000000.000	Consistent with desired target.

Perf. Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes	
4.2.2	Increase follow up and tracking on employee performance management documents and achieve at least a 90% completion rate for the annual performance evaluation program.		0%	100%	100%	Percent complete	Complete	State Fiscal Year	Calculated based upon % completion of activities associated with the effort, including achievement of milestones and/or production of deliverables.	Internal Records	Measure to be tracked and updated by Human Resources.	Improved employee accountability, enhanced performance management, increased employee engagement and motivation, better alignment with organizational goals, clear documentation of performance and growth, improved manager-employee communication, identification of training and development needs, improved employee retention, increased fairness and transparency in performance assessment, recognition of high performance, improved organizational efficiency and effectiveness, enhanced goal setting and career progression, and increased leadership accountability	Agency employees	0100.000000.000	Consistent with desired target.
4.2.3	Implement a new dedicated performance management system that enhances supervisors' ability to facilitate more effective performance management conversations with subordinates.		0%	100%	100%	Percent complete	Complete	State Fiscal Year	Calculated based upon % completion of activities associated with the effort, including achievement of milestones and/or production of deliverables.	Internal Records	Measure to be tracked and updated by Human Resources.	Improved performance feedback and development, enhanced supervisor-employee communication, more structured and consistent performance management, increased employee engagement and motivation, better goal setting and alignment with organizational objectives, enhanced employee accountability, improved talent management and career development, data-driven decision-making, increased transparency in performance evaluations, enhanced supervisor effectiveness, better identification of high performers and underperformers, increased employee satisfaction and retention, streamlined performance documentation and tracking, improved organizational efficiency and productivity, and support for leadership development	Agency employees	0100.000000.000	Consistent with desired target.
4.3 Continue to improve the recruitment and onboarding process for new employees. State Objective: Education, Training, and Human Development															
4.3.1	Boost the agency's hiring and onboarding experience using employee check-ins and an engaging orientation program.		0%	100%	100%	Percent complete	Complete	State Fiscal Year	Calculated based upon % completion of activities associated with the effort, including achievement of milestones and/or production of deliverables.	Internal Records	Measure to be tracked and updated by Human Resources.	Employee integration and engagement, talent retention, operational efficiency, employee development and support, organizational culture and cohesion, long-term employee satisfaction, and employer branding	Agency employees	0100.000000.000	Consistent with desired target.
4.3.2	Reduce the agency's time-to-hire metrics and enhance agency recruiting efforts to secure the most qualified talent.		0%	100%	100%	Percent complete	Complete	State Fiscal Year	Calculated based upon % completion of activities associated with the effort, including achievement of milestones and/or production of deliverables.	Internal Records	Measure to be tracked and updated by Human Resources.	Access to top talent, operational continuity, resource efficiency, competitive advantage, improved candidate experience, organizational agility, and employee morale and team dynamics	Agency employees	0100.000000.000	Consistent with desired target.

Perf. Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes	
4.3.3	Maintain Employment Services positions in the state based on programming needs to include rural initiatives positions in geographically appropriate areas, regional workforce advisors in SC Works Centers, and Senior Business Consultants strategically placed in the states four planning regions.		0%	100%	100%	Percent complete	Complete	State Fiscal Year	Calculated based upon % completion of activities associated with the effort, including achievement of milestones and/or production of deliverables.	Internal Records	Measure to be tracked and updated by Human Resources and Employment Services.	Equitable access to services, community support and development, program effectiveness, responsiveness and adaptive services, stakeholder trust and satisfaction, and resource allocation efficiency	Agency employees	0512.000000.000	Consistent with desired target.
5.1 Leverage existing and new technologies to implement efficient workflows that improves performance toward state and agency goals. State Objective: Maintaining Safety, Integrity and Security															
5.1.1	Support enhancements to IT infrastructure, cybersecurity, and the effective use and visualization of relevant performance data.		0%	100%	100%	Percent complete	Complete	State Fiscal Year	Calculated based upon % completion of activities associated with the effort, including achievement of milestones and/or production of deliverables.	Internal Records	Measure to be tracked and updated by Information Technology and Information Security.	Operational efficiency, data security and privacy, informed decision-making, regulatory compliance, and stakeholder confidence	Agency employees	0100.000000.000	Consistent with desired target.
5.1.2	Improve efficiency by replacing procedures that require manual processing of data within agency workflow wherever possible.		0%	100%	100%	Percent complete	Complete	State Fiscal Year	Calculated based upon % completion of activities associated with the effort, including achievement of milestones and/or production of deliverables.	Internal Records	Measure to be tracked and updated by Information Technology.	Operational efficiency, cost-effectiveness, accuracy and reliability, timely delivery of services, scalability, and employee satisfaction and productivity	Agency employees	0100.000000.000	Consistent with desired target.
5.1.3	Implement chatbot assistance in the initial unemployment insurance (UI) claim application to assist claimants in completing the form.		0%	100%	100%	Percent complete	Complete	State Fiscal Year	Calculated based upon % completion of activities associated with the effort, including achievement of milestones and/or production of deliverables.	Internal Records	Measure to be tracked and updated by Unemployment Insurance.	User accessibility and support, efficiency in service delivery, accuracy and completion, resource optimization, inclusivity and accessibility, and stakeholder confidence and trust	DEW Customers/Stakeholders (Employers, Claimants, Job Seekers, etc.), Agency employees	1008.000000.000	Consistent with desired target.
5.2 Refine processes surrounding DEW customer-facing operations to eliminate any unnecessary administrative hurdles to receiving services. State Objective: Education, Training, and Human Development															
5.2.1	Update UI materials to ensure they are written in easily understandable language.		0%	100%	100%	Percent complete	Complete	State Fiscal Year	Calculated based upon % completion of activities associated with the effort, including achievement of milestones and/or production of deliverables.	Internal Records	Measure to be tracked and updated by Unemployment Insurance.	Clarity and comprehension, accessibility and inclusivity, informed decision-making, trust and confidence, efficiency in communication, and compliance and legal protection	DEW Customers/Stakeholders (Employers, Claimants, Job Seekers, Tax Payers, etc.), Agency partners, Agency employees, Government oversight bodies, the Public, Community Organizations/Partners, Businesses	1008.000000.000	Consistent with desired target.
5.2.2	Conduct review of UI application and weekly certification processes to eliminate unnecessary and/or ineffective issues.		0%	100%	100%	Percent complete	Complete	State Fiscal Year	Calculated based upon % completion of activities associated with the effort, including achievement of milestones and/or production of deliverables.	Internal Records	Measure to be tracked and updated by Unemployment Insurance.	Improved efficiency and streamlined processes, enhanced used experience, reduced processing times, increased accuracy and reduced errors, improved compliance and reduced fraud risk, enhanced fairness and transparency, better resource allocation, increased claimant satisfaction, enhanced data accuracy and reporting, reduced administrative burden, and improved program effectiveness	DEW Customers/Stakeholders (Employers, Claimants, Job Seekers, Tax Payers, etc.), Agency employees	1008.000000.000	Consistent with desired target.

Perf. Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes	
5.2.3	Implement three new initiatives or processes that facilitate the delivery of UI services and information in rural areas.		0%	100%	100%	Percent complete	Complete	State Fiscal Year	Calculated based upon % completion of activities associated with the effort, including achievement of milestones and/or production of deliverables.	Internal Records	Measure to be tracked and updated by Unemployment Insurance and Employment Services.	Increased accessibility to services, improved service delivery in underserved areas, enhanced communication and outreach, increased efficiency and effectiveness of service delivery, improved awareness and understanding of UI services, enhanced local support and resources, better utilization of technology, reduced barriers to service access, increased equity in service provision, enhanced data collection and analysis, and strengthened community relationships	DEW Customers/Stakeholders (Employers, Claimants, Job Seekers, Tax Payers, etc.), Agency partners, Agency employees, Government oversight bodies, the Public, Community Organizations/Partners, Businesses	1008.000000.000	Consistent with desired target.
5.2.4	Enhance UI benefit system to provide for electronic responses to wage audits.		0%	100%	100%	Percent complete	Complete	State Fiscal Year	Calculated based upon % completion of activities associated with the effort, including achievement of milestones and/or production of deliverables.	Internal Records	Measure to be tracked and updated by Unemployment Insurance.	Increased efficiency in processing, enhanced accuracy and reduced errors, faster resolution of audits, improved data management and accessibility, enhanced communication and transparency, reduced administrative burden, improved compliance and record keeping, enhanced security and confidentiality, better tracking and monitoring, increased user convenience, enhanced reporting capabilities, and reduced costs associated with paper processing and postage	DEW Customers/Stakeholders (Employers, Claimants, Job Seekers, Tax Payers, etc.), Agency employees, Government oversight bodies	1008.000000.000	Consistent with desired target.
6.1	Enhance the agency's integrity efforts by identifying and reducing fraud, increasing compliance requirements, improving quality, and impacting continuous improvements of agency policies and procedures.										State Objective: Maintaining Safety, Integrity and Security				
6.1.1	Implement a revised standard operating procedure to govern the investigation and referral of criminal fraud cases for potential prosecution.		0%	100%	100%	Percent complete	Complete	State Fiscal Year	Calculated based upon % completion of activities associated with the effort, including achievement of milestones and/or production of deliverables.	Internal Records	Measure to be tracked and updated by Unemployment Insurance.	Increased effectiveness in fraud investigation, improved consistency and standardization, enhanced compliance with legal and regulatory requirements, increased accountability and transparency, improved coordination and communication, enhanced fraud detection and prevention, better evidence collection and case preparation, enhanced training and support for staff, increased prosecution success rates, improved public trust and confidence, and enhanced risk management	DEW Customers/Stakeholders (Employers, Claimants, Job Seekers, Tax Payers, etc.), Agency partners, Agency employees, Government oversight bodies, the Public, Community Organizations/Partners, Businesses	1008.000000.000	Consistent with desired target.
6.1.2	Carry out the provisions of H.3992 by publishing a revised Installment Payment Agreement standard operating procedure and making enhancements to the SUITS tax system to automatically update tax rates.		0%	100%	100%	Percent complete	Complete	State Fiscal Year	Calculated based upon % completion of activities associated with the effort, including achievement of milestones and/or production of deliverables.	Internal Records	Measure to be tracked and updated by Unemployment Insurance.	Enhanced accuracy in tax rate calculations, improved efficiency in payment agreements, increased compliance with legislation, enhanced transparency and clarity in procedures, improved user experience, better data management and reporting, increased system reliability and functionality, streamlined administrative processes, enhanced compliance and risk management, and improved communication and customer service	DEW Customers/Stakeholders (Employers, Claimants, Job Seekers, Tax Payers, etc.), Agency employees, Government oversight bodies, the Public	1008.000000.000	Consistent with desired target.

Perf. Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes
6.1.3	Maintain current and implement new monitoring mechanisms to track the implementation of audit recommendations and measure the effectiveness of integrity initiatives.	0%	100%		25% Percent complete	Complete	State Fiscal Year	Calculated based upon % completion of activities associated with the effort, including achievement of milestones and/or production of deliverables.	Internal Records	Measure to be tracked and updated by Internal Audit and Finance.	Enhanced accountability and transparency, improved compliance with audit recommendations, increased effectiveness of integrity initiatives, better risk management, improved decision-making and resource allocation, enhanced organizational learning and improvement, increased confidence in agency operations, timely identification of implementation issues, effective communication and reporting, and alignment with strategic goals	Agency employees, Government oversight bodies, the Public	0100.000000.000	While we track and report on audit recommendations, we're still building and rolling out tools to track how recommendations are utilized to improve program integrity. As these new monitoring steps are more established, this metric will continue to rise.
6.1.4	Align technology and information services projects to Department of Administration standards, project planning guidelines, and utilization of shared services where appropriate.	0%	100%	100%	Percent complete	Complete	State Fiscal Year	Calculated based upon % completion of activities associated with the effort, including achievement of milestones and/or production of deliverables.	Internal Records	Measure to be tracked and updated by Information Technology and Information Security.	Improved project consistency and quality, enhanced efficiency and resource utilization, increased compliance with standards and regulations, better project planning and management, streamlined implementation and integration, enhanced collaboration and communication, improved accountability and transparency, greater risk management and mitigation, better alignment with strategic goals, and enhanced user experience and satisfaction	Agency employees, Government oversight bodies, Department of Administration, shared service providers	0100.000000.000	Consistent with desired target.
6.2 Establish program-specific budgets by scrutinizing grant awards and agency expenditures.										State Objective: Maintaining Safety, Integrity and Security				
6.2.1	Align funding allocations with strategic priorities and agency objectives and collaborate with stakeholders to prioritize efficiency, effectiveness, and transparency.	0%	100%	100%	Percent complete	Complete	State Fiscal Year	Calculated based upon % completion of activities associated with the effort, including achievement of milestones and/or production of deliverables.	Internal Records	Measure to be tracked and updated by Finance.	Enhanced strategic alignment, increased efficiency in resource utilization, improved effectiveness of programs and projects, enhanced transparency and accountability, better stakeholder engagement and collaboration, improved financial planning and budgeting, greater impact and value delivery, optimized allocation of resources, enhanced monitoring and evaluation, and increased organizational resilience	All stakeholders benefit from responsible stewardship of public resources.	0100.000000.000	Consistent with desired target.
6.2.2	Implement budgetary oversight mechanisms, such as regular monitoring, strategic planning, transparent reporting, risk management, compliance assurance, internal controls, and performance evaluation optimizing resource allocation.	0%	100%	25%	Percent complete	Complete	State Fiscal Year	Calculated based upon % completion of activities associated with the effort, including achievement of milestones and/or production of deliverables.	Internal Records	Measure to be tracked and updated by Finance.	Increased financial accountability, enhanced transparency, improved risk management, better compliance assurance, strengthened internal controls, effective strategic planning, optimized resource allocation, enhanced performance evaluation, improved decision-making, increased organizational resilience, and enhanced stakeholder confidence	All stakeholders benefit from responsible stewardship of public resources.	0100.000000.000	In FY2025, we began reviewing and updating budget processes to take a more proactive approach to budget management.
6.2.3	Improve process for financial reporting on budget revenues/expenditures vs actual revenues/expenditures on major agency funds and grants.	0%	100%	25%	Percent complete	Complete	State Fiscal Year	Calculated based upon % completion of activities associated with the effort, including achievement of milestones and/or production of deliverables.	Internal Records	Measure to be tracked and updated by Finance.	Enhanced financial transparency, improved accountability, better financial oversight, informed decision-making, enhanced compliance and risk management, optimized resource allocation, accurate performance measurement, increased financial management efficiency, enhanced communication with stakeholders, and greater financial integrity and accuracy	All stakeholders benefit from responsible stewardship of public resources.	0100.000000.000	In FY2025, Finance established processes to report on a number of major agency funds such as Contingency. We are refining processes to report on additional funds and grants during FY2026.

Perf. Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes	
6.2.4	Develop and implement periodic financial management reports that would also provide financial information needed to complete various required compliance monitoring reports.		0%	100%	25%	Percent complete	Complete	State Fiscal Year	Calculated based upon % completion of activities associated with the effort, including achievement of milestones and/or production of deliverables.	Internal Records	Measure to be tracked and updated by Finance.	Enhanced compliance with regulations, improved financial transparency, better accountability and oversight, informed decision-making, effective risk management, streamlined compliance reporting, enhanced financial planning and budgeting, increased financial accuracy, greater efficiency in financial management, and enhanced communication with stakeholders	All stakeholders benefit from responsible stewardship of public resources.	0100.000000.000	In FY2025, Finance established processes to report on a number of major agency funds such as Contingency. We are refining processes to report on additional funds and grants during FY2026.

FY2026

Strategic Plan Development

as submitted for the Accountability Report by:

R600 - DEPARTMENT OF EMPLOYMENT AND WORKFORCE

- Goal 1** Strengthen Leadership, Strategic Alignment, and a Culture of Accountability
- Goal 2** Deliver Consistent, Customer-Centered Employment and Workforce Services
- Goal 3** Provide Effective and Efficient Unemployment Insurance Services while Promoting Program Integrity
- Goal 4** Strengthen Workforce Readiness and Expand Career Pathways
- Goal 5** Optimize Internal Operations, Infrastructure, and Workforce Support
- Goal 6** Leverage Data and Insight to Strengthen Agency Intelligence and Impact

Perf. Measure Number	Description	Base	Target	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes
1.1 Promote enterprise-wide alignment and coordinated execution.										State Objective: Government and Citizens			
1.1.1	Execute messaging campaigns with program teams and executive leadership priorities.	0	6	Count	Equal to or greater than	State Fiscal Year	Count distinct campaigns executed	Campaign calendars, communications logs	Measure to be tracked and updated by Communications.	Clear and consistent communication	Agency staff, leadership	0100.000000.000	
1.1.2	Conduct internal reviews of draft contracts, agreements, and legal instruments on a rolling basis.	0	25	Count	Equal to or greater than	State Fiscal Year	Count of contracts/agreements reviewed	Legal team review logs	Measure to be tracked and updated by the Office of General Counsel.	Compliance and risk mitigation	Agency divisions, vendors	0100.000000.000	
1.1.3	Conduct a risk assessment that aligns with the six agency strategic priorities.	0%	100%	Percent complete	Complete	State Fiscal Year	% completion of risk assessment deliverables	Audit reports, risk templates	Measure to be tracked and updated by Internal Audit.	Enterprise risk management	Agency leadership	0100.000000.000	
1.1.4	Continue hosting quarterly division meetings, engaging division staff in various aspects of meeting planning and execution.	0	4	Count	Equal to or greater than	State Fiscal Year	Count number of division meetings held	Agendas/minutes, calendar invites	Measure to be tracked and updated by Workforce Development.	Staff engagement and transparency	Division staff	0100.000000.000	
1.1.5	Send weekly agency updates to the General Assembly, Governor's Office, and other key stakeholders.	0	52	Count	Equal to or greater than	State Fiscal Year	Count number of weekly updates distributed	Emails sent	Measure to be tracked and updated by Governmental Affairs.	Timely, accurate updates	General Assembly, Governor's Office	0100.000000.000	
1.2 Integrate strategic planning with budgeting and fiscal oversight.										State Objective: Government and Citizens			
1.2.1	Assign finance liaisons to serve as advisors to key program areas.	0	5	Count	Equal to or greater than	State Fiscal Year	Count assigned liaisons	Finance assignment records	Measure to be tracked and updated by Finance.	Financial expertise and guidance	Program areas	0100.000000.000	
1.2.2	Facilitate annual budget planning workshops with division leaders.	0	1	Count	Equal to or greater than	State Fiscal Year	Count workshops held	Workshop agenda & attendance	Measure to be tracked and updated by Finance.	Transparent budget planning	Division leaders	0100.000000.000	
1.2.3	Maintain proactive budget reviews and collaboration with executive leadership and program leads.	0	12	Count	Equal to or greater than	State Fiscal Year	Count monthly budget reviews held	Review logs, meeting invites	Measure to be tracked and updated by Finance.	Informed financial decisions	Executive leadership, program leads	0100.000000.000	
1.3 Strengthen accountability and workforce capacity by improving role clarity, skills development, and operational support systems.										State Objective: Government and Citizens			

Perf. Measure Number	Description	Base	Target	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes
1.3.1	Review and edit handbooks and standard operating procedures for specific positions to assist in succession planning efforts.	0%	70%	Percent complete	Equal to or greater than	State Fiscal Year	Count handbooks/SOPs reviewed	Final handbooks and SOPs developed	Measure to be tracked and updated by Employment Services.	Continuity and succession planning	Agency staff	0512.000000.000	
1.3.2	Align with Human Resources to develop a new agency-wide training program on time charging, coding, and supervisor responsibilities.	0%	100%	Percent complete	Complete	State Fiscal Year	% program development milestones complete	Training materials	Measure to be tracked and updated by Finance.	Staff compliance with timekeeping	All agency employees	0100.000000.000	
1.3.3	Develop a monthly New Manager Orientation program focused on core Human Resources processes and policies, for new supervisors.	0%	100%	Percent complete	Complete	State Fiscal Year	% of new manager orientation program developed	Training materials	Measure to be tracked and updated by Human Resources.	New managers trained consistently	New supervisors	0100.000000.000	
1.3.4	Develop and deliver a new course for Workforce Specialists on triaging customers, ensuring effective and efficient front-line service.	0%	100%	Percent complete	Complete	State Fiscal Year	% course development completed	Training materials	Measure to be tracked and updated by Human Resources.	Frontline staff effectiveness	Workforce Specialists	0100.000000.000	
1.3.5	Continue offering a structured and engaging new employee orientation and conducting check-ins post-orientation.	0%	85%	Percent complete	Equal to or greater than	State Fiscal Year	% orientations/check-ins	Orientation sign-ins, scheduled sessions	Measure to be tracked and updated by Human Resources.	Engaged, informed employees	New hires	0100.000000.000	
1.3.6	Engage in team cross training to maintain the division's operational integrity and continuity regardless of circumstance.	0	5	Count	Equal to or greater than	State Fiscal Year	Count cross-train sessions conducted	Training schedules	Measure to be tracked and updated by Labor Market Information.	Workforce resilience	Division staff	0100.000000.000	
1.4 Strengthen agency capacity to anticipate workforce trends and possible federal policy and program changes, adapting, when necessary, develop future-ready leaders, and align proactively with statewide priorities for the future of work. State Objective: Government and Citizens													
1.4.1	Ensure all new managers go through Supervisory Practices within one year of starting in their role.	0%	100%	Percent complete	Complete	State Fiscal Year	% of new managers who completed training	HR training records	Measure to be tracked and updated by Human Resources.	Strong leadership development	New managers	0100.000000.000	
1.4.2	Identify opportunities for engaging promising mid-level employees (staff and managers) to develop future Unemployment Insurance leadership.	0	2	Count	Equal to or greater than	State Fiscal Year	Count opportunities/programs developed	HR & UI talent pipeline records	Measure to be tracked and updated by Unemployment Insurance.	Future leadership pipeline	Mid-level UI staff	1008.000000.000	
1.4.3	Develop contingency plans to adapt staffing and activities in response to possible federal policy changes in the FY 2026 appropriations process.	0%	100%	Percent complete	Complete	State Fiscal Year	% completion of contingency plan milestones	Notes regarding policies tracked and analysis' developed	Measure to be tracked and updated by Labor Market Information.	Agency preparedness	Agency leadership & staff	0100.000000.000	

