

2026 Annual Accountability Report

Vocational Rehabilitation Department

Agency Code: H730

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AGENCY NAME:	Vocational Rehabilitation Department		
AGENCY CODE:	H730	SECTION:	32

AGENCY'S DISCUSSION AND ANALYSIS

The South Carolina Vocational Rehabilitation Department (SCVRD, VR, or Agency) advances its mission to prepare and assist eligible South Carolinians with disabilities in achieving and maintaining competitive, integrated employment through timely, efficient service delivery and continuous improvement. SCVRD remains focused on achieving meaningful employment outcomes, strengthening partnerships, expanding access to services, developing its workforce, and ensuring responsible stewardship of public resources. The state-federal partnership funds SCVRD's vocational rehabilitation program, with 21.3% of funding provided through state sources and 78.7% from federal sources.

Significant Projects:

- SCVRD continues to strengthen Pre-Employment Transition Services (Pre-ETS), which are supported through the Workforce Innovation and Opportunity Act (WIOA). South Carolina students with disabilities ages 13-21 may access Pre-ETS, including students beginning in middle school. SCVRD employs over 80 staff members, including counselors and job coaches, who provide direct services to students statewide. While services for high school students are well established, the Agency identified an opportunity to develop a more structured approach for middle school students as young as 13. SCVRD has launched a pilot program in Fall 2026 to provide more intentional and structured services at the middle school level. The agency is partnering with the SC Department of Education to strengthen connections with local administrators and teachers and improve coordination for services.

- In January 2026, SCVRD launched its first Youth Advisory Council, Bridge Beyond Barriers. The council provides youth with disabilities an opportunity to develop leadership and self-advocacy skills while contributing to the continued advancement of SCVRD's transition services. Members meet monthly with the SCVRD staff to discuss transition-related topics, develop projects, and provide youth perspectives that can inform future services.

- In January 2026, SCVRD and Dominion Energy launched a partnership focused on expanding competitive, integrated employment opportunities for individuals with Intellectual and Developmental Disabilities. The initiative provides paid internship/apprenticeship opportunities combined with SCVRD job coaching and supports the development of long-term career pathways. Following successful employment, consumers may be connected to the Office of Intellectual and Developmental Disabilities for ongoing follow-along services. Two consumers are currently participating in the Dominion Energy internship/apprenticeship program, with plans to expand opportunities to additional consumers.

- SCVRD continues to expand opportunities for individuals exiting the SC Department of Corrections. The Agency remains an active partner in the SPICE program with the SC Department of Corrections, Department of Probation, Pardon and Parole Services, and the State Technical College System. SCVRD also receives referrals through the Parole Employment Program and has initiated a monthly outreach effort at Perry Correctional Institution for individuals who are not participating in SPICE or the Parole Employment Program. These initiatives strengthen early connections to vocational rehabilitation services and support employment preparation prior to and following release.

- SCVRD continues relationships with veteran serving organizations to improve referrals and access to employment services. Area counselors serving veteran populations have been provided with local resources and contacts, including representatives from the U.S. Department of Veterans Affairs and National Guard Employment Specialists. SCVRD has also joined the SC Veteran Coalition Portal, which

provides a mechanism to connect veterans with appropriate service providers. The Agency continues to collaborate with the SC Department of Veterans Affairs and federal VA partners to provide work evaluations through SCVRD Job Readiness Training (JRT) Centers when requested. These evaluations may last up to four weeks and include progress updates and a summary of the vocational evaluation for the referring VA counselor.

- The Career Ready Network has been developed and implemented statewide. Led by the Job Preparedness Instructor in each area office, the program provides Career Ready individuals with structured programming, career development activities, and opportunities to engage with employers and community resources. Activities may include resource and financial literacy events, industry-specific presentations, career fairs, professional networking opportunities, and development of LinkedIn profiles.

- SCVRD, in coordination with the SC Department of Employment and Workforce, became a Conditionally Certifying Agency of the Work Opportunity Tax Credit (WOTC). The program provides eligible businesses with tax credits when they hire qualifying employees, including eligible SCVRD consumers. While the WOTC is currently on hiatus, SC DEW has indicated that employers should continue submitting certification filings consistent with guidance from the US Department of Labor.

- SCVRD continues to prepare for a Customized Employment Program pilot designed to evaluate whether contracting for this service can effectively improve outcomes for participating consumers. To prepare for implementation, SCVRD participated in the 12-week Association of Community Rehabilitation Education (ACRE) certification course with VRTAC-QE. Thirteen SCVRD counselors and job coaches completed the course and obtained ACRE certification. The Consumer Services and Procurement departments are working together on the next steps to implement the pilot.

- SCVRD continues to develop the W.R.I.G.H.T School for Disability Education as a long-term investment in workforce development and service delivery. Foundational curriculum has been completed for autism, anxiety, and addiction, with job accommodation training underway. Future phases will address visual disabilities, schizophrenia, and Deaf and Hard of Hearing topics. During SFY 2026, Understanding Anxiety has been offered 15 times, with an average attendance of 20 staff members per session. Understanding Autism was offered four times, with an average of 20 employees per session. The newest class, Understanding Addiction, was introduced with 15 participants. Participant surveys have produced positive feedback regarding the training. Specialized Intellectual Disability training has also been developed for job coaches to strengthen their knowledge, skills, confidence, and ability to provide consistent, high-quality services. The overall objective is to strengthen staff competency while improving consumer independence, employment performance, and job retention.

- SCVRD's Information Technology department implemented an internal Consumer Services Text Messaging System in January 2026. The system provides appointment confirmations, changes, reminders, and direct text communication with consumers through the VR Case Management System.

- The Information Technology department also advanced several internal modernization initiatives, including:

- **Travel Reimbursement System:** An electronic system that streamlines travel reimbursement submissions, supervisory approvals, document management, and retrieval while replacing the previous manual and email-based process.

- **VRonica (AI Chatbot System):** SCVRD partnered with the Department of Administration's Center of Excellence to explore the use of artificial intelligence to improve staff efficiency and preserve institutional knowledge. The resulting internal AI chatbot, VRonica, provides staff with improved access to policies, procedures, and operational information while supporting onboarding, knowledge transfer, and day-to-day efficiency. The project also strengthens the Agency's data management practices through a human-in-the-loop approach that supports ongoing refinement and oversight.

- The Quality Assurance Department launched a data hygiene initiative to improve the accuracy of Measurable Skill Gains (MSG) and Credential Attainment data reported to the Rehabilitation Services Administration (RSA). The quarterly report identifies cases that have remained in training for a year or longer without an MSG. Area offices use this information to review cases and improve the accuracy and integrity of the Agency's training denominator. The initiative reflects SCVRD's continued emphasis on using performance data not simply to measure activity, but to identify opportunities to improve service delivery and consumer outcomes.

- SCVRD has historically operated two substance abuse recovery facilities serving individuals with disabilities in South Carolina: Holmesview Center in Greenville and Palmetto Center in Florence. The Holmesview Center was destroyed by fire in November 2016, creating a significant gap in recovery services for individuals residing in the Upstate Region. While the Palmetto Center continues to serve eligible individuals statewide, SCVRD is actively pursuing the rebuilding of the Holmesview Center to restore and expand access to critical recovery services in the Upstate. The rebuild will also reduce transportation barriers and strengthen greater independence and successful employment outcomes. Plans for the new facility are progressing through required state review and approval processes, as well as the federal prior-approval process.

Agency Successes:

- During SFY 2026, SCVRD received 11,585 referrals, representing a 4.0% increase from SFY 2025. The number of eligible individuals who developed an Individualized Plan for Employment (IPE) increased by 6.2%. These results demonstrate continued demand for vocational rehabilitation services and the Agency's ability to engage individuals in services designed to support competitive, integrated employment.

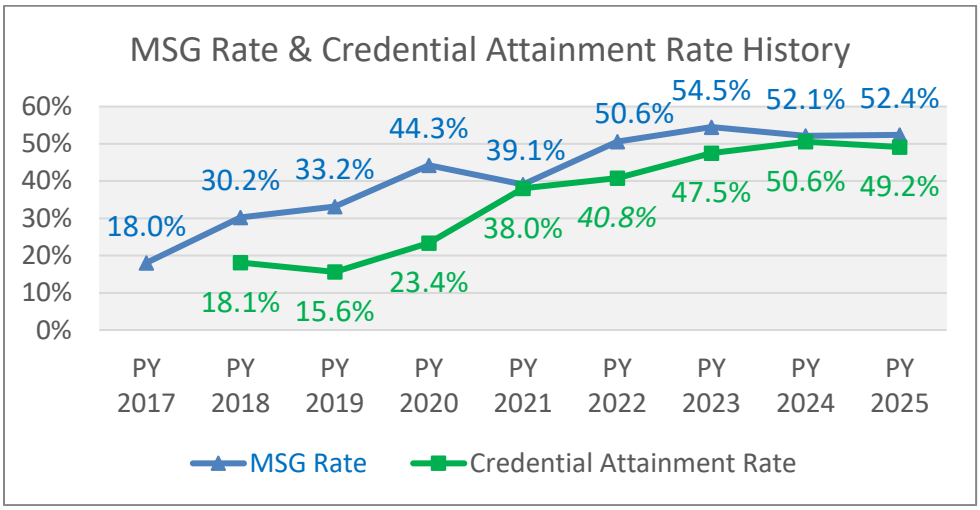
- The median number of days for an applicant to establish eligibility, complete vocational assessment, establish a vocational objective, and develop an Individualized Plan for Employment (IPE) was 58 days, substantially below the federally permitted maximum of 150 days.

- SCVRD exceeded its Successful Employment Outcome (SEO) goal by assisting 4,086 consumers in achieving competitive integrated employment. Twenty-two of the Agency's 24 Areas achieved 100% or more of their assigned SEO goal. Consumers who achieved successful employment worked an average of 34 hours per week. These outcomes represent individuals who overcame barriers associated with their disability to enter or remain in the state's workforce.

- Consumers employed at case closure achieved median quarterly earnings of $7,280. During the second quarter after exit, program participants reported median earnings of $6,519, placing South Carolina 15th

nationally among state vocational rehabilitation agencies for this measure. SCVRD also tracks employment retention following program exit. In Program Year 2025, 60.53% participants maintained employment during the second quarter after exit, while 57.82% maintained employment during the fourth quarter after exit.

- SCVRD achieved a 52.4% Measurable Skill Gain (MSG) Rate, compared with the statewide target of 54.9%. The Agency's Credential Attainment Rate was 49.17%, exceeding the statewide target of 44.8%. The Rehabilitation Services Administration (RSA) is expected to publish the combined MSG and Credential Attainment rates for South Carolina's two VR programs in the WIOA Annual Performance Report.



- SCVRD's services provide economic benefits to consumers, families, businesses, and the state. Based on a cost-benefit analysis of SFY 2026 successful outcomes, the Agency conservatively estimates that consumers will repay a minimum of $3.15 in taxes for every dollar spent on rehabilitation services. The estimated payback period is approximately 3.97 years, with annual rate of return of 25.20%.

- Consistent with SCVRD's dual-customer approach, the Agency provided employer engagement services to 1,655 business establishments during SFY 2026. Services included employer education, candidate referrals, interviewing assistance, strategic planning, work-based learning, occupational and vocational training, internships, and direct placement services. These partnerships strengthen connections between consumers and employers while helping businesses access qualified talent.

- SCVRD has maintained a formal departmental budget process since SFY 2021–2022. Departmental budgets are presented to and approved by the Board each June for the upcoming fiscal year. Since implementation of the process, the Agency has remained under budget in salaries and fringe benefits, operating expenses, case services, and capital projects at the close of each fiscal year. The budget process supports alignment of expenditures with available revenues and strategic priorities while strengthening financial planning, program efficiency, and accountability. SCVRD's SFY 2026 Single Audit resulted in no audit findings, and administrative expenditures represented 6.16% of total operating expenditures.

- Data security remains a top priority for SCVRD. During SFY 2026, the Information Technology Department conducted 3,246 simulated phishing exercises, including more realistic AI-generated simulations. Employees clicked on simulated phishing messages at a rate of 5.9%, substantially below the reported

industry average of 33.2%. Employees also reported 39.5% of simulated phishing attempts. (2026 KnowBe4 Phishing by Industry Benchmarking Report). Email security systems blocked an average of approximately 96,600 malicious emails and quarantined an additional 10,100 emails each month. These

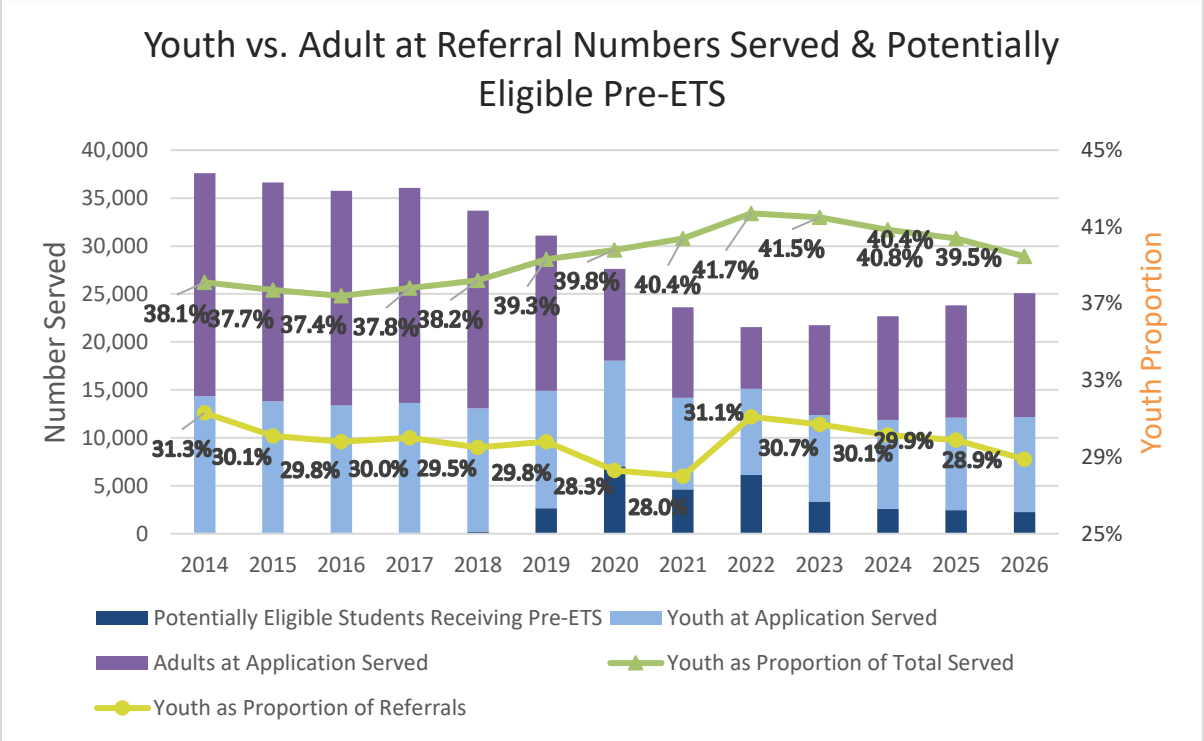
efforts strengthen the Agency's ability to protect consumer and operational data while promoting a culture of cybersecurity awareness.

- Disability Determination Services processed 70,930 Social Security disability claims for FFY 25. For SFY 25, total claims processed were 67,363. The unit achieved a 95.8% documentation accuracy rate on quality reviews during the most recent quarter, exceeding national and regional rates. Processing time after assignment to a Disability Examiner remained below 60 days. South Carolina's Consultative Examination rate also remained among the lowest in the nation at approximately 24%.

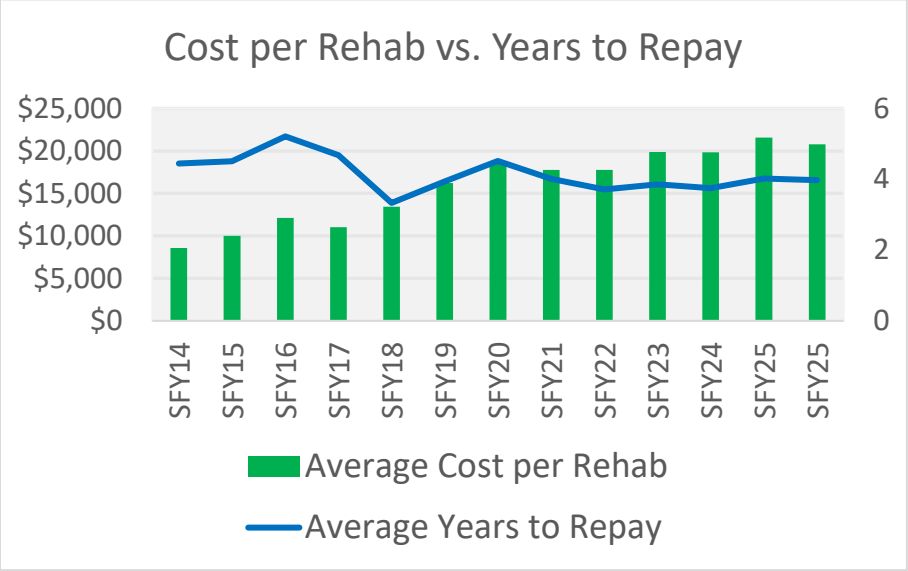
- SCVRD completed its first full year with its Employee Assistance Program (EAP) in partnership with FirstSun EAP. The agency achieved a 9.54% utilization rate, exceeding the industry-standard utilization range of approximately 3-5%. The utilization rate indicates that employees are accessing available resources, and SCVRD will continue to promote the program as part of its broader employee support strategy.

Factors Impacting Performance:

- SCVRD experienced continued growth in demand for services during SFY 2026. The number of youth participating in the full range of SCVRD services decreased by 0.9 percentage points compared with SFY 2025–2026; however, the total number of youth participants increased by 274. Adult demand increased by 987 individuals. The Agency will continue to monitor these trends to ensure that resources, outreach, and service delivery strategies remain aligned with changing consumer needs.



- The average cost of rehabilitation services also continues to increase. SCVRD estimates that consumers require an average of approximately $20,773.28 in rehabilitation expenditures and based on current cost-benefit assumptions, typically repay that investment within approximately 3.97 years.



- Workforce retention remains another factor affecting Agency performance. SCVRD's staff turnover rate was 12.4% during SFY 2026. The Administration, Human Resources, and Field Operations Units will continue targeted retention strategies focused on understanding and addressing common reasons for employee departures; evaluating compensation compression and salary benchmarks; exploring flexible scheduling and wellness strategies; expanding professional development and career opportunities; reviewing benefits; and strengthening employee recognition.

- SCVRD's recent State Fiscal Accountability Authority Audit findings identified areas requiring improvements within the agency's procurement operations. These findings occurred during a period of significant staff turnover within the Procurement Department, which affected continuity, oversight, and the timely execution of certain procurement processes. We will continue to address our staffing needs and work collaboratively to correct all identified audit findings and ensure that the agency is following the SC Consolidated Procurement Code, state laws, and regulations.

- Disability Determination Services experienced increased processing times for disability claims during the reporting period, primarily due to staff turnover and challenges associated with replacing qualified disability examiners. The resulting vacancies reduced available examination capacity and contributed to delays in the processing of disability claims. SCVRD recognizes the importance of timely and accurate determinations and continues to monitor workload, staffing capacity, and processing performance. The agency is focused on stabilizing staffing levels and identifying operational strategies to increase processing capacity and reduce delays, while maintaining the quality and accuracy of disability determinations.

Current Efforts:

- SCVRD continues to strengthen implementation of the Workforce Innovation and Opportunity Act (WIOA). SFY 2026 marked the first year SCVRD reported on all six WIOA performance indicators:

    - Employment during the second quarter after exit;
    - Employment during the fourth quarter after exit;
    - Median earnings during the second quarter after exit;
    - Credential attainment;
    - Measurable Skill Gains; and
    - Effectiveness in Serving Employers, measured through retention with the same employer during the second and fourth quarters after exit.

- The Rehabilitation Services Administration (RSA) negotiated performance targets for each measure (except for Effectiveness in Serving Employers), which are applied in aggregate to SCVRD and the SC Commission for the Blind for SFYs 2025 and 2026. SCVRD will continue using performance data to identify trends, address service gaps, strengthen accountability, and improve consumer and employer outcomes.

- The Communications Department continued its transition from a primarily production-focused function to a strategic, proactive, and measurable statewide resource supporting SCVRD's dual mission of serving individuals with disabilities and helping businesses build and retain an inclusive workforce. During SFY 2026, Communications expanded coordinated outreach through digital content, social media, public relations, consumer and employer success stories, community events, branded materials, radio campaigns, and print advertising.

- The Department also advanced several foundational initiatives, including website modernization, an internal employee-information hub, centralized communications planning and approval processes, and improved coordination of agency messaging and visual identity. Greater emphasis has been placed on partnerships with workforce organizations, including the South Carolina Department of Employment and Workforce, to extend SCVRD's reach and strengthen connections among consumers, employers, and workforce resources.

- Business engagement remains a key priority. Communications will continue positioning SCVRD as both a disability-services agency and a workforce partner capable of helping businesses recruit, retain, and support qualified employees. The department is also preparing for the 2027 rollout of SCVRD's Mobile Unit, which will expand access to information, resources, and services in communities across South Carolina. Going forward, Communications will measure reach, engagement, service inquiries, partnerships, and cost efficiency to ensure outreach aligns with Agency priorities and delivers measurable results.

- SCVRD began The SC House of Representatives Government Efficiency and Legislative Oversight Committee study in January 2025 and has remained highly responsive and cooperative throughout the review. The agency has consistently provided requested information, documentation, and data to support the Committee's review of the SCVRD programs, operations, and services. Each SCVRD department has presented an overview of its programs, operations, accomplishments, and work to the Healthcare and Regulatory Subcommittee. SCVRD has viewed the oversight process as an opportunity to demonstrate the agency's progress, identify opportunities for improvement, and strengthen transparency and accountability. The study is anticipated to conclude in October 2026. SCVRD will review

the Committee's findings and recommendations and take appropriate steps to address identified opportunities and further support agency operations, accountability, and service outcomes.

Information about SCVRD that may be helpful when reviewing the Annual Accountability Report for SFY 2025-26:

Main Products, Services, and Delivery Methods:

- SCVRD provides coordinated vocational rehabilitation services through counselors and Vocational Case Managers (VCM) located throughout the state. Consumers work with their counselor or VCM to develop an Individualized Plan for Employment (IPE) and explore career options through vocational assessment, counseling, guidance, training, rehabilitation technology, job preparedness, and other services.

- The Agency's 27 Job Readiness Training (JRT) Centers provide hands-on training and employment preparation while connecting businesses with a pipeline of skilled workers. The centers provide job readiness, occupational, and vocational training aligned with employer needs and local labor markets. During SFY 2026, the JRT Centers served 2,023 consumers, with 608 subsequently successfully closed into competitive, integrated employment. In SFY 2026, SCVRD had 175 business partners outsourcing work to JRT Centers across several hundred product lines. These partnerships provide consumers with practical work experience, job readiness skills, and exposure to local employment opportunities.

- SCVRD Business Development Specialists also participate in sector strategies and Integrated Business Services teams across all 12 Workforce Development Areas, working with SC Works and other workforce partners to strengthen business engagement and talent pipelines. SCVRD maintains staff presence across all 12 Workforce Development Areas and shares infrastructure costs as a core WIOA workforce system partner.

- Specialized services are also provided through the Comprehensive Evaluation Center and Rehabilitation Technology Unit in West Columbia and the Bryant Center in Lyman. Services include vocational evaluation, physical and therapeutic services, pain management, brain injury support, muscular development, and assistive technology.

- The Agency provides Job Retention Services (JRS) for employees whose employment is at risk because of disabling conditions. Services may include supported employment, rehabilitation technology, and on-site instruction. SCVRD also provides substance abuse recovery services through the Palmetto Center, SCVRD's residential recovery center in Florence, SC.

- Transition services remain a significant component of the Agency's work. SCVRD maintains a strong presence in schools and provides Pre-Employment Transition Services to help students with disabilities prepare for employment, post-secondary education, and career training.

- Benefits Specialists certified through Cornell University or Virginia Commonwealth University provide benefits counseling to current, former, and potential consumers. These services help consumers understand how employment affects their benefits and make informed decisions about work.

- The Agency's Disability Determination Services program processes Social Security disability claims for the Social Security Administration and Medicaid disability claims for the South Carolina Department of Health and Human Services.

Key customer segments and stakeholders:

Primary customers (consumers):

- SCVRD's primary customers are individuals with disabilities who require vocational rehabilitation services to prepare for, obtain, and maintain competitive, integrated employment. Consumers expect services that are responsive to their strengths, resources, priorities, concerns, abilities, capabilities, interests, and informed choices. SCVRD serves individuals with more than 135 different physical and mental disabling conditions.

Business and industry partners:

- Employers expect SCVRD to help connect them with qualified and reliable workers. Businesses participate in training, work-based learning, job shadowing, work assessments, internships, job placement, and Job Retention Services. Businesses also outsource work and training to SCVRD JRT Centers, enabling consumers to develop workplace skills while meeting business needs.

State and local agencies and private, non-profit organizations:

- SCVRD maintains cooperative relationships with public agencies, private organizations, nonprofit organizations, workforce partners, educational institutions, and community organizations throughout South Carolina and nationally. These partnerships strengthen the service network available to individuals with disabilities and help connect consumers to employment opportunities and other supports.

Taxpayers/Legislators:

- SCVRD is accountable to South Carolina taxpayers and legislators for demonstrating effective stewardship of public resources, measurable results, operational efficiency, and a meaningful return on investment.

Risk Assessment and Mitigation Strategies

The South Carolina Vocational Rehabilitation Department's primary strategic risk is maintaining the capacity to provide timely, high-quality services while responding to changing consumer demand, workforce needs, and technology requirements.

The Agency mitigates these risks through strategic planning, workforce recruitment and retention, staff development, data analysis, quality assurance, technology investments, partnerships, and continuous evaluation of service delivery. SCVRD continues to recruit and develop qualified employees and provide training designed to strengthen staff competency and improve Successful Employment Outcomes.

SCVRD also works with the Vocational Rehabilitation Technical Assistance Center for Quality Management to strengthen service delivery and maximize employment outcomes. The Agency maintains strong relationships with the Rehabilitation Services Administration, U.S. Department of Education, South Carolina legislative stakeholders, state and local organizations, nonprofit organizations, and other partners.