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1.4.4	Develop an action plan to facilitate orderly transition of WIOA Title I services and the structure and organization of the public workforce system pending changes to the amount and format of federal funding.	0%	100%	Percent complete	Complete	State Fiscal Year	% completion of action plan deliverables	WIOA program notes	Measure to be tracked and updated by Workforce Development.	Continuity of workforce services	WIOA Title I customers	2506.000000.000	
1.4.5	Track and communicate legislative review of regulations that impact the agency.	0	12	Count	Equal to or greater than	State Fiscal Year	Count legislative reviews/updates communicated	Legislative tracking logs	Measure to be tracked and updated by Governmental Affairs.	Compliance & transparency	General Assembly, Governor's Office	0100.000000.000	
2.1 Identify and respond to the evolving needs of job seekers, employers, and partners. State Objective: Government and Citizens													
2.1.1	Continue training programs focused on customer service, partner coordination, and digital tools.	0%	90%	Percent complete	Equal to or greater than	State Fiscal Year	% of staff that attends distinct trainings delivered.	Training attendance logs	Measure to be tracked and updated by Employment Services.	Improved staff skills	Agency staff	0512.000000.000	
2.1.2	Continue to receive customer feedback to address service barriers.	0%	100%	Percent complete	Complete	State Fiscal Year	% of customer feedback received and reviewed	Customer surveys	Measure to be tracked and updated by Employment Services.	Improved service design	Jobseekers, Employers	0512.000000.000	
2.1.3	Continue to expand hiring events and job fairs.	800	850	Count	Equal to or greater than	State Fiscal Year	Count hiring events and job fairs hosted	Scheduled event logs	Measure to be tracked and updated by Employment Services.	Access to employment opportunities	Job seekers, Employers	0512.000000.000	
2.1.4	Continue expanding and formalizing partnerships with universities and other stakeholders to promote evidence-based policymaking.	0	2	Count	Equal to or greater than	State Fiscal Year	Count partnerships formalized	MOAs, agreements	Measure to be tracked and updated by Labor Market Information.	Research-informed workforce policies	Universities, Research partners	0100.000000.000	
2.1.5	Utilize statewide employer survey to glean information about pain points and how the system can help.	0	1	Count	Equal to or greater than	State Fiscal Year	Count survey completed & analyzed	Employer survey data	Measure to be tracked and updated by Workforce Development.	Employer-informed strategies	Statewide employers	4006.000000.000	
2.2 Continue improving customer access and navigation services through tools and platforms—such as FindYourFuture.sc.gov, SC Works Online Services (SCWOS), and mobile resources—to personalize pathways, simplify access, and ensure seamless intake, triage, and referrals across programs and locations. State Objective: Government and Citizens													
2.2.1	Expand and promote SCWorks.org, FindYourFuture.sc.gov, and LMI.sc.gov.	0	3	Count	Equal to or greater than	State Fiscal Year	Count platforms with expansion activities	Web analytics, updates	Measure to be tracked and updated by Communications.	Enhanced access to services	Job seekers, Employers	0100.000000.000	
2.2.2	Advance and expand information access and public facing tools that guide students, families, and job seekers through education and career options (i.e. the Find Your Future Interim Hub, the continued research and work towards the creation of the State Education and Workforce Portal, as well as the creation of the Menu of Services to identify current programs related to workforce development).	0%	100%	Percent complete	Complete	State Fiscal Year	% completion of tool development and promotion	Project logs, deliverables achieved	Measure to be tracked and updated by the Office of Statewide Workforce Development.	Easier career navigation	Students, Families, Job seekers	9830.050000X000	

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2.2.3	Assist system owners and vendors with accessibility audits for all major public-facing systems.	0	3	Count	Equal to or greater than	State Fiscal Year	Count accessibility audits completed	Audit reports	Measure to be tracked and updated by Information Technology.	Accessible digital services	Job seekers, Employers, Public	0100.000000.000	
2.2.4	Continue implementation of SCWOS Modernization Project including the selection of a system vendor, completion and implementation of a Change Readiness Plan, with emphasis on communicating project goals and progress to frontline staff, and development of a partner integration plan.	0%	30%	Percent complete	Equal to or greater than	State Fiscal Year	% completion of milestones against project plan	Project tracker	Measure to be tracked and updated by Workforce Development.	Modernized workforce platform	Job seekers, Employers, Partners	2506.000000.000	
2.3 Pilot and expand new methods of innovative service delivery, such as mobile outreach, bundled service tracks and jobseeker coaching to better support customers with varying levels of digital access, readiness, and support needs. State Objective: Public Infrastructure and Economic Development													
2.3.1	Expand mobile and virtual services to reach rural and priority areas in the state.	0	46	Count	Equal to or greater than	State Fiscal Year	Count of mobile/virtual service events delivered, ensuring one per SC county	Event/service logs	Measure to be tracked and updated by Employment Services.	Expanded access in rural areas	Job seekers in rural/priority areas	0512.000000.000	
2.3.2	Develop a job fair support checklist and logistics timeline to standardize operations.	0%	100%	Percent complete	Complete	State Fiscal Year	% development of checklist and logistics plan	Documentation and logistics developed	Measure to be tracked and updated by Facilities.	Consistent job fair operations	Job seekers, Employers	0512.000000.000	
2.3.3	Design and pilot a policy academy and/or innovation lab framework.	0	2	Count	Equal to or greater than	State Fiscal Year	Count of frameworks developed	Pilot program notes	Measure to be tracked and updated by Workforce Development.	Innovation in workforce policy	Policymakers, Partners	0100.000000.000	
3.1 Improve the clarity of unemployment insurance information for claimants and employers to improve customer experience and reduce inadvertent errors. State Objective: Public Infrastructure and Economic Development													
3.1.1	Create an Unemployment Insurance Toolkit with Tools and Resources for Employers.	0%	100%	Percent complete	Complete	State Fiscal Year	% toolkit development completed	Toolkit drafts	Measure to be tracked and updated by Communications.	Employer awareness of UI processes	Employers	1008.000000.000	
3.1.2	Publish an Employer Handbook to provide comprehensive Unemployment Insurance information to new and existing employers.	0%	100%	Percent complete	Complete	State Fiscal Year	% handbook drafted, reviewed, and published	Handbook drafts	Measure to be tracked and updated by Unemployment Insurance.	Clear UI guidance	Employers	1008.000000.000	
3.1.3	Continue plain language updates to Unemployment Insurance initial claim application, weekly certification, and correspondence.	0%	100%	Percent complete	Complete	State Fiscal Year	% of plain language review & revisions completed	Application drafts	Measure to be tracked and updated by Unemployment Insurance.	Accessible, user-friendly UI materials	Claimants	1008.000000.000	
3.1.4	Provide additional opportunities for direct constituent feedback regarding the Unemployment Insurance program.	0	4	Count	Equal to or greater than	State Fiscal Year	Count feedback sessions conducted	Surveys, focus groups	Measure to be tracked and updated by Unemployment Insurance.	Improved customer service	UI claimants, Employers	1008.000000.000	
3.2 Strengthen fraud prevention and benefits integrity through data analytics and alerts. State Objective: Government and Citizens													

Perf. Measure Number	Description	Base	Target	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes
3.2.1	Conduct internal grant compliance reviews in partnership with Internal Audit.	0	4	Count	Equal to or greater than	State Fiscal Year	Count compliance reviews completed	Audit logs	Measure to be tracked and updated by Finance.	Accountability and compliance	UI claimants, Employers	0100.000000.000	
3.2.2	Collaborate with Systems Integration to design and deploy a comprehensive fraud analytics dashboard that proactively identifies suspicious claims for Unemployment Insurance Integrity staff to investigate.	0%	100%	Percent complete	Complete	State Fiscal Year	% of fraud dashboard design and deployment milestones	Project tracker	Measure to be tracked and updated by Unemployment Insurance.	Fraud prevention	UI Integrity staff	1008.000000.000	
3.2.3	Incorporate the new bank account validation offering from NASWA's Integrity Data Hub.	0%	100%	Percent complete	Complete	State Fiscal Year	% implementation of validation tool	Implementation logs	Measure to be tracked and updated by Unemployment Insurance.	Prevent fraud in UI payments	Claimants, Employers	1008.000000.000	
3.2.4	Collaborate with the Unemployment Insurance Integrity Team to refine criteria for referral of cases for prosecution consideration.	0%	100%	Percent complete	Complete	State Fiscal Year	% completion of criteria refinement process	Policy drafts	Measure to be tracked and updated by the Office of General Counsel.	Clear, fair prosecution standards	Employers, Claimants, Legal staff	1008.000000.000	
3.3 Increase responsiveness, transparency, and efficiency through strategic use of emerging technologies to handle routine claimant inquiries, promote self-service across channels, and effectively manage spikes in workload. State Objective: Government and Citizens													
3.3.1	Complete at least first three phases of a five-phase project to enhance the call center platform to, at a minimum, include generative voice AI in the IVR. Phase 1: Research and make a recommendation regarding call center platform enhancements. Phase 2: Develop procurement plan. Phase 3: Procure vendor. Phase 4: Design, build, and test new functionality. Phase 5: Implement.	0%	60%	Percent complete	Complete	State Fiscal Year	Count completed project phases	Project logs, deliverables achieved	Measure to be tracked and updated by Unemployment Insurance.	Improved claimant service experience	UI claimants	1008.000000.000	
3.3.2	Enhance the underlying SCUBI databases by completing the migration from Oracle to SQL.	0%	100%	Percent complete	Complete	State Fiscal Year	% go-live milestone achieved	Implementation plan	Measure to be tracked and updated by Unemployment Insurance.	Modernized UI benefits system	Claimants, Employers	1008.000000.000	
3.3.3	Serve as technical advisors and solution architects to help deliver key milestones of the Unemployment Insurance and Workforce Development systems upgrade projects in collaboration with the agency and vendors.	0	4	Count	Equal to or greater than	State Fiscal Year	Count advisory sessions completed	Meeting notes, calendar invites	Measure to be tracked and updated by Information Technology.	Smooth transition during upgrades	UI & Workforce divisions	0100.000000.000	
3.4 Ensure timely, high quality decisions regarding unemployment insurance benefit eligibility. State Objective: Government and Citizens													
3.4.1	Conduct regular management reviews of workflows and workloads to ensure that federal Unemployment Insurance benefit metrics are exceeded and develop plans to meet metrics if performance fall below federally acceptable levels of performance.	0%	100%	Percent complete	Complete	State Fiscal Year	% completion of workflow review	Process documentation	Measure to be tracked and updated by Unemployment Insurance.	Faster claim resolution	Claimants, Employers	1008.000000.000	

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3.4.2	Complete comprehensive review of existing Unemployment Insurance policies and procedures, revise and rescind as necessary, and make all current policies and procedures easily accessible to all staff.	0%	100%	Percent complete	Complete	State Fiscal Year	% policies and procedures posted & accessible	Policy repository	Measure to be tracked and updated by Unemployment Insurance.	Consistent policy awareness	UI staff	1008.000000.000	
4.1 Align training, credentials, and work-based learning opportunities, such as internships and apprenticeships, to priority occupations.										State Objective: Education, Training, and Human Development			
4.1.1	Career Peaks materials for elementary schools, teens, and young jobseekers.	0%	100%	Percent complete	Complete	State Fiscal Year	% of planned materials produced and distributed	Materials developed	Measure to be tracked and updated by Communications.	Early career awareness and access to exploration tools	K-12 Students, Parents, Educators	0100.000000.000	
4.1.2	Look for efficient or ready-made opportunities to expand the Explore SC@Work Campaign.	0	2	Count	Equal to or greater than	State Fiscal Year	Count of campaign expansions/updates annually	Communications and outreach data	Measure to be tracked and updated by Communications.	Raise awareness of workforce services	General Public, Jobseekers	0100.000000.000	
4.1.3	Strengthen partnerships and programs with schools and education in the state.	0%	100%	Percent complete	Complete	State Fiscal Year	% of partnerships remaining active or strengthening	Active formal partnerships, agreements	Measure to be tracked and updated by Employment Services.	Expand and sustain education-to-workforce pipelines	K-12, Technical Colleges, Universities	0512.000000.000	
4.1.4	Create an educational Program Alignment Toolkit that serves as an infrastructure of resources to enable the K-12, technical college, and higher education systems to individually and collectively ensure their respective educational curriculum, initiatives, and programming match workforce needs.	0	1	Count	Complete	State Fiscal Year	Count of Toolkit developed, piloted, and published	Toolkit resources	Measure to be tracked and updated by the Office of Statewide Workforce Development.	Align education programs with workforce demand	Teachers, Administrators, Policymakers	9830.050000X000	
4.1.5	Develop tools and processes to improve access to Registered Apprenticeship opportunities for WIOA Title I participants.	0	1	Count	Equal to or greater than	State Fiscal Year	Count of new tool/processes implemented	WIOA Title I program data	Measure to be tracked and updated by Workforce Development.	Expand apprenticeship access for jobseekers	WIOA Participants, Employers	2506.000000.000	
4.2 Strengthen workforce services and engagement for veterans.										State Objective: Education, Training, and Human Development			
4.2.1	Strengthen workforce services and engagement for veterans.	0%	100%	Percent complete	Complete	State Fiscal Year	% increase in veterans served	Veterans program reports	Measure to be tracked and updated by Employment Services.	Veterans receiving specialized employment support	Veterans, Military Families	0512.000000.000	
4.2.2	Coordinate with the S.C. Department of Veterans Affairs (SCDVA) to develop and implement procedures that connect active-duty military spouses, family members, veterans, and military retirees to job opportunities and career support.	0%	100%	Percent complete	Complete	State Fiscal Year	% increase in referral processes	Records of procedures	Measure to be tracked and updated by the Office of Statewide Workforce Development.	Seamless service navigation for Veterans	Veterans, Military Families	9830.050000X000	
4.3 Continue enhancing services for populations facing barriers to employment.										State Objective: Education, Training, and Human Development			
4.3.1	Integrate Employment Services outreach programs with community partners.	0	12	Count	Equal to or greater than	State Fiscal Year	Count number of outreach integrations	Outreach logs, partner agreements	Measure to be tracked and updated by Employment Services.	Stronger partnerships and community reach	Jobseekers, Community Organizations	0512.000000.000	

Perf. Measure Number	Description	Base	Target	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes
4.3.2	Create and maintain a SC Benefits Calculator to help families, case managers, and community providers understand the impact of earnings and assist families planning their exit from the use of these public benefits, with the goal of promoting self-sufficiency and maximizing use of available opportunities.	0	1	Count	Complete	State Fiscal Year	Verification of SC Benefits Calculator	Tools and resources available through Find Your Future	Measure to be tracked and updated by the Office of Statewide Workforce Development.	Promotion of self-sufficiency and use of available opportunities	Families, Case Managers, Community Providers	9830.050000X000	
4.3.3	Conduct a study and develop recommendations and tools to address barriers to labor participation related to affordable access to childcare.	0	1	Count	Complete	State Fiscal Year	Deliverable produced and published	Research study report	Measure to be tracked and updated by the Office of Statewide Workforce Development.	Reduce childcare barriers to workplace participation	Working Parents, Employers	9830.050000X000	
4.4 Coordinate targeted outreach and regional collaboration to drive program alignment. State Objective: Government and Citizens													
4.4.1	Launch DEW podcast to amplify citizen awareness of workforce opportunities and initiatives.	0	1	Count	Complete	State Fiscal Year	Verification of podcast launch	Comms / media records	Measure to be tracked and updated by Communications.	New channels of access for workforce content	Jobseekers, Employers, General Public	0100.000000.000	
4.4.2	Continue sharing information about partner resources and services through SC Works Information Sessions.	0	4	Count	Equal to or greater than	State Fiscal Year	Count sessions delivered	Session invites, agendas, attendance	Measure to be tracked and updated by Workforce Development.	Improved awareness of services	SC Works Customers	2506.000000.000	
5.1 Improve internal processes and operational readiness to support effective, efficient service delivery across the agency. State Objective: Government and Citizens													
5.1.1	Evaluate moving internal messaging to DEW Connect and promote it as a real-time source for information.	0	1	Count	Complete	State Fiscal Year	Evaluation report and communications rollout	SharePoint / DEW Connect records	Measure to be tracked and updated by Communications.	Centralized internal communication	DEW Staff	0100.000000.000	
5.1.2	Streamline reporting and remove duplication of effort.	0	1	Count	Complete	State Fiscal Year	Compare # of reports before/after streamlining	Process improvement files	Measure to be tracked and updated by Employment Services.	Reduced duplication, efficiency	DEW Divisions, Leadership	0512.000000.000	
5.1.3	Finalize and publish a prioritized list of internal construction and permanent improvement projects.	0	1	Count	Complete	State Fiscal Year	Deliverable produced	Facilities list	Measure to be tracked and updated by Facilities.	Prioritized facility planning	Agency Leadership, Staff	0100.000000.000	
5.1.4	Launch a centralized grants management calendar with deadlines for reporting and drawdowns.	0	1	Count	Complete	State Fiscal Year	Confirmation of launch and active updates maintained	Finance reports	Measure to be tracked and updated by Finance.	Ensure timely submissions and reduce missed deadlines	DEW Program Managers, Finance Staff	0100.000000.000	
5.1.5	Prioritize and execute process automations tied to grant tracking, approval workflows, and performance reporting.	0	3	Count	Equal to or greater than	State Fiscal Year	Count of automated processes deployed	Process logs	Measure to be tracked and updated by Information Technology.	Improve speed and accuracy of grant processing	DEW Staff handling grants	0100.000000.000	
5.1.6	Develop grants management processes and procedures, differentiating processes and requirements for formula funds, federal discretionary grants, and non-federal discretionary grants.	0%	70%	Percent complete	Equal to or greater than	State Fiscal Year	Confirmation of SOPs finalized and published	Processes and procedures documented	Measure to be tracked and updated by Workforce Development.	Provide compliance clarity and consistency	DEW Staff	0100.000000.000	

Perf. Measure Number	Description	Base	Target	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes
5.2 Continue to foster a workforce reflective of key agency values and strengthen internal engagement, retention, and development by promoting professional growth, actionable feedback, and meaningful employee recognition.													
5.2.1	Revise and launch statewide Employment Services onboarding.	0%	80%	Percent complete	Equal to or greater than	State Fiscal Year	Confirmation of statewide onboarding launch	Training records	Measure to be tracked and updated by Employment Services.	Build staff capability quickly and consistently	New ES Staff	0512.000000.000	
5.2.2	Develop a "Finance 101" reference guide for staff and non-financial managers.	0	1	Count	Complete	State Fiscal Year	Confirmation of guide publication and distribution	Reference files	Measure to be tracked and updated by Finance.	Equip staff with accessible finance reference	All DEW Staff	0100.000000.000	
5.2.3	Align performance evaluation documents with agency values and the strategic plan.	0%	90%	Percent complete	Equal to or greater than	State Fiscal Year	% of performance evaluation documents aligned with agency values and the strategic plan	Performance Evaluation records	Measure to be tracked and updated by Human Resources.	Ensure performance reviews support strategy	All DEW Staff	0100.000000.000	
5.2.4	Promote and expand employee recognition programs, including informal recognition options. Continue to offer formal recognition programs.	0	2	Count	Equal to or greater than	State Fiscal Year	Count of recognition programs offered	HR Reports	Measure to be tracked and updated by Human Resources.	Increase employee engagement	All DEW Staff	0100.000000.000	
5.2.5	Agency personnel are provided the cybersecurity awareness, training, and resources required to perform their cybersecurity-related tasks.	0%	90%	Percent complete	Equal to or greater than	State Fiscal Year	% of agency personnel that receive the training	Training records	Measure to be tracked and updated by Information Security.	Protect data and systems	All DEW Staff	0100.000000.000	
5.2.6	Create and distribute SC Works 101 through the SC Works LMS to provide consistent and relevant training for SC Works staff.	0%	100%	Percent complete	Complete	State Fiscal Year	% of SC Works staff that receives training	LMS Training records	Measure to be tracked and updated by Workforce Development.	Consistent staff training and service delivery	SC Works Staff	2506.000000.000	
5.3 Reinforce workplace safety and employee support.													
5.3.1	Visit every DEW facility during FY 2025–2026 to assess building conditions and engage with on-site managers.	0	1	Count	Complete	State Fiscal Year	Count of DEW facilities visited	On-site visit reports, manager check-ins	Measure to be tracked and updated by Facilities.	Facility conditions assessed and staff engaged	DEW Facility Managers, Staff	0100.000000.000	
5.3.2	Update and test all relevant emergency procedures and protocols (fire and life safety) as mandated.	0%	100%	Percent complete	Complete	State Fiscal Year	% of procedures and protocols tested and updated	Safety reports	Measure to be tracked and updated by Facilities.	Protect staff and property	All DEW Staff	0100.000000.000	
5.3.3	Continue state-wide benefit education and conduct active shooter safety trainings in partnership with SLED.	0%	90%	Percent complete	Equal to or greater than	State Fiscal Year	% of employees trained	Attendance records	Measure to be tracked and updated by Human Resources.	Staff preparedness and self-sufficiency	All DEW Staff	0100.000000.000	
5.3.4	Align wellness initiatives with PEBA benefits and host wellness events statewide.	0	4	Count	Equal to or greater than	State Fiscal Year	Count of wellness events held	Registration and attendance records, schedule of events	Measure to be tracked and updated by Human Resources.	Staff well-being and engagement	All DEW Staff	0100.000000.000	