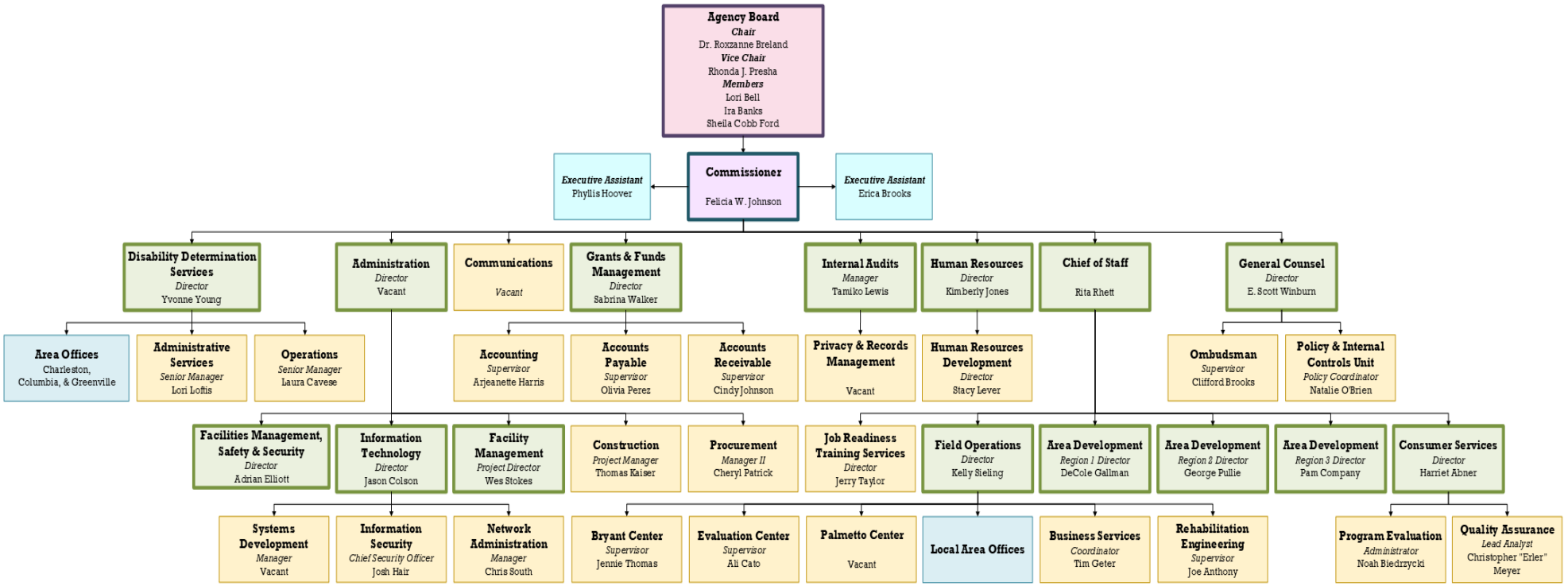
Technology remains an important component of risk mitigation. SCVRD continues to evaluate and implement technologies to improve accessibility, operational efficiency, data management, and employment opportunities for individuals with disabilities. Protecting consumer and Agency data remains a critical responsibility. SCVRD maintains servers at the State Office campus, a backup server in Lyman, South Carolina, and disaster-recovery

servers located outside the state. This infrastructure provides redundancy and supports continuity of operations in the event of a disruption affecting the primary server environment.

The Agency's SFY 2026 performance demonstrates meaningful progress while also identifying opportunities for continued improvement. SCVRD will use these results to continue to inform strategic planning, resource allocation, service improvements, and partnerships designed to ensure that South Carolinians with disabilities have meaningful opportunities to prepare for, obtain, and maintain competitive, integrated employment.

AGENCY NAME:	Vocational Rehabilitation Department		
AGENCY CODE:	H730	SECTION:	32

SCVRD State Office Organizational Chart



2026

Reorganization and Compliance

as submitted for the Accountability Report by:

H730 - VOCATIONAL REHABILITATION

Primary Contact

First Name	Last Name	Role/Title	Email Address	Phone
Rita	Rhett	Chief of Staff	rrhett@scvrd.net	803-896-6813

Secondary Contact

First Name	Last Name	Role/Title	Email Address	Phone
Felicia	Johnson	Commissioner	fjohnson@scvrd.net	803-896-6504

Agency Mission	Adopted in:	2014
To prepare and assist eligible South Carolinians with disabilities to achieve and maintain competitive employment.		

Agency Vision	Adopted in:	2014
We will be the leader in quality employment outcomes for our consumers and business partners through our people, partnerships, and performance.		

Recommendations for reorganization requiring legislative change:

None

Agency intentions for other major reorganization to divisions, departments, or programs to allow the agency to operate more effectively and efficiently in the succeeding fiscal year:

None

Significant events related to the agency that occurred in FY2026

Description of Event	Start	End	Agency Measures Impacted	Other Impacts

No significant events affected performance measures.				
Is the agency in compliance with S.C. Code Ann. § 2-1-220, which requires submission of certain reports to the Legislative Services Agency for publication online and the State Library? (See also S.C. Code Ann. § 60-2-20).				Yes
Reason agency is out of compliance: (if applicable)				
Is the agency in compliance with various requirements to transfer its records, including electronic ones, to the Department of Archives and History? See the Public Records Act (S.C. Code Ann. § 30-1-10 through 30-1-180) and the South Carolina Uniform Electronic Transactions Act (S.C. Code Ann. § 26-6-10 through 26-10-210).				Yes
Does the law allow the agency to promulgate regulations?				Yes
Law number(s) which gives the agency the authority to promulgate regulations:	**§ 43-31-80 of the SC Code**			
Has the agency promulgated any regulations?				No
Is the agency in compliance with S.C. Code Ann. § 1-23-120 (J), which requires an agency to conduct a formal review of its regulations every five years?				Yes
(End of Reorganization and Compliance Section)				

FY2026

Strategic Plan Results

as submitted for the Accountability Report by:

H730 - VOCATIONAL REHABILITATION

Goal 1 Improve the quality of employment outcomes for eligible individuals with disabilities.

Goal 2 We will be a team of highly-qualified professionals who have the commitment, accountability and opportunity to excel.

Goal 3 Accountability to taxpayers through efficient and effective use of resources entrusted to us

Goal 4 Maintain a dynamic network of partnerships to shape a better future for all stakeholders.

Perf. Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes
1.1	**Plan and deliver specialized, individualized services that lead to career paths.**										**State Objective: Education, Training, and Human Development**			
1.1.1	Percentage of program participants who are employed during 2nd quarter after exit	62.02%	65.80%	60.65%	Percent	Equal to or greater than	State Fiscal Year	Percentage of program participants who are in unsubsidized employment during second quarter after exit from program	Unemployment Insurance wage record matches; State Wage Interchange System (SWIS) wage record matches; supplemental wage verification survey; The Work Number (Equifax) wage record searches	SCVRD internal Reports Hub (Home > WIOA Common Performance Measures > Post Exit Employment and Wage Summary)	Sustained employment after case closure	Direct consumers of agency services whose cases have closed	0502.100000.000 Basic Service Program	Target is federally set and includes SCCB who supplement SCVRD rate.
1.1.2	Percentage of program participants who are employed during 4th quarter after exit	61.42%	61.80%	57.87%	Percent	Equal to or greater than	State Fiscal Year	Percentage of program participants who are in unsubsidized employment during fourth quarter after exit from program	Unemployment Insurance wage record matches; State Wage Interchange System (SWIS) wage record matches; supplemental wage verification survey; The Work Number (Equifax) wage record searches	SCVRD internal Reports Hub (Home > WIOA Common Performance Measures > Post Exit Employment and Wage Summary)	Sustained employment after case closure	Direct consumers of agency services whose cases have closed	0502.100000.000 Basic Service Program	Target is federally set and includes SCCB who supplement SCVRD rate. Difference between target and actual is negligible. Not meeting 1.1.1 but being closer for 1.1.2 indicates that consumers who we are looking for more long-term jobs for are staying in them for longer periods of time.
1.2	**Enhance school-to-work transition services.**										**State Objective: Education, Training, and Human Development**			
1.2.1	Percentage of individuals served by agency who are in transition age range (14-24) at application	40.44%	40%	39.49%	Percent	Equal to or greater than	State Fiscal Year	Total number of individuals served who were between the ages of 14 and 24 at application, divided by the total number of individuals who received services	SCVRD Case Management System	Transition Trend report on SCVRD Reports Hub (Home > Service Delivery > Consumer Services > Pre-ETS and Transition)	Supports transition from school to careers	Agency consumers who were age 14-24 at application	0502.100000.000 Basic Service Program	SCVRD has made efforts to serve more younger individuals as "nonconsumers" which is not captured in our regular CMS system and is thus not included in this rate. The agency also has been improving training for area management to increase referral development for this population which should minimize any future decreasing of this rate.

Perf. Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes
1.2.2	Proportion of students served who received Pre-Employment Transition Services (Pre-ETS) as defined by the Workforce Innovation and Opportunity Act (WIOA)	95.77%	95%	95.88%	Percent	Equal to or greater than	State Fiscal Year	Number of students receiving one or more of the five Pre-Employment Transition Services (Pre-ETS) defined in the Workforce Innovation and Opportunity Act, divided by the total number of students reported to the Rehabilitation Services Administration as being served (includes both VR consumers with open cases and potentially eligible students)	Case service documentation in SCVRD Case Management System and Pre-ETS contractors' PARS reporting sheets	SCVRD internal Reports Hub (Home > Planning and Program Evaluation Internal Reports > RSA-911 Pre ETS Service Summary)	Preparation for employment/career prior to exit from secondary school setting	Students with disabilities who have open VR cases or who are potentially eligible	0502.100000.000 Basic Service Program	
1.3	**Increase participation in education and training programs that lead to recognized credentials and advanced career paths.**									**State Objective:**	**Education, Training, and Human Development**			
1.3.1	Percentage of participants in education or training programs who achieve Measurable Skill Gains, as defined by WIOA	57%	54.90%	52.43%	Percent	Equal to or greater than	State Fiscal Year	Of participants who, during a program year, are in an educational or training program that leads to a recognized postsecondary credential or employment, percentage who are achieving documented academic, technical, occupational, or other forms of progress, towards such a credential or employment	School transcripts, exam scores and training progress reports	Program Integrity Report on SCVRD Reports Hub (Home > Program Integrity)	Education and postsecondary training leading to industry-recognized credentials and/or skilled employment	Agency consumers who were enrolled during the year in an education or training program leading to a recognized credential or skilled employment	0502.100000.000 Basic Service Program	Change in vendor policy resulted in the agency receiving the data needed to meet the target after the submission deadline. We are within a small enough range of the target that this data would have allowed us to meet the target.
1.3.2	Percentage of consumers in plan status during the year (i.e., WIOA participants) enrolled in education/training leading to a recognized credential	16.92%	15%	16.76%	Percent	Equal to or greater than	State Fiscal Year	Number of VR consumers enrolled in education/ training leading to a recognized credential while in plan status for any portion of the SFY, divided by total number of cases served during the SFY in plan status (i.e., WIOA participant)	Case service documentation in SCVRD Case Management System	Number enrolled: Measurable Skill Gain and Credential Attainment Report on SCVRD Reports Hub (Home > WIOA Common Performance Measures) Total served in plan status: Caseload Activity Report - sum of year-end statuses 12, 26 & 28	Education/ training leading to industry-recognized credentials and skilled jobs	Agency consumers	0502.100000.000 Basic Service Program	
1.3.3	Percentage of consumers enrolled in education/training leading to a recognized credential during participation who attain a recognized credential by case closure	50.56%	44.80%	49.17%	Percent	Equal to or greater than	State Fiscal Year	Number of consumers who earn a recognized credential by case closure, divided by the number of consumers whose cases closed during the year and who were enrolled in an education/training program that leads to a recognized credential during program participation	School transcripts/ diplomas, exam scores, licenses, and certifications	Program Integrity Report on SCVRD Reports Hub (Home > Program Integrity)	Education and postsecondary training leading to industry-recognized credentials and/or skilled employment	Agency consumers who, while their VR case was open, were enrolled in an education or training program leading to a recognized credential or skilled employment	0502.100000.000 Basic Service Program	
2.1	**Provide training to equip staff to enhance their ability to provide quality vocational rehabilitation services.**									**State Objective:**	**Government and Citizens**			

Perf. Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes
2.1.1	Percentage of new employees who completed all assigned training in their first year of employment	76%	90%	76%	Percent	Equal to or greater than	State Fiscal Year	Number of employees who completed all assigned training, divided by number of employees who completed their first year of employment with the agency during the year	Training record system	Human Resource Development department	Qualified staff with competencies needed to perform their duties	New agency employees	0100.000000.000 Administration	While the completion rate is strong, we did not meet the target date because of the way hire dates overlap the reporting cycle. Specifically employees who are hired later in the year may have training requirements that roll over into the next year. Asa result, their progress was not fully captured in this year's data, even though they are still on track to complete training withing the first 12 months of employment. We will strengthen our monitoring and tracking to align with hire dates to ensure we are in compliance and meeting our goals.
2.1.2	Percentage of Professional Development class attendees who evaluate the course as "useful" or "very useful" for their development and job performance	93%	95%	97.22%	Percent	Equal to or greater than	State Fiscal Year	Number of attendees who evaluate the course as "useful" or "very useful," divided by total number of returned surveys, across all classes	Derived from post-training evaluation surveys	Human Resource Development department	Professional development training that is relevant and enhances skills	Agency employees	0100.000000.000 Administration	
2.2	**Foster an environment promoting opportunity, staff stability and professional development for future leadership needs.**										**State Objective: Government and Citizens**			
2.2.1	Level of Goal Attainment Toward Equal Employment Opportunity	91%	100%	93.40%	Percent	Equal to or greater than	Federal Fiscal Year	Average percentage of goals met based on adjusted availability by category	SC Human Affairs Commission	Human Resources	Diversity and longevity of agency staff	Agency employees	0100.000000.000 Administration	Progress toward the equal opportunity goal remains ongoing, with continued emphasis on broadening outreach to qualified applicant pools, ensuring equitable and consistent hiring practices, and implementing measures to support employee retention. The agency is committed to maintaining compliance with applicable requirements and to pursuing further advancement toward full achievement of this objective. In SFY 2027, the agency will continue to evaluate its practices, implement targeted strategies for recruitment and retention, and monitor outcomes to support measurable progress toward full attainment of the plan's goals.
2.2.2	Agency staff turnover rate	12.50%	11%	12.40%	Percent	Equal to or less than	State Fiscal Year	Number of employees separated from employment with the agency, divided by total number employed by the agency	SCVRD personnel records, SCEIS	SCVRD Human Resources Department	Experienced staff with institutional knowledge	Agency customers (job seekers and employers)	0100.000000.000 Administration	
3.1	**Efficient service delivery that positively impacts long-term outcomes**										**State Objective: Government and Citizens**			
3.1.1	Median quarterly earnings of program participants who are employed at case closure	$7,280.00	$7,856.33	$7,280.00	Dollar Amount	Equal to or greater than	State Fiscal Year	Median quarterly earnings of program participants who are in unsubsidized employment at the time of case closure	Unemployment Insurance wage record matches; State Wage Interchange System (SWIS) wage record matches; supplemental wage verification survey; The Work Number (Equifax) wage record searches	SCVRD internal Reports Hub (Home > Program Integrity)	Competitive wages sustained after case closure	Agency consumers	0502.100000.000 Basic Service Program	More difficult economic conditions have made higher paying jobs more competitive and thus wages have decreased overall