Perf. Measure Number	Description	Base	Target	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes
5.3.5	Maintain an active wellness committee and publish regular initiatives.	0	4	Count	Equal to or greater than	State Fiscal Year	Count of initiatives published	HR Records, Initiative Communications	Measure to be tracked and updated by Human Resources.	Promote healthy work environment	All DEW Staff	0100.000000.000	
5.4 Refine cybersecurity, information technology, and infrastructure resilience. State Objective: Maintaining Safety, Integrity and Security													
5.4.1	The agency mission, vision, expectations, dependencies, and legal, regulatory, and contractual requirements surround cybersecurity risk management decisions are documented.	0%	100%	Percent complete	Complete	State Fiscal Year	Count of Documentation completed and approved	Information Security records	Measure to be tracked and updated by Information Security.	Ensure consistent risk-based decision-making and accountability	Agency Leadership	0100.000000.000	
5.4.2	Establish, document, and communicate cybersecurity roles, responsibilities, & authorities with the agency to foster accountability, performance assessment, and continuous improvement.	0%	100%	Percent complete	Complete	State Fiscal Year	% of roles formally documented, communicated, and acknowledged	Information Security records	Measure to be tracked and updated by Information Security.	Clear responsibilities for cybersecurity risk management	All DEW Staff	0100.000000.000	
5.4.3	Identify areas of improvement to agency assets, processes, procedures, and activities surrounding cybersecurity risk management.	0%	90%	Percent complete	Equal to or greater than	State Fiscal Year	% of compliance with security controls	Security gap assessment	Measure to be tracked and updated by Information Security.	Minimize cybersecurity risk and compliance with regulatory requirements	All DEW Staff	0100.000000.000	
5.4.4	Implement safeguards to limit access to physical & logical assets to authorized users, services, & hardware. Ensure safeguards are commensurate with assessed risk of unauthorized access.	0%	90%	Percent complete	Equal to or greater than	State Fiscal Year	% of safeguards put in place	Information Security Records	Measure to be tracked and updated by Information Security.	Protect sensitive data and systems	All DEW Staff	0100.000000.000	
5.4.5	Transition IT infrastructure to Shared Services at Department of Administration.	0%	100%	Percent complete	Equal to or greater than	State Fiscal Year	% of systems transitioned	Project / deliverables log	Measure to be tracked and updated by Information Technology.	Efficient IT operations and support	All DEW Staff	0100.000000.000	
6.1 Strengthen data production and infrastructure. State Objective: Government and Citizens													
6.1.1	Produce all required data and meet all contractual benchmarks for CES, LAUS, QCEW, and OEWS deliverables and track performance through reporting logs.	0%	100%	Percent complete	Equal to or greater than	State Fiscal Year	% of deliverables submitted on time	LMI report logs	Measure to be tracked and updated by Labor Market Information.	Accurate, timely labor market data	Agency Leadership, Federal Partners	0100.000000.000	
6.1.2	Identify firms with potentially inaccurate SOC codes and contact them for outreach.	0%	100%	Percent complete	Equal to or greater than	State Fiscal Year	% of firms contacted	SOC Code reports and database	Measure to be tracked and updated by Labor Market Information.	Accurate employer data for UI and labor market programs	Employers, UI & LMI Program Staff	1008.000000.000	

Perf. Measure Number	Description	Base	Target	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes
6.1.3	Identify, document, classify, and prioritize agency assets that enable the agency to achieve its mission. This includes but not limited to Data, Hardware, Software, Systems, Facilities, Services, and People.	0%	90%	Percent complete	Equal to or greater than	State Fiscal Year	% of assets documented	Asset repository reports	Measure to be tracked and updated by Information Security.	Identify and protect agency assets	All DEW Staff	0100.000000.000	
6.1.4	The cybersecurity risk to the agency, its assets, and individuals is identified, assessed, and communicated.	0%	95%	Count	Equal to or greater than	State Fiscal Year	% of total risks assessed and communicated	Risk register	Measure to be tracked and updated by Information Security.	Minimize cybersecurity risk	All DEW Staff	0100.000000.000	
6.2 Continue the dissemination and use of actionable data products.													
										State Objective: Government and Citizens			
6.2.1	Continue to provide Employment Services programs with standardized, visual, understandable dashboards.	0%	85%	Percent complete	Equal to or greater than	State Fiscal Year	Count of programs using dashboards	Program reports	Measure to be tracked and updated by Employment Services.	Actionable program data provided	All ES Staff, Agency Leadership	0512.000000.000	
6.2.2	Create an annual supply gap analysis report which may include, but is not limited to: (a) evaluation of current and projected future employer demands. (b) determination of the makeup of the state's labor force and identifying the industries and occupations that are thriving by constructing a baseline analysis of the state's demographics and performing an analysis of the trends in the workforce and education infrastructure pipeline, including the supply of graduates in the state and the number of graduates by degree/certificate category. (c) identifying the supply of skills found in the workforce, and demand for skills employers' need from the workforce, and a means for determining how to close gaps that exist between the supply and demand of such skills; and (d) reviewing growing industry and occupation clusters.	0	1	Count	Complete	State Fiscal Year	Report completed and published by deadline	Supply gap analysis report	Measure to be tracked and updated by the Office of Statewide Workforce Development.	Align workforce programs with employers needs	Employers, WD Staff	9830.050000X000	
6.2.3	Develop and publish a monthly data-focused Trends publication.	0	12	Count	Equal to or greater than	State Fiscal Year	Count of monthly issues	LMI and Communications publications	Measure to be tracked and updated by Labor Market Information.	Stakeholders informed on workforce trends	Agency Leadership, Employers, General Public	0100.000000.000	
6.2.4	Continue to develop and deliver dashboards and data access tools for leadership and operational teams.	0%	100%	Percent complete	Equal to or greater than	State Fiscal Year	% of requests delivered	Service request tickets	Measure to be tracked and updated by Information Technology.	Leadership and teams remain informed	Agency Leadership and Operational Teams	0100.000000.000	
6.3 Strengthen practical data use and shared insight generation.													
										State Objective: Government and Citizens			
6.3.1	Track job fair support requests and delivery metrics for scheduling and performance monitoring.	0%	100%	Percent complete	Equal to or greater than	State Fiscal Year	% of requests delivered	Event request logs	Measure to be tracked and updated by Facilities.	Timely, well-supported job fairs	Employers, Job Seekers, Program Staff	0512.000000.000	

Perf. Measure Number	Description	Base	Target	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes
6.3.2	Establish a central financial document repository with templates and guidance.	0	1	Count	Complete	State Fiscal Year	Repository created and accessible	Documentation repository	Measure to be tracked and updated by Finance.	Reduce errors, improve access to documents	All DEW Staff	0100.000000.000	
6.3.3	Develop recruitment analytics to support continued improvement of hiring strategies and refine reposting protocols.	0	1	Count	Complete	State Fiscal Year	Analytics dashboard deployed and used	HR hiring records and dashboard	Measure to be tracked and updated by Human Resources.	Optimize recruitment and retention	HR Staff, Agency Leadership	0100.000000.000	
6.3.4	Conduct monthly employee stay surveys at random, gathering feedback around all agency programs and departments, and report annually on resulting action items.	0%	100%	Percent complete	Equal to or greater than	State Fiscal Year	Count of surveys completed and % reported on	HR surveys and annual report	Measure to be tracked and updated by Human Resources.	Enhance employee engagement and retention	All DEW Staff	0100.000000.000	
6.3.5	Maintain a legal knowledge repository with templates, FAQs, and best practices.	0%	100%	Percent complete	Equal to or greater than	State Fiscal Year	% of best practices documented	Legal records	Measure to be tracked and updated by the Office of General Counsel.	Staff can access accurate legal guidance quickly	All DEW Staff	0100.000000.000	
6.4 Bolster agencywide standards, roles, and practices to ensure data accuracy, consistency, and responsible use. State Objective: Government and Citizens													
6.4.1	Develop standard operating procedures for grant onboarding, budgeting, and closeout.	0%	100%	Percent complete	Equal to or greater than	State Fiscal Year	Number of SOPs completed versus required	Finance and grants records	Measure to be tracked and updated by Finance.	Ensure compliance, reduce errors in grant management	Finance Staff, Grant Supported Staff and Program Managers	0100.000000.000	
6.4.2	Strengthen collaboration across the agency to enhance data usability by maintaining coordination and ensuring strategic data system alignment and communication protocols.	0%	100%	Percent complete	Equal to or greater than	State Fiscal Year	Number of protocols implemented versus total planned	Coordination and communication protocol documentation	Measure to be tracked and updated by Information Technology.	Facilitate accurate, timely decision-making	All DEW Staff	0100.000000.000	

2025

Budget Data

as submitted for the Accountability Report by:

R600 - DEPARTMENT OF EMPLOYMENT AND WORKFORCE

State Funded Program No.	State Funded Program Title	Description of State Funded Program	(Actual) General	(Actual) Other	(Actual) Federal	(Actual) Total	(Projected) General	(Projected) Other	(Projected) Federal	(Projected) Total
0100.000000.000	Administration	The program provides executive leadership and administrative services for the Agency. Projected balance provides the authorization for much of the cost allocated to the federal grants via the cost allocation plan.	\$ -	\$ 1,937.62	\$ 1,452,105.23	\$ 1,454,042.85	\$ 240,106.00	\$ 4,968.00	\$ 14,337,735.00	\$ 14,582,809.00
0512.000000.000	Employment Service	The program provides for the matching of job seekers with employers who need workers.	\$ 902,613.72	\$ 2,560,824.99	\$ 12,768,860.40	\$ 16,232,299.11	\$ 1,374,962.00	\$ 15,518,763.00	\$ 13,075,669.00	\$ 29,969,394.00
1008.000000.000	Unemployment Insurance	The program provides for assessing and collecting Unemployment Insurance Taxes. Oversees the filing of unemployment claims and benefit payments.	\$ 1,665,485.55	\$ 6,915,602.92	\$ 30,318,885.32	\$ 38,899,973.79	\$ 1,629,811.00	\$ 16,327.00	\$ 33,498,217.00	\$ 35,144,355.00
2506.000000.000	Workforce Investment Act	The program assists businesses in meeting their needs for skilled workers and provide individuals with access to training that helps them prepare for work	\$ 311,600.00	\$ 467,289.88	\$ 29,051,604.25	\$ 29,830,494.13	\$ -	\$ 210,000.00	\$ 23,374,282.00	\$ 23,584,282.00
3008.000000.000	Trade Adjustment Assistance	The program provides reemployment services to workers adversely impacted by increased imports or by a shift in production of services to another country	\$ -	\$ -	\$ 488,096.25	\$ 488,096.25	\$ -	\$ -	\$ 10,524,000.00	\$ 10,524,000.00
3507.000000.000	Appeals	The program provides assistance for appeals related to unemployment benefits, unemployment tax, trade, set-off debt, special labor disputes, and other contested matters decided by the Agency	\$ 460,591.07	\$ -	\$ -	\$ 460,591.07	\$ 614,138.00	\$ -	\$ 2,616,435.00	\$ 3,230,573.00
4006.000000.000	Coord Workforce Dev	This program is responsible for engaging in discussions, collaboration, and information sharing concerning the ability of the State to prepare and train workers to meet current and future workforce needs.	\$ 3,620,080.19	\$ 1,230.02	\$ -	\$ 3,621,310.21	\$ 6,068,323.00	\$ 250,000.00	\$ 1,859,376.00	\$ 8,177,699.00
4504.000000.000	Regional Wrkfree Adv	This program shall provide oversight to the regional workforce advisors (RWA), which are to coordinate and facilitate the delivery of information, resources, and services to students, educators, employers, and the community as provided in this article. It shall ensure that RWA's are providing services in schools and directly to students regarding opportunities available to students in industries and businesses across the State.	\$ 457,016.87	\$ -	\$ -	\$ 457,016.87	\$ 631,196.00	\$ 177,100.00	\$ 450,000.00	\$ 1,258,296.00

State Funded Program No.	State Funded Program Title	Description of State Funded Program	(Actual) General	(Actual) Other	(Actual) Federal	(Actual) Total	(Projected) General	(Projected) Other	(Projected) Federal	(Projected) Total
6001.300000.000	Region Educ Centers	Redesignate regional education centers as regional workforce advisors and provide for the oversight, functions, responsibilities, and geographic configuration requirements of the centers.	\$ 89,504.60	\$ -	\$ -	\$ 89,504.60	\$ -	\$ -	\$ -	\$ -
9500.050000.000	State Employer Contributions	Expenses related to SCDEW's employer share of benefit costs that include retirement, health and dental insurance, worker's compensation, social security.	\$ 1,070,783.62	\$ 498,217.53	\$ 16,218,328.71	\$ 17,787,329.86	\$ 2,426,311.00	\$ 267,826.00	\$ 16,191,110.00	\$ 18,885,247.00
9817.130000X000	Be Pro Be Proud	Be Pro Be Proud is an initiative to bring a new generation of professionals to SC's Skilled trades. The concept is a tractor trailer with modules installed that will allow students to have a hands on experience with various jobs via virtual reality.	\$ 491,450.88	\$ -	\$ -	\$ 491,450.88	\$ -	\$ -	\$ -	\$ -
9830.050000X000	STWD WRKFRCE H. 3726	The State education and workforce development act seeks to coordinate, align, and enhance all publicly funded workforce development services and centralize oversight of the entities that provide these services to enhance accountability, enhance transparency, and promote a customer-centric workforce system so that the opportunities available through it are easy to access, highly effective, and simple to understand, and to provide a mechanism to marshal workforce development resources and services to meet the immediate and future needs of specialized industry workforce demands and economic development commitments of this State and in specific areas of the State.	\$ 1,689,226.32	\$ -	\$ -	\$ 1,689,226.32	\$ -	\$ -	\$ -	\$ -

2025

Legal Data

as submitted for the Accountability Report by:

R600 - DEPARTMENT OF EMPLOYMENT AND WORKFORCE

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2025
§ 38-55-550	State	Statute	Civil penalties for violations of article; costs; payment; use of revenues; Attorney General to assist Insurance Fraud Division; consent agreements	Not related to agency deliverable		No Change
20 C.F.R. Part 670	Federal	Statute	Regulations regarding the Job Corps under Title I of the Workforce Investment Act	Requires a service	Regulations governing administration, funding, and operation, and reporting requirements for the Job Corps Program.	No Change
§ 1-23-111	State	Statute	This provision sets forth the processes and procedures for the promulgation of regulations by Agencies, including the regulation process, public hearing, report of presiding official, and options if an unfavorable determination is issued. With respect to DEW, where the governing authority is a single director, any public hearing for the promulgation of new agency regulations must be conducted by an administrative law judge. Law includes requirements for submission of testimony and written exhibits and evidence.	Report our agency must/may provide		No Change
§ 1-23-115	State	Statute	This provision sets forth the regulations requiring assessment reports, reports contents, exceptions and preliminary assessment reports for proposed regulations which have a substantial economic impact. Every regulation which has a substantial economic impact must have an assessment report containing statutory requirements. It must be submitted to the Office of Research and Statistics of Revenue and Fiscal Affairs which will issue a final report according to statutory requirements.	Report our agency must/may provide		Amended

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2025
§ 1-23-120	State	Statute	This provision sets forth the procedure and requirements for the approval of regulations. Proposed regulations first must be submitted to the Legislative Council in accordance with statutory requirements before submission to the General Assembly.	Report our agency must/may provide		Amended
§ 1-23-125	State	Statute	This provision sets forth the processes and procedures for approval, disapproval, and modification of proposed regulations by the legislative committee and procedures for the agency upon disapproval of proposed regulation.	Report our agency must/may provide		Amended
§ 1-23-126	State	Statute	This provision sets forth the processes and procedures when an interested person petitions the agency for the promulgation, amendment, or repeal of an agency regulation.	Requires a manner of delivery		No Change
§ 1-23-130	State	Statute	This provision sets forth the processes, procedures, and substantive requirements for a proposed immediate, emergency regulation where there is an imminent peril to public health, safety, or welfare.	Report our agency must/may provide		No Change
§ 1-23-140	State	Statute	This provision sets forth the duties of the agency for public inspection of the agency, including policy and procedure statements, all final orders, decisions, and opinions.	Report our agency must/may provide		No Change
§ 1-23-150	State	Statute	This provision allows any person to contest the agency's authority to promulgate a regulation.	Not related to agency deliverable		No Change
§ 1-23-160	State	Statute	This provision acknowledges the full force and effect of law of all state agency regulations promulgated according to law prior to January 1, 1977.	Not related to agency deliverable		No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2025
§ 1-23-330	State	Statute	This provision governs evidentiary rules in contested hearings.	Requires a manner of delivery		No Change
§ 1-23-340	State	Statute	This provision sets forth procedure for issuance of decision in a contested case where the majority of the agency officials who render the final decision have not heard the case.	Requires a manner of delivery		No Change
§ 1-23-350	State	Statute	This provision sets forth the procedure for issuance of a final decision in a contested case and its substantive requirements.	Report our agency must/may provide		No Change
§ 1-23-360	State	Statute	This provision governs communication between agency employees authorized to render a decision in a contested case and parties participating or connected with the matter.	Requires a manner of delivery		No Change
§ 1-23-380	State	Statute	Governs judicial review of appeals of final administrative decisions of DEW; Appeal must be filed/served within 30 days to Administrative Law Court; Scope of review is confined to record and to determining whether DEW's decision is supported by substantial evidence or controlled by error of law.	Not related to agency deliverable		No Change
§ 12-49-10 et. Seq	State	Statute	Leins and Suits Generally with respect to enforced collection of taxes generally.	Not related to agency deliverable		No Change
§ 12-49-1110	State	Statute	This provision sets forth definitions related to rights of real property mortgagees.	Not related to agency deliverable		No Change
§ 12-49-1120	State	Statute	This provision sets forth notice requirements when real property is levied against for tax collection.	Not related to agency deliverable		No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2025
§ 12-49-1130	State	Statute	This is the Notice Form.	Not related to agency deliverable		No Change
§ 12-49-1140	State	Statute	This provision states that the tax collector must keep records of each notice.	Not related to agency deliverable		No Change
§ 12-49-1150	State	Statute	This provision states that for a mortgagee to be provided notice, each year the mortgagee must file a list of property in each county in which real property is owned and provide requisite contact and identification information so that a mortgagee list can be compiled.	Not related to agency deliverable		No Change
§ 12-49-1160	State	Statute	This provision sets forth the Form for the mortgagee list.	Not related to agency deliverable		No Change
§ 12-49-1170	State	Statute	This provision authorizes the tax collector to be given access to the mortgagee list through any mutually acceptable medium.	Not related to agency deliverable		No Change
§ 12-49-1180	State	Statute	This provision recognizes the rights, security, and interest of a mortgagee under this Chapter.	Not related to agency deliverable		No Change
§ 12-49-1190	State	Statute	This provision sets out the service and notice requirements for the levy and sale of a mobile or manufactured home.	Not related to agency deliverable		No Change
§ 12-49-1200	State	Statute	This provision is the Form of Notice for levy and sale of manufactured or mobile home.	Not related to agency deliverable		No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2025
§ 12-49-1210	State	Statute	This provision requires the tax collector to keep records of notice and sets out requirements.	Not related to agency deliverable		No Change
§ 12-49-1220	State	Statute	This provision sets forth the procedures for notice of levy and sale of mobile or manufactured homes.	Not related to agency deliverable		No Change
§ 12-49-1230	State	Statute	This provision allows and sets forth the requirements for lienholders when filing a collateral list with the tax collector of each county where the lienholder's collateral is located.	Not related to agency deliverable		No Change
§ 12-49-1240	State	Statute	This is the Form of a collateral list and supplement.	Not related to agency deliverable		No Change
§ 12-49-1250	State	Statute	The collateral list and supplement may be filed through any mutually agreed acceptable medium.	Not related to agency deliverable		No Change
§ 12-49-1260	State	Statute	This provision allows use of the collateral list only for purposes provided in this article only.	Not related to agency deliverable		No Change
§ 12-49-1270	State	Statute	This provision states that unless the tax collector complies with the law, the rights of the lienholder are not affected by a tax sale and transfer of title pursuant to a tax sale. The rights of a lienholder are not affected by the failure to file a collateral list to the tax collector or assessor, except as specifically provided in this article.	Not related to agency deliverable		No Change
§ 12-49-1280	State	Statute	This provision lists the circumstances which do not constitute grounds for avoidance of a tax sale.	Not related to agency deliverable		No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2025
§ 12-49-1290	State	Statute	This provision identifies the circumstances which do not constitute a defense to a lienholder's effort to void a tax sale.	Not related to agency deliverable		No Change
§ 12-49-20	State	Statute	This provision authorizes country treasurer to attach lien to collect taxes under certain conditions.	Funding agency deliverable(s)		No Change
§ 12-49-30	State	Statute	This provision allows for a lien against personal property subsequently acquired by debtor.	Funding agency deliverable(s)		No Change
§ 12-49-40	State	Statute	This provision allows the county treasurer to execute against all personal property subject to taxation and all real property returned delinquent to satisfy debt.	Funding agency deliverable(s)		No Change
§ 12-49-50	State	Statute	This provision allows for county treasurer collection of unpaid chattel tax.	Funding agency deliverable(s)		No Change
§ 12-49-60	State	Statute	This provision allows for priority payment of liens when real estate sold under writ, order, or court proceeding.	Funding agency deliverable(s)		No Change
§ 12-49-85	State	Statute	This provision relates to uncollectible ad valorem taxes on real or personal property.	Funding agency deliverable(s)		No Change
§ 12-49-90	State	Statute	This provision authorizes collection of taxes legally due other states and empowers the SC Attorney General to file suit in other states to collect taxes owed SC.	Not related to agency deliverable		No Change
§ 12-49-910	State	Statute	This provision authorizes and sets out procedure and requirements for levy and seizure of personal property of defaulting taxpayer.	Funding agency deliverable(s)		No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2025
§ 12-49-920	State	Statute	Upon service, tax collector effectuates first lien upon personal property.	Funding agency deliverable(s)		No Change
§ 12-49-930	State	Statute	This provision prohibits interference with property seized by tax collector.	Funding agency deliverable(s)		No Change
§ 12-49-940	State	Statute	This provision authorizes and sets forth notice requirements for sale of seized property at public auction.	Funding agency deliverable(s)		No Change
§ 12-49-950	State	Statute	This provision mandates a mandatory bid by Forfeited Land Commission when the sale of the seized property does not satisfy the amount owed in unpaid taxes, assessments, and costs.	Not related to agency deliverable		No Change
§ 12-49-960	State	Statute	This provision authorizes the tax collector to deliver possession of the property to the purchaser upon payment of money.	Funding agency deliverable(s)		No Change
§ 12-49-970	State	Statute	This Article is an alternative remedy for collection of delinquent taxes and does not repeal existing tax laws.	Not related to agency deliverable		No Change
§ 12-53-10 et. Seq	State	Statute	Pursuant to § 41-31-400(B), DEW may utilize the collection methods used by SCDOR in their collection of unpaid income taxes for the purposes of collecting both unpaid unemployment taxes as well as unpaid unemployment overpayments. See § 41-41-40(A)(2) ("[Overpayments] must be collectible in the manner provided in Sections 41-31-380 through 41-31-400 for the collection of past due contributions.")	Not related to agency deliverable		No Change
§ 12-53-20	State	Statute	This provision relates to the levy on and seizure of intangibles and provides notice requirement to the taxpayer.	Not related to agency deliverable		No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2025
§ 12-53-30	State	Statute	This provision requires that the DOR preserve seized property and provides for assessment and payment of costs associated with preservation.	Not related to agency deliverable		No Change
§ 12-53-40	State	Statute	The DOR or its representative is authorized to assess costs and fees to be deducted from the sale proceeds before payment of liens or claims.	Requires a manner of delivery		No Change
§ 12-53-45	State	Statute	This provision authorizes the DOR to electronically file documents for collection of taxes with county clerks of court and registrars of deeds.	Not related to agency deliverable		No Change
§ 12-53-50	State	Statute	This provision authorizes and sets out procedure for the DOR, after deducting costs, to remit the amount of liens or claims to the appropriate clerk of court. Remittance shall be by voucher by the State Treasurer.	Not related to agency deliverable		No Change
§ 12-53-60	State	Statute	This provision states that the chapter provisions are cumulative, and are complementary to and in addition to other provisions of law.	Not related to agency deliverable		No Change
§ 12-54-10 et. Seq	State	Statute	Definitions.	Not related to agency deliverable		No Change
§ 12-54-100	State	Statute	This provision authorizes the DOR to investigate and examine a tax return for correctness and the tax payer shall comply and assist in providing the requested information.	Not related to agency deliverable		No Change
§ 12-54-110	State	Statute	This provision grants the DOR the power to summon anyone/taxpayer under certain itemized circumstances. The DOR may file contempt proceedings for failure to appear.	Not related to agency deliverable		No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2025
§ 12-54-120	State	Statute	This provision defines "tax lien" and allows the DOR to execute on the lien.	Not related to agency deliverable		No Change
§ 12-54-122	State	Statute	This provision defines "security interest" and "mechanics lien" and covers Notice of lien, exemptions from validity of lien, priority of liens or security interests, filing of notice, due diligence, and subrogation of rights.	Not related to agency deliverable		No Change
§ 12-54-123	State	Statute	This provision states that a person who surrenders levied property to the DOR, must not be held personally liable for any obligation or liability to the taxpayer and any other person with respect to that property.	Not related to agency deliverable		No Change
§ 12-54-124	State	Statute	This provision states that taxes due before the date of transfer of a majority of business assets constitutes a lien against the assets in the hands of the purchaser or transferee, which remains until taxes are paid.	Funding agency deliverable(s)		No Change
§ 12-54-125	State	Statute	This provision allows the DOR to withdraw warrants of distraint issued against a corporation under certain circumstances.	Not related to agency deliverable		No Change
§ 12-54-126	State	Statute	This provision states that any person issued license(s) to operate a business, must remit unpaid and accrued taxes and return the license upon closing, selling, or transferring the business to another entity or person.	Not related to agency deliverable		No Change
§ 12-54-127	State	Statute	This provision assigns liability for taxes owed for both real and personal property when said property has been transferred.	Not related to agency deliverable		No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2025
§ 12-54-130	State	Statute	This provision provides that when a taxpayer fails to pay taxes owed, the DOR may serve a written notice and demand with the taxpayer's employer, instruction employer to withhold up to twenty-five percent of compensation due for each pay period until the full amount of taxes owed is paid.	Not related to agency deliverable		No Change
§ 12-54-135	State	Statute	This provision states that if the person who received the notice to withhold fails to remit the sum, then that person is liable for the total of the notice.	Not related to agency deliverable		No Change
§ 12-54-138	State	Statute	This provision states that when a taxpayer receives a duplicate refund, the DOR may assess and collect the amount of the duplicate refund in the same manner as taxes are collected. No interest is charged where the taxpayer returns an uncashed, duplicate refund check.	Not related to agency deliverable		No Change
§ 12-54-15	State	Statute	All taxes, interest, and penalties imposed by Title 12 are personal debt of the person liable.	Not related to agency deliverable		No Change
§ 12-54-155	State	Statute	This provision allows imposition of a penalty tax equaling twenty-five percent of the amount of underpayment where underpayment is attributable to substantial understatement of tax or a substantial valuation misstatement.	Not related to agency deliverable		No Change
§ 12-54-160	State	Statute	This provision allows the DOR the discretion to waive, dismiss, or reduce penalties unless specifically prohibited otherwise.	Not related to agency deliverable		No Change
§ 12-54-17	State	Statute	The Attorney General is authorized to file suit to recover taxes, penalties, and interest due under Title 12.	Not related to agency deliverable		No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2025
§ 12-54-170	State	Statute	This provision states that penalties and interest collected under this chapter must be deposited in the appropriate fund and appropriately distributed in accordance with chapter's provisions.	Not related to agency deliverable		No Change
§ 12-54-180	State	Statute	Penalties and interest imposed under this chapter must be collected in same manner other taxes are collected.	Not related to agency deliverable		No Change
§ 12-54-190	State	Statute	This provision states that terms of this chapter take precedence over other related statutory provision unless otherwise specified.	Not related to agency deliverable		No Change
§ 12-54-195	State	Statute	This provision defines "responsible person" with respect to obligation to remit state or local sales taxes collected by a retailer under Chapter Thirty-six of Title 12 or collected by DOR on behalf of political subdivision of State. This provision assigns liability for failure to remit taxes.	Not related to agency deliverable		No Change
§ 12-54-196	State	Statute	This provision sets forth a retailer's liability and penalties for collecting excessive state or local sales tax. Under certain circumstances, the retailer will not be penalized.	Not related to agency deliverable		No Change
§ 12-54-200	State	Statute	This provision allows the DOR the discretion to require a taxpayer to post a bond, deposit and maintain taxes owed in a separate bank or financial institution if the taxpayer fails to timely file a return or pay a tax. The statute sets forth the details and requirements.	Not related to agency deliverable		No Change
§ 12-54-210	State	Statute	This provision requires a person liable for tax, license, fee, or surcharge, or responsibility for filing a tax return to keep attendant books, papers, and records. Failure to do so can result in imposition of penalties. Microfilm copies are accepted in lieu of actual documents.	Not related to agency deliverable		No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2025
§ 12-54-220	State	Statute	This provision grants DOR authority to allow the IRS to inspect any taxpayer return or supply an IRS representative with pertinent information concerning any item contained in the return.	Not related to agency deliverable		No Change
§ 12-54-225	State	Statute	This provision authorizes the DOR to enter into agreements with other states for the mutual exchange of tax returns and related information.	Not related to agency deliverable		No Change
§ 12-54-227	State	Statute	This provision authorizes and governs the DOR's right to contract with collection agencies for the collection of delinquent taxes.	Not related to agency deliverable		No Change
§ 12-54-230	State	Statute	This provision mandates that DEW provide DOR access to its Employer's Quarterly Report and any by-product reports. These reports are not subject to FOIA requests.	Not related to agency deliverable		No Change
§ 12-54-240	State	Statute	This provision governs and prohibits the DOR from divulging information in any report or return unless otherwise provided by law. Penalties attach for unlawful disclosure. Listed exceptions apply.	Not related to agency deliverable		No Change
§ 12-54-25	State	Statute	This provision sets forth rules governing interest due on the unpaid portion of taxes until paid in full.	Not related to agency deliverable		No Change
§ 12-54-250	State	Statute	This provision authorizes the DOR to demand immediate payment of money owed when a person owes \$15,000 or more. Rules for implementation of this provision are set out.	Not related to agency deliverable		No Change
§ 12-54-260	State	Statute	This provision covers setoff for delinquent taxes owed, and sets out applicable definitions and requirements of law.	Funding agency deliverable(s)		No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2025
§ 12-54-270	State	Statute	This provision classifies s a returned refund check as unclaimed property.	Not related to agency deliverable		No Change
§ 12-54-42	State	Statute	This provision sets out the terms for the imposition of penalties against an employer who fails to furnish or file a withholding statement.	Funding agency deliverable(s)		No Change
§ 12-54-43	State	Statute	This provision sets forth the civil penalties for failing to file a required tax return or statement with the DOR.	Not related to agency deliverable		No Change
§ 12-54-44	State	Statute	This provision sets forth the criminal penalties for failure to file a required tax return or statement with the DOR.	Not related to agency deliverable		No Change
§ 12-54-46	State	Statute	This provision provides that an individual subject to withholding and required to give information to his employer is liable for penalties under certain circumstances.	Not related to agency deliverable		No Change
§ 12-54-47	State	Statute	This provision allows imposition of penalties where tax preparer fails to include own taxpayer ID number.	Not related to agency deliverable		No Change
§ 12-54-50	State	Statute	This provision allows for imposition of penalty for returned checks due to insufficient funds.	Not related to agency deliverable		No Change
§ 12-54-55	State	Statute	This provision imposes a penalty for underpayment of estimated tax by individual, estate, trust, or corporate taxpayer.	Not related to agency deliverable		No Change
§ 12-54-70	State	Statute	This provision allows for an extension of time for filing returns and paying taxes, as provided.	Not related to agency deliverable		No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2025
§ 12-54-75	State	Statute	This provision allows the State Treasurer to authorize state agencies which collect revenues to accept electronic forms of payment.	Not related to agency deliverable		No Change
§ 12-54-85	State	Statute	Except as detailed therein, taxes must be determined and assessed within thirty-six months from the date the return was filed or due to be filed, which ever was later.	Not related to agency deliverable		No Change
§ 12-54-87	State	Statute	This provision allows a discount for timely filing of returns, including where late filing was due to reasonable cause.	Not related to agency deliverable		No Change
§ 12-54-90	State	Statute	This provision allows the DOR to revoke a license held by taxpayer when person fails to comply with law or regulation.	Not related to agency deliverable		No Change
§ 12-56-10 et. Seq	State	Statute	Establishes the Setoff Debt Collection Act. Pursuant to § 41-41-40, DEW utilizes this Act to intercept the State income tax refunds of persons owing debts to DEW such as unemployment overpayments and delinquent unemployment taxes.	Not related to agency deliverable		No Change
§ 12-56-100	State	Statute	This provision requires claimant agencies to indemnify DEW for any injuries, actions, liabilities, or proceedings arising from this Chapter.	Requires a manner of delivery		No Change
§ 12-56-110	State	Statute	This provision authorizes DEW to promulgate regulations and prescribe forms necessary to implement the terms of this Chapter.	Requires a service	DEW may create necessary regulations an forms.	No Change
§ 12-56-120	State	Statute	This statute states that the SC DOR and IRS are exempt from the notice and appeal provisions of Chapter 12. State setoff appeal procedure is governed by Title 12, Chapter 60.	Not related to agency deliverable		No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2025
§ 12-56-20	State	Statute	This provision sets forth definitions under the Setoff Debt Collection Act.	Not related to agency deliverable		No Change
§ 12-56-30	State	Statute	This provision authorizes claimant agencies to submit for collection debts owed, provide necessary identifying information about the debtor.	Report our agency must/may provide		No Change
§ 12-56-40	State	Statute	This provision states that the agency may opt out of the setoff program under the chapter where cost prohibitive.	Not related to agency deliverable		No Change
§ 12-56-50	State	Statute	This provision states that the department must assist in collection of debt owed any other claimant agency by setting off of any refunds due to debtor.	Not related to agency deliverable		No Change
§ 12-56-60	State	Statute	This provisions sets out notification/certification requirements by claimant agency seeking setoff before department can determine whether a refund is owed recipient-debtor. If a refund is owed, the department shall set off the delinquent debt against the amount of the refund.	Requires a service	Setoff against refunds rules.	No Change
§ 12-56-62	State	Statute	This provision states that the debtor must be given written notice of intent to setoff debt owed claimant agency and sets forth the terms of notice.	Requires a service	Setoff notice requirements.	No Change
§ 12-56-63	State	Statute	This provision sets forth jurisdictional procedure and requirements for a debtor to protest a setoff proceeding. Authorizes an administrative fee under certain circumstances.	Not related to agency deliverable		No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2025
§ 12-56-65	State	Statute	This provision sets forth procedures and requirements for claimant agency to conduct a hearing on debtor's protest as prerequisite to submitting debt setoff to department. Sets out rules for appeal by debtor to ALC and refund where appropriate.	Not related to agency deliverable		No Change
§ 12-56-67	State	Statute	This provision states that this section does not create a right to a jury trial where one did not already exist. If the right exists independently of this section, then the debtor must follow rules of procedure set forth.	Not related to agency deliverable		No Change
§ 12-56-70	State	Statute	This provision sets out procedure for claimant agency to collect through setoff and the priority for multiple claims.	Distribute funding to another entity		No Change
§ 12-56-80	State	Statute	This provision sets out DEW's procedure and accounting requirements for transmitting proceeds collected from setoff to the claimant agency as well as claimant agency's reporting duties to debtor.	Report our agency must/may provide	Also covers transmittal/accounting of money.	No Change
§ 12-56-90	State	Statute	This provision states that confidential information obtained in pursuit of setoff collections must remain confidential, with penalties for disclosure.	Requires a manner of delivery		No Change
§ 38-55-530	State	Statute	Authority to prosecute under Title 38, Chapter 55 is granted under this provision which states, in relevant part: " 'Authorized agency' means... the Department of Employment and Workforce" S.C. Code Ann. § 38-55-530(A)	Not related to agency deliverable		No Change
§ 38-55-540	State	Statute	Establishes criminal Penalties for making a false statement or misrepresentation, or assisting, abetting, soliciting or conspiring to do so; Restitution to Victims	Not related to agency deliverable		No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2025
§ 41-27-120	State	Statute	This provision defines "agricultural labor."	Not related to agency deliverable		No Change
§ 41-27-130	State	Statute	This provision defines the term "annual payroll" for purposes of calculating contributions under Chapters 27 through 41.	Not related to agency deliverable		No Change
§ 41-27-140	State	Statute	This provision sets forth the formula for calculating the average weekly wage.	Requires a manner of delivery		No Change
§ 41-27-150	State	Statute	This provision defines base period and alternative base period for the purpose of calculating benefits. The department is authorized to contact an employer to establish wage information and create rules necessary to implement the determination of wage information.	Requires a manner of delivery		No Change
§ 41-27-160	State	Statute	This provision defines the term "benefit year" for the purpose of determining eligibility for benefits.	Requires a manner of delivery		No Change
§ 41-27-170	State	Statute	This provision defines the term "benefits" as it relates to unemployment under Chapters 27 through 41.	Requires a manner of delivery		No Change
§ 41-27-180	State	Statute	This provision defines the term "claimant."	Requires a manner of delivery		No Change
§ 41-27-190	State	Statute	This provision provides that the term "Department" refers to the S.C. Department of Employment and Workforce.	Not related to agency deliverable		No Change
§ 41-27-20	State	Statute	This provision is a declaration of state public policy, intended to guide the interpretation of Chapters 27 through 41 for purposes of public good and the general welfare of the citizens of SC.	Not related to agency deliverable		No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2025
§ 41-27-200	State	Statute	This provision defines the term "contributions" which must be paid to the State unemployment compensation fund by an employer.	Funding agency deliverable(s)		No Change
§ 41-27-210	State	Statute	This provision defines the term "employer."	Funding agency deliverable(s)		No Change
§ 41-27-220	State	Statute	This provision defines the term "employing unit" and rules for allowing the continuation of a partnership under Chapters 27 through 41.	Funding agency deliverable(s)		No Change
§ 41-27-230	State	Statute	This provision defines the term "employment."	Requires a manner of delivery		No Change
§ 41-27-235	State	Statute	This provision defines "employment" in relation to Native American tribes as related to benefits and contributions.	Funding agency deliverable(s)		No Change
§ 41-27-240	State	Statute	This provision defines the term "employment office" which serve claimants as part of the state public employment office system.	Requires a manner of delivery		No Change
§ 41-27-250	State	Statute	This provision defines "employment security administration fund" from which administrative expenses incurred under Chapters 27 through 41 shall be paid.	Funding agency deliverable(s)		No Change
§ 41-27-260	State	Statute	This provision defines "exempted employment" as used in Chapters 27 through 41.	Requires a manner of delivery		No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2025
§ 41-27-265	State	Statute	This provision defines the term "corporate officer" and allows corporate officers to be exempted from unemployment benefits provided certain requirements and formalities are followed.	Funding agency deliverable(s)		No Change
§ 41-27-270	State	Statute	This provision defines the term "fund" for purposes of unemployment compensation.	Funding agency deliverable(s)		No Change
§ 41-27-280	State	Statute	This provision defines the term "hospital."	Not related to agency deliverable		No Change
§ 41-27-290	State	Statute	This proviso defines "institution of higher education."	Not related to agency deliverable		No Change
§ 41-27-30	State	Statute	This provision pertains to statutory construction and intent in interpreting these chapters.	Not related to agency deliverable		No Change
§ 41-27-300	State	Statute	This provision defines "insured work."	Requires a manner of delivery		No Change
§ 41-27-310	State	Statute	This provision defines "insured worker."	Requires a manner of delivery		No Change
§ 41-27-320	State	Statute	This provision defines the term "payments in lieu of contributions."	Requires a manner of delivery		No Change
§ 41-27-330	State	Statute	This provision defines "Secretary of Labor."	Not related to agency deliverable		No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2025
§ 41-27-340	State	Statute	This provision defines " educational institution."	Not related to agency deliverable		No Change
§ 41-27-350	State	Statute	This provision defines "State."	Not related to agency deliverable		No Change
§ 41-27-360	State	Statute	This provision defines the term "statewide average weekly wage."	Requires a manner of delivery		No Change
§ 41-27-370	State	Statute	This provision defines the term "unemployed."	Requires a manner of delivery		No Change
§ 41-27-380	State	Statute	This statute defines the term "wages."	Not related to agency deliverable		No Change
§ 41-27-390	State	Statute	This provision defines the term "hospital."	Not related to agency deliverable		No Change
§ 41-27-40	State	Statute	This provision reserves the right of the General Assembly to amend or repeal all or part of Chapters 27 through 41.	Not related to agency deliverable		No Change
§ 41-27-410	State	Statute	Establishes the computation of the administrative contingency assessment and to whom it applies.	Funding agency deliverable(s)		No Change
§ 41-27-510	State	Statute	Establishes that DEW must promulgate regulation applicable to individuals who are unemployed in any manner.	Requires a service	Requires DEW to promulgate regulations for classes of unemployed people.	No Change
§ 41-27-520	State	Statute	Establishes the threshold for which included and excluded services for an employer will be considered employment.	Not related to agency deliverable		No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2025
§ 41-27-525	State	Statute	Establishes that an eligible individual whose base period includes part-time work shall not be denied benefits for seeking part-time employment.	Requires a manner of delivery		No Change
§ 41-27-530	State	Statute	Establishes that an employing unit which maintains two or more establishments will be considered a single employing unit for purposes of these Chapters.	Not related to agency deliverable		No Change
§ 41-27-540	State	Statute	Indicates that a person employed to assist agents or employees of an employing unit will be deemed an employee of the employing unit.	Not related to agency deliverable		No Change
§ 41-27-550	State	Statute	Provides that under appropriate circumstances DEW may enter into agreements with other state and federal agencies.	Requires a service	Federal and Interstate unemployment compensation agreements basis for payment of UI compensation.	No Change
§ 41-27-560	State	Statute	Provides that reports or communications made during the normal course of business cannot be used in a libel or slander suit.	Not related to agency deliverable		No Change
§ 41-27-570	State	Statute	Provides that DEW must be a party to any suit to enjoin the collection of contributions and that the AG's Office or a DEW attorney must defend the suit.	Requires a service	Must be party to litigation for collections.	No Change
§ 41-27-580	State	Statute	Provides that in a civil action DEW may be defended by a DEW attorney or the AG's Office.	Not related to agency deliverable		No Change
§ 41-27-590	State	Statute	Provides that in cases of significant fraud or criminal violations of Chapters 27 through 41, the cases shall be referred to/prosecuted by the AG's Office.	Requires a service	DEW must refer criminal violations to the AG's office for prosecution.	No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2025
§ 41-27-600	State	Statute	Establishes the DEW may settle cases and provides a procedure to follow upon the decision to compromise.	Not related to agency deliverable		No Change
§ 41-27-610	State	Statute	Establishes that the failure to do an act anywhere in the state under Chapters 27 through 41 shall be deemed, in part, a failure to do an act in Columbia.	Not related to agency deliverable		No Change
§ 41-27-620	State	Statute	Establishes that a certificate of DEW that a required act was not done is prima facie evidence of the alleged action.	Not related to agency deliverable		No Change
§ 41-27-630	State	Statute	Provides that neither DEW nor the state is liable for any sum in excess of the amount of available money to pay benefits.	Not related to agency deliverable		No Change
§ 41-27-640	State	Statute	Provides that unemployment insurance coverage is extended to political subdivisions of the state.	Not related to agency deliverable		No Change
§ 41-27-650	State	Statute	Provides that DEW must work with the Budget and Control Board and the Dept. of Commerce on certain computer hardware and software matters.	Requires a service		No Change
§ 41-27-710	State	Statute	This provision sets out the composition of the nominating committee and its meeting requirements to select and nominate a qualified person as Executive Director of the Department of Employment and Workforce.	Not related to agency deliverable		No Change
§ 41-27-720	State	Statute	This provision outlines the duties of the nominating committee.	Not related to agency deliverable		No Change
§ 41-27-725	State	Statute	This provision outlines the powers of the nominating committee in the performance of its duties to nominate an Executive Director.	Not related to agency deliverable		No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2025
§ 41-27-730	State	Statute	This provision sets out the terms for reimbursement of expenses incurred by committee members in the performance of their duties.	Not related to agency deliverable		No Change
§ 41-27-740	State	Statute	This provision allows the nominating committee to use support staff and sets out the which staff may be called upon to assist.	Not related to agency deliverable		No Change
§ 41-27-750	State	Statute	This statute authorizes the Department of Employment and Workforce Review Committee to conduct a comprehensive study of other states' unemployment and workforce structures, responsibilities, qualifications, and compensation. The committee may prepare a report and submit it to the General Assembly and Governor.	Not related to agency deliverable		No Change
§ 41-27-760	State	Statute	Establishes rules of behavior for prospective candidates for the Appellate Panel and for the General Assembly in the election of Appellate Panel members.	Not related to agency deliverable		No Change
§ 41-29-110	State	Statute	Establishes the powers and duties of DEW.	Requires a service	Agency must administer its duties according to law.	No Change
§ 41-29-120	State	Statute	Establishes the DEW must maintain and publish various reports and statistics and provides that DEW may require that employing units provide DEW with certain reports and statistics.	Report our agency must/may provide		No Change
§ 41-29-140	State	Statute	Establishes that DEW may establish reciprocal agreements with other states or federal agencies for combining wages to establish whether entitled to unemployment benefits.	Requires a manner of delivery	DEW may establish reciprocal agreements to determine eligibility and payment of benefits.	No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2025
§ 41-29-160	State	Statute	This provision states that information obtained pursuant to the administration of Chapter 27 through 41 is confidential.	Requires a service	The department must secure information and keep it confidential.	No Change
§ 41-29-170	State	Statute	This provision allows a claimant or his legal representative to be give information related to the prosecution of his claim, subject to certain requirements.	Report our agency must/may provide		No Change
§ 41-29-180	State	Statute	Establishes that DEW should attempt to confine reports to the minimum necessary.	Not related to agency deliverable		No Change
§ 41-29-190	State	Statute	Establishes that in the discharge of its duties, DEW may administer oaths or affirmations, take depositions and issue subpoenas.	Requires a service	Outlines manner in which DEW may execute its duties.	No Change
§ 41-29-20	State	Statute	Establishes the creation of DEW and the provides for the appointment, removal, compensation and duties of the Executive Director.	Not related to agency deliverable		No Change
§ 41-29-200	State	Statute	Provides that an individual cannot be excused from complying with a DEW subpoena on the grounds it may incriminate them. All testimony and evidence supplied by an individual to DEW cannot be used in a subsequent prosecution of subject the individual to penalty or forfeiture.	Not related to agency deliverable		No Change
§ 41-29-210	State	Statute	Provides the penalties for refusal or failure to obey a subpoena.	Not related to agency deliverable		No Change
§ 41-29-220	State	Statute	Allows for and establishes the process for DEW to examine returns or reports of Banks.	Not related to agency deliverable		No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2025
§ 41-29-240	State	Statute	This provision requires the Agency to cooperate with the Railroad retirement Board and other federal agencies relating to the administration of Chapters 27-41.	Not related to agency deliverable		No Change
§ 41-29-250	State	Statute	Provides that DEW must make regulations, reports to the Governor and General Assembly, and all other suitable materials available on DEW's website and available for printing and public distribution.	Report our agency must/may provide		No Change
§ 41-29-270	State	Statute	Provides that DEW may promulgate regulations for the operation of an emergency unemployment compensation system in emergency situations.	Requires a service	Allows DEW to create rules to establish emergency operations.	No Change
§ 41-29-280	State	Statute	Provides that DEW must yearly submit an annual report no later than January 15th, to the Governor and General Assembly and make recommendations for any appropriate statutory changes.	Report our agency must/may provide		No Change
§ 41-29-290	State	Statute	Provides that DEW must notify the Governor and General Assembly and provide recommendations if it believes a change in contribution of benefit rates is necessary.	Report our agency must/may provide		No Change
§ 41-29-300	State	Statute	Establishes the creation of the DEW Appellate Panel and provides for the powers, purpose and composition of the Panel.	Not related to agency deliverable		No Change
§ 41-29-310	State	Statute	Transferred the operation and execution of the Workforce Investment Act program from the Dept. of Commerce to DEW.	Not related to agency deliverable		No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2025
§ 41-29-35	State	Statute	This provision sets out the requirements a candidate for Executive Director must meet to be considered for nomination, as well as the nominating and selection procedure.	Not related to agency deliverable		No Change
§ 41-29-40	State	Statute	Establishes the creation of the Unemployment Compensation and Employment Services divisions of DEW and provides that each must have a director.	Not related to agency deliverable		No Change
§ 41-29-50	State	Statute	Establishes the Executive Director may appoint an advisory council and provides for the membership of the council.	Not related to agency deliverable		No Change
§ 41-29-80	State	Statute	This provision sets out the classification, salary schedules, and minimum personnel standards for all positions under Chapters 27 through 41.	Not related to agency deliverable		No Change
§ 41-31-10	State	Statute	States that each employer shall pay unemployment tax contributions equal to the tax rate assigned to rate class twenty, except as otherwise provided by Title 41, Chapters 27 through 41.	Funding agency deliverable(s)		No Change
§ 41-31-100 thru -120	State	Statute	Provides rules for the transfer of an employer's benefit experience record and the computation of tax rates when a business is acquired and continued by a successor	Funding agency deliverable(s)		No Change
§ 41-31-110	State	Statute	This provision pertains to the computation of base rate contributions of successor employers.	Funding agency deliverable(s)		No Change
§ 41-31-120	State	Statute	This provision requires that the department be notified upon merger, purchase, consolidation, devise, inheritance, or otherwise of a distinct, severable, identifiable part of a business of an employer. The purpose is to determine the benefit experience record of the predecessor employer attributable to the successor employer.	Funding agency deliverable(s)		No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2025
§ 41-31-125	State	Statute	Provides alternate rules for assignment of employment benefit record upon acquisition or reorganization of an existing business unit; designed to prevent "SUTA dumping" and provides for penalties for knowing violations	Funding agency deliverable(s)		No Change
§ 41-31-130	State	Statute	Establishes that DEW is not authorized or required to refund any sums lawfully paid into the trust fund and provides that only unemployment benefits may be paid out of the trust fund; however, DEW may make adjustments to accounts for future contributions under certain circumstances	Funding agency deliverable(s)		No Change
§ 41-31-140	State	Statute	Governs the transfer of experience rating account	Funding agency deliverable(s)		No Change
§ 41-31-150	State	Statute	Provides treatment of assessment for a fractional part of a cent	Funding agency deliverable(s)		No Change
§ 41-31-160	State	Statute	Establishes that DEW shall not require contribution and wage reports more frequently than quarterly	Not related to agency deliverable		No Change
§ 41-31-170	State	Statute	Provides that DEW shall annually report to any employer the account status and provides for protest rights within 30 days of report mailing	Report our agency must/may provide		No Change
§ 41-31-20	State	Statute	Establishes that DEW shall maintain separate accounts for each employer in order to determine an employer's unemployment experience for the purpose of tax rate assignments; also provides for joint accounts under certain circumstances.	Funding agency deliverable(s)		No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2025
§ 41-31-30	State	Statute	Provides that DEW shall annually classify employers' contribution rates based on their actual experience (with respect to taxable wages reported and unemployment benefits charged against their accounts).	Requires a service	DEW shall annually determine an employer's contribution rate.	No Change
§ 41-31-310	State	Statute	Establishes that an employer's tax contributions shall not be deducted from employees' wages and limits assessments to four years	Funding agency deliverable(s)		No Change
§ 41-31-320	State	Statute	Directs that DEW examine contribution reports as soon as practicable and computer contribution due.	Funding agency deliverable(s)		No Change
§ 41-31-330	State	Statute	Provides for imposition of penalty for deliberate understatement of contribution.	Not related to agency deliverable		No Change
§ 41-31-340	State	Statute	Establishes that DEW must notify an employer when it fails to make reports or has filed incorrect/insufficient report; also provides that DEW will estimate and double the contribution rate if the employer fails to remedy after notice.	Report our agency must/may provide		No Change
§ 41-31-350	State	Statute	If employer fails to file a report after demand by DEW, then DEW shall assess penalty of ten percent (but penalty is limited to between \$25 and \$1,000).	Not related to agency deliverable		No Change
§ 41-31-360	State	Statute	Provides for adjustments to, and in limited circumstances, refunds of, tax contribution.	Funding agency deliverable(s)		No Change
§ 41-31-370	State	Statute	Establishes interest rate on and penalties for unpaid contributions.	Funding agency deliverable(s)		No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2025
§ 41-31-380 thru -400	State	Statute	Provides that taxes owed to DEW, including interest, penalties, contingency assessments, etc., are considered a lien on the real property of debtor; also establishes procedures for issuing warrant of execution for collection on delinquent tax contributions; bestows on DEW all collection powers that Dept. of Revenue has for recovery of unpaid income taxes.	Funding agency deliverable(s)		No Change
§ 41-31-390	State	Statute	This provision pertains to issuance of warrant of execution for collection of debt. It provides that when an employer defaults on payment of contributions, interest, penalties, or assessments, the department shall notify the employer of the amount owed. If not timely paid, the department is authorized to issue a warrant of execution to levy upon and sell real and personal property of employer to collect money owed.	Funding agency deliverable(s)		No Change
§ 41-31-40	State	Statute	Establishes base rate computation periods.	Funding agency deliverable(s)		No Change
§ 41-31-400	State	Statute	This provision outlines procedures for issuance of the warrant of execution.	Funding agency deliverable(s)		No Change
§ 41-31-410	State	Statute	Establishes that clerk of court or county treasurers shall be entitled to fees for filing, enrolling, and satisfying a tax execution issued by DEW.	Not related to agency deliverable		No Change
§ 41-31-420	State	Statute	Establishes priorities under legal distribution of an employer's assets pursuant to a court order.	Funding agency deliverable(s)		No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2025
§ 41-31-45	State	Statute	Provides certain definitions, rules for determining when the Unemployment Insurance Trust Fund is in debt status, and making projections related to the income necessary to pay both benefits debt management; in addition, once trust fund is solvent, requires DEW to promulgate regulations regarding income need to maintain an adequate level of the trust fund.	Requires a service	Debt status/management computation rules.	No Change
§ 41-31-5	State	Statute	Provides definitions for: benefit ratio, department, statewide average required rate, and statewide average interest surcharge	Not related to agency deliverable		No Change
§ 41-31-50	State	Statute	Establishes rules governing DEW's calculation of annual tax contribution rate for each employer qualified for an experience rating.	Requires a service	Rules for determining an employer's annual tax rate.	No Change
§ 41-31-52	State	Statute	Outlines benefits for seasonal workers [law passed in 2011, but DOL determined not in conformity with FUTA and so DEW is not currently implementing]	Requires a manner of delivery		No Change
§ 41-31-55	State	Statute	Provides for additional surcharges on all contributory employers when UI Trust Fund is insolvent.	Funding agency deliverable(s)		No Change
§ 41-31-60	State	Statute	Provides that DEW must assign tax class twenty to an employer who has a delinquent report and/or is subject to a outstanding tax execution; however, an employer with an outstanding tax execution may be permitted to pay at their normally calculated rate if the employer abides by the terms of a DEW-approved installment payment agreement to satisfy the debt.	Funding agency deliverable(s)	No - But relates to sources of funding for one or more agency deliverables	Amended
§ 41-31-600 thru 670	State	Statute	Provides for financing of benefits paid to employees of non-profit organizations	Requires a service	Details the collection of contributions from nonprofits and disbursement of benefits.	No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2025
§ 41-31-610	State	Statute	This provision defines the term "nonprofit organization" as described in the US Internal Revenue Code.	Funding agency deliverable(s)		No Change
§ 41-31-620	State	Statute	This provision pertains to and sets forth the terms for a nonprofit organization electing to make payments in lieu of contributions.	Funding agency deliverable(s)		No Change
§ 41-31-630	State	Statute	This provision sets out the methods for making payments in lieu of contributions and rules for appealing the agency's determination of amount due with interest and penalties.	Funding agency deliverable(s)		No Change
§ 41-31-640	State	Statute	This provision states that the Department may adopt regulations and set forth terms requiring applicable entities to post a surety bond, money deposits, securities, or other security to insure payment in lieu of contributions. Conditions apply.	Funding agency deliverable(s)		No Change
§ 41-31-650	State	Statute	This provision sets forth the penalty for failure to file a bond or make a deposit.	Funding agency deliverable(s)		No Change
§ 41-31-660	State	Statute	This provision sets out the terms and calculation of the amount owed by an employer if it chose to make payments in lieu of contributions.	Funding agency deliverable(s)		No Change
§ 41-31-670	State	Statute	This provision sets out special provisions for nonprofits existing prior to January 1, 1969 and elected to make payments in lieu of contributions.	Funding agency deliverable(s)		No Change
§ 41-31-70	State	Statute	Sets forth that an employer account shall not be terminated if the suspension of the business is due to an owner's service in the Armed Forces	Not related to agency deliverable		No Change
§ 41-31-810 thru -820	State	Statute	Provides for financing of benefits paid to employees of governmental entities	Requires a service	Details financing of benefits for employees of governmental agencies.	No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2025
§ 41-31-820	State	Statute	This provisions provides that premiums collected by the Department are to be deposited into a separate account to pay for unemployment compensation benefits and authorizes transfers from the State general fund to cover claims when necessary.	Requires a service	Dictates that premium collections are to be deposited into separate account and contributions to be reviewed. Authorizes the State to direct payment for UI fund from general fund when necessary.	No Change
§ 41-31-90	State	Statute	Permits that when a corporation's name is changed without change in ownership, DEW can continue the experience rating of the old corporation	Not related to agency deliverable		No Change
§ 41-31-910 thru -930	State	Statute	Relates to the payment and collection of DEW's administrative contingency assessments	Funding agency deliverable(s)		No Change
§ 41-31-920	State	Statute	This provision provides that the Department must include administrative contingency assessments on the employer's quarterly contribution report.	Report our agency must/may provide		No Change
§ 41-31-930	State	Statute	This provision allows the Department to assess penalties for late payment of the departmental administrative contingency assessment due and payable.	Requires a service	DEW may assess penalties for delinquent assessments.	No Change
§ 41-33-10	State	Statute	Establishes the unemployment compensation fund, which must be administered separate and apart from all public monies or funds of the State.	Funding agency deliverable(s)		No Change
§ 41-33-100	State	Statute	Deposit of Amounts Drawn by DEW; Security	Not related to agency deliverable		No Change
§ 41-33-110	State	Statute	Representatives of DEW shall be delegated to sign checks; Bonds of Representatives	Not related to agency deliverable		No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2025
§ 41-33-120	State	Statute	Authorizes payment of refunds pursuant to 41-31-360 or 41-27-260 (6) from the clearing or benefit accounts upon requisition by DEW to the Comptroller General	Requires a manner of delivery		No Change
§ 41-33-130	State	Statute	Appropriation or formal release not required for expenditures from Benefit Account or refunds from Clearing Account	Not related to agency deliverable		No Change