Perf. Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes
3.1.2	Amount each successfully rehabilitated consumer will repay in taxes for each dollar spent on his or her rehabilitation	$3.40	$3.00	$3.15	Dollar Amount	Equal to or greater than	State Fiscal Year	Validated Formula - factors include: total overhead cost; adjustment rate for wage change; unemployment rate; mortality rate; underestimation of referral earnings; gain not attributable to VR services; fringe benefits factor; discount rate; tax factor; retirement age	Internal Economical Analysis Report (M7)	Planning & Program Evaluation department	Return on investment	Taxpayers	0502.100000.000 Basic Service Program	
3.1.3	Median days from application to eligibility	24	21	23	Count	Equal to or less than	State Fiscal Year	Median value for number of days elapsed between date of application and date eligibility determined for all applicants determined eligible during the SFY	Case service documentation in SCVRD Case Management System	Time in Status report on SCVRD Report Hub (Home > Service Delivery > Consumer Services > Time in Status - Application to IPE)	Timely determination of eligibility for agency services	Applicants for agency services	0502.100000.000 Basic Service Program	SCVRD saw a major increase in the number of new cases which may cause small delays as staff accommodate providing more services to more people.
3.1.4	Median days from eligibility to vocational objective	14	11	14	Count	Equal to or less than	State Fiscal Year	Median value for number of days elapsed between date of eligibility and date vocational objective established for all consumers who set a vocational objective during the SFY	Case service documentation in SCVRD Case Management System	Time in Status report on SCVRD Report Hub (Home > Service Delivery > Consumer Services > Time in Status - Application to IPE)	Timely establishment of a vocational objective	Applicants determined eligible for agency services	0502.100000.000 Basic Service Program	SCVRD saw a major increase in the number of new cases which may cause small delays as staff accommodate providing more services to more people.
3.1.5	Median days from vocational objective to Individualized Plan for Employment (IPE)	5.00	5.00	6.00	Count	Equal to or less than	State Fiscal Year	Median value for number of days elapsed between date vocational objective established and date IPE developed for all applicants who have a plan developed during the SFY	Case service documentation in SCVRD Case Management System	Time in Status report on SCVRD Report Hub (Home > Service Delivery > Consumer Services > Time in Status - Application to IPE)	Timely development of individualized plans for services	Consumers who have an individualized plan for employment developed during the year	0502.100000.000 Basic Service Program	SCVRD saw a major increase in the number of new cases which may cause small delays as staff accommodate providing more services to more people.
3.2	**Continued evaluation and improvement of key processes**										**State Objective: Government and Citizens**			
3.2.1	Agreed Upon Procedures audit findings	0	0	0	Count	Equal to or less than	State Fiscal Year	Application of agreed-upon procedures to internal controls and accounting records as audited by independent contractor of the State Auditor office	Office of State Auditor	Finance department	Internal controls in accounting	Taxpayers	0100.000000.000 Administration	
3.2.2	Program Integrity Compliance Assurance results	90.93%	90.00%	94.26%	Percent	Equal to or greater than	State Fiscal Year	Total number of correct procedural and substantial questions, divided by total number of correct and incorrect questions	State Office Quality Assurance reviews	Program Integrity report on SCVRD Reports Hub (Home > Program Integrity)	Adherence to Consumer Services policy	Field office staff	0502.100000.000 Basic Service Program	
3.2.3	Proportion of compliant eligibility determination cases that used an extension letter to stay compliant with required timeframe	22.40%	15.00%	20.38%	Percent	Equal to or less than	State Fiscal Year	Number of cases for which an extension letter was used, divided by total number of eligibility determinations made	Case service documentation in SCVRD Case Management System	Noncompliance Report on SCVRD Reports Hub (Home > Planning and Program Evaluation Internal Reports > Noncompliance Report)	Timely determination of eligibility for agency services	Applicants for agency services	0502.100000.000 Basic Service Program	The goal may be too ambitious but there has been consistent improvement year-over-year for this measure since its implementation. Ongoing training with the administrative team support staff is most likely the cause of this improvement and these training are continuing to occur.

Perf. Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes
3.2.4	Proportion of compliant IPE development cases that used an extension letter to stay compliant with required timeframe	18.11%	13.00%	18.00%	Percent	Equal to or less than	State Fiscal Year	Number of cases for which an extension letter was used, divided by total number of IPEs developed	Case service documentation in SCVRD Case Management System	Noncompliance Report on SCVRD Reports Hub (Home > Planning and Program Evaluation Internal Reports > Noncompliance Report)	Timely development of individualized plans for services	Consumers who have an individualized plan for employment developed during the year	0502.100000.000 Basic Service Program	The goal may be too ambitious but there has been consistent improvement year-over-year for this measure since its implementation. Ongoing training with the administrative team support staff is most likely the cause of this improvement and these training are continuing to occur.
3.3	**Ensure safety, security and adequacy of infrastructure.**										**State Objective:**	**Government and Citizens**		
3.3.1	Experience Modifier (E-mod) used for insurance premium levels	1.56	1.5	1.56	Count	Equal to or less than	State Fiscal Year	E-mod for all 25 Job Readiness Training Centers added to E-mod for agency employees, then averaged	State Accident Fund	Legal, Safety and Risk Management department	Safe environment, cost containment	Agency staff and customers	0100.000000.000 Administration	
3.3.2	Percentage of SOC alert incidents addressed and reported within 24 hours	100%	100%	100%	Percent	Equal to or greater than	State Fiscal Year	Number of Security Operations Center (SOC) alerts successfully addressed and reported to DIS, divided by the total number of SOC alerts	State Division of Information Security (DIS)	Information Technology department	Prevention of invasions of network firewall	Information Technology department	0100.000000.000 Administration	All SOC alerts were addressed and reported within designated timeframe.
3.3.3	Employee click rate on mock phishing email attempts	5.90%	15.00%	5.90%	Percent	Equal to or less than	State Fiscal Year	Aggregated count of employee clicks on links in mock phishing emails, divided by the aggregated count of mock phishing emails sent across all campaigns during the SFY	Phishing Security Tests administered by agency IT department	Information Technology department	Prevent malicious attacks and scams while using networked devices	Information Technology department	0100.000000.000 Administration	
4.1	**Mutually beneficial partnerships with business and industry that provide employment/training opportunities for consumers and a talented, skilled workforce for the business community**										**State Objective:**	**Public Infrastructure and Economic Development**		
4.1.1	Repeat business customer rate	21.86%	15.00%	19.73%	Percent	Equal to or greater than	State Fiscal Year	Number of employers in the state who utilized Agency services during the report year AND previously in the past three years, divided by the number of employers in the state who received Agency services during the past three years	Service records created by agency personnel in SCVRD Universal Business System (UBS)	SCVRD Effectiveness in Serving Employers dashboard on internal SCVRD Reports Hub (Home > Service Delivery > Business Services > SCVRD Effectiveness in Serving Employers)	Continuing support for employers	South Carolina Employers served in the previous 3 years	0502.100000.000 Basic Service Program	
4.1.2	Employers/businesses served	1,766	1,700	1,649	Count	Equal to or greater than	State Fiscal Year	Total, unduplicated count of unique business establishment locations served	Service records created by agency personnel in SCVRD Universal Business System (UBS)	SCVRD Effectiveness in Serving Employers dashboard on internal SCVRD Reports Hub (Home > Service Delivery > Business Services > SCVRD Effectiveness in Serving Employers)	Employer Services aimed at accessing untapped labor pools, information and support, engagement in strategic planning/ economic development, training, and workforce recruitment assistance	South Carolina employers	0502.100000.000 Basic Service Program	The agency has been trying to find an appropriate target for this measure over the last three years. We believe that a 3% difference is within an acceptable margin to be within and will continue to monitor if the target is valid over the next couple of years.
4.2	**Enhance direct outreach to and development of referral sources for targeted populations.**										**State Objective:**	**Public Infrastructure and Economic Development**		

Perf. Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes
4.2.1	Proportion of referrals and applicants with brain injury and spinal cord injury	1.11%	1%	0.95%	Percent	Equal to or greater than	State Fiscal Year	Number of referrals/ applicants from the target population (primary or secondary disability), divided by the total number of referrals/ applicants who had a trial work experience or were determined eligible for services	Case service documentation in SCVRD Case Management System	Source query on SCVRD Reports Hub (Home > Consumer Services Development Testing > Cases Served by Cause or Impairment)	Outreach to a potentially underserved population	Job seekers with brain or spinal cord injuries	0502.100000.000 Basic Service Program	The agency has seen a large increase in referrals in other populations which has made small niche populations like traumatic brain injury and spinal cord injury make up a smaller percentage of the agency total.
4.2.2	Proportion of referrals and applicants with Intellectual Disability and Autism Spectrum Disorders	13.24%	13%	13.14%	Percent	Equal to or greater than	State Fiscal Year	Number of referrals/ applicants from the target population (primary or secondary disability), divided by the total number of referrals/ applicants who had a trial work experience or were determined eligible for services	Case service documentation in SCVRD Case Management System	Source query on SCVRD Reports Hub (Home > Consumer Services Development Testing > Cases Served by Cause or Impairment)	Outreach to a potentially underserved population	Job seekers with Intellectual Disability or Autism Spectrum Disorders	0502.100000.000 Basic Service Program	
4.2.3	Proportion of referrals and applicants who identify as Hispanic/Latino	3.84%	3.00%	3.95%	Percent	Equal to or greater than	State Fiscal Year	Number of referrals/ applicants from the target population (primary or secondary disability), divided by the total number of referrals/ applicants who had a trial work experience or were determined eligible for services	Case service documentation in SCVRD Case Management System	Source query on SCVRD Reports Hub (Home > Consumer Services Development Testing > Cases Served by Cause or Impairment)	Outreach to a potentially underserved population	Job seekers with disabilities who identify as Hispanic/Latino	0502.100000.000 Basic Service Program	

Strategic Plan Development

as submitted for the Accountability Report by:

H730 - VOCATIONAL REHABILITATION

FY2027

Goal 1 Improve the quality of employment outcomes for eligible individuals with disabilities.

Goal 2 We will be a team of highly-qualified professionals who have the commitment, accountability and opportunity to excel.

Goal 3 Accountability to taxpayers through efficient and effective use of resources entrusted to us

Goal 4 Maintain a dynamic network of partnerships to shape a better future for all stakeholders.