§ 41-33-140	State	Statute	Withdrawal and use of money credited to State's account in Unemployment Trust Fund may not be withdrawn or used except for the payment of benefits and for the payment of expenses for the administration of Chapters 27 through 41	Requires a manner of delivery		No Change
§ 41-33-150	State	Statute	Specific appropriation by the Legislature is required for requisitions from Unemployment Trust Fund for Payment of Administrative Expenses and must specify the purpose for which the money is appropriated and the amounts appropriated therefore	Not related to agency deliverable		No Change
§ 41-33-160	State	Statute	Money appropriated from unemployment trust fund for administrative expenses must be deposited in the employment security administration fund from which payment shall be made. If it will not be expended, it shall be returned promptly to the unemployment trust fund.	Requires a service	Funding source for payment of administrative expenses	No Change
§ 41-33-170	State	Statute	Provides for disposition of unused amounts in benefit payment account shall be redeposited with the Secretary of the Treasury of the United States to the credit of the State's account in the unemployment trust fund.	Requires a service	Redeposit unused funds with Feds	No Change
§ 41-33-180	State	Statute	Withdrawals from Unemployment Trust Fund for certain Federal Benefits; Bank Account for payment of certain Federal Benefits; and Disposition of unused funds withdrawn for certain Federal Benefits	Requires a service	Banking requirements regarding Federal benefits.	No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2025
§ 41-33-20	State	Statute	Establishes that DEW has full authority and jurisdiction over the unemployment compensation fund, and may perform any and all acts which are necessary or convenient in the administration of Title 41, Chapters 27 through 41.	Requires a service	Designates DEW general authority to take action necessary to the administration of its duties.	No Change
§ 41-33-200	State	Statute	This provision sets forth the manner in which unused federal money may be used.	Requires a service	Dictates how unused money must be allocated.	No Change
§ 41-33-210	State	Statute	Provides for the management of funds upon discontinuance of Unemployment Trust Funds	Not related to agency deliverable		No Change
§ 41-33-220	State	Statute	Establishes liability of State Treasurer on bond	Not related to agency deliverable		No Change
§ 41-33-30	State	Statute	Provides that the State Treasurer is ex officio treasurer and custodian of the unemployment compensation fund and shall administer it pursuant to DEW's directions.	Not related to agency deliverable		No Change
§ 41-33-40	State	Statute	Establishes that the State Treasurer shall maintain the following three separate accounts within the unemployment compensation fund: (a) a clearing account; (b) an unemployment trust fund account; and (c) a benefit account.	Not related to agency deliverable		No Change
§ 41-33-410	State	Statute	Establishes the creation and content of the DEW Workforce Administration Fund	Not related to agency deliverable		No Change
§ 41-33-420	State	Statute	Requires that all money deposited in the DEW Administration Fund shall not be commingled and shall be maintained in a separate account	Not related to agency deliverable		No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2025
§ 41-33-440	State	Statute	This provision states that money in DEW's administration fund shall be expended for the administration of Chapters 27 through 41.	Not related to agency deliverable		No Change
§ 41-33-45	State	Statute	Requires an annual report to the General Assembly, the Review Committee, and to the Governor regarding the amount in the unemployment trust fund and an assessment of its funding level, including a trend chart and cost analysis.	Report our agency must/may provide		No Change
§ 41-33-450	State	Statute	The State Treasurer shall be liable on his official bond for the faithful performance of his duties in connection with the administration fund	Not related to agency deliverable		No Change
§ 41-33-470	State	Statute	This provision requires DEW to report to the State Fiscal Accountability Authority and the Department of Administration.	Report our agency must/may provide		No Change
§ 41-33-50	State	Statute	Transfer of Funds to United States Secretary of the Treasury for Federal Unemployment Trust Fund	Funding agency deliverable(s)		No Change
§ 41-33-60	State	Statute	Withdrawals from Unemployment Trust Fund shall constitute Benefit Account	Not related to agency deliverable		No Change
§ 41-33-610	State	Statute	Establishes the creation and content of the DEW Special Administration Fund, which shall consist of all penalties and interest collected on contributions due and unpaid contributions; Sets forth the purposes for which moneys in the fund may be expended.	Not related to agency deliverable		No Change
§ 41-33-70	State	Statute	Deposit of moneys in Clearing and Benefit Accounts	Funding agency deliverable(s)		No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2025
§ 41-33-710	State	Statute	Establishes the creation and content of the DEW Administrative Contingency Fund; consists of all assessments collected pursuant to 41-27-410; and sets forth the purposes for which the DEW may expend moneys from the fund	Not related to agency deliverable		No Change
§ 41-33-80	State	Statute	Moneys Shall be requisitioned from State's Account in Unemployment Trust Fund for payment of Benefits and Refunds	Requires a service	Account source for payment of Benefits and Refunds	No Change
§ 41-33-810	State	Statute	Establishes the creation and content of the DEW Interest Assessment Fund: consists of all assessments collected pursuant to 41-31-55(A); Money in the fund shall not be commingled and shall be maintained in a separate account; All monies in this fund shall be expended solely for the purpose of defraying the cost of interest on advances from the federal Unemployment Trust Fund. Any balance in the fund shall not lapse but shall be available to DEW for expenditure consistent with Chapters 27-41.	Funding agency deliverable(s)		No Change
§ 41-33-90	State	Statute	Establishes requisitions by DEW on State Treasurer	Not related to agency deliverable		No Change
§ 41-33-910	State	Statute	Establishes the creation and content of the DEW Integrity Fund. This fund shall not be commingled and shall be maintained in a separate account. The fund consists of monetary penalties collected pursuant to 41-41-45 (C) (3). This fund shall be used for the purpose of preserving the integrity of the unemployment compensation fund and promoting unemployment insurance integrity efforts. These efforts may include verifying eligibility, determining status, and updating technology and educational tools to support integrity activities.	Funding agency deliverable(s)		No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2025
§ 41-35-10	State	Statute	Generally, benefits shall be made to unemployed and eligible individuals subject conditions listed in Chapters 27 - 41 of Title 41.	Distribute funding to another entity		No Change
§ 41-35-100	State	Statute	Establishes that benefit rights of individuals currently serving in the military or any organization affiliated with the defense of the United States are preserved during service.	Distribute funding to another entity		No Change
§ 41-35-110	State	Statute	Establishes the Conditions of eligibility for an unemployed worker to receive unemployment compensation benefits.	Distribute funding to another entity		No Change
§ 41-35-115	State	Statute	Establishes that an individual eligible for benefits may not be denied benefits because they are required by law to serve on a jury.	Distribute funding to another entity		No Change
§ 41-35-120	State	Statute	Establishes the conditions under which an individual separated from employment would be ineligible for benefits.	Distribute funding to another entity		No Change
§ 41-35-125	State	Statute	Establishes: 1) an individual is not disqualified from benefits if the separation from employment is directly resulting from domestic abuse; and 2)an individual is not disqualified from benefits if the separation from employment is due to compelling family circumstances.	Distribute funding to another entity		No Change
§ 41-35-126	State	Statute	Establishes that an individual is not disqualified from benefits if the separation from employment is due to the relocation of a spouse who has been reassigned from one military assignment to another.	Distribute funding to another entity		No Change
§ 41-35-130	State	Statute	Lists the circumstances in which benefits paid to a claimant will not be charged against a former employee.	Requires a manner of delivery		No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2025
§ 41-35-135	State	Statute	Establishes the conditions that DEW will not relieve the charges of overpaid benefits to an employers account if the employer's inactions contribute to the overpayment.	Distribute funding to another entity		No Change
§ 41-35-140	State	Statute	Establishes that DEW may enter into agreements with the federal government and other states where the wages or services of the federal government or other states are considered wages for employment, as long as the trust fund is properly reimbursed.	Distribute funding to another entity		No Change
§ 41-35-20	State	Statute	Provides for the payment or nonpayment of unemployment compensation to certain individuals who perform services in schools or institutions of higher education.	Distribute funding to another entity		No Change
§ 41-35-30	State	Statute	Under certain conditions, benefits owed an individual at the time of his death may be paid to relatives or dependents of the deceased.	Distribute funding to another entity		No Change
§ 41-35-310	State	Statute	Defines "Extended Benefits Period."	Requires a manner of delivery		No Change
§ 41-35-320	State	Statute	Establishes the parameters in which the state will participate in distributing federally funded extended unemployment security benefits.	Requires a manner of delivery		No Change
§ 41-35-340	State	Statute	This provision defines the "rate of insured unemployment."	Requires a manner of delivery		No Change
§ 41-35-350	State	Statute	This provision defines "regular benefits."	Requires a manner of delivery		No Change
§ 41-35-360	State	Statute	This provision defines "additional benefits."	Requires a manner of delivery		No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2025
§ 41-35-370	State	Statute	This provision defines "extended benefits."	Requires a manner of delivery		No Change
§ 41-35-380	State	Statute	This provision defines "eligibility period."	Requires a manner of delivery		No Change
§ 41-35-390	State	Statute	This provision defines "exhaustee" and eligibility for benefits.	Requires a manner of delivery		No Change
§ 41-35-40	State	Statute	Establishes the computation of an insured worker's weekly benefit amount.	Requires a manner of delivery		No Change
§ 41-35-400	State	Statute	This provision defines "state law."	Not related to agency deliverable		No Change
§ 41-35-410	State	Statute	Establishes that the provisions which apply to regular benefits must apply to claims for and the payment of extended benefits.	Requires a manner of delivery		No Change
§ 41-35-420	State	Statute	Establishes the conditions in which an individual may be eligible for extended benefits.	Requires a manner of delivery		No Change
§ 41-35-430	State	Statute	Establishes the calculation of the weekly extended benefit amount.	Requires a manner of delivery		No Change
§ 41-35-440	State	Statute	Establishes the total extended benefit amount that may be paid to an individual.	Requires a manner of delivery		No Change
§ 41-35-450	State	Statute	Establishes that DEW must publicly announce the "on" and "off" indicators for extended benefits.	Requires a service	DEW must publish a public announcement.	No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2025
§ 41-35-50	State	Statute	Establishes that the maximum potential benefit amount for and insured worker for one year is: 1) 20 times his weekly benefit amount; or 2) one-third of his wages for insured work paid during the base period.	Requires a manner of delivery		No Change
§ 41-35-60	State	Statute	Establishes the conditions in which an individual may be eligible for weekly benefits due to partial unemployment.	Distribute funding to another entity		No Change
§ 41-35-610	State	Statute	Provides that certain procedures for DEW must be made pursuant to promulgated regulations.	Not related to agency deliverable		No Change
§ 41-35-615	State	Statute	Provides that all notices to employers must be sent be either US mail or electronic mail, at the employers discretion.	Report our agency must/may provide		No Change
§ 41-35-620	State	Statute	Provides that written notice of insured status must be given to claimant.	Report our agency must/may provide		No Change
§ 41-35-630	State	Statute	Establishes DEW's process for determination of an individual claimant or multiple claimants arising from a labor dispute.	Requires a manner of delivery	Procedure for multiple claimants and group appeals.	No Change
§ 41-35-640	State	Statute	Establishes the conditions for reconsideration of determinations.	Requires a service	Appeal, reconsideration of determinations	No Change
§ 41-35-650	State	Statute	Claimant must be notified of the reasons for denial on findings subsequent to the initial determination	Requires a service	Due Process Notice	No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2025
§ 41-35-66	State	Statute	Establishes that benefits shall not be paid to an individual on the basis of employment consisting of participation in athletic events or preparation and training for athletic events.	Requires a manner of delivery		No Change
§ 41-35-660	State	Statute	Establishes a 10 day time frame to appeal determination decisions.	Requires a service	Appeal procedure	No Change
§ 41-35-67	State	Statute	Establishes that benefits shall not be paid to aliens unless the alien is lawfully in the US and lawfully admitted for permanent residence.	Requires a manner of delivery		No Change
§ 41-35-670	State	Statute	Establishes that if a determination to provide benefits has been appealed, benefits shall be paid until the determination or decision has been modified or reversed.	Distribute funding to another entity		No Change
§ 41-35-680	State	Statute	Provides that the appeal tribunal must decide appeals within 30 days from the hearing date, must provide parties a copy of the decision, and an appeal must be made within tendays after mailing date.	Requires a service	Appeal related documents and appeal deadlines.	No Change
§ 41-35-690	State	Statute	Provides that the appeal procedure established in § 41-29-300 is the exclusive appeal procedure.	Requires a service	Appeal procedure	No Change
§ 41-35-700	State	Statute	Establishes that the executive director must appoint appeal tribunals and the composition of appeal tribunals.	Requires a service	Appointment and composition of Appeal Tribunal	No Change
§ 41-35-710	State	Statute	Establishes the procedure of Appellate panel review of appeal tribunal decisions.	Requires a service	Appeal procedure and notice requirements	No Change
§ 41-35-720	State	Statute	Establishes that DEW must promulgate regulations establishing rules of procedure for the appeals tribunal and appellate panel.	Requires a service	Appeal procedure	No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2025
§ 41-35-730	State	Statute	Establishes that subpoenaed witnesses for appeal hearings must be allowed fees and mileage.	Requires a service	Appeal procedure	No Change
§ 41-35-740	State	Statute	Establishes that appeal decisions become final 10 days after mailing unless appealed and that DEW must be considered a party to the appeal.	Not related to agency deliverable		No Change
§ 41-35-750	State	Statute	Establishes procedures for appealing Appeals Tribunal decisions to the Administrative Law Court.	Requires a service	Appeal procedure and duties of DEW upon appeal to ALC.	No Change
§ 41-35-760	State	Statute	Establishes that all regulations must be published online.	Requires a service	Publish regulations online.	No Change
§ 41–37–10	State	Statute	Provides that any employing unit which is or becomes an employer subject to Chapters 27 through 41 of this Title within any calendar year shall be subject to such chapters during the whole of such calendar year.	Funding agency deliverable(s)		No Change
§ 41–37–20	State	Statute	This section describes the time lines and requirements involved in voluntary election of coverage by employers for employees who are otherwise exempt from coverage under specific circumstances.	Funding agency deliverable(s)		No Change
§ 41–37–30	State	Statute	This section describes the time lines and requirements involved when covered employers may terminate coverage for employees who are otherwise exempt from coverage under specific circumstances.	Requires a manner of delivery		No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2025
§ 41-39-10	State	Statute	This section states in summary that an employer and employee cannot enter into an agreement to waive employee's right to benefits. Neither can an employer deduct the cost of payment of UI taxes from an employee's wages. It further makes it a crime to do or attempt to do the above actions.	Funding agency deliverable(s)		No Change
§ 41-39-20	State	Statute	This section states that other than for child support, unemployment benefits cannot be garnished to pay debts.	Funding agency deliverable(s)		No Change
§ 41-39-30	State	Statute	This section limits the amount of fees a court or attorney can charge a claimant in pursuing a claim for benefits. The limits are established by DEW.	Not related to agency deliverable		No Change
§ 41-39-40	State	Statute	A claimant must be advised that he or she can elect to have taxes withheld from benefits or pay them at a later date.	Requires a service	Notice requirement that DEW must advise claimant of choice to withhold taxes.	No Change
§ 41-41-10	State	Statute	Provides that making false statements to increase a person's UI benefit amount is a misdemeanor.	Not related to agency deliverable		No Change
§ 41-41-20	State	Statute	Provides that if DEW determines a person has made a false statement to increase a person's UI benefit amount it may deduct from benefits an amount to which the claimant might become entitlednd disqualify the claimant up to 52 weeks in the future.	Distribute funding to another entity	Imposition of penalties for fraud.	No Change
§ 41-41-30	State	Statute	Provides an employing unit who has made a false statement to prevent or reduce the payment of benefits to a claimant has committed a misdemeanor.	Not related to agency deliverable		No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2025
§ 41-41-40	State	Statute	Establishes that a claimant who is later determined ineligible for benefits which they have already received is liable to repay those benefits to DEW. This section also provides for methods of collecting these debts, the applicable statutes of limitations on collection actions and under what circumstances such overpayments may be waived by DEW.	Requires a service	Collections for overpayment.	No Change
§ 41-41-45	State	Statute	This section provides when DEW has determined the receipt of benefits was the result of fraud, the claimant will be charged with an additional administrative penalty of 25%. It also explains where such money is to be applied.	Requires a service	DEW authorized to collect penalties for fraud.	No Change
§ 41-41-50	State	Statute	This section provides both a civil and criminal penalty against a person who willfully fails to comply with the requirements of Chapters 27 through 41 of Title 41.	Not related to agency deliverable		No Change
§§ 1-23-110 -- 160	State	Statute	These provisions set forth the procedures for promulgating proposed agency regulations; Provides for publication of notice, public participation, public hearings, contesting regulation for procedural defects, regulation processes, required reports, General Assembly approval, disapproval and modification of regulations, petitions, emergency regulations, duties of state agencies to provide public inspection and information, and appeals contesting agency authority to promulgate regulations.	Not related to agency deliverable		No Change
§§ 1-23-320 -- 360	State	Statute	Governs administrative procedures, appeals and hearings before DEW and other state agencies; Sets forth procedures, notice requirements, record of hearing, evidentiary matters, and final agency decision or order in contested case hearings.	Requires a service	Sets out due process requirements.	No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2025
§§ 41-27-10 -- 40	State	Statute	These general provisions establish: 1) the public policy of the state to provide eligible claimants unemployment benefits; 2) the coverage of employers is not intended to be identical to the coverage requirements of the Federal Internal Revenue Code; and 3) the General Assembly may amend or repeal Chapters 27-41 of Title 41 at any given time.	Not related to agency deliverable		No Change
§§ 41-27-110 -- 390	State	Statute	These sections list definitions of common terms throughout Chapters 27 through 41 of Title 41.	Not related to agency deliverable		No Change
§§ 41-27-700 -- 750	State	Statute	Establishes the DEW Review Committee and provides for the Committee's organization, duties, powers, membership, expenses, staff support and reports and recommendations the Committee may make.	Not related to agency deliverable		No Change
§§ 41-29-150-- 170	State	Statute	Establishes that information DEW obtains is confidential, not open to the public, and cannot reveal the individual's or employing unit's identity. Also establishes defined exceptions to this general rule.	Not related to agency deliverable		No Change
§§ 41-29-230 -- 240	State	Statute	Provides that DEW must cooperate with the USDOL, the Railroad Retirement Board and other Federal agencies in all matters consistent with the proper administration of Chapters 24-41.	Not related to agency deliverable		No Change
§§ 41-29-70 -- 80	State	Statute	Establishes the personnel and standards for personnel for DEW.	Not related to agency deliverable		No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2025
§§ 41-33-430 -- 440	State	Statute	Use of DEW Administration Fund: All moneys in the fund shall be expended by DEW solely for the purpose of defraying the cost of the administration of Chapters 27-41 and for the purposes and in amounts found necessary by the Secretary of Labor for the proper and efficient administration of Chapters 27 through 41	Not related to agency deliverable		No Change
§§ 41-33-460 -- 470	State	Statute	The State shall replace funds lost or improperly spent; DEW shall file report to State Budget and Control Board with a statement of the amounts required for any replacement required	Report our agency must/may provide		No Change
§§ 41-35-330 -- 400	State	Statute	Defines the following terms pertaining to extended benefits, respectively: 1) state "on" and "off" indicator; 2) rate of insured unemployment; 3) regular benefits; 4) additional benefits; 5) extended benefits; 6) eligibility period; 7) exhaustee; and 8) state law.	Requires a manner of delivery		No Change
15 U.S.C. Chapter 116	Federal	Statute	Coronavirus Aid, Relief, and Economic Security Act (CARES Act)	Funding agency deliverable(s)		No Change
19 U.S.C.A. §§ 2101, et. al	Federal	Statute	The Trade Act of 1974, which is the law under Title 19, Customs Duties, Chapter 12. The Trade Act includes adjustment assistance for workers, including benefit allowance, training, and other employment services where injury is caused by import competition.	Requires a service	Provides assistance for job loss due to imports.	No Change
20 C.F.R. §603.10	Federal	Statute	Provides for the requirements of an agreements permitting disclosure.	Requires a service	Sets out third party Contract/agreement requirements for disclosure of confidential information.	No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2025
20 C.F.R. §603.4	Federal	Statute	Provides for the confidentiality requirement of Federal UC law.	Requires a service	State UI law must insure full payment of Ui when due and comply with federal confidentiality laws.	No Change
20 C.F.R. §603.5	Federal	Statute	Provides for the exceptions to the confidentiality requirement, including what constitutes informed consent of an individual's or an employer's information.	Not related to agency deliverable	Sets out exceptions to confidentiality requirement.	No Change
20 C.F.R. Part 601	Federal	Statute	Regulations regarding the Administrative Procedures of the U.S. Department of Labor, Employment and Training Administration.	Requires a service	Approval and provisioning of State UI laws. Requires State issue reports to federal authorities to prove compliance and to receive funding from federal government.	No Change
20 C.F.R. Part 602	Federal	Statute	Regulations regarding the quality control in the Federal-State Unemployment Insurance system.	Requires a service	Requires State to file compliance reports. Failure to do so can result in withholding of funds to state.	No Change
20 C.F.R. Part 603	Federal	Statute	Regulations regarding the Federal-State Unemployment Compensation (UC) Program: Confidentiality and Disclosure of State UC Information	Requires a service	Governs confidentiality and disclosure of UI information by state to feds.	No Change
20 C.F.R. Part 604	Federal	Statute	Regulations for Eligibility for Unemployment Compensation	Requires a service	Implements and imposes upon state the able and available for work requirement as prerequisite to UI benefits	No Change
20 C.F.R. Part 606	Federal	Statute	Regulations regarding Tax Credits under FUTA; Advances Under Title XII of the Social Security Act.	Not related to agency deliverable		No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2025
20 C.F.R. Part 609	Federal	Statute	Regulations Unemployment Compensation for Federal Civilian Employees	Requires a service	Creates and sets forth rules governing state UI compensation for federal civilian employees.	No Change
20 C.F.R. Part 614	Federal	Statute	Regulations regarding Unemployment Compensation for Ex-Service Members	Requires a service	Creates and sets forth rules governing state UI compensation for unemployed former members of the US Armed Forces.	No Change
20 C.F.R. Part 615	Federal	Statute	Regulations regarding Extended Benefits in the Federal-State Unemployment Compensation Program	Requires a service	Governs and imposes state obligation to extend state UI compensation for those who have exhausted regular UI compensation during specified periods of unemployment per FUTA.	No Change
20 C.F.R. Part 616	Federal	Statute	Regulations regarding Interstate Arrangement for Combining Employment and Wages	Requires a service	Creates and governs system of interstate agreements which allow UI claimant to combine employment and wages from more than one state to qualify for UI benefits.	No Change
20 C.F.R. Part 617	Federal	Statute	Regulations regarding the Trade Adjustment Assistance Workers under the Trade Act of 1974	Requires a service	Creates and governs assistance to unemployed due to increased import. Allows compensation, training, and supportive services.	No Change
20 C.F.R. Part 618	Federal	Statute	Regulations regarding the Trade Adjustment Assistance Workers under the Trade Act of 1974, as amended	Requires a service	Governs state staffing requirements and allocation of training funds to state under Trade Adjustment Act.	No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2025
20 C.F.R. Part 619	Federal	Statute	Regulations regarding the Unemployment Compensation Data Exchange Standardization for Improved Interoperability	Not related to agency deliverable		No Change
20 C.F.R. Part 625	Federal	Statute	Regulations regarding Disaster Unemployment Assistance	Requires a service	Creates and governs federally funded UI compensation assistance directly resulting from a major disaster.	No Change
20 C.F.R. Part 639	Federal	Statute	Regulations regarding Worker Adjustment and Retraining Notification	Requires a manner of delivery	Requires employer to provide state with 60 day notice of plant closing or mass layoff.	No Change
20 C.F.R. Part 640	Federal	Statute	Regulations regarding Standard for Benefit Payment Promptness- Unemployment Compensation	Requires a service	Imposes and requires that state create and implement standard of administration for prompt payment of UI benefits to eligible claimants.	No Change
20 C.F.R. Part 641	Federal	Statute	Regulations regarding Provisions Governing the Senior Community Service Employment Program	Requires a service	Creates federal program to facilitate self sufficiency and part-time employment low-income, over 55 individuals.	No Change
20 C.F.R. Part 645	Federal	Statute	Regulations regarding Provisions Governing Welfare-to-Work Grants	Requires a service	Creates and sets forth governance for administration and funding of welfare to work program.	No Change
20 C.F.R. Part 650	Federal	Statute	Regulations regarding the Standard for Appeals Promptness- Unemployment Compensation	Requires a service	Regulations regarding the appeal process of UI compensation claims so as to facilitate promptness and prevent delay in payment of benefits.	No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2025
20 C.F.R. Part 651	Federal	Statute	Regulations regarding the General Provisions Governing the Federal-State Employment Service System	Not related to agency deliverable		No Change
20 C.F.R. Part 652	Federal	Statute	Regulations regarding the Establishment and Functioning of State Employment Services	Requires a service	Grants funding to state upon approval of state plan of one-stop delivery system facilitation match of job seekers and employers.	No Change
20 C.F.R. Part 653	Federal	Statute	Regulations regarding the Services of the Employment Service System	Requires a service	Regulations governing migrant and seasonal farmworkers.	No Change
20 C.F.R. Part 654	Federal	Statute	Regulations regarding the Special Responsibilities of the Employment Service System	Not related to agency deliverable		No Change
20 C.F.R. Part 655	Federal	Statute	Regulations regarding the Temporary Employment of Foreign Workers in the United States	Not related to agency deliverable		Amended
20 C.F.R. Part 656	Federal	Statute	Regulations regarding the Labor Certification Process for Permanent Employment of Aliens in the United States	Not related to agency deliverable		No Change
20 C.F.R. part 658	Federal	Statute	Regulations regarding the Administrative Provisions Governing the Job Service System	Requires a service	Show compliance with employment service regulations, the administration of Wagner-Peyser Act and discontinuation /reinstatement of services to employers.	No Change
20 C.F.R. Part 660	Federal	Statute	Regulations regarding the Introduction to the Regulations for Workforce Investment Systems under Title I of the Workforce Investment Act	Requires a manner of delivery		No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2025
20 C.F.R. Part 661	Federal	Statute	Regulations regarding Statewide and Local Governance of the Workforce Investment System under Title I of the Workforce Investment Act	Requires a service	State must create policies and guidelines to implement One-Stop programs consistent with federal law.	No Change
20 C.F.R. Part 662	Federal	Statute	Regulations regarding the Description of the One-Stop System Under Title I of the Workforce Investment Act	Requires a service	Describes how to implement One-Stop Centers and choose operating partners.	No Change
20 C.F.R. Part 663	Federal	Statute	Regulations regarding Adult and Dislocated Worker Activities under Title I of the Workforce Investment Act	Requires a service	Regulations governing implementation and operation of adult and dislocated worker services through the One-Stop Delivery system.	No Change
20 C.F.R. Part 664	Federal	Statute	Regulations regarding Youth Activities under Title of the Workforce Investment Act	Requires a service	Regulations governing implementation and operation of youth activities under One-Stop Services to youth.	No Change
20 C.F.R. Part 665	Federal	Statute	Regulations regarding Statewide Workforce Investment Activities under Title I of the Workforce Investment Act	Requires a service	Regulations governing operation and funding for state workforce investment activities under Title I of WIA.	No Change
20 C.F.R. Part 666	Federal	Statute	Regulations regarding Performance Accountability under Title I of the Workforce Investment Act	Requires a service	Regulations governing administrative measures of performance, incentives and sanctions for state performance.	No Change
20 C.F.R. Part 667	Federal	Statute	Regulations regarding the Administrative Provisions under Title I of the Workforce Investment Act	Requires a service	Regulations governing administration and operation of the Workforce Investment Act, including funding and reporting by the state.	No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2025
20 C.F.R. Part 668	Federal	Statute	Regulations regarding the Indian and Native American Programs under Title I of the Workforce Investment Act	Requires a service	Regulations governing state administration and accountability measures for services to Indian and native Americans.	No Change
20 C.F.R. Part 669	Federal	Statute	Regulations regarding the National Farmworker Jobs Program under Title I of the Workforce Investment Act	Requires a service	Regulations governing administration, funding, performance accountability reporting for National Farmworker Jobs Program.	No Change
20 C.F.R. Part 671	Federal	Statute	Regulations regarding National Emergency Grants for Dislocated Workers	Requires a service	Regulations governing administration, funding, and reporting for National Emergency Grants for dislocated workers.	No Change
20 C.F.R. Part 672	Federal	Statute	Regulations regarding Provisions Governing the YouthBuild Program	Requires a service		No Change
20. C.F.R. §603.9	Federal	Statute	Provides for the safeguards and security requirements that apply to information permitted to be disclosed.	Requires a service	State law must require recipient of UI information to safeguard confidential information and impose penalties for violation of confidentiality safeguards.	No Change
26 U.S.C.A. §3301	Federal	Statute	Establishes, under the Federal Unemployment Tax Act (FUTA), employer's tax rate is set at 6.0% of total wages paid by the employer during the calendar year.	Funding agency deliverable(s)		No Change
26 U.S.C.A. §3302	Federal	Statute	Establishes tax credits for employers' contributions to state unemployment taxes.	Funding agency deliverable(s)		No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2025
26 U.S.C.A. §3303	Federal	Statute	Establishes the Secretary of Labor's certification to the Secretary of Treasury with respect to additional credit allowance. The statute includes definitions used in FUTA. The statute also establishes the prohibition on noncharging an employer's account due to employer fault for failing to respond timely or adequately to a request by the state agency for information related to a claim and the employer has established a pattern of failing to respond to such requests.	Not related to agency deliverable		No Change
26 U.S.C.A. §3304	Federal	Statute	Establishes the requirements for the Secretary of Labor to approve a State's laws. Requirements include compensation withdrawn from the unemployment fund must be used for the payment of unemployment compensation, with limited exceptions.	Not related to agency deliverable		Amended
26 U.S.C.A. §3305	Federal	Statute	Establishes the applicability of state laws to entities including but not limited to national banks and federal property	Not related to agency deliverable		No Change
26 U.S.C.A. §3306	Federal	Statute	Definitions for FUTA	Not related to agency deliverable		No Change
26 U.S.C.A. §3307	Federal	Statute	Permits deductions as constructive payments to employees under FUTA, an act of Congress, or a state law.	Not related to agency deliverable		No Change
26 U.S.C.A. §3308	Federal	Statute	Establishes that other tax exemptions, shall not be exempt from the FUTA tax unless the law specifically exempts FUTA.	Not related to agency deliverable		No Change
26 U.S.C.A. §3309	Federal	Statute	Establishes state law requirements for nonprofit organizations and governmental entities.	Not related to agency deliverable		No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2025
26 U.S.C.A. §3310	Federal	Statute	Establishes judicial review in the event the Secretary of Labor makes a finding that requires the Secretary to withhold certification from a State. Filings are made in the U.S. Court of Appeals for the circuit in which State is located. Statute also establishes the stay of Secretary of Labor's actions.	Not related to agency deliverable		No Change
26 U.S.C.A. §3311	Federal	Statute	The chapter may be cited as the "Federal Unemployment Tax Act."	Not related to agency deliverable		No Change
29 U.S.C.A. § 3227	Federal	Statute	Authorizes appropriations for Native America and migrant and seasonal farmworkers, includes authorization for technical assistance, demonstration and pilot projects, evaluations, and incentive grants. Also establishes the carryover of unobligated funds to remain available for assistance for veterans and eligible workers.	Funding agency deliverable(s)		No Change
29 U.S.C.A. §§ 3111-3113	Federal	Statute	Establishes the State Workforce Development Board, the requirements for a unified State plan, and authority to submit a combined State plan for core programs.	Not related to agency deliverable		No Change
29 U.S.C.A. §§ 3161 -3164	Federal	Statute	Establishes the authority to allot funds for Youth Workforce Investment Activities, including the use of funds, which establishes youth participant eligibility and required statewide youth activities. It is established that out-of-school youth have a priority and not less than 75 percent of the funds shall be used to provide youth workforce investment activity for out-of-school youth.	Funding agency deliverable(s)		No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2025
29 U.S.C.A. §§ 3191-3212	Federal	Statute	Establishes the Job Corps program to assist eligible youth who need an intensive program, and includes the eligibility for job corps (e.g. not less than 16 years old, not more than age 21 on the date of enrollment, etc.), recruitment, enrollment, program activities, counseling and job placement, standards of conduct, establishes workforce councils and advisory committees, allows the Secretary of Labor to carry out experimental, research and demonstration projects related to Job Corps and provide technical assistance, and authorizes appropriations. It provides for oversight and reporting.	Requires a manner of delivery		No Change
29 U.S.C.A. §§3101 -3102	Federal	Statute	Establishes the purpose and the definitions for the Workforce Innovation and Opportunity Act (WIOA) goes into effect on July 1, 2015 and replaces the Workforce Investment Act of 1998.	Not related to agency deliverable		No Change
29 U.S.C.A. §§3121- 3123	Federal	Statute	Establishes Local Workforce Development Areas, the requirements for the Local Workforce Development Boards, and the requirements for the Local Plan.	Not related to agency deliverable		No Change
29 U.S.C.A. §§3171-3174	Federal	Statute	Establishes the authority to allot funds for Adult and Dislocated Worker Employment and Training Activities, including the allotment among the States, and the use of funds. The use of funds establishes the required statewide employment and training activities, including statewide rapid response, the use of funds for carrying out the activities described in the State plan.	Funding agency deliverable(s)		No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2025
29 U.S.C.A. §§3241 -3255	Federal	Statute	Establishes the administration of the Workforce Investment Systems. Includes authorization for the Secretary of Labor to monitor, the establishment of fiscal controls, requirements for reports and recordkeeping, judicial review if the Secretary declines an award, the transfer of Federal equity in State employment security real property to the State, and other general program requirements.	Not related to agency deliverable		No Change
29 U.S.C.A. §§3271-3333	Federal	Statute	Subchapter in WIOA regarding Adult Education and Literacy. Includes: Authorizes funds to be used for carrying out corrections education and education of other institutionalized individualized, which can include academic programs for career pathways and the Secretary shall establish and carry out a program of national leadership activities, which may include collecting data regarding the improvement of local and State data systems.	Requires a service	Authorization, funding, and reporting requirements for WIOA/Adult Education and Literacy Program.	No Change
29 U.S.C.A. §§3341-3361	Federal	Statute	Establishes the general provisions of WIOA and references to prior legislation.	Requires a service	WIOA legislation.	No Change
29 U.S.C.A. §§49a-b	Federal	Statute	Definitions used within the Federal Employment Service chapter of Title 29, Labor and lists the duties of the Secretary of Labor.	Not related to agency deliverable		No Change
29 U.S.C.A. §§49c- d	Federal	Statute	The Governor shall designate or authorize a State agency to be vested with power to cooperate with the Secretary of Labor under Federal Employment Service. The Secretary of Labor is authorized to transfer to State property by the US Employment Service. The Secretary shall certify to the Secretary of the Treasury for payments to states in compliance with Federal Employment Service.	Not related to agency deliverable		No Change
29 U.S.C.A. §§49-e-f	Federal	Statute	Provides for the allotment of funds for the disposition of funds for employment services	Funding agency deliverable(s)		No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2025
29 U.S.C.A. §§491 -12	Federal	Statute	Authorizes the Secretary of Labor to establish performance standards for Federal Employment Service; prohibits the use of funds under Federal Employment Service to be used to pay for advertising; Authorizes Secretary of Labor to provide funds to operate statistical programs for the development of estimates of the gross national product and other statistics related to employment and oversee the development and maintenance of nationwide employment statistics.	Not related to agency deliverable		No Change
29 U.S.C.A. §3131	Federal	Statute	Establishes the funding of State and Local Boards	Not related to agency deliverable		No Change
29 U.S.C.A. §3141	Federal	Statute	Establishes the performance accountability system that applies to core programs. It lists the requirements for accountability measures, the indicators of performance, levels of performance for each primary indicator, and provisions for the State and the Secretary of Labor to reach an agreement in conjunction with the Secretary of Education for each indicator. It provides for revisions based on economic conditions and individuals served. It includes the evaluation of State programs, which shall be conducted by the State, local boards, and State agencies. The section establishes the sanctions for the State if it fails to meet the State performance accountability measures.	Not related to agency deliverable		No Change
29 U.S.C.A. §3151	Federal	Statute	Establishes the one-stop delivery system, including required partners and allows for additional partners. Requires the local board to enter into a memorandum of understanding with the one-stop partners regarding the operation of the one-stop delivery system in the area. MOUs must include how the costs of the services and operating costs of the system will be funded.	Requires a manner of delivery		No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2025
29 U.S.C.A. §3152	Federal	Statute	Establishes the eligibility criteria for eligible training providers. In establishing the criteria, the Governor shall take into account the performance of providers, the need to ensure access to training, information reported to State agencies with respect to program involving training services, the degree to which training programs relate to in-demand industry sectors, State licensing requirements for training services, ways to encourage providers to use industry recognized certifications, the ability to provide programs that lead to postsecondary credentials, the ability to provide training services to individuals with barriers to employment, and other factors the Governor deems appropriate to ensure accountability , what is needed to meet the needs of local employers and participants, and the collection of information required to demonstrate compliance.	Requires a manner of delivery		No Change
29 U.S.C.A. §3153	Federal	Statute	Establishes the eligible providers for youth workforce investment activities.	Requires a manner of delivery		No Change
29 U.S.C.A. §3181	Federal	Statute	Authorizes the appropriations for youth activities, adult employment and training activities, and dislocated worker employment and training activities.	Funding agency deliverable(s)		No Change
29 U.S.C.A. §3221	Federal	Statute	Establishes Native American programs	Requires a manner of delivery		No Change
29 U.S.C.A. §3222	Federal	Statute	Establishes Migrant and Seasonal farmworker programs.	Requires a manner of delivery		No Change
29 U.S.C.A. §3224	Federal	Statute	Requires evaluations of the programs under WIOA.	Not related to agency deliverable		No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2025
29 U.S.C.A. §3225	Federal	Statute	Establishes national dislocated worker grants to provide assistance for disaster relief employment. Establishes eligibility and requirements. Provides additional assistance in areas where there is a higher than average demand for employment and training activities for dislocated members of the armed services.	Distribute funding to another entity		No Change
29 U.S.C.A. §3226	Federal	Statute	Establishes the YouthBuild program, which enables disadvantaged youth to obtain education and employment skills, meaningful work opportunities, and foster the development of leadership skills. Establishes the program requirements for eligible participants, what are eligible activities, the authorization of appropriations.	Requires a manner of delivery		No Change
29 U.S.C.A. §49 et. seq	Federal	Statute	The national system of public employment office, the U.S. Employment Service will be established and maintained within the U.S. Department of Labor. Referred to as the Wagner-Peyser Act.	Not related to agency deliverable		No Change
29 U.S.C.A. §49j	Federal	Statute	Authorizes the Secretary of Labor to provide for the giving of notice of strikes or lockouts to applicants before they are referred to employment.	Not related to agency deliverable		No Change
29 U.S.C.A. 49g	Federal	Statute	States wanting to receive assistance under Federal Employment Service must submit a State plan, which must include information on workforce investment activities and one-stop delivery system	Not related to agency deliverable		No Change
29 U.S.C.A. 49h-i	Federal	Statute	Establishes auditing, fiscal controls, accounting procedures to assure proper disbursement of funds, recordkeeping, and accountability.	Not related to agency deliverable		No Change
41-35-320(2)	State	Statute	This provision relates to the payment of extended unemployment security benefits when federally funded so as to reduce the lookback period from three years to two years when determining whether there is an 'on' indicator for the state.	Funding agency deliverable(s)		No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2025
42 U.S.C.A. § 504	Federal	Statute	Provides for the opportunity for judicial review in the United States Court of Appeals in the event the Secretary of Labor finds the State law does include a provision as specified in 42 U.S.C.A. 503. There is further appeal available to the Supreme Court. There is an opportunity for a stay of the Secretary's actions.	Not related to agency deliverable		No Change
42 U.S.C.A. §§1101 - 1103	Federal	Statute	Establishes the Employment Security Administration Account, transfers between the Federal Unemployment Account and the State's Employment Security Administration Account, and the transfer of any excess at the end of the fiscal year to the State's Unemployment Trust Fund.	Not related to agency deliverable		No Change
42 U.S.C.A. §§1106 - 1108	Federal	Statute	Establishes programs for unemployment research, personnel training, and an Advisory Council on Unemployment Compensation	Not related to agency deliverable		No Change
42 U.S.C.A. §1105	Federal	Statute	Establishes the Extended Unemployment Compensation Fund.	Not related to agency deliverable		No Change
42 U.S.C.A. §1109	Federal	Statute	Establishes the Federal Employees Compensation Account.	Not related to agency deliverable		No Change
42 U.S.C.A. §1110	Federal	Statute	Permits the Secretary of Treasury to transfer funds from a Federal account that is determined to be exceed the amount needed for its anticipated payments to a Federal account, which is insufficient to meet its anticipated payments.	Funding agency deliverable(s)		No Change
42 U.S.C.A. §1111	Federal	Statute	Establishes data exchange and reporting standardization	Not related to agency deliverable		No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2025
42 U.S.C.A. §1321	Federal	Statute	Allows for advances to be made to State Unemployment Trust Fund	Requires a manner of delivery	Money for payment of benefits.	No Change
42 U.S.C.A. §1322	Federal	Statute	Allows the Governor to request funds be transferred to make repayments of advances. This section includes how interest on loans are established and what is required to avoid interest during a calendar year.	Not related to agency deliverable		No Change
42 U.S.C.A. §1323	Federal	Statute	Authorizes repayable advances to the Federal Unemployment Account.	Not related to agency deliverable		No Change
42 U.S.C.A. §501	Federal	Statute	The Social Security Act establishes how unemployment funds may be used.	Not related to agency deliverable		No Change
42 U.S.C.A. §502	Federal	Statute	Establishes the payment of administration funds to the State	Not related to agency deliverable		No Change
42 U.S.C.A. §503	Federal	Statute	The Secretary of Labor cannot make a certification for payment of funds to any State unless the Secretary finds the State's laws approved by the Secretary under FUTA include specific provisions including: the methods of administration to insure full payment of unemployment compensation when due; payment of unemployment compensation solely through the public employment office or other approved agency; opportunity for a fair hearing for individuals whose claims are denied; and other requirements	Not related to agency deliverable		No Change
42 U.S.C.A. §505	Federal	Statute	Permits the Secretary to enter into an agreement with a state for demonstration projects to test reemployment.	Not related to agency deliverable		No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2025
42. U.S.C.A. §1104	Federal	Statute	Establishes the State's Federal Unemployment Trust Fund	Not related to agency deliverable		No Change
47-12	State	Regulation	This regulation requires all employing units to post informational posters provided by DEW in public places where employees are able to read them.	Requires a manner of delivery		No Change
47-13	State	Regulation	This regulation provides that poster identified in 47-12 shall inform workers of the nearest unemployment office and instruct workers to report to the nearest office in the event of unemployment.	Requires a service		No Change
47-2	State	Regulation	This regulations authorizes DEW to designate in writing representatives to administer oaths and issue subpoenas necessary for the administration of SC Employment Security law.	Requires a service	Subpoenas.	No Change
47-3	State	Regulation	This regulation lists definitions.	Not related to agency deliverable		No Change
47-31	State	Regulation	This regulation defines "public employment office."	Not related to agency deliverable		No Change
47-40	State	Regulation	This regulation defines and sets forth the liabilities of a parent employer which has control over a subsidiary entity with respect to contribution and wage reports.	Funding agency deliverable(s)		No Change
47-45	State	Regulation	This regulation details the prohibition against disqualification from trade readjustment allowance/benefits when a person is enrolled for approved training.	Requires a service	Benefits.	No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2025
5 U.S.C.A. §§8501 -8509	Federal	Statute	Establishes unemployment compensation for Federal employees, including the assignment of service and wages to the state of last official station before filing, payments to state, and dissemination of information to the State.	Not related to agency deliverable		No Change
5 U.S.C.A. §§8521-8525	Federal	Statute	Establishes unemployment compensation for former service members	Not related to agency deliverable		No Change
Proviso § 25.4	State	FY25-26 Proviso	Provides that the methodology for allocating funds provided to the State Board for Technical and Comprehensive Education for E&G STEM programs must be created by the State Board in consultation with the Dept. of Commerce and DEW.	Requires a manner of delivery	At some point in the past, this was 23.6	Reenacted
Proviso § 83.1	State	FY25-26 Proviso	Change: 83.1. (DEW: Business Intelligence Division Program Contracts) All earmarked funds collected for the Business Intelligence Division Program 8 Contracts through the Department of Employment and Workforce may be retained by the agency to be used for the exclusive purpose of operating these 9 programs. All funds not expended in the prior fiscal year may be carried forward for use in the current fiscal year	Requires a manner of delivery		Reenacted
Proviso § 83.2	State	FY25-26 Proviso	Change: (DEW: Federal and Earmarked Prior Year Payments) The Department of Employment and Workforce shall be allowed to pay federal and earmarked prior year obligations with current year funds. Formerly Proviso 83.3.	Funding agency deliverable(s)		Reenacted