Perf. Measure Number	Description	Base	Target	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes
1.1	**Plan and deliver specialized, individualized services that lead to career paths.**									**State Objective: Education, Training, and Human Development**			
1.1.1	Percentage of program participants who are employed during 2nd quarter after exit	60.65%	65.80%	Percent	Equal to or greater than	State Fiscal Year	Percentage of program participants who are in unsubsidized employment during second quarter after exit from program	Unemployment Insurance wage record matches; State Wage Interchange System (SWIS) wage record matches; supplemental wage verification survey; The Work Number (Equifax) wage record searches	SCVRD internal Reports Hub (Home > WIOA Common Performance Measures > Post Exit Employment and Wage Summary)	Sustained employment after case closure	Direct consumers of agency services whose cases have closed	0502.100000.000 Basic Service Program	
1.1.2	Percentage of program participants who are employed during 4th quarter after exit	57.87%	61.80%	Percent	Equal to or greater than	State Fiscal Year	Percentage of program participants who are in unsubsidized employment during fourth quarter after exit from program	Unemployment Insurance wage record matches; State Wage Interchange System (SWIS) wage record matches; supplemental wage verification survey; The Work Number (Equifax) wage record searches	SCVRD internal Reports Hub (Home > WIOA Common Performance Measures > Post Exit Employment and Wage Summary)	Sustained employment after case closure	Direct consumers of agency services whose cases have closed	0502.100000.000 Basic Service Program	
1.2	**Enhance school-to-work transition services.**									**State Objective: Education, Training, and Human Development**			
1.2.1	Percentage of individuals served by agency who are in transition age range (14-24) at application	39.49%	40%	Percent	Equal to or greater than	State Fiscal Year	Total number of individuals served who were between the ages of 14 and 24 at application, divided by the total number of individuals who received services	SCVRD Case Management System	Transition Trend report on SCVRD Reports Hub (Home > Service Delivery > Consumer Services > Pre-ETS and Transition)	Supports transition from school to careers	Agency consumers who were age 14-24 at application	0502.100000.000 Basic Service Program	

Perf. Measure Number	Description	Base	Target	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes
1.2.2	Proportion of students served who received Pre-Employment Transition Services (Pre-ETS) as defined by the Workforce Innovation and Opportunity Act (WIOA)	95.88%	95%	Percent	Equal to or greater than	State Fiscal Year	Number of students receiving one or more of the five Pre-Employment Transition Services (Pre-ETS) defined in the Workforce Innovation and Opportunity Act, divided by the total number of students reported to the Rehabilitation Services Administration as being served (includes both VR consumers with open cases and potentially eligible students)	Case service documentation in SCVRD Case Management System and Pre-ETS contractors' PARS reporting sheets	SCVRD internal Reports Hub (Home > Planning and Program Evaluation Internal Reports > RSA-911 Pre-ETS Service Summary)	Preparation for employment/career prior to exit from secondary school setting	Students with disabilities who have open VR cases or who are potentially eligible	0502.100000.000 Basic Service Program	
1.3	**Increase participation in education and training programs that lead to recognized credentials and advanced career paths.**								**State Objective:**	**Education, Training, and Human Development**			
1.3.1	Percentage of participants in education or training programs who achieve Measurable Skill Gains, as defined by WIOA	52.43%	54.90%	Percent	Equal to or greater than	State Fiscal Year	Of participants who, during a program year, are in an educational or training program that leads to a recognized postsecondary credential or employment, percentage who are achieving documented academic, technical, occupational, or other forms of progress, towards such a credential or employment	School transcripts, exam scores and training progress reports	Program Integrity Report on SCVRD Reports Hub (Home > Program Integrity)	Education and postsecondary training leading to industry- recognized credentials and/or skilled employment	Agency consumers who were enrolled during the year in an education or training program leading to a recognized credential or skilled employment	0502.100000.000 Basic Service Program	
1.3.2	Percentage of consumers in plan status during the year (i.e., WIOA participants) enrolled in education/training leading to a recognized credential	16.76%	15%	Percent	Equal to or greater than	State Fiscal Year	Number of VR consumers enrolled in education/ training leading to a recognized credential while in plan status for any portion of the SFY, divided by total number of cases served during the SFY in plan status (i.e., WIOA participant)	Case service documentation in SCVRD Case Management System	Number enrolled: Measurable Skill Gain and Credential Attainment Report on SCVRD Reports Hub (Home > WIOA Common Performance Measures) Total served in plan status: Caseload Activity Report - sum of year-end statuses 12, 26 & 28	Education/ training leading to industry-recognized credentials and skilled jobs	Agency consumers	0502.100000.000 Basic Service Program	
1.3.3	Percentage of consumers enrolled in education/training leading to a recognized credential during participation who attain a recognized credential by case closure	49.17%	44.80%	Percent	Equal to or greater than	State Fiscal Year	Number of consumers who earn a recognized credential by case closure, divided by the number of consumers whose cases closed during the year and who were enrolled in an education/training program that leads to a recognized credential during program participation	School transcripts/ diplomas, exam scores, licenses, and certifications	Program Integrity Report on SCVRD Reports Hub (Home > Program Integrity)	Education and postsecondary training leading to industry- recognized credentials and/or skilled employment	Agency consumers who, while their VR case was open, were enrolled in an education or training program leading to a recognized credential or skilled employment	0502.100000.000 Basic Service Program	
2.1	**Provide training to equip staff to enhance their ability to provide quality vocational rehabilitation services.**								**State Objective:**	**Government and Citizens**			

Perf. Measure Number	Description	Base	Target	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes
2.1.1	Percentage of new employees who completed all assigned training in their first year of employment	76%	90%	Percent	Equal to or greater than	State Fiscal Year	Number of employees who completed all assigned training, divided by number of employees who completed their first year of employment with the agency during the year	Training record system	Human Resource Development department	Qualified staff with competencies needed to perform their duties	New agency employees	0100.000000.000 Administration	
2.1.2	Percentage of Professional Development class attendees who evaluate the course as "useful" or "very useful" for their development and job performance	97.22%	95%	Percent	Equal to or greater than	State Fiscal Year	Number of attendees who evaluate the course as "useful" or "very useful," divided by total number of returned surveys, across all classes	Derived from post-training evaluation surveys	Human Resource Development department	Professional development training that is relevant and enhances skills	Agency employees	0100.000000.000 Administration	
2.2	**Foster an environment promoting opportunity, staff stability and professional development for future leadership needs.**								**State Objective: Government and Citizens**				
2.2.1	Level of Goal Attainment Toward Equal Employment Opportunity	93.40%	100%	Percent	Equal to or greater than	Federal Fiscal Year	Average percentage of goals met based on adjusted availability by category	SC Human Affairs Commission	Human Resources	Diversity and longevity of agency staff	Agency employees	0100.000000.000 Administration	
2.2.2	Agency staff turnover rate	12.40%	11%	Percent	Equal to or less than	State Fiscal Year	Number of employees separated from employment with the agency, divided by total number employed by the agency	SCVRD personnel records, SCEIS	SCVRD Human Resources Department	Experienced staff with institutional knowledge	Agency customers (job seekers and employers)	0100.000000.000 Administration	
3.1	**Efficient service delivery that positively impacts long-term outcomes**								**State Objective: Government and Citizens**				
3.1.1	Median quarterly earnings of program participants who are employed at case closure	$7,280	$7,930	Dollar Amount	Equal to or greater than	State Fiscal Year	Median quarterly earnings of program participants who are in unsubsidized employment at the time of case closure	Unemployment Insurance wage record matches; State Wage Interchange System (SWIS) wage record matches; supplemental wage verification survey; The Work Number (Equifax) wage record searches	SCVRD internal Reports Hub (Home > Program Integrity)	Competitive wages sustained after case closure	Agency consumers	0502.100000.000 Basic Service Program	

Perf. Measure Number	Description	Base	Target	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes
3.1.2	Amount each successfully rehabilitated consumer will repay in taxes for each dollar spent on his or her rehabilitation	$3.15	$3.00	Dollar Amount	Equal to or greater than	State Fiscal Year	Validated Formula - factors include: total overhead cost; adjustment rate for wage change; unemployment rate; mortality rate; underestimation of referral earnings; gain not attributable to VR services; fringe benefits factor; discount rate; tax factor; retirement age	Internal Economical Analysis Report (M7)	Planning & Program Evaluation department	Return on investment	Taxpayers	0502.100000.000 Basic Service Program	
3.1.3	Median days from application to eligibility	23	21	Count	Equal to or less than	State Fiscal Year	Median value for number of days elapsed between date of application and date eligibility determined for all applicants determined eligible during the SFY	Case service documentation in SCVRD Case Management System	Time in Status report on SCVRD Report Hub (Home > Service Delivery > Consumer Services > Time in Status - Application to IPE)	Timely determination of eligibility for agency services	Applicants for agency services	0502.100000.000 Basic Service Program	
3.1.4	Median days from eligibility to vocational objective	14	14	Count	Equal to or less than	State Fiscal Year	Median value for number of days elapsed between date of eligibility and date vocational objective established for all consumers who set a vocational objective during the SFY	Case service documentation in SCVRD Case Management System	Time in Status report on SCVRD Report Hub (Home > Service Delivery > Consumer Services > Time in Status - Application to IPE)	Timely establishment of a vocational objective	Applicants determined eligible for agency services	0502.100000.000 Basic Service Program	
3.1.5	Median days from vocational objective to Individualized Plan for Employment (IPE)	6	6	Count	Equal to or less than	State Fiscal Year	Median value for number of days elapsed between date vocational objective established and date IPE developed for all applicants who have a plan developed during the SFY	Case service documentation in SCVRD Case Management System	Time in Status report on SCVRD Report Hub (Home > Service Delivery > Consumer Services > Time in Status - Application to IPE)	Timely development of individualized plans for services	Consumers who have an individualized plan for employment developed during the year	0502.100000.000 Basic Service Program	
3.2	**Continued evaluation and improvement of key processes**									**State Objective: Government and Citizens**			
3.2.1	Agreed Upon Procedures audit findings	0	0	Count	Equal to or less than	State Fiscal Year	Application of agreed-upon procedures to internal controls and accounting records as audited by independent contractor of the State Auditor office	Office of State Auditor	Finance department	Internal controls in accounting	Taxpayers	0100.000000.000 Administration	
3.2.2	Program Integrity Compliance Assurance results	94.26%	90%	Percent	Equal to or greater than	State Fiscal Year	Total number of correct procedural and substantial questions, divided by total number of correct and incorrect questions	State Office Quality Assurance reviews	Program Integrity report on SCVRD Reports Hub (Home > Program Integrity)	Adherence to Consumer Services policy	Field office staff	0502.100000.000 Basic Service Program	

Perf. Measure Number	Description	Base	Target	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes
3.2.3	Proportion of compliant eligibility determination cases that used an extension letter to stay compliant with required timeframe	20.38%	15%	Percent	Equal to or less than	State Fiscal Year	Number of cases for which an extension letter was used, divided by total number of eligibility determinations made	Case service documentation in SCVRD Case Management System	Noncompliance Report on SCVRD Reports Hub (Home > Planning and Program Evaluation Internal Reports > Noncompliance Report)	Timely determination of eligibility for agency services	Applicants for agency services	0502.100000.000 Basic Service Program	
3.2.4	Proportion of compliant IPE development cases that used an extension letter to stay compliant with required timeframe	18%	13%	Percent	Equal to or less than	State Fiscal Year	Number of cases for which an extension letter was used, divided by total number of IPEs developed	Case service documentation in SCVRD Case Management System	Noncompliance Report on SCVRD Reports Hub (Home > Planning and Program Evaluation Internal Reports > Noncompliance Report)	Timely development of individualized plans for services	Consumers who have an individualized plan for employment developed during the year	0502.100000.000 Basic Service Program	
3.3	**Ensure safety, security and adequacy of infrastructure.**									**State Objective: Government and Citizens**			
3.3.1	Experience Modifier (E-mod) used for insurance premium levels	0	1.5	Count	Equal to or less than	State Fiscal Year	E-mod for all 25 Job Readiness Training Centers added to E-mod for agency employees, then averaged	State Accident Fund	Legal, Safety and Risk Management department	Safe environment, cost containment	Agency staff and customers	0100.000000.000 Administration	
3.3.2	Percentage of SOC alert incidents addressed and reported within 24 hours	100%	100%	Percent	Equal to or greater than	State Fiscal Year	Number of Security Operations Center (SOC) alerts successfully addressed and reported to DIS, divided by the total number of SOC alerts	State Division of Information Security (DIS)	Information Technology department	Prevention of invasions of network firewall	Information Technology department	0100.000000.000 Administration	
3.3.3	Employee click rate on mock phishing email attempts	5.90%	15%	Percent	Equal to or less than	State Fiscal Year	Aggregated count of employee clicks on links in mock phishing emails, divided by the aggregated count of mock phishing emails sent across all campaigns during the SFY	Phishing Security Tests administered by agency IT department	Information Technology department	Prevent malicious attacks and scams while using networked devices	Information Technology department	0100.000000.000 Administration	
4.1	**Mutually beneficial partnerships with business and industry that provide employment/training opportunities for consumers and a talented, skilled workforce for the business community**									**State Objective: Public Infrastructure and Economic Development**			
4.1.1	Repeat business customer rate	19.73%	15%	Percent	Equal to or greater than	State Fiscal Year	Number of employers in the state who utilized Agency services during the report year AND previously in the past three years, divided by the number of employers in the state who received Agency services during the past three years	Service records created by agency personnel in SCVRD Universal Business System (UBS)	SCVRD Effectiveness in Serving Employers dashboard on internal SCVRD Reports Hub (Home > Service Delivery > Business Services > SCVRD Effectiveness in Serving Employers)	Continuing support for employers	South Carolina Employers served in the previous 3 years	0502.100000.000 Basic Service Program	

Perf. Measure Number	Description	Base	Target	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes
4.1.2	Employers/businesses served	1,649	1,700	Count	Equal to or greater than	State Fiscal Year	Total, unduplicated count of unique business establishment locations served	Service records created by agency personnel in SCVRD Universal Business System (UBS)	SCVRD Effectiveness in Serving Employers dashboard on internal SCVRD Reports Hub (Home > Service Delivery > Business Services > SCVRD Effectiveness in Serving Employers)	Employer Services aimed at accessing untapped labor pools, information and support, engagement in strategic planning/ economic development, training, and workforce recruitment assistance	South Carolina employers	0502.100000.000 Basic Service Program	
4.2	**Enhance direct outreach to and development of referral sources for targeted populations.**									**State Objective:**	**Public Infrastructure and Economic Development**		
4.2.1	Proportion of referrals and applicants with brain injury and spinal cord injury	0.95%	1.40%	Percent	Equal to or greater than	State Fiscal Year	Number of referrals/ applicants from the target population (primary or secondary disability), divided by the total number of referrals/ applicants who had a trial work experience or were determined eligible for services	Case service documentation in SCVRD Case Management System	Source query on SCVRD Reports Hub (Home > Consumer Services Development Testing > Cases Served by Cause or Impairment)	Outreach to a potentially underserved population	Job seekers with brain or spinal cord injuries	0502.100000.000 Basic Service Program	
4.2.2	Proportion of referrals and applicants with Intellectual Disability and Autism Spectrum Disorders	13.14%	13%	Percent	Equal to or greater than	State Fiscal Year	Number of referrals/ applicants from the target population (primary or secondary disability), divided by the total number of referrals/ applicants who had a trial work experience or were determined eligible for services	Case service documentation in SCVRD Case Management System	Source query on SCVRD Reports Hub (Home > Consumer Services Development Testing > Cases Served by Cause or Impairment)	Outreach to a potentially underserved population	Job seekers with Intellectual Disability or Autism Spectrum Disorders	0502.100000.000 Basic Service Program	
4.2.3	Proportion of referrals and applicants who identify as Hispanic/Latino	3.95%	3.50%	Percent	Equal to or greater than	State Fiscal Year	Number of referrals/ applicants from the target population (primary or secondary disability), divided by the total number of referrals/ applicants who had a trial work experience or were determined eligible for services	Case service documentation in SCVRD Case Management System	Source query on SCVRD Reports Hub (Home > Consumer Services Development Testing > Cases Served by Cause or Impairment)	Outreach to a potentially underserved population	Job seekers with disabilities who identify as Hispanic/Latino	0502.100000.000 Basic Service Program	