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2025
Proviso § 83.3	State	FY25-26 Proviso	Change: 83.3. (DEW: Transparency of Funding Appropriation) In order to promote accountability and transparency, the Department of Employment and Workforce must provide and release to the public via the agency's website, a report of all aggregate amounts of taxes, fees and payments that were charged, collected and paid by that state agency in the prior fiscal year. Formerly Proviso 83.5.	Report our agency must/may provide		Reenacted
Proviso § 83.5	State	FY25-26 Proviso	83.5. (DEW: UI Tax System Modernization) The Department of Employment and Workforce is authorized to expend funds made available to the State under Section 903 of the United States Social Security Act, as amended. Sets forth how the money is to be spent.	Not related to agency deliverable		Reenacted
Proviso § 83.6	State	FY25-26 Proviso	Change: 83.6. (DEW: Employment Training Outcomes Data Sharing) The Workforce Innovation and Opportunity Act (WIOA) (P.L. 113-128), requires integration of training and employment data for the purposes of improving assessment of employment outcomes for the various training providers eligible to receive funding appropriated or authorized by this Act. sets out data sharing requirements.	Report our agency must/may provide		Reenacted
Proviso § 117.87	State	FY25-26 Proviso	Provides for DEW to report how funds were expended in the prior fiscal year to provide marketable work skills training and to report any restructuring or realignment of DEW functions.] FY 2019-2020 Proviso 117.95 now pertains to USC Greenville Medical School.	Report our agency must/may provide		Reenacted
S.C. Regs. Ann. §§47-1 - 47-3	State	Regulation	Regulations that provide general provisions, including how the cash value of certain remunerations is determination; authorization for the Department to designation employees to administer oaths and affirmations and issue subpoenas; and definitions	Not related to agency deliverable		No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2025
S.C. Regs. Ann. §§47-11 - 47-13	State	Regulation	Provides employers shall display informational posters and coverage information, including where a worker reports in the event of becoming unemployed.	Not related to agency deliverable		No Change
S.C. Regs. Ann. §§47-30 - 47-31	State	Regulation	Explains that the terms shall be construed in the sense they were defined. The term "public employment office" means a free public employment office operated by the state or the U.S. Employment Service.	Not related to agency deliverable		No Change
S.C. Regs. Ann. §§47-39 - 47-40	State	Regulation	Provides for a joint account between two or more employers and the establishment of joint account for parent employer and one or more subsidiary legal entity rendering no employment.	Funding agency deliverable(s)		No Change
S.C. Regs. Ann. §§47-44 - 47-45	State	Regulation	Provides for limitations on Trade Readjustment Allowances and the prohibition against the disqualification from Trade Readjustment Allowances when enrolled for approved training.	Not related to agency deliverable		No Change
S.C. Regs. Ann. §47-100	State	Regulation	Explains what constitutes "cause other than misconduct" as referred to in S.C. Code Ann. §41-35-120(2)(b).	Not related to agency deliverable		No Change
S.C. Regs. Ann. §47-101	State	Regulation	Explains what the Department considers "substandard performance due to inefficient, inability, or incapacity" as referred to in S.C. Code Ann. §41-35-120(2).	Not related to agency deliverable		No Change
S.C. Regs. Ann. §47-103	State	Regulation	Provides for the process when the Department may waive a non-fraudulent or no-fault overpayment.	Requires a service	Procedure for determining whether agency will waive repayment of overpayment.	No Change
S.C. Regs. Ann. §47-14	State	Regulation	Requires employers to preserve for five years records regarding the number of workers in employment and their information. Employers must all keep their payroll records.	Not related to agency deliverable		No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2025
S.C. Regs. Ann. §47-15	State	Regulation	Requires employers to make reports, as instructed by the Department, including reports covering the wages of individuals in their employment.	Not related to agency deliverable		No Change
S.C. Regs. Ann. §47-16	State	Regulation	Explains that contributions are to be paid quarterly and what happens when employers are delinquent. All collections remedies set forth in Title 12 can be used to enforce payment of the amount due when there is a lien in favor of the Department.	Funding agency deliverable(s)	Prior to the amendment effective May 2023, only remedies in Chapter 54 of Title 12 could be used, but it is now all of Title 12.	No Change
S.C. Regs. Ann. §47-17	State	Regulation	Provides for the information that an employer must provide to the Department when there is a change in ownership. It includes information for the employer acquiring the business, including how the experience rating from the former business transfers to the new business.	Requires a service	Procedure for calculation of experience rating upon change of ownership.	No Change
S.C. Regs. Ann. §47-18	State	Regulation	Requires employers to collect the Social Security Account Number for each worker employed and includes the duty to provide application forms for workers that do not have a Federal Social Security Account Number.	Not related to agency deliverable		No Change
S.C. Regs. Ann. §47-19	State	Regulation	Provides information regarding separation notices, including the Request to Employer for Separation Information and the handling of mass separations.	Requires a service	Procedure for issuance of separation notices and Employer's obligation to respond.	No Change
S.C. Regs. Ann. §47-20	State	Regulation	Describes "non-job-attached unemployment" and "job-attached unemployment."	Not related to agency deliverable		No Change
S.C. Regs. Ann. §47-21	State	Regulation	Provides information for filing claims for benefits and registration for work for both non-job-attached unemployment claims, including individual and mass claims, and job-attached claims. The regulation includes the process for employer filing when there is a labor dispute.	Requires a service	Procedures for initial claims process	No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2025
S.C. Regs. Ann. §47-22	State	Regulation	Provides that benefits shall be paid by the Department from the Benefit Payment Account.	Requires a service	Authorizing regulation.	No Change
S.C. Regs. Ann. §47-23	State	Regulation	Provides for what constitutes an offer of work (written or oral), which may result in disqualification for refusing to accept available work. This regulation includes as a failure to accept a suitable offer or work, a claimant who tests positive for drugs after being given a drug test as a condition of employment by a prospective employer	Requires a manner of delivery	Offer of work, availability, and circumstances affecting benefits.	No Change
S.C. Regs. Ann. §47-24	State	Regulation	Defines week for non-job attached unemployment and job attached unemployment	Requires a manner of delivery		No Change
S.C. Regs. Ann. §47-25	State	Regulation	Explains the terms wages payable in a quarter.	Requires a manner of delivery		No Change
S.C. Regs. Ann. §47-26	State	Regulation	Provides for payment of benefits to a deceased claimant when the claimant has filed a valid claim and dies prior to receiving the benefits.	Distribute funding to another entity		No Change
S.C. Regs. Ann. §47-27	State	Regulation	Provides employers are automatically notified when benefit payments are charged against the employer's account.	Report our agency must/may provide		No Change
S.C. Regs. Ann. §47-28	State	Regulation	Explains the benefit year for military service and that benefits for ex-service members are assigned based on the Title XV of the Social Security Act.	Requires a manner of delivery		No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2025
S.C. Regs. Ann. §47-29	State	Regulation	Provides for the payment of benefits to Interstate Claimants and the combination of wage credits. It includes the determination of claims and the appellate procedure.	Distribute funding to another entity	Outlines DEW's obligations regarding rules and procedures for processing an interstate wage claim and how to assess payment amounts and against whom.	No Change
S.C. Regs. Ann. §47-32	State	Regulation	Provides the time for filing of continued claims for non-job attached unemployment.	Requires a service	Requires claimant to file weekly claims	No Change
S.C. Regs. Ann. §47-33	State	Regulation	Provides how the Department handles employer elections to cover multi-state workers. The regulation include applicable definitions and the submission and approval of coverage election under interstate reciprocal coverage agreements.	Requires a service	Outlines how DEW processes claims for employer with multi-state workers.	No Change
S.C. Regs. Ann. §47-34	State	Regulation	Provides for the Notice of benefit determinations	Report our agency must/may provide		No Change
S.C. Regs. Ann. §47-35	State	Regulation	Provides for what benefits are payable under Title XV of the Social Security Act, including benefits to Federal employees and ex-service members.	Requires a manner of delivery	Describes how and when benefits are paid by DEW for federal employees living in SC.	No Change
S.C. Regs. Ann. §47-36	State	Regulation	Provides for the process of a review of rulings with respect to status, liability, and rate contributions of employers	Requires a service	Employer right of appeal for determinations on status, liability, and rate contributions.	No Change
S.C. Regs. Ann. §47-4	State	Regulation	Explains how the Department assigns the classification of the legal entity for an employer.	Not related to agency deliverable		No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2025
S.C. Regs. Ann. §47-41	State	Regulation	Provides the bonding requirements for certain nonprofit organization that become liable for benefits in lieu of contributions and do no own real property in S.C. valued in excess of two million dollars.	Funding agency deliverable(s)		No Change
S.C. Regs. Ann. §47-42	State	Regulation	Provides for child support intercept of unemployment benefits.	Distribute funding to another entity		No Change
S.C. Regs. Ann. §47-43	State	Regulation	Provides for the exclusion of claims for extended benefits in determining the rate of insured unemployment.	Requires a manner of delivery		No Change
S.C. Regs. Ann. §47-48	State	Regulation	Provides for what the suitable work requirements are for extended benefits.	Requires a service	Work requirements as prerequisite to benefits.	No Change
S.C. Regs. Ann. §47-49	State	Regulation	Provides for the reduction of unemployment benefits by pension benefits on a pro-rata basis.	Requires a manner of delivery		No Change
S.C. Regs. Ann. §47-5	State	Regulation	Explains that missing contribution and wage reports on the rate computation date are delinquent for the purpose of experience tax rate calculation and tax rate assignment.	Requires a service	Authorizes assessment of penalties for Employer's failure to timely file contribution and wage report.	No Change
S.C. Regs. Ann. §47-500	State	Regulation	Unemployment Trust Fund	Not related to agency deliverable		No Change
S.C. Regs. Ann. §47-501	State	Regulation	Unemployment Trust Fund	Not related to agency deliverable		No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2025
S.C. Regs. Ann. §47-51	State	Regulation	Explains the process for appeals to the Department's Appeal Tribunal, including the presentation of appeals, hearing of appeals are de novo in nature and conducting informally and in conformity with the South Carolina Administrative Procedures Act.	Requires a service	Tribunal appeal, hearing, findings, and procedures.	No Change
S.C. Regs. Ann. §47-52	State	Regulation	Explains the process of appeals to the Department's Appellate Panel, including the presentation of application for leave to appeal to the Appellate Panel; Hearing of Appeals, and the Appellate Panel on its own motion may remove any decision from the Appeal Tribunal to its own jurisdiction for review.	Requires a service	Panel appeal, hearing, findings, and procedures.	No Change
S.C. Regs. Ann. §47-53	State	Regulation	Provides for subpoenas to compel witnesses and the production of records for an appeal	Requires a service	Tribunal subpoenas	No Change
S.C. Regs. Ann. §47-54	State	Regulation	Provides for orders to supply information from the Department's record to claimant	Requires a service	Production of agency records.	No Change
S.C. Regs. Ann. §47-55	State	Regulation	Provides for representation before the Appeal Tribunal and the Appellate Panel. Individuals may represent themselves or be represented by an attorney. A partnership, corporation, association, or limited liability company may be represented by a partner, officer, member, or employee thereof or an attorney. In tax proceedings, a CPA may also represent these entities.	Not related to agency deliverable	Amendment effective May 2023 gave additional flexibility to businesses in who can represent them.	No Change
S.C. Regs. Ann. §47-56	State	Regulation	Provides for the inspection of the Appeal Tribunal's and the Appellate Panel's decisions. Copies shall be kept by DEW are open to the public, but such copies shall not reveal the identity of the parties.	Report our agency must/may provide	DEW must provide records of appeals upon request.	No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2025
S.C. Regs. Ann. §47-57	State	Regulation	Any party that has exhausted his or her remedies before the Department may file a petition to the court designed for a review of the Appellate Panel's decision. A party filing a petition for review shall serve a copy on the Department's legal department.	Not related to agency deliverable		No Change
S.C. Regs. Ann. §47-6	State	Regulation	Explains how the benefit ratio is determined for zero taxable wages	Funding agency deliverable(s)		Amended
S.C. Regs. Ann. §47-7	State	Regulation	Requires all contributory employers to pay an interest surcharge.	Funding agency deliverable(s)		No Change
S.C. Regs. Ann. §47-8	State	Regulation	Provides information regarding how the Department determines an Employer-Employee relationship, including the common law test.	Not related to agency deliverable		No Change
§ 41-30-110	State	Statute	Describes the purposes of the chapter to include reaching the state's workforce potential, coordinating and aligning its workforce services, and prescribing a unified state plan.	Not related to agency deliverable.		No Change
§ 41-30-120	State	Statute	Defines terms for Chapter 30	Not related to agency deliverable.		No Change
§ 41-30-130	State	Statute	Provides for the transfer of functions, duties, and powers of Department of Commerce with respect to the Coordinating Council for Workforce Development to DEW on July 1, 2023.	Not related to agency deliverable.		No Change
§ 41-30-310	State	Statute	Creates the Office of Statewide Workforce Development within DEW	Not related to agency deliverable.		No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2025
§ 41-30-320	State	Statute	Provides for the appointment of the OSWD Director by the Governor and enumerates the duties of the OSWD	Report our agency may/must provide		No Change
§ 41-30-510	State	Statute	Reconstitutes the Coordinating Council for Workforce Development	Not related to agency deliverable.		No Change
§ 41-30-520	State	Statute	Enumerates the membership of the Coordinating Council for Workforce Development to include DEW's Executive Director as Chairman	Board, commission, or committee on which someone from our agency must/may serve		No Change
§ 41-30-530	State	Statute	Enumerates the membership of the Executive Committee of the Coordinating Council for Workforce Development, to include the Executive Director of DEW as Chairman, and its responsibilities	Board, commission, or committee on which someone from our agency must/may serve		No Change
§ 41-30-540	State	Statute	Defines the responsibilities of the Coordinating Council for Workforce Development	Report our agency may/must provide		No Change
§ 41-30-710	State	Statute	Defines OSWD oversight of Regional Workforce Advisors and the primary responsibilities of Regional Workforce Advisors	Requires a service		No Change
§ 41-30-720	State	Statute	Provides for DEW in collaboration with the Department of Commerce, the State Board for Technical and Comprehensive Education, the Commission on Higher Education, and the State Department of Education, to plan and promote career and employment programs	Requires a manner of delivery		No Change