2026 Budget Data

as submitted for the Accountability Report by:

H730 - VOCATIONAL REHABILITATION

State Funded Program No.	State Funded Program Title	Description of State Funded Program	(Actual) General	(Actual) Other	(Actual) Federal	(Actual) Total	(Projected) General	(Projected) Other	(Projected) Federal	(Projected) Total
0100.000000.000	Administration	Administrative functions of the Agency (Cost Allocation Plan calculations)	$ 656,846.76	$ 207,913.67	$ 6,889,257.56	$ 7,754,017.99	$ 1,604,564.00	$ 115,000.00	$ 8,780,268.00	$ 10,499,832.00
0502.100000.000	Basic Service Program	Delivery of services to eligible South Carolinians with disabilities to prepare and assist them to achieve and maintain competitive employment	$ 14,326,835.55	$ 14,205,215.50	$ 51,830,509.02	$ 80,362,560.07	$ 12,798,821.00	$ 26,492,218.00	$ 53,300,412.00	$ 92,591,451.00
0502.250000.000	Special Projects	Special grant programs and contracts targeted to specific areas, including In-Service Training and Supported Employment	$ 9,673.43	$ 92,697.67	$ 143,290.79	$ 245,661.89	$ 66,557.00	$ -	$ 1,202,619.00	$ 1,269,176.00
2504.000000.000	Disability Determination Div	Adjudication of SSI/SSDI claims for the Social Security Administration	$ -	$ 3,182,189.17	$ 29,230,602.47	$ 32,412,791.64	$ -	$ 3,214,572.00	$ 35,601,197.00	$ 38,815,769.00
9500.050000.000	State Employer Contributions	Employee fringe benefits	$ 5,507,970.26	$ 838,928.01	$ 22,225,621.33	$ 28,572,519.60	$ 6,031,384.00	$ 2,028,511.00	$ 18,450,661.00	$ 26,510,556.00
9812.100000X000	Equestrian Center PTSD Program	Pilot program to assist veterans with PTSD	$ 15,789.76	$ -	$ -	$ 15,789.76	$ 160,906.74	$ -	$ -	$ 160,906.74
9825.130000X000	Technology Infrastructure	Data Protection & Backup System Replacement. Network Switch Upgrades for Security and Phone System Upgrades.	$ 54,912.94	$ -	$ -	$ 54,912.94	$ -	$ -	$ -	$ -

State Funded Program No.	State Funded Program Title	Description of State Funded Program	(Actual) General	(Actual) Other	(Actual) Federal	(Actual) Total	(Projected) General	(Projected) Other	(Projected) Federal	(Projected) Total
9821.200000X000	Lexington VR Center Repaving	Capital Project - Cash Transfer to CP State Apppr	$ 176,850.00	$ -	$ -	$ 176,850.00	$ -	$ -	$ -	$ -
9822.150000X000	Berkeley-Dorchester VR Center Reroofing	Capital Project - Cash Transfer to CP State Apppr	$ 494,000.00	$ -	$ -	$ 494,000.00	$ -	$ -	$ -	$ -
9822.180000X000	Marlboro VR Center Repaving	Capital Project - Cash Transfer to CP State Apppr	$ 179,600.00	$ -	$ -	$ 179,600.00	$ -	$ -	$ -	$ -
9824.190000X000	Conway VR Center Repaving	Capital Project - Cash Transfer to CP State Apppr	$ 141,750.00	$ -	$ -	$ 141,750.00	$ -	$ -	$ -	$ -
9902.963400.000	ITTC/Rehab Engineering Repaving	Capital Project	$ -	$ -	$ 1,750.00	$ 1,750.00	$ -	$ 150,000.00	$ 1,024,250.00	$ 1,174,250.00
9903.962500.000	Conway VR Center Reroofing	Capital Project	$ -	$ 43,754.15	$ -	$ 43,754.15	$ -	$ -	$ -	$ -
9903.963100.000	Holmesview Rebuild	Capital Project	$ -	$ 2,723.36	$ -	$ 2,723.36	$ -	$ 397,276.64	$ -	$ 397,276.64
9904.962400.000	Anderson VR Center Repaving	Capital Project	$ -	$ -	$ 174,667.80	$ 174,667.80	$ -	$ -	$ -	$ -

State Funded Program No.	State Funded Program Title	Description of State Funded Program	(Actual) General	(Actual) Other	(Actual) Federal	(Actual) Total	(Projected) General	(Projected) Other	(Projected) Federal	(Projected) Total
9904.962700.000	Marlboro VR Center Repaving	Capital Project	$ -	$ -	$ 906,273.86	$ 906,273.86	$ -	$ -	$ -	$ -
9904.963000.000	Conway VR Center Repaving	Capital Project	$ -	$ -	$ 47,262.65	$ 47,262.65	$ -	$ 141,750.00	$ 842,902.35	$ 984,652.35
9904.963200.000	Lexington VR Center Repaving	Capital Project	$ -	$ -	$ 48,689.25	$ 48,689.25	$ -	$ 176,850.00	$ 881,965.75	$ 1,058,815.75
9905.963300.000	Eval Center/State Office Repaving	Capital Project	$ -	$ -	$ 1,750.00	$ 1,750.00	$ -	$ 150,000.00	$ 722,750.00	$ 872,750.00
9907.962900.000	Berkeley-Dorchester VR Center Reroofing	Capital Project	$ -	$ 309,141.20	$ 194,600.00	$ 503,741.20	$ -	$ -	$ -	$ -
9908.962800.000	State Office Generator	Capital Project	$ -	$ -	$ 8,721.77	$ 8,721.77	$ -	$ -	$ 206,813.23	$ 206,813.23
9825.210000X000	Dorm VR Heat Pump	Capital Project - Cash Carryover	$ -	$ -	$ -	$ -	$ 73,750.00	$ -	$ -	$ 73,750.00
9828.220000X000	Eval Center/State Office Repaving	Capital Project - Cash Carryover	$ -	$ -	$ -	$ -	$ 150,000.00	$ -	$ -	$ 150,000.00

State Funded Program No.	State Funded Program Title	Description of State Funded Program	(Actual) General	(Actual) Other	(Actual) Federal	(Actual) Total	(Projected) General	(Projected) Other	(Projected) Federal	(Projected) Total
9828.230000X000	ITTC/Rehab Engineering Repaving	Capital Project - Cash Carryover	$ -	$ -	$ -	$ -	$ 150,000.00	$ -	$ -	$ 150,000.00
9903.963500.000	Dorm VR Heat Pump	Capital Project	$ -	$ -	$ -	$ -	$ -	$ -	$ 15,000.00	$ 15,000.00

2026

Legal Data

as submitted for the Accountability Report by:

H730 - VOCATIONAL REHABILITATION

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2026
(A221, R263, H4698) Amending Section S.C. Code §40-47-32, Code of Laws of South Carolina	State	Statute	Waives licensing requirement of an additional state examination for physicians employed by SCVRD's Disability Determination Services as medical consultants who review records and do not perform clinical duties.	Requires a manner of delivery		No Change
(A54, R80, S462) Amending Section S.C. Code §59-39-100, Code of Laws of South Carolina	State	Statute	Requires SCVRD to collaborate with the state Department of Education, the Department of Employment and Workforce, businesses and stakeholders, to develop criteria for a uniform state-recognized employability credential that is aligned with the program of study for students with a disability whose Individualized Education Program (IEP) team determines that a diploma pathway would not provide a free appropriate public education.	Requires a manner of delivery		No Change
§12-37-250	State	Statute	Requires SCVRD to, upon request of the person, evaluate any person for total and permanent disability, based upon SCVRD standards, for the purpose of claiming a homestead exemption from property taxes.	Requires a service	Evaluation of disability claims for homestead exemption	No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2026
§24-13-2110	State	Statute	Requires SCVRD to collaborate and adopt a memorandum of understanding with the South Carolina Department of Corrections, Probation, Parole and Pardon Services, Department of Employment and Workforce, Alston Wilkes Society, and other private sector entities to establish each agency's responsibilities in assisting inmates in preparing for meaningful employment upon release from confinement.	Requires a manner of delivery		No Change
§24-19-60	State	Statute	Permits SCVRD to operate reception and evaluation centers for youthful offenders, in cooperation with and pursuant to a cooperative agreement with the Department of Corrections Youthful Offender Division, utilizing Department of Corrections funds that are appropriate for matching with Federal Vocational Rehabilitation funds	Requires a manner of delivery		No Change
§24-19-80	State	Statute	Permits SCVRD to operate reception and evaluation centers for youthful offenders to make a complete study of each committed youthful offender, including a mental and physical examination, to ascertain his personal traits, his capabilities, pertinent circumstances of his school, family life, any previous delinquency or criminal experience, and any mental or physical defect or other factor contributing to his delinquency, and make recommendations as to the offender's treatment.	Requires a service	Examine youthful offenders and make recommendations as to treatment	No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2026
§43-5-1125	State	Statute	Requires SCVRD, upon request of the SC Department of Social Services, to perform a disability assessment of an AFDC recipient or a person for whom an AFDC recipient is caring if the recipient or the person for whom they are caring are incapacitated.	Requires a service	Disability assessment	No Change
§44-22-190	State	Statute	Requires SCVRD to work with SC DEW and SC DMH in a coordinated effort to find employment for mentally disabled citizens and provide services including, but not limited to, counseling, referral, timely notification of job listings, and other services provided by SCVRD.	Requires a service	Counseling, referral, timely notification of job listings and other services provided by SCVRD	No Change
§44-26-200	State	Statute	Requires SCVRD to work with SC DEW and SC DMH in a coordinated effort to find employment for intellectually disabled citizens and provide services including, but not limited to, counseling, referral, timely notification of job listings, and other services provided by SCVRD.	Requires a service	Counseling, referral, timely notification of job listings and other services provided by SCVRD	No Change
§44-28-360 & 370	State	Statute	Requires SCVRD to provide care or treatment for eligible beneficiaries of a Disability Trust Fund created under Title 44, Chapter 28 and to be one of three agencies to promulgate regulations for the fund.	Requires a service	Care or treatment for eligible beneficiaries	No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2026
§44-28-40	State	Statute	Requires SCVRD to provide care or treatment for a beneficiary of a Self-Sufficiency Trust Fund created under Title 44, Chapter 28	Requires a service	Care or treatment for eligible beneficiaries	No Change
§59-51-20	State	Statute	Requires SCVRD to cooperate with Wil Lou Gray Opportunity School to provide personal and social adjustment and prevocational and vocational courses for persons with disabilities.	Requires a service	Personal and social adjustment and prevocational and vocational courses for persons with disabilities	No Change
§9-1-1540	State	Statute	Allows the SC Retirement System to contract with SCVRD to evaluate medical evidence for disability retirement applications submitted by members of SCRS, and provide recommendations to the Retirement System regarding the member's vocational rehabilitation. SCRS may condition the approval of a disability requirement application upon the member's participation in VR services.	Requires a service	Evaluation of disability retirement applications submitted by members of SCRS	No Change
§9-11-80	State	Statute	Allows the SC Police Officers Retirement System to contract with SCVRD to evaluate medical evidence for disability retirement applications submitted by members of SCRS, and provide recommendations to the Retirement System regarding the member's vocational rehabilitation. SCRS may condition the approval of a disability requirement application upon the member's participation in VR services.	Requires a service	Evaluation of disability retirement applications for SC Police Officers Retirement System	No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2026
§9-9-68	State	Statute	Allows the SC Retirement System to contract with SCVRD to evaluate medical evidence for disability retirements for members of the General Assembly elected prior to the general election of 2012, provide vocational rehabilitation services to members on disability retirement, and provide recommendations to the Retirement System regarding the member's vocational rehabilitation.	Requires a service	Evaluation of disability retirement applications submitted by members of the General Assembly elected prior to the general election of 2012; provide vocational rehabilitation services to members on disability retirement; provide recommendations on vocational rehabilitation	No Change
20 CFR 404 Subpart Q (for Disability Determination Services)	Federal	Regulation	Describes the standards of performance and administrative requirements and procedures for States making determinations of disability for the SSA Commissioner under the Social Security Act.	Requires a service	Adjudication of claims for Supplemental Security Income (SSI) and Social Security Disability Insurance (SSDI) benefits for individuals with disabling conditions.	No Change
20 CFR 404.1503 (for Disability Determination Services)	Federal	Regulation	Permits State Agencies to make disability and blindness determinations for the SSA Commissioner for most persons living in the State. These determinations are made under regulations containing performance standards and other administrative requirements relating to the disability and blindness determination function.	Requires a service	Adjudication of claims for Supplemental Security Income (SSI) and Social Security Disability Insurance (SSDI) benefits for individuals with disabling conditions.	No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2026
South Carolina Code of Laws: Title 43, Chapter 31	State	Statute	Statutorily required to provide vocational rehabilitation services to every "eligible physically handicapped individual," except those qualifying under vocational rehabilitation for the blind, all as defined by law. The statutes, among other things, authorize SCVRD to enter into contractual arrangements with the Federal Government and other departments, agencies and institutions, both public and private, for performance of services related to vocational rehabilitation, and to conduct research and compile statistics relating to the provision of services to individuals with a disability.	Requires a service	Vocational rehabilitation services for individuals with physical or mental impairments to employment to prepare and assist them in achieving and maintaining competitive, integrated employment.	No Change
State Appropriations Act 69, 2026-2027 (R212, H5127) Section 32 - H730-Department of Vocational Rehabilitation; Section 32.1	State	FY26-27 Proviso	(VR: Production Contracts Revenue) All revenues derived from production contracts earned by people with disabilities receiving job readiness training at the agency's Work Training Centers may be retained by the State Agency of Vocational Rehabilitation and used in the facilities for Client Wages and any other production costs; and further, any excess funds derived from these production contracts may be used for other operating expenses and/or permanent improvements of these facilities.	Not related to agency deliverable	Previously: State Appropriations Act 69, 2025-2026 (R97, H4025) Section 32 - H730-Department of Vocational Rehabilitation; Section 32.1	Reenacted