2025		Services Data as submitted for the Accountability Report by: R600 - DEPARTMENT OF EMPLOYMENT AND WORKFORCE						
Description of Service	Description of Direct Customer	Customer Name	Others Impacted by Service	Division or major organizational unit providing the service.	Description of division or major organizational unit providing the service.	Primary negative impact if service not provided.	Changes made to services during FY2025	Summary of changes to services
Unemployment Insurance (UI) benefits	Individuals from the general public who qualify for Unemployment Insurance (UI) benefits based on criteria set forth by legal statutes.	Claimants	Families, Employers	Unemployment Insurance (UI),	Unemployment Insurance (UI),	Unemployed individuals who have no support face severe challenges financially, physically, and emotionally.	No Change	
Education on state Employment issues and to help keep the state in compliance with federal law	State Government leadership who partner with the agency on compliance and accountability.	General Assembly	Claimants, Employers, Job Seekers, Families	Administration	Administration	Lack of awareness at a leadership level and non-compliance with federal laws results in critical deficiencies in the unemployment claims management process, which impact our state's workforce systems.	No Change	
Policy guidance, funding	Local government leadership who partner with the agency on policy, processes, funding, delivery of support services.	Local Governments	Local Workforce Boards, Constituent Outreach/Education	Administration, Unemployment Insurance (UI), Workforce Development, Employment Services	Administration, Unemployment Insurance (UI), Workforce Development, Employment Services	Lack of policy awareness, guidance, and financial support at local levels results in breakdowns in forming a cohesive strategy that meets the needs of business and job seekers.	No Change	
Provide guidance and fulfill the mission of unemployment insurance and labor services	State Government leadership and partners who interact closely with the agency in fulfilling its mission for the state of South Carolina..	Executive Branch/State Agencies	SC Governor, State Workforce Development Board, Coordinating Council on Workforce	Administration, Unemployment Insurance (UI), Workforce Development, Employment Services	Administration, Unemployment Insurance (UI), Workforce Development, Employment Services	Lack of critical partnerships in economic development impedes the delivery of workforce solutions.	No Change	
Trade Adjustment Assistance	Workers laid off due to offshoring of jobs	Workers	Employers	Workforce Development	Workforce Development	Lack of supports for workers affected by foreign competition.	No Change	
Provide assistance for claim adjudication	Individuals from the general public who qualify for Unemployment Insurance (UI) benefits based on criteria set forth by legal statutes.	Claimants	Families, Employers	Unemployment Insurance (UI), Appeals	Unemployment Insurance (UI), Appeals	Lack of adjudication support for claimants of unemployment insurance impacts accountability and claimant's access to funding they may be entitled to receive.	No Change	
Provide reemployment and training activities and services aimed at supporting and bolstering South Carolina's workforce.	Individuals from the general public who qualify for Employment Services (ES) and Workforce Development services based on criteria set forth by legal statutes.	Job Seekers	Employers	Employment Services, Workforce Development	Employment Services, Workforce Development	Without appropriate training and support that allows job seekers to gain the necessary skills to be employable, there is a negative impact to the job seeker themselves as well as to the employers that are looking for qualified candidates.	No Change	
Compile and communicate labor force data to workforce data consumers and stakeholders	Workforce data consumers and stakeholders	Workforce professionals	Industry, Employers, Workforce data professionals, Job Seekers	Labor Market Information	Labor Market Information	Workforce projections would be less responsive to local needs. May negatively affect business recruitment and retention from Dept. of Commerce.	No Change	
Work Opportunity Tax Credit	Employers hiring individuals with barriers to employment	Employers	Job seekers	Workforce Development	Workforce Development	No incentive for employers to hire individuals with barriers to employment	No Change	