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2026
State Appropriations Act 69, 2026-2027 (R212, H5127) Section 32 - H730-Department of Vocational Rehabilitation; Section 32.2	State	FY26-27 Proviso	(VR: Reallotment Funds) To maximize utilization of federal funding and prevent the loss of such funding to other states in the Basic Service Program, the State Agency of Vocational Rehabilitation be allowed to budget reallotment and other funds received in excess of original projections in following State fiscal years.	Not related to agency deliverable	Previously: State Appropriations Act 69, 2025-2026 (R97, H4025) Section 32 - H730-Department of Vocational Rehabilitation; Section 32.2	Reenacted
State Appropriations Act 69, 2026-2027 (R212, H5127) Section 32 - H730-Department of Vocational Rehabilitation; Section 32.3	State	FY26-27 Proviso	(VR: User/Service Fees) Any revenues generated from user fees or service fees charged to the general public or other parties ineligible for the department's services may be retained to offset costs associated with the related activities so as to not affect the level of service for regular agency clients.	Not related to agency deliverable	Previously: State Appropriations Act 69, 2025-2026 (R97, H4025) Section 32 - H730-Department of Vocational Rehabilitation; Section 32.3	Reenacted
State Appropriations Act 69, 2026-2027 (R212, H5127) Section 32 - H730-Department of Vocational Rehabilitation; Section 32.4	State	FY26-27 Proviso	(VR: Meal Ticket Revenue) All revenues generated from sale of meal tickets may be retained by the agency and expended for supplies to operate the agency's food service programs or cafeteria.	Not related to agency deliverable	Previously: State Appropriations Act 69, 2025-2026 (R97, H4025) Section 32 - H730-Department of Vocational Rehabilitation; Section 32.4	Reenacted

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2026
State Appropriations Act 69, 2026-2027 (R212, H5127) Section 32 - H730-Department of Vocational Rehabilitation; Section 32.5	State	FY26-27 Proviso	(VR: Deferred Maintenance, Capital Projects, Ordinary Repair and Maintenance) The Department of Vocational Rehabilitation is authorized to establish an interest bearing fund with the State Treasurer to deposit funds appropriated for deferred maintenance and other one-time funds from any source. After receiving any required approvals, the department is authorized to expend these funds for the purpose of deferred maintenance, capital projects, and ordinary repair and maintenance. These funds may be carried forward from the prior fiscal year into the current fiscal year to be used for the same purpose.	Not related to agency deliverable	Previously: State Appropriations Act 69, 2025-2026 (R97, H4025) Section 32 - H730-Department of Vocational Rehabilitation; Section 32.5	Reenacted
State Appropriations Act 84, 2026-2027 (R212, H4025) Section 103 - E500-Revenue and Fiscal Affairs; 103.3- RFAO: SC Health & Human Services Data Warehouse	State	FY26-27 Proviso	Establishes within the Revenue and Fiscal Affairs Office, the South Carolina Health and Human Services Data Warehouse. The purpose of the Warehouse is to ensure that the operation of health and human services agencies may be enhanced by coordination and integration of client information. Designates SCVRD as one of the state agencies/programs that is required to report client information to the Warehouse.	Requires a service	Previously: State Appropriations Act 84, 2025-2026 (R102, H4300) Section 103 - E500-Revenue and Fiscal Affairs; 103.3- RFAO: SC Health & Human Services Data Warehouse	Reenacted

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2026
The Rehabilitation Act of 1973 (PL 93-112, as amended); Federal Regulations, 34 CFR Part 361	Federal	Statute	Entitled the State Vocational Rehabilitation Program (VR program), the law and regulations establish the framework for providing grants to assist States in operating a statewide comprehensive, coordinated, effective, efficient and accountable program, as an integral part of a statewide workforce investment system designed to assess, plan, develop, and provide VR services for individuals with disabilities, consistent with their strengths, resources, priorities, concerns, abilities, capabilities, interests, and informed choice, so that they may prepare for and engage in gainful employment.	Requires a service	Previously State Appropriation Act 84, 2023-2024 (R102, H4300)	No Change
Workforce Innovation and Opportunity Act (WIOA), signed into law July 22, 2014. Public Law #113-128; 34 CFR Parts 361, 363, 397,463.	Federal	Statute	Replaces the Workforce Investment Act of 1998 and amends the Rehabilitation Act of 1973. Places significant emphasis on individuals with disabilities obtaining competitive integrated employment. The VR State plan must ensure that priority is given to individuals who are otherwise eligible for VR program services and who are at imminent risk of losing their jobs unless they receive additional necessary post-employment services. Requires the core programs of the Workforce Innovation System, including VR, to submit a Unified State Plan that includes common goals and strategies for fulfilling Federal requirements. Specifies requirements for VR in providing pre-employment transition services for students with disabilities.	Requires a service	Vocational rehabilitation services provided in accordance with a Unified State Plan submitted in cooperation with other core partner entities of the act, with an emphasis on competitive, integrated employment outcomes, pre-employment transition services, measurable skills gains, employment credential gains, and effectiveness in serving the business community.	No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2026
S. 533 (R237, Act 209)	State	Statute	To prohibit the use of Section 14(c) of the Fair Labor Standards Act of 1938 to pay subminimum wages to individuals with disabilities, establish the South Carolina Task Force on Eliminating the Subminimum Wage, and also enact the "Employment First Initiative Act" to encourage state agencies to encourage competitive employment for individuals with disabilities.	Board, commission, or committee on which someone from our agency must/may serve	Establishes the SC Task Force on Eliminating the Subminimum Wage, comprised of 13 members, one of which is the "Director of the SCVRD, or his designee." The first duty of the Task Force is to develop a plan to phase out the use of the subminimum wage by August 1, 2024. Included in S. 533 is a version of the Employment First Initiative Act which encourages all state agencies to adopt a policy that encourages competitive integrated employment for individuals with disabilities.	No Change
H.3726, (Act 67, R84) Statewide Workforce Development Act	State	Statute	To amend the South Carolina code of laws by adding Chapter 30 to Title 41 so as to enact the "Statewide Education and Workforce Development Act", to state the purpose of the chapter, to create the Office of Statewide Workforce Development in the Department of Employment and Workforce and provide for the management and functions of the office, to transfer the Coordinating Council for Workforce Development to the department and provide for the composition and functions of the council, to create an executive committee of the coordinating council and provide for the composition and functions of the committee	Board, commission, or committee on which someone from our agency must/may serve	Effective 5-19-23	Added

2026

Services Data

as submitted for the Accountability Report by:

H730 - VOCATIONAL REHABILITATION

Description of Service	Description of Direct Customer	Customer Name	Others Impacted by Service	Division or major organizational unit providing the service.	Description of division or major organizational unit providing the service.	Primary negative impact if service not provided.	Changes made to services during FY2026	Summary of changes to services
Counseling and guidance; vocational assessment; physical and mental restoration; physical, occupational, aquatic therapies; pre-employment transition services; job readiness and skills training; assistive technology; job retention services; substance abuse recovery; supported employment (job coaching); post secondary training; apprenticeships and on-the-job training; job placement.	Eligible individuals with a physical or mental impairment that hinders them from working and who require and are able to benefit from vocational rehabilitation services that would lead to competitive, integrated employment	Adults and youth with disabilities in the labor force	Families and employers of individuals with disabilities	Area (Field) Offices	Direct service provision to Department consumers and business partners	Individuals with disabilities would not have services needed to obtain and maintain competitive employment and would instead rely more heavily upon taxpayer-funded public benefits for their support.	No Change	
Provision of qualified, well-prepared candidates for employment, internships or apprenticeships; supported employment services (on-site job coaching), on-the-job training; rehabilitation technology applications such as job site modifications to accommodate employees with disabilities; job retention services for employees whose jobs are jeopardized by disabling conditions, including substance abuse recovery; outsource opportunities at SCVRD work training centers, where agency consumers in job readiness training perform tasks outsourced by industry.	Several hundred employers throughout South Carolina who hire VR consumers, provide work training opportunities for consumers, or both.	South Carolina businesses/ employers	Job seekers with disabilities	Area (Field) Offices	Direct service provision to Department consumers and business partners	Employers with hiring and outsourcing needs would have fewer qualified applicants and miss out on opportunities to build talent pipelines.	No Change	
Process initial claims for Social Security Disability Insurance (SSDI), Supplemental Security Income (SSI), as well as claims at the first level of appeals (reconsideration). Perform continuing disability reviews (CDR) to monitor whether disability beneficiaries' medical conditions have improved relative to their ability to work.	To be eligible an individual must not be able to engage in any substantial gainful activity because of a physical or mental impairment that is expected to last for a continuous period of 12 months or result in death. For SSI Disabled Child's benefits a child must have a medically determinable impairment that results in marked and severe functional limitations. Demographics range from children at birth up to individuals under full-retirement age (currently age 66).	Social Security and Supplemental Security Income claimants	Families of Social Security and Supplemental Security Income claimants	Disability Determination Services (DDS)	Adjudication of disability claims for the Social Security Administration and for customers of other partner agencies.	Eligible individuals with disabilities would not access benefits to which they are entitled.	No Change	

Description of Service	Description of Direct Customer	Customer Name	Others Impacted by Service	Division or major organizational unit providing the service.	Description of division or major organizational unit providing the service.	Primary negative impact if service not provided.	Changes made to services during FY2026	Summary of changes to services
Processes claims for Medicaid disability benefits.	South Carolina residents who apply for Medicaid disability benefits through the South Carolina Department of Health and Human Services (SCDHHS).	Medicaid applicants with disabilities	Families of Medicaid applicants with disabilities	Disability Determination Services (DDS)	Adjudication of disability claims for the Social Security Administration and for customers of other partner agencies.	Eligible individuals with disabilities would not access benefits to which they are entitled.	No Change	
Process disability claims by South Carolina state employees.	South Carolina state employees who apply for disability benefits through the South Carolina Public Employee Benefit Authority (PEBA).	State employees with disabilities	Families of state employees with disabilities	Disability Determination Services (DDS)	Adjudication of disability claims for the Social Security Administration and for customers of other partner agencies.	Eligible individuals with disabilities would not access benefits to which they are entitled.	No Change	

2026

Partnerships Data

as submitted for the Accountability Report by:

H730 - VOCATIONAL REHABILITATION

Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
Higher Education Institute	USC Rehabilitation Counseling Program	Master's level instruction for staff; in-service training for staff.	No Change
Federal Government	Veterans Administration	Agreement for VR to provide work evaluations for the VA's Vocational Rehabilitation and Employment program; local VR office referrals from the VA's community based outpatient clinics. DDS has partnership for expedited processing of Social Security and Supplemental Security Income Disability applications for veterans who are inpatients at VA facilities.	No Change
Non-Governmental Organization	Walton Options for Independent Living	Consumer referrals for Independent Living services; referrals to SCVRD for vocational rehabilitation services; information sharing pertaining to Social Security benefits.	No Change
State Government	Wil Lou Gray Opportunity School	To provide vocational rehabilitation services for "at risk" youth with disabilities.	No Change

Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
State Government	Commission for Minority Affairs	Provides translation of SCVRD forms; Resource for consumers	No Change
Non-Government Organization	Able SC	Consumer referrals for Independent Living services; referrals to SCVRD for vocational rehabilitation services; information sharing pertaining to Social Security benefits.	No Change
Non-Government Organization	Accessibility	Consumer referrals for Independent Living services; referrals to SCVRD for vocational rehabilitation services; information sharing pertaining to Social Security benefits.	No Change
State Government	Adult Education	WIN instruction and testing; WIOA core partner.	No Change
Non-Government Organization	Brain Injury Association of SC	Mutual referrals of persons with traumatic brain injuries; education and awareness activities.	No Change

Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
Higher Education Institute	Center for Disability Resources	Mutual referrals; education and awareness; training and technical assistance.	No Change
Professional Association	Council of State Administrators of Vocational Rehabilitation (CSAVR)	CSAVR is composed of the chief administrators of the public rehabilitation agencies serving individuals with physical and mental disabilities in the States, District of Columbia, and the territories. These agencies constitute the state partners in the State-Federal program of rehabilitation services provided under the Rehabilitation Act of 1973, as amended	No Change
State Government	Department of Commerce	Regional education centers connecting employers to school districts; SC Talent Pipeline Project focused on industry sector strategies.	No Change
State Government	Department of Corrections	To provide vocational rehabilitation services to inmates with disabilities in preparation for employment upon release.	No Change
State Government	Department of Employment and Workforce	Unified planning for implementation of Workforce Innovation and Opportunity Act (WIOA); coordinated business services teams; youth programs. DEW coordinates the State Workforce Development Board and Local Workforce Development Boards, as well as the SC Works system. WIOA core partner.	No Change

Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
State Government	Department of Health and Human Services	To provide complementary services leading to competitive employment of consumers; provide Medicaid disability claims processing.	No Change
State Government	Department of Juvenile Justice	To provide vocational rehabilitation services to youth with disabilities with DJJ involvement.	No Change
State Government	Department of Probation, Pardon and Parole Services	To provide vocational rehabilitation services to persons with disabilities for transition into employment upon release from correctional facilities.	No Change
State Government	Department of Disabilities and Special Needs	VR provides complementary, non-duplicative services leading to competitive employment of consumers; DDSN is an extended complementary service provider beyond the term of VR involvement; also partner in assistive technology services.	No Change
State Government	Department of Mental Health	To provide complementary, non-duplicative services leading to competitive employment of consumers. To process pre-release applications for Social Security and Supplemental Security Income Disability benefits to assist in the release and placement of DMH patients. To provide expedited processing of SOAR Social Security and Supplemental Security Income Disability applications for homeless individuals with mental illnesses.	No Change

Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
State Government	Department of Social Services	To provide complementary services leading to competitive employment of consumers; WIOA state plan collaboration.	No Change
State Government	Developmental Disabilities Council	Referrals of persons with developmental disabilities for vocational rehabilitation services; education and awareness activities.	No Change
Non-Government Organization	Diabetes Outreach Council	Mutual referrals of persons with diabetes; education and awareness activities.	No Change
Non-Government Organization	Disability Rights South Carolina	Advocacy for people with disabilities and resolution of service issues. Operates the Client Assistance Program, representing and advocating for SCVRD's consumers.	No Change
State Government	Division of State Human Resources	Staff training resources; classification and compensation; professional growth training such as Certified Public Manager Program. HR policy approvals and delegation audits related to salary, classification, and temporary salary adjustments.	No Change

Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
State Government	Emergency Management Division	Planning in coordinated agency response to emergencies; SCVRD provides crisis counselors, transportation, emergency materials storage.	No Change
Non-Government Organization	Multiple Sclerosis Society of South Carolina	Mutual referrals of persons with multiple sclerosis; education and awareness activities.	No Change
Non-Government Organization	National Employment Team (The NET)	National and regional collaboration of the public vocational rehabilitation program and major companies/businesses to generate employment opportunities for people with disabilities. Coordinated by Council of State Administrators of Vocational Rehabilitation.	No Change
Non-Government Organization	Project HOPE Foundation	Mutual referrals of individuals across the autism spectrum; foundation provides wide range of services including family support, Applied Behavior Analysis therapy, education, training, social groups and adult programs. SCVRD provides employment services.	No Change
Federal Government	Rehabilitation Services Administration (RSA)	Administers the formula grant program for state vocational rehabilitation agencies. Is charged with evaluating, monitoring, and reporting on the implementation of Federal policy and programs and the effectiveness of vocational rehabilitation, supported employment, and other related programs for individuals with disabilities;	No Change

Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
Higher Education Institute	S.C. Assistive Technology Program	Education and awareness; provision of assistive technology devices for persons with disabilities.	No Change
State Government	S.C. Commission for the Blind	To provide complementary services for individuals who may have disabilities in addition to visual impairments and could benefit from specific services or guidance from the partner agency. WIOA core partner.	No Change
K-12 Education Institute	S.C. School Districts/Dept. of Education	Pre-employment transition services in all districts.	No Change
Higher Education Institute	S.C. State University Rehabilitation Counseling Program	Master's level instruction for staff; in-service training for staff.	No Change
State Government	S.C. Technical College System	Demand-driven vocational training for persons with disabilities; manufacturing certification to enhance marketability of SCVRD consumers.	No Change

Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
State Government	S.C. Workers' Compensation Commission	Referrals of persons with disabling conditions for SCVRD services.	No Change
Non-Government Organization	SC Association for the Deaf	Mutual referrals of persons who are d/Deaf or hard of hearing for services; education and awareness activities.	No Change
Professional Association	SC Industry Liaison Group	Promotion of employment of SCVRD consumers and exposure to federal contractors seeking qualified job candidates with disabilities.	No Change
State Government	SC School for the Deaf and the Blind	Mutual referrals of persons who are d/Deaf or hard of hearing for services; education and awareness activities.	No Change
Federal Government	Social Security Administration (SSA)	Adjudication of initial and reconsideration claims for Social Security and Supplemental Security Income disability benefits; continuing disability reviews; participation in Cooperative Disability Investigations Unit.	No Change

Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
Non-Government Organization	SOS Healthcare	Mutual referrals of individuals across the autism spectrum; foundation provides wide range of services including family support, Applied Behavior Analysis therapy, education, training, social groups and adult programs. SCVRD provides employment services.	No Change
Non-Government Organization	Spinal Cord Injury Association of SC	Mutual referrals of persons with spinal cord injuries; education and awareness activities.	No Change
State Government	State Accident Fund	Insurance issues and advisory capacity.	No Change
Non-Government Organization	State and Local Chambers of Commerce	Development of business relationships to enhance employment opportunities for SCVRD consumers.	No Change
State Government	State Auditor's Office	Provision of audits.	No Change

Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
Non-Government Organization	Transition Alliance of South Carolina	Brings multiple agencies and organizations together to enhance school-to-work transition services.	No Change
Non-Government Organization	Unumb Center	Mutual referrals of individuals across the autism spectrum; foundation provides wide range of services including family support, Applied Behavior Analysis therapy, education, training, social groups and adult programs. SCVRD provides employment services.	No Change

Reports Data

2026

as submitted for the Accountability Report by:

H730 - VOCATIONAL REHABILITATION

Report Name	Law Number (if applicable)	Summary of information requested in the report	Date of most recent submission DURING the past fiscal year	Reporting Frequency	Type of entity/entities	Method to access the report	Direct access hyperlink or agency contact (if not provided to LSA for posting online)	Changes to this report during the past fiscal year	Explanation why a report wasn't submitted
Agency Accountability Report	§1-1-810	The report "must contain the agency's or department's mission, objectives to accomplish the mission, and performance measures that show the degree to which objectives are being met." Agencies must "identify key program area descriptions and expenditures and link these to key financial and performance results measures."	September 2024	Annually	Governor or Lt. Governor AND Legislative entity or entities AND South Carolina state agency or agencies	Provided to LSA for posting online	https://www.scstatehouse.gov/reports/aar2022/H730.pdf	No Change	
Agreed Upon Procedures		Agreed upon procedures audit.	May 2025	Annually	South Carolina state agency or agencies	Available on another website	http://osa.sc.gov/reports/	No Change	
Bank Account Transparency and Accountability		Information on all transactions in accounts containing public funds which are not included in the Comptroller General's Statewide Accounting and Reporting System or SCEIS	September 2025	Annually	South Carolina state agency or agencies	Electronic copy available upon request	Sabrina Walker, Director of Grants and Funds Management Swalker@scvrd.net 803-896-6504	No Change	
Debt Collection Report		Amount of agency's outstanding debt and all methods it has used to collect that debt.	February 2026	Annually	Legislative entity or entities AND South Carolina state agency or agencies	Electronic copy available upon request	Sabrina Walker, Director of Grants and Funds Management Swalker@scvrd.net 803-896-6504	No Change	
EEO Report		Affirmative action and diversity in personnel practices (hiring, promotions, etc.)	November 2025	Annually	South Carolina state agency or agencies	Provided to LSA for posting online	https://dc.statelibrary.sc.gov/handle/10827/11987	No Change	
Energy Conservation Annual Progress Report		Energy conservation measures; energy consumption data; purchase of energy conservation products; energy retrofit financing; energy plan update	September 2025	Annually	South Carolina state agency or agencies	Available on another website	https://energy.sc.gov/sites/energy/files/Documents/view/State%20Energy%20Use%20Report%202022.pdf	No Change	
Federal Project Review	Title 2, Chapter 65 of the SC Code of Laws	Detailed statements on sources of federal funds	November 2025	Annually	South Carolina state agency or agencies	Electronic copy available upon request	Sabrina Walker, Director of Grants and Funds Management Swalker@scvrd.net 803-896-6504	No Change	

Report Name	Law Number (if applicable)	Summary of information requested in the report	Date of most recent submission DURING the past fiscal year	Reporting Frequency	Type of entity/entities	Method to access the report	Direct access hyperlink or agency contact (if not provided to LSA for posting online)	Changes to this report during the past fiscal year	Explanation why a report wasn't submitted
Internal Audits		Perform independent assurance and consulting engagements in compliance with Institute of Internal Audit Standards; Federal and State laws; and Vocational Rehabilitation Policy and Procedures. Audit engagements are derived from an annual enterprise risk assessment that incorporates feedback from all levels of the agency. Types of engagements to be performed include financial audits, compliance audits, information technology audits, process audits. Internal audits also conducts special request audits as directed by the Commissioner or Director of Administration.	July 2025	Other	South Carolina state agency or agencies	Electronic copy available upon request	Keri Dowd-Pugh, Senior Administrative Manager Kdowd-Pugh@scvrd.net 803-896-4838	No Change	
Minority Business Enterprise Utilization Plan		Establishment of goal for spending a certain percentage of each governmental body's total dollar amount of funds expended with minority business enterprises (MBEs) certified by the Office of Small and Minority Business Assistance	August 2024	Annually	South Carolina state agency or agencies	Electronic copy available upon request	Latitia Trezevaant, Procurement Director ltrezevant@scvrd.net 803-896-6500	No Change	
RSA-722 Annual Report on Appeals Process	Public Law 93-112, as amended in P.L. 114-95 34 CFR Part 361	Data on complaints received from SCVRD clients and the resolution/results of appeals	November 2025	Annually	Entity within federal government	Available on another website	https://rsa.ed.gov/data/view-submission-rsa-722	No Change	
RSA-911 Case Services Report	Public Law 113-128 34 CFR 361	Captures a variety of demographic and service data for each individual who applies for and receives services during the fiscal year	May 2026	Quarterly	Entity within federal government	Available on another website	https://rsa.ed.gov/performance/rsa-911-policy-directive	No Change	
Schedule of Expenditures of Federal Awards		Schedule of federal program expenditures to ensure timely completion of Statewide Single Audit	August 2025	Annually	South Carolina state agency or agencies	Electronic copy available upon request	Sabrina Walker, Director of Grants and Funds Management Swalker@scvrd.net 803-896-6504	No Change	
State Fiscal Year Closing Packages		Multiple reports required for the year-end reporting process to assist in the completion of the state's Comprehensive Annual Financial Report (CAFR)	September 2025	Annually	South Carolina state agency or agencies	Electronic copy available upon request	Sabrina Walker, Director of Grants and Funds Management Swalker@scvrd.net 803-896-6504	No Change	
State Information Technology - IT Data Collection		Information about state technology purchases for SCVRD	July 2025	Annually	South Carolina state agency or agencies	Electronic copy available upon request	Jason Colson, Chief Information Officer Information Technology Department jcolson@scvrd.net 803-896-5789	Amend	
Travel Report		Agency travel expenses for the prior fiscal year.	August 2025	Annually	South Carolina state agency or agencies	Available on another website	https://dc.statelibrary.sc.gov/handle/10827/42038	No Change	

Report Name	Law Number (if applicable)	Summary of information requested in the report	Date of most recent submission DURING the past fiscal year	Reporting Frequency	Type of entity/entities	Method to access the report	Direct access hyperlink or agency contact (if not provided to LSA for posting online)	Changes to this report during the past fiscal year	Explanation why a report wasn't submitted
Vocational Rehabilitation Financial Report (RSA-17)		The RSA-17 collects data on VR program activities for agencies funded under the Rehabilitation Act of 1973 (Rehabilitation Act), as amended by title IV of the Workforce Innovation and Opportunity Act (WIOA).	April 2026	Twice a year	Entity within federal government	Available on another website	https://rsa.ed.gov/data/view-submission-rsa-17	No Change	
WIOA Annual Performance Report (ETA-9169)	Public Law 113-128 34 CFR 361	Statewide performance report that captures participants served, participants exited, funds expended, cost per participant served, participant characteristics, and WIOA common performance measures	September 2025	Annually	Entity within federal government	Available on another website	https://rsa.ed.gov/wioa-resources/wioa-annual-reports	No Change	

AGENCY NAME:	Vocational Rehabilitation Department		
AGENCY CODE:	H730	SECTION:	32

2026
Accountability Report

SUBMISSION FORM

I have reviewed and approved the data submitted by the agency in the following templates:

- Data Template
  - Reorganization and Compliance
  - FY2026 Strategic Plan Results
  - FY2027 Strategic Plan Development
  - Legal
  - Services
  - Partnerships
  - Report or Review
  - Budget
- Discussion Template
- Organizational Template

I have reviewed and approved the financial report summarizing the agency's budget and actual expenditures, as entered by the agency into the South Carolina Enterprise Information System.

The information submitted is complete and accurate to the extent of my knowledge.

AGENCY DIRECTOR *(SIGN AND DATE)*:	**SIGNATURE ON FILE**	**Signature Received:** 09/15/2026
(TYPE/PRINT NAME):	Felicia W. Johnson, Commissioner	

BOARD/CMSN CHAIR *(SIGN AND DATE)*:	**SIGNATURE ON FILE**	**Signature Received:** 09/15/2026
(TYPE/PRINT NAME):	Dr. Roxanne Breland	