Description of Service	Description of Direct Customer	Customer Name	Others Impacted by Service	Division or major organizational unit providing the service.	Description of division or major organizational unit providing the service.	Primary negative impact if service not provided.	Changes made to services during FY2025	Summary of changes to services
Federal Bonding	Job seekers with barriers to employment	Job seekers	Employers	Workforce Development	Workforce Development	No incentive for employers to hire individuals with barriers to employment	No Change	

2025	Partnerships Data as submitted for the Accountability Report by: R600 - DEPARTMENT OF EMPLOYMENT AND WORKFORCE		
Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
Non-Governmental Organization	AbleSC	Work on employing individuals with disabilities	No Change
Non-Governmental Organization	Alston Wilkes	Assist with providing services to Veterans	No Change
State Government	Army National Guard	Assist with providing services to Veterans	No Change
Federal Government	Army Reserves	Assist with providing services to Veterans	No Change
State Government	Commission for the Blind	Work on employing individuals with disabilities	No Change
State Government	Commission on Higher Education	Assist with providing services to Veterans	No Change
State Government	Department of Aging	Work on employing older workers	No Change
State Government	Department of Commerce	State economic development leader for Sector Strategies	No Change
State Government	Department of Corrections	Work on Second Chance Initiatives	No Change
State Government	Department of Education	Provides secondary education and credentials	No Change
State Government	Department of Juvenile Justice	Work on Second Chance Initiatives	No Change

Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
State Government	Department of Social Services	Hiring individuals with low income	No Change
Local Government	Economic Developers	Educate on services provided	No Change
Non-Governmental Organization	Fast Forward	Assist with providing services to Veterans	No Change
Non-Governmental Organization	Goodwill	Hiring individuals with low income and other barriers to employment	No Change
Federal Government	Internal Revenue Service	Partnership - Data Integrity	No Change
Non-Governmental Organization	Jobs for America's Graduate	Assist with providing services to young people who have serious barriers to graduation and/or employment	No Change
Local Government	Local Council of Government	Fiscal entity for local workforce programs	No Change
Non-Governmental Organization	Lowcountry Warrior Solutions	Assist with providing services to Veterans	No Change
Non-Governmental Organization	Manufacturing Alliance	Partnership	No Change
Professional Association	National Association of State Workforce Agencies	Partnership	No Change
Professional Association	National Payroll Reporting Consortium	Partnership	No Change
Federal Government	Office of Federal Contract Compliance	Help contractors reach hiring benchmarks	No Change
Non-Governmental Organization	One 80 Place	Assist with providing services to Veterans	No Change

Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
Non-Governmental Organization	Phoenix Center	Hiring individuals with low income	No Change
Professional Association	SC Association of CPAs	Partnership	No Change
State Government	SC Chambers of Government	Partnership	No Change
State Government	SC Dept. of Health & Human Services	Data Integrity Interface	No Change
State Government	SC Dept. of Labor, Licensing, and Regulation	Partnership	No Change
State Government	SC Dept. of Revenue	Partnership - Data Integrity	No Change
State Government	SC Probation Pardon and Parole	Work on Second Chance Initiatives	No Change
State Government	SC State Housing Authority	Partnership	No Change
State Government	SC Veteran Affairs	Assist with providing services to Veterans	No Change
Non-Governmental Organization	SCMEP (South Carolina Manufacturing Extension Partnership)	Engaging at risk firms	No Change
Federal Government	Social Security Administration	Partnership - Data Integrity Interface	No Change
State Government	State Technical College System	Provides postsecondary education and credentials	No Change
State Government	State Workforce Development Board	State governance of the federal/public workforce system	No Change

Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
Non-Governmental Organization	Telemon	Assist with providing services to Veterans	No Change
Non-Governmental Organization	Transition Alliance of SC	Hiring individuals with low income	No Change
Federal Government	U.S. Attorney's Office	Work on Second Chance Initiatives	No Change
Professional Association	U.S. Council of Competiveness	Partnership	No Change
Federal Government	U.S. Dept. of the Treasury	Partnership - Debt Collection	No Change
Non-Governmental Organization	Upstate Warrior Solutions	Assist with providing services to Veterans	No Change
Federal Government	US Department of Labor	Provides guidance and oversight	No Change
Professional Association	UWC (Unemployment & Worker's Compensation)	Partnership	No Change
Federal Government	Veteran Affairs	Assist with providing services to Veterans	No Change
State Government	SC Vocational Rehabilitation Department	Work on employing individuals with disabilities	No Change
Professional Association	Laborforce Participation Taskforce	Partnership	No Change
Professional Association	Carolina Association of General Contractors	Partnership	No Change

Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
Non-Government Organization	Cyber SC	Partnership	No Change
Professional Association	SC EMS Association	Partnership	No Change
Professional Association	South State Energy Board	Partnership	No Change
Professional Association	Trucking Association	Partnership	No Change
Professional Association	Homebuilders Association	Partnership	No Change
Professional Association	Forestry Association	Partnership	No Change
Professional Association	Society for Human Resource Management (SHRM)	Connects HR Professionals to DEW initiatives, including volunteers to conduct inmate mock interviews for individuals soon to be released from Department of Corrections as well as serving on an HR Advisory Board for DEW Initiatives.	No Change
State Government	Commission on Minority Affairs	Connects minority communities to resources	No Change
State Government	SC Department of Transportation	Provides access to public transportation; leads EV Interagency Work Group	No Change
Non-Government Organization	SC Child Care Resource and Referral	Provides resources and referrals to child care	No Change
State Government	SC Broadband Office	Provides access to broadband resources	No Change
State Government	SC Digital Equity Office	Developing digital equity plan	No Change

Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
Non-Government Organization	SC Office of Rural Health	Leads efforts to increase access to healthcare in rural areas and address social determinants of health	No Change
Non-Government Organization	SC Hospital Association	Promotes healthcare workforce development	No Change
Federal Government	Office of Local Defense Community Cooperation	A division of the Department of Defense; provides funding to DEW to serve defense industrial base	No Change
State Government	SC Library association	House connection points	No Change
State Government	readySC	A division of SC Technical College; promotes economic development by providing customized recruiting and training solutions to companies	No Change
State Government	Apprenticeship Carolina	A division of SC Technical College; leads South Carolina in registered apprenticeship programs	No Change
Non-Government Organization	SC Transportation Association	An association of transit providers promoting public transportation	No Change
Non-Government Organization	TogetherSC	Organization focused solely on strengthening the state's nonprofit community	No Change
Non-Government Organization	Palmetto Agribusiness council	Workforce Development with Agribusiness	Add
Non-Government Organization	SC Chamber of Commerce	Statewide organization that promotes pro-job and pro-business policies at the state and federal level.	Add

2025

Reports Data

as submitted for the Accountability Report by:

R600 - DEPARTMENT OF EMPLOYMENT AND WORKFORCE

Report Name	Law Number (if applicable)	Summary of information requested in the report	Date of most recent submission DURING the past fiscal year	Reporting Frequency	Type of entity/entities	Method to access the report	Direct access hyperlink or agency contact (if not provided to LSA for posting online)	Changes to this report during the past fiscal year	Explanation why a report wasn't submitted
Agency Accountability Report	§1-1-810	The report "must contain the agency's or department's mission, objectives to accomplish the mission, and performance measures that show the degree to which objectives are being met." Agencies must "identify key program area descriptions and expenditures and link these to key financial and performance results measures."	September 2024	Annually	Governor or Lt. Governor AND Legislative entity or entities	Provided to LSA for posting online	http://www.admin.sc.gov/budget/agency-accountability-reports	No Change	
Agency Debt Collection Report	SC Code of Laws 41-33-45	Detailed report of the amount of outstanding debt and all methods used to collect.	February of 2024	Annually	Legislative entity or entities AND South Carolina state agency or agencies	Electronic copy available upon request	William Floyd, Jacque' Carlen	Amend	Related to Proviso 117.33
Agency State Vehicle Accident Summary Report		Reporting detailing the mileage of the agency's state vehicles and any accidents that may have occurred during the quarter.	January 2025	Quarterly	South Carolina state agency or agencies	Electronic copy available upon request	Doug Kirkland	No Change	
Agency's Management and Trust Fund Review Report	SC Code of Laws 41-29-280	To provide a management review of the SC DEW's Unemployment Insurance Trust Fund	January 2025	Annually	Legislative entity or entities	Electronic copy available upon request	William Floyd	No Change	
Agency-Wide Audited Financial Statements	SECTION 117 - X900 - GENERAL PROVISIONS (117.56 Year-End Financial Statements)	To promote transparency and facilitate measurement of agency financial operations via independently audited financial statements prepared in accordance with GAAP.	March 2025	Annually	Entity within federal government	Electronic copy available upon request	Jacque' Carlen	No Change	
Audit & Certification Agency Quarterly Reporting	SC Procurement Code	Annual report to SFAA regarding procurement transactions	January 2025	Annually	South Carolina state agency or agencies	Electronic copy available upon request	Sharling Thompson	No Change	
Bank Account Transparency and Accountability Report	Pursuant to Proviso 117.80 of the FY2021-22 Appropriations Act	Itemized transaction report for composite reservoir bank accounts held by the agency.	September 2024	Annually	South Carolina state agency or agencies	Electronic copy available upon request	Jacque' Carlen	No Change	
Budget Carry Forward General Appropriations	Proviso 117.23	The Budget Carry Forward of General Appropriations Form is required to be completed on an annual basis and submitted to EBO.	July 2025	Annually	South Carolina state agency or agencies	Electronic copy available upon request	Jacque' Carlen	No Change	

Report Name	Law Number (if applicable)	Summary of information requested in the report	Date of most recent submission DURING the past fiscal year	Reporting Frequency	Type of entity/entities	Method to access the report	Direct access hyperlink or agency contact (if not provided to LSA for posting online)	Changes to this report during the past fiscal year	Explanation why a report wasn't submitted
Budget Provisos	Title 11, Chap 11 SC Code of Laws	The state budget request requires each agency to submit printed and electronic versions in the state PBF system of the following: Form D: Proviso Revision Request (MS Word). Agencies will also submit any decision packages through the PBF system.	September 2024	Annually	South Carolina state agency or agencies	Provided to LSA for posting online	Jacque' Carlen	No Change	
Catalyst – DOD Modernization Grant report			July 2025	Semi-Annually	Entity within federal government	Electronic copy available upon request	Nina Staggers	No Change	Final report submitted July 2025.
Census of Employment and Wage by Industry publication		Statewide Metropolitan, County, LWDA employment and wage by industry	July 2025	Quarterly	Other	Electronic copy available upon request	T. C. Milton	No Change	
Certification Workload and Characteristics of Certified Individuals (WOTC)	P.L. 104-188	Numbers of certifications and denials for each target group. In order to effectively meet its management responsibilities and to have adequate data with which to evaluate the designated federal program.	January 2025	Quarterly	Entity within federal government	Electronic copy available upon request	Amy Hill	No Change	
CPIP - Comprehensive Permanent Improvement Plan	§ 2-47-55	Comprehensive summary of all permanent improvement projects anticipated over the next five fiscal years.	August 2025	Annually	South Carolina state agency or agencies	Available on another website	Doug Kirkland	No Change	
DOA IT Data Collections Workbook		Comprehensive summary of all information technology and information security objectives and expenditures for the upcoming fiscal year.	August 2025	Annually	South Carolina state agency or agencies		Ryan Millwood	No Change	

AGENCY NAME:	Department of Employment and Workforce		
AGENCY CODE:	R600	SECTION:	083

2025
Accountability Report

SUBMISSION FORM

I have reviewed and approved the data submitted by the agency in the following templates:

- Data Template
 - Reorganization and Compliance
 - FY2025 Strategic Plan Results
 - FY2026 Strategic Plan Development
 - Legal
 - Services
 - Partnerships
 - Report or Review
 - Budget
- Discussion Template
- Organizational Template

I have reviewed and approved the financial report summarizing the agency’s budget and actual expenditures, as entered by the agency into the South Carolina Enterprise Information System.

The information submitted is complete and accurate to the extent of my knowledge.

AGENCY DIRECTOR <i>(SIGN AND DATE):</i> (TYPE/PRINT NAME):	SIGNATURE ON FILE	Signature Received: 09/12/2025
	William H. Floyd, III	

BOARD/CMSN CHAIR <i>(SIGN AND DATE):</i> (TYPE/PRINT NAME):	N/A	